



Comcast Corporation  
300 New Jersey Avenue, NW  
Suite 700  
Washington, DC 20001

April 18, 2016

**VIA ELECTRONIC FILING**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Re: Consumer Information and Disclosure, GN Docket No. 09-158**

Dear Ms. Dortch:

On April 14, 2016, Jeff Smith, Ryan Wallach and the undersigned of Comcast Corporation met by telephone with Mark Stone and Josh Zeldis of the Commission's Consumer and Governmental Affairs Bureau.

We discussed the importance that Comcast places on providing our customers with clear and easily understandable information about their services, both at the point of sale and on customer bills. We explained that the Xfinity "My Account" app was developed to give customers easy access to information related to their account, including their services and equipment, and a detailed breakdown of their bills. We also explained that we provide our customers with an order confirmation email when they initiate service or make changes to existing services to ensure that the transaction details are consistent with the customer's expectations.

Please contact the undersigned if you have any questions regarding these issues.

Respectfully submitted,

/s/ Mary McManus  
Executive Director  
Regulatory Affairs

cc: Mark Stone  
Josh Zeldis