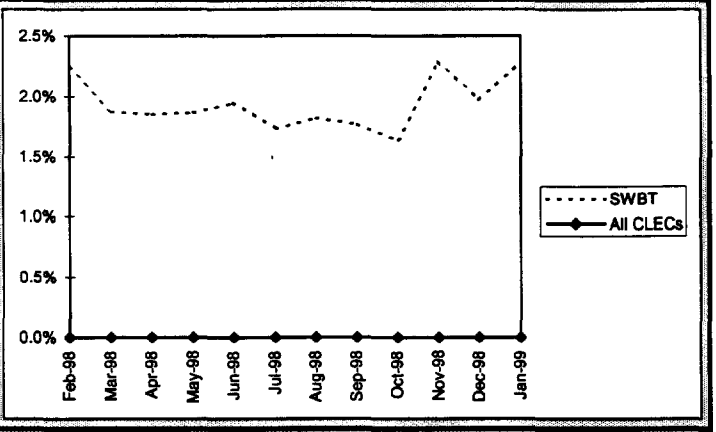
Provisioning - Unbundled Network Elements (UNE)

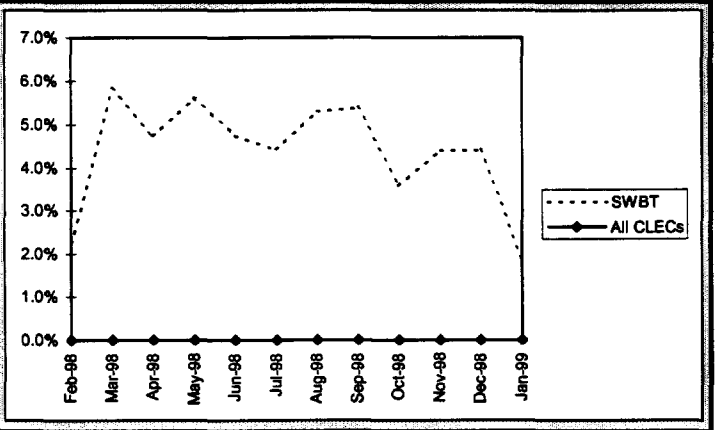
Percent Trouble Reports on N,T,C Orders within 30 days

Measurement No. 63

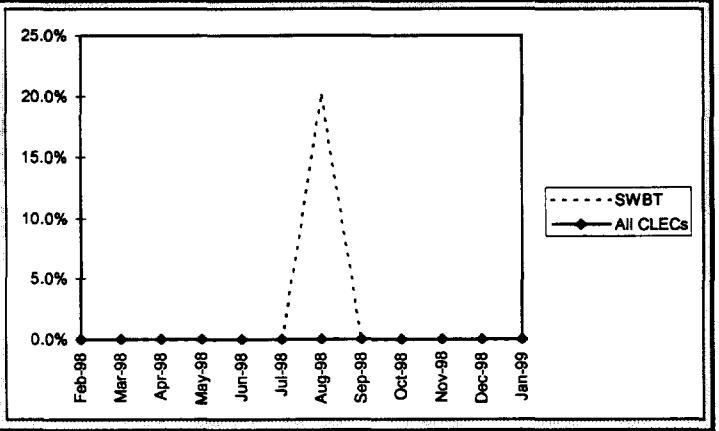
	BRI Loop with Test Access				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	2.2%	Base < 30
Mar-98	0	0	n/a	1.9%	Base < 30
Apr-98	0	0	n/a	1.9%	Base < 30
May-98	0	0	n/a	1.9%	Base < 30
Jun-98	0	0	n/a	1.9%	Base < 30
Jul-98	0	0	n/a	1.7%	Base < 30
Aug-98	0	0	n/a	1.8%	Base < 30
Sep-98	0	0	n/a	1.8%	Base < 30
Oct-98	0	0	n/a	1.6%	Base < 30
Nov-98	0	0	n/a	2.3%	Base < 30
Dec-98	0	0	n/a	2.0%	Base < 30
Jan-99	0	0	n/a	2.3%	Base < 30
12 Mo. Total	0	0	n/a	1.9%	



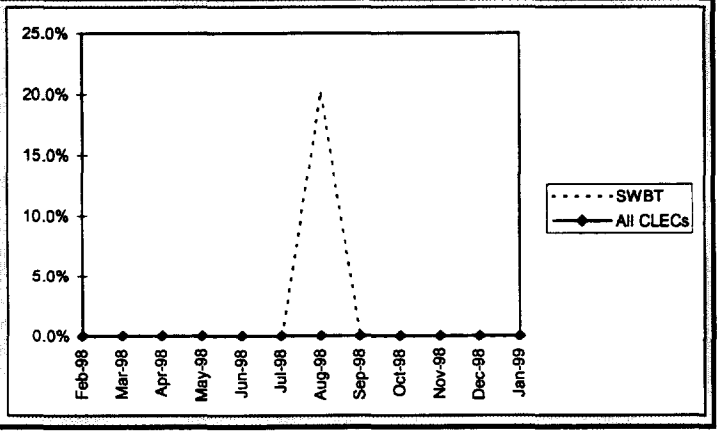
	ISDN BRI Port				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	2.2%	Base < 30
Mar-98	0	0	n/a	5.8%	Base < 30
Apr-98	0	0	n/a	4.7%	Base < 30
May-98	0	0	n/a	5.6%	Base < 30
Jun-98	0	0	n/a	4.7%	Base < 30
Jul-98	0	0	n/a	4.4%	Base < 30
Aug-98	0	0	n/a	5.3%	Base < 30
Sep-98	0	0	n/a	5.4%	Base < 30
Oct-98	0	0	n/a	3.6%	Base < 30
Nov-98	0	0	n/a	4.4%	Base < 30
Dec-98	0	0	n/a	4.4%	Base < 30
Jan-99	0	0	n/a	1.9%	Base < 30
12 Mo. Total	0	0	n/a	4.4%	



	DS1 Loop With Test Access				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	1	0	0.0%	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	20.0%	Base < 30
Sep-98	0	0	n/a	0.0%	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	0.0%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	1	0	0.0%	3.5%	



	DS1 Dedicated Transport				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	20.0%	Base < 30
Sep-98	0	0	n/a	0.0%	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	0.0%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	0	0	n/a	3.5%	

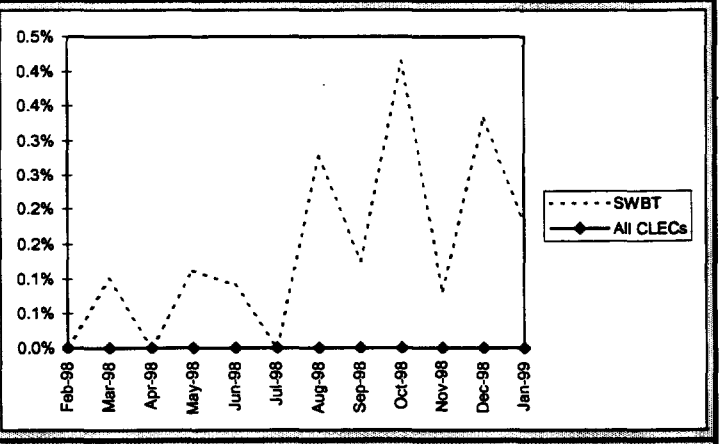


Provisioning - Unbundled Network Elements (UNE)

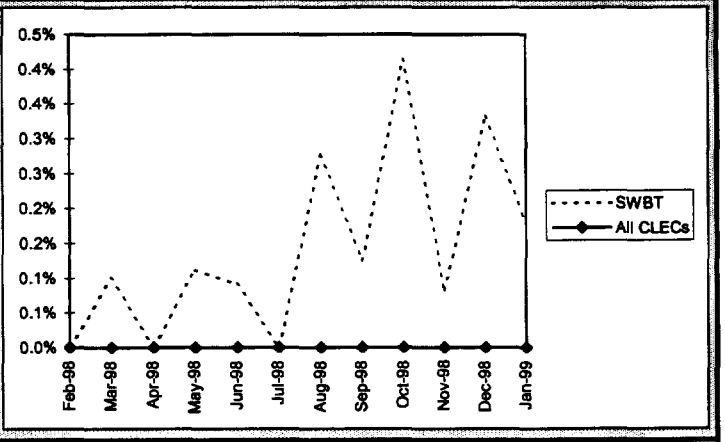
Percent Trouble Reports on N,T,C Orders within 30 days

Measurement No. 63

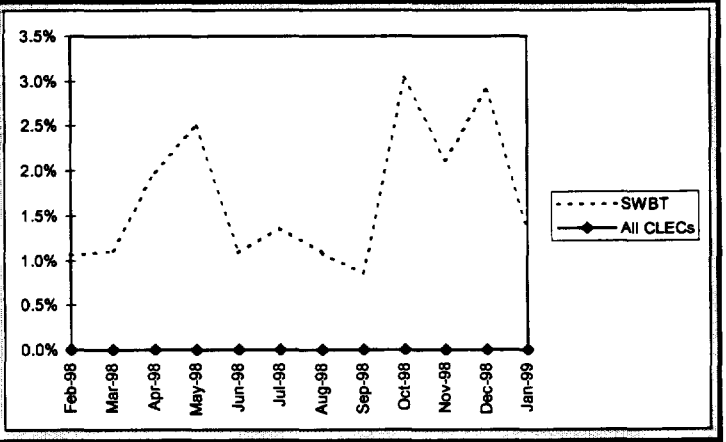
	Subtending Channel (23B)				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.1%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	0.1%	Base < 30
Jun-98	0	0	n/a	0.1%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.3%	Base < 30
Sep-98	0	0	n/a	0.1%	Base < 30
Oct-98	0	0	n/a	0.4%	Base < 30
Nov-98	0	0	n/a	0.1%	Base < 30
Dec-98	0	0	n/a	0.3%	Base < 30
Jan-99	0	0	n/a	0.2%	Base < 30
12 Mo. Total	0	0	n/a	0.1%	



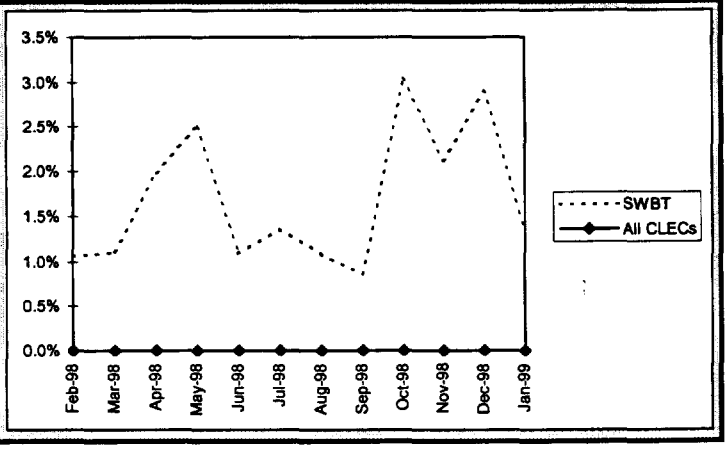
	Subtending Channel (1D)				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.1%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	0.1%	Base < 30
Jun-98	0	0	n/a	0.1%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.3%	Base < 30
Sep-98	0	0	n/a	0.1%	Base < 30
Oct-98	0	0	n/a	0.4%	Base < 30
Nov-98	0	0	n/a	0.1%	Base < 30
Dec-98	0	0	n/a	0.3%	Base < 30
Jan-99	0	0	n/a	0.2%	Base < 30
12 Mo. Total	0	0	n/a	0.1%	



	Analog Trunk Port				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	1.1%	Base < 30
Mar-98	0	0	n/a	1.1%	Base < 30
Apr-98	0	0	n/a	2.0%	Base < 30
May-98	0	0	n/a	2.5%	Base < 30
Jun-98	0	0	n/a	1.1%	Base < 30
Jul-98	0	0	n/a	1.4%	Base < 30
Aug-98	0	0	n/a	1.1%	Base < 30
Sep-98	0	0	n/a	0.9%	Base < 30
Oct-98	0	0	n/a	3.0%	Base < 30
Nov-98	0	0	n/a	2.1%	Base < 30
Dec-98	0	0	n/a	2.9%	Base < 30
Jan-99	0	0	n/a	1.3%	Base < 30
12 Mo. Total	0	0	n/a	1.6%	



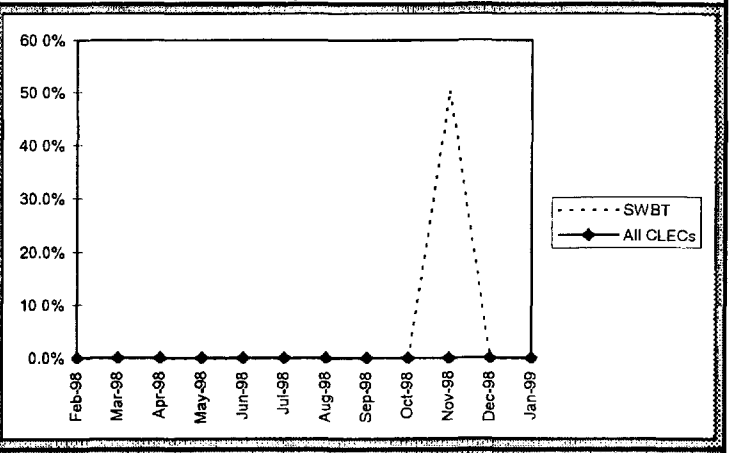
	Subtending Digital Direct Combination Trunks				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	1.1%	Base < 30
Mar-98	0	0	n/a	1.1%	Base < 30
Apr-98	0	0	n/a	2.0%	Base < 30
May-98	0	0	n/a	2.5%	Base < 30
Jun-98	0	0	n/a	1.1%	Base < 30
Jul-98	0	0	n/a	1.4%	Base < 30
Aug-98	0	0	n/a	1.1%	Base < 30
Sep-98	0	0	n/a	0.9%	Base < 30
Oct-98	0	0	n/a	3.0%	Base < 30
Nov-98	0	0	n/a	2.1%	Base < 30
Dec-98	0	0	n/a	2.9%	Base < 30
Jan-99	0	0	n/a	1.3%	Base < 30
12 Mo. Total	0	0	n/a	1.6%	



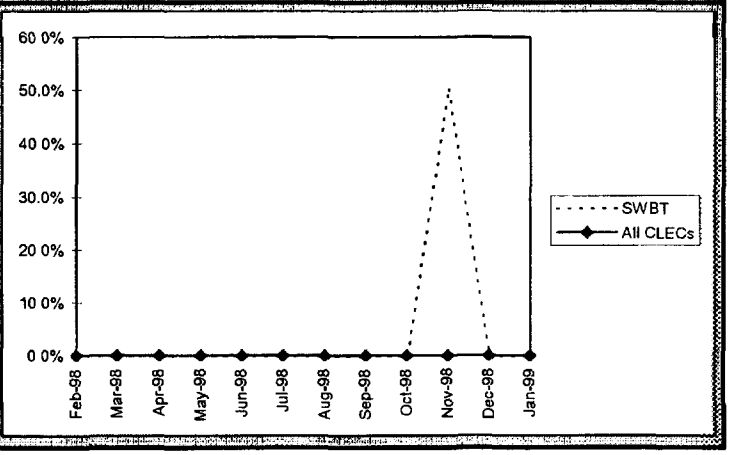
Provisioning - Unbundled Network Elements (UNE)

Percent Trouble Reports on N,T,C Orders within 30 days

Measurement No. 63	DS3 Dedicated Transport				
	All CLECs			SWBT	
	No of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	n/a	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.0%	Base < 30
Sep-98	0	0	n/a	n/a	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	50.0%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	0	0	n/a	3.4%	



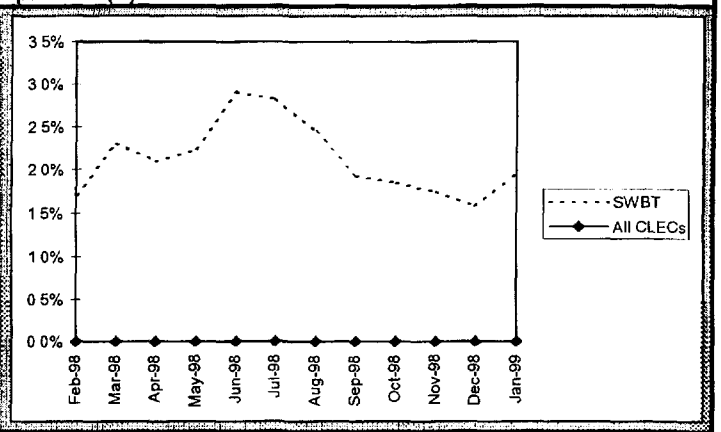
	Dark Fiber				
	All CLECs			SWBT	
	No. of Orders	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Feb-98	0	0	n/a	n/a	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.0%	Base < 30
Sep-98	0	0	n/a	n/a	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	50.0%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	0	0	n/a	3.4%	



Trouble Report Rate (%)

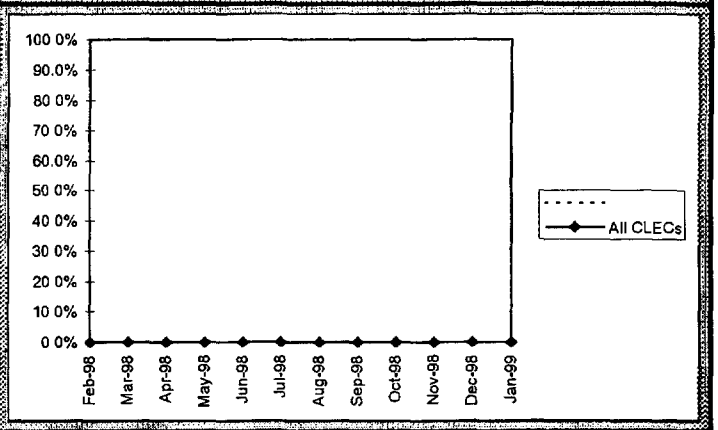
8.0 dB Loop With Test Access

Measurement No. 64	All CLECs No of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.7%	Insufficient Sample
Mar-98	0	0	n/a	2.3%	Insufficient Sample
Apr-98	0	0	n/a	2.1%	Insufficient Sample
May-98	0	0	n/a	2.2%	Insufficient Sample
Jun-98	0	0	n/a	2.9%	Insufficient Sample
Jul-98	0	0	n/a	2.8%	Insufficient Sample
Aug-98	0	0	n/a	2.4%	Insufficient Sample
Sep-98	0	0	n/a	1.9%	Insufficient Sample
Oct-98	0	0	n/a	1.9%	Insufficient Sample
Nov-98	0	0	n/a	1.7%	Insufficient Sample
Dec-98	0	0	n/a	1.6%	Insufficient Sample
Jan-99	0	0	n/a	2.0%	Insufficient Sample
12 Mo. Total	0	0	n/a	2.1%	



