

### What is my GTE local calling area?

#### SANTA BARBARA LOCAL CALLING AREA

If applicable, local usage charges apply

from 562, 563, 564, 565, 568, 569, 681, 682, 683, 685,  
687, 692, 730, 882, 883, 884, 892, 893, 897, 898, 899,  
957, 961, 962, 963, 964, 965, 966, 967, 968, 969, and 971.

#### 805 AREA CODE

562 563 564 565 566 568 569 679 681 682 683 684  
685 687 692 730 755 880 881 882 883 884 892 893  
897 898 899 957 961 962 963 964 965 966 967 968  
969 971

#### GAVIOTA LOCAL CALLING AREA

If applicable, local usage charges apply from 567.

#### 805 AREA CODE

567

LOCAL CALLING AREA FROM  
SANTA BARBARA

Carpinteria  
Santa Barbara

LOCAL CALLING AREA FROM  
GAVIOTA

Gaviota

### What are the new area codes in my state?

Due to population increases and the demand for telecommunication services, new area codes are being introduced to satisfy the need for telephone numbers.

The introduction of the Area Codes will not increase the cost of your calls. Customers who will receive a new area code will keep their current seven-digit telephone number. See the following pages for areas and maps.

LLAMADAS DE  
EMERGENCIA  
UNICAMENTE

911

Fire – Police – Sheriff  
Highway Patrol – Paramedics  
Medical Emergencies  
Bomberos – Policía – Sheriff  
Patrulla de Carreteras  
Paramédicos  
Emergencias Médicas

**NONEMERGENCY NUMBERS**  
**NÚMEROS QUE NO SEAN DE EMERGENCIA**

**Fire – Bomberos**

Buellton _____	* 681-5500
Carpinteria _____	684-4591
Gaviota _____	* 681-5500
Goleta _____	* 681-5500
Isla Vista _____	* 681-5500
Montecito _____	969-7762
Santa Barbara _____	965-5254
Santa Ynez _____	* 681-5500
Summerland _____	684-4591

**Police – Policía – Sheriff**

Buellton _____	* 686-8150
Carpinteria _____	* 684-4561

Continued on page 2

\*Santa Barbara County

**INSI**

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reach t

**INF**

order  
from g  
Includ

use GTE's optional features, and special services for  
business customers.

**GOVERNMENT PAGES** The government  
offices serving your community are your resources for  
public services and information. To help you contact  
them, the Government Pages has listings for local, state,  
and federal offices.

**WHITE PAGES** Everyone from your best  
friend to your family doctor appears in this alphabetical  
listing of home and business phone numbers in the  
Santa Barbara area.

**COUPONS** Look here before you shop; you'll  
find money-saving coupons on a variety of products and  
services. You can find what you want quickly with the help  
of the Coupon Index, also in this section.

**YELLOW PAGES INDEX** Want to buy  
a parakeet or a pair of shoes? No matter what you need,  
from a pet bird to a wingtip, the Yellow Pages Index has  
page numbers and convenient cross-references that will  
point you right to it.

**YELLOW PAGES** The products and services  
you need to make life better. Easy-to-use listings and  
advertising from Santa Barbara-area businesses, arranged  
alphabetically under descriptive headings.

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**NONEMERGENCY NUMBERS CONTINUED  
NÚMEROS QUE NO SEAN DE EMERGENCIA**

**Police - Policía - Sheriff**

Gaviota \_\_\_\_\_ 681-4100  
 Goleta \_\_\_\_\_ 681-4100  
 Isla Vista \_\_\_\_\_ 681-4179  
 Montecito \_\_\_\_\_ 684-4561  
 Santa Barbara \_\_\_\_\_ 897-2300  
 Santa Ynez \_\_\_\_\_ 686-5000  
 Summerland \_\_\_\_\_ 684-4561

Santa Barbara County

**OTHER IMPORTANT NUMBERS**

**California Missing Children Hot Line**  
 \_\_\_\_\_ 1-800-222-3463

**Coalition to End Domestic & Sexual Violence**  
 Family Service Treatment Center  
 24-hour Hotline \_\_\_\_\_ 656-1111  
 24-hour Anger Management Hotline \_\_\_\_\_ 656-4861  
 Text Telephone (TTY) \_\_\_\_\_ 656-4439

