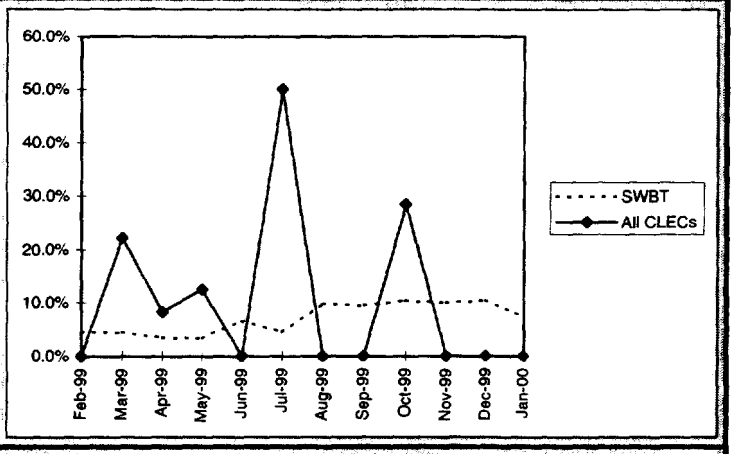
Repeat Reports (%)

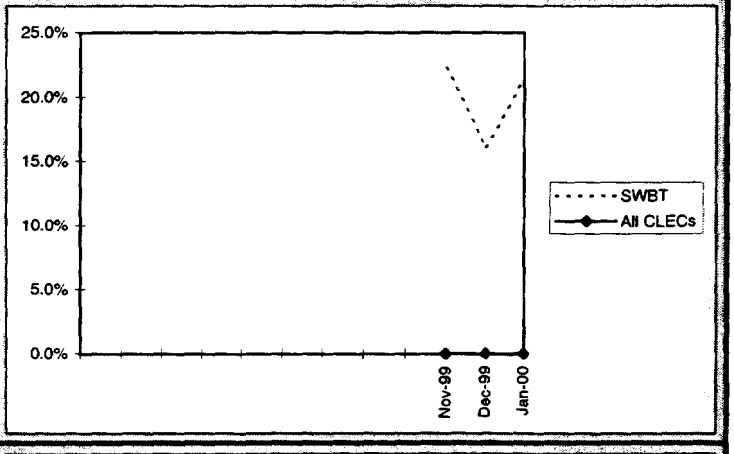
VGPL

Measurement No. 53	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	8	0	0.0%	4.5%	Base < 10
Mar-99	9	2	22.2%	4.4%	Base < 10
Apr-99	12	1	8.3%	3.4%	0.92
May-99	8	1	12.5%	3.3%	Base < 10
Jun-99	3	0	0.0%	6.6%	Base < 10
Jul-99	4	2	50.0%	4.4%	Base < 10
Aug-99	5	0	0.0%	9.9%	Base < 10
Sep-99	9	0	0.0%	9.5%	Base < 10
Oct-99	7	2	28.6%	10.4%	Base < 10
Nov-99	1	0	0.0%	10.1%	Base < 10
Dec-99	6	0	0.0%	10.5%	Base < 10
Jan-00	6	0	0.0%	7.4%	Base < 10
12 Mo. Total	78	8	10.3%	5.9%	



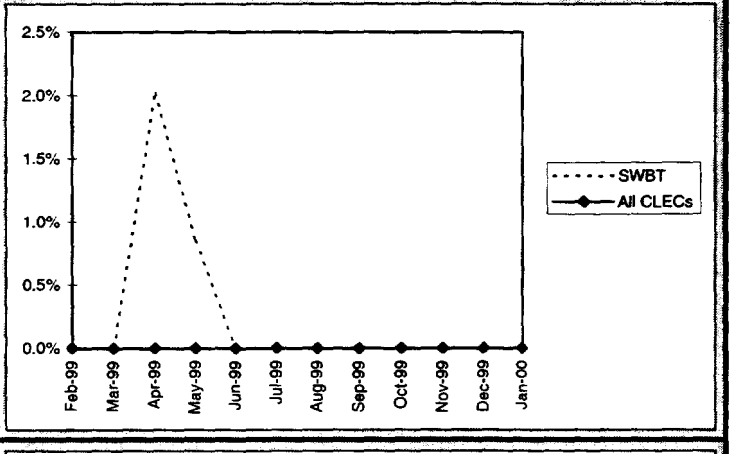
DSL (Digital Subscriber Line)

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Nov-99	0	0	n/a	22.2%	Base < 10
Dec-99	0	0	n/a	16.1%	Base < 10
Jan-00	0	0	n/a	21.3%	Base < 10
12 Mo. Total	0	0	n/a	20.6%	



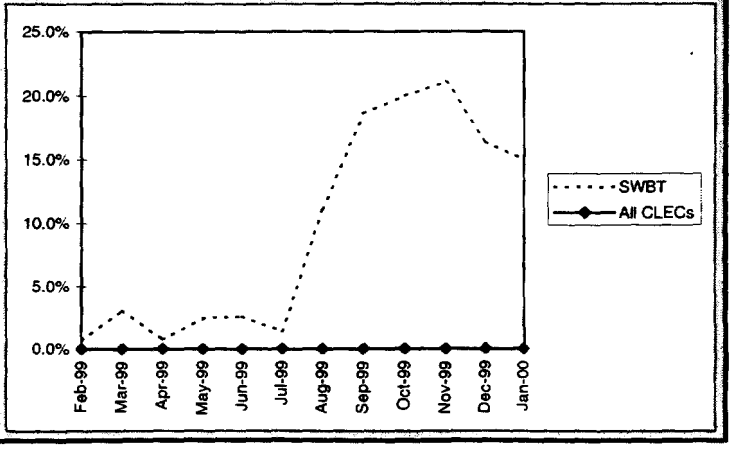
DDS

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	0.0%	Base < 10
Mar-99	0	0	n/a	0.0%	Base < 10
Apr-99	0	0	n/a	2.0%	Base < 10
May-99	0	0	n/a	0.8%	Base < 10
Jun-99	0	0	n/a	0.0%	Base < 10
Jul-99	0	0	n/a	0.0%	Base < 10
Aug-99	1	0	0.0%	0.0%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	1	0	0.0%	0.0%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	0.0%	Base < 10
Jan-00	0	0	n/a	0.0%	Base < 10
12 Mo. Total	2	0	0.0%	0.7%	



DS1

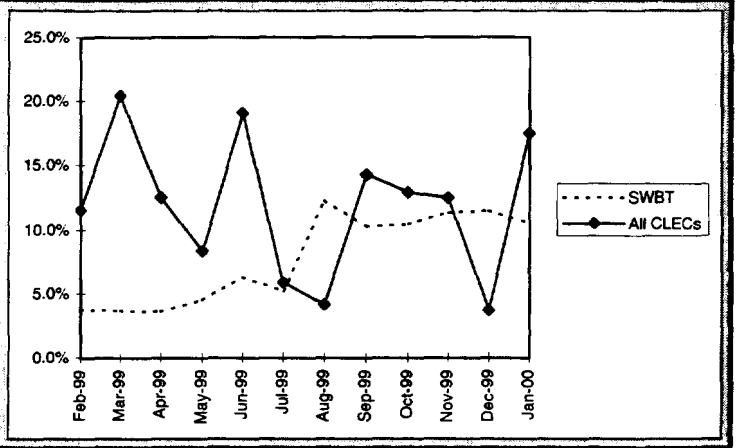
	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	0.6%	Base < 10
Mar-99	0	0	n/a	3.2%	Base < 10
Apr-99	0	0	n/a	0.7%	Base < 10
May-99	0	0	n/a	2.5%	Base < 10
Jun-99	0	0	n/a	2.6%	Base < 10
Jul-99	0	0	n/a	1.4%	Base < 10
Aug-99	1	0	0.0%	11.1%	Base < 10
Sep-99	0	0	n/a	18.6%	Base < 10
Oct-99	1	0	0.0%	20.0%	Base < 10
Nov-99	0	0	n/a	21.1%	Base < 10
Dec-99	0	0	n/a	16.4%	Base < 10
Jan-00	0	0	n/a	15.0%	Base < 10
12 Mo. Total	2	0	0.0%	4.3%	



Repeat Reports (%)

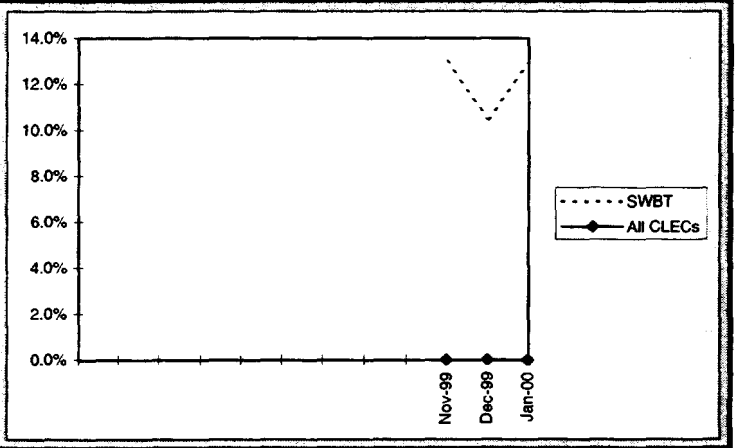
VGPL

Measurement No. 53	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	52	6	11.5%	3.8%	2.81
Mar-99	49	10	20.4%	3.7%	5.96
Apr-99	16	2	12.5%	3.6%	1.89
May-99	24	2	8.3%	4.5%	0.89
Jun-99	21	4	19.0%	6.3%	2.38
Jul-99	17	1	5.9%	5.2%	0.13
Aug-99	24	1	4.2%	12.3%	-1.21
Sep-99	28	4	14.3%	10.3%	0.68
Oct-99	31	4	12.9%	10.5%	0.44
Nov-99	40	5	12.5%	11.4%	0.22
Dec-99	27	1	3.7%	11.5%	-1.26
Jan-00	40	7	17.5%	10.6%	1.38
12 Mo. Total	369	47	12.7%	6.3%	



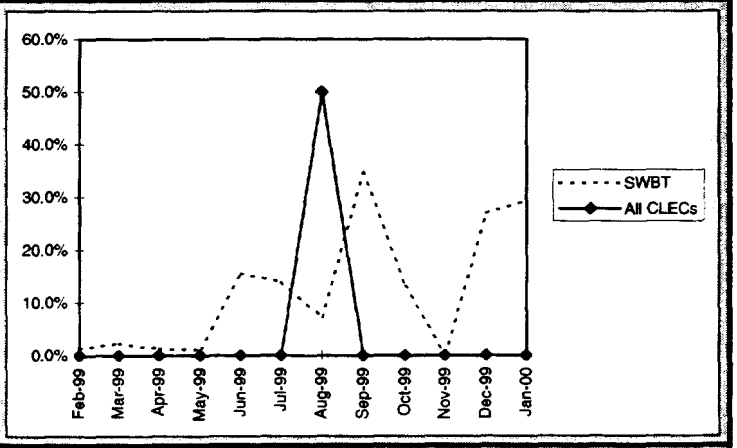
DSL (Digital Subscriber Line)

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Nov-99	0	0	n/a	13.0%	Base < 10
Dec-99	2	0	0.0%	10.4%	Base < 10
Jan-00	0	0	n/a	12.9%	Base < 10
12 Mo. Total	2	0	0.0%	12.3%	



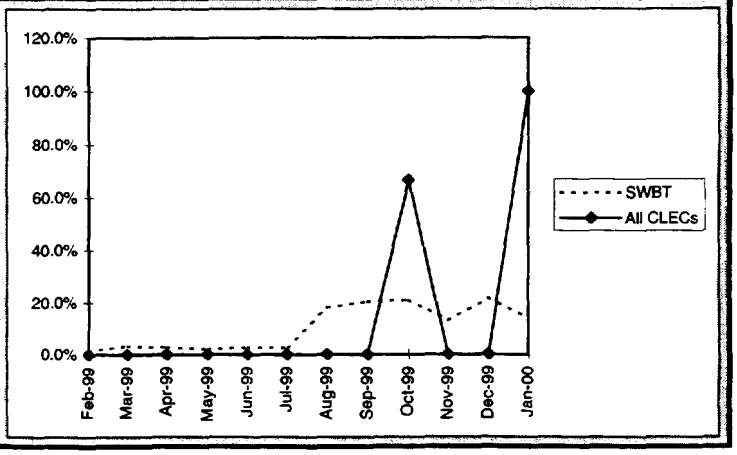
DDS

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	1.4%	Base < 10
Mar-99	0	0	n/a	2.3%	Base < 10
Apr-99	0	0	n/a	1.3%	Base < 10
May-99	1	0	0.0%	1.1%	Base < 10
Jun-99	0	0	n/a	15.5%	Base < 10
Jul-99	0	0	n/a	14.0%	Base < 10
Aug-99	2	1	50.0%	7.1%	Base < 10
Sep-99	2	0	0.0%	34.8%	Base < 10
Oct-99	2	0	0.0%	13.0%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	26.9%	Base < 10
Jan-00	0	0	n/a	29.4%	Base < 10
12 Mo. Total	7	1	14.3%	3.8%	



DS1

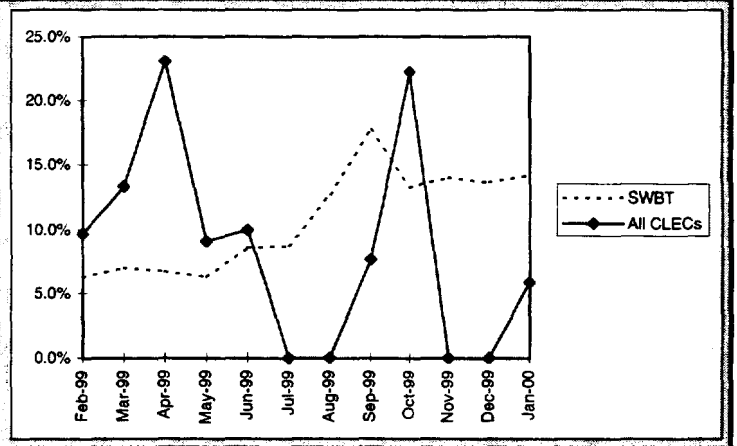
	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	2	0	0.0%	1.3%	Base < 10
Mar-99	0	0	n/a	3.3%	Base < 10
Apr-99	0	0	n/a	2.8%	Base < 10
May-99	0	0	n/a	2.1%	Base < 10
Jun-99	1	0	0.0%	2.8%	Base < 10
Jul-99	0	0	n/a	2.7%	Base < 10
Aug-99	0	0	n/a	18.1%	Base < 10
Sep-99	0	0	n/a	20.4%	Base < 10
Oct-99	3	2	66.7%	21.0%	Base < 10
Nov-99	0	0	n/a	13.1%	Base < 10
Dec-99	2	0	0.0%	21.8%	Base < 10
Jan-00	1	1	100.0%	14.0%	Base < 10
12 Mo. Total	9	3	33.3%	5.3%	



Repeat Reports (%)

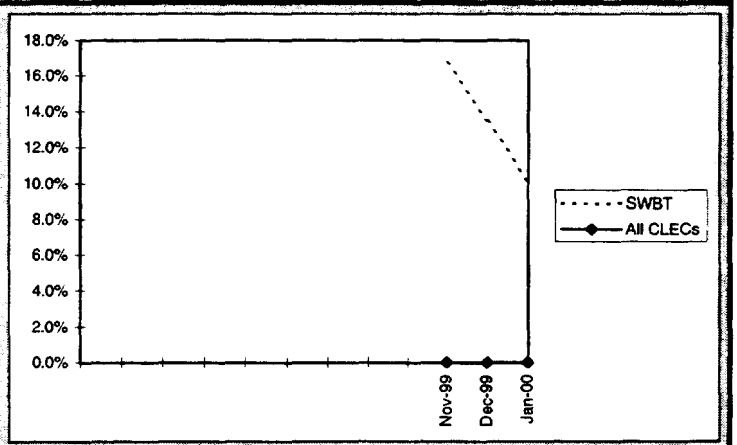
VGPL

Measurement No. 53	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	31	3	9.7%	6.3%	0.77
Mar-99	15	2	13.3%	7.0%	0.96
Apr-99	13	3	23.1%	6.7%	2.33
May-99	11	1	9.1%	6.3%	0.38
Jun-99	10	1	10.0%	8.6%	0.16
Jul-99	9	0	0.0%	8.7%	Base < 10
Aug-99	14	0	0.0%	12.8%	-1.43
Sep-99	13	1	7.7%	17.7%	-0.94
Oct-99	9	2	22.2%	13.3%	Base < 10
Nov-99	7	0	0.0%	14.0%	Base < 10
Dec-99	13	0	0.0%	13.7%	-1.43
Jan-00	17	1	5.9%	14.2%	-0.98
12 Mo. Total	162	14	8.6%	9.5%	



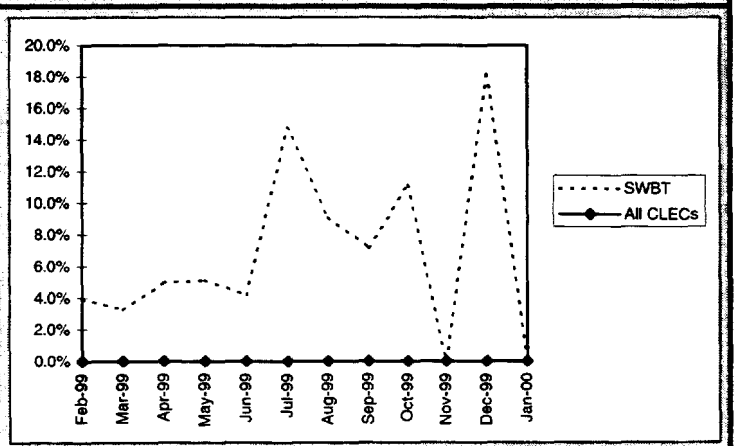
DSL (Digital Subscriber Line)

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Nov-99	0	0	n/a	16.7%	Base < 10
Dec-99	0	0	n/a	13.5%	Base < 10
Jan-00	0	0	n/a	10.1%	Base < 10
12 Mo. Total	0	0	n/a	16.3%	



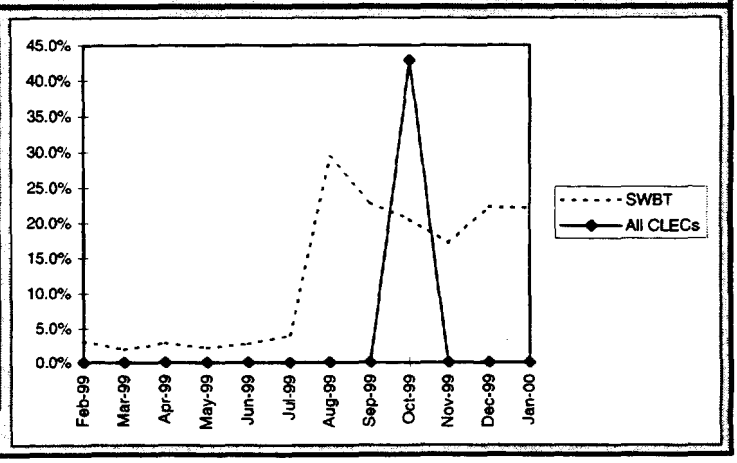
DDS

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	1	0	0.0%	3.9%	Base < 10
Mar-99	0	0	n/a	3.3%	Base < 10
Apr-99	0	0	n/a	5.0%	Base < 10
May-99	0	0	n/a	5.1%	Base < 10
Jun-99	0	0	n/a	4.2%	Base < 10
Jul-99	0	0	n/a	14.8%	Base < 10
Aug-99	0	0	n/a	9.1%	Base < 10
Sep-99	0	0	n/a	7.1%	Base < 10
Oct-99	1	0	0.0%	11.1%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	18.2%	Base < 10
Jan-00	0	0	n/a	0.0%	Base < 10
12 Mo. Total	2	0	0.0%	4.8%	



DS1

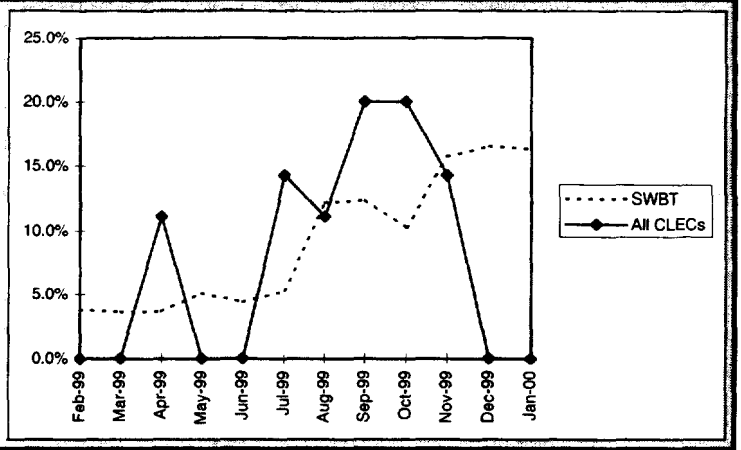
	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	3.1%	Base < 10
Mar-99	0	0	n/a	1.9%	Base < 10
Apr-99	0	0	n/a	2.9%	Base < 10
May-99	0	0	n/a	2.1%	Base < 10
Jun-99	0	0	n/a	2.7%	Base < 10
Jul-99	0	0	n/a	3.9%	Base < 10
Aug-99	2	0	0.0%	29.3%	Base < 10
Sep-99	2	0	0.0%	22.8%	Base < 10
Oct-99	7	3	42.9%	20.5%	Base < 10
Nov-99	0	0	n/a	17.2%	Base < 10
Dec-99	0	0	n/a	22.3%	Base < 10
Jan-00	0	0	n/a	22.1%	Base < 10
12 Mo. Total	11	3	27.3%	5.4%	



Repeat Reports (%)

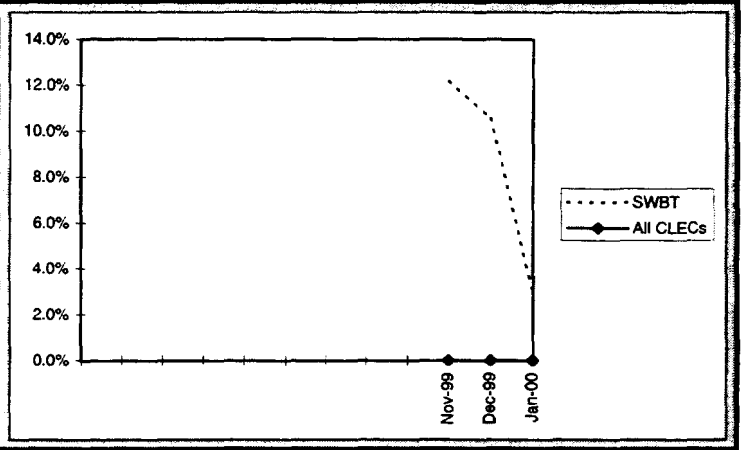
VGPL

Measurement No. 53	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	9	0	0.0%	3.8%	Base < 10
Mar-99	9	0	0.0%	3.6%	Base < 10
Apr-99	9	1	11.1%	3.7%	Base < 10
May-99	8	0	0.0%	5.1%	Base < 10
Jun-99	10	0	0.0%	4.4%	-0.67
Jul-99	7	1	14.3%	5.2%	Base < 10
Aug-99	9	1	11.1%	12.2%	Base < 10
Sep-99	5	1	20.0%	12.4%	Base < 10
Oct-99	5	1	20.0%	10.3%	Base < 10
Nov-99	7	1	14.3%	15.7%	Base < 10
Dec-99	1	0	0.0%	16.5%	Base < 10
Jan-00	9	0	0.0%	16.4%	Base < 10
12 Mo. Total	88	6	6.8%	7.2%	



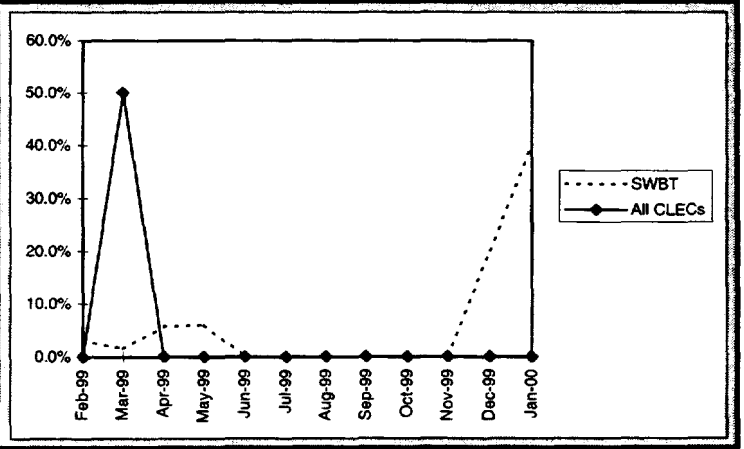
DSL (Digital Subscriber Line)

