Priscilla Hill-Ardoin
Senior Vice President-FCC

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Phone 202 326-8836
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ORIGINAL

EX PARTE OR LATE FILED

February 2, 2000

Ex Parte Submission

Magalie Roman Salas, Esq.
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RECEIVED
FEB 02 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: ***Application of SBC Communications Inc. Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas*, CC Docket No. 00-4**

Dear Ms. Salas:

Enclosed for filing please find an original and one copy of (i) Southwestern Bell Telephone Company's performance measure tracking/chart results for January 1999 through December 1999, disaggregated by market area in accordance with the Texas PUC's reporting requirements and (ii) a performance summary ("Hit or Miss Report") for this disaggregated data, covering the last three months for which data are available (i.e., October through December 1999). These materials are being provided at the direct request of Commission staff.

Please let me know if you have any questions about this matter.

Sincerely,

cc: Mr. Dever
Ms. Egler
Ms. Stephens
Ms. Wright
Ms. Farroba, Texas PUC
Ms. Heisler, DOJ
ITS

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Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes - 88%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 86%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Overall Result 90%
1-01	Avg. Resp. for OSS Pre-Order - Address Verification - DATAGATE	CO	L	M	2.1		4.7	(2.60)	Yes	3.2		4.7	(1.50)	Yes	2.7		4.7	(2.00)	Yes	HIT
1-02	Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - DATAGATE	CO	L	M	2.9		4.5	(1.60)	Yes	3.2		4.5	(1.30)	Yes	2.7		4.5	(1.80)	Yes	HIT
1-03	Avg. Resp. for OSS Pre-Order - Req. for CSR - DATAGATE	CO	L	M	3.3		6.6	(3.30)	Yes	3.8		6.6	(2.80)	Yes	3.2		6.6	(3.40)	Yes	HIT
1-04	Avg. Resp. for OSS Pre-Order - Serv. Availability - DATAGATE	CO	L	M	2.2		6.6	(4.40)	Yes	0.8		6.6	(5.80)	Yes	0.7		6.6	(5.90)	Yes	HIT
1-05	Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - DATAGATE	CO	L	M	0.7		1.0	(0.30)	Yes	0.5		1.0	(0.50)	Yes	0.7		1.0	(0.30)	Yes	HIT
1-06	Avg. Resp. for OSS Pre-Order - Dispatch Required - DATAGATE	CO	L	M	8.3		12.6	(4.30)	Yes	9.4		12.6	(3.20)	Yes	8.3		12.6	(4.30)	Yes	HIT
1-07	Avg. Resp. for OSS Pre-Order - PIC - DATAGATE	CO	L	M	20.3		28.0	(7.70)	Yes	21.2		28.0	(6.80)	Yes	19.3		28.0	(8.70)	Yes	HIT
1-08	Avg. Resp. for OSS Pre-Order - Address Verification -VERIGATE	CO	L	M	5.7		4.7	0.98	Yes	5.5		4.7	0.79	Yes	4.9		4.7	0.23	Yes	HIT
1-09	Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - VERIGATE	CO	L	M	2.7		4.5	(1.80)	Yes	2.5		4.5	(2.01)	Yes	2.4		4.5	(2.09)	Yes	HIT
1-10	Avg. Resp. for OSS Pre-Order - Req. for CSR - VERIGATE	CO	L	M	2.4		6.6	(4.16)	Yes	2.6		6.6	(3.96)	Yes	2.7		6.6	(3.92)	Yes	HIT
1-11	Avg. Resp. for OSS Pre-Order - Serv. Availability - VERIGATE	CO	L	M	5.8		6.6	(0.84)	Yes	3.1		6.6	(3.46)	Yes	7.9		6.6	1.32	Yes	HIT
1-12	Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - VERIGATE	CO	L	M	0.7		1.0	(0.33)	Yes	0.5		1.0	(0.46)	Yes	1.2		1.0	0.18	Yes	HIT
1-13	Avg. Resp. for OSS Pre-Order - Dispatch Required - VERIGATE	CO	L	M	4.8		12.6	(7.85)	Yes	8.6		12.6	(3.97)	Yes	5.8		12.6	(6.85)	Yes	HIT
1-14	Avg. Resp. for OSS Pre-Order - PIC - VERIGATE	CO	L	M	18.9		0.0	n/a	-	19.2		0.0	n/a	-	18.2		0.0	n/a	-	-
2-01	Avg. Resp. Rec. within "x" sec. - Address Verification - DATAGATE	CO	L	M	99.6%		95.0%	(4.60)	Yes	98.6%		95.0%	(3.60)	Yes	97.2%		95.0%	(2.20)	Yes	HIT
2-02	Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - DATAGATE	CO	L	M	99.1%		95.0%	(4.10)	Yes	98.6%		95.0%	(3.60)	Yes	99.6%		95.0%	(4.60)	Yes	HIT
2-03	Avg. Resp. Rec. within "x" sec. - Req. for CSR - DATAGATE	CO	L	M	99.3%		95.0%	(4.30)	Yes	99.1%		95.0%	(4.10)	Yes	99.7%		95.0%	(4.70)	Yes	HIT
2-04	Avg. Resp. Rec. within "x" sec. - Service Availability - DATAGATE	CO	L	M	98.0%		95.0%	(3.00)	Yes	99.9%		95.0%	(4.90)	Yes	100.0%		95.0%	(5.00)	Yes	HIT
2-05	Avg. Resp. Rec. within "x" sec. - Serv. Appointment Scheduling - DATAGATE	CO	L	M	98.6%		95.0%	(3.60)	Yes	98.8%		95.0%	(3.80)	Yes	98.4%		95.0%	(3.40)	Yes	HIT
2-06	Avg. Resp. Rec. within "x" sec. - Dispatch Required - DATAGATE	CO	L	M	99.8%		95.0%	(4.80)	Yes	99.8%		95.0%	(4.80)	Yes	99.9%		95.0%	(4.90)	Yes	HIT
2-07	Avg. Resp. Rec. within "x" sec. - PIC - DATAGATE	CO	L	M	99.3%		95.0%	(4.30)	Yes	99.1%		95.0%	(4.10)	Yes	99.8%		95.0%	(4.80)	Yes	HIT
2-08	Avg. Resp. Rec. within "x" sec. - Address Verification - VERIGATE	CO	L	M	83.0%		90.0%	7.04	No	85.8%		90.0%	4.25	No	86.6%		90.0%	3.38	No	MISS
2-09	Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - VERIGATE	CO	L	M	79.1%		80.0%	0.87	Yes	80.0%		80.0%	0.02	Yes	81.2%		80.0%	(1.17)	Yes	HIT
2-10	Avg. Resp. Rec. within "x" sec. - Req. for CSR - VERIGATE	CO	L	M	99.4%		90.0%	(9.38)	Yes	98.5%		90.0%	(8.49)	Yes	98.4%		90.0%	(8.44)	Yes	HIT
2-11	Avg. Resp. Rec. within "x" sec. - Service Availability - VERIGATE	CO	L	M	97.4%		90.0%	(7.35)	Yes	97.9%		90.0%	(7.85)	Yes	98.4%		90.0%	(8.41)	Yes	HIT
2-12	Avg. Resp. Rec. within "x" sec. - Service Appointment Scheduling - VERIGATE	CO	L	M	99.4%		90.0%	(9.40)	Yes	99.0%		90.0%	(9.01)	Yes	98.1%		90.0%	(8.06)	Yes	HIT
2-13	Avg. Resp. Rec. within "x" sec. - Dispatch Required - VERIGATE	CO	L	M	100.0%		90.0%	(10.00)	Yes	97.2%		90.0%	(7.20)	Yes	99.0%		90.0%	(8.96)	Yes	HIT
2-14	Avg. Resp. Rec. within "x" sec. - PIC - VERIGATE	CO	L	M	n/a		0.0%	n/a	-	n/a		0.0%	n/a	-	n/a		0.0%	n/a	-	-
3-01	EASE Average Response Time	TX	-	-	1.01	1.14		0.00	Yes	0.71	0.74		0.00	Yes	0.58	0.64		0.00	Yes	HIT
4-01.1	OSS Interface Availability - DATAGATE	CO	-	H	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	99.7%		99.5%	(0.20)	Yes	HIT
4-01.2	OSS Interface Availability - VERIGATE	CO	-	H	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	HIT
4-01.3	OSS Interface Availability - LEX	CO	-	H	99.9%		99.5%	(0.40)	Yes	100.0%		99.5%	(0.50)	Yes	99.9%		99.5%	(0.40)	Yes	HIT
4-01.4	OSS Interface Availability - EDI	CO	-	H	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	HIT
4-01.5	OSS Interface Availability - TOOLBAR	CO	-	H	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	HIT
4-01.6	OSS Interface Availability - LRAF	CO	-	H	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	100.0%		99.5%	(0.50)	Yes	HIT
4-02	Consumer EASE Availability	TX	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
4-03	Business EASE Availability	TX	-	H	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	100.0%		99.5%	0.00	Yes	HIT
5-01	% FOCs Rec. Within "X" Hours - Residence and Simple Business - LEX	TX	L	M	93.9%		95.0%	1.13	Yes	95.8%		95.0%	(0.84)	Yes	98.3%		95.0%	(3.26)	Yes	HIT
5-02	% FOCs Rec. Within "X" Hours - Complex Business (1 - 200 Lines) - LEX	TX	L	M	88.8%		94.0%	5.21	No	93.4%		94.0%	0.59	Yes	98.2%		94.0%	(4.20)	Yes	HIT
5-03	% FOCs Rec. Within "X" Hours - Complex Business (200+ Lines) - LEX	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-04	% FOCs Rec. Within "X" Hours - UNE Loop (1-50) - LEX	TX	L	M	90.1%		95.0%	4.87	No	94.2%		95.0%	0.82	Yes	97.5%		95.0%	(2.53)	Yes	HIT
5-05	% FOCs Rec. Within "X" Hours - UNE Loop (50 +) - LEX	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-06	% FOCs Rec. Within "X" Hours - Switch Ports - LEX	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
5-07	% FOCs Rec. Within "X" Hours - Residence and Simple Business - EDI	TX	L	M	99.1%		95.0%	(4.06)	Yes	99.8%		95.0%	(4.77)	Yes	97.4%		95.0%	(2.42)	Yes	HIT
5-08	% FOCs Rec. Within "X" Hours - Complex Business (1 - 200 Lines) - EDI	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-09	% FOCs Rec. Within "X" Hours - Complex Business (200+ Lines) - EDI	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-10	% FOCs Rec. Within "X" Hours - UNE Loop (1-50) - EDI	TX	L	M	88.1%		95.0%	6.86	No	92.7%		95.0%	2.26	No	85.8%		95.0%	9.17	No	MISS
5-11	% FOCs Rec. Within "X" Hours - UNE Loop (50 +) - EDI	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-12	% FOCs Rec. Within "X" Hours - Switch Ports - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
5-13	% FOCs Rec. Within "X" Hours - Residence and Simple Business - Man.	TX	L	M	96.4%		95.0%	(1.38)	Yes	97.1%		95.0%	(2.07)	Yes	97.0%		95.0%	(1.95)	Yes	HIT
5-14	% FOCs Rec. Within "X" Hours - Complex Business (1 - 200 Lines) - Man.	TX	L	M	83.9%		94.0%	10.11	No	87.9%		94.0%	6.13	No	96.2%		94.0%	(2.19)	Yes	MISS
5-15	% FOCs Rec. Within "X" Hours - Complex Business (200+ Lines) - Man.	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-16	% FOCs Rec. Within "X" Hours - UNE Loop (1-50) - Man.	TX	L	M	88.7%		95.0%	6.28	No	80.7%		95.0%	14.26	No	94.9%		95.0%	0.15	Yes	MISS

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value	Oct-99 Result (% Yes - 88%)	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 86%)	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 Result (% Yes - 86%)	Overall Result 90%
5-17	% FOCs Rec. Within "X" Hours - UNE Loop (50 +) - Man	TX	L	M	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	n/a		94.0%	Base < 10	-	-
5-18	% FOCs Rec. Within "X" Hours - Switch Ports - Man	TX	L	M	87.0%		94.0%	7.03	No	74.2%		94.0%	19.81	No	36.4%		94.0%	57.64	No	MISS
6-01	Average Time to Return FOC (Hours) - Residence and Simple Business - LEX	TX	-	-	2.0			n/a	-	1.4			n/a	-	1.2			n/a	-	-
6-02	Average Time to Return FOC (Hours) - Complex Business (1 - 200 Lines) - LEX	TX	-	-	10.6			n/a	-	6.5			n/a	-	4.3			n/a	-	-
6-03	Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - LEX	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-04	Average Time to Return FOC (Hours) - UNE Loop (1-50) - LEX	TX	-	-	2.1			n/a	-	1.3			n/a	-	0.9			n/a	-	-
6-05	Average Time to Return FOC (Hours) - UNE Loop (50 +) - LEX	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-06	Average Time to Return FOC (Hours) - Switch Ports - LEX	TX	-	-	n/a			n/a	-	n/a			n/a	-	0.2			n/a	-	-
6-07	Average Time to Return FOC (Hours) - Residence and Simple Business - EDI	TX	-	-	0.6			n/a	-	1.3			n/a	-	0.7			n/a	-	-
6-08	Average Time to Return FOC (Hours) - Complex Business (1 - 200 Lines) - EDI	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-09	Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - EDI	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-10	Average Time to Return FOC (Hours) - UNE Loop (1-50) - EDI	TX	-	-	2.1			n/a	-	5.7			n/a	-	2.4			n/a	-	-
6-11	Average Time to Return FOC (Hours) - UNE Loop (50 +) - EDI	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-12	Average Time to Return FOC (Hours) - Switch Ports - EDI	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-13	Average Time to Return FOC (Hours) - Residence and Simple Business - Man	TX	-	-	18.2			n/a	-	19.5			n/a	-	14.5			n/a	-	-
6-14	Average Time to Return FOC (Hours) - Complex Business (1 - 200 Lines) - Man	TX	-	-	45.9			n/a	-	38.8			n/a	-	20.3			n/a	-	-
6-15	Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - Man	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-16	Average Time to Return FOC (Hours) - UNE Loop (1-50) - Man	TX	-	-	37.2			n/a	-	23.6			n/a	-	42.9			n/a	-	-
6-17	Average Time to Return FOC (Hours) - UNE Loop (50 +) - Man	TX	-	-	n/a			n/a	-	n/a			n/a	-	n/a			n/a	-	-
6-18	Average Time to Return FOC (Hours) - Switch Ports - Man	TX	-	-	68.6			n/a	-	47.6			n/a	-	148.7			n/a	-	-
7-01	% Mech. Comp s Returned with One Hour - LEX	TX	L	-	100.0%		97.0%	(2.99)	Yes	100.0%		97.0%	(3.00)	Yes	99.9%		97.0%	(2.94)	Yes	HIT
7-02	% Mech. Comp s Returned with One Hour - EDI	TX	L	-	99.8%		97.0%	(2.78)	Yes	99.9%		97.0%	(2.85)	Yes	99.8%		97.0%	(2.78)	Yes	HIT
7-1-01	% Mech. Comp s Returned Within One Day - LEX	TX			86.1%		97.0%	10.88	No	84.8%		97.0%	12.19	No	87.5%		97.0%	9.51	No	MISS
7-1-02	% Mech. Comp s Returned Within One Day - EDI	TX	-	-	96.5%		97.0%	0.53	Yes	96.8%		97.0%	0.19	Yes	97.1%		97.0%	(0.07)	Yes	HIT
8-01	Average Time to Return Mechanized Completions (Hours) - LEX	TX	L	-	0.02			n/a	-	0.02			n/a	-	0.03			n/a	-	-
8-02	Average Time to Return Mechanized Completions (Hours) - EDI	TX	L	-	0.36			n/a	-	0.15			n/a	-	0.16			n/a	-	-
9-01	Percent Rejects - LEX	CO	-	-	42.8%			n/a	-	36.4%			n/a	-	37.2%			n/a	-	-
9-02	Percent Rejects - EDI	CO	-	-	24.0%			n/a	-	30.7%			n/a	-	25.0%			n/a	-	-
10-01	% Mech. Rejects Ret. with One Hour of Batch Process - LEX	CO	L	-	100.0%		97.0%	(3.00)	Yes	99.8%		97.0%	(2.85)	Yes	100.0%		97.0%	(2.95)	Yes	HIT
10-02	% Mech. Rejects Ret. with One Hour of Batch Process - EDI	CO	L	-	99.7%		97.0%	(2.74)	Yes	100.0%		97.0%	(3.00)	Yes	100.0%		97.0%	(2.98)	Yes	HIT
10-1-01	% Manual Rejects Received and Returned Within Five Hours	CO	L		59.5%		97.0%	37.48	No	65.1%		97.0%	31.93	No	69.5%		97.0%	27.55	No	MISS
11-01	Mean Time to Return Mechanized Rejects (Hours) - LEX	CO	-	-	0.43			n/a	-	0.36			n/a	-	0.37			n/a	-	-
11-02	Mean Time to Return Mechanized Rejects (Hours) - EDI	CO	-	-	0.24			n/a	-	0.31			n/a	-	0.25			n/a	-	-
11-1-01	Mean Time to Return Manual Rejects Received via LEX or EDI	CO			10.1		5.0	5.10	No	14.9		5.0	9.94	No	35.7		5.0	30.65	No	MISS
12-01	Mechanized Provisioning Accuracy	CO	L	L	99.2%	92.6%		(74.94)	Yes	98.1%	92.3%		(59.32)	Yes	95.1%	94.1%		(11.71)	Yes	HIT
13-01	Order Process % Flow Through - EASE	CO	L	H	97.8%	91.0%		(64.68)	Yes	97.6%	91.3%		(54.26)	Yes	98.2%	92.0%		(61.02)	Yes	HIT
13-02	Order Process % Flow Through - LEX	CO	L	H	87.5%	91.0%		18.35	No	88.0%	91.3%		18.56	No	88.3%	92.0%		21.84	No	MISS
13-03	Order Process % Flow Through - EDI	CO	L	H	97.6%	91.0%		(50.17)	Yes	96.3%	91.3%		(36.52)	Yes	98.2%	92.0%		(51.76)	Yes	HIT
14-01	Billing Accuracy - CRIS Usage Bill Audit	CO	-	-	0.00%	0.18%		(1.52)	Yes	0.00%	0.11%		(1.21)	Yes	0.00%	0.04%		(0.84)	Yes	HIT
14-02	Billing Accuracy - CABS Usage Bill Audit	CO	-	-	0.00%	0.00%		0.00	Yes	0.00%	0.00%		0.00	Yes	0.00%	0.00%		0.00	Yes	HIT
14-03	Billing Accuracy - CRIS Bill Audit	CO	-	-	0.33%	0.03%		2.79	No	0.00%	0.00%		0.00	Yes	0.00%	0.00%		0.00	Yes	HIT
15-01	% of Accurate and Complete Formatted Mech. Bills	CO	L	H	100.0%		99.0%	(1.00)	Yes	100.0%		99.0%	(1.00)	Yes	99.9%		99.0%	(0.85)	Yes	HIT
16-01	% of Billing Records Transmitted Correctly	CO	L	-	100.0%		95.0%	(5.00)	Yes	100.0%		95.0%	(5.00)	Yes	100.0%		95.0%	(5.00)	Yes	HIT
17-01	Billing Completeness	CO	L	M	98.0%	99.2%		60.51	No	98.1%	98.7%		24.21	No	98.1%	98.8%		27.73	No	MISS
18-01	Billing Timeliness	CO	L	H	94.6%		95.0%	0.36	Yes	76.4%		95.0%	18.65	No	76.3%		95.0%	18.68	No	MISS
19-01	Daily Usage Feed Timeliness	CO	-	-	97.4%		95.0%	(2.36)	Yes	93.6%		95.0%	1.37	Yes	97.1%		95.0%	(2.15)	Yes	HIT
20-01	Percent Unbillable Usage - CRIS (AMA/ECS)	CO	-	-	0.16%			n/a	-	0.05%			n/a	-	0.10%			n/a	-	-
20-02	Percent Unbillable Usage - CABS	CO	-	-	0.06%			n/a	-	0.03%			n/a	-	0.04%			n/a	-	-
21-01	LSC Average Speed of Answer (SOA) - Seconds - Dallas	CO	-	-	4.0	15.2		(11.21)	Yes	5.0	18.7		(13.66)	Yes	5.0	13.6		(8.56)	Yes	HIT
21-02	LSC Average Speed of Answer (SOA) - Seconds - Alliance	CO	-	-	6.0	15.2		(9.21)	Yes	6.0	18.7		(12.66)	Yes	6.0	13.6		(7.56)	Yes	HIT
22-01	LSC Grade of Service (GOS) - Dallas	CO	-	H	99.0%	86.5%		(36.68)	Yes	96.8%	84.3%		(34.80)	Yes	97.2%	90.7%		(23.91)	Yes	HIT
22-02	LSC Grade of Service (GOS) - Alliance	CO	-	H	97.1%	86.5%		(55.92)	Yes	97.6%	84.3%		(66.78)	Yes	96.6%	90.7%		(37.74)	Yes	HIT
23-01	% Busy in the LSC - Dallas	CO	-	L	0.0%	9.2%		(31.94)	Yes	0.0%	15.0%		(42.61)	Yes	0.0%	5.6%		(26.04)	Yes	HIT

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value	Oct-99 % Yes - 88% Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 % Yes - 86% Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 % Yes - 86% Result	Overall Result 90%
23-02	% Busy in the LSC - Alliance	CO	-	L	0.0%	9.2%		(57.52)	Yes	0.0%	15.0%		(76.87)	Yes	0.0%	5.6%		(45.38)	Yes	HIT
24-01	LOC Average Speed of Answer (SOA) - Seconds	CO	-	-	11.0	7.9		3.10	No	10.4	7.5		2.90	No	12.0	16.0		(4.00)	Yes	MISS
25-01	LOC Grade of Service	CO	-	H	91.4%		90.8%	(4.23)	Yes	90.6%		91.7%	8.14	No	87.2%		84.0%	(19.26)	Yes	HIT
26-01	% Busy in the LOC	CO	-	L	0.0%		0.2%	(8.24)	Yes	0.0%		0.3%	(11.22)	Yes	0.0%		0.1%	(7.74)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	CW	H	H	2.8	3.8		(5.61)	Yes	2.8	3.6		(4.60)	Yes	3.0	3.8		(5.30)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	DF	H	H	2.4	3.1		(6.69)	Yes	2.4	3.2		(6.14)	Yes	2.8	3.4		(5.28)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	HS	H	H	2.5	3.4		(6.65)	Yes	2.6	3.4		(6.70)	Yes	3.0	3.6		(5.85)	Yes	HIT
27-01	Mean Install. Interval-Field Work-Res.	ST	H	H	2.5	3.6		(4.83)	Yes	2.3	3.4		(5.20)	Yes	2.8	3.9		(4.75)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	CW	H	H	2.9	3.6		(1.77)	Yes	3.7	4.0		(0.46)	Yes	4.2	3.7		1.44	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	DF	H	H	2.5	3.5		(3.08)	Yes	3.4	3.5		(0.20)	Yes	3.3	3.6		(1.16)	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	HS	H	H	2.7	3.7		(3.23)	Yes	2.7	3.5		(2.31)	Yes	3.9	3.4		1.59	Yes	HIT
27-02	Mean Install. Interval-Field Work-Bus.	ST	H	H	4.2	4.3		(0.16)	Yes	3.6	4.3		(1.45)	Yes	3.5	3.9		(0.99)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res.	CW	H	H	0.1	0.5		(20.19)	Yes	0.1	0.6		(17.70)	Yes	0.1	0.6		(23.14)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res.	DF	H	H	0.0	0.5		(35.94)	Yes	0.0	0.5		(34.77)	Yes	0.1	0.5		(36.04)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res.	HS	H	H	0.1	0.5		(31.45)	Yes	0.1	0.5		(30.04)	Yes	0.0	0.5		(41.70)	Yes	HIT
27-03	Mean Install. Interval-No Field Work-Res.	ST	H	H	0.1	0.5		(19.25)	Yes	0.1	0.5		(13.81)	Yes	0.1	0.5		(21.89)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus.	CW	H	H	0.1	0.7		(3.03)	Yes	0.1	0.7		(7.62)	Yes	0.1	0.6		(3.22)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus.	DF	H	H	0.1	0.7		(4.50)	Yes	0.2	0.7		(4.70)	Yes	0.1	0.7		(4.28)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus.	HS	H	H	0.2	0.8		(3.54)	Yes	0.1	0.8		(6.33)	Yes	0.1	0.7		(4.01)	Yes	HIT
27-04	Mean Install. Interval-No Field Work-Bus.	ST	H	H	0.1	0.7		(4.04)	Yes	0.1	0.9		(5.40)	Yes	0.2	0.8		(2.59)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	CW	H	H	3.3	3.7		(0.84)	Yes	3.4	3.7		(0.85)	Yes	3.0	3.8		(2.43)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	DF	H	H	3.4	3.2		0.55	Yes	3.2	3.3		(0.43)	Yes	3.4	3.4		(0.30)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	HS	H	H	2.8	3.5		(2.07)	Yes	2.9	3.4		(1.55)	Yes	3.0	3.5		(2.85)	Yes	HIT
27-05	Mean Install. Interval-Field Work-UNEs	ST	H	H	3.2	3.8		(0.92)	Yes	2.9	3.7		(1.26)	Yes	3.2	3.9		(1.42)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	CW	H	H	0.2	0.6		(3.62)	Yes	0.3	0.6		(4.50)	Yes	0.1	0.6		(7.01)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	DF	H	H	0.1	0.5		(11.17)	Yes	0.2	0.5		(9.90)	Yes	0.1	0.5		(11.32)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	HS	H	H	0.1	0.5		(7.25)	Yes	0.2	0.6		(6.93)	Yes	0.2	0.5		(7.53)	Yes	HIT
27-06	Mean Install. Interval-No Field Work- UNEs	ST	H	H	0.1	0.5		(4.31)	Yes	0.3	0.6		(3.32)	Yes	0.1	0.5		(6.84)	Yes	HIT
28-01	% Install. within 5 days-Field Work-Res.	CW	-	-	93.7%	88.5%		(4.01)	Yes	95.3%	89.9%		(4.43)	Yes	94.0%	89.0%		(4.10)	Yes	HIT
28-01	% Install. within 5 days-Field Work-Res.	DF	-	-	96.9%	93.6%		(4.66)	Yes	97.5%	93.8%		(5.15)	Yes	96.0%	92.6%		(4.58)	Yes	HIT
28-01	% Install. within 5 days-Field Work-Res.	HS	-	-	97.2%	92.0%		(6.64)	Yes	96.3%	92.8%		(4.48)	Yes	96.0%	91.7%		(5.00)	Yes	HIT
28-01	% Install. within 5 days-Field Work-Res.	ST	-	-	97.4%	90.9%		(4.60)	Yes	99.5%	92.2%		(5.56)	Yes	96.2%	90.3%		(4.11)	Yes	HIT
28-02	% Install. within 5 days-Field Work-Bus.	CW	-	-	93.4%	88.3%		(2.19)	Yes	90.4%	89.1%		(0.56)	Yes	86.2%	87.9%		0.69	Yes	HIT
28-02	% Install. within 5 days-Field Work-Bus.	DF	-	-	96.3%	89.4%		(3.85)	Yes	88.8%	90.3%		0.81	Yes	92.6%	88.9%		(2.18)	Yes	HIT
28-02	% Install. within 5 days-Field Work-Bus.	HS	-	-	96.9%	87.7%		(5.52)	Yes	94.9%	90.8%		(2.56)	Yes	86.3%	90.7%		2.51	No	HIT
28-02	% Install. within 5 days-Field Work-Bus.	ST	-	-	86.0%	86.2%		0.08	Yes	91.0%	86.6%		(1.74)	Yes	91.5%	86.4%		(1.75)	Yes	HIT
28-03	% Install. within 3 days-No Field Work-Res.	CW	-	-	100.0%	98.4%		(7.22)	Yes	100.0%	98.2%		(7.45)	Yes	100.0%	97.7%		(10.41)	Yes	HIT
28-03	% Install. within 3 days-No Field Work-Res.	DF	-	-	100.0%	99.0%		(8.97)	Yes	100.0%	98.9%		(9.26)	Yes	100.0%	98.1%		(13.79)	Yes	HIT
28-03	% Install. within 3 days-No Field Work-Res.	HS	-	-	100.0%	99.1%		(10.64)	Yes	100.0%	98.8%		(11.23)	Yes	100.0%	98.4%		(14.73)	Yes	HIT
28-03	% Install. within 3 days-No Field Work-Res.	ST	-	-	100.0%	98.8%		(5.73)	Yes	100.0%	98.8%		(5.18)	Yes	100.0%	98.2%		(9.41)	Yes	HIT
28-04	% Install. within 3 days-No Field Work-Bus.	CW	-	-	100.0%	98.0%		(2.94)	Yes	100.0%	97.0%		(4.05)	Yes	100.0%	97.7%		(3.07)	Yes	HIT
28-04	% Install. within 3 days-No Field Work-Bus.	DF	-	-	100.0%	96.6%		(2.82)	Yes	100.0%	96.2%		(4.07)	Yes	100.0%	97.0%		(3.02)	Yes	HIT
28-04	% Install. within 3 days-No Field Work-Bus.	HS	-	-	100.0%	97.6%		(2.97)	Yes	100.0%	96.6%		(3.47)	Yes	100.0%	97.0%		(3.05)	Yes	HIT
28-04	% Install. within 3 days-No Field Work-Bus.	ST	-	-	100.0%	96.9%		(2.79)	Yes	100.0%	95.1%		(4.07)	Yes	100.0%	97.3%		(2.16)	Yes	HIT
28-05	% Install. within 5 days-Field Work-UNEs	CW	-	-	99.1%	88.4%		(3.51)	Yes	95.1%	89.6%		(2.39)	Yes	99.4%	88.7%		(4.45)	Yes	HIT
28-05	% Install. within 5 days-Field Work-UNEs	DF	-	-	95.0%	92.3%		(1.36)	Yes	97.0%	92.8%		(2.27)	Yes	95.4%	91.6%		(2.27)	Yes	HIT
28-05	% Install. within 5 days-Field Work-UNEs	HS	-	-	98.6%	90.5%		(4.11)	Yes	99.0%	92.1%		(3.53)	Yes	100.0%	91.4%		(5.74)	Yes	HIT
28-05	% Install. within 5 days-Field Work-UNEs	ST	-	-	98.2%	89.4%		(2.14)	Yes	98.6%	90.7%		(2.29)	Yes	97.9%	89.3%		(2.68)	Yes	HIT
28-06	% Install. within 3 days-No Field Work- UNEs	CW	-	-	100.0%	98.3%		(2.56)	Yes	100.0%	98.0%		(3.41)	Yes	100.0%	97.7%		(4.34)	Yes	HIT
28-06	% Install. within 3 days-No Field Work- UNEs	DF	-	-	100.0%	98.6%		(4.23)	Yes	100.0%	98.5%		(4.79)	Yes	100.0%	98.0%		(5.94)	Yes	HIT
28-06	% Install. within 3 days-No Field Work- UNEs	HS	-	-	100.0%	98.9%		(3.49)	Yes	100.0%	98.4%		(4.57)	Yes	100.0%	98.2%		(5.18)	Yes	HIT
28-06	% Install. within 3 days-No Field Work- UNEs	ST	-	-	100.0%	98.6%		(1.85)	Yes	100.0%	98.3%		(2.73)	Yes	100.0%	98.1%		(3.53)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res.	CW	H	H	9.9%	12.3%		(1.94)	Yes	8.2%	11.4%		(2.65)	Yes	8.4%	11.5%		(2.71)	Yes	HIT

