

ORIGINAL

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Dee May
Director
Federal Regulatory Affairs



November 2, 1999

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ex Parte

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket No. 99-295: In the Matter of Application of Bell Atlantic Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in New York

Dear Ms. Salas,

At the request of the Common Carrier Bureau Policy Division, Bell Atlantic met with a representative of the CCB yesterday to address questions regarding Ordering and related information that was filed in our New York Long Distance Application. Also conducted at his request was a demonstration of the Bell Atlantic Web GUI access to the Bell Atlantic OSS. Representing Bell Atlantic were Frank Salvo, Leslie Vial, Stuart Miller, Artie Zanfini and me. Representing the Policy Division was Daniel Shiman. Materials used at the meeting are attached.

As outlined in the Public Notice (DA-99-2014) issued by the FCC on September 29, 1999, the 20 page ex parte limit does not apply to this ex parte since Bell Atlantic is responding to direct questions raised by Commission staff and reviewed material addressed in our original application. The page limitation also does not apply to the material attached because it was used during the ex parte meeting to facilitate discussion.

Please feel free to contact me with any questions.

Sincerely,

Handwritten signature of Dee May in cursive script.
Attachment

cc: D. Shiman
A. Kearney

No. of Copies rec'd 041
List ABCDE

 * ATTENTION NEGOTIATORS *
 * FIRST GREEN LIGHT OR LESS = W CODE *
 * ANY OTHER APPOINTMENT = X CODE *

DATE	DAY	BUSINESS				RESIDENCE				COIN			
		AM	PM	AL	EV	AM	PM	AL	EV	AM	PM	AL	EV
10-29-99	FR	R	R	R	R	R	R	R	R	G	G	G	
10-30-99	SA	R	G	G	R	R	R	R	R	G	G	G	
10-31-99	SU	R	R	R	R	R	R	R	R	G	G	G	
11-01-99	MO	R	R	R	R	R	R	R	R	G	G	G	
11-02-99	TU	R	R	R	R	R	G	G	R	G	G	G	
11-03-99	WE	R	R	R	R	R	G	G	R	G	G	G	
11-04-99	TH	R	R	R	R	G	G	G	R	G	G	G	
11-05-99	FR	R	R	R	R	G	G	G	R	G	G	G	
11-06-99	SA	R	R	G	R	R	R	R	R	G	G	G	
11-07-99	SU	R	R	R	R	R	R	R	R	G	G	G	
11-08-99	MO	R	R	R	R	G	G	G	R	G	G	G	
11-09-99	TU	R	R	R	R	G	G	G	R	G	G	G	
11-10-99	WE	G	G	R	R	G	G	G	R	G	G	G	

ENTER: "A" ABORT OR PF8 TO SCROLL

BUSINESS ORDERS

WEST 36TH STREET
 LOC NO 00TGA
 EXPEDITE NO
 CUST CARE NO 800 596-9639

RESIDENCE ORDERS

GRACE PRESCOTT
 WEST 36TH STREET
 LOC NO 00TSA
 EXPEDITE NO 800 471-4666
 CUST CARE NO 800 596-9639

COIN ORDERS

ADA DODICI
 SOUTHERN MANHATTAN
 800 698-6216 LOC NO 00CBA
 EXPEDITE NO 212 630-2027
 CUST CARE NO

Go to [Service Request Page](#)

