						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	CW	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	DF	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	HS	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	ST	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	CW	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	DF	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	HS	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	ST	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	CW	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	DF	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	HS	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	ST	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	CW	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	DF	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	HS	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	ST	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	CW	B	3.5	3.0	0.53	Yes	3.8	3.0	0.76	Yes	3.0	3.0	0.03	Yes	HIT
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	DF	B	4.5	3.0	1.45	Yes	5.8	3.0	2.77	No	5.8	3.0	2.78	No	**MISS**
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	HS	B	4.6	3.0	1.58	Yes	7.9	3.0	4.90	No	7.5	3.0	4.51	No	**MISS**
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	CW	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	DF	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	HS	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	ST	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	CW	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	DF	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	HS	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	ST	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - DS1 Loop (All Orders)	55-04.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Loop (All Orders)	55-04.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Loop (All Orders)	55-04.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Loop (All Orders)	55-04.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	CW	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	DF	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	HS	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	ST	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	CW	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	DF	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	HS	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	ST	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	CW	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	DF	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	HS	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	ST	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	CW	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	DF	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	HS	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	ST	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	CW	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	DF	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	HS	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	ST	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	CW	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	DF	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	HS	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	ST	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	CW	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	DF	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	HS	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	ST	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	CW	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	DF	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	HS	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	ST	B	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	n/a	3.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	CW	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	DF	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	HS	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	ST	B	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	CW	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	DF	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	HS	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	ST	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval - DSL - No Conditioning	55.1-01	Y	Y	CW	P	6.9	5.6	1.64	Yes	6.1	5.4	0.88	Yes	5.2	5.3	(0.14)	Yes	HIT
Avg. Installation Interval - DSL - No Conditioning	55.1-01	Y	Y	DF	P	7.2	6.2	1.94	No	7.6	8.8	(1.32)	Yes	6.0	9.4	(5.97)	Yes	HIT
Avg. Installation Interval - DSL - No Conditioning	55.1-01	Y	Y	HS	P	7.4	8.4	(1.78)	Yes	8.5	8.7	(0.23)	Yes	8.1	6.6	2.77	No	HIT
Avg. Installation Interval - DSL - No Conditioning	55.1-01	Y	Y	ST	P	n/a	6.1	Base < 10	-	n/a	6.8	Base < 10	-	3.8	6.4	Base < 10	-	-
Avg. Installation Interval - DSL - Conditioning	55.1-02	Y	Y	CW	P	16.1	n/a	Base < 10	-	18.5	n/a	Base < 10	-	16.1	n/a	n/a	-	-
Avg. Installation Interval - DSL - Conditioning	55.1-02	Y	Y	DF	P	13.8	11.5	0.89	Yes	19.4	n/a	n/a	-	17.6	18.0	(0.05)	Yes	HIT
Avg. Installation Interval - DSL - Conditioning	55.1-02	Y	Y	HS	P	13.7	n/a	n/a	-	21.4	15.0	6.27	No	15.8	13.5	2.13	No	MISS
Avg. Installation Interval - DSL - Conditioning	55.1-02	Y	Y	ST	P	15.0	n/a	Base < 10	-	n/a	n/a	Base < 10	-	13.0	9.0	Base < 10	-	-
Avg. Installation Interval for Loop with LNP - 8.0 dB Loop	55.2-01	-	-	CW	B	n/a		n/a	-	n/a		n/a	-	3.3		n/a	-	-
Avg. Installation Interval for Loop with LNP - 8.0 dB Loop	55.2-01	-	-	DF	B	n/a		n/a	-	n/a		n/a	-	3.5		n/a	-	-
Avg. Installation Interval for Loop with LNP - 8.0 dB Loop	55.2-01	-	-	HS	B	n/a		n/a	-	n/a		n/a	-	4.0		n/a	-	-
Avg. Installation Interval for Loop with LNP - 8.0 dB Loop	55.2-01	-	-	ST	B	n/a		n/a	-	n/a		n/a	-	3.6		n/a	-	-
Avg. Installation Interval for Loop with LNP - BRI Loop	55.2-02	-	-	CW	B	n/a		n/a	-	n/a		n/a	-	2.7		n/a	-	-
Avg. Installation Interval for Loop with LNP - BRI Loop	55.2-02	-	-	DF	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - BRI Loop	55.2-02	-	-	HS	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - BRI Loop	55.2-02	-	-	ST	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	H	H	CW	B	99.4%	95.0%	(4.40)	Yes	98.3%	95.0%	(3.33)	Yes	97.7%	95.0%	(2.69)	Yes	HIT
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	H	H	DF	B	97.9%	95.0%	(2.85)	Yes	93.8%	95.0%	1.21	Yes	91.8%	95.0%	3.18	No	HIT
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	H	H	HS	B	97.2%	95.0%	(2.21)	Yes	97.8%	95.0%	(2.78)	Yes	94.9%	95.0%	0.08	Yes	HIT
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	H	H	ST	B	82.4%	95.0%	12.65	No	92.3%	95.0%	2.69	No	92.9%	95.0%	2.14	No	MISS
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	H	H	DF	B	100.0%	95.0%	Base < 10	-	71.4%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	H	H	HS	B	80.0%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	H	H	ST	B	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	H	H	DF	B	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	H	H	DF	B	100.0%	95.0%	Base < 10	-	60.0%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	H	H	HS	B	66.7%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	H	H	ST	B	100.0%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	H	H	DF	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	H	H	HS	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	H	H	CW	B	93.3%	95.0%	1.67	Yes	90.5%	95.0%	4.52	No	82.1%	95.0%	12.95	No	MISS
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	H	H	DF	B	75.8%	95.0%	19.24	No	61.5%	95.0%	33.46	No	73.0%	95.0%	22.03	No	MISS
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	H	H	HS	B	60.4%	95.0%	34.58	No	47.9%	95.0%	47.05	No	47.1%	95.0%	47.94	No	MISS
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	H	H	ST	B	83.3%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	83.3%	95.0%	Base < 10	-	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Loop (All Orders)	56-04.1	H	H	CW	B	57.1%	95.0%	Base < 10	-	80.0%	95.0%	15.00	No	100.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Loop (All Orders)	56-04.1	H	H	DF	B	64.3%	95.0%	30.71	No	50.0%	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Loop (All Orders)	56-04.1	H	H	HS	B	66.7%	95.0%	Base < 10	-	83.3%	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Loop (All Orders)	56-04.1	H	H	ST	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	H	H	CW	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	H	H	DF	B	n/a	95.0%	Base < 10	-	66.7%	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	H	H	ST	B	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	H	H	DF	B	100.0%	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	H	H	CW	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	H	H	DF	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	H	H	HS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	H	H	ST	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	H	H	DF	B	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	0.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	H	H	CW	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	H	H	DF	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	H	H	HS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	H	H	ST	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	Result 88%
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	H	H	CW	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	H	H	DF	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	H	H	HS	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	H	H	ST	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop	56.1-01	H	H	CW	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	99.5%	95.0%	(4.53)	Yes	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop	56.1-01	H	H	DF	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	98.4%	95.0%	(3.41)	Yes	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop	56.1-01	H	H	HS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	96.4%	95.0%	(1.43)	Yes	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop	56.1-01	H	H	ST	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	88.9%	95.0%	Base < 10	-	-
% Installed Within 4 Days for LNP with Loop - BRI Loop	56.2-02	H	H	CW	B	n/a	95.0%	Base < 10	-	n/a	95.0%	n/a	-	100.0%	95.0%	Base < 10	-	-
% Installed Within 4 Days for LNP with Loop - BRI Loop	56.2-02	H	H	DF	B	n/a	95.0%	Base < 10	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 4 Days for LNP with Loop - BRI Loop	56.2-02	H	H	HS	B	n/a	95.0%	Base < 10	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 4 Days for LNP with Loop - BRI Loop	56.2-02	H	H	ST	B	n/a	95.0%	Base < 10	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
Avg. Response Time for Loop Make-Up Information	57-01	L	M	CW	P	1.6	1.9	(1.49)	Yes	5.5	5.4	0.34	Yes	5.2	4.7	1.89	No	HIT
Avg. Response Time for Loop Make-Up Information	57-01	L	M	DF	P	2.1	2.0	1.03	Yes	3.8	4.4	(2.63)	Yes	4.5	4.3	0.92	Yes	HIT
Avg. Response Time for Loop Make-Up Information	57-01	L	M	HS	P	0.4	3.7	(52.91)	Yes	3.4	8.6	(23.86)	Yes	3.8	3.9	(1.15)	Yes	HIT
Avg. Response Time for Loop Make-Up Information	57-01	L	M	ST	P	0.2	0.5	Base < 10	-	6.7	1.8	Base < 10	-	3.9	2.5	2.49	No	-
% SWBT Missed Dates Due - 8.0 dB Loop Field Work	58-01	H	H	CW	P	0.0%	11.1%	(3.87)	Yes	0.6%	10.4%	(4.03)	Yes	3.0%	10.3%	(3.67)	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop Field Work	58-01	H	H	DF	P	1.3%	11.5%	(2.85)	Yes	6.8%	11.1%	(1.19)	Yes	6.1%	11.0%	(0.91)	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop Field Work	58-01	H	H	HS	P	0.5%	12.0%	(8.60)	Yes	0.0%	11.4%	(6.97)	Yes	3.7%	12.4%	(5.32)	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop Field Work	58-01	H	H	ST	P	0.0%	11.1%	(1.12)	Yes	0.0%	10.8%	(1.10)	Yes	0.0%	11.2%	(1.74)	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	58-02	H	H	CW	P	1.2%	0.2%	3.31	No	0.0%	0.2%	(0.64)	Yes	1.0%	0.2%	4.05	No	MISS
% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	58-02	H	H	DF	P	0.3%	0.3%	(0.05)	Yes	1.4%	0.3%	4.37	No	1.6%	0.3%	6.47	No	MISS
% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	58-02	H	H	HS	P	1.5%	0.2%	9.68	No	0.6%	0.2%	2.21	No	0.8%	0.2%	3.90	No	MISS
% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	58-02	H	H	ST	P	2.1%	0.2%	3.08	No	0.0%	0.2%	(0.29)	Yes	2.5%	0.2%	3.42	No	MISS
% SWBT Missed Dates Due - 5.0 dB Loop	58-03	H	H	CW	P	0.0%	5.6%	(1.00)	Yes	0.0%	3.3%	Base < 10	-	16.7%	6.4%	1.75	No	-
% SWBT Missed Dates Due - 5.0 dB Loop	58-03	H	H	DF	P	0.0%	0.5%	(0.80)	Yes	0.0%	0.0%	0.00	Yes	4.7%	0.7%	5.30	No	HIT
% SWBT Missed Dates Due - 5.0 dB Loop	58-03	H	H	HS	P	25.4%	8.8%	4.72	No	0.0%	8.4%	(1.54)	Yes	0.0%	2.2%	(1.16)	Yes	HIT
% SWBT Missed Dates Due - 5.0 dB Loop	58-03	H	H	ST	P	0.0%	0.5%	(0.44)	Yes	0.0%	10.8%	Base < 10	-	0.0%	5.1%	(1.15)	Yes	HIT
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	CW	P	3.0%	8.9%	(1.68)	Yes	17.3%	9.1%	2.67	No	11.9%	6.1%	2.39	No	MISS
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	DF	P	19.0%	13.4%	1.64	Yes	26.6%	9.5%	6.36	No	13.1%	17.6%	(1.51)	Yes	HIT
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	HS	P	32.8%	22.6%	3.05	No	39.1%	20.8%	6.39	No	36.0%	19.2%	6.49	No	MISS
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	ST	P	23.1%	21.1%	0.18	Yes	15.4%	22.0%	(0.57)	Yes	7.1%	46.2%	(2.91)	Yes	HIT
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	CW	P	n/a	8.9%	Base < 10	-	n/a	9.1%	Base < 10	-	n/a	6.1%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	DF	P	n/a	13.4%	Base < 10	-	n/a	9.5%	Base < 10	-	n/a	17.6%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	HS	P	n/a	22.6%	Base < 10	-	n/a	20.8%	Base < 10	-	n/a	19.2%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	ST	P	100.0%	21.1%	Base < 10	-	n/a	22.0%	Base < 10	-	n/a	46.2%	Base < 10	-	-
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	CW	P	14.1%	13.7%	0.05	Yes	10.3%	5.8%	1.05	Yes	16.0%	1.5%	3.91	No	HIT
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	DF	P	16.5%	2.7%	2.85	No	6.8%	2.4%	1.22	Yes	3.9%	4.5%	(0.28)	Yes	HIT
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	HS	P	9.7%	3.6%	1.29	Yes	8.9%	6.8%	0.39	Yes	4.7%	6.0%	(0.34)	Yes	HIT
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	ST	P	20.0%	36.0%	(1.38)	Yes	0.0%	6.0%	(1.09)	Yes	0.0%	8.3%	(1.03)	Yes	HIT
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	CW	P	0.0%	13.7%	Base < 10	-	n/a	5.8%	Base < 10	-	23.5%	1.5%	4.44	No	-
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	DF	P	7.1%	2.7%	0.83	Yes	44.4%	2.4%	Base < 10	-	50.0%	4.5%	Base < 10	-	-
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	HS	P	n/a	3.6%	Base < 10	-	n/a	6.8%	Base < 10	-	n/a	6.0%	Base < 10	-	-
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	ST	P	n/a	36.0%	Base < 10	-	0.0%	6.0%	Base < 10	-	n/a	8.3%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	CW	P	n/a	2.4%	Base < 10	-	0.0%	0.5%	(0.35)	Yes	n/a	3.6%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	DF	P	n/a	2.9%	Base < 10	-	0.0%	0.0%	0.00	Yes	n/a	1.8%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	HS	P	n/a	1.4%	Base < 10	-	n/a	4.9%	Base < 10	-	n/a	1.1%	Base < 10	-	-
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	ST	P	n/a	0.1%	Base < 10	-	n/a	1.6%	Base < 10	-	0.0%	9.1%	(1.52)	Yes	-
% SWBT Missed Dates Due - DSL	58-09	H	H	CW	P	12.9%	3.1%	3.88	No	3.9%	2.1%	1.01	Yes	8.1%	2.3%	3.59	No	MISS
% SWBT Missed Dates Due - DSL	58-09	H	H	DF	P	10.1%	8.7%	0.69	Yes	18.4%	7.3%	6.30	No	14.2%	8.9%	3.17	No	MISS
% SWBT Missed Dates Due - DSL	58-09	H	H	HS	P	14.0%	4.9%	5.16	No	15.4%	10.4%	2.67	No	20.4%	3.8%	13.38	No	MISS
% SWBT Missed Dates Due - DSL	58-09	H	H	ST	P	0.0%	6.9%	Base < 10	-	n/a	3.5%	Base < 10	-	6.7%	4.1%	0.48	Yes	-
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	CW	P	0.0%	5.6%	(0.97)	Yes	0.0%	3.3%	Base < 10	-	0.0%	6.4%	(0.90)	Yes	HIT
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	DF	P	n/a	0.5%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.7%	Base < 10	-	-
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	HS	P	n/a	8.8%	Base < 10	-	n/a	8.4%	Base < 10	-	n/a	2.2%	Base < 10	-	-
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	ST	P	n/a	0.5%	Base < 10	-	n/a	10.8%	Base < 10	-	n/a	5.1%	Base < 10	-	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	CW	P	n/a	5.6%	Base < 10	-	n/a	3.3%	Base < 10	-	n/a	6.4%	Base < 10	-	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	DF	P	0.0%	0.5%	(0.33)	Yes	n/a	0.0%	Base < 10	-	n/a	0.7%	Base < 10	-	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	HS	P	n/a	8.8%	Base < 10	-	n/a	8.4%	Base < 10	-	n/a	2.2%	Base < 10	-	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	ST	P	n/a	0.5%	Base < 10	-	n/a	10.8%	Base < 10	-	n/a	5.1%	Base < 10	-	-

