

Before the
Federal Communications Commission
Washington D.C. 20554

In the Matter Of)
)
Section 63.71 Application of)
)
Windstream Alabama, LLC)
Windstream Arkansas, LLC)
Windstream Florida, LLC)
Windstream Georgia, LLC)
Windstream Georgia Communications, LLC)
Georgia Windstream, LLC)
Windstream Georgia Telephone, LLC)
Windstream Standard, LLC)
Windstream Accucomm, LLC)
Windstream Iowa Communications, LLC)
Windstream Montezuma, LLC)
Windstream Kentucky, LLC)
Windstream Kentucky East, LLC)
Windstream Kentucky West, LLC)
Windstream Lakedale, Inc.)
Windstream Mississippi, LLC)
Windstream Missouri, LLC)
Windstream Nebraska, Inc.)
Windstream New York, Inc.)
Windstream North Carolina, LLC)
Windstream Concord Telephone, LLC)
Windstream Lexcom Communications, LLC)
Windstream Ohio, LLC)
Windstream Western Reserve, LLC)
Windstream Oklahoma, LLC)
Oklahoma Windstream, LLC)
Windstream Pennsylvania, LLC)
Windstream D&E, Inc.)
Windstream Conestoga, Inc.)
Windstream Buffalo Valley, Inc.)
Windstream South Carolina, LLC)
Windstream Texas, LLC)
Windstream Sugar Land, LLC)
Valor Telecommunications of Texas, LLC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,)
to Discontinue the Provision of Service)
)

SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC

Windstream Services, LLC on behalf of its incumbent local exchange carrier affiliates Windstream Alabama, LLC, Windstream Arkansas, LLC, Windstream Florida, LLC, Windstream Georgia, LLC, Windstream Georgia Communications, LLC, Georgia Windstream, LLC, Windstream Georgia Telephone, LLC, Windstream Standard, LLC, Windstream Accucomm, LLC, Windstream Iowa Communications, LLC, Windstream Montezuma, LLC, Windstream Kentucky, LLC, Windstream Kentucky East, LLC, Windstream Kentucky West, LLC, Windstream Lakedale, Inc., Windstream Mississippi, LLC, Windstream Missouri, LLC, Windstream Nebraska, Inc., Windstream New York, Inc., Windstream North Carolina, LLC, Windstream Concord Telephone, LLC, Windstream Lexcom Communications, LLC, Windstream Ohio, LLC, Windstream Western Reserve, LLC, Windstream Oklahoma, LLC, Oklahoma Windstream, LLC, Windstream Pennsylvania, LLC, Windstream D&E, Inc., Windstream Conestoga, Inc., Windstream Buffalo Valley, Inc., Windstream South Carolina, LLC, Windstream Texas, LLC, Windstream Sugar Land, LLC, Valor Telecommunications of Texas, LLC (collectively "Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of operator assisted calls requesting Bill to a Third Number, Busy Line Verify, Busy Line Interrupt, Collect Calling, and Person to Person ("Services") in the states of Alabama, Arkansas, Florida, Georgia, Iowa, Kentucky, Minnesota, Mississippi, Missouri, Nebraska, New Mexico,

New York, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina and Texas.

In support of this Application, Windstream submits the following information:

1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Windstream Alabama, LLC
Windstream Arkansas, LLC
Windstream Florida, LLC
Windstream Georgia, LLC
Windstream Georgia Communications, LLC
Georgia Windstream, LLC
Windstream Georgia Telephone, LLC
Windstream Standard, LLC
Windstream Accucomm, LLC
Windstream Iowa Communications, LLC
Windstream Montezuma, LLC
Windstream Kentucky, LLC
Windstream Kentucky East, LLC
Windstream Kentucky West, LLC
Windstream Lakedale, Inc.
Windstream Mississippi, LLC
Windstream Missouri, LLC
Windstream Nebraska, Inc.
Windstream New York, Inc.
Windstream North Carolina, LLC
Windstream Concord Telephone, LLC
Windstream Lexcom Communications, LLC
Windstream Ohio, LLC
Windstream Western Reserve, LLC
Windstream Oklahoma, LLC
Oklahoma Windstream, LLC
Windstream Pennsylvania, LLC
Windstream D&E, Inc.
Windstream Conestoga, Inc.
Windstream Buffalo Valley, Inc.
Windstream South Carolina, LLC
Windstream Texas, LLC
Windstream Sugar Land, LLC
Valor Telecommunications of Texas, LLC

4001 North Rodney Parham Rd.

Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

Windstream plans to discontinue service on August 1, 2016.

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Service will be discontinued in the states of Alabama, Arkansas, Florida, Georgia, Iowa, Kentucky, Minnesota, Mississippi, Missouri, Nebraska, New Mexico, New York, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina and Texas (“Affected States”).

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The Services include operator assisted calls requesting Bill to a Third Number, Busy Line Verify, Busy Line Interrupt, Collect Calling, and Person to Person.

