

MISSAUKEE COUNTY ROAD COMMISSION  
1199 N. MOREY ROAD  
P. O. BOX A  
LAKE CITY, MICHIGAN 49651

July 20, 1999

Ms. Magalie Roman Salas, Secretary  
Federal Communications Commission  
Portals II  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, D.C. 20554

Re: File No. NSD-L-99-24 and CC Docket No. 92-105

Dear Ms. Salas:

I am writing in support of the petition submitted by the U.S. Secretary of Transportation requesting the Federal Communications Commission assign a nationwide three-digit telephone number for accessing travel information. With the phenomenal growth in cellular phone use, 911 calls and public desire for accurate, real-time travel information, the time has come for a universally accepted N11 number.

As our country rounds the corner to the 21<sup>st</sup> Century, state and local governments are investing substantial public resources in emerging technologies designed to improve the safety, efficiency and environmental friendliness of our transportation system. Much of this technology is directed at helping motorists make more informed transportation decisions. As the USDOT petition notes, one of the most serious impediments to intelligent transportation technology has been the lack of a common telephone number between cities and states for accessing travel information.

Furthermore, in the absence of such a standard and nationwide number for traffic related information, the emergency 911 phone lines needed for life threatening situations are being clogged by callers seeking road construction and traffic information. With 911 call volumes approaching 90,000 per day nationally, the allocation of a separate, easy to remember number would help solve 911 congestion and deliver significant public benefit.

I applaud the Transportation Secretary's efforts to establish "N11". I urge the Commission to work swiftly to assign a universal number so communities and states can

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take full advantage of the exciting innovations that are making travel safer and more efficient for everyone.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly Bekken", with a long horizontal flourish extending to the right.

Kelly Bekken, Manager  
Missaukee County Road Commission