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-99 CLEC	Dec-99 SWBT/ Benchmark	Dec-99 % Yes - Z-Value	Dec-99 86% Result	Jan-00 CLEC	Jan-00 SWBT/ Benchmark	Jan-00 % Yes - Z-Value	Jan-00 84% Result	Feb-00 CLEC	Feb-00 SWBT/ Benchmark	Feb-00 % Yes - Z-Value	Feb-00 84% Result	Overall Result 88%
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	20.0%	n/a	n/a	-	-
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	DF	P	50.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	HS	P	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	CW	P	0.0%	0.0%	Base < 10	-	77.8%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	2.1%	0.0%	0.25	Yes	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	HS	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	6.7%	n/a	n/a	-	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	CW	P	0.0%	5.6%	Base < 10	-	0.0%	3.3%	Base < 10	-	47.4%	6.4%	9.22	No	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	DF	P	0.0%	0.5%	Base < 10	-	0.0%	0.0%	0.00	Yes	28.3%	0.7%	18.29	No	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	HS	P	0.0%	8.8%	Base < 10	-	n/a	8.4%	Base < 10	-	50.0%	2.2%	17.78	No	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	ST	P	0.0%	0.5%	Base < 10	-	0.0%	10.8%	Base < 10	-	0.0%	5.1%	Base < 10	-	-
% Trouble Reports within 30 Days - 8.0 dB Loop	59-01	H	H	CW	P	6.1%	2.8%	5.00	No	5.7%	2.9%	4.22	No	4.4%	2.9%	3.06	No	MISS
% Trouble Reports within 30 Days - 8.0 dB Loop	59-01	H	H	DF	P	3.5%	2.9%	1.69	Yes	6.6%	2.7%	9.89	No	4.6%	2.8%	4.96	No	MISS
% Trouble Reports within 30 Days - 8.0 dB Loop	59-01	H	H	HS	P	8.2%	3.5%	12.93	No	10.3%	3.2%	16.59	No	7.7%	3.6%	10.42	No	MISS
% Trouble Reports within 30 Days - 8.0 dB Loop	59-01	H	H	ST	P	2.3%	3.0%	(0.63)	Yes	6.4%	3.1%	2.53	No	1.8%	3.2%	(1.18)	Yes	HIT
% Trouble Reports within 30 Days - 5.0 dB Loop	59-02	H	H	CW	P	11.8%	0.8%	4.75	No	40.0%	1.6%	Base < 10	-	5.6%	1.5%	1.39	Yes	-
% Trouble Reports within 30 Days - 5.0 dB Loop	59-02	H	H	DF	P	5.0%	3.7%	0.78	Yes	5.6%	2.9%	1.48	Yes	3.5%	2.5%	0.83	Yes	HIT
% Trouble Reports within 30 Days - 5.0 dB Loop	59-02	H	H	HS	P	1.4%	2.2%	(0.46)	Yes	88.5%	2.0%	24.66	No	1.7%	2.7%	(0.48)	Yes	HIT
% Trouble Reports within 30 Days - 5.0 dB Loop	59-02	H	H	ST	P	8.3%	1.8%	2.81	No	500.0%	0.5%	Base < 10	-	0.0%	0.5%	(0.35)	Yes	-
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	CW	P	34.3%	4.7%	9.53	No	23.8%	3.9%	8.27	No	9.4%	3.9%	2.72	No	MISS
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	DF	P	23.8%	4.7%	8.31	No	33.3%	4.4%	13.84	No	16.1%	5.3%	5.71	No	MISS
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	HS	P	27.0%	6.7%	8.96	No	21.7%	4.5%	10.24	No	17.8%	7.1%	6.04	No	MISS
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	ST	P	27.3%	4.2%	3.58	No	23.1%	4.5%	3.06	No	14.3%	3.2%	2.27	No	MISS
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	CW	P	n/a	4.7%	Base < 10	-	n/a	3.9%	Base < 10	-	n/a	3.9%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	DF	P	n/a	4.7%	Base < 10	-	n/a	4.4%	Base < 10	-	n/a	5.3%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	HS	P	n/a	6.7%	Base < 10	-	n/a	4.5%	Base < 10	-	n/a	7.1%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	ST	P	0.0%	4.2%	Base < 10	-	n/a	4.5%	Base < 10	-	n/a	3.2%	Base < 10	-	-
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	CW	P	4.9%	11.8%	(1.33)	Yes	3.6%	2.9%	0.25	Yes	12.0%	5.1%	1.64	Yes	HIT
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	DF	P	8.3%	13.7%	(1.08)	Yes	9.1%	6.0%	0.64	Yes	6.4%	9.1%	(0.95)	Yes	HIT
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	HS	P	16.1%	7.3%	1.47	Yes	5.4%	9.1%	(0.73)	Yes	9.5%	7.5%	0.42	Yes	HIT
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	ST	P	5.7%	12.0%	(0.87)	Yes	16.7%	3.6%	2.14	No	9.1%	7.3%	0.21	Yes	HIT
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	CW	P	0.0%	11.8%	Base < 10	-	n/a	2.9%	Base < 10	-	0.0%	5.1%	(0.95)	Yes	-
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	DF	P	0.0%	13.7%	(1.47)	Yes	0.0%	6.0%	Base < 10	-	0.0%	9.1%	Base < 10	-	-
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	HS	P	n/a	7.3%	Base < 10	-	n/a	9.1%	Base < 10	-	n/a	7.5%	Base < 10	-	-
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	ST	P	n/a	12.0%	Base < 10	-	0.0%	3.6%	Base < 10	-	n/a	7.3%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	CW	P	n/a	0.1%	Base < 10	-	0.0%	0.0%	(0.11)	Yes	n/a	0.0%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	DF	P	n/a	0.2%	Base < 10	-	0.0%	0.1%	(0.12)	Yes	n/a	0.2%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	HS	P	n/a	0.1%	Base < 10	-	n/a	0.1%	Base < 10	-	n/a	0.1%	Base < 10	-	-
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	ST	P	n/a	0.0%	Base < 10	-	n/a	0.1%	Base < 10	-	0.0%	0.1%	(0.13)	Yes	-
% Trouble Reports within 30 Days - DSL	59-08	H	H	CW	P	13.0%	5.7%	2.38	No	6.6%	6.3%	0.09	Yes	3.7%	4.5%	(0.40)	Yes	HIT
% Trouble Reports within 30 Days - DSL	59-08	H	H	DF	P	13.6%	5.1%	4.90	No	6.8%	6.5%	0.17	Yes	10.3%	4.3%	4.84	No	MISS
% Trouble Reports within 30 Days - DSL	59-08	H	H	HS	P	9.8%	5.5%	2.40	No	11.7%	3.5%	6.55	No	9.2%	4.0%	4.75	No	MISS
% Trouble Reports within 30 Days - DSL	59-08	H	H	ST	P	0.0%	3.4%	Base < 10	-	n/a	2.6%	Base < 10	-	0.0%	2.7%	(0.64)	Yes	-
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	CW	P	0.0%	0.8%	(0.37)	Yes	0.0%	1.6%	Base < 10	-	0.0%	1.5%	(0.42)	Yes	HIT
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	DF	P	n/a	3.7%	Base < 10	-	n/a	2.9%	Base < 10	-	n/a	2.5%	Base < 10	-	-
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	HS	P	n/a	2.2%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.7%	Base < 10	-	-
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	ST	P	n/a	1.8%	Base < 10	-	n/a	0.5%	Base < 10	-	n/a	0.5%	Base < 10	-	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	CW	P	n/a	0.8%	Base < 10	-	n/a	1.6%	Base < 10	-	n/a	1.5%	Base < 10	-	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	DF	P	0.0%	3.7%	(0.96)	Yes	n/a	2.9%	Base < 10	-	n/a	2.5%	Base < 10	-	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	HS	P	n/a	2.2%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.7%	Base < 10	-	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	ST	P	n/a	1.8%	Base < 10	-	n/a	0.5%	Base < 10	-	n/a	0.5%	Base < 10	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	n/a	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	DF	P	0.0%	0.0%	Base < 10	-	0.0%	12.5%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	HS	P	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	20.0%	Base < 10	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	DF	P	n/a	0.0%	Base < 10	-	n/a	12.5%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	HS	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	20.0%	Base < 10	-	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	0.0%	n/a	n/a	-	-
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	CW	P	100.0%	0.8%	Base < 10	-	0.0%	1.6%	Base < 10	-	0.0%	1.5%	(0.75)	Yes	-
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	DF	P	0.0%	3.7%	Base < 10	-	0.0%	2.9%	(0.73)	Yes	0.0%	2.5%	(1.24)	Yes	HIT
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	HS	P	0.0%	2.2%	Base < 10	-	n/a	2.0%	Base < 10	-	0.0%	2.7%	(1.25)	Yes	-
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	ST	P	0.0%	1.8%	Base < 10	-	0.0%	0.5%	Base < 10	-	0.0%	0.5%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	L	-	CW	P	0.0%	8.1%	(5.66)	Yes	0.0%	7.4%	(5.48)	Yes	0.1%	7.0%	(7.34)	Yes	HIT

