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# Community Partnership Agreement

## *Organizational Charter*



**November 10, 1997**

**CPA Organizational Charter**

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cpa23, 11/10/97

## CPA Organizational Charter

### **I. History of the CPA**

- 1) The Community Partnership Agreement was created through the merger of Pacific Telesis Group with SBC Communications when 9 groups and coalitions, representing 134 individuals and organizations, joined with Pacific in drafting the CPA. The CPA was approved by the California Public Utilities Commission (CPUC) as part of its merger approval on April 1, 1997. In general, the community partnership aims to meet the needs of California's underserved communities for full and equal access to basic and advanced telecommunications services, and to meet underserved communities' needs for information carried by those services.
- 2) "Underserved communities" shall be defined as low-income, inner-city, minority, disabled, and limited-English-speaking communities and low-income seniors, throughout the various geographic (urban and rural) regions of California.
- 3) The term *Signatory* refers to the original 10 coalition leaders including Pacific Bell. The number of Signatories, each with one vote, shall not expand beyond this original group of 10 so that the process can maintain management integrity. The ten Signatory coalitions are:<sup>1</sup>
  - African Americans for Telecommunications Equity
  - Asian Pacific American Community Partnership
  - Asian Pacific Islanders California Action Network
  - Greenlining Institute
  - Hispanic Association on Corporate Responsibility
  - Los Angeles Urban League
  - Public Advocates
  - Universal Service Alliance
  - World Institute on Disability
  - Pacific Telesis Group/Pacific Bell (SBC Communications)
- 4) The City & County of San Francisco was an intervenor in the case before the CPUC and eventually reached an agreement with Pacific Telesis and supported the merger. While San Francisco is not a Signatory, it enjoys a special relationship with the CPA and will have the option of appointing a representative to work with the Signatories and be involved in the process. The details on this special relationship have yet to be determined.

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<sup>1</sup> A list of the CPA Coalitions & Membership is in the Appendix

## II. Structure of the CPA

- 5) The 10 Signatory coalitions and groups involved in the Community Partnership Agreement, representing 135 members (including Pacific Bell), have responsibility for all aspects of the Agreement, divided roughly into 17 areas of interest. The Signatories will divide these responsibilities into an organizational structure consisting of two groups. One will be an unincorporated committee of the ten Signatory coalitions (*Committee*), the other will be an independent, California nonprofit 501(c)(3) corporation governed by a Board of Directors (*Organization*). The ten Signatory coalitions will appoint members to the *Committee* and the *Organization*.
- 6) The name of the *Organization* is (to be determined). The name of the *Committee* is the Community Partnership Committee (CPC). Essentially the new non-profit *Organization* will manage the Pacific Bell Community Technology Fund, receive regular briefings from the Pacific Bell staff, the CPC, the Universal Service Task Force, and the Research Institute, and eventually may develop additional activities separate from the CPA. The CPC will be formed by the ten Signatory coalitions and shall handle all other aspects of the CPA.
- 7) Recognizing the overlap in some of the areas of interest in the CPA—especially in areas of the Universal Service Task Force, the commitment to expand multi-lingual service, the commitment to expand service to ethnic communities, the commitment to expand service to disabled communities, and reports on various relevant issues—Pacific Telesis and Pacific Bell will provide the *Organization* with all non-proprietary reports in these areas and will consult and work with the *Organization* as appropriate. It is anticipated that the CPC and the *Organization* will share information to facilitate the work of both groups. It is crucial that work products, plans and learnings of the Pacific Bell Community Technology Fund, the Universal Service Task Force and the Research Project be shared to inspire and inform future endeavors.
- 8) Chart 1 on Page 16 summarizes the duties of the two organizations in relation to CPA responsibilities. Chart 2 shows the work flow and initial staffing of the two groups.
- 9) The ten Signatory coalitions shall ensure that they each have their own process to confirm their coalition leadership for purposes of approving the Organizational Charter, designating representatives to the Community Partnership Committee, the Universal Service Task Force and the non-profit *Organization* board, and conducting the work of the Community Partnership Agreement.

### CPA Organizational Charter

- 10) These principles and structures for implementing the Community Partnership Agreement, including incorporating the Organization, shall be deemed approved by the Signatory coalitions and their members upon notice by two thirds of the ten Signatory coalitions (i.e. seven of ten votes) that the CPA Organizational Charter is acceptable and to proceed with implementation.
- 11) To the extent that this organizational charter fails to include an obligation set forth in the Community Partnership Agreement among the division of responsibilities in this Charter, the ten Signatory coalitions will discuss and decide whether it should rest with the Committee or should be recommended to the Organization for inclusion in the Organization's work. However, since the Signatories and the CPC retain responsibility for nearly all aspects of the CPA, it is assumed any new areas would go to them and it would be unusual for the Organization to assume any new responsibilities relating to the CPA.

