Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value (% Yes - 84%)	Jan-00 Result	Overall Result 88%
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-22	% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-23	% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
47-24	% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	CW	-	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	6.0	n/a		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	HS	-	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	n/a	16.9		Base < 10	-	-
48-01	Avg. Delay Days Due to LOF - VGPL	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	23.8		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	CW	-	-	n/a	3.6		Base < 10	-	n/a	6.5		Base < 10	-	n/a	8.0		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	DF	-	-	n/a	18.5		Base < 10	-	n/a	14.3		Base < 10	-	17.0	14.3		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	HS	-	-	n/a	7.8		Base < 10	-	n/a	6.5		Base < 10	-	n/a	7.0		Base < 10	-	-
48-02	Avg. Delay Days Due to LOF - DSL	ST	-	-	n/a	11.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	17.4		Base < 10	-	-
48-03	Avg. Delay Days Due to LOF - DDS	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg. Delay Days Due to LOF - DDS	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg. Delay Days Due to LOF - DDS	HS	-	-	n/a	35.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-03	Avg. Delay Days Due to LOF - DDS	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-04	Avg. Delay Days Due to LOF - DS1	CW	-	-	n/a	n/a		Base < 10	-	n/a	25.5		Base < 10	-	n/a	46.0		Base < 10	-	-
48-04	Avg. Delay Days Due to LOF - DS1	DF	-	-	n/a	24.0		Base < 10	-	n/a	12.0		Base < 10	-	n/a	7.0		Base < 10	-	-
48-04	Avg. Delay Days Due to LOF - DS1	HS	-	-	n/a	n/a		Base < 10	-	n/a	8.0		Base < 10	-	n/a	n/a		Base < 10	-	-
48-04	Avg. Delay Days Due to LOF - DS1	ST	-	-	n/a	52.5		Base < 10	-	n/a	30.3		Base < 10	-	n/a	19.5		Base < 10	-	-
48-05	Avg. Delay Days Due to LOF - DS3	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg. Delay Days Due to LOF - DS3	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg. Delay Days Due to LOF - DS3	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-05	Avg. Delay Days Due to LOF - DS3	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-06	Avg. Delay Days due to LOF - ISDN/BRI	CW	-	-	8.5	6.0		Base < 10	-	n/a	6.5		Base < 10	-	48.0	15.0		Base < 10	-	-
48-06	Avg. Delay Days due to LOF - ISDN/BRI	DF	-	-	26.0	7.2		Base < 10	-	27.0	5.0		Base < 10	-	20.0	17.3		Base < 10	-	-
48-06	Avg. Delay Days due to LOF - ISDN/BRI	HS	-	-	15.6	12.3		Base < 10	-	10.9	9.4		Base < 10	-	15.3	9.0		Base < 10	-	-
48-06	Avg. Delay Days due to LOF - ISDN/BRI	ST	-	-	n/a	9.5		Base < 10	-	3.0	7.5		Base < 10	-	1.0	15.8		Base < 10	-	-
48-07	Avg. Delay Days due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg. Delay Days due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg. Delay Days due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-07	Avg. Delay Days due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
48-08	Avg. Delay Days due to LOF - ISDN/Combo	CW	-	-	n/a	6.0		Base < 10	-	n/a	6.5		Base < 10	-	n/a	15.0		Base < 10	-	-
48-08	Avg. Delay Days due to LOF - ISDN/Combo	DF	-	-	n/a	7.2		Base < 10	-	n/a	5.0		Base < 10	-	n/a	17.3		Base < 10	-	-
48-08	Avg. Delay Days due to LOF - ISDN/Combo	HS	-	-	n/a	12.3		Base < 10	-	n/a	9.4		Base < 10	-	n/a	9.0		Base < 10	-	-
48-08	Avg. Delay Days due to LOF - ISDN/Combo	ST	-	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	n/a	15.8		Base < 10	-	-
49-01	Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	CW	M	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	12.0	20.5		Base < 10	-	-
49-01	Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	DF	M	-	2.5	28.6		(5.41)	Yes	2.3	24.1		(2.32)	Yes	4.4	n/a		n/a	-	HIT
49-01	Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	HS	M	-	3.0	20.8		(1.77)	Yes	6.1	7.2		(0.31)	Yes	3.0	10.2		Base < 10	-	HIT
49-01	Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	ST	M	-	4.0	2.7		1.66	Yes	n/a	8.0		Base < 10	-	n/a	8.8		Base < 10	-	-
49-02	Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	CW	M	-	n/a	2.9		Base < 10	-	n/a	3.2		Base < 10	-	n/a	3.7		Base < 10	-	-
49-02	Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	DF	M	-	n/a	10.6		Base < 10	-	n/a	4.7		Base < 10	-	17.0	5.7		Base < 10	-	-
49-02	Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	HS	M	-	n/a	5.3		Base < 10	-	n/a	3.1		Base < 10	-	n/a	6.8		Base < 10	-	-
49-02	Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	ST	M	-	n/a	8.8		Base < 10	-	n/a	4.2		Base < 10	-	n/a	9.3		Base < 10	-	-
49-03	Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	DF	M	-	n/a	8.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	HS	M	-	n/a	35.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-03	Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-04	Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	CW	M	-	n/a	5.7		Base < 10	-	n/a	9.4		Base < 10	-	n/a	19.7		Base < 10	-	-
49-04	Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	DF	M	-	n/a	29.0		Base < 10	-	n/a	21.0		Base < 10	-	n/a	5.5		Base < 10	-	-
49-04	Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	HS	M	-	n/a	3.0		Base < 10	-	n/a	5.5		Base < 10	-	n/a	3.7		Base < 10	-	-
49-04	Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	ST	M	-	n/a	23.0		Base < 10	-	n/a	19.3		Base < 10	-	n/a	10.8		Base < 10	-	-
49-05	Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	DF	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99					Dec-99					Jan-00					Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
49-05	Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-05	Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
49-06	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	CW	M	-	9.4	8.7		Base < 10	-	3.0	8.4		Base < 10	-	25.0	9.3		Base < 10	-	-
49-06	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	DF	M	-	9.1	10.5		Base < 10	-	20.6	33.2		Base < 10	-	11.8	5.0		3.75	No	-
49-06	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	HS	M	-	5.7	14.2		(2.32)	Yes	13.5	15.2		(0.14)	Yes	16.0	6.9		3.46	No	HIT
49-06	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	ST	M	-	2.3	7.9		Base < 10	-	6.7	6.2		Base < 10	-	3.8	7.1		Base < 10	-	-
49-07	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	CW	M	-	n/a	6.0		Base < 10	-	n/a	6.0		Base < 10	-	n/a	42.8		Base < 10	-	-
49-07	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	DF	M	-	n/a	n/a		Base < 10	-	6.0	4.7		0.67	Yes	14.0	n/a		n/a	-	-
49-07	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	HS	M	-	n/a	9.1		Base < 10	-	n/a	9.0		Base < 10	-	137.0	5.4		143.57	No	-
49-07	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	ST	M	-	n/a	4.9		Base < 10	-	n/a	1.0		Base < 10	-	24.0	7.0		58.26	No	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	CW	M	-	n/a	8.7		Base < 10	-	n/a	8.4		Base < 10	-	n/a	9.3		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	DF	M	-	n/a	10.5		Base < 10	-	n/a	33.2		Base < 10	-	n/a	5.0		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	HS	M	-	n/a	14.2		Base < 10	-	n/a	15.2		Base < 10	-	n/a	6.9		Base < 10	-	-
49-08	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	ST	M	-	n/a	7.9		Base < 10	-	n/a	6.2		Base < 10	-	2.5	7.1		Base < 10	-	-
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	1.0%		(0.79)	Yes	0.0%	1.8%		(1.34)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	DF	L	-	0.0%	1.2%		(2.18)	Yes	0.0%	0.0%		(0.41)	Yes	0.0%	0.0%		0.00	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	HS	L	-	0.0%	0.2%		(0.71)	Yes	0.0%	0.7%		(1.40)	Yes	0.0%	0.7%		(0.63)	Yes	HIT
50-01	% SWBT Caused Missed Due Dates > 30 Days - VGPL	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.3%		(0.22)	Yes	HIT
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	0.0%	0.5%		Base < 10	-	n/a	0.2%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.3%		Base < 10	-	-
50-02	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	CW	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	HS	L	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-03	% SWBT Caused Missed Due Dates > 30 Days - DDS	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	CW	L	-	n/a	0.0%		Base < 10	-	n/a	2.0%		Base < 10	-	n/a	1.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	DF	L	-	n/a	1.9%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
50-04	% SWBT Caused Missed Due Dates > 30 Days - DS1	ST	L	-	n/a	1.6%		Base < 10	-	n/a	8.0%		Base < 10	-	0.0%	1.2%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
50-05	% SWBT Caused Missed Due Dates > 30 Days - DS3	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	CW	L	-	0.0%	0.2%		(0.28)	Yes	0.0%	0.3%		(0.31)	Yes	3.6%	0.4%		2.46	No	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	DF	L	-	0.0%	0.7%		(0.92)	Yes	0.8%	4.8%		(1.99)	Yes	1.9%	0.1%		3.85	No	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	HS	L	-	0.5%	3.2%		(2.05)	Yes	0.7%	1.9%		(0.98)	Yes	2.6%	0.8%		2.01	No	HIT
50-06	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	ST	L	-	0.0%	1.4%		(0.80)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.5%		(0.50)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	0.0%	0.0%		(0.09)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.4%		(0.21)	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	0.0%	0.4%		(1.40)	Yes	0.0%	0.1%		(0.26)	Yes	4.0%	0.0%		11.54	No	HIT
50-07	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	CW	L	-	0.0%	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	0.0%	0.4%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	DF	L	-	n/a	0.7%		Base < 10	-	n/a	4.6%		Base < 10	-	n/a	0.1%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	HS	L	-	n/a	3.2%		Base < 10	-	n/a	1.9%		Base < 10	-	n/a	0.8%		Base < 10	-	-
50-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	ST	L	-	0.0%	1.4%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	CW	H	H	0.1	5.7		Base < 10	-	8.6	5.7		Base < 10	-	7.9	8.6		Base < 10	-	-
52-01	Mean Time to Restore - VGPL - Dispatch	DF	H	H	4.8	4.3		0.46	Yes	9.6	4.0		6.45	No	9.5	3.5		9.24	No	MISS
52-01	Mean Time to Restore - VGPL - Dispatch	HS	H	H	2.4	5.2		Base < 10	-	17.4	5.1		8.19	No	8.2	5.3		1.97	No	MISS
52-01	Mean Time to Restore - VGPL - Dispatch	ST	H	H	9.8	5.5		Base < 10	-	6.7	6.3		Base < 10	-	8.7	5.6		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	CW	H	H	n/a	4.8		Base < 10	-	n/a	5.2		Base < 10	-	n/a	4.9		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	DF	H	H	n/a	7.3		Base < 10	-	8.3	5.2		Base < 10	-	n/a	6.2		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	HS	H	H	n/a	28.0		Base < 10	-	n/a	25.6		Base < 10	-	n/a	15.3		Base < 10	-	-
52-02	Mean Time to Restore - DSL - Dispatch	ST	H	H	n/a	5.0		Base < 10	-	n/a	6.7		Base < 10	-	n/a	6.2		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	CW	H	H	n/a	n/a		Base < 10	-	n/a	3.4		Base < 10	-	n/a	4.0		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	DF	H	H	n/a	3.2		Base < 10	-	n/a	6.3		Base < 10	-	n/a	3.2		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	HS	H	H	n/a	2.0		Base < 10	-	n/a	5.1		Base < 10	-	n/a	3.3		Base < 10	-	-
52-03	Mean Time to Restore - DDS - Dispatch	ST	H	H	n/a	0.9		Base < 10	-	n/a	n/a		Base < 10	-	n/a	4.9		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	CW	H	H	n/a	2.7		Base < 10	-	n/a	3.4		Base < 10	-	n/a	3.5		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	DF	H	H	n/a	2.8		Base < 10	-	3.4	2.6		Base < 10	-	2.0	2.3		Base < 10	-	-
52-04	Mean Time to Restore - DS1 - Dispatch	HS	H	H	n/a	4.0		Base < 10	-	n/a	2.7		Base < 10	-	n/a	3.1		Base < 10	-	-

