

**REPLY DECLARATION OF
NANCY DALTON and SARAH DEYOUNG
ON
BEHALF OF AT&T CORP.**

ATTACHMENT 1

COUNT(*)	A	B	PRODUCTION ERRORS
15	MR0045	LOCAL	ABS Circuit Not Live
697	34012	LOCAL	AI Failure. See supp info.
716	LS0630	LOCAL	ALL TN'S ARE NOT ON SAME ACCT.
33	MR0054	LOCAL	ASN LALOC AND LAST cannot all be blank when ADI blank
7	LS1023	LOCAL	At least one LINE ACTIVITY of V required if REQTYT is F or M and ACT is V
5	SD2092	LOCAL	BAN1 is not working account number
8	93228	LOCAL	CANNOT ACQUIRE IC TASK
2	MR0030	LOCAL	ECCKT does not exist on BAN populated
11	MR0029	LOCAL	ECCKT does not match TN or OTN
3	MR0028	LOCAL	ECCKT invalid for LATA, SPEC and NJ Combination
68	MR0027	LOCAL	ECCKT is not found
1	MR0032	LOCAL	Activity is N and ECCKT already exists:: THIS IS NOW A REJECT - the switch does not have the capability for the given LPIC/PIC.
28	LS0062	LOCAL	DESIRED DUE DATE data is invalid data must be valid date AND format:YYYYMMDD
15	SD2064	LOCAL	DIR/LSTG error: LASN LALOC AND LAST cannot all be blank when ADI blank
52	SD2053	LOCAL	ECCKT not found on CF05:
67	LS0877	LOCAL	ECCKT required if REQTYT is F or M and ACT is C and LNA is C, D, P or X
3	LS0611	LOCAL	Fea-Code ELC requires Fea-Dtl of UBA, UBC, UBE, UBB, UBD, UBF OR 2U+++
7	LS0608	LOCAL	Fea-Code value SRPAN requires Fea-Dtl of /LRS with valid code set
13	LS0885	LOCAL	Fea-Code ZUNEL required with NC of SNAL, SNAI, SPSL, SPSC or UB
280	LS0610	LOCAL	Fea-Code ZUNEL required with NC of SNAL, SNAI, SPSL, SPSC or UB-
1004	9087	LOCAL	Generic Base Class Error - Must check error logs to determine source.
2	LS1096	LOCAL	If DLNM populated, leading and trailing spaces are prohibited in LNFN
8	LS0879	LOCAL	If REQTYT is F or M and ACT is N or V then FA must be N, if populated
47	LS0927	LOCAL	If REQTYT is F or M and ACT is R, then LNA must be R if populated

122	LS0969	LOCAL	INTERLATA PIC IND data is invalid, valid entries: NNNN, NONE, NA
22	LS0970	LOCAL	INTRALATA PIC IND data is invalid, valid entries: NNNN, NONE, NA
23	MR0065	LOCAL	Invalid LN A
43	MR0094	LOCAL	Invalid Data (ours)
25	SD2101	LOCAL	Invalid Data XXX: CLEC has entered incorrect or invalid data in Feature Detail or FID is not allowed w/ this feature
11	MR0123	LOCAL	Invalid directory listing info. Listing data provided is incorrect. For example, incorrect title, designation, etc.
1	SD2017	LOCAL	Invalid FA for USOC & WTN: x,xxxx,xxxx
1	MR0121	LOCAL	Invalid LASN. The street name punctuation is incorrect. / THIS IS A REJECT 1/18
22	MR0052	LOCAL	Invalid LFN or LNLN / first name and last name are included in LNLN or LNFN / THIS IS NOW a REJECT 1/18
31	SD2035	LOCAL	Invalid LST on request
16	SD2097	LOCAL	Invalid number of LMLs
1	MR0051	LOCAL	Listing Activity requested with Record Type requested is invalid
1	LS0460	LOCAL	LISTED ADDR STREET DIRECTIONAL invalid; valid entries: E,W,N,S,NE,NW,SE,SW
4	LS0464	LOCAL	LISTED ADDRESS HOUSE NUMBER SUFFIX requires data in the LANO field
61	LS0141	LOCAL	LOCAL SERVICE TERMINATION data is invalid, valid CLLI format required
1	LS0935	LOCAL	LST CLLI must contain TX in pos 5 AND 6 when CREXN in Fea-Code field
130	SD2079	LOCAL	LST incorrect for NPA NXX of TN NNN NNN-NNNN
9	LS0612	LOCAL	LST w/Non DMS10 CLLI requires Fea-Dtl of /ELC UBC, UBD or 2U+++
1	MR0048	LOCAL	Incorrect Disposition of Hunting Lines
2	MR0053	LOCAL	Incorrect LSR Listing Type
7	MR0057	LOCAL	New Connect Account already exists
1	MR0006	LOCAL	Invalid ACTL
1	MR0036	LOCAL	Invalid CFA
13	MR0005	LOCAL	Invalid LST on Request
501	LS0284	LOCAL	Original request is found; SUP cannot be blank
110	MR0075	LOCAL	PIC and LPIC invalid with service
1	MR0107	LOCAL	PIC not allowed on this service
1	LS0607	LOCAL	SRPAN required with combo Fea-Code ZUNEL AND Fea-Dtl of /ELC 2U+++

8	SD2002	LOCAL	T SURE Account Status invalid for BTN
11	LS0232	LOCAL	TN - LOCAL CONT valid format: NNN NNN-NNNN w/ opt ext# - N,-NN,-NNN,-NNNN
3	LS0233	LOCAL	TN - LOCAL CONTACT data is required with LOCAL CONTACT data
1	LS0235	LOCAL	TN - PORT RESALE valid format: alpha N or NNNNNNNNNN
1	LS0651	LOCAL	TN data entry N is prohibited with REQ TYP F or M and ACT of N or V
1	34823	LOCAL	Unable to update due date for FOC response
72	MR0001	LOCAL	Duplicate LSRs
6	MR0033	LOCAL	Custom Code Identified invalid in TC OPT field
3	MR0086	LOCAL	Verify ATN
2	MR0007	LOCAL	Type of Service is Not Valid
2	LS0252	LOCAL	ZIP CODE - END USER data is invalid, valid format: NNNNN or NNNNN-NNNN

4364

BATCH ERRORS

COUNT	A	B	C
1	MR0082	LOCAL	Account in suspend status.
114	LS1112	LOCAL	Account not eligible for conversion/reconfiguration
22	MR0058	LOCAL	Account not eligible for conversion/reconfiguration
13	MR0002	LOCAL	ACT invalid with Request
954	LS0063	LOCAL	DESIRED DUE DATE data must be today or future date
28	MR0010	LOCAL	Due Date Incorrect
8	MR0039	LOCAL	Duplicate FID(s)/USOC(s)
610	MR0026	LOCAL	End User Name/TN/Address do not match
18	LS0170	LOCAL	EU ROOM data is invalid, valid format: 1-9 alphanumeric
174	MR0023	LOCAL	Invalid Address
1785	SD2044	LOCAL	Invalid Address
11	MR0040	LOCAL	Invalid Feature Activity
46	MR0041	LOCAL	Invalid Features(s)/Line Features
129	MR0080	LOCAL	invalid TN please verify
35	MR0050	LOCAL	Listing Activity Requested with Listing Type requested is invalid
400	1P	LOCAL	JEOPARDY - OTHER
7	90019	INSIDEWIRE	Jeopardy by Volt
1	LS0471	LOCAL	LISTED ADDRESS ZIP CODE is invalid; valid format: NNNNN or NNNNN-NNNN
304	LS0125	LOCAL	LOCAL CONTACT data is invalid, valid format: 1-15 alphanumeric

