Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

	)
In the Matter of	)
Section 63.71 Application of	)
CenturyLink, Inc., f/k/a Embarq	)
For Authority to Discontinue Busy Line	)
Verification and Busy Line Interrupt Services	)

SECTION 63.71 APPLICATION

Pursuant to Section 214 of the Communications Act and Section 63.71 of the Commission's rules,[1] CenturyLink, Inc. f/k/a Embarq (CenturyLink) applies for authority to discontinue its wholesale interstate Busy Line Verification (BLV) and Busy Line Interrupt (BLI) operator services that are offered through CenturyLink's FCC Tariff No. 9 in CenturyLink's legacy Embarq territory. CenturyLink requests authority to discontinue these services as of July 1, 2016.

CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, LA 71203

2. Date of planned service discontinuance

The anticipated date for discontinuing service is July 1, 2016.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue the provision of these BLV and BLI services in Florida, Indiana, Kansas, Minnesota, Missouri, Nebraska, Nevada, North Carolina, Oregon, Pennsylvania, South Carolina, Tennessee, Virginia, Washington and Wyoming.

4. Brief description of the type of services affected

Busy Line Verification is a wholesale service that CenturyLink offers to other carriers—generally interexchange carriers—to determine and report the status of a CenturyLink end user's exchange service line—specifically whether the end user is engaged in a conversation or the line is out of service. This service is provided, upon request, by a CenturyLink operator to the other carrier's operator.

Busy Line Interrupt is a wholesale service that CenturyLink offers to other carriers to interrupt a conversation on a CenturyLink end user's verified busy line and inform the end user that an attempt to place a call on that line is being made. The CenturyLink operator does not connect the other carrier's operator to the telephone line user, but merely informs the end user customer of the pending call. It is up to the CenturyLink end user to terminate its call to allow the incoming call to be made by the other carrier's end user.

CenturyLink is seeking to discontinue these services due to a lack of demand. The last request for one of these services was in 2010. There is no reason to believe this situation will change, given the nearly ubiquitous availability of alternative means of communication, including mobile phones, text messaging, email and social media.

5. Brief description of the dates and methods of notice to all affected customers

On April 7, 2016, CenturyLink sent affected wholesale customers official notice by email through its Customer Communications Data Base (CCDB). (See Attachment A.) CenturyLink has used CCDB for several years for virtually all communications with its wholesale customers, including information on system outages, network notifications, product information, rate changes, and changes to other terms and conditions. When CenturyLink first began using this

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[1] 47 U.S.C. § 214; 47 C.F.R. § 63.71.

system, it notified all wholesale customers that, going forward, it would be communicating important information about their wholesale services through the CCDB system.

Each email sent via the CCDB system includes a statement directing the wholesale customer to notify CenturyLink of any changes to its email address. Wholesale customers can also update this information in CCDB themselves. When this customer notice was sent by email, the emails for two customers bounced back. CenturyLink re-sent the customer notice to those customers by U.S. Mail on April 8, 2016.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a dominant carrier with regard to the BLV and BLI services.

7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each of the affected states identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By: _____

Craig J. Brown
CenturyLink, Inc.
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

Its Attorney

DATE: April 12, 2016

ATTACHMENT A

CenturyLink™

March 28, 2016

TO:

Announcement Date:	**March 28, 2016**
Effective Date:	**June 4, 2016**
Notification Number:	**GENL.CTLL.03.28.16.F.14441.BLV_BLI_Discontinuance**
Notification Category:	**General Notification**
Target Audience:	**CenturyLink Wholesale Customers**
Subject:	**Busy Line Verification and Busy Line Interrupt Discontinuance**

At CenturyLink, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore, we are writing to inform you of CenturyLink's plan to discontinue Busy Line Verification (BLV) and Busy Line Interrupt (BLI), which are operator services features. These features are currently available in CenturyLink Operating Companies F.C.C. Tariff No. 2 and No. 3, for the states of Alabama and Missouri. Please note that this discontinuance is for the BLV and BLI features only and does not include all operator services. The effective date for discontinuance is June 4, 2016, or as soon after that date as the FCC authorizes this discontinuance. After that date, customers will not be able to use BLV and BLI features.

