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Arrowhead Library System

Date of FCC Appeal Filing: November 2, 1999

Federal Communications Commission
Office of the Secretary
445 12th Street SW
Room TW-A325
Washington, DC 20554

Reference: In the matter of Request for Review by Arrowhead Library System of Decision of Universal Service Administrator. FCC Docket Nos. 97-21 and 96-45.

Arrowhead Library System Interest and Utilization

The Arrowhead Library System (ALS) is a seven-county regional public library system providing library services to "rural" residents for the region and coordinating programs and services between 29 member public libraries.

Since 1996, ALS has provided a *wide area network* of high-speed ("frame relay") telecommunications links for its member public libraries. These frame relay circuits enable library staff and the public to access the Internet and World Wide Web, a regional public library catalog (that will soon include school library holdings), and licensed proprietary databases of full-text information from periodicals.

The dedicated frame relay circuits are leased by ALS from US West and GTE, connecting the libraries to ALS headquarters in Virginia, and from there to the Internet.

Facts

- March 1998 – ALS staff filed an application for "Year-One" E-Rate that included a request for discounted rates on both the US West and GTE frame relay circuits. Note, however, that the GTE frame relay costs are inadvertently included with the US West total of \$75,972. No distinction was made for GTE costs. (*Attachment A and B*)
- February 9, 1999 (Received 02/16/99) – ALS is notified that \$76,311.18 in Universal Service Fund discounts are committed for ALS. (*Attachment C*)
- March 1, 1999 – ALS files appeal regarding GTE funds. (*Attachment D*)
- May 14, 1999 – With no response from SLD, ALS staff visits and requests assistance from Congressman James Oberstar's office in Chisholm, MN.
- July 1999 – ALS is notified that while funds (\$16,855.31) for GTE sites were indeed committed to ALS under US West *SPIN #143005231 Funding Request Number (FRN) 00131242*, the filing error would result in loss of ALL GTE funds. There is no dispute that the circuit charges were incurred, nor that they aren't eligible for reimbursement. However, SLD indicates that a FRN can not be split between two

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providers once a commitment has been made. According to Mickey Revenaugh of SLD, the "system" cannot handle such a request for "Year One." (*Attachment E*)

- September 1999 - ALS receives reimbursement (\$44,620) for US West frame relay circuit costs. There are no additional BEAR forms pending for US West services. This is the total ALS expects to receive from US West for "Year One." (*Attachment F*)
- October 26, 1999 - With continued unresponsiveness from SLD in the form of a formal denial of the appeal request, ALS again requests assistance from Congressman Oberstar's Duluth, Minnesota office.
- November 1, 1999 - ALS receives a formal written denial of the appeal. (*Attachment G*)
- November 2, 1999 - ALS appeals to the FCC.

Item presented for Review

ALS seeks a correction to the originally filed 471 form for "Year-One" funding. As stated previously, there is no dispute the GTE charges were incurred. ALS should not be penalized for a simple filing error on the 471 form. The total funding committed to ALS is not affected.

Relief Sought

A portion of the designated funding for US West (*FRN 00131242*) should be allocated to GTE, SPIN #143004784 as indicated on the *Cost Calculation Grids and BEAR form information (total \$16,855.31)*. See *Attachment H*.

Signature Jim Weikum Date 11/2/99
ALS Director - Jim Weikum

FCC Form

Attachment A

Approval by OMB
3060-0806

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FCC MAIL ROOM

Schools and Libraries Universal Service
Description of Services Requested
and Certification Form

Estimated Average Burden Hours Per Response: 6.0 hours

This form is designed to help schools and libraries describe the eligible telecommunications-related services they seek so that this data can be posted on a website and interested service providers can identify the applicant as a potential customer and compete to serve it.

Please read instructions before completing.

(To be completed by entity that will negotiate with providers.)



1. Name of Applicant: ARROWHEAD LIBRARY SYSTEM		2. Funding Year: 1998	
3a. NCES School Code (if individual school) Or NCES Library Code (if individual library) State: - District: - School/Library:			
3b. Universal Service Control Number: 360300000063097		3c. Applicant ID Number: 133689	
4a. Type Of Applicant (Check only one box.) <input type="radio"/> school <input type="radio"/> school district <input checked="" type="radio"/> library or library consortium under the LSTA <input type="radio"/> consortium of multiple entities			
4b. If Applicant is a consortium, check all other boxes that apply: <input type="checkbox"/> includes non-governmental entities ineligible for support <input type="checkbox"/> entity desires separate bills for each member of consortium <input type="checkbox"/> entity desires separate bills for some members of consortium <input checked="" type="checkbox"/> region of a state <input type="checkbox"/> statewide <input type="checkbox"/> multi-state		<input type="checkbox"/> state educational agency <input type="checkbox"/> local educational agency <input type="checkbox"/> educational service agency	
5. Street 701 11TH ST N			
City VIRGINIA	State MN	Zip Code 5Digit 55792	Zip Code 4Digit 2217
Telephone number Ext: (218) 7413840		E-mail Address als@arrowhead.lib.mn.us	
6. Street Address, P.O.Box, or Route Number (if different from Item 5) Street:			
City:	State	Zip Code 5Digit:	Zip Code 4Digit:
Fill in all of the following (if available), and check the preferred mode of contact:			
<input type="radio"/> Telephone Number Ext: (218) 7413840	<input type="radio"/> Fax Number Ext: (218) 7413519	<input checked="" type="radio"/> E-mail address: jim@arrowhead.lib.mn.us	<input type="radio"/> Mail:



7a. Number of students:	7b. Number of library patrons: 306743
8. Number of buildings to be served: 29	9. Number of rooms to be served: 29

Block 4 Summary: Description of Requested Services

10. Check if applicant seeks discounts only for eligible services based on one or more existing, binding contract(s) and proceed to Block 4.