### **III. The 501(c)3 non-profit Organization: Mission, Membership and Functions**

- 12) **Mission of the non-profit Organization.**  
As the information and telecommunications revolution continues to transform the way we live, work, and communicate, the Organization aims to help creatively meet California's underserved communities' needs for full and equal access to basic and advanced telecommunications infrastructure and services, including the need to build on-going capacity to produce, obtain, and interact with critical information which advanced networks carry.
- 13) The Organization will achieve its mission by:
  - a) Engaging community organizations in collaborative development and use of telecommunications applications, information and transactions which meet the life needs of California's underserved communities;
  - b) Promoting basic and advanced Universal Service throughout California's underserved communities;
  - c) Using research, partnerships, development, and dissemination efforts to promote broad and lasting impact in the areas of education, health economic development, and community building; and
  - d) Generating sufficient resources to support ongoing community-driven efforts to meet these needs.

- 14) **Board of Directors of the non-profit Organization.**  
The Organization's Board of Directors shall consist of an odd number of persons and shall have no more than 19 Directors, and in addition, up to 5 Ex-officio Directors. Each of the 10 Signatory coalitions shall designate one Director and one Alternate to serve on the Board of Directors of the Organization. Alternates serve only when the Director is unavailable for meetings.
- 16) No fewer than three additional Board members shall be members of the public interest community other than representatives of the community signatories to the Community Partnership Agreement. The Board shall solicit nominations from the California public (especially people in underserved communities), any Signatory organization or individual, the CPUC, legislators, or others. The Board shall select the community members from these nominations, following the general procedures for selection of Board members in the bylaws.
- 17) In addition to the Signatories and community leaders, additional Board members may represent special partnerships involving academia, the CPUC, California legislators, other corporations which contribute to the project in significant ways as provided for in the CPA, technology experts, and community leaders. The Board shall select these additional members following the general procedures for selection of Board members in the bylaws.
- 18) There may also be up to five distinguished citizens serving as Ex-Officio members of the Board. Ex-officio members shall not have a vote but can receive information available to the Board and take part in any discussions and can receive the same compensation as other Board members. They can also be asked to help the Board with specific tasks.
- 19) The Signatories are committed to having a Board reflective of the diversity and demographics of underserved communities which the Organization serves—low-income, inner-city, minority, disabled, and limited-English-speaking communities and low-income seniors, throughout the various geographic (urban and rural) regions of California. The ten Signatory coalitions shall implement this commitment when designating their Directors and Alternates, and the Board of Directors shall implement this commitment when selecting the remaining Directors.
- 20) Directors' duties include:
- a) Setting policy and guidelines for the Organization,
  - b) Approving the Organization's budget,
  - c) Hiring and overseeing the work of the Executive Director,
  - d) Policy oversight of and ultimate responsibility for the Pacific Bell Community Technology Fund.

- e) Appointment of the Grant Review Committee, to develop and recommend grants.
  - f) Final approval of grants recommended by the Grant Review Committee for compliance with universal service principles, guidelines, and policies set by the Board.
  - g) Receiving informational reports from the CPC, the Universal Service Task Force and the Research Institute and incorporating that information into the Organization's own work product.
  - h) Conducting public forums as appropriate to stimulate discussion and understanding of the issues related to the Organization's grant-making. The Organization, the CPC and Pacific Bell may join together in hosting public forums to discuss the work of the CPA.
  - i) Seeking funding from government, corporate, foundation, and other sources.
  - j) Educating the Legislature, regulators, community organizations and the general public concerning the Organization's work and mission.
  - k) Taking the necessary steps to maintain nonprofit, publicly supported status as defined by IRS regulations, and
  - l) Signing non-disclosure agreements as appropriate if proprietary information needs to be considered in development and approval of grants.
- 21) Board governance procedures shall include at least the following points:
- a) The Board does *not* approve a Signatory coalition's designation of a Director and Alternate;
  - b) Signatory coalitions will determine their own respective processes to designate Directors and Alternates.
  - c) There will be a mechanism in the by-laws for removal of a Director for cause;
  - d) Directors will serve three year terms;
  - e) Directors may serve no more than two consecutive terms;
  - f) Terms will be staggered and the Board will develop a process to implement this provision;
  - g) In the absence of any given Director at a Board meeting, that Director's Alternate exercises the same authority and vote as the principal Director;
  - h) The Board shall adopt a policy and process to ensure the highest ethical standards—beyond that required by law—to assure that there is no conflict of interest in the award of any grants and to maintain the public's confidence in the Organization's integrity. Accordingly, the policy will apply not only to conflicts of interest that may arise due to material financial interests, but will also reach beyond money to include any interest, financial or otherwise, which in the judgment of the Board or relevant committee reduces the likelihood that the director can render an impartial decision in the best interest of the non-profit corporation. The policy will apply to employees as well as to the directors, requiring of each prompt

disclosure of all facts regarding the employee's or director's affiliation with any person or organization which the Organization is considering entering a transaction. In the case of the directors and executive director, the Board would determine if a conflict exists and what steps need to be taken, and for employees, the executive director would make the determinations. The Board will also conduct an annual review of the administration of this conflict of interest policy, including review every third year by an outside consultant. Finally, the goal and policy of avoiding conflicts of interest should not lead directors or employees to detach themselves from the community.<sup>2</sup>