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Nov-99	0	0	n/a	12.2%	Base < 10
Dec-99	0	0	n/a	10.5%	Base < 10
Jan-00	0	0	n/a	3.0%	Base < 10
12 Mo. Total	0	0	n/a	11.3%	



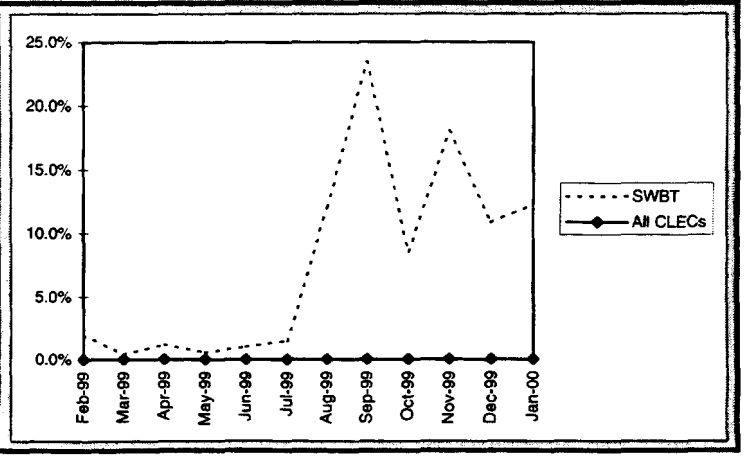
DDS

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	3.0%	Base < 10
Mar-99	2	1	50.0%	1.5%	Base < 10
Apr-99	1	0	0.0%	5.8%	Base < 10
May-99	0	0	n/a	6.1%	Base < 10
Jun-99	1	0	0.0%	0.0%	Base < 10
Jul-99	0	0	n/a	0.0%	Base < 10
Aug-99	0	0	n/a	0.0%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	0	0	n/a	0.0%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	20.0%	Base < 10
Jan-00	0	0	n/a	40.0%	Base < 10
12 Mo. Total	4	1	25.0%	4.5%	



DS1

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	2.0%	Base < 10
Mar-99	0	0	n/a	0.4%	Base < 10
Apr-99	1	0	0.0%	1.2%	Base < 10
May-99	0	0	n/a	0.5%	Base < 10
Jun-99	1	0	0.0%	1.0%	Base < 10
Jul-99	0	0	n/a	1.5%	Base < 10
Aug-99	2	0	0.0%	12.0%	Base < 10
Sep-99	0	0	n/a	23.4%	Base < 10
Oct-99	0	0	n/a	8.6%	Base < 10
Nov-99	0	0	n/a	18.0%	Base < 10
Dec-99	0	0	n/a	10.9%	Base < 10
Jan-00	0	0	n/a	12.3%	Base < 10
12 Mo. Total	4	0	0.0%	2.5%	

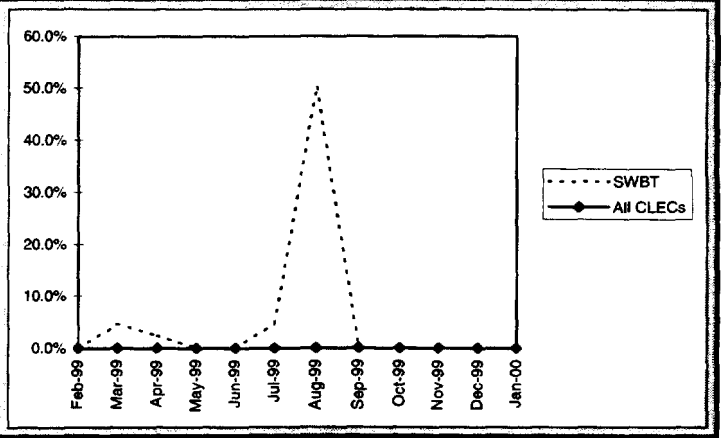


Repeat Reports (%)

Measurement No. 53

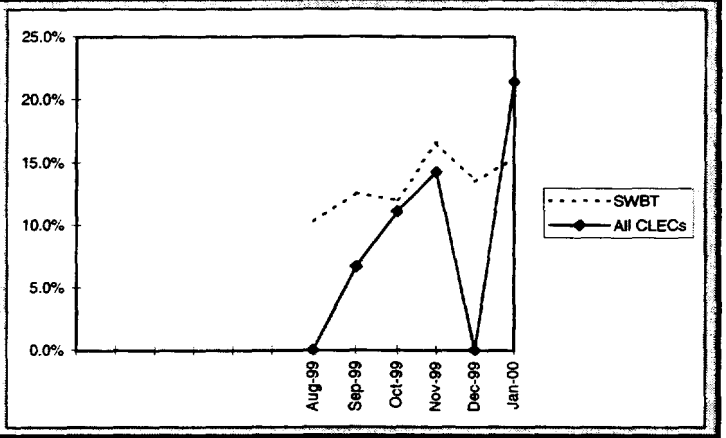
DS3

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	0.0%	Base < 10
Mar-99	0	0	n/a	4.7%	Base < 10
Apr-99	0	0	n/a	2.4%	Base < 10
May-99	0	0	n/a	0.0%	Base < 10
Jun-99	0	0	n/a	0.0%	Base < 10
Jul-99	0	0	n/a	4.8%	Base < 10
Aug-99	0	0	n/a	50.0%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	2	0	0.0%	n/a	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	0.0%	Base < 10
Jan-00	0	0	n/a	n/a	Base < 10
12 Mo. Total	2	0	0.0%	2.5%	



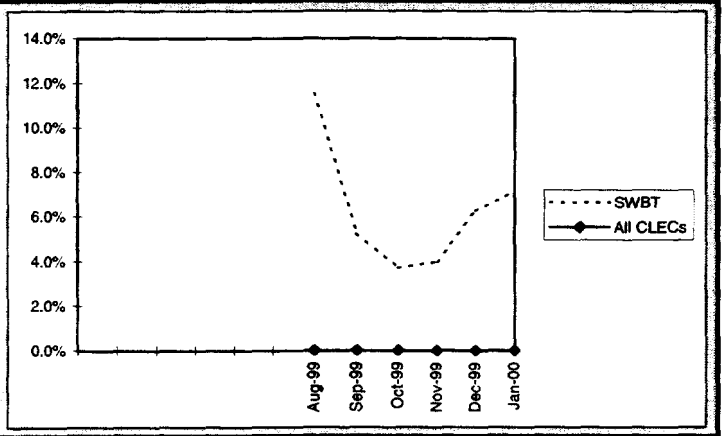
ISDN - BRI

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	7	0	0.00%	10.28%	Base < 10
Sep-99	15	1	6.67%	12.57%	-0.68
Oct-99	9	1	11.11%	12.04%	Base < 10
Nov-99	7	1	14.29%	16.61%	Base < 10
Dec-99	16	0	0.00%	13.54%	-1.58
Jan-00	14	3	21.43%	15.37%	1.47
12 Mo. Total	68	6	8.82%	13.40%	



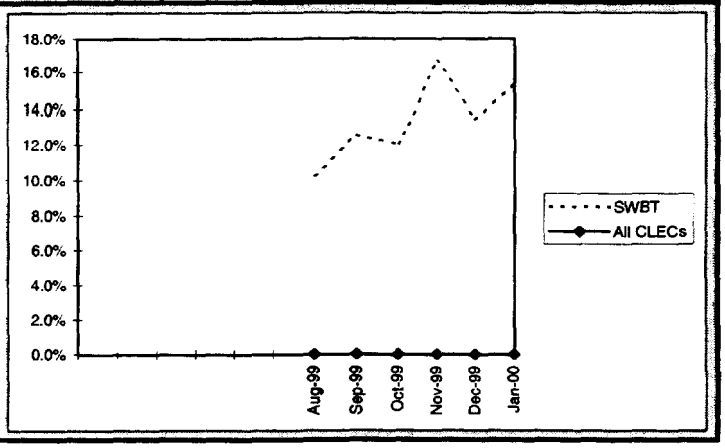
ISDN - PRI

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	0	0	n/a	11.54%	Base < 10
Sep-99	0	0	n/a	5.26%	Base < 10
Oct-99	0	0	n/a	3.70%	Base < 10
Nov-99	0	0	n/a	4.00%	Base < 10
Dec-99	1	0	0.00%	6.25%	Base < 10
Jan-00	1	0	0.00%	7.14%	Base < 10
12 Mo. Total	2	0	0.00%	6.36%	



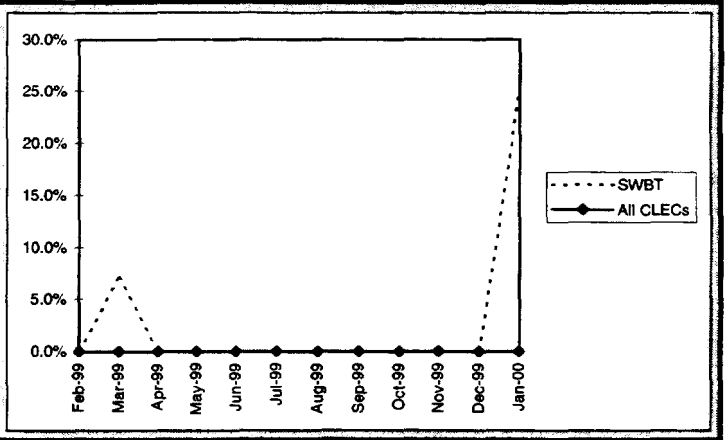
UNE Loop and Port Combination - ISDN

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	0	0	n/a	10.28%	Base < 10
Sep-99	0	0	n/a	12.57%	Base < 10
Oct-99	0	0	n/a	12.04%	Base < 10
Nov-99	0	0	n/a	16.61%	Base < 10
Dec-99	1	0	0.00%	13.54%	Base < 10
Jan-00	0	0	n/a	15.37%	Base < 10
12 Mo. Total	1	0	0.00%	13.40%	

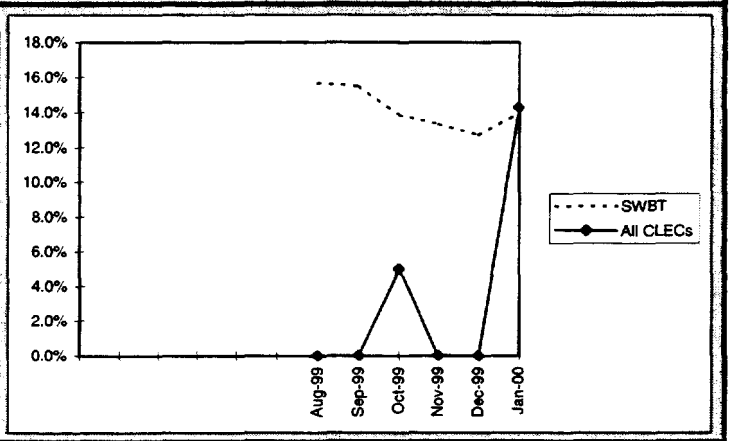


Repeat Reports (%)

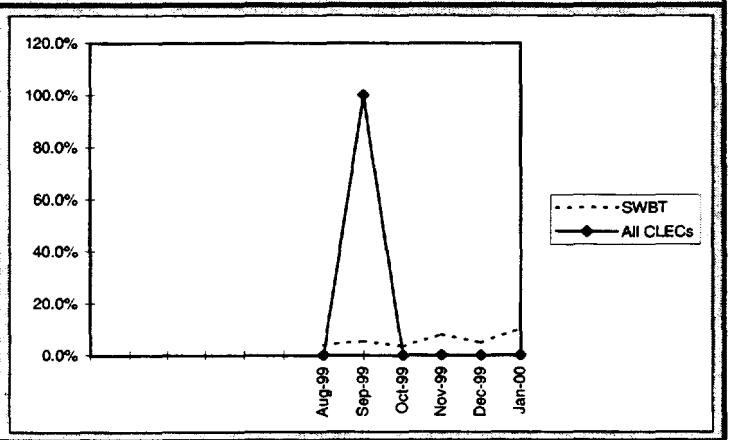
Measurement No. 53	DS3 All CLECs # Trouble Reports	DS3 All CLECs # Repeat Reports	DS3 All CLECs % Repeat Reports	DS3 SWBT % Repeat Reports	DS3 Z-Value
Feb-99	0	0	n/a	0.0%	Base < 10
Mar-99	0	0	n/a	7.1%	Base < 10
Apr-99	0	0	n/a	0.0%	Base < 10
May-99	0	0	n/a	0.0%	Base < 10
Jun-99	0	0	n/a	0.0%	Base < 10
Jul-99	0	0	n/a	0.0%	Base < 10
Aug-99	0	0	n/a	0.0%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	0	0	n/a	0.0%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	0.0%	Base < 10
Jan-00	0	0	n/a	25.0%	Base < 10
12 Mo. Total	0	0	n/a	2.0%	



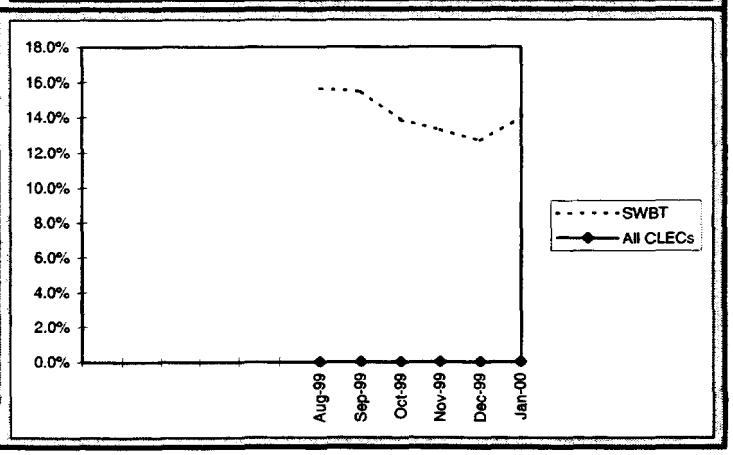
	ISDN - BRI All CLECs # Trouble Reports	ISDN - BRI All CLECs # Repeat Reports	ISDN - BRI All CLECs % Repeat Reports	ISDN - BRI SWBT % Repeat Reports	ISDN - BRI Z-Value
Aug-99	9	0	0.00%	15.66%	Base < 10
Sep-99	10	0	0.00%	15.49%	-1.35
Oct-99	20	1	5.00%	13.84%	-1.14
Nov-99	20	0	0.00%	13.30%	-1.75
Dec-99	14	0	0.00%	12.70%	-1.43
Jan-00	14	2	14.29%	13.96%	0.08
12 Mo. Total	87	3	3.45%	14.22%	



	ISDN - PRI All CLECs # Trouble Reports	ISDN - PRI All CLECs # Repeat Reports	ISDN - PRI All CLECs % Repeat Reports	ISDN - PRI SWBT % Repeat Reports	ISDN - PRI Z-Value
Aug-99	1	0	0.00%	3.96%	Base < 10
Sep-99	1	1	100.00%	5.43%	Base < 10
Oct-99	1	0	0.00%	3.45%	Base < 10
Nov-99	0	0	n/a	7.83%	Base < 10
Dec-99	0	0	n/a	4.76%	Base < 10
Jan-00	1	0	0.00%	10.20%	Base < 10
12 Mo. Total	4	1	25.00%	5.98%	



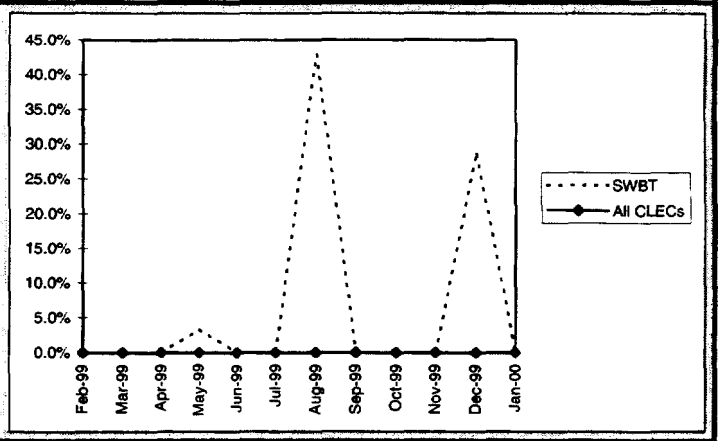
	UNE Loop and Port Combination - ISDN All CLECs # Trouble Reports	UNE Loop and Port Combination - ISDN All CLECs # Repeat Reports	UNE Loop and Port Combination - ISDN All CLECs % Repeat Reports	UNE Loop and Port Combination - ISDN SWBT % Repeat Reports	UNE Loop and Port Combination - ISDN Z-Value
Aug-99	0	0	n/a	15.66%	Base < 10
Sep-99	0	0	n/a	15.49%	Base < 10
Oct-99	0	0	n/a	13.84%	Base < 10
Nov-99	0	0	n/a	13.30%	Base < 10
Dec-99	0	0	n/a	12.70%	Base < 10
Jan-00	0	0	n/a	13.96%	Base < 10
12 Mo. Total	0	0	n/a	14.22%	



Repeat Reports (%)

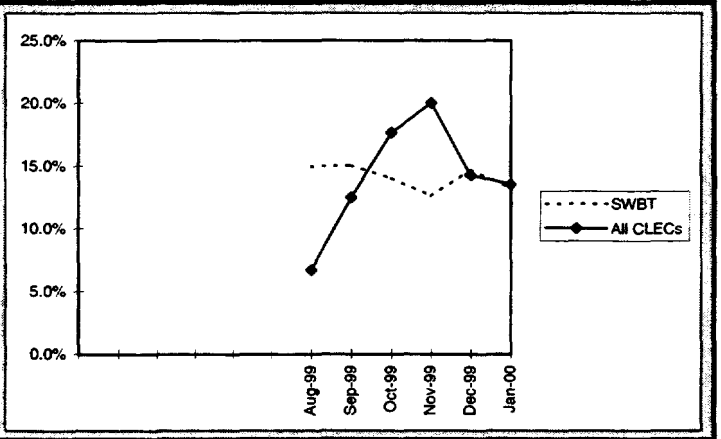
DS3

Measurement No. 53	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Feb-99	0	0	n/a	0.0%	Base < 10
Mar-99	0	0	n/a	0.0%	Base < 10
Apr-99	0	0	n/a	0.0%	Base < 10
May-99	0	0	n/a	3.3%	Base < 10
Jun-99	0	0	n/a	0.0%	Base < 10
Jul-99	2	0	0.0%	0.0%	Base < 10
Aug-99	0	0	n/a	42.9%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	0	0	n/a	0.0%	Base < 10
Nov-99	1	0	0.0%	0.0%	Base < 10
Dec-99	0	0	n/a	28.6%	Base < 10
Jan-00	0	0	n/a	0.0%	Base < 10
12 Mo. Total	3	0	0.0%	3.4%	



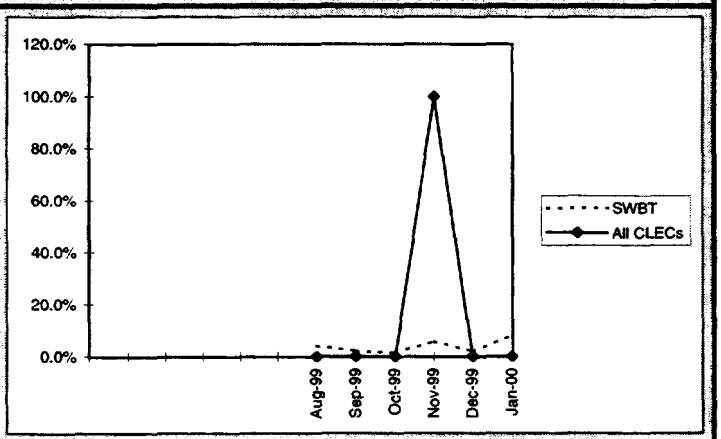
ISDN - BRI

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	15	1	6.67%	14.97%	-0.90
Sep-99	16	2	12.50%	15.05%	-0.28
Oct-99	17	3	17.65%	14.01%	0.43
Nov-99	15	3	20.00%	12.60%	0.85
Dec-99	28	4	14.29%	14.71%	-0.06
Jan-00	37	5	13.51%	13.21%	0.12
12 Mo. Total	128	18	14.06%	14.16%	



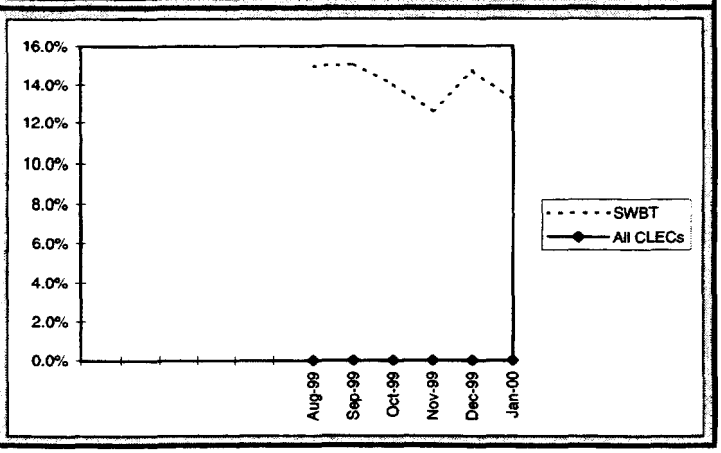
ISDN - PRI

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	0	0	n/a	4.00%	Base < 10
Sep-99	3	0	0.00%	2.08%	Base < 10
Oct-99	1	0	0.00%	1.37%	Base < 10
Nov-99	1	1	100.00%	5.62%	Base < 10
Dec-99	1	0	0.00%	1.92%	Base < 10
Jan-00	1	0	0.00%	8.06%	Base < 10
12 Mo. Total	7	1	14.29%	4.01%	



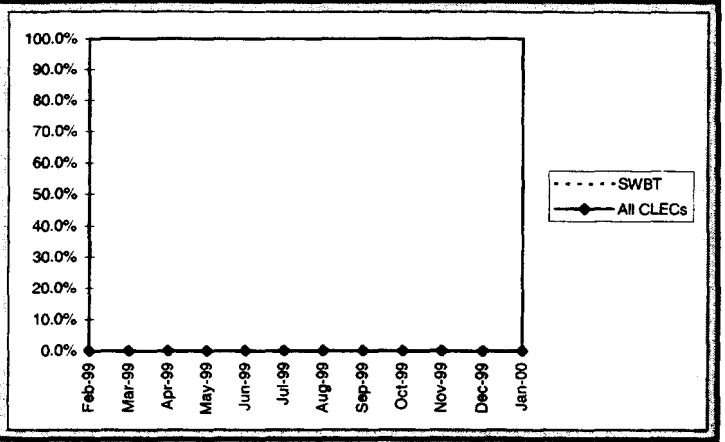
UNE Loop and Port Combination - ISDN

	All CLECs # Trouble Reports	All CLECs # Repeat Reports	All CLECs % Repeat Reports	SWBT % Repeat Reports	Z-Value
Aug-99	0	0	n/a	14.97%	Base < 10
Sep-99	0	0	n/a	15.05%	Base < 10
Oct-99	0	0	n/a	14.01%	Base < 10
Nov-99	0	0	n/a	12.60%	Base < 10
Dec-99	0	0	n/a	14.71%	Base < 10
Jan-00	0	0	n/a	13.21%	Base < 10
12 Mo. Total	0	0	n/a	14.16%	

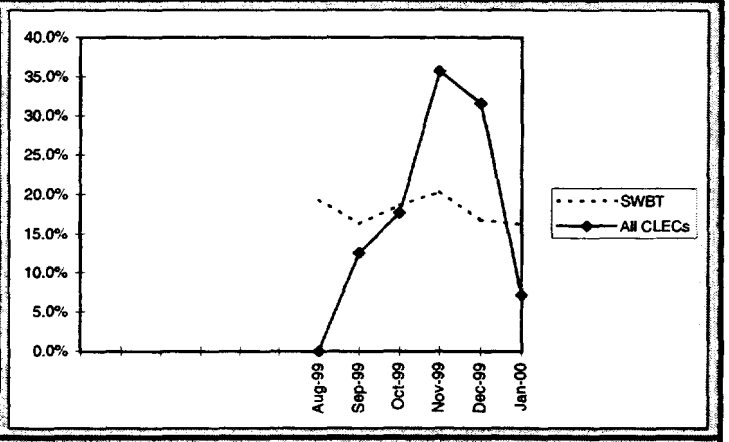


Repeat Reports (%)

