



Santa Cruz Valley Union High School District #840

900 North Main Street  
Eloy, Arizona 85231-2040

DOCKET FILE COPY ORIGINAL

Dr. Charles R. McLeod, Superintendent

Sheila M. Tarango, Business Manager

April 11, 2000

Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> St., SW  
Room TW-A325  
Washington, DC 20554

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**APR 17 2000**  
**FCC MAIL ROOM**

In the matter of: Request For Review by Santa Cruz Valley Union High School  
District of Decision of Universal Service Administrator  
FCC Docket Nos. 97-21 and 96-45

Contact: Cathleen Olson  
P.O. Box 8365  
Scottsdale, AZ 85251  
Fax/Phone 480-946-2342  
[Cathleeno@juno.com](mailto:Cathleeno@juno.com)

FCD Letter: Administrator's Decision on SPIN Change

Applicant Name: Santa Cruz Valley Union High School District  
Form 471 Application Number: 81607  
Funding Request Numbers: 85580, 85588, 85612, 85583, 85599  
Funding Year: 1998

No. of Copies rec'd 0  
List ABCDE

Dear FCC Reviewer:

My name is Cathleen Olson and I am writing this request for review on behalf of a small rural school district in Eloy, Arizona. I have been asked by Superintendent Dr. Charles McLeod of Santa Cruz Valley Union High School District (SCVUHSD) to help the district get on line with E-rate. In the past three years, the district has had three different Superintendents. This has caused great difficulty in applying for and consistently implementing the E-rate program. As you know, E-rate provides a tremendous opportunity for districts like Santa Cruz Valley to provide educational technology to its students. Without the help of E-rate, districts like Santa Cruz Valley are at a distinct disadvantage due to lack of funds. Santa Cruz Valley has 550 students, 80-90 % of whom qualify for the Federal Free and Reduced Lunch Program.

SCVUHSD applied for the E-rate funding in Year One, Two and Three. Problems with a Year One Spin number change carried over into Year Two and to this day remains unresolved. It is my hope that we can resolve the E-rate

Phone: 520-466-2220

Governing Board

Fax: 520-466-2222

President, John T. McGlynn      Vice President, Robert Gant  
Members: Joel G. Belloc      John Guerrero      Paul L. Rodriguez

difficulties for SCVUHSD so that they may begin to receive the much needed and approved technology funding reimbursements.

In Year One, the form 470 and 471's were submitted in a timely manner. Difficulties arose in February of 1999 (after receipt of the SLD award letter) when it was discovered that the designated vendor "Server Warehouse"-SPIN # 143012923 was not able to provide the services outlined in the filed and approved 471s. The company is no longer in business today. (Please see Attachment A). As a result of this communiqué, SCVUHSD instituted a new bid process, chose Williams Communications Solutions – SPIN# 143004436 as the new vendor and requested a change of vendor and SPIN # from SLD representative Tiffany Cason in May 1999. (Please see Attachment B). On November 1, 1999 another letter was sent from the district to the SLD to expedite the approval of the SPIN change request. (Please see Attachment C). Finally, SCVUHSD received a determination letter dated December 22, 1999, from the Schools and Libraries Division. In it, the district's request for a SPIN change was denied. The determination stated "that your situation did not fall into the above mentioned categories, therefore your request has been denied". The categories listed were: Service provider refuses to participate in the E-rate program, Service provider has gone out of business, and Service provider has breached its contract with the applicant. (Please see Attachment D).

It is the opinion of the district and the basis for this request for review that a breach of contract on the part of the Service provider did occur. Server Warehouse was not able to provide the services originally outlined on the 471s. In addition, the company had gone out of business when the determination letter denying the SPIN # change was received by the district in late December. Therefore, it would have been impossible to obtain services from the original Spin Provider if they were, indeed, able to provide the services, which in this case, they were not.

Williams Communication began the cabling work before the end of the FY 1998 fiscal year In order to comply with the SLD guidelines. The work was completed and paid for out of the district's maintenance and operations budget. Until the monies are recouped, the district is operating on a deficit budget. The new Superintendent, Dr. Charles McLeod whose focus is on technology for the district, spent countless hours trying to straighten out the E-rate reimbursement problems. Numerous calls to the SLD transpired.

