



October 15, 2015

Chairman Tom Wheeler  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Tom Wheeler,

I am the President/CEO of QuickBooks Pro Solutions, LLC. We are a Florida corporation, with clients in Orlando, Ft. Myers, Naples, and Tampa Bay. Being a Latina Business owner in Florida, I see how high special access fees have created a burden on my community.

Low-income Hispanic families should have fair access to broadband services. Increased special access fees have led to an overall increase in broadband prices. Small broadband companies are forced to pay the owners of special access lines at an inflated cost, even though they are used at a wholesale rate. These costs are then put on the consumers.

The continuing increase in price for broadband services is not sustainable. Low-income families are already suffering because they cannot keep up with broadband prices. This puts their children behind in school, and the adults have a harder time gaining and keeping employment. I cannot sit by and watch my community suffer from these unfair prices any longer.

I am asking in support that you pursue this matter with the Federal Communications Commission. It is important to take care of this unfair issue so that low-income families have access to the same opportunities. Please accept this letter as my petition for you to act on my behalf.

Sincerely,

A handwritten signature in black ink that reads 'Maritza Ruiz'.

Maritza Ruiz, President  
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