**Coast Guard/Search & Rescue** \_\_\_\_\_ 1-800-221-8724  
 Or \_\_\_\_\_ 1-562-980-4444

**Crisis Intervention Agencies  
Helpline - 24 Hours**  
 Carpinteria \_\_\_\_\_ 569-2255  
 Santa Barbara \_\_\_\_\_ 569-2255  
 Santa Ynez \_\_\_\_\_ 688-1905

**Federal Bureau of Investigation (FBI)**  
 \_\_\_\_\_ 963-1745  
 If no answer, call \_\_\_\_\_ 1-310-477-6565

**Harbor Master**  
 Santa Barbara Marine Emergencies \_\_\_\_\_ 911

**National Center for Missing  
& Exploited Children** \_\_\_\_\_ 1-800-843-5678  
 Text Telephone (TTY) \_\_\_\_\_ 1-800-826-7653

**National Response Center/Oil and Toxic  
Chemical Spills**  
 Voice/TTY \_\_\_\_\_ 1-800-424-8802

**Poison Control**  
 \_\_\_\_\_ 1-800-876-4766  
 TTY \_\_\_\_\_ 1-800-972-3323

**OTROS NÚMEROS DE IMPORTANTE**

**Agencia Federal de Investigación (FBI)**  
 \_\_\_\_\_ 963-1745  
 Si no le contestan, llame al \_\_\_\_\_ 1-310-477-6565

**Agencias de Intervención en Crisis  
Línea de Asistencia - 24 Horas**  
 Carpinteria \_\_\_\_\_ 569-2255  
 Santa Barbara \_\_\_\_\_ 569-2255  
 Santa Ynez \_\_\_\_\_ 688-1905

**Capitan de Puerto**  
 Emergencias Marinas de Santa Barbara \_\_\_\_\_ 911

**Centro Nacional de Consulta para  
Derrames de Petróleo y Químicos Tóxicos**  
 Voz/TTY \_\_\_\_\_ 1-800-424-8802

**Centro Nacional para Reportar Niños  
Desaparecidos o Víctimas de Abuso**  
 \_\_\_\_\_ 1-800-843-5678  
 Teléfonos de Texto (TTY) \_\_\_\_\_ 1-800-826-7653

**La Coalición para Terminar la Violencia  
Doméstica y Sexual**  
 24 Horas Líneas de Crisis \_\_\_\_\_ 656-1111  
 24 Horas Línea para Controlar el Coraje \_\_\_\_\_ 656-4861  
 TTY \_\_\_\_\_ 656-4439

**Control de Veneno**  
 \_\_\_\_\_ 1-800-876-4766  
 TTY \_\_\_\_\_ 1-800-972-3323

**Guardacostas/Busqueda y Rescate**  
 \_\_\_\_\_ 1-800-221-8724  
 O \_\_\_\_\_ 1-562-980-4444

**Número de Emergencia para los Niños  
Desaparecidos de California**  
 \_\_\_\_\_ 1-800-222-3463

**Servicio de Inspección Postal de los E.U.**  
 Investigaciones Criminal \_\_\_\_\_ 1-626-405-1208

**Servicio Secreto** \_\_\_\_\_ 339-9180

**FREQUENTLY CALLED NUMBERS/  
NÚMEROS FRECUENTEMENTE LLAMADOS**

Ambulance/Ambulancia \_\_\_\_\_  
 Doctor/Médico \_\_\_\_\_





# CPUC

## NEWS RELEASE

California Public Utilities Commission

Headquarters Office: 505 Van Ness Avenue San Francisco, CA 94102

Southern California: 320 West 4<sup>th</sup> Street, Suite 500 Los Angeles, California 90013

<http://www.cpuc.ca.gov>

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[News Releases Home Page]

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CONTACT:

Kyle DeVine

213-897-4225

CPUC - 502

January 22, 1999  
(C97-12-036)

## Gaviota Will Get Free Calling To Santa Barbara

The California Public Utilities Commission (CPUC) has ordered GTE California (GTEC) to extend the 206 Gaviota residents' free local calling area to include the Santa Barbara exchange within six months.

