

Case # 64878

RE; EPC PORTAL

Taneisha Tucker Email Address tyoung@bham.lib.al.us was assigned to the wrong Billed Entity. Taneisha Tucker was assigned in error to the Trussville Public Library BEN 127951

Taneisha Tucker should be the Account Administrator for the Vestavia Hills Public Library BEN 127962

This was documented days before the deadline, but was unresolved as of 7:47 pm central time on 4/1/16

Contact with the helpline to provided a new email address for Taneisha Tucker was unsuccessful due to the helpline being closed.