

Janelle Morgan

From: Janelle Morgan <janelle@elitefund.com>
Sent: Wednesday, March 09, 2016 4:32 PM
To: 'Melinda Meyer'
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Yes, I would use this one.

Janelle Morgan

Elite Fund, Inc.
P: 800.705.9703
F: 815.717.9761
406 N. State St.
PO Box 125
Stanton, MI 48888

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From: Melinda Meyer [mailto:Melinda@scsiusa.com]
Sent: Wednesday, March 09, 2016 4:30 PM
To: Janelle Morgan
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Does this look better I added it in there

From: Janelle Morgan [mailto:janelle@elitefund.com]
Sent: Wednesday, March 09, 2016 4:27 PM
To: Melinda Meyer <Melinda@scsiusa.com>
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

I would circle just the installation cost so that matches what you submitted. Make it very clear it's only for that.

Janelle Morgan

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From: Melinda Meyer [mailto:Melinda@scsiusa.com]
Sent: Wednesday, March 09, 2016 4:25 PM
To: Janelle Morgan
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Ok so send him the invoice back from Oct with all the line items on it?

From: Janelle Morgan [mailto:janelle@elitefund.com]
Sent: Wednesday, March 09, 2016 4:24 PM
To: Melinda Meyer <Melinda@scsiusa.com>
Cc: 'Michael Pepper' <michaelpepper@choiceschools.com>; Scott Morgan <scottmorgan@choiceschools.com>
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Hi,

I just called him and he picked up. He said it shouldn't be an issue to submit just for the install since that is what's left in the FRN. He mentioned to make sure your invoice says Data Consultants (same as the SPIN name I used). I'm hoping this will finally get paid out now!

Janelle Morgan

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From: Melinda Meyer [mailto:Melinda@scsiusa.com]
Sent: Monday, March 07, 2016 11:27 AM
To: Janelle Morgan
Subject: FW: E-Rate Invoice 2356086 **reply by 3/14/16**

We have the same reviewer, so I want to involve you from right now (please let me know what I should send him) I can send you the invoice that we have been using all along to show you? And see what you think?

Thanks for your help

From: Pasanen, Brandon [mailto:Brandon.Pasanen@sl.universalservice.org]
Sent: Monday, March 7, 2016 11:15 AM
To: Mike Kuncatis Jr. <mikejr@kgrouppcompanies.com>
Cc: Michael.Kuncatis@1-616-235-1634 <IMCEAFAX-Michael+2EKuncatis+401-+20616-235-1634@solixinc.com>
Subject: E-Rate Invoice 2356086 **reply by 3/14/16**

Michael Kuncatis

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN
2356086	WMAES 2015	7869339	01-Oct-15	1002108	2725258	143032336	Data Consultants Inc	WEST MI ACAD OF ENVIRO SCI	581

I am reviewing your request for reimbursement of the aforementioned FRN. Please send me a copy of the detailed invoices sent to the applicant for the products/services provided.

Please provide the page(s) that indicate the following:

- I. Bill Date / Ship Date
- II. Service Provider Name
- III. Total Current Charge
- IV. Bill-To Entity (Name & Address)
- V. Detailed Description of Products/Services Delivered

For FRN with BMIC, also provide

- I. Hours of work performed to deliver the services.

If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

Please provide this information to me as soon as possible within the next 7 calendar days (by **End of Day** Monday, 3/14/16). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program

Brandon Pasanen
Schools and Libraries Division
Phone: 973-581-7570
Fax: 973-599-6539
Brandon.pasanen@sl.universalservice.org

Janelle Morgan

From: Janelle Morgan <janelle@elitefund.com>
Sent: Tuesday, April 12, 2016 12:40 PM
To: Melinda Meyer (Melinda@scsiusa.com)
Subject: RE: Help on 2015 C2 invoice SPI request

Hi,

John Piznak got back to me and gave me two people to call on this. They are invoicing managers at USAC. I'll call them after lunch and see if we can get some help.

Thanks!

