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Eagle Communications
Trisha Dick
SPIN 143005853
785-385-2026
tdick@eaglecom.net

To whom it may concern I am appealing a decision that was made. I entered the incorrect information when requesting funds. I was contacted via email to fill out the worksheet that was sent to me. I did that and replied back. Recently I was told that the case was being closed because of no response. I have included in this an email & worksheets showing that I did respond.

Basically what I am requesting is Eagle to be able to receive the funds for this even though it is past the filing date. I included the worksheet that I first submitted and it looks like there was a calculation error so I wrote off to the side and highlighted. I am not sure where the miscalculation came from except for the explanation in the email that I sent back to Kyle Generale. The spreadsheet that I am showing that I printed off your website showed they were committed to 71494.50 and in the first request I only requested 23215.50 and received that. Please help with anything you can and if you need anymore info please let me know. The best way to contact me is via email as sometimes I travel for work and I am not always at the number above.

Thanks,

Trisha Dick

Trish Dick

From: Trish Dick [tdick@eaglecom.net]
Sent: Monday, October 12, 2015 10:24 AM
To: 'Generale, Kyle'
Subject: RE: E-rate invoice CRFYJAN-JUN15, Our invoice 2258399
Attachments: SPREADSHEET CERTIFICATION.pdf; ABILENE #435 Spreadsheet.xlsx

On the spreadsheet I only put the months on there for what I sent the request for. It was found out that we were billing them incorrectly half way thru the year and so the amount that I had requested for the first six months and received was a lot less. We had a signed contract and everything to change their service effect July 1, 2014 but it was missed. They were upgraded to the faster speed, they billing just hadn't been corrected. So when I submitted the new amount for this portion of the year it was more. If you need more information let me know.

Thanks, Trish

From: Generale, Kyle [mailto:kyle.generale@sl.universalservice.org]
Sent: Friday, October 09, 2015 1:33 PM
To: 'tdick@eaglecom.net'
Cc: 'TRISHA DICK @ 1-785-385-2120'
Subject: E-rate invoice CRFYJAN-JUN15, Our invoice 2258399

TRISHA DICK

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	
2258399	CRFYJAN-JUN15	7604276	01-Jan-15	937847	2560962	143005853	Eagle C

I am reviewing your request for reimbursement of the aforementioned invoice.

Please send:

- I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]
It must clearly indicate:
 - i. Total current charge per bill,
 - ii. Itemized identification and removal of all ineligible products and services,
 - iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

*If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):*

Please ALSO send me a copy of the detailed bill(s) sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name

- iii. Bill-To Entity (Name & Address)
- iv. Current Charges
- v. Period of Service
- vi. Description of Products / Services Delivered

Upon receipt of the documents by the SLD, you MAY be required to provide additional details of the bill(s) to verify the worksheet.

*If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):*

- I. Please submit ONLY the worksheet mentioned above and
- II. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.

Please provide this information to me as soon as possible within the next 7 calendar days (by **End of Day** [Friday], [10/16/2015]). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Kyle Generale
Associate Manager, Invoicing Auditor
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973-581-7590 | F: 973-599-6539
Kyle.generale@sl.universalservice.org

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Worksheet Certification Template

I certify that the information on the worksheet that I am providing is based on the actual bills for eligible services that the FCC Form 471 applicant has received from the vendor whose SPIN is associated with the approved E-Rate discounts. I also certify that the sample bill(s) provided is representative of the other items on the worksheet.

Signature

Trisha Dick

Print Name

Trisha Dick

Company /
Organization

Eagle Communications

Title

Commercial Sales Customer Service Rep

Date

10-12-15

143005853|Eagle Communications,
Inc.|tdick@eaglecom.net|usacstatement@universalservice.org|C000665640|14|
39020.78|8/31/2015|N
143005853|2601984|JAN-JUN14|780.78|"SLD Invoice Number:2233009;Line Item
Detail Number:7534522;Amount Requested:780.78;"
143005853|2560962|JAN-JUN14|0.00|"SLD Invoice Number:2233009;Line Item
Detail Number:7534523;Amount Requested:42561.70;Discount Amt. Billed Not
Valid;48;Requested Discount Amount not valid;355;"
143005853|2614188|JAN-JUN14|263.76|"SLD Invoice Number:2233009;Line Item
Detail Number:7534524;Amount Requested:263.76;"
143005853|2627228|JAN-JUN14|5400.00|"SLD Invoice Number:2233009;Line Item
Detail Number:7534526;Amount Requested:5400.00;"
143005853|2615658|JAN-JUN14|293.04|"SLD Invoice Number:2233009;Line Item
Detail Number:7534527;Amount Requested:293.04;"
143005853|2615692|JAN-JUN14|209.79|"SLD Invoice Number:2233009;Line Item
Detail Number:7534529;Amount Requested:209.79;"
143005853|2676633|JAN-JUN14|19125.00|"SLD Invoice Number:2233009;Line
Item Detail Number:7534543;Amount Requested:19125.00;"
143005853|2578613|JAN-JUN14|990.00|"SLD Invoice Number:2233009;Line Item
Detail Number:7534546;Amount Requested:990.00;"
143005853|2601836|JAN-JUN14|7903.25|"SLD Invoice Number:2233009;Line Item
Detail Number:7534530;Amount Requested:7903.25;"
143005853|2612917|JAN-JUN14|289.59|"SLD Invoice Number:2233009;Line Item
Detail Number:7534531;Amount Requested:289.59;"
143005853|2613340|JAN-JUN14|2880.00|"SLD Invoice Number:2233009;Line Item
Detail Number:7534533;Amount Requested:2880.00;"
143005853|2613953|JAN-JUN14|453.39|"SLD Invoice Number:2233009;Line Item
Detail Number:7534535;Amount Requested:453.39;"
143005853|2619778|JAN-JUN14|180.39|"SLD Invoice Number:2233009;Line Item
Detail Number:7534537;Amount Requested:180.39;"
143005853|2622015|JAN-JUN14|251.79|"SLD Invoice Number:2233009;Line Item
Detail Number:7534539;Amount Requested:251.79;"