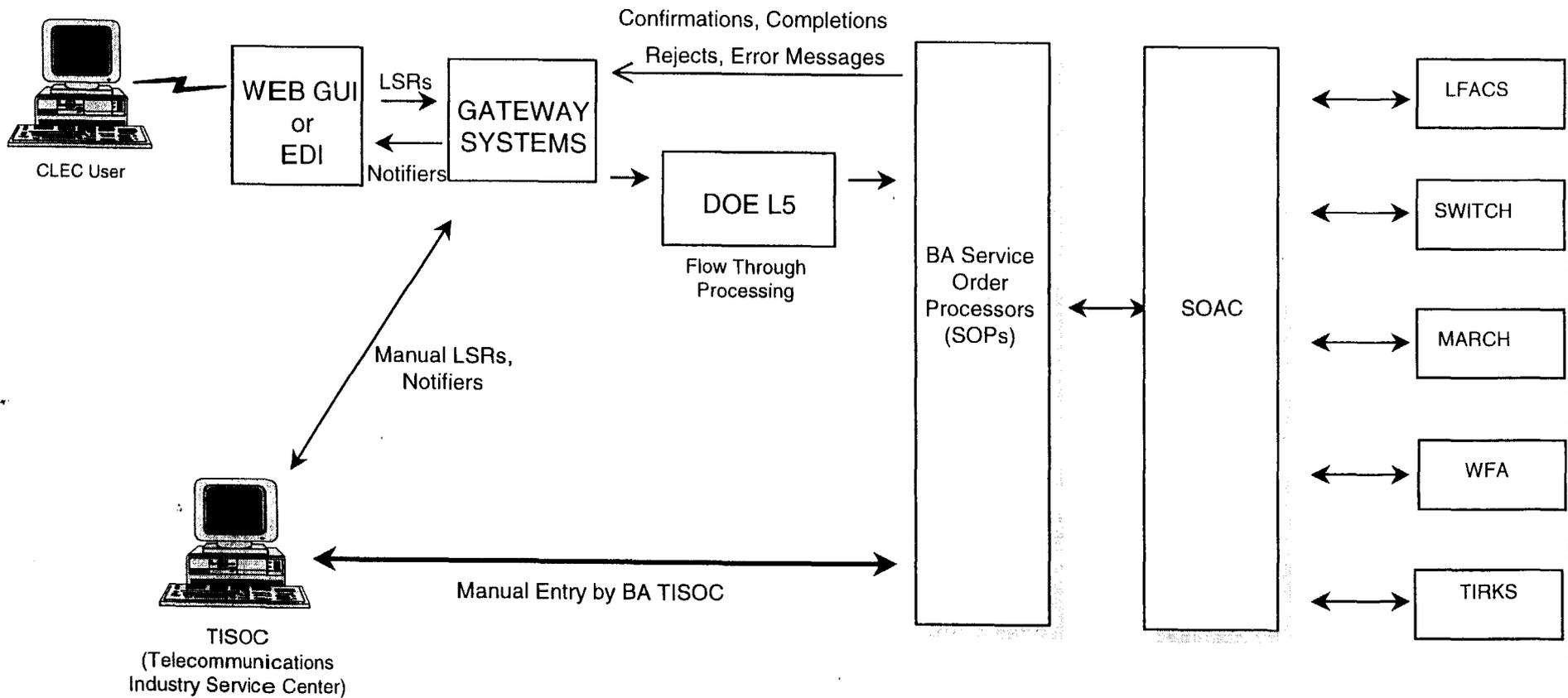
Platform with Limited Changes

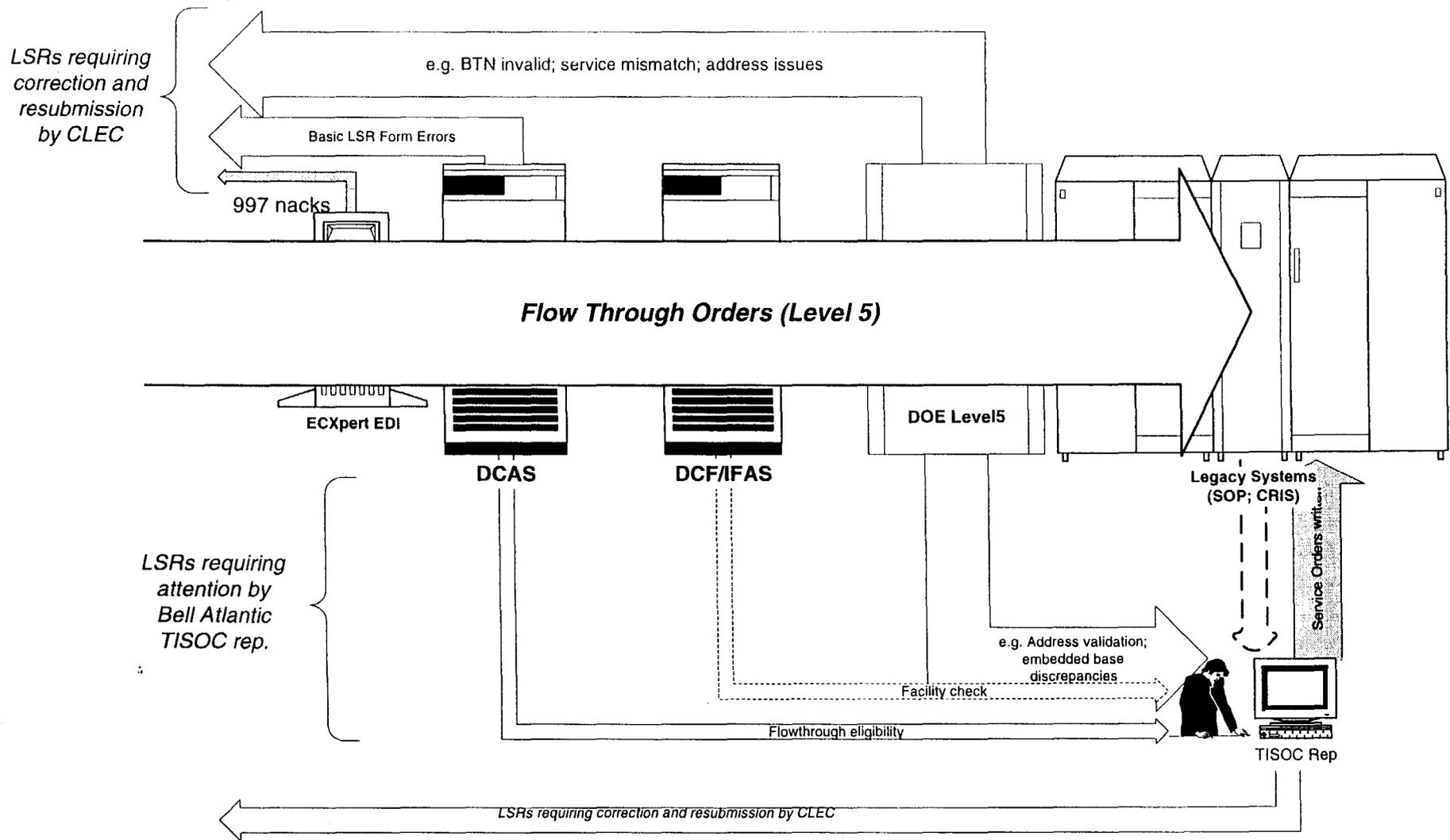
View the [RAW EIF File](#)

Local Service Request	
Purchase Order Number	TESTPLAT3
Customer Carrier Name Abbreviation	NYN
Version	AA
Account Telephone Number	914-939-2393
Date and Time Sent	1999-11-01-1116AM
Desired Due Date	1999-11-29
Appointment Code	X
Request Type	ZB
Activity	W
Company Code	NYNX
Agency Authorization Status	Y
Initiator Identification	Frank Salvo
Initiator Telephone Number	914-644-4714
Remarks	test order only
Port Service	
Telephone Number/Terminal Number	A
Freeze PIC Indicator	B
InterLATA Presubscription Indicator Code	UTC
PCA Date	19991025
IntraLATA Presubscription Indicator Code	UTC
LPCA Date	19991025
Blocking Activity	N

