Priscilla Hill-Ardoin
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January 13, 2000

EX PARTE OR LATE FILED ORIGINAL

Ex Parte Presentation

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Magalie Roman Salas, Esq.
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: *Application of SBC Communications Inc. Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas*, CC Docket No. 00-04

Dear Ms. Salas:

Enclosed for filing please find an original and one copy of (1) the most recent preliminary performance measures summary report for September 1999 through November 1999 and (2) the most recent preliminary performance measure tracking/chart results for December 1998 through November 1999. These materials are being provided at the direct request of Commission staff. They largely overlap material already in SBC's application, but include different presentations of the November 1999 performance data summarized in Attachment R to the Affidavit of William R. Dysart (Application Appendix A-5). As noted in SBC's Application, the Texas PUC principally relied upon SBC's final data for the three months ending in October 1999 when determining to support SBC's application.

Both of the accompanying reports reflect recent changes to the Texas PUC's performance reporting rules. Accordingly, some of the individual measures do not correspond to those in the analogous reports for months ending with October 1999, which were filed as Attachments G and B, respectively, to the Dysart Affidavit.

Please let me know if you have any questions about this matter.

Sincerely,

Priscilla Hill-Ardoin

cc: Mr. Jennings (1 copy)
Ms. Wright (4 copies)
Ms. Stephens (1 copy)
Ms. Farroba, Texas PUC (1 copy)
Ms. Heisler, DOJ (1 copy)
ITS (1 copy)

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List A B C D E

Texas Performance Measures

			Payment Level		Sep-99			% Yes - 89%		Oct-99			% Yes - 89%		Nov-99			% Yes - 87%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
1-01	Avg Resp for OSS Pre-Order - Address Verification - DATAGATE	CO	L	M	3.3		4.7	(1.40)	Yes	2.1		4.7	(2.60)	Yes	3.2		4.7	(1.50)	Yes	HIT
1-02	Avg Resp for OSS Pre-Order - Req for Telephone Number - DATAGATE	CO	L	M	4.3		4.5	(0.20)	Yes	2.9		4.5	(1.60)	Yes	3.2		4.5	(1.30)	Yes	HIT
1-03	Avg Resp for OSS Pre-Order - Req for CSR - DATAGATE	CO	L	M	4.4		6.6	(2.20)	Yes	3.3		6.6	(3.30)	Yes	3.8		6.6	(2.80)	Yes	HIT
1-04	Avg Resp for OSS Pre-Order - Serv Availability - DATAGATE	CO	L	M	1.1		6.6	(5.50)	Yes	2.2		6.6	(4.40)	Yes	0.8		6.6	(5.80)	Yes	HIT
1-05	Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - DATAGATE	CO	L	M	0.6		1.0	(0.40)	Yes	0.7		1.0	(0.30)	Yes	0.5		1.0	(0.50)	Yes	HIT
1-06	Avg Resp for OSS Pre-Order - Dispatch Required - DATAGATE	CO	L	M	12.5		12.6	(0.10)	Yes	8.3		12.6	(4.30)	Yes	9.4		12.6	(3.20)	Yes	HIT
1-07	Avg Resp for OSS Pre-Order - PIC DATAGATE	CO	L	M	32.5		28.0	4.50	No	20.3		28.0	(7.70)	Yes	21.2		28.0	(6.80)	Yes	HIT
1-08	Avg Resp for OSS Pre-Order - Address Verification -VERIGATE	CO	L	M	6.4		4.7	1.73	Yes	5.7		4.7	0.98	Yes	5.5		4.7	0.79	Yes	HIT
1-09	Avg Resp for OSS Pre-Order - Req for Telephone Number - VERIGATE	CO	L	M	2.8		4.5	(1.75)	Yes	2.7		4.5	(1.80)	Yes	2.5		4.5	(2.01)	Yes	HIT
1-10	Avg Resp for OSS Pre-Order - Req for CSR - VERIGATE	CO	L	M	3.1		6.6	(3.50)	Yes	2.4		6.6	(4.16)	Yes	2.6		6.6	(3.96)	Yes	HIT
1-11	Avg Resp for OSS Pre-Order - Serv Availability - VERIGATE	CO	L	M	4.6		6.6	(2.00)	Yes	5.8		6.6	(0.84)	Yes	3.1		6.6	(3.46)	Yes	HIT
1-12	Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - VERIGATE	CO	L	M	0.6		1.0	(0.44)	Yes	0.7		1.0	(0.33)	Yes	0.5		1.0	(0.46)	Yes	HIT
1-13	Avg Resp for OSS Pre-Order - Dispatch Required - VERIGATE	CO	L	M	5.8		12.6	(6.81)	Yes	4.8		12.6	(7.85)	Yes	8.6		12.6	(3.97)	Yes	HIT
1-14	Avg Resp for OSS Pre-Order - PIC - VERIGATE	CO	L	M	17.7		0.0	n/a	-	18.9		0.0	n/a	-	19.2		0.0	n/a	-	-
2-01	Avg Resp Rec within "x" sec - Address Verification - DATAGATE	CO	L	M	96.7%		95.0%	(1.70)	Yes	99.6%		95.0%	(4.60)	Yes	98.6%		95.0%	(3.60)	Yes	HIT
2-02	Avg Resp Rec within "x" sec - Req for Telephone Number - DATAGATE	CO	L	M	92.4%		95.0%	2.60	No	99.1%		95.0%	(4.10)	Yes	98.6%		95.0%	(3.60)	Yes	HIT
2-03	Avg Resp Rec within "x" sec - Req for CSR - DATAGATE	CO	L	M	98.7%		95.0%	(3.70)	Yes	99.3%		95.0%	(4.30)	Yes	99.1%		95.0%	(4.10)	Yes	HIT
2-04	Avg Resp Rec within "x" sec - Service Availability - DATAGATE	CO	L	M	100.0%		95.0%	(5.00)	Yes	98.0%		95.0%	(3.00)	Yes	99.9%		95.0%	(4.90)	Yes	HIT
2-05	Avg Resp Rec within "x" sec - Serv Appointment Scheduling - DATAGATE	CO	L	M	98.7%		95.0%	(3.70)	Yes	98.6%		95.0%	(3.60)	Yes	98.8%		95.0%	(3.80)	Yes	HIT
2-06	Avg Resp Rec within "x" sec - Dispatch Required - DATAGATE	CO	L	M	83.5%		90.0%	6.50	No	99.8%		95.0%	(4.80)	Yes	99.8%		95.0%	(4.80)	Yes	HIT
2-07	Avg Resp Rec within "x" sec - PIC DATAGATE	CO	L	M	84.2%		90.0%	5.80	No	99.3%		95.0%	(4.30)	Yes	99.1%		95.0%	(4.10)	Yes	HIT
2-08	Avg Resp Rec within "x" sec - Address Verification - VERIGATE	CO	L	M	82.9%		90.0%	7.09	No	83.0%		90.0%	7.04	No	85.8%		90.0%	4.25	No	MISS
2-09	Avg Resp Rec within "x" sec - Req for Telephone Number - VERIGATE	CO	L	M	77.8%		80.0%	2.20	No	79.1%		80.0%	0.87	Yes	80.0%		80.0%	0.02	Yes	HIT
2-10	Avg Resp Rec within "x" sec - Req for CSR - VERIGATE	CO	L	M	98.6%		90.0%	(8.64)	Yes	99.4%		90.0%	(9.38)	Yes	98.5%		90.0%	(8.49)	Yes	HIT
2-11	Avg Resp Rec within "x" sec - Service Availability - VERIGATE	CO	L	M	89.9%		90.0%	0.14	Yes	97.4%		90.0%	(7.35)	Yes	97.9%		90.0%	(7.85)	Yes	HIT
2-12	Avg Resp Rec within "x" sec - Service Appointment Scheduling - VERIGATE	CO	L	M	99.1%		90.0%	(9.09)	Yes	99.4%		90.0%	(9.40)	Yes	99.0%		90.0%	(9.01)	Yes	HIT
2-13	Avg Resp Rec within "x" sec - Dispatch Required - VERIGATE	CO	L	M	97.4%		90.0%	(7.43)	Yes	100.0%		90.0%	(10.00)	Yes	97.2%		90.0%	(7.20)	Yes	HIT
4-01 1	OSS Interface Availability - DATAGATE	CO	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-01 2	OSS Interface Availability - VERIGATE	CO	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-01 3	OSS Interface Availability - LEX	CO	-	H	100.0%		99.5%	0.00	Yes	99.9%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-01 4	OSS Interface Availability - EDI	CO	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-01 5	OSS Interface Availability - TOOLBAR	CO	-	H	99.9%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-01 6	OSS Interface Availability - LRAF	CO	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-02 1	Consumer EASE Availability - Dallas	DF	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-02 2	Consumer EASE Availability - Houston	HS	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-02 3	Consumer EASE Availability - San Antonio	SA	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-03 1	Business EASE Availability - Dallas	DF	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-03 2	Business EASE Availability - Houston	HS	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-03 3	Business EASE Availability - San Antonio	SA	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
5-01	% FOCs Rec Within "X" Hours - Residence and Simple Business - LEX	CO	L	M	95.4%		95.0%	(0.36)	Yes	93.9%		95.0%	1.13	Yes	95.8%		95.0%	(0.84)	Yes	HIT
5-02	% FOCs Rec Within "X" Hours - Complex Business (1 - 200 Lines) - LEX	CO	L	M	96.5%		94.0%	(2.54)	Yes	88.8%		94.0%	5.21	No	93.4%		94.0%	0.59	Yes	HIT
5-03	% FOCs Rec Within "X" Hours - Complex Business (200+ Lines) - LEX	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-04	% FOCs Rec Within "X" Hours - UNE Loop (1-50) - LEX	CO	L	M	94.1%		95.0%	0.95	Yes	90.1%		95.0%	4.87	No	94.2%		95.0%	0.82	Yes	HIT
5-05	% FOCs Rec Within "X" Hours - UNE Loop (50 +) - LEX	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-06	% FOCs Rec Within "X" Hours - Switch Ports - LEX	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
5-07	% FOCs Rec Within "X" Hours - Residence and Simple Business - EDI	CO	L	M	99.5%		95.0%	(4.50)	Yes	99.1%		95.0%	(4.06)	Yes	99.8%		95.0%	(4.77)	Yes	HIT
5-08	% FOCs Rec Within "X" Hours - Complex Business (1 - 200 Lines) - EDI	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-09	% FOCs Rec Within "X" Hours - Complex Business (200+ Lines) - EDI	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-10	% FOCs Rec Within "X" Hours - UNE Loop (1-50) - EDI	CO	L	M	96.3%		95.0%	(1.30)	Yes	88.1%		95.0%	6.86	No	92.7%		95.0%	2.26	No	MISS
5-11	% FOCs Rec Within "X" Hours - UNE Loop (50 +) - EDI	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-12	% FOCs Rec Within "X" Hours - Switch Ports - EDI	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
5-13	% FOCs Rec Within "X" Hours - Residence and Simple Business - Man	CO	L	M	94.1%		95.0%	0.94	Yes	96.4%		95.0%	(1.38)	Yes	97.1%		95.0%	(2.07)	Yes	HIT
5-14	% FOCs Rec Within "X" Hours - Complex Business (1 - 200 Lines) - Man	CO	L	M	n/a		94.0%	Base < 10	-	83.9%		94.0%	10.11	No	87.9%		94.0%	6.13	No	MISS
5-15	% FOCs Rec Within "X" Hours - Complex Business (200+ Lines) - Man	CO	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-

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Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench-mark	Sep-99 Z-Value (% Yes - 89%)	Sep-99 Result	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes - 89%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Overall Result 91%
5-16	% FOCs Rec. Within "X" Hours - UNE Loop (1-50) - Man	CO	L	M	94.7%		95.0%	0.31	Yes	88.7%		95.0%	6.28	No	80.7%		95.0%	14.26	No	MISS
5-17	% FOCs Rec. Within "X" Hours - UNE Loop (50 +) - Man	CO	L	M	96.7%		94.0%	(2.67)	Yes	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-18	% FOCs Rec. Within "X" Hours - Switch Ports - Man	CO	L	M	89.0%		94.0%	5.01	No	87.0%		94.0%	7.03	No	74.2%		94.0%	19.81	No	MISS
7-01	% Mech. Comp.s Returned with One Hour - LEX	CO	L	-	99.8%		97.0%	(2.84)	Yes	100.0%		97.0%	(2.99)	Yes	100.0%		97.0%	(3.00)	Yes	HIT
7-02	% Mech. Comp.s Returned with One Hour - EDI	CO	L	-	91.9%		97.0%	5.13	No	99.8%		97.0%	(2.78)	Yes	99.9%		97.0%	(2.85)	Yes	HIT
7-1-01	% Mech. Comp.s Returned Within One Day - LEX	CO			77.2%		97.0%	19.80	No	86.1%		97.0%	10.88	No	84.8%		97.0%	12.19	No	MISS
7-1-02	% Mech. Comp.s Returned Within One Day - EDI	CO	-	-	98.4%		97.0%	(1.36)	Yes	98.5%		97.0%	0.53	Yes	96.8%		97.0%	0.19	Yes	HIT
10-01	% Mech. Rejects Ret. with One Hour of Batch Process - LEX	CO	L	-	100.0%		97.0%	(2.96)	Yes	100.0%		97.0%	(3.00)	Yes	99.8%		97.0%	(2.85)	Yes	HIT
10-02	% Mech. Rejects Ret. with One Hour of Batch Process - EDI	CO	L	-	99.7%		97.0%	(2.71)	Yes	99.7%		97.0%	(2.74)	Yes	100.0%		97.0%	(3.00)	Yes	HIT
10-1-01	% Manual Rejects Received and Returned Within Five Hours	CO	L		69.6%		97.0%	27.35	No	59.5%		97.0%	37.48	No	65.1%		97.0%	31.93	No	MISS
11-1-01	Mean Time to Return Manual Rejects Received via LEX or EDI	CO	-		8.1		5.0	3.13	No	10.1		5.0	5.10	No	14.9		5.0	9.94	No	MISS
12-01	Mechanized Provisioning Accuracy	CO	L	L	98.7%	92.3%		(74.12)	Yes	99.2%	92.2%		(77.78)	Yes	98.1%	92.1%		(60.89)	Yes	HIT
13-01	Order Process % Flow Through - EASE	CO	L	H	97.8%	91.3%		(52.20)	Yes	97.8%	91.0%		(64.68)	Yes	97.6%	91.3%		(54.26)	Yes	HIT
13-02	Order Process % Flow Through - LEX	CO	L	H	87.6%	91.3%		16.40	No	87.5%	91.0%		18.35	No	88.0%	91.3%		18.56	No	MISS
13-03	Order Process % Flow Through - EDI	CO	L	H	99.1%	91.3%		(92.70)	Yes	97.6%	91.0%		(50.17)	Yes	96.3%	91.3%		(36.52)	Yes	HIT
14-01	Billing Accuracy - CRIS Usage Bill Audit	CO	-	-	0.0%	0.3%		(1.85)	Yes	0.0%	0.2%		(1.52)	Yes	0.0%	0.1%		(1.21)	Yes	HIT
14-02	Billing Accuracy - CABS Usage Bill Audit	CO	-	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
14-03	Billing Accuracy - CRIS Bill Audit	CO	-	-	0.0%	0.0%		(0.28)	Yes	0.3%	0.0%		2.79	No	0.0%	0.0%		0.00	Yes	HIT
15-01	% of Accurate and Complete Formatted Mech. Bills	CO	L	H	100.0%		99.0%	(1.00)	Yes	100.0%		99.0%	(1.00)	Yes	100.0%		99.0%	(1.00)	Yes	HIT
16-01	% of Billing Records Transmitted Correctly	CO	L	-	100.0%		95.0%	(5.00)	Yes	100.0%		95.0%	(5.00)	Yes	100.0%		95.0%	(5.00)	Yes	HIT
17-01	Billing Completeness	CO	L	M	98.5%	99.0%		23.78	No	98.0%	99.2%		60.51	No	98.1%	98.7%		24.21	No	MISS
18-01	Billing Timeliness	CO	L	H	99.0%		95.0%	(4.00)	Yes	94.6%		95.0%	0.36	Yes	76.4%		95.0%	18.65	No	HIT
19-01	Daily Usage Feed Timeliness	CO	-	-	95.9%		95.0%	(0.87)	Yes	97.4%		95.0%	(2.36)	Yes	93.6%		95.0%	1.37	Yes	HIT
22-01	LSC Grade of Service (GOS) - Alliance	AL	-	H	98.4%	86.5%		(62.18)	Yes	97.1%	86.5%		(55.92)	Yes	97.6%	84.3%		(66.78)	Yes	HIT
22-01	LSC Grade of Service (GOS) - Dallas	DF	-	H	99.0%	86.5%		(37.93)	Yes	99.0%	86.5%		(36.68)	Yes	96.8%	84.3%		(34.80)	Yes	HIT
23-01	% Busy in the LSC - Alliance	AL	-	L	0.0%	8.6%		(55.00)	Yes	0.0%	9.2%		(57.52)	Yes	0.0%	15.0%		(76.87)	Yes	HIT
23-01	% Busy in the LSC - Dallas	DF	-	L	0.0%	8.6%		(31.91)	Yes	0.0%	9.2%		(31.94)	Yes	0.0%	15.0%		(42.81)	Yes	HIT
25-01	LOC Grade of Service	CO	-	H	87.4%		87.1%	(1.84)	Yes	91.4%		90.8%	(4.23)	Yes	90.6%		91.7%	8.14	No	HIT
26-01	% Busy in the LOC	CO	-	L	0.0%		0.7%	(17.61)	Yes	0.0%		0.2%	(8.24)	Yes	0.0%		0.3%	(11.22)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	CW	H	H	3.8	4.4		(3.50)	Yes	2.8	3.8		(5.61)	Yes	2.8	3.6		(4.60)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	DF	H	H	3.2	3.7		(4.45)	Yes	2.4	3.1		(6.69)	Yes	2.4	3.2		(6.14)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	HS	H	H	2.8	3.6		(4.99)	Yes	2.5	3.4		(6.65)	Yes	2.6	3.4		(6.70)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res	ST	H	H	2.7	4.0		(5.48)	Yes	2.5	3.6		(4.83)	Yes	2.3	3.4		(5.20)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	CW	H	H	3.3	3.9		(1.87)	Yes	2.9	3.6		(1.77)	Yes	3.7	4.0		(0.46)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	DF	H	H	3.4	4.0		(1.63)	Yes	2.5	3.5		(3.08)	Yes	3.4	3.5		(0.20)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus	HS	H	H	3.4	3.5		(0.38)	Yes	2.7	3.7		(3.23)	Yes	2.7	3.5		(2.31)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus	ST	H	H	4.3	4.2		0.24	Yes	4.2	4.3		(0.16)	Yes	3.6	4.3		(1.45)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res	CW	H	H	0.1	0.6		(17.68)	Yes	0.1	0.5		(20.19)	Yes	0.1	0.6		(17.70)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res	DF	H	H	0.0	0.5		(27.19)	Yes	0.0	0.5		(35.94)	Yes	0.0	0.5		(34.77)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res	HS	H	H	0.1	0.4		(31.24)	Yes	0.1	0.5		(31.45)	Yes	0.1	0.5		(30.04)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res	ST	H	H	0.1	0.4		(16.49)	Yes	0.1	0.5		(19.25)	Yes	0.1	0.5		(13.81)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus.	CW	H	H	0.2	0.9		(2.72)	Yes	0.1	0.7		(3.03)	Yes	0.1	0.7		(7.62)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus	DF	H	H	0.2	0.8		(3.01)	Yes	0.1	0.7		(4.50)	Yes	0.2	0.7		(4.70)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus	HS	H	H	0.3	0.8		(2.53)	Yes	0.2	0.8		(3.54)	Yes	0.1	0.8		(6.33)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus	ST	H	H	0.2	1.2		(2.87)	Yes	0.1	0.7		(4.04)	Yes	0.1	0.9		(5.40)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	CW	H	H	2.4	4.2		(4.43)	Yes	3.3	3.7		(0.84)	Yes	3.4	3.7		(0.85)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	DF	H	H	2.7	3.8		(3.06)	Yes	3.4	3.2		0.55	Yes	3.2	3.3		(0.43)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	HS	H	H	2.6	3.6		(2.48)	Yes	2.8	3.5		(2.07)	Yes	2.9	3.4		(1.55)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	ST	H	H	2.6	4.0		(2.48)	Yes	3.2	3.8		(0.92)	Yes	2.9	3.7		(1.26)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	CW	H	H	0.1	0.6		(14.49)	Yes	0.2	0.6		(3.82)	Yes	0.3	0.6		(4.50)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	DF	H	H	0.1	0.5		(18.78)	Yes	0.1	0.5		(11.17)	Yes	0.2	0.5		(9.90)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	HS	H	H	0.1	0.5		(14.35)	Yes	0.1	0.5		(7.25)	Yes	0.2	0.6		(6.93)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	ST	H	H	0.1	0.5		(9.19)	Yes	0.1	0.5		(4.31)	Yes	0.3	0.6		(3.32)	Yes	HIT
28-01	% Install. within 5 days-Field Work-Res	CW	-	-	86.8%	84.4%		(1.70)	Yes	93.7%	88.5%		(4.01)	Yes	95.3%	89.9%		(4.43)	Yes	HIT

Texas Performance Measures

			Payment Level		Sep-99			% Yes - 89%		Oct-99			% Yes - 89%		Nov-99			% Yes - 87%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
28-01	% Install within 5 days-Field Work-Res	DF	-	-	91.6%	88.6%		(3.26)	Yes	96.9%	93.6%		(4.66)	Yes	97.5%	93.8%		(5.15)	Yes	HIT
28-01	% Install within 5 days-Field Work-Res	HS	-	-	95.7%	91.1%		(5.36)	Yes	97.2%	92.0%		(6.64)	Yes	96.3%	92.8%		(4.48)	Yes	HIT
28-01	% Install within 5 days-Field Work-Res	ST	-	-	97.1%	89.8%		(5.04)	Yes	97.4%	90.9%		(4.60)	Yes	99.5%	92.2%		(5.56)	Yes	HIT
28-02	% Install within 5 days-Field Work-Bus	CW	-	-	94.7%	87.5%		(3.38)	Yes	93.4%	88.3%		(2.19)	Yes	90.4%	89.1%		(0.56)	Yes	HIT
28-02	% Install within 5 days-Field Work-Bus	DF	-	-	90.5%	86.1%		(2.26)	Yes	96.3%	89.4%		(3.85)	Yes	88.8%	90.3%		0.81	Yes	HIT
28-02	% Install within 5 days-Field Work-Bus	HS	-	-	93.1%	90.6%		(1.55)	Yes	96.9%	87.7%		(5.52)	Yes	94.9%	90.8%		(2.56)	Yes	HIT
28-02	% Install within 5 days-Field Work-Bus	ST	-	-	83.4%	86.9%		1.25	Yes	86.0%	86.2%		0.08	Yes	91.0%	86.6%		(1.74)	Yes	HIT
28-03	% Install within 3 days-No Field Work-Res	CW	-	-	100.0%	97.2%		(9.17)	Yes	100.0%	98.4%		(7.22)	Yes	100.0%	98.2%		(7.45)	Yes	HIT
28-03	% Install within 3 days-No Field Work-Res	DF	-	-	100.0%	97.9%		(12.23)	Yes	100.0%	99.0%		(8.97)	Yes	100.0%	98.9%		(9.26)	Yes	HIT
28-03	% Install within 3 days-No Field Work-Res	HS	-	-	100.0%	99.1%		(10.05)	Yes	100.0%	99.1%		(10.64)	Yes	100.0%	98.8%		(11.23)	Yes	HIT
28-03	% Install within 3 days-No Field Work-Res	ST	-	-	100.0%	98.6%		(6.09)	Yes	100.0%	98.8%		(5.73)	Yes	100.0%	98.8%		(5.18)	Yes	HIT
28-04	% Install within 3 days-No Field Work-Bus	CW	-		100.0%	97.7%		(2.47)	Yes	100.0%	98.0%		(2.94)	Yes	100.0%	97.0%		(4.05)	Yes	HIT
28-04	% Install within 3 days-No Field Work-Bus	DF	-	-	100.0%	96.7%		(2.40)	Yes	100.0%	96.6%		(2.82)	Yes	100.0%	96.2%		(4.07)	Yes	HIT
28-04	% Install within 3 days-No Field Work-Bus	HS	-	-	100.0%	98.1%		(1.91)	Yes	100.0%	97.6%		(2.97)	Yes	100.0%	96.6%		(3.47)	Yes	HIT
28-04	% Install within 3 days-No Field Work-Bus	ST	-	-	100.0%	96.5%		(3.22)	Yes	100.0%	96.9%		(2.79)	Yes	100.0%	95.1%		(4.07)	Yes	HIT
28-05	% Install within 5 days-Field Work-UNEs	CW	-	-	100.0%	85.3%		(4.47)	Yes	99.1%	88.4%		(3.51)	Yes	95.1%	89.6%		(2.39)	Yes	HIT
28-05	% Install within 5 days-Field Work-UNEs	DF	-	-	100.0%	87.8%		(5.17)	Yes	95.0%	92.3%		(1.36)	Yes	97.0%	92.8%		(2.27)	Yes	HIT
28-05	% Install within 5 days-Field Work-UNEs	HS	-	-	100.0%	90.9%		(4.23)	Yes	98.6%	90.5%		(4.11)	Yes	99.0%	92.1%		(3.53)	Yes	HIT
28-05	% Install within 5 days-Field Work-UNEs	ST	-	-	100.0%	89.0%		(2.95)	Yes	98.2%	89.4%		(2.14)	Yes	98.6%	90.7%		(2.29)	Yes	HIT
28-06	% Install within 3 days-No Field Work- UNEs	CW	-	-	100.0%	97.3%		(9.61)	Yes	100.0%	98.3%		(2.56)	Yes	100.0%	98.0%		(3.41)	Yes	HIT
28-06	% Install within 3 days-No Field Work- UNEs	DF	-	-	100.0%	97.8%		(10.44)	Yes	100.0%	98.6%		(4.23)	Yes	100.0%	98.5%		(4.79)	Yes	HIT
28-06	% Install within 3 days-No Field Work- UNEs	HS	-	-	100.0%	98.9%		(6.23)	Yes	100.0%	98.9%		(3.49)	Yes	100.0%	98.4%		(4.57)	Yes	HIT
28-06	% Install within 3 days-No Field Work- UNEs	ST	-	-	100.0%	98.3%		(6.43)	Yes	100.0%	98.6%		(1.85)	Yes	100.0%	98.3%		(2.73)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res	CW	H	H	8.4%	12.3%		(3.49)	Yes	9.9%	12.3%		(1.94)	Yes	8.2%	11.4%		(2.65)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res	DF	H	H	9.3%	13.7%		(4.74)	Yes	7.9%	12.2%		(4.77)	Yes	7.1%	11.3%		(4.72)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res	HS	H	H	10.1%	13.4%		(3.39)	Yes	10.0%	13.0%		(3.38)	Yes	7.7%	12.2%		(4.81)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res	ST	H	H	4.0%	11.7%		(5.50)	Yes	5.3%	11.7%		(4.30)	Yes	3.9%	11.3%		(5.17)	Yes	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus	CW	H	H	5.8%	10.0%		(2.39)	Yes	10.2%	10.4%		(0.06)	Yes	10.6%	9.3%		0.60	Yes	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus	DF	H	H	8.8%	8.6%		0.16	Yes	8.6%	7.6%		0.68	Yes	10.3%	7.7%		1.89	No	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus	HS	H	H	7.1%	10.5%		(2.33)	Yes	8.2%	10.0%		(1.32)	Yes	8.9%	10.3%		(0.91)	Yes	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus	ST	H	H	2.9%	10.7%		(3.67)	Yes	7.1%	10.2%		(1.30)	Yes	4.7%	10.1%		(2.72)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res	CW	H	H	0.2%	0.3%		(1.98)	Yes	0.2%	0.3%		(1.16)	Yes	0.1%	0.3%		(3.24)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res	DF	H	H	0.1%	0.4%		(7.06)	Yes	0.1%	0.4%		(7.48)	Yes	0.0%	0.4%		(8.67)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res	HS	H	H	0.1%	0.3%		(5.38)	Yes	0.1%	0.3%		(7.67)	Yes	0.1%	0.3%		(6.48)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res	ST	H	H	0.1%	0.2%		(1.49)	Yes	0.1%	0.2%		(1.92)	Yes	0.1%	0.2%		(2.27)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus	CW	H	H	0.2%	0.7%		(2.46)	Yes	0.2%	0.5%		(1.36)	Yes	0.0%	0.3%		(2.57)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus	DF	H	H	0.1%	0.2%		(1.22)	Yes	0.1%	0.1%		(0.99)	Yes	0.2%	0.2%		0.36	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus	HS	H	H	0.0%	0.4%		(3.15)	Yes	0.1%	0.2%		(1.33)	Yes	0.0%	0.1%		(1.02)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus	ST	H	H	0.2%	0.7%		(2.41)	Yes	0.0%	0.2%		(1.64)	Yes	0.0%	0.1%		(1.20)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	CW	H	H	5.9%	11.7%		(2.09)	Yes	0.7%	11.7%		(4.19)	Yes	4.5%	10.7%		(3.15)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	DF	H	H	9.3%	12.1%		(1.30)	Yes	5.1%	10.7%		(3.01)	Yes	4.5%	10.1%		(3.15)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	HS	H	H	4.2%	12.5%		(3.64)	Yes	1.0%	12.0%		(5.95)	Yes	1.1%	11.6%		(5.51)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	ST	H	H	5.3%	11.4%		(1.68)	Yes	0.0%	11.2%		(3.24)	Yes	1.0%	11.0%		(3.23)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	CW	H	H	0.1%	0.3%		(3.49)	Yes	0.0%	0.3%		(3.61)	Yes	0.0%	0.3%		(2.65)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	DF	H	H	0.5%	0.4%		1.75	No	0.0%	0.4%		(4.62)	Yes	0.0%	0.3%		(4.02)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	HS	H	H	0.3%	0.3%		(1.07)	Yes	0.0%	0.3%		(5.15)	Yes	0.0%	0.3%		(3.77)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	ST	H	H	0.2%	0.2%		0.04	Yes	0.0%	0.2%		(2.56)	Yes	0.0%	0.2%		(2.03)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res	CW	L	-	6.4%	8.7%		(2.39)	Yes	7.0%	8.9%		(1.71)	Yes	5.5%	8.2%		(2.56)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res	DF	L	-	7.1%	8.2%		(1.41)	Yes	5.7%	7.1%		(1.98)	Yes	5.9%	7.2%		(1.83)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res	HS	L	-	8.1%	9.7%		(1.96)	Yes	7.4%	9.9%		(3.11)	Yes	6.2%	9.0%		(3.36)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res	ST	L	-	3.1%	8.6%		(4.52)	Yes	3.6%	8.4%		(3.75)	Yes	2.2%	7.6%		(4.47)	Yes	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus	CW	L	-	4.4%	7.2%		(1.81)	Yes	8.5%	7.4%		0.73	Yes	8.3%	6.9%		0.77	Yes	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus	DF	L	-	7.3%	6.2%		0.89	Yes	6.4%	5.7%		0.57	Yes	8.0%	5.8%		1.82	No	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus	HS	L	-	4.9%	8.5%		(2.76)	Yes	8.0%	7.9%		0.05	Yes	8.1%	8.3%		(0.15)	Yes	HIT