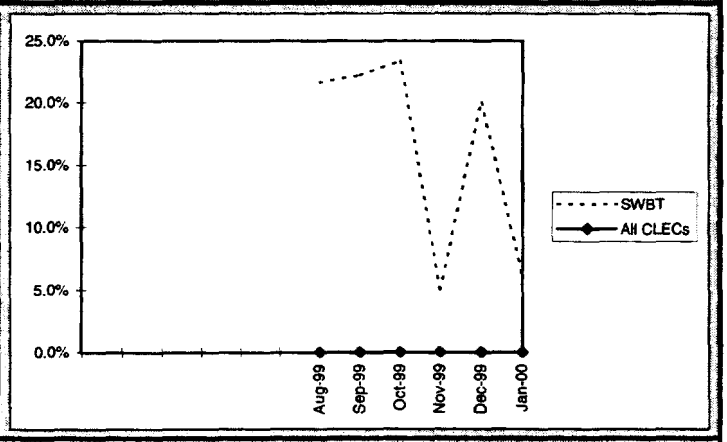
Measurement No. 53	DS3				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Feb-99	0	0	n/a	0.0%	Base < 10
Mar-99	0	0	n/a	0.0%	Base < 10
Apr-99	0	0	n/a	0.0%	Base < 10
May-99	0	0	n/a	0.0%	Base < 10
Jun-99	0	0	n/a	0.0%	Base < 10
Jul-99	0	0	n/a	0.0%	Base < 10
Aug-99	0	0	n/a	0.0%	Base < 10
Sep-99	0	0	n/a	0.0%	Base < 10
Oct-99	0	0	n/a	0.0%	Base < 10
Nov-99	0	0	n/a	0.0%	Base < 10
Dec-99	0	0	n/a	0.0%	Base < 10
Jan-00	0	0	n/a	0.0%	Base < 10
12 Mo. Total	0	0	n/a	0.0%	



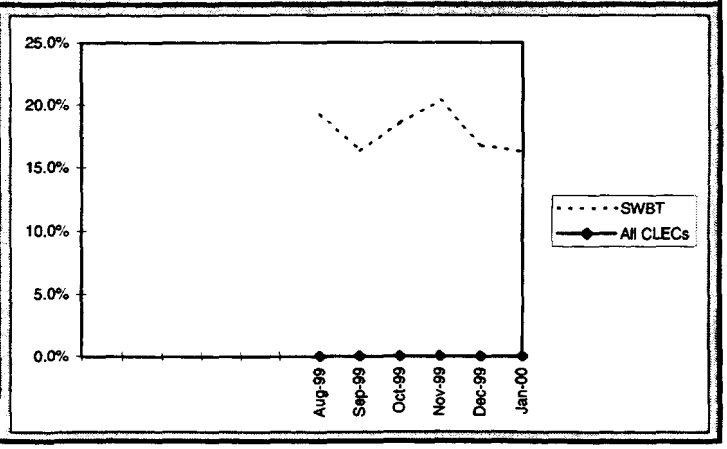
	ISDN - BRI				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Aug-99	8	0	0.00%	19.31%	Base < 10
Sep-99	16	2	12.50%	16.31%	-0.40
Oct-99	17	3	17.65%	18.60%	-0.10
Nov-99	14	5	35.71%	20.33%	1.38
Dec-99	19	6	31.58%	16.72%	1.64
Jan-00	14	1	7.14%	16.22%	-1.96
12 Mo. Total	88	17	19.32%	17.92%	



	ISDN - PRI				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Aug-99	1	0	0.00%	21.62%	Base < 10
Sep-99	0	0	n/a	22.22%	Base < 10
Oct-99	0	0	n/a	23.33%	Base < 10
Nov-99	1	0	0.00%	5.00%	Base < 10
Dec-99	1	0	0.00%	20.00%	Base < 10
Jan-00	0	0	n/a	6.06%	Base < 10
12 Mo. Total	3	0	0.00%	16.67%	



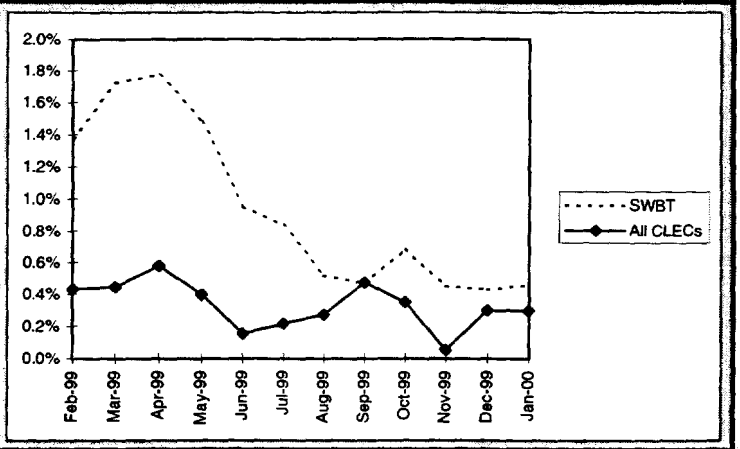
	UNE Loop and Port Combination - ISDN				
	All CLECs			SWBT	
	# Trouble Reports	# Repeat Reports	% Repeat Reports	% Repeat Reports	Z-Value
Aug-99	0	0	n/a	19.31%	Base < 10
Sep-99	0	0	n/a	16.31%	Base < 10
Oct-99	0	0	n/a	18.60%	Base < 10
Nov-99	1	0	0.00%	20.33%	Base < 10
Dec-99	0	0	n/a	16.72%	Base < 10
Jan-00	0	0	n/a	16.22%	Base < 10
12 Mo. Total	1	0	0.00%	17.92%	



Failure Frequency (Trouble Report Rate) (%)

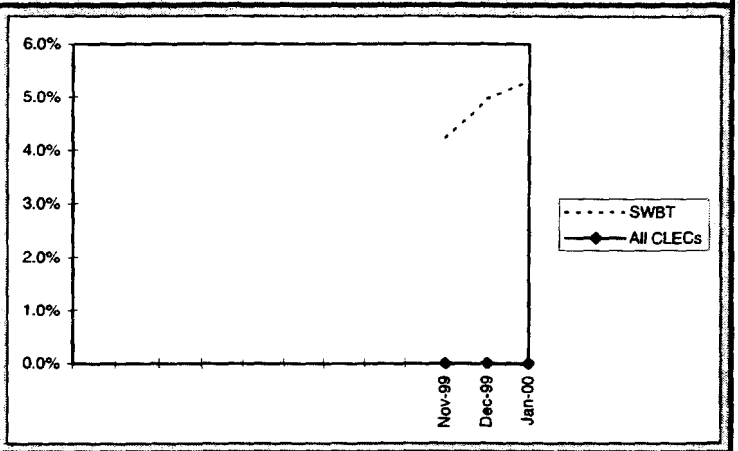
VGPL

Measurement No. 54	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	1,846	8	0.43%	1.37%	-3.43
Mar-99	2,013	9	0.45%	1.72%	-4.35
Apr-99	2,070	12	0.58%	1.77%	-4.06
May-99	2,009	8	0.40%	1.49%	-3.98
Jun-99	1,965	3	0.15%	0.95%	-3.63
Jul-99	1,850	4	0.22%	0.84%	-2.91
Aug-99	1,824	5	0.27%	0.52%	-1.45
Sep-99	1,890	9	0.48%	0.47%	0.05
Oct-99	1,984	7	0.35%	0.69%	-1.79
Nov-99	1,923	1	0.05%	0.45%	-2.60
Dec-99	1,993	6	0.30%	0.43%	-0.87
Jan-00	2,010	6	0.30%	0.46%	-1.07
12 Mo. Total	23,377	78	0.33%	0.90%	



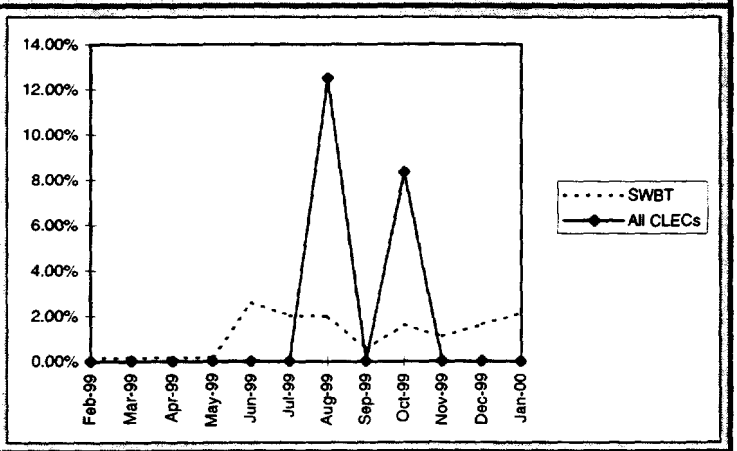
DSL (Digital Subscriber Line)

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Nov-99	4	0	0.00%	4.24%	Base < 10
Dec-99	4	0	0.00%	4.96%	Base < 10
Jan-00	142	0	0.00%	5.31%	-2.75
12 Mo. Total	150	0	0.00%	5.33%	



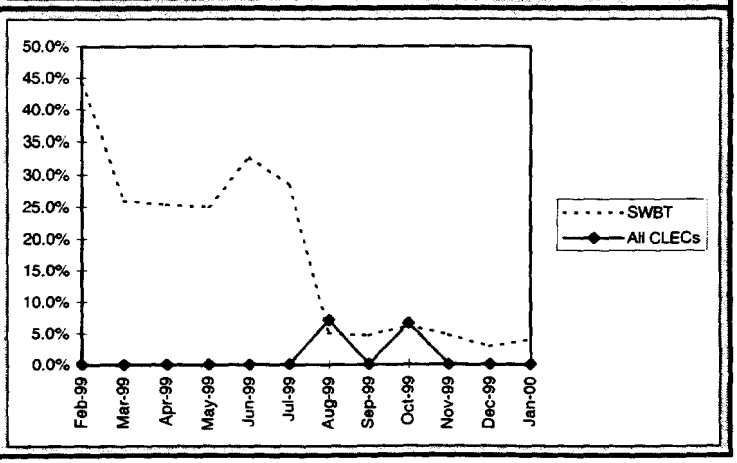
DDS

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	5	0	0.00%	0.16%	Base < 10
Mar-99	5	0	0.00%	0.16%	Base < 10
Apr-99	5	0	0.00%	0.16%	Base < 10
May-99	5	0	0.00%	0.16%	Base < 10
Jun-99	4	0	0.00%	2.60%	Base < 10
Jul-99	9	0	0.00%	2.02%	Base < 10
Aug-99	8	1	12.50%	2.01%	Base < 10
Sep-99	9	0	0.00%	0.53%	Base < 10
Oct-99	12	1	8.33%	1.61%	1.59
Nov-99	3	0	0.00%	1.09%	Base < 10
Dec-99	3	0	0.00%	1.63%	Base < 10
Jan-00	3	0	0.00%	2.13%	Base < 10
12 Mo. Total	71	2	2.82%	0.17%	



DS1

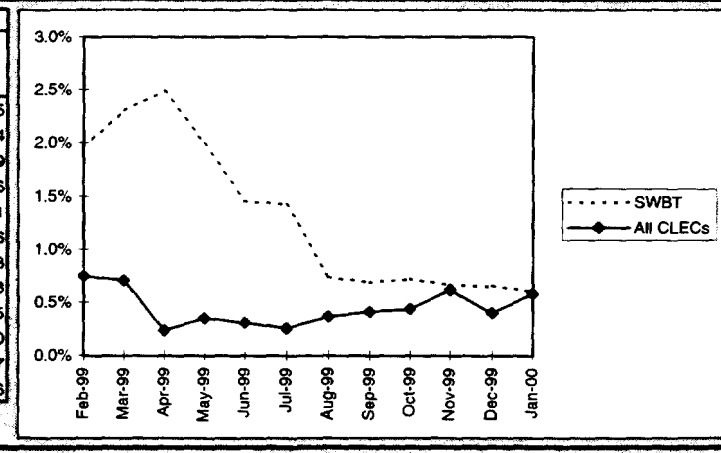
	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	19	0	0.00%	44.33%	-2.90
Mar-99	21	0	0.00%	26.06%	-2.34
Apr-99	22	0	0.00%	25.41%	-2.36
May-99	17	0	0.00%	25.08%	-2.07
Jun-99	14	0	0.00%	32.77%	-2.14
Jul-99	14	0	0.00%	28.41%	-1.99
Aug-99	14	1	7.14%	4.96%	0.36
Sep-99	14	0	0.00%	4.69%	-0.81
Oct-99	15	1	6.67%	6.19%	0.07
Nov-99	3	0	0.00%	4.76%	Base < 10
Dec-99	3	0	0.00%	2.86%	Base < 10
Jan-00	3	0	0.00%	4.05%	Base < 10
12 Mo. Total	159	2	1.26%	16.00%	



Failure Frequency (Trouble Report Rate) (%)

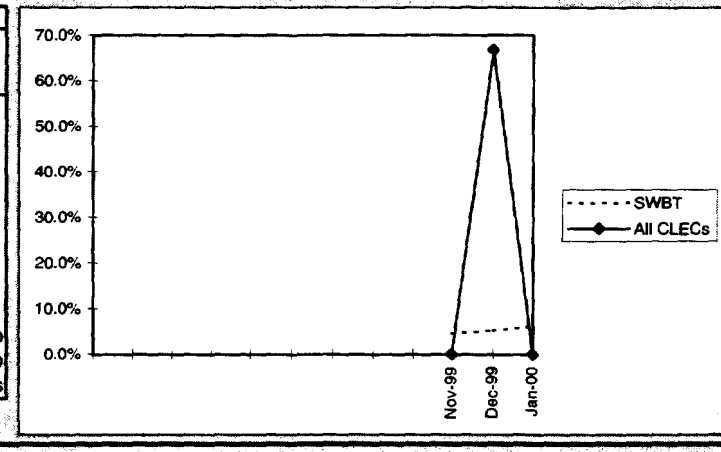
VGPL

Measurement No. 54	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	6,972	52	0.75%	1.96%	-7.15
Mar-99	6,973	49	0.70%	2.30%	-8.74
Apr-99	6,952	16	0.23%	2.48%	-11.89
May-99	6,935	24	0.35%	1.99%	-9.66
Jun-99	6,927	21	0.30%	1.46%	-7.91
Jul-99	6,763	17	0.25%	1.43%	-8.06
Aug-99	6,695	24	0.36%	0.73%	-3.53
Sep-99	6,879	28	0.41%	0.68%	-2.73
Oct-99	7,116	31	0.44%	0.72%	-2.75
Nov-99	6,490	40	0.62%	0.66%	-0.40
Dec-99	6,801	27	0.40%	0.65%	-2.57
Jan-00	6,858	40	0.58%	0.60%	-0.16
12 Mo. Total	82,361	369	0.45%	1.27%	



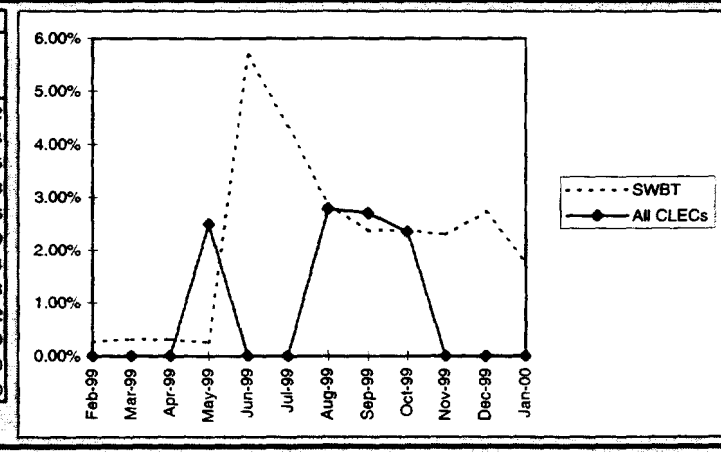
DSL (Digital Subscriber Line)

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Nov-99	3	0	0.00%	4.55%	Base < 10
Dec-99	3	2	66.67%	5.18%	Base < 10
Jan-00	525	0	0.00%	6.09%	-5.66
12 Mo. Total	531	2	0.38%	5.70%	



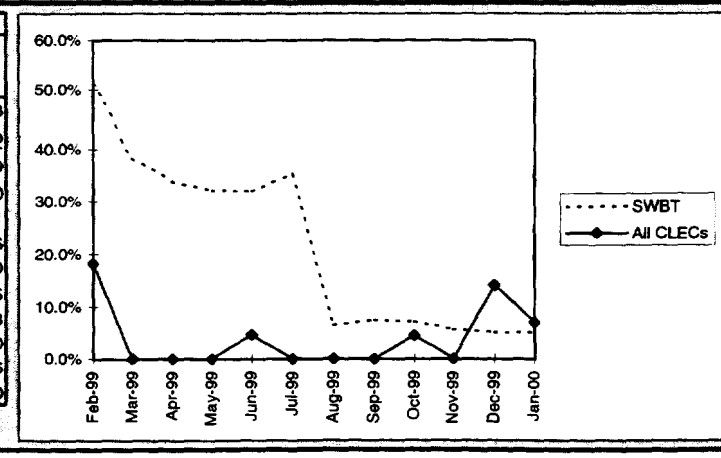
DDS

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	38	0	0.00%	0.26%	-0.32
Mar-99	37	0	0.00%	0.32%	-0.34
Apr-99	40	0	0.00%	0.31%	-0.35
May-99	40	1	2.50%	0.25%	2.83
Jun-99	43	0	0.00%	5.69%	-1.56
Jul-99	58	0	0.00%	4.35%	-1.59
Aug-99	72	2	2.78%	2.87%	-0.04
Sep-99	74	2	2.70%	2.37%	0.18
Oct-99	85	2	2.35%	2.39%	-0.02
Nov-99	5	0	0.00%	2.29%	Base < 10
Dec-99	5	0	0.00%	2.72%	Base < 10
Jan-00	5	0	0.00%	1.77%	Base < 10
12 Mo. Total	502	7	1.39%	0.33%	



DS1

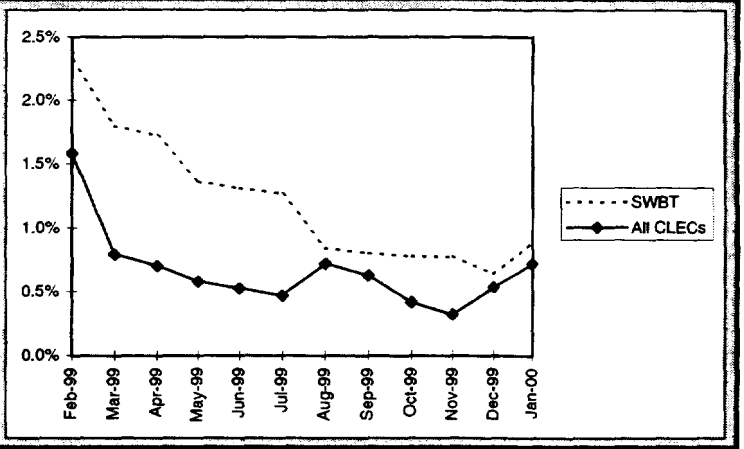
	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	11	2	18.18%	51.20%	-1.53
Mar-99	13	0	0.00%	37.99%	-2.22
Apr-99	13	0	0.00%	33.73%	-2.09
May-99	15	0	0.00%	32.35%	-2.20
Jun-99	21	1	4.76%	32.11%	-2.21
Jul-99	25	0	0.00%	35.15%	-2.96
Aug-99	34	0	0.00%	6.60%	-1.50
Sep-99	50	0	0.00%	7.61%	-1.95
Oct-99	65	3	4.62%	7.24%	-0.78
Nov-99	14	0	0.00%	5.85%	-0.90
Dec-99	14	2	14.29%	5.27%	1.46
Jan-00	14	1	7.14%	5.29%	0.30
12 Mo. Total	289	9	3.11%	19.66%	



Failure Frequency (Trouble Report Rate) (%)

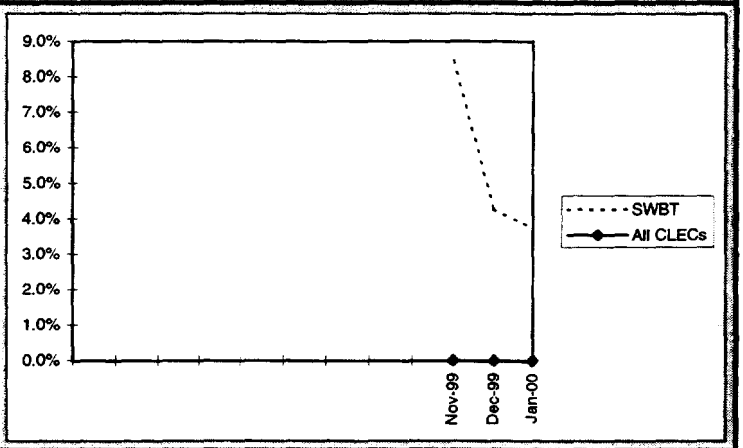
VGPL

Measurement No. 54	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	1,958	31	1.58%	2.32%	-2.12
Mar-99	1,894	15	0.79%	1.80%	-3.25
Apr-99	1,853	13	0.70%	1.72%	-3.33
May-99	1,899	11	0.58%	1.36%	-2.90
Jun-99	1,909	10	0.52%	1.30%	-2.98
Jul-99	1,929	9	0.47%	1.26%	-3.11
Aug-99	1,947	14	0.72%	0.84%	-0.60
Sep-99	2,074	13	0.63%	0.80%	-0.88
Oct-99	2,164	9	0.42%	0.78%	-1.90
Nov-99	2,182	7	0.32%	0.78%	-2.40
Dec-99	2,432	13	0.53%	0.64%	-0.64
Jan-00	2,360	17	0.72%	0.89%	-0.87
12 Mo. Total	24,601	162	0.66%	1.19%	



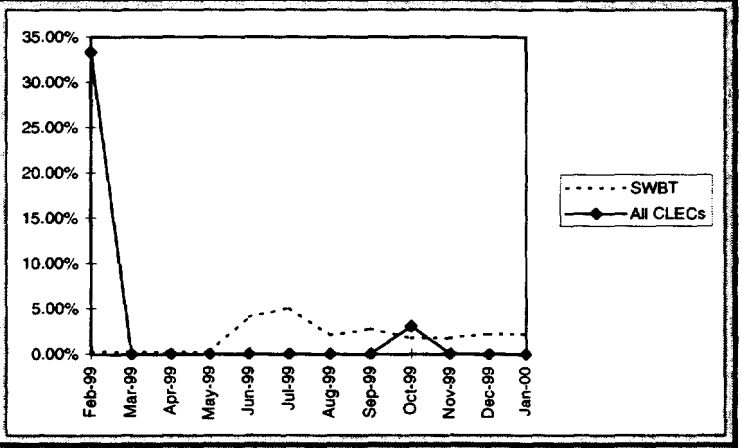
DSL (Digital Subscriber Line)

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Nov-99	4	0	0.00%	8.43%	Base < 10
Dec-99	6	0	0.00%	4.26%	Base < 10
Jan-00	391	0	0.00%	3.76%	-3.83
12 Mo. Total	401	0	0.00%	6.80%	



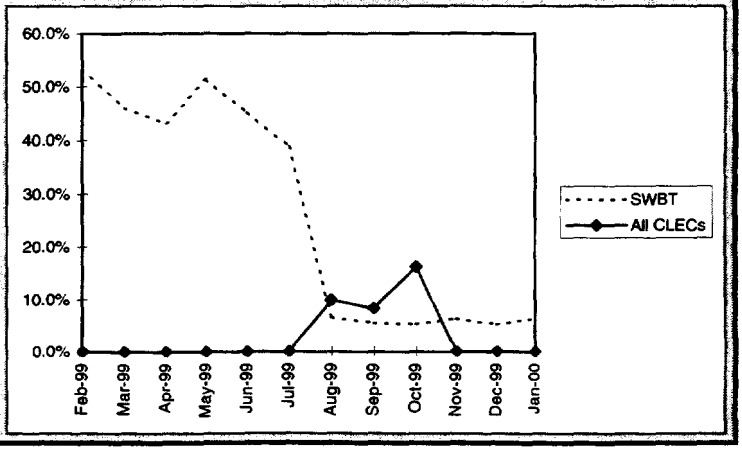
DDS

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	3	1	33.33%	0.30%	Base < 10
Mar-99	5	0	0.00%	0.24%	Base < 10
Apr-99	4	0	0.00%	0.26%	Base < 10
May-99	4	0	0.00%	0.25%	Base < 10
Jun-99	4	0	0.00%	4.04%	Base < 10
Jul-99	11	0	0.00%	5.06%	-0.75
Aug-99	30	0	0.00%	2.04%	-0.78
Sep-99	32	0	0.00%	2.73%	-0.93
Oct-99	33	1	3.03%	1.76%	0.52
Nov-99	1	0	0.00%	1.76%	Base < 10
Dec-99	1	0	0.00%	2.22%	Base < 10
Jan-00	0	0	n/a	2.24%	Base < 10
12 Mo. Total	128	2	1.56%	0.29%	