Sequence #	Date Contract Signed	Contract Termination Date
------------	----------------------	---------------------------

11. Check here if you have a Request for Proposal(RFP) available. If RFP is posted on a website, provide the website address

(1)	(2) Existing Services	(3) Additional Services Desired	(4) Total Services Desired	(5) Details(Optional)
Telephone Services				
a. Number of phones that have or require service (See instructions concerning extension phones and fax machines.)	17	0	17	Currently have 14 telephone extensions in headquarters building and need at least two more extensions. See #15 for details.
b. Number of computers that have or require service				
c. Number of high bandwidth video conferencing links				
d. Specify other (Optional)				
Network Services				
a. Number of buildings with at least some rooms connected	29	0	29	See detail below in #15.
b. Number of rooms connected				
c. Highest Speed of connection	T-1			T-1
d. Specify other (Optional)				
Internet Services				
a. Number of dial up connections necessary	3	0	3	Using voice lines for dial-up Internet access.
b. Highest speed of dial up connections	28.8bps			28.8
c. Number of direct connections necessary	32	1	33	Need satellite data connection (see #15 below).
d. Highest speed of such direct connections	T-1			T-1
e. Specify other (Optional)				

15. You may provide additional summary information about the services you are requesting to help service providers identify your needs more precisely. You may provide technical requirements or give an informal description of your telecommunications-related goals.

The Arrowhead Library System, with headquarters in Virginia, MN, administers a Wide Area Network to member public libraries, consisting of a mix of leased 56K frame relay circuits (24 buildings) and leased T-1 frame relay circuits (eight T-1 circuits in five buildings, include four T-1 circuits at the HQ building). The WAN provides Internet access to a current total of 170 terminals. All frame relay lines are leased from US West with three-year contract that expires at the end of October 1998. The Headquarters building has thirteen incoming phone lines, one of which is used for a Fax machine. One of the thirteen lines is ineligible for discount. Three of the lines are used for dial-access to the Internet. Five cellular phones are eligible for discounts on cellular service. An off-site vehicle garage has a phone line, but it is not eligible for discount. A remote office in Duluth, MN has a phone line eligible for discount. The Headquarters and Duluth offices require long-distance service. The headquarters building also requires toll-free ("800") service. Also have a 56Kbs point-to-point connection between headquarters and Denver, Colorado for access to informational databases and a nationwide network of library systems. Looking for "satellite pc" data connection for a mobile library unit (Bookmobile) that travels to remote areas of northeastern Minnesota. Also looking to replace headuqarters telephone system.

16. Check here if there are any restrictions imposed by state or local laws or regulations on how and when providers may contact you or on other bidding procedures. Please describe below any such restrictions or procedures. You may attach restrictions or give website where they are posted.

17. Purchases in future years: If you have current plans to purchase additional services in future years, describe them below (Providing this information is optional.)

Agency hopes to further explore videoconferencing and ITV options in future years.



18. Although the following services and facilities are ineligible for support, they are usually necessary if schools and libraries are to make effective use of the eligible services requested in this application.
(If your application is only for basic voice telephone service, check this box
 and go to Item 19. Otherwise, you must check at least one box in each of the other lines. You may provide details for purchases being sought.)

a. Desktop communications software: Software required has been purchased; and/or is being sought.

b. Electrical systems: adequate electrical capacity is in place or has already been arranged; and/or upgrading for additional electrical capacity is being sought.

c. Computers: a sufficient quantity of computers has been purchased; and/or is being sought.

d. Computer hardware maintenance: adequate arrangements have been made; and/or are being sought.

e. Staff development: all staff have had an appropriate level of training or additional training has already been scheduled; and/or training is being sought.

f. Additional details: Use this space to provide additional details to help providers to identify the services or facilities you desire.



19. **Eligible Entities:** (Billed Entities.) If applicant is an individual school or a library or a school district or a library system that will receive only one bill, it should only fill in the first row of this chart. If applicant is a consortium of multiple billed entities, then it should fill out a row for each billed entity. (Applicant may attach additional pages.)

Billed Entity	Billed	Billed Entity Code	Zip Code(s) of
---------------	--------	--------------------	----------------

	Entity's Zip Code	(Inserted by Administrator)	Recipients of Service
ARROWHEAD LIBRARY SYSTEM	55792	133689	55604
ARROWHEAD LIBRARY SYSTEM	55792	133689	55614
ARROWHEAD LIBRARY SYSTEM	55792	133689	55616
ARROWHEAD LIBRARY SYSTEM	55792	133689	55705
ARROWHEAD LIBRARY SYSTEM	55792	133689	55706
ARROWHEAD LIBRARY SYSTEM	55792	133689	55709
ARROWHEAD LIBRARY SYSTEM	55792	133689	55713
ARROWHEAD LIBRARY SYSTEM	55792	133689	55716
ARROWHEAD LIBRARY SYSTEM	55792	133689	55718
ARROWHEAD LIBRARY SYSTEM	55792	133689	55719
ARROWHEAD LIBRARY SYSTEM	55792	133689	55720
ARROWHEAD LIBRARY SYSTEM	55792	133689	55722
ARROWHEAD LIBRARY SYSTEM	55792	133689	55723
ARROWHEAD LIBRARY SYSTEM	55792	133689	55731
ARROWHEAD LIBRARY SYSTEM	55792	133689	55734
ARROWHEAD LIBRARY SYSTEM	55792	133689	55741
ARROWHEAD LIBRARY SYSTEM	55792	133689	55744
ARROWHEAD LIBRARY SYSTEM	55792	133689	55746
ARROWHEAD LIBRARY SYSTEM	55792	133689	55750
ARROWHEAD LIBRARY SYSTEM	55792	133689	55753
ARROWHEAD LIBRARY SYSTEM	55792	133689	55758
ARROWHEAD LIBRARY SYSTEM	55792	133689	55764
ARROWHEAD LIBRARY SYSTEM	55792	133689	55767
ARROWHEAD LIBRARY SYSTEM	55792	133689	55768
ARROWHEAD LIBRARY SYSTEM	55792	133689	55792

ARROWHEAD LIBRARY SYSTEM	55792	133689	55802
ARROWHEAD LIBRARY SYSTEM	55792	133689	56623
ARROWHEAD LIBRARY SYSTEM	55792	133689	56649

20. Entities Ineligible for Schools and Libraries Discount:

Name of Entity	Zip Code(s) of Recipients of Service	Contact Person	Phone Number, E-mail Address, or Alternative Preferred Contact Method
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21. How to Contact Schools and Libraries:

21. schools under the statutory definitions of elementary and secondary schools found in the Elementary and Secondary Education Act of 1965, 20 U.S.C. Secs. 8801(14) and (25), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or

22. libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school(including, but not limited to) elementary and secondary schools, colleges, and universities.