The change stems from a complaint filed by Charles and Karen Poley which was signed by 27 residents of Hollister Ranch in Gaviota. They pointed out that they must frequently place toll calls to Santa Barbara for necessary services, such as doctors, hospital services, and schools, which are not available to them in their current free calling area. Studies of call traffic confirmed that Hollister residents average 22 calls a month to Santa Barbara (well above the three to five calls a month which generally indicate a link to a community) and 70 percent of the residents call Santa Barbara at least once a month.

A four minute daytime toll call from Gaviota to Santa Barbara currently costs 48 cents, resulting in an average cost of \$10.56 for 22 calls per customer. The monthly charge for the extended area toll-free service is \$4.23 for residential service. Subtracting the monthly charge from what the toll would be without the service shows that, on average, customers will save \$6.33 a month.

Extended area service is not a voluntary service. Everyone in the Gaviota exchange will have the service. Because it does cost \$4.23 extra, the Commission required a survey be conducted to see if the residents wanted the service. Out of the 127 residents which returned the surveys, 124 indicated they wanted extended calling.

The extended service ordered today applies only to calls from Gaviota to Santa Barbara, not for calls from Santa Barbara to Gaviota because Santa Barbara residents do not have to call Gaviota for basic needs.

California is divided up into exchanges and each one has a rate center - a point used to measure how far away exchanges are and that distance determines whether calls from one exchange to another are free or how much they might cost. Usually free calls include all calls which begin and end within the same exchange or between exchanges whose rate centers are within 12 miles of each other. The distance between Gaviota's and Santa Barbara's rate centers is 29.4 miles.

GTEC may ask the Commission for reimbursement of its costs—a one time charge of \$5,266.85 and an annual charge of \$11,355.78. If approved, it and other increases or decreases approved would be reflected in the surcharge on all of GTEC's customers bills.

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[CPUC Home Page]



Exhibit /
CPUC Proceeding C 97-12-036
Sponsor/Witness F. KRUTHERS
Date Ident. 3/2/98 Recd. 3/30/98
Burton W. Mattson Administrative Law Judge

PETITION BY HOLLISTER RANCH RESIDENTS      November, 1997

November 1997

Mr. Gary Summer  
Administrator  
1 GTE Place  
Thousand Oaks, CA 91362

Dear Mr. Summer:

We are residents of the community of Gaviota for which GTE is the prime source of local phone service. We are writing to request that GTE consider offering a service option that would allow, for a fee, customers in the Gaviota area to have local residential telephone services extended to include Santa Barbara/Goleta.

Ours is a very isolated, rural community with less than 100 full time residents. Local services such as food, automotive repair, schools, health care, or law enforcement are located 15 to 25, or more, miles away in either Santa Barbara/Goleta or Buellton/ Solvang/Santa Ynez. Our basic local phone service provided by GTE permits us to make local calls only to neighbors within our own small residential community. All other calls, including those to Santa Barbara/Goleta and Buellton/Solvang/Santa Ynez for local services, are billed as long distance calls. As you might expect, all of us must make frequent phone calls and pay significantly higher long distance phone rates to reach these areas, particularly Santa Barbara/Goleta, for basic, essential local services.

We understand GTE justifies this rate structure because it conforms with the accepted practice and standards for phone service in California, wherein local calls and rates are applied to a zone 0 to 12 miles from the local rate center. This approach seems to make sense for urban, suburban, and even typical rural settings which have basic services located generally within the zone around a local rate center. However, it does not make sense at all in the case of Gaviota.

For customers in other areas of California, GTE provides special extended area services when there is a high calling pattern to nearby communities. We understand in the new era of phone service competition requests for this specific group service and rate structure may not be given the highest priority by the Public Utilities Commission. However, for a higher basic phone service rate we believe GTE could offer individual Gaviota customers an option of local residential phone service that includes Santa Barbara/Goleta.

Since from GTE's perspective there are a relatively small number of customers and phone calls generated from the Gaviota area, we do not believe offering such an option would have a substantial negative business impact. In fact, in this new era of competing local phone service providers, it would likely help GTE to retain its existing customer base in the Gaviota area and encourage greater use of GTE services in the future. We respectfully urge you to give this request expeditious consideration.