A Letter of Appeal was sent to the Schools and Libraries Division on March 21, 2000 outlining the above information (Please see Attachment G). No response has been received to date. However, almost simultaneously, the FCC 00-100 ruling concerning SPIN change requests was released:

The recent ruling by the FCC (FCC 00-100) dated March 14, 2000 and released March 16, 2000 allows for the modification of the current

categories of permissible SPIN changes and permits "a SPIN change whenever an applicant certifies that (1) the SPIN change is allowed under its state and local procurement rules and under the terms of the contract between the applicant and its original service provider, and (2) the applicant has notified its original services provider of its intent to change service providers."

In response to item 1 listed above: There are no state and local procurement rules in the state of Arizona that prohibit the changing of a SPIN provider. Additionally, there was no contract with the original service provider. In response to item 2 listed above: The original service provider was notified of the intent to change service providers by the district and sent a letter to support the district's decision to the SLD. (Please see Attachment H)

Subsequent to the new FCC ruling, I phoned the SLD to discuss the district's position concerning the denied SPIN change request. I pointed out that the district's situation was very similar to that of Copan Public Schools in Oklahoma and in light of the new FCC ruling, Santa Cruz Valley's request should be honored. The deadline for the YEAR Form 486 (Receipt of Service Confirmation Form) and Form 472 (BEAR- Billed Entity Applicant Reimbursement) which had been extended was fast approaching. I asked if I should send the Forms into the SLD and was told to do so in order to meet the deadline. They also stated that there were no guidelines issued to the SLD from the FCC on how to administer the new ruling.

On April 4, 2000, the 486s and 472s for Years One and Two were sent to the SLD. The district received a telephone call on April 10, 2000 from the SLD inquiring about the discrepancy in the SPIN # of the service provider listed on the 472s. I communicated by phone and fax with the SLD on April 11, 2000. I explained the situation and informed them of the new FCC ruling (they were unaware of the FCC ruling at this time and I faxed a copy of the ruling to them). After consulting with a supervisor, the SLD representative called me back and said I would have to appeal directly to the FCC. They also stated that the Form 486 I submitted would be canceled but that I could resubmit after a decision from the FCC.

On behalf of Santa Cruz Valley Union High School District, I ask the FCC to honor the SPIN # change that was requested in May and November of 1999. The funds to provide technology services to SCVUHSD were approved by the SLD. The district met the criteria to receive these funds. Without these funds, the district will experience a catastrophic loss and will find itself behind instead of moving forward in its endeavor to improve the technological resources of the school district. SCVUHSD believes the future success of its students lies in technology.

According to the SLC Funding Notification Synopsis for SCVUHSD Year One Application Number 00081607, a total of \$216,176 was approved for reimbursement. (Please see Attachment E). According to the SLD posted E-Rate Funding Commitments for Year One, a total of \$240,176 was approved for reimbursement. (Please see Attachment F). Regardless of which amount is honored, SCVUHSD stands to lose a major source of income for this very small and rural district. It would set the district's technology efforts back several years and result in a major loss to our students' future success. I urge you again to consider this appeal and allow the change of vendor and SPIN # requested earlier.

I realize that this letter contains an enormous amount of information that may well be confusing. I urge the FCC to contact me for further clarification, if needed, so that the Santa Cruz Valley Union High School District has every opportunity to present its case in the best possible way.

If you have any questions regarding this appeal, please do not hesitate to contact me at [cathleeno@juno.com](mailto:cathleeno@juno.com) or 480-946-2342 (phone and fax).

I look forward to your prompt reply and I thank you for your consideration in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Cathleen Olson".

