



November 16, 2015

Chairman Tom Wheeler
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Mr. Wheeler,

It appears that broadband prices are always increasing, while customer service and quality of service has decreased. I am the President and CEO of Square I Media, and a Hispanic community leader. The issues surrounding the broadband industry concern me when it comes to the Hispanic members of our population. Broadband is a necessary tool for success in society, but too often families and individuals cannot afford quality service.

The FCC has been studying the special access issue for a decade, and has only recently announced that it would be releasing data on special access markets as part of its review of broadband competition. While I am glad to see the FCC is taking some action on this, we need real reform to promote greater competition in the special access market and lower costs for Florida businesses and consumers.

It is my hope that you will address this issue as Chairman of the FCC, and that you will take action to protect the low income families in Florida and the US.

Sincerely,

Cody W. Collins
Caribbean Cargo Company