Sincerely,

(Signatures on back)

c: Dwyane Filer, Public Utilities Commission  
Office of Assemblyman Brooks Firestone  
Office of State Senator Jack O'Connell

Signature	Printed Name	Address	Phone
<i>Paul Kermitzer</i>	PAUL KERMITZER	HOLLISTER RANCH, 31	56-85974
<i>Robert Thomas</i>	ROBERT THOMAS	11 27	
<i>Phil Boise</i>	PHIL BOISE	41 Hollister Ranch	567-1410
<i>Eileen McLaughlin</i>	Eileen McLaughlin	2150 Fairview Gaviota	917-5262
<i>Judy Sahn</i>	JUDY SAHN	Box 53 Gaviota	567-1093
<i>Bryan Mitchell</i>	BRYAN MITCHELL	Box 53 Gaviota	567-0107
<i>Helen Law</i>	Helen Law	62 Hollister Ranch Gaviota	680 925
<i>George P. Law</i>	George P. Law	62 Hollister Ranch Gaviota	680 925
<i>Norman Agin</i>	NORMAN AGIN	78 Hollister Ranch	567-0250
<i>Sue Bengert</i>	SUE BERT	65 Hollister Ranch	643-2755
<i>Paul Huermer</i>	PAUL HUERMER	62 C	682-7576 5.13
<i>Hugh Sutherland</i>	HUGH SUTHERLAND	48 Hollister Ranch	685-8168
<i>Benjamin Bollog</i>	BENJAMIN BOLLOG	89 Hollister Ranch	567-1569
<i>Darryl W. Genis</i>	DARRYL W. GENIS	62 Hollister Ranch	895-8384
<i>Don H. Anderson</i>	DON H. ANDERSON	#22 Hollister Ranch	682-4309
<i>Brian Boyer</i>	Brian Boyer	#6 Hollister Ranch	895-4426
<i>Tarryn Boyer</i>	Tarryn Boyer	#6 Hollister Ranch	895-4426
<i>Robert Curtis</i>	ROBERT CURTIS	#58 Hollister Ranch	567-5555
<i>Nancy Ward</i>	NANCY WARD	#91 " "	567-6210
<i>Cynthia Carbone Ward</i>	CYNTHIA CARBONE WARD	91 Hollister Ranch	567-1021
<i>Judith D. Allison</i>	JUDITH D. ALLISON	114 Hollister Ranch	567-8042
<i>Susan Curtis</i>	SUSAN CURTIS	58 Hollister Ranch	567-5008
<i>Judith P. Bortoff</i>	JUDITH P. BORTOFF	56 Hollister Ranch	567-1417
<i>G. Allen</i>	GREG ALLEN	69 " "	567-1412
<i>Bruce Gale</i>	BRUCE GALE	#8 " "	567-5011
<i>Dick Latine</i>	DICK LATINE	HR #71	567-5454
<i>Z. Kanelos</i>	Z. KANELOS	HR #26	567-0260
<i>A.A. Alexander</i>	A.A. ALEXANDER	HR #25	567-0270
<i>Michael Kaminski</i>	MICHAEL KAMINSKI	HR #35	567-1498
<i>Charles Sjöberg</i>	CHARLES SJÖBERG	HR #61	561-0387