Texas Performance Measures

			Payment Level		Oct-99				% Yes - 88%	Nov-99				% Yes - 86%	Dec-99				% Yes - 86%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
29-01	% SWBT Missed Due Dates - Field Work-Res.	DF	H	H	7.9%	12.2%		(4.77)	Yes	7.1%	11.3%		(4.72)	Yes	8.9%	12.4%		(3.97)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res.	HS	H	H	10.0%	13.0%		(3.38)	Yes	7.7%	12.2%		(4.81)	Yes	8.8%	13.2%		(4.48)	Yes	HIT
29-01	% SWBT Missed Due Dates - Field Work-Res.	ST	H	H	5.3%	11.7%		(4.30)	Yes	3.9%	11.3%		(5.17)	Yes	3.2%	11.0%		(5.52)	Yes	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus.	CW	H	H	10.2%	10.4%		(0.06)	Yes	10.6%	9.3%		0.60	Yes	14.9%	9.9%		2.41	No	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus.	DF	H	H	8.6%	7.6%		0.68	Yes	10.3%	7.7%		1.89	No	11.4%	9.3%		1.44	Yes	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus.	HS	H	H	8.2%	10.0%		(1.32)	Yes	8.9%	10.3%		(0.91)	Yes	13.6%	9.3%		2.83	No	HIT
29-02	% SWBT Missed Due Dates - Field Work-Bus.	ST	H	H	7.1%	10.2%		(1.30)	Yes	4.7%	10.1%		(2.72)	Yes	5.8%	11.4%		(2.54)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res.	CW	H	H	0.2%	0.3%		(1.16)	Yes	0.1%	0.3%		(3.24)	Yes	0.1%	0.2%		(2.76)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res.	DF	H	H	0.1%	0.4%		(7.48)	Yes	0.0%	0.4%		(8.67)	Yes	0.1%	0.3%		(6.76)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res.	HS	H	H	0.1%	0.3%		(7.67)	Yes	0.1%	0.3%		(6.48)	Yes	0.0%	0.2%		(5.75)	Yes	HIT
29-03	% SWBT Missed Due Dates - No Field Work-Res.	ST	H	H	0.1%	0.2%		(1.92)	Yes	0.1%	0.2%		(2.27)	Yes	0.0%	0.2%		(3.73)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus.	CW	H	H	0.2%	0.5%		(1.36)	Yes	0.0%	0.3%		(2.57)	Yes	0.2%	0.2%		(0.36)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus.	DF	H	H	0.1%	0.1%		(0.99)	Yes	0.2%	0.2%		0.36	Yes	0.0%	0.2%		(1.43)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus.	HS	H	H	0.1%	0.2%		(1.33)	Yes	0.0%	0.1%		(1.02)	Yes	0.0%	0.2%		(1.55)	Yes	HIT
29-04	% SWBT Missed Due Dates - No Field Work-Bus.	ST	H	H	0.0%	0.2%		(1.64)	Yes	0.0%	0.1%		(1.20)	Yes	0.0%	0.1%		(1.02)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	CW	H	H	0.7%	11.7%		(4.19)	Yes	4.5%	10.7%		(3.15)	Yes	1.3%	11.1%		(4.70)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	DF	H	H	5.1%	10.7%		(3.01)	Yes	4.5%	10.1%		(3.15)	Yes	5.9%	11.5%		(3.34)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	HS	H	H	1.0%	12.0%		(5.95)	Yes	1.1%	11.6%		(5.51)	Yes	1.1%	12.0%		(6.99)	Yes	HIT
29-05	% SWBT Missed Due Dates - Field Work-UNEs	ST	H	H	0.0%	11.2%		(3.24)	Yes	1.0%	11.0%		(3.23)	Yes	0.8%	11.1%		(3.58)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	CW	H	H	0.0%	0.3%		(3.61)	Yes	0.0%	0.3%		(2.65)	Yes	0.0%	0.2%		(3.06)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	DF	H	H	0.0%	0.4%		(4.62)	Yes	0.0%	0.3%		(4.02)	Yes	0.0%	0.3%		(3.77)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	HS	H	H	0.0%	0.3%		(5.15)	Yes	0.0%	0.3%		(3.77)	Yes	0.0%	0.2%		(4.51)	Yes	HIT
29-06	% SWBT Missed Due Dates - No Field Work- UNEs	ST	H	H	0.0%	0.2%		(2.56)	Yes	0.0%	0.2%		(2.03)	Yes	0.1%	0.2%		(1.38)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res.	CW	L	-	7.0%	8.9%		(1.71)	Yes	5.5%	8.2%		(2.56)	Yes	6.3%	8.3%		(2.03)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res.	DF	L	-	5.7%	7.1%		(1.98)	Yes	5.9%	7.2%		(1.83)	Yes	7.0%	7.8%		(1.22)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res.	HS	L	-	7.4%	9.9%		(3.11)	Yes	6.2%	9.0%		(3.36)	Yes	7.5%	9.5%		(2.32)	Yes	HIT
30-01	% SWBT Missed Due Dates Due to LOF - Res.	ST	L	-	3.6%	8.4%		(3.75)	Yes	2.2%	7.6%		(4.47)	Yes	3.2%	8.2%		(4.00)	Yes	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus.	CW	L	-	8.6%	7.4%		0.73	Yes	8.3%	6.9%		0.77	Yes	13.1%	7.5%		3.06	No	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus.	DF	L		6.4%	5.7%		0.57	Yes	8.0%	5.8%		1.82	No	10.4%	6.7%		2.97	No	MISS
30-02	% SWBT Missed Due Dates Due to LOF - Bus.	HS	L	-	8.0%	7.9%		0.05	Yes	8.1%	8.3%		(0.15)	Yes	12.9%	7.2%		4.16	No	HIT
30-02	% SWBT Missed Due Dates Due to LOF - Bus.	ST	L	-	7.1%	7.0%		0.01	Yes	4.3%	7.8%		(1.98)	Yes	4.8%	8.4%		(1.83)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	CW	L	-	0.7%	8.4%		(3.40)	Yes	0.8%	7.8%		(4.07)	Yes	0.4%	8.1%		(4.24)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	DF	L	-	3.6%	6.7%		(2.02)	Yes	3.8%	6.8%		(2.00)	Yes	4.1%	7.5%		(2.52)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	HS	L	-	1.0%	9.2%		(4.99)	Yes	1.1%	8.8%		(4.57)	Yes	0.7%	8.8%		(5.99)	Yes	HIT
30-03	% SWBT Missed Due Dates Due to LOF - UNEs	ST	L	-	0.0%	8.0%		(2.68)	Yes	1.0%	7.7%		(2.54)	Yes	0.8%	8.2%		(2.94)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res. > than 30 Days	CW	L	-	3.9%	7.8%		(1.03)	Yes	12.5%	5.3%		1.94	No	4.2%	6.1%		(0.55)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res. > than 30 Days	DF	L	-	5.0%	6.6%		(0.56)	Yes	2.5%	6.1%		(1.33)	Yes	1.9%	5.9%		(1.70)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res. > than 30 Days	HS	L	-	6.7%	11.1%		(1.41)	Yes	3.8%	8.2%		(1.40)	Yes	3.3%	4.9%		(0.69)	Yes	HIT
30-04	% SWBT Missed Due Dates Due to LOF - Res. > than 30 Days	ST	L	-	0.0%	10.1%		(1.38)	Yes	0.0%	7.9%		(0.97)	Yes	0.0%	10.4%		(1.36)	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus. > than 30 Days	CW	L	-	4.8%	12.1%		(1.02)	Yes	22.2%	12.0%		1.29	Yes	27.6%	7.6%		3.67	No	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus. > than 30 Days	DF	L	-	0.0%	9.6%		(1.60)	Yes	37.5%	8.9%		5.23	No	2.3%	11.2%		(1.82)	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus. > than 30 Days	HS	L	-	5.3%	14.2%		(1.57)	Yes	3.2%	12.2%		(1.52)	Yes	12.2%	14.1%		(0.37)	Yes	HIT
30-05	% SWBT Missed Due Dates Due to LOF - Bus. > than 30 Days	ST	L	-	9.1%	13.7%		(0.44)	Yes	0.0%	11.4%		(1.13)	Yes	0.0%	9.8%		(1.04)	Yes	HIT
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	CW	L	-	0.0%	9.0%		Base < 10	-	0.0%	7.2%		Base < 10	-	0.0%	6.5%		Base < 10	-	-
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	DF	L	-	0.0%	7.4%		(0.90)	Yes	9.1%	6.9%		0.29	Yes	0.0%	7.2%		(1.08)	Yes	HIT
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	HS	L	-	0.0%	12.0%		Base < 10	-	0.0%	9.4%		Base < 10	-	0.0%	7.2%		Base < 10	-	-
30-06	% SWBT Missed Due Dates Due to LOF - UNEs > than 30 Days	ST	L	-	n/a	11.2%		Base < 10	-	0.0%	8.9%		Base < 10	-	0.0%	10.2%		Base < 10	-	-
30-07	% SWBT Missed Due Dates Due to LOF - Res. > than 90 Days	CW	L	-	0.0%	0.2%		(0.34)	Yes	0.0%	0.7%		(0.54)	Yes	0.0%	0.2%		(0.33)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res. > than 90 Days	DF	L	-	0.0%	0.6%		(0.70)	Yes	0.0%	0.6%		(0.69)	Yes	0.0%	0.6%		(0.79)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res. > than 90 Days	HS	L	-	1.0%	0.3%		0.99	Yes	0.0%	0.0%		(0.20)	Yes	0.0%	0.1%		(0.28)	Yes	HIT
30-07	% SWBT Missed Due Dates Due to LOF - Res. > than 90 Days	ST	L	-	0.0%	0.5%		(0.29)	Yes	0.0%	0.6%		(0.26)	Yes	0.0%	0.7%		(0.32)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus. > than 90 Days	CW	L	-	0.0%	3.0%		(0.81)	Yes	0.0%	0.9%		(0.39)	Yes	0.0%	0.4%		(0.36)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus. > than 90 Days	DF	L	-	0.0%	0.4%		(0.32)	Yes	0.0%	0.4%		(0.38)	Yes	0.0%	0.7%		(0.55)	Yes	HIT

Texas Performance Measures

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
30-08	% SWBT Missed Due Dates Due to LOF - Bus. > than 90 Days	HS	L	-	0.0%	0.5%		(0.44)	Yes	0.0%	1.0%		(0.55)	Yes	0.0%	0.6%		(0.55)	Yes	HIT
30-08	% SWBT Missed Due Dates Due to LOF - Bus. > than 90 Days	ST	L	-	9.1%	2.3%		1.43	Yes	0.0%	0.4%		(0.20)	Yes	0.0%	0.0%		0.00	Yes	HIT
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	CW	L	-	0.0%	1.0%		Base < 10	-	0.0%	0.8%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	DF	L	-	0.0%	0.6%		(0.24)	Yes	0.0%	0.6%		(0.25)	Yes	0.0%	0.6%		(0.31)	Yes	HIT
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	HS	L	-	0.0%	0.4%		Base < 10	-	0.0%	0.3%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
30-09	% SWBT Missed Due Dates Due to LOF - UNEs > than 90 Days	ST	L	-	n/a	1.0%		Base < 10	-	0.0%	0.5%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
31-01	Avg. Delay Days due to LOF - Res.	CW	-	-	7.8	11.1		(1.79)	Yes	12.0	10.1		0.87	Yes	6.8	10.2		(1.97)	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res.	DF	-	-	6.7	9.5		(1.69)	Yes	5.8	9.9		(2.33)	Yes	4.8	9.2		(3.06)	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res.	HS	-	-	7.3	11.5		(2.72)	Yes	6.8	9.5		(1.79)	Yes	7.3	8.2		(0.72)	Yes	HIT
31-01	Avg. Delay Days due to LOF - Res.	ST	-	-	5.1	13.1		(2.25)	Yes	3.7	11.5		(1.66)	Yes	6.3	13.3		(1.79)	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus.	CW	-	-	10.7	15.0		(0.82)	Yes	19.0	13.5		1.23	Yes	17.8	12.5		1.96	No	HIT
31-02	Avg. Delay Days due to LOF - Bus.	DF	-	-	6.3	11.0		(1.51)	Yes	14.8	10.3		1.87	No	9.9	11.9		(0.73)	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus.	HS	-	-	8.1	13.6		(1.89)	Yes	8.3	14.1		(1.79)	Yes	15.6	13.2		0.93	Yes	HIT
31-02	Avg. Delay Days due to LOF - Bus.	ST	-	-	16.0	16.0		0.00	Yes	5.9	13.7		(1.53)	Yes	9.9	13.3		(0.80)	Yes	HIT
31-03	Avg. Delay Days due to LOF - UNEs	CW	-	-	4.0	12.2		Base < 10	-	6.5	11.0		Base < 10	-	8.0	10.7		Base < 10	-	-
31-03	Avg. Delay Days due to LOF - UNEs	DF	-	-	9.1	9.9		(0.18)	Yes	12.2	10.0		0.49	Yes	5.0	9.9		(1.26)	Yes	HIT
31-03	Avg. Delay Days due to LOF - UNEs	HS	-	-	6.7	12.1		Base < 10	-	10.7	10.9		Base < 10	-	5.3	9.5		Base < 10	-	-
31-03	Avg. Delay Days due to LOF - UNEs	ST	-	-	n/a	13.9		Base < 10	-	2.0	12.2		Base < 10	-	1.0	13.3		Base < 10	-	-
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-Field Work	CW	M	-	5.7	6.3		(0.41)	Yes	8.0	6.3		0.73	Yes	9.0	7.9		0.26	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res. Field Work	DF	M	-	6.3	5.4		0.58	Yes	10.5	6.2		1.36	Yes	9.0	6.1		0.97	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-Field Work	HS	M	-	5.9	5.6		0.20	Yes	5.2	5.3		(0.11)	Yes	4.8	6.9		(0.45)	Yes	HIT
32-01	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-Field Work	ST	M	-	7.4	6.5		Base < 10	-	2.1	5.4		Base < 10	-	n/a	7.3		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	CW	M	-	5.0	10.1		Base < 10	-	3.6	8.7		Base < 10	-	11.0	8.5		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	DF	M	-	3.6	9.1		Base < 10	-	1.2	8.6		Base < 10	-	5.3	9.4		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	HS	M	-	3.0	8.3		Base < 10	-	5.0	9.3		Base < 10	-	5.3	6.2		Base < 10	-	-
32-02	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	ST	M	-	n/a	9.0		Base < 10	-	14.0	10.9		Base < 10	-	15.0	11.3		Base < 10	-	-
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	CW	M	-	2.6	4.7		(1.43)	Yes	6.8	4.5		1.20	Yes	6.1	11.1		(0.39)	Yes	HIT
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	DF	M	-	5.4	5.1		0.13	Yes	2.8	5.3		Base < 10	-	22.3	8.2		2.19	No	-
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	HS	M	-	3.7	5.1		(0.90)	Yes	2.5	5.9		(1.29)	Yes	3.0	6.3		Base < 10	-	HIT
32-03	Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	ST	M	-	1.4	5.1		Base < 10	-	2.7	6.5		Base < 10	-	3.7	7.7		Base < 10	-	-
32-04	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	CW	M	-	11.3	28.2		Base < 10	-	n/a	38.0		Base < 10	-	8.0	30.3		Base < 10	-	-
32-04	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	DF	M	-	11.5	7.4		Base < 10	-	3.6	22.1		Base < 10	-	5.0	35.5		Base < 10	-	-
32-04	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	HS	M	-	3.7	76.4		Base < 10	-	13.0	13.5		Base < 10	-	1.0	7.8		Base < 10	-	-
32-04	Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	ST	M	-	n/a	37.7		Base < 10	-	n/a	19.8		Base < 10	-	n/a	22.6		Base < 10	-	-
32-05	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	CW	M	-	n/a	7.4		Base < 10	-	6.9	6.9		Base < 10	-	4.0	8.0		Base < 10	-	-
32-05	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	DF	M	-	4.8	5.9		Base < 10	-	5.0	6.6		Base < 10	-	9.6	6.7		Base < 10	-	-
32-05	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	HS	M	-	n/a	6.3		Base < 10	-	n/a	6.3		Base < 10	-	1.5	6.8		Base < 10	-	-
32-05	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	ST	M	-	n/a	7.3		Base < 10	-	n/a	6.6		Base < 10	-	n/a	8.4		Base < 10	-	-
32-06	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	CW	M	-	n/a	10.7		Base < 10	-	13.0	10.9		Base < 10	-	n/a	13.6		Base < 10	-	-
32-06	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	DF	M	-	n/a	5.2		Base < 10	-	4.5	6.4		Base < 10	-	4.0	10.3		Base < 10	-	-
32-06	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	HS	M	-	n/a	12.5		Base < 10	-	7.5	6.4		Base < 10	-	1.0	6.5		Base < 10	-	-
32-06	Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	ST	M	-	n/a	9.2		Base < 10	-	n/a	7.5		Base < 10	-	2.0	8.7		Base < 10	-	-
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res.-Field Work	CW	L	-	0.1%	0.7%		(1.81)	Yes	0.7%	0.5%		0.93	Yes	0.1%	0.6%		(1.57)	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res. Field Work	DF	L	-	0.3%	0.5%		(1.29)	Yes	0.2%	0.5%		(1.50)	Yes	0.3%	0.5%		(1.15)	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res.-Field Work	HS	L	-	0.6%	1.1%		(1.95)	Yes	0.2%	0.7%		(2.04)	Yes	0.2%	0.5%		(1.24)	Yes	HIT
33-01	% SWBT Caused Missed Due Dates > 30 Days - Res.-Field Work	ST	L	-	0.0%	0.9%		(2.04)	Yes	0.0%	0.6%		(1.73)	Yes	0.0%	0.8%		(2.04)	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus.-Field Work	CW	L	-	0.4%	1.1%		(1.02)	Yes	1.8%	0.9%		1.35	Yes	3.6%	0.7%		4.73	No	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus.-Field Work	DF	L	-	0.0%	0.7%		(1.60)	Yes	3.0%	0.5%		6.14	No	0.2%	0.9%		(1.39)	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus.-Field Work	HS	L	-	0.4%	1.2%		(1.53)	Yes	0.3%	1.1%		(1.59)	Yes	1.6%	0.9%		1.33	Yes	HIT
33-02	% SWBT Caused Missed Due Dates > 30 Days - Bus.-Field Work	ST	L	-	0.6%	1.1%		(0.53)	Yes	0.0%	1.0%		(1.56)	Yes	0.0%	0.9%		(1.41)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res.-No Field Work	CW	L	-	0.0%	0.0%		(0.55)	Yes	0.0%	0.0%		0.84	Yes	0.0%	0.0%		(0.91)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res.-No Field Work	DF	L	-	0.0%	0.0%		(1.03)	Yes	0.0%	0.0%		(0.92)	Yes	0.0%	0.0%		(1.42)	Yes	HIT
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res.-No Field Work	HS	L	-	0.0%	0.0%		(1.22)	Yes	0.0%	0.0%		(1.25)	Yes	0.0%	0.0%		(0.98)	Yes	HIT

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
33-03	% SWBT Caused Missed Due Dates > 30 Days - Res.-No Field Work	ST	L	-	0.0%	0.0%		(0.47)	Yes	0.0%	0.0%		(0.47)	Yes	0.0%	0.0%		(0.57)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus.-No Field Work	CW	L	-	0.0%	0.1%		(1.21)	Yes	0.0%	0.1%		(1.34)	Yes	0.0%	0.1%		(0.86)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus.-No Field Work	DF	L	-	0.0%	0.0%		(0.48)	Yes	0.0%	0.1%		(1.28)	Yes	0.0%	0.1%		(1.03)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus.-No Field Work	HS	L	-	0.0%	0.1%		(1.87)	Yes	0.0%	0.0%		(0.51)	Yes	0.0%	0.0%		(0.56)	Yes	HIT
33-04	% SWBT Caused Missed Due Dates > 30 Days - Bus.-No Field Work	ST	L	-	0.0%	0.1%		(0.93)	Yes	0.0%	0.0%		(0.55)	Yes	0.0%	0.0%		(0.43)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	CW	L	-	0.0%	0.8%		(1.12)	Yes	0.0%	0.6%		(1.22)	Yes	0.0%	0.6%		(1.17)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	DF	L	-	0.0%	0.6%		(1.28)	Yes	0.3%	0.5%		(0.43)	Yes	0.3%	0.6%		(0.80)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	HS	L	-	0.0%	1.1%		(1.88)	Yes	0.0%	0.9%		(1.56)	Yes	0.0%	0.6%		(1.67)	Yes	HIT
33-05	% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	ST	L	-	0.0%	0.9%		(0.89)	Yes	0.0%	0.7%		(0.87)	Yes	0.0%	0.9%		(1.02)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	CW	L	-	0.0%	0.0%		(0.93)	Yes	0.0%	0.0%		(0.76)	Yes	0.0%	0.0%		(0.79)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	DF	L	-	0.0%	0.0%		(0.57)	Yes	0.0%	0.0%		(0.85)	Yes	0.0%	0.0%		(1.08)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	HS	L	-	0.0%	0.0%		(1.35)	Yes	0.0%	0.0%		(0.71)	Yes	0.0%	0.0%		(0.78)	Yes	HIT
33-06	% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	ST	L	-	0.0%	0.0%		(0.58)	Yes	0.0%	0.0%		(0.34)	Yes	0.0%	0.0%		(0.38)	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	CW	H	H	4.6%	4.8%		(0.25)	Yes	5.2%	4.0%		1.55	Yes	4.3%	4.1%		0.33	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	DF	H	H	4.0%	4.7%		(1.14)	Yes	4.8%	4.9%		(0.08)	Yes	4.2%	4.4%		(0.30)	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	HS	H	H	4.7%	5.2%		(0.71)	Yes	5.2%	5.1%		0.16	Yes	4.5%	5.1%		(0.86)	Yes	HIT
35-01	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	ST	H	H	4.9%	4.1%		0.81	Yes	4.3%	4.0%		0.33	Yes	2.8%	3.9%		(1.18)	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -Field Work	CW	H	H	4.3%	2.9%		1.27	Yes	3.3%	2.3%		0.96	Yes	0.9%	2.4%		(1.34)	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -Field Work	DF	H	H	1.7%	2.6%		(1.02)	Yes	1.6%	2.4%		(1.03)	Yes	1.0%	2.3%		(1.66)	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -Field Work	HS	H	H	1.5%	3.0%		(1.75)	Yes	2.2%	3.2%		(1.09)	Yes	3.5%	2.7%		0.90	Yes	HIT
35-02	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -Field Work	ST	H	H	2.0%	3.1%		(0.74)	Yes	2.6%	2.7%		(0.09)	Yes	1.0%	2.3%		(1.27)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders -No Field Work	CW	H	H	6.1%	7.3%		(2.43)	Yes	4.9%	6.4%		(3.31)	Yes	4.7%	6.8%		(4.48)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders -No Field Work	DF	H	H	4.8%	5.3%		(1.49)	Yes	4.4%	6.0%		(5.04)	Yes	5.2%	6.4%		(3.42)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders -No Field Work	HS	H	H	7.3%	8.4%		(2.99)	Yes	6.6%	8.4%		(4.43)	Yes	7.4%	9.3%		(4.29)	Yes	HIT
35-03	% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders -No Field Work	ST	H	H	5.5%	7.6%		(3.70)	Yes	4.9%	7.4%		(4.61)	Yes	3.5%	7.7%		(8.09)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -No Field Work	CW	H	H	0.5%	3.6%		(3.94)	Yes	0.2%	2.6%		(4.55)	Yes	0.2%	4.0%		(4.09)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -No Field Work	DF	H	H	0.8%	2.7%		(4.14)	Yes	0.5%	3.4%		(5.52)	Yes	1.4%	3.6%		(3.54)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -No Field Work	HS	H	H	0.4%	4.7%		(7.00)	Yes	0.2%	4.0%		(6.54)	Yes	0.1%	4.5%		(7.49)	Yes	HIT
35-04	% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -No Field Work	ST	H	H	0.2%	7.2%		(5.41)	Yes	0.5%	3.9%		(4.45)	Yes	0.0%	6.0%		(5.17)	Yes	HIT
35-05	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	CW	H	H	0.0%	4.8%		Base < 10	-	0.0%	4.0%		Base < 10	-	0.0%	4.1%		Base < 10	-	-
35-05	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	DF	H	H	0.0%	4.7%		(1.02)	Yes	7.7%	4.9%		0.73	Yes	0.0%	4.4%		Base < 10	-	HIT
35-05	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	HS	H	H	20.0%	5.2%		2.89	No	0.0%	5.1%		Base < 10	-	0.0%	5.1%		(1.19)	Yes	-
35-05	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	ST	H	H	0.0%	4.1%		Base < 10	-	0.0%	4.0%		Base < 10	-	0.0%	3.9%		Base < 10	-	-
35-06	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders -Field Work	CW	H	H	9.1%	3.1%		1.14	Yes	11.1%	3.2%		Base < 10	-	9.1%	4.0%		0.86	Yes	HIT
35-06	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders -Field Work	DF	H	H	7.4%	2.5%		1.62	Yes	0.0%	3.1%		(0.87)	Yes	10.5%	2.8%		1.98	No	HIT
35-06	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders -Field Work	HS	H	H	0.0%	1.6%		(0.65)	Yes	11.1%	1.7%		2.95	No	0.0%	1.9%		(0.44)	Yes	HIT
35-06	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders -Field Work	ST	H	H	14.3%	4.3%		Base < 10	-	0.0%	3.4%		Base < 10	-	0.0%	2.6%		Base < 10	-	-
35-07	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	CW	H	H	0.8%	1.1%		(2.74)	Yes	0.6%	0.9%		(3.09)	Yes	0.6%	0.9%		(2.76)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	DF	H	H	0.5%	1.1%		(6.94)	Yes	0.5%	1.1%		(6.84)	Yes	0.6%	1.1%		(6.48)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	HS	H	H	0.5%	1.2%		(9.92)	Yes	0.6%	1.2%		(6.66)	Yes	0.6%	1.3%		(8.18)	Yes	HIT
35-07	% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	ST	H	H	0.5%	1.5%		(5.97)	Yes	0.4%	1.4%		(6.12)	Yes	0.3%	1.2%		(6.51)	Yes	HIT
35-08	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	CW	H	H	1.3%	1.6%		(0.65)	Yes	1.4%	1.3%		0.14	Yes	2.3%	1.3%		2.32	No	HIT
35-08	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	DF	H	H	1.5%	1.4%		0.52	Yes	1.7%	1.4%		0.92	Yes	2.2%	1.4%		1.94	No	HIT
35-08	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	HS	H	H	0.9%	1.5%		(1.92)	Yes	3.2%	1.4%		5.45	No	1.1%	1.7%		(1.49)	Yes	HIT
35-08	% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	ST	H	H	0.8%	1.8%		(2.19)	Yes	1.8%	1.5%		0.59	Yes	2.6%	1.5%		2.12	No	HIT
35-09	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	CW	H	H	n/a	4.2%		Base < 10	-	n/a	3.5%		Base < 10	-	n/a	3.6%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	DF	H	H	n/a	4.0%		Base < 10	-	n/a	4.1%		Base < 10	-	n/a	3.8%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	HS	H	H	n/a	4.4%		Base < 10	-	n/a	4.5%		Base < 10	-	n/a	4.4%		Base < 10	-	-
35-09	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	ST	H	H	n/a	3.8%		Base < 10	-	n/a	3.6%		Base < 10	-	n/a	3.5%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	CW	H	H	n/a	6.9%		Base < 10	-	n/a	6.1%		Base < 10	-	n/a	6.6%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	DF	H	H	n/a	5.0%		Base < 10	-	n/a	5.8%		Base < 10	-	n/a	6.1%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	HS	H	H	0.0%	8.1%		Base < 10	-	n/a	8.1%		Base < 10	-	n/a	8.9%		Base < 10	-	-
35-10	% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	ST	H	H	n/a	7.5%		Base < 10	-	n/a	7.2%		Base < 10	-	n/a	7.6%		Base < 10	-	-