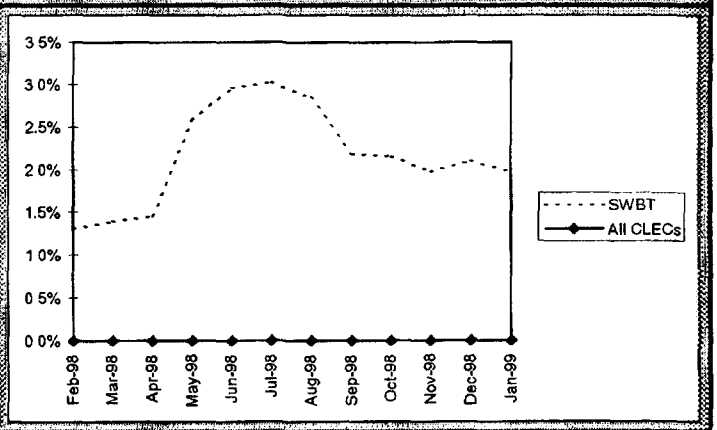
8.0 dB Loop Without Test Access

	All CLECs No of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a		
Mar-98	0	0	n/a		
Apr-98	0	0	n/a		
May-98	0	0	n/a		
Jun-98	2	0	0.0%	No	
Jul-98	3	0	0.0%	Analogous	
Aug-98	3	0	0.0%	Service	
Sep-98	3	0	0.0%		
Oct-98	3	0	0.0%		
Nov-98	3	0	0.0%		
Dec-98	3	0	0.0%		
Jan-99	3	0	0.0%		
12 Mo. Total	23	0	0.0%		



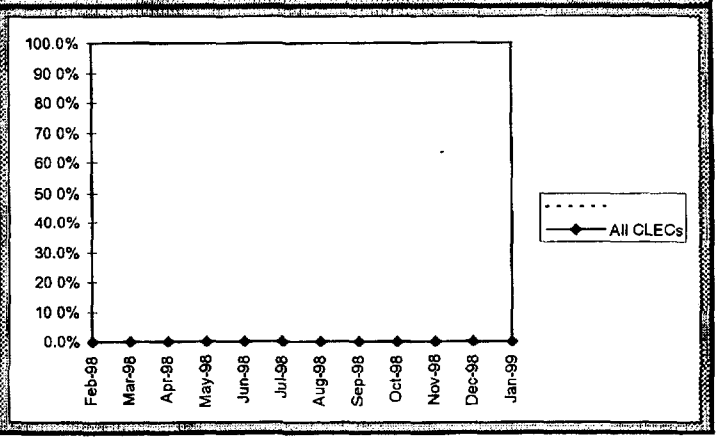
5.0 dB Loop With Test Access

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.3%	Insufficient Sample
Mar-98	0	0	n/a	1.4%	Insufficient Sample
Apr-98	0	0	n/a	1.5%	Insufficient Sample
May-98	0	0	n/a	2.6%	Insufficient Sample
Jun-98	0	0	n/a	3.0%	Insufficient Sample
Jul-98	0	0	n/a	3.0%	Insufficient Sample
Aug-98	0	0	n/a	2.8%	Insufficient Sample
Sep-98	0	0	n/a	2.2%	Insufficient Sample
Oct-98	0	0	n/a	2.2%	Insufficient Sample
Nov-98	0	0	n/a	2.0%	Insufficient Sample
Dec-98	0	0	n/a	2.1%	Insufficient Sample
Jan-99	0	0	n/a	2.0%	Insufficient Sample
12 Mo. Total	0	0	n/a	2.2%	



5.0 dB Loop Without Test Access

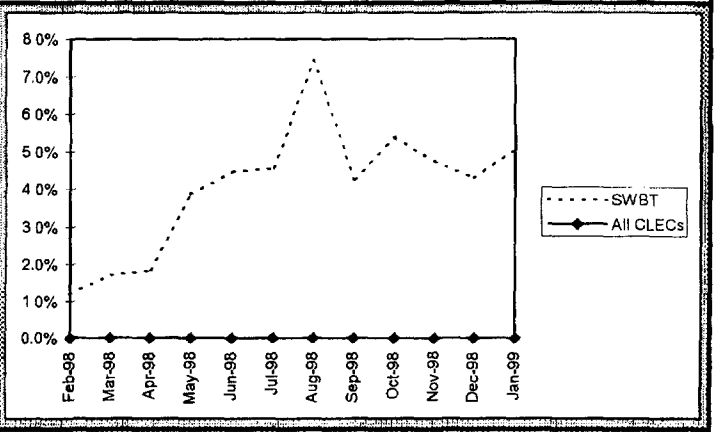
	All CLECs No of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a		
Mar-98	0	0	n/a		
Apr-98	0	0	n/a		
May-98	0	0	n/a		
Jun-98	0	0	n/a	No	
Jul-98	0	0	n/a	Analogous	
Aug-98	0	0	n/a	Service	
Sep-98	0	0	n/a		
Oct-98	0	0	n/a		
Nov-98	0	0	n/a		
Dec-98	0	0	n/a		
Jan-99	0	0	n/a		
12 Mo. Total	0	0	n/a		



Trouble Report Rate (%)

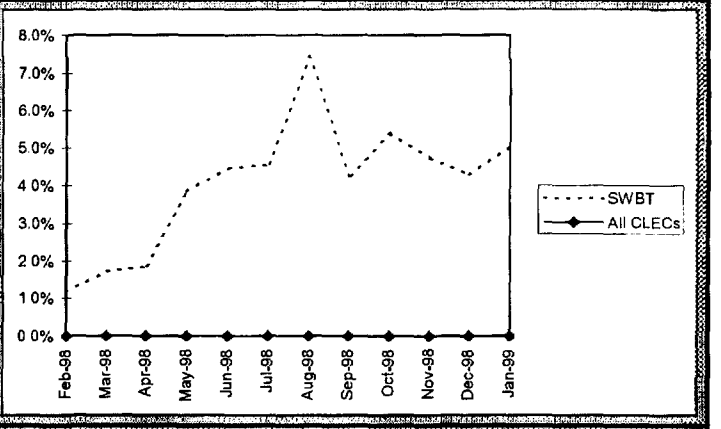
BRI Loop with Test Access

Measurement No. 64	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.2%	Insufficient Sample
Mar-98	0	0	n/a	1.7%	Insufficient Sample
Apr-98	0	0	n/a	1.9%	Insufficient Sample
May-98	0	0	n/a	3.9%	Insufficient Sample
Jun-98	0	0	n/a	4.5%	Insufficient Sample
Jul-98	0	0	n/a	4.6%	Insufficient Sample
Aug-98	0	0	n/a	7.4%	Insufficient Sample
Sep-98	0	0	n/a	4.3%	Insufficient Sample
Oct-98	0	0	n/a	5.4%	Insufficient Sample
Nov-98	0	0	n/a	4.7%	Insufficient Sample
Dec-98	0	0	n/a	4.3%	Insufficient Sample
Jan-99	0	0	n/a	5.1%	Insufficient Sample
12 Mo. Total	0	0	n/a	4.3%	



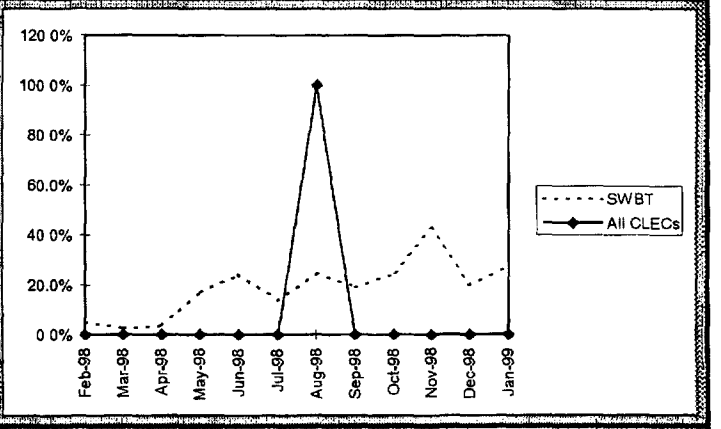
ISDN BRI Port

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.2%	Insufficient Sample
Mar-98	0	0	n/a	1.7%	Insufficient Sample
Apr-98	0	0	n/a	1.9%	Insufficient Sample
May-98	0	0	n/a	3.9%	Insufficient Sample
Jun-98	0	0	n/a	4.5%	Insufficient Sample
Jul-98	0	0	n/a	4.6%	Insufficient Sample
Aug-98	0	0	n/a	7.4%	Insufficient Sample
Sep-98	0	0	n/a	4.3%	Insufficient Sample
Oct-98	0	0	n/a	5.4%	Insufficient Sample
Nov-98	0	0	n/a	4.7%	Insufficient Sample
Dec-98	0	0	n/a	4.3%	Insufficient Sample
Jan-99	0	0	n/a	5.1%	Insufficient Sample
12 Mo. Total	0	0	n/a	4.3%	



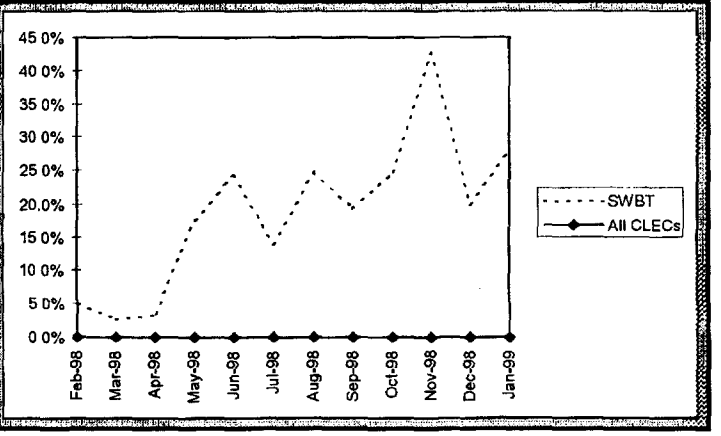
DS1 Loop With Test Access

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	5.0%	Insufficient Sample
Mar-98	0	0	n/a	2.8%	Insufficient Sample
Apr-98	0	0	n/a	3.4%	Insufficient Sample
May-98	1	0	0.0%	17.5%	Insufficient Sample
Jun-98	1	0	0.0%	24.2%	Insufficient Sample
Jul-98	1	0	0.0%	14.0%	Insufficient Sample
Aug-98	1	1	100.0%	24.7%	Insufficient Sample
Sep-98	1	0	0.0%	19.3%	Insufficient Sample
Oct-98	1	0	0.0%	24.7%	Insufficient Sample
Nov-98	1	0	0.0%	42.7%	Insufficient Sample
Dec-98	1	0	0.0%	19.9%	Insufficient Sample
Jan-99	1	0	0.0%	27.8%	Insufficient Sample
12 Mo. Total	9	1	11.1%	20.0%	



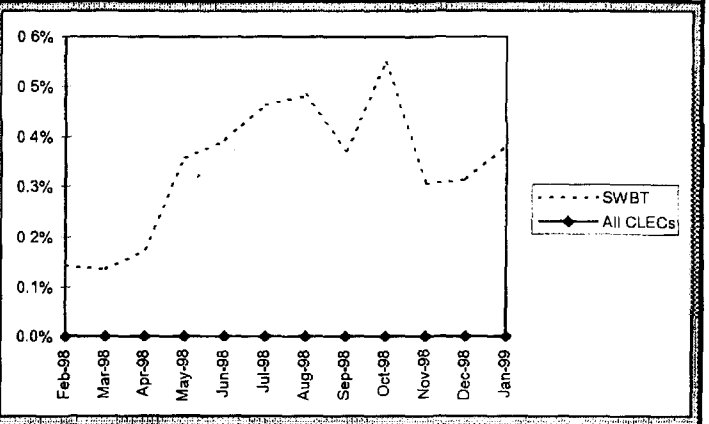
DS1 Dedicated Transport

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	5.0%	Insufficient Sample
Mar-98	0	0	n/a	2.8%	Insufficient Sample
Apr-98	0	0	n/a	3.4%	Insufficient Sample
May-98	0	0	n/a	17.5%	Insufficient Sample
Jun-98	0	0	n/a	24.2%	Insufficient Sample
Jul-98	0	0	n/a	14.0%	Insufficient Sample
Aug-98	0	0	n/a	24.7%	Insufficient Sample
Sep-98	0	0	n/a	19.3%	Insufficient Sample
Oct-98	0	0	n/a	24.7%	Insufficient Sample
Nov-98	0	0	n/a	42.7%	Insufficient Sample
Dec-98	0	0	n/a	19.9%	Insufficient Sample
Jan-99	0	0	n/a	27.8%	Insufficient Sample
12 Mo. Total	0	0	n/a	20.0%	

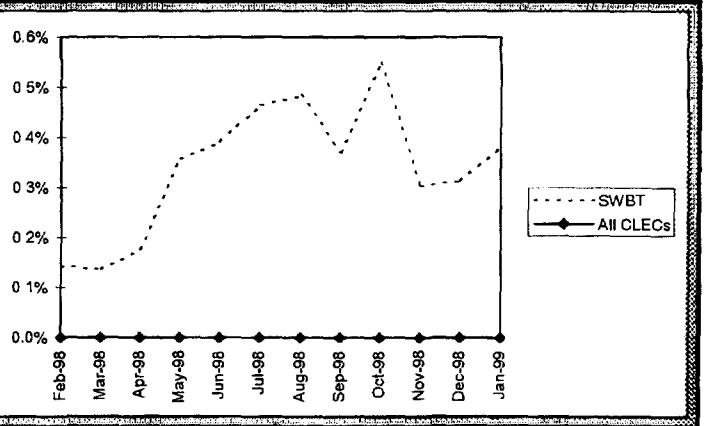


Trouble Report Rate (%)

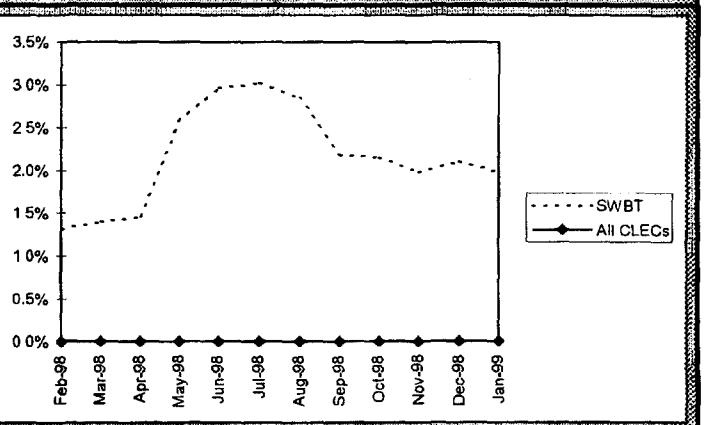
Measurement No. 64	Subtending Channel (23B)				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	0.1%	Insufficient Sample
Mar-98	0	0	n/a	0.1%	Insufficient Sample
Apr-98	0	0	n/a	0.2%	Insufficient Sample
May-98	0	0	n/a	0.4%	Insufficient Sample
Jun-98	0	0	n/a	0.4%	Insufficient Sample
Jul-98	0	0	n/a	0.5%	Insufficient Sample
Aug-98	0	0	n/a	0.5%	Insufficient Sample
Sep-98	0	0	n/a	0.4%	Insufficient Sample
Oct-98	0	0	n/a	0.5%	Insufficient Sample
Nov-98	0	0	n/a	0.3%	Insufficient Sample
Dec-98	0	0	n/a	0.3%	Insufficient Sample
Jan-99	0	0	n/a	0.4%	Insufficient Sample
12 Mo. Total	0	0	n/a	0.4%	



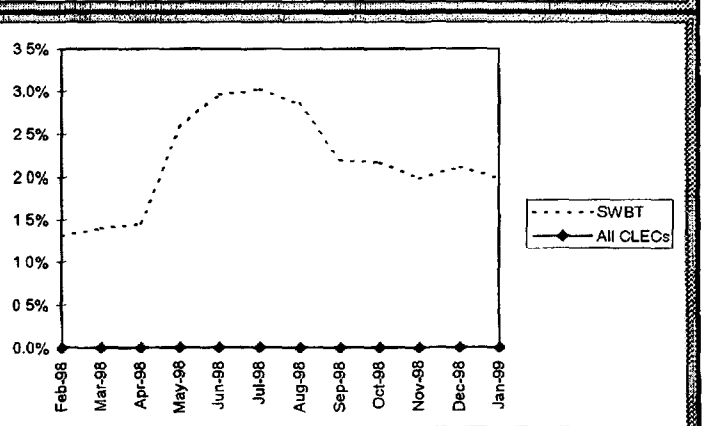
	Subtending Channel (23B)				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	0.1%	Insufficient Sample
Mar-98	0	0	n/a	0.1%	Insufficient Sample
Apr-98	0	0	n/a	0.2%	Insufficient Sample
May-98	0	0	n/a	0.4%	Insufficient Sample
Jun-98	0	0	n/a	0.4%	Insufficient Sample
Jul-98	0	0	n/a	0.5%	Insufficient Sample
Aug-98	0	0	n/a	0.5%	Insufficient Sample
Sep-98	0	0	n/a	0.4%	Insufficient Sample
Oct-98	0	0	n/a	0.5%	Insufficient Sample
Nov-98	0	0	n/a	0.3%	Insufficient Sample
Dec-98	0	0	n/a	0.3%	Insufficient Sample
Jan-99	0	0	n/a	0.4%	Insufficient Sample
12 Mo. Total	0	0	n/a	0.4%	



	Analog Trunk Port				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.3%	Insufficient Sample
Mar-98	0	0	n/a	1.4%	Insufficient Sample
Apr-98	0	0	n/a	1.5%	Insufficient Sample
May-98	0	0	n/a	2.6%	Insufficient Sample
Jun-98	0	0	n/a	3.0%	Insufficient Sample
Jul-98	0	0	n/a	3.0%	Insufficient Sample
Aug-98	0	0	n/a	2.8%	Insufficient Sample
Sep-98	0	0	n/a	2.2%	Insufficient Sample
Oct-98	0	0	n/a	2.2%	Insufficient Sample
Nov-98	0	0	n/a	2.0%	Insufficient Sample
Dec-98	0	0	n/a	2.1%	Insufficient Sample
Jan-99	0	0	n/a	2.0%	Insufficient Sample
12 Mo. Total	0	0	n/a	2.2%	

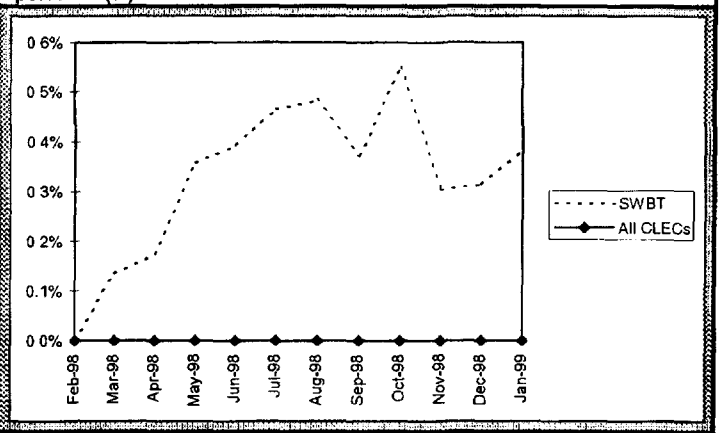


	Subtending Digital Direct Combination Trunks				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	1.3%	Insufficient Sample
Mar-98	0	0	n/a	1.4%	Insufficient Sample
Apr-98	0	0	n/a	1.5%	Insufficient Sample
May-98	0	0	n/a	2.6%	Insufficient Sample
Jun-98	0	0	n/a	3.0%	Insufficient Sample
Jul-98	0	0	n/a	3.0%	Insufficient Sample
Aug-98	0	0	n/a	2.8%	Insufficient Sample
Sep-98	0	0	n/a	2.2%	Insufficient Sample
Oct-98	0	0	n/a	2.2%	Insufficient Sample
Nov-98	0	0	n/a	2.0%	Insufficient Sample
Dec-98	0	0	n/a	2.1%	Insufficient Sample
Jan-99	0	0	n/a	2.0%	Insufficient Sample
12 Mo. Total	0	0	n/a	2.2%	

