

Attachments

Response to Line 112
532363

REDACTED - FOR PUBLIC INSPECTION

REDACTED

[The Progress Report of Clear Creek Mutual Telephone Company Filed Pursuant to 47 C.F.R. § 54.313(a)(1) is redacted in its entirety as Highly Confidential Information]

Response Line 510
CLEAR CREEK MUTUAL TELEPHONE COMPANY
532363

Service Quality Standards & Consumer Protection Rules Compliance:

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) CLEAR CREEK MUTUAL TELEPHONE COMPANY is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. CLEAR CREEK MUTUAL TELEPHONE COMPANY provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. CLEAR CREEK MUTUAL TELEPHONE COMPANY also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages onto its website informing subscribers on CPNI rules and regulations. In addition CLEAR CREEK MUTUAL TELEPHONE COMPANY trains staff on Red Flag issues on an annual basis. All Clear Creek Mutual Telephone Company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

CLEAR CREEK MUTUAL TELEPHONE COMPANY also outlines its rates, terms, and conditions under which CLEAR CREEK MUTUAL TELEPHONE COMPANY offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. CLEAR CREEK MUTUAL TELEPHONE COMPANY keeps its tariffs available for public inspection at its business offices.

Response Line 610
CLEAR CREEK MUTUAL TELEPHONE COMPANY
532363

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) CLEAR CREEK MUTUAL TELEPHONE COMPANY meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to CLEAR CREEK MUTUAL TELEPHONE COMPANY'S central office by use of a fixed generator and batteries that provide it with 36 hours of emergency power. In addition, CLEAR CREEK MUTUAL TELEPHONE COMPANY's field electronics have 8 hours of back-up power by use of mobile generators and batteries. CLEAR CREEK MUTUAL TELEPHONE COMPANY also has SONET technology deployed in its core fiber optic network that is self-healing and will automatically reroute traffic should a fiber cut occur. In addition CLEAR CREEK MUTUAL TELEPHONE COMPANY has connectivity to the neighboring exchanges of Beavercreek, Canby, and Reliance Connects to exchange traffic and also has connectivity to the LATA Tandem which further provides capabilities of handling traffic. Lastly, CLEAR CREEK MUTUAL TELEPHONE COMPANY is prepared and capable of managing traffic spikes resulting from emergency situations and has developed procedures for employees to follow during emergency situations.

Response Line 1210
CLEAR CREEK MUTUAL TELEPHONE COMPANY
532363

Terms and Conditions of Voice Telephony Lifeline Plans:

The Oregon Telephone Assistance Program (OTAP) is available for qualifying customers of Clear Creek Mutual Telephone Company, (the "Company"). OTAP assistance reduces the cost of monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts. The OTAP program is administered by the Oregon Public Utilities Commission.

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, Lifeline subscribers have an unlimited number of local calling minutes. As for toll, Lifeline subscribers, similar to every Clear Creek subscriber, are free to choose their own toll usage plans through IXC's that serve the Company.

<http://www.puc.state.or.us/Pages/rspf/otap.aspx>



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MILESTONE CERTIFICATION

June 7, 2016

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street SW
Room TW-A325
Washington, D.C. 20554

Re: Form 481 Line 3010 - Milestone Certification Pursuant to 47 C.F.R. § 54.313(f)(1)(i)

Dear Ms. Dortch:

Clear Creek Mutual Telephone Company, Study Area Code 532363, in accordance with 47 C.F.R. § 54.313(f)(1)(i) of the Commission's rules, hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

Respectfully submitted,

Mitchell Moore
President

Response to Line 3026
532363

REDACTED - FOR PUBLIC INSPECTION

REDACTED

[The Financial Statement of Clear Creek Mutual Telephone Company filed pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]