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
35-11	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	CW	H	H	0.0%	3.4%		(2.50)	Yes	0.0%	2.5%		(2.50)	Yes	0.0%	2.8%		(2.55)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	DF	H	H	0.0%	2.4%		(2.91)	Yes	0.0%	2.3%		(2.62)	Yes	0.0%	2.3%		(2.92)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	HS	H	H	0.0%	2.1%		(2.86)	Yes	0.0%	2.4%		(2.61)	Yes	0.0%	2.2%		(3.12)	Yes	HIT
35-11	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	ST	H	H	0.0%	3.5%		(1.98)	Yes	0.0%	2.7%		(1.67)	Yes	0.0%	2.1%		(1.60)	Yes	HIT
35-12	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	CW	H	H	1.7%	1.2%		3.63	No	1.4%	1.0%		2.42	No	1.5%	1.0%		3.30	No	MISS
35-12	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	DF	H	H	1.9%	1.1%		5.87	No	1.9%	1.2%		5.18	No	2.4%	1.2%		8.38	No	MISS
35-12	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	HS	H	H	1.9%	1.3%		5.01	No	1.5%	1.2%		1.99	No	1.9%	1.4%		4.84	No	MISS
35-12	% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	ST	H	H	1.6%	1.5%		0.57	Yes	1.7%	1.4%		1.37	Yes	1.5%	1.2%		1.43	Yes	HIT
36-01	% No Access - Field Work - Res	CW	-	-	3.4%	3.7%		(0.30)	Yes	2.6%	3.1%		(0.67)	Yes	3.9%	2.9%		1.58	Yes	HIT
36-01	% No Access - Field Work - Res	DF	-	-	3.1%	3.7%		(1.09)	Yes	2.3%	3.5%		(2.24)	Yes	4.0%	3.5%		0.84	Yes	HIT
36-01	% No Access - Field Work - Res	HS	-	-	3.4%	3.7%		(0.46)	Yes	3.6%	3.5%		0.11	Yes	2.7%	3.1%		(0.74)	Yes	HIT
36-01	% No Access - Field Work - Res	ST	-	-	1.7%	3.2%		(1.84)	Yes	2.9%	3.1%		(0.31)	Yes	1.4%	2.8%		(1.87)	Yes	HIT
36-02	% No Access - Field Work - Bus	CW	-	-	5.3%	2.1%		3.33	No	1.8%	2.4%		(0.50)	Yes	1.8%	2.4%		(0.60)	Yes	HIT
36-02	% No Access - Field Work - Bus	DF	-	-	3.2%	2.3%		1.19	Yes	2.3%	2.4%		(0.17)	Yes	3.1%	2.4%		0.98	Yes	HIT
36-02	% No Access - Field Work - Bus	HS	-	-	2.7%	2.0%		1.06	Yes	1.6%	2.3%		(0.92)	Yes	2.6%	2.3%		0.37	Yes	HIT
36-02	% No Access - Field Work - Bus	ST	-	-	1.9%	2.3%		(0.29)	Yes	1.7%	2.5%		(0.77)	Yes	1.4%	2.4%		(0.86)	Yes	HIT
36-03	% No Access - Field Work - UNEs	CW	-	-	0.0%	3.2%		(2.21)	Yes	2.4%	2.8%		(0.37)	Yes	0.4%	2.8%		(2.16)	Yes	HIT
36-03	% No Access - Field Work - UNEs	DF	-	-	0.4%	3.2%		(2.70)	Yes	1.4%	3.1%		(1.69)	Yes	0.8%	3.2%		(2.62)	Yes	HIT
36-03	% No Access - Field Work - UNEs	HS	-	-	0.0%	3.1%		(3.14)	Yes	0.0%	3.1%		(3.00)	Yes	0.0%	2.9%		(3.60)	Yes	HIT
36-03	% No Access - Field Work - UNEs	ST	-	-	0.0%	2.9%		(1.57)	Yes	0.0%	2.9%		(1.75)	Yes	0.0%	2.7%		(1.82)	Yes	HIT
37-01	Trouble Report Rate - Res	CW	H	H	2.3%	2.1%		2.52	No	2.1%	1.8%		3.25	No	2.1%	2.1%		0.61	Yes	MISS
37-01	Trouble Report Rate - Res	DF	H	H	2.1%	2.1%		(0.31)	Yes	2.2%	2.2%		0.25	Yes	2.4%	2.3%		0.94	Yes	HIT
37-01	Trouble Report Rate - Res	HS	H	H	3.1%	2.8%		3.99	No	2.7%	2.7%		0.81	Yes	2.9%	2.9%		0.67	Yes	HIT
37-01	Trouble Report Rate - Res	ST	H	H	2.6%	2.4%		1.03	Yes	2.1%	2.2%		(0.47)	Yes	2.1%	2.2%		(1.33)	Yes	HIT
37-02	Trouble Report Rate - Bus	CW	H	H	0.7%	1.3%		(9.55)	Yes	0.6%	1.0%		(8.37)	Yes	0.8%	1.0%		(5.10)	Yes	HIT
37-02	Trouble Report Rate - Bus	DF	H	H	0.8%	1.1%		(7.38)	Yes	0.7%	1.0%		(8.12)	Yes	0.7%	1.1%		(7.69)	Yes	HIT
37-02	Trouble Report Rate - Bus	HS	H	H	0.9%	1.5%		(10.13)	Yes	1.0%	1.5%		(8.46)	Yes	0.9%	1.4%		(9.16)	Yes	HIT
37-02	Trouble Report Rate - Bus	ST	H	H	0.7%	1.5%		(11.06)	Yes	0.7%	1.2%		(8.17)	Yes	0.6%	1.2%		(9.47)	Yes	HIT
37-03	Trouble Report Rate - UNE Loop and Port Combinations	CW	H	H	2.5%	1.9%		5.93	No	1.7%	1.6%		1.49	Yes	1.9%	1.8%		1.78	No	MISS
37-03	Trouble Report Rate - UNE Loop and Port Combinations	DF	H	H	2.0%	1.8%		2.74	No	1.9%	1.8%		1.73	No	2.1%	1.9%		3.22	No	MISS
37-03	Trouble Report Rate - UNE Loop and Port Combinations	HS	H	H	2.3%	2.4%		(1.27)	Yes	2.2%	2.3%		(1.43)	Yes	2.4%	2.4%		(0.08)	Yes	HIT
37-03	Trouble Report Rate - UNE Loop and Port Combinations	ST	H	H	2.1%	2.2%		(0.95)	Yes	1.9%	1.9%		(0.08)	Yes	1.7%	1.9%		(1.73)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	CW	H	H	5.1%	6.3%		(1.56)	Yes	7.9%	6.1%		2.20	No	5.3%	7.7%		(2.84)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	DF	H	H	7.2%	9.4%		(2.88)	Yes	7.2%	8.5%		(1.74)	Yes	5.2%	8.5%		(4.75)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	HS	H	H	4.1%	5.0%		(1.73)	Yes	3.3%	4.1%		(1.68)	Yes	4.4%	6.2%		(3.14)	Yes	HIT
38-01	% Missed Repair - Res -Dispatch	ST	H	H	4.4%	6.2%		(1.98)	Yes	4.7%	7.3%		(2.41)	Yes	4.2%	6.6%		(2.35)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	CW	H	H	4.7%	10.6%		(3.38)	Yes	9.3%	10.3%		(0.53)	Yes	8.8%	11.4%		(1.49)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	DF	H	H	11.8%	14.8%		(2.01)	Yes	8.5%	13.8%		(3.57)	Yes	7.5%	13.8%		(4.28)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	HS	H	H	7.7%	11.6%		(2.55)	Yes	10.6%	9.5%		0.82	Yes	6.1%	13.0%		(4.59)	Yes	HIT
38-02	% Missed Repair - Bus -Dispatch	ST	H	H	12.6%	14.7%		(0.95)	Yes	16.0%	15.7%		0.14	Yes	9.2%	14.9%		(2.45)	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	CW	H	H	2.9%	1.3%		1.13	Yes	0.0%	1.0%		(0.77)	Yes	1.8%	1.0%		0.54	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	DF	H	H	2.9%	2.9%		0.02	Yes	5.6%	2.5%		1.89	No	0.9%	2.4%		(1.03)	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	HS	H	H	0.0%	1.6%		(0.95)	Yes	0.0%	0.8%		(0.73)	Yes	0.0%	1.2%		(1.01)	Yes	HIT
38-03	% Missed Repair - Res -No Dispatch	ST	H	H	6.9%	2.6%		1.45	Yes	4.3%	1.2%		1.35	Yes	4.0%	1.5%		1.01	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	CW	H	H	0.0%	4.6%		(0.96)	Yes	10.0%	3.9%		0.97	Yes	0.0%	2.6%		(0.83)	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	DF	H	H	0.0%	6.8%		(0.85)	Yes	10.3%	7.3%		0.63	Yes	4.2%	7.8%		(0.66)	Yes	HIT
38-04	% Missed Repair - Bus -No Dispatch	HS	H	H	10.5%	5.7%		0.88	Yes	0.0%	2.3%		(0.66)	Yes	11.8%	3.0%		2.05	No	HIT
38-04	% Missed Repair - Bus -No Dispatch	ST	H	H	21.4%	8.9%		1.61	Yes	0.0%	2.7%		(0.55)	Yes	14.3%	4.2%		Base < 10	-	HIT
38-05	% Missed Repair - UNEs- Dispatch	CW	H	H	8.3%	7.2%		1.02	Yes	11.2%	6.9%		3.58	No	10.6%	8.4%		1.99	No	MISS
38-05	% Missed Repair - UNEs- Dispatch	DF	H	H	11.0%	10.4%		0.52	Yes	9.4%	9.4%		0.02	Yes	9.4%	9.4%		(0.02)	Yes	HIT
38-05	% Missed Repair - UNEs- Dispatch	HS	H	H	7.5%	6.2%		1.45	Yes	6.4%	5.2%		1.63	Yes	10.3%	7.4%		3.92	No	HIT
38-05	% Missed Repair - UNEs- Dispatch	ST	H	H	14.8%	7.7%		4.75	No	21.1%	8.8%		8.02	No	10.6%	8.0%		1.82	No	MISS
38-06	% Missed Repair - UNEs- No Dispatch	CW	H	H	2.3%	1.6%		0.37	Yes	5.0%	1.3%		2.32	No	7.8%	1.2%		4.58	No	MISS

			Payment Level		Oct-99				% Yes - 88%	Nov-99				% Yes - 86%	Dec-99				% Yes - 86%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
38-06	% Missed Repair - UNEs- No Dispatch	DF	H	H	6.5%	3.2%		1.87	No	2.6%	2.9%		(0.23)	Yes	1.4%	2.8%		(1.10)	Yes	HIT
38-06	% Missed Repair - UNEs- No Dispatch	HS	H	H	1.8%	2.1%		(0.20)	Yes	1.0%	1.0%		(0.03)	Yes	1.5%	1.4%		0.11	Yes	HIT
38-06	% Missed Repair - UNEs- No Dispatch	ST	H	H	3.8%	3.3%		0.17	Yes	6.1%	1.4%		2.39	No	0.0%	1.8%		(0.96)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	CW	H	H	16.8	33.0		(5.82)	Yes	18.1	33.8		(5.04)	Yes	17.9	38.5		(5.67)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	DF	H	H	25.3	27.5		(0.63)	Yes	12.7	31.9		(6.66)	Yes	12.2	30.5		(6.32)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	HS	H	H	14.9	37.0		(7.42)	Yes	14.9	39.7		(7.69)	Yes	14.4	51.6		(9.84)	Yes	HIT
39-01	Receipt to Clear Duration - Res -Affecting Service-Dispatch	ST	H	H	18.4	44.9		(5.18)	Yes	18.2	43.1		(4.59)	Yes	11.9	44.5		(5.48)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	CW	H	H	14.5	18.8		(1.24)	Yes	13.1	22.5		(1.93)	Yes	14.9	24.6		(1.79)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	DF	H	H	8.6	17.0		(1.56)	Yes	12.6	18.1		(1.60)	Yes	11.4	17.9		(2.06)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	HS	H	H	9.2	12.8		(1.22)	Yes	18.1	12.8		1.79	No	10.6	13.9		(0.55)	Yes	HIT
39-02	Receipt to Clear Duration - Bus -Affecting Service-Dispatch	ST	H	H	29.2	19.3		1.65	Yes	20.1	19.6		0.11	Yes	17.0	22.0		(0.92)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	CW	H	H	5.4	15.2		(2.49)	Yes	4.9	14.0		(1.81)	Yes	9.3	16.7		(1.30)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	DF	H	H	5.6	13.3		(0.97)	Yes	7.8	16.1		(0.39)	Yes	6.7	14.6		(1.01)	Yes	HIT
39-03	Receipt to Clear Duraiion - Res -Affecting Service-No Dispatch	HS	H	H	7.4	12.9		(0.47)	Yes	5.2	10.6		(1.38)	Yes	6.5	13.5		(1.43)	Yes	HIT
39-03	Receipt to Clear Duration - Res -Affecting Service-No Dispatch	ST	H	H	3.8	10.4		Base < 10	-	9.6	9.8		Base < 10	-	7.7	9.8		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	CW	H	H	3.3	10.7		Base < 10	-	2.5	10.0		Base < 10	-	7.2	8.6		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	DF	H	H	0.1	8.3		Base < 10	-	8.6	7.6		Base < 10	-	14.9	24.8		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	HS	H	H	4.0	7.2		Base < 10	-	0.6	4.2		Base < 10	-	4.1	8.4		Base < 10	-	-
39-04	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	ST	H	H	7.7	6.2		Base < 10	-	0.1	5.2		Base < 10	-	10.4	10.4		Base < 10	-	-
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	CW	H	H	12.3	16.8		(6.44)	Yes	11.4	18.0		(6.97)	Yes	12.8	20.9		(9.14)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	DF	H	H	17.3	23.7		(6.67)	Yes	14.8	22.7		(9.83)	Yes	11.9	21.5		(12.70)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	HS	H	H	12.7	16.7		(5.26)	Yes	12.8	18.3		(9.48)	Yes	14.5	19.5		(4.12)	Yes	HIT
39-05	Receipt to Clear Duration - Res -Out of Service-Dispatch	ST	H	H	13.4	17.9		(4.62)	Yes	17.1	18.0		(0.65)	Yes	14.0	18.9		(4.49)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	CW	H	H	9.4	11.4		(1.89)	Yes	11.1	11.7		(0.38)	Yes	14.0	14.6		(0.32)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	DF	H	H	14.5	13.8		0.45	Yes	9.5	12.5		(2.19)	Yes	11.6	11.8		(0.17)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	HS	H	H	9.9	9.3		0.73	Yes	8.6	9.3		(0.88)	Yes	9.2	11.1		(0.39)	Yes	HIT
39-06	Receipt to Clear Duration - Bus -Out of Service-Dispatch	ST	H	H	10.3	9.8		0.30	Yes	9.8	11.0		(0.88)	Yes	8.7	10.7		(1.28)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	CW	H	H	8.0	12.3		(1.65)	Yes	3.3	12.3		(3.34)	Yes	7.9	13.6		(1.84)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	DF	H	H	5.5	11.9		(2.05)	Yes	27.8	13.1		4.25	No	4.4	13.4		(1.20)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	HS	H	H	4.7	9.1		(2.00)	Yes	7.5	10.7		(1.02)	Yes	6.0	11.2		(0.59)	Yes	HIT
39-07	Receipt to Clear Duration - Res -Out of Service-No Dispatch	ST	H	H	10.3	9.6		0.27	Yes	9.3	9.4		(0.02)	Yes	11.3	10.1		0.30	Yes	HIT
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	CW	H	H	5.7	8.1		Base < 10		7.5	8.5		Base < 10	-	2.5	10.9		(1.25)	Yes	-
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	DF	H	H	2.2	9.8		Base < 10	-	20.1	16.4		0.11	Yes	5.9	10.6		(0.42)	Yes	HIT
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	HS	H	H	5.0	7.1		Base < 10	-	16.4	8.4		1.53	Yes	4.3	6.8		Base < 10	-	-
39-08	Receipt to Clear Duration - Bus -Out of Service-No Dispatch	ST	H	H	14.0	9.2		Base < 10	-	3.1	5.2		Base < 10	-	0.7	6.5		Base < 10	-	
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	CW	H	H	13.3	30.2		(6.46)	Yes	13.2	31.8		(5.85)	Yes	16.2	36.2		(6.79)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	DF	H	H	13.6	25.6		(3.91)	Yes	14.6	29.5		(5.97)	Yes	14.9	28.5		(6.15)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	HS	H	H	12.2	33.0		(7.11)	Yes	12.5	35.0		(8.32)	Yes	12.6	45.8		(10.81)	Yes	HIT
39-09	Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	ST	H	H	15.9	40.8		(5.02)	Yes	19.1	39.6		(4.21)	Yes	15.4	41.2		(5.59)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	CW	H	H	4.1	14.8		(2.73)	Yes	6.9	13.6		(1.67)	Yes	7.8	16.0		(1.92)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	DF	H	H	10.5	12.9		(0.43)	Yes	6.0	15.3		(0.79)	Yes	7.5	15.4		(0.89)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	HS	H	H	5.1	12.3		(0.77)	Yes	4.7	9.7		(2.03)	Yes	4.7	13.0		(2.75)	Yes	HIT
39-10	Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	ST	H	H	6.7	9.9		(0.71)	Yes	7.9	9.2		(0.34)	Yes	5.5	9.8		(0.75)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	CW	H	H	13.7	15.7		(1.80)	Yes	14.4	16.7		(1.57)	Yes	16.1	19.8		(2.91)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	DF	H	H	17.6	21.7		(2.95)	Yes	15.1	20.7		(5.04)	Yes	14.4	19.7		(5.25)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	HS	H	H	13.0	15.2		(1.72)	Yes	10.9	16.4		(6.46)	Yes	11.2	17.9		(3.17)	Yes	HIT
39-11	Receipt to Clear Duration - UNEs-Out of Service-Dispatch	ST	H	H	14.0	16.3		(1.36)	Yes	14.9	16.6		(0.91)	Yes	14.3	17.3		(2.05)	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	CW	H	H	8.1	11.8		(0.88)	Yes	12.4	11.9		0.12	Yes	21.5	13.3		2.08	No	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	DF	H	H	11.6	11.7		(0.05)	Yes	21.1	13.4		1.03	Yes	9.8	13.2		(0.41)	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	HS	H	H	5.6	8.9		(1.19)	Yes	15.4	10.4		1.58	Yes	9.0	10.7		(0.18)	Yes	HIT
39-12	Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	ST	H	H	10.5	9.5		Base < 10	-	7.4	8.9		(0.32)	Yes	6.3	9.7		(0.90)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	CW	M	-	94.3%	91.0%		(3.23)	Yes	96.0%	91.3%		(4.41)	Yes	93.1%	85.4%		(6.07)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	DF	M	-	91.4%	84.8%		(6.15)	Yes	94.3%	84.6%		(9.03)	Yes	96.4%	85.3%		(11.35)	Yes	HIT