Texas Performance Measures

					Nov-99					Dec-99					Jan-00					Overall Result
			Payment Level					% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
52-04	Mean Time to Restore - DS1 - Dispatch	ST	H	H	n/a	3.8		Base < 10	-	n/a	4.1		Base < 10	-	n/a	3.6		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	CW	H	H	n/a	3.5		Base < 10	-	n/a	7.8		Base < 10	-	n/a	n/a		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	DF	H	H	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	9.2		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	HS	H	H	27.6	9.8		Base < 10	-	n/a	7.1		Base < 10	-	n/a	6.3		Base < 10	-	-
52-05	Mean Time to Restore - DS3 - Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	n/a	n/a		Base < 10	-	-
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	CW	H	H	9.8	5.5		Base < 10	-	11.1	9.2		0.35	Yes	8.6	7.1		0.52	Yes	HIT
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	DF	H	H	5.5	5.6		(0.07)	Yes	8.7	4.8		3.06	No	7.4	4.3		2.05	No	MISS
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	HS	H	H	15.0	7.1		1.49	Yes	11.1	5.7		3.92	No	9.2	5.9		2.45	No	MISS
52-06	Mean Time to Restore - ISDN/BRI - Dispatch	ST	H	H	12.1	9.1		0.82	Yes	15.8	5.2		10.83	No	5.4	5.9		(0.24)	Yes	HIT
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	CW	H	H	n/a	3.2		Base < 10	-	4.8	5.2		Base < 10	-	0.9	13.2		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	DF	H	H	n/a	5.3		Base < 10	-	n/a	4.0		Base < 10	-	26.3	4.2		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	HS	H	H	1.2	3.1		Base < 10	-	n/a	3.6		Base < 10	-	16.4	3.0		Base < 10	-	-
52-07	Mean Time to Restore - ISDN/PRI - Dispatch	ST	H	H	n/a	7.4		Base < 10	-	1.5	3.8		Base < 10	-	n/a	8.6		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	CW	H	H	n/a	5.5		Base < 10	-	4.7	9.2		Base < 10	-	n/a	7.1		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	DF	H	H	n/a	5.6		Base < 10	-	n/a	4.8		Base < 10	-	n/a	4.3		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	HS	H	H	n/a	7.1		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.9		Base < 10	-	-
52-08	Mean Time to Restore - ISDN/Combo - Dispatch	ST	H	H	18.6	9.1		Base < 10	-	n/a	5.2		Base < 10	-	n/a	5.9		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	CW	H	H	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	n/a	1.2		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	DF	H	H	31.1	0.9		Base < 10	-	0.5	1.3		Base < 10	-	2.8	2.5		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	HS	H	H	0.8	1.8		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.6		Base < 10	-	-
52-09	Mean Time to Restore - VGPL - No Dispatch	ST	H	H	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	n/a	1.0		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	n/a	1.0		Base < 10	-	n/a	1.1		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	DF	H	H	n/a	1.2		Base < 10	-	n/a	0.8		Base < 10	-	n/a	0.4		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	HS	H	H	n/a	6.4		Base < 10	-	n/a	16.3		Base < 10	-	n/a	5.5		Base < 10	-	-
52-10	Mean Time to Restore - DSL - No Dispatch	ST	H	H	n/a	1.1		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	CW	H	H	n/a	1.8		Base < 10	-	n/a	0.1		Base < 10	-	n/a	0.2		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	DF	H	H	n/a	0.4		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.4		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	HS	H	H	n/a	4.9		Base < 10	-	n/a	0.7		Base < 10	-	n/a	1.6		Base < 10	-	-
52-11	Mean Time to Restore - DDS - No Dispatch	ST	H	H	n/a	2.3		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	CW	H	H	n/a	0.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.9		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	0.4	0.4		Base < 10	-	n/a	0.5		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	HS	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.4		Base < 10	-	-
52-12	Mean Time to Restore - DS1 - No Dispatch	ST	H	H	n/a	1.9		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.8		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	CW	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	n/a	0.8		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	HS	H	H	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	n/a	3.3		Base < 10	-	-
52-13	Mean Time to Restore - DS3 - No Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	n/a	0.1		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	CW	H	H	n/a	0.8		Base < 10	-	2.5	1.1		Base < 10	-	n/a	0.8		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	DF	H	H	0.0	0.7		Base < 10	-	0.9	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	HS	H	H	0.3	5.1		Base < 10	-	0.0	3.6		Base < 10	-	2.3	2.7		Base < 10	-	-
52-14	Mean Time to Restore - ISDN/BRI - No Dispatch	ST	H	H	0.0	1.3		Base < 10	-	0.0	0.9		Base < 10	-	3.8	0.8		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	1.2		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	0.2		Base < 10	-	n/a	0.5		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	1.5		Base < 10	-	0.0	0.7		Base < 10	-	n/a	2.4		Base < 10	-	-
52-15	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	0.8	1.5		Base < 10	-	n/a	1.0		Base < 10	-	n/a	0.6		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	CW	H	H	n/a	0.8		Base < 10	-	n/a	1.1		Base < 10	-	n/a	0.8		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	DF	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	HS	H	H	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	n/a	2.7		Base < 10	-	-
52-16	Mean Time to Restore - ISDN/Combo - No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	n/a	0.8		Base < 10	-	-
53-01	% Repeat Reports - VGPL	CW	H	H	0.0%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	0.0%	7.4%		Base < 10	-	-
53-01	% Repeat Reports - VGPL	DF	H	H	12.5%	11.4%		0.22	Yes	3.7%	11.5%		(1.26)	Yes	17.5%	10.6%		1.38	Yes	HIT
53-01	% Repeat Reports - VGPL	HS	H	H	0.0%	14.0%		Base < 10	-	0.0%	13.7%		(1.43)	Yes	5.9%	14.2%		(0.98)	Yes	HIT
53-01	% Repeat Reports - VGPL	ST	H	H	14.3%	15.7%		Base < 10	-	0.0%	16.5%		Base < 10	-	0.0%	16.4%		Base < 10	-	-
53-02	% Repeat Reports - DSL	CW	H	H	n/a	22.2%		Base < 10	-	n/a	16.1%		Base < 10	-	n/a	21.3%		Base < 10	-	-
53-02	% Repeat Reports - DSL	DF	H	H	n/a	13.0%		Base < 10	-	0.0%	10.4%		Base < 10	-	n/a	12.9%		Base < 10	-	-
53-02	% Repeat Reports - DSL	HS	H	H	n/a	16.7%		Base < 10	-	n/a	13.5%		Base < 10	-	n/a	10.1%		Base < 10	-	-
53-02	% Repeat Reports - DSL	ST	H	H	n/a	12.2%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	3.0%		Base < 10	-	-
53-03	% Repeat Reports - DDS	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-03	% Repeat Reports - DDS	DF	H	H	n/a	0.0%		Base < 10	-	n/a	26.9%		Base < 10	-	n/a	29.4%		Base < 10	-	-
53-03	% Repeat Reports - DDS	HS	H	H	n/a	0.0%		Base < 10	-	n/a	18.2%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-03	% Repeat Reports - DDS	ST	H	H	n/a	0.0%		Base < 10	-	n/a	20.0%		Base < 10	-	n/a	40.0%		Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 87%)	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 Result (% Yes - 86%)	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value	Jan-00 Result (% Yes - 84%)	Overall Result 88%
53-04	% Repeat Reports - DS1	CW	H	H	n/a	21.1%		Base < 10	-	n/a	16.4%		Base < 10	-	n/a	15.0%		Base < 10	-	-
53-04	% Repeat Reports - DS1	DF	H	H	n/a	13.1%		Base < 10	-	0.0%	21.8%		Base < 10	-	100.0%	14.0%		Base < 10	-	-
53-04	% Repeat Reports - DS1	HS	H	H	n/a	17.2%		Base < 10	-	n/a	22.3%		Base < 10	-	n/a	22.1%		Base < 10	-	-
53-04	% Repeat Reports - DS1	ST	H	H	n/a	18.0%		Base < 10	-	n/a	10.9%		Base < 10	-	n/a	12.3%		Base < 10	-	-
53-05	% Repeat Reports - DS3	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
53-05	% Repeat Reports - DS3	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	25.0%		Base < 10	-	-
53-05	% Repeat Reports - DS3	HS	H	H	0.0%	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-05	% Repeat Reports - DS3	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
53-06	% Repeat Reports - ISDN/BRI	CW	H	H	14.3%	16.6%		Base < 10	-	0.0%	13.5%		(1.58)	Yes	21.4%	15.4%		1.47	Yes	HIT
53-06	% Repeat Reports - ISDN/BRI	DF	H	H	0.0%	13.3%		(1.75)	Yes	0.0%	12.7%		(1.43)	Yes	14.3%	14.0%		0.08	Yes	HIT
53-06	% Repeat Reports - ISDN/BRI	HS	H	H	20.0%	12.6%		0.85	Yes	14.3%	14.7%		(0.06)	Yes	13.5%	13.2%		0.12	Yes	HIT
53-06	% Repeat Reports - ISDN/BRI	ST	H	H	35.7%	20.3%		1.38	Yes	31.6%	16.7%		1.64	Yes	7.1%	16.2%		(1.96)	Yes	HIT
53-07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	4.0%		Base < 10	-	0.0%	6.3%		Base < 10	-	0.0%	7.1%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	DF	H	H	n/a	7.6%		Base < 10	-	n/a	4.8%		Base < 10	-	0.0%	10.2%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	HS	H	H	100.0%	5.6%		Base < 10	-	0.0%	1.9%		Base < 10	-	0.0%	8.1%		Base < 10	-	-
53-07	% Repeat Reports - ISDN/PRI	ST	H	H	0.0%	5.0%		Base < 10	-	0.0%	20.0%		Base < 10	-	n/a	6.1%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	CW	H	H	n/a	16.6%		Base < 10	-	0.0%	13.5%		Base < 10	-	n/a	15.4%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	DF	H	H	n/a	13.3%		Base < 10	-	n/a	12.7%		Base < 10	-	n/a	14.0%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	HS	H	H	n/a	12.6%		Base < 10	-	n/a	14.7%		Base < 10	-	n/a	13.2%		Base < 10	-	-
53-08	% Repeat Reports - ISDN/Combo	ST	H	H	0.0%	20.3%		Base < 10	-	n/a	16.7%		Base < 10	-	n/a	16.2%		Base < 10	-	-
54-01	Failure Frequency - VGPL	CW	L	-	0.1%	0.5%		(2.60)	Yes	0.3%	0.4%		(0.87)	Yes	0.3%	0.5%		(1.07)	Yes	HIT
54-01	Failure Frequency - VGPL	DF	L	-	0.6%	0.7%		(0.40)	Yes	0.4%	0.7%		(2.57)	Yes	0.6%	0.6%		(0.16)	Yes	HIT
54-01	Failure Frequency - VGPL	HS	L	-	0.3%	0.8%		(2.40)	Yes	0.5%	0.6%		(0.64)	Yes	0.7%	0.9%		(0.67)	Yes	HIT
54-01	Failure Frequency - VGPL	ST	L	-	0.4%	0.6%		(0.82)	Yes	0.1%	0.6%		(2.76)	Yes	0.6%	0.5%		0.19	Yes	HIT
54-02	Failure Frequency - DSL	CW	L	-	0.0%	4.2%		Base < 10	-	0.0%	5.0%		Base < 10	-	0.0%	5.3%		(2.75)	Yes	-
54-02	Failure Frequency - DSL	DF	L	-	0.0%	4.6%		Base < 10	-	66.7%	5.2%		Base < 10	-	0.0%	6.1%		(5.66)	Yes	-
54-02	Failure Frequency - DSL	HS	L	-	0.0%	8.4%		Base < 10	-	0.0%	4.3%		Base < 10	-	0.0%	3.8%		(3.83)	Yes	-
54-02	Failure Frequency - DSL	ST	L	-	0.0%	4.1%		Base < 10	-	0.0%	3.0%		Base < 10	-	0.0%	2.1%		Base < 10	-	-
54-03	Failure Frequency - DDS	CW	L	-	0.0%	1.1%		Base < 10	-	0.0%	1.6%		Base < 10	-	0.0%	2.1%		Base < 10	-	-
54-03	Failure Frequency - DDS	DF	L	-	0.0%	2.3%		Base < 10	-	0.0%	2.7%		Base < 10	-	0.0%	1.8%		Base < 10	-	-
54-03	Failure Frequency - DDS	HS	L	-	0.0%	1.8%		Base < 10	-	0.0%	2.2%		Base < 10	-	n/a	2.2%		Base < 10	-	-
54-03	Failure Frequency - DDS	ST	L	-	0.0%	2.3%		Base < 10	-	0.0%	1.5%		Base < 10	-	0.0%	1.5%		Base < 10	-	-
54-04	Failure Frequency - DS1	CW	L	-	0.0%	4.8%		Base < 10	-	0.0%	2.9%		Base < 10	-	0.0%	4.0%		Base < 10	-	-
54-04	Failure Frequency - DS1	DF	L	-	0.0%	5.8%		(0.90)	Yes	14.3%	5.3%		1.46	Yes	7.1%	5.3%		0.30	Yes	HIT
54-04	Failure Frequency - DS1	HS	L	-	0.0%	6.3%		Base < 10	-	0.0%	5.3%		Base < 10	-	0.0%	6.5%		(0.84)	Yes	-
54-04	Failure Frequency - DS1	ST	L	-	0.0%	2.7%		Base < 10	-	0.0%	2.5%		Base < 10	-	0.0%	3.0%		Base < 10	-	-
54-05	Failure Frequency - DS3	CW	L	-	n/a	6.5%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	0.0%		Base < 10	-	-
54-05	Failure Frequency - DS3	DF	L	-	n/a	1.4%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	5.2%		Base < 10	-	-
54-05	Failure Frequency - DS3	HS	L	-	100.0%	8.2%		Base < 10	-	0.0%	6.3%		Base < 10	-	0.0%	3.3%		Base < 10	-	-
54-05	Failure Frequency - DS3	ST	L	-	n/a	3.3%		Base < 10	-	n/a	6.9%		Base < 10	-	n/a	3.4%		Base < 10	-	-
54-06	Failure Frequency - ISDN/BRI	CW	L	-	1.7%	2.0%		(0.37)	Yes	4.0%	2.4%		2.06	No	3.5%	2.4%		1.33	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	DF	L	-	2.2%	2.6%		(0.73)	Yes	1.4%	2.7%		(2.36)	Yes	1.3%	2.4%		(2.21)	Yes	HIT
54-06	Failure Frequency - ISDN/BRI	HS	L	-	2.1%	2.4%		(0.43)	Yes	3.5%	2.2%		2.35	No	4.6%	2.4%		3.97	No	MISS
54-06	Failure Frequency - ISDN/BRI	ST	L	-	3.3%	2.7%		0.70	Yes	4.2%	2.6%		2.04	No	3.0%	3.1%		(0.15)	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	CW	L	-	0.0%	0.0%		(0.48)	Yes	0.1%	0.1%		0.81	Yes	0.1%	0.0%		1.48	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	DF	L	-	0.0%	0.1%		(0.86)	Yes	0.0%	0.1%		(1.03)	Yes	0.1%	0.1%		0.12	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	HS	L	-	0.1%	0.1%		0.09	Yes	0.1%	0.0%		0.53	Yes	0.1%	0.0%		0.29	Yes	HIT
54-07	Failure Frequency - ISDN/PRI	ST	L	-	0.2%	0.0%		1.30	Yes	0.2%	0.0%		1.73	No	0.0%	0.1%		(0.68)	Yes	HIT
54-08	Failure Frequency - ISDN/Combo	CW	L	-	0.0%	2.0%		Base < 10	-	20.0%	2.4%		Base < 10	-	0.0%	2.4%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	DF	L	-	n/a	2.6%		Base < 10	-	n/a	2.7%		Base < 10	-	n/a	2.4%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	HS	L	-	n/a	2.4%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	2.4%		Base < 10	-	-
54-08	Failure Frequency - ISDN/Combo	ST	L	-	7.7%	2.7%		1.09	Yes	0.0%	2.6%		(0.56)	Yes	0.0%	3.1%		(0.66)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	CW	-	-	2.6		3.0	(0.36)	Yes	2.8		3.0	(0.17)	Yes	3.0		3.0	(0.02)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	DF	-	-	3.5		3.0	0.46	Yes	2.9		3.0	(0.11)	Yes	3.6		3.0	0.63	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	HS	-	-	3.1		3.0	0.06	Yes	2.2		3.0	(0.76)	Yes	2.9		3.0	(0.12)	Yes	HIT
55-01.1	Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	ST	-	-	2.7		3.0	(0.31)	Yes	3.7		3.0	0.71	Yes	2.8		3.0	(0.23)	Yes	HIT
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.2	Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result (% Yes - 87%)	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 Result (% Yes - 86%)	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value	Jan-00 Result (% Yes - 84%)	Overall Result 88%
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-01.3	Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.1	Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.2	Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-02.3	Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	CW	-	-	3.2		3.0	0.19	Yes	3.5		3.0	0.53	Yes	3.6		3.0	0.76	Yes	HIT
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	DF	-	-	n/a		3.0	Base < 10	-	4.5		3.0	1.45	Yes	5.8		3.0	2.77	No	-
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	HS	-	-	3.8		3.0	0.80	Yes	4.6		3.0	1.58	Yes	7.9		3.0	4.90	No	HIT
55-03.1	Avg. Install. Interval - BRI Loop (1-10 Loops)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	CW	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	DF	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	HS	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.2	Avg. Install. Interval - BRI Loop (11-20 Loops)	ST	-	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	CW	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	DF	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	HS	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-03.3	Avg. Install. Interval - BRI Loop (Over 20 Loops)	ST	-	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-04.1	Avg. Install. Interval - DS1 Loop (All Orders)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	CW	-	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	DF	-	-	0.1		2.0	(1.93)	Yes	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	HS	-	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-05.1	Avg. Install. Interval - Analog Line Port (All Orders)	ST	-	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-06.1	Avg. Install. Interval - Analog Trunk Port (All Orders)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07.1	Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07.1	Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07.1	Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07.1	Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-07.2	Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	CW	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07.2	Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07.2	Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07.2	Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-07.3	Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-07.3	Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-07.3	Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-07.3	Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-08.1	Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	CW	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08.1	Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	DF	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08.1	Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	HS	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08.1	Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	ST	-	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	n/a		3.0	Base < 10	-	-
55-08.2	Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	CW	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08.2	Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	DF	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08.2	Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	HS	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08.2	Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	ST	-	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	n/a		5.0	Base < 10	-	-
55-08.3	Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	CW	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-08.3	Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	DF	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-