						Dec-99				Jan-00				Feb-00				Overall
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	Result 88%
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	L	-	DF	P	0.0%	7.5%	(7.65)	Yes	0.6%	7.3%	(5.68)	Yes	0.1%	7.2%	(7.34)	Yes	HIT
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	L	-	HS	P	0.0%	8.8%	(13.59)	Yes	0.0%	8.7%	(10.00)	Yes	0.1%	9.0%	(12.40)	Yes	HIT
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	L	-	ST	P	0.0%	8.2%	(2.26)	Yes	0.0%	8.0%	(2.25)	Yes	0.0%	8.2%	(2.39)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	L	-	CW	P	0.0%	1.3%	(0.47)	Yes	0.0%	0.2%	Base < 10	-	0.0%	0.4%	(0.27)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	L	-	DF	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.38)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	L	-	HS	P	0.0%	0.9%	(0.81)	Yes	0.0%	0.6%	(0.41)	Yes	0.0%	0.2%	(0.35)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	L	-	ST	P	0.0%	0.0%	0.00	Yes	0.0%	3.6%	Base < 10	-	0.0%	0.2%	(0.20)	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	CW	P	1.5%	0.4%	1.33	Yes	4.8%	0.3%	5.31	No	5.1%	0.2%	6.31	No	**MISS**
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	DF	P	7.6%	0.1%	11.48	No	12.2%	0.4%	13.21	No	9.1%	0.2%	11.98	No	**MISS**
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	HS	P	19.0%	2.1%	10.69	No	21.0%	2.6%	12.83	No	29.1%	3.1%	16.80	No	**MISS**
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	ST	P	0.0%	1.4%	(0.43)	Yes	7.7%	1.9%	1.44	Yes	0.0%	1.5%	(0.47)	Yes	HIT
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	CW	P	n/a	0.4%	Base < 10	-	n/a	0.3%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	DF	P	n/a	0.1%	Base < 10	-	n/a	0.4%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	HS	P	n/a	2.1%	Base < 10	-	n/a	2.6%	Base < 10	-	n/a	3.1%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	ST	P	0.0%	1.4%	Base < 10	-	n/a	1.9%	Base < 10	-	n/a	1.5%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	CW	P	4.7%	3.9%	0.20	Yes	3.4%	1.9%	0.59	Yes	4.0%	0.0%	2.35	No	HIT
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	DF	P	2.4%	1.4%	0.45	Yes	2.3%	1.2%	0.46	Yes	3.0%	1.3%	1.05	Yes	HIT
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	HS	P	0.0%	1.8%	(1.07)	Yes	1.8%	0.0%	0.89	Yes	2.3%	3.0%	(0.23)	Yes	HIT
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	ST	P	5.7%	16.0%	(1.31)	Yes	0.0%	2.4%	(0.68)	Yes	0.0%	0.9%	(0.33)	Yes	HIT
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	CW	P	0.0%	3.9%	Base < 10	-	n/a	1.9%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	DF	P	0.0%	1.4%	(0.44)	Yes	0.0%	1.2%	Base < 10	-	50.0%	1.3%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	HS	P	n/a	1.8%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	3.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	ST	P	n/a	16.0%	Base < 10	-	0.0%	2.4%	Base < 10	-	n/a	0.9%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	CW	P	n/a	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	DF	P	n/a	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% Missed Due Dates Due to LOF - DSL	60-08	L	-	CW	P	7.1%	0.3%	5.47	No	2.6%	0.5%	2.20	No	5.9%	0.0%	6.99	No	**MISS**
% Missed Due Dates Due to LOF - DSL	60-08	L	-	DF	P	6.0%	1.0%	5.68	No	8.9%	1.2%	8.28	No	9.9%	0.9%	11.66	No	**MISS**
% Missed Due Dates Due to LOF - DSL	60-08	L	-	HS	P	7.2%	0.5%	8.03	No	9.7%	0.0%	14.45	No	15.2%	0.1%	19.98	No	**MISS**
% Missed Due Dates Due to LOF - DSL	60-08	L	-	ST	P	0.0%	0.2%	Base < 10	-	n/a	1.2%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	CW	P	0.0%	1.3%	(0.45)	Yes	0.0%	0.2%	Base < 10	-	0.0%	0.4%	(0.22)	Yes	HIT
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.1%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	HS	P	n/a	0.9%	Base < 10	-	n/a	0.6%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	3.6%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	CW	P	n/a	1.3%	Base < 10	-	n/a	0.2%	Base < 10	-	n/a	0.4%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	DF	P	0.0%	0.0%	0.00	Yes	n/a	0.0%	Base < 10	-	n/a	0.1%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	HS	P	n/a	0.9%	Base < 10	-	n/a	0.6%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	3.6%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	HS	P	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	CW	P	0.0%	0.0%	Base < 10	-	11.1%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	2.1%	0.0%	0.25	Yes	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	CW	P	0.0%	1.3%	Base < 10	-	0.0%	0.2%	Base < 10	-	0.0%	0.4%	(0.39)	Yes	-
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.23)	Yes	HIT
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	HS	P	0.0%	0.9%	Base < 10	-	n/a	0.6%	Base < 10	-	0.0%	0.2%	(0.34)	Yes	-
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	ST	P	0.0%	0.0%	Base < 10	-	0.0%	3.6%	Base < 10	-	0.0%	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-14	L	-	CW	P	n/a	6.5%	Base < 10	-	n/a	7.3%	Base < 10	-	0.0%	5.6%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-14	L	-	DF	P	n/a	7.2%	Base < 10	-	0.0%	5.4%	Base < 10	-	0.0%	3.5%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-14	L	-	HS	P	n/a	7.2%	Base < 10	-	n/a	6.3%	Base < 10	-	0.0%	7.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-14	L	-	ST	P	n/a	10.2%	Base < 10	-	n/a	10.9%	Base < 10	-	n/a	11.1%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-15	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-15	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-15	L	-	HS	P	n/a	44.4%	Base < 10	-	n/a	36.4%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-15	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	8.6%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	16.7%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	DF	P	0.0%	0.0%	Base < 10	-	5.9%	25.0%	(1.37)	Yes	6.3%	0.0%	0.51	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	HS	P	0.0%	0.0%	0.00	Yes	5.9%	6.3%	(0.08)	Yes	6.0%	1.7%	1.25	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	ST	P	n/a	0.0%	Base < 10	-	0.0%	8.3%	Base < 10	-	n/a	7.7%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	25.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	6.3%	Base < 10	-	n/a	1.7%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	8.3%	Base < 10	-	n/a	7.7%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	CW	P	0.0%	50.0%	Base < 10	-	0.0%	50.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	HS	P	n/a	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	ST	P	0.0%	50.0%	Base < 10	-	n/a	50.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	CW	P	n/a	50.0%	Base < 10	-	n/a	50.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	ST	P	n/a	50.0%	Base < 10	-	n/a	50.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	CW	P	0.0%	0.0%	Base < 10	-	50.0%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	DF	P	0.0%	12.5%	(1.32)	Yes	11.1%	13.6%	(0.27)	Yes	0.0%	11.5%	(2.06)	Yes	HIT
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	HS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	3.1%	0.0%	0.36	Yes	HIT
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	HS	P	n/a	44.4%	Base < 10	-	n/a	36.4%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	8.6%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	HS	P	n/a	44.4%	Base < 10	-	n/a	36.4%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	8.6%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	CW	P	n/a	n/a	Base < 10	-	100.0%	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	HS	P	n/a	44.4%	Base < 10	-	n/a	36.4%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	8.6%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-27	L	-	CW	P	n/a	0.3%	Base < 10	-	n/a	0.6%	Base < 10	-	0.0%	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-27	L	-	DF	P	n/a	0.6%	Base < 10	-	0.0%	0.8%	Base < 10	-	0.0%	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-27	L	-	HS	P	n/a	0.2%	Base < 10	-	n/a	0.2%	Base < 10	-	0.0%	0.2%	Base < 10	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-27	L	-	ST	P	n/a	0.5%	Base < 10	-	n/a	0.6%	Base < 10	-	n/a	0.5%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-28	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-28	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-28	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-28	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	HS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	ST	P	n/a	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	HS	P	n/a	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	ST	P	0.0%	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	DF	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	3.8%	(1.17)	Yes	HIT
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	HS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	CW	P	n/a	n/a	Base < 10	-	0.0%	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	0.0%	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	CW	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	CW	P	n/a	10.7	Base < 10	-	n/a	12.0	Base < 10	-	6.0	10.3	Base < 10	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	DF	P	n/a	9.9	Base < 10	-	9.3	9.4	Base < 10	-	10.0	7.9	Base < 10	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	HS	P	n/a	9.5	Base < 10	-	n/a	9.0	Base < 10	-	9.0	9.1	Base < 10	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	ST	P	n/a	13.3	Base < 10	-	n/a	13.7	Base < 10	-	n/a	12.8	Base < 10	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	CW	P	n/a	6.8	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	23.0	Base < 10	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	HS	P	n/a	25.1	Base < 10	-	n/a	16.9	Base < 10	-	n/a	21.3	Base < 10	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	23.8	Base < 10	-	n/a	14.5	Base < 10	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	CW	P	21.0	6.5	Base < 10	-	5.4	15.0	Base < 10	-	13.7	9.0	Base < 10	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	DF	P	6.0	5.0	Base < 10	-	13.4	17.3	(0.43)	Yes	12.3	7.0	1.63	Yes	HIT
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	HS	P	8.8	9.4	(0.42)	Yes	12.5	9.0	2.03	No	9.0	8.9	0.05	Yes	HIT
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	ST	P	n/a	7.5	Base < 10	-	9.0	15.8	Base < 10	-	n/a	11.8	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	CW	P	n/a	6.5	Base < 10	-	n/a	15.0	Base < 10	-	n/a	9.0	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	DF	P	n/a	5.0	Base < 10	-	n/a	17.3	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	HS	P	n/a	9.4	Base < 10	-	n/a	9.0	Base < 10	-	n/a	8.9	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	ST	P	n/a	7.5	Base < 10	-	n/a	15.8	Base < 10	-	n/a	11.8	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	CW	P	5.3	25.5	Base < 10	-	8.0	46.0	Base < 10	-	7.0	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	DF	P	4.5	12.0	Base < 10	-	3.0	7.0	Base < 10	-	11.5	14.5	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	HS	P	n/a	8.0	Base < 10	-	4.0	n/a	Base < 10	-	7.0	4.8	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	ST	P	14.0	30.3	Base < 10	-	n/a	19.5	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	CW	P	n/a	25.5	Base < 10	-	n/a	46.0	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	DF	P	n/a	12.0	Base < 10	-	n/a	7.0	Base < 10	-	6.0	14.5	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	HS	P	n/a	8.0	Base < 10	-	n/a	n/a	Base < 10	-	n/a	4.8	Base < 10	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	ST	P	n/a	30.3	Base < 10	-	n/a	19.5	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DSL	61-08	-	-	CW	P	8.8	6.5	Base < 10	-	28.0	8.0	Base < 10	-	8.4	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DSL	61-08	-	-	DF	P	9.2	14.3	(1.25)	Yes	13.6	14.3	(0.23)	Yes	8.8	15.5	(0.92)	Yes	HIT
Avg. Delay Days Due to LOF - DSL	61-08	-	-	HS	P	5.5	6.5	(0.34)	Yes	6.1	7.0	(0.89)	Yes	8.1	6.8	0.55	Yes	HIT
Avg. Delay Days Due to LOF - DSL	61-08	-	-	ST	P	n/a	1.0	Base < 10	-	n/a	17.4	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	CW	P	n/a	6.8	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	23.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	HS	P	n/a	25.1	Base < 10	-	n/a	16.9	Base < 10	-	n/a	21.3	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	23.8	Base < 10	-	n/a	14.5	Base < 10	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	CW	P	n/a	6.8	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	23.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	HS	P	n/a	25.1	Base < 10	-	n/a	16.9	Base < 10	-	n/a	21.3	Base < 10	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	23.8	Base < 10	-	n/a	14.5	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	CW	P	n/a	n/a	Base < 10	-	36.0	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	5.0	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	CW	P	n/a	6.8	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	23.0	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	HS	P	n/a	25.1	Base < 10	-	n/a	16.9	Base < 10	-	n/a	21.3	Base < 10	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	ST	P	n/a	n/a	Base < 10	-	n/a	23.8	Base < 10	-	n/a	14.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	CW	P	n/a	8.0	Base < 10	-	3.0	10.0	Base < 10	-	3.4	8.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	DF	P	13.0	6.7	Base < 10	-	10.0	7.9	Base < 10	-	19.5	6.1	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	HS	P	3.7	6.8	Base < 10	-	n/a	7.3	Base < 10	-	11.7	6.7	1.99	No	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	ST	P	n/a	8.4	Base < 10	-	n/a	8.8	Base < 10	-	n/a	7.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	CW	P	7.0	13.6	Base < 10	-	n/a	16.2	Base < 10	-	6.6	6.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	DF	P	14.5	10.3	Base < 10	-	5.2	13.2	Base < 10	-	6.9	5.4	0.55	Yes	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	HS	P	1.8	6.5	(1.07)	Yes	5.0	10.0	Base < 10	-	18.8	6.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	ST	P	8.0	8.7	Base < 10	-	n/a	7.6	Base < 10	-	2.0	6.1	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	CW	P	n/a	10.4	Base < 10	-	n/a	20.5	Base < 10	-	10.0	3.4	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	DF	P	n/a	24.1	Base < 10	-	n/a	n/a	Base < 10	-	3.0	7.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	HS	P	1.0	7.2	(1.63)	Yes	n/a	10.2	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	ST	P	n/a	8.0	Base < 10	-	n/a	8.8	Base < 10	-	n/a	25.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	CW	P	12.0	8.4	Base < 10	-	11.3	9.3	0.66	Yes	9.2	5.7	1.75	No	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	DF	P	5.1	33.2	(2.91)	Yes	15.8	5.0	9.61	No	10.6	5.2	1.31	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	HS	P	8.9	15.2	(1.10)	Yes	12.9	6.9	4.38	No	9.2	10.3	(0.43)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	ST	P	5.0	6.2	Base < 10	-	5.0	7.1	Base < 10	-	37.0	7.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	CW	P	n/a	8.4	Base < 10	-	n/a	9.3	Base < 10	-	n/a	5.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	DF	P	n/a	33.2	Base < 10	-	n/a	5.0	Base < 10	-	n/a	5.2	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	HS	P	n/a	15.2	Base < 10	-	n/a	6.9	Base < 10	-	n/a	10.3	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	ST	P	64.0	6.2	Base < 10	-	n/a	7.1	Base < 10	-	n/a	7.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	CW	P	6.6	9.4	Base < 10	-	13.3	19.7	Base < 10	-	4.4	26.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	DF	P	6.4	21.0	(2.14)	Yes	6.7	5.5	Base < 10	-	10.3	5.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	HS	P	3.8	5.5	Base < 10	-	6.6	3.7	Base < 10	-	5.5	5.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	ST	P	10.4	19.3	Base < 10	-	n/a	10.8	Base < 10	-	n/a	4.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	CW	P	n/a	9.4	Base < 10	-	n/a	19.7	Base < 10	-	7.0	26.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	DF	P	13.0	21.0	Base < 10	-	20.0	5.5	Base < 10	-	6.0	5.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	HS	P	n/a	5.5	Base < 10	-	n/a	3.7	Base < 10	-	n/a	5.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	ST	P	n/a	19.3	Base < 10	-	n/a	10.8	Base < 10	-	n/a	4.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	CW	P	n/a	6.0	Base < 10	-	n/a	42.8	Base < 10	-	n/a	1.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	DF	P	n/a	4.7	Base < 10	-	n/a	n/a	Base < 10	-	n/a	12.4	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	HS	P	n/a	9.0	Base < 10	-	n/a	5.4	Base < 10	-	n/a	19.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	ST	P	n/a	1.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	34.7	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	CW	P	5.4	3.2	Base < 10	-	21.3	3.7	Base < 10	-	6.4	4.3	0.95	Yes	-
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	DF	P	7.4	4.7	1.36	Yes	12.4	5.7	5.28	No	8.1	4.6	2.01	No	MISS
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	HS	P	5.6	3.1	3.80	No	6.7	6.8	(0.06)	Yes	6.6	5.7	0.49	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	ST	P	n/a	4.2	Base < 10	-	n/a	9.3	Base < 10	-	1.0	4.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	CW	P	n/a	10.4	Base < 10	-	n/a	20.5	Base < 10	-	n/a	3.4	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	DF	P	n/a	24.1	Base < 10	-	n/a	n/a	Base < 10	-	n/a	7.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	HS	P	n/a	7.2	Base < 10	-	n/a	10.2	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	ST	P	n/a	8.0	Base < 10	-	n/a	8.8	Base < 10	-	n/a	25.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	CW	P	n/a	10.4	Base < 10	-	n/a	20.5	Base < 10	-	n/a	3.4	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	DF	P	n/a	24.1	Base < 10	-	n/a	n/a	Base < 10	-	n/a	7.9	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	HS	P	n/a	7.2	Base < 10	-	n/a	10.2	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	ST	P	n/a	8.0	Base < 10	-	n/a	8.8	Base < 10	-	n/a	25.5	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	8.0	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	DF	P	5.0	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	CW	P	n/a	n/a	Base < 10	-	19.1	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	DF	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	5.0	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	HS	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	1.0	n/a	Base < 10	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	CW	P	n/a	10.4	Base < 10	-	n/a	20.5	Base < 10	-	16.2	3.4	21.00	No	-