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes - 88%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 86%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Overall Result 90%
40-01	% Out of Service Less than 24 Hours - Res	HS	M	-	97.4%	92.3%		(7.36)	Yes	97.3%	92.4%		(6.66)	Yes	96.7%	88.8%		(9.44)	Yes	HIT
40-01	% Out of Service Less than 24 Hours - Res	ST	M	-	97.8%	90.2%		(6.06)	Yes	95.3%	92.5%		(2.30)	Yes	95.8%	89.9%		(4.25)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	CW	M	-	95.6%	92.8%		(1.64)	Yes	91.9%	93.6%		0.95	Yes	91.4%	90.0%		(0.69)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	DF	M	-	88.5%	90.6%		1.52	Yes	95.3%	92.9%		(1.84)	Yes	93.8%	93.8%		(0.07)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	HS	M	-	97.0%	96.8%		(0.20)	Yes	96.5%	96.6%		0.17	Yes	96.9%	96.3%		(0.69)	Yes	HIT
40-02	% Out of Service Less than 24 Hours - Bus	ST	M	-	94.6%	95.7%		0.77	Yes	96.8%	95.4%		(0.96)	Yes	97.8%	95.5%		(1.44)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	CW	M	-	94.3%	91.3%		(1.84)	Yes	93.1%	91.7%		(0.85)	Yes	90.7%	86.2%		(2.58)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	DF	M	-	88.6%	85.9%		(1.80)	Yes	91.2%	86.2%		(3.71)	Yes	93.5%	86.9%		(5.53)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	HS	M	-	96.1%	93.3%		(2.46)	Yes	97.0%	93.3%		(3.65)	Yes	97.5%	90.2%		(6.97)	Yes	HIT
40-03	% Out of Service Less than 24 Hours - UNEs	ST	M	-	94.3%	91.4%		(1.53)	Yes	93.2%	93.1%		(0.11)	Yes	95.1%	91.0%		(2.31)	Yes	HIT
41-01	% Repeat Reports - Res	CW	H	H	8.1%	10.5%		(2.27)	Yes	7.2%	10.6%		(2.95)	Yes	7.4%	10.8%		(3.09)	Yes	HIT
41-01	% Repeat Reports - Res	DF	H	H	6.0%	7.7%		(2.11)	Yes	5.9%	8.2%		(2.85)	Yes	5.0%	8.7%		(4.76)	Yes	HIT
41-01	% Repeat Reports - Res	HS	H	H	5.6%	8.9%		(4.56)	Yes	5.8%	8.6%		(3.73)	Yes	6.6%	9.3%		(3.54)	Yes	HIT
41-01	% Repeat Reports - Res	ST	H	H	5.5%	8.2%		(2.35)	Yes	4.6%	7.6%		(2.49)	Yes	5.9%	7.6%		(1.37)	Yes	HIT
41-02	% Repeat Reports - Bus	CW	H	H	7.9%	8.8%		(0.52)	Yes	9.4%	8.9%		0.24	Yes	5.9%	8.8%		(1.67)	Yes	HIT
41-02	% Repeat Reports - Bus	DF	H	H	9.6%	8.2%		1.06	Yes	6.6%	8.2%		(1.17)	Yes	7.3%	8.0%		(0.50)	Yes	HIT
41-02	% Repeat Reports - Bus	HS	H	H	9.1%	8.2%		0.59	Yes	10.2%	7.8%		1.90	No	11.2%	8.1%		2.29	No	MISS
41-02	% Repeat Reports - Bus	ST	H	H	8.6%	7.8%		0.45	Yes	8.3%	7.5%		0.41	Yes	5.4%	8.3%		(1.39)	Yes	HIT
41-03	% Repeat Reports - UNEs	CW	H	H	11.1%	10.2%		0.65	Yes	9.3%	10.3%		(0.67)	Yes	10.9%	10.5%		0.32	Yes	HIT
41-03	% Repeat Reports - UNEs	DF	H	H	10.7%	7.8%		2.90	No	8.7%	8.2%		0.60	Yes	10.2%	8.6%		1.88	No	MISS
41-03	% Repeat Reports - UNEs	HS	H	H	8.3%	8.8%		(0.46)	Yes	10.9%	8.4%		2.50	No	10.1%	9.1%		1.13	Yes	HIT
41-03	% Repeat Reports - UNEs	ST	H	H	11.5%	8.1%		2.08	No	11.7%	7.6%		2.70	No	9.9%	7.7%		1.50	Yes	MISS
42-01	% of Trouble Reports with No Access Status - Res	CW	-	-	5.0%	8.8%		(3.94)	Yes	5.4%	8.9%		(3.34)	Yes	3.9%	8.9%		(4.92)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	DF	-	-	13.8%	14.4%		(0.61)	Yes	12.6%	12.9%		(0.29)	Yes	12.9%	13.7%		(0.92)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	HS	-	-	8.8%	11.3%		(3.15)	Yes	10.0%	11.4%		(1.65)	Yes	10.6%	12.2%		(1.91)	Yes	HIT
42-01	% of Trouble Reports with No Access Status - Res	ST	-	-	7.7%	10.8%		(2.47)	Yes	7.1%	9.7%		(1.91)	Yes	7.7%	10.1%		(1.78)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	CW	-	-	1.3%	3.3%		(1.74)	Yes	1.4%	3.5%		(1.61)	Yes	6.0%	4.4%		1.24	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	DF	-	-	3.4%	5.2%		(1.64)	Yes	4.3%	4.8%		(0.54)	Yes	3.6%	5.4%		(1.69)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	HS	-	-	5.7%	4.8%		0.78	Yes	5.2%	4.5%		0.61	Yes	4.6%	5.7%		(0.98)	Yes	HIT
42-02	% of Trouble Reports with No Access Status - Bus	ST	-	-	3.5%	4.6%		(0.75)	Yes	3.3%	4.9%		(1.08)	Yes	4.0%	5.8%		(1.00)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	CW	-	-	4.4%	7.8%		(2.27)	Yes	7.2%	7.9%		(0.46)	Yes	4.2%	8.1%		(3.01)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	DF	-	-	7.3%	12.7%		(3.73)	Yes	6.4%	11.5%		(4.04)	Yes	7.6%	12.4%		(4.09)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	HS	-	-	6.5%	10.0%		(2.61)	Yes	4.5%	10.1%		(4.39)	Yes	6.6%	11.0%		(4.14)	Yes	HIT
42-03	% of Trouble Reports with No Access Status - UNEs	ST	-	-	3.8%	9.7%		(2.86)	Yes	7.4%	8.9%		(0.80)	Yes	6.2%	9.4%		(1.82)	Yes	HIT
43-01	Avg Install Interval - VGPL	CW	H	H	5.3	12.3		(5.35)	Yes	3.7	10.1		(4.54)	Yes	4.4	8.2		(5.02)	Yes	HIT
43-01	Avg Install Interval - VGPL	DF	H	H	6.0	8.9		(4.30)	Yes	3.5	9.2		(11.48)	Yes	4.7	8.3		(5.44)	Yes	HIT
43-01	Avg Install Interval - VGPL	HS	H	H	3.9	8.8		(3.87)	Yes	3.7	7.8		(5.72)	Yes	5.6	7.0		(3.21)	Yes	HIT
43-01	Avg Install Interval - VGPL	ST	H	H	5.1	8.0		(3.40)	Yes	22.6	17.4		3.06	No	3.0	9.6		(5.54)	Yes	HIT
43-02	Avg Install Interval - DSL	CW	H	H	n/a	n/a		Base < 10	-	5.0	5.4		Base < 10	-	n/a	5.9		Base < 10	-	-
43-02	Avg Install Interval - DSL	DF	H	H	n/a	n/a		Base < 10	-	7.0	6.0		Base < 10	-	n/a	6.7		Base < 10	-	-
43-02	Avg Install Interval - DSL	HS	H	H	n/a	n/a		Base < 10	-	2.0	9.1		Base < 10	-	0.0	8.6		Base < 10	-	-
43-02	Avg Install Interval - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	6.4		Base < 10	-	n/a	6.2		Base < 10	-	-
43-03	Avg Install Interval - DDS	CW	H	H	n/a	11.3		Base < 10	-	n/a	n/a		Base < 10	-	n/a	6.0		Base < 10	-	-
43-03	Avg Install Interval - DDS	DF	H	H	32.0	6.5		Base < 10	-	n/a	14.0		Base < 10	-	n/a	6.2		Base < 10	-	-
43-03	Avg Install Interval - DDS	HS	H	H	n/a	5.3		Base < 10	-	n/a	30.0		Base < 10	-	n/a	4.0		Base < 10	-	-
43-03	Avg Install Interval - DDS	ST	H	H	n/a	5.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	6.0		Base < 10	-	-
43-04	Avg Install Interval - DS1	CW	H	H	n/a	16.4		Base < 10	-	n/a	17.0		Base < 10	-	n/a	20.8		Base < 10	-	-
43-04	Avg Install Interval - DS1	DF	H	H	n/a	17.0		Base < 10	-	n/a	12.0		Base < 10	-	n/a	12.4		Base < 10	-	-
43-04	Avg Install Interval - DS1	HS	H	H	5.0	7.3		(1.61)	Yes	n/a	6.9		Base < 10	-	n/a	7.7		Base < 10	-	-
43-04	Avg Install Interval - DS1	ST	H	H	n/a	8.4		Base < 10	-	n/a	10.1		Base < 10	-	n/a	18.9		Base < 10	-	-
43-05	Avg Install Interval - DS3	CW	H	H	n/a	n/a		Base < 10	-	n/a	6.0		Base < 10	-	n/a	9.0		Base < 10	-	-
43-05	Avg Install Interval - DS3	DF	H	H	n/a	n/a		Base < 10	-	n/a	34.0		Base < 10	-	n/a	6.0		Base < 10	-	-
43-05	Avg Install Interval - DS3	HS	H	H	n/a	7.5		Base < 10	-	n/a	24.0		Base < 10	-	n/a	n/a		Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value (% Yes - 88%)	Oct-99 Result	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 86%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Overall Result 90%
43-05	Avg Install Interval - DS3	ST	H	H	n/a	6.0		Base < 10	-	n/a	3.0		Base < 10	-	n/a	n/a		Base < 10	-	-
43-06	Avg Install Interval - ISDN/BRI	CW	H	H	22.3	8.6		7.58	No	6.8	9.4		(1.71)	Yes	6.9	7.9		(0.34)	Yes	HIT
43-06	Avg Install Interval - ISDN/BRI	DF	H	H	7.3	7.3		0.04	Yes	5.1	8.6		(3.61)	Yes	7.5	9.5		(1.26)	Yes	HIT
43-06	Avg Install Interval - ISDN/BRI	HS	H	H	6.0	11.8		(4.00)	Yes	5.7	12.0		(5.18)	Yes	7.8	9.7		(1.96)	Yes	HIT
43-06	Avg Install Interval - ISDN/BRI	ST	H	H	20.1	8.8		8.84	No	4.4	10.7		(2.51)	Yes	7.9	7.3		0.65	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	CW	H	H	n/a	14.6		Base < 10	-	4.5	11.3		(7.65)	Yes	7.0	11.1		(3.29)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	DF	H	H	5.0	12.4		(4.20)	Yes	6.0	12.0		(3.82)	Yes	7.5	10.9		(4.37)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	HS	H	H	12.9	10.9		3.33	No	8.4	12.9		(6.15)	Yes	5.9	9.9		(7.59)	Yes	HIT
43-07	Avg Install Interval - ISDN/PRI	ST	H	H	n/a	19.3		Base < 10	-	n/a	9.6		Base < 10	-	n/a	5.9		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	CW	H	H	n/a	8.6		Base < 10	-	n/a	9.4		Base < 10	-	n/a	7.9		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	DF	H	H	n/a	7.3		Base < 10	-	n/a	8.6		Base < 10	-	n/a	9.5		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	HS	H	H	n/a	11.8		Base < 10	-	n/a	12.0		Base < 10	-	n/a	9.7		Base < 10	-	-
43-08	Avg Install Interval - ISDN/Combo	ST	H	H	n/a	8.8		Base < 10	-	n/a	10.7		Base < 10	-	n/a	7.3		Base < 10	-	-
44-01	% Installs Completed Within 20 Days - VGPL	CW	-	-	100.0%	74.5%		(4.73)	Yes	100.0%	88.0%		(2.11)	Yes	100.0%	94.8%		(1.87)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	DF	-	-	93.2%	88.4%		(2.39)	Yes	100.0%	92.1%		(5.30)	Yes	100.0%	95.6%		(2.90)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	HS	-	-	100.0%	96.1%		(1.90)	Yes	100.0%	95.4%		(2.49)	Yes	100.0%	96.3%		(3.09)	Yes	HIT
44-01	% Installs Completed Within 20 Days - VGPL	ST	-	-	100.0%	91.5%		(2.34)	Yes	61.3%	78.0%		4.52	No	100.0%	88.0%		(2.60)	Yes	HIT
44-02	% Installs Completed Within 20 Days - DSL	CW	-	-	n/a	n/a		Base < 10	-	100.0%	98.7%		Base < 10	-	n/a	99.3%		Base < 10	-	-
44-02	% Installs Completed Within 20 Days - DSL	DF	-	-	n/a	n/a		Base < 10	-	100.0%	97.8%		Base < 10	-	n/a	98.8%		Base < 10	-	-
44-02	% Installs Completed Within 20 Days - DSL	HS	-	-	n/a	n/a		Base < 10	-	100.0%	96.7%		Base < 10	-	0.0%	95.6%		Base < 10	-	-
44-02	% Installs Completed Within 20 Days - DSL	ST	-	-	n/a	n/a		Base < 10	-	n/a	96.3%		Base < 10	-	n/a	98.8%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	CW	-	-	n/a	66.7%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	DF	-	-	0.0%	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	HS	-	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-03	% Installs Completed Within 20 Days - DDS	ST	-	-	n/a	100.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	CW	-	-	n/a	80.0%		Base < 10	-	n/a	74.2%		Base < 10	-	n/a	75.0%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	DF	-	-	n/a	78.4%		Base < 10	-	n/a	90.4%		Base < 10	-	n/a	87.5%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	HS	-	-	100.0%	97.8%		(0.73)	Yes	n/a	96.3%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-04	% Installs Completed Within 20 Days - DS1	ST	-	-	n/a	94.7%		Base < 10	-	n/a	88.6%		Base < 10	-	n/a	50.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	CW	-	-	n/a	n/a		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	DF	-	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	HS	-	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
44-05	% Installs Completed Within 20 Days - DS3	ST	-	-	n/a	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
44-06	% Installs Completed Within 20 Days - ISDN/BRI	CW	-	-	93.3%	91.6%		(0.24)	Yes	87.0%	91.7%		0.73	Yes	92.3%	97.2%		1.03	Yes	HIT
44-06	% Installs Completed Within 20 Days - ISDN/BRI	DF	-	-	96.6%	97.5%		0.33	Yes	96.4%	94.2%		(0.67)	Yes	98.4%	92.1%		(1.83)	Yes	HIT
44-06	% Installs Completed Within 20 Days - ISDN/BRI	HS	-	-	100.0%	88.8%		(2.99)	Yes	98.9%	89.8%		(2.85)	Yes	96.4%	94.7%		(0.55)	Yes	HIT
44-06	% Installs Completed Within 20 Days - ISDN/BRI	ST	-	-	91.7%	92.5%		0.17	Yes	100.0%	87.7%		(1.58)	Yes	100.0%	98.1%		(0.70)	Yes	HIT
44-07	% Installs Completed Within 20 Days - ISDN/PRI	CW	-	-	n/a	87.0%		Base < 10	-	100.0%	99.9%		(0.24)	Yes	100.0%	86.0%		(1.98)	Yes	HIT
44-07	% Installs Completed Within 20 Days - ISDN/PRI	DF	-	-	100.0%	81.8%		(2.31)	Yes	100.0%	94.3%		(1.01)	Yes	100.0%	94.8%		(1.59)	Yes	HIT
44-07	% Installs Completed Within 20 Days - ISDN/PRI	HS	-	-	100.0%	94.5%		(2.66)	Yes	100.0%	88.3%		(4.28)	Yes	100.0%	90.6%		(3.96)	Yes	HIT
44-07	% Installs Completed Within 20 Days - ISDN/PRI	ST	-	-	n/a	33.2%		Base < 10	-	n/a	98.1%		Base < 10	-	n/a	100.0%		Base < 10	-	-
44-08	% Installs Completed Within 20 Days - ISDN/Combo	CW	-	-	n/a	91.6%		Base < 10	-	n/a	91.7%		Base < 10	-	n/a	97.2%		Base < 10	-	-
44-08	% Installs Completed Within 20 Days - ISDN/Combo	DF	-	-	n/a	97.5%		Base < 10	-	n/a	94.2%		Base < 10	-	n/a	92.1%		Base < 10	-	-
44-08	% Installs Completed Within 20 Days - ISDN/Combo	HS	-	-	n/a	88.8%		Base < 10	-	n/a	89.8%		Base < 10	-	n/a	94.7%		Base < 10	-	-
44-08	% Installs Completed Within 20 Days - ISDN/Combo	ST	-	-	n/a	92.5%		Base < 10	-	n/a	87.7%		Base < 10	-	n/a	98.1%		Base < 10	-	-
45-01	% SWBT Caused Missed Due Dates - VGPL	CW	H	H	1.5%	16.3%		(4.57)	Yes	0.0%	7.4%		(2.90)	Yes	0.0%	5.6%		(1.93)	Yes	HIT
45-01	% SWBT Caused Missed Due Dates - VGPL	DF	H	H	0.5%	0.3%		0.79	Yes	3.2%	1.7%		2.17	No	3.3%	0.5%		6.32	No	MISS
45-01	% SWBT Caused Missed Due Dates - VGPL	HS	H	H	0.0%	10.5%		(4.51)	Yes	19.4%	3.9%		10.37	No	6.7%	8.8%		(1.20)	Yes	HIT
45-01	% SWBT Caused Missed Due Dates - VGPL	ST	H	H	0.0%	0.6%		(0.58)	Yes	43.6%	1.4%		19.60	No	0.0%	0.5%		(0.71)	Yes	HIT
45-02	% SWBT Caused Missed Due Dates - DSL	CW	H	H	n/a	n/a		Base < 10	-	0.0%	2.3%		Base < 10	-	0.0%	3.1%		Base < 10	-	-
45-02	% SWBT Caused Missed Due Dates - DSL	DF	H	H	n/a	n/a		Base < 10	-	0.0%	5.7%		Base < 10	-	n/a	8.7%		Base < 10	-	-
45-02	% SWBT Caused Missed Due Dates - DSL	HS	H	H	n/a	n/a		Base < 10	-	0.0%	4.0%		Base < 10	-	0.0%	4.9%		Base < 10	-	-
45-02	% SWBT Caused Missed Due Dates - DSL	ST	H	H	n/a	n/a		Base < 10	-	0.0%	3.7%		Base < 10	-	n/a	6.9%		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
45-03	% SWBT Caused Missed Due Dates - DDS	CW	H	H	0.0%	25.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-03	% SWBT Caused Missed Due Dates - DDS	DF	H	H	10.0%	0.0%		0.92	Yes	n/a	25.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-03	% SWBT Caused Missed Due Dates - DDS	HS	H	H	0.0%	16.7%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-03	% SWBT Caused Missed Due Dates - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-04	% SWBT Caused Missed Due Dates - DS1	CW	H	H	0.0%	8.0%		Base < 10	-	n/a	5.3%		Base < 10	-	n/a	13.7%		Base < 10	-	-
45-04	% SWBT Caused Missed Due Dates - DS1	DF	H	H	0.0%	3.1%		(0.71)	Yes	n/a	2.9%		Base < 10	-	n/a	2.7%		Base < 10	-	-
45-04	% SWBT Caused Missed Due Dates - DS1	HS	H	H	5.0%	5.5%		(0.08)	Yes	n/a	2.2%		Base < 10	-	n/a	3.6%		Base < 10	-	-
45-04	% SWBT Caused Missed Due Dates - DS1	ST	H	H	0.0%	5.9%		Base < 10	-	n/a	8.2%		Base < 10	-	n/a	36.0%		Base < 10	-	-
45-05	% SWBT Caused Missed Due Dates - DS3	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-05	% SWBT Caused Missed Due Dates - DS3	DF	H	H	3.6%	0.0%		0.27	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
45-05	% SWBT Caused Missed Due Dates - DS3	HS	H	H	19.2%	0.0%		1.49	Yes	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
45-05	% SWBT Caused Missed Due Dates - DS3	ST	H	H	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
45-06	% SWBT Caused Missed Due Dates - ISDN/BRI	CW	H	H	11.2%	5.7%		2.39	No	14.0%	6.2%		2.21	No	2.9%	8.9%		(1.21)	Yes	MISS
45-06	% SWBT Caused Missed Due Dates - ISDN/BRI	DF	H	H	7.7%	6.9%		0.44	Yes	6.0%	6.6%		(0.22)	Yes	5.7%	13.4%		(2.49)	Yes	HIT
45-06	% SWBT Caused Missed Due Dates - ISDN/BRI	HS	H	H	22.6%	27.9%		(1.52)	Yes	37.8%	29.5%		2.33	No	8.1%	22.6%		(3.91)	Yes	HIT
45-06	% SWBT Caused Missed Due Dates - ISDN/BRI	ST	H	H	23.8%	30.4%		(1.38)	Yes	15.9%	34.6%		(2.55)	Yes	5.8%	21.1%		(2.65)	Yes	HIT
45-07	% SWBT Caused Missed Due Dates - ISDN/PRI	CW	H	H	0.0%	16.0%		(3.65)	Yes	0.0%	5.5%		(1.67)	Yes	0.0%	2.4%		(0.77)	Yes	HIT
45-07	% SWBT Caused Missed Due Dates - ISDN/PRI	DF	H	H	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	33.3%	2.9%		14.19	No	HIT
45-07	% SWBT Caused Missed Due Dates - ISDN/PRI	HS	H	H	0.0%	0.8%		(1.08)	Yes	0.0%	4.1%		(4.64)	Yes	0.0%	1.4%		(1.33)	Yes	HIT
45-07	% SWBT Caused Missed Due Dates - ISDN/PRI	ST	H	H	0.0%	0.1%		(0.15)	Yes	0.0%	5.6%		(1.19)	Yes	n/a	0.1%		Base < 10	-	HIT
45-08	% SWBT Caused Missed Due Dates - ISDN/Combo	CW	H	H	n/a	5.7%		Base < 10	-	0.0%	6.2%		Base < 10	-	n/a	8.9%		Base < 10	-	-
45-08	% SWBT Caused Missed Due Dates - ISDN/Combo	DF	H	H	n/a	6.9%		Base < 10	-	n/a	6.6%		Base < 10	-	n/a	13.4%		Base < 10	-	-
45-08	% SWBT Caused Missed Due Dates - ISDN/Combo	HS	H	H	n/a	27.9%		Base < 10	-	n/a	29.5%		Base < 10	-	n/a	22.6%		Base < 10	-	-
45-08	% SWBT Caused Missed Due Dates - ISDN/Combo	ST	H	H	n/a	30.4%		Base < 10	-	0.0%	34.6%		Base < 10	-	n/a	21.1%		Base < 10	-	-
46-01	% Trouble Reports within 30 Days - VGPL	CW	H	H	0.0%	2.8%		(1.23)	Yes	0.0%	2.4%		(1.60)	Yes	0.0%	0.8%		(0.73)	Yes	HIT
46-01	% Trouble Reports within 30 Days - VGPL	DF	H	H	4.0%	2.1%		0.64	Yes	0.5%	1.7%		(1.87)	Yes	0.4%	3.7%		(3.75)	Yes	HIT
46-01	% Trouble Reports within 30 Days - VGPL	HS	H	H	n/a	4.5%		Base < 10	-	0.0%	2.1%		(2.29)	Yes	0.7%	2.2%		(1.78)	Yes	HIT
46-01	% Trouble Reports within 30 Days - VGPL	ST	H	H	0.0%	2.1%		Base < 10	-	0.0%	1.6%		(1.91)	Yes	0.0%	1.8%		(1.29)	Yes	HIT
46-02	% Trouble Reports within 30 Days - DSL	CW	H	H	n/a	n/a		Base < 10	-	0.0%	4.7%		Base < 10	-	0.0%	5.7%		Base < 10	-	-
46-02	% Trouble Reports within 30 Days - DSL	DF	H	H	n/a	n/a		Base < 10	-	50.0%	5.4%		Base < 10	-	n/a	5.1%		Base < 10	-	-
46-02	% Trouble Reports within 30 Days - DSL	HS	H	H	n/a	n/a		Base < 10	-	0.0%	11.4%		Base < 10	-	0.0%	5.5%		Base < 10	-	-
46-02	% Trouble Reports within 30 Days - DSL	ST	H	H	n/a	n/a		Base < 10	-	0.0%	4.9%		Base < 10	-	n/a	3.4%		Base < 10	-	-
46-03	% Trouble Reports within 30 Days - DDS	CW	H	H	33.3%	12.5%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
46-03	% Trouble Reports within 30 Days - DDS	DF	H	H	0.0%	0.0%		Base < 10	-	n/a	75.0%		Base < 10	-	n/a	10.0%		Base < 10	-	-
46-03	% Trouble Reports within 30 Days - DDS	HS	H	H	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
46-03	% Trouble Reports within 30 Days - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-04	% Trouble Reports within 30 Days - DS1	CW	H	H	50.0%	12.0%		Base < 10	-	n/a	8.8%		Base < 10	-	n/a	11.6%		Base < 10	-	-
46-04	% Trouble Reports within 30 Days - DS1	DF	H	H	0.0%	6.2%		(0.99)	Yes	n/a	9.7%		Base < 10	-	n/a	13.7%		Base < 10	-	-
46-04	% Trouble Reports within 30 Days - DS1	HS	H	H	5.0%	16.4%		(1.31)	Yes	n/a	33.3%		Base < 10	-	n/a	7.3%		Base < 10	-	-
46-04	% Trouble Reports within 30 Days - DS1	ST	H	H	0.0%	7.4%		Base < 10	-	n/a	3.3%		Base < 10	-	n/a	12.0%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	DF	H	H	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	HS	H	H	0.0%	20.0%		(2.21)	Yes	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
46-05	% Trouble Reports within 30 Days - DS3	ST	H	H	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
46-06	% Trouble Reports within 30 Days - ISDN/BRI	CW	H	H	3.1%	5.4%		(0.57)	Yes	2.0%	3.5%		(0.56)	Yes	11.8%	4.7%		1.86	No	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	DF	H	H	12.0%	4.8%		3.25	No	5.2%	5.5%		(0.15)	Yes	4.1%	4.7%		(0.31)	Yes	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	HS	H	H	5.6%	5.6%		(0.02)	Yes	4.9%	6.5%		(0.88)	Yes	3.0%	6.7%		(1.69)	Yes	HIT
46-06	% Trouble Reports within 30 Days - ISDN/BRI	ST	H	H	5.3%	4.5%		0.21	Yes	4.5%	3.4%		0.41	Yes	5.8%	4.2%		0.51	Yes	HIT
46-07	% Trouble Reports within 30 Days - ISDN/PRI	CW	H	H	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	DF	H	H	n/a	0.1%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	HS	H	H	n/a	0.1%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	-
46-07	% Trouble Reports within 30 Days - ISDN/PRI	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	CW	H	H	n/a	5.4%		Base < 10	-	n/a	3.5%		Base < 10	-	n/a	4.7%		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
46-08	% Trouble Reports within 30 Days - ISDN/Combo	DF	H	H	n/a	4.8%		Base < 10	-	n/a	5.5%		Base < 10	-	n/a	4.7%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	HS	H	H	n/a	5.6%		Base < 10	-	n/a	6.5%		Base < 10	-	n/a	6.7%		Base < 10	-	-
46-08	% Trouble Reports within 30 Days - ISDN/Combo	ST	H	H	n/a	4.5%		Base < 10	-	n/a	3.4%		Base < 10	-	n/a	4.2%		Base < 10	-	-
47-01	% Missed Due Dates Due to LOF - VGPL	CW	L	-	0.0%	2.3%		(1.78)	Yes	0.0%	1.8%		(1.41)	Yes	0.0%	1.3%		(0.90)	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	HS	L	-	0.0%	4.7%		(2.94)	Yes	0.0%	1.8%		(2.15)	Yes	0.0%	0.9%		(1.65)	Yes	HIT
47-01	% Missed Due Dates Due to LOF - VGPL	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-02	% Missed Due Dates Due to LOF - DSL	CW	L	-	n/a	n/a		Base < 10	-	0.0%	0.9%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
47-02	% Missed Due Dates Due to LOF - DSL	DF	L	-	n/a	n/a		Base < 10	-	0.0%	1.6%		Base < 10	-	n/a	1.0%		Base < 10	-	-
47-02	% Missed Due Dates Due to LOF - DSL	HS	L	-	n/a	n/a		Base < 10	-	0.0%	0.5%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
47-02	% Missed Due Dates Due to LOF - DSL	ST	L	-	n/a	n/a		Base < 10	-	0.0%	1.8%		Base < 10	-	n/a	0.2%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	CW	L	-	0.0%	25.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	HS	L	-	0.0%	16.7%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-03	% Missed Due Dates Due to LOF - DDS	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	CW	L	-	0.0%	6.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	3.9%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	1.9%		Base < 10	-	n/a	1.4%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	HS	L	-	0.0%	2.7%		(0.75)	Yes	n/a	0.0%		Base < 10	-	n/a	1.8%		Base < 10	-	-
47-04	% Missed Due Dates Due to LOF - DS1	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	3.3%		Base < 10	-	n/a	16.0%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	HS	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-05	% Missed Due Dates Due to LOF - DS3	ST	L	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	CW	L	-	2.6%	0.2%		4.18	No	4.0%	0.2%		4.84	No	0.0%	0.4%		(0.36)	Yes	MISS
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	DF	L	-	0.0%	0.3%		(0.73)	Yes	0.9%	0.2%		1.25	Yes	0.8%	0.1%		1.90	No	HIT
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	HS	L	-	2.8%	6.2%		(1.82)	Yes	2.2%	3.7%		(1.04)	Yes	5.2%	2.1%		2.20	No	HIT
47-06	% Missed Due Dates Due to LOF - ISDN/BRI	ST	L	-	3.1%	1.8%		0.87	Yes	0.0%	1.7%		(0.87)	Yes	1.9%	1.4%		0.29	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
47-07	% Missed Due Dates Due to LOF - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	HIT
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	CW	L	-	n/a	0.2%		Base < 10	-	0.0%	0.2%		Base < 10	-	n/a	0.4%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	DF	L	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	HS	L	-	n/a	6.2%		Base < 10	-	n/a	3.7%		Base < 10	-	n/a	2.1%		Base < 10	-	-
47-08	% Missed Due Dates Due to LOF - ISDN/Combo	ST	L	-	n/a	1.8%		Base < 10	-	0.0%	1.7%		Base < 10	-	n/a	1.4%		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	HS	L	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	-
47-09	% Missed Due Dates Due to LOF > 30 Days - VGPL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	20.8%		Base < 10	-	n/a	12.5%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-10	% Missed Due Dates Due to LOF > 30 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	CW	L	-	n/a	50.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	HS	L	-	n/a	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-11	% Missed Due Dates Due to LOF > 30 Days - DDS	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	DF	L	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-12	% Missed Due Dates Due to LOF > 30 Days - DS1	ST	L	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-13	% Missed Due Dates Due to LOF > 30 Days - DS3	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	HS	L	-	0.0%	8.7%		Base < 10	-	0.0%	5.8%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-14	% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	ST	L	-	0.0%	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-15	% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	HS	L	-	n/a	8.7%		Base < 10	-	n/a	5.8%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-16	% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	ST	L	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	HS	L	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-17	% Missed Due Dates Due to LOF > 90 Days - VGPL	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-18	% Missed Due Dates Due to LOF > 90 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
47-19	% Missed Due Dates Due to LOF > 90 Days - DDS	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	DF	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-20	% Missed Due Dates Due to LOF > 90 Days - DS1	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-21	% Missed Due Dates Due to LOF > 90 Days - DS3	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	CW	-	-	n/a	3.6		Base < 10	-	n/a	8.6		Base < 10	-	n/a	6.6		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	HS	-	-	n/a	14.9		Base < 10	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	CW	-	-	n/a	n/a		Base < 10	-	n/a	3.6		Base < 10	-	n/a	6.5		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	DF	-	-	n/a	n/a		Base < 10	-	n/a	18.5		Base < 10	-	n/a	14.3		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	HS	-	-	n/a	n/a		Base < 10	-	n/a	7.8		Base < 10	-	n/a	6.5		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
48-02	Avg Delay Days Due to LOF - DSL	ST	-	-	n/a	n/a		Base < 10	-	n/a	11.0		Base < 10	-	n/a	1.0		Base < 10	-	-
48-03	Avg Delay Days Due to LOF - DDS	CW	-	-	n/a	30.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg Delay Days Due to LOF - DDS	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg Delay Days Due to LOF - DDS	HS	-	-	n/a	2.0		Base < 10	-	n/a	35.0		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg Delay Days Due to LOF - DDS	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-04	Avg Delay Days Due to LOF - DS1	CW	-	-	n/a	13.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	25.5		Base < 10	-	-
48-04	Avg Delay Days Due to LOF - DS1	DF	-	-	n/a	n/a		Base < 10	-	n/a	24.0		Base < 10	-	n/a	12.0		Base < 10	-	-
48-04	Avg Delay Days Due to LOF - DS1	HS	-	-	n/a	8.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.0		Base < 10	-	-
48-04	Avg Delay Days Due to LOF - DS1	ST	-	-	n/a	n/a		Base < 10	-	n/a	52.5		Base < 10	-	n/a	30.3		Base < 10	-	-
48-05	Avg Delay Days Due to LOF - DS3	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg Delay Days Due to LOF - DS3	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg Delay Days Due to LOF - DS3	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg Delay Days Due to LOF - DS3	ST	-	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-06	Avg Delay Days due to LOF - ISDN/BRI	CW	-	-	9.3	8.5		Base < 10	-	8.5	6.0		Base < 10	-	n/a	6.5		Base < 10	-	-
48-06	Avg Delay Days due to LOF - ISDN/BRI	DF	-	-	n/a	7.3		Base < 10	-	26.0	7.2		Base < 10	-	27.0	5.0		Base < 10	-	-
48-06	Avg Delay Days due to LOF - ISDN/BRI	HS	-	-	8.8	12.5		Base < 10	-	15.8	12.3		Base < 10	-	10.9	9.4		Base < 10	-	-
48-06	Avg Delay Days due to LOF - ISDN/BRI	ST	-	-	6.7	12.4		Base < 10	-	n/a	9.5		Base < 10	-	3.0	7.5		Base < 10	-	-
48-07	Avg Delay Days due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg Delay Days due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg Delay Days due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg Delay Days due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-08	Avg Delay Days due to LOF - ISDN/Combo	CW	-	-	n/a	8.5		Base < 10	-	n/a	6.0		Base < 10	-	n/a	6.5		Base < 10	-	-
48-08	Avg Delay Days due to LOF - ISDN/Combo	DF	-	-	n/a	7.3		Base < 10	-	n/a	7.2		Base < 10	-	n/a	5.0		Base < 10	-	-
48-08	Avg Delay Days due to LOF - ISDN/Combo	HS	-	-	n/a	12.5		Base < 10	-	n/a	12.3		Base < 10	-	n/a	9.4		Base < 10	-	-
48-08	Avg Delay Days due to LOF - ISDN/Combo	ST	-	-	n/a	12.4		Base < 10	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	-
49-01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	CW	M	-	4.5	10.3		Base < 10	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	-
49-01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	DF	M	-	1.7	5.6		Base < 10	-	2.5	28.6		(5.41)	Yes	2.3	24.1		(2.32)	Yes	HIT
49-01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	HS	M	-	n/a	21.8		Base < 10	-	3.0	20.8		(1.77)	Yes	6.1	7.2		(0.31)	Yes	HIT
49-01	Avg Delay Days for SWBT Caused Missed Due Dates - VGPL	ST	M	-	n/a	11.4		Base < 10	-	4.0	2.7		1.66	Yes	n/a	8.0		Base < 10	-	-
49-02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	CW	M	-	n/a	n/a		Base < 10	-	n/a	2.9		Base < 10	-	n/a	3.2		Base < 10	-	-
49-02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	DF	M	-	n/a	n/a		Base < 10	-	n/a	10.6		Base < 10	-	n/a	4.7		Base < 10	-	-
49-02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	HS	M	-	n/a	n/a		Base < 10	-	n/a	5.3		Base < 10	-	n/a	3.1		Base < 10	-	-
49-02	Avg Delay Days for SWBT Caused Missed Due Dates - DSL	ST	M	-	n/a	n/a		Base < 10	-	n/a	8.8		Base < 10	-	n/a	4.2		Base < 10	-	-
49-03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	CW	M	-	n/a	30.5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	DF	M	-	16.0	n/a		Base < 10	-	n/a	8.0		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	HS	M	-	n/a	2.0		Base < 10	-	n/a	35.0		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg Delay Days for SWBT Caused Missed Due Dates - DDS	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	CW	M	-	n/a	10.0		Base < 10	-	n/a	5.7		Base < 10	-	n/a	9.4		Base < 10	-	-
49-04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	DF	M	-	n/a	34.3		Base < 10	-	n/a	29.0		Base < 10	-	n/a	21.0		Base < 10	-	-
49-04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	HS	M	-	5.0	5.3		Base < 10	-	n/a	3.0		Base < 10	-	n/a	5.5		Base < 10	-	-
49-04	Avg Delay Days for SWBT Caused Missed Due Dates - DS1	ST	M	-	n/a	8.0		Base < 10	-	n/a	23.0		Base < 10	-	n/a	19.3		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	DF	M	-	60.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	HS	M	-	22.6	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg Delay Days for SWBT Caused Missed Due Dates - DS3	ST	M	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	CW	M	-	22.8	6.1		7.55	No	9.4	8.7		Base < 10	-	3.0	8.4		Base < 10	-	-
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	DF	M	-	7.7	5.7		0.80	Yes	9.1	10.5		Base < 10	-	20.6	33.2		Base < 10	-	-
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	HS	M	-	4.8	12.5		(1.95)	Yes	5.7	14.2		(2.32)	Yes	13.5	15.2		(0.14)	Yes	HIT
49-06	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	ST	M	-	18.4	4.5		9.62	No	2.3	7.9		Base < 10	-	6.7	6.2		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	CW	M	-	n/a	9.8		Base < 10	-	n/a	6.0		Base < 10	-	n/a	6.0		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	6.0	4.7		0.87	Yes	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	HS	M	-	n/a	2.7		Base < 10	-	n/a	9.1		Base < 10	-	n/a	9.0		Base < 10	-	-
49-07	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	ST	M	-	n/a	8.0		Base < 10	-	n/a	4.9		Base < 10	-	n/a	1.0		Base < 10	-	-