Texas Performance Measures

					Nov-99					Dec-99					Jan-00					Overall Result
			Payment Level					% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
55-08.3	Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	HS	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55-08.3	Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	ST	-	-	n/a			Base < 10	-	n/a			Base < 10	-	n/a			Base < 10	-	-
55.1-01	Avg. Installation Interval - DSL - No Conditioning	CW	Y	Y	6.6	5.3		1.61	No	6.9	5.6		1.64	Yes	6.1	5.4		0.88	Yes	HIT
55.1-01	Avg. Installation Interval - DSL - No Conditioning	DF	Y	Y	7.0	5.7		2.22	No	7.2	6.2		1.94	No	7.6	8.8		(1.32)	Yes	MISS
55.1-01	Avg. Installation Interval - DSL - No Conditioning	HS	Y	Y	6.9	8.2		(2.16)	Yes	7.4	8.4		(1.78)	Yes	8.5	8.7		(0.23)	Yes	HIT
55.1-01	Avg. Installation Interval - DSL - No Conditioning	ST	Y	Y	n/a	6.1		Base < 10	-	n/a	6.1		Base < 10	-	n/a	6.8		Base < 10	-	-
55.1-02	Avg. Installation Interval - DSL - Conditioning	CW	Y	Y	26.0	n/a		Base < 10	-	16.1	n/a		Base < 10	-	18.5	n/a		Base < 10	-	-
55.1-02	Avg. Installation Interval - DSL - Conditioning	DF	Y	Y	17.6	11.5		5.31	No	13.8	11.5		0.89	Yes	19.4	n/a		n/a	-	-
55.1-02	Avg. Installation Interval - DSL - Conditioning	HS	Y	Y	17.2	n/a		Base < 10	-	13.7	n/a		n/a	-	21.4	15.0		6.27	No	-
55.1-02	Avg. Installation Interval - DSL - Conditioning	ST	Y	Y	n/a	n/a		Base < 10	-	15.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
56-01.1	% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	CW	H	H	99.5%		95.0%	(4.46)	Yes	99.4%		95.0%	(4.40)	Yes	98.3%		95.0%	(3.33)	Yes	HIT
56-01.1	% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	DF	H	H	97.0%		95.0%	(2.02)	Yes	97.9%		95.0%	(2.85)	Yes	93.8%		95.0%	1.21	Yes	HIT
56-01.1	% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	HS	H	H	97.9%		95.0%	(2.85)	Yes	97.2%		95.0%	(2.21)	Yes	97.8%		95.0%	(2.78)	Yes	HIT
56-01.1	% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	ST	H	H	92.3%		95.0%	2.69	No	82.4%		95.0%	12.65	No	92.3%		95.0%	2.69	No	MISS
56-01.2	% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01.2	% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	71.4%		95.0%	Base < 10	-	-
56-01.2	% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	HS	H	H	50.0%		95.0%	Base < 10	-	80.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-01.2	% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01.3	% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	CW	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01.3	% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01.3	% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-01.3	% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.1	% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.1	% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	60.0%		95.0%	Base < 10	-	-
56-02.1	% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02.1	% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	ST	H	H	66.7%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02.2	% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.2	% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02.2	% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-02.2	% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.3	% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.3	% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.3	% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-02.3	% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.1	% Installed Within 3 Days - BRI Loop (1-10 Loops)	CW	H	H	81.3%		95.0%	13.75	No	93.3%		95.0%	1.67	Yes	90.5%		95.0%	4.52	No	MISS
56-03.1	% Installed Within 3 Days - BRI Loop (1-10 Loops)	DF	H	H	100.0%		95.0%	Base < 10	-	75.8%		95.0%	19.24	No	61.5%		95.0%	33.46	No	MISS
56-03.1	% Installed Within 3 Days - BRI Loop (1-10 Loops)	HS	H	H	90.0%		95.0%	5.00	No	60.4%		95.0%	34.58	No	47.9%		95.0%	47.05	No	MISS
56-03.1	% Installed Within 3 Days - BRI Loop (1-10 Loops)	ST	H	H	50.0%		95.0%	Base < 10	-	83.3%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.2	% Installed Within 7 Days - BRI Loop (11-20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.2	% Installed Within 7 Days - BRI Loop (11-20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.2	% Installed Within 7 Days - BRI Loop (11-20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.2	% Installed Within 7 Days - BRI Loop (11-20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.3	% Installed Within 10 Days - BRI Loop (Over 20 Loops)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.3	% Installed Within 10 Days - BRI Loop (Over 20 Loops)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.3	% Installed Within 10 Days - BRI Loop (Over 20 Loops)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-03.3	% Installed Within 10 Days - BRI Loop (Over 20 Loops)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-04.1	% Installed Within 3 Days - DS1 Loop (All Orders)	CW	H	H	92.9%		95.0%	2.14	No	57.1%		95.0%	Base < 10	-	80.0%		95.0%	15.00	No	MISS
56-04.1	% Installed Within 3 Days - DS1 Loop (All Orders)	DF	H	H	77.8%		95.0%	Base < 10	-	84.3%		95.0%	30.71	No	50.0%		95.0%	Base < 10	-	-
56-04.1	% Installed Within 3 Days - DS1 Loop (All Orders)	HS	H	H	100.0%		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	83.3%		95.0%	Base < 10	-	-
56-04.1	% Installed Within 3 Days - DS1 Loop (All Orders)	ST	H	H	50.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-05.1	% Installed Within 2 Days - Analog Line Port (All Orders)	CW	H	H	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
56-05.1	% Installed Within 2 Days - Analog Line Port (All Orders)	DF	H	H	100.0%		95.0%	(5.00)	Yes	n/a		95.0%	Base < 10	-	66.7%		95.0%	Base < 10	-	-
56-05.1	% Installed Within 2 Days - Analog Line Port (All Orders)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-05.1	% Installed Within 2 Days - Analog Line Port (All Orders)	ST	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06.1	% Installed Within 2 Days - Analog Trunk Port (All Orders)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06.1	% Installed Within 2 Days - Analog Trunk Port (All Orders)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06.1	% Installed Within 2 Days - Analog Trunk Port (All Orders)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-06.1	% Installed Within 2 Days - Analog Trunk Port (All Orders)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.1	% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.1	% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	0.0%		95.0%	Base < 10	-	-
56-07.1	% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99				% Yes - 87%	Dec-99				% Yes - 86%	Jan-00				% Yes - 84%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
56-07.1	% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.2	% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.2	% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.2	% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-07.2	% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.1	% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.1	% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.1	% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.1	% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.2	% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	CW	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.2	% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	DF	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.2	% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	HS	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
56-08.2	% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	ST	H	H	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
57-01	Avg. Response Time for Loop Make-Up Information	CW	L	M	2.3	2.3		0.28	Yes	1.6	1.9		(1.49)	Yes	5.5	5.4		0.34	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	DF	L	M	2.1	2.1		(0.52)	Yes	2.1	2.0		1.03	Yes	3.8	4.4		(2.63)	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	HS	L	M	0.4	3.2		(40.44)	Yes	0.4	3.7		(52.91)	Yes	3.4	8.6		(23.86)	Yes	HIT
57-01	Avg. Response Time for Loop Make-Up Information	ST	L	M	0.3	0.9		Base < 10	-	0.2	0.5		Base < 10	-	6.7	1.8		Base < 10	-	-
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	CW	H	H	0.0%	10.7%		(4.13)	Yes	0.0%	11.1%		(3.87)	Yes	0.6%	10.4%		(4.03)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	DF	H	H	0.0%	10.1%		(2.87)	Yes	1.3%	11.5%		(2.85)	Yes	6.8%	11.1%		(1.19)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	HS	H	H	0.2%	11.6%		(7.55)	Yes	0.5%	12.0%		(6.60)	Yes	0.0%	11.4%		(6.97)	Yes	HIT
58-01	% SWBT Missed Dates Due - 8.0 dB Loop Field Work	ST	H	H	0.0%	11.0%		(1.57)	Yes	0.0%	11.1%		(1.12)	Yes	0.0%	10.8%		(1.10)	Yes	HIT
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	CW	H	H	1.5%	0.3%		2.77	No	1.2%	0.2%		3.31	No	0.0%	0.2%		(0.64)	Yes	MISS
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	DF	H	H	0.6%	0.3%		1.46	Yes	0.3%	0.3%		(0.05)	Yes	1.4%	0.3%		4.37	No	HIT
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	HS	H	H	1.9%	0.3%		9.92	No	1.5%	0.2%		9.68	No	0.6%	0.2%		2.21	No	MISS
58-02	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	ST	H	H	1.8%	0.2%		2.62	No	2.1%	0.2%		3.08	No	0.0%	0.2%		(0.29)	Yes	MISS
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	CW	H	H	33.3%	7.4%		Base < 10	-	0.0%	5.6%		(1.00)	Yes	0.0%	3.3%		Base < 10	-	-
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	DF	H	H	0.0%	1.7%		(1.70)	Yes	0.0%	0.5%		(0.80)	Yes	0.0%	0.0%		0.00	Yes	HIT
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	HS	H	H	0.0%	3.9%		Base < 10	-	25.4%	8.8%		4.72	No	0.0%	8.4%		(1.54)	Yes	-
58-03	% SWBT Missed Dates Due - 5.0 dB Loop	ST	H	H	2.8%	1.4%		0.66	Yes	0.0%	0.5%		(0.44)	Yes	0.0%	10.8%		Base < 10	-	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	CW	H	H	13.8%	6.2%		2.76	No	3.0%	8.9%		(1.68)	Yes	17.3%	9.1%		2.67	No	MISS
58-04	% SWBT Missed Dates Due - BRI Loop	DF	H	H	9.9%	6.6%		1.17	Yes	19.0%	13.4%		1.64	Yes	26.6%	9.5%		6.36	No	HIT
58-04	% SWBT Missed Dates Due - BRI Loop	HS	H	H	14.5%	29.5%		(2.81)	Yes	32.8%	22.6%		3.05	No	39.1%	20.8%		6.39	No	MISS
58-04	% SWBT Missed Dates Due - BRI Loop	ST	H	H	7.1%	34.6%		(2.14)	Yes	23.1%	21.1%		0.18	Yes	15.4%	22.0%		(0.57)	Yes	HIT
58-05	% SWBT Missed Dates Due - ISDN BRI Port	CW	H	H	n/a	6.2%		Base < 10	-	n/a	8.9%		Base < 10	-	n/a	9.1%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	DF	H	H	n/a	6.6%		Base < 10	-	n/a	13.4%		Base < 10	-	n/a	9.5%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	HS	H	H	n/a	29.5%		Base < 10	-	n/a	22.6%		Base < 10	-	n/a	20.8%		Base < 10	-	-
58-05	% SWBT Missed Dates Due - ISDN BRI Port	ST	H	H	n/a	34.6%		Base < 10	-	100.0%	21.1%		Base < 10	-	n/a	22.0%		Base < 10	-	-
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	CW	H	H	8.5%	5.3%		0.66	Yes	14.1%	13.7%		0.05	Yes	10.3%	5.6%		1.05	Yes	HIT
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	DF	H	H	4.8%	2.9%		0.55	Yes	16.5%	2.7%		2.85	No	6.8%	2.4%		1.22	Yes	HIT
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	HS	H	H	13.5%	2.2%		2.01	No	9.7%	3.6%		1.29	Yes	8.9%	6.8%		0.39	Yes	HIT
58-06	% SWBT Missed Dates Due - DS1 Loop with Test Access	ST	H	H	12.8%	8.2%		0.78	Yes	20.0%	36.0%		(1.36)	Yes	0.0%	6.0%		(1.09)	Yes	HIT
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	CW	H	H	n/a	5.3%		Base < 10	-	0.0%	13.7%		Base < 10	-	n/a	5.6%		Base < 10	-	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	DF	H	H	n/a	2.9%		Base < 10	-	7.1%	2.7%		0.83	Yes	44.4%	2.4%		Base < 10	-	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	HS	H	H	0.0%	2.2%		Base < 10	-	n/a	3.6%		Base < 10	-	n/a	6.8%		Base < 10	-	-
58-07	% SWBT Missed Dates Due - DS1 Dedicated Transport	ST	H	H	n/a	8.2%		Base < 10	-	n/a	36.0%		Base < 10	-	0.0%	6.0%		Base < 10	-	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	CW	H	H	n/a	5.5%		Base < 10	-	n/a	2.4%		Base < 10	-	0.0%	0.5%		(0.35)	Yes	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	DF	H	H	0.0%	0.0%		0.00	Yes	n/a	2.9%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
58-08	% SWBT Missed Dates Due - ISDN/PRI	HS	H	H	n/a	4.1%		Base < 10	-	n/a	1.4%		Base < 10	-	n/a	4.9%		Base < 10	-	-
58-08	% SWBT Missed Dates Due - ISDN/PRI	ST	H	H	n/a	5.8%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	1.6%		Base < 10	-	-
58-09	% SWBT Missed Dates Due - DSL	CW	H	H	16.9%	2.3%		5.89	No	12.9%	3.1%		3.88	No	3.9%	2.1%		1.01	Yes	MISS
58-09	% SWBT Missed Dates Due - DSL	DF	H	H	11.7%	5.7%		2.77	No	10.1%	8.7%		0.69	Yes	18.4%	7.3%		6.30	No	MISS
58-09	% SWBT Missed Dates Due - DSL	HS	H	H	5.1%	4.0%		0.83	Yes	14.0%	4.9%		5.16	No	15.4%	10.4%		2.67	No	MISS
58-09	% SWBT Missed Dates Due - DSL	ST	H	H	0.0%	3.7%		Base < 10	-	0.0%	6.9%		Base < 10	-	n/a	3.5%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	CW	H	H	n/a	7.4%		Base < 10	-	0.0%	5.6%		(0.97)	Yes	0.0%	3.3%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	DF	H	H	n/a	1.7%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	HS	H	H	n/a	3.9%		Base < 10	-	n/a	8.8%		Base < 10	-	n/a	8.4%		Base < 10	-	-
58-10	% SWBT Missed Dates Due - Analog Trunk Port	ST	H	H	n/a	1.4%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	10.8%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	CW	H	H	n/a	7.4%		Base < 10	-	n/a	5.6%		Base < 10	-	n/a	3.3%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	DF	H	H	n/a	1.7%		Base < 10	-	0.0%	0.5%		(0.33)	Yes	n/a	0.0%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	HS	H	H	n/a	3.9%		Base < 10	-	n/a	8.8%		Base < 10	-	n/a	8.4%		Base < 10	-	-
58-11	% SWBT Missed Dates Due - Subtending DD Combination Trunks	ST	H	H	n/a	1.4%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	10.8%		Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value (% Yes - 84%)	Jan-00 Result	Overall Result 88%
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	50.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	HS	H	H	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
58-12	% SWBT Missed Dates Due - DS3 Dedicated Transport	ST	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	CW	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	77.8%	0.0%		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	DF	H	H	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
58-13	% SWBT Missed Dates Due - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	CW	H	H	6.5%	7.4%		(0.20)	Yes	0.0%	5.6%		Base < 10	-	0.0%	3.3%		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	DF	H	H	0.0%	1.7%		(0.65)	Yes	0.0%	0.5%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
58-14	% SWBT Missed Dates Due - Analog Line Port	HS	H	H	0.0%	3.9%		Base < 10	-	0.0%	6.6%		Base < 10	-	n/a	8.4%		Base < 10	-	-
58-14	% SWBT Missed Dates Due - Analog Line Port	ST	H	H	n/a	1.4%		Base < 10	-	0.0%	0.5%		Base < 10	-	0.0%	10.8%		Base < 10	-	-
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	CW	H	H	3.1%	2.9%		0.20	Yes	6.1%	2.8%		5.00	No	5.7%	2.9%		4.22	No	MISS
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	DF	H	H	3.7%	3.1%		1.58	Yes	3.5%	2.9%		1.69	Yes	6.6%	2.7%		9.89	No	HIT
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	HS	H	H	5.9%	3.5%		6.34	No	8.2%	3.5%		12.93	No	10.3%	3.2%		16.59	No	MISS
59-01	% Trouble Reports within 30 Days - 8.0 dB Loop	ST	H	H	3.0%	3.3%		(0.28)	Yes	2.3%	3.0%		(0.63)	Yes	6.4%	3.1%		2.53	No	HIT
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	CW	H	H	0.0%	2.4%		Base < 10	-	11.8%	0.8%		4.75	No	40.0%	1.6%		Base < 10	-	-
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	DF	H	H	1.7%	1.7%		0.02	Yes	5.0%	3.7%		0.78	Yes	5.6%	2.9%		1.48	Yes	HIT
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	HS	H	H	12.5%	2.1%		Base < 10	-	1.4%	2.2%		(0.46)	Yes	66.5%	2.0%		24.66	No	-
59-02	% Trouble Reports within 30 Days - 5.0 dB Loop	ST	H	H	11.1%	1.6%		4.02	No	8.3%	1.8%		2.81	No	500.0%	0.5%		Base < 10	-	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	CW	H	H	29.1%	3.5%		10.44	No	34.3%	4.7%		9.53	No	23.8%	3.9%		6.27	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	DF	H	H	13.8%	5.5%		3.10	No	23.8%	4.7%		6.31	No	33.3%	4.4%		13.84	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	HS	H	H	14.7%	6.5%		2.70	No	27.0%	6.7%		8.96	No	21.7%	4.5%		10.24	No	MISS
59-03	% Trouble Reports within 30 Days - BRI Loop	ST	H	H	0.0%	3.4%		(0.68)	Yes	27.3%	4.2%		3.58	No	23.1%	4.5%		3.06	No	MISS
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	CW	H	H	n/a	3.5%		Base < 10	-	n/a	4.7%		Base < 10	-	n/a	3.9%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	DF	H	H	n/a	5.5%		Base < 10	-	n/a	4.7%		Base < 10	-	n/a	4.4%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	HS	H	H	n/a	6.5%		Base < 10	-	n/a	6.7%		Base < 10	-	n/a	4.5%		Base < 10	-	-
59-04	% Trouble Reports within 30 Days - ISDN BRI Port	ST	H	H	n/a	3.4%		Base < 10	-	0.0%	4.2%		Base < 10	-	n/a	4.5%		Base < 10	-	-
59-05	% Trouble Reports within 30 Days - DS1 Loop	CW	H	H	2.2%	8.8%		(1.42)	Yes	4.9%	11.8%		(1.33)	Yes	3.6%	2.9%		0.25	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	DF	H	H	4.6%	9.7%		(0.96)	Yes	8.3%	13.7%		(1.06)	Yes	9.1%	6.0%		0.64	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	HS	H	H	21.2%	33.3%		(1.35)	Yes	16.1%	7.3%		1.47	Yes	5.4%	9.1%		(0.73)	Yes	HIT
59-05	% Trouble Reports within 30 Days - DS1 Loop	ST	H	H	4.4%	3.3%		0.31	Yes	5.7%	12.0%		(0.87)	Yes	16.7%	3.6%		2.14	No	HIT
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	CW	H	H	n/a	8.8%		Base < 10	-	0.0%	11.8%		Base < 10	-	n/a	2.9%		Base < 10	-	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	DF	H	H	n/a	9.7%		Base < 10	-	0.0%	13.7%		(1.47)	Yes	0.0%	6.0%		Base < 10	-	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	HS	H	H	n/a	33.3%		Base < 10	-	n/a	7.3%		Base < 10	-	n/a	9.1%		Base < 10	-	-
59-06	% Trouble Reports within 30 Days - DS1 Dedicated Transport	ST	H	H	n/a	3.3%		Base < 10	-	n/a	12.0%		Base < 10	-	0.0%	3.6%		Base < 10	-	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	CW	H	H	0.0%	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	0.0%	0.0%		(0.11)	Yes	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	DF	H	H	0.0%	0.2%		(0.20)	Yes	n/a	0.2%		Base < 10	-	0.0%	0.1%		(0.12)	Yes	HIT
59-07	% Trouble Reports within 30 Days - ISDN/PRI	HS	H	H	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.1%		Base < 10	-	-
59-07	% Trouble Reports within 30 Days - ISDN/PRI	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.1%		Base < 10	-	-
59-08	% Trouble Reports within 30 Days - DSL	CW	H	H	10.3%	4.7%		1.91	No	13.0%	5.7%		2.38	No	6.6%	6.3%		0.09	Yes	MISS
59-08	% Trouble Reports within 30 Days - DSL	DF	H	H	5.1%	5.4%		(0.11)	Yes	13.6%	5.1%		4.90	No	6.8%	6.5%		0.17	Yes	HIT
59-08	% Trouble Reports within 30 Days - DSL	HS	H	H	3.8%	11.4%		(2.72)	Yes	9.8%	5.5%		2.40	No	11.7%	3.5%		6.55	No	MISS
