

EXHIBIT A
CONTRACT INFORMATION SHEET

Section 1. Client Information:

Company Name:
Principal Place of Business:

Doing Business As:
State of Incorporation:

Section 2. End User Contact

Name:
Title:
Address:

Phone:
Business Hours:

Section 3. Notice and Demand

CLIENT

Name:
Title:
Address:

Phone:
Fax Number:

NYNEX

Name:
Title:
Address:

Phone:
Fax Number:

Section 4. Rates and Charges CIC 078 Additional CIC

	NET	NYT	NET	NYT
\$.96 per bill	_____	_____	_____	_____
\$.01 per msg.*	_____	_____	_____	_____
\$.30 per msg	<u> X </u>	<u> X </u>	_____	_____
\$.01 per bill	_____	_____	_____	_____

Section 5. Start-up Fees

	NET	NYT
\$25,000 for each region	<u> N/A </u>	<u> N/A </u>

* The \$.01 per message charge applies only to those messages in excess of an average of 10 messages per bill.

EXHIBIT RBILLING FOR CLIENT PAY-PER-CALL SERVICES

1. Subject to the terms and conditions of this Exhibit and the Agreement for Billing and Collection Services ("Agreement") of which this Exhibit forms a part, NYT will provide Billing and Collection Services for Client's Pay-Per-Call Services or for the Pay-Per-Call Services of the ICs and/or OSPs represented by the Client acting as a Clearing Agent.
2. NYT requires that Pay-Per-Call Services message detail be in a format that clearly identifies such charges to the Client End User Customers. This identification should be in a form easily recognizable by end user customers, e.g., Sportsphone, Horoscope, etc.
3. As required by FCC/FTC rules, all Pay-Per-Call Services charges will appear in a separate section of the bill page, entitled "Pay-Per-Call Services".
4. Client shall not attempt to rebill those charges for Pay-Per-Call Services messages that are recoured for the first-time by NYT.
5. NYT reserves the right to immediately suspend the provisioning of all Billing and Collection Services if NYT in its sole discretion determines that billing and collection for Client's Pay-Per-Call Services (or the Pay-Per-Call Services of the ICs and/or OSPs represented by the Client acting as a Clearing Agent) adversely impacts the reputation of NYT or its public image. Upon suspension, NYT will notify Client in writing of the reason(s) for said suspension. NYT shall have the right to terminate this Agreement after thirty (30) days of such notification if during that period Client does not cure the problem. Notwithstanding anything to the contrary herein, NYT shall have no right to terminate its provision of Billing and Collection Services for Client if such termination is prohibited by any legislative or regulatory rule, action, statute or order.
6. Except as provided elsewhere in this Exhibit, NYT will provide Billing and Collection Services for Client's Pay-Per-Call Services (or the Pay-Per-Call Services of ICs and/or OSPs represented by the Client acting as a Clearing Agent) in a manner which is consistent with the guidelines and procedures under which NYT bills and collects its own charges for like or similar type calls. In addition to contractual, tariff and legal requirements, pay-per-call audiotex services are subject to the NYNEX Billing and Collections Guidelines.
7. Client further agrees that as a condition of NYT rendering billing services for Pay-Per-Call Services associated with group access bridging services (GABS) (i.e., any service which allows telephone users, for a fee, to call a publicized number to join an ongoing casual group conversation), Client will perform, or will require entities acting on its behalf to perform, the following:
 - (a) With respect to GABS services offered to teens, a monitor will orally announce that five minutes have elapsed since the inception of the call and will make an oral announcement at five minute intervals thereafter.
 - (b) As to all other GABS, an audible tone will be employed at ten minute intervals after the inception of the call.
 - (c) In connection with GABS teen lines, Client will certify that moderators on its lines have been trained in facilitating group conversations and in recognizing and dealing with serious problems which often affect teenagers.

