

MCI WORLD COM

EX PARTE OR LATE FILED

ORIGINAL

Bradley C. Stillman
Senior Policy Counsel
Strategic Advocacy

1801 Pennsylvania Avenue, NW
Washington, DC 20006
202 887 3340
Fax 202 887 3116

April 4, 2000

EX PARTE

ORIGINAL

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

CC Docket No. 00-4

RECEIVED
APR - 5 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Dear Ms. Salas:

On Monday, April 3, 2000, Jonathan Sallet, Keith Seat, and I of MCI WorldCom met with Commissioner Gloria Tristani and her legal advisor Sarah Whitesell regarding the above referenced docket.

The meeting focused on MCI WorldCom's continuing concerns regarding barriers to local competition in Texas. The attached document was provided. During the course of the meeting, we confirmed the Company's position that the Commission should be as specific as possible in documenting its review of the competitive checklist and public interest test regardless of the ultimate disposition of the application.

In accordance with section 1.1206(b)(2) of the Commission's rules, 47 C.F.R. § 1.1206(b)(2), an original and one copy of this memorandum are being filed with your office.

Sincerely,



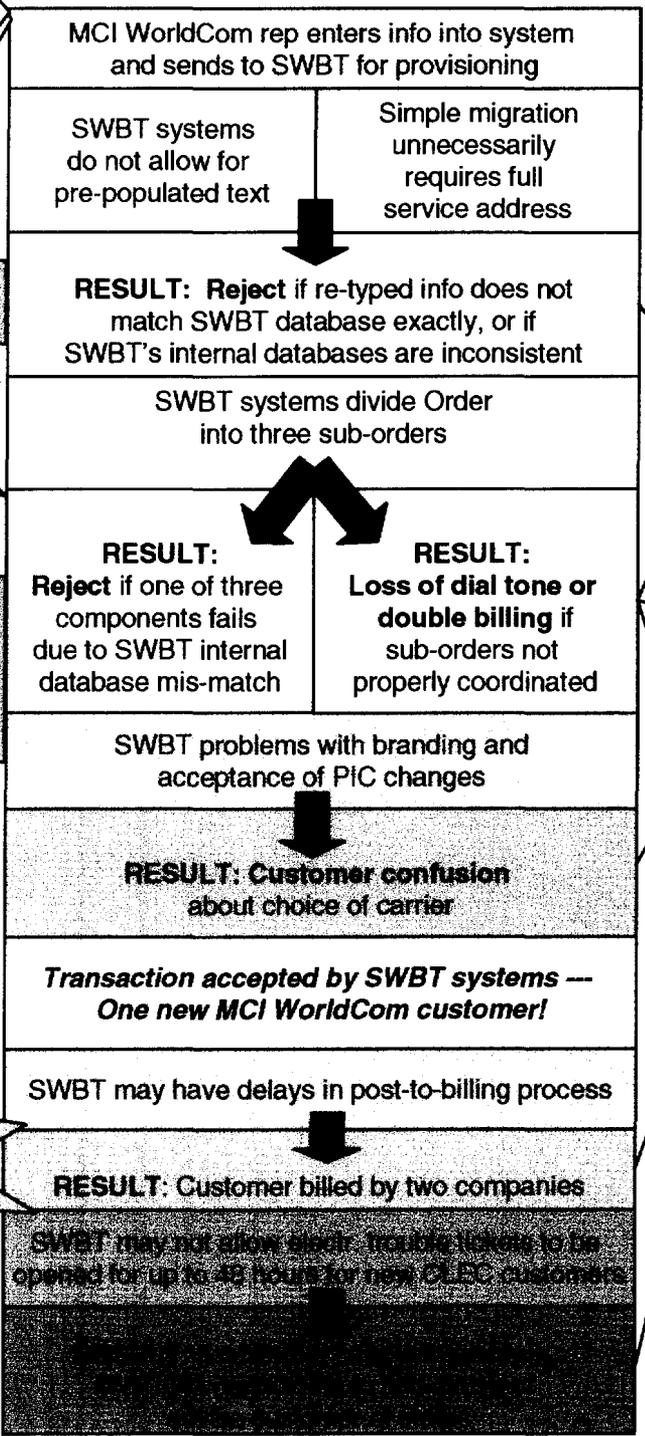
Bradley Stillman

cc: Commissioner Tristani
Sarah Whitesell

No. of Copies rec'd 071
List ABCDE

Numerous SWBT Systemic Problems Result in Customer Dissatisfaction with Competition

**Customer requests
MCI WorldCom
Local Service**



**Reject
Back to
Start**

SWBT rejects too many orders, manually processes too many rejects, and takes far too long with its manual processes

SWBT'S excessive manual processes prevent handling commercial volumes adequately

Customer experiences delay in provisioning

Customer dissatisfied with new phone service

Customer potentially loses dial tone

New SWBT software release could stop all CLEC service due to insufficiently tested change management