59-08	% Trouble Reports within 30 Days - DSL	ST	H	H	n/a	4.9%		Base < 10	-	0.0%	3.4%		Base < 10	-	n/a	2.6%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	CW	H	H	n/a	2.4%		Base < 10	-	0.0%	0.8%		(0.37)	Yes	0.0%	1.6%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	DF	H	H	n/a	1.7%		Base < 10	-	n/a	3.7%		Base < 10	-	n/a	2.9%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	HS	H	H	n/a	2.1%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	2.0%		Base < 10	-	-
59-09	% Trouble Reports within 30 Days - Analog Trunk Port	ST	H	H	n/a	1.6%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	0.5%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	CW	H	H	n/a	2.4%		Base < 10	-	n/a	0.8%		Base < 10	-	n/a	1.6%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	DF	H	H	n/a	1.7%		Base < 10	-	0.0%	3.7%		(0.96)	Yes	n/a	2.9%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	HS	H	H	n/a	2.1%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	2.0%		Base < 10	-	-
59-10	% Trouble Reports within 30 Days - Subtending DD Combination Trunks	ST	H	H	n/a	1.6%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	0.5%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	DF	H	H	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	12.5%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	HS	H	H	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
59-11	% Trouble Reports within 30 Days - DS3 Dedicated Transport	ST	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	CW	H	H	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	DF	H	H	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	12.5%		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
59-12	% Trouble Reports within 30 Days - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
59-13	% Trouble Reports within 30 Days - Analog Line Port	CW	H	H	20.0%	2.4%		5.80	No	100.0%	0.8%		Base < 10	-	0.0%	1.6%		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99					Dec-99					Jan-00					Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
59-13	% Trouble Reports within 30 Days - Analog Line Port	DF	H	H	0.0%	1.7%		(0.48)	Yes	0.0%	3.7%		Base < 10	-	0.0%	2.9%		(0.73)	Yes	HIT
59-13	% Trouble Reports within 30 Days - Analog Line Port	HS	H	H	0.0%	2.1%		Base < 10	-	0.0%	2.2%		Base < 10	-	n/a	2.0%		Base < 10	-	-
59-13	% Trouble Reports within 30 Days - Analog Line Port	ST	H	H	n/a	1.6%		Base < 10	-	0.0%	1.8%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	CW	L	-	0.0%	7.8%		(4.83)	Yes	0.0%	8.1%		(5.66)	Yes	0.0%	7.4%		(5.48)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	DF	L	-	0.0%	6.8%		(7.86)	Yes	0.0%	7.5%		(7.65)	Yes	0.6%	7.3%		(5.68)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	HS	L	-	0.0%	8.8%		(12.10)	Yes	0.0%	8.8%		(13.59)	Yes	0.0%	8.7%		(10.00)	Yes	HIT
60-01	% Missed Due Dates Due to LOF - 8.0 dB Loop	ST	L	-	0.0%	7.7%		(2.50)	Yes	0.0%	8.2%		(2.26)	Yes	0.0%	8.0%		(2.25)	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	CW	L	-	0.0%	1.8%		Base < 10	-	0.0%	1.3%		(0.47)	Yes	0.0%	0.2%		Base < 10	-	-
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	HS	L	-	0.0%	1.8%		Base < 10	-	0.0%	0.9%		(0.81)	Yes	0.0%	0.6%		(0.41)	Yes	HIT
60-02	% Missed Due Dates Due to LOF - 5.0 dB Loop	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	3.6%		Base < 10	-	HIT
60-03	% Missed Due Dates Due to LOF - BRI Loop	CW	L	-	9.2%	0.2%		9.52	No	1.5%	0.4%		1.33	Yes	4.8%	0.3%		5.31	No	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	DF	L	-	1.2%	0.2%		1.67	Yes	7.6%	0.1%		11.48	No	12.2%	0.4%		13.21	No	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	HS	L	-	11.8%	3.7%		3.52	No	19.0%	2.1%		10.69	No	21.0%	2.6%		12.83	No	MISS
60-03	% Missed Due Dates Due to LOF - BRI Loop	ST	L	-	0.0%	1.7%		(0.49)	Yes	0.0%	1.4%		(0.43)	Yes	7.7%	1.9%		1.44	Yes	HIT
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	CW	L	-	n/a	0.2%		Base < 10	-	n/a	0.4%		Base < 10	-	n/a	0.3%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	DF	L	-	n/a	0.2%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.4%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	HS	L	-	n/a	3.7%		Base < 10	-	n/a	2.1%		Base < 10	-	n/a	2.6%		Base < 10	-	-
60-04	% Missed Due Dates Due to LOF - ISDN BRI Port	ST	L	-	n/a	1.7%		Base < 10	-	0.0%	1.4%		Base < 10	-	n/a	1.9%		Base < 10	-	-
60-05	% Missed Due Dates Due to LOF - DS1 Loop	CW	L	-	0.0%	0.0%		0.00	Yes	4.7%	3.9%		0.20	Yes	3.4%	1.9%		0.59	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	DF	L	-	2.4%	1.9%		0.17	Yes	2.4%	1.4%		0.45	Yes	2.3%	1.2%		0.46	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	HS	L	-	1.9%	0.0%		0.94	Yes	0.0%	1.6%		(1.07)	Yes	1.8%	0.0%		0.89	Yes	HIT
60-05	% Missed Due Dates Due to LOF - DS1 Loop	ST	L	-	4.3%	3.3%		0.27	Yes	5.7%	16.0%		(1.31)	Yes	0.0%	2.4%		(0.68)	Yes	HIT
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	3.9%		Base < 10	-	n/a	1.9%		Base < 10	-	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	DF	L	-	n/a	1.9%		Base < 10	-	0.0%	1.4%		(0.44)	Yes	0.0%	1.2%		Base < 10	-	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	n/a	1.8%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-06	% Missed Due Dates Due to LOF - DS1 Dedicated Transport	ST	L	-	n/a	3.3%		Base < 10	-	n/a	16.0%		Base < 10	-	0.0%	2.4%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	CW	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-07	% Missed Due Dates Due to LOF - ISDN/PRI	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-08	% Missed Due Dates Due to LOF - DSL	CW	L	-	11.3%	0.9%		5.80	No	7.1%	0.3%		5.47	No	2.6%	0.5%		2.20	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	DF	L	-	1.5%	1.6%		(0.12)	Yes	6.0%	1.0%		5.68	No	8.9%	1.2%		8.28	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	HS	L	-	2.9%	0.5%		3.42	No	7.2%	0.5%		8.03	No	9.7%	0.0%		14.45	No	MISS
60-08	% Missed Due Dates Due to LOF - DSL	ST	L	-	0.0%	1.8%		Base < 10	-	0.0%	0.2%		Base < 10	-	n/a	1.2%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	CW	L	-	n/a	1.8%		Base < 10	-	0.0%	1.3%		(0.45)	Yes	0.0%	0.2%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	HS	L	-	n/a	1.8%		Base < 10	-	n/a	0.9%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-09	% Missed Due Dates Due to LOF - Analog Trunk Port	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	3.6%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	CW	L	-	n/a	1.8%		Base < 10	-	n/a	1.3%		Base < 10	-	n/a	0.2%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	DF	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	HS	L	-	n/a	1.8%		Base < 10	-	n/a	0.9%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-10	% Missed Due Dates Due to LOF - Subtending DDC Trunks	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	3.6%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	HS	L	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-11	% Missed Due Dates Due to LOF - DS3 Dedicated Transport	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	11.1%	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	DF	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-12	% Missed Due Dates Due to LOF - Dark Fiber	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	CW	L	-	0.0%	1.8%		(0.76)	Yes	0.0%	1.3%		Base < 10	-	0.0%	0.2%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	DF	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
60-13	% Missed Due Dates Due to LOF - Analog Line Port	HS	L	-	0.0%	1.8%		Base < 10	-	0.0%	0.9%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-13	% Missed Due Dates Due to LOF - Analog Line Port	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	3.6%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	CW	L	-	n/a	7.2%		Base < 10	-	n/a	6.5%		Base < 10	-	n/a	7.3%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	DF	L	-	n/a	6.9%		Base < 10	-	n/a	7.2%		Base < 10	-	0.0%	5.4%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	HS	L	-	n/a	9.4%		Base < 10	-	n/a	7.2%		Base < 10	-	n/a	6.3%		Base < 10	-	-
60-14	% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	ST	L	-	n/a	8.9%		Base < 10	-	n/a	10.2%		Base < 10	-	n/a	10.9%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99				% Yes - 87%	Dec-99				% Yes - 86%	Jan-00				% Yes - 84%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	HS	L	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	n/a	36.4%		Base < 10	-	-
60-15	% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.6%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	5.9%	25.0%		(1.37)	Yes	-
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	HS	L	-	0.0%	5.8%		Base < 10	-	0.0%	0.0%		0.00	Yes	5.9%	6.3%		(0.06)	Yes	HIT
60-16	% Missed Due Dates Due to LOF - BRI Loop > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	8.3%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	25.0%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	HS	L	-	n/a	5.8%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	6.3%		Base < 10	-	-
60-17	% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	8.3%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	0.0%	50.0%		Base < 10	-	0.0%	50.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	DF	L	-	0.0%	50.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	HS	L	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-18	% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	ST	L	-	0.0%	50.0%		Base < 10	-	0.0%	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	DF	L	-	n/a	50.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-19	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	ST	L	-	n/a	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	n/a	50.0%		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-20	% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	CW	L	-	12.5%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	50.0%	0.0%		Base < 10	-	-
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	DF	L	-	0.0%	20.8%		Base < 10	-	0.0%	12.5%		(1.32)	Yes	11.1%	13.6%		(0.27)	Yes	HIT
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	HS	L	-	25.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-21	% Missed Due Dates Due to LOF - DSL > 30 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	HS	L	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	n/a	36.4%		Base < 10	-	-
60-22	% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.6%		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	HS	L	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	n/a	36.4%		Base < 10	-	-
60-23	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.6%		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-24	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	100.0%	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-25	% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	HS	L	-	n/a	11.1%		Base < 10	-	n/a	44.4%		Base < 10	-	n/a	36.4%		Base < 10	-	-
60-26	% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	8.6%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	CW	L	-	n/a	0.8%		Base < 10	-	n/a	0.3%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	DF	L	-	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	0.0%	0.8%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	HS	L	-	n/a	0.3%		Base < 10	-	n/a	0.2%		Base < 10	-	n/a	0.2%		Base < 10	-	-
60-27	% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	ST	L	-	n/a	0.5%		Base < 10	-	n/a	0.5%		Base < 10	-	n/a	0.6%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	HS	L	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-28	% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	-
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-29	% Missed Due Dates Due to LOF - BRI Loop > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	HS	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99			% Yes - 87%		Dec-99			% Yes - 86%		Jan-00			% Yes - 84%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
60-30	% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	HS	L	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-31	% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	ST	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	DF	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	-
60-32	% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-33	% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	HS	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
60-34	% Missed Due Dates Due to LOF - DSL > 90 Days	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	HS	L	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-35	% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	HS	L	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-36	% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-37	% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	CW	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	0.0%	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	HS	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-38	% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	DF	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	HS	L	-	n/a	6.7%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
60-39	% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	CW	-	-	n/a	11.0		Base < 10	-	n/a	10.7		Base < 10	-	n/a	12.0		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	DF	-	-	n/a	10.0		Base < 10	-	n/a	9.9		Base < 10	-	9.3	9.4		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	HS	-	-	n/a	10.9		Base < 10	-	n/a	9.5		Base < 10	-	n/a	9.0		Base < 10	-	-
61-01	Avg. Delay Days Due to LOF - 8.0 dB Loop	ST	-	-	n/a	12.2		Base < 10	-	n/a	13.3		Base < 10	-	n/a	13.7		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	CW	-	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	HS	-	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	n/a	16.9		Base < 10	-	-
61-02	Avg. Delay Days Due to LOF - 5.0 dB Loop	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	23.8		Base < 10	-	-
61-03	Avg. Delay Days Due to LOF - BRI Loop	CW	-	-	5.9	6.0		Base < 10	-	21.0	6.5		Base < 10	-	5.4	15.0		Base < 10	-	-
61-03	Avg. Delay Days Due to LOF - BRI Loop	DF	-	-	3.0	7.2		Base < 10	-	6.0	5.0		Base < 10	-	13.4	17.3		(0.43)	Yes	-
61-03	Avg. Delay Days Due to LOF - BRI Loop	HS	-	-	7.9	12.3		Base < 10	-	8.8	9.4		(0.42)	Yes	12.5	9.0		2.03	No	-
61-03	Avg. Delay Days Due to LOF - BRI Loop	ST	-	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	9.0	15.8		Base < 10	-	-
61-04	Avg. Delay Days Due to LOF - ISDN BRI Port	CW	-	-	n/a	6.0		Base < 10	-	n/a	6.5		Base < 10	-	n/a	15.0		Base < 10	-	-
61-04	Avg. Delay Days Due to LOF - ISDN BRI Port	DF	-	-	n/a	7.2		Base < 10	-	n/a	5.0		Base < 10	-	n/a	17.3		Base < 10	-	-
61-04	Avg. Delay Days Due to LOF - ISDN BRI Port	HS	-	-	n/a	12.3		Base < 10	-	n/a	9.4		Base < 10	-	n/a	9.0		Base < 10	-	-
61-04	Avg. Delay Days Due to LOF - ISDN BRI Port	ST	-	-	n/a	9.5		Base < 10	-	n/a	7.5		Base < 10	-	n/a	15.8		Base < 10	-	-
61-05	Avg. Delay Days Due to LOF - DS1 Loop	CW	-	-	n/a	n/a		Base < 10	-	5.3	25.5		Base < 10	-	8.0	46.0		Base < 10	-	-
61-05	Avg. Delay Days Due to LOF - DS1 Loop	DF	-	-	8.0	24.0		Base < 10	-	4.5	12.0		Base < 10	-	3.0	7.0		Base < 10	-	-
61-05	Avg. Delay Days Due to LOF - DS1 Loop	HS	-	-	1.0	n/a		Base < 10	-	n/a	8.0		Base < 10	-	4.0	n/a		Base < 10	-	-
61-05	Avg. Delay Days Due to LOF - DS1 Loop	ST	-	-	6.0	52.5		Base < 10	-	14.0	30.3		Base < 10	-	n/a	19.5		Base < 10	-	-
61-06	Avg. Delay Days Due to LOF - DS1 Dedicated Transport	CW	-	-	n/a	n/a		Base < 10	-	n/a	25.5		Base < 10	-	n/a	46.0		Base < 10	-	-
61-06	Avg. Delay Days Due to LOF - DS1 Dedicated Transport	DF	-	-	n/a	24.0		Base < 10	-	n/a	12.0		Base < 10	-	n/a	7.0		Base < 10	-	-
61-06	Avg. Delay Days Due to LOF - DS1 Dedicated Transport	HS	-	-	n/a	n/a		Base < 10	-	n/a	8.0		Base < 10	-	n/a	n/a		Base < 10	-	-
61-06	Avg. Delay Days Due to LOF - DS1 Dedicated Transport	ST	-	-	n/a	52.5		Base < 10	-	n/a	30.3		Base < 10	-	n/a	19.5		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99			% Yes - 87%		Dec-99			% Yes - 86%		Jan-00			% Yes - 84%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
61-07	Avg. Delay Days Due to LOF - ISDN/PRI	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg. Delay Days Due to LOF - ISDN/PRI	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg. Delay Days Due to LOF - ISDN/PRI	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-07	Avg. Delay Days Due to LOF - ISDN/PRI	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-08	Avg. Delay Days Due to LOF - DSL	CW	-	-	11.0	3.6		Base < 10	-	8.8	6.5		Base < 10	-	28.0	8.0		Base < 10	-	-
61-08	Avg. Delay Days Due to LOF - DSL	DF	-	-	20.5	18.5		Base < 10	-	9.2	14.3		(1.25)	Yes	13.6	14.3		(0.23)	Yes	HIT
61-08	Avg. Delay Days Due to LOF - DSL	HS	-	-	24.0	7.8		Base < 10	-	5.5	6.5		(0.34)	Yes	6.1	7.0		(0.89)	Yes	HIT
61-08	Avg. Delay Days Due to LOF - DSL	ST	-	-	n/a	11.0		Base < 10	-	n/a	1.0		Base < 10	-	n/a	17.4		Base < 10	-	-
61-09	Avg. Delay Days Due to LOF - Analog Trunk Port	CW	-	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
61-09	Avg. Delay Days Due to LOF - Analog Trunk Port	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-09	Avg. Delay Days Due to LOF - Analog Trunk Port	HS	-	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	n/a	16.9		Base < 10	-	-
61-09	Avg. Delay Days Due to LOF - Analog Trunk Port	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	23.8		Base < 10	-	-
61-10	Avg. Delay Days Due to LOF - Subtending DDC Trunks	CW	-	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
61-10	Avg. Delay Days Due to LOF - Subtending DDC Trunks	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-10	Avg. Delay Days Due to LOF - Subtending DDC Trunks	HS	-	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	n/a	16.9		Base < 10	-	-
61-10	Avg. Delay Days Due to LOF - Subtending DDC Trunks	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	23.8		Base < 10	-	-
61-11	Avg. Delay Days Due to LOF - DS3 Dedicated Transport	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg. Delay Days Due to LOF - DS3 Dedicated Transport	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg. Delay Days Due to LOF - DS3 Dedicated Transport	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-11	Avg. Delay Days Due to LOF - DS3 Dedicated Transport	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg. Delay Days Due to LOF - Dark Fiber	CW	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	36.0	n/a		Base < 10	-	-
61-12	Avg. Delay Days Due to LOF - Dark Fiber	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg. Delay Days Due to LOF - Dark Fiber	HS	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-12	Avg. Delay Days Due to LOF - Dark Fiber	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-13	Avg. Delay Days Due to LOF - Analog Line Port	CW	-	-	n/a	8.6		Base < 10	-	n/a	6.8		Base < 10	-	n/a	5.0		Base < 10	-	-