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench mark	Sep-99 Z-Value	Sep-99 Result (% Yes - 89%)	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value	Oct-99 Result (% Yes - 89%)	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 87%)	Overall Result 91%
30-02	% SWBT Missed Due Dates Due to LOF - Bus	ST	L	-	2.4%	8.1%		(3.03)	Yes	7.1%	7.0%		0.01	Yes	4.3%	7.8%		(1.98)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	CW	L	-	0.0%	8.3%		(3.51)	Yes	0.7%	8.4%		(3.40)	Yes	0.8%	7.8%		(4.07)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	DF	L	-	0.0%	7.6%		(4.49)	Yes	3.6%	6.7%		(2.02)	Yes	3.8%	6.8%		(2.00)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	HS	L	-	0.0%	9.4%		(4.69)	Yes	1.0%	9.2%		(4.99)	Yes	1.1%	8.8%		(4.57)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	ST	L	-	0.0%	8.5%		(2.65)	Yes	0.0%	8.0%		(2.68)	Yes	1.0%	7.7%		(2.54)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res > than 30 Days	CW	L	-	5.4%	6.9%		(0.45)	Yes	3.9%	7.8%		(1.03)	Yes	12.5%	5.3%		1.94	No	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res > than 30 Days	DF	L	-	3.9%	6.7%		(1.11)	Yes	5.0%	6.6%		(0.56)	Yes	2.5%	6.1%		(1.33)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res > than 30 Days	HS	L	-	10.6%	12.9%		(0.69)	Yes	6.7%	11.1%		(1.41)	Yes	3.8%	8.2%		(1.40)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res > than 30 Days	ST	L	-	0.0%	12.2%		(1.53)	Yes	0.0%	10.1%		(1.38)	Yes	0.0%	7.9%		(0.97)	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus > than 30 Days	CW	L	-	7.7%	10.0%		(0.27)	Yes	4.8%	12.1%		(1.02)	Yes	22.2%	12.0%		1.29	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus > than 30 Days	DF	L	-	13.3%	10.2%		0.56	Yes	0.0%	9.6%		(1.60)	Yes	37.5%	8.9%		5.23	No	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus > than 30 Days	HS	L	-	9.1%	17.1%		(0.99)	Yes	5.3%	14.2%		(1.57)	Yes	3.2%	12.2%		(1.52)	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus > than 30 Days	ST	L	-	60.0%	22.7%		Base < 10	-	9.1%	13.7%		(0.44)	Yes	0.0%	11.4%		(1.13)	Yes	HIT
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	CW	L	-	n/a	7.7%		Base < 10	-	0.0%	9.0%		Base < 10	-	0.0%	7.2%		Base < 10	-	-
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	DF	L	-	n/a	7.6%		Base < 10	-	0.0%	7.4%		(0.90)	Yes	9.1%	6.9%		0.29	Yes	HIT
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	HS	L	-	n/a	14.1%		Base < 10	-	0.0%	12.0%		Base < 10	-	0.0%	9.4%		Base < 10	-	-
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	ST	L	-	n/a	15.1%		Base < 10	-	n/a	11.2%		Base < 10	-	0.0%	8.9%		Base < 10	-	-
30-07	% SWBT Missed Due Dates Due to LOF - Res > than 90 Days	CW	L	-	0.0%	0.2%		(0.32)	Yes	0.0%	0.2%		(0.34)	Yes	0.0%	0.7%		(0.54)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res > than 90 Days	DF	L	-	0.0%	0.7%		(0.88)	Yes	0.0%	0.6%		(0.70)	Yes	0.0%	0.6%		(0.69)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res > than 90 Days	HS	L	-	1.9%	0.4%		2.29	No	1.0%	0.3%		0.99	Yes	0.0%	0.0%		(0.20)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res > than 90 Days	ST	L	-	0.0%	0.4%		(0.27)	Yes	0.0%	0.5%		(0.29)	Yes	0.0%	0.6%		(0.26)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus > than 90 Days	CW	L	-	0.0%	0.4%		(0.22)	Yes	0.0%	3.0%		(0.81)	Yes	0.0%	0.9%		(0.39)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus > than 90 Days	DF	L	-	0.0%	0.6%		(0.43)	Yes	0.0%	0.4%		(0.32)	Yes	0.0%	0.4%		(0.38)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus > than 90 Days	HS	L	-	0.0%	0.8%		(0.41)	Yes	0.0%	0.5%		(0.44)	Yes	0.0%	1.0%		(0.55)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus > than 90 Days	ST	L	-	0.0%	2.2%		Base < 10	-	9.1%	2.3%		1.43	Yes	0.0%	0.4%		(0.20)	Yes	HIT
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	CW	L	-	n/a	0.2%		Base < 10	-	0.0%	1.0%		Base < 10	-	0.0%	0.8%		Base < 10	-	-
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	DF	L	-	n/a	0.7%		Base < 10	-	0.0%	0.6%		(0.24)	Yes	0.0%	0.6%		(0.25)	Yes	HIT
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	HS	L	-	n/a	0.5%		Base < 10	-	0.0%	0.4%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	ST	L	-	n/a	0.9%		Base < 10	-	n/a	1.0%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
31-01	Avg. Delay Days due to LOF - Res	CW	-	-	9.7	10.8		(0.69)	Yes	7.8	11.1		(1.79)	Yes	12.0	10.1		0.87	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res	DF	-	-	6.3	9.8		(2.18)	Yes	6.7	9.5		(1.69)	Yes	5.8	9.9		(2.33)	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res	HS	-	-	9.9	12.2		(1.43)	Yes	7.3	11.5		(2.72)	Yes	6.8	9.5		(1.79)	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res	ST	-	-	8.8	13.8		(1.44)	Yes	5.1	13.1		(2.25)	Yes	3.7	11.5		(1.66)	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus	CW	-	-	11.6	12.2		(0.15)	Yes	10.7	15.0		(0.82)	Yes	19.0	13.5		1.23	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus	DF	-	-	9.8	11.5		(0.59)	Yes	6.3	11.0		(1.51)	Yes	14.8	10.3		1.87	No	HIT
31-02	Avg. Delay Days due to LOF - Bus	HS	-	-	11.0	15.2		(0.97)	Yes	8.1	13.6		(1.89)	Yes	8.3	14.1		(1.79)	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus	ST	-	-	36.6	19.6		Base < 10	-	16.0	16.0		0.00	Yes	5.9	13.7		(1.53)	Yes	HIT
31-03	Avg. Delay Days due to LOF - UNEs	CW	-	-	n/a	11.1		Base < 10	-	4.0	12.2		Base < 10	-	6.5	11.0		Base < 10	-	-
31-03	Avg. Delay Days due to LOF - UNEs	DF	-	-	n/a	10.2		Base < 10	-	9.1	9.9		(0.18)	Yes	12.2	10.0		0.49	Yes	HIT
31-03	Avg. Delay Days due to LOF - UNEs	HS	-	-	n/a	13.0		Base < 10	-	6.7	12.1		Base < 10	-	10.7	10.9		Base < 10	-	-
31-03	Avg. Delay Days due to LOF - UNEs	ST	-	-	n/a	15.4		Base < 10	-	n/a	13.9		Base < 10	-	2.0	12.2		Base < 10	-	-
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - Field Work	CW	M	-	8.1	7.9		0.13	Yes	5.7	6.3		(0.41)	Yes	8.0	6.3		0.73	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - Field Work	DF	M	-	4.7	5.9		(0.98)	Yes	6.3	5.4		0.58	Yes	10.5	6.2		1.36	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - Field Work	HS	M	-	3.3	5.7		(1.74)	Yes	5.9	5.6		0.20	Yes	5.2	5.3		(0.11)	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - Field Work	ST	M	-	1.4	7.2		Base < 10	-	7.4	6.5		Base < 10	-	2.1	5.4		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus - Field Work	CW	M	-	9.0	7.8		Base < 10	-	5.0	10.1		Base < 10	-	3.6	8.7		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus - Field Work	DF	M	-	16.7	8.5		Base < 10	-	3.6	9.1		Base < 10	-	1.2	8.6		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus - Field Work	HS	M	-	9.1	9.2		(0.03)	Yes	3.0	8.3		Base < 10	-	5.0	9.3		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus - Field Work	ST	M	-	1.0	9.3		Base < 10	-	n/a	9.0		Base < 10	-	14.0	10.9		Base < 10	-	-
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - No Field Work	CW	M	-	4.3	5.5		(0.78)	Yes	2.6	4.7		(1.43)	Yes	6.8	4.5		1.20	Yes	HIT
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - No Field Work	DF	M	-	3.2	5.0		(0.84)	Yes	5.4	5.1		0.13	Yes	2.8	5.3		Base < 10	-	HIT
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - No Field Work	HS	M	-	3.9	5.8		(0.71)	Yes	3.7	5.1		(0.90)	Yes	2.5	5.9		(1.29)	Yes	HIT
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res - No Field Work	ST	M	-	5.9	5.4		Base < 10	-	1.4	5.1		Base < 10	-	2.7	6.5		Base < 10	-	-
32-04	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus - No Field Work	CW	M	-	7.7	44.2		Base < 10	-	11.3	28.2		Base < 10	-	n/a	38.0		Base < 10	-	-

Texas Performance Measures

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
32-04	Avg Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	DF	M	-	10.3	15.6		Base < 10	-	11.5	7.4		Base < 10	-	3.6	22.1		Base < 10	-	-
32-04	Avg Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	HS	M	-	n/a	36.3		Base < 10	-	3.7	76.4		Base < 10	-	13.0	13.5		Base < 10	-	-
32-04	Avg Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	ST	M	-	3.7	69.4		Base < 10	-	n/a	37.7		Base < 10	-	n/a	19.8		Base < 10	-	-
32-05	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	CW	M	-	18.3	7.8		Base < 10	-	n/a	7.4		Base < 10	-	6.9	6.9		Base < 10	-	-
32-05	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	DF	M	-	6.1	6.3		(0.15)	Yes	4.8	5.9		Base < 10	-	5.0	6.6		Base < 10	-	-
32-05	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	HS	M	-	4.6	6.4		Base < 10	-	n/a	6.3		Base < 10	-	n/a	6.3		Base < 10	-	-
32-05	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	ST	M	-	5.0	7.7		Base < 10	-	n/a	7.3		Base < 10	-	n/a	6.6		Base < 10	-	-
32-06	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	CW	M	-	11.8	18.3		Base < 10	-	n/a	10.7		Base < 10	-	13.0	10.9		Base < 10	-	-
32-06	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	DF	M	-	5.9	5.9		(0.01)	Yes	n/a	5.2		Base < 10	-	4.5	6.4		Base < 10	-	-
32-06	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	HS	M	-	10.2	11.0		(0.20)	Yes	n/a	12.5		Base < 10	-	7.5	6.4		Base < 10	-	-
32-06	Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	ST	M	-	8.9	30.8		(2.04)	Yes	n/a	9.2		Base < 10	-	n/a	7.5		Base < 10	-	-
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	CW	L	-	0.3%	0.7%		(1.20)	Yes	0.1%	0.7%		(1.81)	Yes	0.7%	0.5%		0.93	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	DF	L	-	0.3%	0.6%		(1.61)	Yes	0.3%	0.5%		(1.29)	Yes	0.2%	0.5%		(1.50)	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	HS	L	-	0.8%	1.3%		(1.60)	Yes	0.6%	1.1%		(1.95)	Yes	0.2%	0.7%		(2.04)	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	ST	L	-	0.0%	1.0%		(2.38)	Yes	0.0%	0.9%		(2.04)	Yes	0.0%	0.6%		(1.73)	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	CW	L	-	0.3%	0.8%		(0.89)	Yes	0.4%	1.1%		(1.02)	Yes	1.8%	0.9%		1.35	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	DF	L	-	1.2%	0.7%		1.22	Yes	0.0%	0.7%		(1.60)	Yes	3.0%	0.5%		6.14	No	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	HS	L	-	0.4%	1.5%		(1.85)	Yes	0.4%	1.2%		(1.53)	Yes	0.3%	1.1%		(1.59)	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	ST	L	-	1.4%	2.1%		(0.64)	Yes	0.6%	1.1%		(0.53)	Yes	0.0%	1.0%		(1.56)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	CW	L	-	0.0%	0.0%		(0.54)	Yes	0.0%	0.0%		(0.55)	Yes	0.0%	0.0%		0.84	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	DF	L	-	0.0%	0.0%		(1.15)	Yes	0.0%	0.0%		(1.03)	Yes	0.0%	0.0%		(0.92)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	HS	L	-	0.0%	0.0%		(1.06)	Yes	0.0%	0.0%		(1.22)	Yes	0.0%	0.0%		(1.25)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	ST	L	-	0.0%	0.0%		(0.46)	Yes	0.0%	0.0%		(0.47)	Yes	0.0%	0.0%		(0.47)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	CW	L	-	0.0%	0.4%		(2.53)	Yes	0.0%	0.1%		(1.21)	Yes	0.0%	0.1%		(1.34)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	DF	L	-	0.0%	0.0%		(0.89)	Yes	0.0%	0.0%		(0.48)	Yes	0.0%	0.1%		(1.28)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	HS	L	-	0.0%	0.2%		(2.27)	Yes	0.0%	0.1%		(1.87)	Yes	0.0%	0.0%		(0.51)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	ST	L	-	0.0%	0.6%		(2.92)	Yes	0.0%	0.1%		(0.93)	Yes	0.0%	0.0%		(0.55)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	CW	L	-	1.5%	0.7%		1.03	Yes	0.0%	0.8%		(1.12)	Yes	0.0%	0.6%		(1.22)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	DF	L	-	0.0%	0.6%		(1.26)	Yes	0.0%	0.6%		(1.28)	Yes	0.3%	0.5%		(0.43)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	HS	L	-	0.0%	1.4%		(1.71)	Yes	0.0%	1.1%		(1.88)	Yes	0.0%	0.9%		(1.56)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	ST	L	-	0.0%	1.3%		(1.01)	Yes	0.0%	0.9%		(0.89)	Yes	0.0%	0.7%		(0.87)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	CW	L	-	0.0%	0.1%		(1.33)	Yes	0.0%	0.0%		(0.93)	Yes	0.0%	0.0%		(0.76)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	DF	L	-	0.0%	0.0%		0.91	Yes	0.0%	0.0%		(0.57)	Yes	0.0%	0.0%		(0.85)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	HS	L	-	0.0%	0.0%		(0.52)	Yes	0.0%	0.0%		(1.35)	Yes	0.0%	0.0%		(0.71)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	ST	L	-	0.0%	0.1%		(1.22)	Yes	0.0%	0.0%		(0.58)	Yes	0.0%	0.0%		(0.34)	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install - Res -N&T Orders-Field Work	CW	H	H	5.0%	4.6%		0.57	Yes	4.6%	4.8%		(0.25)	Yes	5.2%	4.0%		1.55	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install - Res -N&T Orders-Field Work	DF	H	H	5.3%	4.4%		1.84	Yes	4.0%	4.7%		(1.14)	Yes	4.8%	4.9%		(0.08)	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install - Res -N&T Orders-Field Work	HS	H	H	4.5%	5.4%		(1.34)	Yes	4.7%	5.2%		(0.71)	Yes	5.2%	5.1%		0.16	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install - Res -N&T Orders-Field Work	ST	H	H	5.2%	4.3%		1.09	Yes	4.9%	4.1%		0.81	Yes	4.3%	4.0%		0.33	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -Field Work	CW	H	H	1.8%	2.6%		(0.89)	Yes	4.3%	2.9%		1.27	Yes	3.3%	2.3%		0.96	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -Field Work	DF	H	H	1.5%	2.7%		(1.44)	Yes	1.7%	2.8%		(1.02)	Yes	1.6%	2.4%		(1.03)	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -Field Work	HS	H	H	3.8%	3.0%		0.89	Yes	1.5%	3.0%		(1.75)	Yes	2.2%	3.2%		(1.09)	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -Field Work	ST	H	H	3.9%	3.4%		0.41	Yes	2.0%	3.1%		(0.74)	Yes	2.6%	2.7%		(0.09)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install - Res -N&T Orders -No Field Work	CW	H	H	6.5%	7.3%		(1.70)	Yes	6.1%	7.3%		(2.43)	Yes	4.9%	6.4%		(3.31)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install - Res -N&T Orders -No Field Work	DF	H	H	5.0%	6.4%		(3.95)	Yes	4.8%	5.3%		(1.49)	Yes	4.4%	6.0%		(5.04)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install - Res -N&T Orders -No Field Work	HS	H	H	7.9%	9.0%		(2.60)	Yes	7.3%	8.4%		(2.99)	Yes	6.6%	8.4%		(4.43)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install - Res -N&T Orders -No Field Work	ST	H	H	5.2%	7.4%		(4.23)	Yes	5.5%	7.6%		(3.70)	Yes	4.9%	7.4%		(4.61)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -No Field Work	CW	H	H	0.7%	2.6%		(3.11)	Yes	0.5%	3.6%		(3.94)	Yes	0.2%	2.6%		(4.55)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -No Field Work	DF	H	H	0.5%	4.3%		(6.74)	Yes	0.8%	2.7%		(4.14)	Yes	0.5%	3.4%		(5.52)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -No Field Work	HS	H	H	0.8%	4.8%		(5.55)	Yes	0.4%	4.7%		(7.00)	Yes	0.2%	4.0%		(6.54)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -No Field Work	ST	H	H	0.2%	7.9%		(5.61)	Yes	0.2%	7.2%		(5.41)	Yes	0.5%	3.9%		(4.45)	Yes	HIT
35-05	% Trouble Reports Within 10 Days of Install - Res -C Orders-Field Work	CW	H	H	0.0%	4.6%		(0.92)	Yes	0.0%	4.8%		Base < 10	-	0.0%	4.0%		Base < 10	-	-
35-05	% Trouble Reports Within 10 Days of Install - Res -C Orders-Field Work	DF	H	H	9.1%	4.4%		1.01	Yes	0.0%	4.7%		(1.02)	Yes	7.7%	4.9%		0.73	Yes	HIT
35-05	% Trouble Reports Within 10 Days of Install - Res -C Orders-Field Work	HS	H	H	0.0%	5.4%		Base < 10	-	20.0%	5.2%		2.89	No	0.0%	5.1%		Base < 10	-	-

			Payment Level		Sep-99			% Yes - 89%		Oct-99			% Yes - 89%		Nov-99			% Yes - 87%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
35-05	% Trouble Reports Within 10 Days of Install - Res -C Orders-Field Work	ST	H	H	0.0%	4.3%		Base < 10	-	0.0%	4.1%		Base < 10	-	0.0%	4.0%		Base < 10	-	-
35-06	% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	CW	H	H	9.1%	2.2%		1.53	Yes	9.1%	3.1%		1.14	Yes	11.1%	3.2%		Base < 10	-	HIT
35-06	% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	DF	H	H	0.0%	2.4%		(0.66)	Yes	7.4%	2.5%		1.62	Yes	0.0%	3.1%		(0.87)	Yes	HIT
35-06	% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	HS	H	H	3.7%	2.5%		0.40	Yes	0.0%	1.6%		(0.65)	Yes	11.1%	1.7%		2.95	No	HIT
35-06	% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	ST	H	H	0.0%	4.0%		Base < 10	-	14.3%	4.3%		Base < 10	-	0.0%	3.4%		Base < 10	-	-
35-07	% Trouble Reports Within 10 Days of Install - Res -C Orders-No Field Work	CW	H	H	0.7%	1.2%		(3.94)	Yes	0.8%	1.1%		(2.74)	Yes	0.6%	0.9%		(3.09)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install - Res -C Orders-No Field Work	DF	H	H	0.4%	1.1%		(7.69)	Yes	0.5%	1.1%		(6.94)	Yes	0.5%	1.1%		(6.84)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install - Res -C Orders-No Field Work	HS	H	H	0.7%	1.3%		(6.68)	Yes	0.5%	1.2%		(9.92)	Yes	0.6%	1.2%		(6.66)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install - Res -C Orders-No Field Work	ST	H	H	0.5%	1.3%		(4.89)	Yes	0.5%	1.5%		(5.97)	Yes	0.4%	1.4%		(6.12)	Yes	HIT
35-08	% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	CW	H	H	1.9%	1.4%		1.18	Yes	1.3%	1.6%		(0.65)	Yes	1.4%	1.3%		0.14	Yes	HIT
35-08	% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	DF	H	H	1.4%	1.5%		(0.31)	Yes	1.5%	1.4%		0.52	Yes	1.7%	1.4%		0.92	Yes	HIT
35-08	% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	HS	H	H	0.9%	1.6%		(2.05)	Yes	0.9%	1.5%		(1.92)	Yes	3.2%	1.4%		5.45	No	HIT
35-08	% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	ST	H	H	0.9%	1.8%		(2.04)	Yes	0.8%	1.8%		(2.19)	Yes	1.8%	1.5%		0.59	Yes	HIT
35-09	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders-Field Work	CW	H	H	n/a	4.0%		Base < 10	-	n/a	4.2%		Base < 10	-	n/a	3.5%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders-Field Work	DF	H	H	n/a	3.9%		Base < 10	-	n/a	4.0%		Base < 10	-	n/a	4.1%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders-Field Work	HS	H	H	n/a	4.7%		Base < 10	-	n/a	4.4%		Base < 10	-	n/a	4.5%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders-Field Work	ST	H	H	n/a	4.0%		Base < 10	-	n/a	3.8%		Base < 10	-	n/a	3.6%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders -No Field Work	CW	H	H	n/a	6.8%		Base < 10	-	n/a	6.9%		Base < 10	-	n/a	6.1%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders -No Field Work	DF	H	H	n/a	6.2%		Base < 10	-	n/a	5.0%		Base < 10	-	n/a	5.8%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders -No Field Work	HS	H	H	0.0%	8.7%		Base < 10	-	0.0%	8.1%		Base < 10	-	n/a	8.1%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install - UNE-N&T Orders -No Field Work	ST	H	H	0.0%	7.4%		Base < 10	-	n/a	7.5%		Base < 10	-	n/a	7.2%		Base < 10	-	-
35-11	% Trouble Reports Within 10 Days of Install - UNE-C Orders-Field Work	CW	H	H	0.0%	2.4%		(1.71)	Yes	0.0%	3.4%		(2.50)	Yes	0.0%	2.5%		(2.50)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install - UNE-C Orders-Field Work	DF	H	H	0.0%	2.4%		(2.29)	Yes	0.0%	2.4%		(2.91)	Yes	0.0%	2.3%		(2.62)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install - UNE-C Orders-Field Work	HS	H	H	0.0%	2.4%		(2.10)	Yes	0.0%	2.1%		(2.86)	Yes	0.0%	2.4%		(2.61)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install - UNE-C Orders-Field Work	ST	H	H	0.0%	2.9%		(1.33)	Yes	0.0%	3.5%		(1.98)	Yes	0.0%	2.7%		(1.67)	Yes	HIT
35-12	% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	CW	H	H	1.7%	1.2%		3.55	No	1.7%	1.2%		3.63	No	1.4%	1.0%		2.42	No	MISS
35-12	% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	DF	H	H	1.1%	1.1%		0.19	Yes	1.9%	1.1%		5.87	No	1.9%	1.2%		5.18	No	MISS
35-12	% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	HS	H	H	1.4%	1.4%		0.57	Yes	1.9%	1.3%		5.01	No	1.5%	1.2%		1.99	No	MISS
35-12	% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	ST	H	H	1.1%	1.4%		(1.99)	Yes	1.6%	1.5%		0.57	Yes	1.7%	1.4%		1.37	Yes	HIT
36-01	% No Access - Field Work - Res	CW	-	-	3.6%	4.3%		(1.08)	Yes	3.4%	3.7%		(0.30)	Yes	2.6%	3.1%		(0.67)	Yes	HIT
36-01	% No Access - Field Work - Res	DF	-	-	3.0%	3.8%		(1.48)	Yes	3.1%	3.7%		(1.09)	Yes	2.3%	3.5%		(2.24)	Yes	HIT
36-01	% No Access - Field Work - Res	HS	-	-	4.3%	4.1%		0.38	Yes	3.4%	3.7%		(0.46)	Yes	3.6%	3.5%		0.11	Yes	HIT
36-01	% No Access - Field Work - Res	ST	-	-	1.8%	3.1%		(1.72)	Yes	1.7%	3.2%		(1.84)	Yes	2.9%	3.1%		(0.31)	Yes	HIT
36-02	% No Access - Field Work - Bus	CW	-	-	2.4%	2.3%		0.09	Yes	5.3%	2.1%		3.33	No	1.8%	2.4%		(0.50)	Yes	HIT
36-02	% No Access - Field Work - Bus	DF	-	-	3.4%	2.1%		1.83	No	3.2%	2.3%		1.19	Yes	2.3%	2.4%		(0.17)	Yes	HIT
36-02	% No Access - Field Work - Bus	HS	-	-	0.9%	2.5%		(2.22)	Yes	2.7%	2.0%		1.06	Yes	1.6%	2.3%		(0.92)	Yes	HIT
36-02	% No Access - Field Work - Bus	ST	-	-	4.8%	2.5%		2.08	No	1.9%	2.3%		(0.29)	Yes	1.7%	2.5%		(0.77)	Yes	HIT
36-03	% No Access - Field Work - UNEs	CW	-	-	0.7%	3.7%		(1.84)	Yes	0.0%	3.2%		(2.21)	Yes	2.4%	2.8%		(0.37)	Yes	HIT
36-03	% No Access - Field Work - UNEs	DF	-	-	0.0%	3.2%		(2.87)	Yes	0.4%	3.2%		(2.70)	Yes	1.4%	3.1%		(1.69)	Yes	HIT
36-03	% No Access - Field Work - UNEs	HS	-	-	0.0%	3.6%		(2.81)	Yes	0.0%	3.1%		(3.14)	Yes	0.0%	3.1%		(3.00)	Yes	HIT
36-03	% No Access - Field Work - UNEs	ST	-	-	0.0%	2.9%		(1.52)	Yes	0.0%	2.9%		(1.57)	Yes	0.0%	2.9%		(1.75)	Yes	HIT
37-01	Trouble Report Rate - Res	CW	H	H	3.1%	2.6%		6.58	No	2.3%	2.1%		2.52	No	2.1%	1.8%		3.25	No	MISS
37-01	Trouble Report Rate - Res	DF	H	H	2.2%	2.3%		(1.28)	Yes	2.1%	2.1%		(0.31)	Yes	2.2%	2.2%		0.25	Yes	HIT
37-01	Trouble Report Rate - Res	HS	H	H	3.3%	3.2%		0.29	Yes	3.1%	2.8%		3.99	No	2.7%	2.7%		0.81	Yes	HIT
37-01	Trouble Report Rate - Res	ST	H	H	3.1%	2.7%		4.37	No	2.6%	2.4%		1.03	Yes	2.1%	2.2%		(0.47)	Yes	HIT
37-02	Trouble Report Rate - Bus	CW	H	H	0.8%	1.3%		(9.62)	Yes	0.7%	1.3%		(9.55)	Yes	0.6%	1.0%		(8.37)	Yes	HIT
37-02	Trouble Report Rate - Bus	DF	H	H	0.7%	1.1%		(9.63)	Yes	0.8%	1.1%		(7.38)	Yes	0.7%	1.0%		(8.12)	Yes	HIT
37-02	Trouble Report Rate - Bus	HS	H	H	1.0%	1.6%		(10.52)	Yes	0.9%	1.5%		(10.13)	Yes	1.0%	1.5%		(8.46)	Yes	HIT
37-02	Trouble Report Rate - Bus	ST	H	H	0.9%	1.6%		(9.37)	Yes	0.7%	1.5%		(11.06)	Yes	0.7%	1.2%		(8.17)	Yes	HIT
37-03	Trouble Report Rate - UNE Loop and Port Combinations	CW	H	H	2.5%	2.2%		2.14	No	2.5%	1.9%		5.93	No	1.7%	1.6%		1.49	Yes	MISS
37-03	Trouble Report Rate - UNE Loop and Port Combinations	DF	H	H	2.1%	1.9%		1.78	No	2.0%	1.8%		2.74	No	1.9%	1.8%		1.73	No	MISS
37-03	Trouble Report Rate - UNE Loop and Port Combinations	HS	H	H	2.6%	2.7%		(0.90)	Yes	2.3%	2.4%		(1.27)	Yes	2.2%	2.3%		(1.43)	Yes	HIT
37-03	Trouble Report Rate - UNE Loop and Port Combinations	ST	H	H	2.2%	2.4%		(1.22)	Yes	2.1%	2.2%		(0.95)	Yes	1.9%	1.9%		(0.08)	Yes	HIT
38-01	% Missed Repair - Res - Dispatch	CW	H	H	8.7%	7.3%		2.10	No	5.1%	6.3%		(1.56)	Yes	7.9%	6.1%		2.20	No	MISS

