

Cynthia K. Cox
Executive Director-
Federal and State Relations

EX PARTE OR LATE FILED

Suite 900
1133-21st Street, N.W.
Washington, D.C. 20036-3351
202 463-4104
Fax: 202 463-4196

EX PARTE

March 19, 1999

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
The Portals, 445 Twelfth Street, S.W.
Washington, D.C. 20554

RECEIVED
MAR 19 1999
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket 98-170, Truth in Billing and Billing Format

Dear Ms. Salas:

Attached is a written ex parte that BellSouth made today with Ms. Dorothy Attwood, Chief of the Enforcement Division of the Common Carrier Bureau. This information includes a mock-up of BellSouth's new bill format that will be introduced later this year and a summary of state specific billing requirements in our region.

In accordance with Commission rules, we are filing two copies of this notice and the written ex parte presentation. Acknowledgment and date of receipt are requested. Please call the undersigned with any questions.

Sincerely,



Cynthia Cox

- Cc: Ms. Dorothy Attwood (w/o attachment)
- Ms. Anita Cheng
- Mr. Warren Firschein
- Mr. David Konuch
- Mr. Terrence Reideler

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BELLSOUTH

Cynthia K. Cox
Executive Director-
Federal and State Relations

Suite 900
1133-21st Street, N.W.
Washington, D.C. 20036-3351
202 463-4104
Fax: 202 463-4196

March 19, 1999

Ms. Dorothy Attwood
Chief, Enforcement Division, Common
Carrier Bureau
Federal Communications Commission
Room 6120
2025 M Street, NW
Washington, DC 20554

RECEIVED
MAR 19 1999
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 98-170

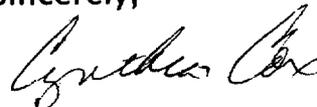
Dear Ms. Attwood:

Attached is some follow-up information from our March 3, 1999 meeting regarding Truth in Billing. Specifically, attached you will find:

- mock-up of BellSouth's new bill format that will be introduced later this year
- summary of state specific billing requirements in BellSouth's region

I hope this information is helpful. Please call me if you would like additional information.

Sincerely,



Cynthia Cox

State to State Billing Requirement Differences

Description	Differences
Emergency 911 Charge	<p align="center">Listed below are the differences, by state, in the phrase printed on the bill for the Emergency 911 charge:</p> <p>KY, TN, AL, LA, and MS: Emergency 911 Service</p> <p>NC, GA, and FL: Emergency 911 Charge. This charge is billed on behalf of xxxxxxxxxx.</p> <p>SC: Emergency Service Preparation Charge. This charge is billed on behalf of xxxxxxxxxx.</p> <p>(X's represent city or county.)</p>
Telecommunications Relay Service Charge (TRS)	<p align="center">Listed below are the differences, by state, in the phrase printed on the bill for the Telecommunications Relay Service (TRS) Charge:</p> <p>AL, NC, SC, and GA: Telecommunications Relay Service</p> <p>KY: Telecommunications Relay Service/TDD Program</p> <p align="center">(Kentucky's regulated and nonregulated charges must be shown on separate pages. Due to a PSC ruling, the TRS in Kentucky is printed on the regulated page, even though it is a nonregulated charge.)</p> <p>FL: Telecommunications Access System Act Surcharge</p> <p>LA: Compliance with the Americans with Disabilities Act * Telecommunications for the Deaf Fund **</p> <p align="center">*This is the \$.11 charge in the Monthly Services Charges section which is the same as the TRS charge in all other states ** This is an additional TRS charge which appears in the Taxes section of Louisiana bills</p> <p>MS: Telecommunications Relay Service -and- Mississippi Emergency Telecommunicator Training Charge</p> <p>TN: No TRS charge on customer bills</p>
Late Payment Charge Reminder Phrase	<ul style="list-style-type: none"> • Louisiana PSC requires that the late payment charge reminder phrase ("A x.x% additional charge will apply to any unpaid balance after xxx xx.") be printed in the "Messages" section of the bill. • In all other states (except Tennessee, which has no late payment charge), the phrase prints in the Important Notices section on page 1.