DS1

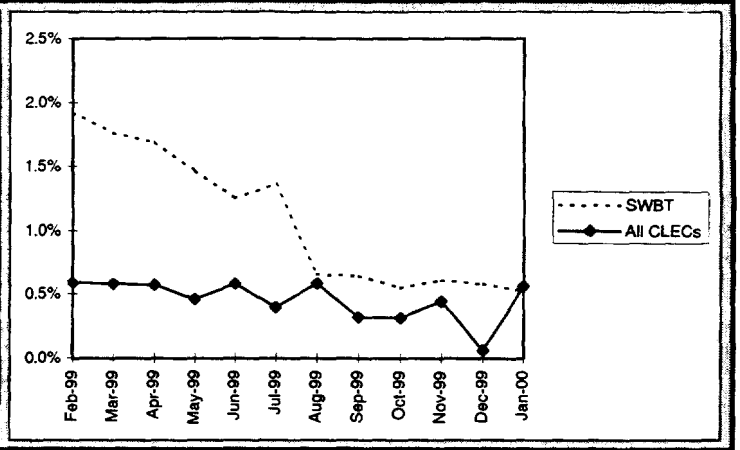
	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	6	0	0.00%	53.37%	Base < 10
Mar-99	6	0	0.00%	45.91%	Base < 10
Apr-99	8	0	0.00%	43.06%	Base < 10
May-99	9	0	0.00%	51.31%	Base < 10
Jun-99	13	0	0.00%	45.06%	-2.42
Jul-99	13	0	0.00%	38.77%	-2.24
Aug-99	20	2	10.00%	6.60%	0.59
Sep-99	24	2	8.33%	5.59%	0.56
Oct-99	43	7	16.28%	5.32%	3.02
Nov-99	9	0	0.00%	6.32%	Base < 10
Dec-99	9	0	0.00%	5.26%	Base < 10
Jan-00	11	0	0.00%	6.49%	-0.84
12 Mo. Total	171	11	6.43%	23.98%	



Failure Frequency (Trouble Report Rate) (%)

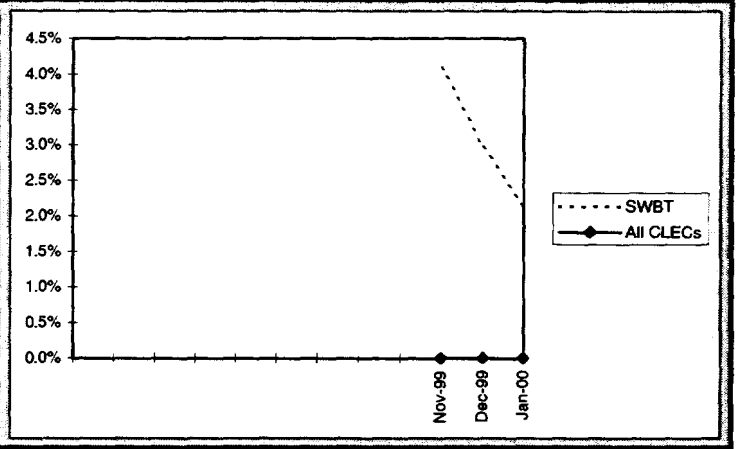
VGPL

Measurement No. 54	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	1,530	9	0.59%	1.92%	-3.73
Mar-99	1,557	9	0.58%	1.76%	-3.50
Apr-99	1,576	9	0.57%	1.69%	-3.40
May-99	1,733	8	0.46%	1.47%	-3.44
Jun-99	1,722	10	0.58%	1.26%	-2.49
Jul-99	1,756	7	0.40%	1.37%	-3.46
Aug-99	1,539	9	0.58%	0.66%	-0.34
Sep-99	1,561	5	0.32%	0.64%	-1.58
Oct-99	1,585	5	0.32%	0.55%	-1.25
Nov-99	1,569	7	0.45%	0.61%	-0.82
Dec-99	1,653	1	0.06%	0.58%	-2.76
Jan-00	1,596	9	0.56%	0.53%	0.19
12 Mo. Total	19,377	88	0.45%	1.04%	



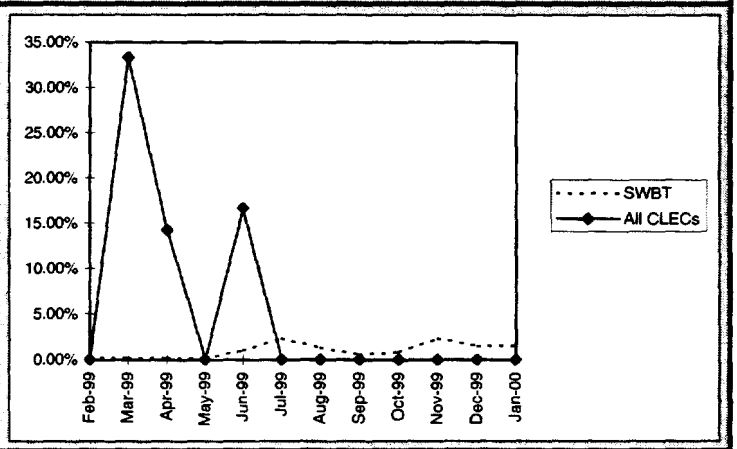
DSL (Digital Subscriber Line)

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Nov-99	1	0	0.00%	4.09%	Base < 10
Dec-99	1	0	0.00%	2.97%	Base < 10
Jan-00	1	0	0.00%	2.14%	Base < 10
12 Mo. Total	3	0	0.00%	3.95%	



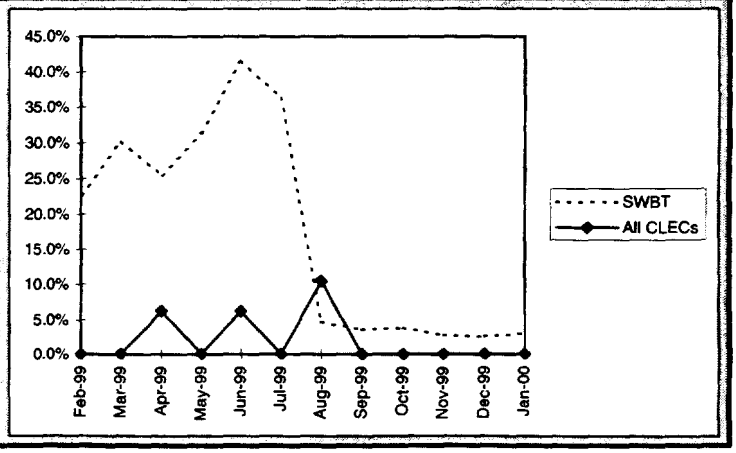
DDS

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	6	0	0.00%	0.29%	Base < 10
Mar-99	6	2	33.33%	0.18%	Base < 10
Apr-99	7	1	14.29%	0.18%	Base < 10
May-99	7	0	0.00%	0.15%	Base < 10
Jun-99	6	1	16.67%	1.00%	Base < 10
Jul-99	6	0	0.00%	2.32%	Base < 10
Aug-99	6	0	0.00%	1.31%	Base < 10
Sep-99	6	0	0.00%	0.53%	Base < 10
Oct-99	6	0	0.00%	0.82%	Base < 10
Nov-99	3	0	0.00%	2.33%	Base < 10
Dec-99	3	0	0.00%	1.53%	Base < 10
Jan-00	3	0	0.00%	1.54%	Base < 10
12 Mo. Total	65	4	6.15%	0.21%	



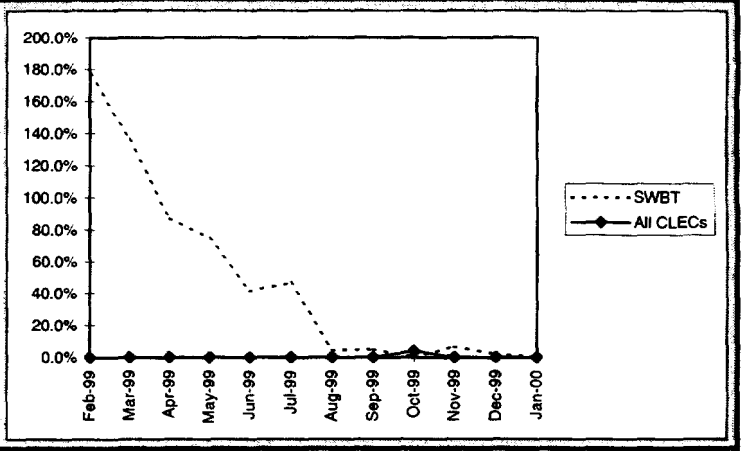
DS1

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	15	0	0.00%	22.65%	-1.84
Mar-99	16	0	0.00%	30.22%	-2.20
Apr-99	16	1	6.25%	25.48%	-1.52
May-99	16	0	0.00%	31.31%	-2.24
Jun-99	16	1	6.25%	41.63%	-2.19
Jul-99	16	0	0.00%	36.28%	-2.41
Aug-99	19	2	10.53%	4.71%	1.16
Sep-99	22	0	0.00%	3.58%	-0.89
Oct-99	24	0	0.00%	3.87%	-0.96
Nov-99	4	0	0.00%	2.72%	Base < 10
Dec-99	4	0	0.00%	2.52%	Base < 10
Jan-00	5	0	0.00%	3.01%	Base < 10
12 Mo. Total	173	4	2.31%	16.61%	

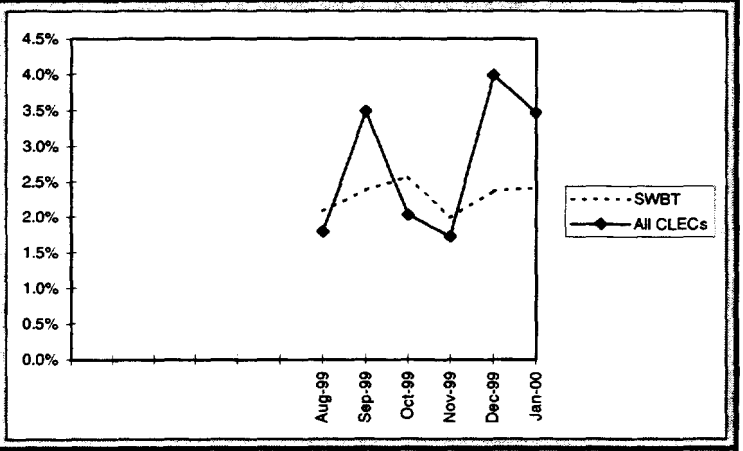


Failure Frequency (Trouble Report Rate) (%)

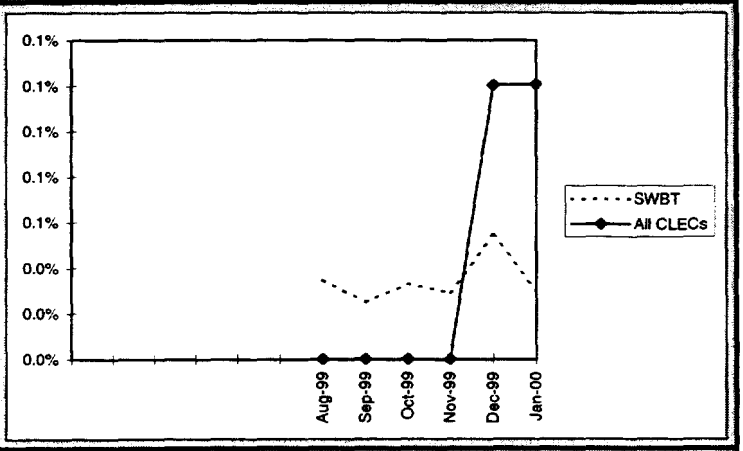
	DS3				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-99	82	0	0.00%	177.42%	-12.06
Mar-99	82	0	0.00%	136.17%	-10.57
Apr-99	55	0	0.00%	87.23%	-6.93
May-99	52	0	0.00%	75.00%	-6.24
Jun-99	48	0	0.00%	41.30%	-4.45
Jul-99	40	0	0.00%	46.67%	-4.32
Aug-99	50	0	0.00%	4.35%	-1.47
Sep-99	54	0	0.00%	4.76%	-1.60
Oct-99	53	2	3.77%	0.00%	1.27
Nov-99	0	0	n/a	6.52%	Base < 10
Dec-99	0	0	n/a	2.08%	Base < 10
Jan-00	0	0	n/a	0.00%	Base < 10
12 Mo. Total	516	2	0.39%	45.44%	



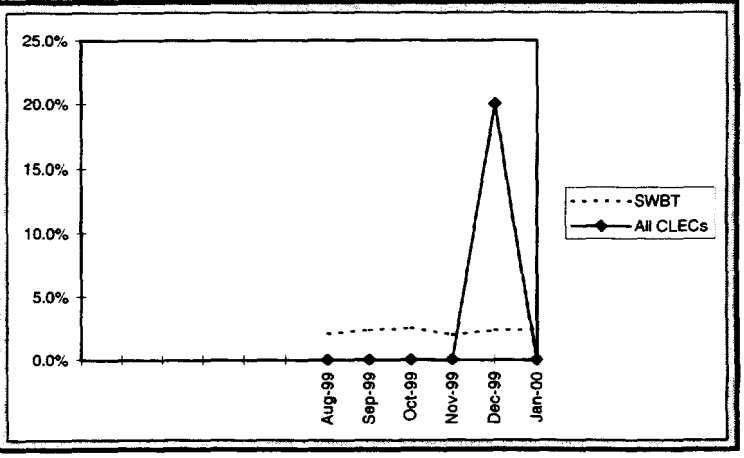
	ISDN - BRI				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	390	7	1.79%	2.08%	-0.39
Sep-99	430	15	3.49%	2.39%	1.44
Oct-99	444	9	2.03%	2.57%	-0.70
Nov-99	405	7	1.73%	1.99%	-0.37
Dec-99	401	16	3.99%	2.37%	2.06
Jan-00	404	14	3.47%	2.42%	1.33
12 Mo. Total	2,474	68	2.75%	2.30%	



	ISDN - PRI				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	605	0	0.00%	0.03%	-0.46
Sep-99	777	0	0.00%	0.02%	-0.44
Oct-99	847	0	0.00%	0.03%	-0.53
Nov-99	807	0	0.00%	0.03%	-0.48
Dec-99	831	1	0.12%	0.05%	0.81
Jan-00	828	1	0.12%	0.03%	1.48
12 Mo. Total	4,695	2	0.04%	0.03%	

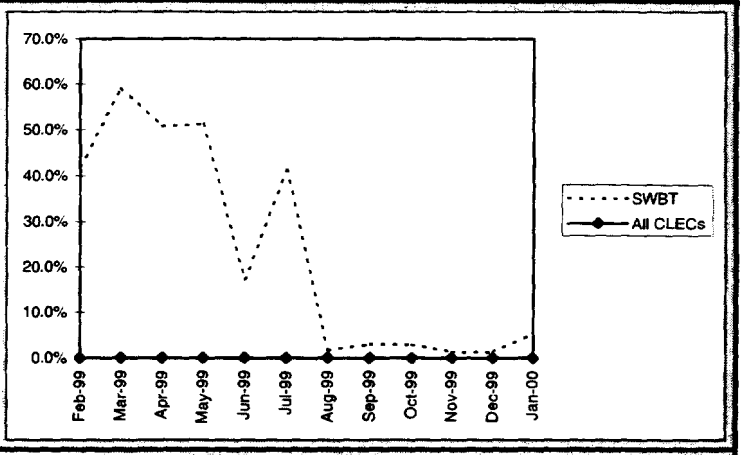


	UNE Loop and Port Combinations - ISDN				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	0	0	n/a	2.08%	Base < 10
Sep-99	0	0	n/a	2.39%	Base < 10
Oct-99	0	0	n/a	2.57%	Base < 10
Nov-99	5	0	0.00%	1.99%	Base < 10
Dec-99	5	1	20.00%	2.37%	Base < 10
Jan-00	8	0	0.00%	2.42%	Base < 10
12 Mo. Total	18	1	5.56%	2.30%	

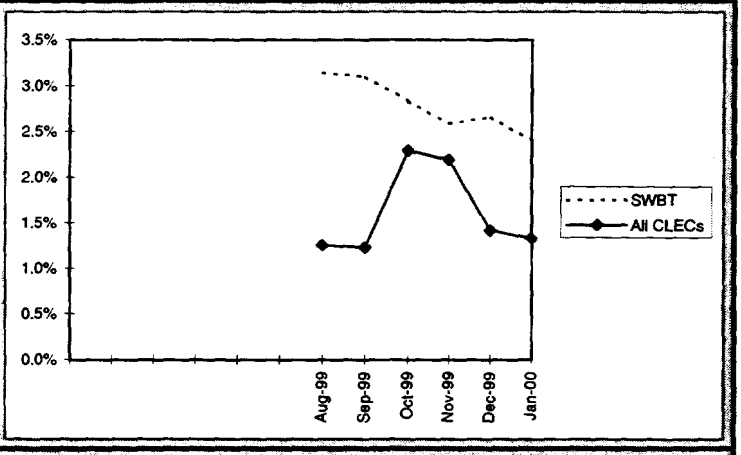


Failure Frequency (Trouble Report Rate) (%)

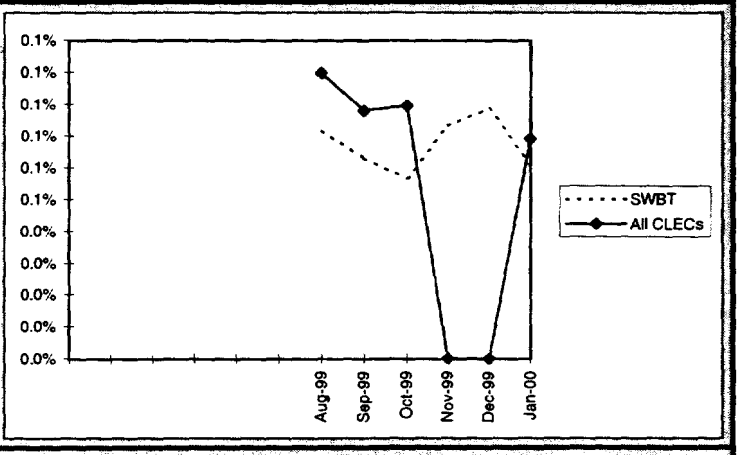
	DS3				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-99	0	0	n/a	42.03%	Base < 10
Mar-99	0	0	n/a	59.15%	Base < 10
Apr-99	0	0	n/a	50.70%	Base < 10
May-99	0	0	n/a	51.28%	Base < 10
Jun-99	0	0	n/a	17.20%	Base < 10
Jul-99	3	0	0.00%	41.43%	Base < 10
Aug-99	8	0	0.00%	1.54%	Base < 10
Sep-99	22	0	0.00%	2.99%	-0.81
Oct-99	52	0	0.00%	2.90%	-1.23
Nov-99	0	0	n/a	1.35%	Base < 10
Dec-99	0	0	n/a	1.35%	Base < 10
Jan-00	0	0	n/a	5.19%	Base < 10
12 Mo. Total	85	0	0.00%	23.12%	



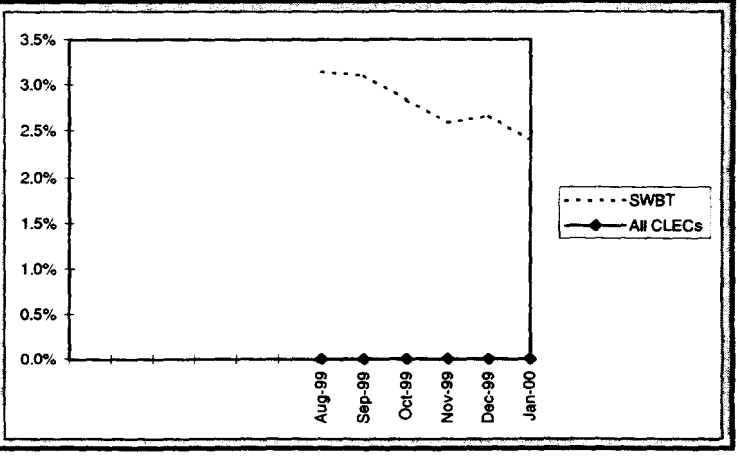
	ISDN - BRI				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	717	9	1.26%	3.14%	-2.83
Sep-99	813	10	1.23%	3.10%	-3.01
Oct-99	874	20	2.29%	2.83%	-0.94
Nov-99	913	20	2.19%	2.58%	-0.73
Dec-99	985	14	1.42%	2.66%	-2.36
Jan-00	1,050	14	1.33%	2.40%	-2.21
12 Mo. Total	5,352	87	1.63%	2.78%	



	ISDN - PRI				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	1,114	1	0.09%	0.07%	0.23
Sep-99	1,283	1	0.08%	0.06%	0.21
Oct-99	1,258	1	0.08%	0.06%	0.34
Nov-99	1,000	0	0.00%	0.07%	-0.86
Dec-99	1,357	0	0.00%	0.08%	-1.03
Jan-00	1,449	1	0.07%	0.06%	0.12
12 Mo. Total	7,461	4	0.05%	0.07%	



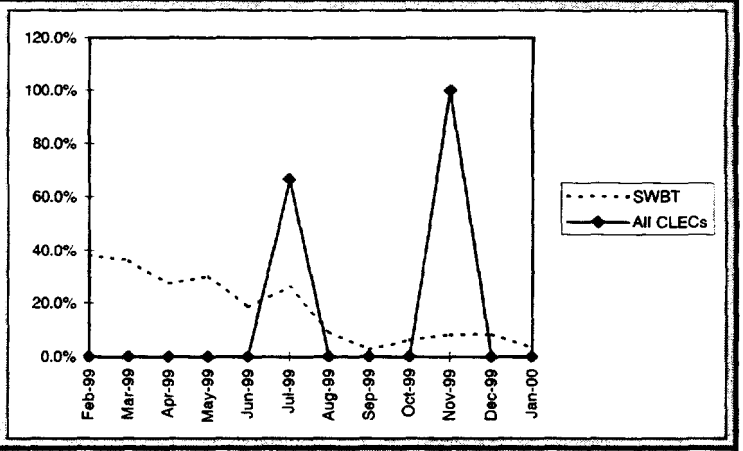
	UNE Loop and Port Combinations - ISDN				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	0	0	n/a	3.14%	Base < 10
Sep-99	0	0	n/a	3.10%	Base < 10
Oct-99	0	0	n/a	2.83%	Base < 10
Nov-99	0	0	n/a	2.58%	Base < 10
Dec-99	0	0	n/a	2.66%	Base < 10
Jan-00	0	0	n/a	2.40%	Base < 10
12 Mo. Total	0	0	n/a	2.78%	



Failure Frequency (Trouble Report Rate) (%)

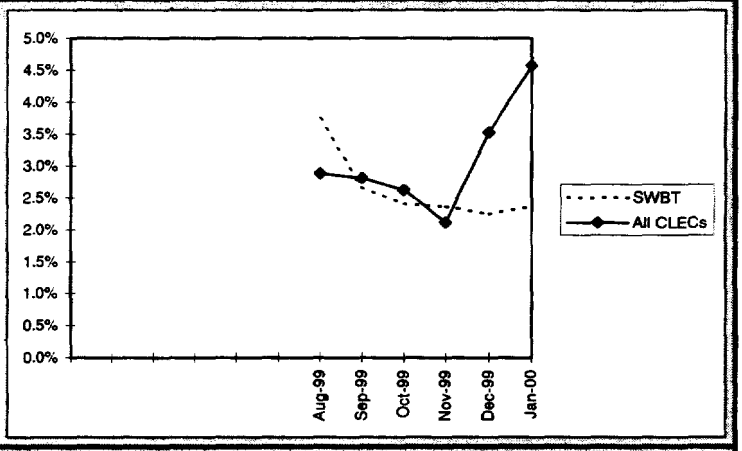
DS3

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Feb-99	2	0	0.00%	38.33%	Base < 10
Mar-99	2	0	0.00%	36.26%	Base < 10
Apr-99	3	0	0.00%	27.47%	Base < 10
May-99	3	0	0.00%	30.30%	Base < 10
Jun-99	3	0	0.00%	18.46%	Base < 10
Jul-99	3	2	66.67%	26.09%	Base < 10
Aug-99	12	0	0.00%	9.09%	-1.04
Sep-99	27	0	0.00%	2.63%	-0.84
Oct-99	50	0	0.00%	6.10%	-1.75
Nov-99	1	1	100.00%	8.24%	Base < 10
Dec-99	1	0	0.00%	8.33%	Base < 10
Jan-00	1	0	0.00%	3.26%	Base < 10
12 Mo. Total	108	3	2.78%	17.71%	



