

4/8/2016

Subject: **Appeal of eligibility determination**

Form 471 Application Number: 1000379

Funding Year: 2015

Applicant Name: Ozark Mountain School District

Billed Entity Number: 16025120

FRNs: 2723130, 2723140, 2723123

Service Provider: ISG Technology LLC

SPIN: 143005873

Contact: Dan Strickland, [dstrickland@isgtech.com](mailto:dstrickland@isgtech.com), ph. (417) 447-1664, fax (417) 887-3557

Hello,

In January we received a notice that items on the above FRNs were deemed ineligible. I reviewed the information and provided Karen Hulmes documentation and justification for appeal on 1/15/16. I was under the impression that Karen submitted for further review so when we received a "Commitment Adjustment Letter" dated 1/29/16 I took no action as I thought it was still under review. I realize we are outside the 60 day window but am hoping you can review this data for me now.

I reviewed the FRNs in question and also read through the eligibility guidelines governing these products and feel they are eligible. I've indicated this on the first attachment to my email. Further, below is a breakdown of why and I've attached third party documentation where applicable.

For all three FRNs in question (2723130, 2723140, 2723123) the following apply;

Part # 01-SSC-4405 (\$1791.00) is included on each FRN and I've attached a PDF from the manufacturer site with product details. I have highlighted the appropriate sections of page 3 to reflect compliance with FCC document DA 14-1556 (attachment #4) which shows;

- Both "Firewall services and components" and "Software supporting each of the components on this list used to distribute high-speed broadband throughout school buildings and libraries" are eligible. A firewall is useless without the software to protect the data traversing it. The CGSS (Comprehensive Gateway Security Suite) is the software that allows protection thus making this eligible.
- If that were not enough to qualify, this same CGSS part provides basic maintenance as well; defined in the same FCC doc as "Basic technical support including online and telephone based technical support" and "Software upgrades and patches including bug fixes and security patches".

Part # 01-SSC-3381 (\$294.00) is included on each FRN and I've attached PDF with its product details as well. Again, when installed on the firewall this software provides necessary analytics to protect data traversing the network. Thus falling under "Software supporting each of the components on this list used to distribute high-speed broadband throughout school buildings and libraries".

Lastly, the installation component (\$2096.67 per FRN) falls under the same FCC doc stating;

- Installation, activation, and initial configuration of eligible components are eligible. These services may include:
  - Basic design and engineering costs if these services are provided as an integral component of the installation of the relevant services

I hope this clearly states my case and allows you to approve funding but feel free to contact me if you need to discuss further.

Thank you.

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