- (d) In connection with all advertising for GABS, each advertisement for each such service will clearly indicate the price for that service, both audibly and visually where applicable, including the charge for a nine minute call and each additional minute thereafter; and for all its advertising aimed at audiences under 18 years of age will follow the more stringent Federal Communications Commission standards and National Network Guidelines governing advertising to audiences under 12 years of age.
 - (e) An introductory message will be included on all lines that describe the type of GABS service, restates the cost for a nine minute call and each additional minute thereafter, and explains the time tone procedures where applicable.
 - (f) The audio announcements for GABS advertisement broadcast during time spots considered to be within time frames that contain programming directed to children under twelve (12) years of age must be presented in language that can be understood by children and must advise children to obtain parental consent before calling.
 - (g) Whenever technically feasible, Client will block access to its lines from any NYT customer line upon the written request of the customer.
8. NYT requires that all Pay-Per-Call services be provided on the 900 service access code.
9. In the event of a conflict between any term and condition set forth in the Agreement and in this Exhibit, the terms of this Exhibit shall control, only to the extent of the actual conflict.

EXHIBIT C
MESSAGE READY BILL MESSAGE SERVICE

Subject to the terms and conditions of this Exhibit C and the Agreement for Billing and Collection Services (the "Agreement") of which this Exhibit forms a part, NYT shall provide Message Ready Bill Message Service ("MR Bill Message Service") to Client.

1. General Service Description:

MR Bill Message Service consists of NYT's printing of Client developed Marketing Messages on the Client bill. Client may request that these messages be printed in the Spanish language. Such messages will contain informational or promotional announcements about Client services or about Client sponsored services of third parties. Client may change its messages on a monthly billing cycle basis, beginning on the first day of each calendar month and ending on the last day of the month. The Marketing Message will appear on the first Client page of the NYT bill.

2. Number of Messages:

NYT will print one (1) Marketing Message per bill.

3. Format:

Each Marketing Message may contain up to eight (8) lines of text with a maximum of 75 characters (including spacing and punctuation) per line. Client may request bolding and underlining of text.

4. Transmission:

Client shall have the right to send up to six (6) different Marketing Messages per month. For each month that Client purchases MR Bill Message Service, NYT shall upon request by Client, target messages so that only some Client customers receive them. NYT agrees that it will provide targeting, as requested, by:

- a. Client Presubscribed customers versus casual users
- b. State
- c. Class of service
- d. NPA/NXX
- e. Billing Telephone Number ("BTN")
(BTNs that are to be targeted will be provided by Client by tape.)
- f. Toll usage level
- g. Call type (e.g., operator assisted)

With the exception of BTN, NYT will provide combinations of up to any three selection criteria at no additional cost to Client. NYT agrees to review requests for additional targeting, and if acceptable, provide to Client, on a Time and Cost basis.

assigned costs; and (2) will be effective with the date that Client would cease to pay for reassigned costs under the procedure in effect prior to the reassignment of costs (e.g., the date on which the NYNEX Telephone Companies would no longer be permitted to charge such costs under access). In any event the NYNEX Telephone Companies shall be permitted to recover Client's proportionate share of costs reassigned to the billing and collection category from the date such costs are reassigned to the billing and collection category. If it is later determined that such costs should not have been billed to Client because those costs have been recovered elsewhere, Client shall be entitled to a credit plus interest. Interest shall be calculated by using the prime rate, as reported in the *Wall Street Journal* the first business day of January and July of every year, plus two percentage points. Such credit shall be reflected on the next billing and collection charges bill issued after it is determined that Client is entitled to a credit. NYT shall notify Client, in writing, of the effective date of any proposed surcharge or surcredit and, upon request, provide Client with the calculations used to determine the surcharge or surcredit which shall be auditable under the provisions of Section 12 of the Agreement.