- i) Within 45 days of notice of these principles and structure for implementation of the CPA and incorporation of the Organization, as developed and recommended by the Signatory coalitions' current representatives, each Signatory coalition shall commit in writing to the principles and structure of the new Organization, initiating a process for the concurrence of its respective signatory members as identified in the CPA, and shall designate a person to serve on the Board of Directors.
  - j) If a Signatory coalition should fail to designate a Director within the 45 day period, the Organization's Board of Directors may appoint an appropriate Director to fill that Signatory coalition's unfilled seat;
  - k) Directors serve the Organization and its mission and represent *all* the underserved people of California rather than their particular Signatory constituency;
  - l) Directors meet a minimum of three times per year, at locations throughout the State of California to be determined by the Board, and
  - m) Directors are not paid a salary but may receive an honorarium as budget permits, and will receive reimbursement for related travel and reasonable accommodation expenses ("*reasonable accommodation*" is a term used in the ADA).
- 22) The Board will hire and evaluate an Executive Director, develop job criteria, a compensation package, and provide oversight.
- 23) The Executive Director will oversee a staff necessary for the work of the Board and based upon resources available.

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<sup>2</sup> The Signatory coalitions are currently discussing and considering such a conflict-of-interest policy, which is attached. It was developed by Silk, Adler & Colvin, one of the leading authorities in this area for non-profit organizations.

24) **Pacific Bell Community Technology Fund.**

The Pacific Bell Community Technology Fund will focus on advancing universal service in underserved communities and providing underserved communities with access to and education about emerging and advanced telecommunications.

25) The Organization may choose to use the Fund to match other funding sources, issue challenge grants, or otherwise leverage the money for the maximum benefit of target community projects.

26) Pacific Bell External Affairs managers may assist community-based organizations, the Grant Review Committee, and the Board and staff in recommending and developing innovative telecommunications technology applications, community partnerships, and other resources to facilitate the Fund activities.

27) The Board will consider and incorporate the following principles in its decisions concerning grants under the Pacific Bell Community Technology Fund:

- (a) The Board will initiate a detailed needs assessment of underserved communities. Such an assessment would examine the needs of underserved communities and the community-based organizations which serve them, how they communicate with each other, and how they accomplish their work together.
- (b) In order to meet underserved communities' various needs for telecommunications services and applications, the Board will work to fully incorporate underserved communities from the beginning in the research, design, and development of new products, services, and information. This will include the need for multilingual access and universal design.
- (c) Telecommunications is the key means to the even more important end of communication and access to information, including critical educational, economic, employment, emergency, political, cultural, and other information. To meet underserved communities' various needs for information, the Board will work to fully incorporate underserved communities from the beginning in the design and development of the information services that meet their particular needs.
- (d) To ensure that the benefits to underserved communities are permanent, the Board will strive to build the capability of underserved communities to understand, design, and use basic and advanced telecommunications services by constantly incorporating training and technical assistance to ensure genuine self-sufficiency.

- (e) In general, technologies selected should be available broadly or have the potential for broad-scale deployment in California. Technologies that show special potential to meet the needs of some or all underserved communities may also be considered, even if they are not yet broadly deployed or available.
- 28) To the extent that the Organization may apply for funds for a project to promote the Pacific Bell Community Technology Fund's purposes, and the funds are contributed by Pacific Bell and those funds are used to procure services and products from telecommunications providers, the Organization will base its decision on which telecommunications company's products to use on the most competitive carrier using a mix of criteria: price, functionality, performance, availability in the targeted grantee area, goals of the grant, the Organization's interests in testing of a particular technology application, and deployment schedule of the technology statewide. If Pacific Bell predominates in a majority of categories, then it should generally receive the contract. In all other instances, grantees may choose a telecommunications company's products and services without such a preference/restriction.
- 29) **Funding of the Pacific Bell Community Technology Fund.**  
Pacific Bell will contribute \$5,000,000 each year, commencing when organizational structures listed below are in place, hopefully by January 1, 1998, and each year thereafter upon written request from the Board, for the next ten years to the Organization's Pacific Bell Community Technology Fund (PBCTF).
- 30) Pacific Bell will contribute funds for PBCTF's operation when the Organization is fully organized in the following manner:
- a) An organizational structure is in place that is agreeable to a majority of the ten Signatory coalitions and complies with the requirements of the California Public Utilities Commission's Decision No. 97-03-067;
  - b) The IRS gives an advance ruling that the Organization will be treated as a 501(c)3 tax exempt publicly supported charity;
  - c) Program and operational guidelines are in place for all aspects of the Organization, including accounting, management practices for handling any funds, banking, and investment relationships;
  - d) The Executive Director is hired and in place.