State to State Billing Requirement Differences

Description	Differences
Other Service Providers' page	<p>In all states except Florida, charges for companies that do not have their own page or logo are printed on a page with the logo: "Other Service Providers."</p> <ul style="list-style-type: none"> Florida requires that these charges be printed on a page designated "Pay Per Call Nonregulated Charges." (The charges on this page are very often not pay per call charges.)
Itemization	<p>Customers have the ability to control the level of itemization detail they receive; they may choose to "opt out," "opt in," or receive "normal" itemization. If a customer "opts out," they will only receive annual itemization, which appears in the Messages section of the bill. On "opt out," separate line items (non-USOC items) will still be broken out monthly in the Monthly Service Charges section. Customers who "opt in" receive detail at the charge number level in the Messages section of the bill each month. If a customer does not "opt out" or "opt in," then "normal" itemization will appear, and this is the USOC and non-USOC items appearing in the Monthly Service Charges section.</p> <p>The "opt in" and "opt out" features are a part of our billing process, but are rarely used. Customers in all states have the ability to choose the features, with the following exceptions:</p> <ul style="list-style-type: none"> Florida PSC does not allow customers to opt out of itemization. South Carolina PSC allows customers to opt out, except itemization must still occur in any billing month that service order activity takes place on the account.
Regulated/Nonregulated Charges	<p>North Carolina, Georgia, and Kentucky:</p> <ul style="list-style-type: none"> Requires that nonregulated charges be on a page separate from regulated charges. Requires a large font (no less than 12 point bold type) disclaimer printed in all capital letters at the bottom of pages headed "Detailed Statement of Nonregulated Charges," (on BST and Other Service Providers' pages) which reads: <p style="text-align: center;">NONPAYMENT OF ITEMS ON THIS SHEET WILL NOT RESULT IN DISCONNECTION OF YOUR LOCAL TELEPHONE SERVICE; HOWEVER, COLLECTION OF UNPAID CHARGES MAY BE PURSUED BY THE SERVICE PROVIDER.</p> <p>Florida:</p> <ul style="list-style-type: none"> Florida does not require regulated and nonregulated charges to be printed on separate pages, but requires nonregulated charges be identified by printing two asterisks beside them. At the bottom of each page containing the double asterisks, a footnote is printed which reads: ** Unregulated Charge. Florida requires that these charges be referred to as "unregulated." North Carolina, Georgia, and Kentucky refer to them as "nonregulated." The nonregulated disclaimer is printed in the Important Notices section of the bill, and reads: <p style="text-align: center;">Nonpayment of Regulated Charges may result in discontinuance of service. Failure to pay unregulated and certain other charges, all of which are identified by ** on your bill, will not result in an interruption of local service. The amount of Regulated Charges may be obtained by calling xxx-xxx-xxxx.</p> <ul style="list-style-type: none"> On the page containing other service provider's charges, which Florida requires be designated "Pay Per Call Nonregulated Charges," the following disclaimer prints just above the charges: <p style="text-align: center;">Nonpayment of Nonregulated Service Charges will not result in disconnection of</p>

State to State Billing Requirement Differences

Description	Differences
Regulated/Nonregulated Charges (continued)	<p>your local service. If you have questions about your charges a contact number for the Provider is listed with the charge(s) below.</p> <p>Tennessee, Alabama, Mississippi, Louisiana, South Carolina:</p> <ul style="list-style-type: none">• Does not require identification of nonregulated charges except those on the Other Service Providers page, and the page containing nonregulated 900 calls.

Susan McGarvey

Account Number
305 555-0022 123 4567

To make additional payments, make your check payable in U.S. funds to BellSouth. Write your account number on your check and mail it to:
BellSouth
P. O. Box 33009
Charlotte, NC. 28243-0001

Your total BellSouth regulated charges are \$72.14.

Regulated charges are the minimum you must pay in order to maintain your local telephone service. If you do not pay this amount, your local service may be disconnected, and you may need to pay a charge or deposit to have your service reconnected.