In the event NYT imposes a surcharge upon Client, Client shall have the right to terminate this Agreement, without penalty, provided Client notifies NYT in writing within ninety (90) days from the date of NYT's written notification to Client of the surcharge. If Client elects to terminate, said termination shall become effective no later than six (6) months from the date of NYT's written notification or such longer period as designated by Client and Client shall be responsible for payment of the surcharge if such increase becomes effective prior to termination of service. In the event that the longer period designated by Client extends beyond the term of this Agreement, NYT agrees to continue providing Billing and Collection Services to Client for such period under the same terms and conditions and rates and charges, including the surcharge. NYT agrees to cooperate fully with Client in the planning and implementation of any transition from NYT to Client billing as a result of Client election to terminate this Agreement under this paragraph. If Client does not elect to terminate as provided herein, then the surcharge shall become effective in accordance with the above provisions.

C. Client Right to Renegotiate

If, at any time during the term of this Agreement, NYT offers interLATA telecommunication services beyond those which on the effective date it is able to offer in any local exchange serving area in which NYT provides local exchange service, and Client is unable to meet its Minimum Charges obligations substantially due to those new interLATA services, Client shall have the right to renegotiate those obligations for any affected year.

If, at any time during the term of this Agreement, Client is otherwise unable to meet its Minimum Charges obligations due to NYT acts or omissions, Client shall have the right to renegotiate those obligations for any affected year.

D. Price per Bill

For the purpose of applying this charge, a bill will consist of all pages bearing the same company logo. If NYT agrees to bill some of Client's charges under an additional Carrier Identification Code, then Client will pay the rates and charges for those bills issued under the additional Carrier Identification Code. The provision of Billing and

Collection Services for Client's additional Carrier Identification Code shall begin on such date as is mutually agreed to by the Parties in writing and may be cancelled by Client at any time without penalty.

E. Price per Message

The per message charge of \$.30 applies to each message billed.

F. Manual Adjustment Charge

Client will pay NYT \$10.00 for each Client initiated paper IC/LEC Memo processed by NYT for rebilling of Client charges in accordance with Section 8(B).

G. Marketing Message

When utilized, Client shall pay NYT \$.045 per Marketing Message per Bill. There will be no charge for messages required by regulatory or legal authorities.

H. Pay-Per-Call Advisory Message

When Pay-Per-Call messages are billed, the FCC/FTC required advisory statement will be displayed on the Client bill page within the Pay-Per-Call Services section. Client shall pay NYT \$.03 per advisory statement.

I. Minimum Charges

Client shall pay NYT a guaranteed Minimum charge in accordance with the rate schedule listed above. The amounts billed by NYT for Billing and Collection Service will be applied towards the Minimum Charges. The amount billed to Client each month will be determined using the terms and formula outlined below. Client will be responsible for the Minimum Charges beginning at the time of the Effective Date. In the event NYT agrees to provide Billing and Collection Services to Client under an additional CIC(ABEC)/ACNA an additional Minimum charge in an amount equal to the monthly minimum charge stated above will apply. The Client will be responsible for this amount only during the length of time that NYT provides Billing and Collection for Client.

Defined Terms

1. Monthly Minimums - The Monthly Minimum charges set forth above.
2. Cumulative Minimums - Sum of the Monthly Minimum charges from the beginning of contract up to and including the current month's Monthly Minimum charge.
3. Monthly Actuals - Billing and Collection charges calculated by applying the above per bill and per message charges to the current month's bill and message volumes.
4. Cumulative Actuals - Sum of the Monthly Actuals from the beginning of the contract up to and including the current month's Monthly Actual.
5. Cumulative Billed Amount - The sum of the Billed Amounts from the beginning of the contract up to and including the current month's Billed Amount.

6. Billed Amount - The amount billed by NYT to Client in a given month for Billing and Collection Services.

Formula

The Billed Amount in each month shall be the greater of (1) Cumulative Actuals less the previous month's Cumulative Billed Amount, or (2) Cumulative Minimums less the previous month's Cumulative Billed Amount. The following example demonstrates the application of the above formula.