61-13	Avg. Delay Days Due to LOF - Analog Line Port	DF	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
61-13	Avg. Delay Days Due to LOF - Analog Line Port	HS	-	-	n/a	34.6		Base < 10	-	n/a	25.1		Base < 10	-	n/a	16.9		Base < 10	-	-
61-13	Avg. Delay Days Due to LOF - Analog Line Port	ST	-	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	23.8		Base < 10	-	-
62-01	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	CW	M	-	n/a	6.9		Base < 10	-	n/a	8.0		Base < 10	-	3.0	10.0		Base < 10	-	-
62-01	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	DF	M	-	n/a	6.6		Base < 10	-	13.0	6.7		Base < 10	-	10.0	7.9		Base < 10	-	-
62-01	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	HS	M	-	3.0	6.3		Base < 10	-	3.7	6.8		Base < 10	-	n/a	7.3		Base < 10	-	-
62-01	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	ST	M	-	n/a	6.6		Base < 10	-	n/a	8.4		Base < 10	-	n/a	8.8		Base < 10	-	-
62-02	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	CW	M	-	6.0	10.9		Base < 10	-	7.0	13.6		Base < 10	-	n/a	16.2		Base < 10	-	-
62-02	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	DF	M	-	1.4	6.4		Base < 10	-	14.5	10.3		Base < 10	-	5.2	13.2		Base < 10	-	-
62-02	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	HS	M	-	4.3	6.4		(0.75)	Yes	1.8	6.5		(1.07)	Yes	5.0	10.0		Base < 10	-	HIT
62-02	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	ST	M	-	9.0	7.5		Base < 10	-	8.0	8.7		Base < 10	-	n/a	7.6		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	CW	M	-	1.0	11.1		Base < 10	-	n/a	10.4		Base < 10	-	n/a	20.5		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	DF	M	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	n/a	n/a		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	HS	M	-	n/a	20.8		Base < 10	-	1.0	7.2		(1.63)	Yes	n/a	10.2		Base < 10	-	-
62-03	Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	ST	M	-	5.0	2.7		Base < 10	-	n/a	8.0		Base < 10	-	n/a	8.8		Base < 10	-	-
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	CW	M	-	6.0	8.7		(0.66)	Yes	12.0	8.4		Base < 10	-	11.3	9.3		0.66	Yes	HIT
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	DF	M	-	21.3	10.5		Base < 10	-	5.1	33.2		(2.91)	Yes	15.8	5.0		9.61	No	-
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	HS	M	-	11.2	14.2		(0.35)	Yes	8.9	15.2		(1.10)	Yes	12.9	6.9		4.38	No	HIT
62-04	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	ST	M	-	1.0	7.9		Base < 10	-	5.0	6.2		Base < 10	-	5.0	7.1		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	CW	M	-	n/a	8.7		Base < 10	-	n/a	8.4		Base < 10	-	n/a	9.3		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	DF	M	-	n/a	10.5		Base < 10	-	n/a	33.2		Base < 10	-	n/a	5.0		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	HS	M	-	n/a	14.2		Base < 10	-	n/a	15.2		Base < 10	-	n/a	6.9		Base < 10	-	-
62-05	Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	ST	M	-	n/a	7.9		Base < 10	-	64.0	6.2		Base < 10	-	n/a	7.1		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	CW	M	-	5.5	5.7		Base < 10	-	6.6	9.4		Base < 10	-	13.3	19.7		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	DF	M	-	4.5	29.0		Base < 10	-	6.4	21.0		(2.14)	Yes	6.7	5.5		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	HS	M	-	4.0	3.0		Base < 10	-	3.8	5.5		Base < 10	-	6.6	3.7		Base < 10	-	-
62-06	Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	ST	M	-	4.5	23.0		Base < 10	-	10.4	19.3		Base < 10	-	n/a	10.8		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	CW	M	-	n/a	5.7		Base < 10	-	n/a	9.4		Base < 10	-	n/a	19.7		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	DF	M	-	n/a	29.0		Base < 10	-	13.0	21.0		Base < 10	-	20.0	5.5		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	HS	M	-	n/a	3.0		Base < 10	-	n/a	5.5		Base < 10	-	n/a	3.7		Base < 10	-	-
62-07	Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	ST	M	-	n/a	23.0		Base < 10	-	n/a	19.3		Base < 10	-	n/a	10.8		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	CW	M	-	n/a	6.0		Base < 10	-	n/a	6.0		Base < 10	-	n/a	42.8		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	DF	M	-	n/a	n/a		Base < 10	-	n/a	4.7		Base < 10	-	n/a	n/a		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	HS	M	-	n/a	9.1		Base < 10	-	n/a	9.0		Base < 10	-	n/a	5.4		Base < 10	-	-
62-08	Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	ST	M	-	n/a	4.9		Base < 10	-	n/a	1.0		Base < 10	-	n/a	7.0		Base < 10	-	-
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	CW	M	-	13.4	2.9		10.43	No	5.4	3.2		Base < 10	-	21.3	3.7		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99				% Yes - 87%	Dec-99				% Yes - 86%	Jan-00				% Yes - 84%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	DF	M	-	9.9	10.6		(0.16)	Yes	7.4	4.7		1.36	Yes	12.4	5.7		5.28	No	HIT
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	HS	M	-	22.7	5.3		Base < 10	-	5.6	3.1		3.80	No	6.7	6.8		(0.06)	Yes	-
62-09	Avg. Delay Days for SWBT Missed Due Dates - DSL	ST	M	-	n/a	6.6		Base < 10	-	n/a	4.2		Base < 10	-	n/a	9.3		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	CW	M	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	n/a	20.5		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	DF	M	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	n/a	n/a		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	HS	M	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	n/a	10.2		Base < 10	-	-
62-10	Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	ST	M	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	n/a	8.8		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	CW	M	-	n/a	11.1		Base < 10	-	n/a	10.4		Base < 10	-	n/a	20.5		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	DF	M	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	n/a	n/a		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	HS	M	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	n/a	10.2		Base < 10	-	-
62-11	Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	ST	M	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	n/a	8.8		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	DF	M	-	n/a	n/a		Base < 10	-	5.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-12	Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	CW	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	19.1	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	DF	M	-	80.2	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	HS	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-13	Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	ST	M	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	CW	M	-	13.0	11.1		Base < 10	-	n/a	10.4		Base < 10	-	n/a	20.5		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	DF	M	-	n/a	28.6		Base < 10	-	n/a	24.1		Base < 10	-	n/a	n/a		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	HS	M	-	n/a	20.8		Base < 10	-	n/a	7.2		Base < 10	-	n/a	10.2		Base < 10	-	-
62-14	Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	ST	M	-	n/a	2.7		Base < 10	-	n/a	8.0		Base < 10	-	n/a	8.8		Base < 10	-	-
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	CW	L	-	0.0%	0.6%		(0.93)	Yes	0.0%	0.6%		(0.85)	Yes	0.0%	0.6%		(0.95)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	DF	L	-	0.0%	0.5%		(0.62)	Yes	0.0%	0.8%		(0.68)	Yes	0.0%	0.5%		(0.60)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	HS	L	-	0.0%	0.9%		(1.98)	Yes	0.0%	0.6%		(1.94)	Yes	0.0%	0.8%		(1.46)	Yes	HIT
63-01	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	ST	L	-	0.0%	0.7%		(0.38)	Yes	0.0%	0.9%		(0.29)	Yes	0.0%	0.8%		(0.29)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	CW	L	-	0.0%	0.0%		(0.15)	Yes	0.0%	0.0%		(0.19)	Yes	0.0%	0.0%		(0.16)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	DF	L	-	0.0%	0.0%		(0.31)	Yes	0.0%	0.0%		(0.37)	Yes	0.0%	0.0%		(0.21)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	HS	L	-	0.1%	0.0%		3.15	No	0.0%	0.0%		(0.28)	Yes	0.0%	0.0%		(0.20)	Yes	HIT
63-02	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	ST	L	-	0.0%	0.0%		(0.05)	Yes	0.0%	0.0%		(0.05)	Yes	0.0%	0.0%		(0.06)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	1.0%		(0.41)	Yes	0.0%	1.8%		Base < 10	-	-
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	DF	L	-	0.0%	1.2%		(1.42)	Yes	0.0%	0.0%		(0.22)	Yes	0.0%	0.0%		0.00	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	HS	L	-	0.0%	0.2%		Base < 10	-	0.0%	0.7%		(0.66)	Yes	0.0%	0.7%		(0.43)	Yes	HIT
63-03	% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	ST	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.3%		Base < 10	-	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	CW	L	-	0.0%	0.2%		(0.37)	Yes	0.0%	0.3%		(0.44)	Yes	1.0%	0.4%		0.86	Yes	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	DF	L	-	2.5%	0.7%		1.74	No	0.0%	4.6%		(2.24)	Yes	3.6%	0.1%		6.78	No	MISS
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	HS	L	-	1.3%	3.2%		(0.94)	Yes	0.5%	1.9%		(1.34)	Yes	3.3%	0.8%		3.53	No	HIT
63-04	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	ST	L	-	0.0%	1.4%		(0.45)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.5%		(0.25)	Yes	HIT
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	CW	L	-	n/a	0.2%		Base < 10	-	n/a	0.3%		Base < 10	-	n/a	0.4%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	DF	L	-	n/a	0.7%		Base < 10	-	n/a	4.6%		Base < 10	-	n/a	0.1%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	HS	L	-	n/a	3.2%		Base < 10	-	n/a	1.9%		Base < 10	-	n/a	0.8%		Base < 10	-	-
63-05	% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	ST	L	-	n/a	1.4%		Base < 10	-	100.0%	0.0%		Base < 10	-	n/a	0.5%		Base < 10	-	-
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	2.0%		(1.13)	Yes	1.7%	1.0%		0.41	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	DF	L	-	0.0%	1.9%		(0.91)	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	HS	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
63-06	% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	ST	L	-	0.0%	1.6%		(0.88)	Yes	0.0%	8.0%		(1.70)	Yes	0.0%	1.2%		(0.48)	Yes	HIT
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	2.0%		Base < 10	-	n/a	1.0%		Base < 10	-	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	DF	L	-	n/a	1.9%		Base < 10	-	0.0%	0.0%		0.00	Yes	11.1%	0.0%		Base < 10	-	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	HS	L	-	0.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-07	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	ST	L	-	n/a	1.6%		Base < 10	-	n/a	8.0%		Base < 10	-	0.0%	1.2%		Base < 10	-	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	CW	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	0.4%		(0.29)	Yes	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	DF	L	-	0.0%	0.0%		0.00	Yes	n/a	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	HS	L	-	n/a	0.4%		Base < 10	-	n/a	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-08	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	CW	L	-	2.8%	0.0%		3.86	No	0.0%	0.0%		0.00	Yes	1.3%	0.0%		2.96	No	MISS
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	DF	L	-	0.0%	0.5%		(0.86)	Yes	0.0%	0.2%		(0.62)	Yes	2.0%	0.3%		3.84	No	HIT
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	HS	L	-	1.5%	0.0%		4.98	No	0.0%	0.0%		0.00	Yes	0.3%	0.3%		0.13	Yes	HIT
63-09	% SWBT Caused Missed Due Dates > 30 Days - DSL	ST	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	n/a	0.2%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	1.0%		(0.40)	Yes	0.0%	1.8%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	DF	L	-	n/a	1.2%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99				% Yes - 87%	Dec-99				% Yes - 86%	Jan-00				% Yes - 84%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	HS	L	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63-10	% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.3%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	CW	L	-	n/a	0.0%		Base < 10	-	n/a	1.0%		Base < 10	-	n/a	1.8%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	DF	L	-	n/a	1.2%		Base < 10	-	0.0%	0.0%		(0.09)	Yes	n/a	0.0%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	HS	L	-	n/a	0.2%		Base < 10	-	n/a	0.7%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63-11	% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	ST	L	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.3%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	CW	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	DF	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	HS	L	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-12	% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	CW	L	-	0.0%	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	11.1%	0.0%		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	DF	L	-	100.0%	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	HS	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	0.0%		Base < 10	-	-
63-13	% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	ST	L	-	n/a	0.0%		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	CW	L	-	0.0%	0.0%		0.00	Yes	0.0%	1.0%		Base < 10	-	0.0%	1.8%		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	DF	L	-	0.0%	1.2%		(0.54)	Yes	0.0%	0.0%		Base < 10	-	0.0%	0.0%		0.00	Yes	HIT
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	HS	L	-	0.0%	0.2%		Base < 10	-	0.0%	0.7%		Base < 10	-	n/a	0.7%		Base < 10	-	-
63-14	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	ST	L	-	n/a	0.0%		Base < 10	-	0.0%	0.0%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	CW	H	H	1.3%	1.6%		(0.96)	Yes	2.1%	1.8%		1.10	Yes	1.4%	1.9%		(1.85)	Yes	HIT
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	DF	H	H	1.6%	1.8%		(1.51)	Yes	1.9%	1.9%		(0.01)	Yes	1.9%	1.8%		0.52	Yes	HIT
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	HS	H	H	3.3%	2.3%		4.98	No	4.6%	2.4%		11.22	No	4.2%	2.5%		9.50	No	MISS
65-01	Trouble Report Rate - 8.0 dB Loop with Test Access	ST	H	H	0.5%	1.9%		(4.73)	Yes	0.7%	1.9%		(4.26)	Yes	1.1%	2.2%		(3.82)	Yes	HIT
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	CW	H	H	0.5%	0.5%		0.10	Yes	1.4%	0.4%		2.16	No	3.7%	0.5%		6.88	No	MISS
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	DF	H	H	1.5%	0.7%		3.63	No	2.2%	0.7%		6.87	No	1.5%	0.8%		4.28	No	MISS
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	HS	H	H	1.0%	0.8%		0.55	Yes	1.3%	0.6%		2.25	No	5.4%	0.9%		12.16	No	MISS
65-02	Trouble Report Rate - 5.0 dB Loop with Test Access	ST	H	H	1.7%	0.6%		3.47	No	0.7%	0.6%		0.55	Yes	1.9%	0.5%		4.87	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	CW	H	H	16.1%	2.0%		9.13	No	25.0%	2.4%		15.73	No	12.9%	2.4%		9.29	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	DF	H	H	4.0%	2.6%		1.19	Yes	16.6%	2.7%		10.91	No	15.4%	2.4%		15.20	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	HS	H	H	17.2%	2.4%		9.20	No	20.6%	2.2%		18.64	No	18.2%	2.4%		21.20	No	MISS
65-03	Trouble Report Rate - BRI Loop with Test Access	ST	H	H	0.0%	2.7%		(1.19)	Yes	9.8%	2.6%		3.50	No	7.9%	3.1%		2.36	No	MISS
65-04	Trouble Report Rate - ISDN BRI Port	CW	H	H	n/a	2.0%		Base < 10	-	n/a	2.4%		Base < 10	-	n/a	2.4%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	DF	H	H	n/a	2.6%		Base < 10	-	n/a	2.7%		Base < 10	-	n/a	2.4%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	HS	H	H	n/a	2.4%		Base < 10	-	n/a	2.2%		Base < 10	-	n/a	2.4%		Base < 10	-	-
65-04	Trouble Report Rate - ISDN BRI Port	ST	H	H	n/a	2.7%		Base < 10	-	0.0%	2.6%		Base < 10	-	0.0%	3.1%		Base < 10	-	-
65-05	Trouble Report Rate - DS1 Loop with Test Access	CW	H	H	2.0%	4.8%		(2.17)	Yes	2.4%	2.9%		(0.46)	Yes	2.8%	4.0%		(1.15)	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	DF	H	H	1.5%	5.8%		(3.45)	Yes	4.6%	5.3%		(0.60)	Yes	2.3%	5.3%		(2.81)	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	HS	H	H	5.7%	6.3%		(0.32)	Yes	5.9%	5.3%		0.46	Yes	3.4%	6.5%		(2.15)	Yes	HIT
65-05	Trouble Report Rate - DS1 Loop with Test Access	ST	H	H	2.5%	2.7%		(0.27)	Yes	2.8%	2.5%		0.32	Yes	4.1%	3.0%		1.04	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	CW	H	H	0.0%	4.8%		(0.95)	Yes	0.0%	2.9%		(0.77)	Yes	0.0%	4.0%		(1.05)	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	DF	H	H	n/a	5.8%		Base < 10	-	0.0%	5.3%		(0.86)	Yes	0.0%	5.3%		(1.10)	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	HS	H	H	1.6%	6.3%		(1.45)	Yes	0.0%	5.3%		(1.79)	Yes	4.9%	6.5%		(0.48)	Yes	HIT
65-06	Trouble Report Rate - DS1 Dedicated Transport	ST	H	H	n/a	2.7%		Base < 10	-	n/a	2.5%		Base < 10	-	0.0%	3.0%		Base < 10	-	-
65-07	Trouble Report Rate - ISDN/PRI	CW	H	H	0.0%	0.0%		(0.12)	Yes	0.0%	0.1%		(0.16)	Yes	0.0%	0.0%		(0.15)	Yes	HIT
65-07	Trouble Report Rate - ISDN/PRI	DF	H	H	0.0%	0.1%		(0.30)	Yes	0.0%	0.1%		(0.31)	Yes	0.0%	0.1%		(0.36)	Yes	HIT
65-07	Trouble Report Rate - ISDN/PRI	HS	H	H	n/a	0.1%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
65-07	Trouble Report Rate - ISDN/PRI	ST	H	H	0.0%	0.0%		(0.28)	Yes	0.0%	0.0%		(0.21)	Yes	0.0%	0.1%		(0.32)	Yes	HIT
65-08	Trouble Report Rate - DSL	CW	H	H	5.5%	4.2%		0.72	Yes	7.4%	5.0%		1.45	Yes	5.1%	5.3%		(0.15)	Yes	HIT
65-08	Trouble Report Rate - DSL	DF	H	H	3.6%	4.6%		(0.62)	Yes	7.8%	5.2%		2.20	No	4.9%	6.1%		(1.29)	Yes	HIT
65-08	Trouble Report Rate - DSL	HS	H	H	3.4%	6.4%		(2.25)	Yes	7.8%	4.3%		3.18	No	8.3%	3.8%		5.74	No	MISS
65-08	Trouble Report Rate - DSL	ST	H	H	0.0%	4.1%		Base < 10	-	0.0%	3.0%		Base < 10	-	0.0%	2.1%		Base < 10	-	-
65-09	Trouble Report Rate - Analog Trunk Port	CW	H	H	0.0%	0.5%		Base < 10	-	0.0%	0.4%		(0.32)	Yes	0.0%	0.5%		(0.36)	Yes	HIT
65-09	Trouble Report Rate - Analog Trunk Port	DF	H	H	11.1%	0.7%		5.47	No	0.0%	0.7%		(0.34)	Yes	0.0%	0.6%		(0.33)	Yes	HIT
65-09	Trouble Report Rate - Analog Trunk Port	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.9%		Base < 10	-	-
65-09	Trouble Report Rate - Analog Trunk Port	ST	H	H	0.0%	0.6%		Base < 10	-	25.0%	0.6%		Base < 10	-	50.0%	0.5%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	CW	H	H	n/a	0.5%		Base < 10	-	n/a	0.4%		Base < 10	-	n/a	0.5%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	DF	H	H	0.0%	0.7%		(0.60)	Yes	0.0%	0.7%		(0.71)	Yes	0.0%	0.6%		(0.68)	Yes	HIT
65-10	Trouble Report Rate - Subtending DDC Trunks	HS	H	H	n/a	0.8%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.9%		Base < 10	-	-
65-10	Trouble Report Rate - Subtending DDC Trunks	ST	H	H	n/a	0.6%		Base < 10	-	n/a	0.6%		Base < 10	-	n/a	0.5%		Base < 10	-	-
65-11	Trouble Report Rate - DS3 Dedicated Transport	CW	H	H	0.0%	6.5%		(0.81)	Yes	0.0%	2.1%		(0.58)	Yes	5.9%	0.0%		1.66	Yes	HIT
65-11	Trouble Report Rate - DS3 Dedicated Transport	DF	H	H	0.0%	1.4%		(0.82)	Yes	0.0%	1.4%		(0.85)	Yes	0.0%	5.2%		(1.66)	Yes	HIT
65-11	Trouble Report Rate - DS3 Dedicated Transport	HS	H	H	3.7%	8.2%		(0.77)	Yes	0.0%	8.3%		(1.58)	Yes	0.0%	3.3%		(0.99)	Yes	HIT

