April 22, 2016
Via ECFS

ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025-2449

FRN: 0004-3283-40

Secretary, Federal Communications Commission
Washington, DC 20554
ATTN: Wireline Competition Bureau

Dear Madam Secretary:

Enclosed please find the Application to Discontinue Services submitted on behalf of ACN Communication Services, LLC ("Company"). Specifically, the Company is seeking approval to discontinue certain operator services in certain portions of its service territory. This filing is made pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71.

A copy of this Application has been sent to the affected state Governors and Public Service / Utility Commissions as provided in Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

cc: Service List (via US Mail)
Secretary of Defense, Pentagon (via US Mail)
Rodney McDowell, FCC (via Email)
file: ACN Comm Serv - FCC - Other
tms: FCx1602

Enclosure
ST/sp

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of	)	
Section 63.71 Application of	)	File No. _____
ACN Communication Services, LLC	)	
to Discontinue Services	)	

Section 63.71 Application of ACN Communication Services, LLC

ACN Communication Services, LLC ("ACN[1]" or "Applicant"), hereby seek authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue offering certain operator services in certain portions of its service territory in the United States.

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance.

ACN provides the following information pursuant to Section 63.71 of the Commission's rules:

1. *Name and address of Carrier*

ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025-2449

Correspondence concerning this Application should be sent to:

Sharon Thomas
Consultant to ACN Communication Services, LLC
Technologies Management, Inc.
2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: sthomas@tminc.com

[1] ACN recently underwent an entity conversion, resulting in a name change from ACN Communication Services, Inc. to ACN Communication Services, LLC. It continues to operate as ACN Communication Services, Inc. in the state of Tennessee, pending approval of its name change in that state.

2. *Date of Planned Service Discontinuance, Reduction or Impairment:*

ACN proposes to discontinue the operator services that are the subject of this Application on or after June 4, 2016, pending the Commission's approval of the discontinuance. As explained below, because ACN relies on its underlying carrier, AT&T, to provide the services to its retail customers, it will not be able to provide the services once AT&T discontinues its wholesale offering of these services. AT&T has received approval to discontinue its wholesale offering of the services on or after June 4, 2016,[2]

3. *Points of Geographic Areas of Service Affected:*

Applicant proposes to discontinue the provision of the operator services in all service areas where AT&T serves as the incumbent local exchange carrier where ACN offers retail local exchange service. This includes service areas in the states of:

Alabama	Kansas	North Carolina
Arkansas	Kentucky	Ohio
California	Louisiana	Oklahoma
Florida	Michigan	South Carolina
Georgia	Mississippi	Tennessee
Illinois	Missouri	Texas
Indiana	Nevada	Wisconsin

4. *Brief Description of Types of Service Affected:*

Applicant proposes to discontinue the following Operator Services:

1. **Collect Calling** - a billing arrangement by which the charge for an operator assistance call may be reversed (charged to the called station) provided the charge is accepted at the called station.

[2] Section 63.71 Application of AT&T, Docket No. 16-13; WCB File No. 1274.

2. **Person-to-Person Calling** - a service where the person originating an operator assistance call specifies to the Company operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX service point, department, or office to be reached.

3. **Billed to Third Party** - a billing arrangement by which an operator assistance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.

4. **Busy Line Verification (BLV)** - allows an operator to establish a "talking" connection to an apparently busy station line to determine if the station line is in working order.

5. **Busy Line Interruption (BLI)** – allows an operator to interrupt a voice conversation in progress on a line to advise the interrupted subscriber that the interrupting party has a need to reach the subscriber.

6. **International Directory Assistance** - allows customers to obtain telephone numbers for international locations where such information is available.

ACN proposes to discontinue these services because it will no longer be able to offer them on a retail basis once AT&T discontinues its wholesale offerings. ACN operates by purchasing underlying network elements and wholesale services from ILECs, including operator services. There is no viable alternative that would enable ACN to continue to offer the operator services to its retail customers once AT&T discontinues the services.

End users who want to continue to use certain of the alternative billing arrangements that will be discontinued can obtain comparable services from other wireline interexchange carriers. Equal access and toll presubscription continues to be available, therefore, customers can reach their preferred primary IXC operator by dialing 00, or can reach a different IXC using widely available dial around services such as 10XXX, 800 numbers, etc. For these reasons, the public convenience and necessity will not be impaired by the discontinuance of these services.

ACN, through its underlying ILECs, will continue to provide Sent Paid Calls (e.g., direct dial assistance), and Emergency Call Assistance.

5. *Brief Description of Dates and Methods of Notice to All Affected Customers:*

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules. Notice was provided via U.S. Mail sent to affected customers on April 20, 2016. The customer notice is attached hereto as Exhibit A.

Notice has been sent to the each of the affected state regulatory commissions, state governors' offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

Conclusion

ACN Communication Services, LLC respectfully requests that the Commission approve its Section 63.71 Application to discontinue the Operator Services described herein. Pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, ACN understands that this application will be automatically granted on the 31st day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 21 day of April, 2016.