Texas Performance Measures

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-99 CLEC	Dec-99 SWBT/ Benchmark	Dec-99 % Yes - Z-Value	Dec-99 86% Result	Jan-00 CLEC	Jan-00 SWBT/ Benchmark	Jan-00 % Yes - Z-Value	Jan-00 84% Result	Feb-00 CLEC	Feb-00 SWBT/ Benchmark	Feb-00 % Yes - Z-Value	Feb-00 84% Result	Overall Result 88%
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	DF	P	n/a	24.1	Base < 10	-	n/a	n/a	Base < 10	-	8.1	7.9	0.08	Yes	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	HS	P	n/a	7.2	Base < 10	-	n/a	10.2	Base < 10	-	18.5	7.0	8.74	No	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	ST	P	n/a	8.0	Base < 10	-	n/a	8.8	Base < 10	-	n/a	25.5	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	CW	P	0.0%	0.6%	(0.85)	Yes	0.0%	0.6%	(0.95)	Yes	0.0%	0.5%	(1.07)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	DF	P	0.0%	0.6%	(0.68)	Yes	0.0%	0.5%	(0.60)	Yes	0.0%	0.3%	(0.33)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	HS	P	0.0%	0.6%	(1.94)	Yes	0.0%	0.6%	(1.48)	Yes	0.0%	0.7%	(1.70)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	ST	P	0.0%	0.9%	(0.29)	Yes	0.0%	0.8%	(0.29)	Yes	0.0%	0.9%	(0.48)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	CW	P	0.0%	0.0%	(0.19)	Yes	0.0%	0.0%	(0.16)	Yes	0.0%	0.0%	(0.18)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	DF	P	0.0%	0.0%	(0.37)	Yes	0.0%	0.0%	(0.21)	Yes	0.0%	0.0%	(0.19)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	HS	P	0.0%	0.0%	(0.28)	Yes	0.0%	0.0%	(0.20)	Yes	0.2%	0.0%	6.58	No	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	ST	P	0.0%	0.0%	(0.05)	Yes	0.0%	0.0%	(0.06)	Yes	0.0%	0.0%	(0.05)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	CW	P	0.0%	1.0%	(0.41)	Yes	0.0%	1.8%	Base < 10	-	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	DF	P	0.0%	0.0%	(0.22)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	HS	P	0.0%	0.7%	(0.68)	Yes	0.0%	0.7%	(0.43)	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	ST	P	0.0%	0.0%	0.00	Yes	0.0%	0.3%	Base < 10	-	0.0%	0.6%	(0.38)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	CW	P	0.0%	0.3%	(0.44)	Yes	1.0%	0.4%	0.86	Yes	1.7%	0.1%	3.37	No	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	DF	P	0.0%	4.6%	(2.24)	Yes	3.6%	0.1%	6.78	No	0.6%	0.2%	1.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	HS	P	0.5%	1.9%	(1.34)	Yes	3.3%	0.8%	3.53	No	2.1%	1.2%	1.15	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	ST	P	0.0%	0.0%	0.00	Yes	0.0%	0.5%	(0.25)	Yes	7.1%	0.7%	2.65	No	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	CW	P	n/a	0.3%	Base < 10	-	n/a	0.4%	Base < 10	-	n/a	0.1%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	DF	P	n/a	4.6%	Base < 10	-	n/a	0.1%	Base < 10	-	n/a	0.2%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	HS	P	n/a	1.9%	Base < 10	-	n/a	0.8%	Base < 10	-	n/a	1.2%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	ST	P	100.0%	0.0%	Base < 10	-	n/a	0.5%	Base < 10	-	n/a	0.7%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	CW	P	0.0%	2.0%	(1.13)	Yes	1.7%	1.0%	0.41	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	DF	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	HS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	ST	P	0.0%	8.0%	(1.70)	Yes	0.0%	1.2%	(0.48)	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	CW	P	0.0%	2.0%	Base < 10	-	n/a	1.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	DF	P	0.0%	0.0%	0.00	Yes	11.1%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	ST	P	n/a	8.0%	Base < 10	-	0.0%	1.2%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	CW	P	n/a	0.0%	Base < 10	-	0.0%	0.4%	(0.29)	Yes	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	DF	P	n/a	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	HS	P	n/a	0.1%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.6%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	0.0%	1.7%	(0.63)	Yes	-
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	CW	P	0.0%	0.0%	0.00	Yes	1.3%	0.0%	2.96	No	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	DF	P	0.0%	0.2%	(0.62)	Yes	2.0%	0.3%	3.84	No	0.0%	0.1%	(0.70)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	HS	P	0.0%	0.0%	0.00	Yes	0.3%	0.3%	0.13	Yes	0.5%	0.1%	1.44	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	ST	P	0.0%	0.0%	Base < 10	-	n/a	0.2%	Base < 10	-	0.0%	0.2%	(0.16)	Yes	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	CW	P	0.0%	1.0%	(0.40)	Yes	0.0%	1.8%	Base < 10	-	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	HS	P	n/a	0.7%	Base < 10	-	n/a	0.7%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.3%	Base < 10	-	n/a	0.6%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	CW	P	n/a	1.0%	Base < 10	-	n/a	1.8%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	DF	P	0.0%	0.0%	(0.09)	Yes	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	HS	P	n/a	0.7%	Base < 10	-	n/a	0.7%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	ST	P	n/a	0.0%	Base < 10	-	n/a	0.3%	Base < 10	-	n/a	0.6%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	CW	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	HS	P	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	CW	P	0.0%	0.0%	Base < 10	-	11.1%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	DF	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	HS	P	n/a	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	CW	P	0.0%	1.0%	Base < 10	-	0.0%	1.8%	Base < 10	-	0.0%	0.0%	0.00	Yes	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	DF	P	0.0%	0.0%	Base < 10	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	HS	P	0.0%	0.7%	Base < 10	-	n/a	0.7%	Base < 10	-	3.6%	0.0%	7.14	No	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	ST	P	0.0%	0.0%	Base < 10	-	0.0%	0.3%	Base < 10	-	0.0%	0.6%	Base < 10	-	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	CW	P	2.1%	1.8%	1.10	Yes	1.4%	1.9%	(1.85)	Yes	2.1%	1.8%	1.35	Yes	HIT
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	DF	P	1.9%	1.9%	(0.01)	Yes	1.9%	1.8%	0.52	Yes	2.2%	1.8%	3.13	No	HIT
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	HS	P	4.6%	2.4%	11.22	No	4.2%	2.5%	9.50	No	4.3%	2.4%	10.52	No	MISS
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	ST	P	0.7%	1.9%	(4.28)	Yes	1.1%	2.2%	(3.82)	Yes	0.8%	2.2%	(4.78)	Yes	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	CW	P	1.4%	0.4%	2.16	No	3.7%	0.5%	6.88	No	1.6%	0.5%	2.57	No	MISS
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	DF	P	2.2%	0.7%	6.87	No	1.5%	0.6%	4.28	No	1.4%	0.6%	3.62	No	MISS