Texas Performance Measures

			Payment Level		Nov-99					Dec-99					Jan-00					Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	88%
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	
65-11	Trouble Report Rate - DS3 Dedicated Transport	ST	H	H	0.0%	3.3%		Base < 10	-	0.0%	6.9%		Base < 10	-	0.0%	3.4%		Base < 10	-	-
65-12	Trouble Report Rate - Dark Fiber	CW	H	H	0.5%	6.5%		(2.84)	Yes	1.5%	2.1%		(0.26)	Yes	0.5%	0.0%		0.48	Yes	HIT
65-12	Trouble Report Rate - Dark Fiber	DF	H	H	0.0%	1.4%		(1.65)	Yes	0.0%	1.4%		(1.65)	Yes	0.0%	5.2%		(3.23)	Yes	HIT
65-12	Trouble Report Rate - Dark Fiber	HS	H	H	n/a	8.2%		Base < 10	-	n/a	8.3%		Base < 10	-	n/a	3.3%		Base < 10	-	-
65-12	Trouble Report Rate - Dark Fiber	ST	H	H	0.0%	3.3%		(0.73)	Yes	0.0%	6.9%		(1.05)	Yes	0.0%	3.4%		(0.74)	Yes	HIT
65-13	Trouble Report Rate - Analog Line Port	CW	H	H	13.0%	0.5%		13.57	No	1.9%	0.4%		1.59	Yes	1.7%	0.5%		1.37	Yes	HIT
65-13	Trouble Report Rate - Analog Line Port	DF	H	H	3.8%	0.7%		2.00	No	0.0%	0.7%		(0.47)	Yes	0.0%	0.6%		(0.57)	Yes	HIT
65-13	Trouble Report Rate - Analog Line Port	HS	H	H	0.0%	0.8%		Base < 10	-	0.0%	0.6%		Base < 10	-	28.6%	0.9%		Base < 10	-	-
65-13	Trouble Report Rate - Analog Line Port	ST	H	H	0.0%	0.6%		Base < 10	-	0.0%	0.6%		Base < 10	-	0.0%	0.5%		Base < 10	-	-
66-01	% Missed Repair Commitment - 8 dB Loop	CW	H	H	3.6%	6.9%		(0.69)	Yes	2.1%	8.4%		(1.57)	Yes	0.0%	7.8%		(1.72)	Yes	HIT
66-01	% Missed Repair Commitment - 8 dB Loop	DF	H	H	0.0%	9.4%		(3.32)	Yes	3.6%	9.4%		(2.31)	Yes	0.7%	8.5%		(3.31)	Yes	HIT
66-01	% Missed Repair Commitment - 8 dB Loop	HS	H	H	0.6%	5.2%		(2.76)	Yes	1.7%	7.4%		(3.79)	Yes	0.3%	6.3%		(4.34)	Yes	HIT
66-01	% Missed Repair Commitment - 8 dB Loop	ST	H	H	0.0%	8.8%		(1.03)	Yes	12.5%	8.0%		0.66	Yes	7.4%	7.0%		0.09	Yes	HIT
67-01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	CW	H	H	6.3	22.0		(2.54)	Yes	6.6	25.0		(3.84)	Yes	5.6	26.7		(2.67)	Yes	HIT
67-01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	DF	H	H	4.1	23.7		(6.07)	Yes	7.2	22.7		(5.51)	Yes	5.7	19.6		(6.32)	Yes	HIT
67-01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	HS	H	H	4.7	22.1		(7.42)	Yes	6.7	26.5		(5.51)	Yes	5.7	23.3		(6.90)	Yes	HIT
67-01	Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	ST	H	H	5.6	24.2		(1.60)	Yes	12.2	24.9		(1.48)	Yes	9.1	28.2		(2.42)	Yes	HIT
67-02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	CW	H	H	7.8	5.7		Base < 10	-	4.3	5.7		Base < 10	-	8.5	6.6		Base < 10	-	-
67-02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	DF	H	H	3.5	4.3		(0.60)	Yes	6.1	4.0		2.59	No	3.3	3.5		(0.20)	Yes	HIT
67-02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	HS	H	H	2.6	5.2		Base < 10	-	8.7	5.1		Base < 10	-	7.5	5.3		2.06	No	-
67-02	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	ST	H	H	5.8	5.5		0.17	Yes	7.3	6.3		Base < 10	-	4.6	5.6		(0.55)	Yes	HIT
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	CW	H	H	4.9	5.5		(0.35)	Yes	8.9	9.2		(0.08)	Yes	18.4	7.1		5.24	No	HIT
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	DF	H	H	6.1	5.6		Base < 10	-	5.7	4.8		1.13	Yes	7.8	4.3		4.39	No	-
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	HS	H	H	7.6	7.1		0.10	Yes	7.2	5.7		1.57	Yes	14.2	5.9		9.35	No	HIT
67-03	Mean Time to Restore - BRI Loop with Test Access-Dispatch	ST	H	H	n/a	9.1		Base < 10	-	17.5	5.2		Base < 10	-	8.4	5.9		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	CW	H	H	n/a	5.5		Base < 10	-	n/a	9.2		Base < 10	-	n/a	7.1		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	DF	H	H	n/a	5.6		Base < 10	-	n/a	4.8		Base < 10	-	n/a	4.3		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	HS	H	H	n/a	7.1		Base < 10	-	n/a	5.7		Base < 10	-	n/a	5.9		Base < 10	-	-
67-04	Mean Time to Restore - ISDN BRI Port-Dispatch	ST	H	H	n/a	9.1		Base < 10	-	n/a	5.2		Base < 10	-	n/a	5.9		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	CW	H	H	2.8	2.7		Base < 10	-	3.6	3.4		Base < 10	-	4.6	3.5		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	DF	H	H	2.7	2.8		Base < 10	-	2.9	2.6		0.43	Yes	5.2	2.3		Base < 10	-	-
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	HS	H	H	2.7	4.0		Base < 10	-	7.0	2.7		5.27	No	7.9	3.1		4.52	No	MISS
67-05	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	ST	H	H	4.6	3.8		Base < 10	-	5.6	4.1		Base < 10	-	5.3	3.6		1.30	Yes	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	CW	H	H	n/a	2.7		Base < 10	-	n/a	3.4		Base < 10	-	n/a	3.5		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	DF	H	H	n/a	2.8		Base < 10	-	n/a	2.6		Base < 10	-	n/a	2.3		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	HS	H	H	0.9	4.0		Base < 10	-	n/a	2.7		Base < 10	-	4.6	3.1		Base < 10	-	-
67-06	Mean Time to Restore - DS1 Dedicated Transport-Dispatch	ST	H	H	n/a	3.8		Base < 10	-	n/a	4.1		Base < 10	-	n/a	3.6		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	CW	H	H	n/a	3.2		Base < 10	-	n/a	5.2		Base < 10	-	n/a	13.2		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	DF	H	H	n/a	5.3		Base < 10	-	n/a	4.0		Base < 10	-	n/a	4.2		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	HS	H	H	n/a	3.1		Base < 10	-	n/a	3.8		Base < 10	-	n/a	3.0		Base < 10	-	-
67-07	Mean Time to Restore - ISDN/PRI -Dispatch	ST	H	H	n/a	7.4		Base < 10	-	n/a	3.8		Base < 10	-	n/a	8.6		Base < 10	-	-
67-08	Mean Time to Restore - DSL -Dispatch	CW	H	H	20.2	4.8		Base < 10	-	7.0	5.2		1.47	Yes	14.1	4.9		8.34	No	-
67-08	Mean Time to Restore - DSL -Dispatch	DF	H	H	9.8	7.3		Base < 10	-	15.7	5.2		7.02	No	19.4	6.2		3.69	No	MISS
67-08	Mean Time to Restore - DSL -Dispatch	HS	H	H	5.2	28.0		Base < 10	-	14.0	25.6		(1.58)	Yes	13.1	15.3		(0.95)	Yes	HIT
67-08	Mean Time to Restore - DSL -Dispatch	ST	H	H	n/a	5.0		Base < 10	-	n/a	6.7		Base < 10	-	n/a	6.2		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	CW	H	H	n/a	5.7		Base < 10	-	n/a	5.7		Base < 10	-	n/a	6.6		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	DF	H	H	5.6	4.3		Base < 10	-	n/a	4.0		Base < 10	-	n/a	3.5		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	HS	H	H	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	n/a	5.3		Base < 10	-	-
67-09	Mean Time to Restore - Analog Trunk Port-Dispatch	ST	H	H	n/a	5.5		Base < 10	-	5.7	6.3		Base < 10	-	8.0	5.6		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	CW	H	H	n/a	5.7		Base < 10	-	n/a	5.7		Base < 10	-	n/a	6.6		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	DF	H	H	n/a	4.3		Base < 10	-	n/a	4.0		Base < 10	-	n/a	3.5		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	HS	H	H	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	n/a	5.3		Base < 10	-	-
67-10	Mean Time to Restore - Subtending DDC Trunks-Dispatch	ST	H	H	n/a	5.5		Base < 10	-	n/a	6.3		Base < 10	-	n/a	5.6		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	CW	H	H	n/a	3.5		Base < 10	-	n/a	7.8		Base < 10	-	0.8	n/a		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	DF	H	H	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	9.2		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	HS	H	H	10.9	9.8		Base < 10	-	n/a	7.1		Base < 10	-	n/a	6.3		Base < 10	-	-
67-11	Mean Time to Restore - DS3 Dedicated Transport-Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	n/a	n/a		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	CW	H	H	2.6	3.5		Base < 10	-	13.7	7.8		Base < 10	-	3.1	n/a		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	DF	H	H	n/a	1.2		Base < 10	-	n/a	n/a		Base < 10	-	n/a	9.2		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	HS	H	H	n/a	9.8		Base < 10	-	n/a	7.1		Base < 10	-	n/a	6.3		Base < 10	-	-
67-12	Mean Time to Restore - Dark Fiber-Dispatch	ST	H	H	n/a	0.5		Base < 10	-	n/a	0.7		Base < 10	-	n/a	n/a		Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99			% Yes - 87%		Dec-99			% Yes - 86%		Jan-00			% Yes - 84%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
67-13	Mean Time to Restore - Analog Line Port-Dispatch	CW	H	H	9.3	5.7		Base < 10	-	32.5	5.7		Base < 10	-	3.9	6.6		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	DF	H	H	0.5	4.3		Base < 10	-	n/a	4.0		Base < 10	-	n/a	3.5		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	HS	H	H	n/a	5.2		Base < 10	-	n/a	5.1		Base < 10	-	51.9	5.3		Base < 10	-	-
67-13	Mean Time to Restore - Analog Line Port-Dispatch	ST	H	H	n/a	5.5		Base < 10	-	n/a	6.3		Base < 10	-	n/a	5.6		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	CW	H	H	0.5	13.0		Base < 10	-	0.5	14.6		Base < 10	-	2.0	20.1		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	DF	H	H	0.0	14.3		Base < 10	-	0.1	14.3		Base < 10	-	2.6	12.5		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	HS	H	H	0.6	9.9		Base < 10	-	2.8	12.2		Base < 10	-	1.1	10.1		Base < 10	-	-
67-14	Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	ST	H	H	n/a	9.1		Base < 10	-	n/a	9.8		Base < 10	-	n/a	10.9		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	CW	H	H	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	n/a	1.2		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	6.4	2.5		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	HS	H	H	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	0.8	1.6		Base < 10	-	-
67-15	Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	ST	H	H	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	n/a	1.0		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	CW	H	H	1.9	0.8		Base < 10	-	4.8	1.1		Base < 10	-	n/a	0.8		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	DF	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	HS	H	H	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	2.6	2.7		Base < 10	-	-
67-16	Mean Time to Restore - BRI Loop with Test Access-No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	n/a	0.8		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	CW	H	H	n/a	0.8		Base < 10	-	n/a	1.1		Base < 10	-	n/a	0.8		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	DF	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.5		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	HS	H	H	n/a	5.1		Base < 10	-	n/a	3.6		Base < 10	-	n/a	2.7		Base < 10	-	-
67-17	Mean Time to Restore - ISDN BRI Port-No Dispatch	ST	H	H	n/a	1.3		Base < 10	-	n/a	0.9		Base < 10	-	n/a	0.8		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	CW	H	H	0.2	0.3		Base < 10	-	n/a	0.7		Base < 10	-	0.1	0.9		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	0.1	0.4		Base < 10	-	0.6	0.5		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	HS	H	H	0.0	0.7		Base < 10	-	0.1	0.5		Base < 10	-	0.4	0.4		Base < 10	-	-
67-18	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	ST	H	H	n/a	1.9		Base < 10	-	176.3	0.6		Base < 10	-	1.0	0.8		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	CW	H	H	n/a	0.3		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.9		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	DF	H	H	n/a	0.5		Base < 10	-	n/a	0.4		Base < 10	-	n/a	0.5		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	HS	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	0.4		Base < 10	-	-
67-19	Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	ST	H	H	n/a	1.9		Base < 10	-	n/a	0.6		Base < 10	-	n/a	0.8		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	n/a	0.5		Base < 10	-	n/a	1.2		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	DF	H	H	n/a	0.6		Base < 10	-	n/a	0.2		Base < 10	-	n/a	0.5		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	HS	H	H	n/a	1.5		Base < 10	-	n/a	0.7		Base < 10	-	n/a	2.4		Base < 10	-	-
67-20	Mean Time to Restore - ISDN/PRI - No Dispatch	ST	H	H	n/a	1.5		Base < 10	-	n/a	1.0		Base < 10	-	n/a	0.6		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	CW	H	H	n/a	0.7		Base < 10	-	0.3	1.0		Base < 10	-	n/a	1.1		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	DF	H	H	2.0	1.2		Base < 10	-	n/a	0.8		Base < 10	-	n/a	0.4		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	HS	H	H	2.0	6.4		Base < 10	-	n/a	16.3		Base < 10	-	n/a	5.5		Base < 10	-	-
67-21	Mean Time to Restore - DSL -No Dispatch	ST	H	H	n/a	1.1		Base < 10	-	n/a	0.7		Base < 10	-	n/a	0.3		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	CW	H	H	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	n/a	1.2		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	2.5		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	HS	H	H	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.6		Base < 10	-	-
67-22	Mean Time to Restore - Analog Trunk Port-No Dispatch	ST	H	H	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	n/a	1.0		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	CW	H	H	n/a	1.2		Base < 10	-	n/a	2.2		Base < 10	-	n/a	1.2		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	2.5		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	HS	H	H	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.6		Base < 10	-	-
67-23	Mean Time to Restore - Subtending DDC Trunks-No Dispatch	ST	H	H	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	n/a	1.0		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	CW	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	n/a	0.8		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	HS	H	H	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	n/a	3.3		Base < 10	-	-
67-24	Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	n/a	0.1		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	CW	H	H	n/a	0.0		Base < 10	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	DF	H	H	n/a	n/a		Base < 10	-	n/a	1.2		Base < 10	-	n/a	0.8		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	HS	H	H	n/a	1.5		Base < 10	-	n/a	28.3		Base < 10	-	n/a	3.3		Base < 10	-	-
67-25	Mean Time to Restore - Dark Fiber-No Dispatch	ST	H	H	n/a	n/a		Base < 10	-	n/a	3.5		Base < 10	-	n/a	0.1		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	CW	H	H	4.1	1.2		Base < 10	-	n/a	2.2		Base < 10	-	n/a	1.2		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	DF	H	H	n/a	0.9		Base < 10	-	n/a	1.3		Base < 10	-	n/a	2.5		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	HS	H	H	n/a	1.8		Base < 10	-	n/a	0.8		Base < 10	-	n/a	1.6		Base < 10	-	-
67-26	Mean Time to Restore - Analog Line Port-No Dispatch	ST	H	H	n/a	2.1		Base < 10	-	n/a	1.1		Base < 10	-	n/a	1.0		Base < 10	-	-
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	CW	M	-	96.4%	91.7%		(0.90)	Yes	97.9%	86.2%		(2.35)	Yes	100.0%	86.3%		(2.36)	Yes	HIT
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	DF	M	-	100.0%	86.2%		(4.12)	Yes	96.4%	86.9%		(3.29)	Yes	99.3%	90.7%		(3.50)	Yes	HIT
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	HS	M	-	99.4%	93.3%		(3.26)	Yes	96.3%	90.2%		(4.72)	Yes	99.7%	90.7%		(5.47)	Yes	HIT
68-01	% Out of Service < 24 Hours - 8.0 dB Loop	ST	M	-	100.0%	93.1%		(0.91)	Yes	87.5%	91.0%		0.48	Yes	92.6%	85.4%		(1.05)	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	CW	H	H	14.3%	13.8%		0.08	Yes	2.1%	13.5%		(2.32)	Yes	5.7%	14.0%		(1.41)	Yes	HIT