- 31) No more than 5 percent of the total grants given each year can go toward administrative overhead for the operation of the Pacific Bell Community Technology Fund. Generally this would mean \$250,000 or less per year. The ten Signatories will develop a process, perhaps a letter of agreement, which will stabilize the administrative funding at least for the first two years, to allow thoughtful grant-making to catch up with early organizational costs.
- 32) **Grant Review Committee.**  
The Grant Review Committee will be appointed by the Organization's Board.
- 33) The committee will represent a broad mix of community leaders, technology experts, academics, and others with expertise and interest in helping to meet the needs of underserved communities for basic and advanced telecommunications services. The number of members on the Committee shall be determined by the Board.
- 34) Nominations may be made to the Board by the public (especially people in underserved communities), any Signatory organization or individual, the CPUC, legislators, or others.
- 35) The Grant Review Committee and the Organization's Board, in consultation will appoint grant advisory committees to provide expertise on specific grants and issues facing targeted communities.
- 36) Members serve a two-year term and may be re-appointed to serve one additional term of two years.
- 37) There will be a mechanism in the by-laws to remove a Member for cause.
- 38) The Grant Review Committee, working with the staff and with the advice and approval of the Board of Directors, creates Requests for Proposal (RFPs) that will be widely circulated on a scheduled basis.
- 39) The Committee, working with staff, solicits, develops, reviews, and recommends grants to the Board for final approval, based on guidelines and goals of the Organization.
- 40) A member of the Grant Review Committee cannot receive a grant nor can his or her employing organization.
- 41) The Committee meets as needed to accomplish its work. Whenever possible, meetings should coincide with Board meetings to facilitate communication between the two groups.

- 42) **Committee members receive no salary but may receive an honorarium as budget permits and will be reimbursed for related travel and reasonable accommodation expenses.**
- 43) **Grants from the PBCTF will be issued in the name of the *Pacific Bell Community Technology Fund*.**

#### **IV. The Community Partnership Committee (CPC): Mission, Membership and Functions**

44) **Mission of the Committee.**

**The Mission of the CPC is to implement the goals of the CPA. Pacific Telesis will work with the Committee on the following commitments by Pacific in the Community Partnership Agreement, including briefing the Signatories at least semi-annually on Pacific's actions and progress, and asking them for comments and ideas as well as other specific actions mentioned in this organizational charter, including:**

- a) **The commitment by Pacific Bell to make a good faith effort toward helping California achieve 98 percent penetration in low income, minority and limited English-speaking communities within seven years;**
- b) **The formation and work of the Universal Service Task Force to assess methods for improving the penetration of basic and advanced communications services and removing barriers to Universal Service;**
- c) **Pacific Bell's commitment to maintain or improve the quality of service to its customers;**
- d) **Pacific Bell's commitment to expand service to ethnic markets;**
- e) **Pacific Bell's commitment to expand service to disability markets and its efforts around Universal Design, making telephone equipment and services accessible to people with disabilities;**
- f) **Pacific Bell's commitment to being a leader in California on issues affecting the economic growth of underserved communities, such as job development and small business development;**

- g) Pacific Bell's commitment to build communications bridges to Mexico, Latin America, and Pacific Rim countries;
- h) Pacific Bell's commitment to expand multi-lingual services;
- i) Pacific Bell's reports on regulatory, policy, technology, and other issues affecting basic and advanced telecommunications services and barriers to universal service;
- j) Pacific Bell's commitment to increase its budget for corporate and foundation grants and gifts to assist underserved communities in areas such as education, job development, economic development, and social services;
- k) Pacific Telesis' commitment to the advancement of women and minorities throughout its management ranks, to employ and promote qualified people with disabilities, to fostering business practices that support and value diversity in community and vendor relations, and to maintain a good faith effort to award contracts to qualified and competitive minority vendors;
- l) Pacific Telesis' commitment to telecommunications technology leadership and infrastructure;
- m) Pacific Bell's commitment to maintaining community access with a broad cross-section of interest groups to discuss service and policy issues, serving as ombudsmen for complaints and problems that are raised by these groups;
- n) Pacific Bell/Nevada Bell's commitment to locating various headquarters operations in California and to expanding jobs by at least 1,000 positions;
- o) Pacific Telesis' commitment to create an independent Research Group at a California university;
- p) Pacific Telesis' commitment to challenge other telecommunications providers for additional funds for the Pacific Bell Community Technology Fund.