Janelle Morgan

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Stanton, MI 48888

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From: Janelle Morgan [mailto:janelle@elitefund.com]
Sent: Monday, April 11, 2016 11:02 AM
To: 'jpiznak@e-ratecentral.com'
Cc: Melinda Meyer (Melinda@scsiusa.com)
Subject: FW: Help on 2015 C2 invoice SPI request
Importance: High

Hi John,

Would you be able to help us with this 2015 Category 2 SPI billing request? When I did the FRN, I combined the cost of the equipment and the cost of the installation. USAC has paid out the equipment but won't pay out the installation. I've explained it to the reviewer but after three times, it still isn't getting paid out.

Any ideas? Thanks!

Janelle Morgan

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From: Melinda Meyer [<mailto:Melinda@scsiusa.com>]
Sent: Monday, April 11, 2016 10:24 AM
To: janelle@elitefund.com
Subject: FW: E-rate Invoice WMAES 2015, Our Invoice 2364469

From: Melinda Meyer
Sent: Wednesday, April 06, 2016 3:11 PM
To: 'michal.plywaczewski@sl.universalservice.org' <michal.plywaczewski@sl.universalservice.org>
Subject: FW: E-rate Invoice WMAES 2015, Our Invoice 2364469

Just checking to make sure you received this and wondering if we can talk about this FRN.
Can I call you or can you call me when you have few minutes? This is the third time we tried to submit this FRN that is why it could be coming up as a duplicate.

Thank you
Melinda Meyer
616 235-6860 X 101

From: Melinda Meyer
Sent: Monday, April 04, 2016 4:09 PM
To: 'michal.plywaczewski@sl.universalservice.org' <michal.plywaczewski@sl.universalservice.org>
Subject: FW: E-rate Invoice WMAES 2015, Our Invoice 2364469

Good afternoon

This seems to be a Duplicate Invoice/check because the FRN was not paid in full to us the first time. We got denied the full amount, for some reason it was not paid to us in full, so we are claiming only the amount that we did not get paid. The balance amount is Undiscounted at \$3400.00 and discounted is \$2720.00. On this FRN # 2725258 see invoice attached (2nd line item) we original asked for undiscounted amount to be \$21,100.00 and discounted amount to be \$16,880.00 and we were only paid \$14,160.00 please help us get the balance due \$2720.00.
I can't explain why USAC broke down the amount that they paid the first time around, since the FRN was for the full amount, the only explanation is that they took equipment and the install and did not keep them added together like we did on the FRN.

Please let me know what else to send you regarding this invoice.
I will help in any way I can, please just email me and tell me what you need to get this finished.

Thank you
Melinda Meyer
616 235-6860 X 101

From: Plywaczewski, Michal [mailto:Michal.Plywaczewski@sl.universalservice.org]
Sent: Monday, April 4, 2016 1:19 PM
To: Mike Kuncaitis Jr. <mikejr@kgroupcompanies.com>
Cc: MKuncaitisJr@16162351634 <IMCEAFAX-MKuncaitisJr+4016162351634@solixinc.com>
Subject: E-rate Invoice WMAES 2015, Our Invoice 2364469

Dear Mike Kuncaitis Jr,

Please respond to the following Questions. Your due date is 04/11/2016.

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	
2364469	WMAES 2015	7901670	01-Oct-15	1002108	2725258	143032336	Data C

Our records indicate that the above invoice lines are duplicating with other lines on other invoices – see attached dup check report. **If these are indeed duplicates please return this e-mail or fax, specifically stating the Invoice and Line number of the invoice line you wish to cancel.**

If they are not duplicates we will require seeing invoices for all the lines listed on the attached Dup Check report to validate non-duplication. If this is the case see the following:

For all the lines in question, previous as well as current, please send the following indicating which document is for which invoice # and line #.

I am reviewing your request for reimbursement of the aforementioned FRN. Please send me a copy of the detailed invoices sent to the applicant for the products/services provided.