Texas Performance Measures

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-99 CLEC	Dec-99 SWBT/ Benchmark	Dec-99 % Yes - Z-Value	Dec-99 86% Result	Jan-00 CLEC	Jan-00 SWBT/ Benchmark	Jan-00 % Yes - Z-Value	Jan-00 84% Result	Feb-00 CLEC	Feb-00 SWBT/ Benchmark	Feb-00 % Yes - Z-Value	Feb-00 84% Result	Overall Result 88%
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	HS	P	1.3%	0.6%	2.25	No	5.4%	0.9%	12.16	No	0.7%	0.8%	(0.22)	Yes	MISS
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	ST	P	0.7%	0.6%	0.55	Yes	1.9%	0.5%	4.87	No	0.6%	0.4%	0.54	Yes	HIT
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	CW	P	25.0%	2.4%	15.73	No	12.9%	2.4%	9.29	No	5.6%	2.2%	3.84	No	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	DF	P	16.6%	2.7%	10.91	No	15.4%	2.4%	15.20	No	7.8%	2.3%	7.60	No	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	HS	P	20.6%	2.2%	18.64	No	18.2%	2.4%	21.20	No	12.9%	2.7%	15.59	No	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	ST	P	9.8%	2.6%	3.50	No	7.9%	3.1%	2.36	No	3.3%	3.5%	(0.10)	Yes	MISS
Trouble Report Rate - ISDN BRI Port	65-04	H	H	CW	P	n/a	2.4%	Base < 10	-	n/a	2.4%	Base < 10	-	n/a	2.2%	Base < 10	-	-
Trouble Report Rate - ISDN BRI Port	65-04	H	H	DF	P	n/a	2.7%	Base < 10	-	n/a	2.4%	Base < 10	-	n/a	2.3%	Base < 10	-	-
Trouble Report Rate - ISDN BRI Port	65-04	H	H	HS	P	n/a	2.2%	Base < 10	-	n/a	2.4%	Base < 10	-	n/a	2.7%	Base < 10	-	-
Trouble Report Rate - ISDN BRI Port	65-04	H	H	ST	P	0.0%	2.6%	Base < 10	-	0.0%	3.1%	Base < 10	-	0.0%	3.5%	Base < 10	-	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	CW	P	2.4%	2.9%	(0.46)	Yes	2.8%	4.0%	(1.15)	Yes	4.5%	4.9%	(0.36)	Yes	HIT
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	DF	P	4.6%	5.3%	(0.60)	Yes	2.3%	5.3%	(2.81)	Yes	3.0%	5.1%	(2.40)	Yes	HIT
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	HS	P	5.9%	5.3%	0.46	Yes	3.4%	6.5%	(2.15)	Yes	3.5%	5.5%	(1.60)	Yes	HIT
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	ST	P	2.8%	2.5%	0.32	Yes	4.1%	3.0%	1.04	Yes	3.0%	3.4%	(0.38)	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	CW	P	0.0%	2.9%	(0.77)	Yes	0.0%	4.0%	(1.05)	Yes	0.0%	4.9%	(1.84)	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	DF	P	0.0%	5.3%	(0.86)	Yes	0.0%	5.3%	(1.10)	Yes	0.0%	5.1%	(1.30)	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	HS	P	0.0%	5.3%	(1.79)	Yes	4.9%	6.5%	(0.48)	Yes	1.6%	5.5%	(1.29)	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	ST	P	n/a	2.5%	Base < 10	-	0.0%	3.0%	Base < 10	-	45.5%	3.4%	7.32	No	-
Trouble Report Rate - ISDN/PRI	65-07	H	H	CW	P	0.0%	0.1%	(0.16)	Yes	0.0%	0.0%	(0.15)	Yes	0.0%	0.0%	(0.15)	Yes	HIT
Trouble Report Rate - ISDN/PRI	65-07	H	H	DF	P	0.0%	0.1%	(0.31)	Yes	0.0%	0.1%	(0.36)	Yes	0.0%	0.0%	(0.32)	Yes	HIT
Trouble Report Rate - ISDN/PRI	65-07	H	H	HS	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	-
Trouble Report Rate - ISDN/PRI	65-07	H	H	ST	P	0.0%	0.0%	(0.21)	Yes	0.0%	0.1%	(0.32)	Yes	0.0%	0.1%	(0.29)	Yes	HIT
Trouble Report Rate - DSL	65-08	H	H	CW	P	7.4%	5.0%	1.45	Yes	5.1%	5.3%	(0.15)	Yes	2.4%	4.7%	(2.00)	Yes	HIT
Trouble Report Rate - DSL	65-08	H	H	DF	P	7.8%	5.2%	2.20	No	4.9%	6.1%	(1.29)	Yes	5.0%	5.3%	(0.45)	Yes	HIT
Trouble Report Rate - DSL	65-08	H	H	HS	P	7.8%	4.3%	3.18	No	8.3%	3.8%	5.74	No	5.2%	3.6%	2.68	No	MISS
Trouble Report Rate - DSL	65-08	H	H	ST	P	0.0%	3.0%	Base < 10	-	0.0%	2.1%	Base < 10	-	0.0%	2.1%	(0.63)	Yes	-
Trouble Report Rate - Analog Trunk Port	65-09	H	H	CW	P	0.0%	0.4%	(0.32)	Yes	0.0%	0.5%	(0.36)	Yes	0.0%	0.5%	(0.44)	Yes	HIT
Trouble Report Rate - Analog Trunk Port	65-09	H	H	DF	P	0.0%	0.7%	(0.34)	Yes	0.0%	0.6%	(0.33)	Yes	0.0%	0.6%	(0.33)	Yes	HIT
Trouble Report Rate - Analog Trunk Port	65-09	H	H	HS	P	n/a	0.6%	Base < 10	-	n/a	0.9%	Base < 10	-	n/a	0.8%	Base < 10	-	-
Trouble Report Rate - Analog Trunk Port	65-09	H	H	ST	P	25.0%	0.6%	Base < 10	-	50.0%	0.5%	Base < 10	-	0.0%	0.4%	Base < 10	-	-
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	CW	P	n/a	0.4%	Base < 10	-	n/a	0.5%	Base < 10	-	n/a	0.5%	Base < 10	-	-
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	DF	P	0.0%	0.7%	(0.71)	Yes	0.0%	0.6%	(0.68)	Yes	2.6%	0.6%	2.26	No	HIT
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	HS	P	n/a	0.6%	Base < 10	-	n/a	0.9%	Base < 10	-	n/a	0.8%	Base < 10	-	-
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	ST	P	n/a	0.6%	Base < 10	-	n/a	0.5%	Base < 10	-	n/a	0.4%	Base < 10	-	-
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	CW	P	0.0%	2.1%	(0.58)	Yes	5.9%	0.0%	1.68	Yes	0.0%	6.5%	(1.42)	Yes	HIT
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	DF	P	0.0%	1.4%	(0.85)	Yes	0.0%	5.2%	(1.66)	Yes	0.0%	0.0%	0.00	Yes	HIT
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	HS	P	0.0%	8.3%	(1.58)	Yes	0.0%	3.3%	(0.99)	Yes	0.0%	5.1%	(1.24)	Yes	HIT
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	ST	P	0.0%	6.9%	Base < 10	-	0.0%	3.4%	Base < 10	-	0.0%	0.0%	Base < 10	-	-
Trouble Report Rate - Dark Fiber	65-12	H	H	CW	P	1.5%	2.1%	(0.26)	Yes	0.5%	0.0%	0.48	Yes	0.0%	6.5%	(3.72)	Yes	HIT
Trouble Report Rate - Dark Fiber	65-12	H	H	DF	P	0.0%	1.4%	(1.65)	Yes	0.0%	5.2%	(3.23)	Yes	0.0%	0.0%	0.00	Yes	HIT
Trouble Report Rate - Dark Fiber	65-12	H	H	HS	P	n/a	8.3%	Base < 10	-	n/a	3.3%	Base < 10	-	n/a	5.1%	Base < 10	-	-
Trouble Report Rate - Dark Fiber	65-12	H	H	ST	P	0.0%	6.9%	(1.05)	Yes	0.0%	3.4%	(0.74)	Yes	0.0%	0.0%	0.00	Yes	HIT
Trouble Report Rate - Analog Line Port	65-13	H	H	CW	P	1.9%	0.4%	1.59	Yes	1.7%	0.5%	1.37	Yes	0.0%	0.5%	(0.70)	Yes	HIT
Trouble Report Rate - Analog Line Port	65-13	H	H	DF	P	0.0%	0.7%	(0.47)	Yes	0.0%	0.6%	(0.57)	Yes	0.9%	0.6%	0.41	Yes	HIT
Trouble Report Rate - Analog Line Port	65-13	H	H	HS	P	0.0%	0.6%	Base < 10	-	28.6%	0.9%	Base < 10	-	0.0%	0.8%	(0.72)	Yes	-
Trouble Report Rate - Analog Line Port	65-13	H	H	ST	P	0.0%	0.6%	Base < 10	-	0.0%	0.5%	Base < 10	-	0.0%	0.4%	(0.26)	Yes	-
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	CW	P	2.1%	8.4%	(1.57)	Yes	0.0%	7.8%	(1.72)	Yes	3.3%	6.8%	(1.08)	Yes	HIT
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	DF	P	3.6%	9.4%	(2.31)	Yes	0.7%	8.5%	(3.31)	Yes	0.0%	8.0%	(3.93)	Yes	HIT
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	HS	P	1.7%	7.4%	(3.79)	Yes	0.3%	6.3%	(4.34)	Yes	2.3%	5.5%	(2.55)	Yes	HIT
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	ST	P	12.5%	8.0%	0.66	Yes	7.4%	7.0%	0.09	Yes	0.0%	7.2%	(1.31)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	CW	P	6.6	25.0	(3.84)	Yes	5.6	26.7	(2.67)	Yes	6.5	22.2	(4.09)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	DF	P	7.2	22.7	(5.51)	Yes	5.7	19.6	(6.32)	Yes	5.5	19.6	(6.53)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	HS	P	6.7	26.5	(5.51)	Yes	5.7	23.3	(8.90)	Yes	6.1	27.5	(9.42)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	ST	P	12.2	24.9	(1.48)	Yes	9.1	28.2	(2.42)	Yes	5.3	26.2	(2.58)	Yes	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	CW	P	4.3	5.7	Base < 10	-	8.5	6.6	Base < 10	-	9.0	5.3	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	DF	P	6.1	4.0	2.59	No	3.3	3.5	(0.20)	Yes	5.1	3.1	2.70	No	MISS
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	HS	P	8.7	5.1	Base < 10	-	7.5	5.3	2.06	No	6.3	5.6	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	ST	P	7.3	6.3	Base < 10	-	4.6	5.6	(0.55)	Yes	4.6	5.6	Base < 10	-	-
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	CW	P	8.9	9.2	(0.08)	Yes	18.4	7.1	5.24	No	7.2	7.2	0.03	Yes	HIT
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	DF	P	5.7	4.8	1.13	Yes	7.8	4.3	4.39	No	5.1	4.1	1.88	No	MISS
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	HS	P	7.2	5.7	1.57	Yes	14.2	5.9	9.35	No	10.4	7.3	2.81	No	MISS
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	ST	P	17.5	5.2	Base < 10	-	8.4	5.9	Base < 10	-	4.3	6.3	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	CW	P	n/a	9.2	Base < 10	-	n/a	7.1	Base < 10	-	n/a	7.2	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	DF	P	n/a	4.8	Base < 10	-	n/a	4.3	Base < 10	-	n/a	4.1	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	HS	P	n/a	5.7	Base < 10	-	n/a	5.9	Base < 10	-	n/a	7.3	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	ST	P	n/a	5.2	Base < 10	-	n/a	5.9	Base < 10	-	n/a	6.3	Base < 10	-	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	CW	P	3.6	3.4	Base < 10	-	4.6	3.5	Base < 10	-	5.7	2.7	4.10	No	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	DF	P	2.9	2.6	0.43	Yes	5.2	2.3	Base < 10	-	5.3	2.6	4.57	No	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	HS	P	7.0	2.7	5.27	No	7.9	3.1	4.52	No	3.4	3.2	0.27	Yes	MISS
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	ST	P	5.6	4.1	Base < 10	-	5.3	3.6	1.30	Yes	6.7	4.0	1.79	No	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	CW	P	n/a	3.4	Base < 10	-	n/a	3.5	Base < 10	-	n/a	2.7	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	DF	P	n/a	2.6	Base < 10	-	n/a	2.3	Base < 10	-	n/a	2.6	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	HS	P	n/a	2.7	Base < 10	-	4.6	3.1	Base < 10	-	1.5	3.2	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	ST	P	n/a	4.1	Base < 10	-	n/a	3.6	Base < 10	-	12.6	4.0	Base < 10	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	CW	P	n/a	5.2	Base < 10	-	n/a	13.2	Base < 10	-	n/a	5.3	Base < 10	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	DF	P	n/a	4.0	Base < 10	-	n/a	4.2	Base < 10	-	n/a	3.5	Base < 10	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	HS	P	n/a	3.6	Base < 10	-	n/a	3.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	ST	P	n/a	3.8	Base < 10	-	n/a	8.6	Base < 10	-	n/a	12.4	Base < 10	-	-
Mean Time to Restore - DSL -Dispatch	67-08	H	H	CW	P	7.0	5.2	1.47	Yes	14.1	4.9	8.34	No	21.6	4.6	12.61	No	MISS
Mean Time to Restore - DSL -Dispatch	67-08	H	H	DF	P	15.7	5.2	7.02	No	19.4	6.2	3.69	No	10.9	5.7	3.47	No	MISS
Mean Time to Restore - DSL -Dispatch	67-08	H	H	HS	P	14.0	25.6	(1.58)	Yes	13.1	15.3	(0.95)	Yes	8.3	70.6	(0.75)	Yes	HIT
Mean Time to Restore - DSL -Dispatch	67-08	H	H	ST	P	n/a	6.7	Base < 10	-	n/a	6.2	Base < 10	-	n/a	7.0	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	CW	P	n/a	5.7	Base < 10	-	n/a	6.6	Base < 10	-	n/a	5.3	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	DF	P	n/a	4.0	Base < 10	-	n/a	3.5	Base < 10	-	n/a	3.1	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	HS	P	n/a	5.1	Base < 10	-	n/a	5.3	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	ST	P	5.7	6.3	Base < 10	-	8.0	5.6	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	CW	P	n/a	5.7	Base < 10	-	n/a	6.6	Base < 10	-	n/a	5.3	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	DF	P	n/a	4.0	Base < 10	-	n/a	3.5	Base < 10	-	4.3	3.1	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	HS	P	n/a	5.1	Base < 10	-	n/a	5.3	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	ST	P	n/a	6.3	Base < 10	-	n/a	5.6	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-11	H	H	CW	P	n/a	7.8	Base < 10	-	0.8	n/a	Base < 10	-	n/a	5.1	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-11	H	H	DF	P	n/a	n/a	Base < 10	-	n/a	9.2	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-11	H	H	HS	P	n/a	7.1	Base < 10	-	n/a	6.3	Base < 10	-	n/a	3.7	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-11	H	H	ST	P	n/a	0.7	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	CW	P	13.7	7.8	Base < 10	-	3.1	n/a	Base < 10	-	n/a	5.1	Base < 10	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	DF	P	n/a	n/a	Base < 10	-	n/a	9.2	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	HS	P	n/a	7.1	Base < 10	-	n/a	6.3	Base < 10	-	n/a	3.7	Base < 10	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	ST	P	n/a	0.7	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	CW	P	32.5	5.7	Base < 10	-	3.9	6.6	Base < 10	-	n/a	5.3	Base < 10	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	DF	P	n/a	4.0	Base < 10	-	n/a	3.5	Base < 10	-	2.4	3.1	Base < 10	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	HS	P	n/a	5.1	Base < 10	-	51.9	5.3	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	ST	P	n/a	6.3	Base < 10	-	n/a	5.6	Base < 10	-	n/a	5.6	Base < 10	-	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	CW	P	0.5	14.6	Base < 10	-	2.0	20.1	Base < 10	-	0.0	12.0	Base < 10	-	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	DF	P	0.1	14.3	Base < 10	-	2.6	12.5	Base < 10	-	1.6	11.0	Base < 10	-	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	HS	P	2.8	12.2	Base < 10	-	1.1	10.1	Base < 10	-	4.8	12.2	(1.46)	Yes	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	ST	P	n/a	9.8	Base < 10	-	n/a	10.9	Base < 10	-	0.2	11.6	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	CW	P	n/a	2.2	Base < 10	-	n/a	1.2	Base < 10	-	n/a	1.8	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	DF	P	n/a	1.3	Base < 10	-	6.4	2.5	Base < 10	-	n/a	0.7	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	HS	P	n/a	0.8	Base < 10	-	0.8	1.6	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	ST	P	n/a	1.1	Base < 10	-	n/a	1.0	Base < 10	-	n/a	3.1	Base < 10	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	CW	P	4.8	1.1	Base < 10	-	n/a	0.8	Base < 10	-	n/a	1.5	Base < 10	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	DF	P	n/a	0.5	Base < 10	-	n/a	0.5	Base < 10	-	n/a	0.4	Base < 10	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	HS	P	n/a	3.6	Base < 10	-	2.6	2.7	Base < 10	-	0.0	3.4	Base < 10	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	ST	P	n/a	0.9	Base < 10	-	n/a	0.8	Base < 10	-	n/a	1.9	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	CW	P	n/a	1.1	Base < 10	-	n/a	0.8	Base < 10	-	n/a	1.5	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	DF	P	n/a	0.5	Base < 10	-	n/a	0.5	Base < 10	-	n/a	0.4	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	HS	P	n/a	3.6	Base < 10	-	n/a	2.7	Base < 10	-	n/a	3.4	Base < 10	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	ST	P	n/a	0.9	Base < 10	-	n/a	0.8	Base < 10	-	n/a	1.9	Base < 10	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	CW	P	n/a	0.7	Base < 10	-	0.1	0.9	Base < 10	-	0.8	1.1	Base < 10	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	DF	P	0.1	0.4	Base < 10	-	0.6	0.5	Base < 10	-	0.0	0.3	Base < 10	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	HS	P	0.1	0.5	Base < 10	-	0.4	0.4	Base < 10	-	n/a	0.5	Base < 10	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	ST	P	176.3	0.6	Base < 10	-	1.0	0.8	Base < 10	-	1.4	0.6	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	CW	P	n/a	0.7	Base < 10	-	n/a	0.9	Base < 10	-	n/a	1.1	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	DF	P	n/a	0.4	Base < 10	-	n/a	0.5	Base < 10	-	n/a	0.3	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	HS	P	n/a	0.5	Base < 10	-	n/a	0.4	Base < 10	-	n/a	0.5	Base < 10	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	ST	P	n/a	0.6	Base < 10	-	n/a	0.8	Base < 10	-	n/a	0.6	Base < 10	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	CW	P	n/a	0.5	Base < 10	-	n/a	1.2	Base < 10	-	n/a	0.7	Base < 10	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	DF	P	n/a	0.2	Base < 10	-	n/a	0.5	Base < 10	-	n/a	0.3	Base < 10	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	HS	P	n/a	0.7	Base < 10	-	n/a	2.4	Base < 10	-	n/a	1.2	Base < 10	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	ST	P	n/a	1.0	Base < 10	-	n/a	0.6	Base < 10	-	n/a	0.7	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
							SWBT/	% Yes -	86%		SWBT/	% Yes -	84%		SWBT/	% Yes -	84%	
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	88%
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	CW	P	0.3	1.0	Base < 10	-	n/a	1.1	Base < 10	-	n/a	0.5	Base < 10	-	-
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	DF	P	n/a	0.8	Base < 10	-	n/a	0.4	Base < 10	-	1.4	0.6	Base < 10	-	-
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	HS	P	n/a	16.3	Base < 10	-	n/a	5.5	Base < 10	-	n/a	12.7	Base < 10	-	-
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	ST	P	n/a	0.7	Base < 10	-	n/a	0.3	Base < 10	-	n/a	0.3	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	CW	P	n/a	2.2	Base < 10	-	n/a	1.2	Base < 10	-	n/a	1.8	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	DF	P	n/a	1.3	Base < 10	-	n/a	2.5	Base < 10	-	n/a	0.7	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	HS	P	n/a	0.8	Base < 10	-	n/a	1.6	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	ST	P	n/a	1.1	Base < 10	-	n/a	1.0	Base < 10	-	n/a	3.1	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	CW	P	n/a	2.2	Base < 10	-	n/a	1.2	Base < 10	-	n/a	1.8	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	DF	P	n/a	1.3	Base < 10	-	n/a	2.5	Base < 10	-	n/a	0.7	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	HS	P	n/a	0.8	Base < 10	-	n/a	1.6	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	ST	P	n/a	1.1	Base < 10	-	n/a	1.0	Base < 10	-	n/a	3.1	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	DF	P	n/a	1.2	Base < 10	-	n/a	0.8	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	HS	P	n/a	28.3	Base < 10	-	n/a	3.3	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	ST	P	n/a	3.5	Base < 10	-	n/a	0.1	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	CW	P	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	DF	P	n/a	1.2	Base < 10	-	n/a	0.8	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	HS	P	n/a	28.3	Base < 10	-	n/a	3.3	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	ST	P	n/a	3.5	Base < 10	-	n/a	0.1	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	CW	P	n/a	2.2	Base < 10	-	n/a	1.2	Base < 10	-	n/a	1.8	Base < 10	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	DF	P	n/a	1.3	Base < 10	-	n/a	2.5	Base < 10	-	n/a	0.7	Base < 10	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	HS	P	n/a	0.8	Base < 10	-	n/a	1.6	Base < 10	-	n/a	2.0	Base < 10	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	ST	P	n/a	1.1	Base < 10	-	n/a	1.0	Base < 10	-	n/a	3.1	Base < 10	-	-
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	CW	P	97.9%	86.2%	(2.35)	Yes	100.0%	86.3%	(2.36)	Yes	96.7%	91.1%	(1.52)	Yes	HIT
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	DF	P	96.4%	86.9%	(3.29)	Yes	99.3%	90.7%	(3.50)	Yes	100.0%	90.1%	(4.42)	Yes	HIT
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	HS	P	98.3%	90.2%	(4.72)	Yes	99.7%	90.7%	(5.47)	Yes	97.7%	91.6%	(4.07)	Yes	HIT
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	ST	P	87.5%	91.0%	0.48	Yes	92.6%	85.4%	(1.05)	Yes	100.0%	88.8%	(1.67)	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	CW	P	2.1%	13.5%	(2.32)	Yes	5.7%	14.0%	(1.41)	Yes	16.7%	12.4%	0.99	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	DF	P	8.0%	11.4%	(1.23)	Yes	9.2%	11.6%	(0.89)	Yes	11.3%	10.8%	0.19	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	HS	P	15.7%	12.7%	1.54	Yes	16.3%	12.4%	2.08	No	14.5%	12.9%	0.89	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	ST	P	0.0%	10.7%	(1.39)	Yes	0.0%	11.3%	(1.86)	Yes	0.0%	11.5%	(1.69)	Yes	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	CW	P	0.0%	10.5%	Base < 10	-	25.0%	7.4%	Base < 10	-	0.0%	13.7%	Base < 10	-	-
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	DF	P	10.3%	11.5%	(0.19)	Yes	25.0%	10.6%	2.05	No	16.7%	12.4%	0.54	Yes	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	HS	P	0.0%	13.7%	Base < 10	-	13.9%	14.2%	(0.05)	Yes	0.0%	13.9%	Base < 10	-	-
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	ST	P	0.0%	16.5%	Base < 10	-	0.0%	16.4%	(1.59)	Yes	50.0%	12.7%	Base < 10	-	-
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	CW	P	29.0%	13.5%	2.34	No	11.5%	15.4%	(0.53)	Yes	12.5%	12.4%	0.01	Yes	HIT
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	DF	P	17.9%	12.7%	0.80	Yes	18.5%	14.0%	0.93	Yes	18.9%	13.1%	1.01	Yes	HIT
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	HS	P	7.8%	14.7%	(1.36)	Yes	25.6%	13.2%	3.10	No	27.2%	14.6%	3.16	No	MISS
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	ST	P	16.7%	16.7%	Base < 10	-	33.3%	16.2%	Base < 10	-	0.0%	19.7%	Base < 10	-	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	CW	P	n/a	13.5%	Base < 10	-	n/a	15.4%	Base < 10	-	n/a	12.4%	Base < 10	-	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	DF	P	n/a	12.7%	Base < 10	-	n/a	14.0%	Base < 10	-	n/a	13.1%	Base < 10	-	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	HS	P	n/a	14.7%	Base < 10	-	n/a	13.2%	Base < 10	-	n/a	14.6%	Base < 10	-	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	ST	P	n/a	16.7%	Base < 10	-	n/a	16.2%	Base < 10	-	n/a	19.7%	Base < 10	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	CW	P	12.5%	16.4%	Base < 10	-	0.0%	15.0%	(1.32)	Yes	23.5%	10.7%	1.48	Yes	HIT
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	DF	P	4.8%	21.8%	(1.83)	Yes	0.0%	14.0%	(1.39)	Yes	14.3%	22.3%	(0.84)	Yes	HIT
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	HS	P	18.8%	22.3%	(0.32)	Yes	27.3%	22.1%	0.39	Yes	7.7%	22.4%	(1.24)	Yes	HIT
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	ST	P	30.0%	10.9%	1.57	Yes	26.7%	12.3%	1.38	Yes	0.0%	20.9%	(1.67)	Yes	HIT
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	CW	P	n/a	16.4%	Base < 10	-	n/a	15.0%	Base < 10	-	n/a	10.7%	Base < 10	-	-
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	DF	P	n/a	21.8%	Base < 10	-	n/a	14.0%	Base < 10	-	n/a	22.3%	Base < 10	-	-
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	HS	P	n/a	22.3%	Base < 10	-	33.3%	22.1%	Base < 10	-	0.0%	22.4%	Base < 10	-	-
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	ST	P	n/a	10.9%	Base < 10	-	n/a	12.3%	Base < 10	-	0.0%	20.9%	Base < 10	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	CW	P	n/a	6.3%	Base < 10	-	n/a	7.1%	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	DF	P	n/a	4.8%	Base < 10	-	n/a	10.2%	Base < 10	-	n/a	10.7%	Base < 10	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	HS	P	n/a	1.9%	Base < 10	-	n/a	8.1%	Base < 10	-	n/a	6.0%	Base < 10	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	ST	P	n/a	20.0%	Base < 10	-	n/a	6.1%	Base < 10	-	n/a	4.2%	Base < 10	-	-
% Repeat Reports - DSL	69-08	H	H	CW	P	20.0%	16.1%	0.38	Yes	14.3%	21.3%	(0.62)	Yes	20.0%	18.3%	0.13	Yes	HIT
% Repeat Reports - DSL	69-08	H	H	DF	P	0.0%	10.4%	(1.89)	Yes	14.7%	12.9%	0.31	Yes	9.6%	16.1%	(1.22)	Yes	HIT
% Repeat Reports - DSL	69-08	H	H	HS	P	24.1%	13.5%	1.57	Yes	19.0%	10.1%	1.95	No	12.1%	9.8%	0.54	Yes	HIT
% Repeat Reports - DSL	69-08	H	H	ST	P	n/a	10.5%	Base < 10	-	n/a	3.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Repeat Reports - Analog Trunk Port	69-09	H	H	CW	P	n/a	10.5%	Base < 10	-	n/a	7.4%	Base < 10	-	n/a	13.7%	Base < 10	-	-
% Repeat Reports - Analog Trunk Port	69-09	H	H	DF	P	n/a	11.5%	Base < 10	-	n/a	10.6%	Base < 10	-	n/a	12.4%	Base < 10	-	-
% Repeat Reports - Analog Trunk Port	69-09	H	H	HS	P	n/a	13.7%	Base < 10	-	n/a	14.2%	Base < 10	-	n/a	13.9%	Base < 10	-	-
% Repeat Reports - Analog Trunk Port	69-09	H	H	ST	P	0.0%	16.5%	Base < 10	-	100.0%	16.4%	Base < 10	-	n/a	12.7%	Base < 10	-	-
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	CW	P	n/a	10.5%	Base < 10	-	n/a	7.4%	Base < 10	-	n/a	13.7%	Base < 10	-	-

