



**8x8, Inc.**

April 20, 2016

Federal Communication's Commission  
Attn: Appeals Department for USAC/Erate  
445 12th Street SW  
Washington, DC 20554

RE: Appeal on Administrator's Decision on Invoice Deadline Extension request for re-submission of denied claims to USAC for 2014/2015

Service Provider: 8x8. Inc.  
SPIN#: 143034002  
FRN#: 2642531  
BEN#: 16050673  
Applicant Name: VISTA REAL CHARTER HIGH SCHOOL  
Denied Claim Amount: \$2,489.89  
Funding year: 2014/2015  
Form 471 Application number: 938354  
SLD Invoice numbers: 2137687, 2143032, 2143128  
8x8 Invoice numbers: M0056035, M0058631, M0058678, M0058723, M0058724, M0058738, M0058743

Hello FCC Appeals Department,

This letter is to appeal the Administrator's Decision on Invoice Deadline Extension Request for the Vista Real Charter High School with FRN 2642531. We are requesting a waiver regarding the FCC rule requiring invoice deadline extension request to be filed on or before the deadline in order for us to resubmit 2014/2015 invoice for the named applicant.

Due to staffing changes and departure of 8x8 Inc.'s E-rate officer, Huw Rees and 8x8 Inc.'s E-rate Program Manager, Suzanne Hernandez, we were unable to receive status updates and resolve denied reason codes from USAC prior to the resubmission deadline of February 25, 2016. The denial code provided by USAC is "code 225, Service to Entity not Approved," which as per USAC is an indication that the location address that was filed on form 471 for Vista Real Charter High School did not match the address that was on 8x8's invoice that was submitted to USAC.

Vista Real Charter High School recently filed a request for "Block 4 Change" with USAC that has been approved. We hereby request a deadline extension for resubmitting invoices for reimbursement related to the 2014/2015 funding year for the named Applicant.

Please see the attached list of invoices and respective SLD numbers.

Sincerely,

A handwritten signature in blue ink that reads "Scott Pinkerton".

Scott Pinkerton  
Director of Compliance  
(408)654-0982  
[scott.pinkerton@8x8.com](mailto:scott.pinkerton@8x8.com)