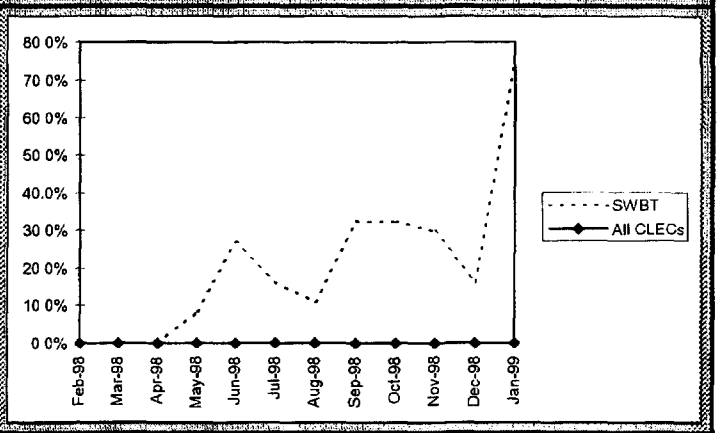


Trouble Report Rate (%)

Measurement No. 64	DS3 Dedicated Transport				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	0.0%	Insufficient Sample
Mar-98	0	0	n/a	0.1%	Insufficient Sample
Apr-98	0	0	n/a	0.2%	Insufficient Sample
May-98	0	0	n/a	0.4%	Insufficient Sample
Jun-98	0	0	n/a	0.4%	Insufficient Sample
Jul-98	0	0	n/a	0.5%	Insufficient Sample
Aug-98	0	0	n/a	0.5%	Insufficient Sample
Sep-98	0	0	n/a	0.4%	Insufficient Sample
Oct-98	0	0	n/a	0.5%	Insufficient Sample
Nov-98	0	0	n/a	0.3%	Insufficient Sample
Dec-98	0	0	n/a	0.3%	Insufficient Sample
Jan-99	0	0	n/a	0.4%	Insufficient Sample
12 Mo. Total	0	0	n/a	0.4%	

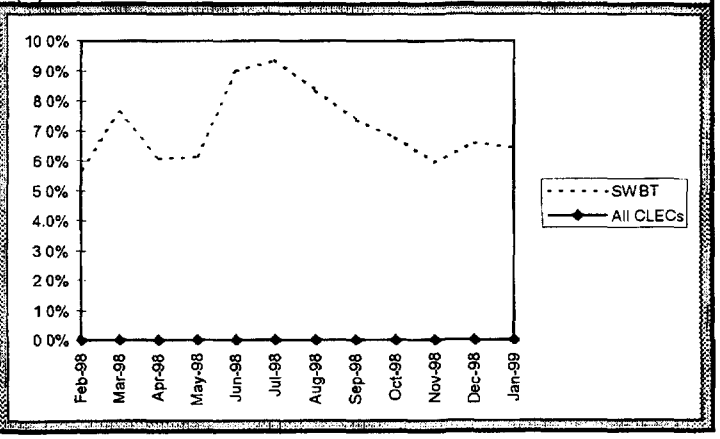


	Dark Fiber				
	All CLECs			SWBT	
	No of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-98	0	0	n/a	0.0%	Insufficient Sample
Mar-98	0	0	n/a	0.0%	Insufficient Sample
Apr-98	0	0	n/a	0.0%	Insufficient Sample
May-98	0	0	n/a	8.3%	Insufficient Sample
Jun-98	0	0	n/a	27.0%	Insufficient Sample
Jul-98	0	0	n/a	16.2%	Insufficient Sample
Aug-98	0	0	n/a	10.8%	Insufficient Sample
Sep-98	0	0	n/a	32.4%	Insufficient Sample
Oct-98	0	0	n/a	32.4%	Insufficient Sample
Nov-98	0	0	n/a	29.7%	Insufficient Sample
Dec-98	0	0	n/a	16.2%	Insufficient Sample
Jan-99	0	0	n/a	75.7%	Insufficient Sample
12 Mo. Total	0	0	n/a	21.9%	



Missed Repair Commitments (%)

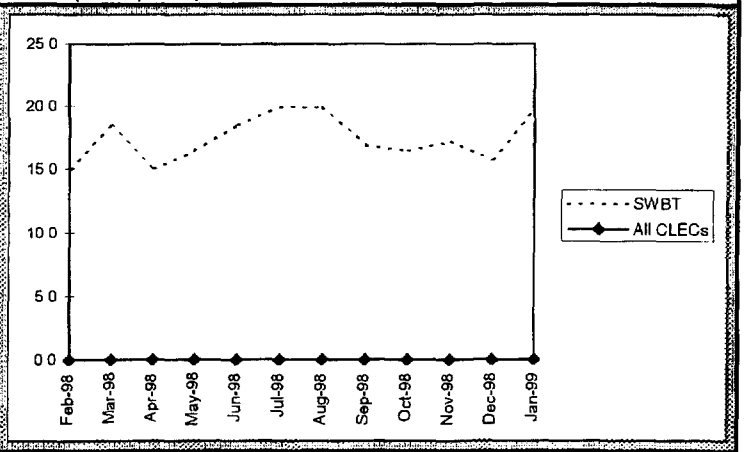
Measurement No. 65	2 Wire Analog - 8dB Loop				
	All CLECs			SWBT	
	# Trouble Reports	# Missed Commit's	% Missed Commit's	% Missed Commit's	Z-Value
Feb-98	0	0	n/a	5.7%	Base < 30
Mar-98	0	0	n/a	7.6%	Base < 30
Apr-98	0	0	n/a	6.1%	Base < 30
May-98	0	0	n/a	6.2%	Base < 30
Jun-98	0	0	n/a	9.0%	Base < 30
Jul-98	0	0	n/a	9.4%	Base < 30
Aug-98	0	0	n/a	8.4%	Base < 30
Sep-98	0	0	n/a	7.4%	Base < 30
Oct-98	0	0	n/a	6.8%	Base < 30
Nov-98	0	0	n/a	6.0%	Base < 30
Dec-98	0	0	n/a	6.6%	Base < 30
Jan-99	0	0	n/a	6.5%	Base < 30
12 Mo. Total	0	0	n/a	7.3%	



Mean Time to Restore (Hours) - Dispatch

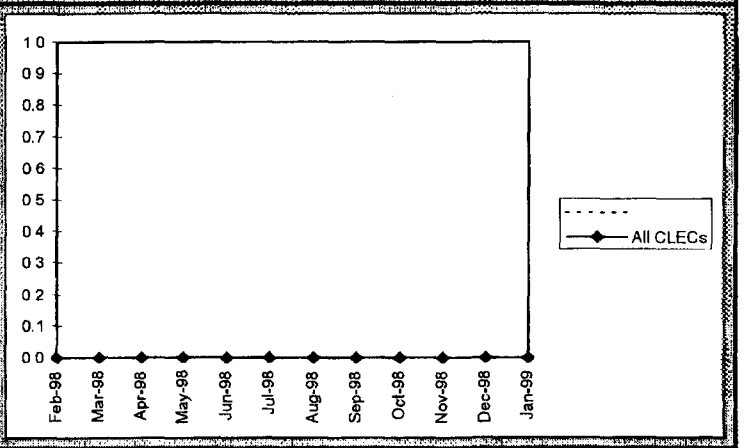
8.0 dB Loop With Test Access

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	14.98	Base < 30
Mar-98	0	n/a	18.45	Base < 30
Apr-98	0	n/a	15.06	Base < 30
May-98	0	n/a	16.42	Base < 30
Jun-98	0	n/a	18.53	Base < 30
Jul-98	0	n/a	19.96	Base < 30
Aug-98	0	n/a	19.90	Base < 30
Sep-98	0	n/a	16.83	Base < 30
Oct-98	0	n/a	16.51	Base < 30
Nov-98	0	n/a	17.20	Base < 30
Dec-98	0	n/a	15.71	Base < 30
Jan-99	0	n/a	19.65	Base < 30
12 Mo. Total	0	n/a	17.65	



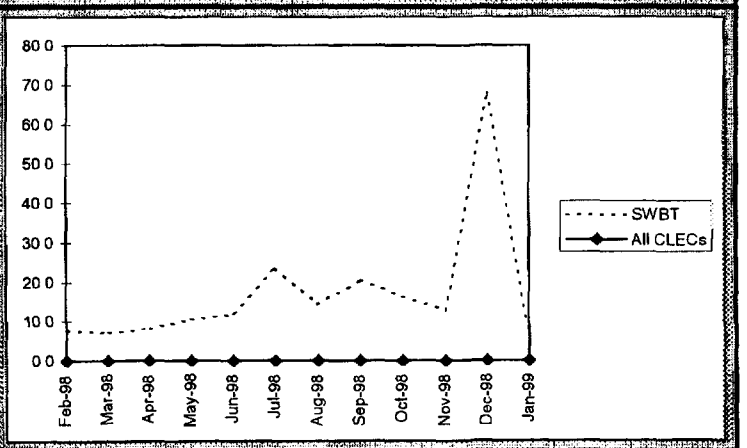
8.0 dB Loop Without Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	No Analogous Service	
Mar-98	0	n/a		
Apr-98	0	n/a		
May-98	0	n/a		
Jun-98	0	n/a		
Jul-98	0	n/a		
Aug-98	0	n/a		
Sep-98	0	n/a		
Oct-98	0	n/a		
Nov-98	0	n/a		
Dec-98	0	n/a		
Jan-99	0	n/a		
12 Mo. Total	0	n/a		



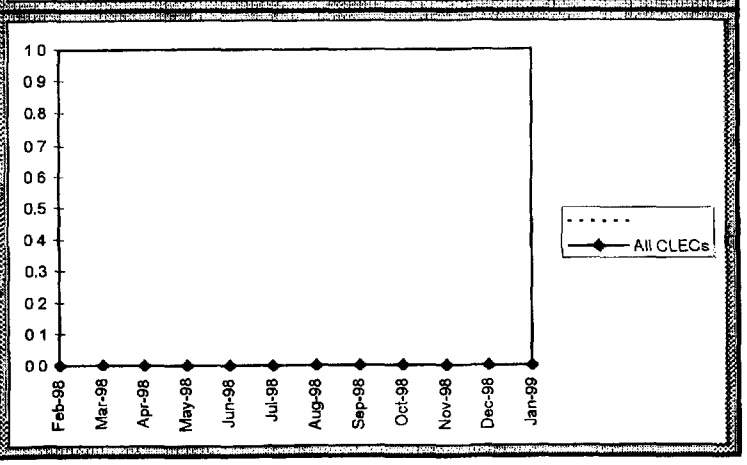
5.0 dB Loop With Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	7.80	Base < 30
Mar-98	0	n/a	7.10	Base < 30
Apr-98	0	n/a	8.34	Base < 30
May-98	0	n/a	10.73	Base < 30
Jun-98	0	n/a	12.03	Base < 30
Jul-98	0	n/a	23.38	Base < 30
Aug-98	0	n/a	14.35	Base < 30
Sep-98	0	n/a	20.51	Base < 30
Oct-98	0	n/a	16.45	Base < 30
Nov-98	0	n/a	12.67	Base < 30
Dec-98	0	n/a	67.69	Base < 30
Jan-99	0	n/a	6.38	Base < 30
12 Mo. Total	0	n/a	16.81	



5.0 dB Loop Without Test Access

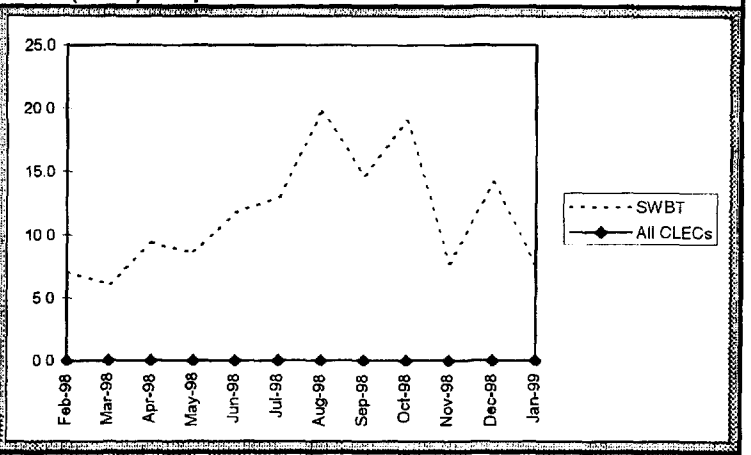
	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	No Analogous Service	
Mar-98	0	n/a		
Apr-98	0	n/a		
May-98	0	n/a		
Jun-98	0	n/a		
Jul-98	0	n/a		
Aug-98	0	n/a		
Sep-98	0	n/a		
Oct-98	0	n/a		
Nov-98	0	n/a		
Dec-98	0	n/a		
Jan-99	0	n/a		
12 Mo. Total	0	n/a		



Mean Time to Restore (Hours) - Dispatch

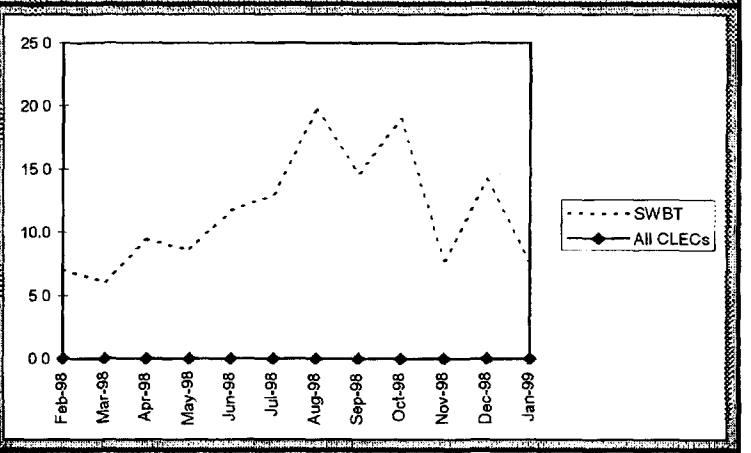
BRI Loop with Test Access

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	7.05	Base < 30
Mar-98	0	n/a	6.09	Base < 30
Apr-98	0	n/a	9.41	Base < 30
May-98	0	n/a	8.63	Base < 30
Jun-98	0	n/a	11.79	Base < 30
Jul-98	0	n/a	12.98	Base < 30
Aug-98	0	n/a	19.74	Base < 30
Sep-98	0	n/a	14.70	Base < 30
Oct-98	0	n/a	18.97	Base < 30
Nov-98	0	n/a	7.79	Base < 30
Dec-98	0	n/a	14.15	Base < 30
Jan-99	0	n/a	7.61	Base < 30
12 Mo. Total	0	n/a	12.41	



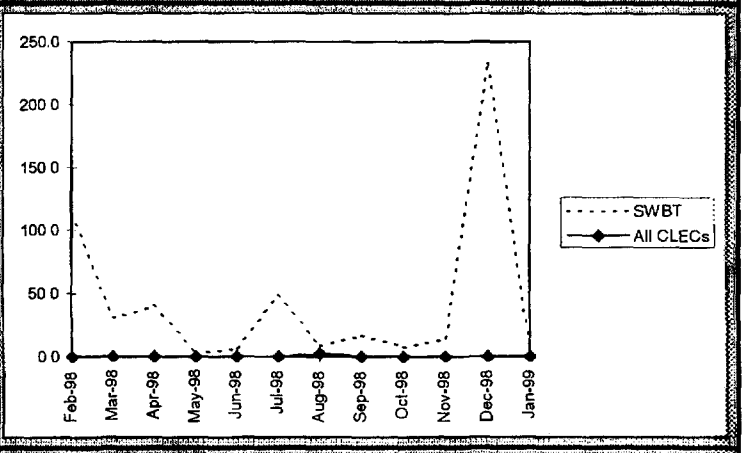
ISDN BRI Port

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	7.05	Base < 30
Mar-98	0	n/a	6.09	Base < 30
Apr-98	0	n/a	9.41	Base < 30
May-98	0	n/a	8.63	Base < 30
Jun-98	0	n/a	11.79	Base < 30
Jul-98	0	n/a	12.98	Base < 30
Aug-98	0	n/a	19.74	Base < 30
Sep-98	0	n/a	14.70	Base < 30
Oct-98	0	n/a	18.97	Base < 30
Nov-98	0	n/a	7.79	Base < 30
Dec-98	0	n/a	14.15	Base < 30
Jan-99	0	n/a	7.61	Base < 30
12 Mo. Total	0	n/a	12.41	



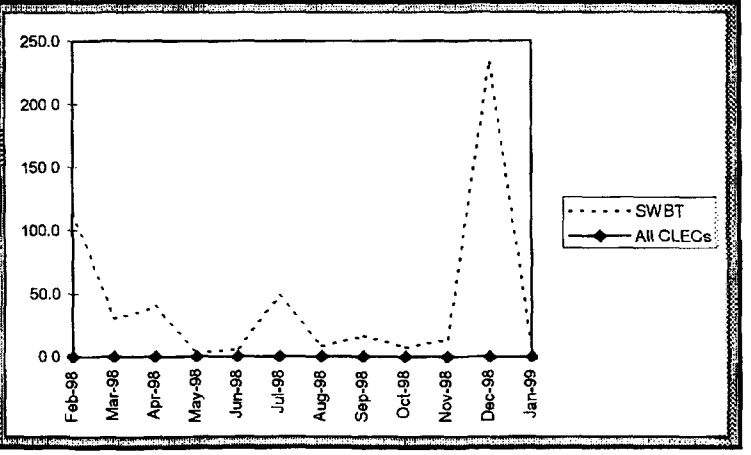
DS1 Loop With Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	113.08	Base < 30
Mar-98	0	n/a	30.73	Base < 30
Apr-98	0	n/a	39.77	Base < 30
May-98	0	n/a	2.94	Base < 30
Jun-98	0	n/a	6.39	Base < 30
Jul-98	0	n/a	47.92	Base < 30
Aug-98	1	2.70	9.00	Base < 30
Sep-98	0	n/a	17.16	Base < 30
Oct-98	0	n/a	8.05	Base < 30
Nov-98	0	n/a	14.45	Base < 30
Dec-98	0	n/a	232.26	Base < 30
Jan-99	0	n/a	4.79	Base < 30
12 Mo. Total	1	2.70	40.01	