If you do not pay the rest of your bill, which includes unregulated charges, your local phone service will not be disconnected. However, you are still responsible for paying these charges. If you are having trouble paying your entire bill, please call us at 305 780-2355.

Important News

Thank you for subscribing to the BellSouth Inside Wire Maintenance Service Plan. The following terms and conditions apply on each line for which you have this plan.

TERMS AND CONDITIONS OPTIONAL INSIDE WIRE MAINTENANCE SERVICE PLAN

As a BellSouth customer, you are responsible for maintaining that part of your telephone line between the network interface point (which is usually a gray box attached to the outside of your home or business) up to and including your telephone set. To help you maintain the wiring and jacks in this part of your line, BellSouth offers you an optional Inside Wire Maintenance Service Plan subject to the following terms:

1. Under this Plan, BellSouth will locate the source of and repair your telephone service problems which may exist in the wiring and jacks inside your home or business. If the problem is in the line between the network interface on through the jack(s), BellSouth will repair basic inside telephone wire and modular jacks. If the problem is caused by a defect in the cord from the jack to the phone, the phone, or other equipment (e.g. fax

(Important News continued on page 6.)

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(continued) ►

Sign up for Caller ID and take advantage of our special offer.

NEW LOW PRICE! Sign up now and get a great new low price on our 25 channel cordless phone with Caller ID screen - now only \$99.95. Or pay in five easy INTEREST FREE installments of just \$19.99 each. Call toll-free 1 888 846-5039.

Yes. Sign me up for Caller ID on line 305 555-5555 and for the 25 channel cordless phone with Caller ID screen. I understand that \$99.95 for the screen will be billed to my account.

Susan McGarvey

Account Number
305 555-0022 123 4567

For BellSouth billing questions or to place an order:

If you are within a BellSouth calling area in Florida, call **305 203-BELL (305 203-2355)**.
If you are outside of Florida or a BellSouth calling area in Florida, call **1 800 203-BELL (1 800 203-2355)**.

Teenagers on the line?

Computer or fax tying up your phone? Get an additional line for your home now and get a \$40 credit on your phone bill, or use your credit to receive either a BellSouth 25-Channel cordless phone or a BellSouth two-line telephone with three-way conferencing. Call 1 800 440-line (5463), extension 50, to order a residential additional line. (Certain limitations apply. Offer expires 04/28/99.)

BellSouth Solutions

Charges	Quantity	Amount
Your BellSouth Solutions Package includes the following:		
4. Complete Choice® Plan	1	\$35.00
You have selected the following Complete Choice® Plan features:		
Telephone Line (Includes Touch-Tone Service)		
Three-Way Calling		
Call Waiting		
Flexible Call Forwarding		
Call Forwarding Busy Line		
Call Forwarding Don't Answer		
Message Waiting - Stutter Dialtone		
Call Selector (*61)		
Call Return (*69)		
6. MemoryCall® Answering Service, Residence	1	.00
13. Reward under BellSouth Solutions	1	-20.00
7. BellSouth Mobility®		
BellSouth Mobility® Monthly Service	1	10.00
1. BellSouth.net		
BellSouth.Net Flat Rate from Feb 01 thru Feb 28	1	10.00
Total Charges		\$35.00

Local and Local Toll Charges Summary

Charges	Monthly Service (See page 3)	\$8.06
	Local Usage (See page 4)	6.95
	Other Charges and Credits (See page 4)	.90
	Itemized Calls (See page 4)	15.38
	Taxes (See page 5)	10.41
	Total Charges	\$41.70

Detail of Local and Local Toll Charges

Monthly Service	Basic Services	Quantity	Amount
Feb 22 thru Mar 21	1. Emergency 911 Charge. This charge is billed on behalf of Dade County	1	.50
	2. FCC Charge for Network Access	1	3.50
	3. Telecommunications Access System Act Surcharge	1	.11
	Total Basic Services	1	\$4.11
	Optional Services	Quantity	Amount
	5. Inside Wire Maintenance Service Plan	1	3.95
	Total Optional Services		\$3.95
	Total Monthly Service		\$8.06

What's a 911 charge?