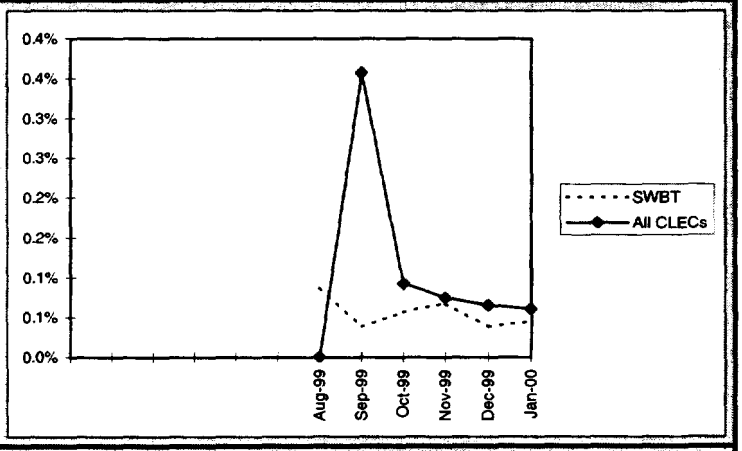
ISDN - BRI

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Aug-99	520	15	2.88%	3.74%	-1.00
Sep-99	569	16	2.81%	2.66%	0.22
Oct-99	648	17	2.62%	2.40%	0.36
Nov-99	707	15	2.12%	2.37%	-0.43
Dec-99	794	28	3.53%	2.25%	2.35
Jan-00	810	37	4.57%	2.37%	3.97
12 Mo. Total	4,048	128	3.16%	2.62%	



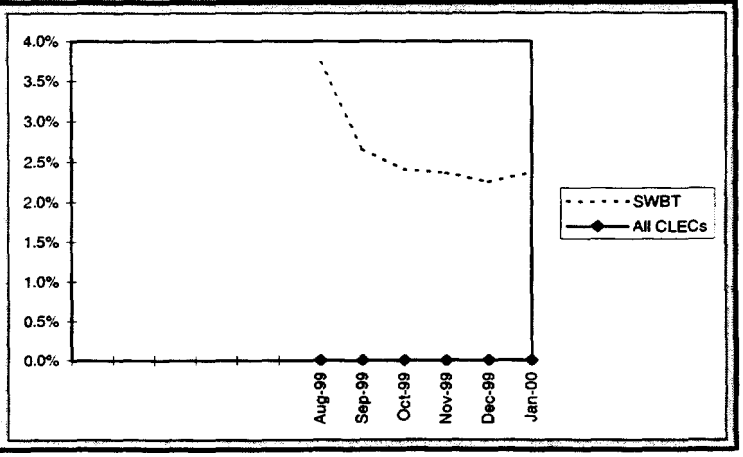
ISDN - PRI

	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Aug-99	727	0	0.00%	0.09%	-0.80
Sep-99	840	3	0.36%	0.04%	4.60
Oct-99	1,084	1	0.09%	0.06%	0.49
Nov-99	1,351	1	0.07%	0.07%	0.09
Dec-99	1,544	1	0.06%	0.04%	0.53
Jan-00	1,653	1	0.06%	0.05%	0.29
12 Mo. Total	7,199	7	0.10%	0.05%	



UNE Loop and Port Combinations - ISDN

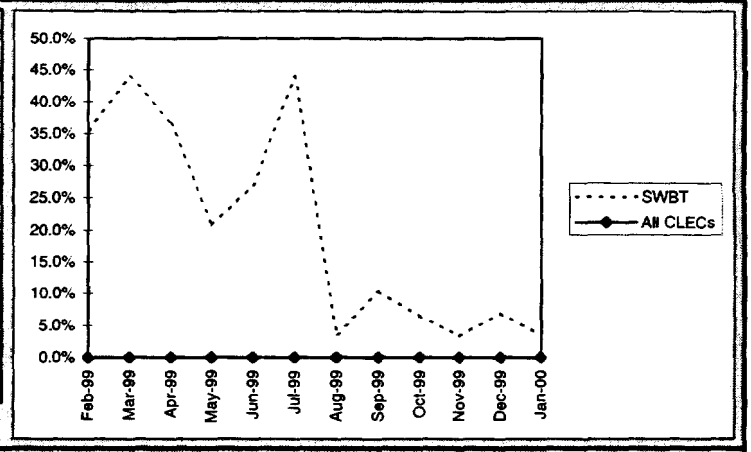
	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Aug-99	0	0	n/a	3.74%	Base < 10
Sep-99	0	0	n/a	2.66%	Base < 10
Oct-99	0	0	n/a	2.40%	Base < 10
Nov-99	0	0	n/a	2.37%	Base < 10
Dec-99	0	0	n/a	2.25%	Base < 10
Jan-00	0	0	n/a	2.37%	Base < 10
12 Mo. Total	0	0	n/a	2.62%	



Failure Frequency (Trouble Report Rate) (%)

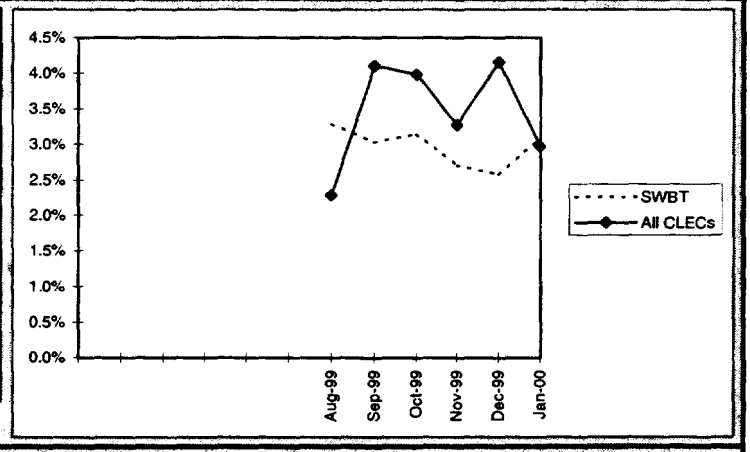
DS3

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Feb-99	0	0	n/a	35.48%	Base < 10
Mar-99	0	0	n/a	43.90%	Base < 10
Apr-99	0	0	n/a	36.59%	Base < 10
May-99	1	0	0.00%	20.83%	Base < 10
Jun-99	1	0	0.00%	26.92%	Base < 10
Jul-99	1	0	0.00%	44.00%	Base < 10
Aug-99	1	0	0.00%	3.57%	Base < 10
Sep-99	1	0	0.00%	10.34%	Base < 10
Oct-99	3	0	0.00%	6.45%	Base < 10
Nov-99	0	0	n/a	3.33%	Base < 10
Dec-99	0	0	n/a	6.90%	Base < 10
Jan-00	0	0	n/a	3.45%	Base < 10
12 Mo. Total	8	0	0.00%	21.13%	



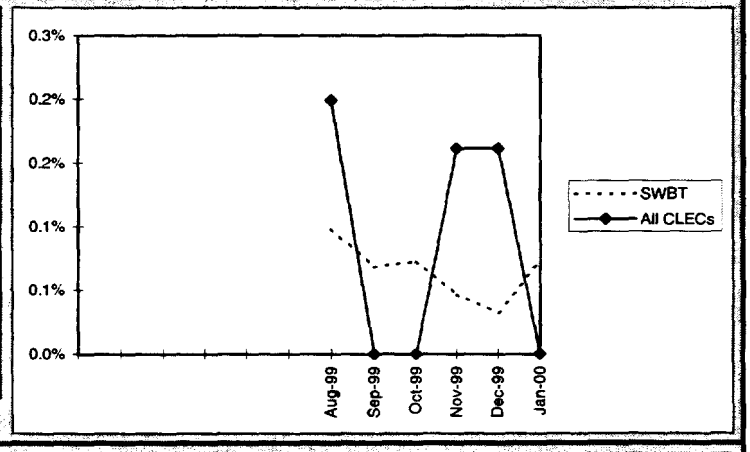
ISDN - BRI

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	350	8	2.29%	3.28%	-1.02
Sep-99	390	16	4.10%	3.02%	1.20
Oct-99	427	17	3.98%	3.14%	0.95
Nov-99	428	14	3.27%	2.70%	0.70
Dec-99	457	19	4.16%	2.57%	2.04
Jan-00	472	14	2.97%	3.09%	-0.15
12 Mo. Total	2,524	88	3.49%	2.97%	



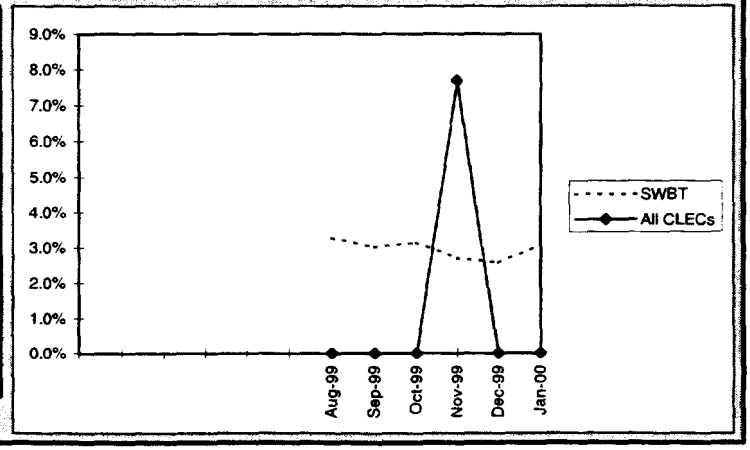
ISDN - PRI

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	503	1	0.20%	0.10%	0.71
Sep-99	574	0	0.00%	0.07%	-0.63
Oct-99	598	0	0.00%	0.07%	-0.66
Nov-99	620	1	0.16%	0.05%	1.30
Dec-99	620	1	0.16%	0.03%	1.73
Jan-00	644	0	0.00%	0.07%	-0.68
12 Mo. Total	3,559	3	0.08%	0.06%	



UNE Loop and Port Combinations - ISDN

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	Trouble Report Rate	Trouble Report Rate	Z-Value
Aug-99	0	0	n/a	3.28%	Base < 10
Sep-99	0	0	n/a	3.02%	Base < 10
Oct-99	0	0	n/a	3.14%	Base < 10
Nov-99	13	1	7.69%	2.70%	1.09
Dec-99	12	0	0.00%	2.57%	-0.56
Jan-00	14	0	0.00%	3.09%	-0.66
12 Mo. Total	39	1	2.56%	2.97%	



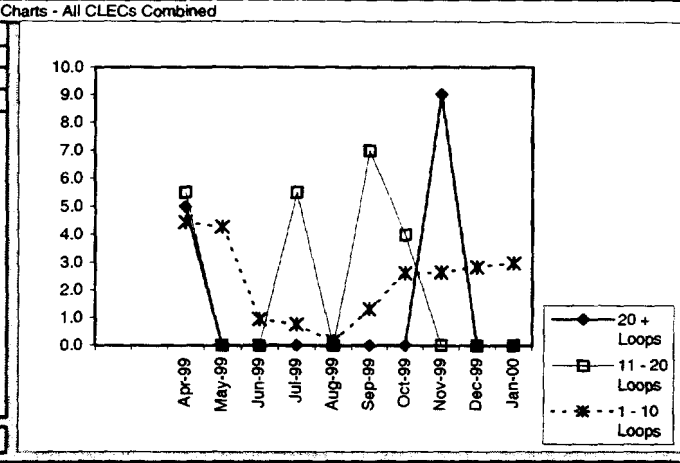
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

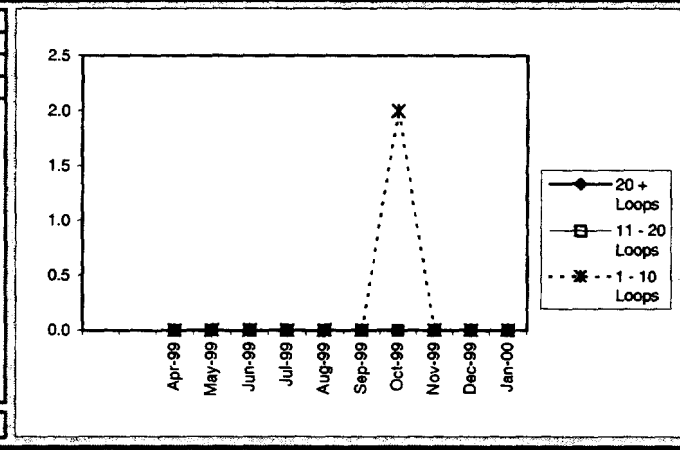
8.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	67	4.4	2	5.5	1	5.0
May-99	29	4.3	0	n/a	0	n/a
Jun-99	18	0.9	0	n/a	0	n/a
Jul-99	12	0.8	4	5.5	0	n/a
Aug-99	7	0.1	0	n/a	0	n/a
Sep-99	25	1.3	1	7.0	0	n/a
Oct-99	129	2.6	1	4.0	0	n/a
Nov-99	185	2.6	0	n/a	1	9.0
Dec-99	166	2.8	0	n/a	0	n/a
Jan-00	240	3.0	0	n/a	0	n/a
12 Mo. Total	878	2.8	8	5.5	2	7.0



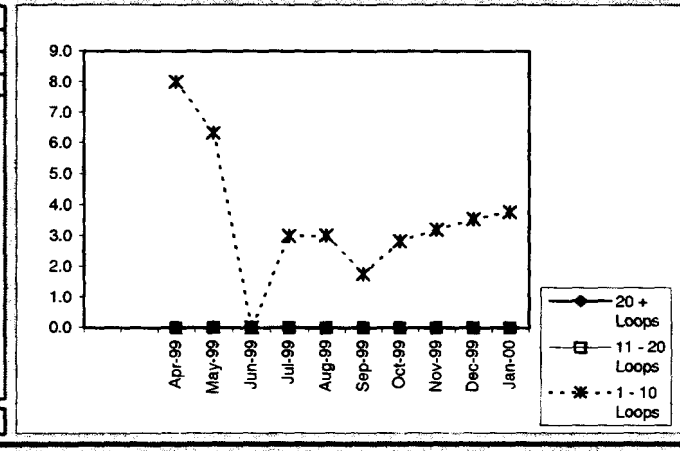
5.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	1	2.0	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	2.0	0	n/a	0	n/a



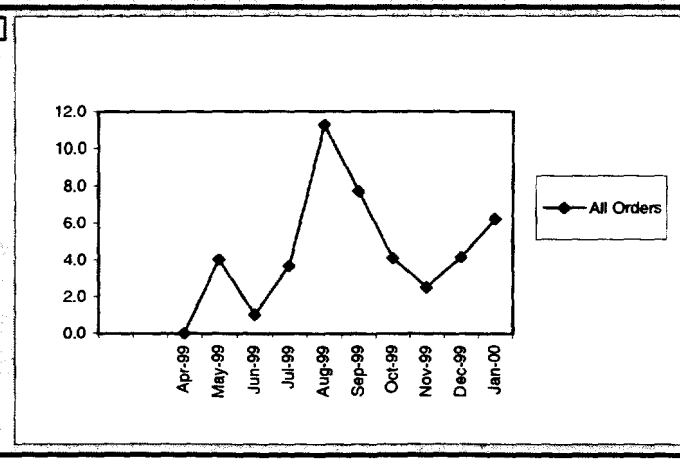
BRI Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	1	8.0	0	n/a	0	n/a
May-99	3	6.3	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	3	3.0	0	n/a	0	n/a
Aug-99	4	3.0	0	n/a	0	n/a
Sep-99	16	1.8	0	n/a	0	n/a
Oct-99	11	2.8	0	n/a	0	n/a
Nov-99	16	3.2	0	n/a	0	n/a
Dec-99	15	3.5	0	n/a	0	n/a
Jan-00	21	3.8	0	n/a	0	n/a
12 Mo. Total	90	3.2	0	n/a	0	n/a



DS1 Loop

	All Orders (Target = 3 Days)	
	# Orders	Avg. Days
Apr-99	0	n/a
May-99	1	4.0
Jun-99	1	1.0
Jul-99	6	3.7
Aug-99	4	11.3
Sep-99	7	7.7
Oct-99	10	4.1
Nov-99	14	2.5
Dec-99	7	4.1
Jan-00	10	6.2
12 Mo. Total	60	4.9



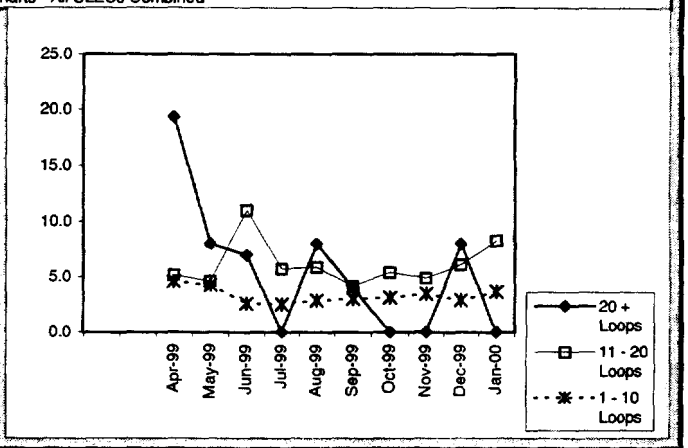
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

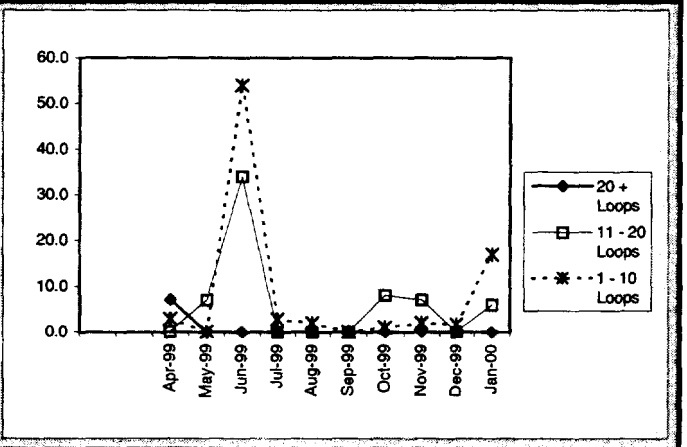
8.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	45	4.6	14	5.1	3	19.3
May-99	42	4.3	5	4.6	1	8.0
Jun-99	45	2.6	10	11.0	3	7.0
Jul-99	46	2.5	7	5.7	0	n/a
Aug-99	72	2.9	8	5.9	2	8.0
Sep-99	262	3.0	8	4.1	1	4.0
Oct-99	119	3.1	5	5.4	0	n/a
Nov-99	403	3.5	8	4.9	0	n/a
Dec-99	233	2.9	9	6.1	1	8.0
Jan-00	145	3.6	7	8.3	0	n/a
12 Mo. Total	1,412	3.2	81	6.2	11	10.5



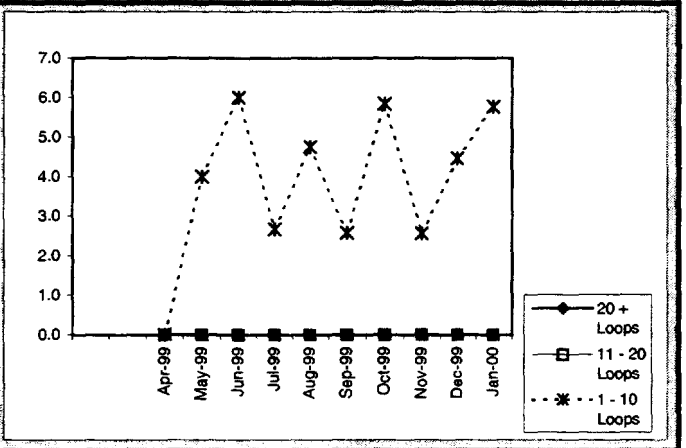
5.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	6	2.8	0	n/a	1	7.0
May-99	0	n/a	1	7.0	0	n/a
Jun-99	1	54.0	1	34.0	0	n/a
Jul-99	5	2.8	0	n/a	0	n/a
Aug-99	4	2.0	0	n/a	0	n/a
Sep-99	1	0	0	n/a	0	n/a
Oct-99	2	1.0	2	8.0	0	n/a
Nov-99	7	2.0	1	7.0	0	n/a
Dec-99	6	1.7	0	n/a	0	n/a
Jan-00	5	17.0	1	6.0	0	n/a
12 Mo. Total	37	5.5	6	11.7	1	7.0



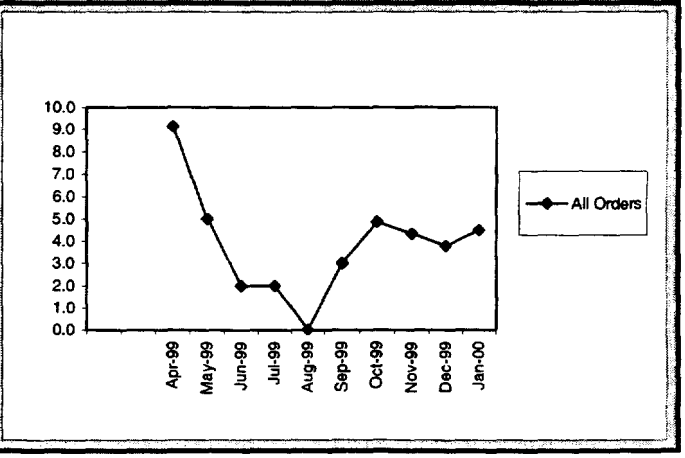
BRI Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	2	4.0	0	n/a	0	n/a
Jun-99	1	6.0	0	n/a	0	n/a
Jul-99	3	2.7	0	n/a	0	n/a
Aug-99	20	4.8	0	n/a	0	n/a
Sep-99	33	2.6	0	n/a	0	n/a
Oct-99	24	5.8	0	n/a	0	n/a
Nov-99	9	2.6	0	n/a	0	n/a
Dec-99	33	4.5	0	n/a	0	n/a
Jan-00	26	5.8	0	n/a	0	n/a
12 Mo. Total	151	4.4	0	n/a	0	n/a



DS1 Loop

	All Orders (Target = 3 Days)	
	# Orders	Avg. Days
Apr-99	8	9.1
May-99	1	5.0
Jun-99	2	2.0
Jul-99	4	2.0
Aug-99	0	n/a
Sep-99	3	3.0
Oct-99	8	4.9
Nov-99	9	4.3
Dec-99	14	3.8
Jan-00	2	4.5
12 Mo. Total	51	4.7



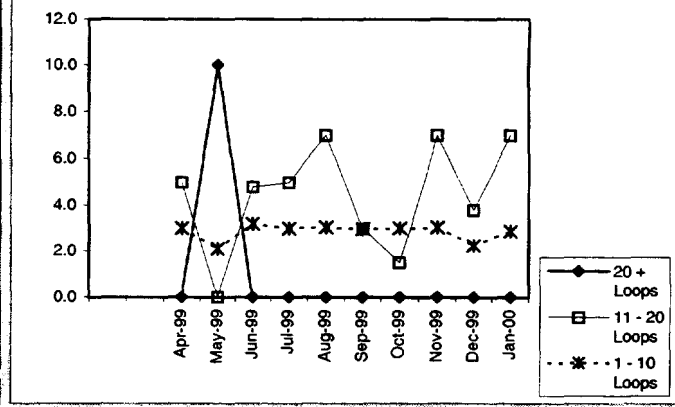
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

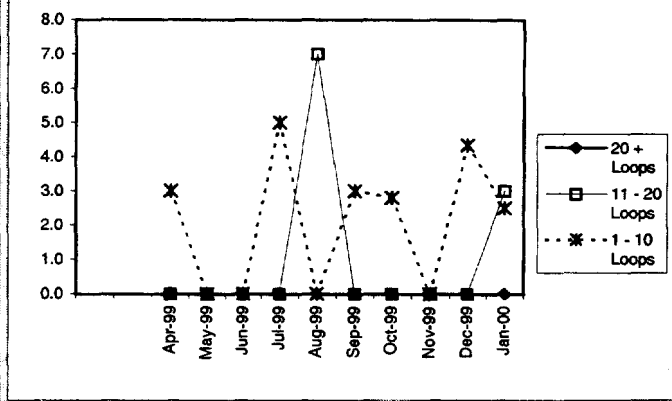
8.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	1	3.0	1	5.0	0	n/a
May-99	10	2.1	0	n/a	1	10.0
Jun-99	26	3.2	5	4.8	0	n/a
Jul-99	35	3.0	3	5.0	0	n/a
Aug-99	135	3.1	2	7.0	0	n/a
Sep-99	313	3.0	2	3.0	0	n/a
Oct-99	296	3.0	2	1.5	0	n/a
Nov-99	466	3.1	2	7.0	0	n/a
Dec-99	645	2.2	5	3.8	0	n/a
Jan-00	180	2.9	4	7.0	0	n/a
12 Mo. Total	2,107	2.8	26	4.9	1	10.0



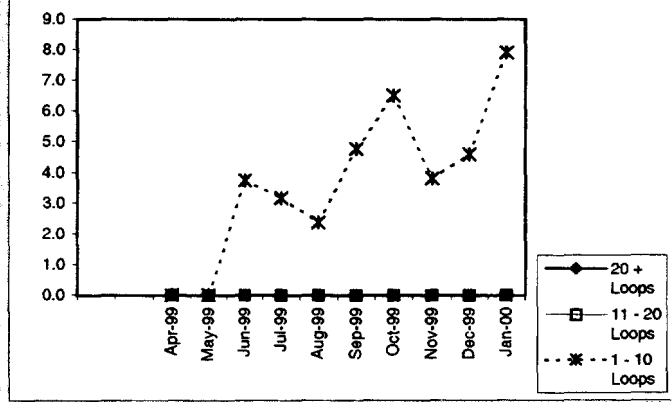
5.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	1	3.0	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	1	5.0	0	n/a	0	n/a
Aug-99	0	n/a	1	7.0	0	n/a
Sep-99	2	3.0	0	n/a	0	n/a
Oct-99	5	2.8	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	3	4.3	0	n/a	0	n/a
Jan-00	2	2.5	1	3.0	0	n/a
12 Mo. Total	14	3.3	2	5.0	0	n/a