23. individual technology plans and/or

23. higher-level technology plans for using the services requested in this application(if those services consist of other than voice services).

23. Technology plan(s) has/have been approved; or

23. Technology plan(s) will be approved by a state or other authorized body; or

23. Technology plan(s) will be submitted to Schools and Libraries Corporation for approval.

24. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.

25. I recognize that support under this program is conditional upon the school(s) or library(ies) I represent securing access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to use the services purchased effectively.

26. I certify that I am authorized to submit this request on behalf of the above-named applicant, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

29. Printed name of authorized person
Jim Weikum

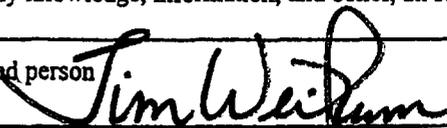
30. Title or position of authorized person
Director

Posting Date: 03/16/98
Allowable Contract Date: 04/13/98
Certification Date:



Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

23. Status of technology plans (check one):
- a. Technology plan(s) has/have been approved; or
 - b. Technology plan(s) will be approved by a state or other authorized body; or
 - c. Technology plan(s) will be submitted to Schools and Libraries Corporation for approval.
24. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.
25. I recognize that support under this support mechanism is conditional upon the school(s) or library(ies) I represent securing access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to use the services purchased effectively.
26. I certify that I am authorized to submit this request on behalf of the above-named applicant, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

27. Signature of authorized person 	28. Date March 16, 1998
29. Printed name of authorized person Jim Weikum	
30. Title or position of authorized person Director	

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

NOTICE TO INDIVIDUALS: Section 54.504 of the Federal Communication Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Description of Services Requested and Certification Form (FCC Form 470) with the Universal Service Administrator, themselves or as part of a consortium. 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation of potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party of a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number (such as your social security number) and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

With the exception of your social security number, if you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction

**Please Record This USC Number For Future Reference:
This Number Must Be Used To Complete Your Application,
If You Leave This Process Before The Application Is Completed.**

USCN: 360300000063097

> 1998

Next >>

Attachment B

FCC Form

471

NOV

Approval by OMB
3060-0806

1999 Schools and Libraries Universal Service

Services Ordered and Certification Form

Estimated Average Burden Hours Per Response: 6 hours

This form asks schools and libraries to list the eligible telecommunications-related services they have ordered and estimate the annual charges for them so that the Schools and Libraries Corporation can set aside sufficient support to reimburse providers for services.

Please read instructions before completing. (To be completed by each Billed Entry)

Block 1: Applicant Address and Identifications (School, library, or consortium desiring Universal Service funding.)

1. Name of Applicant (Billed Entry) Arrowhead Library System 2. Funding Year 1998

3a. NCES School Code (if individual school) or NCES Library Code (if individual library)

3b. 471 Application Number (Administrator will insert this) 110099 3c. Billed Entry Number 133689

4a. Type of Applicant
(Check only one box.)

- school
- school district
- library or library consortium under the LSTA
- consortium of multiple entities

4b. If applicant is a consortium, check all other boxes that apply:

- includes non-governmental entities ineligible for support
- region of a state
- statewide
- multi-state
- state educational agency
- local educational agency
- educational service agency

5. Applicant's Street Address, P.O. Box, or Route Number

701 11th Street North

City <u>Virginia</u>	State <u>MN</u>	Zip Code <u>55792</u>	Telephone Number <u>(218) 741-3840</u>	E-mail Address <u>als@arrowhead.lib.mn.us</u>
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6. Contact Person's Name Jim Weikum

Street Address, P.O. Box, or Route Number (if different from Item 5)

City	State	Zip Code
------	-------	----------

Fill in all of the following (if available), and check the preferred mode of contact: Telephone (218) 741-3840
 FAX (218) 741-3519 E-mail jim@arrowhead.lib.mn.us Mail

Block 2: Purpose of Request

7. Purpose of Request: (Check all that apply, if any.)

- a. Discount on contract(s) signed prior to a request being posted on the Administrator's website.
Was an FCC Form 470 filed with regard to all the contract(s)? Yes No
- b. Discount on contract(s) signed after a request being posted on the Administrator's website.
- c. Minor modification or supplement to existing contract(s) for which a Form 471 was already filed.
471 Application Number _____

Block 3: Characteristics of Applicant and Applicant's Service Order (derived from FCC Form 470 Blocks 2 & 3)

8a. Number of students	8b. Number of library patrons <u>306,743</u>
------------------------	---

9. Number of buildings to be served <u>29</u>	10. Number of rooms to be served
--	----------------------------------

Existing Service	Total Services After Order
------------------	----------------------------

Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

11. Telecommunications Services		
a. Number of phones that have or require service (See instructions concerning extension phones and fax machines.)	17	17
b. Number of computers that have or require service	170	170
c. Number of high bandwidth video conferencing links	0	0
12. Internal Connections		
a. Number of buildings with at least some rooms connected	29	29
b. Number of rooms connected		
c. Highest speed of connection	T-1	T-1
13. Internet Access		
a. Number of dial up connections	3	3
b. Highest speed of such dial up connections	28.8 bps	28.8
c. Number of direct connections	32	33
d. Highest speed of such direct connections	T-1	T-1

Block 4: Determining Discount Percentage

14. Fill in one line per school, library, or library consortium and calculate in the last line, an average discount rate for the billed entity. Attach additional pages if necessary. *Note:* If the applicant has already completed this chart for all of the same entities with data that is current, provide the "471 Application Number" (Item 3b), from that previous FCC Form 471 here:

(1) Name of Individual School or Library	(2) NCES or Comparable Code for School or Library (Obtain from Administrator)	(3) Urban or Rural	(4) <i>For Schools:</i> Number of Students <i>For Libraries:</i> NCES Code of a School in its District	(5) <i>For Schools:</i> Number of Students Eligible for National School Lunch Program	(6) Discount Calculated from Discount Matrix	(7) Check if School or Library will use "Shared Services" listed in Item 15.
AURORA Public LIBRARY		RURAL	2791450		60%	<input checked="" type="checkbox"/>
Babbitt Public LIBRARY		RURAL	2700008		70%	<input checked="" type="checkbox"/>
Baudette Public LIBRARY		RURAL	2717570		60%	<input checked="" type="checkbox"/>
Bovey Public LIBRARY		RURAL	2709480		60%	<input checked="" type="checkbox"/>
Buhl Public LIBRARY		RURAL	2700001		60%	<input checked="" type="checkbox"/>
Calumet Public LIBRARY		RURAL	2709480		60%	<input checked="" type="checkbox"/>
FOR SHARED SERVICES ORDERED BY BILLED ENTITY (attach worksheet of calculations)					60%	

Contact Person's Name Jim Weikum and Phone Number (218)741-3840

Block 4: Determining Discount Percentage

(1)	(2)	(3)	(4)	(5)	(6)	(7)
Name of Individual School or Library	NCES Code	Urban or Rural	NCES Code of School	For Schools	Discount from Matrix	"Shared Services"
Carlton Public Library	133689	Rural	2707590		60%	<input type="checkbox"/>
Chisholm Public Library		Rural	2708910		60%	<input type="checkbox"/>
Cloquet Public Library		Rural	2709420		60%	<input type="checkbox"/>
Coleraine Public Library		Rural	2709480		60%	<input type="checkbox"/>
Cook Public Library		Rural	2700008		70%	<input type="checkbox"/>
Ely Public Library		Rural	2711520		50%	<input type="checkbox"/>
Eveleth Public Library		Rural	2700021		60%	<input type="checkbox"/>
Gilbert Public Library		Rural	2700021		60%	<input type="checkbox"/>
Grand Marais Public Library		Rural	2713110		50%	<input type="checkbox"/>
Grand Rapids Public Library		Rural	2713170		60%	<input type="checkbox"/>
Hibbing Public Library		Rural	2713980		60%	<input type="checkbox"/>
Hoyt Lakes Public Library		Rural	2791450		60%	<input type="checkbox"/>
International Falls Public Library		Rural	2715000		60%	<input type="checkbox"/>
Keewatin Public Library		Rural	2723310		70%	<input type="checkbox"/>
Kinney Public Library		Rural	2700001		60%	<input type="checkbox"/>
Marble Public Library		Rural	2709480		60%	<input type="checkbox"/>
Moose Lake Public Library		Rural	2721450		60%	<input type="checkbox"/>
Mountain Iron Public Library		Rural	2700001		60%	<input type="checkbox"/>
Silver Bay Public Library		Rural	2740740		60%	<input type="checkbox"/>
Two Harbors Public Library		Rural	2740740		60%	<input type="checkbox"/>
Virginia Public Library		Rural	2741040		60%	<input type="checkbox"/>
Arrowhead Library System (ALS)		Rural	2741040		60%	<input type="checkbox"/>
North Country Library Cooperative		Rural	2741040		60%	<input type="checkbox"/>
ALS-Duluth Public Library		Urban	2711040		50%	<input type="checkbox"/>

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 14 - Attachment

Worksheet of Calculations

29 library buildings.

24 buildings entitled to 60% discount as per their local school district's discount.

3 buildings entitled to 70% discount as per their local school district's discount.

2 building entitled to 50% discount as per their local school district's discount.

Divide the total discounts (1,750%) by 29, and the result is an average of 60%.

Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

Block 5: Services Ordered

15. "Shared" services: All EXCEPT site-specific, internal connections and dedicated ("private line") connections from only one school or library to an ISP or other end-user.

(1) SLC Service Provider Number or Full Legal Name of Service Provider	(2) Universal Service Control Number for Form 470 on which this is based	CONTRACT			(6) Services or Products	(7) Service Start Date	Amount		(10) Estimated Total Annual Prediscount Cost	(11) Percentage Discount (from Item 14)
		(3) Contract Number (if applicable)	(4) Award Date	(5) Expiration Date			(8) Estimated One Time Pre-discount Cost	(9) Estimated Monthly Pre-discount Cost		
143 005 231 U.S. West Comm.	3603000- 00063097	T	X	X	Telecommunication Services	4-13-98	0	596	5066 2157	60%
		C	T 10-16-95	T 11-1-98	Internet Access	01/01/98 11-98	0	6,331	5364 75,972	60%
					Internal Connections (Shared)					
143 001 207 U.S. West Comm.	3603000- 00063097				Telecommunication Services		0	182	2,184	60%
					Internet Access					
					Internal Connections (Shared)					
143 005 231 U.S. West Comm.	3603000- 00063097	T	X	X	Telecommunication Services	4-13-98	0	87	740 740 1118	50%
					Internet Access					
					Internal Connections (Shared)					

app.
5185.20
66095.64
1583.40
756.90

Library Automation
Library Catalog
Internet

Headsets
Long distance

Headsets
Local

Comm

Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

Block 5: Services Ordered

15. "Shared" services: All EXCEPT site-specific, internal connections and dedicated ("private line") connections from only one school or library to an ISP or other end-user.