30	LS0931	LOCAL	LPIC required if REQ TYP is F or M and ACT is C and LNA is N or P
7	MR0022	LOCAL	N Not your customer account
156	LS1059	LOCAL	New TN is already working
1	11	MANUAL	Other
18	LS0944	LOCAL	PIC required if REQ TYP is F or M ; ACT is C and LNA is N or P
15	90018	INSIDEWIRE	Reject by VOLT
27	MR0015	LOCAL	Requested due date is not available
51	LS0585	LOCAL	Required data is missing for this request: XXXXXXXX
3	LS0589	LOCAL	SANO Field prohibited.
4	LS0696	LOCAL	SASF is prohibited unless SASN and SANO are populated
1	LS0586	LOCAL	This data is prohibited for this request: XXXXXXXX
3	45001	BU340	This error is due to mismatch between the Products sent to SouthwesternBell on the Order and products actually provisioned by SouthwesternBell - The Products in the Supp Info field are the products that were sent to SWBT but were NOT Provisioned
1	LS1062	LOCAL	TN is not valid working telephone number
14	91018	VOICEMAIL	Voice Mail Reject

4991

**REPLY DECLARATION OF
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ON
BEHALF OF AT&T CORP.**

ATTACHMENT 2

Mechanized Reject Orders
November-99

Error # on Chart	% of Errors	Error Code	Error Description
1	0.03%	"MR0001"	"DUPLICATE LSR'S
2	0.07%	"MR0002"	"ACT INVALID WITH REQUEST
3	0.08%	"MR0004"	"INVALID SUPP TYPE PROVIDED
4	0.01%	"MR0008"	"INVALID ACTL
5	0.02%	"MR0007"	"TYPE OF SERVICE IS NOT VALID
7	0.03%	"MR0009"	"INVALID BAN
8	0.13%	"MR0010"	"DUE DATE INCORRECT
9	0.02%	"MR0011"	"DDD IS LESS THAN 2 WORK DAYS AND EXP IS BLANK
10	0.12%	"MR0016"	"REQUESTED DUE DATE IS NOT AVAILABLE
11	0.02%	"MR0017"	"REQUESTED DESIRED FRAME DUE TIME IS NOT AVAILABLE
12	0.02%	"MR0021"	"PORTED TN NOT ABLE TO BE PORTED
13	0.09%	"MR0022"	"TN NOT YOUR CUSTOMER ACCOUNT
14	0.58%	"MR0023"	"INVALID ADDRESS
15	0.01%	"MR0024"	"SUPPLEMENTAL ADDRESS INFORMATION IS INVALID
	0.61%	"MR0025"	"SERVICE ADDRESS IS INDEFINITE - DESCRIPTIVE LOCATION IS NEEDED
16	0.39%	"MR0026"	"END USER NAME/TN/ADDRESS DO NOT MATCH
17	0.01%	"MR0027"	"ECCKT IS NOT FOUND
18	0.01%	"MR0028"	"ECCKT INVALID FOR LATA, SPEC AND NC COMBO
19	0.02%	"MR0036"	"INVALID CFA
20	0.03%	"MR0039"	"DUPLICATE FID(S)/USOC(S)
21	0.05%	"MR0040"	"INVALID FEATURE ACTIVITY
22	0.74%	"MR0041"	"INVALID FEATURE(S)/LINE FEATURE(S)/USOC(S)
23	0.01%	"MR0045"	"CABS CIRCUIT NOT ALIVE
24	0.15%	"MR0048"	"INCORRECT DISPOSITION OF HUNTING LINES
25	0.03%	"MR0050"	"LISTING ACTIVITY REQUESTED WITH LISTING TYPE REQUESTED IS INVALID
26	0.01%	"MR0051"	"LISTING ACTIVITY REQUESTED WITH RECORD TYPE REQUESTED IS INVALID
27	0.02%	"MR0052"	"INVALID INFORMATION IN LNLN
28	0.01%	"MR0053"	"INCORRECT LSR LISTING TYPE
29	0.01%	"MR0054"	"LASN, LALOG & LAST CANT ALL BE BLANK WHEN ADI BLANK
30	0.01%	"MR0068"	"ACCOUNT NOT ELIGIBLE FOR CONVERSION/RECONFIGURATION
31	0.02%	"MR0060"	"INVALID FEATURE COMBINATION
32	0.01%	"MR1038"	"INCORRECT ACTL OF CFA
	2.78%		Percent errors compared to orders typed**

** One order could result in multiple errors.

Mechanized Rejected Orders
November 1999

0.80%
0.70%



AT&T Local Services

Mechanized Reject Orders December-99

Error # on Chart	% of Errors	Error Code	Error Description
1	1.8%	MR0001	DUPLICATE LSA'S
2	1.8%	MR0004	INVALID SUPP TYPE PROVIDED
3	1.8%	MR0007	TYPE OF SERVICE IS NOT VALID
4	1.8%	MR0011	DDD IS LESS THAN 2 WORK DAYS AND EXP IS BLANK
5	1.8%	MR0018	REQUESTED DUE DATE IS NOT AVAILABLE
6	3.6%	MR0021	PORTED TN NOT ABLE TO BE PORTED
7	5.4%	MR0022	TN NOT YOUR CUSTOMER ACCOUNT
8	7.1%	MR0023	INVALID ADDRESS
9	1.8%	MR0025	SERVICE ADDRESS IS INDEFINITE - DESCRIPTIVE LOCATION IS NEEDED
10	10.7%	MR0028	END USER NAME/TN/ADDRESS DO NOT MATCH
11	1.8%	MR0029	EQCKT INVALID FOR LATA.SPEC AND NC COMBO
12	10.7%	MR0038	INVALID CFA
13	6.9%	MR0048	INCORRECT DIS POSITION OF HUNTING LINES
14	5.5%	MR1038	INCORRECT PON OR MISSING PON
15	1.8%	MR1040	VERIFY ATN
	69.64%		Percent errors compared to orders typed**