Signature	Printed Name	Address	Phone
<i>John McCarty</i>	John McCarty	HR 70	567-5099
<i>Janos K. Dobos</i>	JANOS K. DOBOS	HR 50	
<i>Julie MacDougal</i>	Julie MacDougal	HR 87	567-1055
<i>Joanne E. Williamson</i>	Joanne E. Williamson	HR 83	
<i>Patricia Connors</i>	Patricia Connors	HR 105	567-1570
<i>William H. Cushman</i>	William H. Cushman	HR 135	
<i>M.R. Ward Jr.</i>	M.R. WARD JR	HR 91	567-0280
<i>To. Wang</i>	To. Wang	H/R #94	567 0247
<i>Richard R. Schack</i>	Richard R. Schack	HR #86	567-5434
<i>Stefanie Cota</i>	Stefanie Cota	HR #89	567-1560
<i>Monte R. Ward</i>	MONTE R. WARD	HR #91	567-1051
<i>Kit Poise-Cossart</i>	KIT POISE-COSSART	HR #A1	567-1400
<i>Robert Duncan</i>	ROBERT DUNCAN	HR #94	567 0247
<i>Louise McIntyre</i>	Louise McIntyre	HR #157	307 5305
<i>Laura Bacon</i>	LAURA BACON	111 H.R.	567-1423
<i>David L. Hill</i>	David L. Hill	H.R. #95	
<i>David L. Hill</i>	DAVID L. HILL	PO Box 1353, Summit	565 3573
<i>Ferdinand R. Neumann</i>	FERDINAND R. NEUMANN	HR. #82	805-969-3912
<i>John T. Verech</i>	JOHN T. VERECH	HR 127	
<i>Rachel Douglas</i>	Rachel Douglas	#84, H.R.	805-933-2343
<i>Eric Trubschenck</i>	Eric Trubschenck	#84 H. R	805-736-2510
<i>Jeanette Goudey</i>	Jeanette Goudey	#92	
<i>Nancy Streufert</i>	NANCY STREUFERT	#2	805-689-1174
<i>Jane W. Nitterbeck</i>	Jane W. Nitterbeck	#64	69-226-6725
<i>Jack Wall</i>	Jack Wall	#36	310-514-4100
<i>Melissa Wall</i>	Melissa Wall	#38	(310)375 4684
<i>Gretchen Boone</i>	Gretchen Boone	#54	963-7346
<i>Barbara LaRue</i>	Barbara LaRue	#71	567-5001
<i>Debbie Earle</i>	DEBBIE EARLE	42	686-9292
<i>Bob Curtis</i>	Bob Curtis	H.R. 58	567-4404
<i>Susan Curtis</i>	Susan Curtis	HR. 58	567-5009
<i>Jerry Wallner</i>	Jerry Wallner	HR-2	- - - -



THE UNDERSIGNED ARE CUSTOMERS OF GTE WITHIN THE 567 EXCHANGE AND ARE REQUESTING AN EXTENDED CALLING AREA.

LEGAL NAME

ADDRESS

PHONE NUMBER

JEAN POLEY

55 HOLLISTER RANCH, GAVIOTA 567-5334

print

*Jean Poley*

signature

WENDIE KRUITERS 3 HOLLISTER RANCH, GAVIOTA 567-1008

print

*Wendie Kruiters*

signature

SEAN HERZIG

2000 HOLLISTER RANCH, GAVIOTA 567-1499

print

*S. Herzig*

signature

Dean Weber 70 Hollister Ranch, Gaviota 567-1465

print

*Dean Weber*

signature

MARIE WOODCOCK 70 HOLLISTER RANCH 567-5204

print

*Marie Woodcock*

signature

DICK LARSEN 71 HOLLISTER RANCH 567-5454

print

*Dick Larsen*

signature

Heidi Brough 94 Hollister Ranch 567-5221

print

*Heidi Brough*

signature

Jose Duarte 70 Hollister Ranch 567 5033

print

*Jose Duarte*

signature

THE UNDERSIGNED ARE CUSTOMERS OF GTE WITHIN THE 567 EXCHANGE AND ARE REQUESTING AN EXTENDED CALLING AREA.

LEGAL NAME ADDRESS PHONE NUMBER

Judi Goebel 70 HOLLISTER RANCH GARDENA 567-1445

*Judi Goebel*

Heather Eckberg 67 Hollister Ranch Gardena 567-0287

*Heather Eckberg*

John L. Nalley 32HR. Gardena 567-1480

LYLE D. MAXEN

Bryan Mitchell 53 Hollister Ranch Gardena 567-0107

*Bryan Mitchell*

KAREN POLEY 55 HOLLISTER RANCH 567-1489

*Karen Poley*

KEITH HOOD 55 HOLLISTER RANCH 567-1056

*Keith Hood*

CHRISTOPHER (KIT) BOISE-COSSART 41 HOLLISTER RANCH 567-1400  
567-1430

*Christy L. (Kit) Boise-Cossart*

Judith P. Barrett 56 Hollister Ranch 567-1417  
Gardena

*Judith P. Barrett*

THE UNDERSIGNED ARE CUSTOMERS OF GTE WITHIN THE 567 EXCHANGE AND ARE REQUESTING AN EXTENDED CALLING AREA.

