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1801 Pennsylvania Avenue, NW  
Washington, DC 20006

April 10, 2000

EX PARTE

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for  
Individuals with Hearing and Speech Disabilities, CC Docket No. 98-67

Dear Ms. Salas:

On Friday, April 7, 2000, Lawrence Fenster and I met with Meryl Icove and Pam Gregory of the Disabilities Rights Office of the Consumer Information Bureau and Thomas Wyatt of the Telecommunications Consumers Division of the Enforcement Bureau to discuss the recently released TRS Order in the above-captioned proceeding. We distributed the attached document at the meeting.

In accordance with section 1.1206 of the Commission's rules, 47 C.F.R. § 1.1206, an original and one copy of this memorandum are being filed with your office.

Sincerely,



Karen M. Johnson  
Associate Counsel, Regulatory Affairs

cc: Meryl Icove  
Pam Gregory  
Thomas Wyatt

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# Minor Corrections to TRS Order

- Resolve conflict of 911 rule and § 64.604(2).
- Phase in minimum standards for STS & VRI.
- Clarify that reimbursement for STS, VRI, IVR and Pay-Per-Call will be based on session time.
- Clarify that STS and VRI will be reimbursed separately.
- Clarify that VRI start up costs are reimbursable.
- Phase in all changes to permit cost recovery.
- Clarify that providers are reimbursed for pay per call charges when caller refuses call after learning of fee.
- Clarify information contact person for TRS is not complaint contact.

April 10, 2000