** One order could result in multiple errors.

Mechanized Rejected Orders December 1999



AT&T

**Top 10 Manual Rejected Orders
September 1999**

% of Errors	Error Code	Error Description
18.21%	MR1034	Verify information on LSR
11.34%	MR0028	End User Name / TN / Address Do Not Match
7.56%	MR0023	Invalid Address
6.53%	MR1051	DDD entry missing or invalid
5.15%	MR1040	Verify ATN
4.47%	MR0010	Due Date Incorrect
4.12%	MR0058	Account Not Eligible For Conversion /Reconfig
3.78%	MR0036	Invalid CFA
3.09%	MR1008	Verify name
3.09%	MR0007	Type Of Service Is Not Valid
2.75%	MR1024	Address incorrect
2.75%	MR0006	Invalid ACTL
2.41%	MR1004	Verify TN
2.06%	MR1047	Verify disposition of circuits
1.72%	MR1038	Incorrect PON or missing PON
1.72%	MR0001	Duplicate LSR's
1.72%	MR0004	Invalid Supp Type Provided
1.72%	MR0026	EQCKT Invalid For LATA, SPEC And NC Combo
1.37%	MR1014	Account in suspend status
1.37%	MR0024	Supp Address Information Is Invalid
1.03%	MR1021	Duplicate request
1.03%	MR1023	Verify all TNs
1.03%	MR0012	DDD is Less Than 3 Work Days And EXP is Blank
1.03%	MR0014	DDD is Less Than 10 Work Days And EXP is Blank
1.03%	MR0041	Invalid Feature /Line Features /USOC
0.69%	MR1003	Act / Ste # not applicable
0.69%	MR1030	TN on request not found on account
0.69%	MR1045	TN on LSR not found on account
0.69%	MR1052	Request type missing or invalid
0.69%	MR1058	Multiple addresses on account
0.69%	MR0002	Act Invalid With Request
35.00%		Percent errors compared to orders typed.

*** One order could result in multiple errors.*

**Top 10 Errors - Manual Rejected Orders
September 1999**

30.0%

25.0%



**REPLY DECLARATION OF
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BEHALF OF AT&T CORP.**

ATTACHMENT 3

FINAL ORDERS/OPEN MEETING

PUBLIC UTILITY COMMISSION

CONDENSED TRANSCRIPT

JANUARY 12, 1998
1994

KENNEDY REPORTING SERVICE, INC.

(512)474-2233

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TRANSCRIPT OF PROCEEDINGS
BEFORE THE
PUBLIC UTILITY COMMISSION OF TEXAS
AUSTIN, TEXAS

IN THE MATTER OF THE OPEN MEETING
IN DOCKET NOS. 19000, 19798, 1
20312, 19621, 19948, 18937, 20033, 1
20059, 20051, 20074, 20062, 20100, 1
20131, 19677, 20130, 17830, 20124, 1, 2, 4-7, 12,
19265, 20030, 20194, 18436, 18780, 13, 15-26, 28,
19625, 19937, 19880, 19302, 1 30-41 and 51
PROJECT NOS. 18251, 20000, 17962 1
18646, 20102, 20021, 20088, 17702, 1
18310, 19633, 19941, 18027, 18240, 1
17703, 17789, and ADMINISTRATIVE 1
ITEM NOS. 47 and 51 1

OPEN MEETING
(Tuesday, January 12, 1998)

AS IT REMEMBERED THAT AT 9:30 a.m. on
Tuesday, the 12th day of January 1998, the
aforementioned matter was heard at the offices of
the Public Utility Commission of Texas,
Commissioners' Hearing Room, 1701 North Congress
Avenue, Austin, Texas, before CHAIRMAN PATRICK
HENRY WOOD III and COMMISSIONER JUDY MALSH and the
following proceedings were conducted by Lou Key,
William C. Bearwood and Randall M. Fisher,
Certified Secretarial Reporters as:

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1	AGENDA ITEM NO. 9	
2	PROJECT NO. 18732 - TRANSITION FROM EXISTING UNIVERSAL	
3	SERVICE FUND (USF) TO THE NEW TEXAS JOF	
4	PROJECT NO. 18818 - COMPLIANCE PROCEEDING FOR	
5	IMPLEMENTATION OF THE TEXAS HIGH COST UNIVERSAL	
6	SERVICE PLAN (DISCUSSION AND POSSIBLE ACTION)	
7	PROJECT NO. 18816 - COMPLIANCE PROCEEDING FOR	
8	IMPLEMENTATION OF THE SMALL AND RURAL HIGH	
9	SERVICE PLAN (DISCUSSION AND POSSIBLE ACTION)	
10	PROJECT NO. 19653 - IMPLEMENTATION OF P.U.C.	
11	SUBST. R. 23.180(f) and (g) (DISCUSSION AND	
12	POSSIBLE ACTION)	3
13	AGENDA ITEM NO. 8	
14	PROJECT NO. 18438 - NUMBER CONSERVATION MEASURES	
15	IN TEXAS	Not Heard
16	AGENDA ITEM NO. 10	
17	PROJECT NO. 19699 - IMPLEMENTATION OF AREA CODE RELIEF	
18	IN PROJECT NOS. 16898 AND 19900	
19	PROJECT NO. 20125 - IMPLEMENTATION OF AREA CODE RELIEF	
20	IN PROJECT NO. 15901	Not Heard
21	AGENDA ITEM NO. 11	
22	PROJECT NO. 20057 - NUMBERING PLAN AREA RELIEF	
23	PLANNING FOR THE 433 AREA CODE	Not Heard
24	AGENDA ITEM NO. 12	
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26	SOUTHWESTERN BELL CORPORATION	Continued

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TELECOMMUNICATIONS MARKET IN TEXAS
DOCKET NO. 19000 - RELATING TO THE IMPLEMENTATION
OF SBT'S INTERCONNECTION AGREEMENTS WITH
AAT AND MCI
DOCKET NO. 20000 - OPERATIONS SUPPORT TESTING
RELATING TO THE INVESTIGATION INTO
SOUTHWESTERN BELL TELEPHONE COMPANY'S ENTRY INTO
THE CABLEDATA COMMUNICATIONS MARKET IN TEXAS

AGENDA ITEM NO. 2

PROJECT NO. 17962 - 1999 TELECOMMUNICATIONS SCOPE OF
COMPETITION REPORT

AGENDA ITEM NO. 3

PROJECT NO. 18666 - REVIEW AND NEW SECTIONS TO
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PROJECT NO. 20102 - PROPOSED REVIEW AND REPEAL OF
P.U.C. SUBST. R. 243.91 AND PROPOSED NEW P.U.C.
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AGENDA ITEM NO. 6

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DOCKET NO. 18623 - APPLICATION OF DARVITA SERVICES
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AGENDA ITEM NO. 16

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TEXAS, INC., FOR AN AMENDMENT TO ITS SERVICE PROVIDER
CERTIFICATE OF OPERATING AUTHORITY ... Consented

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DOCKET NO. 19937 - APPLICATION OF COMMUNICATIONS SYSTEMS
DEVELOPMENT, INC., FOR A SERVICE PROVIDER CERTIFICATE OF
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DOCKET NO. 20053 - APPLICATION OF REGISNET-CLEC, INC.,
FOR A SERVICE PROVIDER CERTIFICATE OF OPERATING
AUTHORITY ... Consented

AGENDA ITEM NO. 19

DOCKET NO. 20060 - APPLICATION OF GUADALUPE VALLEY
COMMUNICATIONS SYSTEMS, INC., FOR A SERVICE PROVIDER
CERTIFICATE OF OPERATING AUTHORITY ... Consented

AGENDA ITEM NO. 20

DOCKET NO. 20061 - APPLICATION OF AFRENK, INC., FOR

1 could I just ask a question? We note
2 Ms. LaValle's presence on the panel, and we'd
3 just like to get clear for the record whether
4 she's appearing as an attorney or fact witness
5 in the proceeding.

