

# EXHIBIT 1

## DECLARATION OF JAMES A. RENNARD

I, James A. Rennard, am over the age of eighteen, competent to testify and provide this statement under penalty of perjury. I am filing this Declaration on behalf of Helix Telephone Company.

I am an employee of GVNW, Inc. In that capacity, Helix Telephone Company asked me to investigate whether, in fact, a qualifying unsubsidized competitor existed in Census Block 410599504001042 (the "Census Block"). I did so.

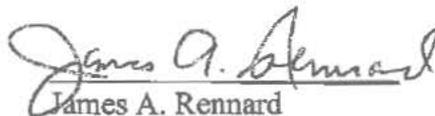
I visited StarTouch Broadband's web site. I saw no evidence of telephone service being offered. I called the office of StarTouch Broadband on November 17, 2015 and April 19, 2016. Each time I spoke with a representative that confirmed that StarTouch Broadband does not offer voice service. In the second instance, the person I spoke to identified himself as Bob Hagadorn.

As stated above, I visited the StarTouch Broadband web site. I checked on all the services that they advertise on the web site. Voice service is not included in those services. Attached are true and correct screen shots of the service section of the StarTouch Broadband website.

I also visited the web site of the Oregon Public Utility Commission. I checked the list of entities authorized to offer voice service within the State of Oregon. StarTouch Broadband does not appear on that list.

I also contacted Eastern Oregon Telecom, LLC (EOT) that is listed in the FCC Form 477 results as serving the Census Block. I spoke with Mr. Paul Keeler of EOT. He indicated that he did not believe that they had telephone service in the Census Block. Attached to this Declaration is a letter from EOT stating that that voice service is not offered by EOT in the Census Block.

Dated this 25<sup>th</sup> day of April, 2016.

  
James A. Rennard

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Internet Service Provider Since 1998

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To Inquire About Service, Please Call  
1-888-733-0203, ext. 122

**WE PROVIDE BACKHAUL**

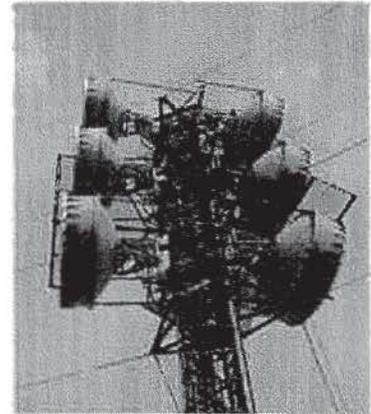


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## High-Speed Wireless Internet Services for Your Home or Business

*Site evaluations required for verification of service options available to your  
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### Serving Eastern and Western Washington Businesses

**IT'S FAST >>>** Our Business Class Wireless Broadband Packages offer speeds incredibly faster than T1 speeds—from 3Mbps to 1,000 Mbps. *WiMax services available in many areas- just ask!*

Keep your business moving with fast, dedicated Internet access and symmetrical upload and download speeds.

**IT'S SIMPLE >>>** Installation typically takes place in 7-10 business days, and upgrades are just a phone call away. We make it easy to switch to StarTouch's broadband Internet, with quick professional installation and easy upgrades -- your critical business broadband connection is up and running in no time.

**IT'S AFFORDABLE >>>** It's never been more affordable to upgrade to business-class broadband Internet service! Speed levels range from 3Mbps, 10Mbps, 40Mbps, and much higher!

#### About Your StarTouch Connection:

- Always-on Connection
- No Additional Phone Lines
- No Monthly Modem Fees or Taxes
- No Latency Issues Like Satellite!
- No Limit to Number of User
- Symmetrical Speeds
- Scalable to Faster Speeds with Just a Phone Call

#### IP TRANSPORT

Dedicated Point-to-Point with optional Internet

#### POINT-TO-POINT

Connect locations

#### WIDE AREA NETWORKING (WAN)

Connect multiple locations throughout a region  
Connectivity Diverse from Wired Networks

#### DIVERSE ROUTING FOR CRITICAL CONNECTIONS:

- StarTouch's private, wireless broadband network is diverse from the wired network
- Our wireless broadband network provides diversity in each key area: physically-separate connection to your building, carrier-independent private network, and multiple paths to the Internet



### StarTouch's E-Rate K-12 Education Services

As an E-Rate Priority One Telecommunications provider (ETP), StarTouch delivers fast, reliable and affordable broadband networking solutions for school districts throughout the Northwest.