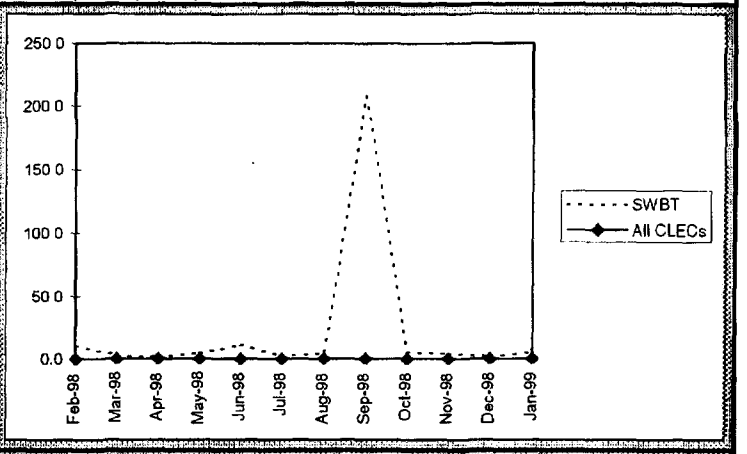
DS1 Dedicated Transport

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	113.08	Base < 30
Mar-98	0	n/a	30.73	Base < 30
Apr-98	0	n/a	39.77	Base < 30
May-98	0	n/a	2.94	Base < 30
Jun-98	0	n/a	6.39	Base < 30
Jul-98	0	n/a	47.92	Base < 30
Aug-98	0	n/a	9.00	Base < 30
Sep-98	0	n/a	17.16	Base < 30
Oct-98	0	n/a	8.05	Base < 30
Nov-98	0	n/a	14.45	Base < 30
Dec-98	0	n/a	232.26	Base < 30
Jan-99	0	n/a	4.79	Base < 30
12 Mo. Total	0	n/a	40.01	

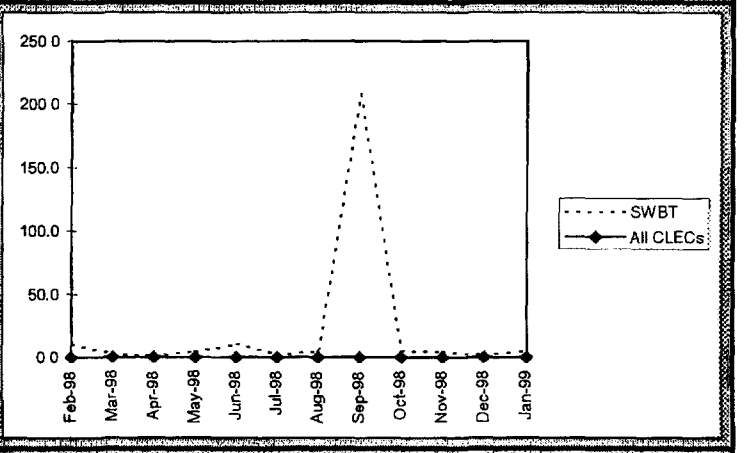


Mean Time to Restore (Hours) - Dispatch

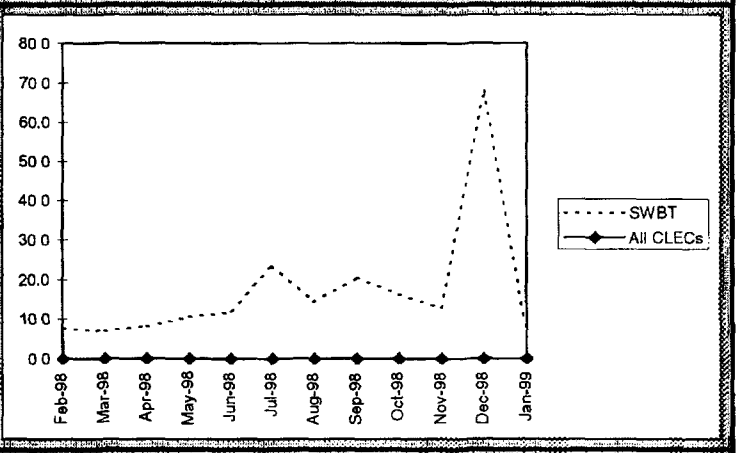
Measurement No. 66	Subtending Channel (23B) All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	10.31	Base < 30
Mar-98	0	n/a	3.19	Base < 30
Apr-98	0	n/a	1.67	Base < 30
May-98	0	n/a	5.14	Base < 30
Jun-98	0	n/a	10 86	Base < 30
Jul-98	0	n/a	2.55	Base < 30
Aug-98	0	n/a	5.01	Base < 30
Sep-98	0	n/a	207.66	Base < 30
Oct-98	0	n/a	5.39	Base < 30
Nov-98	0	n/a	4.42	Base < 30
Dec-98	0	n/a	2.05	Base < 30
Jan-99	0	n/a	5.64	Base < 30
12 Mo. Total	0	n/a	29.89	



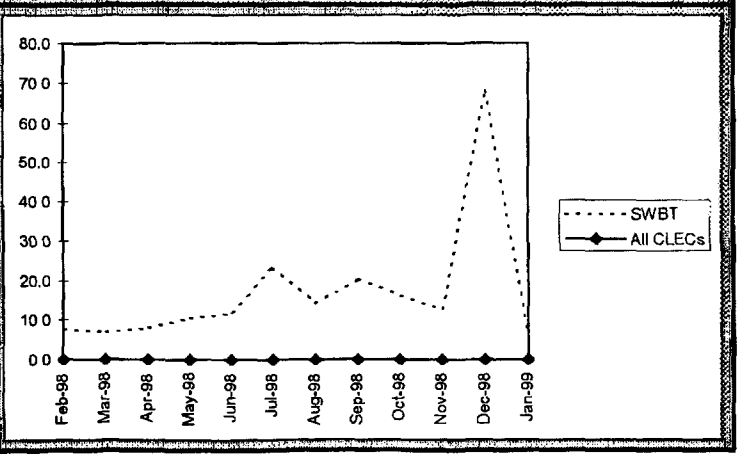
	Subtending Channel (1D) All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	10.31	Base < 30
Mar-98	0	n/a	3.19	Base < 30
Apr-98	0	n/a	1 67	Base < 30
May-98	0	n/a	5.14	Base < 30
Jun-98	0	n/a	10 86	Base < 30
Jul-98	0	n/a	2.55	Base < 30
Aug-98	0	n/a	5.01	Base < 30
Sep-98	0	n/a	207.66	Base < 30
Oct-98	0	n/a	5.39	Base < 30
Nov-98	0	n/a	4.42	Base < 30
Dec-98	0	n/a	2.05	Base < 30
Jan-99	0	n/a	5.64	Base < 30
12 Mo. Total	0	n/a	29.89	



	Analog Trunk Port All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	7 80	Base < 30
Mar-98	0	n/a	7.10	Base < 30
Apr-98	0	n/a	8.34	Base < 30
May-98	0	n/a	10 73	Base < 30
Jun-98	0	n/a	12.03	Base < 30
Jul-98	0	n/a	23 38	Base < 30
Aug-98	0	n/a	14 35	Base < 30
Sep-98	0	n/a	20.51	Base < 30
Oct-98	0	n/a	16.45	Base < 30
Nov-98	0	n/a	12.67	Base < 30
Dec-98	0	n/a	67.69	Base < 30
Jan-99	0	n/a	6.38	Base < 30
12 Mo. Total	0	n/a	16.81	

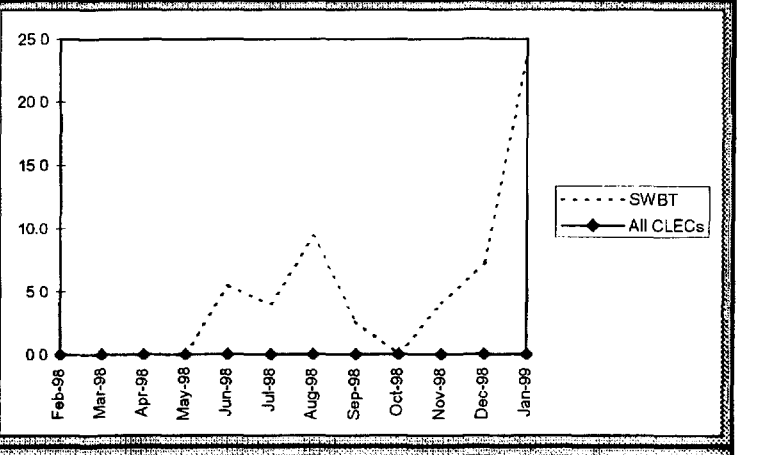


	Subtending Digital Direct Combination Trunks All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	7.80	Base < 30
Mar-98	0	n/a	7.10	Base < 30
Apr-98	0	n/a	8 34	Base < 30
May-98	0	n/a	10 73	Base < 30
Jun-98	0	n/a	12 03	Base < 30
Jul-98	0	n/a	23.38	Base < 30
Aug-98	0	n/a	14 35	Base < 30
Sep-98	0	n/a	20.51	Base < 30
Oct-98	0	n/a	16.45	Base < 30
Nov-98	0	n/a	12 67	Base < 30
Dec-98	0	n/a	67 69	Base < 30
Jan-99	0	n/a	6.38	Base < 30
12 Mo. Total	0	n/a	16.81	

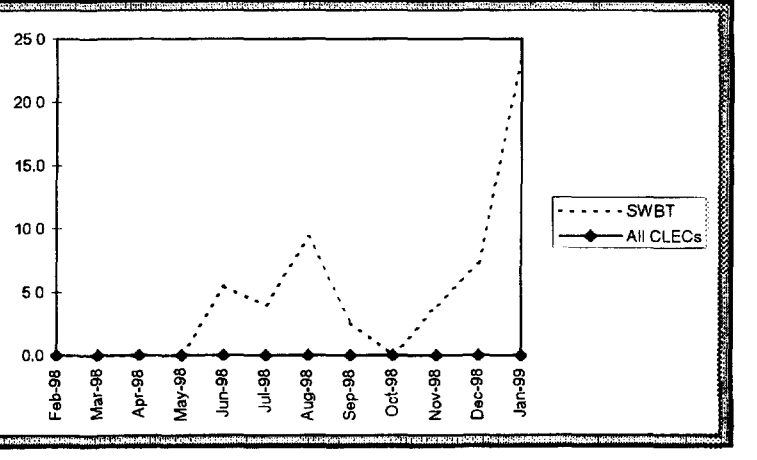


Mean Time to Restore (Hours) - Dispatch

Measurement No. 66	DS3 Dedicated Transport			
	All CLECs		SWBT	
	# Trouble Reports	Mean Time to Restore	Mean Time to Restore	Z-Value
Feb-98	0	n/a	n/a	Base < 30
Mar-98	0	n/a	n/a	Base < 30
Apr-98	0	n/a	n/a	Base < 30
May-98	0	n/a	n/a	Base < 30
Jun-98	0	n/a	5.43	Base < 30
Jul-98	0	n/a	4.00	Base < 30
Aug-98	0	n/a	9.37	Base < 30
Sep-98	0	n/a	2.61	Base < 30
Oct-98	0	n/a	n/a	Base < 30
Nov-98	0	n/a	4.00	Base < 30
Dec-98	0	n/a	7.27	Base < 30
Jan-99	0	n/a	23.69	Base < 30
12 Mo. Total	0	n/a	12.37	



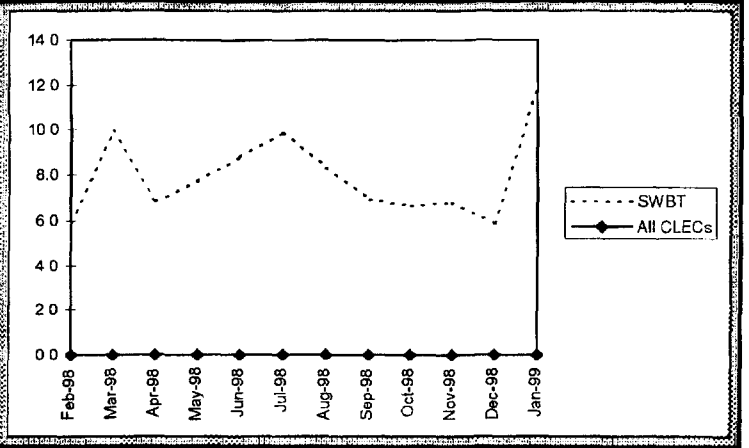
	Dark Fiber			
	All CLECs		SWBT	
	# Trouble Reports	Mean Time to Restore	Mean Time to Restore	Z-Value
Feb-98	0	n/a	n/a	Base < 30
Mar-98	0	n/a	n/a	Base < 30
Apr-98	0	n/a	n/a	Base < 30
May-98	0	n/a	n/a	Base < 30
Jun-98	0	n/a	5.43	Base < 30
Jul-98	0	n/a	4.00	Base < 30
Aug-98	0	n/a	9.37	Base < 30
Sep-98	0	n/a	2.61	Base < 30
Oct-98	0	n/a	n/a	Base < 30
Nov-98	0	n/a	4.00	Base < 30
Dec-98	0	n/a	7.27	Base < 30
Jan-99	0	n/a	23.69	Base < 30
12 Mo. Total	0	n/a	12.37	



Mean Time to Restore (Hours) - No Dispatch

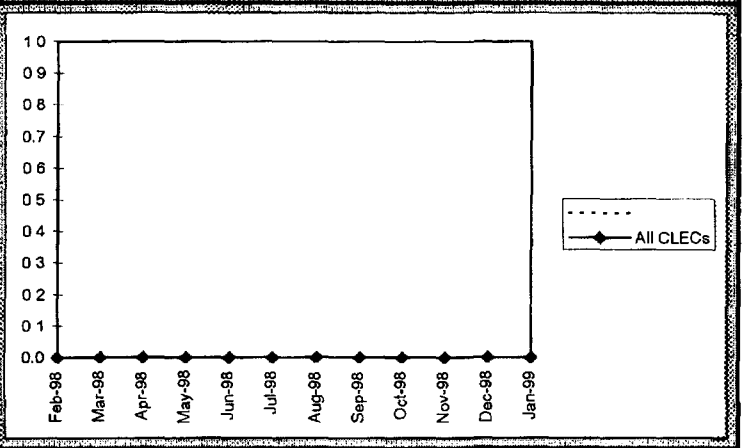
8.0 dB Loop With Test Access

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	5.92	Base < 30
Mar-98	0	n/a	9.93	Base < 30
Apr-98	0	n/a	6.84	Base < 30
May-98	0	n/a	7.74	Base < 30
Jun-98	0	n/a	8.82	Base < 30
Jul-98	0	n/a	9.90	Base < 30
Aug-98	0	n/a	8.31	Base < 30
Sep-98	0	n/a	6.91	Base < 30
Oct-98	0	n/a	6.67	Base < 30
Nov-98	0	n/a	6.80	Base < 30
Dec-98	0	n/a	5.86	Base < 30
Jan-99	0	n/a	11.93	Base < 30
12 Mo. Total	0	n/a	8.34	



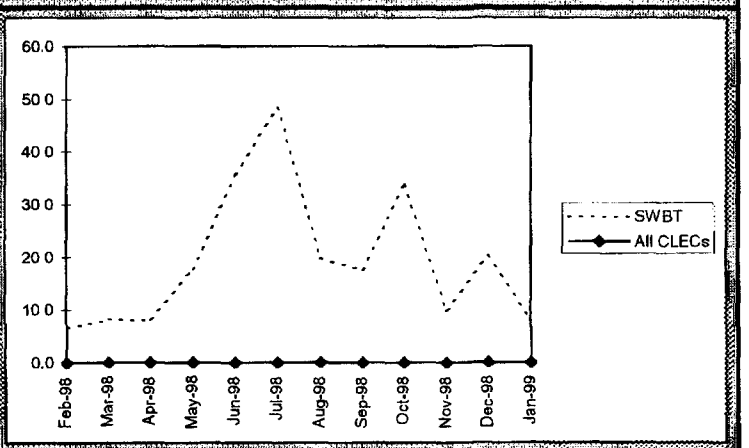
8.0 dB Loop Without Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	No Analogous Service	
Mar-98	0	n/a		
Apr-98	0	n/a		
May-98	0	n/a		
Jun-98	0	n/a		
Jul-98	0	n/a		
Aug-98	0	n/a		
Sep-98	0	n/a		
Oct-98	0	n/a		
Nov-98	0	n/a		
Dec-98	0	n/a		
Jan-99	0	n/a		
12 Mo. Total	0	n/a		



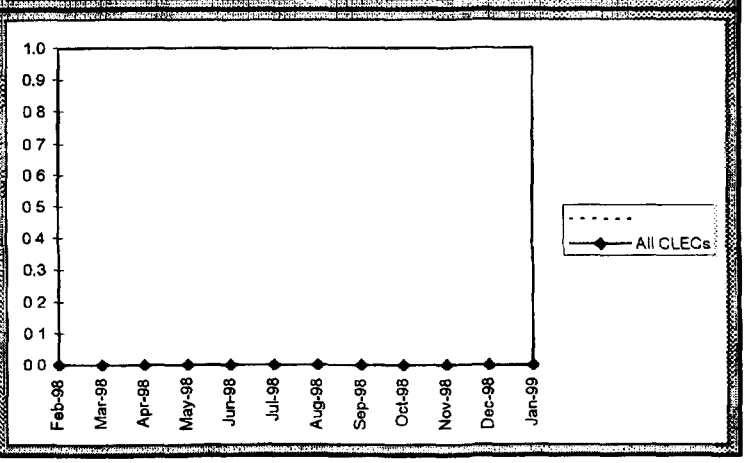
5.0 dB Loop With Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	6.79	Base < 30
Mar-98	0	n/a	8.23	Base < 30
Apr-98	0	n/a	8.17	Base < 30
May-98	0	n/a	17.58	Base < 30
Jun-98	0	n/a	35.64	Base < 30
Jul-98	0	n/a	48.33	Base < 30
Aug-98	0	n/a	19.89	Base < 30
Sep-98	0	n/a	17.60	Base < 30
Oct-98	0	n/a	33.73	Base < 30
Nov-98	0	n/a	9.86	Base < 30
Dec-98	0	n/a	20.08	Base < 30
Jan-99	0	n/a	8.18	Base < 30
12 Mo. Total	0	n/a	21.02	



5.0 dB Loop Without Test Access

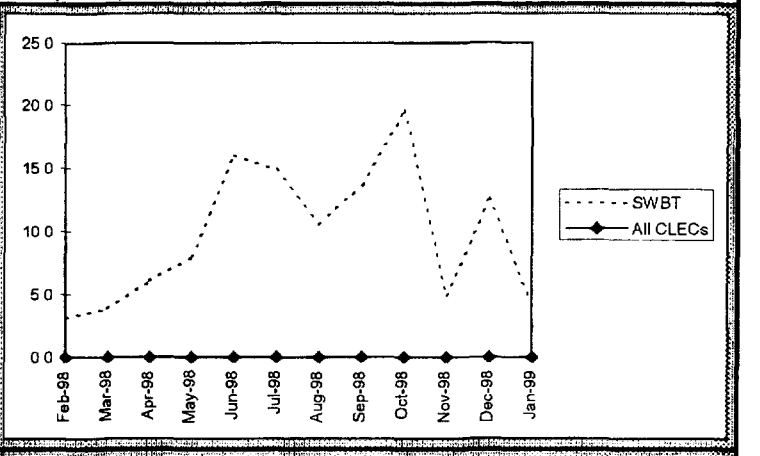
	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	No Analogous Service	
Mar-98	0	n/a		
Apr-98	0	n/a		
May-98	0	n/a		
Jun-98	0	n/a		
Jul-98	0	n/a		
Aug-98	0	n/a		
Sep-98	0	n/a		
Oct-98	0	n/a		
Nov-98	0	n/a		
Dec-98	0	n/a		
Jan-99	0	n/a		
12 Mo. Total	0	n/a		