6 CHAIRMAN WOOD: She was sworn,
7 so --

8 MS. LAVALLE: I was sworn.

9 MS. MURRAY: So you're appearing
10 as a fact witness?

11 MS. DALTON: I believe
12 Ms. LaValle represented me while I was ill
13 last week, so I was not here for the two days,
14 and that's why she's here.

15 MS. LAVALLE: Yes. Ms. Dalton
16 was not able to attend, and so I sat in and
17 participated with staff indulgence in the 911
18 discussion and the LIDB and directory listing.

19 MS. MURRAY: Well, I guess that
20 what I'm getting at is, are you expecting
21 attorneys to be on the panel together with the
22 fact witnesses?

23 CHAIRMAN WOOD: Well, the main
24 thing I want to do is solve this issue. And
25 if I can get -- whoever the best folks from

1 Lawson with Southwestern Bell. What might be
2 easiest, if I take directory assistance and
3 white pages first, and then we move to 911.
4 And then that way we can kind of keep it in
5 some type of order going through it, because
6 it has kind of been confusing in the past.

7 With white pages and directory
8 assistance, for resale as-is, resale with
9 changes and UNE-P or if it was a stand-alone
10 switch port, there is no requirement to
11 populate the directory type information on the
12 LSR forms, which are the DSR, the directory
13 listing, the DL form and the DSCR, which is
14 the directory service caption request.

15 The information that is currently in
16 the CRIS database will be populated on the
17 service order, and when it goes into the
18 directory assistance and white pages
19 databases, that is the information that will
20 be populated on those databases. So there's
21 no information actually ever deleted. It's as
22 the service order process comes in, you have
23 new activity and the old activity, which is
24 the disconnect. So the disconnect or old
25 activity gets overlaid with the new activity.

1 your side are, that's who I want up here. And
2 we have been pretty flexible throughout this
3 whole proceeding on both sides to allow
4 whoever the best answer is for these things
5 and to get to the truth. So if that's you or
6 anybody else, please pull up a chair.

7 MS. LAWSON: Again, this is Beth
8 Lawson with Southwestern Bell. And I think,
9 Lynne, what your question was was a discussion
10 about the actual process of how the
11 repopulation occurred. Is that my
12 understanding?

13 MS. LEMON: Well, the re -- the
14 repopulation as we understood it from
15 Southwestern Bell is no longer necessary. But
16 it -- but Southwestern Bell instead does an
17 overlay of the data. And that led to
18 questions about the possibility of data
19 integrity problems and the databases. So my
20 understanding was that we asked Southwestern
21 Bell to address in the meeting today
22 whether -- whether there is a problem with
23 data integrity, and if so, how that would be
24 addressed.

25 MS. LAWSON: Again, this is Beth

1 So there's new -- no repopulation required.
2 And so it pulls it from what currently exists
3 in the CRIS database.

4 The only time population would be
5 required for directory listing and white
6 pages, if the CLEC requested changes. In
7 other words, it was published, now they want
8 it nonpub. They want a different type of
9 caption --

10 CHAIRMAN WOOD: Changes to
11 that --

12 MS. LAWSON: The directory
13 listing, right.

14 MS. LEMON: Okay, now, that's
15 not exactly the question. The question was --

16 CHAIRMAN WOOD: Good answer.

17 MS. LEMON: -- we understand the
18 repopulation will not be necessary, but
19 Southwestern Bell is going to do an overlay
20 process.

21 MS. LAWSON: That is correct.

22 MS. LEMON: And so does the
23 overlay process present problems with data
24 integrity? And if so, how would those be
25 addressed?

1 MS. LAWSON: Okay. It doesn't
2 present any problem with data integrity,
3 because it will overlay exactly what currently
4 exists there for directory assistance and
5 white pages. So there's no opportunity for
6 anything to change. It will be overlaid with
7 exactly what exists, unless the CLEC
8 populates -- if the CLEC does populate those
9 forms, then it will be overlaid with the
10 information that they populated on their
11 forms, because that is the request to change
12 the information.

13 JUDGE FARROBA: Just what if on
14 the LSR, the information there you're not --
15 that doesn't mean they're populating stuff for
16 the --

17 MS. LAWSON: For the directory
18 stuff, right. There's actually three forms
19 that address the directory, and it's the DSR,
20 the directory service request, the DL, which
21 is the directory listing, and the DSCR, the
22 directory service caption request.

23 JUDGE FARROBA: So that you have
24 to write something in one of those three forms
25 for it to repopulate --

1 MS. LAWSON: They have to
2 write -- and what they have to do, when
3 they're making changes, they do have to
4 populate all the applicable fields in those
5 forms, because it then completely overlays
6 with that entire information. So if they do
7 make changes, population is required of all
8 the applicable fields.

9 CHAIRMAN WOOD: Is that what
10 happened -- does that have to happen in your
11 system as well?

12 MS. HAM: Mm-hmm.

13 MS. LAWSON: Yes.

14 CHAIRMAN WOOD: So if they
15 leave -- but if they leave them -- if you
16 change DL but you don't change DSR/DSCR, you
17 have to change all three screens or just if
18 you go into one screen you've got to change
19 all?

20 MS. LAWSON: If you have caption
21 listings, even though you're not making
22 changes to captions, that form would be
23 required. Because basically, when you start
24 making changes, then the way the system says,
25 okay, now I'm --

1 CHAIRMAN WOOD: You've changed
2 something. Okay.

3 MS. LAWSON: -- process of
4 making changes, so I've got to get all the
5 information that would be required. But if
6 there's no changes required, none of those
7 forms have to be populated, and the
8 information will be pulled as currently
9 exists, and will be populated so there is no
10 chance for error if the information is not
11 populated. And I'm talking right now white
12 pages and directory assistance.

13 CHAIRMAN WOOD: Okay.

14 JUDGE FARROBA: And why do you
15 do an overlay at all? Why do you go into the
16 CRIS database if it's exactly the same
17 information?

18 MS. LAWSON: And it's kind of
19 how computer systems -- it's just how they're
20 designed. It's kind of like a positive
21 overlay, because when you have the activity
22 coming in with service orders --

23 CHAIRMAN WOOD: It puts a chill
24 when you say that word from the area code.
25 It's that month. It's an area code kind of

1 month. All right.

2 MS. LAWSON: Okay. It's -- it's
3 like that we have the disconnect, which is
4 basically the type of order that is saying we
5 no longer have this account, and then they
6 have the subsequent activity which is the new
7 connect. So it's just that the process is
8 designed to come in, but it's like they're
9 related, and so it doesn't take it out. It
10 basically just overlays the data. So it's
11 like a positive recap of the data. But the
12 CLEC does not have to populate that data. The
13 system does that for them.