(1)	(2)	CONTRACT			(6)	(7)	Amount		(10)	(11)
		(3)	(4)	(5)			(8)	(9)		
S.L.C Service Provider Number or Full Legal Name of Service Provider	Universal Service Control Number for Form 470 on which this is based	Contract Number (if applicable)	Award Date	Expiration Date	Services or Products	Service Start Date	Estimated One Time Pre-discount Cost	Estimated Monthly Pre-discount Cost	Estimated Total Annual Prediscount Cost	Percentage Discount (from Item 14)
Airtouch Cellular 143000188 14301286	3603000-00063097	C	9-10-96	12-13-98	Telecommunication Services	1-1-98	0	29	348	60%
					Internet Access					
					Internal Connections (Shared)					
Infotel Communications 143005-305	3603000-00063097	C	5-5-98	12-31-98	Telecommunication Services	5-5-98	0	19	152 228	50%
					Internet Access					
					Internal Connections (Shared)					
Infotel AT&T Readyline 143001-192	3603000-00063097	C	5-5-98	12-31-98	Telecommunication Services	5-5-98	0	275	2200 3,300	60%
					Internet Access					
					Internal Connections (Shared)					

cellphone for system vehicles

Duluth R&R corp dist

readytrs. toll free

appr. 302.76

154.28

2233.00

143005305

Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

16. "Site Specific" Services: Internal connections not shared by multiple schools or libraries and dedicated ("private line") connections from only one school or library to an ISP or other end-user.

(1)	(2)	CONTRACT			(6)	(7)	Amount (See instructions about rounding)			(11)	(12)
		(3)	(4)	(5)			(8)	(9)	(10)		
SLC Number of Service Provider (Obtain from Service Provider)	Universal Service Control Number for Form 470 on which this is based	Contract Number (if applicable)	Award Date	Expiration Date	Services or Products	Service Start Date	Estimated One Time Pre-discount Cost	Estimated Monthly Pre-discount Cost	Estimated Total Annual Pre-discount Cost	Percentage Discount (from Item 14)	School or Library Code (Listed on website)
					Dedicated Services						
					Internal Connections						
					Dedicated Services						
					Internal Connections						
					Dedicated Services						
					Internal Connections						
					Dedicated Services						
					Internal Connections						
					Dedicated Services						
					Internal Connections						

Contact Person's Name Jim Weikum and Phone Number: (218) 741-3840

17. Check this box to confirm that, for each service provider listed in 15 and 16, above, a list is attached (as an appendix to this form) of all of the services that each service provider is providing to the billed entity. Service providers should provide these lists on request.

18. a. Total dollars of support allocated for this application for the entire funding year (calculated by administrator)	
b. Amount of support set aside for this application for the first six months of the year (calculated by administrator)	
19. Provide the total estimated cost (pre-discount price) for the services you expect to order in the funding year following the one for which you are applying here. (This figure is not binding.)	94,000
20. Is your order solely for basic telephone service? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Block 6: Certifications and Signature

21. The applicant is eligible for support because it includes: (Check one or both.)
- a. schools under the statutory definitions of elementary and secondary schools found in the Elementary and Secondary Education Act of 1965, 20 U.S.C. Secs. 8801(14) and (25), that do not operate as for-profit businesses and do not have endowments exceeding \$50 million; and/or
 - b. libraries or library consortia eligible for assistance from a state library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools, including, but not limited to, elementary and secondary schools, colleges, or universities.
22. The school(s) or library(ies) I represent have secured access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to make effective use of the services purchased as well as to pay the discounted charges for eligible services.
23. All of the individual schools, libraries, and library consortia listed above in items 15 and 16 are covered by:
- a. an individual; and/or
 - b. higher-level technology plan(s) for using the services requested in this application (if those services consist of other than voice services).
24. Status of technology plans (check one):
- a. Technology plan(s) has/have been approved; or
 - b. Technology plan(s) will be approved by a state or other authorized body; or
 - c. Technology plan(s) will be submitted to Schools and Libraries Corporation for approval.
25. I certify that the entities eligible for support that I am representing have complied with all applicable state and local laws regarding procurements of services for which support is being sought.
26. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.
27. I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service receive an appropriate share of benefits from those services.
28. I recognize that I may be audited pursuant to this application and will retain for five years any and all worksheets and other records that I rely upon to fill out this application.
29. I certify that I am authorized to submit this request on behalf of the above-named institution, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

30. Signature <u>Jim Weikum</u>	31. Date <u>4-14-98</u>
32. Printed name of authorized person <u>Jim Weikum</u>	
33. Title or position of authorized person <u>Director</u>	

Contact Person's Name Jim Weikam and Phone Number: (218) 741-3840

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

NOTICE TO INDIVIDUALS: Section 54.504 of the Federal Communication Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation of potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party of a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number (such as your social security number) and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

With the exception of your social security number, if you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, *et seq.*

Public reporting burden for this collection of information is estimated to average 6 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554..

This form should be submitted to: **Schools and Libraries Corporation**
P.O. Box 4217
Iowa City, Iowa 52244-4217
1-888-203-8100

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

US West Communications (SPIN #143005231). Provides 56kbs and T-1 frame relay circuits for a shared library automation system & library catalog for twenty-nine library buildings. Circuits are also used for e-mail and Internet/WEB access to each library building.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

US West Communications (SPIN #143001207). Provides long-distance telephone service for the Arrowhead Library System, located in Virginia, Minnesota.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

US West Communications (SPIN #143005231). Provide local telephone service for the Arrowhead Library System located in Virginia, MN.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

US West Communications (SPIN #143005231). Provides local telephone service for the Arrowhead Library System reference & referral office located at the Duluth, MN Public Library.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

InfoTel Communications (SPIN #143005305). Provides long-distance telephone service for the Arrowhead Library System reference & referral office located at the Duluth, MN Public Library.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

AirTouch Cellular (SPIN # unknown). Provides cellular phone service for Arrowhead Library System vehicles, including a delivery van and Bookmobile.

Contact Person's Name Jim Weikum and Phone Number (218) 741-3840

Item 17 - Attachment

Services Provided

AT&T (SPIN #1430011920. Provides toll-free telephone service to the Arrowhead Library System in Virginia, Minnesota.