Cathleen Olson, Educational Consultant

Cc

Dr. Charles McLeod, Superintendent – SCVUHSD  
Schools and Libraries Division

# Server ♦ Net

2919 N. 67<sup>th</sup> PL. Ste B Toll Free: 1-888-687-7378  
Scottsdale, AZ 85251 Phone: 480-423-9726  
Fax: 480-423-1934

ATTACHMENT A

March 21, 2000

Dr. Charles McLeod, Superintendent  
Santa Cruz Valley Union High School District  
900 North Main Street  
Eloy, AZ 85231

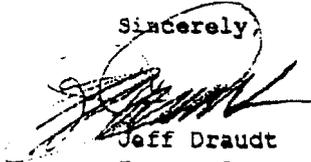
Dear Dr. McLeod:

As you know, I am the former Operations Manager for Server Warehouse SPIN# 143012923. I am writing in response to your query regarding the Santa Cruz Union High School District (SCVUHSD) E-rate funding for Year One-1998. In February 1999, Server Warehouse informed SCVUHSD that they would not be able to provide the services filed under the 471 forms.

Subsequently, the company went out of business and the SPIN # is no longer applicable.

I hope this clarifies the position of Server Warehouse at the time. If I can be of further assistance in this matter, please feel free to contact me.

Sincerely,



Jeff Draudt  
Former Operations Manager  
Server Warehouse

Santa Cruz Valley Union High School District  
900 North Main Street  
Eloy, Arizona 85231  
(520) 466-2200 FAX (520) 466-2222  
scvuhsd@santacruzvuhd.k12.az.us

ATTACHMENT B

William Kramer  
Schools and Library Corporation  
100 South Jefferson Road  
Whippany, New Jersey 07981

Dear Mr. Kramer,

Thank you for taking the time to discuss some of the confusing issues regarding our spin change request for funding year 1 application #00081607. Listed below is a synopsis of the procedural steps our school district has taken in requesting a spin change request:

February 1999-Received funding notification from SLC for application #00081607. Reviewed services with service provider, Server Warehouse (spin #143012923), to determine plan of action. Informed that Server Warehouse was unable to perform all services identified in form 471. Verification of Server Warehouse's inability to provide the services is attached.

April 1999-Reviewed form 471 and developed request for proposal to identify another vendor for services. Bidder's conference held with potential clients.

May 1999-Request for proposals were closed. The vendor, Williams Communications Solutions, LLC (spin #143004436) was selected to perform all services identified in Form 471. Letter requesting spin change was addressed to Tiffany Cason (SLC representative) requesting spin change from Server Warehouse to Williams Communications, LLC.

All of the four Funding Request Numbers, 00085580, 00085583, 00085588, and 00085599 are to be changed from Server Warehouse to Williams Communications, LLC.

Sincerely,

Mike Glover  
Technology Planning Member

ATTACHMENT C

Santa Cruz Valley Union High School District #840  
900 North Main Street, Eloy, Arizona 85231  
(520) 466-1249 FAX (520) 466-2222  
scvuhsd@santacruzvuhsd.k12.az.us

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November 1, 1999

Madhab Saikia  
Schools and Libraries Corporation  
100 S Jefferson Road  
Whippany, NJ 07981

Mr. Saikia,

I would like to thank you for contacting me regarding the procedural steps and information needed to expedite a vendor request change. Our high school district is requesting a vendor change for funding year 1 (application number #00081607) for all categories authorized under Server Warehouse through E-Rate funds. Listed below are the reasons for our change of vendor request:

Server Warehouse (Spin #143012923) was chosen as our vendor for internal connections for our year one funding application. After our application was formally submitted, Server Warehouse was determined to not be eligible nor capable to provide the internal connections identified for our network planning. I have enclosed a letter from Server Warehouse which substantiates their inability to provide the services.

Our high school district is requesting that Williams Communications (spin #143004436) be granted the service provider under for each of the categories previously authorized under Server Warehouse.

For further information, please call my office at 520-466-1249.

Sincerely,

  
Mike Glover



UNIVERSAL SERVICE  
ADMINISTRATIVE CO.

Box 125 - Correspondence Unit  
100 South Jefferson Road  
Whippany, New Jersey 07981

ATTACHMENT D  
SCHOOLS AND LIBRARIES DIVISION

### Administrator's Decision on SPIN Change

December 22, 1999

Mike Glover  
Santa Cruz Valley Un High School  
900 North Main Street  
Eloy, AZ 85231

Re: Application Number: 81607  
Funding Request Numbers: 85580, 85588, 85612, 85583, 85599  
Funding Year: 1998

After thorough review and investigation of your letter seeking approval to change Service Provider Identification Number (SPIN) and service provider for the funding year listed above, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company has made the following determination on each Funding Request Number that was included in your inquiry for the above referenced Application Number.