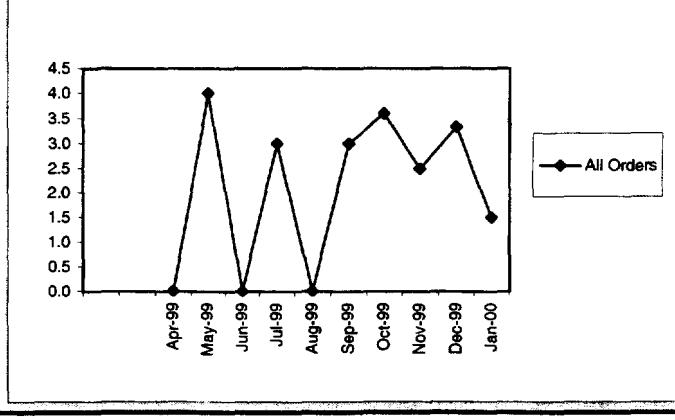
BRI Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	4	3.8	0	n/a	0	n/a
Jul-99	6	3.2	0	n/a	0	n/a
Aug-99	8	2.4	0	n/a	0	n/a
Sep-99	17	4.8	0	n/a	0	n/a
Oct-99	10	6.5	0	n/a	0	n/a
Nov-99	10	3.8	0	n/a	0	n/a
Dec-99	48	4.6	0	n/a	0	n/a
Jan-00	73	7.9	0	n/a	0	n/a
12 Mo. Total	176	5.9	0	n/a	0	n/a



DS1 Loop

	All Orders (Target = 3 Days)	
	# Orders	Avg. Days
Apr-99	0	n/a
May-99	1	4.0
Jun-99	0	n/a
Jul-99	1	3.0
Aug-99	0	n/a
Sep-99	2	3.0
Oct-99	5	3.6
Nov-99	4	2.5
Dec-99	6	3.3
Jan-00	6	1.5
12 Mo. Total	25	2.8



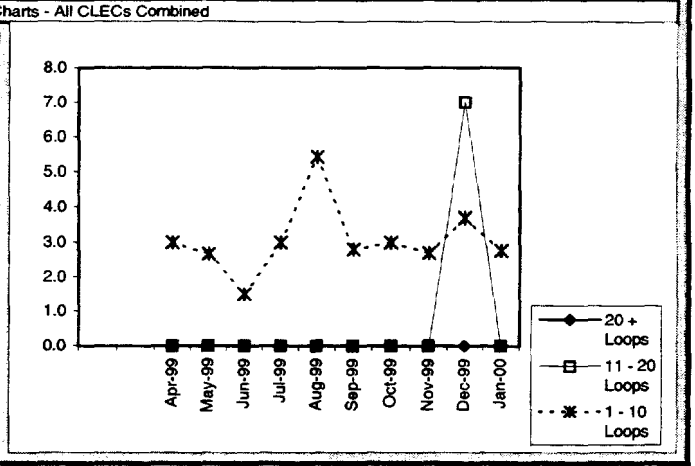
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

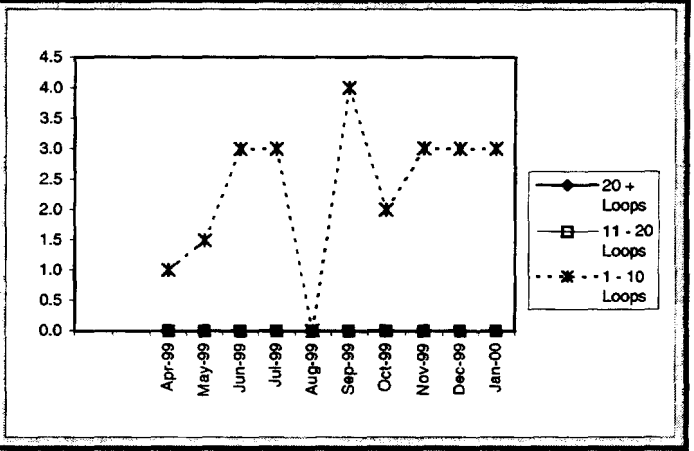
8.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	1	3.0	0	n/a	0	n/a
May-99	3	2.7	0	n/a	0	n/a
Jun-99	2	1.5	0	n/a	0	n/a
Jul-99	1	3.0	0	n/a	0	n/a
Aug-99	7	5.4	0	n/a	0	n/a
Sep-99	5	2.8	0	n/a	0	n/a
Oct-99	7	3.0	0	n/a	0	n/a
Nov-99	13	2.7	0	n/a	0	n/a
Dec-99	17	3.7	1	7.0	0	n/a
Jan-00	13	2.8	0	n/a	0	n/a
12 Mo. Total	69	3.2	1	7.0	0	n/a



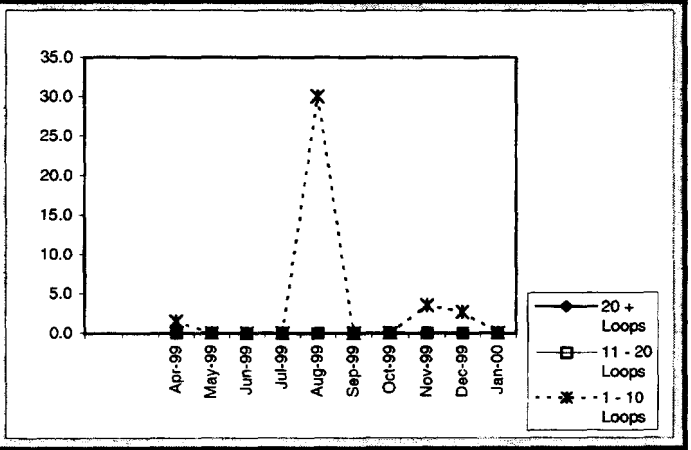
5.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	3	1.0	0	n/a	0	n/a
May-99	2	1.5	0	n/a	0	n/a
Jun-99	1	3.0	0	n/a	0	n/a
Jul-99	2	3.0	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	3	4.0	0	n/a	0	n/a
Oct-99	2	2.0	0	n/a	0	n/a
Nov-99	3	3.0	0	n/a	0	n/a
Dec-99	4	3.0	0	n/a	0	n/a
Jan-00	1	3.0	0	n/a	0	n/a
12 Mo. Total	21	2.6	0	n/a	0	n/a



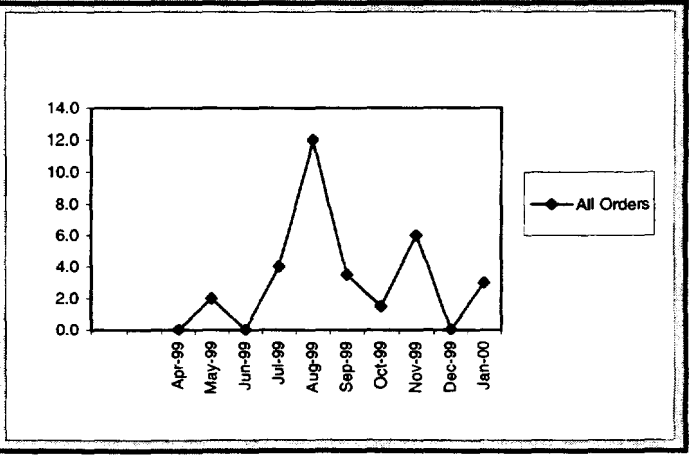
BRI Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Apr-99	2	1.5	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	1	30.0	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	4	3.5	0	n/a	0	n/a
Dec-99	6	2.7	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	13	4.8	0	n/a	0	n/a



DS1 Loop

	All Orders (Target = 3 Days)	
	# Orders	Avg. Days
Apr-99	0	n/a
May-99	4	2.0
Jun-99	1	0
Jul-99	1	4.0
Aug-99	2	12.0
Sep-99	2	3.5
Oct-99	2	1.5
Nov-99	4	6.0
Dec-99	0	n/a
Jan-00	7	3.0
12 Mo. Total	23	4.0



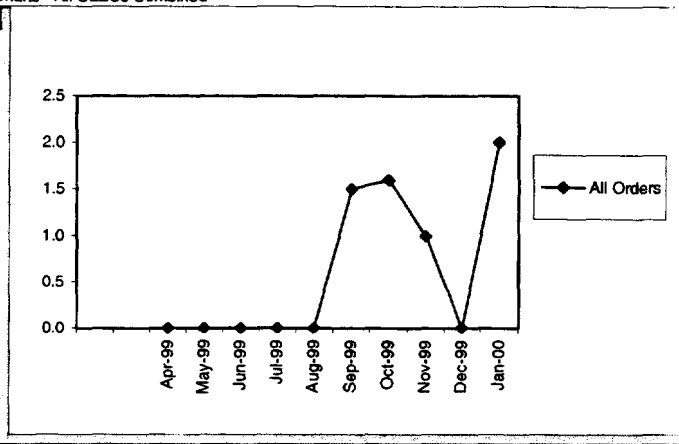
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

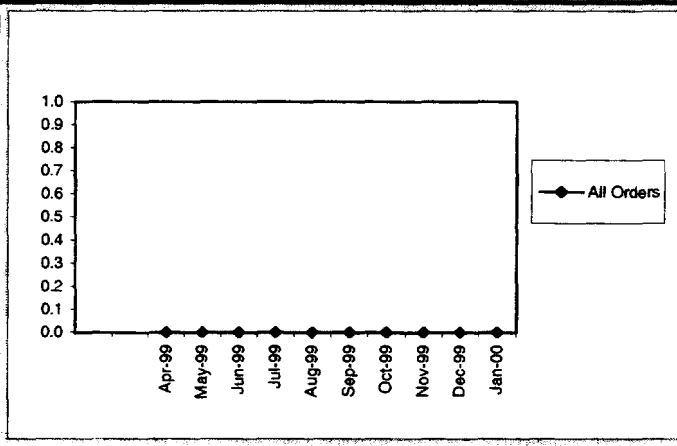
Analog Line Port

	All Orders (Target = 2 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	2	1.5
Oct-99	20	1.6
Nov-99	4	1.0
Dec-99	0	n/a
Jan-00	1	2.0
12 Mo. Total	27	1.5



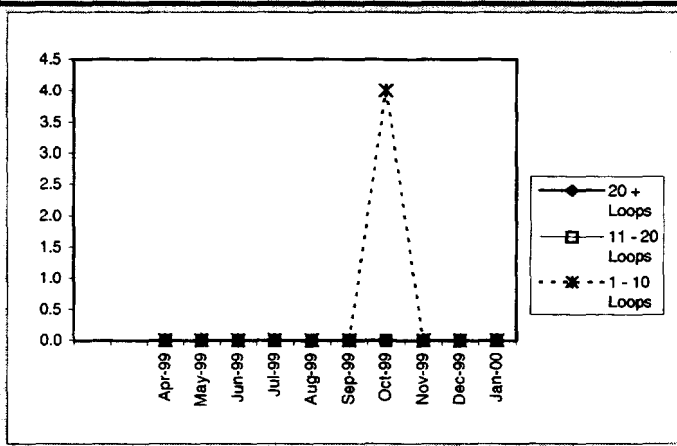
Analog Trunk Port

	All Orders (Target = 3 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
Jan-00	0	n/a
12 Mo. Total	0	n/a



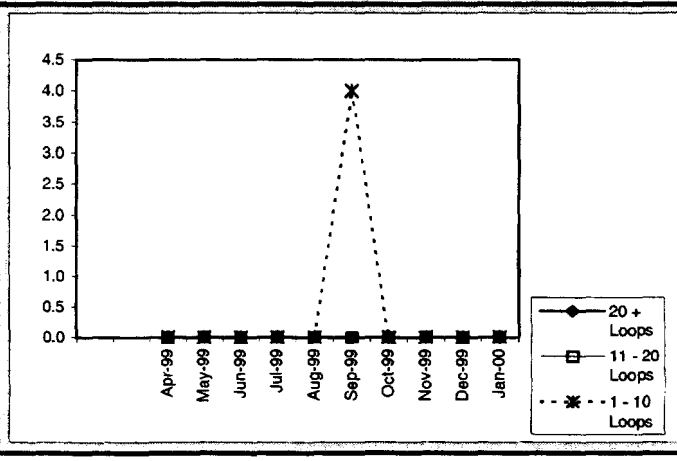
DS1 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	1	4.0	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	4.0	0	n/a	0	n/a



DS3 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	1	4.0	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	4.0	0	n/a	0	n/a



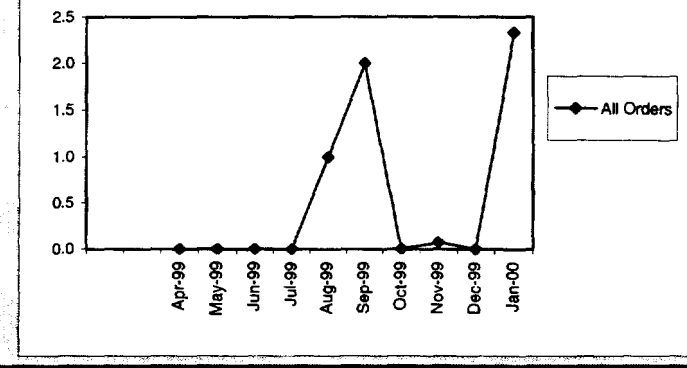
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

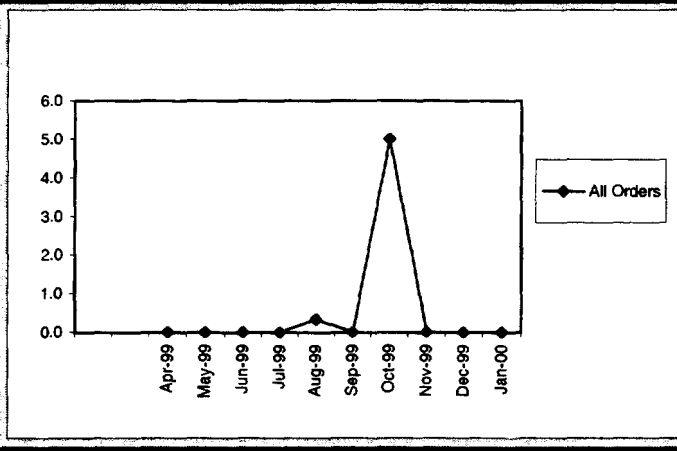
Analog Line Port

	All Orders (Target = 2 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	6	1.0
Sep-99	1	2.0
Oct-99	1	0
Nov-99	14	0.1
Dec-99	0	n/a
Jan-00	3	2.3
12 Mo. Total	25	0.6



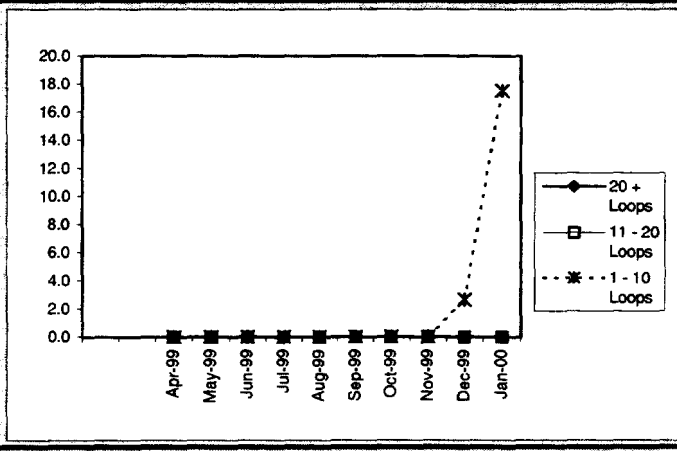
Analog Trunk Port

	All Orders (Target = 3 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	9	0.3
Sep-99	0	n/a
Oct-99	3	5.0
Nov-99	0	n/a
Dec-99	0	n/a
Jan-00	0	n/a
12 Mo. Total	12	1.5



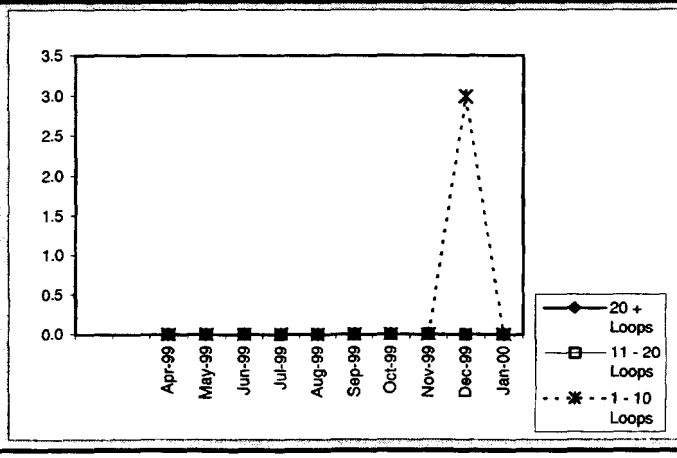
DS1 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	6	2.7	0	n/a	0	n/a
Jan-00	2	17.5	0	n/a	0	n/a
12 Mo. Total	8	6.4	0	n/a	0	n/a



DS3 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	1	3.0	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	3.0	0	n/a	0	n/a



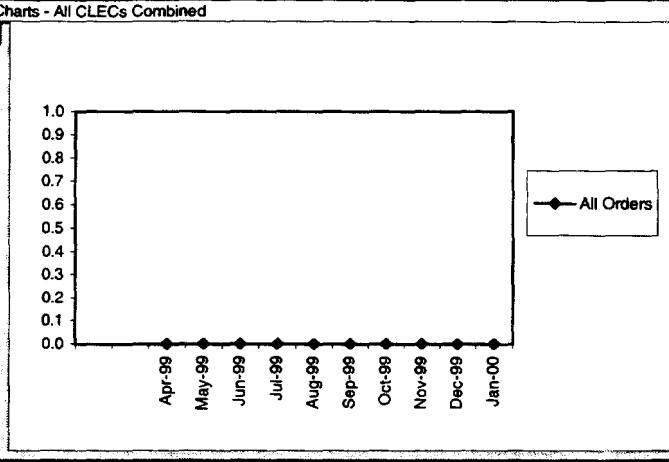
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

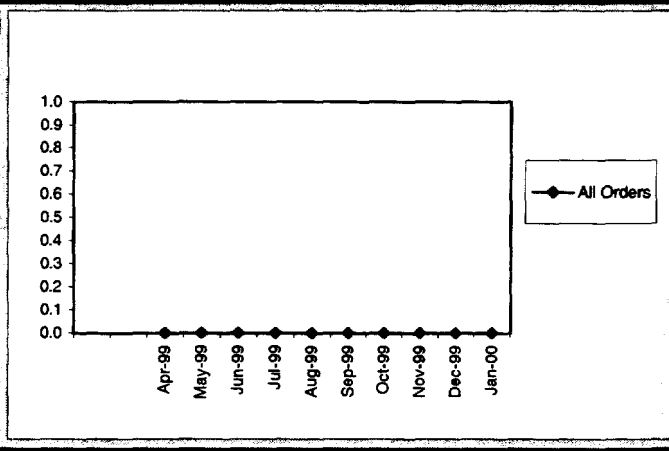
Analog Line Port

	All Orders (Target = 2 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
Jan-00	0	n/a
12 Mo. Total	0	n/a



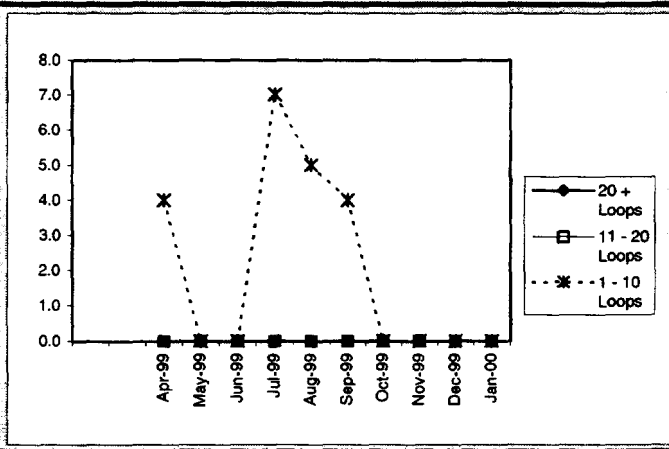
Analog Trunk Port

	All Orders (Target = 3 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
Jan-00	0	n/a
12 Mo. Total	0	n/a



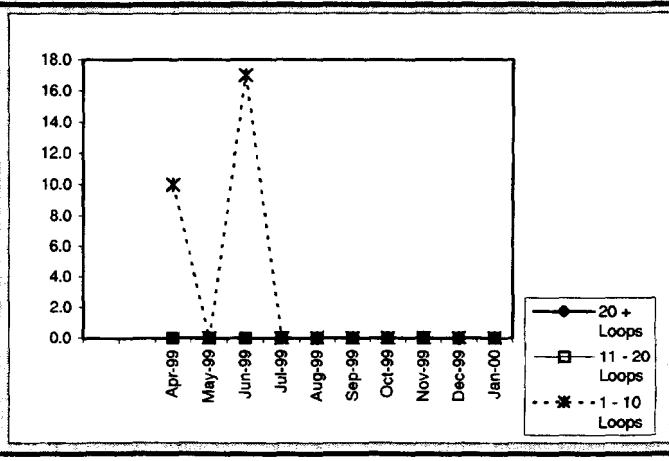
DS1 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	1	4.0	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	1	7.0	0	n/a	0	n/a
Aug-99	2	5.0	0	n/a	0	n/a
Sep-99	1	4.0	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	5	5.0	0	n/a	0	n/a



DS3 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	1	10.0	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	1	17.0	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	2	13.5	0	n/a	0	n/a



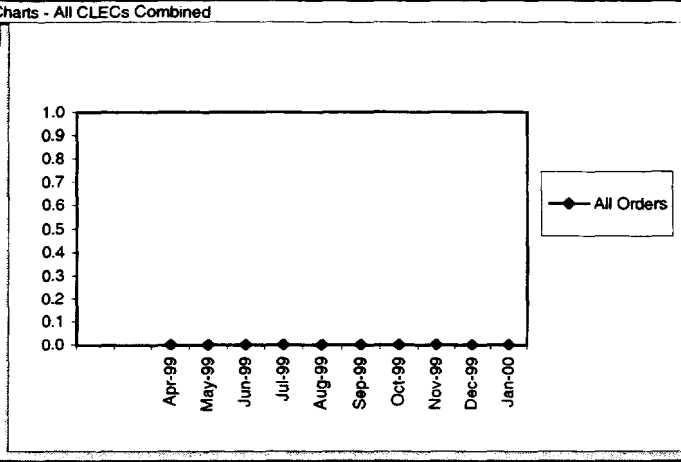
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement No. 55

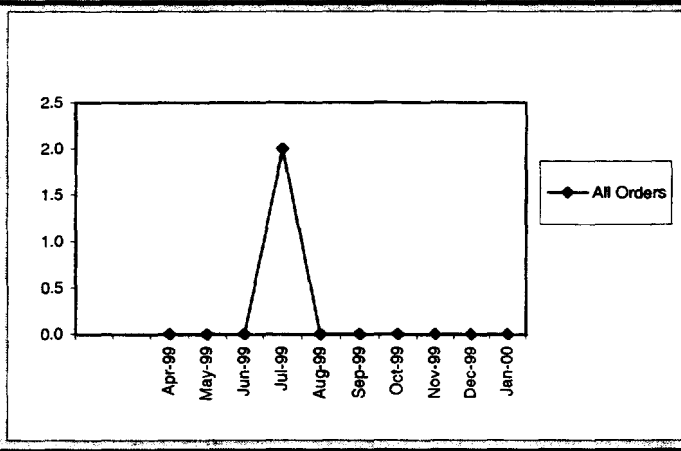
Analog Line Port

	All Orders (Target = 2 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	0	n/a
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	1	0
Jan-00	0	n/a
12 Mo. Total	1	0