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	CW	M	-	n/a	6.1		Base < 10	-	n/a	8.7		Base < 10	-	n/a	8.4		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	DF	M	-	n/a	5.7		Base < 10	-	n/a	10.5		Base < 10	-	n/a	33.2		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	HS	M	-	n/a	12.5		Base < 10	-	n/a	14.2		Base < 10	-	n/a	15.2		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	ST	M	-	n/a	4.5		Base < 10	-	n/a	7.9		Base < 10	-	n/a	6.2		Base < 10	-	-
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	1.0%		(0.79)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	1.2%		(2.18)	Yes	0.0%	0.0%		(0.41)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	HS	L	-	0.0%	1.4%		(1.60)	Yes	0.0%	0.2%		(0.71)	Yes	0.0%	0.7%		(1.40)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	n/a	n/a		Base < 10	-	0.0%	0.5%		Base < 10	-	n/a	0.2%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	CW	L	-	0.0%	12.5%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	HS	L	-	0.0%	0.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	2.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	DF	L	-	0.0%	1.0%		(0.41)	Yes	n/a	1.9%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	HS	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	1.6%		Base < 10	-	n/a	8.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	DF	L	-	3.6%	0.0%		0.27	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	HS	L	-	3.8%	0.0%		0.63	Yes	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	CW	L	-	2.6%	0.0%		5.74	No	0.0%	0.2%		(0.28)	Yes	0.0%	0.3%		(0.31)	Yes	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	DF	L	-	0.6%	0.2%		0.93	Yes	0.0%	0.7%		(0.92)	Yes	0.8%	4.6%		(1.99)	Yes	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	HS	L	-	0.6%	2.2%		(1.47)	Yes	0.5%	3.2%		(2.05)	Yes	0.7%	1.9%		(0.96)	Yes	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	ST	L	-	4.0%	0.8%		2.83	No	0.0%	1.4%		(0.80)	Yes	0.0%	0.0%		0.00	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	0.0%	0.3%		(0.49)	Yes	0.0%	0.0%		(0.09)	Yes	0.0%	0.0%		0.00	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.4%		(1.40)	Yes	0.0%	0.1%		(0.26)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	HIT
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	DF	L	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	n/a	4.6%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	HS	L	-	n/a	2.2%		Base < 10	-	n/a	3.2%		Base < 10	-	n/a	1.9%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	ST	L	-	n/a	0.8%		Base < 10	-	0.0%	1.4%		Base < 10	-	n/a	0.0%		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	CW	H	H	7.4	6.4		Base < 10	-	0.1	5.7		Base < 10	-	8.6	5.7		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	DF	H	H	7.1	4.9		0.80	Yes	4.8	4.3		0.46	Yes	9.6	4.0		6.45	No	HIT
52-01	Mean Time to Restore - VGPL - Dispatch	HS	H	H	5.8	4.9		Base < 10	-	2.4	5.2		Base < 10	-	17.4	5.1		8.19	No	-
52-01	Mean Time to Restore - VGPL - Dispatch	ST	H	H	4.9	5.7		Base < 10	-	9.8	5.5		Base < 10	-	6.7	6.3		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	4.8		Base < 10	-	n/a	5.2		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	7.3		Base < 10	-	8.3	5.2		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	28.0		Base < 10	-	n/a	25.6		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	5.0		Base < 10	-	n/a	6.7		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	CW	H	H	3.3	2.8		Base < 10	-	n/a	n/a		Base < 10	-	n/a	3.4		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	DF	H	H	5.2	10.8		Base < 10	-	n/a	3.2		Base < 10	-	n/a	6.3		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	HS	H	H	2.9	3.3		Base < 10	-	n/a	2.0		Base < 10	-	n/a	5.1		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	ST	H	H	n/a	3.7		Base < 10	-	n/a	0.9		Base < 10	-	n/a	n/a		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	CW	H	H	3.5	4.1		Base < 10	-	n/a	2.7		Base < 10	-	n/a	3.4		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	DF	H	H	5.7	2.8		Base < 10	-	n/a	2.8		Base < 10	-	3.4	2.6		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	HS	H	H	5.2	3.8		Base < 10	-	n/a	4.0		Base < 10	-	n/a	2.7		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	ST	H	H	n/a	3.3		Base < 10	-	n/a	3.8		Base < 10	-	n/a	4.1		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	CW	H	H	2.1	n/a		Base < 10	-	n/a	3.5		Base < 10	-	n/a	7.8		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
52-05	Mean Time to Restore - DS3 - Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	HS	H	H	n/a	6.3		Base < 10	-	27.6	9.8		Base < 10	-	n/a	7.1		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	-
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	CW	H	H	4.1	6.9		Base < 10	-	9.8	5.5		Base < 10	-	11.1	9.2		0.35	Yes	-
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	DF	H	H	5.9	5.4		0.31	Yes	5.5	5.6		(0.07)	Yes	8.7	4.8		3.06	No	HIT
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	HS	H	H	9.6	13.7		(0.43)	Yes	15.0	7.1		1.49	Yes	11.1	5.7		3.92	No	HIT
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	ST	H	H	5.1	6.6		(0.52)	Yes	12.1	9.1		0.82	Yes	15.8	5.2		10.83	No	HIT
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	CW	H	H	n/a	5.8		Base < 10	-	n/a	3.2		Base < 10	-	4.8	5.2		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	DF	H	H	n/a	3.7		Base < 10	-	n/a	5.3		Base < 10	-	n/a	4.0		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	HS	H	H	1.4	3.3		Base < 10	-	1.2	3.1		Base < 10	-	n/a	3.6		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	ST	H	H	n/a	4.7		Base < 10	-	n/a	7.4		Base < 10	-	1.5	3.8		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	CW	H	H	n/a	6.9		Base < 10	-	n/a	5.5		Base < 10	-	4.7	9.2		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	DF	H	H	n/a	5.4		Base < 10	-	n/a	5.6		Base < 10	-	n/a	4.8		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	HS	H	H	n/a	13.7		Base < 10	-	n/a	7.1		Base < 10	-	n/a	5.7		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	ST	H	H	n/a	6.6		Base < 10	-	18.6	9.1		Base < 10	-	n/a	5.2		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	CW	H	H	2.4	2.1		Base < 10	-	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	DF	H	H	0.1	1.4		Base < 10	-	31.1	0.9		Base < 10	-	0.5	1.3		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	HS	H	H	n/a	6.3		Base < 10	-	0.8	1.8		Base < 10	-	n/a	0.8		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	ST	H	H	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	0.7		Base < 10	-	n/a	1.0		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	n/a	0.8		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	6.4		Base < 10	-	n/a	16.3		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	1.1		Base < 10	-	n/a	0.7		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	1.8		Base < 10	-	n/a	0.1		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	DF	H	H	n/a	4.7		Base < 10	-	n/a	0.4		Base < 10	-	n/a	0.6		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	HS	H	H	n/a	1.1		Base < 10	-	n/a	4.9		Base < 10	-	n/a	0.7		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	ST	H	H	n/a	0.1		Base < 10	-	n/a	2.3		Base < 10	-	n/a	0.5		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	n/a	0.7		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	0.4	0.4		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	HS	H	H	1.1	2.1		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	ST	H	H	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	n/a	0.6		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	ST	H	H	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	CW	H	H	0.0	1.6		Base < 10	-	n/a	0.8		Base < 10	-	2.5	1.1		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	DF	H	H	0.5	1.3		Base < 10	-	0.0	0.7		Base < 10	-	0.9	0.5		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	HS	H	H	0.0	9.6		Base < 10	-	0.3	5.1		Base < 10	-	0.0	3.6		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	ST	H	H	0.0	0.9		Base < 10	-	0.0	1.3		Base < 10	-	0.0	0.9		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	2.3	0.6		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.2		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	9.2		Base < 10	-	n/a	1.5		Base < 10	-	0.0	0.7		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	n/a	1.6		Base < 10	-	0.8	1.5		Base < 10	-	n/a	1.0		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	CW	H	H	n/a	1.6		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.1		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	DF	H	H	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	HS	H	H	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	ST	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	-
53-01	% Repeat Reports - VGPL	CW	H	H	28.6%	10.4%		Base < 10	-	0.0%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	-
53-01	% Repeat Reports - VGPL	DF	H	H	12.9%	10.5%		0.44	Yes	12.5%	11.4%		0.22	Yes	3.7%	11.5%		(1.26)	Yes	HIT
53-01	% Repeat Reports - VGPL	HS	H	H	22.2%	13.3%		Base < 10	-	0.0%	14.0%		Base < 10	-	0.0%	13.7%		(1.43)	Yes	-
53-01	% Repeat Reports - VGPL	ST	H	H	20.0%	10.3%		Base < 10	-	14.3%	15.7%		Base < 10	-	0.0%	16.5%		Base < 10	-	-
53-02	% Repeat Reports - DSL	CW	H	H	n/a	n/a		Base < 10	-	n/a	22.2%		Base < 10	-	n/a	16.1%		Base < 10	-	-
53-02	% Repeat Reports - DSL	DF	H	H	n/a	n/a		Base < 10	-	n/a	13.0%		Base < 10	-	0.0%	10.4%		Base < 10	-	-

Texas Performance Measures

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
53-02	% Repeat Reports - DSL	HS	H	H	n/a	n/a		Base < 10	-	n/a	16.7%		Base < 10	-	n/a	13.5%		Base < 10	-	-
53-02	% Repeat Reports - DSL	ST	H	H	n/a	n/a		Base < 10	-	n/a	12.2%		Base < 10	-	n/a	10.5%		Base < 10	-	-
53-03	% Repeat Reports - DDS	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-03	% Repeat Reports - DDS	DF	H	H	0.0%	13.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	26.9%		Base < 10	-	-
53-03	% Repeat Reports - DDS	HS	H	H	0.0%	11.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	18.2%		Base < 10	-	-
53-03	% Repeat Reports - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	20.0%		Base < 10	-	-
53-04	% Repeat Reports - DS1	CW	H	H	0.0%	20.0%		Base < 10	-	n/a	21.1%		Base < 10	-	n/a	16.4%		Base < 10	-	-
53-04	% Repeat Reports - DS1	DF	H	H	66.7%	21.0%		Base < 10	-	n/a	13.1%		Base < 10	-	0.0%	21.8%		Base < 10	-	-
53-04	% Repeat Reports - DS1	HS	H	H	42.9%	20.5%		Base < 10	-	n/a	17.2%		Base < 10	-	n/a	22.3%		Base < 10	-	-
53-04	% Repeat Reports - DS1	ST	H	H	n/a	8.6%		Base < 10	-	n/a	18.0%		Base < 10	-	n/a	10.9%		Base < 10	-	-
53-05	% Repeat Reports - DS3	CW	H	H	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-05	% Repeat Reports - DS3	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-05	% Repeat Reports - DS3	HS	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	-
53-05	% Repeat Reports - DS3	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-06	% Repeat Reports - ISDN/BRI	CW	H	H	11.1%	2.6%		Base < 10	-	14.3%	2.0%		Base < 10	-	0.0%	2.4%		(0.62)	Yes	-
53-06	% Repeat Reports - ISDN/BRI	DF	H	H	5.0%	2.8%		0.59	Yes	0.0%	2.6%		(0.73)	Yes	0.0%	2.7%		(0.62)	Yes	HIT
53-06	% Repeat Reports - ISDN/BRI	HS	H	H	17.6%	2.4%		4.10	No	20.0%	2.4%		4.48	No	14.3%	2.2%		4.28	No	MISS
53-06	% Repeat Reports - ISDN/BRI	ST	H	H	17.6%	3.1%		3.41	No	35.7%	2.7%		7.56	No	31.6%	2.6%		7.90	No	MISS
53-07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.1%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	DF	H	H	0.0%	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	HS	H	H	0.0%	0.1%		Base < 10	-	100.0%	0.1%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	ST	H	H	n/a	0.1%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	CW	H	H	n/a	2.6%		Base < 10	-	n/a	2.0%		Base < 10	-	0.0%	2.4%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	DF	H	H	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.7%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	HS	H	H	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.2%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	ST	H	H	n/a	3.1%		Base < 10	-	0.0%	2.7%		Base < 10	-	n/a	2.6%		Base < 10	-	-
54-01	Failure Frequency - VGPL	CW	L	-	0.4%	0.7%		(1.79)	Yes	0.1%	0.5%		(2.60)	Yes	0.3%	0.4%		(0.87)	Yes	HIT
54-01	Failure Frequency - VGPL	DF	L	-	0.4%	0.7%		(2.75)	Yes	0.6%	0.7%		(0.40)	Yes	0.4%	0.7%		(2.57)	Yes	HIT
54-01	Failure Frequency - VGPL	HS	L	-	0.4%	0.8%		(1.90)	Yes	0.3%	0.8%		(2.40)	Yes	0.5%	0.6%		(0.64)	Yes	HIT
54-01	Failure Frequency - VGPL	ST	L	-	0.3%	0.6%		(1.25)	Yes	0.4%	0.6%		(0.82)	Yes	0.1%	0.6%		(2.76)	Yes	HIT
54-02	Failure Frequency - DSL	CW	L	-	n/a	n/a		Base < 10	-	0.0%	4.2%		Base < 10	-	0.0%	5.0%		Base < 10	-	-
54-02	Failure Frequency - DSL	DF	L	-	n/a	n/a		Base < 10	-	0.0%	4.6%		Base < 10	-	66.7%	5.2%		Base < 10	-	-
54-02	Failure Frequency - DSL	HS	L	-	n/a	n/a		Base < 10	-	0.0%	8.4%		Base < 10	-	0.0%	4.3%		Base < 10	-	-
54-02	Failure Frequency - DSL	ST	L	-	n/a	n/a		Base < 10	-	0.0%	4.1%		Base < 10	-	0.0%	3.0%		Base < 10	-	-
54-03	Failure Frequency - DDS	CW	L	-	8.3%	1.6%		1.59	Yes	0.0%	1.1%		Base < 10	-	0.0%	1.6%		Base < 10	-	-
54-03	Failure Frequency - DDS	DF	L	-	2.4%	2.4%		(0.02)	Yes	0.0%	2.3%		Base < 10	-	0.0%	2.7%		Base < 10	-	-
54-03	Failure Frequency - DDS	HS	L	-	3.0%	1.8%		0.52	Yes	0.0%	1.8%		Base < 10	-	0.0%	2.2%		Base < 10	-	-
54-03	Failure Frequency - DDS	ST	L	-	0.0%	0.8%		Base < 10	-	0.0%	2.3%		Base < 10	-	0.0%	1.5%		Base < 10	-	-
54-04	Failure Frequency - DS1	CW	L	-	6.7%	6.2%		0.07	Yes	0.0%	4.8%		Base < 10		0.0%	2.9%		Base < 10	-	-
54-04	Failure Frequency - DS1	DF	L	-	4.6%	7.2%		(0.78)	Yes	0.0%	5.8%		(0.90)	Yes	14.3%	5.3%		1.46	Yes	HIT
54-04	Failure Frequency - DS1	HS	L	-	16.3%	5.3%		3.02	No	0.0%	6.3%		Base < 10	-	0.0%	5.3%		Base < 10	-	-
54-04	Failure Frequency - DS1	ST	L	-	0.0%	3.9%		(0.96)	Yes	0.0%	2.7%		Base < 10	-	0.0%	2.5%		Base < 10	-	-
54-05	Failure Frequency - DS3	CW	L	-	3.8%	0.0%		1.27	Yes	n/a	6.5%		Base < 10	-	n/a	2.1%		Base < 10	-	-
54-05	Failure Frequency - DS3	DF	L	-	0.0%	2.9%		(1.23)	Yes	n/a	1.4%		Base < 10	-	n/a	1.4%		Base < 10	-	-
54-05	Failure Frequency - DS3	HS	L	-	0.0%	6.1%		(1.75)	Yes	100.0%	8.2%		Base < 10	-	0.0%	8.3%		Base < 10	-	-
54-05	Failure Frequency - DS3	ST	L	-	0.0%	6.5%		Base < 10	-	n/a	3.3%		Base < 10	-	n/a	6.9%		Base < 10	-	-
54-06	Failure Frequency - ISDN/BRI	CW	L	-	2.0%	2.6%		(0.70)	Yes	1.7%	2.0%		(0.37)	Yes	4.0%	2.4%		2.06	No	HIT
54-06	Failure Frequency - ISDN/BRI	DF	L	-	2.3%	2.8%		(0.94)	Yes	2.2%	2.6%		(0.73)	Yes	1.4%	2.7%		(2.36)	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	HS	L	-	2.6%	2.4%		0.36	Yes	2.1%	2.4%		(0.43)	Yes	3.5%	2.2%		2.35	No	HIT
54-06	Failure Frequency - ISDN/BRI	ST	L	-	4.0%	3.1%		0.95	Yes	3.3%	2.7%		0.70	Yes	4.2%	2.6%		2.04	No	HIT
54-07	Failure Frequency - ISDN/PRI	CW	L	-	0.0%	0.0%		(0.53)	Yes	0.0%	0.0%		(0.48)	Yes	0.1%	0.1%		0.81	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	DF	L	-	0.1%	0.1%		0.34	Yes	0.0%	0.1%		(0.86)	Yes	0.0%	0.1%		(1.03)	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	HS	L	-	0.1%	0.1%		0.49	Yes	0.1%	0.1%		0.09	Yes	0.1%	0.0%		0.53	Yes	HIT

Texas Performance Measures

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
54-07	Failure Frequency - ISDN/PRI	ST	L	-	0.0%	0.1%		(0.66)	Yes	0.2%	0.0%		1.30	Yes	0.2%	0.0%		1.73	Yes	HIT
54-08	Failure Frequency - ISDN/Combo	CW	L	-	n/a	2.6%		Base < 10	-	0.0%	2.0%		Base < 10	-	20.0%	2.4%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	DF	L	-	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.7%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	HS	L	-	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.2%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	ST	L	-	n/a	3.1%		Base < 10	-	7.7%	2.7%		1.09	Yes	0.0%	2.6%		(0.56)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	CW	-	-	2.6		3.0	(0.38)	Yes	2.6		3.0	(0.36)	Yes	2.8		3.0	(0.17)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	DF	-	-	3.1		3.0	0.12	Yes	3.5		3.0	0.46	Yes	2.9		3.0	(0.11)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	HS	-	-	3.0		3.0	0.02	Yes	3.1		3.0	0.06	Yes	2.2		3.0	(0.76)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	2.7		3.0	(0.31)	Yes	3.7		3.0	0.71	Yes	HIT
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	CW	-	-	2.8		3.0	(0.18)	Yes	3.2		3.0	0.19	Yes	3.5		3.0	0.53	Yes	HIT
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	DF	-	-	5.8		3.0	2.83	No	n/a		3.0	Base < 10	-	4.5		3.0	1.45	Yes	-
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	HS	-	-	6.5		3.0	3.50	No	3.8		3.0	0.80	Yes	4.6		3.0	1.58	Yes	HIT
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	CW	-	-	1.6		2.0	(0.40)	Yes	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	DF	-	-	n/a		2.0	Base < 10	-	0.1		2.0	(1.93)	Yes	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	HS	-	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	ST	-	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
55-07 1	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07 1	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07 1	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07 1	Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07 2	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	CW	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07 2	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07 2	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07 2	Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07 3	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-07 3	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-07 3	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-07 3	Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-08 1	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08 1	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08 1	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08 1	Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08 2	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	CW	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08 2	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08 2	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08 2	Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08 3	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-08 3	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-08 3	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55-08 3	Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	n/a		0.0	Base < 10	-	-
55 1-01	Avg Installation Interval - DSL - No Conditioning	CW	Y	Y	5.4	5.0		0.34	Yes	6.6	5.3		1.81	No	6.9	5.6		1.64	Yes	HIT
55 1-01	Avg Installation Interval - DSL - No Conditioning	DF	Y	Y	9.8	4.9		Base < 10	-	7.0	5.7		2.22	No	7.2	6.2		1.94	No	MISS
55 1-01	Avg Installation Interval - DSL - No Conditioning	HS	Y	Y	7.0	7.5		Base < 10	-	6.9	8.2		(2.16)	Yes	7.4	8.4		(1.78)	Yes	HIT
55 1-01	Avg Installation Interval - DSL - No Conditioning	ST	Y	Y	n/a	6.0		Base < 10	-	n/a	6.1		Base < 10	-	n/a	6.1		Base < 10	-	-
55 1-02	Avg Installation Interval - DSL - Conditioning	CW	Y	Y	9.7	13.0		Base < 10	-	26.0	n/a		Base < 10	-	16.1	n/a		Base < 10	-	-
55 1-02	Avg Installation Interval - DSL - Conditioning	DF	Y	Y	17.9	8.3		5.74	No	17.6	11.5		5.31	No	13.8	11.5		0.89	Yes	MISS
55 1-02	Avg Installation Interval - DSL - Conditioning	HS	Y	Y	15.0	n/a		Base < 10	-	17.2	n/a		Base < 10	-	13.7	n/a		n/a	-	-
55 1-02	Avg Installation Interval - DSL - Conditioning	ST	Y	Y	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	15.0	n/a		Base < 10	-	-
56-01 1	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	CW	H	H	98.4%		95.0%	(3.45)	Yes	99.5%		95.0%	(4.46)	Yes	99.4%		95.0%	(4.40)	Yes	HIT
56-01 1	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	DF	H	H	97.5%		95.0%	(2.48)	Yes	97.0%		95.0%	(2.02)	Yes	97.9%		95.0%	(2.85)	Yes	HIT
56-01 1	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	HS	H	H	98.6%		95.0%	(3.65)	Yes	97.9%		95.0%	(2.85)	Yes	97.2%		95.0%	(2.21)	Yes	HIT
56-01 1	% Installed Within "x" Days - 8.0 dB Loop (1-10 Loops)	ST	H	H	100.0%		95.0%	Base < 10	-	92.3%		95.0%	2.69	No	82.4%		95.0%	12.65	No	MISS
56-01 2	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	CW	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01 2	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-01 2	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	HS	H	H	100.0%		95.0%	Base < 10	-	50.0%		95.0%	Base < 10	-	80.0%		95.0%	Base < 10	-	-
56-01 2	% Installed Within "x" Days - 8.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-01 3	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01 3	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-01 3	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01 3	% Installed Within "x" Days - 8.0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 1	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	CW	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 1	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02 1	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	HS	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	-
56-02 1	% Installed Within "x" Days - 5.0 dB Loop (1-10 Loops)	ST	H	H	100.0%		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02 2	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 2	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	DF	H	H	50.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 2	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 2	% Installed Within "x" Days - 5.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 3	% Installed Within "x" Days - 5.0 dB Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
56-02 3	% Installed Within "x" Days - 5.0 dB Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 3	% Installed Within "x" Days - 5.0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02 3	% Installed Within "x" Days - 5.0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 1	% Installed Within "x" Days - BRI Loop (1-10 Loops)	CW	H	H	90.9%		95.0%	4.09	No	81.3%		95.0%	13.75	No	93.3%		95.0%	1.67	Yes	MISS
56-03 1	% Installed Within "x" Days - BRI Loop (1-10 Loops)	DF	H	H	79.2%		95.0%	15.83	No	100.0%		95.0%	Base < 10	-	75.8%		95.0%	19.24	No	MISS
56-03 1	% Installed Within "x" Days - BRI Loop (1-10 Loops)	HS	H	H	70.0%		95.0%	25.00	No	90.0%		95.0%	5.00	No	60.4%		95.0%	34.58	No	MISS
56-03 1	% Installed Within "x" Days - BRI Loop (1-10 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	50.0%		95.0%	Base < 10	-	83.3%		95.0%	Base < 10	-	-
56-03 2	% Installed Within "x" Days - BRI Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 2	% Installed Within "x" Days - BRI Loop (11-20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 2	% Installed Within "x" Days - BRI Loop (11-20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 2	% Installed Within "x" Days - BRI Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 3	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 3	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 3	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03 3	% Installed Within "x" Days - BRI Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-04 1	% Installed Within "x" Days - DS1 Loop (All Orders)	CW	H	H	60.0%		95.0%	35.00	No	92.9%		95.0%	2.14	No	57.1%		95.0%	Base < 10	-	MISS
56-04 1	% Installed Within "x" Days - DS1 Loop (All Orders)	DF	H	H	75.0%		95.0%	Base < 10	-	77.8%		95.0%	Base < 10	-	64.3%		95.0%	30.71	No	-
56-04 1	% Installed Within "x" Days - DS1 Loop (All Orders)	HS	H	H	60.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	-
56-04 1	% Installed Within "x" Days - DS1 Loop (All Orders)	ST	H	H	100.0%		95.0%	Base < 10	-	50.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-05 1	% Installed Within "x" Days - Analog Line Port (All Orders)	CW	H	H	90.0%		95.0%	5.00	No	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-05 1	% Installed Within "x" Days - Analog Line Port (All Orders)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	(5.00)	Yes	n/a		95.0%	Base < 10	-	-
56-05 1	% Installed Within "x" Days - Analog Line Port (All Orders)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-05 1	% Installed Within "x" Days - Analog Line Port (All Orders)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-06 1	% Installed Within "x" Days - Analog Trunk Port (All Orders)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06 1	% Installed Within "x" Days - Analog Trunk Port (All Orders)	DF	H	H	0.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06 1	% Installed Within "x" Days - Analog Trunk Port (All Orders)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06 1	% Installed Within "x" Days - Analog Trunk Port (All Orders)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 1	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	CW	H	H	0.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 1	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-07 1	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 1	% Installed Within "x" Days - DS1 Dedicated Circuit (1-10 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 2	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 2	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 2	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07 2	% Installed Within "x" Days - DS1 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 1	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 1	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-08 1	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 1	% Installed Within "x" Days - DS3 Dedicated Circuit (1-10 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 2	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 2	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 2	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08 2	% Installed Within "x" Days - DS3 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
57-01	Avg. Response Time for Loop Make-Up Information	CW	L	M	3.5	3.2		2.51	No	2.3	2.3		0.28	Yes	1.6	1.9		(1.49)	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	DF	L	M	3.2	3.0		0.92	Yes	2.1	2.1		(0.52)	Yes	2.1	2.0		1.03	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	HS	L	M	1.0	4.2		(30.29)	Yes	0.4	3.2		(40.44)	Yes	0.4	3.7		(52.91)	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	ST	L	M	n/a	1.4		Base < 10	-	0.3	0.9		Base < 10	-	0.2	0.5		Base < 10	-	-
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	CW	H	H	0.0%	11.7%		(2.84)	Yes	0.0%	10.7%		(4.13)	Yes	0.0%	11.1%		(3.87)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	DF	H	H	0.0%	10.7%		(2.63)	Yes	0.0%	10.1%		(2.87)	Yes	1.3%	11.5%		(2.85)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	HS	H	H	0.6%	12.0%		(6.14)	Yes	0.2%	11.6%		(7.55)	Yes	0.5%	12.0%		(8.60)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	ST	H	H	0.0%	11.2%		Base < 10	-	0.0%	11.0%		(1.57)	Yes	0.0%	11.1%		(1.12)	Yes	HIT
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	CW	H	H	0.7%	0.3%		0.84	Yes	1.5%	0.3%		2.77	No	1.2%	0.2%		3.31	No	MISS
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	DF	H	H	0.2%	0.4%		(0.58)	Yes	0.6%	0.3%		1.46	Yes	0.3%	0.3%		(0.05)	Yes	HIT