45) **Membership of the Committee.**

The 10 Signatories to the CPA or their designees will form the Community Partnership Committee. It is understood by all Signatory coalitions that a stable membership is important to the successful oversight of the CPA. The Community Partnership Committee's procedures for appointments and process shall include at least the following points:

**CPA Organizational Charter**

- (a) Each of the 10 Signatory coalitions shall designate one Member and one Alternate to serve on the Community Partnership Committee. Alternates serve only when the Member is unavailable for meetings. Signatory coalitions will determine their own respective processes to designate Members and Alternates. The CPC does not approve a Signatory coalition's designation of a Member and Alternate.
- (b) The ten Signatory coalitions are committed to having a Committee reflective of the diversity and demographics of California's underserved communities—low-income, inner-city, minority, disabled, and limited-English-speaking communities and low-income seniors, throughout the various geographic (urban and rural) regions of California. The Signatory coalitions shall implement this commitment when designating their Members and Alternates.
- (c) Members will serve three-year terms. Members may serve no more than two consecutive terms. Terms will be staggered and the Committee will develop a process to implement this provision.
- (d) In the absence of any given Member at a meeting, that Member's Alternate exercises the same authority and vote as the principal Member.
- (e) There will be a mechanism in the Committee's by-laws for removal of a Member for cause.
- (f) Members serve the Community Partnership Agreement and its mission and represent all underserved people of California, rather than their particular Signatory constituency.
- (g) Directors are not paid a salary but may receive an honorarium as budget permits, and will receive reimbursement for related travel and reasonable accommodation expenses.

46) **Research Project.**

This think tank will be affiliated with a California university or college. It shall be nonpartisan, independent and not aligned with any telecommunications provider or signatory to the CPA.

47) The Community Partnership Committee and Pacific Bell staff will negotiate with a wide range of colleges and universities in California to develop a relationship which will include, but not be limited to:

- a) Applied research into specified areas of underserved community needs relating to the telecommunications environment;
- b) Advice and counsel to the Community Partnership Committee, the Organization's Board and Grant Review committee, the Universal Service Task Force and potential grantees from various university departments, professors, faculty, and staff;

- c) Partnerships on existing research, projects, special events, forums, education, and outreach opportunities;
  - d) The assignment of faculty and graduate students to facilitate the broad work of the Organization;
  - e) Mechanisms to insure that the applied research remains community centered and is useful to the Board, Grant Review Committee, Pacific Bell and others in doing practical work to serve greater numbers of people in underserved communities; and
  - f) Develop an effective reporting mechanism so information can be useful to the Board, its committees, government, and the communities served.
- 48) **Funding of the Research Project.**  
Pacific Bell will directly fund the expenses of the Research Group contract which will not exceed \$200,000 per year for five years. The non-profit Organization may also contract for work through the Research Project as outlined in the CPA.
- 49) **Pacific Bell Universal Service Task Force.**  
The Pacific Bell Universal Service Task Force will seek creative ways to make a good faith effort to increase the phone penetration levels in disadvantaged areas. The goal of the group will be to reach levels of 98% in targeted areas within seven years.
- 50) The Task Force will be composed of no more than 15 members, including a Chair. In addition, Pacific Bell shall designate a manager to staff the work of the committee and a senior manager in Marketing or Operations to facilitate the work of the group.
- 51) The ten Signatory coalitions will select a Chair and may each designate one member of the Universal Service Task Force and jointly agree on the other four members.
- 52) The Signatories are committed to having a Universal Service Task Force reflective of the diversity and demographics of underserved communities which the Task Force shall strive to reach—low-income, minority, people with disabilities, and limited-English-speaking communities throughout the various geographic (urban and rural) regions of Pacific Bell's territory. The Signatories shall also consider past experience in working with Universal Service issues. A representative of the small business community shall also be recruited to serve.

- 53) Members of the Task Force and the Chair must be willing to serve a substantial amount of time, certainly not less than two years, and also willing to devote necessary time to the work of the Task Force.
- 54) Members of the Task Force represent the Task Force's mission and all the underserved communities of California, not their separate group affiliations. Working with assigned staff, the Task Force will develop a mission statement so that the principles guiding its work will be clear.
- 55) The Task Force and the Organization will work together and inform each other of their efforts.
- 56) The Task Force will meet annually with the Pacific Bell Board of Directors and report on its work.
- 57) The Task Force and the Organization may work together in sponsoring community forums on the work of the Organization.
- 58) Task Force members are not paid a salary but may receive an honorarium as budget permits and will be reimbursed for travel and reasonable accommodation expenses.
- 59) Task Force members may be asked to sign a nondisclosure statement for any proprietary Pacific Bell information that may need to be shared with them.
- 60) **Funding of the Universal Service Task Force.**  
Pacific Bell shall directly pay the costs of the Universal Service Task Force up to a total of \$100,000 a year for seven years.

## V. Additional Pacific Bell Support

- 61) To facilitate the success of the CPA, Pacific Bell will assign staff, up to three managers, to work on various aspects of the Agreement. One manager will be assigned to staff the Universal Service Task Force. This employee will work in consultation with the Signatory coalitions' leadership, the Task Force chair, and Pacific Bell, and will also do regular briefings on the work product for the Organization staff and Board, as appropriate, and other duties assigned by Pacific Bell. One or two managers will help the work of the non-profit Organization as it relates to the Pacific Bell Community Technology Fund, and assist the Community Partnership Committee with the Research Group and other

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aspects of the Agreement. For the work of the Pacific Bell Community Technology Fund, the managers will report to the Executive Director. For all other activities, these managers report to the External Affairs Department of Pacific Telesis/Pacific Bell.