Your local government asks you to pay a small charge each month through your phone bill to help pay for emergency service in your community.

HB E000380

(continued)▶

Susan McGarvey

Account Number
305 555-0022 123 4567

Detail of Local and Local Toll Charges

You could be saving more with our new local plan. Call your local business office at 305 780-5555 to get all the details about this new plan.

Local Usage		Local Usage Summary				
	<i>Total Calls</i>	<i>Call Allowance</i>	<i>Calls Billed</i>	<i>Rate</i>	<i>Amount</i>	
	87	30	57	.10		
7. Local Usage Summary					5.70	
Local Message Usage to the Expanded Area		<i>Calls</i>	<i>Rate</i>	<i>Charges</i>	<i>Amount</i>	
	5	.25		1.25		
8. Local Usage Summary					1.25	
Total Local Usage					\$6.95	

Other Charges and Credits		<i>Directory Assistance Usage</i>	<i>Amount</i>
9.	2 Call(s) to Local DA at No Charge		.00
10.	3 Call(s) to Local DA at \$0.30 Each		.90
Total Other Charges and Credits			\$.90

Itemized Calls		Direct Dialed Calls						<i>Amount</i>
	<i>Date</i>	<i>Place Called</i>	<i>Number Called</i>	<i>Rate*</i>	<i>Time</i>	<i>Min</i>		
11.	02/03	BOCA RATON FL	305 555-8888	AD	8:05AM	13.0	2.60	
12.	02/07	CALL RETRN	305 555-8888	HD	1:33PM	8.0	.75	
Total Direct Dialed Calls							\$3.35	
		Calls Charged to a BellSouth Calling Card						<i>Amount</i>
	<i>Date</i>	<i>Called From</i>	<i>Called To</i>	<i>Rate*</i>	<i>Time</i>	<i>Min</i>		
13.	02/14	305 555-5698 MIAMI FL	305 555-1818 NORTH DADE FL	BDC	11:46AM	6.0	2.69	
14.	02/15	305 555-5698 MIAMI FL	305 555-1967 NORTH DADE FL	BDC	9:48AM	5.0	2.12	
Total Calls Charged to a BellSouth Calling Card							\$4.81	
		Collect Calls						<i>Amount</i>
	<i>Date</i>	<i>Called From</i>	<i>Number</i>	<i>Rate*</i>	<i>Time</i>	<i>Min</i>		
15.	02/19	BOCA RATON FL	305 555-1357	HDS	10:08AM	2.0	3.10	
16.	02/19	WPALMBEACH FL	305 555-4680	HDS	2:02PM	1.0	1.55	
		FEE FOR USE OF PUBLIC PAYPHONE					.25	
Total Collect Calls							\$4.90	

* Taxes and Rates Applied - See Tax and Rate Codes starting on page 7.

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(continued) ▶

Susan McGarvey

Account Number
305 555-0022 123 4567

Detail of Local and Local Toll Charges

Itemized Calls continued	Calls Placed from Another Number						Amount
	Called From	Called To	Rate*	Time	Min		
17.	02/22	305 555-8888 NORTH DADE FL	305 555-0468 WPALMBEACH FL	BES	6:45PM	2.2	2.32
Total Calls Placed from Another Number							\$2.32
Total Itemized Calls							\$15.38

Taxes	Amount
18. Federal Tax	2.71
19. Florida Gross Receipts Surcharge	1.19
20. City Tax	4.82
21. Franchise Charge	1.69
Total Taxes	\$10.41
Total Local and Local Toll Charges	\$41.70

What is Florida Gross Receipts Surcharge? A tax levied upon BST based on total revenue of the company. A portion of this tax is passed on to the customer.

* Taxes and Rates Applied – See Tax and Rate Codes starting on page 7.

Susan McGarveyAccount Number
305 555-0022 123 4567**Important News continued**

machine, answering machine, modem, etc.) that is attached to your line, BellSouth will advise you which phone or other equipment is the source of the problem. BellSouth does not repair such defective phone cords, phones, or other equipment.