Mean Time to Restore (Hours) - No Dispatch

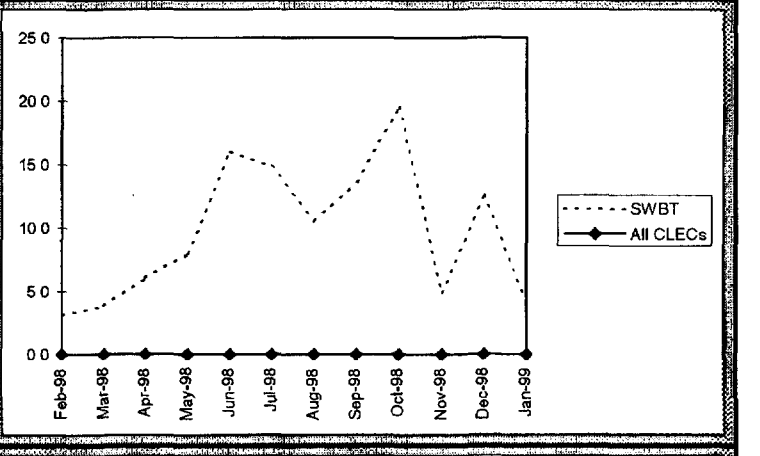
BRI Loop with Test Access

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	3.21	Base < 30
Mar-98	0	n/a	3.90	Base < 30
Apr-98	0	n/a	6.05	Base < 30
May-98	0	n/a	7.94	Base < 30
Jun-98	0	n/a	16.03	Base < 30
Jul-98	0	n/a	14.86	Base < 30
Aug-98	0	n/a	10.58	Base < 30
Sep-98	0	n/a	13.63	Base < 30
Oct-98	0	n/a	19.51	Base < 30
Nov-98	0	n/a	4.86	Base < 30
Dec-98	0	n/a	12.54	Base < 30
Jan-99	0	n/a	4.15	Base < 30
12 Mo. Total	0	n/a	10.30	



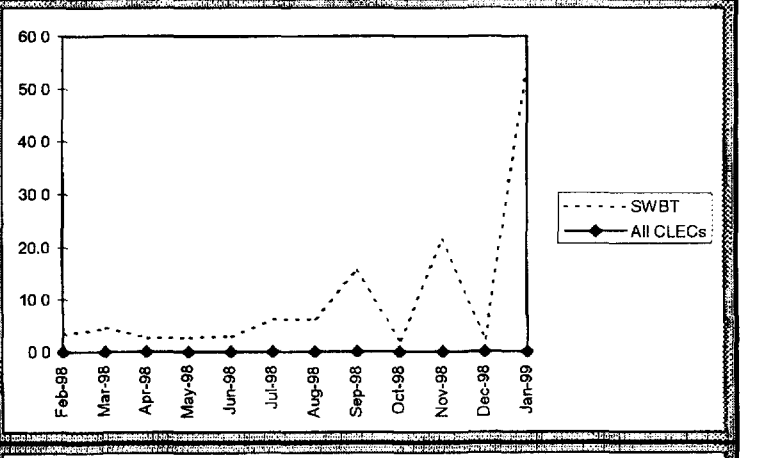
ISDN BRI Port

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	3.21	Base < 30
Mar-98	0	n/a	3.90	Base < 30
Apr-98	0	n/a	6.05	Base < 30
May-98	0	n/a	7.94	Base < 30
Jun-98	0	n/a	16.03	Base < 30
Jul-98	0	n/a	14.86	Base < 30
Aug-98	0	n/a	10.58	Base < 30
Sep-98	0	n/a	13.63	Base < 30
Oct-98	0	n/a	19.51	Base < 30
Nov-98	0	n/a	4.86	Base < 30
Dec-98	0	n/a	12.54	Base < 30
Jan-99	0	n/a	4.15	Base < 30
12 Mo. Total	0	n/a	10.30	



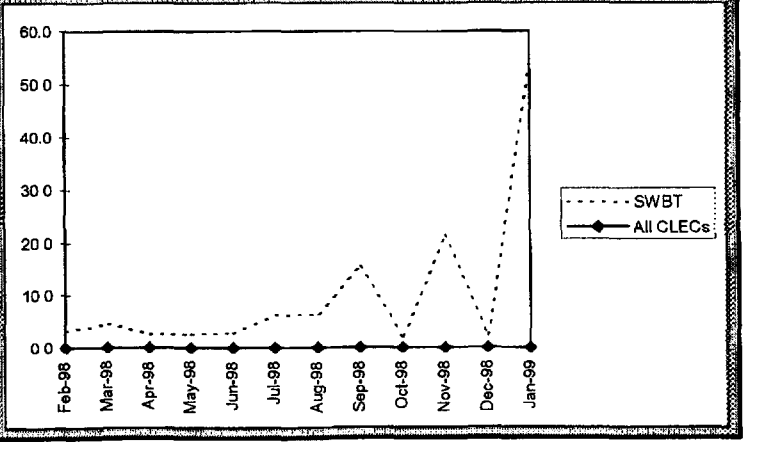
DS1 Loop With Test Access

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	3.41	Base < 30
Mar-98	0	n/a	4.66	Base < 30
Apr-98	0	n/a	2.70	Base < 30
May-98	0	n/a	2.79	Base < 30
Jun-98	0	n/a	3.01	Base < 30
Jul-98	0	n/a	6.28	Base < 30
Aug-98	0	n/a	6.36	Base < 30
Sep-98	0	n/a	15.43	Base < 30
Oct-98	0	n/a	2.10	Base < 30
Nov-98	0	n/a	21.35	Base < 30
Dec-98	0	n/a	2.35	Base < 30
Jan-99	0	n/a	54.67	Base < 30
12 Mo. Total	0	n/a	14.21	



DS1 Dedicated Transport

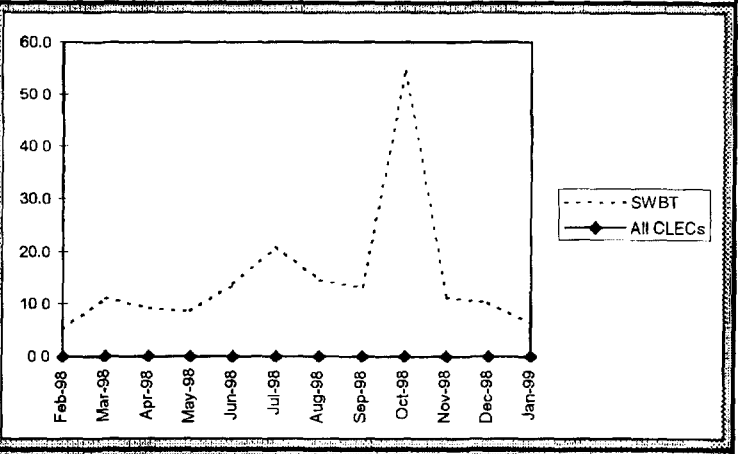
	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	3.41	Base < 30
Mar-98	0	n/a	4.66	Base < 30
Apr-98	0	n/a	2.70	Base < 30
May-98	0	n/a	2.79	Base < 30
Jun-98	0	n/a	3.01	Base < 30
Jul-98	0	n/a	6.28	Base < 30
Aug-98	0	n/a	6.36	Base < 30
Sep-98	0	n/a	15.43	Base < 30
Oct-98	0	n/a	2.10	Base < 30
Nov-98	0	n/a	21.35	Base < 30
Dec-98	0	n/a	2.35	Base < 30
Jan-99	0	n/a	54.67	Base < 30
12 Mo. Total	0	n/a	14.21	



Mean Time to Restore (Hours) - No Dispatch

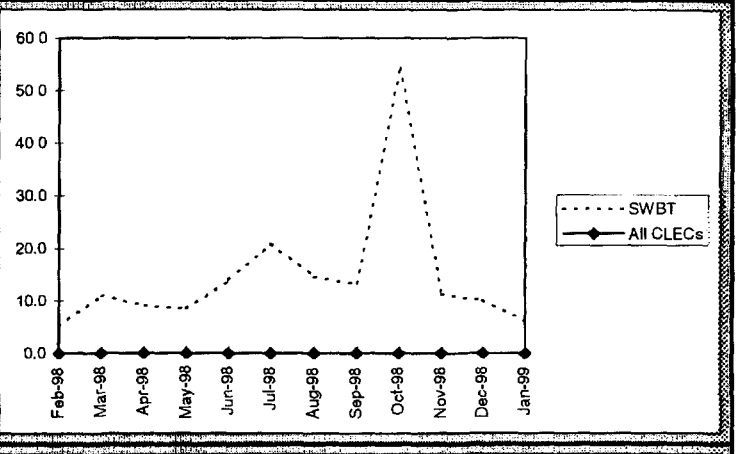
Subtending Channel (23B)

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	5.25	Base < 30
Mar-98	0	n/a	11.07	Base < 30
Apr-98	0	n/a	9.22	Base < 30
May-98	0	n/a	8.56	Base < 30
Jun-98	0	n/a	13.83	Base < 30
Jul-98	0	n/a	20.87	Base < 30
Aug-98	0	n/a	14.59	Base < 30
Sep-98	0	n/a	13.24	Base < 30
Oct-98	0	n/a	54.24	Base < 30
Nov-98	0	n/a	11.32	Base < 30
Dec-98	0	n/a	10.23	Base < 30
Jan-99	0	n/a	6.20	Base < 30
12 Mo. Total	0	n/a	16.69	



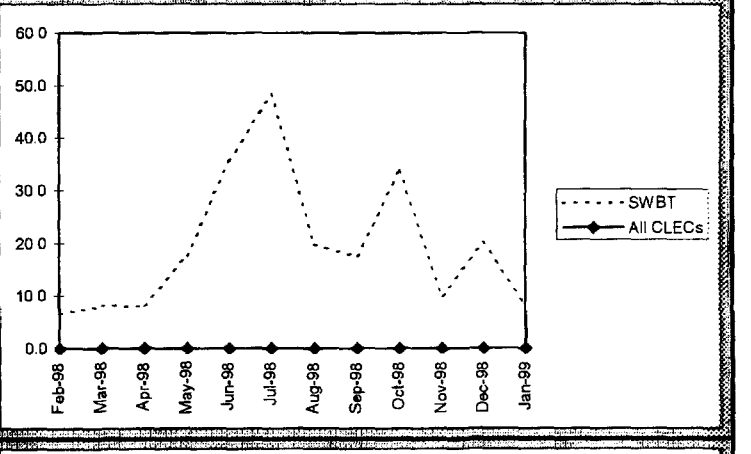
Subtending Channel (1D)

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	5.25	Base < 30
Mar-98	0	n/a	11.07	Base < 30
Apr-98	0	n/a	9.22	Base < 30
May-98	0	n/a	8.56	Base < 30
Jun-98	0	n/a	13.83	Base < 30
Jul-98	0	n/a	20.87	Base < 30
Aug-98	0	n/a	14.59	Base < 30
Sep-98	0	n/a	13.24	Base < 30
Oct-98	0	n/a	54.24	Base < 30
Nov-98	0	n/a	11.32	Base < 30
Dec-98	0	n/a	10.23	Base < 30
Jan-99	0	n/a	6.20	Base < 30
12 Mo. Total	0	n/a	16.69	



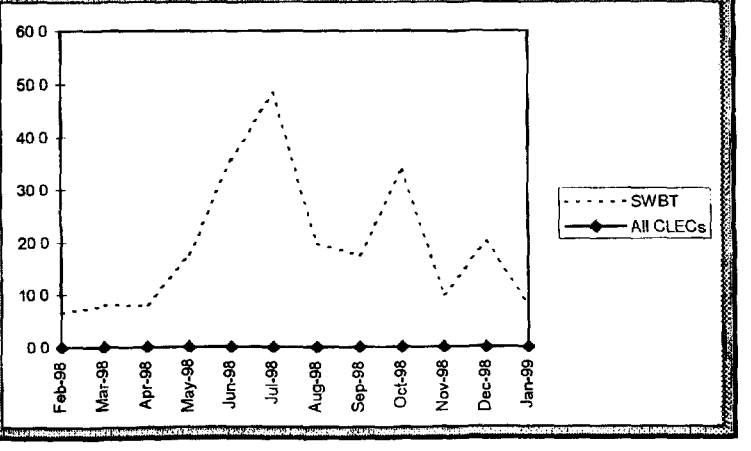
Analog Trunk Port

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	6.79	Base < 30
Mar-98	0	n/a	8.23	Base < 30
Apr-98	0	n/a	8.17	Base < 30
May-98	0	n/a	17.58	Base < 30
Jun-98	0	n/a	35.64	Base < 30
Jul-98	0	n/a	48.33	Base < 30
Aug-98	0	n/a	19.89	Base < 30
Sep-98	0	n/a	17.60	Base < 30
Oct-98	0	n/a	33.73	Base < 30
Nov-98	0	n/a	9.86	Base < 30
Dec-98	0	n/a	20.08	Base < 30
Jan-99	0	n/a	8.18	Base < 30
12 Mo. Total	0	n/a	21.02	



Subtending Digital Direct Combination Trunks

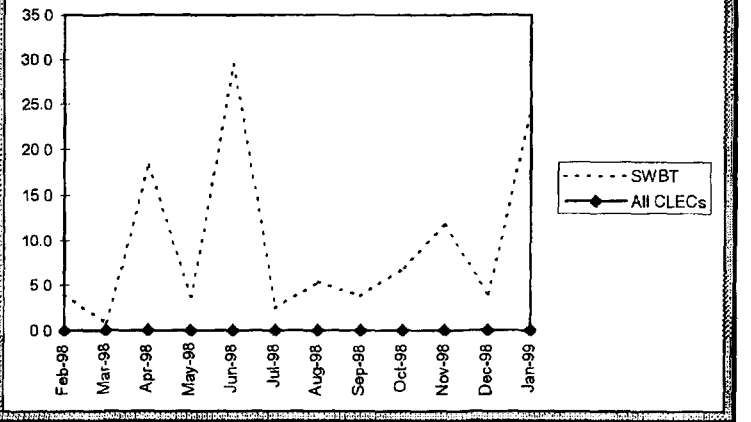
Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	6.79	Base < 30
Mar-98	0	n/a	8.23	Base < 30
Apr-98	0	n/a	8.17	Base < 30
May-98	0	n/a	17.58	Base < 30
Jun-98	0	n/a	35.64	Base < 30
Jul-98	0	n/a	48.33	Base < 30
Aug-98	0	n/a	19.89	Base < 30
Sep-98	0	n/a	17.60	Base < 30
Oct-98	0	n/a	33.73	Base < 30
Nov-98	0	n/a	9.86	Base < 30
Dec-98	0	n/a	20.08	Base < 30
Jan-99	0	n/a	8.18	Base < 30
12 Mo. Total	0	n/a	21.02	



Mean Time to Restore (Hours) - No Dispatch

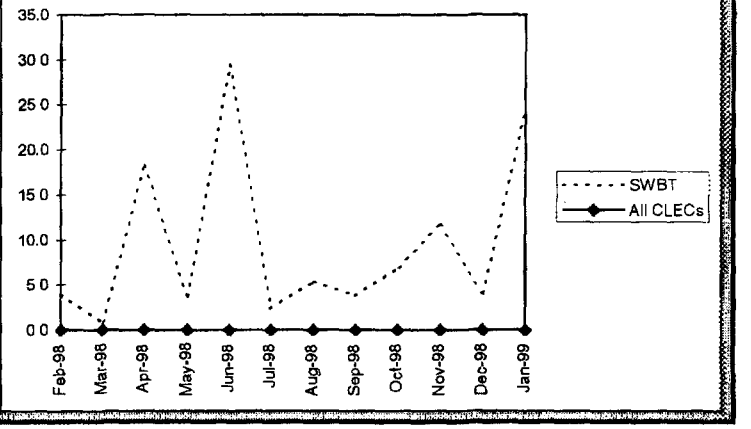
DS3 Dedicated Transport

Measurement No. 66	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	4.00	Base < 30
Mar-98	0	n/a	0 78	Base < 30
Apr-98	0	n/a	18 21	Base < 30
May-98	0	n/a	3.65	Base < 30
Jun-98	0	n/a	29.40	Base < 30
Jul-98	0	n/a	2 43	Base < 30
Aug-98	0	n/a	5 41	Base < 30
Sep-98	0	n/a	3.83	Base < 30
Oct-98	0	n/a	6 99	Base < 30
Nov-98	0	n/a	11.69	Base < 30
Dec-98	0	n/a	4 07	Base < 30
Jan-99	0	n/a	24.55	Base < 30
12 Mo. Total	0	n/a	13.98	



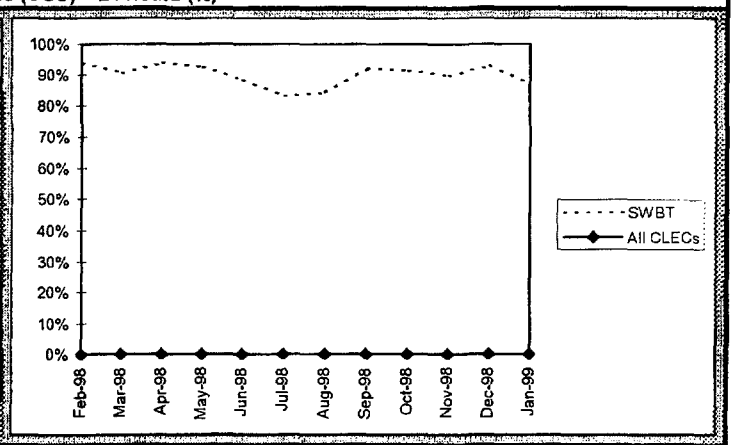
Dark Fiber

	All CLECs # Trouble Reports	All CLECs Mean Time to Restore	SWBT Mean Time to Restore	Z-Value
Feb-98	0	n/a	4.00	Base < 30
Mar-98	0	n/a	0 78	Base < 30
Apr-98	0	n/a	18.21	Base < 30
May-98	0	n/a	3.65	Base < 30
Jun-98	0	n/a	29 40	Base < 30
Jul-98	0	n/a	2.43	Base < 30
Aug-98	0	n/a	5 41	Base < 30
Sep-98	0	n/a	3.83	Base < 30
Oct-98	0	n/a	6.99	Base < 30
Nov-98	0	n/a	11 69	Base < 30
Dec-98	0	n/a	4 07	Base < 30
Jan-99	0	n/a	24.55	Base < 30
12 Mo. Total	0	n/a	13.98	



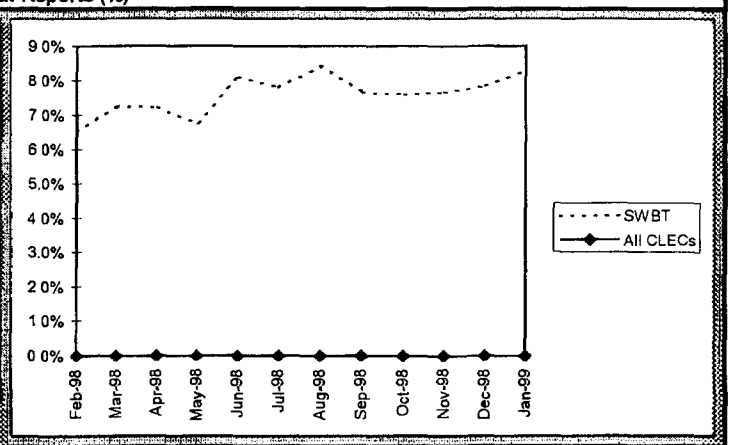
Percent Out of Service (OOS) < 24 Hours (%)