Please provide the page(s) that indicate the following:

- I. Bill Date / Ship Date
- II. Service Provider Name
- III. Total Current Charge
- IV. Bill-To Entity (Name & Address)
- V. Detailed Description of Products/Services Delivered

For FRN with BMIC, also provide

- I. Hours of work performed to deliver the services.

If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

In addition to a copy of the detailed invoice, please provide the attached Service Certification form, to be completed and certified by the applicant i.e. by an authorized representative for the school /library, for the products/services provided. This representative’s information should be provided in the following 3 lines:

- I. Representative / Contact Name
- II. Representative / Contact Title
- III. Representative / Contact Phone

The names of the signatory and Representative/Contact should match. If the signatory is any other than the Representative/Contact identified on the form, please provide the full Name, Title and Phone Number along with the documents.

If products are being delivered, please specify the delivery date and the actual/planned installation date. If services are being delivered, please specify the actual dates that the invoiced services were delivered.

These dates should be provided in the following 3 lines:

- I. Date Goods/Services Delivered
- II. Date Goods/Services were or will be Installed
- III. Date Applicant Portion Paid and Check No. or Date to be Paid

The applicant must also **sign and date** the form, and indicate **Yes or No**, as appropriate, for Delivery and/or Installation. If the applicant intends to certify that the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges. (Please note: Due to audit requirements, the re-submittal of old Service Certification forms is not acceptable and will result in rejection of the associated invoice line(s)).

The applicant may fax/e-mail the above information to me directly, which may speed up the review process. Please include the SLD Invoice Number on the fax/e-mail cover sheet so I can match your fax/e-mail to your form. For fax submissions, the cover sheet must identify the organization and the name/title/signature of the sender in addition to the SLD Invoice Number.

Please provide this information to me as soon as possible within the next 7 calendar days by **End of Day Monday, 04/11/2016**. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Michal(Mike) Plywaczewski
Case Management, USAC SLP
Program Integrity Assurance
USAC, Schools & Libraries Program
Phone: 973-581-5015 Fax: 973-599-6522
E-mail: Michal.Plywaczewski@sl.universalservice.org

Janelle Morgan

From: Janelle Morgan <janelle@elitefund.com>
Sent: Wednesday, March 23, 2016 9:05 AM
To: 'Pasanen, Brandon'
Cc: 'Melanie Adams'
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Importance: High

I'm not sure how a service substitution would resolve this. During PIA, the reviewer did not ask to see the vendor documentation. I was not aware last year that with the new application that you had to indicate there was installation. It definitely is on the vendor documentation so we can prove it was included in the request.

Is there someone we can talk to about this so that we can get this approved?

Janelle Morgan

Elite Fund, Inc.
P: 800.705.9703
F: 815.717.9761
406 N. State St.
PO Box 125
Stanton, MI 48888

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From: Pasanen, Brandon [mailto:Brandon.Pasanen@sl.universalservice.org]
Sent: Tuesday, March 22, 2016 4:36 PM
To: Janelle Morgan
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Janelle—

I have no record of that document being submitted when the FRN was initially approved. The FRN only lists access points as approved products/services.

If you believe there was an error occurred when the FRN was originally created or you wish to start a service substitution you should contact USAC client services.

Their contact information can be found on their website: <http://www.usac.org/about/tools/contact/default.aspx>
Or you can call them (888-203-8100).

Thank you—

From: Janelle Morgan [mailto:janelle@elitefund.com]
Sent: Tuesday, March 22, 2016 4:31 PM
To: 'Melinda Meyer'; Pasanen, Brandon
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**
Importance: High

Hi Brandon,

Do you remember I called you a couple of weeks ago to indicate that the installation was included with the equipment in the FRN? It wasn't broken out. I'm not understanding why this is getting rejected. If you look at page 3 of the attached bid, it shows the equipment cost and installation cost. I just added them together to do the FRN. Please let us know what we need to do to get this approved.

Thanks!

Janelle Morgan

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From: Melinda Meyer [mailto:Melinda@scsiusa.com]
Sent: Tuesday, March 22, 2016 2:40 PM
To: Pasanen, Brandon
Cc: Janelle Morgan
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Rejected again?