Attachment B

SLC

E-3554

SCHOOLS AND LIBRARIES CORPORATION

FACSIMILE TRANSMITTAL SHEET

CONTACT NAME: <u>Jim Workum</u>	FROM: Schools and Libraries Corporation
APPLICANT NAME: <u>Ameshead Library System</u>	DATE: <u>7-27</u>
FAX NUMBER: <u>(218) 741 - 3519</u>	TOTAL NO. OF PAGES INCLUDING COVER: <u>5</u>
RE: FCC Form 471 Problem Resolution	YOUR CONTROL NUMBER: <u>E 3554</u>

IMMEDIATE ATTENTION REQUESTED

Dear Contact Person:

Following this cover page are the corrections discussed over the phone. We are including the first page of your 471 Application to help you reference your form. Please follow the indicated instructions:

- 1. Initial next to the changes made on the pages that are faxed to you.
Item 15 X Item 16 _____
- _____ 2. Include any requested pages. Item 14 _____ Item 17 _____
- 3. Sign, date and fill out the SLC Response Form/Cover Sheet; this is your Certification. This must be returned when you fax us back.
- 4. Fax back all pages included in this fax. This is necessary to process your corrections. *Please write your control number on all pages you fax back.*
- 5. Thank You! Annie

We look forward to receiving the above needed corrections to your application.

Thank you,
Schools and Libraries Corporation

E-3554

SLC

SCHOOLS AND LIBRARIES
CORPORATION
(888) 205-8100

Date:

To:

Re: Form 471

Please review and initial the changes/corrections on the following pages of your Form 471 application, control number E 3554. We have included the first page of your Form 471 to ensure this is the correct application. If the changes/corrections are appropriate, please sign below, authorizing SLC to make these changes/corrections on your behalf. Fax this completed form (and supporting documentation if required) to (888) 276-8736 to:

ATTN: Annie

"I certify that the information listed contained in the attachment(s) is accurate and complete to the best of my knowledge, information and belief, and that I am authorized to submit this information on behalf of Arrowhead Library System (Name of billed entity Form 471 applicant)."

Jim Weikum
(Name of Authorized Person)

Director
(Title of Authorized Person)

Jim Weikum
(Signature of Authorized Person)

(218) 741-3840
(Telephone Number of Authorized Person)

7-29-98
(Date)

Contact Person's Name

Jim Weikum

and Phone Number:

(218) 741-3840

Block 5: Services Ordered

15. "Shared" services: All EXCEPT site-specific, internal connections and dedicated ("private line") connections from only one school or library to an ISP or other end-user.

(1)	(2)	CONTRACT			(6)	(7)	Amount			(11)
		(3)	(4)	(5)			(8)	(9)	(10)	
SLC Service Provider Number or Full Legal Name of Service Provider	Universal Service Control Number for Form 470 on which this is based	Contract Number (if applicable)	Award Date	Expiration Date	Services or Products	Service Start Date	Estimated One Time Pre-discount Cost	Estimated Monthly Pre-discount Cost	Estimated Total Annual Pre-discount Cost	Percentage Discount (from Item 14)
143-005-231 US West Communications	3603000-00063097	X	X	X	Telecommunication Services	4-13-98	0	596	5,364 5,066	60%
		C	10-16-95	11-1-98	Internet Access	1-1-98 11-95	0	6,331	75,972	60%
					Internal Connections (Shared)					
143001207 US West Communications	3603000-00063097				Telecommunication Services		0	182	2,184	60%
					Internet Access					
					Internal Connections (Shared)					
143005231 US West Communications	3603000	X	X	X	Telecommunication Services	4-13-98	0	87	783 740	50%
					Internet Access					
					Internal Connections (Shared)					

E-3554

7-27-1998 1:02PM

FROM

x 9 months
OK
JW

x 9 months
OK
JW

2-27 AR P.D.

Contact Person's Name

Jim Weikum

and Phone Number:

(218) 741-3840

Block 5: Services Ordered

15. "Shared" services: All EXCEPT site-specific, internal connections and dedicated ("private line") connections from only one school or library to an JSP or other end-user.

(1) SLC Service Provider Number or Full Legal Name of Service Provider	(2) Universal Service Control Number for Form 470 on which this is based	CONTRACT			(6) Services or Products	(7) Service Start Date	Amount			(11) Percentage Discount (from Item 14)
		(3) Contract Number (if applicable)	(4) Award Date	(5) Expiration Date			(8) Estimated One Time Pre-discount Cost	(9) Estimated Monthly Pre-discount Cost	(10) Estimated Total Annual Pre-discount Cost	
<i>Airtouch Cellular</i>	<i>3603000-00063097</i>	<i>C.</i>	<i>9-10-96</i>	<i>12-31-98</i>	Telecommunication Services	<i>1-1-98</i>	<i>0</i>	<i>29</i>	<i>348</i>	<i>60%</i>
					Internet Access					
					Internal Connections (Shared)				<i>152</i>	
<i>143005305 InfoTel Communications</i>	<i>3603000-00063097</i>	<i>C.</i>	<i>5-5-98</i>	<i>12-31-98</i>	Telecommunication Services	<i>5-5-98</i>	<i>0</i>	<i>19</i>	<i>228</i>	<i>50%</i>
					Internet Access					
					Internal Connections (Shared)					
<i>143005305</i> <i>Infotel</i> <i>AECS</i> <i>(218) 741-3840</i>	<i>3603000-00063097</i>	<i>C.</i>	<i>5-5-98</i>	<i>12-31-98</i>	Telecommunication Services	<i>5-5-98</i>	<i>0</i>	<i>275</i>	<i>2,200</i> <i>2,200</i>	<i>60%</i>
					Internet Access					
					Internal Connections (Shared)					

E-3554

*x 8 months
OK
JW*

*x 8 months
OK
JW*

*7-27
AB*

USAC
UNIVERSAL SERVICE
ADMINISTRATIVE CO.

Attachment C

Box 125 - Correspondence Unit
100 South Jefferson Road
Whippany, NJ 07981

RECEIVED

NOV 9 1999

FCC MAIL ROOM

Schools and Libraries
Division

ARROWHEAD LIBRARY SYSTEM
JIM WEIKUM
701 11TH ST N
VIRGINIA MN 55792-2298

February 9, 1999

Re: Form 471 Application Number: 110099
Funding Year: 1998
Billed Entity Number: 133689

We have completed our review of your FCC Form 471, Services Ordered and Certification Form, and made decisions with respect to your requests for discounts along with other applications received within the same time period. This letter is to advise you of our decisions.