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
38-01	% Missed Repair - Res -Dispatch	DF	H	H	7.5%	8.0%		(0.72)	Yes	7.2%	9.4%		(2.88)	Yes	7.2%	8.5%		(1.74)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	HS	H	H	4.8%	6.5%		(3.10)	Yes	4.1%	5.0%		(1.73)	Yes	3.3%	4.1%		(1.68)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	ST	H	H	6.0%	8.7%		(2.99)	Yes	4.4%	6.2%		(1.98)	Yes	4.7%	7.3%		(2.41)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	CW	H	H	10.2%	11.6%		(0.80)	Yes	4.7%	10.6%		(3.38)	Yes	9.3%	10.3%		(0.53)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	DF	H	H	9.9%	12.7%		(1.94)	Yes	11.8%	14.8%		(2.01)	Yes	8.5%	13.8%		(3.57)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	HS	H	H	11.2%	14.6%		(2.05)	Yes	7.7%	11.6%		(2.55)	Yes	10.6%	9.5%		0.82	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	ST	H	H	14.4%	17.8%		(1.67)	Yes	12.6%	14.7%		(0.95)	Yes	16.0%	15.7%		0.14	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	CW	H	H	4.5%	1.6%		1.93	No	2.9%	1.3%		1.13	Yes	0.0%	1.0%		(0.77)	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	DF	H	H	0.9%	3.1%		(1.36)	Yes	2.9%	2.9%		0.02	Yes	5.6%	2.5%		1.89	No	HIT
38-03	% Missed Repair - Res -No Dispatch	HS	H	H	0.9%	1.8%		(0.75)	Yes	0.0%	1.6%		(0.95)	Yes	0.0%	0.8%		(0.73)	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	ST	H	H	0.0%	2.0%		(1.10)	Yes	6.9%	2.6%		1.45	Yes	4.3%	1.2%		1.35	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	CW	H	H	0.0%	2.7%		(0.85)	Yes	0.0%	4.6%		(0.96)	Yes	10.0%	3.9%		0.97	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	DF	H	H	0.0%	8.3%		(1.61)	Yes	0.0%	6.8%		(0.85)	Yes	10.3%	7.3%		0.63	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	HS	H	H	6.7%	5.3%		0.24	Yes	10.5%	5.7%		0.88	Yes	0.0%	2.3%		(0.66)	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	ST	H	H	0.0%	7.1%		(1.03)	Yes	21.4%	8.9%		1.61	Yes	0.0%	2.7%		(0.55)	Yes	HIT
38-05	% Missed Repair - UNEs- Dispatch	CW	H	H	16.3%	8.1%		5.56	No	8.3%	7.2%		1.02	Yes	11.2%	6.9%		3.58	No	MISS
38-05	% Missed Repair - UNEs- Dispatch	DF	H	H	13.4%	8.9%		3.99	No	11.0%	10.4%		0.52	Yes	9.4%	9.4%		0.02	Yes	HIT
38-05	% Missed Repair - UNEs- Dispatch	HS	H	H	8.4%	7.9%		0.37	Yes	7.5%	6.2%		1.45	Yes	6.4%	5.2%		1.63	Yes	HIT
38-05	% Missed Repair - UNEs- Dispatch	ST	H	H	23.2%	10.3%		6.49	No	14.8%	7.7%		4.75	No	21.1%	8.8%		8.02	No	MISS
38-06	% Missed Repair - UNEs- No Dispatch	CW	H	H	5.4%	1.7%		1.81	No	2.3%	1.6%		0.37	Yes	5.0%	1.3%		2.32	No	MISS
38-06	% Missed Repair - UNEs- No Dispatch	DF	H	H	0.0%	3.6%		(1.84)	Yes	6.5%	3.2%		1.87	No	2.6%	2.9%		(0.23)	Yes	HIT
38-06	% Missed Repair - UNEs- No Dispatch	HS	H	H	0.0%	2.2%		(1.28)	Yes	1.8%	2.1%		(0.20)	Yes	1.0%	1.0%		(0.03)	Yes	HIT
38-06	% Missed Repair - UNEs- No Dispatch	ST	H	H	8.3%	2.6%		1.97	No	3.8%	3.3%		0.17	Yes	6.1%	1.4%		2.39	No	MISS
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	CW	H	H	17.2	58.5		(12.27)	Yes	16.8	33.0		(5.82)	Yes	18.1	33.8		(5.04)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	DF	H	H	17.8	31.7		(4.71)	Yes	25.3	27.5		(0.63)	Yes	12.7	31.9		(6.66)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	HS	H	H	15.0	45.4		(9.35)	Yes	14.9	37.0		(7.42)	Yes	14.9	39.7		(7.69)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	ST	H	H	17.4	51.4		(8.19)	Yes	18.4	44.9		(5.18)	Yes	18.2	43.1		(4.59)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	CW	H	H	18.4	27.3		(2.12)	Yes	14.5	18.8		(1.24)	Yes	13.1	22.5		(1.93)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	DF	H	H	14.9	15.7		(0.27)	Yes	8.6	17.0		(1.56)	Yes	12.6	18.1		(1.60)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	HS	H	H	9.4	13.0		(1.16)	Yes	9.2	12.8		(1.22)	Yes	18.1	12.8		1.79	No	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	ST	H	H	16.3	20.2		(0.99)	Yes	29.2	19.3		1.65	Yes	20.1	19.6		0.11	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	CW	H	H	5.1	23.1		(2.61)	Yes	5.4	15.2		(2.49)	Yes	4.9	14.0		(1.81)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	DF	H	H	11.2	16.4		(0.72)	Yes	5.6	13.3		(0.97)	Yes	7.8	16.1		(0.39)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	HS	H	H	3.2	16.4		(2.45)	Yes	7.4	12.9		(0.47)	Yes	5.2	10.6		(1.38)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	ST	H	H	1.4	11.1		(2.08)	Yes	3.8	10.4		Base < 10	-	9.6	9.8		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	CW	H	H	12.4	14.7		Base < 10	-	3.3	10.7		Base < 10	-	2.5	10.0		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	DF	H	H	3.0	12.9		(6.44)	Yes	0.1	8.3		Base < 10	-	8.6	7.6		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	HS	H	H	1.6	5.6		Base < 10	-	4.0	7.2		Base < 10	-	0.6	4.2		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	ST	H	H	1.3	6.5		Base < 10	-	7.7	6.2		Base < 10	-	0.1	5.2		Base < 10	-	-
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	CW	H	H	13.7	22.1		(10.60)	Yes	12.3	16.8		(6.44)	Yes	11.4	18.0		(6.97)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	DF	H	H	14.3	20.8		(8.42)	Yes	17.3	23.7		(6.67)	Yes	14.8	22.7		(9.83)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	HS	H	H	13.0	18.8		(10.50)	Yes	12.7	16.7		(5.26)	Yes	12.8	18.3		(9.48)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	ST	H	H	13.6	19.9		(6.50)	Yes	13.4	17.9		(4.62)	Yes	17.1	18.0		(0.85)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	CW	H	H	12.3	16.6		(2.51)	Yes	9.4	11.4		(1.89)	Yes	11.1	11.7		(0.38)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	DF	H	H	12.1	11.7		0.34	Yes	14.5	13.8		0.45	Yes	9.5	12.5		(2.19)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	HS	H	H	9.6	9.8		(0.16)	Yes	9.9	9.3		0.73	Yes	8.6	9.3		(0.88)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	ST	H	H	11.2	11.0		0.13	Yes	10.3	9.8		0.30	Yes	9.6	11.0		(0.88)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	CW	H	H	9.7	11.9		(0.79)	Yes	8.0	12.3		(1.65)	Yes	3.3	12.3		(3.34)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	DF	H	H	8.4	13.9		(0.79)	Yes	5.5	11.9		(2.05)	Yes	27.8	13.1		4.25	No	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	HS	H	H	11.2	11.1		0.02	Yes	4.7	9.1		(2.00)	Yes	7.5	10.7		(1.02)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	ST	H	H	9.5	9.6		(0.04)	Yes	10.3	9.6		0.27	Yes	9.3	9.4		(0.02)	Yes	HIT
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	CW	H	H	6.4	8.6		(0.63)	Yes	5.7	8.1		Base < 10	-	7.5	8.5		Base < 10	-	-
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	DF	H	H	4.5	9.0		(0.71)	Yes	2.2	9.8		Base < 10	-	20.1	16.4		0.11	Yes	HIT
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	HS	H	H	5.6	7.4		Base < 10	-	5.0	7.1		Base < 10	-	16.4	8.4		1.53	Yes	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	ST	H	H	0.6	7.3		Base < 10	-	14.0	9.2		Base < 10	-	3.1	5.2		Base < 10	-	-
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	CW	H	H	17.4	53.5		(6.79)	Yes	13.3	30.2		(6.46)	Yes	13.2	31.8		(5.85)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	DF	H	H	17.1	28.9		(4.17)	Yes	13.6	25.6		(3.91)	Yes	14.6	29.5		(5.97)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	HS	H	H	12.3	40.3		(7.03)	Yes	12.2	33.0		(7.11)	Yes	12.5	35.0		(8.32)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	ST	H	H	23.7	46.8		(3.48)	Yes	15.9	40.8		(5.02)	Yes	19.1	39.6		(4.21)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	CW	H	H	7.5	22.4		(2.06)	Yes	4.1	14.8		(2.73)	Yes	6.9	13.6		(1.67)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	DF	H	H	7.6	16.1		(1.33)	Yes	10.5	12.9		(0.43)	Yes	6.0	15.3		(0.79)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	HS	H	H	5.8	15.0		(1.60)	Yes	5.1	12.3		(0.77)	Yes	4.7	9.7		(2.03)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	ST	H	H	5.0	10.5		(1.13)	Yes	6.7	9.9		(0.71)	Yes	7.9	9.2		(0.34)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	CW	H	H	16.5	21.1		(2.51)	Yes	13.7	15.7		(1.80)	Yes	14.4	16.7		(1.57)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	DF	H	H	15.5	18.9		(2.45)	Yes	17.6	21.7		(2.95)	Yes	15.1	20.7		(5.04)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	HS	H	H	11.2	17.0		(4.38)	Yes	13.0	15.2		(1.72)	Yes	10.9	16.4		(6.46)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	ST	H	H	16.8	18.1		(0.63)	Yes	14.0	16.3		(1.36)	Yes	14.9	16.6		(0.91)	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	CW	H	H	2.7	11.6		Base < 10	-	8.1	11.8		(0.88)	Yes	12.4	11.9		0.12	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	DF	H	H	8.5	13.5		(0.43)	Yes	11.6	11.7		(0.05)	Yes	21.1	13.4		1.03	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	HS	H	H	9.3	10.7		(0.29)	Yes	5.6	8.9		(1.19)	Yes	15.4	10.4		1.58	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	ST	H	H	0.5	9.4		Base < 10	-	10.5	9.5		Base < 10	-	7.4	8.9		(0.32)	Yes	-
40-01	% Out of Service Less than 24 Hours - Res	CW	M	-	93.7%	82.9%		(9.72)	Yes	94.3%	91.0%		(3.23)	Yes	96.0%	91.3%		(4.41)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	DF	M	-	95.6%	88.0%		(8.28)	Yes	91.4%	84.8%		(6.15)	Yes	94.3%	84.6%		(9.03)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	HS	M	-	97.1%	88.4%		(11.17)	Yes	97.4%	92.3%		(7.36)	Yes	97.3%	92.4%		(6.66)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	ST	M	-	94.7%	87.0%		(6.31)	Yes	97.8%	90.2%		(6.06)	Yes	95.3%	92.5%		(2.30)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	CW	M	-	95.1%	86.8%		(4.12)	Yes	95.6%	92.8%		(1.64)	Yes	91.9%	93.6%		0.95	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	DF	M	-	96.7%	94.2%		(2.10)	Yes	88.5%	90.6%		1.52	Yes	95.3%	92.9%		(1.84)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	HS	M	-	97.4%	95.9%		(1.39)	Yes	97.0%	96.8%		(0.20)	Yes	96.5%	96.6%		0.17	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	ST	M	-	96.6%	94.2%		(1.71)	Yes	94.6%	95.7%		0.77	Yes	96.8%	95.4%		(0.96)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	CW	M	-	90.9%	83.6%		(2.92)	Yes	94.3%	91.3%		(1.84)	Yes	93.1%	91.7%		(0.85)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	DF	M	-	92.8%	89.2%		(2.30)	Yes	88.6%	85.9%		(1.80)	Yes	91.2%	86.2%		(3.71)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	HS	M	-	98.2%	89.9%		(4.62)	Yes	96.1%	93.3%		(2.46)	Yes	97.0%	93.3%		(3.65)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	ST	M	-	91.5%	88.5%		(1.20)	Yes	94.3%	91.4%		(1.53)	Yes	93.2%	93.1%		(0.11)	Yes	HIT
41-01	% Repeat Reports - Res	CW	H	H	8.5%	10.3%		(2.05)	Yes	8.1%	10.5%		(2.27)	Yes	7.2%	10.6%		(2.95)	Yes	HIT
41-01	% Repeat Reports - Res	DF	H	H	5.3%	8.2%		(3.74)	Yes	6.0%	7.7%		(2.11)	Yes	5.9%	8.2%		(2.85)	Yes	HIT
41-01	% Repeat Reports - Res	HS	H	H	6.4%	8.5%		(3.11)	Yes	5.6%	8.9%		(4.56)	Yes	5.8%	8.6%		(3.73)	Yes	HIT
41-01	% Repeat Reports - Res	ST	H	H	7.7%	8.3%		(0.67)	Yes	5.5%	8.2%		(2.35)	Yes	4.6%	7.6%		(2.49)	Yes	HIT
41-02	% Repeat Reports - Bus	CW	H	H	7.3%	9.2%		(1.08)	Yes	7.9%	8.8%		(0.52)	Yes	9.4%	8.9%		0.24	Yes	HIT
41-02	% Repeat Reports - Bus	DF	H	H	9.6%	8.0%		1.21	Yes	9.6%	8.2%		1.06	Yes	6.6%	8.2%		(1.17)	Yes	HIT
41-02	% Repeat Reports - Bus	HS	H	H	9.5%	7.9%		1.13	Yes	9.1%	8.2%		0.59	Yes	10.2%	7.8%		1.90	No	HIT
41-02	% Repeat Reports - Bus	ST	H	H	8.7%	9.3%		(0.37)	Yes	8.8%	7.8%		0.45	Yes	8.3%	7.5%		0.41	Yes	HIT
41-03	% Repeat Reports - UNEs	CW	H	H	14.0%	10.1%		2.30	No	11.1%	10.2%		0.65	Yes	9.3%	10.3%		(0.67)	Yes	HIT
41-03	% Repeat Reports - UNEs	DF	H	H	10.7%	8.1%		2.23	No	10.7%	7.8%		2.90	No	8.7%	8.2%		0.60	Yes	MISS
41-03	% Repeat Reports - UNEs	HS	H	H	15.3%	8.4%		5.21	No	8.3%	8.8%		(0.46)	Yes	10.9%	8.4%		2.50	No	MISS
41-03	% Repeat Reports - UNEs	ST	H	H	15.7%	8.5%		3.82	No	11.5%	8.1%		2.08	No	11.7%	7.6%		2.70	No	MISS
42-01	% of Trouble Reports with No Access Status - Res	CW	-	-	5.3%	9.1%		(4.51)	Yes	5.0%	8.8%		(3.94)	Yes	5.4%	8.9%		(3.34)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	DF	-	-	8.8%	11.9%		(3.46)	Yes	13.8%	14.4%		(0.61)	Yes	12.6%	12.9%		(0.29)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	HS	-	-	7.8%	10.7%		(3.98)	Yes	8.8%	11.3%		(3.15)	Yes	10.0%	11.4%		(1.65)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	ST	-	-	5.5%	10.3%		(4.43)	Yes	7.7%	10.8%		(2.47)	Yes	7.1%	9.7%		(1.91)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	CW	-	-	1.4%	4.4%		(2.41)	Yes	1.3%	3.3%		(1.74)	Yes	1.4%	3.5%		(1.61)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	DF	-	-	4.2%	4.4%		(0.22)	Yes	3.4%	5.2%		(1.64)	Yes	4.3%	4.8%		(0.54)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	HS	-	-	5.1%	4.2%		0.82	Yes	5.7%	4.8%		0.78	Yes	5.2%	4.5%		0.61	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	ST	-	-	3.1%	4.6%		(1.17)	Yes	3.5%	4.6%		(0.75)	Yes	3.3%	4.9%		(1.08)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	CW	-	-	5.0%	8.3%		(1.60)	Yes	4.4%	7.8%		(2.27)	Yes	7.2%	7.9%		(0.46)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	DF	-	-	4.3%	10.5%		(3.93)	Yes	7.3%	12.7%		(3.73)	Yes	6.4%	11.5%		(4.04)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	HS	-	-	7.5%	9.5%		(1.08)	Yes	6.5%	10.0%		(2.61)	Yes	4.5%	10.1%		(4.39)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	ST	-	-	3.6%	9.2%		(2.28)	Yes	3.8%	9.7%		(2.86)	Yes	7.4%	8.9%		(0.80)	Yes	HIT
43-01	Avg. Install Interval - VGPL	CW	H	H	4.2	11.3		(8.46)	Yes	5.3	12.3		(5.35)	Yes	3.7	10.1		(4.54)	Yes	HIT

Texas Performance Measures

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
43-01	Avg Install Interval - VGPL	DF	H	H	3.9	9.0		(9.00)	Yes	6.0	8.9		(4.30)	Yes	3.5	9.2		(11.48)	Yes	HIT
43-01	Avg Install Interval - VGPL	HS	H	H	3.9	9.3		(4.28)	Yes	3.9	8.8		(3.87)	Yes	3.7	7.8		(5.72)	Yes	HIT
43-01	Avg Install Interval - VGPL	ST	H	H	4.7	11.8		(1.98)	Yes	5.1	8.0		(3.40)	Yes	22.6	17.4		3.06	No	HIT
43-02	Avg Install Interval - DSL	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	8.8	5.4		4.00	No	-
43-02	Avg Install Interval - DSL	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	8.0	6.0		3.41	No	-
43-02	Avg Install Interval - DSL	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	7.5	9.1		(2.19)	Yes	-
43-02	Avg Install Interval - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	3.0	6.4		Base < 10	-	-
43-03	Avg Install Interval - DDS	CW	H	H	n/a	11.0		Base < 10	-	n/a	11.3		Base < 10	-	n/a	n/a		Base < 10	-	-
43-03	Avg Install Interval - DDS	DF	H	H	1.0	7.4		Base < 10	-	32.0	6.5		Base < 10	-	n/a	14.0		Base < 10	-	-
43-03	Avg Install Interval - DDS	HS	H	H	n/a	4.9		Base < 10	-	n/a	5.3		Base < 10	-	n/a	30.0		Base < 10	-	-
43-03	Avg Install Interval - DDS	ST	H	H	n/a	n/a		Base < 10	-	n/a	5.0		Base < 10	-	n/a	n/a		Base < 10	-	-
43-04	Avg Install Interval - DS1	CW	H	H	n/a	9.0		Base < 10	-	n/a	16.4		Base < 10	-	n/a	17.0		Base < 10	-	-
43-04	Avg Install Interval - DS1	DF	H	H	n/a	11.4		Base < 10	-	n/a	17.0		Base < 10	-	n/a	12.0		Base < 10	-	-
43-04	Avg Install Interval - DS1	HS	H	H	n/a	8.4		Base < 10	-	5.0	7.3		(1.61)	Yes	n/a	6.9		Base < 10	-	-
43-04	Avg Install Interval - DS1	ST	H	H	n/a	13.1		Base < 10	-	n/a	8.4		Base < 10	-	n/a	10.1		Base < 10	-	-
43-05	Avg Install Interval - DS3	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	6.0		Base < 10	-	-
43-05	Avg Install Interval - DS3	DF	H	H	n/a	6.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	34.0		Base < 10	-	-
43-05	Avg Install Interval - DS3	HS	H	H	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	n/a	24.0		Base < 10	-	-
43-05	Avg Install Interval - DS3	ST	H	H	n/a	5.0		Base < 10	-	n/a	6.0		Base < 10	-	n/a	3.0		Base < 10	-	-
43-06	Avg Install Interval - ISDN/BRI	CW	H	H	16.0	9.5		3.49	No	22.3	8.6		7.56	No	6.8	9.4		(1.71)	Yes	MISS
43-06	Avg Install Interval - ISDN/BRI	DF	H	H	7.8	7.4		0.55	Yes	7.3	7.3		0.04	Yes	5.1	8.6		(3.61)	Yes	HIT
43-06	Avg Install Interval - ISDN/BRI	HS	H	H	10.0	12.0		(1.09)	Yes	6.0	11.8		(4.00)	Yes	5.7	12.0		(5.18)	Yes	HIT
43-06	Avg Install Interval - ISDN/BRI	ST	H	H	8.9	11.5		(1.03)	Yes	20.1	8.8		8.84	No	4.4	10.7		(2.51)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	CW	H	H	13.5	11.9		0.98	Yes	n/a	14.6		Base < 10	-	4.5	11.3		(7.65)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	DF	H	H	17.6	11.5		2.43	No	5.0	12.4		(4.20)	Yes	6.0	12.0		(3.82)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	HS	H	H	12.0	14.5		(1.78)	Yes	12.9	10.9		3.33	No	8.4	12.9		(6.15)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	ST	H	H	2.0	8.4		(6.08)	Yes	n/a	19.3		Base < 10	-	n/a	9.6		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	CW	H	H	n/a	9.5		Base < 10	-	n/a	8.6		Base < 10	-	n/a	9.4		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	DF	H	H	n/a	7.4		Base < 10	-	n/a	7.3		Base < 10	-	n/a	8.6		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	HS	H	H	n/a	12.0		Base < 10	-	n/a	11.8		Base < 10	-	n/a	12.0		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	ST	H	H	n/a	11.5		Base < 10	-	n/a	8.8		Base < 10	-	n/a	10.7		Base < 10	-	-
44-01	% Installs Completed Within 20 Days - VGPL	CW	-	-	100.0%	86.6%		(4.15)	Yes	100.0%	74.5%		(4.73)	Yes	100.0%	88.0%		(2.11)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	DF	-	-	100.0%	95.0%		(4.08)	Yes	93.2%	88.4%		(2.39)	Yes	100.0%	92.1%		(5.30)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	HS	-	-	100.0%	91.0%		(3.06)	Yes	100.0%	96.1%		(1.90)	Yes	100.0%	95.4%		(2.49)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	ST	-	-	100.0%	80.3%		(1.78)	Yes	100.0%	91.5%		(2.34)	Yes	61.3%	78.0%		4.52	No	HIT
44-02	% Installs Completed Within 20 Days - DSL	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	97.3%	98.7%		0.68	Yes	-
44-02	% Installs Completed Within 20 Days - DSL	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	100.0%	97.8%		(1.59)	Yes	-
44-02	% Installs Completed Within 20 Days - DSL	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	100.0%	96.7%		(1.77)	Yes	-
44-02	% Installs Completed Within 20 Days - DSL	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	100.0%	100.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	CW	-	-	n/a	100.0%		Base < 10	-	n/a	66.7%		Base < 10	-	n/a	n/a		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	DF	-	-	100.0%	100.0%		Base < 10	-	0.0%	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	HS	-	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	ST	-	-	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	CW	-	-	n/a	92.9%		Base < 10	-	n/a	80.0%		Base < 10	-	n/a	74.2%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	DF	-	-	n/a	92.1%		Base < 10	-	n/a	78.4%		Base < 10	-	n/a	90.4%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	HS	-	-	n/a	97.6%		Base < 10	-	100.0%	97.8%		(0.73)	Yes	n/a	96.3%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	ST	-	-	n/a	78.9%		Base < 10	-	n/a	94.7%		Base < 10	-	n/a	88.6%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	DF	-	-	n/a	100.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	HS	-	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	ST	-	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-06	% Installs Completed Within 20 Days - ISDN/BRI	CW	-	-	81.0%	90.1%		1.27	Yes	93.3%	91.6%		(0.24)	Yes	87.0%	91.7%		0.73	Yes	HIT
44-06	% Installs Completed Within 20 Days - ISDN/BRI	DF	-	-	94.9%	98.3%		1.52	Yes	96.6%	97.5%		0.33	Yes	96.4%	94.2%		(0.67)	Yes	HIT
44-06	% Installs Completed Within 20 Days - ISDN/BRI	HS	-	-	95.9%	88.6%		(1.60)	Yes	100.0%	88.8%		(2.99)	Yes	98.9%	89.8%		(2.85)	Yes	HIT