Texas Performance Measures

			Payment Level		Nov-99					Dec-99					Jan-00					Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	DF	H	H	7.5%	11.5%		(1.28)	Yes	8.0%	11.4%		(1.23)	Yes	9.2%	11.6%		(0.89)	Yes	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	HS	H	H	7.3%	11.9%		(1.88)	Yes	15.7%	12.7%		1.54	Yes	16.3%	12.4%		2.06	No	HIT
69-01	% Repeat Reports - 8.0 dB Loop with Test Access	ST	H	H	0.0%	10.9%		(1.16)	Yes	0.0%	10.7%		(1.39)	Yes	0.0%	11.3%		(1.86)	Yes	HIT
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	CW	H	H	0.0%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	25.0%	7.4%		Base < 10	-	-
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	DF	H	H	20.0%	11.4%		1.19	Yes	10.3%	11.5%		(0.19)	Yes	25.0%	10.6%		2.05	No	HIT
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	HS	H	H	0.0%	14.0%		Base < 10	-	0.0%	13.7%		Base < 10	-	13.9%	14.2%		(0.05)	Yes	-
69-02	% Repeat Reports - 5.0 dB Loop with Test Access	ST	H	H	0.0%	15.7%		(1.43)	Yes	0.0%	16.5%		Base < 10	-	0.0%	16.4%		(1.59)	Yes	HIT
69-03	% Repeat Reports - BRI Loop with Test Access	CW	H	H	0.0%	16.6%		(1.66)	Yes	29.0%	13.5%		2.34	No	11.5%	15.4%		(0.53)	Yes	HIT
69-03	% Repeat Reports - BRI Loop with Test Access	DF	H	H	0.0%	13.3%		Base < 10	-	17.9%	12.7%		0.80	Yes	18.5%	14.0%		0.93	Yes	HIT
69-03	% Repeat Reports - BRI Loop with Test Access	HS	H	H	43.8%	12.6%		3.64	No	7.8%	14.7%		(1.36)	Yes	25.6%	13.2%		3.10	No	MISS
69-03	% Repeat Reports - BRI Loop with Test Access	ST	H	H	n/a	20.3%		Base < 10	-	16.7%	16.7%		Base < 10	-	33.3%	16.2%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	CW	H	H	n/a	16.6%		Base < 10	-	n/a	13.5%		Base < 10	-	n/a	15.4%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	DF	H	H	n/a	13.3%		Base < 10	-	n/a	12.7%		Base < 10	-	n/a	14.0%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	HS	H	H	n/a	12.6%		Base < 10	-	n/a	14.7%		Base < 10	-	n/a	13.2%		Base < 10	-	-
69-04	% Repeat Reports - ISDN BRI Port	ST	H	H	n/a	20.3%		Base < 10	-	n/a	16.7%		Base < 10	-	n/a	16.2%		Base < 10	-	-
69-05	% Repeat Reports - DS1 Loop with Test Access	CW	H	H	16.7%	21.1%		Base < 10	-	12.5%	16.4%		Base < 10	-	0.0%	15.0%		(1.32)	Yes	-
69-05	% Repeat Reports - DS1 Loop with Test Access	DF	H	H	0.0%	13.1%		Base < 10	-	4.8%	21.8%		(1.83)	Yes	0.0%	14.0%		(1.39)	Yes	HIT
69-05	% Repeat Reports - DS1 Loop with Test Access	HS	H	H	8.3%	17.2%		(0.79)	Yes	18.8%	22.3%		(0.32)	Yes	27.3%	22.1%		0.39	Yes	HIT
69-05	% Repeat Reports - DS1 Loop with Test Access	ST	H	H	25.0%	18.0%		Base < 10	-	30.0%	10.9%		1.57	Yes	26.7%	12.3%		1.38	Yes	HIT
69-06	% Repeat Reports - DS1 Dedicated Transport	CW	H	H	n/a	21.1%		Base < 10	-	n/a	16.4%		Base < 10	-	n/a	15.0%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	DF	H	H	n/a	13.1%		Base < 10	-	n/a	21.8%		Base < 10	-	n/a	14.0%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	HS	H	H	0.0%	17.2%		Base < 10	-	n/a	22.3%		Base < 10	-	33.3%	22.1%		Base < 10	-	-
69-06	% Repeat Reports - DS1 Dedicated Transport	ST	H	H	n/a	18.0%		Base < 10	-	n/a	10.9%		Base < 10	-	n/a	12.3%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	CW	H	H	n/a	4.0%		Base < 10	-	n/a	6.3%		Base < 10	-	n/a	7.1%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	DF	H	H	n/a	7.8%		Base < 10	-	n/a	4.8%		Base < 10	-	n/a	10.2%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	HS	H	H	n/a	5.6%		Base < 10	-	n/a	1.9%		Base < 10	-	n/a	8.1%		Base < 10	-	-
69-07	% Repeat Reports - ISDN/PRI	ST	H	H	n/a	5.0%		Base < 10	-	n/a	20.0%		Base < 10	-	n/a	6.1%		Base < 10	-	-
69-08	% Repeat Reports - DSL	CW	H	H	0.0%	22.2%		Base < 10	-	20.0%	16.1%		0.38	Yes	14.3%	21.3%		(0.62)	Yes	HIT
69-08	% Repeat Reports - DSL	DF	H	H	0.0%	13.0%		Base < 10	-	0.0%	10.4%		(1.89)	Yes	14.7%	12.9%		0.31	Yes	HIT
69-08	% Repeat Reports - DSL	HS	H	H	0.0%	16.7%		Base < 10	-	24.1%	13.5%		1.57	Yes	19.0%	10.1%		1.95	No	-
69-08	% Repeat Reports - DSL	ST	H	H	n/a	12.2%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	3.0%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	CW	H	H	n/a	10.1%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	7.4%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	DF	H	H	0.0%	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	n/a	10.6%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	HS	H	H	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	14.2%		Base < 10	-	-
69-09	% Repeat Reports - Analog Trunk Port	ST	H	H	n/a	15.7%		Base < 10	-	0.0%	16.5%		Base < 10	-	100.0%	16.4%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	CW	H	H	n/a	10.1%		Base < 10	-	n/a	10.5%		Base < 10	-	n/a	7.4%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	DF	H	H	n/a	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	n/a	10.6%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	HS	H	H	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	n/a	14.2%		Base < 10	-	-
69-10	% Repeat Reports - Subtending DDC Trunks	ST	H	H	n/a	15.7%		Base < 10	-	n/a	16.5%		Base < 10	-	n/a	16.4%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	CW	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	25.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	HS	H	H	0.0%	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-11	% Repeat Reports - DS3 Dedicated Transport	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	CW	H	H	0.0%	0.0%		Base < 10	-	33.3%	0.0%		Base < 10	-	0.0%	n/a		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	DF	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	25.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	HS	H	H	n/a	0.0%		Base < 10	-	n/a	28.6%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-12	% Repeat Reports - Dark Fiber	ST	H	H	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	CW	H	H	14.3%	10.1%		Base < 10	-	0.0%	10.5%		Base < 10	-	0.0%	7.4%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	DF	H	H	0.0%	11.4%		Base < 10	-	n/a	11.5%		Base < 10	-	n/a	10.6%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	HS	H	H	n/a	14.0%		Base < 10	-	n/a	13.7%		Base < 10	-	0.0%	14.2%		Base < 10	-	-
69-13	% Repeat Reports - Analog Line Port	ST	H	H	n/a	15.7%		Base < 10	-	n/a	16.5%		Base < 10	-	n/a	16.4%		Base < 10	-	-
70-01	% Trunk Blockage - SWBT End Office to CLEC	CW	H	H	0.0%		1.0%	(0.97)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	DF	H	H	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	HS	H	H	0.1%		1.0%	(0.88)	Yes	8.3%		1.0%	7.28	No	0.0%		1.0%	(1.00)	Yes	HIT
70-01	% Trunk Blockage - SWBT End Office to CLEC	ST	H	H	0.1%		1.0%	(0.88)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(0.99)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	CW	H	H	0.0%		1.0%	(0.99)	Yes	0.0%		1.0%	(0.98)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	DF	H	H	0.0%		1.0%	(0.97)	Yes	0.1%		1.0%	(0.92)	Yes	0.1%		1.0%	(0.88)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	HS	H	H	0.0%		1.0%	(0.97)	Yes	1.5%		1.0%	0.55	Yes	0.0%		1.0%	(0.98)	Yes	HIT
70-02	% Trunk Blockage - SWBT Tandem to CLEC	ST	H	H	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
71-01	Common Transport Block > 2%	CW	-	H	2.2%		3.0%	(0.83)	Yes	2.1%		3.0%	(0.87)	Yes	3.1%		3.0%	0.13	Yes	HIT
71-01	Common Transport Block > 2%	DF	-	H	0.4%		3.0%	(2.65)	Yes	0.0%		3.0%	(3.00)	Yes	0.4%		3.0%	(2.65)	Yes	HIT

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value (% Yes - 84%)	Jan-00 Result	Overall Result 88%
71-01	Common Transport Block > 2%	HS	-	H	0.0%		3.0%	(3.00)	Yes	0.0%		3.0%	(3.00)	Yes	0.6%		3.0%	(2.37)	Yes	HIT
71-01	Common Transport Block > 2%	ST	-	H	3.2%		3.0%	0.23	Yes	3.1%		3.0%	0.13	Yes	1.6%		3.0%	(1.36)	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	CW	M	-	9.2%	12.3%		(4.10)	Yes	6.8%	75.0%		(66.00)	Yes	14.0%	61.9%		(35.57)	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	DF	M	-	8.2%	16.5%		(21.69)	Yes	14.9%	71.6%		(107.51)	Yes	8.7%	75.9%		(125.07)	Yes	HIT
73-01	% Missed Due Dates - Interconnection Trunks	HS	M	-	15.5%	0.6%		34.61	No	6.6%	5.5%		3.35	No	6.4%	10.3%		(7.44)	Yes	MISS
73-01	% Missed Due Dates - Interconnection Trunks	ST	M	-	5.6%	54.3%		(28.90)	Yes	7.1%	68.7%		(73.18)	Yes	20.7%	51.4%		(32.12)	Yes	HIT
74-01	Avg. Delay Days for Missed Due Dates	CW	L	-	28.4	19.4		12.51	No	6.6	65.3		(19.99)	Yes	26.8	89.6		(41.57)	Yes	HIT
74-01	Avg. Delay Days for Missed Due Dates	DF	L	-	10.9	23.4		(13.94)	Yes	20.1	48.7		(23.08)	Yes	27.5	58.4		(26.35)	Yes	HIT
74-01	Avg. Delay Days for Missed Due Dates	HS	L	-	17.3	103.0		(3.37)	Yes	21.1	33.1		(4.55)	Yes	4.8	74.0		(13.47)	Yes	HIT
74-01	Avg. Delay Days for Missed Due Dates	ST	L	-	56.2	68.9		(1.95)	Yes	73.9	50.5		8.67	No	22.8	96.8		(37.36)	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	CW	L	-	6.3%		2.0%	4.34	No	0.0%		2.0%	(2.00)	Yes	3.5%		2.0%	1.51	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	DF	L	-	0.2%		2.0%	(1.81)	Yes	2.0%		2.0%	0.02	Yes	0.5%		2.0%	(1.48)	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	HS	L	-	2.7%		2.0%	0.73	Yes	1.5%		2.0%	(0.48)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
75-01	% SWBT Missed Due Dates > 30 Days	ST	L	-	5.6%		2.0%	3.64	No	7.1%		2.0%	5.07	No	5.2%		2.0%	3.21	No	MISS
76-01	Avg Trunk Restoral Interval	CW	L	-	5.0	4.4		Base < 10	-	6.1	n/a		n/a	-	8.9	0.0		Base < 10	-	-
76-01	Avg Trunk Restoral Interval	DF	L	-	4.4	735.0		(716.43)	Yes	4.5	1132.9		(0.04)	Yes	13.7	0.0		0.00	Yes	HIT
76-01	Avg Trunk Restoral Interval	HS	L	-	5.8	62.0		(54.53)	Yes	3.2	n/a		n/a	-	4.8	0.0		0.00	Yes	HIT
76-01	Avg Trunk Restoral Interval	ST	L	-	3.1	n/a		Base < 10	-	2.5	1.6		Base < 10	-	8.0	n/a		Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	CW	H	H	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	DF	H	H	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	HS	H	H	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	-
77-01	Avg Restoration Interval - Tandem Trunk Groups	ST	H	H	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	n/a		1.0	Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	CW	H	H	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	DF	H	H	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	HS	H	H	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
77-02	Avg Restoration Interval - NonTandem Trunk Groups	ST	H	H	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	n/a		2.0	Base < 10	-	-
78-01	Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	CW	H	H	18.2		20.0	Base < 10	-	15.5		20.0	Base < 10	-	27.7		20.0	Base < 10	-	-
78-01	Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	DF	H	H	14.7		20.0	Base < 10	-	34.0		20.0	Base < 10	-	38.4		20.0	Base < 10	-	-
78-01	Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	HS	H	H	16.3		20.0	Base < 10	-	15.5		20.0	Base < 10	-	13.7		20.0	Base < 10	-	-
78-01	Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	ST	H	H	36.5		20.0	Base < 10	-	22.1		20.0	Base < 10	-	12.0		20.0	Base < 10	-	-
78-02	Avg. Interconnection Trunk Install. Interval - SS7	CW	H	H	n/a		20.0	Base < 10	-	15.0		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-02	Avg. Interconnection Trunk Install. Interval - SS7	DF	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-02	Avg. Interconnection Trunk Install. Interval - SS7	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-02	Avg. Interconnection Trunk Install. Interval - SS7	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg. Interconnection Trunk Install. Interval - OS/DA	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg. Interconnection Trunk Install. Interval - OS/DA	DF	H	H	n/a		20.0	Base < 10	-	26.0		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg. Interconnection Trunk Install. Interval - OS/DA	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-03	Avg. Interconnection Trunk Install. Interval - OS/DA	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg. Interconnection Trunk Install. Interval - E-911	CW	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg. Interconnection Trunk Install. Interval - E-911	DF	H	H	n/a		20.0	Base < 10	-	18.0		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg. Interconnection Trunk Install. Interval - E-911	HS	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
78-04	Avg. Interconnection Trunk Install. Interval - E-911	ST	H	H	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	n/a		20.0	Base < 10	-	-
80-01-NT	DA Avg. Speed of Answer - North Texas	NT	-	L	5.5		5.9	(0.40)	Yes	5.5		5.9	(0.40)	Yes	5.9		5.9	0.00	Yes	HIT
80-01-SE	DA Avg. Speed of Answer - Southeast Texas	SE	-	L	4.8		5.9	(1.10)	Yes	3.8		5.9	(2.10)	Yes	4.8		5.9	(1.10)	Yes	HIT
80-01-ST	DA Avg. Speed of Answer - South Texas	ST	-	L	4.6		5.9	(1.30)	Yes	5.4		5.9	(0.50)	Yes	5.3		5.9	(0.60)	Yes	HIT
80-01-WT	DA Avg. Speed of Answer - West Texas	WT	-	L	5.1		5.9	(0.80)	Yes	4.7		5.9	(1.20)	Yes	5.0		5.9	(0.90)	Yes	HIT
82-01-NT	OS Avg. Speed of Answer - North Texas	NT	-	L	3.4		3.3	0.10	Yes	3.1		3.3	(0.20)	Yes	3.5		3.3	0.20	Yes	HIT
82-01-SE	OS Avg. Speed of Answer - Southeast Texas	SE	-	L	3.1		3.3	(0.20)	Yes	2.6		3.3	(0.70)	Yes	2.6		3.3	(0.70)	Yes	HIT
82-01-ST	OS Avg. Speed of Answer - South Texas	ST	-	L	2.3		3.3	(1.00)	Yes	2.4		3.3	(0.90)	Yes	2.4		3.3	(0.90)	Yes	HIT
82-01-WT	OS Avg. Speed of Answer - West Texas	WT	-	L	2.6		3.3	(0.70)	Yes	2.4		3.3	(0.90)	Yes	2.9		3.3	(0.40)	Yes	HIT
87-01.1	% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	CW	-	-	n/a		n/a	Base < 10	-	100.0%		100.0%	(10.00)	Yes	n/a		n/a	Base < 10	-	-
87-01.1	% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	100.0%		100.0%	Base < 10	-	100.0%		100.0%	Base < 10	-	-
87-01.1	% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	HS	-	-	n/a		n/a	Base < 10	-	100.0%		100.0%	Base < 10	-	100.0%		100.0%	(10.00)	Yes	-
87-01.1	% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	ST	-	-	100.0%		100.0%	Base < 10	-	100.0%		100.0%	(10.00)	Yes	100.0%		100.0%	Base < 10	-	-
87-01.2	% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	CW	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.2	% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.2	% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	HS	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.2	% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	ST	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.3	% Install. Completed - > 20 Numbers per Order, Within 7 Bus. Days	CW	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.3	% Install. Completed - > 20 Numbers per Order, Within 7 Bus. Days	DF	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
87-01.3	% Install. Completed - > 20 Numbers per Order, Within 7 Bus. Days	HS	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value (% Yes - 87%)	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value (% Yes - 86%)	Dec-99 Result	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value (% Yes - 84%)	Jan-00 Result	Overall Result 88%
87-01.3	% Install. Completed - > 20 Numbers per Order, Within 7 Bus. Days	ST	-	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	CW	L	-	n/a		3.0	Base < 10	-	1.9		3.0	(1.12)	Yes	n/a		3.0	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	DF	L	-	n/a		3.0	Base < 10	-	0.0		3.0	Base < 10	-	0.0		3.0	Base < 10	-	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	HS	L	-	n/a		3.0	Base < 10	-	0.0		3.0	Base < 10	-	0.0		3.0	(2.99)	Yes	-
88-01.1	Avg. INP Install. Interval < 10 Numbers per Order	ST	L	-	0.0		3.0	Base < 10	-	0.0		3.0	(2.97)	Yes	0.0		3.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	CW	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	DF	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	HS	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.2	Avg. INP Install. Interval - 11 through 20 Numbers per Order	ST	L	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	n/a		7.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	CW	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	DF	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	HS	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
88-01.3	Avg. INP Install. Interval > 20 numbers per Order	ST	L	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	n/a		10.0	Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	CW	M	-	n/a	2.6%		Base < 10	-	0.0%	2.6%		(2.28)	Yes	n/a	2.6%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	DF	M	-	n/a	2.8%		Base < 10	-	0.0%	2.7%		Base < 10	-	0.0%	2.4%		Base < 10	-	-
89-01	% Trouble Reports Received Within 30 Days of Install.	HS	M	-	n/a	3.1%		Base < 10	-	0.0%	3.2%		Base < 10	-	0.0%	2.9%		(1.86)	Yes	-
89-01	% Trouble Reports Received Within 30 Days of Install.	ST	M	-	0.0%	3.1%		Base < 10	-	0.0%	2.8%		(0.96)	Yes	0.0%	2.9%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	CW	M	-	n/a	0.3%		Base < 10	-	0.0%	0.2%		(0.67)	Yes	n/a	0.2%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	DF	M	-	n/a	0.3%		Base < 10	-	0.0%	0.3%		Base < 10	-	0.0%	0.3%		Base < 10	-	-
90-01	% SWBT Caused Missed Due Dates > 30	HS	M	-	n/a	0.3%		Base < 10	-	0.0%	0.2%		Base < 10	-	0.0%	0.2%		(0.49)	Yes	-
90-01	% SWBT Caused Missed Due Dates > 30	ST	M	-	0.0%	0.2%		Base < 10	-	0.0%	0.2%		(0.24)	Yes	0.0%	0.2%		Base < 10	-	-
91-01	% of LNP Only Due Dates within Industry Guidelines	TX	-	-	99.8%		96.5%	(3.35)	Yes	100.0%		96.5%	(3.50)	Yes	100.0%		96.5%	(3.50)	Yes	HIT
92-01	% of Time the OSP Releases Prior to the Exp.of the T2 Timer	TX	-	-	98.8%		96.5%	(2.28)	Yes	99.7%		96.5%	(3.17)	Yes	99.9%		96.5%	(3.35)	Yes	HIT
94-01	LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - LEX	TX	L	M	93.3%		95.0%	1.67	Yes	98.4%		95.0%	(1.41)	Yes	99.1%		95.0%	(4.07)	Yes	HIT
94-02	LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - LEX	TX	L	M	91.5%		95.0%	3.55	No	93.2%		95.0%	1.76	No	98.2%		95.0%	(3.22)	Yes	MISS
94-03	LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - LEX	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-04	LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - LEX	TX	L	M	100.0%		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-05	LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - LEX	TX	L	M	94.5%		95.0%	0.47	Yes	98.7%		95.0%	(3.67)	Yes	98.7%		95.0%	(3.70)	Yes	HIT
94-06	LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-49) - LEX	TX	L	M	100.0%		95.0%	Base < 10	-	100.0%		95.0%	(5.00)	Yes	100.0%		95.0%	(5.00)	Yes	HIT
94-07	LNP % FOCs Rec. On Time - LNP Comp Bus (50+) - LEX	TX	L	M	90.9%		95.0%	4.09	No	91.9%		95.0%	3.11	No	100.0%		95.0%	(5.00)	Yes	MISS
94-08	LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - EDI	TX	L	M	33.3%		95.0%	Base < 10	-	80.0%		95.0%	Base < 10	-	99.1%		95.0%	(4.08)	Yes	-
94-09	LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - EDI	TX	L	M	59.8%		95.0%	35.21	No	77.7%		95.0%	17.32	No	92.9%		95.0%	2.11	No	MISS
94-10	LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	-
94-11	LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - EDI	TX	L	M	88.9%		95.0%	Base < 10	-	75.0%		95.0%	20.00	No	92.3%		95.0%	2.69	No	MISS
94-12	LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	93.8%		95.0%	1.25	Yes	-
94-13	LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-49) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
94-14	LNP % FOCs Rec. On Time - LNP Comp Bus (50+) - EDI	TX	L	M	n/a		95.0%	Base < 10	-	n/a		95.0%	Base < 10	-	100.0%		95.0%	Base < 10	-	-
95-01	Avg. Response Time for Non-Mech Rejects Returned - LNP Only	TX	L	-	9.4		5.0	4.43	No	6.1		5.0	1.13	Yes	6.5		5.0	1.48	Yes	HIT
95-02	Avg. Response Time for Non-Mech Rejects Returned - LNP With Loop	TX	L	-	4.5		5.0	(0.48)	Yes	8.0		5.0	Base < 10	-	5.4		5.0	0.44	Yes	HIT
99-01	Avg. Delay Days for SWBT Missed Due Dates - LNP	TX	M	M	n/a	n/a		n/a	-	n/a	n/a		n/a	-	9.6	11.8		(0.20)	Yes	-
100-01	Avg. Time of Out of Service for LNP Conversions	TX	H	H	9.0		60.0	(50.99)	Yes	8.9		60.0	(51.07)	Yes	10.8		60.0	(49.20)	Yes	HIT
101-01	% Out of Service less than 60 Minutes	TX	M	M	99.8%		96.5%	(3.34)	Yes	99.2%		96.5%	(2.65)	Yes	98.1%		96.5%	(1.56)	Yes	HIT
103-01	% Errors for E-911 Database Updates	TX	L	-	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	0.0%	0.0%		0.00	Yes	HIT
104-01	Avg. Time Req. to Update 911 Database	TX	L	-	8.0	6.8		1.67	Yes	7.4	25.6		(1.62)	Yes	7.3	6.0		2.00	No	HIT
105-01	% of Request Processed within 35 Days	CW	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	83.3%		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	DF	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
105-01	% of Request Processed within 35 Days	HS	L	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	Base < 10	-	HIT
105-01	% of Request Processed within 35 Days	ST	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
106-01	Average Days Required to Process a Request	CW	-	-	20.3			n/a	-	21.1			n/a	-	13.5			n/a	-	-
106-01	Average Days Required to Process a Request	DF	-	-	n/a			n/a	-	12.7			n/a	-	20.0			n/a	-	-
106-01	Average Days Required to Process a Request	HS	-	-	8.9			n/a	-	11.1			n/a	-	11.3			n/a	-	-
106-01	Average Days Required to Process a Request	ST	-	-	14.5			n/a	-	27.8			n/a	-	24.5			n/a	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	CW	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	DF	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	HIT
107-01	% Missed Collocation Due Dates - Caged - Initial	HS	H	H	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-01	% Missed Collocation Due Dates - Caged - Initial	ST	H	H	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	DF	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-02	% Missed Collocation Due Dates - Caged - Augments	ST	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	CW	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	-

