



Chairman Tom Wheeler  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Tom Wheeler,

My name is Martha Viveros Valencia, I am the owner of MV Real Estate, LLC. As a real estate agent and business owner, I rely on my broadband services to manage listings and connect with clients. I also have to make sure that everything I do is cost effective and falls within by company's budget. I have noticed that in recent years that broadband prices have been increasing, while my broadband services have stayed the same.

I am truly appalled by the fact there are two broadband providers that are monopolizing special access fees. Every time I look at a listing or take a clients phone call fees are being collected for the use of special access lines. These corporate conglomerates have made over \$40 billion in special access fees on the backs of the hard working, American consumer.

The broadband industry has shown that they are no longer capable of regulating themselves through the free market. This means it is time for a complete investigation and regulations by the Federal Communications Commission. Reforms must be made in this industry to level the playing field for other broadband companies to provide competitive prices and stir innovation.

Consumers have overpaid for broadband services for long enough. As Chairman of the Federal Communications Commission, you have the power to make a huge difference in the broadband industry. Please begin to take immediate action against overpriced special access fees. Americans cannot afford to pay another \$40 billion.

Thank you for your time and attention to this matter,

A handwritten signature in red ink that reads 'Martha'.

Martha Viveros Valencia  
Florida & New York Real Estate Broker  
<http://www.ladivaofrealestate.com/>