[Edit](#) or [Modify](#) for Resubmission

Ordering & Provisioning





Order Processing Flow

**CLEC Trunk Delivery
September-98**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <192							
CLEC Order	5	1	6	18	17.6	17.6	18.6
CDDD > 18	4	22.2	8.3	n/a	16.8	13.8	36
Customer Not Ready*	4	2	7	n/a	19	20.3	22.3
Category 2							
Forecasted, Augment, >192 <384	0	0	0	30	0	0	0
Forecasted, Project/Complex, New, Augment, >384							
Project	54	11.2	6.4	Negotiated	16	15.7	26.9
New	4	6.5	10	Negotiated	21.8	23	29.5
Complex	3	6	0.7	Negotiated	11	11.7	17.7
Category 4							
Not Forecasted, Available BA DS3/DS1 in Inventory	50	9.9	19.9	45	36.1	37.8	47.7
Category 5 **							
Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
October-98**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <192							
CLEC Order	3	1.7	3.3	18	12	12.3	14
CDDD > 18	3	0	5.7	n/a	24	23	23
Customer Not Ready*	2	2.5	6.5	n/a	17.5	20.5	23
Category 2							
Forecasted, Augment, >192 <384							
	0			30			
Category 3							
Forecasted, Project/Complex, New, Augment, > 384							
Project	33	37.9	6.4	Negotiated	17.6	18.4	56.3
New	2	0	2	Negotiated	6	7	7
Complex	0			Negotiated			
Category 4							
Not Forecasted, Available BA DS3/DS1 in Inventory							
	40	18.4	19.8	45	41.2	42.6	61.3
Category 5 **							
Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
November-98**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <192							
CLEC Order	5	2.2	7.2	18	12.6	12.8	15
CDDD > 18	2	11	4	n/a	15	15.5	26.5
Customer Not Ready*	7	0.7	3.3	n/a	14.3	26.4	27.1
Category 2							
Forecasted, Augment, >192							
<384							
30							
Category 3							
Forecasted, Project/Complex, New, Augment, > 384							
Project	37	14.8	9.9	Negotiated	28.2	33.3	48
New	4	4.5	5.8	Negotiated	13	12.5	17
Complex				Negotiated			
Category 4							
Not Forecasted, Available							
BA DS3/DS1 in Inventory	3	19	9.7	45	47.7	47	66
Customer Not Ready*	8	9.4	9.4		23.9	61.5	70.9
Category 5 **							
Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
December-98**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <192							
CLEC Order	2	0.00	6.00	18	16.50	16.00	16.00
CDDD > 18	0			n/a			
Customer Not Ready*	5	1.80	8.20	n/a	10.20	29.40	31.20
Category 2							
Forecasted, Augment, >192 <384	0			30			
Category 3							
Forecasted, Project/Complex, New, Augment, > 384							
Project	7	42.28	14.29	Negotiated	40.14	36.43	78.71
New	1	3.00	8.00	Negotiated	18.00	18.00	21.00
Customer Not Ready*	15	36.07	13.13	n/a	55.40	56.46	92.54
Category 4							
Not Forecasted, Available							
BA DS3/DS1 in Inventory ¹	7	25.43	6.43	45	12.14	11.57	37.00
Customer Not Ready*	7	1.43	18.86	n/a	32.00	35.57	37.00
Category 5							
Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

¹ Trunks were turned up to customer for one order on 5/22/98 but were not closed in WFAC until 12/30/98. 191 day completion interval.