From: Pasanen, Brandon [mailto:Brandon.Pasanen@sl.universalservice.org]
Sent: Tuesday, March 22, 2016 2:37 PM
To: Melinda Meyer <Melinda@scsiusa.com>
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Melinda—

Unfortunately this invoice was rejected because FRN 2725258 was not approved for installation charges. Only the requested hardware was approved.

If you have any further questions I suggest you contact USAC client services.

Their contact information can be found on their website: <http://www.usac.org/about/tools/contact/default.aspx>
Or you can call them (888-203-8100).

Thank you—

Brandon Pasanen
Schools and Libraries Division
Phone: 973-581-7570
Fax: 973-599-6539
Brandon.pasanen@sl.universalservice.org

From: Melinda Meyer [<mailto:Melinda@scsiusa.com>]
Sent: Tuesday, March 22, 2016 1:19 PM
To: Pasanen, Brandon
Subject: FW: E-Rate Invoice 2356086 **reply by 3/14/16**

Any updates at this point?
Please let me know.

thanks

From: Melinda Meyer
Sent: Friday, March 11, 2016 8:12 AM
To: 'Pasanen, Brandon' <Brandon.Pasanen@sl.universalservice.org>
Subject: FW: E-Rate Invoice 2356086 **reply by 3/14/16**

Good Morning
Here is what you are looking for all filled out.
Please let me know if you need anything else.

Thanks Melinda Meyer
616 606-5084

From: Pasanen, Brandon [<mailto:Brandon.Pasanen@sl.universalservice.org>]
Sent: Thursday, March 10, 2016 10:44 AM
To: Melinda Meyer <Melinda@scsiusa.com>
Cc: Mike Kuncaitis Jr. <mikejr@kgrouppcompanies.com>
Subject: RE: E-Rate Invoice 2356086 **reply by 3/14/16**

Melinda-

I am required to obtain a service certification form for this invoice. I have sent a new request to Mike Kuncaitis with the attached document.

I already have the bill I require. I just need the service certification. Please have the applicant complete & submit that back to me.

Thank you—

Brandon Pasanen
Schools and Libraries Division
Phone: 973-581-7570
Fax: 973-599-6539
Brandon.pasanen@sl.universalservice.org

From: Melinda Meyer [mailto:Melinda@scsiusa.com]
Sent: Thursday, March 10, 2016 7:21 AM
To: Pasanen, Brandon
Subject: FW: E-Rate Invoice 2356086 **reply by 3/14/16**

Good Morning Brandon

Here is the invoice that we billed the customer back in Oct, 2015. We are only looking for the amount that is circled on the invoice. Please let me know if you need anything else. We would like to get this taken care of for the school.

Thank you
Melinda Meyer
616 606-5084

From: Pasanen, Brandon [mailto:Brandon.Pasanen@sl.universalservice.org]
Sent: Monday, March 7, 2016 11:15 AM
To: Mike Kuncaitis Jr. <mikejr@kgroupcompanies.com>
Cc: Michael.Kuncatis@1-616-235-1634 <|MCEAFAX-Michael+2EKuncatis+401-+20616-235-1634@solixinc.com>
Subject: E-Rate Invoice 2356086 **reply by 3/14/16**

Michael Kuncatis

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN
2356086	WMAES 2015	7869339	01-Oct-15	1002108	2725258	143032336	Data Consultants Inc	WEST MI ACAD OF ENVIRO SCI	581

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- III. Total Current Charge
- IV. Bill-To Entity (Name & Address)
- V. Detailed Description of Products/Services Delivered

For FRN with BMIC, also provide

- I. Hours of work performed to deliver the services.

If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

Please provide this information to me as soon as possible within the next 7 calendar days (by **End of Day Monday, 3/14/16**). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event,

please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program

Brandon Pasanen

Schools and Libraries Division

Phone: 973-581-7570

Fax: 973-599-6539

Brandon.pasanen@sl.universalservice.org