LEGAL NAME                      ADDRESS                      PHONE NUMBER

Paul CHRISTIANSEN    P.O. Box 26 SANJOA CA. 95117    567-5150

print  
Paul Christianesen  
signature

Shirley DeSoto    Hollister Ranch-Parcel 71    567-5141

print  
Shirley DeSoto  
signature

Martin Nolasco    Hollister Ranch-Parcel 71    567-5001

print  
MARTIN NOLASCO  
signature

Bill SWANSON    HOLLISTER RANCH Parcel 69    5671501

print  
Bill Swanson  
signature

5671502

SCOTT MCINTYRE    # 151 HOLLISTER RANCH    567-5305

print  
Scott McIntyre  
signature

Thomas J. TITTE    # 56 Hollister Ranch    5675005

print  
Thomas J. Tittle  
signature

DAVID STEWART    # 31 Hollister Ranch    567-1441

print  
David Stewart  
signature

DAVID STEWART    # 31 Hollister Ranch    567-5411

print  
David Stewart  
signature





SACRAMENTO OFFICE  
STATE CAPITOL, ROOM 5035  
SACRAMENTO, CA 95814  
(916) 445-5405

SAN LUIS OBISPO OFFICE  
1260 CHORRO STREET, SUITE A  
SAN LUIS OBISPO, CA 93401  
(805) 547-1800

SANTA BARBARA OFFICE  
228 WEST CARRILLO, SUITE F  
SANTA BARBARA, CA 93101  
(805) 966-2296

VENTURA OFFICE  
89 S CALIFORNIA STREET, SUITE E  
VENTURA, CA 93001  
(805) 641-1500

# California State Senate

SENATOR  
**JACK O'CONNELL**  
EIGHTEENTH SENATORIAL DISTRICT



CHAIR  
BUDGET & FISCAL REVIEW  
SUBCOMMITTEE ON EDUCATION  
COASTAL CAUCUS  
MAJORITY CAUCUS  
MEMBER  
BUDGET AND FISCAL REVIEW  
BUSINESS AND PROFESSIONS  
CONSTITUTIONAL AMENDMENTS  
EDUCATION  
ENVIRONMENTAL QUALITY  
JUDICIARY  
NATURAL RESOURCES

January 15, 1998

Burton Mattson, Administrative Law Judge  
505 Van Ness Avenue  
San Francisco, CA 94102

Dear Judge Mattson:

We are writing to express our support for a complaint (C#97-12-036) which has been filed against GTE California by constituent's of ours, Mr. and Mrs. Poley.

Mr. and Mrs. Poley represent the citizens of Gaviota, California, a small community just north of Santa Barbara. Currently, only one telephone company provides local calling service in the Gaviota area. This results in the residents of Gaviota being charged long distance fees for every local phone call. The residents have no other options and competition is not available to drive rates down.

We believe that GTE should offer the residents of Gaviota Extended Area Service. This service is provided to a number of other communities throughout California which do not have the option of utilizing another local telephone carrier. Since, the de-regulation of the telecommunications industry does not appear to have benefited our constituents in Gaviota, we would appreciate your consideration of a favorable hearing in this matter.

Thank you in advance for your consideration.

Sincerely,

  
JACK O'CONNELL  
State Senator  
18th District

  
BROOKS FIRESTONE  
Assemblyman  
35th District

JO:jm

SACRAMENTO OFFICE  
STATE CAPITOL ROOM 2187  
SACRAMENTO, CA 95814  
(916) 445-5405

SAN LUIS OBISPO OFFICE  
1260 CHORRO STREET, SUITE A  
SAN LUIS OBISPO, CA 93401  
(805) 577-1800

SANTA BARBARA OFFICE  
228 WEST CARRILLO, SUITE F  
SANTA BARBARA, CA 93101  
(805) 966-2296

VENTURA OFFICE  
89 S CALIFORNIA STREET, SUITE E  
VENTURA, CA 93001  
(805) 641-1500

# California State Senate

SENATOR  
JACK O'CONNELL  
EIGHTEENTH SENATORIAL DISTRICT



COMMITTEES  
CHAIR  
TOXICS AND PUBLIC SAFETY  
MANAGEMENT  
MEMBER  
BUDGET AND FISCAL REVIEW  
BUSINESS AND PROFESSIONS  
EDUCATION  
INSURANCE  
JUDICIARY  
NATURAL RESOURCES

November 5, 1997

Mr. John M. Leutza, Director  
Telecommunications Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Dear Mr. Leutza:

I am writing on behalf of my constituent, Mr. Jeff Kruthers, regarding problems he is experiencing with GTE.