Texas Performance Measures

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
44.06	% Install s Completed Within 20 Days - ISDN/BRI	ST	-		95.5%	88.2%		(1.02)	Yes	91.7%	92.5%		0.17	Yes	100.0%	87.7%		(1.58)	Yes	HIT
44.07	% Install s Completed Within 20 Days - ISDN/PRI	CW	-		50.0%	78.6%		4.74	No	n/a	87.0%		Base < 10	-	100.0%	99.9%		(0.24)	Yes	-
44.07	% Install s Completed Within 20 Days - ISDN/PRI	DF	-	-	100.0%	85.1%		(2.05)	Yes	100.0%	81.8%		(2.31)	Yes	100.0%	94.3%		(1.01)	Yes	HIT
44.07	% Install s Completed Within 20 Days - ISDN/PRI	HS	-		100.0%	85.4%		(3.57)	Yes	100.0%	94.5%		(2.66)	Yes	100.0%	88.3%		(4.28)	Yes	HIT
44.07	% Install s Completed Within 20 Days - ISDN/PRI	ST	-	-	100.0%	89.5%		(2.38)	Yes	n/a	33.2%		Base < 10	-	n/a	98.1%		Base < 10	-	-
44.08	% Install s Completed Within 20 Days - ISDN/Combo	CW	-	-	n/a	90.1%		Base < 10	-	n/a	91.6%		Base < 10	-	n/a	91.7%		Base < 10	-	-
44.08	% Install s Completed Within 20 Days - ISDN/Combo	DF	-		n/a	98.3%		Base < 10	-	n/a	97.5%		Base < 10	-	n/a	94.2%		Base < 10	-	-
44.08	% Install s Completed Within 20 Days - ISDN/Combo	HS	-	-	n/a	88.6%		Base < 10	-	n/a	88.8%		Base < 10	-	n/a	89.8%		Base < 10	-	-
44.08	% Install s Completed Within 20 Days - ISDN/Combo	ST	-	-	n/a	88.2%		Base < 10	-	n/a	92.5%		Base < 10	-	n/a	87.7%		Base < 10	-	
45.01	% SWBT Caused Missed Due Dates - VGPL	CW	H	H	21.4%	11.8%		3.38	No	1.5%	16.3%		(4.57)	Yes	0.0%	7.4%		(2.90)	Yes	HIT
45.01	% SWBT Caused Missed Due Dates - VGPL	DF	H	H	0.0%	0.8%		(1.94)	Yes	0.5%	0.3%		0.79	Yes	3.2%	1.7%		2.17	No	HIT
45.01	% SWBT Caused Missed Due Dates - VGPL	HS	H	H	0.0%	4.6%		(3.06)	Yes	0.0%	10.5%		(4.51)	Yes	19.4%	3.9%		10.37	No	HIT
45.01	% SWBT Caused Missed Due Dates - VGPL	ST	H	H	0.0%	8.3%		(2.97)	Yes	0.0%	0.6%		(0.58)	Yes	43.6%	1.4%		19.60	No	HIT
45.02	% SWBT Caused Missed Due Dates - DSL	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	17.5%	2.3%		5.16	No	-
45.02	% SWBT Caused Missed Due Dates - DSL	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	11.3%	5.7%		2.49	No	-
45.02	% SWBT Caused Missed Due Dates - DSL	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	2.9%	4.0%		(0.59)	Yes	-
45.02	% SWBT Caused Missed Due Dates - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	3.7%		Base < 10	-	-
45.03	% SWBT Caused Missed Due Dates - DDS	CW	H	H	0.0%	50.0%		Base < 10	-	0.0%	25.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
45.03	% SWBT Caused Missed Due Dates - DDS	DF	H	H	0.0%	7.7%		Base < 10	-	10.0%	0.0%		0.92	Yes	n/a	25.0%		Base < 10	-	-
45.03	% SWBT Caused Missed Due Dates - DDS	HS	H	H	50.0%	0.0%		Base < 10	-	0.0%	16.7%		Base < 10	-	n/a	100.0%		Base < 10	-	-
45.03	% SWBT Caused Missed Due Dates - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45.04	% SWBT Caused Missed Due Dates - DS1	CW	H	H	n/a	9.6%		Base < 10	-	0.0%	8.0%		Base < 10	-	n/a	5.3%		Base < 10	-	-
45.04	% SWBT Caused Missed Due Dates - DS1	DF	H	H	6.7%	3.9%		0.47	Yes	0.0%	3.1%		(0.71)	Yes	n/a	2.9%		Base < 10	-	HIT
45.04	% SWBT Caused Missed Due Dates - DS1	HS	H	H	0.0%	3.2%		Base < 10	-	5.0%	5.5%		(0.08)	Yes	n/a	2.2%		Base < 10	-	-
45.04	% SWBT Caused Missed Due Dates - DS1	ST	H	H	0.0%	10.9%		Base < 10	-	0.0%	5.9%		Base < 10	-	n/a	8.2%		Base < 10	-	-
45.05	% SWBT Caused Missed Due Dates - DS3	CW	H	H	20.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45.05	% SWBT Caused Missed Due Dates - DS3	DF	H	H	7.1%	0.0%		0.28	Yes	3.6%	0.0%		0.27	Yes	n/a	0.0%		Base < 10	-	
45.05	% SWBT Caused Missed Due Dates - DS3	HS	H	H	0.0%	0.0%		0.00	Yes	19.2%	0.0%		1.49	Yes	n/a	0.0%		Base < 10	-	HIT
45.05	% SWBT Caused Missed Due Dates - DS3	ST	H	H	n/a	0.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45.06	% SWBT Caused Missed Due Dates - ISDN/BRI	CW	H	H	22.2%	8.9%		3.50	No	11.2%	5.7%		2.39	No	14.0%	6.2%		2.21	No	MISS
45.06	% SWBT Caused Missed Due Dates - ISDN/BRI	DF	H	H	12.7%	10.8%		0.72	Yes	7.7%	6.9%		0.44	Yes	6.0%	6.6%		(0.22)	Yes	HIT
45.06	% SWBT Caused Missed Due Dates - ISDN/BRI	HS	H	H	21.3%	23.9%		(0.72)	Yes	22.6%	27.9%		(1.52)	Yes	37.8%	29.5%		2.33	No	HIT
45.06	% SWBT Caused Missed Due Dates - ISDN/BRI	ST	H	H	22.4%	20.5%		0.37	Yes	23.8%	30.4%		(1.38)	Yes	15.9%	34.6%		(2.55)	Yes	HIT
45.07	% SWBT Caused Missed Due Dates - ISDN/PRI	CW	H	H	11.0%	7.3%		2.04	No	0.0%	16.0%		(3.65)	Yes	0.0%	5.5%		(1.67)	Yes	HIT
45.07	% SWBT Caused Missed Due Dates - ISDN/PRI	DF	H	H	12.4%	0.0%		31.33	No	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
45.07	% SWBT Caused Missed Due Dates - ISDN/PRI	HS	H	H	17.8%	1.0%		19.23	No	0.0%	0.8%		(1.08)	Yes	0.0%	4.1%		(4.64)	Yes	HIT
45.07	% SWBT Caused Missed Due Dates - ISDN/PRI	ST	H	H	0.0%	3.6%		(1.91)	Yes	0.0%	0.1%		(0.15)	Yes	0.0%	5.6%		(1.19)	Yes	HIT
45.08	% SWBT Caused Missed Due Dates - ISDN/Combo	CW	H	H	n/a	8.9%		Base < 10	-	n/a	5.7%		Base < 10	-	0.0%	6.2%		Base < 10	-	-
45.08	% SWBT Caused Missed Due Dates - ISDN/Combo	DF	H	H	n/a	10.8%		Base < 10	-	n/a	6.9%		Base < 10	-	n/a	6.6%		Base < 10	-	-
45.08	% SWBT Caused Missed Due Dates - ISDN/Combo	HS	H	H	n/a	23.9%		Base < 10	-	n/a	27.9%		Base < 10	-	n/a	29.5%		Base < 10	-	-
45.08	% SWBT Caused Missed Due Dates - ISDN/Combo	ST	H	H	n/a	20.5%		Base < 10	-	n/a	30.4%		Base < 10	-	0.0%	34.6%		Base < 10	-	-
46.01	% Trouble Reports within 30 Days - VGPL	CW	H	H	2.4%	2.0%		0.17	Yes	0.0%	2.8%		(1.23)	Yes	0.0%	2.4%		(1.60)	Yes	HIT
46.01	% Trouble Reports within 30 Days - VGPL	DF	H	H	0.0%	2.2%		Base < 10	-	4.0%	2.1%		0.64	Yes	0.5%	1.7%		(1.87)	Yes	HIT
46.01	% Trouble Reports within 30 Days - VGPL	HS	H	H	0.0%	2.5%		(0.75)	Yes	n/a	4.5%		Base < 10	-	0.0%	2.1%		(2.29)	Yes	HIT
46.01	% Trouble Reports within 30 Days - VGPL	ST	H	H	0.0%	1.3%		(0.80)	Yes	0.0%	2.1%		Base < 10	-	0.0%	1.6%		(1.91)	Yes	HIT
46.02	% Trouble Reports within 30 Days - DSL	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	5.0%	4.7%		0.07	Yes	-
46.02	% Trouble Reports within 30 Days - DSL	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	4.0%	5.4%		(0.64)	Yes	
46.02	% Trouble Reports within 30 Days - DSL	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	2.9%	11.4%		(2.72)	Yes	-
46.02	% Trouble Reports within 30 Days - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	4.9%		Base < 10	-	-
46.03	% Trouble Reports within 30 Days - DDS	CW	H	H	0.0%	0.0%		Base < 10	-	33.3%	12.5%		Base < 10	-	n/a	n/a		Base < 10	-	-
46.03	% Trouble Reports within 30 Days - DDS	DF	H	H	0.0%	7.7%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	75.0%		Base < 10	-	-
46.03	% Trouble Reports within 30 Days - DDS	HS	H	H	0.0%	11.1%		Base < 10	-	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46.03	% Trouble Reports within 30 Days - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46.04	% Trouble Reports within 30 Days - DS1	CW	H	H	n/a	5.8%		Base < 10	-	50.0%	12.0%		Base < 10	-	n/a	8.8%		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
46-04	% Trouble Reports within 30 Days - DS1	DF	H	H	0.0%	15.8%		(1.65)	Yes	0.0%	6.2%		(0.99)	Yes	n/a	9.7%		Base < 10	-	HIT
46-04	% Trouble Reports within 30 Days - DS1	HS	H	H	0.0%	12.7%		Base < 10	-	5.0%	16.4%		(1.31)	Yes	n/a	33.3%		Base < 10	-	
46-04	% Trouble Reports within 30 Days - DS1	ST	H	H	0.0%	4.3%		Base < 10	-	0.0%	7.4%		Base < 10	-	n/a	3.3%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	CW	H	H	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	DF	H	H	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	HS	H	H	0.0%	0.0%		0.00	Yes	0.0%	20.0%		(2.21)	Yes	n/a	0.0%		Base < 10	-	HIT
46-05	% Trouble Reports within 30 Days - DS3	ST	H	H	n/a	100.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	
46-06	% Trouble Reports within 30 Days - ISDN/BRI	CW	H	H	4.3%	4.7%		(0.13)	Yes	3.1%	5.4%		(0.57)	Yes	2.0%	3.5%		(0.56)	Yes	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	DF	H	H	2.2%	5.7%		(1.72)	Yes	12.0%	4.8%		3.25	No	5.2%	5.5%		(0.15)	Yes	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	HS	H	H	5.6%	5.0%		0.26	Yes	5.6%	5.6%		(0.02)	Yes	4.9%	6.5%		(0.88)	Yes	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	ST	H	H	2.0%	4.2%		(0.75)	Yes	5.3%	4.5%		0.21	Yes	4.5%	3.4%		0.41	Yes	HIT
46-07	% Trouble Reports within 30 Days - ISDN/PRI	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	DF	H	H	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10		n/a	0.2%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.2%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	ST	H	H	n/a	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	CW	H	H	n/a	4.7%		Base < 10	-	n/a	5.4%		Base < 10	-	n/a	3.5%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	DF	H	H	n/a	5.7%		Base < 10	-	n/a	4.8%		Base < 10	-	n/a	5.5%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	HS	H	H	n/a	5.0%		Base < 10	-	n/a	5.6%		Base < 10	-	n/a	6.5%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	ST	H	H	n/a	4.2%		Base < 10	-	n/a	4.5%		Base < 10	-	n/a	3.4%		Base < 10	-	-
47-01	% Missed Due Dates Due to LOF - VGPL	CW	L	-	0.0%	1.3%		(1.47)	Yes	0.0%	2.3%		(1.78)	Yes	0.0%	1.8%		(1.41)	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	HS	L	-	0.0%	1.9%		(1.92)	Yes	0.0%	4.7%		(2.94)	Yes	0.0%	1.8%		(2.15)	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-02	% Missed Due Dates Due to LOF - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	15.0%	0.9%		6.21	No	-
47-02	% Missed Due Dates Due to LOF - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	1.6%	1.6%		0.02	Yes	-
47-02	% Missed Due Dates Due to LOF - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	1.9%	0.5%		1.92	No	-
47-02	% Missed Due Dates Due to LOF - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	1.8%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	CW	L	-	0.0%	50.0%		Base < 10	-	0.0%	25.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	HS	L	-	50.0%	0.0%		Base < 10	-	0.0%	16.7%		Base < 10	-	n/a	100.0%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	CW	L	-	n/a	3.8%		Base < 10	-	0.0%	6.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	DF	L	-	0.0%	1.3%		(0.45)	Yes	0.0%	0.0%		0.00	Yes	n/a	1.9%		Base < 10	-	HIT
47-04	% Missed Due Dates Due to LOF - DS1	HS	L	-	0.0%	1.6%		Base < 10	-	0.0%	2.7%		(0.75)	Yes	n/a	0.0%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	ST	L	-	0.0%	5.4%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	3.3%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	CW	L	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	DF	L	-	7.1%	0.0%		0.28	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	HIT
47-05	% Missed Due Dates Due to LOF - DS3	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	CW	L	-	1.6%	0.2%		1.86	No	2.6%	0.2%		4.18	No	4.0%	0.2%		4.84	No	MISS
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	DF	L	-	1.9%	0.2%		4.17	No	0.0%	0.3%		(0.73)	Yes	0.9%	0.2%		1.25	Yes	HIT
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	HS	L	-	3.6%	4.2%		(0.36)	Yes	2.8%	6.2%		(1.82)	Yes	2.2%	3.7%		(1.04)	Yes	HIT
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	ST	L	-	1.5%	2.6%		(0.56)	Yes	3.1%	1.8%		0.87	Yes	0.0%	1.7%		(0.87)	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	CW	L	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	DF	L	-	n/a	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	HS	L	-	n/a	4.2%		Base < 10	-	n/a	6.2%		Base < 10	-	n/a	3.7%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	ST	L	-	n/a	2.6%		Base < 10	-	n/a	1.8%		Base < 10	-	0.0%	1.7%		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	HS	L	-	n/a	3.6%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	20.8%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	CW	L	-	n/a	0.0%		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	HS	L	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	DF	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	DF	L	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	CW	L	-	0.0%	66.7%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	HS	L	-	0.0%	11.6%		Base < 10	-	0.0%	8.7%		Base < 10	-	0.0%	5.8%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	ST	L	-	0.0%	4.8%		Base < 10	-	0.0%	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	CW	L	-	n/a	66.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	HS	L	-	n/a	11.6%		Base < 10	-	n/a	8.7%		Base < 10	-	n/a	5.8%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	ST	L	-	n/a	4.8%		Base < 10	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	HS	L	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	DF	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	DF	L	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	ST	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

					Sep-99					Oct-99					Nov-99					Overall Result
			Payment Level					% Yes	89%				% Yes	89%				% Yes	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
47.23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47.23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47.23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47.24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47.24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47.24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47.24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
48.01	Avg Delay Days Due to LOF - VGPL	CW	-	-	n/a	8.5		Base < 10	-	n/a	3.6		Base < 10	-	n/a	8.6		Base < 10	-	-
48.01	Avg Delay Days Due to LOF - VGPL	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.01	Avg Delay Days Due to LOF - VGPL	HS	-	-	n/a	12.2		Base < 10	-	n/a	14.9		Base < 10	-	n/a	34.6		Base < 10	-	-
48.01	Avg Delay Days Due to LOF - VGPL	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.02	Avg Delay Days Due to LOF - DSL	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	7.0	3.6		Base < 10	-	-
48.02	Avg Delay Days Due to LOF - DSL	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	20.5	18.5		Base < 10	-	-
48.02	Avg Delay Days Due to LOF - DSL	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	4.0	7.8		Base < 10	-	-
48.02	Avg Delay Days Due to LOF - DSL	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	11.0		Base < 10	-	-
48.03	Avg Delay Days Due to LOF - DDS	CW	-	-	n/a	7.0		Base < 10	-	n/a	30.5		Base < 10	-	n/a	n/a		Base < 10	-	-
48.03	Avg Delay Days Due to LOF - DDS	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.03	Avg Delay Days Due to LOF - DDS	HS	-	-	28.0	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	35.0		Base < 10	-	-
48.03	Avg Delay Days Due to LOF - DDS	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.04	Avg Delay Days Due to LOF - DS1	CW	-	-	n/a	11.5		Base < 10	-	n/a	13.0		Base < 10	-	n/a	n/a		Base < 10	-	-
48.04	Avg Delay Days Due to LOF - DS1	DF	-	-	n/a	3.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	24.0		Base < 10	-	-
48.04	Avg Delay Days Due to LOF - DS1	HS	-	-	n/a	8.0		Base < 10	-	n/a	8.5		Base < 10	-	n/a	n/a		Base < 10	-	-
48.04	Avg Delay Days Due to LOF - DS1	ST	-	-	n/a	18.6		Base < 10	-	n/a	n/a		Base < 10	-	n/a	52.5		Base < 10	-	-
48.05	Avg Delay Days Due to LOF - DS3	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.05	Avg Delay Days Due to LOF - DS3	DF	-	-	22.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.05	Avg Delay Days Due to LOF - DS3	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.05	Avg Delay Days Due to LOF - DS3	ST	-	-	n/a	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	-
48.06	Avg Delay Days due to LOF - ISDN/BRI	CW	-	-	2.0	33.0		Base < 10	-	9.3	8.5		Base < 10	-	8.5	6.0		Base < 10	-	-
48.06	Avg Delay Days due to LOF - ISDN/BRI	DF	-	-	26.0	7.5		Base < 10	-	n/a	7.3		Base < 10	-	26.0	7.2		Base < 10	-	-
48.06	Avg Delay Days due to LOF - ISDN/BRI	HS	-	-	26.0	14.1		Base < 10	-	8.8	12.5		Base < 10	-	15.8	12.3		Base < 10	-	-
48.06	Avg Delay Days due to LOF - ISDN/BRI	ST	-	-	15.0	10.6		Base < 10	-	6.7	12.4		Base < 10	-	n/a	9.5		Base < 10	-	-
48.07	Avg Delay Days due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.07	Avg Delay Days due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.07	Avg Delay Days due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.07	Avg Delay Days due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48.08	Avg Delay Days due to LOF - ISDN/Combo	CW	-	-	n/a	33.0		Base < 10	-	n/a	8.5		Base < 10	-	n/a	6.0		Base < 10	-	-
48.08	Avg Delay Days due to LOF - ISDN/Combo	DF	-	-	n/a	7.5		Base < 10	-	n/a	7.3		Base < 10	-	n/a	7.2		Base < 10	-	-
48.08	Avg Delay Days due to LOF - ISDN/Combo	HS	-	-	n/a	14.1		Base < 10	-	n/a	12.5		Base < 10	-	n/a	12.3		Base < 10	-	-
48.08	Avg Delay Days due to LOF - ISDN/Combo	ST	-	-	n/a	10.6		Base < 10	-	n/a	12.4		Base < 10	-	n/a	9.5		Base < 10	-	-
49.01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	CW	M	-	7.1	8.9		(0.86)	Yes	4.5	10.3		Base < 10	-	n/a	11.1		Base < 10	-	-
49.01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	DF	M	-	n/a	8.6		Base < 10	-	1.7	5.6		Base < 10	-	2.5	28.6		(5.41)	Yes	-
49.01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	HS	M	-	n/a	9.9		Base < 10	-	n/a	21.8		Base < 10	-	3.0	20.8		(1.77)	Yes	-
49.01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	ST	M	-	n/a	32.8		Base < 10	-	n/a	11.4		Base < 10	-	4.0	2.7		1.66	Yes	-
49.02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	6.1	2.9		Base < 10	-	-
49.02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	8.9	10.6		(0.35)	Yes	-
49.02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	5.3	5.3		Base < 10	-	-
49.02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.8		Base < 10	-	-
49.03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	CW	M	-	n/a	7.0		Base < 10	-	n/a	30.5		Base < 10	-	n/a	n/a		Base < 10	-	-
49.03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	DF	M	-	n/a	1.0		Base < 10	-	16.0	n/a		Base < 10	-	n/a	8.0		Base < 10	-	-
49.03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	HS	M	-	28.0	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	35.0		Base < 10	-	-
49.03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49.04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	CW	M	-	n/a	8.2		Base < 10	-	n/a	10.0		Base < 10	-	n/a	5.7		Base < 10	-	-
49.04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	DF	M	-	4.0	35.7		Base < 10	-	n/a	34.3		Base < 10	-	n/a	29.0		Base < 10	-	-
49.04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	HS	M	-	n/a	6.0		Base < 10	-	5.0	5.3		Base < 10	-	n/a	3.0		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
49-04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	ST	M	-	n/a	13.5		Base < 10	-	n/a	8.0		Base < 10	-	n/a	23.0		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	CW	M		10.0	n/a		Base < 10	-	n/a	n/a		Base < 10		n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	DF	M	-	22.0	n/a		Base < 10	-	60.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	HS	M		n/a	n/a		Base < 10	-	22.6	n/a		Base < 10		n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	ST	M	-	n/a	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	-
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	CW	M		20.0	7.8		4.26	No	22.8	6.1		7.55	No	9.4	8.7		Base < 10	-	MISS
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	DF	M		10.3	5.0		4.22	No	7.7	5.7		0.80	Yes	9.1	10.5		Base < 10	-	-
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	HS	M	-	11.0	12.6		(0.31)	Yes	4.8	12.5		(1.95)	Yes	5.7	14.2		(2.32)	Yes	HIT
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	ST	M	-	8.6	7.7		0.34	Yes	18.4	4.5		9.62	No	2.3	7.9		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	CW	M	-	20.0	2.4		51.91	No	n/a	9.8		Base < 10	-	n/a	6.0		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	DF	M	-	9.0	n/a		n/a	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	HS	M	-	17.6	25.0		(2.85)	Yes	n/a	2.7		Base < 10	-	n/a	9.1		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	ST	M	-	n/a	4.4		Base < 10	-	n/a	8.0		Base < 10	-	n/a	4.9		Base < 10	-	-
49-08	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	CW	M	-	n/a	7.8		Base < 10	-	n/a	6.1		Base < 10	-	n/a	8.7		Base < 10	-	-
49-08	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	DF	M	-	n/a	5.0		Base < 10	-	n/a	5.7		Base < 10	-	n/a	10.5		Base < 10	-	-
49-08	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	HS	M	-	n/a	12.6		Base < 10	-	n/a	12.5		Base < 10	-	n/a	14.2		Base < 10	-	-
49-08	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	ST	M	-	n/a	7.7		Base < 10	-	n/a	4.5		Base < 10	-	n/a	7.9		Base < 10	-	-
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	CW	L	-	0.0%	0.1%		(0.38)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	1.2%		(2.18)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	HS	L	-	0.0%	0.5%		(1.02)	Yes	0.0%	1.4%		(1.60)	Yes	0.0%	0.2%		(0.71)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	ST	L	-	0.0%	5.2%		(2.31)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		0.00	Yes	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.5%		(0.81)	Yes	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		0.00	Yes	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10		0.0%	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	12.5%		Base < 10		n/a	n/a		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	DF	L	-	0.0%	1.3%		(0.45)	Yes	0.0%	1.0%		(0.41)	Yes	n/a	1.9%		Base < 10	-	HIT
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	ST	L	-	0.0%	1.1%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	1.6%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	CW	L	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	DF	L	-	0.0%	0.0%		0.00	Yes	3.6%	0.0%		0.27	Yes	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	HS	L	-	0.0%	0.0%		0.00	Yes	3.8%	0.0%		0.63	Yes	n/a	0.0%		Base < 10	-	HIT
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	CW	L	-	3.2%	0.6%		2.41	No	2.6%	0.0%		5.74	No	0.0%	0.2%		(0.28)	Yes	MISS
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	DF	L	-	0.6%	0.0%		2.66	No	0.6%	0.2%		0.93	Yes	0.0%	0.7%		(0.92)	Yes	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	HS	L	-	2.1%	2.6%		(0.35)	Yes	0.6%	2.2%		(1.47)	Yes	0.5%	3.2%		(2.05)	Yes	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	ST	L	-	0.0%	0.7%		(0.71)	Yes	4.0%	0.8%		2.83	No	0.0%	1.4%		(0.80)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.3%		(0.49)	Yes	0.0%	0.0%		(0.09)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	0.0%	0.7%		(1.02)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.4%		(1.40)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	CW	L	-	n/a	0.6%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	HS	L	-	n/a	2.6%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	3.2%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	ST	L	-	n/a	0.7%		Base < 10	-	n/a	0.8%		Base < 10	-	0.0%	1.4%		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	CW	H	H	12.8	7.5		Base < 10	-	7.4	6.4		Base < 10	-	0.1	5.7		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	DF	H	H	5.1	3.8		1.55	Yes	7.1	4.9		0.80	Yes	4.8	4.3		0.46	Yes	HIT
52-01	Mean Time to Restore - VGPL - Dispatch	HS	H	H	9.3	7.7		0.41	Yes	5.8	4.9		Base < 10	-	2.4	5.2		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	ST	H	H	7.9	7.5		Base < 10	-	4.9	5.7		Base < 10	-	9.8	5.5		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	9.6	4.8		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
52-02	Mean Time to Restore - DSL - Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	13.8	7.3		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	5.0	28.0		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	5.0		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	CW	H	H	n/a	n/a		Base < 10	-	3.3	2.8		Base < 10	-	n/a	n/a		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	DF	H	H	3.5	2.6		Base < 10	-	5.2	10.8		Base < 10	-	n/a	3.2		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	HS	H	H	n/a	6.3		Base < 10	-	2.9	3.3		Base < 10	-	n/a	2.0		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	3.7		Base < 10	-	n/a	0.9		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	CW	H	H	n/a	5.5		Base < 10	-	3.5	4.1		Base < 10	-	n/a	2.7		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	DF	H	H	n/a	2.7		Base < 10	-	5.7	2.8		Base < 10	-	n/a	2.8		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	HS	H	H	5.7	16.3		Base < 10	-	5.2	3.8		Base < 10	-	n/a	4.0		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	ST	H	H	n/a	7.1		Base < 10	-	n/a	3.3		Base < 10	-	n/a	3.8		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	CW	H	H	n/a	40.5		Base < 10	-	2.1	n/a		Base < 10	-	n/a	3.5		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	DF	H	H	n/a	3.9		Base < 10	-	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	HS	H	H	n/a	1.1		Base < 10	-	n/a	6.3		Base < 10	-	27.6	9.8		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	ST	H	H	n/a	2.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	-
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	CW	H	H	7.1	7.1		Base < 10	-	4.1	6.9		Base < 10	-	9.8	5.5		Base < 10	-	-
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	DF	H	H	4.6	5.4		Base < 10	-	5.9	5.4		0.31	Yes	5.5	5.6		(0.07)	Yes	HIT
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	HS	H	H	3.7	22.8		(0.73)	Yes	9.6	13.7		(0.43)	Yes	15.0	7.1		1.49	Yes	HIT
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	ST	H	H	7.5	9.1		Base < 10	-	5.1	6.6		(0.52)	Yes	12.1	9.1		0.82	Yes	HIT
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	CW	H	H	n/a	8.1		Base < 10	-	n/a	5.8		Base < 10	-	n/a	3.2		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	DF	H	H	n/a	4.3		Base < 10	-	n/a	3.7		Base < 10	-	n/a	5.3		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	HS	H	H	1.5	5.9		Base < 10	-	1.4	3.3		Base < 10	-	1.2	3.1		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	ST	H	H	n/a	5.6		Base < 10	-	n/a	4.7		Base < 10	-	n/a	7.4		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	CW	H	H	n/a	7.1		Base < 10	-	n/a	6.9		Base < 10	-	n/a	5.5		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	DF	H	H	n/a	5.4		Base < 10	-	n/a	5.4		Base < 10	-	n/a	5.6		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	HS	H	H	n/a	22.8		Base < 10	-	n/a	13.7		Base < 10	-	n/a	7.1		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	ST	H	H	n/a	9.1		Base < 10	-	n/a	6.6		Base < 10	-	18.6	9.1		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	CW	H	H	0.3	4.1		Base < 10	-	2.4	2.1		Base < 10	-	n/a	1.2		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	DF	H	H	1.1	0.9		Base < 10	-	0.1	1.4		Base < 10	-	31.1	0.9		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	HS	H	H	0.6	4.1		Base < 10	-	n/a	6.3		Base < 10	-	0.8	1.8		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.7		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	2.0	1.2		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	6.4		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.1		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	CW	H	H	n/a	0.1		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.8		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	4.7		Base < 10	-	n/a	0.4		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	HS	H	H	n/a	0.5		Base < 10	-	n/a	1.1		Base < 10	-	n/a	4.9		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	ST	H	H	n/a	0.2		Base < 10	-	n/a	0.1		Base < 10	-	n/a	2.3		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	CW	H	H	n/a	1.0		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	DF	H	H	n/a	0.4		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	HS	H	H	n/a	18.9		Base < 10	-	1.1	2.1		Base < 10	-	n/a	0.7		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	ST	H	H	n/a	0.8		Base < 10	-	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	DF	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	HS	H	H	n/a	0.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	CW	H	H	1.0	0.6		Base < 10	-	0.0	1.6		Base < 10	-	n/a	0.8		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	DF	H	H	0.0	0.5		Base < 10	-	0.5	1.3		Base < 10	-	0.0	0.7		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	HS	H	H	0.0	18.5		Base < 10	-	0.0	9.6		Base < 10	-	0.3	5.1		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	ST	H	H	0.0	1.1		(1.45)	Yes	0.0	0.9		Base < 10	-	0.0	1.3		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	0.3		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	1.1	0.4		Base < 10	-	2.3	0.6		Base < 10	-	n/a	0.6		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	8.9		Base < 10	-	n/a	9.2		Base < 10	-	n/a	1.5		Base < 10	-	-