14 JUDGE FARROBA: Okay. Now, is
15 this something that was supposed to occur as
16 part of the 12/19 release changes that hasn't
17 occurred yet because there are some glitches
18 or --

19 MS. LAWSON: It did run into
20 some glitches, and there was a programming
21 error that was found that was identified that
22 was discussed in the session last week that
23 has been corrected and tested. And also the
24 methods and procedures have been readdressed
25 with all the service reps in the LSC. So the

1 issues that were brought up last week have
2 been corrected. And the 12/19, as anticipated
3 would work, now does work.
4 MS. LaVALLE: When -- this is
5 Kathleen LaValle. When you indicated they're
6 corrected and tested, so is it working
7 today --
8 MS. LAWSON: Yes, ma'am.
9 MS. LaVALLE: -- in the
10 production environment?
11 MS. LAWSON: Yes, ma'am.
12 MS. LaVALLE: And the --
13 MS. DALTON: And can I ask a
14 question with respect to documentation? When
15 will the LSOR be updated to appropriately
16 reflect the changes that have been made?
17 MS. LAWSON: Okay. As far as
18 the LSOR, my understanding is with the
19 directory listing and white pages, that had
20 been updated with the 12/19 release, and then
21 there was an additional accessible later that
22 went out, I believe it was 12/21 or 12/28 --
23 12/21 that gave additional information about
24 the changes.
25 MS. DALTON: My understanding is

1 we still have some conflicts between the form
2 section and what's required and what's not
3 required or what should be optional versus
4 what should not be optional and EDI
5 transactions --
6 MS. LAWSON: Are you just
7 talking in general, not specifically to the
8 white pages and --
9 MS. DALTON: No, specifically to
10 this directory listings issues. Because our
11 coding says --
12 CHAIRMAN WOOD: Are you saying
13 that it shows up that you have to fill that --
14 MS. DALTON: We still have to
15 fill out -- in the EDI transaction sense, it's
16 reflecting that it's still a required field
17 and we have to populate it. In the forms
18 section, however, it's been changed to
19 optional, so that if we were to fill out a
20 form and send it over, it would not be
21 required. So -- so we just need the updated
22 LSOR documentation.
23 MS. LAWSON: And I can check and
24 see where that's going to be updated, because
25 my understanding that LSOR did properly

1 reflect that this is no longer required and is
2 an optional --
3 MS. DALTON: Okay. We have
4 shared some of that with Tom Hughes, Beth, so
5 I think he has the details that can help flesh
6 out pages and whatnot.
7 MS. LAWSON: Great. We'll
8 follow up on that and get that resolved.
9 MS. DALTON: I guess one other
10 question with respect to the overlay process.
11 I guess it was our understanding that in
12 trying to find a way to retain information, we
13 weren't going to be going through this
14 disconnect, a new process. I thought that we
15 were going to be finding a way to treat
16 conversion orders in such a way that the
17 information was -- was wholly retained and not
18 taken down and then overlaid with the same
19 information.
20 MS. LAWSON: And when you get
21 into databases, it's just the way the systems
22 are resigned. They overlay it. So it doesn't
23 get taken out. The information is there. It
24 just gets overlaid with the new information
25 coming in. So there's never a time when the

1 information is not available in the database.
2 MS. LEMON: Well, do the CLECS
3 agree with Southwestern Bell that if the data
4 is placed in the CRJS database, that there
5 would not be a problem with data integrity?
6 MS. LAWSON: I guess what I
7 would have to look -- I would have to take an
8 action item to look at that. In reading prior
9 transcripts, I know that other CLECS in doing
10 conversions with the D and the N posting had
11 times when something was pulled down out of
12 directory assistance for up to a two-week
13 period of time, because of sinking problems
14 between the D and the M problems. So I think
15 we would like some details on, you know,
16 what's been tested or implemented to prevent
17 that, and then we could take that back and
18 respond to whether or not we think there are
19 data integrity problems.
20 MS. LaVALLE: I think the other
21 issue in response to your question is if -- if
22 the record is going to be touched, if it is
23 going to be changed, even if by replacement.
24 does Southwestern Bell have the ability to
25 provide a compare file capability for CLECS so

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1 that they can go in and check the accuracy of
2 the DA, the directory assistant record, to
3 make sure that it — it did remain intact and
4 it's still there.
5 MR. WECKEL: I'd like to respond
6 to that. This is Tom Weckel with Southwestern
7 Bell. With our ALPSS/LIRA — thank you. You
8 know, I've lived with that for so long, it's
9 brain block, though. We will have the
10 capabilities to provide to a CLEC to get
11 periodic reports. That means they could go in
12 and check any listing that they have that's
13 associated with their account. So they do
14 have that capability with ALPSS/LIRA. We
15 don't have that capability today with our old
16 existing system. And once we get it in place,
17 we will have that.
18 I need to remind the commission that
19 listings that are in ALPSS/LIRA, which is our
20 white page directory database — database,
21 that is a predecessor or a system that
22 extracts information and feeds our directory
23 assistance. So if it's in ALPSS/LIRA, it's in
24 DA. Okay. So as the process flows through
25 with any order activity, if it goes through

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1 ALPSS/LIRA and it's extracted and is
2 automatically flown in — flowed into DA. So
3 we do have that — so, in effect, it is there
4 in both databases.
5 CHAIRMAN WOOD: Okay.
6 MS. LaVALLE: And so there will
7 be a file actually created that will allow a
8 CLEC to see its own DA listings, because
9 before we'd only talked about you having that
10 capability with ALPSS/LIRA for white pages.
11 MR. WECKEL: That's what I'm
12 trying to explain. You have it with
13 ALPSS/LIRA. It automatically infers it's in
14 DA. If you have a D in ALPSS/LIRA, you've got
15 a D in DA. It just extracts the same listing.
16 MR. BANIKER: One comment. This
17 is Bob Baniker with Southwestern Bell. To
18 Nancy's point referencing the LSOR and the
19 directory issue listing, I think — and,
20 Nancy, correct me if I'm wrong. I think what
21 AT&T's issue is is that the matrix shows the
22 DL form is required — is optional. But when
23 you go into the field for requirements, the
24 individual fields may show required based upon
25 the submittal of the DL form, and that's where

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1 we tried to allude to in our communication
2 back to AT&T was that the matrix shows the
3 forms as optional. If they choose to submit
4 the forms, then here are the required fields
5 that you need to fill out. And what's what we
6 tried to clear up.
7 CHAIRMAN WOOD: Which is what
8 you just said. Okay.
9 MS. LAWSON: Right. If they do
10 make changes in all the applicable fields.
11 CHAIRMAN WOOD: You make them
12 all.
13 MS. LAWSON: And one thing I
14 might mention about the overlay is you might
15 look at it as when you're refreshing a screen,
16 it's not like any information is going away.
17 It's just like it's being refreshed. And it's
18 like that you have to go in and make sure that
19 this is identified also as a CLEC account,
20 because, for directory purposes, this is now a
21 CLEC listing, not necessarily, you know, a
22 Southwestern Bell. So it does require the
23 refresh, if in effect.
24 CHAIRMAN WOOD: Okay. So any
25 other — all right, now 911.