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	DF	P	n/a	11.5%	Base < 10	-	n/a	10.6%	Base < 10	-	0.0%	12.4%	Base < 10	-	-
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	HS	P	n/a	13.7%	Base < 10	-	n/a	14.2%	Base < 10	-	n/a	13.9%	Base < 10	-	-
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	ST	P	n/a	16.5%	Base < 10	-	n/a	16.4%	Base < 10	-	n/a	12.7%	Base < 10	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	CW	P	n/a	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	DF	P	n/a	0.0%	Base < 10	-	n/a	25.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	HS	P	n/a	28.6%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	20.0%	Base < 10	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	CW	P	33.3%	0.0%	Base < 10	-	0.0%	n/a	Base < 10	-	n/a	0.0%	Base < 10	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	DF	P	n/a	0.0%	Base < 10	-	n/a	25.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	HS	P	n/a	28.6%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	20.0%	Base < 10	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	ST	P	n/a	0.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	n/a	Base < 10	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	CW	P	0.0%	10.5%	Base < 10	-	0.0%	7.4%	Base < 10	-	n/a	13.7%	Base < 10	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	DF	P	n/a	11.5%	Base < 10	-	n/a	10.6%	Base < 10	-	0.0%	12.4%	Base < 10	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	HS	P	n/a	13.7%	Base < 10	-	0.0%	14.2%	Base < 10	-	n/a	13.9%	Base < 10	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	ST	P	n/a	16.5%	Base < 10	-	n/a	16.4%	Base < 10	-	n/a	12.7%	Base < 10	-	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	CW	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	n/a	1.0%	Base < 10	-	HIT
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	DF	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	HS	B	8.3%	1.0%	7.28	No	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	ST	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.99)	Yes	n/a	1.0%	Base < 10	-	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	CW	B	0.0%	1.0%	(0.98)	Yes	0.0%	1.0%	(1.00)	Yes	n/a	1.0%	Base < 10	-	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	DF	B	0.1%	1.0%	(0.92)	Yes	0.1%	1.0%	(0.88)	Yes	0.2%	1.0%	(0.81)	Yes	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	HS	B	1.5%	1.0%	0.55	Yes	0.0%	1.0%	(0.98)	Yes	0.1%	1.0%	(0.92)	Yes	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	ST	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	n/a	1.0%	Base < 10	-	HIT
Common Transport Block > 2%	71-01	-	H	CW	B	2.1%	3.0%	(0.87)	Yes	3.1%	3.0%	0.13	Yes	4.2%	3.0%	1.21	Yes	HIT
Common Transport Block > 2%	71-01	-	H	DF	B	0.0%	3.0%	(3.00)	Yes	0.4%	3.0%	(2.65)	Yes	0.4%	3.0%	(2.65)	Yes	HIT
Common Transport Block > 2%	71-01	-	H	HS	B	0.0%	3.0%	(3.00)	Yes	0.6%	3.0%	(2.37)	Yes	0.6%	3.0%	(2.36)	Yes	HIT
Common Transport Block > 2%	71-01	-	H	ST	B	3.1%	3.0%	0.13	Yes	1.6%	3.0%	(1.36)	Yes	3.3%	3.0%	0.28	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	CW	P	6.8%	75.0%	(66.00)	Yes	14.0%	61.9%	(35.57)	Yes	0.0%	37.9%	(41.32)	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	DF	P	14.9%	71.6%	(107.51)	Yes	8.7%	75.9%	(125.07)	Yes	5.6%	24.1%	(44.56)	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	HS	P	6.6%	5.5%	3.35	No	6.4%	10.3%	(7.44)	Yes	4.9%	33.7%	(46.37)	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	ST	P	7.1%	68.7%	(73.18)	Yes	20.7%	51.4%	(32.12)	Yes	0.1%	22.5%	(21.35)	Yes	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	-	CW	P	6.6	65.3	(19.99)	Yes	26.8	89.8	(41.57)	Yes	1.0	24.5	Base < 10	-	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	-	DF	P	20.1	46.7	(23.08)	Yes	27.5	58.4	(26.35)	Yes	13.5	55.8	(13.19)	Yes	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	-	HS	P	21.1	33.1	(4.55)	Yes	4.8	74.0	(13.47)	Yes	37.0	25.3	4.55	No	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	-	ST	P	73.9	50.5	8.67	No	22.8	98.8	(37.36)	Yes	98.5	58.8	Base < 10	-	-
% SWBT Missed Due Dates > 30 Days	75-01	L	-	CW	B	0.0%	2.0%	(2.00)	Yes	3.5%	2.0%	1.51	Yes	0.0%	2.0%	(2.00)	Yes	HIT
% SWBT Missed Due Dates > 30 Days	75-01	L	-	DF	B	2.0%	2.0%	0.02	Yes	0.5%	2.0%	(1.48)	Yes	0.7%	2.0%	(1.35)	Yes	HIT
% SWBT Missed Due Dates > 30 Days	75-01	L	-	HS	B	1.5%	2.0%	(0.48)	Yes	0.0%	2.0%	(2.00)	Yes	0.5%	2.0%	(1.48)	Yes	HIT
% SWBT Missed Due Dates > 30 Days	75-01	L	-	ST	B	7.1%	2.0%	5.07	No	5.2%	2.0%	3.21	No	0.1%	2.0%	(1.94)	Yes	MISS
Avg Trunk Restoral Interval	76-01	L	-	CW	P	6.1	n/a	n/a	-	8.9	0.0	Base < 10	-	3.6	n/a	Base < 10	-	-
Avg Trunk Restoral Interval	76-01	L	-	DF	P	4.5	1132.9	(0.04)	Yes	13.7	0.0	24.29	No	5.7	n/a	n/a	-	-
Avg Trunk Restoral Interval	76-01	L	-	HS	P	3.2	n/a	n/a	-	4.8	0.0	7.51	No	4.9	n/a	n/a	-	-
Avg Trunk Restoral Interval	76-01	L	-	ST	P	2.5	1.6	Base < 10	-	8.0	n/a	Base < 10	-	7.9	n/a	Base < 10	-	-
Avg Restoration Interval - Tandem Trunk Groups	77-01	H	H	CW	B	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	-
Avg Restoration Interval - Tandem Trunk Groups	77-01	H	H	DF	B	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	-
Avg Restoration Interval - Tandem Trunk Groups	77-01	H	H	HS	B	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	-
Avg Restoration Interval - Tandem Trunk Groups	77-01	H	H	ST	B	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	n/a	1.0	Base < 10	-	-
Avg Restoration Interval - NonTandem Trunk Groups	77-02	H	H	CW	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg Restoration Interval - NonTandem Trunk Groups	77-02	H	H	DF	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg Restoration Interval - NonTandem Trunk Groups	77-02	H	H	HS	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg Restoration Interval - NonTandem Trunk Groups	77-02	H	H	ST	B	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	n/a	2.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	CW	B	15.5	20.0	Base < 10	-	27.7	20.0	Base < 10	-	18.0	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	DF	B	34.0	20.0	Base < 10	-	38.4	20.0	Base < 10	-	16.6	20.0	(3.40)	Yes	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	HS	B	15.5	20.0	Base < 10	-	13.7	20.0	Base < 10	-	15.1	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	ST	B	22.1	20.0	Base < 10	-	12.0	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	CW	B	15.0	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	DF	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	HS	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	ST	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	CW	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	DF	B	26.0	20.0	Base < 10	-	n/a	20.0	Base < 10	-	15.0	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	HS	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	ST	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	CW	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	DF	B	18.0	20.0	Base < 10	-	n/a	20.0	Base < 10	-	31.3	20.0	Base < 10	-	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	HS	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	ST	B	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	n/a	20.0	Base < 10	-	-
DA Avg. Speed of Answer - North Texas	80-01-NT	-	L	NT	B	5.5	5.9	(0.40)	Yes	5.9	5.9	0.00	Yes	5.5	5.9	(0.40)	Yes	HIT
DA Avg. Speed of Answer - Southeast Texas	80-01-SE	-	L	SE	B	3.8	5.9	(2.10)	Yes	4.8	5.9	(1.10)	Yes	5.3	5.9	(0.60)	Yes	HIT
DA Avg. Speed of Answer - South Texas	80-01-ST	-	L	ST	B	5.4	5.9	(0.50)	Yes	5.3	5.9	(0.60)	Yes	5.5	5.9	(0.40)	Yes	HIT
DA Avg. Speed of Answer - West Texas	80-01-WT	-	L	WT	B	4.7	5.9	(1.20)	Yes	5.0	5.9	(0.90)	Yes	5.1	5.9	(0.80)	Yes	HIT
OS Avg. Speed of Answer - North Texas	82-01-NT	-	L	NT	B	3.1	3.3	(0.20)	Yes	3.5	3.3	0.20	Yes	3.4	3.3	0.10	Yes	HIT
OS Avg. Speed of Answer - Southeast Texas	82-01-SE	-	L	SE	B	2.6	3.3	(0.70)	Yes	2.6	3.3	(0.70)	Yes	2.3	3.3	(1.00)	Yes	HIT
OS Avg. Speed of Answer - South Texas	82-01-ST	-	L	ST	B	2.4	3.3	(0.90)	Yes	2.4	3.3	(0.90)	Yes	2.4	3.3	(0.90)	Yes	HIT
OS Avg. Speed of Answer - West Texas	82-01-WT	-	L	WT	B	2.4	3.3	(0.90)	Yes	2.9	3.3	(0.40)	Yes	3.0	3.3	(0.30)	Yes	HIT
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	CW	B	100.0%	100.0%	(10.00)	Yes	n/a	n/a	Base < 10	-	100.0%	100.0%	Base < 10	-	-
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	DF	B	100.0%	100.0%	Base < 10	-	100.0%	100.0%	Base < 10	-	100.0%	100.0%	Base < 10	-	-
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	HS	B	100.0%	100.0%	Base < 10	-	100.0%	100.0%	(10.00)	Yes	100.0%	100.0%	Base < 10	-	-
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	ST	B	100.0%	100.0%	(10.00)	Yes	100.0%	100.0%	Base < 10	-	100.0%	100.0%	(10.00)	Yes	HIT
% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - 11 through 20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	CW	B	1.9	3.0	(1.12)	Yes	n/a	3.0	Base < 10	-	0.0	3.0	Base < 10	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	DF	B	0.0	3.0	Base < 10	-	0.0	3.0	Base < 10	-	1.0	3.0	Base < 10	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	HS	B	0.0	3.0	Base < 10	-	0.0	3.0	(2.99)	Yes	0.0	3.0	Base < 10	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	ST	B	0.0	3.0	(2.97)	Yes	0.0	3.0	Base < 10	-	0.4	3.0	(2.60)	Yes	HIT
Avg. INP Install. Interval - 11 through 20 Numbers per Order	88-01.2	L	-	CW	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. INP Install. Interval - 11 through 20 Numbers per Order	88-01.2	L	-	DF	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. INP Install. Interval - 11 through 20 Numbers per Order	88-01.2	L	-	HS	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. INP Install. Interval - 11 through 20 Numbers per Order	88-01.2	L	-	ST	B	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	n/a	7.0	Base < 10	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	CW	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	DF	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	HS	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	ST	B	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	n/a	10.0	Base < 10	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	CW	P	0.0%	2.6%	(2.28)	Yes	n/a	2.6%	Base < 10	-	0.0%	2.6%	Base < 10	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	DF	P	0.0%	2.7%	Base < 10	-	0.0%	2.4%	Base < 10	-	0.0%	2.5%	Base < 10	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	HS	P	0.0%	3.2%	Base < 10	-	0.0%	2.9%	(1.86)	Yes	0.0%	3.2%	Base < 10	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	ST	P	0.0%	2.8%	(0.96)	Yes	0.0%	2.9%	Base < 10	-	0.0%	3.0%	(0.56)	Yes	HIT
% SWBT Caused Missed Due Dates	90-01	M	-	CW	P	0.0%	0.2%	(0.67)	Yes	n/a	0.2%	Base < 10	-	0.0%	0.2%	Base < 10	-	-
% SWBT Caused Missed Due Dates	90-01	M	-	DF	P	0.0%	0.3%	Base < 10	-	0.0%	0.3%	Base < 10	-	0.0%	0.3%	Base < 10	-	-
% SWBT Caused Missed Due Dates	90-01	M	-	HS	P	0.0%	0.2%	Base < 10	-	0.0%	0.2%	(0.49)	Yes	0.0%	0.2%	Base < 10	-	-
% SWBT Caused Missed Due Dates	90-01	M	-	ST	P	0.0%	0.2%	(0.24)	Yes	0.0%	0.2%	Base < 10	-	0.0%	0.2%	(0.14)	Yes	HIT
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	TX	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	99.7%	96.5%	(3.20)	Yes	HIT
% of Time the OSP Releases Prior to the Exp.of the T2 Timer	92-01	-	-	TX	B	99.7%	96.5%	(3.17)	Yes	99.9%	96.5%	(3.35)	Yes	99.6%	96.5%	(3.07)	Yes	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	-	TX	B	n/a	96.5%	n/a	-	n/a	96.5%	n/a	-	89.5%	96.5%	7.03	No	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - LEX	94-01	L	M	TX	B	96.4%	95.0%	(1.41)	Yes	99.1%	95.0%	(4.07)	Yes	98.2%	95.0%	(3.17)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - LEX	94-02	L	M	TX	B	93.2%	95.0%	1.78	No	98.2%	95.0%	(3.22)	Yes	95.0%	95.0%	(0.05)	Yes	HIT
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - LEX	94-03	L	M	TX	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - LEX	94-04	L	M	TX	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - LEX	94-05	L	M	TX	B	98.7%	95.0%	(3.67)	Yes	98.7%	95.0%	(3.70)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - LEX	94-06	L	M	TX	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	Base < 10	-	HIT
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - LEX	94-07	L	M	TX	B	91.9%	95.0%	3.11	No	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - EDI	94-08	L	M	TX	B	80.0%	95.0%	Base < 10	-	99.1%	95.0%	(4.08)	Yes	96.0%	95.0%	(1.01)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - EDI	94-09	L	M	TX	B	77.7%	95.0%	17.32	No	92.9%	95.0%	2.11	No	97.1%	95.0%	(2.11)	Yes	MISS
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - EDI	94-10	L	M	TX	B	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - EDI	94-11	L	M	TX	B	75.0%	95.0%	20.00	No	92.3%	95.0%	2.69	No	n/a	95.0%	Base < 10	-	MISS
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - EDI	94-12	L	M	TX	B	100.0%	95.0%	Base < 10	-	93.8%	95.0%	1.25	Yes	100.0%	95.0%	(5.00)	Yes	HIT
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - EDI	94-13	L	M	TX	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - EDI	94-14	L	M	TX	B	n/a	95.0%	Base < 10	-	100.0%	95.0%	Base < 10	-	n/a	95.0%	Base < 10	-	-
Avg. Response Time for Non-Mech Rejects Returned - LNP Only	95-01	L	-	TX	B	6.1	5.0	1.13	Yes	6.5	5.0	1.48	Yes	4.2	5.0	(0.76)	Yes	HIT
Avg. Response Time for Non-Mech Rejects Returned - LNP With Loop	95-02	L	-	TX	B	8.0	5.0	Base < 10	-	5.4	5.0	0.44	Yes	3.3	5.0	(1.74)	Yes	HIT
Percent LNP I-Reports In 10 Days	98-01	H	H	TX	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.2%	1.8%	(6.59)	Yes	-
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	TX	P	n/a	n/a	n/a	-	9.6	11.8	(0.20)	Yes	14.0	6.1	4.25	No	-
Avg. Time of Out of Service for LNP Conversions	100-01	H	H	TX	B	8.9	60.0	(51.07)	Yes	10.8	60.0	(49.20)	Yes	6.5	60.0	(53.46)	Yes	HIT
% Out of Service less than 60 Minutes	101-01	M	M	TX	B	99.2%	96.5%	(2.65)	Yes	98.1%	96.5%	(1.56)	Yes	99.5%	96.5%	(2.95)	Yes	HIT