Example

<u>Month</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Minimums (1)	10	10	10	10	10	10
Cumulative Minimums (2)	10	20	30	40	50	60
Actual (3)	5	8	12	18	5	15
Cumulative Actuals (4)	5	13	25	43	48	63
Cumulative Billed (5)	10	20	30	43	50	63
Billed (6)	10	10	10	13	7	13

In the event NYT provides Billing and Collection Services to Client under an additional CIC(ABEC)/ACNA, the Billed Amount will be determined separately for those bills issued under each CIC(ABEC)/ACNA. The amounts billed by NYT for Bill Message Service will not be included in the application of the above formula used to determine Client's Billed Amount in each month.

J. Start Up Fee

Client shall pay NYT a \$25,000 start up fee which covers the cost of activities needed to initiate Billing and Collection Services to new customers. Such activities include but are not limited to: testing; tape/transmission set-up; programming costs; digitization of Client's logo; formatting of Client specific end user bill page, set-up of NYNEX reports provided to Client and methods/procedures implementation. This is a one time non-refundable charge payable immediately upon Client's signing of the Agreement.

K. Postage Escalator

In the event that, during the term of this Agreement, the U.S. Postal Service increases the rate for one ounce first class zip sort postage, Client shall pay NYT one third of such increase on a per bill basis. NYT shall notify Client in writing of the effective date of any postage increase.

EXHIBIT A
CONTRACT INFORMATION SHEET

Section 1. Client Information:

Company Name:
Principal Place of Business:

Doing Business As:
State of Incorporation:

Section 2. End User Contact

Name:
Title:
Address:

Phone:
Business Hours:

Section 3. Notice and Demand

CLIENT

Name:
Title:
Address:

Phone:
Fax Number:

NYNEX

Name:
Title:
Address:

Phone:
Fax Number:

Section 4. Rates and Charges CIC 078 Additional CIC N/A

	NET	NYT	NET	NYT
\$.96 per bill	_____	_____	_____	_____
\$.01 per msg.*	_____	_____	_____	_____
\$.30 per msg	X	X	_____	_____
\$.01 per bill	_____	_____	_____	_____

Section 5. Start-up Fees

	NET	NYT
\$25,000 for each region	<u>N/A</u>	<u>N/A</u>

* The \$.01 per message charge applies only to those messages in excess of an average of 10 messages per bill.

NOTICE OF CONTRACT AMENDMENT

Bell Atlantic hereby amends its Billing and Collection Services Agreements (the "Agreements") to include the following provisions:

1. If an end user complains to Bell Atlantic that he has been "crammed" (i.e., he has been billed by Bell Atlantic for Miscellaneous Services that he did not order), Bell Atlantic will adjust the disputed charge off the end user's bill and recourse the amount of the disputed charge to Customer. Customer shall not resubmit any such charges to Bell Atlantic for rebilling. Customer also shall not submit any new or additional recurring or nonrecurring charges associated with the Miscellaneous Services disputed by the end user.
2. This amendment shall take effect as of July 4, 1998 for all of the Agreements between Bell Atlantic and Customer.
3. In the event of any conflicts between the terms of this Amendment and the Agreements, the terms of this Amendment shall govern.
4. In all other respects, the Agreements shall remain in full force and effect.

Dated: May 4, 1998

5. Review Process:

Client shall submit its proposed Marketing Messages to NYT at least forty-five (45) calendar days in advance of the first day of the month during which Client wants the messages to appear. (Fifty-five (55) calendar days in the case of the first Client Marketing Message submitted by Client under this Agreement. Within five (5) calendar days of receipt of the messages, NYT shall notify Client whether the messages have been approved. If any messages are not approved, Client must correct the Marketing Message and resubmit same to NYT within five (5) days. NYT shall review the resubmitted message and notify Client whether the messages have been approved within five (5) calendar days thereafter. NYT will not include on the Customer's bill any messages that have not been approved by NYT at thirty (30) days before the beginning of the month during which the Marketing Message is scheduled to appear.

When regulatory or legal orders require implementation in advance of the above stated time frames, NYT will extend its best efforts to meet the regulatory or legally ordered implementation date.

