



October 14, 2015

Chairman Tom Wheeler
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Chairman Wheeler,

Special access fees are a growing issue for the American economy. My name is Jana Rodriguez, and I am a licensed Florida Real Estate agent living in the Orlando/Kissimmee area for over a decade. My livelihood revolves around my access to broadband. Without broadband I would not be able to keep up with all of the active listings in my area. This would affect my ability to provide the best service for my clients.

Broadband prices have continued to increase, while it seems my service has decreased. I have found out that this is due to special access fees. Every time that I take a call with a client or look at a property listing I use special access lines. My broadband company is then charged for this use, and the fees are passed on to me. In theory this does not sound like an unfair practice; however, because there is no competition in special access lines companies can arbitrarily charge as much as they want. This has led to billions of dollars in profits on special access lines alone. There is no reasonable explanation for why prices are so high, besides the greed of industry leaders.

It is important when typical market structures fail that regulations are put in place to protect the consumer. It is clear to me that the broadband industry is able to name their own prices, and have been profiting excessively on the backs of the American consumer. The Federal Communications Commission needs to proceed with enacting reforms that address the lack of competition in the broadband industry, especially when it comes to special access fees.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jana Ireth Rodriguez'.

Jana Ireth Rodriguez
Florida Real Estate Agent
(407) 230-4994