**CLEC Trunk Delivery
January-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment <192 CDDD > 18	2	1.50	3.00	18	12.50	11.50	13.00
Customer Not Ready*	0			n/a			
	1	3.00	24.00	n/a	30.00	32.00	35.00
Category 2							
Forecasted, Augment >192<384	2	4.00	8.50	30	21.00	20.00	24.00
Customer Not Ready*	1	4.00	6.00	n/a	21.00	20.00	24.00
Category 3							
Forecasted, Project,Complex, New, Augment > 384							
Project	13	12.39	16.23	Negotiated	27.31	23.38	35.77
New ²	0			Negotiated			
Customer Not Ready*	21	11.14	15.95	Negotiated	20.48	27.81	38.95
Category 4							
Not Forecasted, Available BA DS3/DS1 in Inventory	11	4.37	16.73	45	23.73	22.18	26.55
Customer Not Ready*	0						
Category 5 ** Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
February-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment <192	2	7.50	10.50	18	16.50	16.50	24.00
CDDD > 18	1	0.00	6.00	n/a	19.00	19.00	19.00
Customer Not Ready*	3	23.67	3.67	n/a	13.00	54.00	77.67
Category 2							
Forecasted, Augment >192<384	0			30			
Customer Not Ready*	0			n/a			
Category 3							
Forecasted, Project,Complex, New, Augment > 384							
Project	12	4.91	13.83	Negotiated	36.17	36.17	41.08
New	1	3.00	16.00	Negotiated	20.00	19.00	22.00
Complex	1	32.00	10.00	Negotiated	20.00	17.00	49.00
Customer Not Ready*	20	12.95	20.15	Negotiated	29.25	34.25	47.20
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	10	3.40	20.30	45	31.40	30.60	34.00
Customer Not Ready*	6	3.00	24.67		30.33	32.50	35.50
Category 5 Not							
Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
March-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment <192	3	2.00	1.33	18.00	11.67	11.67	13.67
CDDD > 18	0			n/a			
Customer Not Ready*	3	1.00	10.00	n/a	20.33	38.33	39.33
Category 2							
Forecasted, Augment >192<384	0			30			
Customer Not Ready*	0			n/a			
Category 3							
> 384							
New, Augment > 384							
Project	15	6.07	14.53	Negotiated	21.73	20.80	26.87
New	0			Negotiated			
Complex	1	0.00	2.00	Negotiated	14.00	14.00	14.00
Customer Not Ready*	20	20.35	10.55	Negotiated	11.65	43.00	63.35
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	29	8.34	15.69	45	21.76	21.14	29.48
Customer Not Ready*	13	3.92	12.54	n/a	16.62	34.69	41.62
Category 5 ** Not Forecasted, Not Available							

** Category 5 performance is reflected on Page 10

* Offered interval from the last supp to the BA offered due date before the CNR.

**CLEC Trunk Delivery
April-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <=192	4	2.50	8.75	18	19.25	18.75	21.25
CDDD > 18	3	38.33	7.00	n/a	20.00	17.33	55.67
Customer Not Ready*	1	41.00	1.00	n/a	-9.00***	2.00	43.00
Category 2							
Forecasted, Augment, >192 <=384	0			30			
CDDD > 18	0						
Customer Not Ready*	0						
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	52	6.67	17.23	Negotiated	28.15	25.38	32.06
New	1	0.00	14.00	Negotiated	49.00	49.00	49.00
Complex	1	40.00	15.00	n/a	23.00	23.00	63.00
Customer Not Ready*	26	6.92	19.38	n/a	35.04	40.19	47.12
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	35	11.89	29.23	45	37.40	36.94	48.83
Customer Not Ready*	4	8.25	24.25	n/a	45.50	37.50	45.75
Category 5** Not Forecasted, Not Available							

* Offered interval from the last supp to the BA offered due date before the CNR.

** Category 5 performance is reflected on Page 11

*** Offered interval due to clerical error transmitting FOC.

**CLEC Trunk Delivery
May-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <=192	7	2.29	5.71	18	13.14	13.57	15.86
CDDD > 18	9	8.78	7.00	n/a	27.44	26.78	35.56
Customer Not Ready*	6	8.67	6.67	n/a	24.67	27.67	36.33
Category 2							
Forecasted, Augment, >192 <=384	0			30			
CDDD > 18	0						
Customer Not Ready**	0						
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	20	7.45	13.60	Negotiated	28.05	27.25	34.70
New	1	7.00	1.00	Negotiated	13.00	13.00	20.00
Complex	2	1.00	8.50	n/a	20.00	18.00	19.00
Customer Not Ready**	28	18.36	7.39	n/a	22.96	29.93	48.29
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	0			45			
Customer Not Ready**	1	23.00	18.00	n/a	34.00	53.00	76.00
Category 5^{***} Not Forecasted, Not Available							

* Offered interval from the last supp to the BA offered due date before the CNR. Includes Category 1 orders with CDDD > 18.