As you may know, the Federal Communications Commission (FCC) in June 1998 made two changes to the Universal Service Fund for schools and libraries that have direct bearing on your discount request for 1998. First, the 1998 program year has been extended by six months, for a new ending date of June 30, 1999. Second, the FCC established new funding priorities whereby all eligible applicants will receive discounts for eligible telecommunications services and Internet access. Support for internal connections will be allocated in accordance with need so that schools and libraries will receive discounts in order of the discount percentages for which they qualify beginning with applications qualifying for the highest discount percentages. Discounts for internal connections will continue until all funds are exhausted. These changes are reflected in the information in this letter regarding your discount request.

On the following page(s) is a list, by row of Items 15 and 16 of your FCC Form 471. For each item, there is a Funding Request Number (FRN) and several other

RECEIVED

FEB 16 1999

ARROWHEAD LIBRARY
SYSTEM

- * **Earliest Possible Effective Date of Discount:** The first possible date of service for which the SLC will reimburse the service provider for discounted services. Note: If the actual service start date provided on a Form 486 is later than this date, the actual service start date set forth in the Form 486 will be the effective date of the discount.
- * **Contract Expiration Date:** The date the contract expires. This will be present only if a contract expiration date was provided on Form 471.
- * **Estimated Total Annual Pre-discount Cost:** Amount in Column 10 of Item 15/16, Form 471 as determined through the application review process, PLUS an automatic extension of monthly costs for Telecommunications Services and Internet Access through June 30, 1999. Please note that, during the Problem Resolution process at SLC, the amount in Col. 10 of Item 15/16 may have been corrected to conform to the information provided about Service Start Date and Monthly Costs.
- * **Discount Percentage Approved by SLC:** This is the discount rate that the SLC has approved for this service.
- * **Funding Commitment Decision:** This represents the total amount of funding that the SLC is now reserving to reimburse service providers for the cost of the discount for this service. This figure may be different from the Estimated Total Annual Pre-Discount Cost (Col. 10 of Item 15/16) times the Percentage Discount (Col. 11 of Item 15/16) in your application. It may be higher because of the addition of the monthly cost for Telecommunications Services and Internet Access for the six months from January 1, 1999, through June 30, 1999. It may be lower because of an adjustment determined appropriate by the SLC, such as of the discount percentage, or a denial of discounts and, if so, the accompanying comment will explain this difference. The difference may also reflect a reduction from the request level made necessary by overall funding limitations, in which case the "Funding Status" above will indicate "Partially Funded" or "Unfunded." Whatever amount is listed here, it is important that you and your service provider both recognize that the SLC should be invoiced and the SLC may direct disbursement of discounts on only eligible, approved services actually rendered.
- * **Funding Commitment Decision Explanation:** This entry may appear to amplify the comment in the "Funding Commitment Decision," if the discount request for this service is denied for reasons other than "Unfunded" or if the SLC determined that some adjustment to the request level was appropriate.

Using the Enclosed FCC Form 486 and Invoice

FCC Form 486: You will use this form to notify the SLC that you are currently receiving or have already received services for which discounts have been approved. Your completed Form 486 allows us to begin processing invoices from your service providers for your discounts. It also sets in motion the process by which you and your service provider can invoice SLC for approved services you have already paid for.

Each Billed Entity Applicant must file a separate Form 486, although each Billed Entity's Form 486 may include services from multiple Forms 471 if the same Billed Entity Number is listed on the various Funding Commitment Decision letters that you receive. When completing your Form 486, please be certain to use the Billed Entity Number as listed at the beginning of this Funding Commitment letter. (We may have revised or corrected the Billed Entity Number from your original Form 471, so please use the number exactly as it is listed in this letter.)

To assist in completing your Form 486, we have pre-printed your Block 1 information, including the Billed Entity Number. Please review the pre-printed

very important pieces of information relating to the disposition of that request. A complete explanation of each item begins below.

If you have any questions about our decisions on your discounts, you may send them in writing to the Schools and Libraries Corporation, Box 125 - Correspondence Unit, 100 South Jefferson Road, Whippany, NJ 07981.

Your next step in the discounting process is to complete and submit the FCC Form 486 enclosed with this letter to notify the SLC that you are currently receiving or have already begun to receive services for which discounts have been approved. This will enable your service providers to invoice SLC for your discounts. Please note that we are notifying each service provider listed on your Form 471 of our decision on your discount request. In addition, you should contact each service provider yourself to make any necessary arrangements regarding start of services, billing of discounts, and any other administrative details relevant to your participation in the Universal Service Fund. For important information about your Form 486, see next page.

FCC Form 471 Applicants who are approved for discount eligibility are reminded that they continue to be subject to audits and other reviews that the SLC may undertake to assure that discounted services are being used in compliance with program rules. If the SLC discovers that discounted services are not being used in compliance with program rules, 471 Applicants will be subject to enforcement activities and other means of recourse by the SLC and other appropriate Federal, state, and local authorities.

Explanation of Information Provided in SLC Funding Notification

On the following pages we provide you with a synopsis of the discount eligibility decision for each item you requested. To help understand this synopsis the following definitions are provided:

- * Funding Request Number (FRN): A number assigned by the SLC that will identify a Funding Request. A Funding Request is a single row of item 15 or 16.
- * Funding Status: An item may be "Funded," "Denied," "Partially Funded," or not approved because of "Funds Exhausted." An item that is "Funded" will be approved at the level that SLC determines is appropriate for that item. That will generally be the level requested by the Applicant unless the SLC determines during the application review process that some adjustment is appropriate, for example, a different discount percentage for that item than the FCC Form 471 featured. If an item is "Denied," that denial will be briefly explained in the "Funding Commitment Decision," and amplification of that explanation may be offered in the section, "Funding Commitment Decision Explanation." An item will be "Partially Funded" or "Unfunded," in accordance with FCC program rules, if the total amount of funds in the Universal Service Fund is insufficient to fully fund all approved requests. If the Form 471 was received after all the funds in the Universal Service Fund were allocated and it was processed, the status will indicate "Unfunded - Funds Exhausted."
- * SPIN (Service Provider Identification Number): A unique number assigned to each service provider by the Universal Service Administrative Company (USAC).
- * Service Provider Name: The legal name of the service provider.
- * Provider Contract Number: The number of the contract between the eligible party and the service provider. This will be present only if a contract number was provided on Form 471.
- * Services Ordered: The type of service ordered from the service provider, as shown on Form 471.

information. If you believe there is an error in the pre-printed information -except for the Billed Entity Number-please cross off and print the correct information above each item. Then make multiple copies of this Billed Entity -specific Form 486 for future use, and follow the instructions with the form to complete and submit it to SLC.