Measurement No. 67	2 Wire Analog - 8dB Loop				
	All CLECs			SWBT	
	# Trouble Reports	# OOS < 24 Hours	% OOS < 24 Hours	% OOS < 24 Hours	Z-Value
Feb-98	0	0	n/a	94.0%	Base < 30
Mar-98	0	0	n/a	90.9%	Base < 30
Apr-98	0	0	n/a	94.1%	Base < 30
May-98	0	0	n/a	92.8%	Base < 30
Jun-98	0	0	n/a	88.4%	Base < 30
Jul-98	0	0	n/a	83.4%	Base < 30
Aug-98	0	0	n/a	84.4%	Base < 30
Sep-98	0	0	n/a	92.3%	Base < 30
Oct-98	0	0	n/a	91.4%	Base < 30
Nov-98	0	0	n/a	89.8%	Base < 30
Dec-98	0	0	n/a	93.1%	Base < 30
Jan-99	0	0	n/a	87.0%	Base < 30
12 Mo. Total	0	0	n/a	89.6%	

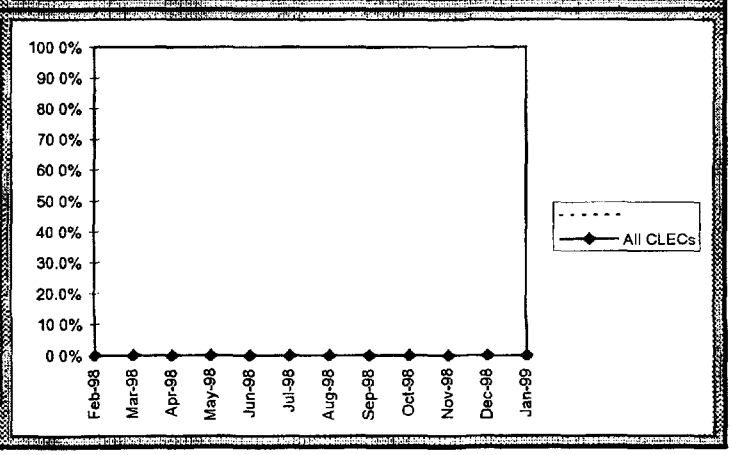


Repeat Reports (%)

Measurement No. 68	8.0 dB Loop With Test Access				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Feb-98	0	0	n/a	6.5%	Base < 30
Mar-98	0	0	n/a	7.3%	Base < 30
Apr-98	0	0	n/a	7.2%	Base < 30
May-98	0	0	n/a	6.8%	Base < 30
Jun-98	0	0	n/a	8.1%	Base < 30
Jul-98	0	0	n/a	7.8%	Base < 30
Aug-98	0	0	n/a	8.5%	Base < 30
Sep-98	0	0	n/a	7.7%	Base < 30
Oct-98	0	0	n/a	7.6%	Base < 30
Nov-98	0	0	n/a	7.7%	Base < 30
Dec-98	0	0	n/a	7.9%	Base < 30
Jan-99	0	0	n/a	8.3%	Base < 30
12 Mo. Total	0	0	n/a	7.7%	



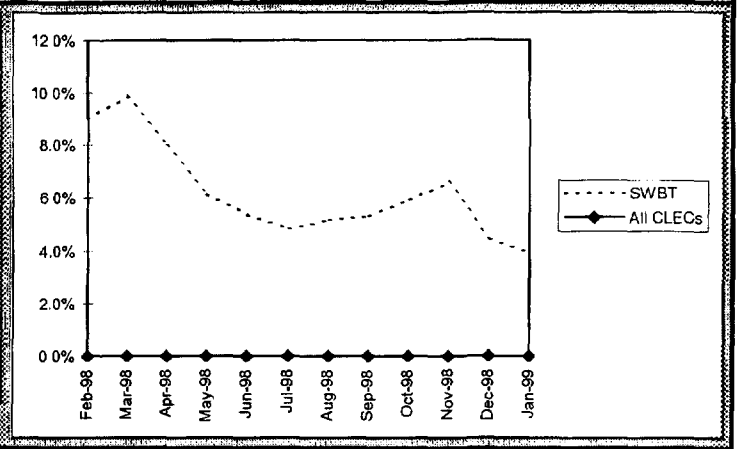
	8.0 dB Loop Without Test Access				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Feb-98	0	0	n/a		
Mar-98	0	0	n/a		
Apr-98	0	0	n/a		
May-98	0	0	n/a		
Jun-98	0	0	n/a	No	
Jul-98	0	0	n/a	Analogous	
Aug-98	0	0	n/a	Service	
Sep-98	0	0	n/a		
Oct-98	0	0	n/a		
Nov-98	0	0	n/a		
Dec-98	0	0	n/a		
Jan-99	0	0	n/a		
12 Mo. Total	0	0	n/a		



Repeat Reports (%)

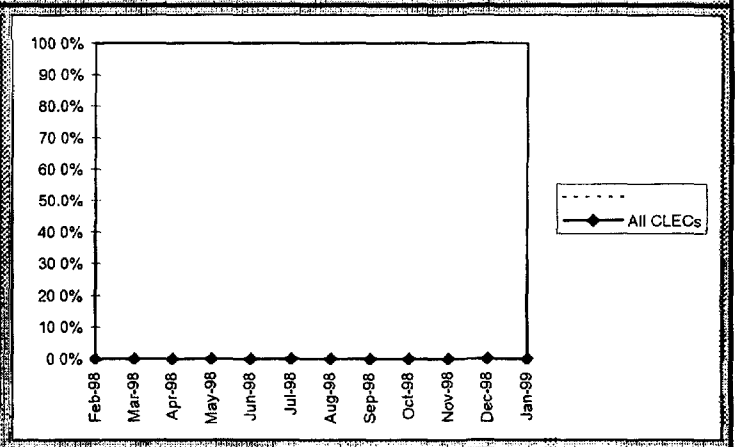
5.0 dB Loop With Test Access

Measurement No. 68	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	9.0%	Base < 30
Mar-98	0	0	n/a	9.9%	Base < 30
Apr-98	0	0	n/a	8.0%	Base < 30
May-98	0	0	n/a	6.1%	Base < 30
Jun-98	0	0	n/a	5.4%	Base < 30
Jul-98	0	0	n/a	4.9%	Base < 30
Aug-98	0	0	n/a	5.2%	Base < 30
Sep-98	0	0	n/a	5.4%	Base < 30
Oct-98	0	0	n/a	6.0%	Base < 30
Nov-98	0	0	n/a	6.6%	Base < 30
Dec-98	0	0	n/a	4.5%	Base < 30
Jan-99	0	0	n/a	3.9%	Base < 30
12 Mo. Total	0	0	n/a	5.8%	



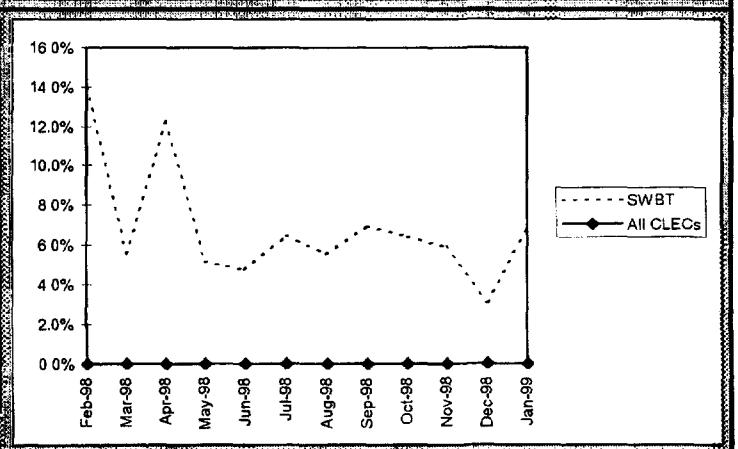
5.0 dB Loop Without Test Access

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a		
Mar-98	0	0	n/a		
Apr-98	0	0	n/a		
May-98	0	0	n/a		
Jun-98	0	0	n/a	No	
Jul-98	0	0	n/a	Analogous	
Aug-98	0	0	n/a	Service	
Sep-98	0	0	n/a		
Oct-98	0	0	n/a		
Nov-98	0	0	n/a		
Dec-98	0	0	n/a		
Jan-99	0	0	n/a		
12 Mo. Total	0	0	n/a		



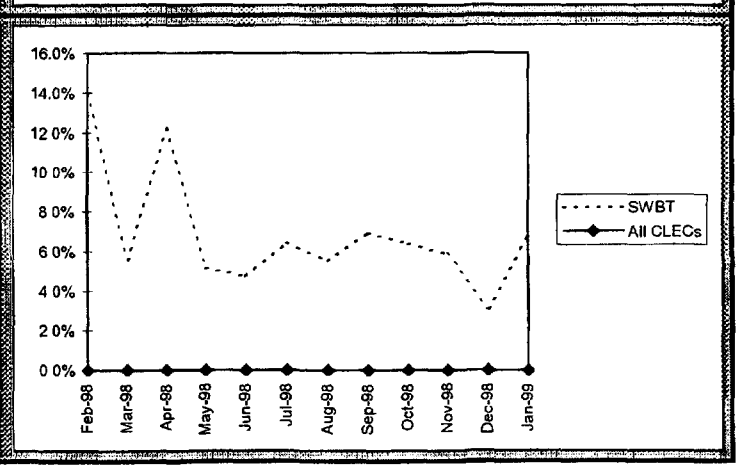
BRI Loop with Test Access

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	14.0%	Base < 30
Mar-98	0	0	n/a	5.6%	Base < 30
Apr-98	0	0	n/a	12.2%	Base < 30
May-98	0	0	n/a	5.2%	Base < 30
Jun-98	0	0	n/a	4.8%	Base < 30
Jul-98	0	0	n/a	6.5%	Base < 30
Aug-98	0	0	n/a	5.5%	Base < 30
Sep-98	0	0	n/a	6.9%	Base < 30
Oct-98	0	0	n/a	6.4%	Base < 30
Nov-98	0	0	n/a	5.9%	Base < 30
Dec-98	0	0	n/a	3.1%	Base < 30
Jan-99	0	0	n/a	6.8%	Base < 30
12 Mo. Total	0	0	n/a	6.0%	



ISDN BRI Port

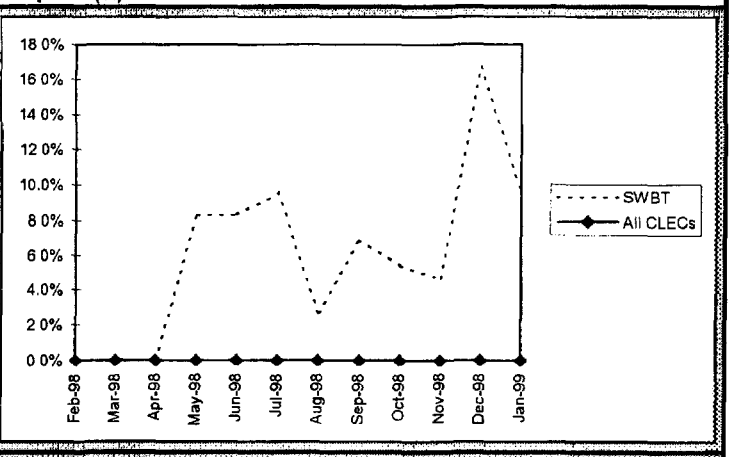
	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	14.0%	Base < 30
Mar-98	0	0	n/a	5.6%	Base < 30
Apr-98	0	0	n/a	12.2%	Base < 30
May-98	0	0	n/a	5.2%	Base < 30
Jun-98	0	0	n/a	4.8%	Base < 30
Jul-98	0	0	n/a	6.5%	Base < 30
Aug-98	0	0	n/a	5.5%	Base < 30
Sep-98	0	0	n/a	6.9%	Base < 30
Oct-98	0	0	n/a	6.4%	Base < 30
Nov-98	0	0	n/a	5.9%	Base < 30
Dec-98	0	0	n/a	3.1%	Base < 30
Jan-99	0	0	n/a	6.8%	Base < 30
12 Mo. Total	0	0	n/a	6.0%	



Repeat Reports (%)

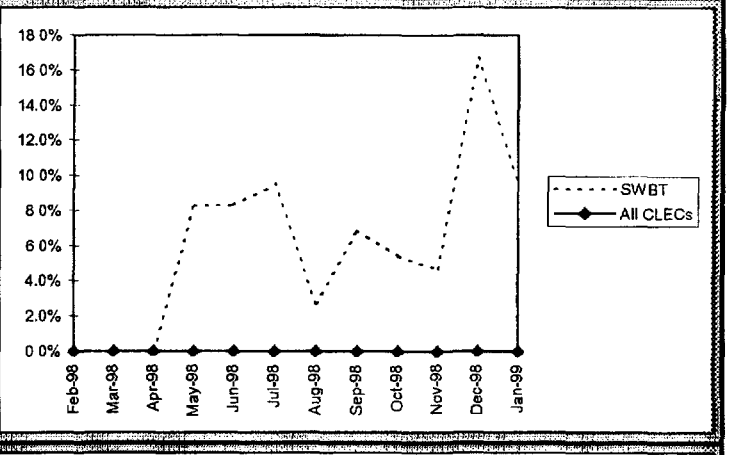
DS1 Loop With Test Access

Measurement No. 68	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	8.3%	Base < 30
Jun-98	0	0	n/a	8.3%	Base < 30
Jul-98	0	0	n/a	9.5%	Base < 30
Aug-98	1	0	0.0%	2.7%	Base < 30
Sep-98	0	0	n/a	6.9%	Base < 30
Oct-98	0	0	n/a	5.4%	Base < 30
Nov-98	0	0	n/a	4.7%	Base < 30
Dec-98	0	0	n/a	16.7%	Base < 30
Jan-99	0	0	n/a	9.5%	Base < 30
12 Mo. Total	1	0	0.0%	7.2%	



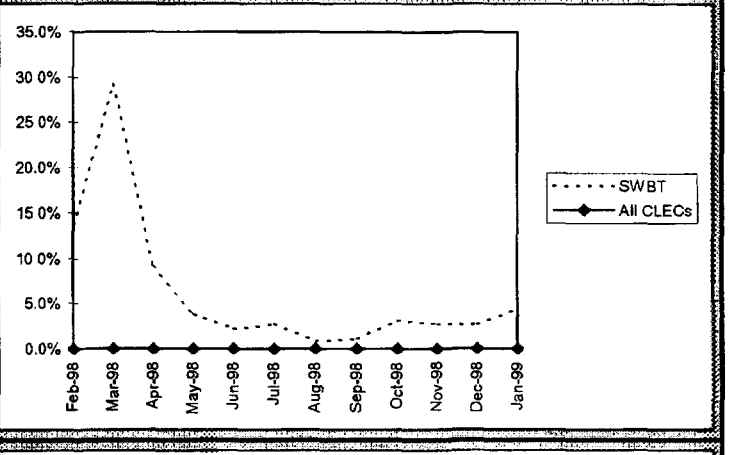
DS1 Dedicated Transport

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	0.0%	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	0	0	n/a	0.0%	Base < 30
May-98	0	0	n/a	8.3%	Base < 30
Jun-98	0	0	n/a	8.3%	Base < 30
Jul-98	0	0	n/a	9.5%	Base < 30
Aug-98	0	0	n/a	2.7%	Base < 30
Sep-98	0	0	n/a	6.9%	Base < 30
Oct-98	0	0	n/a	5.4%	Base < 30
Nov-98	0	0	n/a	4.7%	Base < 30
Dec-98	0	0	n/a	16.7%	Base < 30
Jan-99	0	0	n/a	9.5%	Base < 30
12 Mo. Total	0	0	n/a	7.2%	



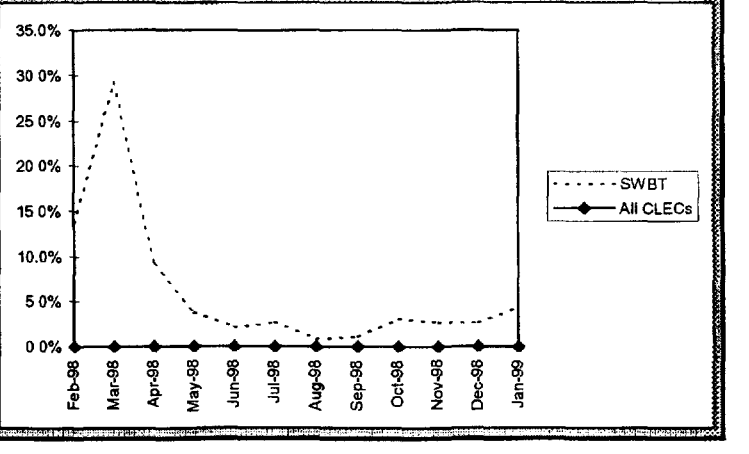
Subtending Channel (23B)

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	13.6%	Base < 30
Mar-98	0	0	n/a	29.2%	Base < 30
Apr-98	0	0	n/a	9.1%	Base < 30
May-98	0	0	n/a	3.8%	Base < 30
Jun-98	0	0	n/a	2.2%	Base < 30
Jul-98	0	0	n/a	2.8%	Base < 30
Aug-98	0	0	n/a	0.9%	Base < 30
Sep-98	0	0	n/a	1.2%	Base < 30
Oct-98	0	0	n/a	3.1%	Base < 30
Nov-98	0	0	n/a	2.8%	Base < 30
Dec-98	0	0	n/a	2.7%	Base < 30
Jan-99	0	0	n/a	4.5%	Base < 30
12 Mo. Total	0	0	n/a	3.8%	



Subtending Channel (1D)

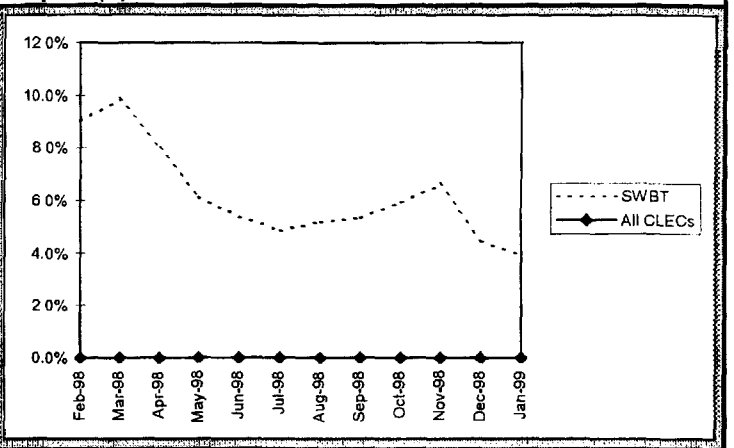
	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	13.6%	Base < 30
Mar-98	0	0	n/a	29.2%	Base < 30
Apr-98	0	0	n/a	9.1%	Base < 30
May-98	0	0	n/a	3.8%	Base < 30
Jun-98	0	0	n/a	2.2%	Base < 30
Jul-98	0	0	n/a	2.8%	Base < 30
Aug-98	0	0	n/a	0.9%	Base < 30
Sep-98	0	0	n/a	1.2%	Base < 30
Oct-98	0	0	n/a	3.1%	Base < 30
Nov-98	0	0	n/a	2.8%	Base < 30
Dec-98	0	0	n/a	2.7%	Base < 30
Jan-99	0	0	n/a	4.5%	Base < 30
12 Mo. Total	0	0	n/a	3.8%	



Repeat Reports (%)