** Offered interval from the last supp to the BA offered due date before the CNR.

*** Category 5 performance is reflected on Page 11

**CLEC Trunk Delivery
June-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <=192	5	4.20	7.60	18	18.00	17.60	21.80
CDDD > 18	3	0.00	7.67	n/a	21.33	18.67	18.67
Customer Not Ready*	2	0.00	12.00	n/a	20.50	23.50	23.50
Category 2							
Forecasted, Augment, >192 <=384	0			30			
CDDD > 18	0						
Customer Not Ready**	0						
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	63	14.65	13.37	Negotiated	24.17	24.13	38.78
New	3	0.00	10.33	Negotiated	18.00	18.67	18.67
Complex	7	0.29	5.86	n/a	20.43	20.14	20.43
Customer Not Ready**	51	11.45	13.88	n/a	25.49	29.84	41.29
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	16	7.38	12.25	45	32.50	30.25	37.63
Customer Not Ready**	1	0.00	16.00	n/a	39.00	40.00	40.00
Category 5 *** Not Forecasted, Not Available							

* Offered interval from the last supp to the BA offered due date before the CNR. Includes Category 1 orders with CDDD > 18.

** Offered interval from the last supp to the BA offered due date before the CNR.

*** Category 5 performance is reflected on Page 11

**CLEC Trunk Delivery
July-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <=192							
CLEC Order	4	1.00	4.25	18	13.75	12.00	13.00
CDDD > 18	1	2.00	25.00	n/a	38.00	35.00	37.00
Customer Not Ready*	14	6.00	7.36	n/a	28.57	29.07	35.07
Category 2							
CLEC Order	0			30			
CDDD > 18	0						
Customer Not Ready*	0						
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	47	13.17	22.04	Negotiated	31.38	29.85	43.02
New	19	4.79	12.47	Negotiated	20.11	20.58	25.37
Complex	2	3.50	11.00	n/a	33.50	31.50	35.00
Customer Not Ready*	58	12.48	10.07	n/a	26.67	32.40	44.88
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	12	6.08	8.75	45	21.75	21.33	27.42
Customer Not Ready*	20	7.25	12.85	n/a	31.65	35.90	43.15
Category 5** Not Forecasted, Not Available							

NOTES:

Orders shown are based on WFA/C completed orders in the month. Additional information for FOC and Offered intervals is in SAFE/CAFE for these orders.

*Offered interval from the last supp to the Bell Atlantic offered due date before the CNR was applied.

** Category 5 performance is reflected on Page 14

**CLEC Trunk Delivery
August-99**

<u>CLEC Order Categories</u>	<u># of Orders</u>	<u>Average days to last Supp</u>	<u>FOC interval (days)</u>	<u>Target interval (days)</u>	<u>BA Offered Interval (days)</u>	<u>BA Completed Interval (days)</u>	<u>Total Time (days)</u>
Category 1							
Forecasted, Augment, <=192							
CLEC Order	3	0.00	3.67	18	17.00	16.33	16.33
CDDD > 18	2	34.50	5.50	n/a	12.00	12.00	46.50
Customer Not Ready*	5	20.60	4.80	n/a	17.40	19.20	39.80
Category 2							
CLEC Order	0			30			
CDDD > 18	0						
Customer Not Ready*	3	24	26		68	67	91
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	67	13.12	25.48	Negotiated	35.33	32.76	45.88
New	7	10.86	28.86	Negotiated	44.14	42.29	53.14
Complex	8	5.63	8.00	n/a	31.50	28.00	33.63
Customer Not Ready*	86	16.00	20.07	n/a	31.93	38.22	54.22
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	61	4.80	11.87	45	19.90	16.77	21.57
Customer Not Ready*	15	2.80	7.67	n/a	21.00	24.80	27.60
Category 5** Not Forecasted, Not Available							

NOTES:

Orders shown are based on WFA/C completed orders in the month. Additional information for FOC and Offered intervals is in SAFE/CAFE for these orders.

*Offered interval from the last supp to the Bell Atlantic offered due date before the CNR was applied.

** Category 5 performance is reflected on Page 14