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1 MS. LAWSON: Okay.
2 MR. PRICE: Before we get onto
3 that, just one quick question. As last week,
4 I believe Ms. Ham had advised us that there
5 was a programming error that had prevented the
6 automated operation of this not populating the
7 DSR part of the record. Do you know when that
8 will be repaired?
9 MS. HAM: Well, I believe that's
10 what Ms. Lawson just alluded to. She
11 indicated that it was fixed. Actually, it was
12 fixed Friday. We tested it over the weekend
13 and it's working today. It was working
14 yesterday.
15 MR. SMITH: This is John Smith,
16 Southwestern Bell. The actual fix went in
17 yesterday morning, Monday morning, into
18 operation.
19 CHAIRMAN WOOD: Okay.
20 MS. LaVALLE: And is there a
21 timeline or is it completed, the fixed time
22 that you talked about for the coordination of
23 the disconnect of the new order? Has that
24 been fix been implemented?
25 MR. WECKEL: Yes. In my

1 affidavit I said it would be six to eight
2 weeks for the fix to be in there. At this
3 time we've been able to pull that up with
4 resources, and we hope to have that in place
5 by February 1st.
6 MS. LAVALLE: So February 1st
7 for the correcting of —
8 UNIDENTIFIED MAN: Right.
9 Synchronization. Right.
10 MR. MINTER: I just have one —
11 one quick question for Southwestern Bell also.
12 If you have a customer that has multiple
13 listings or a caption listing such — or such
14 as that, you can alert them without this
15 directory listings point and it's recreated,
16 if you remove a line from that customer's
17 account or add a new line, something like
18 that, do you have to redo the whole listing
19 for the entire customer? Or when you remove a
20 line, does that one listing for that line just
21 get removed and that line is removed?
22 MS. LAWSON: I think it — this
23 is Beth Lawson with Southwestern Bell. I
24 think it depends on how the account is set up,
25 Sean, because if it's set up that it's this

1 bill — and with a master account and you're
2 only doing a partial migration, then you would
3 have to go in and split that out initially and
4 then you would come in and actually do the
5 migration.
6 MR. MINTER: I'm talking about a
7 customer that's fully migrated, say, to a
8 CLEC. And now you're getting ready to remove
9 a line that's listed. When you delete that
10 line now, you have to redo the whole listing
11 for all the other lines, or when you remove
12 that line, the listing for that line is
13 automatically —
14 MS. LAWSON: No. It's just for
15 that single line if that's what you're going
16 in and doing a delete on.
17 MR. MINTER: And if you add a
18 line and they don't want it to be not — they
19 don't want it to be published, you want it to
20 be nonpub, if you're adding a brand-new line
21 to a customer that already has three or four
22 lines, do you have to redo the directory
23 listing for all their previous lines?
24 MS. LAWSON: No. You just do it
25 for the one that you're adding. You have to

1 fill out the appropriate forms.
2 CHARMAN WOOD: Good.
3 MS. LAWSON: Now you want to
4 talk about 911?
5 CHARMAN WOOD: Let's.
6 MR. MARTINEZ: I'm sorry.
7 Facility based switched ported numbers?
8 MS. LAWSON: Okay, on facility
9 based, there is the requirement of what we
10 call the stand-alone DSR, and that has to be
11 sent in to be populated.
12 MR. MARTINEZ: If the customer
13 doesn't want any changes, all they want to do
14 is port the number over to me. Why must I run
15 the risk of ruining his — his listing?
16 MS. LAWSON: This is Beth Lawson
17 with Southwestern Bell. For facility-based,
18 that it has to establish the ownership of the
19 CLEC that is taking over that. And the
20 stand-alone DSR comes in and will update the
21 information in white pages and directory
22 listing, and you may choose not to put it in
23 our directory. You may choose to have your
24 own directory or to put it in a different
25 directory. So it is an option if you choose

1 to put it in our directory, and that requires
2 the sending of the DSR information to populate
3 that, because facility based is different than
4 doing what we would call a conversion
5 utilizing our facilities with resale or UNE
6 platform or switched port.
7 MR. MARTINEZ: This is Ron
8 Martinez with MCI again. I thought that I
9 heard maybe five minutes ago that you said the
10 reason that you had to do the refresh was that
11 this was now changing from your record to a
12 CLEC record when you were referring to resale
13 and UNE.
14 MS. LAWSON: This is Beth
15 Lawson. It does do that part, but also, since
16 it's a conversion with using all of
17 Southwestern Bell facilities and the other
18 scenario, then that data currently is there.
19 MR. MARTINEZ: I'm still trying
20 to understand the logic. Nothing's changed.
21 All the customer has done is port his number
22 over to me, and we don't want to mess up his
23 directory listings. We want to stay that
24 status quo. And I don't understand the
25 correlation now. I guess the correlation in

1 your mind is if you own everything, then it's
2 all right to make the -- you'll just leave it
3 alone?

4 MS. LAWSON: No. I think it's
5 if Southwestern Bell -- if the facilities of
6 Southwestern Bell are being utilized for
7 reseller UNEP. But if it's facility based,
8 then the CLEC has designed the network and
9 will populate the directory service type
10 information as they want the directory
11 listings.

12 MR. MARTINEZ: We seem to be
13 going catch 22. And what -- I'm telling you
14 I'm got a customer who doesn't want to change
15 anything. All we're going to do is port the
16 number. So the number is not -- number is not
17 changing. Nothing's changing on the account,
18 other than he's no longer a customer of
19 Southwestern Bell. He's now a customer of a
20 CLEC. What -- what physical requirement would
21 you have to go in and force that particular
22 type of -- of customer to make these changes,
23 to -- why don't you just do the refresh?

24 MS. LAWSON: Well, and part of
25 the process that is involved with number

1 portability is that the account is taken out,
2 and there is no account that exists in our
3 CRIS and CABS database, because when you're
4 doing number portability, we have no account
5 in our billing systems. And the directory
6 service that would be populated from the
7 refresh would be matched up with what we would
8 have in our account databases. And so when
9 it's facility based with number portability,
10 that information would have to come from you.

11 MR. MARTINEZ: I'm -- I'm --
12 excuse me, I'm -- my ignorance.

13 MS. NELSON: Can we --

14 CHAIRMAN WOOD: Let's go. We've
15 got -- okay --

16 MS. NELSON: Do y'all know --

17 CHAIRMAN WOOD: I got the point.

18 MS. NELSON: Okay.

19 CHAIRMAN WOOD: And I -- I think
20 y'all just don't agree.

21 MS. NELSON: Can we move on to
22 911 because we were concerned about --

23 CHAIRMAN WOOD: Yeah, I do want
24 to hear that.

25 MS. LAWSON: Okay.

1 MS. NELSON: -- some of the
2 overlay issues with 911.

3 MS. LAWSON: Okay. And on 911,
4 currently, the way the systems are programmed
5 for resale as-is and resale with changes and
6 UNE-P or switched port, there will be no
7 change in the 911 database. It will always
8 come from the CRIS database. And the only
9 opportunity for it to be changed is on resale
10 with changes, if the service address on the
11 end user form is populated, and that field is
12 optional, so it does not have to be populated.
13 But if it is populated, the way the
14 programming currently exists, then that
15 information will be pulled off of the service
16 address.