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench-mark	Sep-99 % Yes - Z-Value	Sep-99 89% Result	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 % Yes - Z-Value	Oct-99 89% Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 % Yes - Z-Value	Nov-99 87% Result	Overall Result 91%
52.15	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	n/a	1.6		Base < 10	-	n/a	1.6		Base < 10	-	0.8	1.5		Base < 10	-	-
52.16	Mean Time to Restore - ISDN/Combo - No Dispatch	CW	H	H	n/a	0.6		Base < 10	-	n/a	1.6		Base < 10		n/a	0.8		Base < 10	-	-
52.16	Mean Time to Restore - ISDN/Combo - No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	-
52.16	Mean Time to Restore - ISDN/Combo - No Dispatch	HS	H	H	n/a	18.5		Base < 10	-	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	-
52.16	Mean Time to Restore - ISDN/Combo - No Dispatch	ST	H	H	n/a	1.1		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
53.01	% Repeat Reports - VGPL	CW	H	H	0.0%	9.5%		Base < 10	-	28.6%	10.4%		Base < 10	-	0.0%	10.1%		Base < 10		-
53.01	% Repeat Reports - VGPL	DF	H	H	14.3%	10.3%		0.68	Yes	12.9%	10.5%		0.44	Yes	12.5%	11.4%		0.22	Yes	HIT
53.01	% Repeat Reports - VGPL	HS	H	H	7.7%	17.7%		(0.94)	Yes	22.2%	13.3%		Base < 10	-	0.0%	14.0%		Base < 10	-	-
53.01	% Repeat Reports - VGPL	ST	H	H	20.0%	12.4%		Base < 10	-	20.0%	10.3%		Base < 10	-	14.3%	15.7%		Base < 10	-	-
53.02	% Repeat Reports - DSL	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	22.2%		Base < 10	-	-
53.02	% Repeat Reports - DSL	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	13.0%		Base < 10	-	-
53.02	% Repeat Reports - DSL	HS	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	16.7%		Base < 10	-	-
53.02	% Repeat Reports - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	12.2%		Base < 10	-	-
53.03	% Repeat Reports - DDS	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.03	% Repeat Reports - DDS	DF	H	H	0.0%	34.8%		Base < 10	-	0.0%	13.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.03	% Repeat Reports - DDS	HS	H	H	n/a	7.1%		Base < 10	-	0.0%	11.1%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.03	% Repeat Reports - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.04	% Repeat Reports - DS1	CW	H	H	n/a	18.6%		Base < 10	-	0.0%	20.0%		Base < 10		n/a	21.1%		Base < 10	-	-
53.04	% Repeat Reports - DS1	DF	H	H	n/a	20.4%		Base < 10	-	66.7%	21.0%		Base < 10	-	n/a	13.1%		Base < 10	-	-
53.04	% Repeat Reports - DS1	HS	H	H	0.0%	22.8%		Base < 10	-	42.9%	20.5%		Base < 10	-	n/a	17.2%		Base < 10	-	-
53.04	% Repeat Reports - DS1	ST	H	H	n/a	23.4%		Base < 10	-	n/a	8.6%		Base < 10		n/a	18.0%		Base < 10	-	-
53.05	% Repeat Reports - DS3	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.05	% Repeat Reports - DS3	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.05	% Repeat Reports - DS3	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
53.05	% Repeat Reports - DS3	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.06	% Repeat Reports - ISDN/BRI	CW	H	H	6.7%	2.4%		1.07	Yes	11.1%	2.6%		Base < 10	-	14.3%	2.0%		Base < 10		-
53.06	% Repeat Reports - ISDN/BRI	DF	H	H	0.0%	3.1%		(0.56)	Yes	5.0%	2.8%		0.58	Yes	0.0%	2.6%		(0.72)	Yes	HIT
53.06	% Repeat Reports - ISDN/BRI	HS	H	H	12.5%	2.7%		2.41	No	17.6%	2.4%		4.05	No	20.0%	2.4%		4.43	No	MISS
53.06	% Repeat Reports - ISDN/BRI	ST	H	H	12.5%	3.0%		2.18	No	17.6%	3.1%		3.37	No	35.7%	2.7%		7.51	No	MISS
53.07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53.07	% Repeat Reports - ISDN/PRI	DF	H	H	100.0%	0.1%		Base < 10	-	0.0%	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
53.07	% Repeat Reports - ISDN/PRI	HS	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.1%		Base < 10	-	100.0%	0.1%		Base < 10	-	-
53.07	% Repeat Reports - ISDN/PRI	ST	H	H	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10		0.0%	0.0%		Base < 10	-	-
53.08	% Repeat Reports - ISDN/Combo	CW	H	H	n/a	2.4%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.0%		Base < 10	-	-
53.08	% Repeat Reports - ISDN/Combo	DF	H	H	n/a	3.1%		Base < 10	-	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	-
53.08	% Repeat Reports - ISDN/Combo	HS	H	H	n/a	2.7%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	-
53.08	% Repeat Reports - ISDN/Combo	ST	H	H	n/a	3.0%		Base < 10	-	n/a	3.1%		Base < 10	-	0.0%	2.7%		Base < 10	-	-
54.01	Failure Frequency - VGPL	CW	L	-	0.5%	0.5%		0.05	Yes	0.4%	0.7%		(1.79)	Yes	0.1%	0.5%		(2.60)	Yes	HIT
54.01	Failure Frequency - VGPL	DF	L	-	0.4%	0.7%		(2.73)	Yes	0.4%	0.7%		(2.75)	Yes	0.6%	0.7%		(0.40)	Yes	HIT
54.01	Failure Frequency - VGPL	HS	L	-	0.6%	0.8%		(0.88)	Yes	0.4%	0.8%		(1.90)	Yes	0.3%	0.8%		(2.40)	Yes	HIT
54.01	Failure Frequency - VGPL	ST	L	-	0.3%	0.6%		(1.58)	Yes	0.3%	0.6%		(1.25)	Yes	0.4%	0.6%		(0.82)	Yes	HIT
54.02	Failure Frequency - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	4.3%	4.2%		0.04	Yes	-
54.02	Failure Frequency - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	3.7%	4.6%		(0.46)	Yes	-
54.02	Failure Frequency - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	2.8%	8.4%		(1.98)	Yes	-
54.02	Failure Frequency - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	4.1%		Base < 10	-	-
54.03	Failure Frequency - DDS	CW	L	-	0.0%	0.5%		Base < 10	-	8.3%	1.6%		1.59	Yes	0.0%	1.1%		Base < 10	-	
54.03	Failure Frequency - DDS	DF	L	-	2.7%	2.4%		0.18	Yes	2.4%	2.4%		(0.02)	Yes	0.0%	2.3%		Base < 10	-	HIT
54.03	Failure Frequency - DDS	HS	L	-	0.0%	2.7%		(0.93)	Yes	3.0%	1.8%		0.52	Yes	0.0%	1.8%		Base < 10	-	HIT
54.03	Failure Frequency - DDS	ST	L	-	0.0%	0.5%		Base < 10	-	0.0%	0.8%		Base < 10	-	0.0%	2.3%		Base < 10	-	
54.04	Failure Frequency - DS1	CW	L	-	0.0%	4.7%		(0.81)	Yes	6.7%	6.2%		0.07	Yes	0.0%	4.8%		Base < 10	-	HIT
54.04	Failure Frequency - DS1	DF	L	-	0.0%	7.6%		(1.95)	Yes	4.6%	7.2%		(0.78)	Yes	0.0%	5.8%		(0.90)	Yes	HIT
54.04	Failure Frequency - DS1	HS	L	-	8.3%	5.6%		0.56	Yes	16.3%	5.3%		3.02	No	0.0%	6.3%		Base < 10	-	-
54.04	Failure Frequency - DS1	ST	L	-	0.0%	3.6%		(0.89)	Yes	0.0%	3.9%		(0.96)	Yes	0.0%	2.7%		Base < 10	-	HIT
54.05	Failure Frequency - DS3	CW	L	-	0.0%	4.8%		(1.60)	Yes	3.8%	0.0%		1.27	Yes	n/a	6.5%		Base < 10	-	HIT

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
54-05	Failure Frequency - DS3	DF	L	-	0.0%	3.0%		(0.81)	Yes	0.0%	2.9%		(1.23)	Yes	n/a	1.4%		Base < 10	-	HIT
54-05	Failure Frequency - DS3	HS	L	-	0.0%	2.6%		(0.84)	Yes	0.0%	6.1%		(1.75)	Yes	100.0%	8.2%		Base < 10	-	HIT
54-05	Failure Frequency - DS3	ST	L	-	0.0%	10.3%		Base < 10	-	0.0%	6.5%		Base < 10	-	n/a	3.3%		Base < 10	-	-
54-06	Failure Frequency - ISDN/BRI	CW	L	-	3.5%	2.4%		1.44	Yes	2.0%	2.6%		(0.70)	Yes	1.7%	2.0%		(0.37)	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	DF	L	-	1.2%	3.1%		(3.01)	Yes	2.3%	2.8%		(0.94)	Yes	2.2%	2.6%		(0.73)	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	HS	L	-	2.8%	2.7%		0.22	Yes	2.6%	2.4%		0.36	Yes	2.1%	2.4%		(0.43)	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	ST	L	-	4.1%	3.0%		1.20	Yes	4.0%	3.1%		0.95	Yes	3.3%	2.7%		0.70	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	CW	L	-	0.0%	0.0%		(0.44)	Yes	0.0%	0.0%		(0.53)	Yes	0.0%	0.0%		(0.48)	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	DF	L	-	0.1%	0.1%		0.21	Yes	0.1%	0.1%		0.34	Yes	0.0%	0.1%		(0.86)	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	HS	L	-	0.4%	0.0%		4.60	No	0.1%	0.1%		0.49	Yes	0.1%	0.1%		0.09	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	ST	L	-	0.0%	0.1%		(0.63)	Yes	0.0%	0.1%		(0.66)	Yes	0.2%	0.0%		1.30	Yes	HIT
54-08	Failure Frequency - ISDN/Combo	CW	L	-	n/a	2.4%		Base < 10	-	n/a	2.6%		Base < 10	-	0.0%	2.0%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	DF	L	-	n/a	3.1%		Base < 10	-	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	HS	L	-	n/a	2.7%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	ST	L	-	n/a	3.0%		Base < 10	-	n/a	3.1%		Base < 10	-	7.7%	2.7%		1.09	Yes	-
55-01	Avg Install Interval - 8.0 dB Loop (1-10 Loops)	CW	-	-	1.3		3.0	(1.68)	Yes	2.6		3.0	(0.38)	Yes	2.6		3.0	(0.36)	Yes	HIT
55-01	Avg Install Interval - 8.0 dB Loop (1-10 Loops)	DF	-	-	3.0		3.0	0.02	Yes	3.1		3.0	0.12	Yes	3.5		3.0	0.46	Yes	HIT
55-01	Avg Install Interval - 8.0 dB Loop (1-10 Loops)	HS	-	-	3.0		3.0	(0.02)	Yes	3.0		3.0	0.02	Yes	3.1		3.0	0.06	Yes	HIT
55-01	Avg Install Interval - 8.0 dB Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	2.7		3.0	(0.31)	Yes	-
55-01	Avg Install Interval - 8.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01	Avg Install Interval - 8.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (1-10 Loops)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (1-10 Loops)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (1-10 Loops)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02	Avg Install Interval - 5.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (1-10 Loops)	CW	-	-	1.8		3.0	(1.25)	Yes	2.8		3.0	(0.18)	Yes	3.2		3.0	0.19	Yes	HIT
55-03	Avg Install Interval - BRI Loop (1-10 Loops)	DF	-	-	2.6		3.0	(0.42)	Yes	5.8		3.0	2.83	No	n/a		3.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (1-10 Loops)	HS	-	-	4.8		3.0	1.76	No	6.5		3.0	3.50	No	3.8		3.0	0.80	Yes	MISS
55-03	Avg Install Interval - BRI Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03	Avg Install Interval - BRI Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-04	Avg Install Interval - DS1 Loop (1-10 Loops)	CW	-	-	n/a		3.0	Base < 10	-	4.1		3.0	1.10	Yes	2.5		3.0	(0.50)	Yes	HIT
55-04	Avg Install Interval - DS1 Loop (1-10 Loops)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04	Avg Install Interval - DS1 Loop (1-10 Loops)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
55.04	Avg Install Interval - DS1 Loop (1-10 Loops)	ST			n/a		3.0	Base < 10		n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	
55.05	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	CW			n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.05	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.06	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55.1.1	Avg Installation Interval - DSL - No Conditioning	CW	Y	Y	9.5	5.8		Base < 10	-	5.4	5.0		0.34	Yes	7.2	5.3		2.12	No	-
55.1.1	Avg Installation Interval - DSL - No Conditioning	DF	Y	Y	n/a	5.7		Base < 10	-	9.8	4.9		Base < 10	-	6.6	5.7		Base < 10	-	-
55.1.1	Avg Installation Interval - DSL - No Conditioning	HS	Y	Y	n/a	10.9		Base < 10	-	7.0	7.5		Base < 10	-	11.0	8.2		2.58	No	-
55.1.1	Avg Installation Interval - DSL - No Conditioning	ST	Y	Y	n/a	7.6		Base < 10	-	n/a	6.0		Base < 10	-	n/a	6.1		Base < 10	-	-
55.1.2	Avg Installation Interval - DSL - Conditioning	CW	Y	Y	13.0	12.3		Base < 10	-	9.7	13.0		Base < 10	-	43.0	n/a		Base < 10	-	-
55.1.2	Avg Installation Interval - DSL - Conditioning	DF	Y	Y	9.1	11.0		Base < 10	-	17.9	8.3		5.74	No	23.0	11.5		Base < 10	-	-
55.1.2	Avg Installation Interval - DSL - Conditioning	HS	Y	Y	n/a	n/a		Base < 10	-	15.0	n/a		Base < 10	-	31.0	n/a		Base < 10	-	-
55.1.2	Avg Installation Interval - DSL - Conditioning	ST	Y	Y	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	CW	H	H	96.0%		95.0%	(1.00)	Yes	98.4%		95.0%	(3.45)	Yes	99.5%		95.0%	(4.46)	Yes	HIT
56.01	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	DF	H	H	98.1%		95.0%	(3.09)	Yes	97.5%		95.0%	(2.48)	Yes	97.0%		95.0%	(2.02)	Yes	HIT
56.01	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	HS	H	H	99.4%		95.0%	(4.36)	Yes	98.6%		95.0%	(3.65)	Yes	97.9%		95.0%	(2.85)	Yes	HIT
56.01	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	ST	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	92.3%		95.0%	2.69	No	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	CW	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	HS	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	50.0%		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.01	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	HS	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	ST	H	H	66.7%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	50.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56.02	% Installed Within "x" Days - 5.0 dB Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
56-02	% Installed Within "x" Days - 5 0 dB Loop (Over 20 Loops)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-02	% Installed Within "x" Days - 5 0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-02	% Installed Within "x" Days - 5 0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (1-10 Loops)	CW	H	H	100 0%		95 0%	(5 00)	Yes	90 9%		95 0%	4 09	No	81 3%		95 0%	13 75	No	MISS
56-03	% Installed Within "x" Days - BRI Loop (1-10 Loops)	DF	H	H	97 0%		95 0%	(1 97)	Yes	79 2%		95 0%	15 83	No	100 0%		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (1-10 Loops)	HS	H	H	82 4%		95 0%	12 65	No	70 0%		95 0%	25 00	No	90 0%		95 0%	5 00	No	MISS
56-03	% Installed Within "x" Days - BRI Loop (1-10 Loops)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	50 0%		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (11-20 Loops)	CW	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (11-20 Loops)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (11-20 Loops)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (11-20 Loops)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	CW	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-03	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-04	% Installed Within "x" Days - DS1 Loop (1-10 Loops)	CW	H	H	85 7%		95 0%	Base < 10	-	60 0%		95 0%	35 00	No	92 9%		95 0%	2 14	No	MISS
56-04	% Installed Within "x" Days - DS1 Loop (1-10 Loops)	DF	H	H	100 0%		95 0%	Base < 10	-	75 0%		95 0%	Base < 10	-	77 8%		95 0%	Base < 10	-	-
56-04	% Installed Within "x" Days - DS1 Loop (1-10 Loops)	HS	H	H	100 0%		95 0%	Base < 10	-	60 0%		95 0%	Base < 10	-	100 0%		95 0%	Base < 10	-	-
56-04	% Installed Within "x" Days - DS1 Loop (1-10 Loops)	ST	H	H	50 0%		95 0%	Base < 10	-	100 0%		95 0%	Base < 10	-	50 0%		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	CW	H	H	n/a		95 0%	Base < 10	-	0 0%		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	HS	H	H	0 0%		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-05	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	CW	H	H	0 0%		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	ST	H	H	0 0%		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
56-06	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	n/a		95 0%	Base < 10	-	-
57-01	Avg Response Time for Loop Make-Up Information	CW	L	M	3 3	3 2		0 24	Yes	3 5	3 2		2 51	No	2 3	2 3		0 28	Yes	HIT
57-01	Avg Response Time for Loop Make-Up Information	DF	L	M	3 1	3 1		0 02	Yes	3 2	3 0		0 92	Yes	2 1	2 1		(0 52)	Yes	HIT
57-01	Avg Response Time for Loop Make-Up Information	HS	L	M	2 6	4 0		(7 55)	Yes	1 0	4 2		(30 29)	Yes	0 4	3 2		(40 44)	Yes	HIT
57-01	Avg Response Time for Loop Make-Up Information	ST	L	M	n/a	1 2		Base < 10	-	n/a	1 4		Base < 10	-	0 3	0 9		Base < 10	-	-
58-01	% SWBT Missed Dates Due - 8 0 dB Loop Field Work	CW	H	H	0 0%	11 7%		(1 31)	Yes	0 0%	11 7%		(2 84)	Yes	0 0%	10 7%		(4 13)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8 0 dB Loop Field Work	DF	H	H	1 3%	12 1%		(2 85)	Yes	0 0%	10 7%		(2 63)	Yes	0 0%	10 1%		(2 87)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8 0 dB Loop Field Work	HS	H	H	0 0%	12 5%		(6 23)	Yes	0 6%	12 0%		(6 14)	Yes	0 2%	11 6%		(7 55)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8 0 dB Loop Field Work	ST	H	H	n/a	11 4%		Base < 10	-	0 0%	11 2%		Base < 10	-	0 0%	11 0%		(1 57)	Yes	-
58-02	% SWBT Missed Dates Due - 8 0 dB Loop No Field Work	CW	H	H	0 0%	0 3%		(0 41)	Yes	0 7%	0 3%		0 84	Yes	1 5%	0 3%		2 77	No	HIT
58-02	% SWBT Missed Dates Due - 8 0 dB Loop No Field Work	DF	H	H	0 3%	0 4%		(0 52)	Yes	0 2%	0 4%		(0 58)	Yes	0 6%	0 3%		1 46	Yes	HIT
58-02	% SWBT Missed Dates Due - 8 0 dB Loop No Field Work	HS	H	H	0 5%	0 3%		0 69	Yes	0 3%	0 3%		(0 02)	Yes	1 9%	0 3%		9 92	No	HIT
58-02	% SWBT Missed Dates Due - 8 0 dB Loop No Field Work	ST	H	H	2 2%	0 2%		3 75	No	4 3%	0 2%		7 55	No	1 8%	0 2%		2 82	No	MISS
58-03	% SWBT Missed Dates Due - 5 0 dB Loop	CW	H	H	0 0%	11 8%		(2 06)	Yes	0 0%	16 3%		(1 76)	Yes	33 3%	7 4%		Base < 10	-	HIT
58-03	% SWBT Missed Dates Due - 5 0 dB Loop	DF	H	H	2 1%	0 8%		1 48	Yes	0 0%	0 3%		(0 65)	Yes	0 0%	1 7%		(1 70)	Yes	HIT
58-03	% SWBT Missed Dates Due - 5 0 dB Loop	HS	H	H	1 0%	4 6%		(1 77)	Yes	0 0%	10 5%		(2 68)	Yes	0 0%	3 9%		Base < 10	-	HIT
58-03	% SWBT Missed Dates Due - 5 0 dB Loop	ST	H	H	3 2%	8 3%		(2 04)	Yes	8 1%	0 6%		4 82	No	2 8%	1 4%		0 66	Yes	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	CW	H	H	3 9%	8 9%		(1 24)	Yes	5 3%	5 7%		(0 14)	Yes	13 8%	6 2%		2 76	No	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	DF	H	H	4 3%	10 8%		(2 25)	Yes	11 3%	6 9%		1 75	No	9 9%	6 6%		1 17	Yes	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	HS	H	H	7 0%	23 9%		(3 31)	Yes	21 7%	27 9%		(1 07)	Yes	14 5%	29 5%		(2 81)	Yes	HIT

					Sep-99					Oct-99					Nov-99					Overall Result
			Payment Level					% Yes -	89%				% Yes -	89%				% Yes	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
58.04	% SWBT Missed Dates Due - BRI Loop	ST	H	H	11.1%	20.5%		Base < 10	-	0.0%	30.4%		Base < 10	-	7.1%	34.6%		(2.14)	Yes	
58.05	% SWBT Missed Dates Due - ISDN BRI Port	CW	H	H	n/a	8.9%		Base < 10		n/a	5.7%		Base < 10	-	n/a	6.2%		Base < 10	-	
58.05	% SWBT Missed Dates Due - ISDN BRI Port	DF	H	H	n/a	10.8%		Base < 10	-	n/a	6.9%		Base < 10	-	n/a	6.6%		Base < 10	-	-
58.05	% SWBT Missed Dates Due - ISDN BRI Port	HS	H	H	n/a	23.9%		Base < 10	-	n/a	27.9%		Base < 10	-	n/a	29.5%		Base < 10	-	-
58.05	% SWBT Missed Dates Due - ISDN BRI Port	ST	H	H	n/a	20.5%		Base < 10	-	0.0%	30.4%		Base < 10	-	n/a	34.6%		Base < 10	-	-
58.06	% SWBT Missed Dates Due - DS1 Loop with Test Access	CW	H	H	6.7%	9.6%		(0.35)	Yes	8.9%	8.0%		0.16	Yes	8.5%	5.3%		0.66	Yes	HIT
58.06	% SWBT Missed Dates Due - DS1 Loop with Test Access	DF	H	H	3.4%	3.9%		(0.15)	Yes	15.8%	3.1%		2.95	No	4.8%	2.9%		0.55	Yes	HIT
58.06	% SWBT Missed Dates Due - DS1 Loop with Test Access	HS	H	H	0.0%	3.2%		(0.81)	Yes	10.4%	5.5%		1.11	Yes	13.5%	2.2%		2.01	No	HIT
58.06	% SWBT Missed Dates Due - DS1 Loop with Test Access	ST	H	H	2.9%	10.9%		(1.40)	Yes	16.7%	5.9%		1.49	Yes	12.8%	8.2%		0.78	Yes	HIT
58.07	% SWBT Missed Dates Due - DS1 Dedicated Transport	CW	H	H	n/a	9.6%		Base < 10	-	0.0%	8.0%		Base < 10	-	n/a	5.3%		Base < 10	-	-
58.07	% SWBT Missed Dates Due - DS1 Dedicated Transport	DF	H	H	n/a	3.9%		Base < 10	-	n/a	3.1%		Base < 10	-	n/a	2.9%		Base < 10	-	-
58.07	% SWBT Missed Dates Due - DS1 Dedicated Transport	HS	H	H	0.0%	3.2%		Base < 10	-	34.3%	5.5%		3.94	No	0.0%	2.2%		Base < 10	-	-
58.07	% SWBT Missed Dates Due - DS1 Dedicated Transport	ST	H	H	n/a	10.9%		Base < 10	-	n/a	5.9%		Base < 10	-	n/a	8.2%		Base < 10	-	-
58.08	% SWBT Missed Dates Due - ISDN/PRI	CW	H	H	n/a	7.3%		Base < 10	-	0.0%	16.0%		(2.96)	Yes	n/a	5.5%		Base < 10	-	-
58.08	% SWBT Missed Dates Due - ISDN/PRI	DF	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
58.08	% SWBT Missed Dates Due - ISDN/PRI	HS	H	H	n/a	1.0%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	4.1%		Base < 10	-	-
58.08	% SWBT Missed Dates Due - ISDN/PRI	ST	H	H	n/a	3.6%		Base < 10	-	0.0%	0.1%		(0.36)	Yes	n/a	5.6%		Base < 10	-	-
58.09	% SWBT Missed Dates Due - DSL	CW	H	H	30.0%	2.6%		5.00	No	3.6%	1.3%		1.32	Yes	16.9%	2.3%		5.89	No	MISS
58.09	% SWBT Missed Dates Due - DSL	DF	H	H	0.0%	4.4%		Base < 10	-	14.0%	5.4%		2.37	No	11.7%	5.7%		2.77	No	MISS
58.09	% SWBT Missed Dates Due - DSL	HS	H	H	0.0%	4.3%		Base < 10	-	13.3%	2.3%		3.80	No	5.1%	4.0%		0.63	Yes	-
58.09	% SWBT Missed Dates Due - DSL	ST	H	H	n/a	5.2%		Base < 10	-	n/a	3.5%		Base < 10	-	0.0%	3.7%		Base < 10	-	-
58.10	% SWBT Missed Dates Due - Analog Trunk Port	CW	H	H	0.0%	11.8%		Base < 10	-	n/a	16.3%		Base < 10	-	n/a	7.4%		Base < 10	-	-
58.10	% SWBT Missed Dates Due - Analog Trunk Port	DF	H	H	0.0%	0.8%		Base < 10	-	0.0%	0.3%		Base < 10	-	n/a	1.7%		Base < 10	-	-
58.10	% SWBT Missed Dates Due - Analog Trunk Port	HS	H	H	n/a	4.6%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	3.9%		Base < 10	-	-
58.10	% SWBT Missed Dates Due - Analog Trunk Port	ST	H	H	n/a	8.3%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	1.4%		Base < 10	-	-
58.11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	CW	H	H	n/a	11.8%		Base < 10	-	n/a	16.3%		Base < 10	-	n/a	7.4%		Base < 10	-	-
58.11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	DF	H	H	n/a	0.8%		Base < 10	-	100.0%	0.3%		Base < 10	-	n/a	1.7%		Base < 10	-	-
58.11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	HS	H	H	n/a	4.6%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	3.9%		Base < 10	-	-
58.11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	ST	H	H	n/a	8.3%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	1.4%		Base < 10	-	-
58.12	% SWBT Missed Dates Due - DS3 Dedicated Transport	CW	H	H	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58.12	% SWBT Missed Dates Due - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58.12	% SWBT Missed Dates Due - DS3 Dedicated Transport	HS	H	H	0.0%	0.0%		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58.12	% SWBT Missed Dates Due - DS3 Dedicated Transport	ST	H	H	0.0%	0.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58.13	% SWBT Missed Dates Due - Dark Fiber	CW	H	H	n/a	n/a		Base < 10	-	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58.13	% SWBT Missed Dates Due - Dark Fiber	DF	H	H	68.3%	0.0%		1.44	Yes	100.0%	0.0%		Base < 10	-	100.0%	0.0%		Base < 10	-	-
58.13	% SWBT Missed Dates Due - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58.13	% SWBT Missed Dates Due - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.01	% Trouble Reports within 30 Days - 8.0 dB Loop	CW	H	H	2.8%	3.5%		(0.47)	Yes	7.0%	3.3%		3.99	No	3.1%	2.9%		0.20	Yes	HIT
59.01	% Trouble Reports within 30 Days - 8.0 dB Loop	DF	H	H	2.5%	3.0%		(1.69)	Yes	4.4%	2.9%		3.92	No	3.7%	3.1%		1.58	Yes	HIT
59.01	% Trouble Reports within 30 Days - 8.0 dB Loop	HS	H	H	6.9%	3.7%		7.85	No	6.1%	3.5%		5.72	No	5.9%	3.5%		6.34	No	MISS
59.01	% Trouble Reports within 30 Days - 8.0 dB Loop	ST	H	H	3.0%	3.4%		(0.36)	Yes	4.6%	3.4%		1.20	Yes	3.0%	3.3%		(0.28)	Yes	HIT
59.02	% Trouble Reports within 30 Days - 5.0 dB Loop	CW	H	H	12.5%	2.0%		3.86	No	6.3%	2.8%		0.84	Yes	0.0%	2.4%		Base < 10	-	-
59.02	% Trouble Reports within 30 Days - 5.0 dB Loop	DF	H	H	0.0%	2.2%		(1.75)	Yes	3.0%	2.1%		0.69	Yes	1.7%	1.7%		0.02	Yes	HIT
59.02	% Trouble Reports within 30 Days - 5.0 dB Loop	HS	H	H	2.9%	2.5%		0.25	Yes	4.8%	4.5%		0.11	Yes	12.5%	2.1%		Base < 10	-	HIT
59.02	% Trouble Reports within 30 Days - 5.0 dB Loop	ST	H	H	1.6%	1.3%		0.27	Yes	2.7%	2.1%		0.27	Yes	11.1%	1.6%		4.02	No	HIT
59.03	% Trouble Reports within 30 Days - BRI Loop	CW	H	H	8.3%	4.7%		1.17	Yes	15.1%	5.4%		3.75	No	28.1%	3.5%		10.44	No	MISS
59.03	% Trouble Reports within 30 Days - BRI Loop	DF	H	H	4.5%	5.7%		(0.52)	Yes	7.5%	4.8%		1.31	Yes	13.8%	5.5%		3.10	No	HIT
59.03	% Trouble Reports within 30 Days - BRI Loop	HS	H	H	2.9%	5.0%		(0.80)	Yes	8.8%	5.6%		1.02	Yes	14.7%	6.5%		2.70	No	HIT
59.03	% Trouble Reports within 30 Days - BRI Loop	ST	H	H	0.0%	4.2%		Base < 10	-	0.0%	4.5%		Base < 10	-	0.0%	3.4%		(0.68)	Yes	-
59.04	% Trouble Reports within 30 Days - ISDN BRI Port	CW	H	H	n/a	4.7%		Base < 10	-	n/a	5.4%		Base < 10	-	n/a	3.5%		Base < 10	-	-
59.04	% Trouble Reports within 30 Days - ISDN BRI Port	DF	H	H	n/a	5.7%		Base < 10	-	n/a	4.8%		Base < 10	-	n/a	5.5%		Base < 10	-	-
59.04	% Trouble Reports within 30 Days - ISDN BRI Port	HS	H	H	n/a	5.0%		Base < 10	-	n/a	5.6%		Base < 10	-	n/a	6.5%		Base < 10	-	-
59.04	% Trouble Reports within 30 Days - ISDN BRI Port	ST	H	H	n/a	4.2%		Base < 10	-	0.0%	4.5%		Base < 10	-	n/a	3.4%		Base < 10	-	-
59.05	% Trouble Reports within 30 Days - DS1 Loop	CW	H	H	7.1%	5.8%		0.19	Yes	6.7%	12.0%		(0.89)	Yes	2.2%	8.8%		(1.42)	Yes	HIT