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

Beginning with its May 16th bill cycle and concluding with its June 13th bill cycle, Windstream provided or will provide notice to all affected customers of the planned discontinuance in the customer’s bill. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission’s rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is a dominant carrier with respect to the Services that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the public utilities commissions and governors of the Affected States and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

Windstream provides the Services a la carte therefore the number of customers varies each month, but approximately 55 customers in the Affected States used the Services. Windstream resells the Services from AT&T, which is discontinuing the availability of these Services due to low demand.¹

These customers will not be unduly harmed because they are being provided ample notice of the discontinuance and customers have comparable options at comparable rates from other providers serving the Affected States.

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that is able, to assure that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream

¹ See Section 63.71 Application of AT&T Services, Inc., filed with the Commission on January 6, 2016.

respectfully requests that the Commission permit it to discontinue the provision of Services in the Affected States pursuant to Section 63.71.

Respectfully Submitted,



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May 27, 2016

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 27 day of May 2016, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense
Attn: Special Assistance for Telecommunications
Pentagon
Washington, DC 20301

Alabama Public Service Commission
100 North Union Street, Suite 850
Montgomery, AL 36104

Office of Governor Robert Bentley
600 Dexter Avenue
Montgomery, AL 36130

Arkansas Public Service Commission
P.O. Box 400
Little Rock, AR 72203-0400

Office of Governor Asa Hutchinson
State Capitol Room 250
500 Woodlane Avenue
Little Rock, AR 72201

Florida Public Service Commission
2540 Shumard Oak Boulevard
Gerald Gunter Building
Tallahassee, FL 32399

Office of Governor Rick Scott
PL 05 The Capitol
400 South Monroe Street
Tallahassee, FL 32399-0001

Georgia Public Service Commission
244 Washington Street
Atlanta, GA 30334

Office of Governor Nathan Deal
203 State Capitol
Atlanta, GA 30334

Iowa Utilities Board
1375 E. Court Avenue
Room 69
Des Moines, IA 50319-0069

Office of Governor Terry Branstad
1007 East Grand Avenue
Des Moines, IA 50319

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

Office of Governor Matt Bevin
700 Capitol Avenue, Suite 100
Frankfort, KY 40601

Minnesota Public Utilities Commission
121 Seventh Place East
Suite 350
St. Paul, MN 55101-2147

Office of Governor Mark Dayton
130 State Capitol
75 Rev. Dr. Martin Luther King, Jr. Boulevard
St. Paul, MN 55155

Mississippi Public Service Commission
P.O. Box 1174
Jackson, MS 39215-1174

Office of Governor Phil Bryant
P.O. Box 139
Jackson, MS 39205

Missouri Public Service Commission
200 Madison Street
Governor Office Building
Jefferson City, MO 65101

Office of Governor Jeremiah W. (Jay) Nixon
Capitol Building
Room 216, P.O. Box 720
Jefferson City, MO 65102

Nebraska Public Service Commission
1200 N. Street, Suite 300
Lincoln, NE 68508

Office of Governor Pete Ricketts
P.O. Box 94848
Lincoln, NE 68509-4848

New Mexico Public Regulation Commission
P.O. Box 1269
Santa Fe, NM 87504-1269

Office of Governor Susana Martinez
490 Old Santa Fe Trail
Room 400
Santa Fe, NM 87501

New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

Office of Governor Andrew Cuomo
State Capitol
Albany, NY 12224

North Carolina Utilities Commission
430 North Salisbury Street
Raleigh, NC 27603-5918

Office of Governor Pat McCrory
20301 Mail Service Center
Raleigh, NC 27699-0301

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Office of Governor John R. Kasich
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6117



Oklahoma Corporation Commission
P.O. Box 52000
Oklahoma City, OK 73152-2000

Office of Governor Mary Fallin
Oklahoma State Capitol
2300 N. Lincoln Blvd., Room 212
Oklahoma City, OK 73105

Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105
Tel: (717) 783-6190

Office of Governor Tom Wolf
Room 225
Main Capitol Building
Harrisburg, PA 17120

South Carolina Public Service Commission
101 Executive Center Drive
Columbia, SC 29210

Office of Governor Nikki R. Haley
1205 Pendleton Street
Columbia, SC 29201

Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701-3326

Office of Governor Greg Abbott
P.O. Box 12428
Austin, TX 78711

Attachment 1

Customer Notice

Upcoming changes to Operator Service

Attention customers, on or after August 1, 2016, operator assisted calls requesting Bill to a Third Number, Busy Line Verify, Busy Line Interrupt, Collect Calling, and Person to Person will no longer be available in the following states: Alabama, Arkansas, Florida, Georgia, Iowa, Kentucky, Minnesota, Mississippi, Missouri, Nebraska, New York, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, Texas . We apologize for any inconvenience this may cause you, all other operator and directory assistance services will remain unchanged.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.