17 We are planning to make programming
18 changes and we're trying to implement them in
19 the next 10 to -- seven to 10 days, that would
20 always pull it from the CRIS information. So
21 even if it was populated, we would still pull
22 it from CRIS. So if -- once we make that
23 change, there is no chance for error in the
24 911 database, because the service address will
25 always come from what previously existed in

1 the CRIS database.

2 MS. NELSON: Okay, so it only
3 comes from the LSR if it's resale with
4 changes.

5 MS. LAWSON: And if it's
6 populated.

7 MS. NELSON: Right. Right.

8 MS. LAWSON: If it's not
9 populated --

10 MS. NELSON: I understand.

11 MS. LAWSON: -- then right now
12 we take it from CRIS. And within seven to 10
13 days we hope to have that change implemented
14 and so it will always come from CRIS. So
15 there is no chance for any error to occur in
16 the 911 database as far as what previously
17 existed there.

18 MS. LAVALLE: Beth, last week we
19 heard that the -- that if the CLEC sent in a
20 DSR form at all, did any directory listing
21 request, that the 911 database record would be
22 recreated. Is that changed?

23 MS. LAWSON: The service address
24 will not be impacted. If you do send in the
25 DSR forms and you change the listed name or

1 some of the other activity, which only has to
2 be populated if you want changes, those fields
3 will be changed to reflect what changes the
4 CLEC had sent in on the DSR forms, but not the
5 service address, since that is driven by the
6 end user form with the service address and our
7 program is set up that we don't even pull
8 that. We pull it from the CRIS.

9 MS. LAVALLE: Because the -- I
10 guess it's been a little confusing --

11 MS. LAWSON: Yes, it has,
12 Kathleen.

13 MS. LAVALLE: -- along the way.
14 We've -- we had heard during the 271 hearing
15 that the -- actually, all of the 911
16 information came from the directory listing
17 and heard various times different information.

18 But just to -- to get to where we are today --
19 MS. LAWSON: That might help.

20 Kathleen, if we just start fresh today --

21 MS. LAVALLE: Okay. I just want
22 to make sure that --

23 MS. LAWSON: -- what currently
24 exists now.

25 MS. LAVALLE: -- rather than

1 you're saying, then, is that I send in an LSR.
2 I'm going to put my service address on an LSR.
3 on the end user form, always. Okay? Now,
4 that information is going to flow through.
5 create internal service orders --

6 MS. LAWSON: And we're just
7 talking conversion. Let's keep it conversion.

8 MS. LAVALLE: Right. Just
9 talking conversion, it's going to flow through
10 internal -- it will create internal service
11 orders which is going to have -- going to draw
12 that service address off of it.

13 MS. LAWSON: No, no.

14 MS. LAVALLE: It won't.

15 MS. LAWSON: For 911.

16 MS. LAVALLE: For 911 it won't.

17 MS. LAWSON: For the service
18 address that will be updated on the service
19 order updates the 911 database, it -- that
20 will always come from the -- what was
21 previously in the CRIS database.

22 MS. LEMON: I have a followup
23 question.

24 MS. LAWSON: Okay.

25 MS. LEMON: Lynne LeMon, for the

1 retrace it all, but what -- what we had heard
2 before was that the 911 record was created at
3 the end after service completion when you got
4 to the C.

5 MS. LAWSON: Right.

6 MS. LAVALLE: Okay? And that
7 that was the point at which the 911 record was
8 created off of the CRIS record and then
9 uploaded into the database for E-911 and so --
10 I mean, I'm having trouble with it if it's --
11 if it's going to be created from the CRIS
12 record, how do you create it at the front end
13 from the CRIS record, when it's ordinarily
14 created at the back end from the CRIS record?
15 If that makes any sense, I hope that
16 question...

17 MS. LAWSON: Well, I guess what
18 I'm saying is the service order, when that
19 service address information gets populated,
20 then the way the programming is set up, it
21 goes out to the CRIS database and that is what
22 gets populated on the service order that then
23 subsequently flows on down to be completed and
24 posted.

25 MS. LAVALLE: So what -- what

1 record. And this flows off of something
2 Mr. Weckel said earlier. If we assumed just
3 for the sake of argument that an overlay could
4 result if an error in the data, would -- Tom,
5 were you saying that the ALPSS/LIRA system or
6 the compare capability for 911 -- 911 would
7 allow the CLEC to capture the error anyway?

8 MR. WECKEL: Tom Weckel,
9 Southwestern Bell. Let me clear something up
10 here. I think we're mixing apples and oranges
11 one more time. 911 database has nothing to do
12 with white pages or DA. And we may use some
13 fields to update the databases, similar
14 fields, but they're not the same physical
15 databases. In addition, 911 is not updated
16 from white pages or DA, so any verification
17 capability that we have in ALPSS/LIRA cannot
18 be extended to 911 directly.

19 MS. LEMON: Right. We
20 understand that. But -- but 911 will have a
21 compare file capability soon --

22 MR. WECKEL: Okay.

23 MS. LEMON: -- which will
24 provide the ability to verify and correct and
25 edit data. So, for 911, would that compare

1 file capability provide the CLEC with the --
 2 with the ability to capture an error if an
 3 error occurred from an overlay?
 4 MS. HORNE: This is Pam Horne
 5 with Southwestern Bell. What we will do for a
 6 compare file, and we have agreed that this can
 7 be made available by the end of the second
 8 quarter of '99, is that we will pull a file
 9 for all of the CLECs' reseller UNE - UNE
 10 records out of 911, and it will be a complete
 11 record. It will have the listed name, the
 12 customer name, the address, class of service,
 13 type of service and so forth. We will provide
 14 that back to the CLEC for them to compare
 15 against their database. So it will catch any
 16 error that is different from what they think
 17 it should be with what we have in our system.
 18 MS. LAVALLE: And, Pam, is it
 19 possible in the 911 records to simply do a
 20 write protect, I mean to -- to break the tab
 21 so that it can't be recorded over, rather than
 22 recreating a 911 database record?
 23 MS. HORNE: The way the systems
 24 work, it's kind of like Beth said earlier,
 25 when a record comes to 911, we send a full

1 record. It's got a name and an address and
 2 all of the -- that information is contained in
 3 that record. Some of that data may be
 4 changing. Others is -- it's the same. But we
 5 overlay that data in the 911 system where it
 6 picks up now the new data if it was an actual
 7 change to the account or it remains the same
 8 if it didn't change anything.
 9 I don't have any way today of saying
 10 I only want to change the class of service on
 11 this account, leave everything else the same
 12 when those fields are populated. It's -- it's
 13 not the way we have designed the 911 system to
 14 be. And it's not just my 911 database, but
 15 there's a third-party -- SEC's works the same
 16 way, GTE's works the same way.
 17 MS. LAVALLE: So is the
 18 distinction between orders that come in with a
 19 completed DSR and ones, you know, just asking
 20 to now bold my converted listing, that
 21 distinction that we've discussed all last week
 22 and we were advised on, is that -- is that
 23 gone? That's no longer the trigger?
 24 MS. MURRAY: I'm not really sure
 25 what you're talking about there.