Texas Performance Measures

			Payment Level		Nov-99				% Yes - 87%	Dec-99				% Yes - 86%	Jan-00				% Yes - 84%	Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
107-03	% Missed Collocation Due Dates - Cageless - Initial	DF	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	0.0%		5.0%	(5.00)	Yes	HIT
107-03	% Missed Collocation Due Dates - Cageless - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	-
107-03	% Missed Collocation Due Dates - Cageless - Initial	ST	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	0.0%		5.0%	(5.00)	Yes	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-04	% Missed Collocation Due Dates - Cageless - Augments	ST	H	H	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-05	% Missed Collocation Due Dates - Shared Caged - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-06	% Missed Collocation Due Dates - Shared Caged - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	CW	H	H	n/a		5.0%	Base < 10	-	0.0%		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-07	% Missed Collocation Due Dates - Virtual - Initial	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	CW	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	DF	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	HS	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
107-08	% Missed Collocation Due Dates - Virtual - Augments	ST	H	H	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	n/a		5.0%	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-01	Avg. Delay Days - Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-02	Avg. Delay Days - Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-03	Avg. Delay Days - Cageless - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-04	Avg. Delay Days - Cageless - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-05	Avg. Delay Days - Shared Caged - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-06	Avg. Delay Days - Shared Caged - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-07	Avg. Delay Days - Virtual - Initial	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	CW	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	DF	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	HS	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
108-08	Avg. Delay Days - Virtual - Augments	ST	L	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	n/a		n/a	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	CW	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	DF	L	-	66.7%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
109-01	% of Collocations Requests within Guidelines - Caged - Initial	HS	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-01	% of Collocations Requests within Guidelines - Caged - Initial	ST	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	CW	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	DF	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	-

Texas Performance Measures

			Payment Level		Nov-99			% Yes - 87%		Dec-99			% Yes - 86%		Jan-00			% Yes - 84%		Overall Result
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
109-02	% of Collocations Requests within Guidelines - Caged - Augments	HS	L	-	100.0%		90.0%	Base < 10	-	71.4%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	-
109-02	% of Collocations Requests within Guidelines - Caged - Augments	ST	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	CW	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	87.5%		90.0%	Base < 10	-	-
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	DF	L	-	100.0%		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	HS	L	-	100.0%		90.0%	Base < 10	-	98.0%		90.0%	(8.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
109-03	% of Collocations Requests within Guidelines - Cageless - Initial	ST	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	100.0%		90.0%	(10.00)	Yes	HIT
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	DF	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	-
109-04	% of Collocations Requests within Guidelines - Cageless - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	HS	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-05	% of Collocations Requests within Guidelines - Shared Caged - Initial	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-06	% of Collocations Requests within Guidelines - Shared Caged - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	DF	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	HS	L	-	n/a		90.0%	Base < 10	-	100.0%		90.0%	(10.00)	Yes	n/a		90.0%	Base < 10	-	-
109-07	% of Collocations Requests within Guidelines - Virtual - Initial	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	CW	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	DF	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	HS	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
109-08	% of Collocations Requests within Guidelines - Virtual - Augments	ST	L	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
110-01	Percent of Updates into DA Database within 72 Hours	TX	L	-	99.97%		95.0%	(4.97)	Yes	99.95%		95.0%	(4.95)	Yes	100.00%		95.0%	(5.00)	Yes	HIT
111-01	Average Update Interval for DA Database	TX	L	-	20.8		48.0	(27.22)	Yes	21.0		48.0	(27.02)	Yes	28.3		48.0	(19.75)	Yes	HIT
112-01	% of Database Accuracy for Manual Updates	TX	L	-	100.0%		97.0%	(0.03)	Yes	100.0%		97.0%	(0.03)	Yes	100.0%		97.0%	(0.03)	Yes	HIT
114-01	% of Premature Disconnects - Coordinated Hot Cuts - LNP	CW	H	H	0.0%		2.0%	(1.98)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-01	% of Premature Disconnects - Coordinated Hot Cuts - LNP	DF	H	H	0.0%		2.0%	(1.99)	Yes	0.0%		2.0%	(1.98)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-01	% of Premature Disconnects - Coordinated Hot Cuts - LNP	HS	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(1.97)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-01	% of Premature Disconnects - Coordinated Hot Cuts - LNP	ST	H	H	0.0%		2.0%	(1.97)	Yes	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-02	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	CW	H	H	0.0%		2.0%	Base < 10	-	0.0%		2.0%	Base < 10	-	6.3%		2.0%	4.25	No	-
114-02	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	DF	H	H	0.0%		2.0%	(2.00)	Yes	0.0%		2.0%	(2.00)	Yes	8.3%		2.0%	6.28	No	HIT
114-02	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	HS	H	H	2.6%		2.0%	0.60	Yes	0.4%		2.0%	(1.63)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-02	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	ST	H	H	0.0%		2.0%	(2.00)	Yes	0.7%		2.0%	(1.29)	Yes	0.0%		2.0%	(2.00)	Yes	HIT
114-03	% of Premature Disconnects - Coordinated Hot Cuts - INP	CW	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - Coordinated Hot Cuts - INP	DF	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - Coordinated Hot Cuts - INP	HS	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-03	% of Premature Disconnects - Coordinated Hot Cuts - INP	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	CW	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	DF	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	HS	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-04	% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	ST	H	H	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	n/a		2.0%	Base < 10	-	-
114-05	% of Premature Disconnects - Frame Due Time - LNP	CW	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-05	% of Premature Disconnects - Frame Due Time - LNP	DF	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-05	% of Premature Disconnects - Frame Due Time - LNP	HS	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-05	% of Premature Disconnects - Frame Due Time - LNP	ST	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-06	% of Premature Disconnects - Frame Due Time - LNP with Loop	CW	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	0.0%		2.0%	(2.00)	Yes	-
114-06	% of Premature Disconnects - Frame Due Time - LNP with Loop	DF	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	1.8%		2.0%	(0.21)	Yes	-
114-06	% of Premature Disconnects - Frame Due Time - LNP with Loop	HS	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	0.3%		2.0%	(1.71)	Yes	-
114-06	% of Premature Disconnects - Frame Due Time - LNP with Loop	ST	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-07	% of Premature Disconnects - Frame Due Time - INP	CW	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-07	% of Premature Disconnects - Frame Due Time - INP	DF	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-07	% of Premature Disconnects - Frame Due Time - INP	HS	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-07	% of Premature Disconnects - Frame Due Time - INP	ST	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-08	% of Premature Disconnects - Frame Due Time - INP with Loop	CW	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-08	% of Premature Disconnects - Frame Due Time - INP with Loop	DF	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-08	% of Premature Disconnects - Frame Due Time - INP with Loop	HS	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-
114-08	% of Premature Disconnects - Frame Due Time - INP with Loop	ST	H	H	n/a		2.0%	n/a	-	n/a		2.0%	n/a	-	n/a		2.0%	Base < 10	-	-

Texas Performance Measures

			Payment Level		Nov-99					Dec-99					Jan-00					Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	
PM	Description	Area	Tier 1	Tier 2	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	CLEC	SWBT	Bench-mark	Z-Value	Result	88%
114.1-01	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	100.0%		100.0%	0.00	Yes	-
114.1-01	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	100.0%		100.0%	0.00	Yes	-
114.1-01	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	100.0%		100.0%	0.00	Yes	-
114.1-01	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	100.0%		100.0%	0.00	Yes	-
114.1-02	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	87.5%		100.0%	2.00	No	-
114.1-02	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	89.4%		100.0%	2.00	No	-
114.1-02	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	95.3%		100.0%	2.00	No	-
114.1-02	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	100.0%		100.0%	0.00	Yes	-
114.1-03	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-03	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-03	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-03	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-04	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-04	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-04	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-04	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-05	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-05	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-05	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-05	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-06	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	97.8%		100.0%	2.00	No	-
114.1-06	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	92.1%		100.0%	2.00	No	-
114.1-06	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	97.9%		100.0%	2.00	No	-
114.1-06	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-07	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-07	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-07	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-07	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-08	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	CW	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-08	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	DF	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-08	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	HS	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
114.1-08	Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	ST	M	M	n/a		100.0%	n/a	-	n/a		100.0%	n/a	-	n/a		100.0%	Base < 10	-	-
115-01	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	CW	L	-	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	DF	L	-	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	HS	L	-	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-01	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	ST	L	-	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	CW	L	-	0.0%		1.0%	Base < 10	-	0.0%		1.0%	Base < 10	-	0.0%		1.0%	(1.00)	Yes	-
115-02	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	DF	L	-	4.5%		1.0%	(0.33)	Yes	1.7%		1.0%	(1.00)	Yes	24.7%		8.0%	10.24	No	HIT
115-02	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	HS	L	-	0.0%		1.0%	(1.00)	Yes	4.1%		2.0%	(0.51)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-02	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	ST	L	-	70.0%		8.0%	62.00	No	3.6%		1.0%	(1.00)	Yes	0.0%		1.0%	(1.00)	Yes	HIT
115-03	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	CW	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	DF	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	HS	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-03	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	ST	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	CW	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	DF	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	HS	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-04	% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	ST	L	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
115-05	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	CW	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-05	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	DF	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-05	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	HS	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-05	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	ST	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	CW	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	2.6%		1.0%	(1.00)	Yes	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	DF	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	12.8%		2.0%	3.07	No	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	HS	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	2.9%		2.0%	(0.53)	Yes	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	ST	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-07	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	CW	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-07	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	DF	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-07	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	HS	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-07	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	ST	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-08	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	CW	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-

Texas Performance Measures

PM	Description	Area	Payment Level Tier 1	Payment Level Tier 2	Nov-99 CLEC	Nov-99 SWBT	Nov-99 Bench-mark	Nov-99 Z-Value	Nov-99 Result	Dec-99 CLEC	Dec-99 SWBT	Dec-99 Bench-mark	Dec-99 Z-Value	Dec-99 Result	Jan-00 CLEC	Jan-00 SWBT	Jan-00 Bench-mark	Jan-00 Z-Value	Jan-00 Result	Overall Result
								% Yes -	87%				% Yes -	86%				% Yes -	84%	88%
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	DF	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	HS	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
115-06	% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	ST	L	-	n/a		8.0%	n/a	-	n/a		8.0%	n/a	-	n/a		1.0%	Base < 10	-	-
116-01	% Missed Mech. INP Conversions	CW	M	-	12.6%		1.0%	11.82	No	90.9%		8.0%	82.46	No	0.0%		1.0%	(1.00)	Yes	MISS
116-01	% Missed Mech. INP Conversions	DF	M	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
116-01	% Missed Mech. INP Conversions	HS	M	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	-
116-01	% Missed Mech. INP Conversions	ST	M	-	n/a		1.0%	Base < 10	-	n/a		1.0%	Base < 10	-	80.0%		1.0%	79.00	No	-
117-01	% NXXs Loaded/Tested Prior to LERG	CW	H	H	100.0%	50.0%		Base < 10	-	20.0%	n/a		Base < 10	-	100.0%	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	DF	H	H	87.5%	n/a		Base < 10	-	100.0%	n/a		Base < 10	-	33.3%	66.7%		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	HS	H	H	n/a	20.0%		Base < 10	-	n/a	n/a		Base < 10	-	20.0%	n/a		Base < 10	-	-
117-01	% NXXs Loaded/Tested Prior to LERG	ST	H	H	100.0%	100.0%		Base < 10	-	n/a	100.0%		Base < 10	-	n/a	0.0%		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	CW	L	-	n/a	30.0		Base < 10	-	10.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	DF	L	-	23.0	n/a		Base < 10	-	n/a	n/a		Base < 10	-	22.0	15.0		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	HS	L	-	n/a	3.0		Base < 10	-	n/a	n/a		Base < 10	-	6.0	n/a		Base < 10	-	-
118-01	Avg. Delay Days for NXX Loading and Testing	ST	L	-	n/a	n/a		Base < 10	-	n/a	n/a		Base < 10	-	n/a	6.0		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	CW	H	H	n/a	n/a		n/a	-	n/a	14.2		Base < 10	-	n/a	2.7		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	DF	H	H	n/a	n/a		n/a	-	23.2	97.9		Base < 10	-	n/a	7.7		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	HS	H	H	n/a	n/a		n/a	-	5.3	31.9		Base < 10	-	22.8	22.0		Base < 10	-	-
119-01	Mean Time to Restore (Hours)	ST	H	H	n/a	n/a		n/a	-	n/a	10.8		Base < 10	-	n/a	20.9		Base < 10	-	-
120-01	% of Requests Processed within 30 Business Days	TX	-	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-01	% of Quotes Provided for Authorized BFRs Within 10 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-02	% of Quotes Provided for Authorized BFRs Within 30 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-
121-03	% of Quotes Provided for Authorized BFRs Within 90 Business Days	TX	H	H	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	n/a		90.0%	Base < 10	-	-

	Nov-99	Dec-99	Jan-00	Overall
Total # Submeasures	2036	2036	2036	
# with Z Scores	707	753	774	
# with "Base < 10" or Blank	1329	1283	1262	
Critical Z Value	1.70	1.70	1.70	
Number of Submeasures Met	613	650	651	641
Number of Submeasures Missed	94	103	123	85
Success Ratio - All Measures	**86.7%**	**86.3%**	**84.1%**	**88.3%**
Total # Tier 2 Submeasures	1015	1015	1015	
# with Z Scores	417	439	457	
# with "Base < 10" or Blank	598	576	558	
Number of Submeasures Met	350	363	379	365
Number of Submeasures Missed	67	76	78	63
Success Ratio - Tier 2 Measures Only	**83.9%**	**82.7%**	**82.9%**	**85.3%**
Total # Tier 1 and/or Tier 2 Submeasures	1734	1734	1734	
# with Z Scores	619	660	684	
# with "Base < 10" or Blank	1115	1074	1050	
Number of Submeasures Met	530	561	570	556
Number of Submeasures Missed	89	99	114	82
Success Ratio - Tier 1 and/or Tier 2 Measures	**85.6%**	**85.0%**	**83.3%**	**87.1%**

Notes:

(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT; two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted.

(2) A Critical Z Value of 1.70 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported.

CORRECTED

Performance Measurement 10. Percent Manual Rejects Received Electronically and Returned in 5 Hours

September	Total	Met	Percent
RESALE	2,599	2,580	99.3%
UNE	604	604	100.0%
UNE COMBO	8,487	8,485	100.0%
OTHER	2,583	2,576	99.7%
TOTAL	**14,273**	**14,245**	**99.8%**

October	Total	Met	Percent
RESALE	2,689	2,689	100.0%
UNE	704	704	100.0%
UNE COMBO	7,343	7,332	99.9%
OTHER	528	527	99.8%
TOTAL	**11,264**	**11,252**	**99.9%**

November	Total	Met	Percent
RESALE	2,968	2,968	100.0%
UNE	771	771	100.0%
UNE COMBO	7,234	7,234	100.0%
OTHER	362	353	97.5%
TOTAL	**11,335**	**11,326**	**99.9%**

December	Total	Met	Percent
RESALE	3,685	3,685	100.0%
UNE	766	766	100.0%
UNE COMBO	7,657	7,657	100.0%
OTHER	370	366	98.9%
TOTAL	**12,478**	**12,474**	**100.0%**