Carlos Ruiz #94960
Lovelock Correctional Center
1200 prison road.
Lovelock, Nevada 89419

Received & Inspected
JUN 02 2016
FCC Mailroom

25·MAY·2016

Federal Communications Commission
Consumer and Governmental Affairs Bureau
Consumer Inquiries and Complaints Division
445 12th Street. S.W.
Washington, DC. 20554

RE: Inmate telephone Call rates and Caps.
Docket No. 12-375 (FCC-136)
and (enclosure)

To whom it may Concern, (Mark Wigfield (202) 418-0253)

I am inquiring whether or not, the Nevada Department of Corrections (NDOC) is in Violation of inmate rate caps for telephone calls.?
(Please see enclosure for Specifications of my inquiry)

Further, if N.D.O.C. has the right to change the rates or ad taxes at approx. 19¢ per min, then please provide me with information...
If not, would you Compell N.D.O.C. to Refund us?

Thank You!
I Remain,
Carlos Ruiz
Yn Carlos Ruiz #94960

INMATE REQUEST FORM

1.) INMATE NAME	DOC #	2.) HOUSING UNIT	3.) DATE
Carlos Ruiz	99960	2A-38 6	4/28/16

4.) REQUEST FORM TO: (CHECK BOX)

___MENTAL HEALTH ___CANTEEN

___CASEWORKER ___MEDICAL ___LAW LIBRARY ___DENTAL

___EDUCATION ___VISITING ___SHIFT COMMAND

___LAUNDRY ___PROPERTY ROOM X OTHER Phone Admin,

5.) NAME OF INDIVIDUAL TO CONTACT: Telephone Admin.

6.) REQUEST: (PRINT BELOW) On 4/26/2016 I made Two (2) phone Calls. (1) 909-269-9782 (30 min) $3.90 = .13 per min
(2.) 386-649-1830 (25 min) " "

Today 4/26/16 (1) (323) 806-5569 (20 min) " "
(2) (760) 524-0253 30 min $3.90 = .13 per min.
I am being over charged... the Recorded Operator says "this phone call will cost .11¢ per min..." I have been Overcharged, Please correct it & Refund.

7.) INMATE SIGNATURE [signature] DOC # 99960

8.) RECEIVING STAFF SIGNATURE _____ DATE _____

(CC Receipt.)

9.) RESPONSE TO INMATE

4-26-16 909-269-9782 $.11 per min. (30) Min. + $.60 TAX = $3.90
386-649-1830 $.11 per min (23) min. + $.46 TAX = $2.99
4-28-16 323-806-5569 $.11 per min (15 Min) + $.30 TAX = $1.95
760-524-0253 $.11 per min (30 Min) + $.60 TAX = $3.90
Not over charged!
As of April 1, 2016 the appropriate sales tax associated with debit calls will now be collected based on where your call is terminated. The cost of the call will remain the same, but will increase by the applicable TAX.

10.) RESPONDING STAFF SIGNATURE (Campbell DATE 4-29-16