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% Errors for E-911 Database Updates	103-01	L	-	TX	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Time Req. to Update 911 Database	104-01	L	-	TX	P	7.4	25.6	(1.62)	Yes	7.3	6.0	2.00	No	0.3	6.3	(8.79)	Yes	HIT
% of Request Processed within 35 Days	105-01	L	-	CW	B	100.0%	90.0%	Base < 10	-	83.3%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Request Processed within 35 Days	105-01	L	-	DF	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Request Processed within 35 Days	105-01	L	-	HS	B	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	HIT
% of Request Processed within 35 Days	105-01	L	-	ST	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
Average Days Required to Process a Request	106-01	-	-	CW	B	21.1		n/a	-	13.5		n/a	-	33.1		n/a	-	-
Average Days Required to Process a Request	106-01	-	-	DF	B	12.7		n/a	-	20.0		n/a	-	19.7		n/a	-	-
Average Days Required to Process a Request	106-01	-	-	HS	B	11.1		n/a	-	11.3		n/a	-	4.5		n/a	-	-
Average Days Required to Process a Request	106-01	-	-	ST	B	27.8		n/a	-	24.5		n/a	-	20.0		n/a	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	CW	B	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	DF	B	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	HS	B	0.0%	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	ST	B	0.0%	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	CW	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	DF	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	CW	B	0.0%	5.0%	Base < 10	-	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Yes	HIT
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	DF	B	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Yes	HIT
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	HS	B	n/a	5.0%	Base < 10	-	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Yes	HIT
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	ST	B	0.0%	5.0%	Base < 10	-	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	CW	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	DF	B	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	(5.00)	Yes	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	CW	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	DF	B	n/a	5.0%	Base < 10	-	0.0%	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	CW	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	DF	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	CW	B	0.0%	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	DF	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	CW	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	DF	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	HS	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	ST	B	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	n/a	5.0%	Base < 10	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	CW	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	DF	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	HS	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	ST	B	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	n/a	n/a	Base < 10	-	-
% of Collocations Requests within Guidelines - Caged - Initial	109-01	L	-	CW	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Caged - Initial	109-01	L	-	DF	B	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	Base < 10	-	HIT
% of Collocations Requests within Guidelines - Caged - Initial	109-01	L	-	HS	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	-
% of Collocations Requests within Guidelines - Caged - Initial	109-01	L	-	ST	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Caged - Augments	109-02	L	-	CW	B	100.0%	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Caged - Augments	109-02	L	-	DF	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	HIT
% of Collocations Requests within Guidelines - Caged - Augments	109-02	L	-	HS	B	71.4%	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Caged - Augments	109-02	L	-	ST	B	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Cageless - Initial	109-03	L	-	CW	B	100.0%	90.0%	Base < 10	-	90.9%	90.0%	(0.91)	Yes	100.0%	90.0%	(10.00)	Yes	HIT
% of Collocations Requests within Guidelines - Cageless - Initial	109-03	L	-	DF	B	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	97.7%	90.0%	(7.73)	Yes	HIT
% of Collocations Requests within Guidelines - Cageless - Initial	109-03	L	-	HS	B	98.0%	90.0%	(8.00)	Yes	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	HIT
% of Collocations Requests within Guidelines - Cageless - Initial	109-03	L	-	ST	B	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Yes	HIT
% of Collocations Requests within Guidelines - Cageless - Augments	109-04	L	-	CW	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Cageless - Augments	109-04	L	-	DF	B	100.0%	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	-
% of Collocations Requests within Guidelines - Cageless - Augments	109-04	L	-	HS	B	n/a	90.0%	Base < 10	-	100.0%	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	-
% of Collocations Requests within Guidelines - Cageless - Augments	109-04	L	-	ST	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	100.0%	90.0%	(10.00)	Yes	-
% of Collocations Requests within Guidelines - Shared Caged - Initial	109-05	L	-	CW	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Initial	109-05	L	-	DF	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Initial	109-05	L	-	HS	B	100.0%	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Initial	109-05	L	-	ST	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Augments	109-06	L	-	CW	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Augments	109-06	L	-	DF	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Augments	109-06	L	-	HS	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Shared Caged - Augments	109-06	L	-	ST	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Initia	109-07	L	-	CW	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Initia	109-07	L	-	DF	B	100.0%	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Initia	109-07	L	-	HS	B	100.0%	90.0%	(10.00)	Yes	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Initia	109-07	L	-	ST	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Augments	109-08	L	-	CW	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Augments	109-08	L	-	DF	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Augments	109-08	L	-	HS	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Collocations Requests within Guidelines - Virtual - Augments	109-08	L	-	ST	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
Percent of Updates into DA Database within 72 Hours	110-01	L	-	TX	B	99.95%	95.0%	(4.95)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	HIT
Average Update Interval for DA Database	111-01	L	-	TX	B	21.0	48.0	(27.02)	Yes	28.3	48.0	(19.75)	Yes	33.1	48.0	(14.93)	Yes	HIT
% of Database Accuracy for Manual Updates	112-01	L	-	TX	B	100.0%	97.0%	(0.03)	Yes	100.0%	97.0%	(0.03)	Yes	100.0%	97.0%	(0.03)	Yes	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP	114-01	H	H	CW	B	0.0%	2.0%	(2.00)	Yes	0.3%	2.0%	(1.66)	Yes	0.0%	2.0%	(2.00)	Yes	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP	114-01	H	H	DF	B	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	(1.99)	Yes	0.0%	2.0%	(2.00)	Yes	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP	114-01	H	H	HS	B	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	(2.00)	Yes	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP	114-01	H	H	ST	B	0.0%	2.0%	(2.00)	Yes	0.1%	2.0%	(1.94)	Yes	0.4%	2.0%	(1.61)	Yes	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	114-02	H	H	CW	B	0.0%	2.0%	(2.00)	Yes	6.3%	2.0%	4.35	No	7.9%	2.0%	5.87	No	**MISS**
% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	114-02	H	H	DF	B	0.9%	2.0%	(1.12)	Yes	8.0%	2.0%	6.01	No	17.5%	2.0%	15.50	No	**MISS**
% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	114-02	H	H	HS	B	0.1%	2.0%	(1.89)	Yes	0.0%	2.0%	(2.00)	Yes	5.6%	2.0%	3.65	No	HIT
% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	114-02	H	H	ST	B	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	(2.00)	Yes	14.6%	2.0%	12.63	No	HIT
% of Premature Disconnects - Coordinated Hot Cuts - INP	114-03	H	H	CW	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP	114-03	H	H	DF	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP	114-03	H	H	HS	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP	114-03	H	H	ST	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	114-04	H	H	CW	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	114-04	H	H	DF	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	114-04	H	H	HS	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Coordinated Hot Cuts - INP with Loop	114-04	H	H	ST	B	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - LNP	114-05	H	H	CW	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - LNP	114-05	H	H	DF	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - LNP	114-05	H	H	HS	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - LNP	114-05	H	H	ST	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - LNP with Loop	114-06	H	H	CW	B	n/a	2.0%	n/a	-	0.0%	2.0%	(2.00)	Yes	7.9%	2.0%	5.90	No	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	SWBT/ Benchmark	% Yes - Z-Value	86% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	CLEC	SWBT/ Benchmark	% Yes - Z-Value	84% Result	88%
% of Premature Disconnects - Frame Due Time - LNP with Loop	114-06	H	H	DF	B	n/a	2.0%	n/a	-	1.8%	2.0%	(0.22)	Yes	4.3%	2.0%	2.34	No	-
% of Premature Disconnects - Frame Due Time - LNP with Loop	114-06	H	H	HS	B	n/a	2.0%	n/a	-	0.3%	2.0%	(1.71)	Yes	0.5%	2.0%	(1.54)	Yes	HIT
% of Premature Disconnects - Frame Due Time - LNP with Loop	114-06	H	H	ST	B	n/a	2.0%	n/a	-	0.0%	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP	114-07	H	H	CW	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP	114-07	H	H	DF	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP	114-07	H	H	HS	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP	114-07	H	H	ST	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP with Loop	114-08	H	H	CW	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP with Loop	114-08	H	H	DF	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP with Loop	114-08	H	H	HS	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
% of Premature Disconnects - Frame Due Time - INP with Loop	114-08	H	H	ST	B	n/a	2.0%	n/a	-	n/a	2.0%	Base < 10	-	n/a	2.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	114.1-01	M	M	CW	B	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Yes	100.0%	100.0%	0.00	Yes	HIT
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	114.1-01	M	M	DF	B	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Yes	100.0%	100.0%	0.00	Yes	HIT
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	114.1-01	M	M	HS	B	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Yes	100.0%	100.0%	0.00	Yes	HIT
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP	114.1-01	M	M	ST	B	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Yes	100.0%	100.0%	0.00	Yes	HIT
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	114.1-02	M	M	CW	B	n/a	100.0%	n/a	-	93.7%	100.0%	2.00	No	98.4%	100.0%	2.00	No	MISS
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	114.1-02	M	M	DF	B	n/a	100.0%	n/a	-	97.9%	100.0%	2.00	No	99.2%	100.0%	2.00	No	MISS
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	114.1-02	M	M	HS	B	n/a	100.0%	n/a	-	99.8%	100.0%	2.00	No	100.0%	100.0%	0.00	Yes	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	114.1-02	M	M	ST	B	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Yes	97.0%	100.0%	2.00	No	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	114.1-03	M	M	CW	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	114.1-03	M	M	DF	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	114.1-03	M	M	HS	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP	114.1-03	M	M	ST	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	114.1-04	M	M	CW	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	114.1-04	M	M	DF	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	114.1-04	M	M	HS	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - INP with Loop	114.1-04	M	M	ST	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	114.1-05	M	M	CW	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	114.1-05	M	M	DF	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	114.1-05	M	M	HS	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP	114.1-05	M	M	ST	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	114.1-06	M	M	CW	B	n/a	100.0%	n/a	-	97.8%	100.0%	2.00	No	98.2%	100.0%	2.00	No	MISS
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	114.1-06	M	M	DF	B	n/a	100.0%	n/a	-	94.8%	100.0%	2.00	No	86.4%	100.0%	2.00	No	MISS
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	114.1-06	M	M	HS	B	n/a	100.0%	n/a	-	98.2%	100.0%	2.00	No	98.5%	100.0%	2.00	No	MISS
Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	114.1-06	M	M	ST	B	n/a	100.0%	n/a	-	100.0%	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	114.1-07	M	M	CW	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	114.1-07	M	M	DF	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	114.1-07	M	M	HS	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP	114.1-07	M	M	ST	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	114.1-08	M	M	CW	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	114.1-08	M	M	DF	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	114.1-08	M	M	HS	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Loop Disconnect/Cross Connect Interval - Frame Due Time - INP with Loop	114.1-08	M	M	ST	B	n/a	100.0%	n/a	-	n/a	100.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	115-01	L	-	CW	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	115-01	L	-	DF	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	115-01	L	-	HS	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP	115-01	L	-	ST	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	115-02	L	-	CW	B	2.0%	1.0%	0.98	Yes	12.7%	8.0%	4.70	No	7.9%	1.0%	6.87	No	MISS
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	115-02	L	-	DF	B	2.3%	2.0%	(0.24)	Yes	7.8%	8.0%	(0.16)	Yes	3.0%	1.0%	(0.59)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	115-02	L	-	HS	B	4.3%	2.0%	0.47	Yes	0.5%	1.0%	(1.00)	Yes	1.4%	1.0%	(0.65)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - LNP with Loop	115-02	L	-	ST	B	4.4%	1.0%	3.42	No	0.0%	1.0%	(1.00)	Yes	5.5%	1.0%	(1.00)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	115-03	L	-	CW	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	115-03	L	-	DF	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	115-03	L	-	HS	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP	115-03	L	-	ST	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	115-04	L	-	CW	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	115-04	L	-	DF	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	115-04	L	-	HS	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Coor. Hot Cuts - INP with Loop	115-04	L	-	ST	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	115-05	L	-	CW	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	115-05	L	-	DF	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	115-05	L	-	HS	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP	115-05	L	-	ST	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	115-06	L	-	CW	B	n/a	8.0%	n/a	-	1.8%	1.0%	(1.00)	Yes	0.5%	1.0%	(0.83)	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	115-06	L	-	DF	B	n/a	8.0%	n/a	-	4.9%	2.0%	1.40	Yes	4.5%	1.0%	1.96	No	-