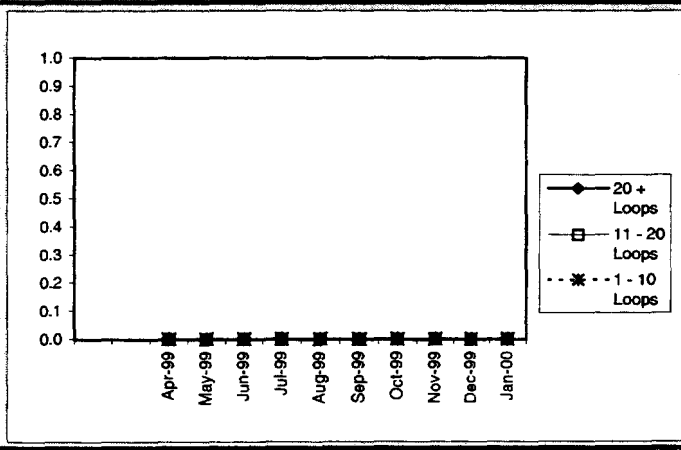
Analog Trunk Port

	All Orders (Target = 3 Days) # Orders	Avg. Days
Apr-99	0	n/a
May-99	0	n/a
Jun-99	0	n/a
Jul-99	3	2.0
Aug-99	0	n/a
Sep-99	0	n/a
Oct-99	0	n/a
Nov-99	0	n/a
Dec-99	0	n/a
Jan-00	0	n/a
12 Mo. Total	3	2.0



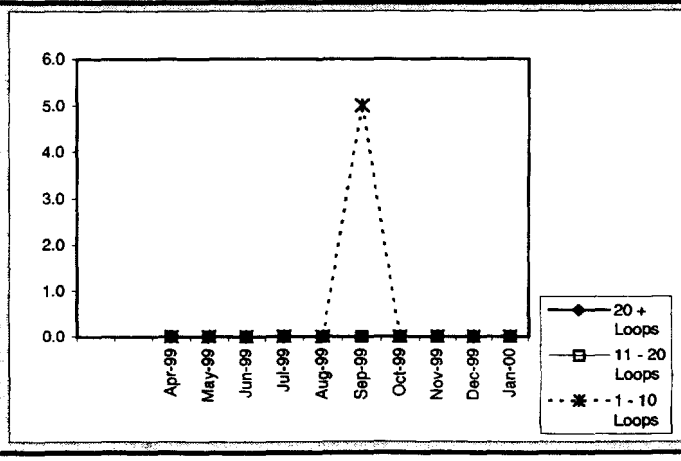
DS1 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	0	n/a	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	0	n/a	0	n/a	0	n/a



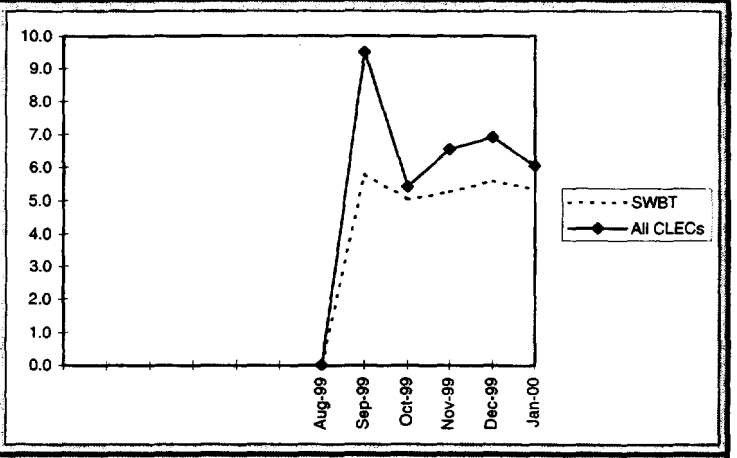
DS3 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days) # Orders	Avg. Days	11-20 Circuits (Target = 5 Days) # Orders	Avg. Days	20 + Circuits (Negotiated Target) # Orders	Avg. Days
Apr-99	0	n/a	0	n/a	0	n/a
May-99	0	n/a	0	n/a	0	n/a
Jun-99	0	n/a	0	n/a	0	n/a
Jul-99	0	n/a	0	n/a	0	n/a
Aug-99	0	n/a	0	n/a	0	n/a
Sep-99	1	5.0	0	n/a	0	n/a
Oct-99	0	n/a	0	n/a	0	n/a
Nov-99	0	n/a	0	n/a	0	n/a
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	5.0	0	n/a	0	n/a

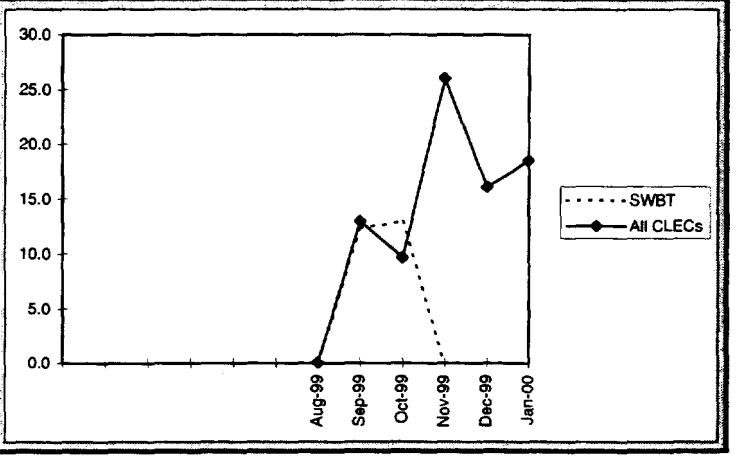


Average Installation Interval - DSL

Measurement No. 55.1	Requires No Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	4	9.50	5.79	Base < 10
Oct-99	14	5.43	5.05	0.34
Nov-99	52	6.56	5.27	1.81
Dec-99	38	6.92	5.60	1.64
Jan-00	47	6.06	5.36	0.88
12 Mo. Total	155	6.47	5.43	

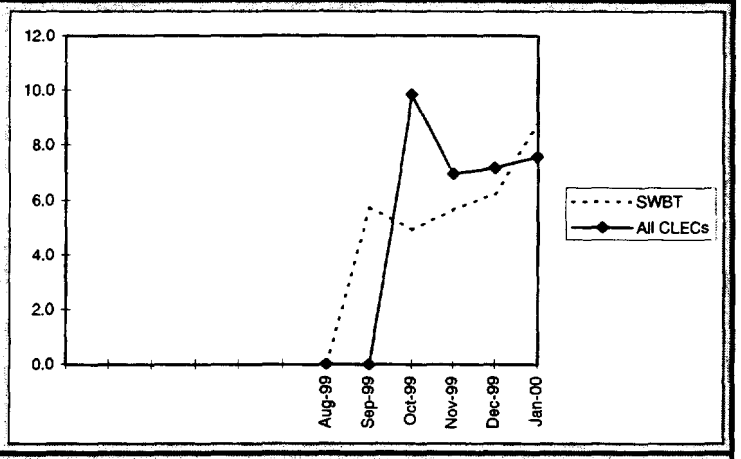


	Requires Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	1	13.00	12.33	Base < 10
Oct-99	3	9.67	13.00	Base < 10
Nov-99	5	26.00	n/a	Base < 10
Dec-99	9	16.11	n/a	Base < 10
Jan-00	4	18.50	n/a	Base < 10
12 Mo. Total	22	17.77	12.50	

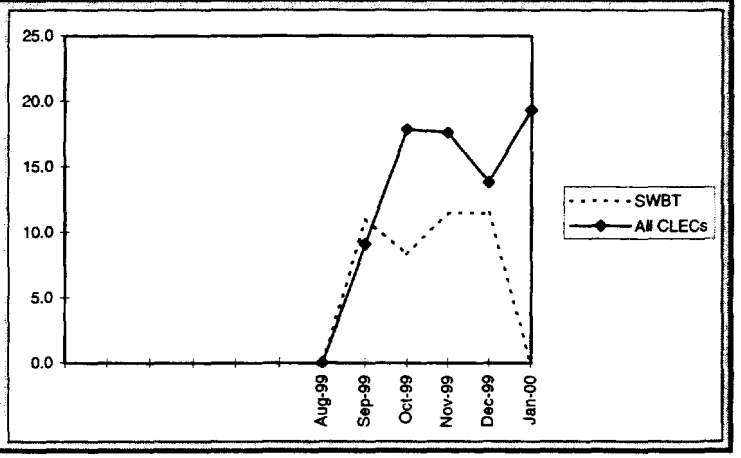


Average Installation Interval - DSL

Measurement No. 55.1	Requires No Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	5.75	Base < 10
Oct-99	6	9.83	4.94	Base < 10
Nov-99	86	6.97	5.67	2.22
Dec-99	150	7.18	6.24	1.94
Jan-00	180	7.58	8.75	-1.32
12 Mo. Total	422	7.35	6.34	



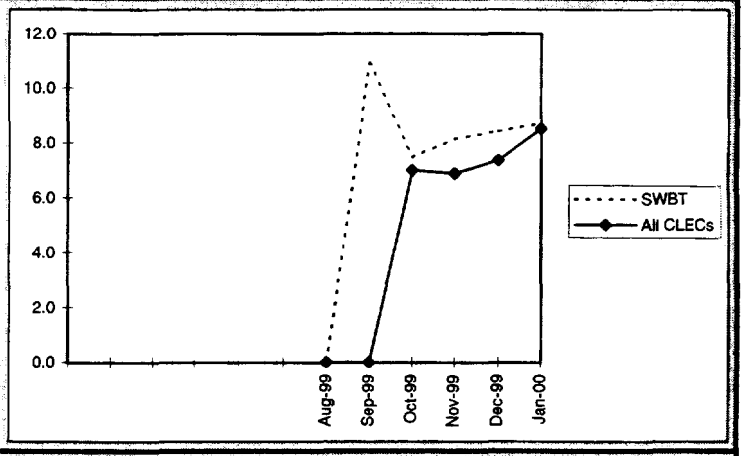
	Requires Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	9	9.11	11.00	Base < 10
Oct-99	15	17.87	8.33	5.74
Nov-99	12	17.58	11.50	5.31
Dec-99	21	13.81	11.50	0.89
Jan-00	11	19.36	n/a	n/a
12 Mo. Total	68	15.65	10.25	



Average Installation Interval - DSL

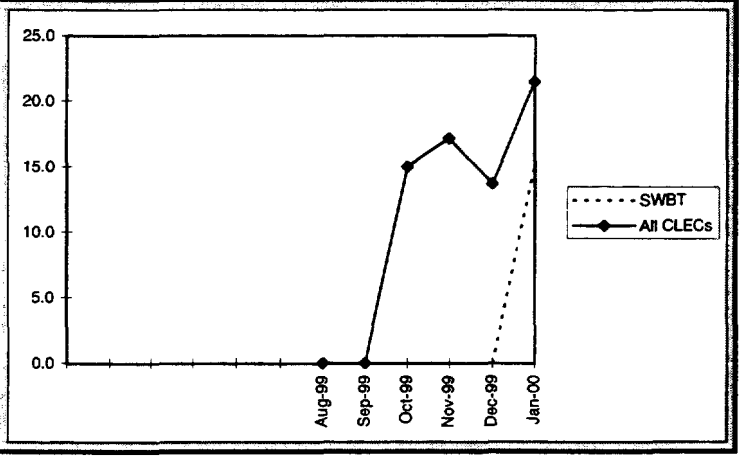
Requires No Conditioning

Measurement No. 55.1	All CLECs No. of Orders	All CLECs Avg. Interval (Days)	SWBT Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	10.93	Base < 10
Oct-99	1	7.00	7.47	Base < 10
Nov-99	80	6.89	8.15	-2.16
Dec-99	86	7.37	8.42	-1.78
Jan-00	102	8.52	8.72	-0.23
12 Mo. Total	269	7.66	8.80	



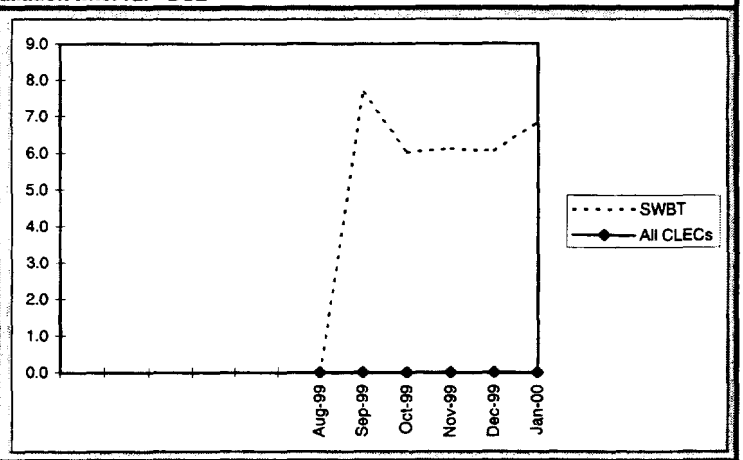
Requires Conditioning

	All CLECs No. of Orders	All CLECs Avg. Interval (Days)	SWBT Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	1	15.00	n/a	Base < 10
Nov-99	6	17.17	n/a	Base < 10
Dec-99	16	13.69	n/a	n/a
Jan-00	18	21.44	15.00	6.27
12 Mo. Total	41	17.63	15.00	

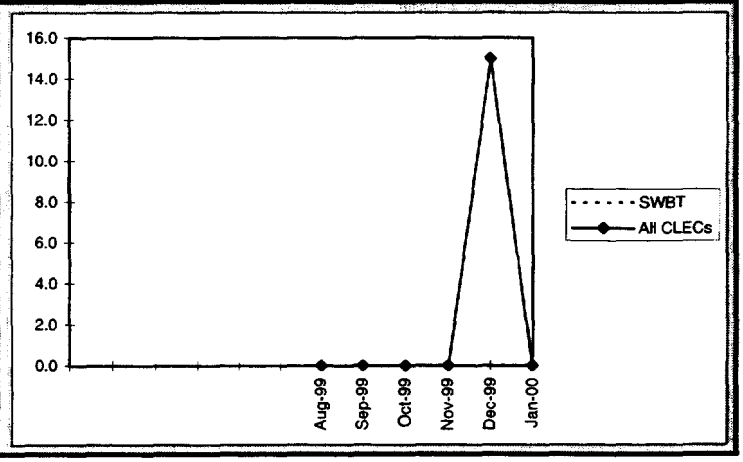


Average Installation Interval - DSL

Measurement No. 55.1	Requires No Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	7.64	Base < 10
Oct-99	0	n/a	6.02	Base < 10
Nov-99	0	n/a	6.12	Base < 10
Dec-99	0	n/a	6.06	Base < 10
Jan-00	0	n/a	6.84	Base < 10
12 Mo. Total	0	n/a	6.52	



	Requires Conditioning			
	All CLECs		SWBT	
	No. of Orders	Avg. Interval (Days)	Avg. Interval (Days)	Z-Value
Aug-99	0	n/a	n/a	Base < 10
Sep-99	0	n/a	n/a	Base < 10
Oct-99	0	n/a	n/a	Base < 10
Nov-99	0	n/a	n/a	Base < 10
Dec-99	1	15.00	n/a	Base < 10
Jan-00	0	n/a	n/a	Base < 10
12 Mo. Total	1	15.00	n/a	



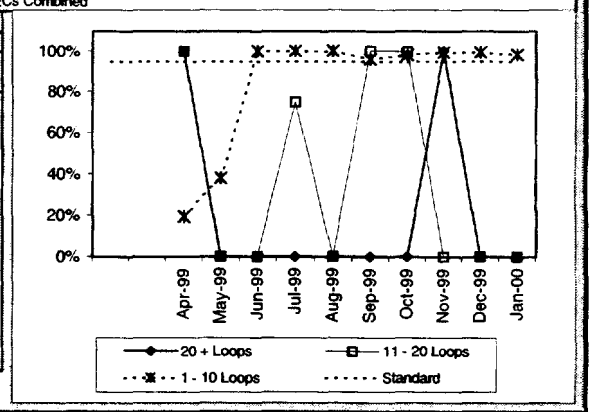
Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

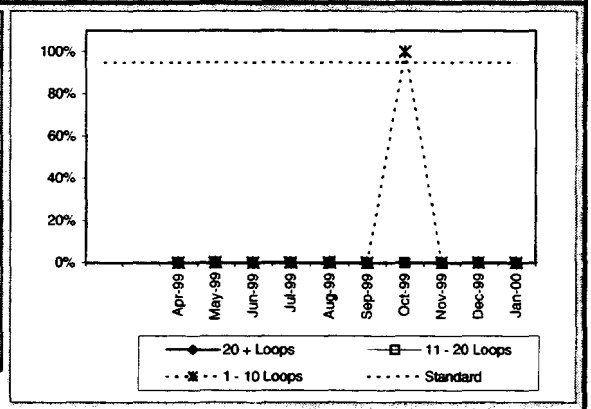
8.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	67	19.4%	75.60	2	100.0%	Base < 10	1	100.0%	Base < 10
May-99	29	37.9%	57.07	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	18	100.0%	-5.00	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	12	100.0%	-5.00	4	75.0%	Base < 10	0	n/a	Base < 10
Aug-99	7	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	25	96.0%	-1.00	1	100.0%	Base < 10	0	n/a	Base < 10
Oct-99	129	98.4%	-3.45	1	100.0%	Base < 10	0	n/a	Base < 10
Nov-99	185	99.5%	-4.46	0	n/a	Base < 10	1	100.0%	Base < 10
Dec-99	166	99.4%	-4.40	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	240	98.3%	-3.33	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	878	90.8%		8	87.5%		2	100.0%	



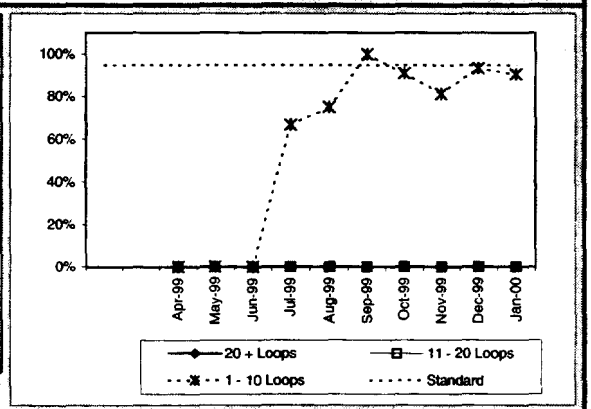
5.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	1	100.0%		0	n/a		0	n/a	



BRI Loop

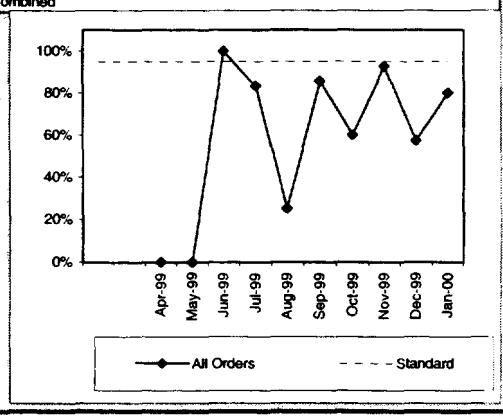
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	1	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	3	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	3	66.7%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	4	75.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	16	100.0%	-5.00	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	11	90.9%	4.09	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	16	81.3%	13.75	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	15	93.3%	1.67	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	21	90.5%	4.52	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	90	85.6%		0	n/a		0	n/a	



All Data and Charts - All CLECs Combined

DS1 Loop

	All Orders		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	1	0.0%	Base < 10
Jun-99	1	100.0%	Base < 10
Jul-99	6	83.3%	Base < 10
Aug-99	4	25.0%	Base < 10
Sep-99	7	85.7%	Base < 10
Oct-99	10	60.0%	35.00
Nov-99	14	92.9%	2.14
Dec-99	7	57.1%	Base < 10
Jan-00	10	80.0%	15.00
12 Mo. Total	60	73.3%	



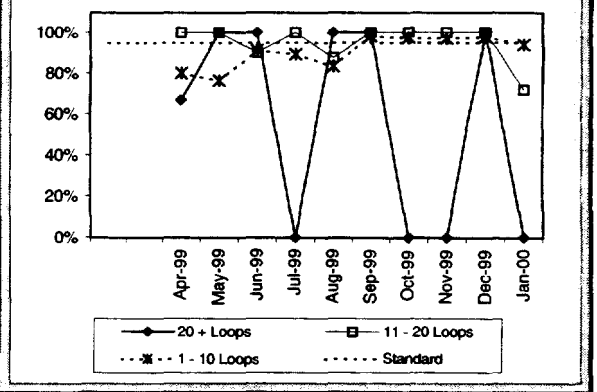
Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

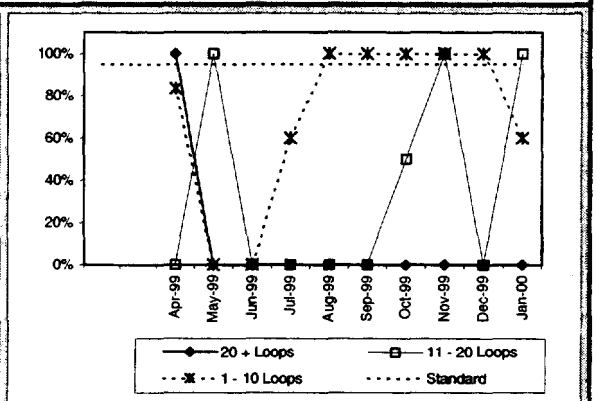
8.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	45	80.0%	15.00	14	100.0%	-5.00	3	66.7%	Base < 10
May-99	42	76.2%	18.81	5	100.0%	Base < 10	1	100.0%	Base < 10
Jun-99	45	91.1%	3.89	10	90.0%	5.00	3	100.0%	Base < 10
Jul-99	46	89.1%	5.87	7	100.0%	Base < 10	0	n/a	Base < 10
Aug-99	72	83.3%	11.67	8	87.5%	Base < 10	2	100.0%	Base < 10
Sep-99	262	98.1%	-3.09	8	100.0%	Base < 10	1	100.0%	Base < 10
Oct-99	119	97.5%	-2.48	5	100.0%	Base < 10	0	n/a	Base < 10
Nov-99	403	97.0%	-2.02	8	100.0%	Base < 10	0	n/a	Base < 10
Dec-99	233	97.9%	-2.85	9	100.0%	Base < 10	1	100.0%	Base < 10
Jan-00	145	93.8%	1.21	7	71.4%	Base < 10	0	n/a	Base < 10
12 Mo. Total	1,412	94.8%		81	95.1%		11	90.9%	



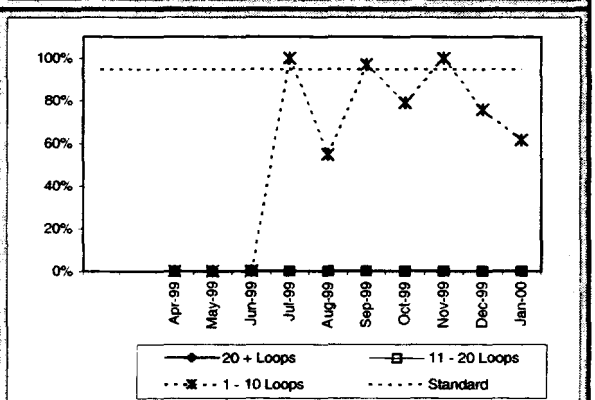
5.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	6	83.3%	Base < 10	0	n/a	Base < 10	1	100.0%	Base < 10
May-99	0	n/a	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
Jun-99	1	0.0%	Base < 10	1	0.0%	Base < 10	0	n/a	Base < 10
Jul-99	5	60.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	4	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	2	100.0%	Base < 10	2	50.0%	Base < 10	0	n/a	Base < 10
Nov-99	7	100.0%	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
Dec-99	6	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	5	60.0%	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
12 Mo. Total	37	83.8%		6	66.7%		1	100.0%	



BRI Loop

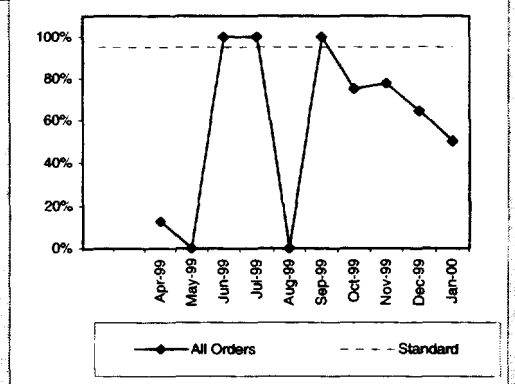
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	2	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	1	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	3	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	20	55.0%	40.00	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	33	97.0%	-1.97	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	24	79.2%	15.83	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	9	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	33	75.8%	19.24	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	26	61.5%	33.46	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	151	76.2%		0	n/a		0	n/a	



All Data and Charts - All CLECs Combined

DS1 Loop

	All Orders		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"
Apr-99	8	12.5%	Base < 10
May-99	1	0.0%	Base < 10
Jun-99	2	100.0%	Base < 10
Jul-99	4	100.0%	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	3	100.0%	Base < 10
Oct-99	8	75.0%	Base < 10
Nov-99	9	77.8%	Base < 10
Dec-99	14	64.3%	30.71
Jan-00	2	50.0%	Base < 10
12 Mo. Total	51	64.7%	