Our carrier-grade broadband solutions eliminate the frustration of slow connections and bandwidth bottlenecks.

StarTouch's privately-owned wireless broadband network delivers fast installation and simple upgrades, along with industry-leading reliability and support from dedicated local staff.

If you want to make the very most of bandwidth-intensive IP-based applications to increase operational efficiency, you need StarTouch's Broadband service.

>> Affordable wireless networking with low fixed pricing based on number of locations.

>> Flexible wireless technology means your service can be up and running in weeks, not months.

>> Scalable bandwidth from 1.0 Mbps up to 1 Gbps delivered over our very own private, secure, Quality-of-Service (QoS)-enabled network. Upgrades often the same day!

>> Redundancy concerns can also be put to rest with a StarTouch wireless connection in conjunction with your existing T-1s or cable services.

>> Private carrier-grade network with 24/7 monitoring from our Network Operations Center (NOC) to ensure 99.999% availability. SLA's available!

>> Proprietary protocol and encryption ensures the highest data transmission security.

- Keep an existing connection and layer in StarTouch's wireless service to add capacity and get a physically diverse connection
- Use diverse routing schemes or BGP routing to combine StarTouch's services with a microwave wireless solution to optimize your use of the total available capacity.

**Call Toll Free: 1-888-733-0203, ext. 122**

or email us at [sales@startouch.com](mailto:sales@startouch.com)



Call Today: 1-888-733-0203

## Business Class Service Plan Details:

- Service packages available from 1-1000 Mbps.
- Static IP Address (1) is included. Additional Static IP addresses available for extra fee.
- Additional Gigs beyond what is a part of your selected package are billed @ \$1.85 each .
- Minimum 1-year service term. Discounts available for 2 and 3 year terms.
- One-time set-up fee applies.
- Basic set-up fee includes placement of standard antenna & radio, cabling from the antenna to the initial point of entry in the building (up to 100 feet), wall plate, and 10-foot jumper (extension) cable. Additional, optional items include:
  - 3-foot tripod for additional height - \$99.00
  - 5-foot tripod for additional height - \$175.00
  - 10-foot tripod for additional height - \$250.00
  - Additional cable is \$1.00 per foot.
- Initial service term selected renews automatically on anniversary date for additional one-year term unless cancelled as provided for in the Master Agreement.
- Subscribers must agree to abide by StarTouch's Acceptable Use Policy
- All equipment remains the sole property of StarTouch, Inc. unless specifically indicated.
- Service Level Agreements (SLA's) available. Monthly fee for SLA's is equal to 10% of monthly service fee.

*Service is not guaranteed until a site evaluation has been performed which is required in many cases. Site evaluations will not be conducted without a completed order form for services, including form of payment. Orders will be voided if no service is found to be available.*

**Call Toll Free for a Quote:  
1-888-733-0203, ext. 105**

Serving Washington State regions of Bellingham, Ferndale, Blaine, Sumas, Burlington, Conway, Anacortes, Whidbey Island, Mt. Vernon, Starwood, Everett, Monroe, Skagit County, Whatcom County, Yakima County, Naches, Toppenish, Quincy, Sprague, Moses Lake, Spokane, Ritzville, Selah, Wapato, Sunnyside, Othello, Grandview, and more.

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FULL LIST OF SERVICES

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### **Residential High Speed Internet Service by StarTouch, Inc.®**

Our new simplified pricing model is based upon the most commonly selected speed and usage patterns experienced by our existing customers.