NYT shall supply Client with a print image copy of the Marketing Message not less than three (3) business days prior to sending Customer bills with the Marketing Message.

6. Message Criteria:

All Marketing Messages must comply with the following criteria:

- The messages must be consistent with generally accepted industry standards, such as truth in advertising, and standards with regard to content and customer awareness.
- The message cannot be used to compare Client's services, directly or indirectly to those of other service providers.
- If the message contains rates, the rates shall have been approved or otherwise permitted to become effective by the appropriate regulatory commission(s).
- The content of the message may only address telecommunications services provided by Client.
- The content of the message shall not refer to or imply any direct competition with a service provided by NYT.
- The content of the message can address a generic promotional or informational need of the customer.
- The content of the message shall not involve any message which is obscene, indecent, or which might otherwise be regarded as generally repugnant.
- Where the message requests or requires action by the Client End User Customer, the message must contain a telephone number that the customer can utilize for further information regarding the content of the message.

The following are examples of acceptable and unacceptable phrases for a message:

ACCEPTABLE

Great telephone service
Low prices
XX has reduced rates
XX has a fiber optic network

UNACCEPTABLE

Greatest telephone service
Lowest prices
XX has the lowest rates
XX has the best fiber optic network

NYT reserves the right to refuse to print any message which NYT, in its sole discretion, determines is not in compliance with the above criteria or which could adversely affect the public image and reputation of NYT. NYT also reserves the right to discontinue MR Bill Message Service if NYT is ordered to do so by any court or governmental agency having jurisdiction, if Client fails to comply with the above message criteria, or if NYT, in its sole discretion, determines that continued provision of the service could adversely affect the public image or reputation of NYT.

7. Liability:

In the event that NYT fails to print a Client Marketing Message, NYT's total liability to Client shall be limited to a refund of the amount, if any, actually paid by Client to NYT for printing such message. In the event NYT prints a Client Marketing Message inaccurately and the inaccuracies as printed materially distort and misrepresent the original message, Client shall be entitled to the above refund, or at Client's option: 1) NYT will use its best efforts to print a corrected Marketing Message for inclusion in the next bill cycle, and in no event later than the following bill cycle, at no charge to Client; or 2) NYT will reimburse Client, pursuant to the procedures set forth in Section 13, for reasonable expenses for mailing, e.g. postage and paper, incurred in a customer contact program, as agreed to by NYT and Client. Except as provided above, NYT shall not otherwise be liable to Client for any loss, cost, claim, injury, liability, or expense, including reasonable attorneys' fees, relating to or arising out of the provision of MR Bill Message Service by NYT related to the specific incident, nor shall NYT indemnify Client for any claims brought against Client by any third party, relating to or arising out of the provision of MR Bill Message Service by NYT to Client.

8. Conflicts:

The provision of MR Bill Message Service as set forth in this Exhibit C is subject to all the terms and conditions set forth in the Agreement. In the event of a conflict between any term and condition set forth in the Agreement and in this Exhibit, the terms of this Exhibit shall control, only to the extent of the actual conflict.

EXHIBIT D
PROPRIETARY INFORMATION

I. General

This is Exhibit D to the Agreement between NYT and Client for the provision of Billing and Collection Services. It is recognized by the Parties that, in connection with the Billing and Collection Services to be provided hereunder, NYT and Client will have in their possession and control, or provide to the other Party, information in the form of data, reports, computer programs, and other documentation which is proprietary to NYT, to Client, to both, to others, and/or which is considered confidential with respect to Client End User Customers (hereinafter designated, "Proprietary Information"). The Parties agree that all such data provided to the other Party shall be treated as Proprietary and held in confidence by the Receiving Party, pursuant to the terms of this Agreement.