Cpa23

CPA Organizational Charter

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**VI. Chart 1**

**Community Partnership Agreement  
Division of Responsibilities**

**10 Signatory Coalitions representing  
135 individuals and groups**

**Community Partnership Committee (CPC)**

**Responsibilities:**

- Phone penetration in underserved communities
- Industry Challenge for funds
- maintain/improve quality of service
- expand service to ethnic markets
- expand service to disability markets
- economic growth, job development
- Pacific Rim, Mexico, Latin America
- multi-lingual services
- barriers to Universal Service
- philanthropy
- employment diversity
- telecommunications leadership & infrastructure
- access by community groups, complaint resolution
- jobs/headquarters in California

• **Universal Service Task Force**  
(**\$100,000 per year for seven years**)

• **Research Group**  
(**\$200,000 per year for five years**)

Information Sharing

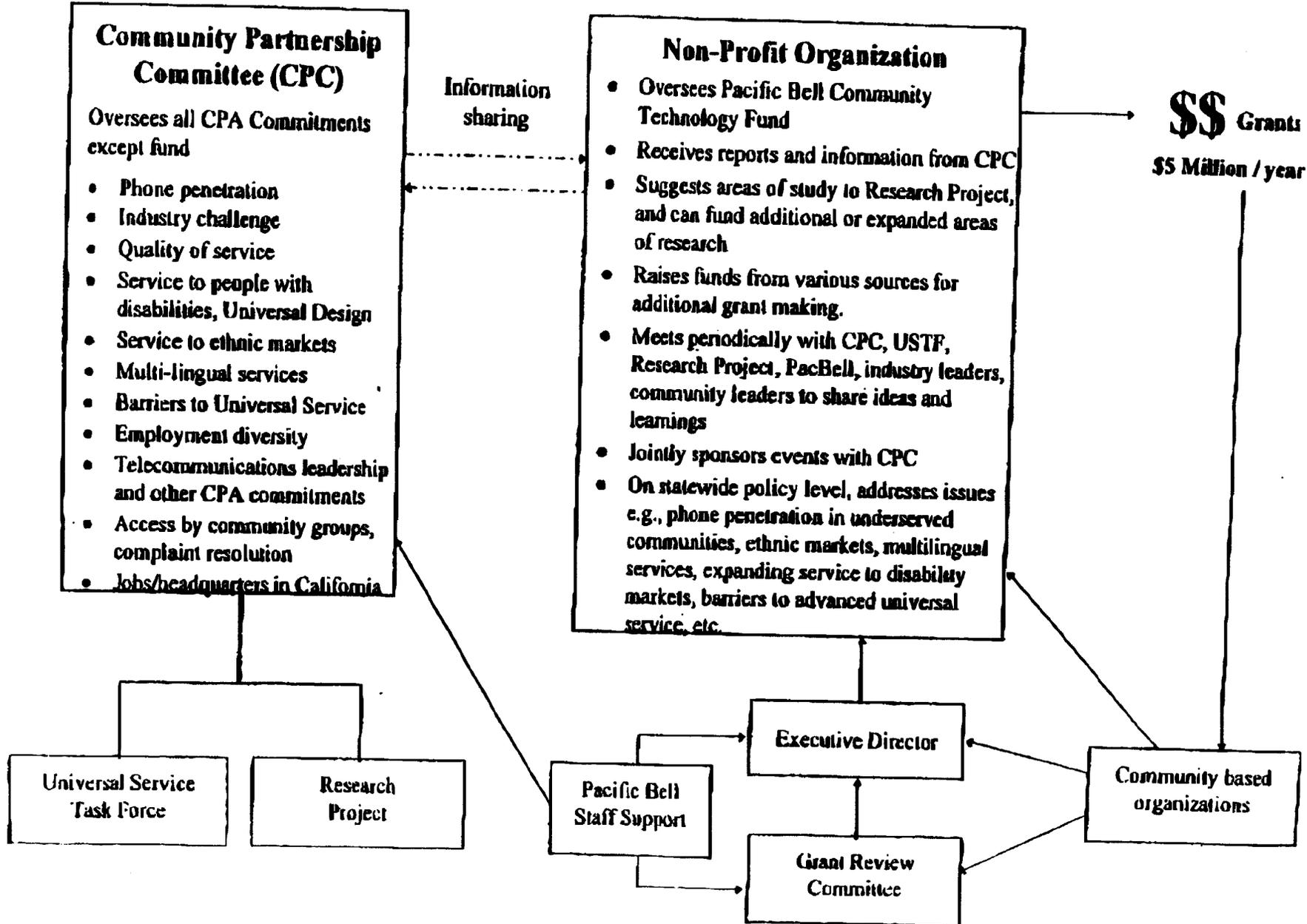


**501(c)(3) Organization**

**Responsibilities:**

- Pacific Bell Community Technology Fund (\$50 million over ten years)
- Receives reports and information from CPC, Pacific Bell
- Suggests areas of study to the Research Project and can fund additional research
- Raises additional money to maintain its non-profit status and to fund other community based philanthropic activities
- At the statewide policy level, addresses issues such as phone penetration in underserved communities, expanding service to ethnic markets, multi-lingual services, expanding service to disability markets, barriers to basic and advanced universal service, etc.
- Meets periodically with CPC, Universal Service Task Force, Research Project, PacBell and industry leaders, other community leaders to share ideas and learnings
- Jointly sponsors events with CPC