## **(1) Choose Your Service Level**

- 2 Mbps, 30 Gigs of Data - \$ 99.99 per month, \$174.00 set-up fee
- 4 Mbps, 70 Gigs of Data - \$139.99 per month, \$174.00 set-up fee
- 6 Mbps, 90 Gigs of Data - \$165.99 per month, \$174.00 set-up fee

Our new service levels provide ample data limits for the "average customer" using today's wide variety of computer applications. However, your particular usage pattern may be higher or lower than the service level anticipates. All packages are subject to \$1.85 per Gig overage fee for usage that exceeds the data package included with your service level. A usage graph is provided for your monitoring, and any incurred overage fees will be billed to you separately the following month.

Upgrades for existing customers are available by completing a new service contract. Upgrades that can be performed remotely will not incur a service fee, however upgrades that require a technician to visit your home to replace or enhance your equipment will incur a \$100.00 truck roll fee. Other equipment or cabling fees may also apply. Please call our sales department in advance to verify upgrade options in your area.

Some regions may have limited availability and speeds will be considered "up to".

Faster speeds may also be available to you by selecting a Business Class level connection. Please call for a quote to 1-888-733-0203, ext. 122.

## **(2) Package Features**

- No latency issues like satellite!
- No limit to number of users.

- No monthly modem fees, additional phone lines, taxes or surcharges apply.
- Includes 2 email addresses (yourname@startouch.net).
- Additional addresses available for \$2.50 ea./mo.
- Select your preferred service level.
- Link to your Gig/Data usage graph for easy monitoring.
- One-year term renews automatically each anniversary date unless appropriate notice is provided. See contract for details.
- Router must be provided by customer or purchased from StarTouch. Configuration is sold separately.
- Access to Emails through StarMail at home and while you travel.
- Upload speeds slightly lower than download speeds. (Example: 2.0Mbps/1.5Mbps)

Note: Service is not guaranteed until a site evaluation has been performed which is required in most cases for Western Washington locations. Site evaluations and appointments for service installation will not be conducted without a completed Order Form for service, including form of payment. Orders will be voided if no service is found to be available either by site evaluation or on the date of your set-up appointment.

## (3) Order Here

(1) Open our interactive PDF Order Form to review pricing and various customization options. This will not create an order for service until you submit the form to us.

Click here to open and review the Order Form >>



(2) When you are ready to submit your Order for service, click the "SUBMIT" button on the last page of the Order Form and follow the instructions to send the data through your existing email account, or

(3) Send the completed Order Form as an attachment, or scan it to: [ordersubmission@startouch.com](mailto:ordersubmission@startouch.com), or

(4) Print out the completed Order Form and send it to us via fax (360-384-3867), or in the mail to:

StarTouch, Inc  
 Attention: Sales Department  
 1354 Pacific Place, Suite 102  
 Ferndale, WA 98248

Note: Remember to save a copy for your records. If sending via email, you should immediately receive a confirmation email verifying we have received your order. If you do not receive the confirmation, please check your "sent" box to verify that the Order was successfully sent from your computer. Some computer operating systems or email programs do not interface properly with this form, and it may be necessary to fax or mail it.



If you do not already have Adobe Reader installed on your computer, click to link to [Adobe.com](http://Adobe.com) to download a free version of the PDF/Adobe Reader that is required to view the Order Form.

Now serving Central, Eastern and Western Washington and North Central  
 Oregon with  
 High Speed Wireless Internet Service.

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## StarTouch IP Transport

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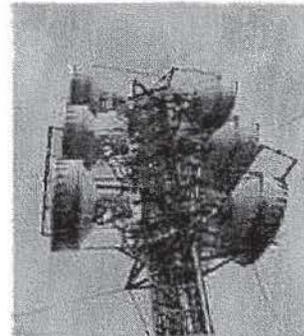
StarTouch Inc's Microwave Backhaul network and tower locations exceed rigorous telecom standards. As our customer, you can be confident that your Telecommunications, data and software applications are transported over a network that utilizes IP/MPLS/Ethernet - or legacy TDM will ensure uninterrupted service. StarTouch's carrier-class facilities are focused on maximizing your network reliability.