1 MS. LAVALLE: Okay, Kelly.
 2 MS. MURRAY: I don't recall any
 3 of that discussion.
 4 MS. LAVALLE: Actually, I
 5 think -- do you remember, Pam?
 6 MS. HORNE: Yeah, my under --
 7 this is Pam Horne again. My understanding is
 8 that someone raised the question of if they
 9 were converging with the change in the listing
 10 and just changing it to bold, same name, but
 11 making it a bold listing, is that going to
 12 flow through and change 911? The answer to
 13 that is, of course, you would be providing all
 14 the necessary forms, the DSR, DL, and I guess
 15 that would take the DSCR as well. And a
 16 service order would be generated that would
 17 take out the old listing and put in the new
 18 listing. That would create a change to 911.
 19 even though the name was the same.
 20 MS. LAVALLE: So you will be
 21 creating a new 911 record.
 22 MS. HORNE: It would be
 23 creating -- it would be -- create -- the
 24 service address would not change, because
 25 that's what is still existing. You didn't

1 didn't give us a new service address. So we
 2 would pull that from our existing record. But
 3 that account would be sent to 911. And that's
 4 the same with our records. If we change our
 5 listing from straight line to a bold, we're
 6 going to send the same change through as well.
 7 JUDGE FARROBA: Yeah, but on --
 8 I have some comments, I guess. One was AT&T
 9 had handed out specific questions it had as
 10 the base or as the end result of the
 11 discussions we had last week on 911, and now
 12 I'm a little confused by this discussion and I
 13 was wondering if it would be helpful to just
 14 get maybe a response from Southwestern Bell
 15 and maybe in written form on whether all of
 16 these issues that are raised by AT&T have been
 17 addressed by these changes that you're going
 18 to try to implement in the next seven to 10
 19 days, and maybe that would resolve a lot of
 20 this issue.
 21 MS. LAWSON: We would be
 22 agreeable to do that.
 23 MS. LEMON: Did you want to
 24 cover the LIDB database?
 25 MS. NELSON: Before we go to

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1 that, can we get -- can we get a timeframe
2 from y'all? When could you have -- because we
3 would like to take it up at the meeting on the
4 20th, if possible.
5 MS. HORNE: We'd like to get --
6 we'll get it done by this Friday and we'll try
7 and --
8 MS. NELSON: Oh, that would be
9 perfect. Okay. Thank you.
10 MR. MINTER: Can I ask one
11 question on 911? What would happen if an
12 inaccurate but valid MSAG address is populated
13 in the end user form on a conversion order
14 sent by CLECs. Would the --
15 MS. LAWSON: It doesn't look at
16 it. That's what I said, it goes to what was
17 previously there. So it doesn't even -- it
18 ignores what you put on the end user form for
19 service address as far as the information
20 that's put on the service order that will go
21 to 911.
22 CHAIRMAN WOOD: So, Beth, what's
23 the linkage, then, to the CRIS? Does it --
24 MS. LAWSON: It's what --
25 CHAIRMAN WOOD: -- look at the

1 : may be subject to third-party testing. Staff
2 will provide a report at the open meeting to
3 indicate whether it will be tested. Then
4 there was some discussion of Mr. Auinbauh's
5 testimony about the ALPSS/LIRA system.
6 Explain to me again what has happened
7 on that and what will -- and it's like the
8 white pages analogy to what Pam was saying
9 about the compare file for 911. What -- what
10 availability do we have and when will we have
11 it?
12 MR. WECKEL: The feature that
13 we'll have in ALPSS/LIRA to be able to give
14 resellers the capability to verify their own
15 listings, that does not exist today, and we'll
16 have it with ALPSS/LIRA, that's one of the
17 reasons we're putting it in.
18 CHAIRMAN WOOD: Okay.
19 MR. WECKEL: That allows them to
20 pull off by their company code, company
21 number, their listings and only their
22 listings.
23 CHAIRMAN WOOD: Right.
24 MR. WECKEL: Okay? That
25 availability we have in Mr. Auinbauh's

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1 number?
2 MS. LAWSON: It's -- right, the
3 TN will go in and pull what previous service
4 address was there, and that's what it will
5 populate --
6 CHAIRMAN WOOD: TN. So it just
7 ignores that field.
8 MS. DALTON: Beth, is that
9 driven by rec type, then, the order rec type?
10 MS. LAWSON: For conversion,
11 right.
12 MS. DALTON: Okay.
13 CHAIRMAN WOOD: While I've got
14 Tom here, let me ask a question. As to
15 checklist item 8-1, again, that -- that
16 recommendation said that SWBT shall be
17 required to provide CLEC resellers with the
18 opportunity to review and correct white pages,
19 directory listings prior to the date white
20 pages, directory listings are published in
21 telephone directories to sustain its burden of
22 proof with regard to nondiscriminatory access,
23 blah-blah-blah.
24 And then the italic notation from the
25 staff back in December was, the LIRA database

1 testimony as February 1st. We did
2 successfully complete our initial load. We're
3 right now going back through and cleaning up
4 any reject orders of the 12 million or reject
5 listings of the 12 million -- 12 million
6 accounts, which you had to build two listings
7 per account or two accounts per customer, so
8 that's really like 24 million listings in
9 those databases for Texas. And now we're
10 going through and -- and getting the service
11 order activity from when we started the load,
12 because we started the load back on October
13 13th and have been duplicating or keeping a
14 record of all service order activities since
15 then so that we can now sequentially, any
16 activity on an account, be updated on a
17 day-by-day basis. And we're going through
18 that now and that's why we're looking for
19 February 1st, and that's why it changed from
20 January 1st to February 1st.
21 CHAIRMAN WOOD: That's fine. I
22 just wanted to know where we were on that. So
23 that's where we are on that one, then. Okay.
24 MS. ROWLING: Gwen Rowling with
25 Westel. I just wanted -- because this

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ATTACHMENT 4

SERVICE ADDRESS PARSED FIELDS COMPARISON

Service Address Fields Used In Placing New or Conversion UNE-P Orders	Address Fields Available in DataGate in the SWBT Region	Address Fields Available in DataGate in the PACBell Region	Examples
SANO – Service Address House Number	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SASF – Service Address House Number Suffix	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SASD – Service Address Street Direction	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SASN – Service Address Street Name	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SATH – Service Address Thoroughfare	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SASS – Service Address Street Suffix	Not available as a separate field. Must be parsed from a concatenated address field	Available as a separate field	450 1/2 W Northwest Highway S
SADLO – Service Address Descriptive Location	Available as a separate field	Available as a separate field	
FLOOR	Available as a separate field	Available as a separate field	
ROOM	Available as a separate field	Available as a separate field	
BLDG	Available as a separate field	Available as a separate field	

CITY	Available as a separate field	Available as a separate field	
STATE	Available as a separate field	Available as a separate field	
ZIP	Available as a separate field	Available as a separate field	

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ATTACHMENT 5

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ATTACHMENT 12