Mr. Kruthers lives in Gaviota, a small community just north of Santa Barbara which is serviced by GTE. Apparently, Mr. Kruthers and others in Gaviota are being charged an exorbitant rate for local phone calls. I am enclosing a letter from Mr. Kruthers which outlines how GTE bills residents of Gaviota for local calls.

Although, my Field Representative, John Mann, has been working with Mr. Dwayne Filer and Mr. Brad Barnham in your office on this matter, I would appreciate it if you would follow-up to ensure that this situation is resolved. Mr. Mann may be contacted at (805) 966-2296, if you have any further questions.

Thank you in advance for your assistance to this matter.

Sincerely,

A handwritten signature in cursive script that reads "Jack O'Connell".

Jack O'Connell

JO:jm  
P5  
enclosure

cc: Mr. Jeff Kruthers

**D**

EXHIBIT 19 -- SCHEDULE 3

Number of Access Lines (or telephone number accounts)  
in GTE's Gaviota Exchange:

Business:	62
Flat-Rate Residential:	107
Measured Residential:	26
Foreign Exchange:	11

Number of EAS Surveys Mailed to  
Customers in the Gaviota Exchange:<sup>2</sup>

Business:	19
Residential:	94

Number of EAS Surveys Returned to GTE:

Business:	7
Residential:	68

Survey Responses (one vote counted for each access line/telephone  
number account):<sup>3</sup>

Business:	17 votes in favor
	1 vote in opposition
Flat-Rate Residential:	72 votes in favor
	2 votes in opposition
Measured Residential:	24 votes in favor
	0 votes in opposition
Residential Foreign Exchange:	11 votes in favor

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<sup>2</sup>Customers subscribing to local exchange service from a CLC were not included in the survey.

<sup>3</sup>Although no survey was sent, a response was received from a CLC customer. This response was not included in the tabulation of the survey results.



OPTION AGREEMENT

This Option Agreement is made May 1, 1996 at Solvang, California, by DONNA BLAKEMORE, hereinafter referred to as "Optionor," and BRIAN COSTELLO and CATHERINE LYALL, hereinafter collectively referred to as "Optionees."

WHEREAS, Optionor is the owner of real property, referred to as Assessor's Parcels Numbers 81-210-46 and 81-210-42, located in the County of Santa Barbara, State of California, and more particularly described in Exhibit "A" attached hereto and by this reference made a part hereof, and referred to herein for convenience as the "Property"; and

WHEREAS, Optionees desire to acquire the exclusive right and option to lease a 50 X 50 foot site, located and described in Exhibit "B" attached hereto and incorporated herein, on the Property with non-exclusive vehicular access to the site, for the sole and only purpose of locating a small FM Radio facility (class A- 6000 watts). Optionees shall be permitted to erect a fifty (50) foot utility pole on the site and mount a small FM antenna at the top of the utility pole. In addition, Optionees shall be permitted to construct within the premises a small equipment building to contain transmitter equipment. The building will be approximately 10 x 10 feet at the base and approximately seven (7) feet in height.

NOW, THEREFORE, it is agreed as follows:

1. GRANT OF OPTION

Optionor hereby grants to Optionees the exclusive and irrevocable right to lease a site as described herein under the

*BC  
CL  
DL*

terms and conditions set forth herein.

2. OPTION PERIOD

This option shall commence on the execution of this Option Agreement by Optionor and Optionees and the payment to Optionor of the consideration mentioned in Paragraph 3, and continue until 5:00 P.M., May 1, 1999. The option period may be extended (extension period) for one (1) additional year or until upon Optionees paying to Optionor the sum of \_\_\_\_\_ per quarter, payable on the first day of each quarter. Optionees shall complete the construction of Optionees' facilities prior to or during the extension period, and Optionees shall commence broadcasting timely and with due diligence, and once broadcasting operations commence, Optionees shall immediately pay the rental under the lease terms as provided herein with any month pro-rated.

3. CONSIDERATION

A. This Option is granted in consideration of Optionees' payment of option payments as follows:

(1)

(2)

(3)

(4)

(5)

11/26  
11/26