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
59.05	% Trouble Reports within 30 Days - DS1 Loop	DF	H	H	1.8%	15.8%		(2.67)	Yes	1.3%	6.2%		(1.60)	Yes	4.8%	9.7%		(0.98)	Yes	HIT
59.05	% Trouble Reports within 30 Days - DS1 Loop	HS	H	H	0.0%	12.7%		(1.68)	Yes	2.6%	16.4%		(2.89)	Yes	21.2%	33.3%		(1.35)	Yes	HIT
59.05	% Trouble Reports within 30 Days - DS1 Loop	ST	H	H	3.0%	4.3%		(0.33)	Yes	5.6%	7.4%		(0.27)	Yes	4.4%	3.3%		0.31	Yes	HIT
59.06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	CW	H	H	n/a	5.8%		Base < 10	-	0.0%	12.0%		Base < 10	-	n/a	8.8%		Base < 10	-	-
59.06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	DF	H	H	n/a	15.8%		Base < 10	-	n/a	6.2%		Base < 10	-	n/a	9.7%		Base < 10	-	-
59.06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	HS	H	H	0.0%	12.7%		Base < 10	-	0.0%	16.4%		(2.54)	Yes	n/a	33.3%		Base < 10	-	-
59.06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	ST	H	H	n/a	4.3%		Base < 10	-	n/a	7.4%		Base < 10	-	n/a	3.3%		Base < 10	-	-
59.07	% Trouble Reports within 30 Days - ISDN/PRI	CW	H	H	0.0%	4.8%		(0.71)	Yes	7.3%	8.1%		(0.23)	Yes	10.3%	4.7%		1.91	No	HIT
59.07	% Trouble Reports within 30 Days - ISDN/PRI	DF	H	H	0.0%	5.1%		Base < 10	-	4.8%	8.1%		(0.79)	Yes	5.1%	5.4%		(0.11)	Yes	HIT
59.07	% Trouble Reports within 30 Days - ISDN/PRI	HS	H	H	0.0%	12.9%		Base < 10	-	3.4%	10.1%		(1.18)	Yes	3.8%	11.4%		(2.72)	Yes	HIT
59.07	% Trouble Reports within 30 Days - ISDN/PRI	ST	H	H	n/a	9.4%		Base < 10	-	n/a	9.8%		Base < 10	-	n/a	4.9%		Base < 10	-	-
59.08	% Trouble Reports within 30 Days - DSL	CW	H	H	0.0%	4.8%		(0.71)	Yes	7.3%	8.1%		(0.23)	Yes	10.3%	4.7%		1.91	No	HIT
59.08	% Trouble Reports within 30 Days - DSL	DF	H	H	0.0%	5.1%		Base < 10	-	4.8%	8.1%		(0.79)	Yes	5.1%	5.4%		(0.11)	Yes	HIT
59.08	% Trouble Reports within 30 Days - DSL	HS	H	H	0.0%	12.9%		Base < 10	-	3.4%	10.1%		(1.18)	Yes	3.8%	11.4%		(2.72)	Yes	HIT
59.08	% Trouble Reports within 30 Days - DSL	ST	H	H	n/a	9.4%		Base < 10	-	n/a	9.8%		Base < 10	-	n/a	4.9%		Base < 10	-	-
59.09	% Trouble Reports within 30 Days - Analog Trunk Port	CW	H	H	0.0%	2.0%		Base < 10	-	n/a	2.8%		Base < 10	-	n/a	2.4%		Base < 10	-	-
59.09	% Trouble Reports within 30 Days - Analog Trunk Port	DF	H	H	100.0%	2.2%		Base < 10	-	0.0%	2.1%		Base < 10	-	n/a	1.7%		Base < 10	-	-
59.09	% Trouble Reports within 30 Days - Analog Trunk Port	HS	H	H	n/a	2.5%		Base < 10	-	n/a	4.5%		Base < 10	-	n/a	2.1%		Base < 10	-	-
59.09	% Trouble Reports within 30 Days - Analog Trunk Port	ST	H	H	n/a	1.3%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	1.6%		Base < 10	-	-
59.10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	CW	H	H	n/a	2.0%		Base < 10	-	n/a	2.8%		Base < 10	-	n/a	2.4%		Base < 10	-	-
59.10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	DF	H	H	n/a	2.2%		Base < 10	-	0.0%	2.1%		Base < 10	-	n/a	1.7%		Base < 10	-	-
59.10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	HS	H	H	n/a	2.5%		Base < 10	-	n/a	4.5%		Base < 10	-	n/a	2.1%		Base < 10	-	-
59.10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	ST	H	H	n/a	1.3%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	1.6%		Base < 10	-	-
59.11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	CW	H	H	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59.11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	HS	H	H	0.0%	0.0%		Base < 10	-	0.0%	20.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	ST	H	H	0.0%	100.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.12	% Trouble Reports within 30 Days - Dark Fiber	CW	H	H	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.12	% Trouble Reports within 30 Days - Dark Fiber	DF	H	H	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59.12	% Trouble Reports within 30 Days - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	20.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59.12	% Trouble Reports within 30 Days - Dark Fiber	ST	H	H	n/a	100.0%		Base < 10	-	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60.01	% Missed Due Dates Due to LOF - 8.0 dB Loop	CW	L	-	0.0%	8.3%		(2.41)	Yes	0.0%	8.4%		(4.42)	Yes	0.0%	7.8%		(4.83)	Yes	HIT
60.01	% Missed Due Dates Due to LOF - 8.0 dB Loop	DF	L	-	0.0%	7.6%		(8.42)	Yes	0.0%	6.7%		(6.32)	Yes	0.0%	6.8%		(7.86)	Yes	HIT
60.01	% Missed Due Dates Due to LOF - 8.0 dB Loop	HS	L	-	0.0%	9.4%		(9.66)	Yes	0.1%	9.2%		(9.54)	Yes	0.0%	8.8%		(12.10)	Yes	HIT
60.01	% Missed Due Dates Due to LOF - 8.0 dB Loop	ST	L	-	1.1%	8.5%		(2.56)	Yes	0.0%	8.0%		(2.61)	Yes	0.0%	7.7%		(2.50)	Yes	HIT
60.02	% Missed Due Dates Due to LOF - 5.0 dB Loop	CW	L	-	0.0%	1.3%		(0.66)	Yes	0.0%	2.3%		(0.62)	Yes	0.0%	1.8%		Base < 10	-	HIT
60.02	% Missed Due Dates Due to LOF - 5.0 dB Loop	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60.02	% Missed Due Dates Due to LOF - 5.0 dB Loop	HS	L	-	0.0%	1.9%		(1.41)	Yes	0.0%	4.7%		(1.75)	Yes	0.0%	1.6%		Base < 10	-	HIT
60.02	% Missed Due Dates Due to LOF - 5.0 dB Loop	ST	L	-	2.4%	0.0%		5.25	No	8.1%	0.0%		8.44	No	0.0%	0.0%		0.00	Yes	MISS
60.03	% Missed Due Dates Due to LOF - BRI Loop	CW	L	-	3.9%	0.2%		4.11	No	2.1%	0.2%		3.41	No	9.2%	0.2%		9.52	No	MISS
60.03	% Missed Due Dates Due to LOF - BRI Loop	DF	L	-	1.7%	0.2%		3.45	No	2.6%	0.3%		4.06	No	1.2%	0.2%		1.67	Yes	MISS
60.03	% Missed Due Dates Due to LOF - BRI Loop	HS	L	-	2.8%	4.2%		(0.58)	Yes	11.7%	6.2%		1.71	Yes	11.8%	3.7%		3.52	No	HIT
60.03	% Missed Due Dates Due to LOF - BRI Loop	ST	L	-	0.0%	2.6%		Base < 10	-	0.0%	1.8%		Base < 10	-	0.0%	1.7%		(0.49)	Yes	-
60.04	% Missed Due Dates Due to LOF - ISDN BRI Port	CW	L	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	-
60.04	% Missed Due Dates Due to LOF - ISDN BRI Port	DF	L	-	n/a	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	-
60.04	% Missed Due Dates Due to LOF - ISDN BRI Port	HS	L	-	n/a	4.2%		Base < 10	-	n/a	6.2%		Base < 10	-	n/a	3.7%		Base < 10	-	-
60.04	% Missed Due Dates Due to LOF - ISDN BRI Port	ST	L	-	n/a	2.6%		Base < 10	-	0.0%	1.8%		Base < 10	-	n/a	1.7%		Base < 10	-	-
60.05	% Missed Due Dates Due to LOF - DS1 Loop	CW	L	-	0.0%	3.8%		(0.77)	Yes	0.0%	6.0%		(1.67)	Yes	0.0%	0.0%		0.00	Yes	HIT
60.05	% Missed Due Dates Due to LOF - DS1 Loop	DF	L	-	1.7%	1.3%		0.19	Yes	2.6%	0.0%		1.61	Yes	2.4%	1.9%		0.17	Yes	HIT
60.05	% Missed Due Dates Due to LOF - DS1 Loop	HS	L	-	0.0%	1.6%		(0.57)	Yes	1.3%	2.7%		(0.63)	Yes	1.9%	0.0%		0.94	Yes	HIT
60.05	% Missed Due Dates Due to LOF - DS1 Loop	ST	L	-	0.0%	5.4%		(1.39)	Yes	0.0%	0.0%		0.00	Yes	4.3%	3.3%		0.27	Yes	HIT
60.06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	CW	L	-	n/a	3.8%		Base < 10	-	0.0%	6.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60.06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	DF	L	-	n/a	1.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	1.9%		Base < 10	-	-
60.06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	HS	L	-	0.0%	1.6%		Base < 10	-	0.0%	2.7%		(0.99)	Yes	0.0%	0.0%		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	ST	L	-	n/a	5.4%		Base < 10	-	n/a	0.0%		Base < 10		n/a	3.3%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
60-08	% Missed Due Dates Due to LOF - DSL	CW	L	-	0.0%	0.7%		(0.27)	Yes	1.8%	0.4%		1.42	Yes	11.3%	0.9%		5.60	No	HIT
60-08	% Missed Due Dates Due to LOF - DSL	DF	L	-	0.0%	1.1%		Base < 10	-	4.7%	1.5%		1.61	Yes	1.5%	1.6%		(0.12)	Yes	HIT
60-08	% Missed Due Dates Due to LOF - DSL	HS	L	-	0.0%	0.5%		Base < 10	-	6.7%	0.6%		3.82	No	2.9%	0.5%		3.42	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	ST	L	-	n/a	2.1%		Base < 10	-	n/a	1.3%		Base < 10	-	0.0%	1.8%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	CW	L	-	0.0%	1.3%		Base < 10	-	n/a	2.3%		Base < 10	-	n/a	1.8%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	HS	L	-	n/a	1.9%		Base < 10	-	n/a	4.7%		Base < 10	-	n/a	1.8%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	CW	L	-	n/a	1.3%		Base < 10	-	n/a	2.3%		Base < 10	-	n/a	1.8%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	HS	L	-	n/a	1.9%		Base < 10	-	n/a	4.7%		Base < 10	-	n/a	1.8%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	CW	L	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	ST	L	-	0.0%	0.0%		Base < 10	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	CW	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	ST	L	-	n/a	0.0%		Base < 10	-	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	CW	L	-	n/a	7.7%		Base < 10	-	n/a	9.0%		Base < 10	-	n/a	7.2%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	DF	L	-	n/a	7.6%		Base < 10	-	n/a	7.4%		Base < 10	-	n/a	6.9%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	HS	L	-	n/a	14.1%		Base < 10	-	0.0%	12.0%		Base < 10	-	n/a	9.4%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	ST	L	-	0.0%	15.1%		Base < 10	-	n/a	11.2%		Base < 10	-	n/a	8.9%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	HS	L	-	n/a	3.6%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	ST	L	-	0.0%	n/a		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	CW	L	-	0.0%	66.7%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	DF	L	-	50.0%	0.0%		Base < 10	-	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	HS	L	-	50.0%	11.6%		Base < 10	-	0.0%	8.7%		Base < 10	-	0.0%	5.8%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	ST	L	-	n/a	4.8%		Base < 10	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	CW	L	-	n/a	66.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	HS	L	-	n/a	11.6%		Base < 10	-	n/a	8.7%		Base < 10	-	n/a	5.8%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	ST	L	-	n/a	4.8%		Base < 10	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	HS	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - DSL > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	12.5%	0.0%		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
60-20	% Missed Due Dates Due to LOF - DSL > 30 Days	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	4.5%		Base < 10	-	0.0%	20.8%		Base < 10	-	
60-20	% Missed Due Dates Due to LOF - DSL > 30 Days	HS	L	-	n/a	33.3%		Base < 10	-	0.0%	10.0%		Base < 10	-	25.0%	0.0%		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - DSL > 30 Days	ST	L	-	n/a	16.7%		Base < 10	-	n/a	25.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	HS	L	-	n/a	3.6%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	HS	L	-	n/a	3.6%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	CW	L	-	n/a	0.2%		Base < 10	-	n/a	1.0%		Base < 10	-	n/a	0.8%		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	DF	L	-	n/a	0.7%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	HS	L	-	n/a	0.5%		Base < 10	-	0.0%	0.4%		Base < 10	-	n/a	0.3%		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	ST	L	-	0.0%	0.9%		Base < 10	-	n/a	1.0%		Base < 10	-	n/a	0.5%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	ST	L	-	0.0%	n/a		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DSL > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DSL > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DSL > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DSL > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	-

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
60 33	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10		
60 34	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0 0%		Base < 10	-	n/a	0 0%		Base < 10	-	-
60 34	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 34	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0 0%		Base < 10	-	n/a	6 7%		Base < 10	-	-
60 34	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 35	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 35	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 35	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 35	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	0 0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60 36	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 36	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 36	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60 36	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
61 01	Avg Delay Days Due to LOF - 8 0 dB Loop	CW	-	-	n/a	11 1		Base < 10	-	n/a	12 2		Base < 10	-	n/a	11 0		Base < 10	-	-
61 01	Avg Delay Days Due to LOF - 8 0 dB Loop	DF	-	-	n/a	10.2		Base < 10	-	n/a	9 9		Base < 10	-	n/a	10 0		Base < 10	-	-
61 01	Avg Delay Days Due to LOF - 8 0 dB Loop	HS	-	-	n/a	13.0		Base < 10	-	27.0	12 1		Base < 10	-	n/a	10 9		Base < 10	-	-
61 01	Avg Delay Days Due to LOF - 8 0 dB Loop	ST	-	-	0 0	15.4		Base < 10	-	n/a	13 9		Base < 10	-	n/a	12 2		Base < 10	-	-
61 02	Avg Delay Days Due to LOF - 5 0 dB Loop	CW	-	-	n/a	8.5		Base < 10	-	n/a	3.6		Base < 10	-	n/a	8 6		Base < 10	-	-
61 02	Avg Delay Days Due to LOF - 5 0 dB Loop	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 02	Avg Delay Days Due to LOF - 5 0 dB Loop	HS	-	-	n/a	12.2		Base < 10	-	n/a	14 9		Base < 10	-	n/a	34 6		Base < 10	-	-
61 02	Avg Delay Days Due to LOF - 5 0 dB Loop	ST	-	-	6 0	n/a		Base < 10	-	2 0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-03	Avg Delay Days Due to LOF - BRI Loop	CW	-	-	4 0	33 0		Base < 10	-	19 0	8 5		Base < 10	-	5 9	6 0		Base < 10	-	-
61 03	Avg Delay Days Due to LOF - BRI Loop	DF	-	-	29 5	7.5		Base < 10	-	21 3	7 3		Base < 10	-	3 0	7 2		Base < 10	-	-
61-03	Avg Delay Days Due to LOF - BRI Loop	HS	-	-	40 0	14 1		Base < 10	-	8 4	12 5		Base < 10	-	7 9	12 3		Base < 10	-	-
61 03	Avg Delay Days Due to LOF - BRI Loop	ST	-	-	n/a	10 6		Base < 10	-	n/a	12 4		Base < 10	-	n/a	9 5		Base < 10	-	-
61 04	Avg Delay Days Due to LOF - ISDN BRI Port	CW	-	-	n/a	33.0		Base < 10	-	n/a	8 5		Base < 10	-	n/a	6 0		Base < 10	-	-
61 04	Avg Delay Days Due to LOF - ISDN BRI Port	DF	-	-	n/a	7 5		Base < 10	-	n/a	7 3		Base < 10	-	n/a	7 2		Base < 10	-	-
61 04	Avg Delay Days Due to LOF - ISDN BRI Port	HS	-	-	n/a	14 1		Base < 10	-	n/a	12 5		Base < 10	-	n/a	12 3		Base < 10	-	-
61 04	Avg Delay Days Due to LOF - ISDN BRI Port	ST	-	-	n/a	10.6		Base < 10	-	n/a	12 4		Base < 10	-	n/a	9 5		Base < 10	-	-
61 05	Avg Delay Days Due to LOF - DS1 Loop	CW	-	-	n/a	11.5		Base < 10	-	n/a	13 0		Base < 10	-	n/a	n/a		Base < 10	-	-
61 05	Avg Delay Days Due to LOF - DS1 Loop	DF	-	-	12 0	3 0		Base < 10	-	8 5	n/a		Base < 10	-	8 0	24 0		Base < 10	-	-
61 05	Avg Delay Days Due to LOF - DS1 Loop	HS	-	-	n/a	8 0		Base < 10	-	13 0	8 5		Base < 10	-	1 0	n/a		Base < 10	-	-
61 05	Avg Delay Days Due to LOF - DS1 Loop	ST	-	-	n/a	18.6		Base < 10	-	n/a	n/a		Base < 10	-	6 0	52 5		Base < 10	-	-
61 06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	CW	-	-	n/a	11 5		Base < 10	-	n/a	13 0		Base < 10	-	n/a	n/a		Base < 10	-	-
61 06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	DF	-	-	n/a	3 0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	24 0		Base < 10	-	-
61 06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	HS	-	-	n/a	8 0		Base < 10	-	n/a	8 5		Base < 10	-	n/a	n/a		Base < 10	-	-
61 06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	ST	-	-	n/a	18 6		Base < 10	-	n/a	n/a		Base < 10	-	n/a	52 5		Base < 10	-	-
61 07	Avg Delay Days Due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 07	Avg Delay Days Due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 07	Avg Delay Days Due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 07	Avg Delay Days Due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 08	Avg Delay Days Due to LOF - DSL	CW	-	-	n/a	4 5		Base < 10	-	2 0	8 5		Base < 10	-	11 0	3 6		Base < 10	-	-
61 08	Avg Delay Days Due to LOF - DSL	DF	-	-	n/a	11 0		Base < 10	-	13 5	8 3		Base < 10	-	20 5	18 5		Base < 10	-	-
61 08	Avg Delay Days Due to LOF - DSL	HS	-	-	n/a	24 8		Base < 10	-	4 0	9 6		Base < 10	-	24 0	7 8		Base < 10	-	-
61 08	Avg Delay Days Due to LOF - DSL	ST	-	-	n/a	16 7		Base < 10	-	n/a	17 3		Base < 10	-	n/a	11 0		Base < 10	-	-
61 09	Avg Delay Days Due to LOF - Analog Trunk Port	CW	-	-	n/a	8.5		Base < 10	-	n/a	3 6		Base < 10	-	n/a	8 6		Base < 10	-	-
61 09	Avg Delay Days Due to LOF - Analog Trunk Port	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 09	Avg Delay Days Due to LOF - Analog Trunk Port	HS	-	-	n/a	12.2		Base < 10	-	n/a	14 9		Base < 10	-	n/a	34 6		Base < 10	-	-
61 09	Avg Delay Days Due to LOF - Analog Trunk Port	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 10	Avg Delay Days Due to LOF - Subtending DDC Trunks	CW	-	-	n/a	8 5		Base < 10	-	n/a	3 6		Base < 10	-	n/a	8 6		Base < 10	-	-
61 10	Avg Delay Days Due to LOF - Subtending DDC Trunks	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 10	Avg Delay Days Due to LOF - Subtending DDC Trunks	HS	-	-	n/a	12.2		Base < 10	-	n/a	14 9		Base < 10	-	n/a	34 6		Base < 10	-	-
61 10	Avg Delay Days Due to LOF - Subtending DDC Trunks	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes	89%				% Yes	89%				% Yes	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
61.11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61.11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61.11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	ST	-	-	n/a	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	-
61.12	Avg Delay Days Due to LOF - Dark Fiber	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61.12	Avg Delay Days Due to LOF - Dark Fiber	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61.12	Avg Delay Days Due to LOF - Dark Fiber	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61.12	Avg Delay Days Due to LOF - Dark Fiber	ST	-	-	n/a	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	-
62.01	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	CW	M	-	n/a	7.8		Base < 10	-	n/a	7.4		Base < 10	-	n/a	6.9		Base < 10	-	-
62.01	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	DF	M	-	3.0	6.3		Base < 10	-	n/a	5.9		Base < 10	-	n/a	6.6		Base < 10	-	-
62.01	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	HS	M	-	n/a	6.4		Base < 10	-	14.0	6.3		Base < 10	-	3.0	6.3		Base < 10	-	-
62.01	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	ST	M	-	n/a	7.7		Base < 10	-	n/a	7.3		Base < 10	-	n/a	6.6		Base < 10	-	-
62.02	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	CW	M	-	n/a	18.3		Base < 10	-	3.0	10.7		Base < 10	-	6.0	10.9		Base < 10	-	-
62.02	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	DF	M	-	4.5	5.9		Base < 10	-	11.0	5.2		Base < 10	-	1.4	6.4		Base < 10	-	-
62.02	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	HS	M	-	2.3	11.0		Base < 10	-	16.0	12.5		Base < 10	-	4.3	6.4		(0.75)	Yes	-
62.02	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	ST	M	-	3.5	30.8		Base < 10	-	18.3	9.2		Base < 10	-	9.0	7.5		Base < 10	-	-
62.03	Avg Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	CW	M	-	n/a	8.9		Base < 10	-	n/a	10.3		Base < 10	-	1.0	11.1		Base < 10	-	-
62.03	Avg Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	DF	M	-	1.0	8.6		Base < 10	-	n/a	5.6		Base < 10	-	n/a	28.6		Base < 10	-	-
62.03	Avg Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	HS	M	-	6.0	9.9		Base < 10	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	-
62.03	Avg Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	ST	M	-	9.8	32.8		Base < 10	-	2.0	11.4		Base < 10	-	5.0	2.7		Base < 10	-	-
62.04	Avg Delay Days for SWBT Missed Due Dates - BRI Loop	CW	M	-	4.0	7.8		Base < 10	-	15.0	6.1		Base < 10	-	6.0	8.7		(0.66)	Yes	-
62.04	Avg Delay Days for SWBT Missed Due Dates - BRI Loop	DF	M	-	25.0	5.0		Base < 10	-	11.7	5.7		2.20	No	21.3	10.5		Base < 10	-	-
62.04	Avg Delay Days for SWBT Missed Due Dates - BRI Loop	HS	M	-	25.2	12.6		Base < 10	-	7.5	12.5		(0.73)	Yes	11.2	14.2		(0.35)	Yes	HIT
62.04	Avg Delay Days for SWBT Missed Due Dates - BRI Loop	ST	M	-	6.0	7.7		Base < 10	-	n/a	4.5		Base < 10	-	1.0	7.9		Base < 10	-	-
62.05	Avg Delay Days for SWBT Missed Due Dates - ISDN BRI Port	CW	M	-	n/a	7.8		Base < 10	-	n/a	6.1		Base < 10	-	n/a	8.7		Base < 10	-	-
62.05	Avg Delay Days for SWBT Missed Due Dates - ISDN BRI Port	DF	M	-	n/a	5.0		Base < 10	-	n/a	5.7		Base < 10	-	n/a	10.5		Base < 10	-	-
62.05	Avg Delay Days for SWBT Missed Due Dates - ISDN BRI Port	HS	M	-	n/a	12.6		Base < 10	-	n/a	12.5		Base < 10	-	n/a	14.2		Base < 10	-	-
62.05	Avg Delay Days for SWBT Missed Due Dates - ISDN BRI Port	ST	M	-	n/a	7.7		Base < 10	-	n/a	4.5		Base < 10	-	n/a	7.9		Base < 10	-	-
62.06	Avg Delay Days for SWBT Missed Due Dates - DS1 Loop	CW	M	-	50.0	8.2		Base < 10	-	3.8	10.0		Base < 10	-	5.5	5.7		Base < 10	-	-
62.06	Avg Delay Days for SWBT Missed Due Dates - DS1 Loop	DF	M	-	8.5	35.7		Base < 10	-	12.3	34.3		(1.01)	Yes	4.5	29.0		Base < 10	-	-
62.06	Avg Delay Days for SWBT Missed Due Dates - DS1 Loop	HS	M	-	n/a	6.0		Base < 10	-	5.5	5.3		Base < 10	-	4.0	3.0		Base < 10	-	-
62.06	Avg Delay Days for SWBT Missed Due Dates - DS1 Loop	ST	M	-	1.0	13.5		Base < 10	-	8.7	8.0		Base < 10	-	4.5	23.0		Base < 10	-	-
62.07	Avg Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	CW	M	-	n/a	8.2		Base < 10	-	n/a	10.0		Base < 10	-	n/a	5.7		Base < 10	-	-
62.07	Avg Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	DF	M	-	n/a	35.7		Base < 10	-	n/a	34.3		Base < 10	-	n/a	29.0		Base < 10	-	-
62.07	Avg Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	HS	M	-	n/a	6.0		Base < 10	-	13.5	5.3		3.45	No	n/a	3.0		Base < 10	-	-
62.07	Avg Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	ST	M	-	n/a	13.5		Base < 10	-	n/a	8.0		Base < 10	-	n/a	23.0		Base < 10	-	-
62.08	Avg Delay Days for SWBT Missed Due Dates - ISDN/PRI	CW	M	-	n/a	2.4		Base < 10	-	n/a	9.8		Base < 10	-	n/a	6.0		Base < 10	-	-
62.08	Avg Delay Days for SWBT Missed Due Dates - ISDN/PRI	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62.08	Avg Delay Days for SWBT Missed Due Dates - ISDN/PRI	HS	M	-	n/a	25.0		Base < 10	-	n/a	2.7		Base < 10	-	n/a	9.1		Base < 10	-	-
62.08	Avg Delay Days for SWBT Missed Due Dates - ISDN/PRI	ST	M	-	n/a	4.4		Base < 10	-	n/a	8.0		Base < 10	-	n/a	4.9		Base < 10	-	-
62.09	Avg Delay Days for SWBT Missed Due Dates - DSL	CW	M	-	0.0	3.6		Base < 10	-	0.0	7.4		Base < 10	-	0.0	2.9		(2.90)	Yes	-
62.09	Avg Delay Days for SWBT Missed Due Dates - DSL	DF	M	-	n/a	5.2		Base < 10	-	0.0	6.1		Base < 10	-	0.0	10.6		(2.23)	Yes	-
62.09	Avg Delay Days for SWBT Missed Due Dates - DSL	HS	M	-	n/a	10.9		Base < 10	-	0.0	5.1		Base < 10	-	0.0	5.3		Base < 10	-	-
62.09	Avg Delay Days for SWBT Missed Due Dates - DSL	ST	M	-	n/a	7.9		Base < 10	-	n/a	12.9		Base < 10	-	n/a	8.8		Base < 10	-	-
62.10	Avg Delay Days for SWBT Missed Due Dates - Analog Trunk Port	CW	M	-	n/a	8.9		Base < 10	-	n/a	10.3		Base < 10	-	n/a	11.1		Base < 10	-	-
62.10	Avg Delay Days for SWBT Missed Due Dates - Analog Trunk Port	DF	M	-	n/a	8.6		Base < 10	-	n/a	5.6		Base < 10	-	n/a	28.6		Base < 10	-	-
62.10	Avg Delay Days for SWBT Missed Due Dates - Analog Trunk Port	HS	M	-	n/a	9.9		Base < 10	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	-
62.10	Avg Delay Days for SWBT Missed Due Dates - Analog Trunk Port	ST	M	-	n/a	32.8		Base < 10	-	n/a	11.4		Base < 10	-	n/a	2.7		Base < 10	-	-
62.11	Avg Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	CW	M	-	n/a	8.9		Base < 10	-	n/a	10.3		Base < 10	-	n/a	11.1		Base < 10	-	-
62.11	Avg Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	DF	M	-	n/a	8.6		Base < 10	-	136.0	5.6		Base < 10	-	n/a	28.6		Base < 10	-	-
62.11	Avg Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	HS	M	-	n/a	9.9		Base < 10	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	-
62.11	Avg Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	ST	M	-	n/a	32.8		Base < 10	-	n/a	11.4		Base < 10	-	n/a	2.7		Base < 10	-	-
62.12	Avg Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62.12	Avg Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62.12	Avg Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	HS	M	-	n/a	n/a		Base < 10	-	10.3	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench mark	Sep-99 Z Value (% Yes - 89%)	Sep-99 Result	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes 89%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Overall Result 91%
62.12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	ST	M	-	n/a	n/a		Base < 10		n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	-
62.13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	CW	M	-	n/a	n/a		Base < 10	-	55.0	n/a		Base < 10	-	n/a	n/a		Base < 10		-
62.13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	DF	M	-	31.6	n/a		n/a	-	41.8	n/a		Base < 10		80.2	n/a		Base < 10	-	-
62.13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62.13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	ST	M	-	n/a	n/a		Base < 10	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	
63.01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	CW	L	-	0.0%	0.7%		(0.31)	Yes	0.0%	0.8%		(0.71)	Yes	0.0%	0.6%		(0.93)	Yes	HIT
63.01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	DF	L	-	0.0%	0.6%		(0.70)	Yes	0.0%	0.6%		(0.59)	Yes	0.0%	0.5%		(0.62)	Yes	HIT
63.01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	HS	L	-	0.0%	1.4%		(1.94)	Yes	0.0%	1.1%		(1.89)	Yes	0.0%	0.9%		(1.98)	Yes	HIT
63.01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	ST	L	-	n/a	1.3%		Base < 10	-	0.0%	0.9%		Base < 10	-	0.0%	0.7%		(0.38)	Yes	-
63.02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	CW	L	-	0.0%	0.1%		(0.18)	Yes	0.0%	0.0%		(0.17)	Yes	0.0%	0.0%		(0.15)	Yes	HIT
63.02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	DF	L	-	0.0%	0.0%		(0.27)	Yes	0.0%	0.0%		(0.17)	Yes	0.0%	0.0%		(0.31)	Yes	HIT
63.02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	HS	L	-	0.0%	0.0%		(0.46)	Yes	0.2%	0.0%		2.28	No	0.1%	0.0%		3.15	No	MISS
63.02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	ST	L	-	0.0%	0.1%		(0.27)	Yes	1.4%	0.0%		11.33	No	0.0%	0.0%		(0.05)	Yes	HIT
63.03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	CW	L	-	0.0%	0.1%		(0.17)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	HIT
63.03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	1.2%		(1.42)	Yes	HIT
63.03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	HS	L	-	0.0%	0.5%		(0.75)	Yes	0.0%	1.4%		(0.95)	Yes	0.0%	0.2%		Base < 10	-	HIT
63.03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	ST	L	-	0.0%	5.2%		(2.62)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63.04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	CW	L	-	0.0%	0.6%		(0.54)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.2%		(0.37)	Yes	HIT
63.04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	DF	L	-	1.7%	0.0%		5.25	No	0.9%	0.2%		1.52	Yes	2.5%	0.7%		1.74	No	MISS
63.04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	HS	L	-	1.4%	2.6%		(0.63)	Yes	0.0%	2.2%		(1.16)	Yes	1.3%	3.2%		(0.94)	Yes	HIT
63.04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	ST	L	-	0.0%	0.7%		Base < 10	-	0.0%	0.8%		Base < 10	-	0.0%	1.4%		(0.45)	Yes	-
63.05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	CW	L	-	n/a	0.6%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	-
63.05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63.05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	HS	L	-	n/a	2.6%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	3.2%		Base < 10	-	-
63.05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	ST	L	-	n/a	0.7%		Base < 10	-	0.0%	0.8%		Base < 10	-	n/a	1.4%		Base < 10	-	-
63.06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	CW	L	-	6.7%	0.0%		1.88	No	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63.06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	DF	L	-	0.0%	1.3%		(0.88)	Yes	2.6%	1.0%		0.80	Yes	0.0%	1.9%		(0.91)	Yes	HIT
63.06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63.06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	ST	L	-	0.0%	1.1%		(0.61)	Yes	0.0%	0.0%		0.00	Yes	0.0%	1.6%		(0.88)	Yes	HIT
63.07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	DF	L	-	n/a	1.3%		Base < 10	-	n/a	1.0%		Base < 10	-	n/a	1.9%		Base < 10	-	-
63.07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	-
63.07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	ST	L	-	n/a	1.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	1.6%		Base < 10	-	-
63.08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.3%		(0.40)	Yes	n/a	0.0%		Base < 10	-	
63.08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63.08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	n/a	0.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.4%		Base < 10	-	-
63.08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
63.09	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	2.8%	0.0%		3.86	No	HIT
63.09	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	0.0%	0.0%		Base < 10	-	2.3%	0.1%		3.16	No	0.0%	0.5%		(0.86)	Yes	-
63.09	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	0.0%	0.5%		Base < 10	-	0.0%	0.1%		(0.14)	Yes	1.5%	0.0%		4.98	No	-
63.09	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	n/a	0.3%		Base < 10	-	n/a	0.6%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63.10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	CW	L	-	0.0%	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	1.2%		Base < 10	-	-
63.10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	HS	L	-	n/a	0.5%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	0.2%		Base < 10	-	-
63.10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	ST	L	-	n/a	5.2%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	CW	L	-	n/a	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	DF	L	-	n/a	0.0%		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	1.2%		Base < 10	-	-
63.11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	HS	L	-	n/a	0.5%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	0.2%		Base < 10	-	-
63.11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	ST	L	-	n/a	5.2%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	CW	L	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63.12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	ST	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	CW	L	-	n/a	n/a		Base < 10	-	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-