# Community Partnership Agreement



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## Appendix

## CPA Coalitions and Membership

### **AFRICAN AMERICANS FOR TELECOMMUNICATIONS EQUITY**

#### **Gwen Moore, Coalition Chair**

Allen Temple Social Justice Institute, Byron Williams  
Breakaway Technologies, Inc, Joseph Loeb  
California African American Leadership Institute, Alice Huffman  
Community Education Organization, Inc., Gwen Moore  
Council of Black Administrators, Willie Crittendon  
Creative After School Alternatives, Maisha Hazzard  
FAME Renaissance, Mark E. Whillock  
Inter-Faith Ministers Coalition, Joe Harwicke  
Sey Yes, Inc., V. G. Guinness  
Urban Economic Development Corporation, Comer Marshall  
Western Council on Educating the Black Child, Grace Strauther and Larry Moore  
Women's Economic Agenda Project, Ethel Long-Scott

### **ASIAN PACIFIC AMERICAN COMMUNITY PARTNERSHIP**

#### **Anni Chung, Coalition Chair; J Craig Fong, General Counsel**

Asian Community Online Network, Oliver Wang  
ASIAN, Inc., Harold Yee  
Asian Law Caucus, Angelo Ancheta  
Asian Pacific American Community Fund, Gail Kong  
Asian Pacific American Legal Center, Steward Kwok  
Asian Pacific Community Fund, Warren Furutani  
Asian Pacific Environmental Network, Peggy Saika  
Asian Pacific Islander American Health Forum, Tessie Gullemo  
Chinatown Service Center, Deborah Ching  
Congressional Asian Pacific American Caucus Institute, Francay Lim Youngberg  
Korean Youth and Community Center, Bong Hwan Kim  
Leadership Education for Asian Pacifics, J. D. Hokoyama  
National Asian American Telecommunications Association, Deanna Borshay  
National Asian Pacific American Legal Consortium, Karen Narasaki  
On Lok, Inc., Jennie Chin Hanson  
Organization of Chinese Americans, Daphna Kwok  
Refugee Resource Center, Robert Boon Khoonsrivong  
Sacramento Asian Pacific Islander Coalition, David Marquez  
Self-Help for the Elderly, Anni Chung  
Southeast Asian Community Center/Southeast Asian Chamber of Commerce  
UCLA Asian American Studies Center, Don Nakaniishi  
Union of Pan Asian Communities, Margaret Iwanaga-Penrose

## **ASIAN PACIFIC ISLANDERS CALIFORNIA ACTION NETWORK**

### **Tessie Guillermo, Coalition Chair**

Asian Pacific American Advocacy and Research Council  
Asian Pacific Islander American Health Forum  
Asian & Pacific Islanders for Immigrant Rights & Empowerment  
Asian Pacific Planning Council  
Association of Asian Pacific Islanders Community Health Organizations  
East Bay Asian Consortium  
Filipino American Community Action Network  
Korean American Inter-Agency Council  
National Asian Pacific American Families Against Substance Abuse  
NICOS Chinese Health Coalition  
Pilipino American Health & Human Services Coalition  
Pilipino American Network & Advocacy  
Sacramento Asian Pacific Islander Coalition  
Union of Pan Asian Communities

## **GREENLINING INSTITUTE**

### **John Gamboa, Coalition Chair; Robert Gnaizda, General Counsel**

American G.I. Forum, Leo Avila, Jr.  
Asian Business Association  
Asian Entrepreneur  
Black Business Association, Charles Blackmore  
California Black Chambers of Commerce, Willis White  
California Coalition of Hispanic Organizations  
California Hispanic Chambers of Commerce, Ortensia Lopez  
California Rural Legal Assistance  
Chinese for Affirmative Action, Henry Der  
Council of Asian American Business Associations  
Filipino-American Chamber of Commerce  
Filipino-American Political Association  
Greenlining Institute, John Gamboa  
Hermandad Mexicana Nacional  
Interdenominational Ministerial Alliance  
Japan Pacific Resources Network  
Latino Issues Forum, Guillermo Rodriguez, Jr.  
Mexican-American Political Association, Ben Benevides  
New Bayview Committee  
Oakland Citizens Committee for Urban Renewal, David Glover  
Phoenix Urban League, George Dean  
San Francisco Black Chamber of Commerce  
San Francisco Negro Business and Professional Women Inc.  
Southeast Asian Community Center  
West Angeles Church of God in Christ  
West Coast Black Publishers-Association