By: _____

Sharon Thomas, Consultant to
ACN Communication Services, LLC
Technologies Management, Inc.
2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: sthomas@tminc.com

Exhibit A

Text of Customer Notice

Pending applicable regulatory approvals, on or after June 4, 2016, ACN Communication Services, LLC,[1] ("ACN") will no longer offer the following operator services: Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of ACN Communication Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

ACN Customer Care can be reached at 1-877-226-1010.

Thank you,

ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025-2449

[1] ACN currently operates as ACN Communication Services, Inc. in the states of Tennessee, New York and New Jersey.

Exhibit B

Service List

Governors Service List

Governor of Alabama
State Capitol
600 Dexter Avenue
Montgomery, AL 36130

Governor of Arkansas
State Capitol Building
Little Rock, AR 72201

Governor of California
State Capitol Building
Sacramento, CA 95814

Governor of Florida
The Capitol
Tallahassee, FL 32399-0001

Governor of Georgia
State Capitol, Room 111
Atlanta, GA 30334

Governor of Illinois
207 State House
Springfield, IL 62706

Governor of Indiana
State Capitol Building
Indianapolis, IN 46204

Governor of Kansas
State Capitol, Second Floor
Topeka, KS 6612

Governor of Kentucky
700 Capitol Ave.
Frankfurt, KY 40601

Governor of Louisiana
PO Box 94004
Baton Rouge, LA 70804

Governor of Michigan
PO Box 30013
Lansing, MI 48909

Governor of Mississippi
PO Box 139
Jackson, MS 39205

Governor of Missouri
Missouri Capitol Bldg, Rm 216
Jefferson City, MO 65102-0720

Governor of Nevada
101 N. Carson Street
Carson City, NV 89701

Governor of North Carolina
116 West Jones St.
Raleigh, NC 27603

Governor of Ohio
77 South High St., 30th Floor
Columbus, OH 43215

Governor of Oklahoma
State Capitol Building, Room 212
Oklahoma City, OK 73105

Governor of South Carolina
PO Box 11829
Columbia, SC 29211

Governor of Tennessee
State Capitol Building
Nashville, TN 37243-0001

Governor of Texas
PO Box 12428
Austin, TX 78711-2428

Governor of Wisconsin
PO Box 7863
Madison, WI 53707

Public Service / Utility Commission Service List

Walter L. Thomas, Jr., Secretary
Alabama Public Service Commission
100 N. Union Street, Suite 850
Montgomery, AL 36130

Michael Sappington, Commission Secretary
Arkansas Public Service Commission
1000 Center Street
Little Rock, AR 72203

Telecommunications Division
California Public Utilities Commission
Telecommunications Division
505 Van Ness Avenue, 3rd Floor
San Francisco, CA 94102

Ms. Carlotta S. Stauffer, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Mr. Reece McAlister, Executive Secretary
Georgia Public Service Commission
244 Washington Street SW
Atlanta, GA 30334-5701

Ms. Elizabeth A. Rolando, Chief Clerk
llinois Commerce Commission
27 East Capitol Avenue
Springfield, IL 62701

Ms. Brittany Webb, Tariff Administrator
Indiana Utility Regulatory Commission
101 West Washington Street
Suite 1500 East
Indianapolis, IN 46204

Ms. Amy L. Green, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Mr. Jeff Derouen
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40602-0615

Mr. Brian Ray, Executive Secretary
Mississippi Public Service Commission
Woolfolk Building
501 North West Street, Suite 201A
Jackson, MS 39201

Mr. Stephen Reed, Executive Secretary &Gen. Counsel
Missouri Public Service Commission
Office of the Public Counsel
200 Madison Street, Suite 650
Jefferson City, MO 65102-0360

Ms. Breanne Potter, Assistant Secretary
Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701-3109

Ms. Gail Mount, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4325

Ms. Betty McCauley, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215-3793

Director of PUD
Oklahoma Corporation Commission
Public Utilities Division, Room 103
2101 N. Lincoln Avenue
Oklahoma City, OK 73105

Ms. Joycelyn Boyd, Chief Clerk & Administrator
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Ms. Sharla Dillon
Tennessee Regulatory Authority
Attn: Utilities Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Central Records Clerk
Public Utility Commission of Texas
Central Records Division
1701 N. Congress Avenue
Austin, TX 78711-3326

Public Service / Utility Commission Service List

Ms. Eva Kahao Gonzalez, Secretary
Louisiana Public Service Commission
Galvez Building
602 North 5th Street, 12th Floor
Baton Rouge, LA 70802

Ms. Robin Ancona, Director, Telecommunications
Michigan Public Service Commission
7109 W. Saginaw Highway
Lansing, Michigan 48917-1120

Ms. Sandy Paske, Commission Secretary
Wisconsin Public Service Commission
610 N. Whitney Way
Madison, WI 53705-2729

CERTIFICATE OF SERVICE

STATE OF FLORIDA)

COUNTY OF ORANGE)

On this date, April 22, 2016, Notice of the foregoing Section 63.71 Application has been sent by U.S. Mail postage prepaid to the service list contained in Exhibit B.

/s/Keith Rice
For Shipping Department
Technologies Management, Inc.