Billed Entity Applicant Reimbursement Form: If you have already paid in full for services for which you are now being approved for discounts, you can use the enclosed Billed Entity Applicant Reimbursement Form to seek reimbursement from your service provider. This Form is not for use by service providers, who have their own invoice form. If you plan to submit a Billed Entity Applicant Reimbursement Form, please read and follow the instructions carefully regarding the Form as well as the Form 486 to avoid delay in processing your reimbursement.

SLC Funding Notification Synopsis for Application Number: 00110099

Funding Request Number:00131241 Funding Status: Funded
SPIN: 143005231 Service Provider Name: U S WEST
Provider Contract Number: T
Services Ordered: Telecommunications Services
Effective Date of Discount: 04/13/1998 Contract Expiration Date:
Estimated Total Annual Pre-discount Cost: \$8,940.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$5,185.20 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

Changed to
Infotel
5/5/98

Funding Request Number:00131242 Funding Status: Funded
SPIN: 143005231 Service Provider Name: U S WEST
Provider Contract Number: C
Services Ordered: Internet Access
Effective Date of Discount: 01/01/1998 Contract Expiration Date: 12/31/1998
Estimated Total Annual Pre-discount Cost: \$113,958.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$66,095.64 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

486

Portion of
this should
be GTE

Funding Request Number:00131244 Funding Status: Funded
SPIN: ~~143005231~~ Service Provider Name: ~~U S West Long Distance, inc.~~
Provider Contract Number: T
Services Ordered: Telecommunications Services
Effective Date of Discount: 04/13/1998 Contract Expiration Date:
Estimated Total Annual Pre-discount Cost: \$2,730.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$1,583.40 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

486

Infotel

Change
made
per Guy
3/4/99
4:00 P.M.

Funding Request Number:00131245 Funding Status: Funded
SPIN: 143005231 Service Provider Name: U S WEST
Provider Contract Number: T
Services Ordered: Telecommunications Services
Effective Date of Discount: 04/13/1998 Contract Expiration Date:
Estimated Total Annual Pre-discount Cost: \$1,305.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$756.90 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

Switched
to Infotel
7/4/99

8/4/99

Changed
back per
William
- Incorrect
Changed
before - no
under FCC
guidelines

Headquarters
telephone

Internet

143005305
Headquarters
L. Dist.

Out R/R
Mainline

Funding Request Number:00132285 Funding Status: Funded
SPIN: 143012086 Service Provider Name: Airtouch Cellular
Provider Contract Number: C
Services Ordered: Telecommunications Services
Effective Date of Discount: 01/01/1998 Contract Expiration Date: 12/31/1998
Estimated Total Annual Pre-discount Cost: \$522.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$302.76 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

486

Funding Request Number:00132287 Funding Status: Funded
SPIN: 143005305 Service Provider Name: InfoTel Communications LLC
Provider Contract Number: C
Services Ordered: Telecommunications Services
Effective Date of Discount: 05/05/1998 Contract Expiration Date: 12/31/1998
Estimated Total Annual Pre-discount Cost: \$266.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$154.28 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

486

Funding Request Number:00132289 Funding Status: Funded
SPIN: 143005305 Service Provider Name: InfoTel Communications LLC
Provider Contract Number: C
Services Ordered: Telecommunications Services
Effective Date of Discount: 05/05/1998 Contract Expiration Date: 12/31/1998
Estimated Total Annual Pre-discount Cost: \$3,850.00
Discount Percentage Approved by SLC: 58%
Funding Commitment Decision: \$2,233.00 - FRN approved; modified by SLC
Funding Commitment Decision Explanation: The shared discount was corrected

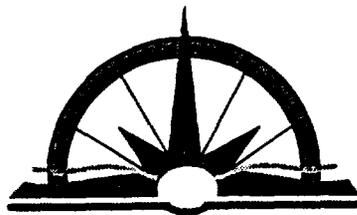
486

Cell phones

Dial R+R.C.

Bill Free

Attachment D



Arrowhead Library System

RECEIVED

NOV 9 1999

FCC MAIL ROOM
March 1, 1999

SLD
Box 125
Correspondence Unit
100 South Jefferson Road
Whippany, NJ 07981

Re: Funding Commitment Decisions Letter 00110099
Billed Entity #133689

Dear Sir or Madam:

Per a discussion with your customer service representative, Arrowhead Library System (ALS) has been instructed to send you information regarding a correction that should be made regarding our originally filed 471 form. One of our service providers GTE was omitted from the form. We estimate that during the 01/01/98-12/31/98 period, our costs for GTE were \$19,963.44. This amount was inadvertently included under U.S. West SPIN #143005231 on the (1998-1999) 471 form. Likewise, your commitment letter has included this amount for U.S. West under funding request # 00131242.

GTE Minnesota, SPIN #143004784 should be added to our (1998-1999) 471 form as a provider of 56kbs frame relay circuits for a shared library automation system and library catalog for 6 library buildings. These circuits are also used for e-mail and Internet/WEB access to each library building. Again, our estimated costs for the 01/01/98-12/31/98 were \$19,963.44, or an average of \$1,663.62 per month. This amount should then be subtracted from U.S. West, SPIN #143005231. We do not have a contract with GTE.

ALS has been instructed by your Customer Service Representative not to complete the 486 form or the BEAR forms until ALS has received your response regarding this change. I look forward to your reply.

If you need additional information, you may contact Shari Fisher at 218-741-3840.

Thank you.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jim Weikum". The signature is fluid and cursive, with a large, sweeping initial "J".

Jim Weikum
Director