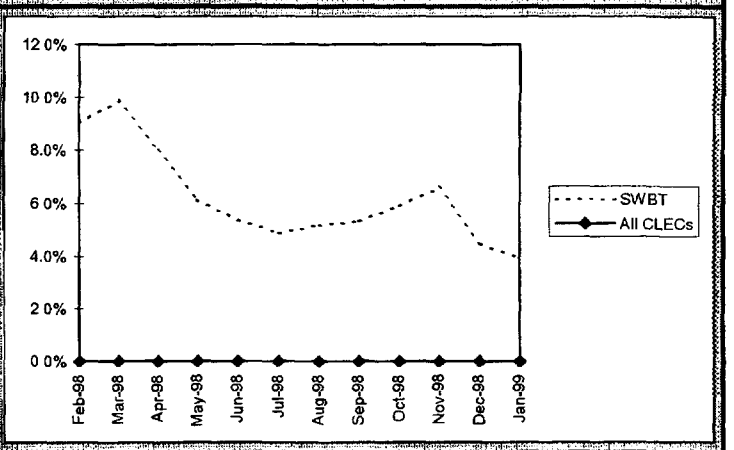
Analog Trunk Port

Measurement No. 68	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	9.0%	Base < 30
Mar-98	0	0	n/a	9.9%	Base < 30
Apr-98	0	0	n/a	8.0%	Base < 30
May-98	0	0	n/a	6.1%	Base < 30
Jun-98	0	0	n/a	5.4%	Base < 30
Jul-98	0	0	n/a	4.9%	Base < 30
Aug-98	0	0	n/a	5.2%	Base < 30
Sep-98	0	0	n/a	5.4%	Base < 30
Oct-98	0	0	n/a	6.0%	Base < 30
Nov-98	0	0	n/a	6.6%	Base < 30
Dec-98	0	0	n/a	4.5%	Base < 30
Jan-99	0	0	n/a	3.9%	Base < 30
12 Mo. Total	0	0	n/a	5.8%	



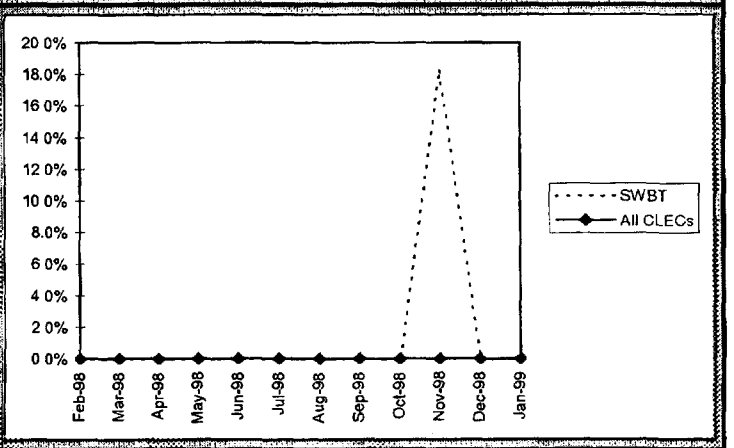
Subtending Digital Direct Combination Trunks

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	9.0%	Base < 30
Mar-98	0	0	n/a	9.9%	Base < 30
Apr-98	0	0	n/a	8.0%	Base < 30
May-98	0	0	n/a	6.1%	Base < 30
Jun-98	0	0	n/a	5.4%	Base < 30
Jul-98	0	0	n/a	4.9%	Base < 30
Aug-98	0	0	n/a	5.2%	Base < 30
Sep-98	0	0	n/a	5.4%	Base < 30
Oct-98	0	0	n/a	6.0%	Base < 30
Nov-98	0	0	n/a	6.6%	Base < 30
Dec-98	0	0	n/a	4.5%	Base < 30
Jan-99	0	0	n/a	3.9%	Base < 30
12 Mo. Total	0	0	n/a	5.8%	



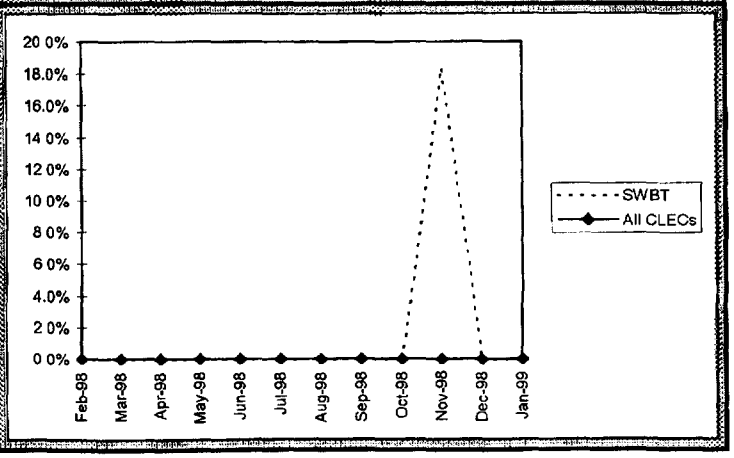
DS3 Dedicated Transport

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	n/a	Base < 30
Mar-98	0	0	n/a	n/a	Base < 30
Apr-98	0	0	n/a	n/a	Base < 30
May-98	0	0	n/a	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.0%	Base < 30
Sep-98	0	0	n/a	0.0%	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	18.2%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	0	0	n/a	2.2%	



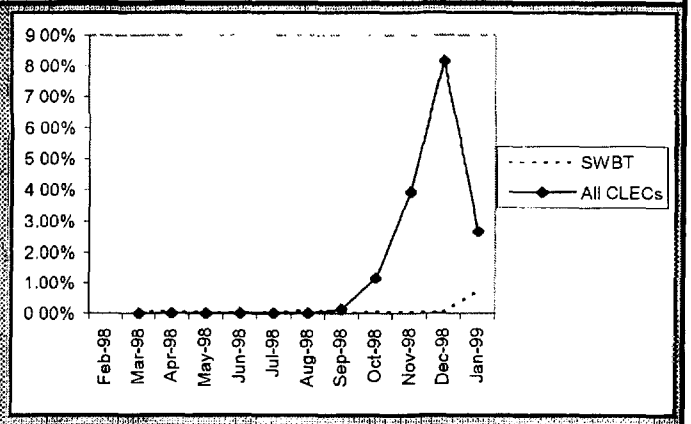
Dark Fiber

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-98	0	0	n/a	n/a	Base < 30
Mar-98	0	0	n/a	n/a	Base < 30
Apr-98	0	0	n/a	n/a	Base < 30
May-98	0	0	n/a	0.0%	Base < 30
Jun-98	0	0	n/a	0.0%	Base < 30
Jul-98	0	0	n/a	0.0%	Base < 30
Aug-98	0	0	n/a	0.0%	Base < 30
Sep-98	0	0	n/a	0.0%	Base < 30
Oct-98	0	0	n/a	0.0%	Base < 30
Nov-98	0	0	n/a	18.2%	Base < 30
Dec-98	0	0	n/a	0.0%	Base < 30
Jan-99	0	0	n/a	0.0%	Base < 30
12 Mo. Total	0	0	n/a	2.2%	

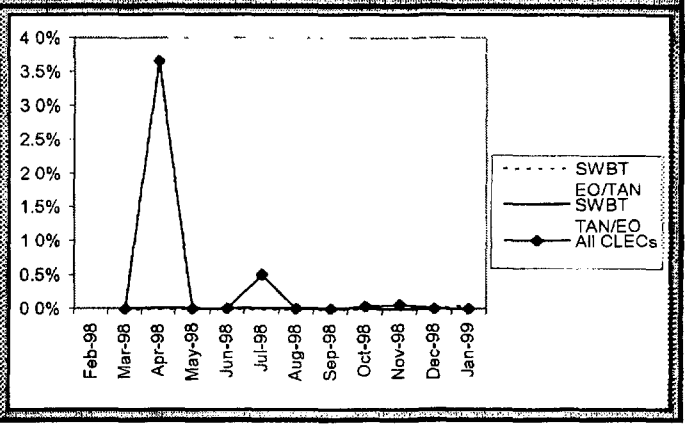


Percent Trunk Blockage

Measurement No. 69	SWBT End Office to CLEC End Office: No of Calls Study Week	SWBT End Office to CLEC End Office: Percent Blockage	SWBT End Office to SWBT End Office: % Blockage
Feb-98	322	0 00%	0 03%
Mar-98	336	0 00%	0.08%
Apr-98	1,296	0 00%	0 08%
May-98	1,964	0 00%	0 05%
Jun-98	4,153	0.00%	0 03%
Jul-98	7,690	0 00%	0.04%
Aug-98	12,404	0.00%	0 13%
Sep-98	16,850	0 14%	0 04%
Oct-98	18,173	1 15%	0 05%
Nov-98	24,461	3 95%	0 06%
Dec-98	31,066	8.16%	0 05%
Jan-99	52,544	2.67%	0.77%



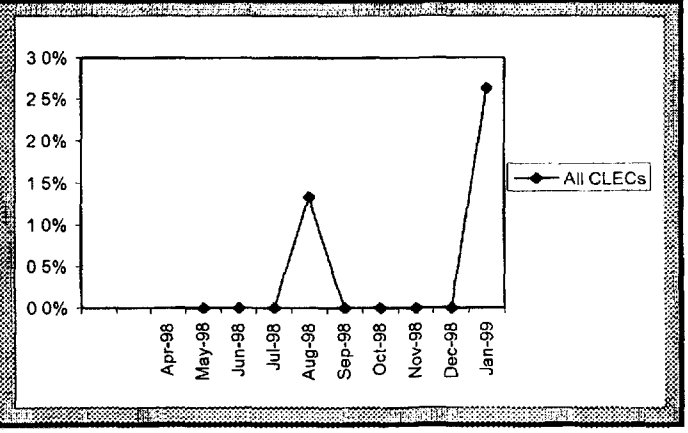
	SWBT Tandem to CLEC End Office: No of Calls Study Week	SWBT Tandem to CLEC End Office: Percent Blockage	SWBT End Office to SWBT Tandem: % Blockage	SWBT Tandem to SWBT End Office: % Blockage
Feb-98	113,170	0 00%	n/a	n/a
Mar-98	79,714	0 00%	n/a	0 01%
Apr-98	58,662	3 65%	n/a	0.01%
May-98	37,859	0 00%	n/a	0.00%
Jun-98	47,321	0.00%	0.00%	0.00%
Jul-98	61,820	0 51%	0 00%	0 01%
Aug-98	83,645	0 00%	0.00%	0 01%
Sep-98	100,826	0 00%	0 00%	0.00%
Oct-98	110,370	0 03%	0 00%	0.00%
Nov-98	118,411	0.07%	0 00%	0 00%
Dec-98	142,030	0.00%	0 00%	0.00%
Jan-99	224,562	0.00%	0.08%	0.01%



* From February - May 1998, the direction of most SWBT End Office/Tandem traffic could not be distinguished and was thus equally allocated between directions

Common Transport Trunk Blockage (% of Trunk Groups with > 2% Blockage)

Measurement No. 70	All CLECs: # Trunk Groups	All CLECs: # Groups >2%	All CLECs: % Groups >2%
Apr-98	74	1	1 35%
May-98	74	0	0.00%
Jun-98	75	0	0.00%
Jul-98	75	0	0.00%
Aug-98	75	1	1.33%
Sep-98	75	0	0.00%
Oct-98	73	0	0.00%
Nov-98	75	0	0 00%
Dec-98	75	0	0.00%
Jan-99	76	2	2.63%
12 Mo. Total	747	4	0.54%

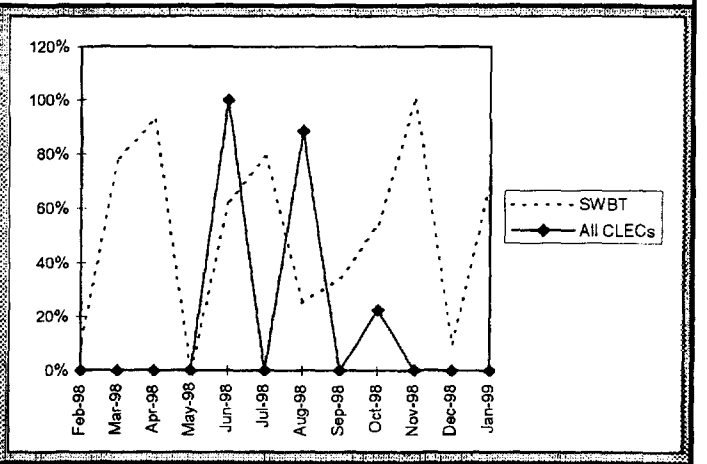


Distribution of Common Transport Trunk Groups Exceeding 2%

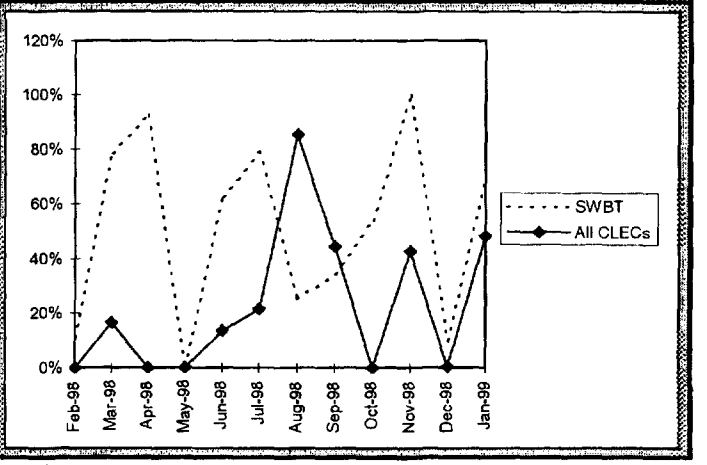
Measurement No. 71	No of Trunk Groups > 2 %	Trunk Blockage 2 - 3%	Trunk Blockage 3 - 4%	Trunk Blockage 4 - 6%	Trunk Blockage 6-10%	Trunk Blockage > 10%
Apr-98	1	0	0	0	0	1
May-98	0	0	0	0	0	0
Jun-98	0	0	0	0	0	0
Jul-98	0	0	0	0	0	0
Aug-98	1	0	1	0	0	0
Sep-98	0	0	0	0	0	0
Oct-98	0	0	0	0	0	0
Nov-98	0	0	0	0	0	0
Dec-98	0	0	0	0	0	0
Jan-99	2	1	1	0	0	0

Percent Missed Due Dates

Measurement No. 72	CLEC to SWBT Trunking				
	All CLECs			SWBT	
	No of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Feb-98	14	0	0.0%	10.8%	Base < 30
Mar-98	0	0	n/a	78.7%	Base < 30
Apr-98	485	0	0.0%	92.3%	-26.46
May-98	50	0	0.0%	0.0%	0.00
Jun-98	4	4	100.0%	62.3%	Base < 30
Jul-98	76	0	0.0%	79.1%	-12.31
Aug-98	217	192	88.5%	25.4%	14.65
Sep-98	264	0	0.0%	34.5%	-10.41
Oct-98	1,286	291	22.6%	54.1%	-8.99
Nov-98	432	1	0.2%	100.0%	-21.31
Dec-98	169	0	0.0%	10.0%	-4.28
Jan-99	0	0	n/a	69.6%	Base < 30
12 Mo. Total	2,997	488	16.3%	49.7%	n/a



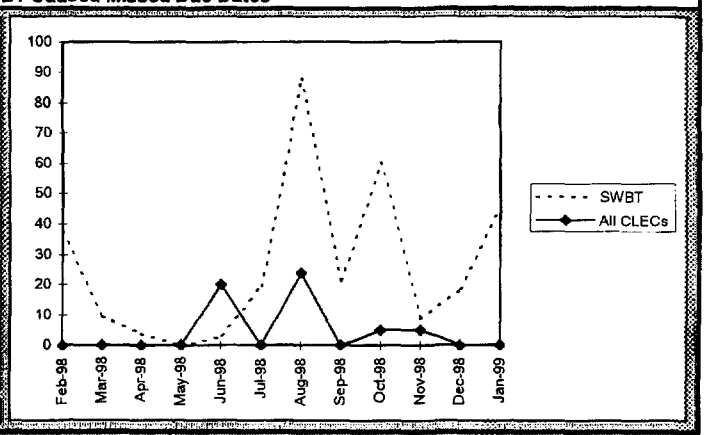
	SWBT to CLEC Trunking				
	All CLECs			SWBT	
	No of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Feb-98	47	0	0.0%	10.8%	-2.34
Mar-98	865	144	16.6%	78.7%	-11.55
Apr-98	551	0	0.0%	92.3%	-27.61
May-98	2,377	0	0.0%	0.0%	0.00
Jun-98	1,224	168	13.7%	62.3%	-11.12
Jul-98	1,441	313	21.7%	79.1%	-18.08
Aug-98	1,177	1,008	85.6%	25.4%	22.13
Sep-98	2,095	936	44.7%	34.5%	2.93
Oct-98	5,393	0	0.0%	54.1%	-54.52
Nov-98	334	144	43.1%	100.0%	-6.49
Dec-98	4,540	24	0.5%	10.0%	-16.88
Jan-99	808	392	48.5%	69.6%	-8.22
12 Mo. Total	20,852	3,129	15.0%	49.7%	n/a



Average Delay Days for SWBT Caused Missed Due Dates

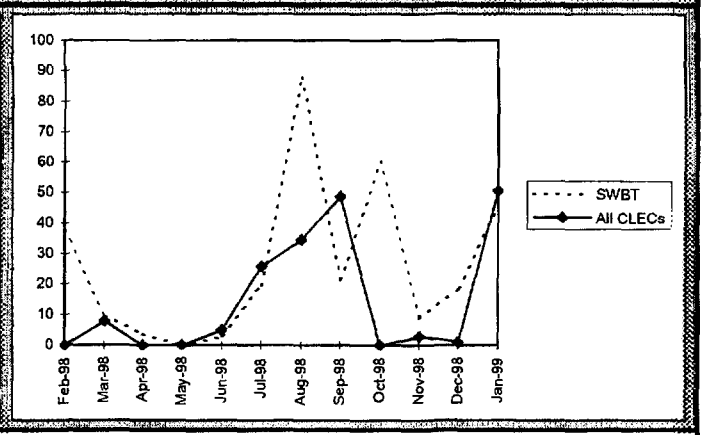
CLEC to SWBT Trunking

Measurement No. 73	All CLECs # Missed Due Dates	All CLECs Avg Delay Days	SWBT Avg Delay Days	Z - Value
Feb-98	0	n/a	37.4	Base < 30
Mar-98	0	n/a	9.5	Base < 30
Apr-98	0	n/a	3.8	Base < 30
May-98	0	n/a	n/a	Base < 30
Jun-98	4	20.0	3.0	Base < 30
Jul-98	0	n/a	19.4	Base < 30
Aug-98	192	24.0	87.9	-7.96
Sep-98	0	n/a	21.3	Base < 30
Oct-98	291	5.0	60.2	-54.37
Nov-98	1	5.0	9.0	Base < 30
Dec-98	0	n/a	18.5	Base < 30
Jan-99	0	n/a	45.5	Base < 30
12 Mo. Total	488	12.6	31.2	n/a