II. Handling of Proprietary Information

Except for information not subject to the terms and conditions herein because of its prior disclosure or permitted or consented disclosure as described below, Proprietary Information of one Party ("Disclosing Party") that is possessed by the other Party ("Receiving Party") shall be treated in accordance with the following terms and conditions:

- A. The Receiving Party shall put in place and strictly enforce (using all of its prerogatives, including dismissal of employees or termination of contracts with its agents or contractors) procedures to ensure that its employees, contractors or agents are aware of and fulfill the obligation under this Exhibit to hold the Disclosing Party's Proprietary Information in confidence.
- B. Proprietary Information described previously shall be held in confidence by the Receiving Party and its employees, contractors or agents, shall be treated with the same degree of care as the Receiving Party would treat its own Proprietary Information, and shall not be disclosed to third persons (but may be disclosed to agents who have a need for it), shall be used for the purposes stated herein, and may be used or disclosed for other purposes only upon such terms and conditions as may be mutually agreed upon by the Parties in writing.
- C. Each Party acknowledges that a Party's Proprietary Information may be commingled with Proprietary Information of another Party, and accordingly, the Parties shall, to the extent practicable, use good faith efforts to ensure that such Proprietary Information shall be masked or rendered mechanically inaccessible to the other Party. However, there may be instances in which efforts to mask or screen such Proprietary Information are impracticable, or in which disclosure is inadvertent. In such instances, the Receiving Party will neither use nor disclose the Proprietary Information, except as required to fulfill its obligations under the Agreement and shall put in place procedures as described above.
- D. Each Party agrees to give notice to the other Party of any demand to disclose or provide Proprietary Information of said other Party to other persons under lawful process prior to disclosing or furnishing such Proprietary Information. The Receiving Party agrees to cooperate, if the Disclosing Party deems it necessary to seek protective arrangements.
- E. Either Party may disclose or provide Proprietary Information of the other Party to implement, effect and enforce either Party's tariffs, to comply with the terms and

provisions of the Modification of Final Judgment, or to meet the requirements of a court, regulatory body or government agency having jurisdiction over either Party. The Receiving Party will notify the Disclosing Party so as to give the Disclosing Party a reasonable opportunity to object to such disclosure. The Disclosing Party may not unreasonably withhold approval of protective arrangements provided by any such court, regulatory body or government agency. Nothing in this Exhibit requires either Party to support or not support the position of any person or entity on the issue of whether any particular Proprietary Information is proprietary under applicable law or this Exhibit.

III. Information Not Subject To Handling Restrictions

Information shall not be deemed confidential or proprietary, and the Receiving Party shall have no obligation to prevent disclosure of such information, if such information:

- (a) was previously known to the Receiving Party free of any obligation to keep confidential, or
- (b) is provided to other parties by the Disclosing Party without restriction, or
- (c) is or becomes publicly available by other than unauthorized disclosure, or
- (d) is independently developed, produced or generated by the Receiving Party, or
- (e) is approved for release by written authorization of the Disclosing Party.

IV. Applicability of Statutes, Decisions and Rules

A Party's ability to disclose Proprietary Information or use disclosed Proprietary Information is subject to all applicable statutes, decisions, and regulatory rules concerning the disclosure and use of such Proprietary Information which, by their express terms, mandate a different handling of such Proprietary Information.

EXHIBIT E
RATES AND CHARGES

NYT's rates and charges for Billing and Collection Services are as follows:

(1) Price per Bill	\$.01	
(2) Price per Message Billed	\$.30 for each message	
(3) Manual Adjustment Charge	\$10.00	
(4) Marketing Message	\$.045	
(5) Pay-Per-Call Advisory Message	\$.03	
(6) Minimum Charges:	<u>Annual Minimum</u>	<u>Monthly Minimum</u>
	\$55,994.40	\$4,666.20
(7) Start Up Fee	\$25,000	

Each of these charges are explained in further detail below.