You agree to pay monthly charges for this Plan. There is no additional charge for repairing or isolating problems in the wiring or jacks inside your home or business. Because this Plan is optional, non-payment of charges for this Plan will not cause termination or denial of your regular telephone service. Non-payment would, however, result in cancellation of the Plan and application of a late payment charge on the delinquent charges for the Plan at the rate imposed by BellSouth for other delinquent BellSouth charges as set forth in applicable tariffs.

2. This Plan does not cover (1) problems caused by willful damage to inside wire or jacks; (2) damage caused by Acts of God (such as fire, windstorm, flood, hurricane or other similar acts); (3) service problems in your inside wire or jacks that were obvious at the time you subscribed to the Plan; (4) inside wire or jacks that do not meet industry standards for telecommunications; and (5) any repair to and/or maintenance of your inside wiring or jacks to the extent that after reasonable effort BellSouth determines that such repair/maintenance cannot be performed in a safe manner due to the presence of asbestos or any other environmentally hazardous substance or due to the existence of an unsafe condition.
3. Where existing service subscribers request coverage under the Plan, the Plan will not become effective until 30 days after the date the Plan is ordered. This Plan is provided on a month-to-month basis and can be canceled by either party by giving oral or written notice to the other.
4. If you have more than one exchange access line in your premises, you must subscribe to the Plan for each such access line. If you have a key telephone system, a Private Branch Exchange (PBX), or other non-basic telephone system, you are not eligible for this Plan.
5. The rate for this Plan is presently \$3.95 per month. This rate and other terms or conditions may be changed from time to time with 30 days notice. This notice, which may be provided in your monthly billing envelope on a colored insert, shall include the revised rate, terms or conditions and the effective date of the change. If the rate, terms or conditions are changed and you do not wish to continue as a subscriber to this Plan, you may cancel by calling your local BellSouth office.
6. BELLSOUTH SHALL NOT BE LIABLE FOR DAMAGES, INCLUDING ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THAT ARISE FROM (1) ANY DEFECTS IN MATERIALS USED TO MAINTAIN INSIDE WIRE OR JACKS; OR (2) DEFECTS IN WORKMANSHIP PROVIDED UNDER THE PLAN. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY, OR WARRANTIES OF FITNESS FOR A SPECIFIC PURPOSE OFFERED WITH THIS PLAN. BELLSOUTH'S LIABILITY FOR DEFECTIVE MATERIALS OR WORKMANSHIP IS LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE MATERIAL AND/OR A CORRECTIVE SERVICE VISIT.

HB E000380

(continued) ►

Mockup prepared by Mark Edwards/modified by Silvia Hernandez on 3/11/99 PRIVATE/PROPRIETARY: No disclosure outside BELLSOUTH except by written agreement.

FSM3A06

BellSouth Solutions (Tentative) Mockup

Susan McGarvey

 Account Number
 305 555-0022 123 4567

Important News continued

BellSouth® RightTouch® service, our automated, 24-hour customer service system, is an easy way to do business with us. Use any touch-tone phone to confirm receipt of your last payment, make bill payments, order services like Call Waiting and Caller ID, request a copy of your bill, order local telephone directories, disconnect your service, or check your account balance.

To perform many of the functions listed above, you will need your four-digit Personal Access Code (PAC) located in the Helpful Numbers section of your bill or the last four digits of the social security number associated with your account.

We even provide help on how to use telephone features. To use RightTouch® service, call 1 800 826-6290.

Detail of Adjustments	Listed below is a summary of the Adjustments, found on page 1 of the bill. These adjustments are shown by date and the company making the adjustment.		
	<i>Date Adjusted</i>	<i>Company</i>	<i>Adjustment</i>
22.	Jan 25, 1998	AT&T	-22.33
Total Adjustments			-\$22.33

Tax and Rate Codes	Tax Codes for Calls		
	A = Federal Only	H = Federal, State and Local	K = Federal and Local
B = Federal and State	I = State and Local	J = Local Only	
G = State Only			
Rate Codes for Calls			
C = Calling Card	F = Call Forward	P = Person	T = Discount*
D = Day	M = Multiple Rate Periods	R = Standard*	X = Conference
E = Evening	N = Night/Weekend	S = Station	Y = Economy*
* International			

HB E000380

(continued) ►

Mockup prepared by Mark Edwards/modified by Silvia Hernandez on 03/01/99 PRIVATE/PROPRIETARY: No disclosure outside BELLSOUTH except by written agreement.