Texas Performance Measures

						Dec-99				Jan-00				Feb-00				Overall Result
							SWBT/	% Yes -	86%		SWBT/	% Yes -	84%		SWBT/	% Yes -	84%	
Description	PM	Tier 1	Tier 2	Area	P/B	CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	88%
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	115-06	L	-	HS	B	n/a	8.0%	n/a	-	1.5%	2.0%	(0.53)	Yes	3.1%	2.0%	0.77	Yes	HIT
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - LNP with Loop	115-06	L	-	ST	B	n/a	8.0%	n/a	-	0.0%	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	115-07	L	-	CW	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	115-07	L	-	DF	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	115-07	L	-	HS	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP	115-07	L	-	ST	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	115-08	L	-	CW	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	115-08	L	-	DF	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	115-08	L	-	HS	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% SWBT Caused Delayed Coor. Cutovers - Frame Due Time - INP with Loop	115-08	L	-	ST	B	n/a	8.0%	n/a	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% Missed Mech. INP Conversions	116-01	M	-	CW	B	90.9%	8.0%	82.46	No	0.0%	1.0%	(1.00)	Yes	n/a	1.0%	Base < 10	-	-
% Missed Mech. INP Conversions	116-01	M	-	DF	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% Missed Mech. INP Conversions	116-01	M	-	HS	B	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	n/a	1.0%	Base < 10	-	-
% Missed Mech. INP Conversions	116-01	M	-	ST	B	n/a	1.0%	Base < 10	-	80.0%	1.0%	79.00	No	n/a	1.0%	Base < 10	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	CW	P	20.0%	n/a	Base < 10	-	100.0%	n/a	Base < 10	-	0.0%	n/a	Base < 10	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	DF	P	100.0%	n/a	Base < 10	-	33.3%	66.7%	Base < 10	-	100.0%	0.0%	Base < 10	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	HS	P	n/a	n/a	Base < 10	-	20.0%	n/a	Base < 10	-	75.0%	100.0%	Base < 10	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	ST	P	n/a	100.0%	Base < 10	-	n/a	0.0%	Base < 10	-	n/a	100.0%	Base < 10	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	CW	P	10.0	n/a	Base < 10	-	n/a	n/a	Base < 10	-	16.9	n/a	Base < 10	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	DF	P	n/a	n/a	Base < 10	-	22.0	15.0	Base < 10	-	n/a	14.0	Base < 10	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	HS	P	n/a	n/a	Base < 10	-	6.0	n/a	Base < 10	-	1.0	n/a	Base < 10	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	ST	P	n/a	n/a	Base < 10	-	n/a	6.0	Base < 10	-	n/a	n/a	Base < 10	-	-
Mean Time to Restore (Hours)	119-01	H	H	CW	P	n/a	14.2	Base < 10	-	n/a	2.7	Base < 10	-	n/a	17.2	Base < 10	-	-
Mean Time to Restore (Hours)	119-01	H	H	DF	P	23.2	97.9	Base < 10	-	n/a	7.7	Base < 10	-	n/a	19.5	Base < 10	-	-
Mean Time to Restore (Hours)	119-01	H	H	HS	P	5.3	31.9	Base < 10	-	22.8	22.0	Base < 10	-	n/a	15.1	Base < 10	-	-
Mean Time to Restore (Hours)	119-01	H	H	ST	P	n/a	10.8	Base < 10	-	n/a	20.9	Base < 10	-	n/a	10.4	Base < 10	-	-
% of Requests Processed within 30 Business Days	120-01	-	-	TX	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	TX	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	TX	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	TX	B	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	n/a	90.0%	Base < 10	-	-

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-99 CLEC	Dec-99 SWBT/ Benchmark	Dec-99 % Yes - Z-Value	Dec-99 86% Result	Jan-00 CLEC	Jan-00 SWBT/ Benchmark	Jan-00 % Yes - Z-Value	Jan-00 84% Result	Feb-00 CLEC	Feb-00 SWBT/ Benchmark	Feb-00 % Yes - Z-Value	Feb-00 84% Result	Overall Result 88%
Total # Submeasures								2110				2110				2110		
# with Z Scores								755				772				802		
# with "Base < 10" or Blank								1355				1338				1308		
Critical Z Value								1.70				1.70				1.70		
Number of Submeasures Met								651				648				673		664
Number of Submeasures Missed								104				124				129		91
Success Ratio - All Measures								**86.2%**				**83.9%**				**83.9%**		**87.9%**
Total # Tier 2 Submeasures								1056				1056				1056		
# with Z Scores								440				457				472		
# with "Base < 10" or Blank								616				599				584		
Number of Submeasures Met								364				379				383		378
Number of Submeasures Missed								76				78				89		68
Success Ratio - Tier 2 Measures Only								**82.7%**				**82.9%**				**81.1%**		**84.8%**
Total # Tier 1 and/or Tier 2 Submeasures								1776				1776				1776		
# with Z Scores								662				682				710		
# with "Base < 10" or Blank								1114				1094				1066		
Number of Submeasures Met								562				567				588		576
Number of Submeasures Missed								100				115				122		86
Success Ratio - Tier 1 and/or Tier 2 Measures								**84.9%**				**83.1%**				**82.8%**		**87.0%**

Notes:
(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT; two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counte
(2) A Critical Z Value of 1.70 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported.

Attachment A

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Aggregated Performance Measurement Tracking / Chart Results for March 1999 Through February 2000

Disaggreated Performance Measurement Tracking / Chart Results for March 1999 Through February 2000