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	HS	H	H	0.3%	0.3%		(0.02)	Yes	1.9%	0.3%		9.92	No	1.5%	0.2%		9.68	No	MISS
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	ST	H	H	4.3%	0.2%		7.55	No	1.8%	0.2%		2.82	No	2.1%	0.2%		3.08	No	MISS
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	CW	H	H	0.0%	16.3%		(1.76)	Yes	33.3%	7.4%		Base < 10	-	0.0%	5.6%		(1.00)	Yes	HIT
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	DF	H	H	0.0%	0.3%		(0.65)	Yes	0.0%	1.7%		(1.70)	Yes	0.0%	0.5%		(0.80)	Yes	HIT
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	HS	H	H	0.0%	10.5%		(2.68)	Yes	0.0%	3.9%		Base < 10	-	25.4%	8.8%		4.72	No	-
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	ST	H	H	8.1%	0.6%		4.82	No	2.8%	1.4%		0.66	Yes	0.0%	0.5%		(0.44)	Yes	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	CW	H	H	5.3%	5.7%		(0.14)	Yes	13.8%	6.2%		2.76	No	3.0%	8.9%		(1.68)	Yes	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	DF	H	H	11.3%	6.9%		1.75	No	9.9%	6.6%		1.17	Yes	19.0%	13.4%		1.64	Yes	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	HS	H	H	21.7%	27.9%		(1.07)	Yes	14.5%	29.5%		(2.81)	Yes	32.8%	22.6%		3.05	No	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	ST	H	H	0.0%	30.4%		Base < 10	-	7.1%	34.6%		(2.14)	Yes	23.1%	21.1%		0.18	Yes	HIT
58-05	% SWBT Missed Dates Due - ISDN BRI Port	CW	H	H	n/a	5.7%		Base < 10	-	n/a	6.2%		Base < 10	-	n/a	8.9%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	DF	H	H	n/a	6.9%		Base < 10	-	n/a	6.6%		Base < 10	-	n/a	13.4%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	HS	H	H	n/a	27.9%		Base < 10	-	n/a	29.5%		Base < 10	-	n/a	22.6%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	ST	H	H	0.0%	30.4%		Base < 10	-	n/a	34.6%		Base < 10	-	100.0%	21.1%		Base < 10	-	-
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	CW	H	H	8.9%	8.0%		0.16	Yes	8.5%	5.3%		0.66	Yes	14.1%	13.7%		0.05	Yes	HIT
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	DF	H	H	15.8%	3.1%		2.95	No	4.8%	2.9%		0.55	Yes	16.5%	2.7%		2.85	No	MISS
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	HS	H	H	10.4%	5.5%		1.11	Yes	13.5%	2.2%		2.01	No	9.7%	3.6%		1.29	Yes	HIT
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	ST	H	H	16.7%	5.9%		1.49	Yes	12.8%	8.2%		0.78	Yes	20.0%	36.0%		(1.38)	Yes	HIT
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	CW	H	H	0.0%	8.0%		Base < 10	-	n/a	5.3%		Base < 10	-	0.0%	13.7%		Base < 10	-	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	DF	H	H	n/a	3.1%		Base < 10	-	n/a	2.9%		Base < 10	-	7.1%	2.7%		0.83	Yes	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	HS	H	H	34.3%	5.5%		3.94	No	0.0%	2.2%		Base < 10	-	n/a	3.6%		Base < 10	-	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	ST	H	H	n/a	5.9%		Base < 10	-	n/a	8.2%		Base < 10	-	n/a	36.0%		Base < 10	-	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	CW	H	H	0.0%	16.0%		(2.96)	Yes	n/a	5.5%		Base < 10	-	n/a	2.4%		Base < 10	-	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	DF	H	H	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	2.9%		Base < 10	-	HIT
58-08	% SWBT Missed Dates Due - ISDN/PRI	HS	H	H	n/a	0.8%		Base < 10	-	n/a	4.1%		Base < 10	-	n/a	1.4%		Base < 10	-	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	ST	H	H	0.0%	0.1%		(0.36)	Yes	n/a	5.6%		Base < 10	-	n/a	0.1%		Base < 10	-	-
58-09	% SWBT Missed Dates Due - DSL	CW	H	H	3.6%	1.3%		1.32	Yes	16.9%	2.3%		5.89	No	12.9%	3.1%		3.88	No	MISS
58-09	% SWBT Missed Dates Due - DSL	DF	H	H	14.0%	5.4%		2.37	No	11.7%	5.7%		2.77	No	10.1%	8.7%		0.69	Yes	MISS
58-09	% SWBT Missed Dates Due - DSL	HS	H	H	13.3%	2.3%		3.80	No	5.1%	4.0%		0.63	Yes	14.0%	4.9%		5.16	No	MISS
58-09	% SWBT Missed Dates Due - DSL	ST	H	H	n/a	3.5%		Base < 10	-	0.0%	3.7%		Base < 10	-	0.0%	6.9%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	CW	H	H	n/a	16.3%		Base < 10	-	n/a	7.4%		Base < 10	-	0.0%	5.6%		(0.97)	Yes	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	DF	H	H	0.0%	0.3%		Base < 10	-	n/a	1.7%		Base < 10	-	n/a	0.5%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	HS	H	H	n/a	10.5%		Base < 10	-	n/a	3.9%		Base < 10	-	n/a	8.8%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	ST	H	H	n/a	0.6%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	0.5%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	CW	H	H	n/a	16.3%		Base < 10	-	n/a	7.4%		Base < 10	-	n/a	5.6%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	DF	H	H	100.0%	0.3%		Base < 10	-	n/a	1.7%		Base < 10	-	0.0%	0.5%		(0.33)	Yes	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	HS	H	H	n/a	10.5%		Base < 10	-	n/a	3.9%		Base < 10	-	n/a	8.8%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	ST	H	H	n/a	0.6%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	0.5%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	50.0%	0.0%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	HS	H	H	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	ST	H	H	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	CW	H	H	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	DF	H	H	100.0%	0.0%		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	ST	H	H	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	CW	H	H	16.1%	16.3%		(0.02)	Yes	6.5%	7.4%		(0.20)	Yes	0.0%	5.6%		Base < 10	-	HIT
58-14	% SWBT Missed Dates Due - Analog Line Port	DF	H	H	0.0%	0.3%		Base < 10	-	0.0%	1.7%		(0.65)	Yes	0.0%	0.5%		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	HS	H	H	n/a	10.5%		Base < 10	-	0.0%	3.9%		Base < 10	-	0.0%	8.8%		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	ST	H	H	100.0%	0.6%		Base < 10	-	n/a	1.4%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	CW	H	H	7.0%	3.3%		3.99	No	3.1%	2.9%		0.20	Yes	6.1%	2.8%		5.00	No	MISS
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	DF	H	H	4.4%	2.9%		3.92	No	3.7%	3.1%		1.58	Yes	3.5%	2.9%		1.69	Yes	HIT
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	HS	H	H	6.1%	3.5%		5.72	No	5.9%	3.5%		6.34	No	8.2%	3.5%		12.93	No	MISS

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	ST	H	H	4.6%	3.4%		1.20	Yes	3.0%	3.3%		(0.28)	Yes	2.3%	3.0%		(0.63)	Yes	HIT
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	CW	H	H	6.3%	2.8%		0.84	Yes	0.0%	2.4%		Base < 10	-	11.8%	0.8%		4.75	No	-
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	DF	H	H	3.0%	2.1%		0.69	Yes	1.7%	1.7%		0.02	Yes	5.0%	3.7%		0.78	Yes	HIT
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	HS	H	H	4.8%	4.5%		0.11	Yes	12.5%	2.1%		Base < 10	-	1.4%	2.2%		(0.46)	Yes	HIT
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	ST	H	H	2.7%	2.1%		0.27	Yes	11.1%	1.6%		4.02	No	8.3%	1.8%		2.81	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	CW	H	H	15.1%	5.4%		3.75	No	29.1%	3.5%		10.44	No	34.3%	4.7%		9.53	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	DF	H	H	7.5%	4.8%		1.31	Yes	13.8%	5.5%		3.10	No	23.8%	4.7%		8.31	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	HS	H	H	8.8%	5.6%		1.02	Yes	14.7%	6.5%		2.70	No	27.0%	6.7%		8.96	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	ST	H	H	0.0%	4.5%		Base < 10	-	0.0%	3.4%		(0.68)	Yes	27.3%	4.2%		3.58	No	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	CW	H	H	n/a	5.4%		Base < 10	-	n/a	3.5%		Base < 10	-	n/a	4.7%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	DF	H	H	n/a	4.8%		Base < 10	-	n/a	5.5%		Base < 10	-	n/a	4.7%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	HS	H	H	n/a	5.6%		Base < 10	-	n/a	6.5%		Base < 10	-	n/a	6.7%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	ST	H	H	0.0%	4.5%		Base < 10	-	n/a	3.4%		Base < 10	-	0.0%	4.2%		Base < 10	-	-
59-05	% Trouble Reports within 30 Days - DS1 Loop	CW	H	H	6.7%	12.0%		(0.89)	Yes	2.2%	8.8%		(1.42)	Yes	4.9%	11.8%		(1.33)	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	DF	H	H	1.3%	6.2%		(1.60)	Yes	4.8%	9.7%		(0.98)	Yes	8.3%	13.7%		(1.08)	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	HS	H	H	2.6%	16.4%		(2.89)	Yes	21.2%	33.3%		(1.35)	Yes	16.1%	7.3%		1.47	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	ST	H	H	5.6%	7.4%		(0.27)	Yes	4.4%	3.3%		0.31	Yes	5.7%	12.0%		(0.87)	Yes	HIT
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	CW	H	H	0.0%	12.0%		Base < 10	-	n/a	8.8%		Base < 10	-	0.0%	11.8%		Base < 10	-	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	DF	H	H	n/a	6.2%		Base < 10	-	n/a	9.7%		Base < 10	-	0.0%	13.7%		(1.47)	Yes	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	HS	H	H	0.0%	16.4%		(2.54)	Yes	n/a	33.3%		Base < 10	-	n/a	7.3%		Base < 10	-	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	ST	H	H	n/a	7.4%		Base < 10	-	n/a	3.3%		Base < 10	-	n/a	12.0%		Base < 10	-	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	CW	H	H	0.0%	0.1%		(0.18)	Yes	0.0%	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	DF	H	H	0.0%	0.1%		(0.18)	Yes	0.0%	0.2%		(0.20)	Yes	n/a	0.2%		Base < 10	-	HIT
59-07	% Trouble Reports within 30 Days - ISDN/PRI	HS	H	H	n/a	0.1%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	ST	H	H	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59-08	% Trouble Reports within 30 Days - DSL	CW	H	H	7.3%	8.1%		(0.23)	Yes	10.3%	4.7%		1.91	No	13.0%	5.7%		2.38	No	MISS
59-08	% Trouble Reports within 30 Days - DSL	DF	H	H	4.8%	8.1%		(0.79)	Yes	5.1%	5.4%		(0.11)	Yes	13.6%	5.1%		4.90	No	HIT
59-08	% Trouble Reports within 30 Days - DSL	HS	H	H	3.4%	10.1%		(1.18)	Yes	3.8%	11.4%		(2.72)	Yes	9.8%	5.5%		2.40	No	HIT
59-08	% Trouble Reports within 30 Days - DSL	ST	H	H	n/a	9.8%		Base < 10	-	n/a	4.9%		Base < 10	-	0.0%	3.4%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	CW	H	H	n/a	2.8%		Base < 10	-	n/a	2.4%		Base < 10	-	0.0%	0.8%		(0.37)	Yes	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	DF	H	H	0.0%	2.1%		Base < 10	-	n/a	1.7%		Base < 10	-	n/a	3.7%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	HS	H	H	n/a	4.5%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	2.2%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	ST	H	H	n/a	2.1%		Base < 10	-	n/a	1.6%		Base < 10	-	n/a	1.8%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	CW	H	H	n/a	2.8%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	0.8%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	DF	H	H	0.0%	2.1%		Base < 10	-	n/a	1.7%		Base < 10	-	0.0%	3.7%		(0.96)	Yes	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	HS	H	H	n/a	4.5%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	2.2%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	ST	H	H	n/a	2.1%		Base < 10	-	n/a	1.6%		Base < 10	-	n/a	1.8%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	HS	H	H	0.0%	20.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	ST	H	H	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	CW	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	HS	H	H	n/a	20.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	ST	H	H	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
59-13	% Trouble Reports within 30 Days - Analog Line Port	CW	H	H	12.9%	2.8%		3.26	No	20.0%	2.4%		5.80	No	100.0%	0.8%		Base < 10	-	MISS
59-13	% Trouble Reports within 30 Days - Analog Line Port	DF	H	H	0.0%	2.1%		Base < 10	-	0.0%	1.7%		(0.48)	Yes	0.0%	3.7%		Base < 10	-	-
59-13	% Trouble Reports within 30 Days - Analog Line Port	HS	H	H	n/a	4.5%		Base < 10	-	0.0%	2.1%		Base < 10	-	0.0%	2.2%		Base < 10	-	-
59-13	% Trouble Reports within 30 Days - Analog Line Port	ST	H	H	0.0%	2.1%		Base < 10	-	n/a	1.6%		Base < 10	-	0.0%	1.8%		Base < 10	-	-
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	CW	L	-	0.0%	8.4%		(4.42)	Yes	0.0%	7.8%		(4.83)	Yes	0.0%	8.1%		(5.66)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	DF	L	-	0.0%	6.7%		(6.32)	Yes	0.0%	6.8%		(7.86)	Yes	0.0%	7.5%		(7.65)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	HS	L	-	0.1%	9.2%		(9.54)	Yes	0.0%	8.8%		(12.10)	Yes	0.0%	8.8%		(13.59)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	ST	L	-	0.0%	8.0%		(2.61)	Yes	0.0%	7.7%		(2.50)	Yes	0.0%	8.2%		(2.26)	Yes	HIT

			Payment Level		Oct-99				% Yes - 88%	Nov-99				% Yes - 86%	Dec-99				% Yes - 86%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	CW	L	-	0.0%	2.3%		(0.62)	Yes	0.0%	1.8%		Base < 10	-	0.0%	1.3%		(0.47)	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	HS	L	-	0.0%	4.7%		(1.75)	Yes	0.0%	1.8%		Base < 10	-	0.0%	0.9%		(0.81)	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	ST	L	-	8.1%	0.0%		8.44	No	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-03	% Missed Due Dates Due to LOF - BRI Loop	CW	L	-	2.1%	0.2%		3.41	No	9.2%	0.2%		9.52	No	1.5%	0.4%		1.33	Yes	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	DF	L	-	2.8%	0.3%		4.06	No	1.2%	0.2%		1.67	Yes	7.6%	0.1%		11.48	No	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	HS	L	-	11.7%	6.2%		1.71	Yes	11.8%	3.7%		3.52	No	19.0%	2.1%		10.69	No	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	ST	L	-	0.0%	1.8%		Base < 10	-	0.0%	1.7%		(0.49)	Yes	0.0%	1.4%		(0.43)	Yes	HIT
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	CW	L	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.4%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	DF	L	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	HS	L	-	n/a	6.2%		Base < 10	-	n/a	3.7%		Base < 10	-	n/a	2.1%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	ST	L	-	0.0%	1.8%		Base < 10	-	n/a	1.7%		Base < 10	-	0.0%	1.4%		Base < 10	-	-
60-05	% Missed Due Dates Due to LOF - DS1 Loop	CW	L	-	0.0%	6.0%		(1.67)	Yes	0.0%	0.0%		0.00	Yes	4.7%	3.9%		0.20	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	DF	L	-	2.6%	0.0%		1.61	Yes	2.4%	1.9%		0.17	Yes	2.4%	1.4%		0.45	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	HS	L	-	1.3%	2.7%		(0.63)	Yes	1.9%	0.0%		0.94	Yes	0.0%	1.8%		(1.07)	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	ST	L	-	0.0%	0.0%		0.00	Yes	4.3%	3.3%		0.27	Yes	5.7%	16.0%		(1.31)	Yes	HIT
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	CW	L	-	0.0%	6.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	3.9%		Base < 10	-	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	DF	L	-	n/a	0.0%		Base < 10	-	n/a	1.9%		Base < 10	-	0.0%	1.4%		(0.44)	Yes	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	HS	L	-	0.0%	2.7%		(0.99)	Yes	0.0%	0.0%		Base < 10	-	n/a	1.8%		Base < 10	-	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	ST	L	-	n/a	0.0%		Base < 10	-	n/a	3.3%		Base < 10	-	n/a	16.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	HIT
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-08	% Missed Due Dates Due to LOF - DSL	CW	L	-	1.8%	0.4%		1.42	Yes	11.3%	0.9%		5.60	No	7.1%	0.3%		5.47	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	DF	L	-	4.7%	1.5%		1.61	Yes	1.5%	1.6%		(0.12)	Yes	6.0%	1.0%		5.68	No	HIT
60-08	% Missed Due Dates Due to LOF - DSL	HS	L	-	6.7%	0.6%		3.82	No	2.9%	0.5%		3.42	No	7.2%	0.5%		8.03	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	ST	L	-	n/a	1.3%		Base < 10	-	0.0%	1.8%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	CW	L	-	n/a	2.3%		Base < 10	-	n/a	1.8%		Base < 10	-	0.0%	1.3%		(0.45)	Yes	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	HS	L	-	n/a	4.7%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	0.9%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	CW	L	-	n/a	2.3%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	1.3%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	HS	L	-	n/a	4.7%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	0.9%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	ST	L	-	0.0%	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	ST	L	-	n/a	33.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	CW	L	-	0.0%	2.3%		(0.86)	Yes	0.0%	1.8%		(0.76)	Yes	0.0%	1.3%		Base < 10	-	HIT
60-13	% Missed Due Dates Due to LOF - Analog Line Port	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	HS	L	-	n/a	4.7%		Base < 10	-	0.0%	1.8%		Base < 10	-	0.0%	0.9%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	CW	L	-	n/a	9.0%		Base < 10	-	n/a	7.2%		Base < 10	-	n/a	6.5%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	DF	L	-	n/a	7.4%		Base < 10	-	n/a	6.9%		Base < 10	-	n/a	7.2%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	HS	L	-	0.0%	12.0%		Base < 10	-	n/a	9.4%		Base < 10	-	n/a	7.2%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	ST	L	-	n/a	11.2%		Base < 10	-	n/a	8.9%		Base < 10	-	n/a	10.2%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	HS	L	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	ST	L	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	DF	L	-	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	HS	L	-	0.0%	8.7%		Base < 10	-	0.0%	5.8%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	ST	L	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	HS	L	-	n/a	8.7%		Base < 10	-	n/a	5.8%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	ST	L	-	n/a	14.3%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	DF	L	-	0.0%	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	0.0%	50.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	CW	L	-	0.0%	0.0%		Base < 10	-	12.5%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	DF	L	-	0.0%	4.5%		Base < 10	-	0.0%	20.8%		Base < 10	-	0.0%	12.5%		(1.32)	Yes	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	HS	L	-	0.0%	10.0%		Base < 10	-	25.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	ST	L	-	n/a	25.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	HS	L	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	HS	L	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	HS	L	-	n/a	13.7%		Base < 10	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	CW	L	-	n/a	1.0%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	0.3%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	DF	L	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	HS	L	-	0.0%	0.4%		Base < 10	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	ST	L	-	n/a	1.0%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	0.5%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	ST	L	-	0.0%	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	DF	L	-	0.0%	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	CW	-	-	n/a	12.2		Base < 10	-	n/a	11.0		Base < 10	-	n/a	10.7		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	DF	-	-	n/a	9.9		Base < 10	-	n/a	10.0		Base < 10	-	n/a	9.9		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	HS	-	-	27.0	12.1		Base < 10	-	n/a	10.9		Base < 10	-	n/a	9.5		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	ST	-	-	n/a	13.9		Base < 10	-	n/a	12.2		Base < 10	-	n/a	13.3		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	CW	-	-	n/a	3.6		Base < 10	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	HS	-	-	n/a	14.9		Base < 10	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
61-02	Avg Delay Days Due to LOF - 5 0 dB Loop	ST	-	-	2.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-03	Avg Delay Days Due to LOF - BRI Loop	CW	-	-	19 0	8 5		Base < 10	-	5.9	6.0		Base < 10	-	21.0	6.5		Base < 10	-	-
61-03	Avg Delay Days Due to LOF - BRI Loop	DF	-	-	21 3	7.3		Base < 10	-	3.0	7.2		Base < 10	-	6.0	5.0		Base < 10	-	-
61-03	Avg Delay Days Due to LOF - BRI Loop	HS	-	-	8 4	12 5		Base < 10	-	7.9	12.3		Base < 10	-	8 8	9.4		(0.42)	Yes	-
61-03	Avg Delay Days Due to LOF - BRI Loop	ST	-	-	n/a	12 4		Base < 10	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	-
61-04	Avg Delay Days Due to LOF - ISDN BRI Port	CW	-	-	n/a	8 5		Base < 10	-	n/a	6 0		Base < 10	-	n/a	6.5		Base < 10	-	-
61-04	Avg Delay Days Due to LOF - ISDN BRI Port	DF	-	-	n/a	7.3		Base < 10	-	n/a	7.2		Base < 10	-	n/a	5 0		Base < 10	-	-
61-04	Avg Delay Days Due to LOF - ISDN BRI Port	HS	-	-	n/a	12.5		Base < 10	-	n/a	12.3		Base < 10	-	n/a	9.4		Base < 10	-	-
61-04	Avg Delay Days Due to LOF - ISDN BRI Port	ST	-	-	n/a	12.4		Base < 10	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	-
61-05	Avg Delay Days Due to LOF - DS1 Loop	CW	-	-	n/a	13.0		Base < 10	-	n/a	n/a		Base < 10	-	5.3	25.5		Base < 10	-	-
61-05	Avg Delay Days Due to LOF - DS1 Loop	DF	-	-	8 5	n/a		Base < 10	-	8.0	24 0		Base < 10	-	4 5	12 0		Base < 10	-	-
61-05	Avg Delay Days Due to LOF - DS1 Loop	HS	-	-	13 0	8 5		Base < 10	-	1.0	n/a		Base < 10	-	n/a	8.0		Base < 10	-	-
61-05	Avg Delay Days Due to LOF - DS1 Loop	ST	-	-	n/a	n/a		Base < 10	-	6.0	52.5		Base < 10	-	14 0	30.3		Base < 10	-	-
61-06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	CW	-	-	n/a	13 0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	25.5		Base < 10	-	-
61-06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	DF	-	-	n/a	n/a		Base < 10	-	n/a	24 0		Base < 10	-	n/a	12.0		Base < 10	-	-
61-06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	HS	-	-	n/a	8 5		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8 0		Base < 10	-	-
61 06	Avg Delay Days Due to LOF - DS1 Dedicated Transport	ST	-	-	n/a	n/a		Base < 10	-	n/a	52 5		Base < 10	-	n/a	30 3		Base < 10	-	-
61-07	Avg Delay Days Due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg Delay Days Due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg Delay Days Due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg Delay Days Due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-08	Avg Delay Days Due to LOF - DSL	CW	-	-	2 0	8.5		Base < 10	-	11.0	3 6		Base < 10	-	8 8	6 5		Base < 10	-	-
61-08	Avg Delay Days Due to LOF - DSL	DF	-	-	13.5	8 3		Base < 10	-	20.5	18.5		Base < 10	-	9.2	14.3		(1.25)	Yes	-
61-08	Avg Delay Days Due to LOF - DSL	HS	-	-	4.0	9.6		Base < 10	-	24.0	7.8		Base < 10	-	5.5	6.5		(0.34)	Yes	-
61-08	Avg Delay Days Due to LOF - DSL	ST	-	-	n/a	17 3		Base < 10	-	n/a	11 0		Base < 10	-	n/a	1 0		Base < 10	-	-
61-09	Avg Delay Days Due to LOF - Analog Trunk Port	CW	-	-	n/a	3.6		Base < 10	-	n/a	8 6		Base < 10	-	n/a	6 8		Base < 10	-	-
61-09	Avg Delay Days Due to LOF - Analog Trunk Port	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-09	Avg Delay Days Due to LOF - Analog Trunk Port	HS	-	-	n/a	14.9		Base < 10	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	-
61-09	Avg Delay Days Due to LOF - Analog Trunk Port	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-10	Avg Delay Days Due to LOF - Subtending DDC Trunks	CW	-	-	n/a	3 6		Base < 10	-	n/a	8 6		Base < 10	-	n/a	6 8		Base < 10	-	-
61-10	Avg Delay Days Due to LOF - Subtending DDC Trunks	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-10	Avg Delay Days Due to LOF - Subtending DDC Trunks	HS	-	-	n/a	14 9		Base < 10	-	n/a	34 6		Base < 10	-	n/a	25 1		Base < 10	-	-
61-10	Avg Delay Days Due to LOF - Subtending DDC Trunks	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg Delay Days Due to LOF - DS3 Dedicated Transport	ST	-	-	n/a	2 0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg Delay Days Due to LOF - Dark Fiber	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg Delay Days Due to LOF - Dark Fiber	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg Delay Days Due to LOF - Dark Fiber	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg Delay Days Due to LOF - Dark Fiber	ST	-	-	n/a	2 0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-13	Avg Delay Days Due to LOF - Analog Line Port	CW	-	-	n/a	3.6		Base < 10	-	n/a	8 6		Base < 10	-	n/a	6.8		Base < 10	-	-
61-13	Avg Delay Days Due to LOF - Analog Line Port	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61 13	Avg Delay Days Due to LOF - Analog Line Port	HS	-	-	n/a	14.9		Base < 10	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	-
61-13	Avg Delay Days Due to LOF - Analog Line Port	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62 01	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop Field Work	CW	M	-	n/a	7.4		Base < 10	-	n/a	6 9		Base < 10	-	n/a	8 0		Base < 10	-	-
62-01	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop Field Work	DF	M	-	n/a	5 9		Base < 10	-	n/a	6 6		Base < 10	-	13 0	6 7		Base < 10	-	-
62-01	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop Field Work	HS	M	-	14 0	6 3		Base < 10	-	3 0	6 3		Base < 10	-	3 7	6 8		Base < 10	-	-
62-01	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop Field Work	ST	M	-	n/a	7 3		Base < 10	-	n/a	6 6		Base < 10	-	n/a	8 4		Base < 10	-	-
62-02	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop No Field Work	CW	M	-	3 0	10.7		Base < 10	-	6.0	10 9		Base < 10	-	7 0	13 6		Base < 10	-	-
62-02	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop No Field Work	DF	M	-	11 0	5.2		Base < 10	-	1 4	6 4		Base < 10	-	14 5	10 3		Base < 10	-	-
62-02	Avg Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	HS	M	-	16 0	12.5		Base < 10	-	4.3	6 4		(0.75)	Yes	1 8	6.5		(1.07)	Yes	HIT
62-02	Avg Delay Days for SWBT Missed Due Dates - 8 0 dB Loop No Field Work	ST	M	-	18.3	9.2		Base < 10	-	9 0	7 5		Base < 10	-	8 0	8 7		Base < 10	-	-