### IP Transport:

For businesses that have single or multiple locations in Washington State, StarTouch IP Transport Service is an efficient Transport medium to support your converged applications for data, voice, and/or video. If you have multiple sites in Washington State, StarTouch's IP Transport services are designed to allow you to traverse our broadband network to connect your facilities for data, voice, and/or video. StarTouch can also furnish Internet as designed to one location or all as required.

Our network is independent of any local carrier loops and is designed to be very scalable for growth into the future. StarTouch IP Transport Services are ideal as a primary connection or as a redundant backup to other mediums such as carrier services or fiber.

Interfacing off our network is standard RJ-45 (Ethernet) 10/100/1000, DS3, or T1.



Our Carrier Class Microwave Backhaul network is designed and operated to support your critical applications.

### CARRIER CLASS NETWORK AND INFRASTRUCTURE

- Facilities based licensed microwave carrier frequencies or fiber optic systems
- Stand alone network interconnected and constructed where needed
- Superior network reliability and mean-time-to-repair compared to T1s delivered via copper plant

### FLEXIBLE CIRCUIT TYPE PROVIDE SEAMLESS CUSTOMER GROWTH

- Connections include T1, DS3, OC3 or scalable Fast Ethernet and Gigabit.
- On Demand Provisioning for fixed or usage-based bandwidth on 95th Percentile Model
- Disaster Recovery and Business Continuity network transport available

### NETWORK RELIABILITY

- 99.9999% uptime on microwave and fiber optic systems
- Built to withstand 100 mph winds, icy conditions or flooding
- Generator backup power with 8+ days fuel capacity
- Commercial Grade Battery Plants at every location on the network

### ACCESS TO MULTIPLE NETWORK BACKBONES

- Point to point connections to our Tower and Terminal Telco or Data Centers
- Interconnection to our aggregation hubs
- Interconnections to various carrier aggregation points

### BOTTOM LINE COST EFFECTIVENESS

- Improve revenue stream by eliminating network outages
- Lower total cost of network ownership using our service

CALL TODAY FOR A QUOTE

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# StarTouch, Inc.

## Colocation Facilities

StarTouch's carrier-class Microwave Backhaul network is designed and operated to support your critical applications, and our Microwave Backhaul network and tower locations exceed rigorous telecom standards. As our customer, you can be confident that your telecommunications, data and software applications are transported over a network that utilizes IP/MPLS/Ethernet - or legacy TDM will ensure uninterrupted service. StarTouch's carrier-class facilities are focused on maximizing your network reliability

Choose from the following StarTouch colocation facilities:

- *Westin Building, Seattle, WA*
- *US Bank Building, Spokane, WA*

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**Call (888) 733-0203**

Call Today: 1-888-733-0203



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## EMAIL SERVICES PACKAGES

Choose your preferred email service package.  
A limited number of Free "basic" email services are available with all StarTouch Internet accounts.  
Please ask your sales representative for additional details.

### **Basic Accounts with your StarTouch Service**

- POP3 only
- 100M mailbox size
- 30 day storage limit
- 15M max email size - send or receive
- no anti-virus or anti-spam (can be added for additional cost of \$1.50 each service, per email address)

### **Enhanced Service (\$5/mo.)**

- POP3 only
- 250M mailbox size
- 60 day storage limit
- 15M max email size - send or receive
- anti-virus and anti-spam included

### **Premium Service (\$8/mo.)**

- POP3 or IMAP
- 500M mailbox size
- additional storage may be purchased (\$2/100M)
- no storage time limit
- 15M max email size - send or receive
- anti-virus and anti-spam included

[CLICK HERE FOR ASSISTANCE WITH SETTING UP YOUR EMAIL SERVICE WITH STARTOUCH  
IF YOU HAVE ALREADY BEEN PROVIDED WITH YOUR ACCOUNT INFORMATION](#)

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