If you have any questions or concerns regarding this notice please contact your CenturyLink Account Manager. CenturyLink appreciates your business and we look forward to our continued relationship.

Sincerely,

CenturyLink
100 CenturyLink Drive, Monroe, LA 71203

Note: To view your CenturyLink Wholesale notifications online, please log into our ANR (Accessible Notices Repository) at : http://notices.centurylinkapps.com.

If you would like to subscribe, unsubscribe or change your current profile to CenturyLink Wholesale mailouts please go to the 'Subscribe/Unsubscribe' web site and follow the subscription instructions. The site is located at:
http://www.centurylink.com/wholesale/notices/cnla/maillist.html

cc:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCCs Electronic Filing System using the docket number established in the Commissions public notice for this proceeding, or address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of CenturyLink. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

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CenturyLink Inc. – 930 15th Street 7th Floor, Denver CO 80202

CERTIFICATE OF SERVICE

I, Marjorie Herith, do hereby certify that I have caused the foregoing **SECTION 63.71 APPLICATION** to be:

1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);

2) Served, via U.S. Mail on the Governors of the states listed on the attached service list;

3) Served, via U.S. Mail, on the Public Utility Commissions listed on the attached service list; and

4) Served via U.S. Mail on the Special Assistant for Telecommunications under the Secretary of Defense.

Marjorie Herlth

April 12, 2016

The Honorable Rick Scott
Office of Governor
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

The Honorable Michael R. Pence
Office of the Governor
Statehouse
Indianapolis, IN 46204-2797

Indiana Utility Regulatory Commission
PNC Center
Suite 1500 E
101 West Washington Street
Indianapolis, IN 46204

The Honorable Sam Brownback
Office of the Governor
Capitol
300 SW 10th Avenue, Suite 241S
Topeka, KS 66612-1590

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

The Honorable Mark Dayton
Office of the Governor
116 Veterans Service Building
20 W. 12th Street
St. Paul, MN 55155

Minnesota Public Utilities Commission
121 7th Place East
Suite 350
St. Paul, MN 55101

The Honorable Jay Nixon
Office of the Governor
P. O. Box 720
Jefferson City, MO 65102

Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

The Honorable Pete Ricketts
Office of the Governor
Lincoln Office/State Capitol
P. O. Box 94848
Lincoln, NE 68509-4848

Nebraska Public Service Commission
Suite 300
1200 N Street
Lincoln, NE 68508

The Honorable Brian Sandoval
Office of the Governor
State Capitol Building
101 N. Carson Street
Carson City, NV 89701

Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701-3109

The Honorable Pat McCrory
Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

The Honorable Kate Brown
Office of the Governor
900 Court Street, NE
Suite 160
Salem, OR 97301

Public Utility Commission of Oregon
P.O. Box 1088
Salem, OR 97308-1088

The Honorable Tom Corbett
Office of the Governor
508 Main Capitol Building
Harrisburg, PA 17120

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

The Honorable Nikki R. Haley
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Public Service Commission of South Carolina
101 Executive Center Drive
Suite 100
Columbia, SC 29210

The Honorable Bill Haslam
Office of the Governor
State Capitol, 1st Floor
Nashville, TN 37243

Tennessee Regulatory Authority
502 Deaderick Street
Nashville, TN 37243

The Honorable Terri McAuliffe
Office of the Governor
P. O. Box 1475
Richmond, VA 23218

Virginia State Corporation Commission
P. O. Box 1197
Richmond, VA 23218

The Honorable Jay Inslee
Office of the Governor
P. O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

The Honorable Matt Mead
Office of the Governor
2323 Carey Avenue
Cheyenne, WY 82002-0010

Wyoming Public Service Commission
Hansen Building
2515 Warren Avenue
Suite 300
Cheyenne, WY 82002

Secretary of Defense
Attn. Special Assistant for
Telecommunications
Pentagon
Washington, DC 20301