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	CW	M	-	n/a	10.3		Base < 10	-	1.0	11.1		Base < 10	-	n/a	10.4		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	DF	M	-	n/a	5.6		Base < 10	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	HS	M	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	1.0	7.2		(1.63)	Yes	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	ST	M	-	2.0	11.4		Base < 10	-	5.0	2.7		Base < 10	-	n/a	8.0		Base < 10	-	-
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	CW	M	-	15.0	6.1		Base < 10	-	6.0	8.7		(0.66)	Yes	12.0	8.4		Base < 10	-	-
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	DF	M	-	11.7	5.7		2.20	No	21.3	10.5		Base < 10	-	5.1	33.2		(2.91)	Yes	-
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	HS	M	-	7.5	12.5		(0.73)	Yes	11.2	14.2		(0.35)	Yes	8.9	15.2		(1.10)	Yes	HIT
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	ST	M	-	n/a	4.5		Base < 10	-	1.0	7.9		Base < 10	-	5.0	6.2		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	CW	M	-	n/a	6.1		Base < 10	-	n/a	8.7		Base < 10	-	n/a	8.4		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	DF	M	-	n/a	5.7		Base < 10	-	n/a	10.5		Base < 10	-	n/a	33.2		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	HS	M	-	n/a	12.5		Base < 10	-	n/a	14.2		Base < 10	-	n/a	15.2		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	ST	M	-	n/a	4.5		Base < 10	-	n/a	7.9		Base < 10	-	64.0	6.2		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	CW	M	-	3.8	10.0		Base < 10	-	5.5	5.7		Base < 10	-	6.6	9.4		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	DF	M	-	12.3	34.3		(1.01)	Yes	4.5	29.0		Base < 10	-	6.4	21.0		(2.14)	Yes	HIT
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	HS	M	-	5.5	5.3		Base < 10	-	4.0	3.0		Base < 10	-	3.8	5.5		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	ST	M	-	8.7	8.0		Base < 10	-	4.5	23.0		Base < 10	-	10.4	19.3		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	CW	M	-	n/a	10.0		Base < 10	-	n/a	5.7		Base < 10	-	n/a	9.4		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	DF	M	-	n/a	34.3		Base < 10	-	n/a	29.0		Base < 10	-	13.0	21.0		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	HS	M	-	13.5	5.3		3.45	No	n/a	3.0		Base < 10	-	n/a	5.5		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	ST	M	-	n/a	8.0		Base < 10	-	n/a	23.0		Base < 10	-	n/a	19.3		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	CW	M	-	n/a	9.8		Base < 10	-	n/a	6.0		Base < 10	-	n/a	6.0		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	4.7		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	HS	M	-	n/a	2.7		Base < 10	-	n/a	9.1		Base < 10	-	n/a	9.0		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	ST	M	-	n/a	8.0		Base < 10	-	n/a	4.9		Base < 10	-	n/a	1.0		Base < 10	-	-
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	CW	M	-	1.5	7.4		Base < 10	-	13.4	2.9		10.43	No	5.4	3.2		Base < 10	-	-
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	DF	M	-	15.8	6.1		Base < 10	-	9.9	10.6		(0.16)	Yes	7.4	4.7		1.36	Yes	HIT
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	HS	M	-	3.5	5.1		Base < 10	-	22.7	5.3		Base < 10	-	5.6	3.1		3.80	No	-
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	ST	M	-	n/a	12.9		Base < 10	-	n/a	8.8		Base < 10	-	n/a	4.2		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	CW	M	-	n/a	10.3		Base < 10	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	DF	M	-	n/a	5.6		Base < 10	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	HS	M	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	ST	M	-	n/a	11.4		Base < 10	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	CW	M	-	n/a	10.3		Base < 10	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	DF	M	-	136.0	5.6		Base < 10	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	HS	M	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	ST	M	-	n/a	11.4		Base < 10	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	5.0	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	HS	M	-	10.3	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	ST	M	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	CW	M	-	55.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	DF	M	-	41.8	n/a		Base < 10	-	80.2	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	ST	M	-	n/a	2.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	CW	M	-	3.8	10.3		Base < 10	-	13.0	11.1		Base < 10	-	n/a	10.4		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	DF	M	-	n/a	5.6		Base < 10	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	HS	M	-	n/a	21.8		Base < 10	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	ST	M	-	4.0	11.4		Base < 10	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	-
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	CW	L	-	0.0%	0.8%		(0.71)	Yes	0.0%	0.6%		(0.93)	Yes	0.0%	0.6%		(0.85)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	DF	L	-	0.0%	0.6%		(0.59)	Yes	0.0%	0.5%		(0.62)	Yes	0.0%	0.6%		(0.68)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	HS	L	-	0.0%	1.1%		(1.89)	Yes	0.0%	0.9%		(1.98)	Yes	0.0%	0.6%		(1.94)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	ST	L	-	0.0%	0.9%		Base < 10	-	0.0%	0.7%		(0.38)	Yes	0.0%	0.9%		(0.29)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	CW	L	-	0.0%	0.0%		(0.17)	Yes	0.0%	0.0%		(0.15)	Yes	0.0%	0.0%		(0.19)	Yes	HIT

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Oct-99 CLEC	Oct-99 SWBT	Oct-99 Bench-mark	Oct-99 Z-Value	Oct-99 Result (% Yes - 88%)	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 86%)	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 Result (% Yes - 86%)	Overall Result 90%
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	DF	L	-	0.0%	0.0%		(0.17)	Yes	0.0%	0.0%		(0.31)	Yes	0.0%	0.0%		(0.37)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	HS	L	-	0.2%	0.0%		2.28	No	0.1%	0.0%		3.15	No	0.0%	0.0%		(0.28)	Yes	MISS
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	ST	L	-	1.4%	0.0%		11.33	No	0.0%	0.0%		(0.05)	Yes	0.0%	0.0%		(0.05)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	0.0%	1.0%		(0.41)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	1.2%		(1.42)	Yes	0.0%	0.0%		(0.22)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	HS	L	-	0.0%	1.4%		(0.95)	Yes	0.0%	0.2%		Base < 10	-	0.0%	0.7%		(0.68)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.2%		(0.37)	Yes	0.0%	0.3%		(0.44)	Yes	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	DF	L	-	0.9%	0.2%		1.52	Yes	2.5%	0.7%		1.74	No	0.0%	4.6%		(2.24)	Yes	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	HS	L	-	0.0%	2.2%		(1.16)	Yes	1.3%	3.2%		(0.94)	Yes	0.5%	1.9%		(1.34)	Yes	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	ST	L	-	0.0%	0.8%		Base < 10	-	0.0%	1.4%		(0.45)	Yes	0.0%	0.0%		0.00	Yes	HIT
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	DF	L	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	n/a	4.6%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	HS	L	-	n/a	2.2%		Base < 10	-	n/a	3.2%		Base < 10	-	n/a	1.9%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	ST	L	-	0.0%	0.8%		Base < 10	-	n/a	1.4%		Base < 10	-	100.0%	0.0%		Base < 10	-	-
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	2.0%		(1.13)	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	DF	L	-	2.6%	1.0%		0.80	Yes	0.0%	1.9%		(0.91)	Yes	0.0%	0.0%		0.00	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	1.6%		(0.88)	Yes	0.0%	8.0%		(1.70)	Yes	HIT
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	2.0%		Base < 10	-	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	DF	L	-	n/a	1.0%		Base < 10	-	n/a	1.9%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	ST	L	-	n/a	0.0%		Base < 10	-	n/a	1.6%		Base < 10	-	n/a	8.0%		Base < 10	-	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	0.0%	0.3%		(0.40)	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	HIT
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.4%		Base < 10	-	n/a	0.1%		Base < 10	-	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	0.0%	0.0%		0.00	Yes	2.8%	0.0%		3.86	No	0.0%	0.0%		0.00	Yes	HIT
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	2.3%	0.1%		3.16	No	0.0%	0.5%		(0.86)	Yes	0.0%	0.2%		(0.62)	Yes	HIT
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	0.0%	0.1%		(0.14)	Yes	1.5%	0.0%		4.98	No	0.0%	0.0%		0.00	Yes	HIT
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	n/a	0.6%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	1.0%		(0.40)	Yes	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	1.2%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	HS	L	-	n/a	1.4%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	1.0%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	DF	L	-	100.0%	0.0%		Base < 10	-	n/a	1.2%		Base < 10	-	0.0%	0.0%		(0.09)	Yes	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	HS	L	-	n/a	1.4%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	CW	L	-	33.3%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	DF	L	-	83.3%	0.0%		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	1.0%		Base < 10	-	HIT
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	1.2%		(0.54)	Yes	0.0%	0.0%		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	HS	L	-	n/a	1.4%		Base < 10	-	0.0%	0.2%		Base < 10	-	0.0%	0.7%		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	CW	H	H	2.2%	1.9%		0.86	Yes	1.3%	1.6%		(0.96)	Yes	2.1%	1.8%		1.10	Yes	HIT
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	DF	H	H	1.6%	1.8%		(1.29)	Yes	1.6%	1.8%		(1.51)	Yes	1.9%	1.9%		(0.01)	Yes	HIT

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	HS	H	H	3.5%	2.4%		4.28	No	3.3%	2.3%		4.98	No	4.6%	2.4%		11.22	No	MISS
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	ST	H	H	1.5%	2.2%		(2.15)	Yes	0.5%	1.9%		(4.73)	Yes	0.7%	1.9%		(4.28)	Yes	HIT
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	CW	H	H	0.5%	0.7%		(0.26)	Yes	0.5%	0.5%		0.10	Yes	1.4%	0.4%		2.16	No	HIT
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	DF	H	H	2.9%	0.7%		9.21	No	1.5%	0.7%		3.63	No	2.2%	0.7%		6.87	No	MISS
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	HS	H	H	3.8%	0.8%		8.56	No	1.0%	0.8%		0.55	Yes	1.3%	0.6%		2.25	No	MISS
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	ST	H	H	0.3%	0.6%		(0.75)	Yes	1.7%	0.6%		3.47	No	0.7%	0.6%		0.55	Yes	HIT
65-03	Trouble Report Rate - BRI Loop with Test Access	CW	H	H	6.7%	2.6%		1.71	Yes	16.1%	2.0%		9.13	No	25.0%	2.4%		15.73	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	DF	H	H	6.0%	2.8%		2.02	No	4.0%	2.6%		1.19	Yes	16.6%	2.7%		10.91	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	HS	H	H	8.1%	2.4%		2.23	No	17.2%	2.4%		9.20	No	20.6%	2.2%		18.64	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	ST	H	H	0.0%	3.1%		(1.14)	Yes	0.0%	2.7%		(1.19)	Yes	9.8%	2.6%		3.50	No	HIT
65-04	Trouble Report Rate - ISDN BRI Port	CW	H	H	n/a	2.6%		Base < 10	-	n/a	2.0%		Base < 10	-	n/a	2.4%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	DF	H	H	n/a	2.8%		Base < 10	-	n/a	2.6%		Base < 10	-	n/a	2.7%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	HS	H	H	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.2%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	ST	H	H	n/a	3.1%		Base < 10	-	n/a	2.7%		Base < 10	-	0.0%	2.6%		Base < 10	-	-
65-05	Trouble Report Rate - DS1 Loop with Test Access	CW	H	H	3.5%	6.2%		(1.70)	Yes	2.0%	4.8%		(2.17)	Yes	2.4%	2.9%		(0.46)	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	DF	H	H	2.3%	7.2%		(3.28)	Yes	1.5%	5.8%		(3.45)	Yes	4.6%	5.3%		(0.60)	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	HS	H	H	2.5%	5.3%		(1.51)	Yes	5.7%	6.3%		(0.32)	Yes	5.9%	5.3%		0.46	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	ST	H	H	2.1%	3.9%		(1.43)	Yes	2.5%	2.7%		(0.27)	Yes	2.8%	2.5%		0.32	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	CW	H	H	0.0%	6.2%		(1.08)	Yes	0.0%	4.8%		(0.95)	Yes	0.0%	2.9%		(0.77)	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	DF	H	H	n/a	7.2%		Base < 10	-	n/a	5.8%		Base < 10	-	0.0%	5.3%		(0.86)	Yes	-
65-06	Trouble Report Rate - DS1 Dedicated Transport	HS	H	H	4.9%	5.3%		(0.13)	Yes	1.6%	6.3%		(1.45)	Yes	0.0%	5.3%		(1.79)	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	ST	H	H	n/a	3.9%		Base < 10	-	n/a	2.7%		Base < 10	-	n/a	2.5%		Base < 10	-	-
65-07	Trouble Report Rate - ISDN/PRI	CW	H	H	0.0%	0.0%		(0.12)	Yes	0.0%	0.0%		(0.12)	Yes	0.0%	0.1%		(0.16)	Yes	HIT
65-07	Trouble Report Rate - ISDN/PRI	DF	H	H	0.0%	0.1%		(0.23)	Yes	0.0%	0.1%		(0.30)	Yes	0.0%	0.1%		(0.31)	Yes	HIT
65-07	Trouble Report Rate - ISDN/PRI	HS	H	H	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	-
65-07	Trouble Report Rate - ISDN/PRI	ST	H	H	0.0%	0.1%		(0.32)	Yes	0.0%	0.0%		(0.26)	Yes	0.0%	0.0%		(0.21)	Yes	HIT
65-08	Trouble Report Rate - DSL	CW	H	H	6.7%	7.1%		(0.14)	Yes	5.5%	4.2%		0.72	Yes	7.4%	5.0%		1.45	Yes	HIT
65-08	Trouble Report Rate - DSL	DF	H	H	3.4%	8.0%		(1.26)	Yes	3.6%	4.6%		(0.62)	Yes	7.8%	5.2%		2.20	No	HIT
65-08	Trouble Report Rate - DSL	HS	H	H	2.3%	9.3%		(1.50)	Yes	3.4%	8.4%		(2.25)	Yes	7.8%	4.3%		3.18	No	HIT
65-08	Trouble Report Rate - DSL	ST	H	H	0.0%	6.9%		Base < 10	-	0.0%	4.1%		Base < 10	-	0.0%	3.0%		Base < 10	-	-
65-09	Trouble Report Rate - Analog Trunk Port	CW	H	H	0.0%	0.7%		Base < 10	-	0.0%	0.5%		Base < 10	-	0.0%	0.4%		(0.32)	Yes	-
65-09	Trouble Report Rate - Analog Trunk Port	DF	H	H	0.0%	0.7%		(0.36)	Yes	11.1%	0.7%		5.47	No	0.0%	0.7%		(0.34)	Yes	HIT
65-09	Trouble Report Rate - Analog Trunk Port	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	0.6%		Base < 10	-	-
65-09	Trouble Report Rate - Analog Trunk Port	ST	H	H	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	25.0%	0.6%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	CW	H	H	n/a	0.7%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	0.4%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	DF	H	H	0.0%	0.7%		(0.62)	Yes	0.0%	0.7%		(0.60)	Yes	0.0%	0.7%		(0.71)	Yes	HIT
65-10	Trouble Report Rate - Subtending DDC Trunks	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	0.6%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	ST	H	H	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	-
65-11	Trouble Report Rate - DS3 Dedicated Transport	CW	H	H	0.0%	0.0%		0.00	Yes	0.0%	6.5%		(0.81)	Yes	0.0%	2.1%		(0.58)	Yes	HIT
65-11	Trouble Report Rate - DS3 Dedicated Transport	DF	H	H	0.0%	2.9%		(1.18)	Yes	0.0%	1.4%		(0.82)	Yes	0.0%	1.4%		(0.85)	Yes	HIT
65-11	Trouble Report Rate - DS3 Dedicated Transport	HS	H	H	0.0%	6.1%		(1.28)	Yes	3.7%	8.2%		(0.77)	Yes	0.0%	8.3%		(1.58)	Yes	HIT
65-11	Trouble Report Rate - DS3 Dedicated Transport	ST	H	H	0.0%	6.5%		Base < 10	-	0.0%	3.3%		Base < 10	-	0.0%	6.9%		Base < 10	-	-
65-12	Trouble Report Rate - Dark Fiber	CW	H	H	0.0%	0.0%		0.00	Yes	0.5%	6.5%		(2.84)	Yes	1.5%	2.1%		(0.26)	Yes	HIT
65-12	Trouble Report Rate - Dark Fiber	DF	H	H	0.0%	2.9%		(2.38)	Yes	0.0%	1.4%		(1.65)	Yes	0.0%	1.4%		(1.65)	Yes	HIT
65-12	Trouble Report Rate - Dark Fiber	HS	H	H	n/a	6.1%		Base < 10	-	n/a	8.2%		Base < 10	-	n/a	8.3%		Base < 10	-	-
65-12	Trouble Report Rate - Dark Fiber	ST	H	H	0.0%	6.5%		(1.02)	Yes	0.0%	3.3%		(0.73)	Yes	0.0%	6.9%		(1.05)	Yes	HIT
65-13	Trouble Report Rate - Analog Line Port	CW	H	H	22.2%	0.7%		13.43	No	13.0%	0.5%		13.57	No	1.9%	0.4%		1.59	Yes	MISS
65-13	Trouble Report Rate - Analog Line Port	DF	H	H	7.1%	0.7%		2.84	No	3.8%	0.7%		2.00	No	0.0%	0.7%		(0.47)	Yes	MISS
65-13	Trouble Report Rate - Analog Line Port	HS	H	H	n/a	0.8%		Base < 10	-	0.0%	0.8%		Base < 10	-	0.0%	0.6%		Base < 10	-	-
65-13	Trouble Report Rate - Analog Line Port	ST	H	H	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	-
66-01	% Missed Repair Commitment - 8 dB Loop	CW	H	H	2.6%	7.2%		(1.12)	Yes	3.6%	6.9%		(0.69)	Yes	2.1%	8.4%		(1.57)	Yes	HIT
66-01	% Missed Repair Commitment - 8 dB Loop	DF	H	H	4.6%	10.4%		(1.77)	Yes	0.0%	9.4%		(3.32)	Yes	3.6%	9.4%		(2.31)	Yes	HIT
66-01	% Missed Repair Commitment - 8 dB Loop	HS	H	H	3.9%	6.2%		(1.05)	Yes	0.6%	5.2%		(2.76)	Yes	1.7%	7.4%		(3.79)	Yes	HIT

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
66-01	% Missed Repair Commitment - 8 dB Loop	ST	H	H	3.4%	7.7%		(0.86)	Yes	0.0%	8.8%		(1.03)	Yes	12.5%	8.0%		0.66	Yes	HIT
67-01	Mean Time to Restore - 8 0 dB Loop with Test Access-Dispatch	CW	H	H	6.2	20.6		(3.16)	Yes	6.3	22.0		(2.54)	Yes	6.6	25.0		(3.84)	Yes	HIT
67-01	Mean Time to Restore - 8 0 dB Loop with Test Access-Dispatch	DF	H	H	8.7	23.1		(3.43)	Yes	4.1	23.7		(6.07)	Yes	7.2	22.7		(5.51)	Yes	HIT
67-01	Mean Time to Restore - 8 0 dB Loop with Test Access-Dispatch	HS	H	H	5.1	20.7		(4.97)	Yes	4.7	22.1		(7.42)	Yes	6.7	26.5		(5.51)	Yes	HIT
67-01	Mean Time to Restore - 8 0 dB Loop with Test Access-Dispatch	ST	H	H	4.8	24.3		(2.84)	Yes	5.8	24.2		(1.60)	Yes	12.2	24.9		(1.48)	Yes	HIT
67-02	Mean Time to Restore - 5 0 dB Loop with Test Access-Dispatch	CW	H	H	4.7	6.4		Base < 10	-	7.8	5.7		Base < 10	-	4.3	5.7		Base < 10	-	-
67-02	Mean Time to Restore - 5 0 dB Loop with Test Access-Dispatch	DF	H	H	9.8	4.9		1.98	No	3.5	4.3		(0.60)	Yes	6.1	4.0		2.59	No	MISS
67-02	Mean Time to Restore - 5 0 dB Loop with Test Access-Dispatch	HS	H	H	2.5	4.9		(2.56)	Yes	2.6	5.2		Base < 10	-	8.7	5.1		Base < 10	-	-
67-02	Mean Time to Restore - 5 0 dB Loop with Test Access-Dispatch	ST	H	H	2.3	5.7		Base < 10	-	5.8	5.5		0.17	Yes	7.3	6.3		Base < 10	-	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	CW	H	H	2.6	6.9		Base < 10	-	4.9	5.5		(0.35)	Yes	8.9	9.2		(0.08)	Yes	HIT
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	DF	H	H	5.2	5.4		Base < 10	-	6.1	5.6		Base < 10	-	5.7	4.8		1.13	Yes	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	HS	H	H	6.0	13.7		Base < 10	-	7.6	7.1		0.10	Yes	7.2	5.7		1.57	Yes	HIT
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	ST	H	H	n/a	6.6		Base < 10	-	n/a	9.1		Base < 10	-	17.5	5.2		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	CW	H	H	n/a	6.9		Base < 10	-	n/a	5.5		Base < 10	-	n/a	9.2		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	DF	H	H	n/a	5.4		Base < 10	-	n/a	5.6		Base < 10	-	n/a	4.8		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	HS	H	H	n/a	13.7		Base < 10	-	n/a	7.1		Base < 10	-	n/a	5.7		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	ST	H	H	n/a	6.6		Base < 10	-	n/a	9.1		Base < 10	-	n/a	5.2		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	CW	H	H	3.2	4.1		Base < 10	-	2.8	2.7		Base < 10	-	3.6	3.4		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	DF	H	H	3.5	2.8		Base < 10	-	2.7	2.8		Base < 10	-	2.9	2.6		0.43	Yes	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	HS	H	H	6.6	3.8		Base < 10	-	2.7	4.0		Base < 10	-	7.0	2.7		5.27	No	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	ST	H	H	3.3	3.3		Base < 10	-	4.6	3.8		Base < 10	-	5.6	4.1		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	CW	H	H	n/a	4.1		Base < 10	-	n/a	2.7		Base < 10	-	n/a	3.4		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	DF	H	H	n/a	2.8		Base < 10	-	n/a	2.8		Base < 10	-	n/a	2.6		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	HS	H	H	n/a	3.8		Base < 10	-	0.9	4.0		Base < 10	-	n/a	2.7		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	ST	H	H	n/a	3.3		Base < 10	-	n/a	3.8		Base < 10	-	n/a	4.1		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	CW	H	H	n/a	5.8		Base < 10	-	n/a	3.2		Base < 10	-	n/a	5.2		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	DF	H	H	n/a	3.7		Base < 10	-	n/a	5.3		Base < 10	-	n/a	4.0		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	HS	H	H	n/a	3.3		Base < 10	-	n/a	3.1		Base < 10	-	n/a	3.6		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	ST	H	H	n/a	4.7		Base < 10	-	n/a	7.4		Base < 10	-	n/a	3.8		Base < 10	-	-
67-08	Mean Time to Restore - DSL -Dispatch	CW	H	H	9.6	4.9		Base < 10	-	20.2	4.8		Base < 10	-	7.0	5.2		1.47	Yes	-
67-08	Mean Time to Restore - DSL -Dispatch	DF	H	H	14.6	7.1		Base < 10	-	9.8	7.3		Base < 10	-	15.7	5.2		7.02	No	-
67-08	Mean Time to Restore - DSL -Dispatch	HS	H	H	130.3	32.9		Base < 10	-	5.2	28.0		Base < 10	-	14.0	25.6		(1.58)	Yes	-
67-08	Mean Time to Restore - DSL -Dispatch	ST	H	H	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	n/a	6.7		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	CW	H	H	n/a	6.4		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.7		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	DF	H	H	n/a	4.9		Base < 10	-	5.6	4.3		Base < 10	-	n/a	4.0		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	HS	H	H	n/a	4.9		Base < 10	-	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	ST	H	H	n/a	5.7		Base < 10	-	n/a	5.5		Base < 10	-	5.7	6.3		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	CW	H	H	n/a	6.4		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.7		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	DF	H	H	n/a	4.9		Base < 10	-	n/a	4.3		Base < 10	-	n/a	4.0		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	HS	H	H	n/a	4.9		Base < 10	-	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	ST	H	H	n/a	5.7		Base < 10	-	n/a	5.5		Base < 10	-	n/a	6.3		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	n/a	7.8		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	HS	H	H	n/a	6.3		Base < 10	-	10.9	9.8		Base < 10	-	n/a	7.1		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	CW	H	H	n/a	n/a		Base < 10	-	2.6	3.5		Base < 10	-	13.7	7.8		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	HS	H	H	n/a	6.3		Base < 10	-	n/a	9.8		Base < 10	-	n/a	7.1		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	CW	H	H	12.7	6.4		Base < 10	-	9.3	5.7		Base < 10	-	32.5	5.7		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	DF	H	H	2.4	4.9		Base < 10	-	0.5	4.3		Base < 10	-	n/a	4.0		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	HS	H	H	n/a	4.9		Base < 10	-	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	ST	H	H	n/a	5.7		Base < 10	-	n/a	5.5		Base < 10	-	n/a	6.3		Base < 10	-	-

Texas Performance Measures

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	CW	H	H	6.6	13.6		Base < 10	-	0.5	13.0		Base < 10	-	0.5	14.6		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	DF	H	H	0.0	12.3		Base < 10	-	0.0	14.3		Base < 10	-	0.1	14.3		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	HS	H	H	1.4	11.3		Base < 10	-	0.6	9.9		Base < 10	-	2.8	12.2		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	ST	H	H	0.0	9.8		Base < 10	-	n/a	9.1		Base < 10	-	n/a	9.8		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	CW	H	H	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	DF	H	H	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	HS	H	H	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	ST	H	H	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	CW	H	H	n/a	1.6		Base < 10	-	1.9	0.8		Base < 10	-	4.8	1.1		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	DF	H	H	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	HS	H	H	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	ST	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	CW	H	H	n/a	1.6		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.1		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	DF	H	H	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	HS	H	H	n/a	9.6		Base < 10	-	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	ST	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	CW	H	H	0.0	0.7		Base < 10	-	0.2	0.3		Base < 10	-	n/a	0.7		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	0.1	0.4		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	HS	H	H	0.0	2.1		Base < 10	-	0.0	0.7		Base < 10	-	0.1	0.5		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	ST	H	H	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	176.3	0.6		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	n/a	0.7		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.4		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	HS	H	H	1.6	2.1		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	ST	H	H	n/a	1.5		Base < 10	-	n/a	1.9		Base < 10	-	n/a	0.6		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	1.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.2		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	9.2		Base < 10	-	n/a	1.5		Base < 10	-	n/a	0.7		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	n/a	1.6		Base < 10	-	n/a	1.5		Base < 10	-	n/a	1.0		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	CW	H	H	n/a	1.5		Base < 10	-	n/a	0.7		Base < 10	-	0.3	1.0		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	DF	H	H	n/a	1.5		Base < 10	-	2.0	1.2		Base < 10	-	n/a	0.8		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	HS	H	H	n/a	7.7		Base < 10	-	2.0	6.4		Base < 10	-	n/a	16.3		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	ST	H	H	n/a	2.7		Base < 10	-	n/a	1.1		Base < 10	-	n/a	0.7		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	CW	H	H	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	DF	H	H	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	HS	H	H	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	ST	H	H	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	CW	H	H	n/a	2.1		Base < 10	-	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	DF	H	H	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	HS	H	H	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	ST	H	H	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	ST	H	H	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	HS	H	H	n/a	n/a		Base < 10	-	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	ST	H	H	n/a	6.8		Base < 10	-	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	CW	H	H	0.8	2.1		Base < 10	-	4.1	1.2		Base < 10	-	n/a	2.2		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	DF	H	H	n/a	1.4		Base < 10	-	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	HS	H	H	n/a	6.3		Base < 10	-	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	ST	H	H	n/a	1.4		Base < 10	-	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	-
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	CW	M	-	97.4%	91.3%		(1.35)	Yes	96.4%	91.7%		(0.90)	Yes	97.9%	86.2%		(2.35)	Yes	HIT