FSM3A07

BellSouth Solutions (Tentative) Mockup



Susan McGarvey

Account Number
305 555-0022 123 4567

Detailed Statement of Charges

For BellSouth® americast™ Billing Questions, Call 780-6377
BellSouth® americast™ Account Number 36001-100003-1-6
Service Address: 4922 Four Oaks Ct
This invoice includes charges for 2/01/99 - 3/01/99

	<u>Amount</u>
BASIC SERVICE	
1. 2/01 - 3/01 PREMIER BASIC	24.95
PREMIER SERVICE	
2. 2/01 - 3/01 ENCORE ADVANTAGE	.00
3. 2/01 - 3/01 HBO ADVANTAGES	.00
INTERACTIVE	
JIM	
4. 1/24 Dirty Harry 07:18PM	2.95
5. 1/25 High Plains Drifter 07:18PM	2.95
6. 1/27 Dances with Wolves 07:18PM	2.95
ADJUSTMENTS	
7. 12/30/97 ITV ADJUSTMENT	-7.00
TAXES	
8. FRANCHISE FEE	2.00
9. FCC REGULATORY FEE	2.00
MESSAGES	
The address and phone number for your local franchise authority is: DeKalb County 1300 Commerce Drive, 6th Floor Anytown, Fla 32000 Phone (305) 555-2646	
Total BellSouth® americast™ Current Charges	30.80

This portion of your bill is provided as a service to BellSouth® americast™.

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(continued) ►

Mockup prepared by Mark Edwards/modified Silvia Hernandez on 03/11/99 PRIVATE/PROPRIETARY: No disclosure outside BELLSOUTH except by written agreement.

FSM3A08

BellSouth Solutions (Tentative) Mockup



Susan McGarvey

Account Number
305 555-0022 123 4567

Detailed Statement of Charges

For BellSouth Mobility
billing questions,
call 1 800 351-2400.

Mobile Account Number: 305 555-1234

<u>Summary of Charges</u>		<u>Amount</u>
Current Billing Activity - Mar 1 to Mar 31		
Adjustments to Prior Billing		-5.34
Local Airtime Charges		7.56
Total Airtime Usage	56.0	
Package Minutes	39.0	
Peak Minutes	17.0	
Roamer Charges (includes state and local taxes)		4.51
Taxes		
1. Federal		.37
2. State Sales		.55
3. County Sales		.20
Total Taxes		1.12
Total Current Monthly Charges		7.85
Airtime Charges	56.0 Minutes	
(91.5 Package)		
(116.0 Peak)		
Roamer Charges		
(Type A=Airtime, T=Long Distance)		
City Roamed - GA 12		
Carrier ID - ALLTEL		
<i>Date</i>	<i>Place Called</i>	<i>Number Called</i>
<i>Prd Type</i>	<i>Time</i>	<i>Min</i>
4. FEB 15	JACKSONVL	FL 904 555-1479
A	642PM	1.0
5. FEB 15	JACKSONVL	FL 904 555-1479
A	714PM	1.0
6. Roamer Admin Fee -	2/15	
		3.50
Roamer Total		4.51
Taxes		
Federal		.37
State		.55
County		.20
Total Taxes		1.12
Total Charges for Mobile Number 305 555-1234		13.48
Total BellSouth Mobility Current Charges		13.48

This portion of your bill is provided as a service to BellSouth Mobility.

HB E000380

(continued)▶

Susan McGarvey

Account Number
305 555-0022 123 4567

Detailed Statement of Charges

Nonpayment of Nonregulated Service Charges will not result in disconnection of your local service. If you have questions about your charges a contact number for the Provider is listed with the charge(s) below.