Texas Performance Measures

			Payment Level		Sep-99			% Yes -	89%	Oct-99			% Yes -	89%	Nov-99			% Yes -	87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
63.13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	DF	L		39.7%	0.0%		0.81	Yes	83.3%	0.0%		Base < 10		100.0%	0.0%		Base < 10	-	
63.13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63.13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
65.01	Trouble Report Rate - 8.0 dB Loop with Test Access	CW	H	H	1.5%	2.2%		(1.72)	Yes	2.2%	1.9%		0.86	Yes	1.3%	1.6%		(0.96)	Yes	HIT
65.01	Trouble Report Rate - 8.0 dB Loop with Test Access	DF	H	H	1.7%	1.9%		(1.00)	Yes	1.6%	1.8%		(1.29)	Yes	1.6%	1.8%		(1.51)	Yes	HIT
65.01	Trouble Report Rate - 8.0 dB Loop with Test Access	HS	H	H	5.3%	2.7%		8.22	No	3.5%	2.4%		4.28	No	3.3%	2.3%		4.98	No	MISS
65.01	Trouble Report Rate - 8.0 dB Loop with Test Access	ST	H	H	1.1%	2.4%		(3.43)	Yes	1.5%	2.2%		(2.15)	Yes	0.5%	1.9%		(4.73)	Yes	HIT
65.02	Trouble Report Rate - 5.0 dB Loop with Test Access	CW	H	H	2.8%	0.5%		4.51	No	0.5%	0.7%		(0.26)	Yes	0.5%	0.5%		0.10	Yes	HIT
65.02	Trouble Report Rate - 5.0 dB Loop with Test Access	DF	H	H	1.5%	0.7%		3.49	No	2.9%	0.7%		9.21	No	1.5%	0.7%		3.63	No	MISS
65.02	Trouble Report Rate - 5.0 dB Loop with Test Access	HS	H	H	1.7%	0.8%		2.33	No	3.8%	0.8%		8.56	No	1.0%	0.8%		0.55	Yes	MISS
65.02	Trouble Report Rate - 5.0 dB Loop with Test Access	ST	H	H	1.4%	0.6%		2.16	No	0.3%	0.6%		(0.75)	Yes	1.7%	0.6%		3.47	No	MISS
65.03	Trouble Report Rate - BRI Loop with Test Access	CW	H	H	0.0%	2.4%		(0.71)	Yes	6.7%	2.6%		1.71	Yes	16.1%	2.0%		9.13	No	HIT
65.03	Trouble Report Rate - BRI Loop with Test Access	DF	H	H	4.2%	3.1%		0.54	Yes	6.0%	2.8%		2.02	No	4.0%	2.6%		1.19	Yes	HIT
65.03	Trouble Report Rate - BRI Loop with Test Access	HS	H	H	0.0%	2.7%		(0.52)	Yes	8.1%	2.4%		2.23	No	17.2%	2.4%		9.20	No	MISS
65.03	Trouble Report Rate - BRI Loop with Test Access	ST	H	H	0.0%	3.0%		(0.98)	Yes	0.0%	3.1%		(1.14)	Yes	0.0%	2.7%		(1.19)	Yes	HIT
65.04	Trouble Report Rate - ISDN BRI Port	CW	H	H	n/a	2.4%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.0%		Base < 10	-	-
65.04	Trouble Report Rate - ISDN BRI Port	DF	H	H	0.0%	3.1%		Base < 10	-	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	-
65.04	Trouble Report Rate - ISDN BRI Port	HS	H	H	n/a	2.7%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	-
65.04	Trouble Report Rate - ISDN BRI Port	ST	H	H	n/a	3.0%		Base < 10	-	n/a	3.1%		Base < 10	-	n/a	2.7%		Base < 10	-	-
65.05	Trouble Report Rate - DS1 Loop with Test Access	CW	H	H	4.1%	4.7%		(0.35)	Yes	3.5%	6.2%		(1.70)	Yes	2.0%	4.8%		(2.17)	Yes	HIT
65.05	Trouble Report Rate - DS1 Loop with Test Access	DF	H	H	3.1%	7.6%		(2.69)	Yes	2.3%	7.2%		(3.28)	Yes	1.5%	5.8%		(3.45)	Yes	HIT
65.05	Trouble Report Rate - DS1 Loop with Test Access	HS	H	H	0.0%	5.6%		(2.17)	Yes	2.5%	5.3%		(1.51)	Yes	5.7%	6.3%		(0.32)	Yes	HIT
65.05	Trouble Report Rate - DS1 Loop with Test Access	ST	H	H	4.7%	3.6%		0.88	Yes	2.1%	3.9%		(1.43)	Yes	2.5%	2.7%		(0.27)	Yes	HIT
65.06	Trouble Report Rate - DS1 Dedicated Transport	CW	H	H	0.0%	4.7%		(0.87)	Yes	0.0%	6.2%		(1.08)	Yes	0.0%	4.8%		(0.95)	Yes	HIT
65.06	Trouble Report Rate - DS1 Dedicated Transport	DF	H	H	n/a	7.6%		Base < 10	-	n/a	7.2%		Base < 10	-	n/a	5.8%		Base < 10	-	-
65.06	Trouble Report Rate - DS1 Dedicated Transport	HS	H	H	0.0%	5.6%		(1.36)	Yes	4.9%	5.3%		(0.13)	Yes	1.6%	6.3%		(1.45)	Yes	HIT
65.06	Trouble Report Rate - DS1 Dedicated Transport	ST	H	H	n/a	3.6%		Base < 10	-	n/a	3.9%		Base < 10	-	n/a	2.7%		Base < 10	-	-
65.07	Trouble Report Rate - ISDN/PRI	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		(0.12)	Yes	0.0%	0.0%		(0.12)	Yes	HIT
65.07	Trouble Report Rate - ISDN/PRI	DF	H	H	0.0%	0.1%		(0.21)	Yes	0.0%	0.1%		(0.23)	Yes	0.0%	0.1%		(0.30)	Yes	HIT
65.07	Trouble Report Rate - ISDN/PRI	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
65.07	Trouble Report Rate - ISDN/PRI	ST	H	H	n/a	0.1%		Base < 10	-	0.0%	0.1%		(0.32)	Yes	0.0%	0.0%		(0.26)	Yes	HIT
65.08	Trouble Report Rate - DSL	CW	H	H	0.0%	5.3%		(0.87)	Yes	6.7%	7.1%		(0.14)	Yes	5.5%	4.2%		0.72	Yes	HIT
65.08	Trouble Report Rate - DSL	DF	H	H	0.0%	4.6%		(0.68)	Yes	3.4%	8.0%		(1.26)	Yes	3.6%	4.6%		(0.62)	Yes	HIT
65.08	Trouble Report Rate - DSL	HS	H	H	0.0%	11.9%		Base < 10	-	2.3%	9.3%		(1.50)	Yes	3.4%	8.4%		(2.25)	Yes	HIT
65.08	Trouble Report Rate - DSL	ST	H	H	n/a	6.8%		Base < 10	-	0.0%	6.9%		Base < 10	-	0.0%	4.1%		Base < 10	-	-
65.09	Trouble Report Rate - Analog Trunk Port	CW	H	H	0.0%	0.5%		Base < 10	-	0.0%	0.7%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
65.09	Trouble Report Rate - Analog Trunk Port	DF	H	H	10.0%	0.7%		3.56	No	0.0%	0.7%		(0.36)	Yes	11.1%	0.7%		5.47	No	MISS
65.09	Trouble Report Rate - Analog Trunk Port	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	-
65.09	Trouble Report Rate - Analog Trunk Port	ST	H	H	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	-
65.10	Trouble Report Rate - Subtending DDC Trunks	CW	H	H	n/a	0.5%		Base < 10	-	n/a	0.7%		Base < 10	-	n/a	0.5%		Base < 10	-	-
65.10	Trouble Report Rate - Subtending DDC Trunks	DF	H	H	0.0%	0.7%		(0.60)	Yes	0.0%	0.7%		(0.62)	Yes	0.0%	0.7%		(0.60)	Yes	HIT
65.10	Trouble Report Rate - Subtending DDC Trunks	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	-
65.10	Trouble Report Rate - Subtending DDC Trunks	ST	H	H	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	-
65.11	Trouble Report Rate - DS3 Dedicated Transport	CW	H	H	0.0%	4.8%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	6.5%		(0.81)	Yes	HIT
65.11	Trouble Report Rate - DS3 Dedicated Transport	DF	H	H	0.0%	3.0%		(1.17)	Yes	0.0%	2.9%		(1.18)	Yes	0.0%	1.4%		(0.82)	Yes	HIT
65.11	Trouble Report Rate - DS3 Dedicated Transport	HS	H	H	4.3%	2.6%		0.41	Yes	0.0%	6.1%		(1.28)	Yes	3.7%	8.2%		(0.77)	Yes	HIT
65.11	Trouble Report Rate - DS3 Dedicated Transport	ST	H	H	0.0%	10.3%		Base < 10	-	0.0%	6.5%		Base < 10	-	0.0%	3.3%		Base < 10	-	-
65.12	Trouble Report Rate - Dark Fiber	CW	H	H	1.1%	4.8%		(1.64)	Yes	0.0%	0.0%		0.00	Yes	0.5%	6.5%		(2.84)	Yes	HIT
65.12	Trouble Report Rate - Dark Fiber	DF	H	H	0.0%	3.0%		(2.38)	Yes	0.0%	2.9%		(2.38)	Yes	0.0%	1.4%		(1.65)	Yes	HIT
65.12	Trouble Report Rate - Dark Fiber	HS	H	H	n/a	2.6%		Base < 10	-	n/a	6.1%		Base < 10	-	n/a	8.2%		Base < 10	-	-
65.12	Trouble Report Rate - Dark Fiber	ST	H	H	0.0%	10.3%		(1.29)	Yes	0.0%	6.5%		(1.02)	Yes	0.0%	3.3%		(0.73)	Yes	HIT
66.01	% Missed Repair Commitment - 8 dB Loop	CW	H	H	0.0%	8.1%		(1.39)	Yes	2.6%	7.2%		(1.12)	Yes	3.6%	6.9%		(0.69)	Yes	HIT
66.01	% Missed Repair Commitment - 8 dB Loop	DF	H	H	0.0%	8.9%		(2.91)	Yes	4.6%	10.4%		(1.77)	Yes	0.0%	9.4%		(3.32)	Yes	HIT
66.01	% Missed Repair Commitment - 8 dB Loop	HS	H	H	0.7%	7.9%		(3.33)	Yes	3.9%	6.2%		(1.05)	Yes	0.6%	5.2%		(2.76)	Yes	HIT

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench-mark	Sep-99 Z-Value	Sep-99 Result (% Yes - 89%)	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value	Oct-99 Result (% Yes - 89%)	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 87%)	Overall Result 91%
66-01	% Missed Repair Commitment - 8 dB Loop	ST	H	H	10.5%	10.3%		0.03	Yes	3.4%	7.7%		(0.86)	Yes	0.0%	8.8%		(1.03)	Yes	HIT
67.01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	CW	H	H	5.3	32.0		(3.02)	Yes	6.2	20.6		(3.16)	Yes	6.3	22.0		(2.54)	Yes	HIT
67.01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	DF	H	H	4.4	22.5		(4.95)	Yes	8.7	23.1		(3.43)	Yes	4.1	23.7		(6.07)	Yes	HIT
67.01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	HS	H	H	4.0	23.9		(7.04)	Yes	5.1	20.7		(4.97)	Yes	4.7	22.1		(7.42)	Yes	HIT
67.01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	ST	H	H	7.2	27.0		(2.26)	Yes	4.8	24.3		(2.84)	Yes	5.8	24.2		(1.60)	Yes	HIT
67.02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	CW	H	H	5.8	7.5		Base < 10	-	4.7	6.4		Base < 10	-	7.8	5.7		Base < 10	-	-
67.02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	DF	H	H	5.3	3.8		1.64	Yes	9.8	4.9		1.98	No	3.5	4.3		(0.60)	Yes	HIT
67.02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	HS	H	H	6.2	7.7		(0.39)	Yes	2.5	4.9		(2.56)	Yes	2.6	5.2		Base < 10	-	HIT
67.02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	ST	H	H	4.2	7.5		Base < 10	-	2.3	5.7		Base < 10		5.8	5.5		0.17	Yes	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	CW	H	H	n/a	7.1		Base < 10	-	2.6	6.9		Base < 10	-	4.9	5.5		(0.35)	Yes	-
67.03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	DF	H	H	3.1	5.4		Base < 10	-	5.2	5.4		Base < 10	-	6.1	5.6		Base < 10	-	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	HS	H	H	n/a	22.8		Base < 10	-	6.0	13.7		Base < 10	-	7.6	7.1		0.10	Yes	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	ST	H	H	n/a	9.1		Base < 10	-	n/a	6.6		Base < 10	-	n/a	9.1		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	CW	H	H	n/a	7.1		Base < 10	-	n/a	6.9		Base < 10	-	n/a	5.5		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	DF	H	H	n/a	5.4		Base < 10	-	n/a	5.4		Base < 10	-	n/a	5.6		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	HS	H	H	n/a	22.8		Base < 10	-	n/a	13.7		Base < 10	-	n/a	7.1		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	ST	H	H	n/a	9.1		Base < 10	-	n/a	6.6		Base < 10	-	n/a	9.1		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	CW	H	H	3.9	5.5		Base < 10	-	3.2	4.1		Base < 10	-	2.8	2.7		Base < 10	-	-
67.05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	DF	H	H	2.0	2.7		Base < 10	-	3.5	2.8		Base < 10	-	2.7	2.8		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	HS	H	H	n/a	16.3		Base < 10	-	6.6	3.8		Base < 10	-	2.7	4.0		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	ST	H	H	7.2	7.1		0.03	Yes	3.3	3.3		Base < 10	-	4.6	3.8		Base < 10	-	-
67.06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	CW	H	H	n/a	5.5		Base < 10	-	n/a	4.1		Base < 10	-	n/a	2.7		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	DF	H	H	n/a	2.7		Base < 10	-	n/a	2.6		Base < 10	-	n/a	2.6		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	HS	H	H	n/a	16.3		Base < 10	-	n/a	3.8		Base < 10	-	0.9	4.0		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	ST	H	H	n/a	7.1		Base < 10	-	n/a	3.3		Base < 10	-	n/a	3.8		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	CW	H	H	n/a	8.1		Base < 10	-	n/a	5.8		Base < 10	-	n/a	3.2		Base < 10	-	-
67.07	Mean Time to Restore - ISDN/PRI -Dispatch	DF	H	H	n/a	4.3		Base < 10	-	n/a	3.7		Base < 10	-	n/a	5.3		Base < 10	-	-
67.07	Mean Time to Restore - ISDN/PRI -Dispatch	HS	H	H	n/a	5.9		Base < 10	-	n/a	3.3		Base < 10	-	n/a	3.1		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	ST	H	H	n/a	5.6		Base < 10	-	n/a	4.7		Base < 10	-	n/a	7.4		Base < 10	-	-
67.08	Mean Time to Restore - DSL -Dispatch	CW	H	H	n/a	5.2		Base < 10	-	9.6	4.9		Base < 10	-	20.2	4.8		Base < 10	-	-
67-08	Mean Time to Restore - DSL -Dispatch	DF	H	H	n/a	4.9		Base < 10	-	14.6	7.1		Base < 10	-	9.8	7.3		Base < 10	-	-
67-08	Mean Time to Restore - DSL -Dispatch	HS	H	H	n/a	54.7		Base < 10	-	130.3	32.9		Base < 10	-	5.2	28.0		Base < 10	-	-
67.08	Mean Time to Restore - DSL -Dispatch	ST	H	H	n/a	6.0		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	CW	H	H	n/a	7.5		Base < 10	-	n/a	6.4		Base < 10	-	n/a	5.7		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	DF	H	H	0.1	3.8		Base < 10	-	n/a	4.9		Base < 10	-	5.6	4.3		Base < 10	-	-
67.09	Mean Time to Restore - Analog Trunk Port-Dispatch	HS	H	H	n/a	7.7		Base < 10	-	n/a	4.9		Base < 10	-	n/a	5.2		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	ST	H	H	n/a	7.5		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.5		Base < 10	-	-
67.10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	CW	H	H	n/a	7.5		Base < 10	-	n/a	6.4		Base < 10	-	n/a	5.7		Base < 10	-	-
67.10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	DF	H	H	n/a	3.8		Base < 10	-	n/a	4.9		Base < 10	-	n/a	4.3		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	HS	H	H	n/a	7.7		Base < 10	-	n/a	4.9		Base < 10	-	n/a	5.2		Base < 10	-	-
67.10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	ST	H	H	n/a	7.5		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.5		Base < 10	-	-
67.11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	CW	H	H	n/a	40.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	DF	H	H	n/a	3.9		Base < 10	-	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	-
67.11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	HS	H	H	0.2	1.1		Base < 10	-	n/a	6.3		Base < 10	-	10.9	9.8		Base < 10	-	-
67.11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	ST	H	H	n/a	2.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	-
67.12	Mean Time to Restore - Dark Fiber-Dispatch	CW	H	H	n/a	40.5		Base < 10	-	n/a	n/a		Base < 10	-	2.6	3.5		Base < 10	-	-
67.12	Mean Time to Restore - Dark Fiber-Dispatch	DF	H	H	n/a	3.9		Base < 10	-	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	HS	H	H	n/a	1.1		Base < 10	-	n/a	6.3		Base < 10	-	n/a	9.8		Base < 10	-	-
67.12	Mean Time to Restore - Dark Fiber-Dispatch	ST	H	H	n/a	2.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	-
67-13	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	CW	H	H	n/a	17.8		Base < 10	-	6.6	13.6		Base < 10	-	0.5	13.0		Base < 10	-	-
67-13	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	DF	H	H	0.0	14.8		Base < 10	-	0.0	12.3		Base < 10	-	0.0	14.3		Base < 10	-	-
67.13	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	HS	H	H	0.0	13.6		Base < 10	-	1.4	11.3		Base < 10	-	0.6	9.9		Base < 10	-	-
67-13	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	ST	H	H	n/a	10.1		Base < 10	-	0.0	9.8		Base < 10	-	n/a	9.1		Base < 10	-	-
67.14	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	CW	H	H	n/a	4.1		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	

Texas Performance Measures

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
67.14	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	
67.14	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	HS	H	H	n/a	4.1		Base < 10	-	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	-
67.14	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	-
67.15	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	CW	H	H	n/a	0.6		Base < 10	-	n/a	1.6		Base < 10	-	1.9	0.8		Base < 10	-	-
67.15	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	-
67.15	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	HS	H	H	n/a	18.5		Base < 10	-	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	-
67.15	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	ST	H	H	n/a	1.1		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67.16	Mean Time to Restore - ISDN BRI Port-No Dispatch	CW	H	H	n/a	0.6		Base < 10	-	n/a	1.6		Base < 10	-	n/a	0.8		Base < 10	-	-
67.16	Mean Time to Restore - ISDN BRI Port-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	-
67.16	Mean Time to Restore - ISDN BRI Port-No Dispatch	HS	H	H	n/a	18.5		Base < 10	-	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	-
67.16	Mean Time to Restore - ISDN BRI Port-No Dispatch	ST	H	H	n/a	1.1		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67.17	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	CW	H	H	0.0	1.0		Base < 10	-	0.0	0.7		Base < 10	-	0.2	0.3		Base < 10	-	-
67.17	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	DF	H	H	0.0	0.4		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
67.17	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	HS	H	H	n/a	18.9		Base < 10	-	0.0	2.1		Base < 10	-	0.0	0.7		Base < 10	-	-
67.17	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	ST	H	H	0.6	0.8		Base < 10	-	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	-
67.18	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	CW	H	H	n/a	1.0		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	-
67.18	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	DF	H	H	n/a	0.4		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
67.18	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	HS	H	H	n/a	18.9		Base < 10	-	1.6	2.1		Base < 10	-	n/a	0.7		Base < 10	-	-
67.18	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	ST	H	H	n/a	0.8		Base < 10	-	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	-
67.19	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	0.3		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	-
67.19	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	n/a	0.4		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.6		Base < 10	-	-
67.19	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	8.9		Base < 10	-	n/a	9.2		Base < 10	-	n/a	1.5		Base < 10	-	-
67.19	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	n/a	1.6		Base < 10	-	n/a	1.6		Base < 10	-	n/a	1.5		Base < 10	-	-
67.20	Mean Time to Restore - DSL -No Dispatch	CW	H	H	n/a	6.4		Base < 10	-	n/a	1.5		Base < 10	-	n/a	0.7		Base < 10	-	-
67.20	Mean Time to Restore - DSL -No Dispatch	DF	H	H	n/a	3.5		Base < 10	-	n/a	1.5		Base < 10	-	2.0	1.2		Base < 10	-	-
67.20	Mean Time to Restore - DSL -No Dispatch	HS	H	H	n/a	20.5		Base < 10	-	n/a	7.7		Base < 10	-	2.0	6.4		Base < 10	-	-
67.20	Mean Time to Restore - DSL -No Dispatch	ST	H	H	n/a	0.9		Base < 10	-	n/a	2.7		Base < 10	-	n/a	1.1		Base < 10	-	-
67.21	Mean Time to Restore - Analog Trunk Port-No Dispatch	CW	H	H	n/a	4.1		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	-
67.21	Mean Time to Restore - Analog Trunk Port-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	-
67.21	Mean Time to Restore - Analog Trunk Port-No Dispatch	HS	H	H	n/a	4.1		Base < 10	-	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	-
67.21	Mean Time to Restore - Analog Trunk Port-No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	-
67.22	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	CW	H	H	n/a	4.1		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	-
67.22	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	-
67.22	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	HS	H	H	n/a	4.1		Base < 10	-	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	-
67.22	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	-
67.23	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	-
67.23	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	DF	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
67.23	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	HS	H	H	n/a	0.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	-
67.23	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	-
67.24	Mean Time to Restore - Dark Fiber-No Dispatch	CW	H	H	0.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	-
67.24	Mean Time to Restore - Dark Fiber-No Dispatch	DF	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
67.24	Mean Time to Restore - Dark Fiber-No Dispatch	HS	H	H	n/a	0.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	-
67.24	Mean Time to Restore - Dark Fiber-No Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	-
68.01	% Out of Service < 24 Hours - 8.0 dB Loop	CW	M	-	100.0%	83.6%		(2.07)	Yes	97.4%	91.3%		(1.34)	Yes	96.4%	91.7%		(0.90)	Yes	HIT
68.01	% Out of Service < 24 Hours - 8.0 dB Loop	DF	M	-	100.0%	89.2%		(3.22)	Yes	95.4%	85.9%		(2.53)	Yes	100.0%	86.2%		(4.09)	Yes	HIT
68.01	% Out of Service < 24 Hours - 8.0 dB Loop	HS	M	-	99.3%	89.9%		(3.83)	Yes	96.1%	93.3%		(1.24)	Yes	99.4%	93.3%		(3.17)	Yes	HIT
68.01	% Out of Service < 24 Hours - 8.0 dB Loop	ST	M	-	89.5%	88.5%		(0.14)	Yes	96.6%	91.4%		(0.99)	Yes	100.0%	93.1%		(0.90)	Yes	HIT
69.01	% Repeat Reports - 8.0 dB Loop with Test Access	CW	H	H	22.7%	13.7%		1.24	Yes	7.7%	13.7%		(1.09)	Yes	14.3%	13.8%		0.08	Yes	HIT
69.01	% Repeat Reports - 8.0 dB Loop with Test Access	DF	H	H	8.0%	11.2%		(0.94)	Yes	8.0%	10.6%		(0.77)	Yes	7.5%	11.5%		(1.28)	Yes	HIT
69.01	% Repeat Reports - 8.0 dB Loop with Test Access	HS	H	H	8.5%	12.0%		(1.32)	Yes	14.2%	12.6%		0.55	Yes	7.3%	11.9%		(1.88)	Yes	HIT
69.01	% Repeat Reports - 8.0 dB Loop with Test Access	ST	H	H	0.0%	12.3%		(1.63)	Yes	3.4%	11.5%		(1.36)	Yes	0.0%	10.9%		(1.16)	Yes	HIT
69.02	% Repeat Reports - 5.0 dB Loop with Test Access	CW	H	H	20.0%	9.5%		Base < 10	-	0.0%	10.4%		Base < 10	-	0.0%	10.1%		Base < 10	-	-
69.02	% Repeat Reports - 5.0 dB Loop with Test Access	DF	H	H	10.0%	10.3%		(0.05)	Yes	20.5%	10.5%		1.98	No	20.0%	11.4%		1.19	Yes	HIT
69.02	% Repeat Reports - 5.0 dB Loop with Test Access	HS	H	H	10.0%	17.7%		(0.63)	Yes	4.2%	13.3%		(1.31)	Yes	0.0%	14.0%		Base < 10	-	HIT