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	DF	M	-	95.4%	85.9%		(2.55)	Yes	100.0%	86.2%		(4.12)	Yes	96.4%	86.9%		(3.29)	Yes	HIT
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	HS	M	-	96.1%	93.3%		(1.26)	Yes	99.4%	93.3%		(3.26)	Yes	98.3%	90.2%		(4.72)	Yes	HIT
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	ST	M	-	96.6%	91.4%		(1.00)	Yes	100.0%	93.1%		(0.91)	Yes	87.5%	91.0%		0.48	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	CW	H	H	7.7%	13.7%		(1.09)	Yes	14.3%	13.8%		0.08	Yes	2.1%	13.5%		(2.32)	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	DF	H	H	8.0%	10.6%		(0.77)	Yes	7.5%	11.5%		(1.28)	Yes	8.0%	11.4%		(1.23)	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	HS	H	H	14.2%	12.6%		0.55	Yes	7.3%	11.9%		(1.88)	Yes	15.7%	12.7%		1.54	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	ST	H	H	3.4%	11.5%		(1.36)	Yes	0.0%	10.9%		(1.16)	Yes	0.0%	10.7%		(1.39)	Yes	HIT
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	CW	H	H	0.0%	10.4%		Base < 10	-	0.0%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	-
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	DF	H	H	20.5%	10.5%		1.98	No	20.0%	11.4%		1.19	Yes	10.3%	11.5%		(0.19)	Yes	HIT
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	HS	H	H	4.2%	13.3%		(1.31)	Yes	0.0%	14.0%		Base < 10	-	0.0%	13.7%		Base < 10	-	-
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	ST	H	H	50.0%	10.3%		Base < 10	-	0.0%	15.7%		(1.43)	Yes	0.0%	16.5%		Base < 10	-	-
69-03	% Repeat Reports - BRI Loop with Test Access	CW	H	H	0.0%	12.0%		Base < 10	-	0.0%	16.6%		(1.66)	Yes	29.0%	13.5%		2.34	No	-
69-03	% Repeat Reports - BRI Loop with Test Access	DF	H	H	28.6%	13.8%		Base < 10	-	0.0%	13.3%		Base < 10	-	17.9%	12.7%		0.80	Yes	-
69-03	% Repeat Reports - BRI Loop with Test Access	HS	H	H	0.0%	14.0%		Base < 10	-	43.8%	12.6%		3.64	No	7.8%	14.7%		(1.36)	Yes	-
69-03	% Repeat Reports - BRI Loop with Test Access	ST	H	H	n/a	18.6%		Base < 10	-	n/a	20.3%		Base < 10	-	16.7%	16.7%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	CW	H	H	n/a	12.0%		Base < 10	-	n/a	16.6%		Base < 10	-	n/a	13.5%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	DF	H	H	n/a	13.8%		Base < 10	-	n/a	13.3%		Base < 10	-	n/a	12.7%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	HS	H	H	n/a	14.0%		Base < 10	-	n/a	12.6%		Base < 10	-	n/a	14.7%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	ST	H	H	n/a	18.6%		Base < 10	-	n/a	20.3%		Base < 10	-	n/a	16.7%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	CW	H	H	0.0%	20.0%		Base < 10	-	16.7%	21.1%		Base < 10	-	12.5%	16.4%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	DF	H	H	12.5%	21.0%		Base < 10	-	0.0%	13.1%		Base < 10	-	4.8%	21.8%		(1.83)	Yes	-
69-05	% Repeat Reports - DS1 Loop with Test Access	HS	H	H	0.0%	20.5%		Base < 10	-	8.3%	17.2%		(0.79)	Yes	18.8%	22.3%		(0.32)	Yes	HIT
69-05	% Repeat Reports - DS1 Loop with Test Access	ST	H	H	33.3%	8.6%		Base < 10	-	25.0%	18.0%		Base < 10	-	30.0%	10.9%		1.57	Yes	-
69-06	% Repeat Reports - DS1 Dedicated Transport	CW	H	H	n/a	20.0%		Base < 10	-	n/a	21.1%		Base < 10	-	n/a	16.4%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	DF	H	H	n/a	21.0%		Base < 10	-	n/a	13.1%		Base < 10	-	n/a	21.8%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	HS	H	H	0.0%	20.5%		Base < 10	-	0.0%	17.2%		Base < 10	-	n/a	22.3%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	ST	H	H	n/a	8.6%		Base < 10	-	n/a	18.0%		Base < 10	-	n/a	10.9%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	3.7%		Base < 10	-	n/a	4.0%		Base < 10	-	n/a	6.3%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	DF	H	H	n/a	3.4%		Base < 10	-	n/a	7.8%		Base < 10	-	n/a	4.8%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	HS	H	H	n/a	1.4%		Base < 10	-	n/a	5.6%		Base < 10	-	n/a	1.9%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	ST	H	H	n/a	23.3%		Base < 10	-	n/a	5.0%		Base < 10	-	n/a	20.0%		Base < 10	-	-
69-08	% Repeat Reports - DSL	CW	H	H	0.0%	22.5%		Base < 10	-	0.0%	22.2%		Base < 10	-	20.0%	16.1%		0.38	Yes	-
69-08	% Repeat Reports - DSL	DF	H	H	0.0%	12.3%		Base < 10	-	0.0%	13.0%		Base < 10	-	0.0%	10.4%		(1.89)	Yes	-
69-08	% Repeat Reports - DSL	HS	H	H	0.0%	22.7%		Base < 10	-	0.0%	16.7%		Base < 10	-	24.1%	13.5%		1.57	Yes	-
69-08	% Repeat Reports - DSL	ST	H	H	n/a	16.7%		Base < 10	-	n/a	12.2%		Base < 10	-	n/a	10.5%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	CW	H	H	n/a	10.4%		Base < 10	-	n/a	10.1%		Base < 10	-	n/a	10.5%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	DF	H	H	n/a	10.5%		Base < 10	-	0.0%	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	HS	H	H	n/a	13.3%		Base < 10	-	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	ST	H	H	n/a	10.3%		Base < 10	-	n/a	15.7%		Base < 10	-	0.0%	16.5%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	CW	H	H	n/a	10.4%		Base < 10	-	n/a	10.1%		Base < 10	-	n/a	10.5%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	DF	H	H	n/a	10.5%		Base < 10	-	n/a	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	HS	H	H	n/a	13.3%		Base < 10	-	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	ST	H	H	n/a	10.3%		Base < 10	-	n/a	15.7%		Base < 10	-	n/a	16.5%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	CW	H	H	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	HS	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	CW	H	H	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	33.3%	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	CW	H	H	0.0%	10.4%		Base < 10	-	14.3%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	DF	H	H	0.0%	10.5%		Base < 10	-	0.0%	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
69-13	% Repeat Reports - Analog Line Port	HS	H	H	n/a	13.3%		Base < 10	-	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	ST	H	H	n/a	10.3%		Base < 10	-	n/a	15.7%		Base < 10	-	n/a	16.5%		Base < 10	-	-
70-01	% Trunk Blockage - SWBT End Office to CLEC	CW	H	H	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.97)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	DF	H	H	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	HS	H	H	0.0%		1.0%	(1.00)	Yes	0.1%		1.0%	(0.88)	Yes	8.3%		1.0%	7.28	No	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	ST	H	H	0.0%		1.0%	(1.00)	Yes	0.1%		1.0%	(0.88)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	CW	H	H	0.0%		1.0%	(0.98)	Yes	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.98)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	DF	H	H	0.1%		1.0%	(0.95)	Yes	0.0%		1.0%	(0.97)	Yes	0.1%		1.0%	(0.92)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	HS	H	H	0.4%		1.0%	(0.61)	Yes	0.0%		1.0%	(0.97)	Yes	1.5%		1.0%	0.55	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	ST	H	H	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
71-01	Common Transport Block > 2%	CW	-	H	0.0%		3.0%	(3.00)	Yes	2.2%		3.0%	(0.83)	Yes	2.1%		3.0%	(0.87)	Yes	HIT
71-01	Common Transport Block > 2%	DF	-	H	1.1%		3.0%	(1.91)	Yes	0.4%		3.0%	(2.65)	Yes	0.0%		3.0%	(3.00)	Yes	HIT
71-01	Common Transport Block > 2%	HS	-	H	0.0%		3.0%	(3.00)	Yes	0.0%		3.0%	(3.00)	Yes	0.0%		3.0%	(3.00)	Yes	HIT
71-01	Common Transport Block > 2%	ST	-	H	4.7%		3.0%	1.69	Yes	3.2%		3.0%	0.23	Yes	3.1%		3.0%	0.13	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	CW	M	-	14.6%	67.0%		(53.93)	Yes	9.2%	12.3%		(4.10)	Yes	6.8%	75.0%		(66.00)	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	DF	M	-	22.9%	52.5%		(33.53)	Yes	8.2%	16.5%		(21.69)	Yes	14.9%	71.6%		(107.51)	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	HS	M		9.8%	5.1%		14.54	No	15.5%	0.6%		34.61	No	6.6%	5.5%		3.35	No	MISS
73-01	% Missed Due Dates - Interconnection Trunks	ST	M	-	17.7%	56.5%		(22.05)	Yes	5.6%	54.3%		(28.90)	Yes	7.1%	68.7%		(73.18)	Yes	HIT
74-01	Avg Delay Days for Missed Due Dates	CW	L	-	10.5	106.8		(34.02)	Yes	28.4	19.4		12.51	No	6.6	65.3		(19.99)	Yes	HIT
74-01	Avg Delay Days for Missed Due Dates	DF	L	-	24.3	100.9		(34.27)	Yes	10.9	23.4		(13.94)	Yes	20.1	46.7		(23.08)	Yes	HIT
74-01	Avg Delay Days for Missed Due Dates	HS	L	-	11.8	19.7		(6.58)	Yes	17.3	103.0		(3.37)	Yes	21.1	33.1		(4.55)	Yes	HIT
74-01	Avg Delay Days for Missed Due Dates	ST	L	-	34.8	85.2		(10.09)	Yes	56.2	68.9		(1.95)	Yes	73.9	50.5		8.67	No	HIT
75-01	% SWBT Missed Due Dates > 30 Days	CW	L	-	3.1%		3.1%	1.09	Yes	6.3%		6.3%	4.34	No	0.0%		0.0%	(2.00)	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	DF	L	-	8.3%		8.3%	6.34	No	0.2%		0.2%	(1.81)	Yes	2.0%		2.0%	0.02	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	HS	L	-	1.4%		1.4%	(0.56)	Yes	2.7%		2.7%	0.73	Yes	1.5%		1.5%	(0.48)	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	ST	L		1.8%		1.8%	(0.18)	Yes	5.6%		5.6%	3.64	No	7.1%		7.1%	5.07	No	MISS
76-01	Avg Trunk Restoral Interval	CW	L	-	7.7	n/a		Base < 10	-	5.0	4.4		Base < 10	-	6.1	n/a		n/a	-	-
76-01	Avg Trunk Restoral Interval	DF	L	-	9.1	n/a		n/a	-	4.4	735.0		(716.43)	Yes	4.5	1132.9		(0.04)	Yes	HIT
76-01	Avg Trunk Restoral Interval	HS	L	-	6.3	19.5		(0.11)	Yes	5.8	62.0		(54.53)	Yes	3.2	n/a		n/a	-	HIT
76-01	Avg Trunk Restoral Interval	ST	L	-	9.5	8088.3		(7804.93)	Yes	3.1	n/a		Base < 10	-	2.5	1.6		Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	CW	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	DF	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	HS	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	ST	H	H	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.0		Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	CW	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	DF	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	HS	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	ST	H	H	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	n/a	2.0		Base < 10	-	-
78-01	Avg Interconnection Trunk Install. Interval - Interconnection Trunks	CW	H	H	12.9		20.0	(7.11)	Yes	18.2		20.0	Base < 10	-	15.5		20.0	Base < 10	-	-
78-01	Avg Interconnection Trunk Install. Interval - Interconnection Trunks	DF	H	H	10.0		20.0	Base < 10	-	14.7		20.0	Base < 10	-	34.0		20.0	Base < 10	-	-
78-01	Avg Interconnection Trunk Install. Interval - Interconnection Trunks	HS	H	H	15.5		20.0	Base < 10	-	16.3		20.0	Base < 10	-	15.5		20.0	Base < 10	-	-
78-01	Avg Interconnection Trunk Install. Interval - Interconnection Trunks	ST	H	H	32.8		20.0	Base < 10	-	36.5		20.0	Base < 10	-	22.1		20.0	Base < 10	-	-
78-02	Avg Interconnection Trunk Install. Interval - SS7	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	15.0		20.0	Base < 10	-	-
78-02	Avg Interconnection Trunk Install. Interval - SS7	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-02	Avg Interconnection Trunk Install. Interval - SS7	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-02	Avg Interconnection Trunk Install. Interval - SS7	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg Interconnection Trunk Install. Interval - OS/DA	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg Interconnection Trunk Install. Interval - OS/DA	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	26.0		20.0	Base < 10	-	-
78-03	Avg Interconnection Trunk Install. Interval - OS/DA	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg Interconnection Trunk Install. Interval - OS/DA	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg Interconnection Trunk Install. Interval - E-911	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg Interconnection Trunk Install. Interval - E-911	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	18.0		20.0	Base < 10	-	-
78-04	Avg Interconnection Trunk Install. Interval - E-911	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
78-04	Avg. Interconnection Trunk Install. Interval - E-911	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
80-01-NT	DA Avg. Speed of Answer - North Texas	NT	-	L	5.9		5.9	0.00	Yes	5.5		5.9	(0.40)	Yes	5.5		5.9	(0.40)	Yes	HIT
80-01-WT	DA Avg. Speed of Answer - West Texas	WT	-	L	5.9		5.9	0.00	Yes	5.1		5.9	(0.80)	Yes	4.7		5.9	(1.20)	Yes	HIT
80-01-SE	DA Avg. Speed of Answer - Southeast Texas	SE	-	L	5.1		5.9	(0.80)	Yes	4.8		5.9	(1.10)	Yes	3.8		5.9	(2.10)	Yes	HIT
80-01-ST	DA Avg. Speed of Answer - South Texas	ST	-	L	4.7		5.9	(1.20)	Yes	4.6		5.9	(1.30)	Yes	5.4		5.9	(0.50)	Yes	HIT
82-01-NT	OS Avg. Speed of Answer - North Texas	NT	-	L	3.4		3.3	0.10	Yes	3.4		3.3	0.10	Yes	3.1		3.3	(0.20)	Yes	HIT
82-01-WT	OS Avg. Speed of Answer - West Texas	WT	-	L	2.5		3.3	(0.80)	Yes	2.6		3.3	(0.70)	Yes	2.4		3.3	(0.90)	Yes	HIT
82-01-SE	OS Avg. Speed of Answer - Southeast Texas	SE	-	L	2.8		3.3	(0.50)	Yes	3.1		3.3	(0.20)	Yes	2.6		3.3	(0.70)	Yes	HIT
82-01-ST	OS Avg. Speed of Answer - South Texas	ST	-	L	1.8		3.3	(1.50)	Yes	2.3		3.3	(1.00)	Yes	2.4		3.3	(0.90)	Yes	HIT
87-01	% Install. Completed - < 10 Numbers per Order. Within 3 Bus. Days	CW	-	-	100.0%		100.0%	Base < 10	-	n/a		n/a	Base < 10	-	100.0%		100.0%	(10.00)	Yes	-
87-01	% Install. Completed - < 10 Numbers per Order. Within 3 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	100.0%		100.0%	Base < 10	-	-
87-01	% Install. Completed - < 10 Numbers per Order. Within 3 Bus. Days	HS	-	-	100.0%		100.0%	Base < 10	-	n/a		n/a	Base < 10	-	100.0%		100.0%	Base < 10	-	-
87-01	% Install. Completed - < 10 Numbers per Order. Within 3 Bus. Days	ST	-	-	100.0%		100.0%	Base < 10	-	100.0%		100.0%	Base < 10	-	100.0%		100.0%	(10.00)	Yes	-
87-02	% Install. Completed - 11 through 20 Numbers per Order. Within 7 Bus. Days	CW	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-02	% Install. Completed - 11 through 20 Numbers per Order. Within 7 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-02	% Install. Completed - 11 through 20 Numbers per Order. Within 7 Bus. Days	HS	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-02	% Install. Completed - 11 through 20 Numbers per Order. Within 7 Bus. Days	ST	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-03	% Install. Completed - > 20 Numbers per Order. Within 7 Bus. Days	CW	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-03	% Install. Completed - > 20 Numbers per Order. Within 7 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-03	% Install. Completed - > 20 Numbers per Order. Within 7 Bus. Days	HS	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-03	% Install. Completed - > 20 Numbers per Order. Within 7 Bus. Days	ST	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	CW	L	-	0.0		3.0	Base < 10	-	n/a		3.0	Base < 10	-	1.9		3.0	(1.12)	Yes	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	DF	L	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	0.0		3.0	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	HS	L	-	2.0		3.0	Base < 10	-	n/a		3.0	Base < 10	-	0.0		3.0	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	ST	L	-	0.0		3.0	Base < 10	-	0.0		3.0	Base < 10	-	0.0		3.0	(2.97)	Yes	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	CW	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	DF	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	HS	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	ST	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	CW	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	DF	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	HS	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	ST	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	CW	M	-	0.0%	3.0%		Base < 10	-	n/a	2.6%		Base < 10	-	0.0%	2.6%		(2.28)	Yes	-
89-01	% Trouble Reports Received Within 30 Days of Install.	DF	M	-	n/a	2.6%		Base < 10	-	n/a	2.8%		Base < 10	-	0.0%	2.7%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	HS	M	-	0.0%	3.2%		Base < 10	-	n/a	3.1%		Base < 10	-	0.0%	3.2%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	ST	M	-	0.0%	3.2%		Base < 10	-	0.0%	3.1%		Base < 10	-	0.0%	2.8%		(0.96)	Yes	-
90-01	% SWBT Caused Missed Due Dates > 30	CW	M	-	0.0%	0.3%		Base < 10	-	n/a	0.3%		Base < 10	-	0.0%	0.2%		(0.67)	Yes	-
90-01	% SWBT Caused Missed Due Dates > 30	DF	M	-	n/a	0.4%		Base < 10	-	n/a	0.3%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	HS	M	-	0.0%	0.3%		Base < 10	-	n/a	0.3%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	ST	M	-	0.0%	0.2%		Base < 10	-	0.0%	0.2%		Base < 10	-	0.0%	0.2%		(0.24)	Yes	-
91-01	% of LNP Only Due Dates within Industry Guidelines	TX		-	n/a		96.5%	n/a	-	99.8%		96.5%	(3.35)	Yes	100.0%		96.5%	(3.50)	Yes	HIT
92-01	% of Time the OSP Releases Prior to the Exp of the T2 Timer	TX	-	-	96.7%		96.5%	(0.19)	Yes	98.8%		96.5%	(2.28)	Yes	99.7%		96.5%	(3.17)	Yes	HIT
94-01	LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - LEX	TX	L	M	89.4%		95.0%	5.64	No	93.3%		95.0%	1.67	Yes	96.4%		95.0%	(1.41)	Yes	HIT
94-02	LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - LEX	TX	L	M	87.6%		95.0%	7.41	No	91.5%		95.0%	3.55	No	93.2%		95.0%	1.78	No	MISS
94-03	LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - LEX	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-04	LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - LEX	TX	L	M	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-05	LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - LEX	TX	L	M	89.5%		95.0%	5.47	No	94.5%		95.0%	0.47	Yes	98.7%		95.0%	(3.67)	Yes	HIT
94-06	LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-49) - LEX	TX	L	M	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	(5.00)	Yes	-
94-07	LNP % FOCs Rec. On Time - LNP Comp Bus (50+) - LEX	TX	L	M	71.0%		95.0%	24.03	No	90.9%		95.0%	4.09	No	91.9%		95.0%	3.11	No	MISS
94-08	LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	33.3%		95.0%	Base < 10	-	80.0%		95.0%	Base < 10	-	-
94-09	LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - EDI	TX	L	M	73.7%		95.0%	21.34	No	59.8%		95.0%	35.21	No	77.7%		95.0%	17.32	No	MISS
94-10	LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-

			Payment Level		Oct-99					Nov-99					Dec-99					Overall Result
								% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
94-11	LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - EDI	TX	L	M	66.7%		95.0%	Base < 10	-	88.9%		95.0%	Base < 10	-	75.0%		95.0%	20.00	No	-
94-12	LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
94-13	LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-49) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-14	LNP % FOCs Rec. On Time - LNP Comp Bus (50+) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
95-01	Avg. Response Time for Non-Mech Rejects Returned - LNP Only	TX	L	-	n/a		5.0	n/a	-	9.4		5.0	4.43	No	6.1		5.0	1.13	Yes	-
95-02	Avg. Response Time for Non-Mech Rejects Returned - LNP With Loop	TX	L	-	n/a		5.0	n/a	-	4.5		5.0	(0.48)	Yes	8.0		5.0	Base < 10	-	-
100-01	Avg. Time of Out of Service for LNP Conversions	TX	H	H	65.4		60.0	5.44	No	9.0		60.0	(50.99)	Yes	8.9		60.0	(51.07)	Yes	HIT
101-01	% Out of Service less than 60 Minutes	TX	M	M	86.6%		96.5%	9.88	No	99.8%		96.5%	(3.34)	Yes	99.2%		96.5%	(2.65)	Yes	HIT
103-01	% Errors for E-911 Database Updates	TX	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
104-01	Avg. Time Req. to Update 911 Database	TX	L	-	9.3	30.6		(1.68)	Yes	8.0	6.8		1.67	Yes	7.4	25.6		(1.62)	Yes	HIT
105-01	% of Request Processed within 35 Days	CW	L	-	50.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	HS	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
105-01	% of Request Processed within 35 Days	ST	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
106-01	Average Days Required to Process a Request	CW	-	-	28.8			n/a	-	20.3			n/a	-	21.1			n/a	-	-
106-01	Average Days Required to Process a Request	DF	-	-	n/a			n/a	-	n/a			n/a	-	12.7			n/a	-	-
106-01	Average Days Required to Process a Request	HS	-	-	7.3			n/a	-	8.9			n/a	-	11.1			n/a	-	-
106-01	Average Days Required to Process a Request	ST	-	-	18.0			n/a	-	14.5			n/a	-	27.8			n/a	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	CW	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	-
107-01	% Missed Collocation Due Dates - Caged - Initial	DF	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	HIT
107-01	% Missed Collocation Due Dates - Caged - Initial	HS	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	ST	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	DF	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	ST	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	CW	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	DF	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	ST	H	H	0.0%		5.0%	(5.00)	Yes	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	ST	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
108-01	Avg. Delay Days - Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	CW	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	DF	L	-	100.0%		90.0%	Base < 10	-	66.7%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	HS	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	DF	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	HS	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	71.4%		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	CW	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	DF	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	HIT
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	HS	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	Base < 10	-	98.0%		90.0%	(8.00)	Yes	HIT
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	ST	L	-	100.0%		90.0%	(10.00)	Yes	n/a		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	HIT
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	DF	L	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-

Texas Performance Measures

			Payment Level		Oct-99			% Yes - 88%		Nov-99			% Yes - 86%		Dec-99			% Yes - 86%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
110-01	Percent of Updates into DA Database within 72 Hours	TX	L	-	99.90%		95.0%	(4.90)	Yes	99.97%		95.0%	(4.97)	Yes	99.95%		95.0%	(4.95)	Yes	HIT
111-01	Average Update Interval for DA Database	TX	L	-	26.5		48.0	(21.52)	Yes	20.8		48.0	(27.22)	Yes	21.0		48.0	(27.02)	Yes	HIT
112-01	% of Database Accuracy for Manual Updates	TX	L	-	100.0%		97.0%	(0.03)	Yes	100.0%		97.0%	(0.03)	Yes	100.0%		97.0%	(0.03)	Yes	HIT
114-01	% of Premature Disconnects - LNP	CW	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.96)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-01	% of Premature Disconnects - LNP	DF	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.99)	Yes	0.0%		2.0%	(1.98)	Yes	HIT
114-01	% of Premature Disconnects - LNP	HS	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.97)	Yes	HIT
114-01	% of Premature Disconnects - LNP	ST	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.97)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-02	% of Premature Disconnects - LNP with Loop	CW	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	Base < 10	-	0.0%		2.0%	Base < 10	-	-
114-02	% of Premature Disconnects - LNP with Loop	DF	H	H	0.2%		2.0%	(1.80)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-02	% of Premature Disconnects - LNP with Loop	HS	H	H	0.0%		2.0%	(2.00)	Yes	2.6%		2.0%	0.60	Yes	0.4%		2.0%	(1.63)	Yes	HIT
114-02	% of Premature Disconnects - LNP with Loop	ST	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	0.7%		2.0%	(1.29)	Yes	HIT
114-03	% of Premature Disconnects - INP	CW	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	DF	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	HS	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - INP	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	CW	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	DF	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	HS	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - INP with Loop	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	CW	L	-	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	DF	L	-	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	HS	L	-	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coordinated Cutovers - LNP	ST	L	-	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	CW	L	-	0.0%		0.0%	(1.00)	Yes	0.0%		0.0%	Base < 10	-	0.0%		0.0%	Base < 10	-	-
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	DF	L	-	0.0%		0.0%	(1.00)	Yes	4.5%		0.0%	(0.33)	Yes	1.7%		0.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	HS	L	-	0.1%		0.0%	(0.91)	Yes	0.0%		0.0%	(1.00)	Yes	4.1%		0.0%	(0.51)	Yes	HIT
115-02	% SWBT Caused Delayed Coordinated Cutovers - LNP with Loop	ST	L	-	0.0%		0.0%	(1.00)	Yes	70.0%		0.0%	62.00	No	3.6%		0.0%	(1.00)	Yes	HIT
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	CW	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	DF	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	HS	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coordinated Cutovers - INP	ST	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	CW	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	DF	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	HS	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coordinated Cutovers - INP with Loop	ST	L	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	CW	M	-	48.5%		0.0%	44.59	No	12.8%		0.0%	11.82	No	90.9%		0.0%	82.46	No	MISS
116-01	% Missed Mech INP Conversions	DF	M	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	HS	M	-	100.0%		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
116-01	% Missed Mech INP Conversions	ST	M	-	0.0%		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	n/a		0.0%	Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	CW	H	H	0.0%	94.4%		Base < 10	-	100.0%	50.0%		Base < 10	-	20.0%	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	DF	H	H	0.0%	0.0%		Base < 10	-	87.5%	n/a		Base < 10	-	100.0%	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	HS	H	H	100.0%	0.0%		Base < 10	-	n/a	20.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	ST	H	H	n/a	100.0%		Base < 10	-	100.0%	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	CW	L	-	7.0	32.0		Base < 10	-	n/a	30.0		Base < 10	-	10.0	n/a		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	DF	L	-	4.0	6.5		Base < 10	-	23.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

					Oct-99					Nov-99					Dec-99					Overall Result
			Payment Level					% Yes -	88%				% Yes -	86%				% Yes -	86%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	90%
118-01	Avg. Delay Days for NXX Loading and Testing	HS	L	-	n/a	12.0		Base < 10	-	n/a	3.0		Base < 10	-	n/a	n/a		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	CW	H	H	n/a	n/a		n/a	-	n/a	n/a		n/a	-	n/a	14.2		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	DF	H	H	n/a	n/a		n/a	-	n/a	n/a		n/a	-	23.2	97.9		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	HS	H	H	n/a	n/a		n/a	-	n/a	n/a		n/a	-	5.3	31.9		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	ST	H	H	n/a	n/a		n/a	-	n/a	n/a		n/a	-	n/a	10.8		Base < 10	-	-
120-01	% of Requests Processed within 30 Business Days	TX	-	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-01	% of Quotes Provided for Authorized BFRs Within 10 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-02	% of Quotes Provided for Authorized BFRs Within 30 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-03	% of Quotes Provided for Authorized BFRs Within 90 Business Days	TX	H	H	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-

	Oct-99	Nov-99	Dec-99	Overall
Total # Submeasures	1971	1971	1971	
# with Z Scores	739	707	752	
# with "Base < 10" or Blank	1232	1264	1219	
Critical Z Value	1.73	1.73	1.73	
Number of Submeasures Met	650	611	648	628
Number of Submeasures Missed	89	96	104	73
Success Ratio	88.0%	86.4%	86.2%	89.6%