**HISPANIC ASSOCIATION ON CORPORATE RESPONSIBILITY**

**Ric Bela, Coalition Chair; Jess Haro, California Co-Chair**

American GI Forum, Leo Avila

California Hispanic Chambers of Commerce, Andrew Ysiano

Cuban American National Council, Diana Campoamor

Federation of Employed Latin American Descendants/IMAGE, Tranquilino Martinez

Hispanic Association on Corporate Responsibility, Ric Bela

Hispanics in Philanthropy, Diana Campoamor

Latin Business Association, Ruben Jauregui

League of United Latin American Citizens, Salvador Rivera

MANA, A National Latina Organization, Mary Sales

Mexican American Political Association, Nellie Trujillo

San Diego Urban Corp., Jess Haro

Western Region Puerto Rican Council, Jesus Roman

**LOS ANGELES URBAN LEAGUE**

**John Mack, Executive Director**

Los Angeles Urban League, John Mack

**PUBLIC ADVOCATES, INC.**

**Mark Savage, General Counsel**

Association of Mexican-American Educators, Enrique Franco

California Association for Asian-Pacific Bilingual Education, Kikuko Nishi

California Association for Bilingual Education, Silvina Rubinstein

Filipino Civil Rights Advocates, Lillian Galedo

Filipinos for Affirmative Action, Lillian Galedo

Korean Community Center of the East Bay, Bobby Woo Keun Kim

Korean Youth and Community Center, Bong Hwan Kim

National Council of La Raza, Raul Yzaguirre

Public Advocates, Inc., Mark Savage

Southern Christian Leadership Conference, Genethia Hayes

**UNIVERSAL SERVICE ALLIANCE**

**Jacquelyn Brand, Coalition Chair**

- Advocates for Consumer Equity
- Alliance for Technology Access, Mary Lester
- California Association of Nonprofits, Meredith Clark
- California Latino Civil Rights Network
- California Small Business Association
- Children's Collective, Inc., Jackie Kimbrough
- Consumers Coalition of California
- Consumers First, Jim Conran
- Electronic Frontier Foundation, Lori Fena
- MAAC Project, San Diego, Roger Cazarea
- Radio Bilingue, Fresno, Hugo N. Morales
- San Diego Urban League
- Support Center for Non profit Management
- Universal Service Alliance, Jackie Brand
- Doug Braley (Horizons Foundation) - Individual
- Elliot Brownlee (Department of History, Former President, UC Academic Senate, UC Santa Barbara) - Individual
- Cheri Bryant (ACLU, Northern California) - Individual
- Matt Coles (ACLU Lesbian & Gay Rights Project) - Individual
- Susan Estrada (The Internet Society/U.S. Federal Networking Council's Advisory Committee) - Individual
- J Craig Fong, (Gay and Lesbian Community Services Center) - Individual
- Dr. Marvalene Hughes (President, California State University, Stanislaus) - Individual
- Jackie Kimbrough (The Children's Collective, Inc.) - Individual
- Linda Hamilton Krieger (Lecturer, University of California School of Law, Boalt Hall) - Individual
- Michelle McGeoy (Accessible Software for All People) - Individual
- Ibrahim Naeem (Naeem and Associates) - Individual
- Helen Nelson (Consumer Research Foundation) - Individual
- Dr. Barbara O'Connor (Professor of Communications, CSU Sacramento) - Individual
- Jenny Pizer (Western Regional Office, Lambda Legal Defense & Education Fund) - Individual
- Toby Rothschild (Legal Aid Foundation of Long Beach) - Individual
- Peggy Saika (Asian Pacific Environmental Network) - Individual
- Scott Waiton (Digital Queers) - Individual
- Linda Wong (Rebuild LA) - Individual

**WORLD INSTITUTE ON DISABILITY**

**Betsy Bayha, Coalition Chair**

- Arkenstone, James Fruchterman
- Berkeley Center for Independent Living, Terry Herkimer
- Berkeley Planning Associates, Ann Cupolo Freeman
- Cal-Women's International Linkage on Disability, Betty Ingram
- Computer Technologies Program, David Landes, Ph.D. and Joan Breves
- D.E.A.F. Media, Inc., Susan Rutherford
- Disability Rights Advocates, Sid Wolinsky
- Disability Rights Education and Defense Fund, Marilyn Golden
- Mobility International, USA, Cindy Lewis
- Smith Kettlewell Rehabilitation Engineering Research Center, Eye Institute, John Brabyn, Ph.D. and Bill Crandall
- United Cerebral Palsy Association, Yvette Fang
- World Institute on Disability, Betsy Bayha
- John Darby (Disability Consultant) - Individual
- Robert Ingram (Ingram Communications) - Individual