Texas Performance Measures

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	ST	H	H	12.5%	12.4%		Base < 10	-	50.0%	10.3%		Base < 10	-	0.0%	15.7%		(1.43)	Yes	-
69-03	% Repeat Reports - BRI Loop with Test Access	CW	H	H	n/a	12.6%		Base < 10	-	0.0%	12.0%		Base < 10	-	0.0%	16.6%		(1.66)	Yes	-
69-03	% Repeat Reports - BRI Loop with Test Access	DF	H	H	33.3%	15.5%		Base < 10	-	28.6%	13.8%		Base < 10	-	0.0%	13.3%		Base < 10	-	-
69-03	% Repeat Reports - BRI Loop with Test Access	HS	H	H	n/a	15.0%		Base < 10	-	0.0%	14.0%		Base < 10	-	43.8%	12.6%		3.64	No	-
69-03	% Repeat Reports - BRI Loop with Test Access	ST	H	H	n/a	16.3%		Base < 10	-	n/a	18.6%		Base < 10	-	n/a	20.3%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	CW	H	H	n/a	12.6%		Base < 10	-	n/a	12.0%		Base < 10	-	n/a	16.6%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	DF	H	H	n/a	15.5%		Base < 10	-	n/a	13.8%		Base < 10	-	n/a	13.3%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	HS	H	H	n/a	15.0%		Base < 10	-	n/a	14.0%		Base < 10	-	n/a	12.6%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	ST	H	H	n/a	16.3%		Base < 10	-	n/a	18.6%		Base < 10	-	n/a	20.3%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	CW	H	H	0.0%	18.6%		Base < 10	-	0.0%	20.0%		Base < 10	-	16.7%	21.1%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	DF	H	H	22.2%	20.4%		Base < 10	-	12.5%	21.0%		Base < 10	-	0.0%	13.1%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	HS	H	H	n/a	22.8%		Base < 10	-	0.0%	20.5%		Base < 10	-	8.3%	17.2%		(0.79)	Yes	-
69-05	% Repeat Reports - DS1 Loop with Test Access	ST	H	H	23.1%	23.4%		(0.03)	Yes	33.3%	8.6%		Base < 10	-	25.0%	18.0%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	CW	H	H	n/a	18.6%		Base < 10	-	n/a	20.0%		Base < 10	-	n/a	21.1%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	DF	H	H	n/a	20.4%		Base < 10	-	n/a	21.0%		Base < 10	-	n/a	13.1%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	HS	H	H	n/a	22.8%		Base < 10	-	0.0%	20.5%		Base < 10	-	0.0%	17.2%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	ST	H	H	n/a	23.4%		Base < 10	-	n/a	8.6%		Base < 10	-	n/a	18.0%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	5.3%		Base < 10	-	n/a	3.7%		Base < 10	-	n/a	4.0%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	DF	H	H	g/a	5.4%		Base < 10	-	n/a	3.4%		Base < 10	-	n/a	7.8%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	HS	H	H	n/a	2.1%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	5.6%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	ST	H	H	n/a	22.2%		Base < 10	-	n/a	23.3%		Base < 10	-	n/a	5.0%		Base < 10	-	-
69-08	% Repeat Reports - DSL	CW	H	H	n/a	21.3%		Base < 10	-	0.0%	22.5%		Base < 10	-	0.0%	22.2%		Base < 10	-	-
69-08	% Repeat Reports - DSL	DF	H	H	n/a	13.3%		Base < 10	-	0.0%	12.3%		Base < 10	-	0.0%	13.0%		Base < 10	-	-
69-08	% Repeat Reports - DSL	HS	H	H	n/a	15.5%		Base < 10	-	0.0%	22.7%		Base < 10	-	0.0%	16.7%		Base < 10	-	-
69-08	% Repeat Reports - DSL	ST	H	H	n/a	10.5%		Base < 10	-	n/a	16.7%		Base < 10	-	n/a	12.2%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	CW	H	H	n/a	9.5%		Base < 10	-	n/a	10.4%		Base < 10	-	n/a	10.1%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	DF	H	H	0.0%	10.3%		Base < 10	-	n/a	10.5%		Base < 10	-	0.0%	11.4%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	HS	H	H	n/a	17.7%		Base < 10	-	n/a	13.3%		Base < 10	-	n/a	14.0%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	ST	H	H	n/a	12.4%		Base < 10	-	n/a	10.3%		Base < 10	-	n/a	15.7%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	CW	H	H	n/a	9.5%		Base < 10	-	n/a	10.4%		Base < 10	-	n/a	10.1%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	DF	H	H	n/a	10.3%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	11.4%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	HS	H	H	n/a	17.7%		Base < 10	-	n/a	13.3%		Base < 10	-	n/a	14.0%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	ST	H	H	n/a	12.4%		Base < 10	-	n/a	10.3%		Base < 10	-	n/a	15.7%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	CW	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	HS	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
70-01	% Trunk Blockage - SWBT End Office to CLEC	CW	H	H	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.97)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	DF	H	H	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.99)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	HS	H	H	14.0%		1.0%	13.04	No	0.0%		1.0%	(1.00)	Yes	0.1%		1.0%	(0.88)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	ST	H	H	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.1%		1.0%	(0.88)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	CW	H	H	0.1%		1.0%	(0.95)	Yes	0.0%		1.0%	(0.98)	Yes	0.0%		1.0%	(0.99)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	DF	H	H	0.0%		1.0%	(0.97)	Yes	0.1%		1.0%	(0.95)	Yes	0.0%		1.0%	(0.97)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	HS	H	H	0.0%		1.0%	(1.00)	Yes	0.4%		1.0%	(0.61)	Yes	0.0%		1.0%	(0.97)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	ST	H	H	0.1%		1.0%	(0.87)	Yes	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
71-01	Common Transport Block > 2%	CW	-	H	2.2%		3.0%	(0.75)	Yes	0.0%		3.0%	(3.00)	Yes	2.2%		3.0%	(0.83)	Yes	HIT
71-01	Common Transport Block > 2%	DF	-	H	0.4%		3.0%	(2.63)	Yes	1.1%		3.0%	(1.91)	Yes	0.4%		3.0%	(2.65)	Yes	HIT
71-01	Common Transport Block > 2%	HS	-	H	0.0%		3.0%	(3.00)	Yes	0.0%		3.0%	(3.00)	Yes	0.0%		3.0%	(3.00)	Yes	HIT
71-01	Common Transport Block > 2%	ST	-	H	0.0%		3.0%	(3.00)	Yes	4.7%		3.0%	1.69	Yes	3.2%		3.0%	0.23	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	CW	M	-	4.3%	10.8%		(9.25)	Yes	14.6%	67.0%		(53.93)	Yes	9.2%	12.3%		(4.10)	Yes	HIT

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
73.01	% Missed Due Dates - Interconnection Trunks	DF	M	-	4.2%	25.4%		(39.88)	Yes	22.9%	52.5%		(33.53)	Yes	8.2%	16.5%		(21.69)	Yes	HIT
73.01	% Missed Due Dates - Interconnection Trunks	HS	M		10.7%	6.9%		8.52	No	9.8%	5.1%		14.54	No	15.5%	0.6%		34.61	No	MISS
73.01	% Missed Due Dates - Interconnection Trunks	ST	M	-	8.2%	64.6%		(50.49)	Yes	17.7%	56.5%		(22.05)	Yes	5.6%	54.3%		(28.90)	Yes	HIT
74.01	Avg Delay Days for Missed Due Dates	CW	L	-	8.6	76.9		(8.19)	Yes	10.5	106.8		(34.02)	Yes	28.4	19.4		12.51	No	HIT
74.01	Avg Delay Days for Missed Due Dates	DF	L	-	9.3	54.3		(19.58)	Yes	24.3	100.9		(34.27)	Yes	10.9	23.4		(13.94)	Yes	HIT
74.01	Avg Delay Days for Missed Due Dates	HS	L	-	12.6	10.9		2.99	No	11.8	19.7		(6.58)	Yes	17.3	103.0		(3.37)	Yes	HIT
74.01	Avg Delay Days for Missed Due Dates	ST	L	-	13.4	10.5		4.28	No	34.8	85.2		(10.09)	Yes	56.2	68.9		(1.95)	Yes	HIT
75.01	% SWBT Missed Due Dates > 30 Days	CW	L	-	0.0%		2.0%	(1.96)	Yes	3.1%		2.0%	1.09	Yes	6.3%		2.0%	4.34	No	HIT
75.01	% SWBT Missed Due Dates > 30 Days	DF	L	-	0.1%		2.0%	(1.89)	Yes	8.3%		2.0%	6.34	No	0.2%		2.0%	(1.81)	Yes	HIT
75.01	% SWBT Missed Due Dates > 30 Days	HS	L	-	1.2%		2.0%	(0.77)	Yes	1.4%		2.0%	(0.56)	Yes	2.7%		2.0%	0.73	Yes	HIT
75.01	% SWBT Missed Due Dates > 30 Days	ST	L	-	0.5%		2.0%	(1.50)	Yes	1.8%		2.0%	(0.18)	Yes	5.6%		2.0%	3.64	No	HIT
76.01	Avg Trunk Restoral Interval	CW	L	-	21.5	n/a		Base < 10	-	7.7	n/a		Base < 10	-	5.0	4.4		Base < 10	-	-
76.01	Avg Trunk Restoral Interval	DF	L	-	6.7	225.4		(215.54)	Yes	9.1	n/a		n/a	-	4.4	735.0		(716.43)	Yes	HIT
76.01	Avg Trunk Restoral Interval	HS	L	-	7.4	21.4		(18.22)	Yes	6.3	19.5		(0.11)	Yes	5.8	62.0		(54.53)	Yes	HIT
76.01	Avg Trunk Restoral Interval	ST	L	-	5.0	0.0		Base < 10	-	9.5	8088.3		(7804.93)	Yes	3.1	n/a		Base < 10	-	-
77.01	Avg Restoration Interval - Tandem Trunk Groups	CW	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77.01	Avg Restoration Interval - Tandem Trunk Groups	DF	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77.01	Avg Restoration Interval - Tandem Trunk Groups	HS	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77.01	Avg Restoration Interval - Tandem Trunk Groups	ST	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77.02	Avg Restoration Interval - NonTandem Trunk Groups	CW	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77.02	Avg Restoration Interval - NonTandem Trunk Groups	DF	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77.02	Avg Restoration Interval - NonTandem Trunk Groups	HS	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77.02	Avg Restoration Interval - NonTandem Trunk Groups	ST	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
78.01	Avg Interconnection Trunk Install Interval - Interconnection Trunks	CW	H	H	19.0		20.0	Base < 10	-	12.9		20.0	(7.11)	Yes	18.2		20.0	Base < 10	-	-
78.01	Avg Interconnection Trunk Install Interval - Interconnection Trunks	DF	H	H	17.5		20.0	Base < 10	-	10.0		20.0	Base < 10	-	14.7		20.0	Base < 10	-	-
78.01	Avg Interconnection Trunk Install Interval - Interconnection Trunks	HS	H	H	13.0		20.0	Base < 10	-	15.5		20.0	Base < 10	-	16.3		20.0	Base < 10	-	-
78.01	Avg Interconnection Trunk Install Interval - Interconnection Trunks	ST	H	H	17.4		20.0	(2.57)	Yes	32.8		20.0	Base < 10	-	36.5		20.0	Base < 10	-	-
78.02	Avg Interconnection Trunk Install Interval - SS7	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.02	Avg Interconnection Trunk Install Interval - SS7	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.02	Avg Interconnection Trunk Install Interval - SS7	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.02	Avg Interconnection Trunk Install Interval - SS7	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.03	Avg Interconnection Trunk Install Interval - OS/DA	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.03	Avg Interconnection Trunk Install Interval - OS/DA	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.03	Avg Interconnection Trunk Install Interval - OS/DA	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.03	Avg Interconnection Trunk Install Interval - OS/DA	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.04	Avg Interconnection Trunk Install Interval - E-911	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.04	Avg Interconnection Trunk Install Interval - E-911	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.04	Avg Interconnection Trunk Install Interval - E-911	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78.04	Avg Interconnection Trunk Install Interval - E-911	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
80.01	DA Avg Speed of Answer - North Texas	NT	-	L	5.1		5.9	0.00	Yes	5.9		5.9	0.00	Yes	5.5		5.9	0.00	Yes	HIT
80.02	DA Avg Speed of Answer - West Texas	WT	-	L	5.0		5.9	0.00	Yes	5.9		5.9	0.00	Yes	5.1		5.9	0.00	Yes	HIT
80.03	DA Avg Speed of Answer - Southeast Texas	SE	-	L	5.5		5.9	0.00	Yes	5.1		5.9	0.00	Yes	4.8		5.9	0.00	Yes	HIT
80.04	DA Avg Speed of Answer - South Texas	ST	-	L	4.9		5.9	0.00	Yes	4.7		5.9	0.00	Yes	4.6		5.9	0.00	Yes	HIT
82.01	OS Avg Speed of Answer - North Texas	NT	-	L	2.9		3.3	0.00	Yes	3.4		3.3	0.00	Yes	3.4		3.3	0.00	Yes	HIT
82.02	OS Avg Speed of Answer - West Texas	WT	-	L	2.4		3.3	0.00	Yes	2.5		3.3	0.00	Yes	2.6		3.3	0.00	Yes	HIT
82.03	OS Avg Speed of Answer - Southeast Texas	SE	-	L	3.0		3.3	0.00	Yes	2.8		3.3	0.00	Yes	3.1		3.3	0.00	Yes	HIT
82.04	OS Avg Speed of Answer - South Texas	ST	-	L	2.3		3.3	0.00	Yes	1.8		3.3	0.00	Yes	2.3		3.3	0.00	Yes	HIT
87.01	% Install Completed - < 10 Numbers per Order, Within 3 Bus Days	CW	-	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87.01	% Install Completed - < 10 Numbers per Order, Within 3 Bus Days	DF	-	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87.01	% Install Completed - < 10 Numbers per Order, Within 3 Bus Days	HS	-	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87.01	% Install Completed - < 10 Numbers per Order, Within 3 Bus Days	ST	-	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
87.02	% Install Completed - 11 through 20 Numbers per Order, Within 7 Bus Days	CW	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87.02	% Install Completed - 11 through 20 Numbers per Order, Within 7 Bus Days	DF	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87.02	% Install Completed - 11 through 20 Numbers per Order, Within 7 Bus Days	HS	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-

			Payment Level		Sep-99					Oct-99					Nov-99					Overall Result
								% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
87-02	% Install Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	ST	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87-03	% Install Completed - > 20 Numbers per Order, Within 7 Bus. Days	CW	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87-03	% Install Completed - > 20 Numbers per Order, Within 7 Bus. Days	DF	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87-03	% Install Completed - > 20 Numbers per Order, Within 7 Bus. Days	HS	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
87-03	% Install Completed - > 20 Numbers per Order, Within 7 Bus. Days	ST	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
88-01	Avg. INP Install Interval < 10 Numbers per Order	CW	L	-	0.0		3.0	Base < 10	-	0.0		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
88-01	Avg. INP Install Interval < 10 Numbers per Order	DF	L	-	0.0		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
88-01	Avg. INP Install Interval < 10 Numbers per Order	HS	L	-	0.0		3.0	Base < 10	-	2.0		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
88-01	Avg. INP Install Interval < 10 Numbers per Order	ST	L	-	0.0		3.0	3.00	No	0.0		3.0	Base < 10	-	0.0		3.0	Base < 10	-	-
88-01	Avg. INP Install Interval - 11 through 20 Numbers per Order	CW	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01	Avg. INP Install Interval - 11 through 20 Numbers per Order	DF	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01	Avg. INP Install Interval - 11 through 20 Numbers per Order	HS	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01	Avg. INP Install Interval - 11 through 20 Numbers per Order	ST	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01	Avg. INP Install Interval > 20 numbers per Order	CW	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01	Avg. INP Install Interval > 20 numbers per Order	DF	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01	Avg. INP Install Interval > 20 numbers per Order	HS	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01	Avg. INP Install Interval > 20 numbers per Order	ST	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install	CW	M	-	0.0%	3.2%		Base < 10	-	0.0%	3.0%		Base < 10	-	n/a	2.6%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install	DF	M	-	0.0%	2.7%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.8%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install	HS	M	-	0.0%	3.4%		Base < 10	-	0.0%	3.2%		Base < 10	-	n/a	3.1%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install	ST	M	-	0.0%	3.1%		(0.59)	Yes	0.0%	3.2%		Base < 10	-	0.0%	3.1%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	CW	M	-	0.0%	0.3%		Base < 10	-	0.0%	0.3%		Base < 10	-	n/a	0.3%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	DF	M	-	0.0%	0.4%		Base < 10	-	n/a	0.4%		Base < 10	-	n/a	0.3%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	HS	M	-	0.0%	0.3%		Base < 10	-	0.0%	0.3%		Base < 10	-	n/a	0.3%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	ST	M	-	0.0%	0.2%		(0.16)	Yes	0.0%	0.2%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
92-01	% of Time the OSP Releases Prior to the Exp of the T2 Timer - Texas	TX	-	-	99.7%		96.5%	(3.24)	Yes	96.7%		96.5%	(0.19)	Yes	98.8%		96.5%	(2.28)	Yes	HIT
92-02	% of Time the OSP Releases Prior to the Exp of the T2 Timer - Midwest	NO	-	-	99.5%		96.5%	(3.04)	Yes	99.5%		96.5%	(2.96)	Yes	99.8%		96.5%	(3.29)	Yes	HIT
94-01	LNP % FOCs Rec. Within "X" Hours - Res/Bus LNP Only (1-19) - LEX	CO	L	M	88.9%		95.0%	6.15	No	89.4%		95.0%	5.64	No	93.3%		95.0%	1.67	Yes	MISS
94-02	LNP % FOCs Rec. Within "X" Hours - Res/Bus Loop (1-19) - LEX	CO	L	M	85.8%		95.0%	9.21	No	87.6%		95.0%	7.41	No	91.5%		95.0%	3.55	No	MISS
94-03	LNP % FOCs Rec. Within "X" Hours - LNP Only (20+) - LEX	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-04	LNP % FOCs Rec. Within "X" Hours - LNP with Loop (20+) - LEX	CO	L	M	75.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
94-05	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (1-19) - LEX	CO	L	M	93.8%		95.0%	1.17	Yes	89.5%		95.0%	5.47	No	94.5%		95.0%	0.47	Yes	HIT
94-06	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (20-49) - LEX	CO	L	M	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
94-07	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (50+) - LEX	CO	L	M	58.1%		95.0%	36.94	No	71.0%		95.0%	24.03	No	90.9%		95.0%	4.09	No	MISS
94-08	LNP % FOCs Rec. Within "X" Hours - Res/Bus LNP Only (1-19) - EDI	CO	L	M	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	33.3%		95.0%	Base < 10	-	-
94-09	LNP % FOCs Rec. Within "X" Hours - Res/Bus Loop (1-19) - EDI	CO	L	M	80.6%		95.0%	14.42	No	73.7%		95.0%	21.34	No	59.8%		95.0%	35.21	No	MISS
94-10	LNP % FOCs Rec. Within "X" Hours - LNP Only (20+) - EDI	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-11	LNP % FOCs Rec. Within "X" Hours - LNP with Loop (20+) - EDI	CO	L	M	n/a		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	88.9%		95.0%	Base < 10	-	-
94-12	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (1-19) - EDI	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-13	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (20-49) - EDI	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-14	LNP % FOCs Rec. Within "X" Hours - LNP Comp Bus (50+) - EDI	CO	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
100-01	Avg. Time of Out of Service for LNP Conversions	CO	H	H	64.0		60.0	4.04	No	65.4		60.0	5.44	No	9.0		60.0	(50.99)	Yes	MISS
101-01	% Out of Service less than 60 Minutes	CO	M	M	84.4%		96.5%	12.08	No	86.6%		96.5%	9.88	No	99.8%		96.5%	(3.34)	Yes	MISS
103-01	Percent Accuracy for 911 Database Updates	TX	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
104-01	Avg. Time Req. to Update - Texas	TX	L	-	1.2	6.3		(7.76)	Yes	9.3	30.6		(1.68)	Yes	8.0	6.8		1.67	Yes	HIT
105-01	% of Request Processed within 35 Days	CW	L	-	100.0%		90.0%	(10.00)	Yes	50.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	DF	L	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	HS	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
105-01	% of Request Processed within 35 Days	ST	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	CW	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	DF	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	HIT
107-01	% Missed Collocation Due Dates - Caged - Initial	HS	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	HIT
107-01	% Missed Collocation Due Dates - Caged - Initial	ST	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-

			Payment Level		Sep-99				% Yes - 89%	Oct-99				% Yes - 89%	Nov-99				% Yes - 87%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
107-02	% Missed Collocation Due Dates - Caged - Augments	DF	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	HIT
107-02	% Missed Collocation Due Dates - Caged - Augments	HS	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	ST	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	CW	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	DF	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	HS	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	ST	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	CW	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	DF	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	ST	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Sep-99 CLEC	Sep-99 SWBT	Sep-99 Bench-mark	Sep-99 Z-Value (% Yes - 89%)	Sep-99 Result	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes - 89%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Overall Result 91%
108 07	Avg Delay Days - Virtual - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10		n/a		n/a	Base < 10	-	
108 08	Avg Delay Days - Virtual - Augments	CW	L		n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108 08	Avg Delay Days - Virtual - Augments	DF	L		n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108 08	Avg Delay Days - Virtual - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108 08	Avg Delay Days - Virtual - Augments	ST	L		n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	CW	L	-	83 3%		90 0%	Base < 10	-	100.0%		90 0%	Base < 10	-	100.0%		90 0%	Base < 10	-	-
109 01	% of Collocations Requests within Guidelines - Caged - Initial	DF	L	-	100 0%		90 0%	(10.00)	Yes	100 0%		90 0%	Base < 10	-	66.7%		90.0%	Base < 10	-	-
109.01	% of Collocations Requests within Guidelines - Caged - Initial	HS	L	-	100.0%		90 0%	Base < 10	-	100.0%		90 0%	Base < 10	-	100 0%		90 0%	Base < 10	-	-
109 01	% of Collocations Requests within Guidelines - Caged - Initial	ST	L	-	83 3%		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109 02	% of Collocations Requests within Guidelines - Caged - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109 02	% of Collocations Requests within Guidelines - Caged - Augments	DF	L	-	90 0%		90 0%	0 00	Yes	100 0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109 02	% of Collocations Requests within Guidelines - Caged - Augments	HS	L	-	100 0%		90.0%	Base < 10	-	100 0%		90 0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109 02	% of Collocations Requests within Guidelines - Caged - Augments	ST	L		n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	CW	L	-	100 0%		90 0%	(10 00)	Yes	100 0%		90 0%	(10.00)	Yes	n/a		90.0%	Base < 10	-	HIT
109 03	% of Collocations Requests within Guidelines - Cageless - Initial	DF	L	-	100 0%		90 0%	Base < 10	-	100 0%		90 0%	(10 00)	Yes	n/a		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	HS	L	-	100 0%		90 0%	(10.00)	Yes	100 0%		90.0%	(10 00)	Yes	n/a		90 0%	Base < 10	-	HIT
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	ST	L	-	100 0%		90 0%	Base < 10	-	100 0%		90 0%	(10 00)	Yes	n/a		90 0%	Base < 10	-	-
109 04	% of Collocations Requests within Guidelines - Cageless - Augments	CW	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	DF	L	-	100 0%		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109 04	% of Collocations Requests within Guidelines - Cageless - Augments	HS	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	ST	L		n/a		90.0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	CW	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	DF	L	-	100.0%		90 0%	Base < 10	-	100 0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	HS	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	ST	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	CW	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109 06	% of Collocations Requests within Guidelines - Shared Caged - Augments	DF	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109 06	% of Collocations Requests within Guidelines - Shared Caged - Augments	HS	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	ST	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	CW	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	DF	L	-	n/a		90 0%	Base < 10	-	100 0%		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	HS	L		n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	ST	L	-	n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	CW	L	-	n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	DF	L		n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	HS	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
109 08	% of Collocations Requests within Guidelines - Virtual - Augments	ST	L	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	n/a		90 0%	Base < 10	-	-
110-01	% of Update into DA Database within 72 Hours	TX	L	-	100 0%		95 0%	(5 00)	Yes	99 9%		95 0%	(4 90)	Yes	100 0%		95 0%	(4 97)	Yes	HIT
111 01	Avg Update Interval for DA Database for Facility Based CLEC's	TX	L	-	19 8		48 0	(28.20)	Yes	26.5		48 0	(21.52)	Yes	20 8		48 0	(27 22)	Yes	HIT
114-01	% of Premature Disconnects - LNP	CW	H	H	0.0%		2.0%	(2.00)	Yes	0 0%		2.0%	(1.96)	Yes	0.0%		2.0%	(1.96)	Yes	HIT
114-01	% of Premature Disconnects - LNP	DF	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.99)	Yes	0 0%		2 0%	(1.99)	Yes	HIT
114-01	% of Premature Disconnects - LNP	HS	H	H	0 0%		2 0%	(2 00)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2 0%	(2 00)	Yes	HIT
114-01	% of Premature Disconnects - LNP	ST	H	H	0 0%		2 0%	(2 00)	Yes	0.0%		2.0%	(1 97)	Yes	0.0%		2 0%	(1.97)	Yes	HIT
114 02	% of Premature Disconnects - LNP with Loop	CW	H	H	0 0%		2.0%	(2 00)	Yes	0.0%		2.0%	(2.00)	Yes	0 0%		2 0%	Base < 10	-	HIT
114-02	% of Premature Disconnects - LNP with Loop	DF	H	H	0 1%		2 0%	(1 90)	Yes	0 2%		2.0%	(1.80)	Yes	0 0%		2 0%	(2 00)	Yes	HIT
114 02	% of Premature Disconnects - LNP with Loop	HS	H	H	0.1%		2.0%	(1 88)	Yes	0 0%		2.0%	(2 00)	Yes	2 6%		2 0%	0.60	Yes	HIT
114-02	% of Premature Disconnects - LNP with Loop	ST	H	H	0 3%		2 0%	(1 73)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2 0%	(2 00)	Yes	HIT
114-03	% of Premature Disconnects - INP	CW	H	H	n/a		2 0%	Base < 10	-	n/a		2 0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	DF	H	H	n/a		2 0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2 0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	HS	H	H	n/a		2 0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2 0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	CW	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2 0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	DF	H	H	n/a		2 0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2 0%	Base < 10	-	-
114 04	% of Premature Disconnects - INP with Loop	HS	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-

Texas Performance Measures

					Sep-99					Oct-99					Nov-99					Overall Result
			Payment Level					% Yes -	89%				% Yes -	89%				% Yes -	87%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	91%
114-04	% of Premature Disconnects - INP with Loop	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	CW	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	DF	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	HS	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	ST	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	CW	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	Base < 10	-	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	DF	L	-	1.1%		n/a	(0.13)	Yes	0.0%		1.0%	(1.00)	Yes	4.5%		1.0%	(0.33)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	HS	L	-	2.5%		n/a	1.33	Yes	0.1%		1.0%	(0.91)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	ST	L	-	0.0%		n/a	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	70.0%		8.0%	62.00	No	HIT
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	CW	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	DF	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	HS	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	ST	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	CW	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	DF	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	HS	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	ST	L	-	n/a		n/a	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	CW	M	-	n/a		2.0%	Base < 10	-	48.5%		2.0%	44.59	No	12.8%		2.0%	11.82	No	MISS
116-01	% Missed Mech INP Conversions	DF	M	-	0.0%		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	HS	M	-	n/a		2.0%	Base < 10	-	100.0%		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	ST	M	-	72.7%		2.0%	71.73	No	0.0%		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	CW	H	H	100.0%	100.0%		Base < 10	-	0.0%	94.4%		Base < 10	-	100.0%	50.0%		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	DF	H	H	100.0%	100.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	87.5%	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	HS	H	H	n/a	n/a		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	20.0%		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	ST	H	H	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	100.0%	100.0%		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	CW	L	-	n/a	n/a		Base < 10	-	7.0	32.0		Base < 10	-	n/a	30.0		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	DF	L	-	n/a	n/a		Base < 10	-	4.0	6.5		Base < 10	-	23.0	n/a		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	HS	L	-	n/a	n/a		Base < 10	-	n/a	12.0		Base < 10	-	n/a	3.0		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
120-01	% of Requests Processed within 30 Business Days	TX	-	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
121-01	% of Quotes Provided for Authorized BFRs Within 45 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-