SWBT to CLEC Trunking

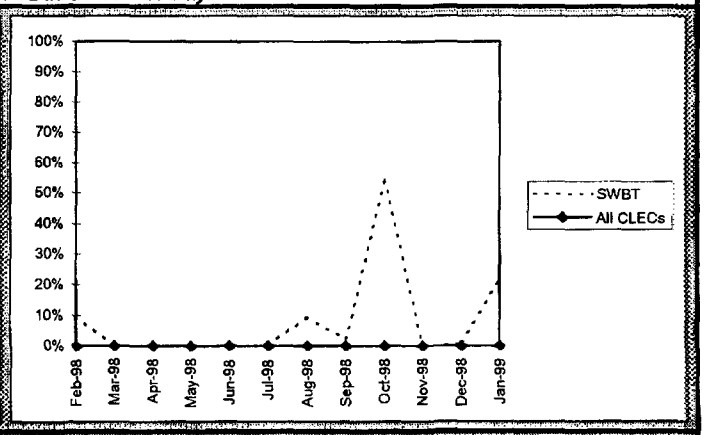
	All CLECs # Missed Due Dates	All CLECs Avg Delay Days	SWBT Avg Delay Days	Z - Value
Feb-98	0	n/a	37.4	Base < 30
Mar-98	144	7.8	9.5	-2.14
Apr-98	0	n/a	3.8	Base < 30
May-98	0	n/a	n/a	Base < 30
Jun-98	157	4.9	3.0	6.49
Jul-98	313	25.9	19.4	2.64
Aug-98	1,008	34.6	87.9	-15.14
Sep-98	936	48.8	21.3	6.57
Oct-98	0	n/a	60.2	Base < 30
Nov-98	144	3.0	9.0	-12.68
Dec-98	24	1.0	18.5	Base < 30
Jan-99	392	50.6	45.5	0.91
12 Mo. Total	3,118	35.5	31.2	n/a



% SWBT Caused Missed Due Dates > 30 Days

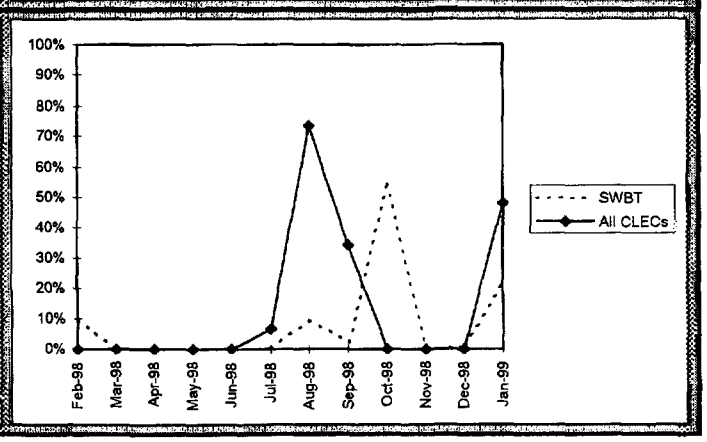
CLEC to SWBT Trunking

Measurement No. 74	Number of Orders	All CLECs # Missed > 30 Days	All CLECs % Missed > 30 Days	SWBT % Missed > 30 Days	Z - Value
Feb-98	14	0	0.0%	9.6%	Base < 30
Mar-98	0	0	n/a	0.0%	Base < 30
Apr-98	485	0	0.0%	0.3%	-1.25
May-98	50	0	0.0%	0.0%	0.00
Jun-98	4	0	0.0%	0.0%	Base < 30
Jul-98	76	0	0.0%	0.4%	-0.56
Aug-98	217	0	0.0%	9.6%	-4.70
Sep-98	264	0	0.0%	2.2%	-2.43
Oct-98	1,286	0	0.0%	54.1%	-27.32
Nov-98	432	0	0.0%	0.0%	0.00
Dec-98	169	0	0.0%	1.0%	-1.28
Jan-99	0	0	n/a	21.4%	Base < 30
12 Mo. Total	2,997	0	0.0%	10.5%	n/a



SWBT to CLEC Trunking

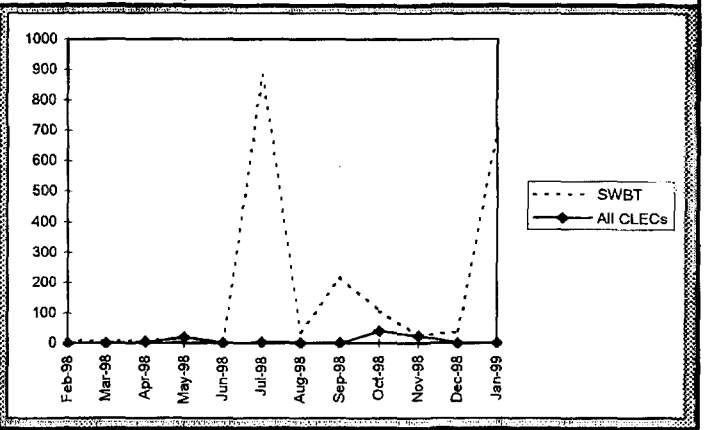
	Number of Orders	All CLECs # Missed > 30 Days	All CLECs % Missed > 30 Days	SWBT % Missed > 30 Days	Z - Value
Feb-98	47	0	0.0%	9.6%	-2.20
Mar-98	865	0	0.0%	0.0%	0.00
Apr-98	551	0	0.0%	0.3%	-1.33
May-98	2,377	0	0.0%	0.0%	0.00
Jun-98	1,224	0	0.0%	0.0%	0.00
Jul-98	1,441	96	6.7%	0.4%	3.88
Aug-98	1,177	864	73.4%	9.6%	21.40
Sep-98	2,095	720	34.4%	2.2%	9.91
Oct-98	5,393	0	0.0%	54.1%	-54.52
Nov-98	334	0	0.0%	0.0%	0.00
Dec-98	4,540	0	0.0%	1.0%	-6.62
Jan-99	808	388	48.0%	21.4%	10.66
12 Mo. Total	20,852	2,068	9.9%	10.5%	n/a



Average Trunk Restoral Interval (Hours)

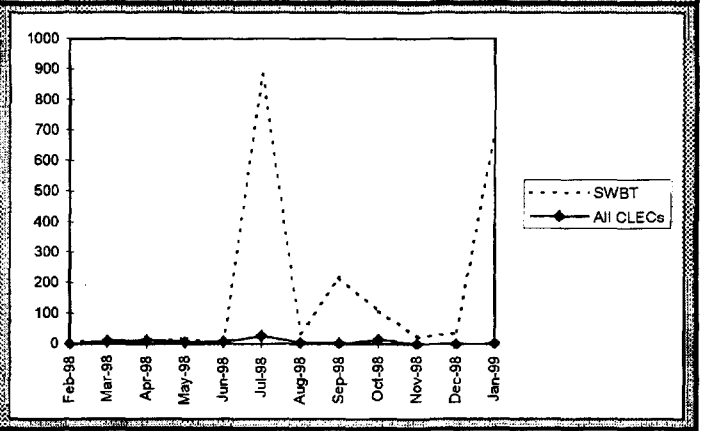
CLEC to SWBT Trunking

Measurement No. 75	All CLECs # Trouble Tickets	All CLECs Avg Restoral Interval	SWBT Avg Restoral Interval	Z - Value
Feb-98	0	n/a	10 38	Base < 30
Mar-98	1	0 70	7 46	Base < 30
Apr-98	1	4 60	8 59	Base < 30
May-98	1	17 95	20 66	Base < 30
Jun-98	0	n/a	2 86	Base < 30
Jul-98	1	2 73	882 74	Base < 30
Aug-98	0	n/a	34 79	Base < 30
Sep-98	0	n/a	218 21	Base < 30
Oct-98	2	39 81	108 42	Base < 30
Nov-98	1	23 45	25 33	Base < 30
Dec-98	0	n/a	38 57	Base < 30
Jan-99	0	n/a	702.41	Base < 30
12 Mo. Total	7	18.44	193.89	n/a



SWBT to CLEC Trunking

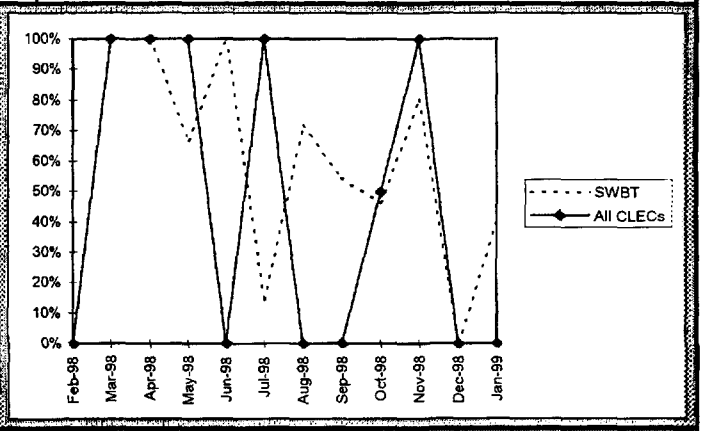
	All CLECs # Trouble Tickets	All CLECs Avg Restoral Interval	SWBT Avg Restoral Interval	Z - Value
Feb-98	0	n/a	10 38	Base < 30
Mar-98	6	11 05	7 46	Base < 30
Apr-98	2	11 54	8 59	Base < 30
May-98	4	6 46	20 66	Base < 30
Jun-98	4	8 74	2 86	Base < 30
Jul-98	11	27 27	882 74	Base < 30
Aug-98	6	4 82	34 79	Base < 30
Sep-98	2	1 63	218 21	Base < 30
Oct-98	2	14 62	108 42	Base < 30
Nov-98	0	n/a	25 33	Base < 30
Dec-98	0	n/a	38 57	Base < 30
Jan-99	2	2.87	702.41	Base < 30
12 Mo. Total	39	13.26	193.89	n/a



% Interconnection Trunks Repaired Within 24 Hours

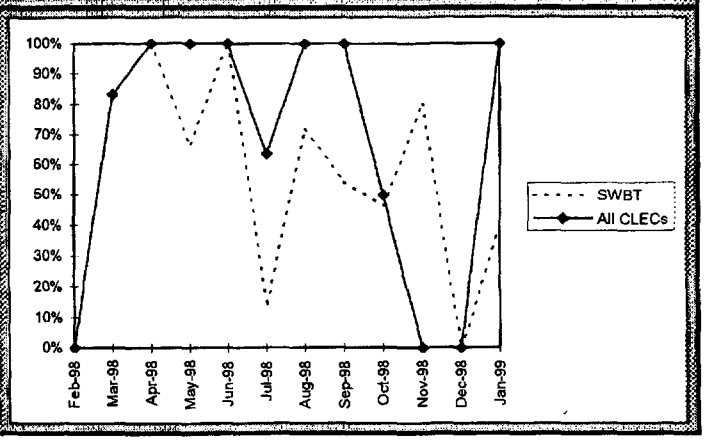
CLEC to SWBT Trunking

Measurement No. 76	All CLECs # Trouble Tickets	All CLECs # Repaired < 24 Hours	All CLECs % Repaired < 24 Hours	SWBT % Repaired < 24 Hours	Z - Value
Feb-98	0	0	n/a	100 0%	Base < 30
Mar-98	1	1	100 0%	100 0%	Base < 30
Apr-98	1	1	100 0%	100 0%	Base < 30
May-98	1	1	100 0%	66 7%	Base < 30
Jun-98	0	0	n/a	100 0%	Base < 30
Jul-98	1	1	100 0%	14 3%	Base < 30
Aug-98	0	0	n/a	71 4%	Base < 30
Sep-98	0	0	n/a	54 5%	Base < 30
Oct-98	2	1	50 0%	46 2%	Base < 30
Nov-98	1	1	100 0%	80 0%	Base < 30
Dec-98	0	0	n/a	0 0%	Base < 30
Jan-99	0	0	n/a	40.0%	Base < 30
12 Mo. Total	7	6	85.7%	63.0%	n/a



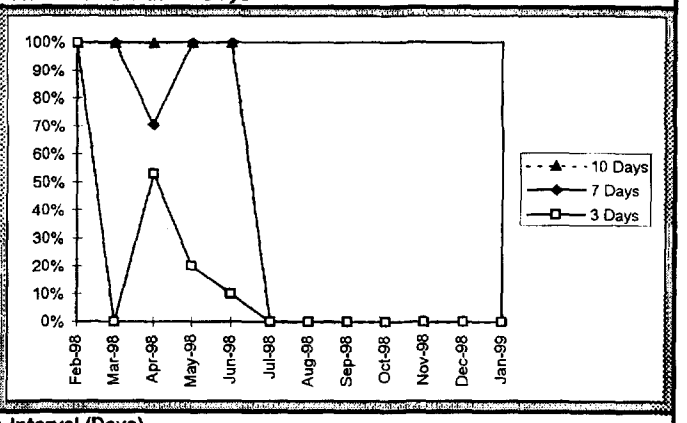
SWBT to CLEC Trunking

	All CLECs # Trouble Tickets	All CLECs # Repaired < 24 Hours	All CLECs % Repaired < 24 Hours	SWBT % Repaired < 24 Hours	Z - Value
Feb-98	0	0	n/a	100 0%	Base < 30
Mar-98	6	5	83 3%	100 0%	Base < 30
Apr-98	2	2	100 0%	100 0%	Base < 30
May-98	4	4	100 0%	66 7%	Base < 30
Jun-98	4	4	100 0%	100 0%	Base < 30
Jul-98	11	7	63 6%	14 3%	Base < 30
Aug-98	6	6	100 0%	71 4%	Base < 30
Sep-98	2	2	100 0%	54 5%	Base < 30
Oct-98	2	1	50 0%	46 2%	Base < 30
Nov-98	0	0	n/a	80 0%	Base < 30
Dec-98	0	0	n/a	0 0%	Base < 30
Jan-99	2	2	100.0%	40.0%	Base < 30
12 Mo. Total	39	33	84.6%	63.0%	n/a



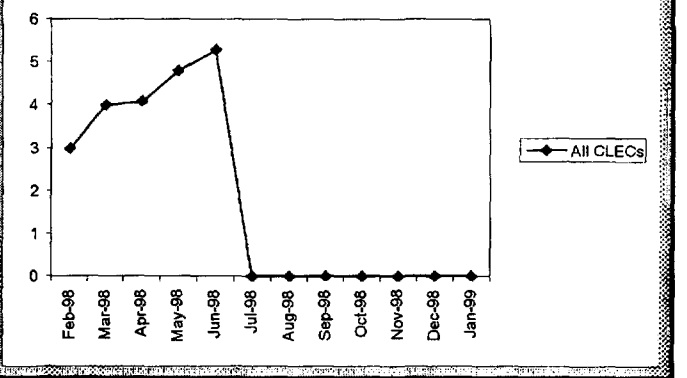
Percent Installation Completed Within "x" Business Days

Measurement No. 86	All CLECs						
	No. of Orders	Within 3 Days		Within 7 Days		Within 10 Days	
		# Install	% Install	# Install	% Install	# Install	% Install
Feb-98	4	4	100 0%	4	100 0%	4	100 0%
Mar-98	10	0	0 0%	10	100 0%	10	100 0%
Apr-98	68	36	52.9%	48	70 6%	68	100.0%
May-98	10	2	20.0%	10	100.0%	10	100 0%
Jun-98	10	1	10 0%	10	100.0%	10	100 0%
Jul-98	0	0	n/a	0	n/a	0	n/a
Aug-98	0	0	n/a	0	n/a	0	n/a
Sep-98	0	0	n/a	0	n/a	0	n/a
Oct-98	0	0	n/a	0	n/a	0	n/a
Nov-98	0	0	n/a	0	n/a	0	n/a
Dec-98	0	0	n/a	0	n/a	0	n/a
Jan-99	n/a	n/a	n/a	n/a	n/a	n/a	n/a
12 Mo. Total	102	43	42.2%	82	80.4%	102	100.0%



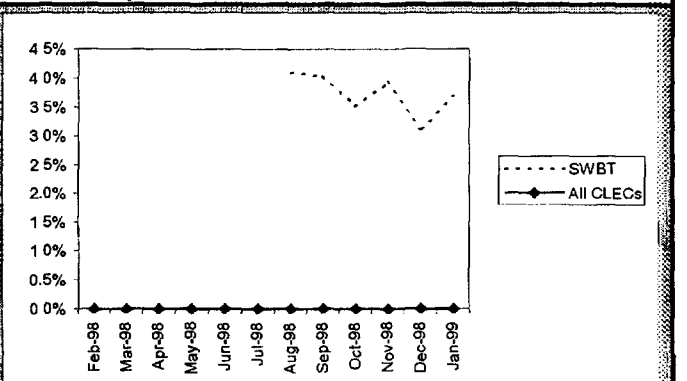
Average Installation Interval (Days)

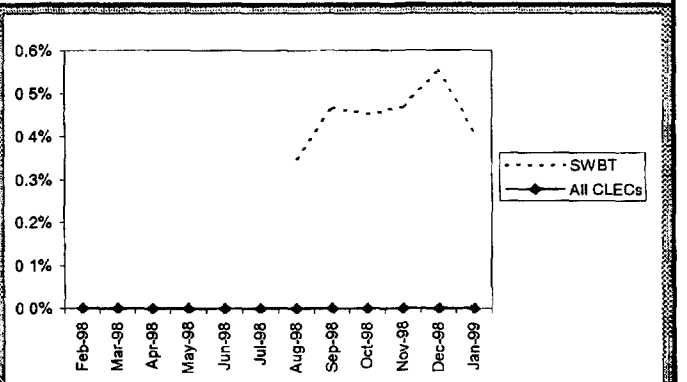
Measurement No. 87	All CLECs	
	No. of Orders	Avg. Days
Feb-98	4	3.00
Mar-98	10	4 00
Apr-98	68	4 09
May-98	10	4.80
Jun-98	10	5 30
Jul-98	0	n/a
Aug-98	0	n/a
Sep-98	0	n/a
Oct-98	0	n/a
Nov-98	0	n/a
Dec-98	0	n/a
Jan-99	n/a	n/a
12 Mo. Total	102	4.23



Percent Trouble Reports Received Within 30 Days of Installation

Measurement No. 88	All CLECs			SWBT	
	No. of Orders	Number Trouble Reports	Percent Trouble Reports	% Trouble Reports	Z-Value
Feb-98	4	0	0.00%		
Mar-98	10	0	0.00%		
Apr-98	68	0	0 00%		
May-98	10	0	0 00%		
Jun-98	10	0	0.00%		
Jul-98	0	n/a	n/a	3.89%	Base < 30
Aug-98	0	n/a	n/a	4 11%	Base < 30
Sep-98	0	n/a	n/a	4.03%	Base < 30
Oct-98	0	n/a	n/a	3 52%	Base < 30
Nov-98	0	n/a	n/a	3 93%	Base < 30
Dec-98	0	n/a	n/a	3.11%	Base < 30
Jan-99	n/a	n/a	n/a	3.69%	#VALUE!
12 Mo. Total	102	0	0.00%	n/a	



Percent Missed Due Dates

Measurement No. 89	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Feb-98	4	0	0 00%		
Mar-98	10	0	0.00%		
Apr-98	68	0	0.00%		
May-98	10	0	0 00%		
Jun-98	10	0	0 00%		
Jul-98	0	n/a	n/a	0.34%	Base < 30
Aug-98	0	n/a	n/a	0 35%	Base < 30
Sep-98	0	n/a	n/a	0 47%	Base < 30
Oct-98	0	n/a	n/a	0.45%	Base < 30
Nov-98	0	n/a	n/a	0 47%	Base < 30
Dec-98	0	n/a	n/a	0 55%	Base < 30
Jan-99	n/a	n/a	n/a	0.41%	#VALUE!
12 Mo. Total	102	0	0.00%	n/a