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Verizon-Fios customer. Though I am a "city person," born and educated (through a doctoral degree in American legal and military history) in Washington DC, for the past nine or ten years, I have grown into a devoted fan of RFD-TV. Though my only contact with horses has been attending various equestrian events now and then, I became fascinated with the various programs on horsemanship that I discovered on RFD-TV, when I started living in Rhode Island and had Direct Satellite on my Verizon bundle. Enriching myself with other days of RFD-TV programming, it soon evolved into one of my favorite channels. My enthusiasm spread to my friends. When I returned to DC, I signed up with Verizon Fios for a 2 year contract (renewed in fall 2015) and SPECIFIED that RFD-TV be one of the 5-8 important channels in the package. So, I was acutely annoyed by Verizon's short-notice email (Jan 5, 2016) to me about its decision to terminate its contract with RFD-TV on Jan 31, 2016. In telephone calls to Verizon and to its Corporate Office in New York, I strongly protested Verizon's "poor and unfair, maybe even discriminatory decision to discontinue RFD-TV, especially on such short notice." I told Verizon that it seemed to be most un-satisfactory customer service (particularly for a business that has bothersome call-backs by telephone or email for customer assessment of Verizon employees) in failing to honor its contract with me for a Verizon Fios package in which I specifically wanted RFD-TV as one of my essential 5-8 channels. Why do I pay high monthly prices for a 180+ channel package when I only choose to watch 5-8 channels on a regular basis (of which RFD-TV is one of those)? Why do I pay for a package in which I ever block a segment of X-rated channels? Verizon's Community Relations Team in NY told me that Marketing was responsible for the decision to remove RFD-TV from Verizon's offerings. A Verizon email to me (Feb 2, 2016) informed me that "as our way of saying thanks for continuing to be a loyal Verizon customer," Verizon will apply a \$5 credit to my monthly bundle bill for a 12-month period, while at the same time Verizon is "committed to providing our customers the best TV experience while keeping prices low." [RFD-TV told me that Verizon had been paying RFD-TV only 9 cents a month to air the channel.] So why am I disappointed with Verizon Fios and why do I miss not having the liberty and choice to turn on and watch RFD-TV since the start of February? RFD-TV as stated above, offers many varied programs that can be "interesting, instructional, and inspiring." Ironically, when I returned to DC from Rhode Island, my viewing of RFD-TV increased. RFD-TV offers, of course, equestrian programs from horsemanship in dressage to rodeo; some such programs included therapy for wounded soldiers, for a New Jersey policewoman paralyzed for life in the line of duty, for children with physical disabilities; uplifting stories of "cowgirls" recovering from breast cancer and controlling a team of four performance horses, etc. RFD-TV offers programs on agriculture, insights into the long-standing family ranches and farming of our nation, exploration of farm produce from seedling to market. It is important to see how such large segments of rural America are living. It is also especially inspiring to see so many young people serious at work with 4H projects, university agricultural experiments, and competitive horse, rodeo, etc. RFD-TV nightly new programs are presented in calm and calming manner with a different perspective from usual national news stations. The RFD-TV weather program can also be helpful to city-dwellers; for instance, the true seriousness and vast dimensions of the California drought and its impact upon the nation's grocery markets receive more extensive coverage than that from the networks. Relaxed group interviews with presidential candidates are revealing. There are other aspects of RFD-TV programming, but the ones explained herein are the dominant ones that have increased my knowledge and appreciation during the past ten years or so of a segment/region of America with which I have no personal contact. It is "reality TV" at its highest level, because it is real and true. Yet my support of RFD-TV results from my enjoyment of viewing RFD-TV as an outsider. I enjoy watching many of its programs and miss now those viewing opportunities. But for many- or maybe most- viewers who live in the rural areas, they are the insiders being cut-off by Verizon from many programs essential to their lives and livelihoods. The farm auctions, veterinarian advice, weed prevention details, projected weather forecasts, etc., are not for informative enjoyment or fascination as they might be for me, the ignorant city person - but are necessary daily or weekly lifelines. Yes, it is basically "discriminatory" of Verizon to cut off the urban viewers informative enjoyment as well as the rural viewer's need for necessary, professional information and instruction as provided by RFD-TV. Thank you for your attention and hopefully the FCC's legal encouragement or directive for

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Verizon to restore RFD-TV among its hundreds of offerings.