<u>Current Charges</u>	<u>Amount</u>
Questions Concerning Internet Charges	
Call Toll Free 1 800 436-8638	
305-555-0022	
BellSouth.net Charges	
BellSouth.net User ID: Fred	
2. BST Employee Discount from Feb 01 to Feb 28	-2.00
3. Additional E-mail Charge @ 00295	1.52
Total BellSouth.net Current Nonregulated Charges	- .48
Questions Concerning Internet Charges	
Call Toll Free 1 800 436-8638	
305-555-0022	
InterLata Internet Provider Charges	
4. WorldCom InterLATA Flat Rate	2.45
Charges from Feb 01 thru Feb 28	
1 Users @ \$2.45 per User	
Total WorldCom Current Nonregulated Charges	2.45
Total Other Service Providers Nonregulated Charges	1.97

This portion of your bill is provided as a service to the above Service Provider.

HB E000380

(continued)▶



Susan McGarvey

Account Number
305 555-0022 123 4567

Detailed Statement of Charges

For AT&T billing questions,
call 1 800 222-0300
24 hours a day - 7 days
a week.

AT&T Invoice Charges for Period Ending FEBRUARY 22, 1999

AT&T Messages

AT&T wants to support your community schools.

Just imagine how quickly the schools you care about most could get free computers, and software and more; if every AT&T customer like you was enrolled in the AT&T Learning Points program. For every dollar you spend on qualifying AT&T residential phone calls AT&T will donate 5 learning points to an accredited K - 12 school of your choice. Let us help your local schools. Just call 1 800 354-8800. (Certain restrictions and exclusions apply).

Itemized Calls

Amount

Direct Dialed Calls

	<i>Date</i>	<i>Place Called</i>	<i>Number Called</i>	<i>Rate*</i>	<i>Time</i>	<i>Min</i>	
	1. 02/08	ONTARIO GA	909 555-0000	HD	03:45PM	10	3.35
	2. 02/10	SAVANNAH GA	912 555-5555	HD	09:02PM	5	1.75
	Total Direct Dialed Calls						5.10
	Total Itemized Calls						5.10

Remember, with AT&T True Savings (SM), any month you spend at least \$10 on AT&T Long Distance you'll save 10% off your domestic AT&T calls. Or save 0% if you spend at least \$0.

Optional Calling Services

Amount

AT&T True USA (SM) Saving

Total Calls Eligible for True USA 0.80

Total Optional Calling Services00

Taxes

Amount

3. Federal Tax @ 3%12
4. State Tax10
Total Taxes22

Total AT&T Invoice Billing Current Charges **5.32**

* Rate Applied - See Tax and Rate Codes starting on page 7.
This portion of your bill is provided as a service to AT&T. There is no connection between BellSouth and AT&T. You may choose another company for your long distance telephone calls while still receiving your local telephone service from BellSouth.

HB E000380

(continued) ▶

** Integretel, Inc. **

Susan McGarvey

Account Number
305 555-0022 123 4567

For Integretel, Inc. billing
questions, call 1 800 736-7500.

Detailed Statement of Charges

<u>Miscellaneous Charges and Credits</u>	<u>Amount</u>
<i>Service Provider - QUALITY SYSTEMS</i>	
<i>Date</i>	
1. 02/08 EXTRA ACCESS VOICEMAIL	36.00
<i>Service Provider - UNIVERSAL NETWORKS</i>	
<i>Date</i>	
2. 02/16 TOTAL ACCESS VOICEMAIL	41.00
Total Miscellaneous Charges and Credits	77.00
<u>Taxes</u>	<u>Amount</u>
Taxes on Unregulated Services	
3. Federal Tax	2.37
4. Florida Gross Receipt	1.92
Total Taxes on Unregulated Services	4.29
Total Taxes	4.29
Total Integretel, Inc. Current Charges	81.29

* Rate Applied - See Tax and Rate Codes starting on page 7.

This portion of your bill is provided as a service to Integretel, Inc.
There is no connection between BellSouth and Integretel, Inc.

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