A. Application of Rates to Intrastate and Interstate Services

Provided that interstate messages comprise at least 75% of Client's message volume, the rates and charges set forth above will be used to determine the total amount due for both Intrastate and Interstate Billing and Collection Services. The intrastate portion of this total will be determined by applying the rates and charges contained in the applicable NYT tariff(s) to the intrastate bill and message volumes.¹ The interstate portion is the remainder after subtracting the intrastate portion from the total. If the number of interstate messages is less than 75% of Client's message volume, then the above rates and charges (excluding the Minimum Charges) shall only apply to Interstate Billing and Collection Services and Intrastate Billing and Collection Services shall be provided to Client in accordance with the rates and charges set forth in the applicable NYT tariff(s), unless otherwise agreed to by NYT.

B. Adjustments to Rates and Charges

In the event that, during the term of this Agreement, the costs assigned to Billing and Collection Services under Part 69 of the Federal Communication Commission's Rules are changed as a result of: (1) a change in the FCC's accounting, separations or access charge rules; (2) a change in federal, state or local tax laws; or (3) any order or change in a rule or regulation of any Court or federal, state, or local governmental agency having jurisdiction, and the increase or decrease is more than \$500,000, determined cumulatively on an annual basis for both NYT and New England Telephone and Telegraph Company combined (the "NYNEX Telephone Companies" or "NTCs"), a surcharge or surcredit may be applied by NYT to the rates set forth herein. The surcharge or surcredit which may be applied to Client: (1) shall not exceed Client's proportionate share among customers of NYT's Billing and Collection Services of the

¹ For purposes of this Agreement, intrastate messages are messages associated with Client End User Customer telephone calls both originating and terminating within New York State.



MCCT



Best Power



APEX

Norma Levy
 December 8, 1998
 Config: 9 120-line IVR systems, 45 T-1s In, two mirrored RAID systems

Quantity	Description	Unit Price	Total
9	120 line IVR	\$ 96,500.00	\$868,500.00

PentiumII/333 MHZ CPU, 256 MB RAM. Two serial/one parallel, 20 slot rackmount enclosure, Redundant Auto sensing Power supplies, heavy duty cooling. Two 9 GB disk drives DPT mirrored with SCSI interface. 1 D240SC-T-1, 2 480SC-T-1 Cards, 1.44 MB 3.5" FDD, 14" color monitor, SVGA, 101-key enhanced keyboard, 12 GB tape drive, 16-bit ethernet card/SMC, 28.8 modem, CD ROM drive.

Software: SCO Unix, SCO networking. OmniVox voice applications generator software includes the menu interface, call scripting and voice messaging commands featuring call transfer and out dialing, conditional branching arithmetic and string operations, personal identification number (PIN) generation and verification, "C" hook facilities, "C" language API tools, integrated dBase compatible management tool, script builder document tool, Voice recording with variable rate encoding, voice file editor, customer name and address (CAN) capture, and playback system management utilities, call count reporting, CDR records, dialed number identification service (DNIS) if available, automatic number identification (ANI) if available, and remote update and maintenance. Voice Mail Application includes personal distribution list, priority levels on messages, message forwarding, password, message archive, number message announcement, volume and speed control, private messages, One Week training at MCCT, telephone, record interface, headset, D41ESC Card, MicroLite Backup, Tune Up, CPU Hardware Watchdog, The Titan I IVR Platform

Warranty: 1-year warranty from date of purchase.



MCCT



Best Power



PEX

QTY	Description	Unit Price	Total
2	133 GB RAID systems	\$32,500.00	\$65,000.00
1	Installation	\$8000.00	\$8000.00
3	19" Rack Mount enclosures	\$4500.00	\$13,500.00
Documentation: MCCT Unix Recovery Guide, MCCT Integration Guide, All Scripts/Flow Charts of MCCT Programs installed into your unit, Unix operating guide, Apex OmniVox Manual, Voice Scripts.			
		Total:	\$955,000.00
		Port Discounts:	-\$194,400.00
		Total:	\$760,600.00

Terms and Conditions:

- 1.) Payment terms TBD.
- 2.) 1 Year warranty from date of purchase
- 3.) This quote does include installation and shipping charges.
- 4.) Delivery 6 weeks ARO.

Sincerely yours.

Elwin Macomber
 MCCT
 Tel #. 603-524-2214