

Hello,

I remember you finally classified the internet last year as a title II service so that you could properly regulate it. Well guess what? You seem to be failing the public and not doing your jobs very well. It should not take thousands of comments from people stating that ISP's are exempting their own video services from data caps and imposing data caps on their customers when they are paying for a service. Unlike wireless service which does have data caps as well and appears legitimate for now because there is only so much spectrum available in the 4G world wireline services do not have that same issue. They appear to charge an arm and a leg for true high speed internet faster than the FCC's definition which is 25 MBPS and then they put arbitrary data caps in there for example if you subscribe to the plan for 50 MBPS on Cox you get a data cap of 350GB but if you pay up for 100 MBPS you only go up to 700GB per month and finally if you pay \$100 a month and get the fastest speed possible then you get a generous 2,000GB per month. Please tell me how this seems fair or reasonable? If you have 3 or 4 people in a household streaming Netflix and subscribing to playstation Vue TV online then it appears that we, the consumer get screwed because we will most certainly pass this data cap easily. Can you please enact a new FCC rule preventing ISP's from enacting data caps so we can subscribe to OTT services provided by other video companies online and not have to worry about hitting our data limit for the month?