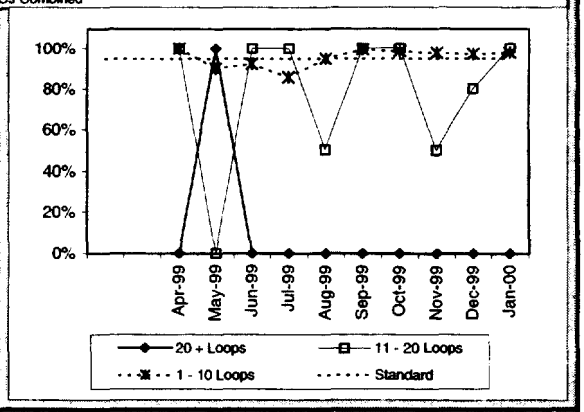
Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

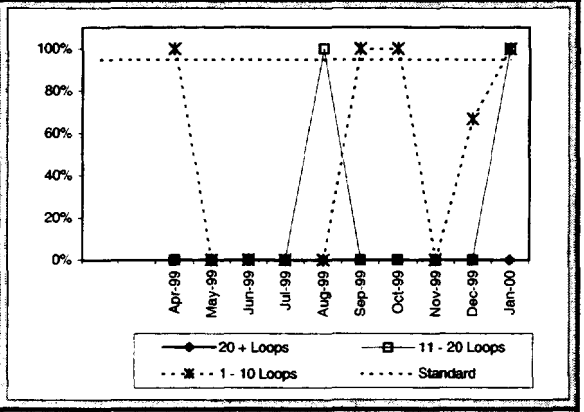
8.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	1	100.0%	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
May-99	10	90.0%	5.00	0	n/a	Base < 10	1	100.0%	Base < 10
Jun-99	26	92.3%	2.69	5	100.0%	Base < 10	0	n/a	Base < 10
Jul-99	35	85.7%	9.29	3	100.0%	Base < 10	0	n/a	Base < 10
Aug-99	135	94.8%	0.19	2	50.0%	Base < 10	0	n/a	Base < 10
Sep-99	313	99.4%	-4.36	2	100.0%	Base < 10	0	n/a	Base < 10
Oct-99	296	98.6%	-3.65	2	100.0%	Base < 10	0	n/a	Base < 10
Nov-99	466	97.9%	-2.85	2	50.0%	Base < 10	0	n/a	Base < 10
Dec-99	645	97.2%	-2.21	5	80.0%	Base < 10	0	n/a	Base < 10
Jan-00	180	97.8%	-2.78	4	100.0%	Base < 10	0	n/a	Base < 10
12 Mo. Total	2,107	97.5%		26	88.5%		1	100.0%	



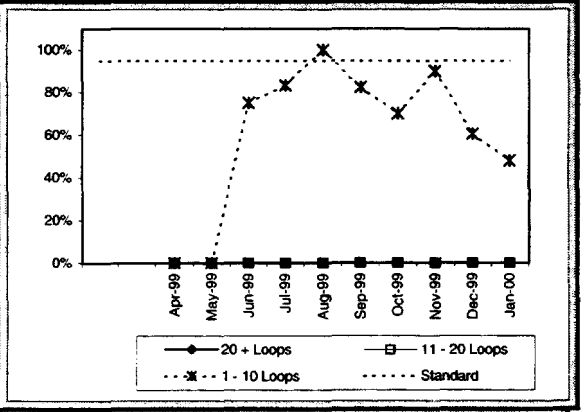
5.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	1	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
Sep-99	2	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	5	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	3	66.7%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	2	100.0%	Base < 10	1	100.0%	Base < 10	0	n/a	Base < 10
12 Mo. Total	14	85.7%		2	100.0%		0	n/a	



BRI Loop

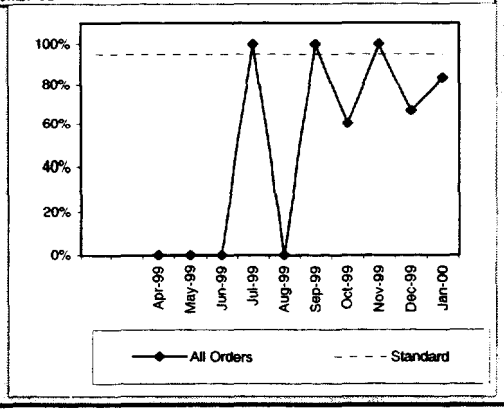
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	4	75.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	6	83.3%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	8	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	17	82.4%	12.65	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	10	70.0%	25.00	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	10	90.0%	5.00	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	48	60.4%	34.58	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	73	47.9%	47.05	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	176	62.5%		0	n/a		0	n/a	



All Data and Charts - All CLECs Combined

DS1 Loop

	All Orders		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	1	0.0%	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	1	100.0%	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	2	100.0%	Base < 10
Oct-99	5	60.0%	Base < 10
Nov-99	4	100.0%	Base < 10
Dec-99	6	66.7%	Base < 10
Jan-00	6	83.3%	Base < 10
12 Mo. Total	25	76.0%	



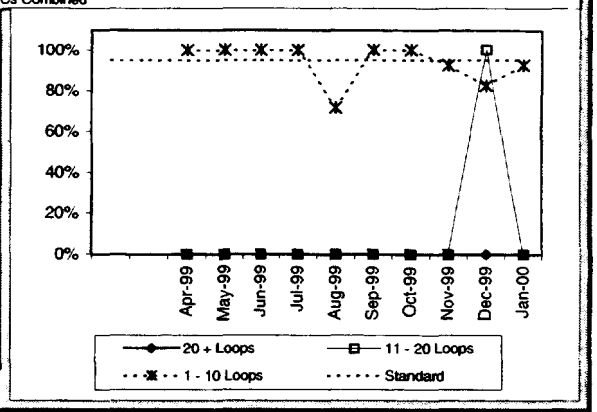
Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

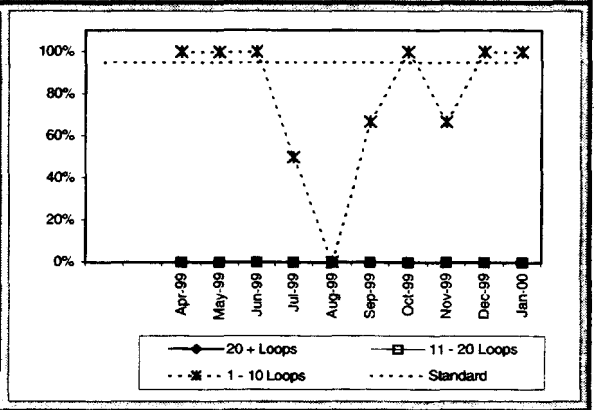
8.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	3	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	2	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	7	71.4%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	5	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	7	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	13	92.3%	2.69	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	17	82.4%	12.65	1	100.0%	Base < 10	0	n/a	Base < 10
Jan-00	13	92.3%	2.69	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	69	89.9%		1	100.0%		0	n/a	



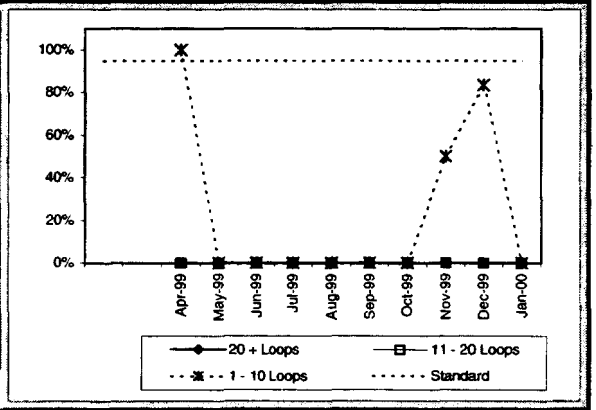
5.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	3	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	2	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	2	50.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	3	66.7%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	2	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	3	66.7%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	4	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	1	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	21	85.7%		0	n/a		0	n/a	



BRI Loop

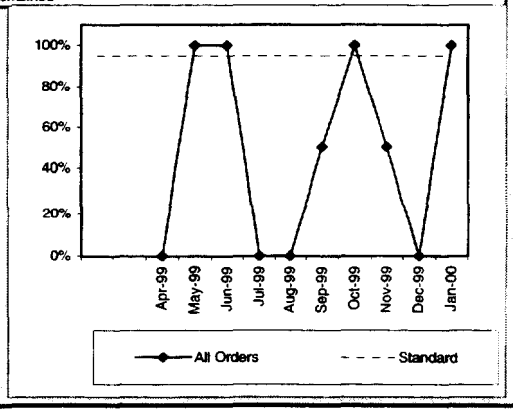
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"	No. Orders	% Install 7 Days	Benchmark "Z - Value"	No. Orders	% Install 10 Days	Benchmark "Z - Value"
Apr-99	2	100.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Aug-99	1	0.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Nov-99	4	50.0%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Dec-99	6	83.3%	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0	n/a	Base < 10
12 Mo. Total	13	69.2%		0	n/a		0	n/a	



All Data and Charts - All CLECs Combined

DS1 Loop

	All Orders		
	No. Orders	% Install 3 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	4	100.0%	Base < 10
Jun-99	1	100.0%	Base < 10
Jul-99	1	0.0%	Base < 10
Aug-99	2	0.0%	Base < 10
Sep-99	2	50.0%	Base < 10
Oct-99	2	100.0%	Base < 10
Nov-99	4	50.0%	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	7	100.0%	Base < 10
12 Mo. Total	23	73.9%	



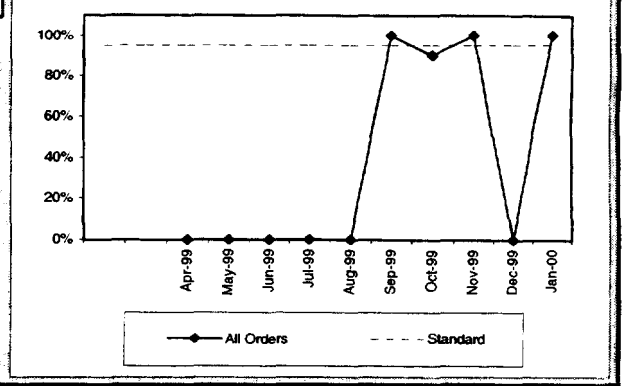
Percent Installed in "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

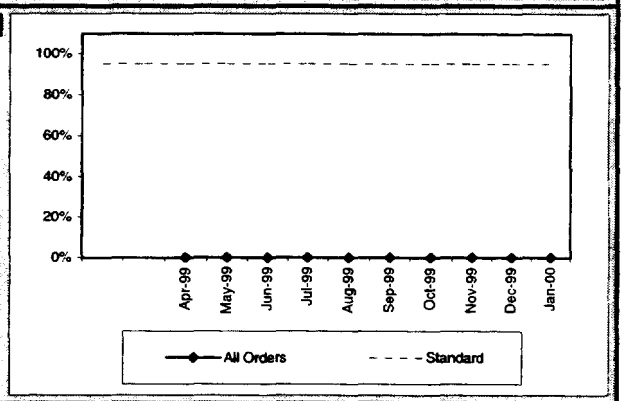
Analog Line Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	2	100.0%	Base < 10
Oct-99	20	90.0%	5.00
Nov-99	4	100.0%	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	1	100.0%	Base < 10
12 Mo. Total	27	92.6%	



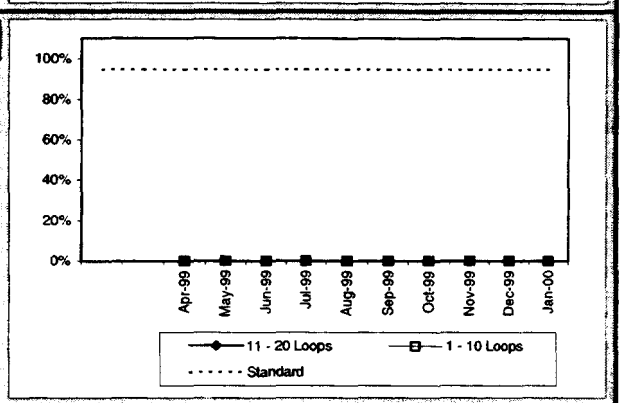
Analog Trunk Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	0	n/a	



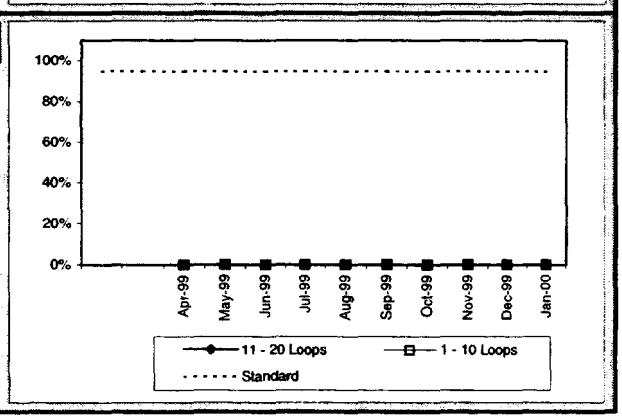
DS1 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Oct-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	1	0.0%		0	n/a		0



DS3 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	1	0.0%		0	n/a		0



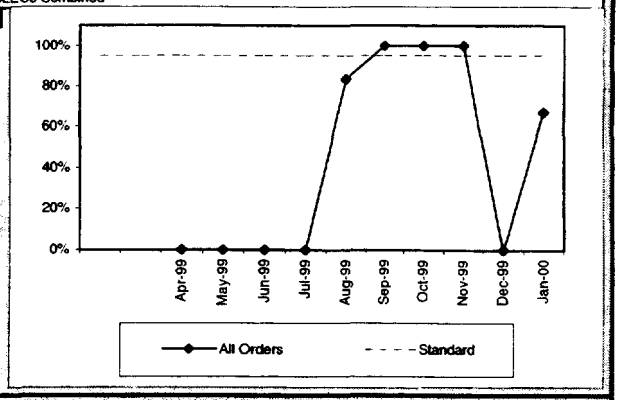
Percent Installed in "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

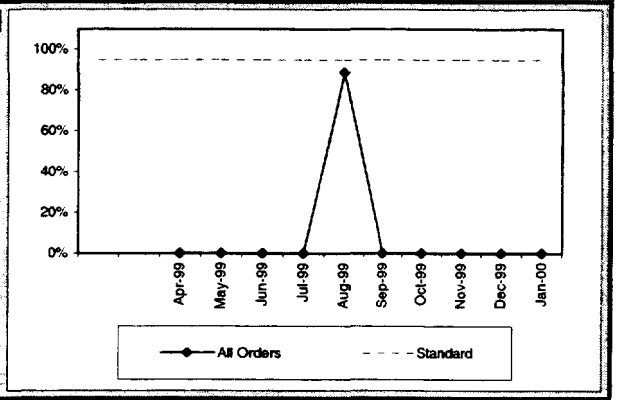
Analog Line Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	6	83.3%	Base < 10
Sep-99	1	100.0%	Base < 10
Oct-99	1	100.0%	Base < 10
Nov-99	14	100.0%	-5.00
Dec-99	0	n/a	Base < 10
Jan-00	3	66.7%	Base < 10
12 Mo. Total	25	92.0%	



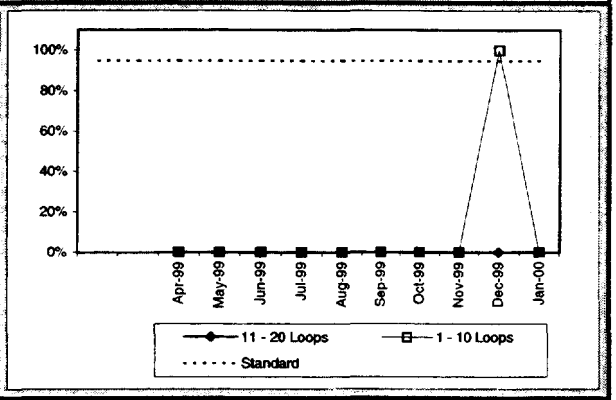
Analog Trunk Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	9	88.9%	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	3	0.0%	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	12	66.7%	



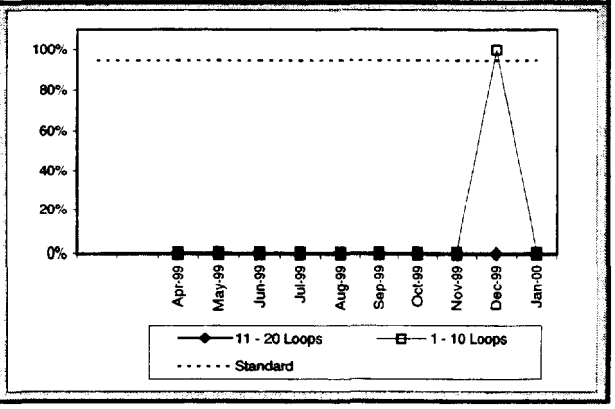
DS1 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	6	100.0%	Base < 10	0	n/a	Base < 10	0
Jan-00	2	0.0%	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	8	75.0%		0	n/a		0



DS3 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	1	100.0%	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	1	100.0%		0	n/a		0



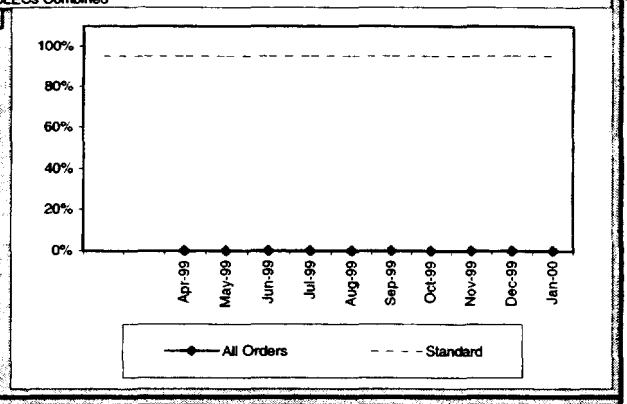
Percent Installed in "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

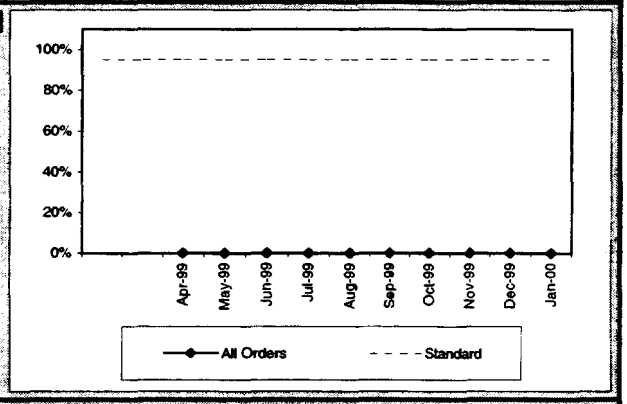
Analog Line Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	0	n/a	



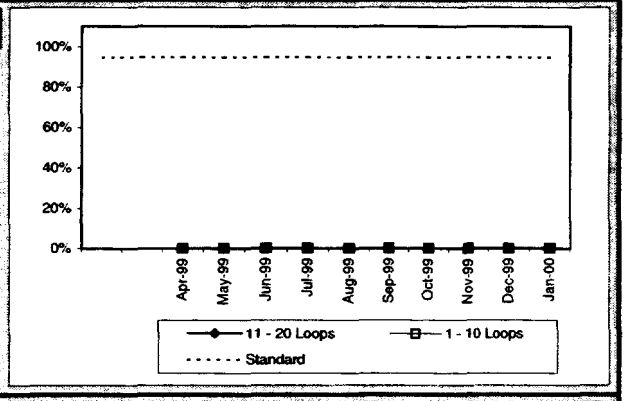
Analog Trunk Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	0	n/a	



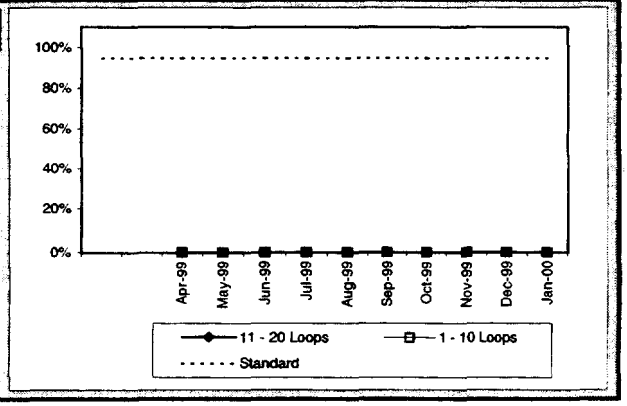
DS1 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Aug-99	2	0.0%	Base < 10	0	n/a	Base < 10	0
Sep-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	5	0.0%		0	n/a		0



DS3 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	2	0.0%		0	n/a		0



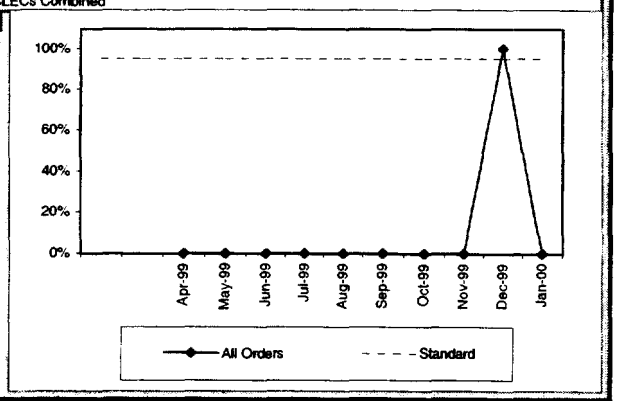
Percent Installed in "X" Days

All Data and Charts - All CLECs Combined

Measurement No. 56

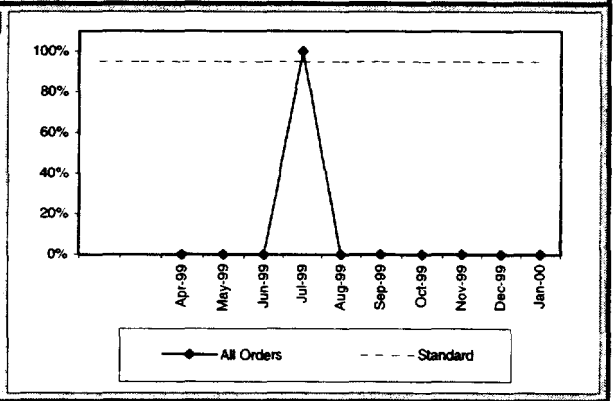
Analog Line Port

	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	0	n/a	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	1	100.0%	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	1	100.0%	



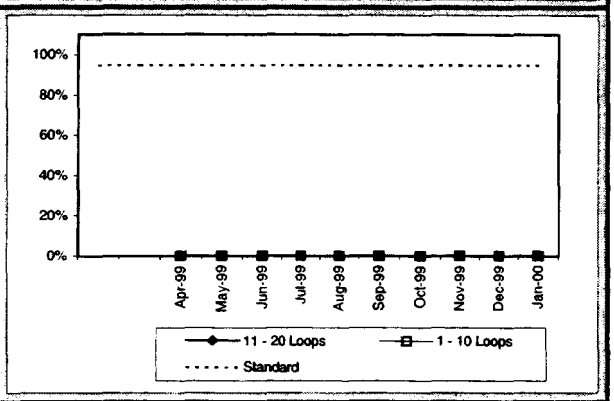
Analog Trunk Port

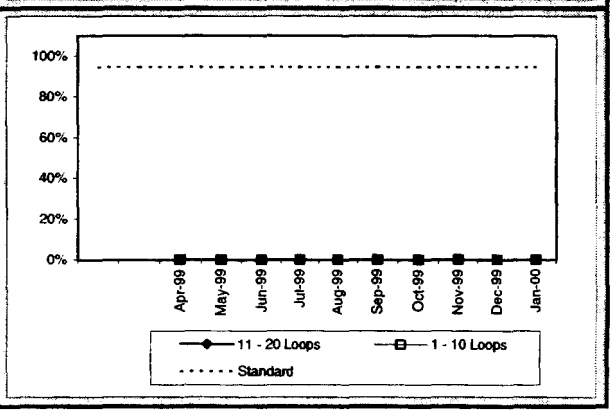
	All Orders		
	No. Orders	% Install 2 Days	Benchmark "Z - Value"
Apr-99	0	n/a	Base < 10
May-99	0	n/a	Base < 10
Jun-99	0	n/a	Base < 10
Jul-99	3	100.0%	Base < 10
Aug-99	0	n/a	Base < 10
Sep-99	0	n/a	Base < 10
Oct-99	0	n/a	Base < 10
Nov-99	0	n/a	Base < 10
Dec-99	0	n/a	Base < 10
Jan-00	0	n/a	Base < 10
12 Mo. Total	3	100.0%	



DS1 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	0	n/a		0	n/a		0



DS3 Dedicated Transport

	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No. Orders	% Install in 3 Days	Benchmark "Z - Value"	No. Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Apr-99	0	n/a	Base < 10	0	n/a	Base < 10	0
May-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jun-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jul-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Aug-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Sep-99	1	0.0%	Base < 10	0	n/a	Base < 10	0
Oct-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Nov-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Dec-99	0	n/a	Base < 10	0	n/a	Base < 10	0
Jan-00	0	n/a	Base < 10	0	n/a	Base < 10	0
12 Mo. Total	1	0.0%		0	n/a		0