



RECEIVED

JUL 20 1999

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

July 16, 1999

Ms. Magalie Roman Salas, Secretary
Federal Communications Commission
Portals II, 445 12th Street, S.W.
Suite TW-A325
Washington, DC 20554

Re: File No. NSD-L-99-24 and CC Docket No. 92-105

Dear Ms. Salas:

On behalf of the Triangle Transit Authority (TTA) I write to strongly endorse the U.S. Department of Transportation's (DOT) petition for a three-digit (N11) national telephone number for traffic and traveler information services. We view the establishment of a coordinated and easily recognized national communication tool linking the general public with vital traveler information as a necessary step that will assist TTA to meet our goals as we move into the 21st Century.

The assignment of a single, three-digit dialing code nationwide would enable Triangle area residents, as well as visitors to our region, to access and use travel-related information. In a region that is growing by 5% per year our commuting public needs to be able to quickly and easily access reliable travel information in order to make prudent travel choices. Commuters in the Triangle deal daily with over-capacity, highly congested highways and the safety needs of these commuters can be greatly enhanced with instant access to mode specific information. Of course we also believe that many of the traveling public will realize that transit is their best option, thereby enhancing the safety and efficiency of all modes of surface transportation.

While we recognize that N11 codes are a scarce resource, travel information is one of only a few applications that can be of service to practically all of our citizens. We live in a highly mobile society and having a nationwide number makes travel choices and options easily available and uniform to the traveling public. Virtually the entire population of our country uses the transportation system every day and this N11 service can make their travel safer, faster and more energy efficient, thereby improving the quality of life for all of us. The Triangle Transit Authority supports the proposal to establish a national three-digit number as part of a fully integrated traveler information system, including public transportation.

Sincerely,

James M. Ritchey, Jr.
General Manager

CC: American Public Transit Association
Capital Area Transit
Chapel Hill Transit
Durham Area Transit Authority
TTA Board of Trustees

RECEIVED

JUL 19 1999

FCC MAIL ROOM

No. of Copies rec'd
List A B C D E



Capitol Region Council of Governments

241 Main St., Hartford, CT 06106
Phone: (860) 522-2217 FAX: (860) 724-1274

RECEIVED

JUL 20 1999

July 16, 1999

Honorable William E. Kennard, Chairman
Federal Communication Commission
445 12th Street, SW
Washington, DC 20554

Re: **FILE NO. NSD-L-99-24**
CC DOCKET NO. 92-105

RECEIVED

JUL 20 1999

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RECEIVED
THIS DATE
CANCELLED
1999
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Dear Mr. Chairman:

The Capitol Region Council of Governments wishes to express its strong support for the petition by the U.S. Department of Transportation to the Federal Communication Commission requesting the assignment of a three-digit, nationwide telephone number for use in delivering traveler information to the public.

CRCOG, in conjunction with the Connecticut Department of Transportation, recently completed an Intelligent Transportation Systems Strategic Plan for the Capitol Region. We recognized that economic and environmental constraints call for increasing the efficient use of our existing transportation systems rather than building more highways to solve our congestion problems. Therefore, our ITS Plan identified the provision of one telephone number for multi-modal transportation information as a high priority item.

The Capitol Region is fortunate to be well on its way to gathering information about our transportation systems. The regional bus operator has existing customer service centers, which provide information about bus service. We have a well-developed rideshare matching service and a regionally operated elderly/handicapped transportation service. The State of Connecticut has an existing and soon to be upgraded Highway Operations Center, which gathers information about highway conditions throughout the Region. Other information gathering ITS projects, such video cameras and flow monitors, are now in design and will be under construction soon.

All of these entities, the bus service, the rideshare service, the elderly/handicapped service and the State DOT, now have individual telephone numbers for disseminating information. This is confusing to the public and there is little coordination among services. The general public, particularly newcomers to the Region or newcomers to a particular service, also has difficulty obtaining and then remembering these phone numbers for future use.

A single, three-digit phone number would allow the easy dissemination of all the information available through these programs and projects. The caller would be able to link to existing and new services to gain information about local traffic conditions, incident information, transit and ridesharing services, special events and construction schedules. Callers could easily make more informed decisions about their mode choice and use of existing transportation services in the Region. This easy-to-remember number would make traveler information services available to all residents in the Region, regardless of their economic status and means of travel.

No. of Copies rec'd 014
List A B C D E

A nationwide, three-digit number could also provide links to travel information outside the region. In addition, tourists and business travelers visiting our region would automatically know the number to call for transportation information, increasing the likelihood of their using transit services and visiting more local attractions than simply the restaurant in their hotel lobby.

We urge you to approve this petition by the U.S. DOT.

Sincerely,

A handwritten signature in cursive script that reads "Richard J. Porth". The signature is written in black ink and is positioned above the typed name.

Richard J. Porth
Executive Director

cc. Magalie Roman Salas, FCC Secretary
Al McCloud, FCC Networks Services Division