Funding Request Numbers: FRN's listed above:  
Decision on inquiry to change SPIN number and service provider: Denied

The following explanation is provided to inform you of the reason for our decision on these Funding Request Numbers.

The SLD has finalized its policy and procedures for considering requests from applicants to change SPINs and allow substitution of service providers. The only circumstances under which the SLD can approve such SPIN change requests are:

- Service provider refuses to participate in the E-rate program
- Service provider has gone out of business
- Service provider has breached its contract with the applicant

It has been determined that your situation did not fall into the above mentioned categories, therefore your request has been denied.

If, as a result of this decision, you decide to rescind your request to change service provider, you may do so by filling in the box below and faxing it to the number indicated. This will facilitate the processing of your application as originally filed. You will also need to file a Form 486 indicating the Service Start Date with the original service provider identified in your Form 471. However, please note that if you have already begun to receive services from the unapproved new service provider, no funds will be available from the E-rate program for that service provider.

Applicant Name: Santa Cruz Un High School  
Application Number: 81007

If you feel further examination of your application is in order, you may file an appeal with the Federal Communications Commission, Office of the Secretary, 445 12<sup>TH</sup> Street, S.W., Room TW-4323, Washington, DC 20554. Before preparing and submitting your appeal, please be sure to review the FCC rules concerning the filing of an appeal of an Administrator's Decision, which are posted to the SLD Web Site at <[www.sl.universalservice.org](http://www.sl.universalservice.org)>. The appeal must be filed with the FCC no later than 30 days from the date of the issuance of this letter, in order for the appeal to be filed in a timely fashion.

Thank you for your continued patience and cooperation during the decision process.

Schools and Libraries Division  
Universal Service Administrative Company

Funding Request Number(s):	Original Service Provider (as listed in Form 471) and SPIN:
<b>I hereby rescind my request to change the above named Service Provider. I will submit a Form 486 (to the address listed on the Form 486) indicating the above-named Service Provider and listing the Service Start Date.</b>	
Print Name:	
Signature:	
Date:	

Fax to: Schools and Libraries SPIN Change Team (973) 884-8217

*Wade*  
*Wade*

ATTACHMENT E

SLC Funding Notification Synopsis for Application Number: 00081607

Funding Request Number: 00085580 Funding Status: Funded  
SPIN: 143012923 Service Provider Name: Server Warehouse  
Provider Contract Number: C  
Services Ordered: Telecommunications Services  
Effective Date of Discount: 09/01/1998 Contract Expiration Date: ~~01/01/1999~~  
Estimated Total Annual Pre-discount Cost: \$97,000.00  
Discount Percentage Approved by SLC: 80%  
Funding Commitment Decision: \$77,600.00 - FRN approved; modified by SLC  
Funding Commitment Decision Explanation: The dollars requested were reduced to remove: the ineligible product(s)/service(s) Recording Mailboxes, and Homework Hotline.

*6-30*

Funding Request Number: 00085583 Funding Status: Funded  
SPIN: 143012923 Service Provider Name: Server Warehouse  
Provider Contract Number: C  
Services Ordered: Internal Connections (Shared)  
Effective Date of Discount: 09/01/1998 Contract Expiration Date: ~~01/01/1999~~  
Estimated Total Annual Pre-discount Cost: \$50,000.00  
Discount Percentage Approved by SLC: 80%  
Funding Commitment Decision: \$40,000.00 - FRN approved; modified by SLC  
Funding Commitment Decision Explanation: The category of service was changed from Internet access to Internal Connections in accordance with program rules.

*6-30-99*

Funding Request Number: 00085588 Funding Status: Funded  
SPIN: 143012923 Service Provider Name: Server Warehouse  
Provider Contract Number: C  
Services Ordered: Internal Connections (Shared)  
Effective Date of Discount: 09/01/1998 Contract Expiration Date: ~~01/01/1999~~  
Estimated Total Annual Pre-discount Cost: \$98,220.00  
Discount Percentage Approved by SLC: 80%  
Funding Commitment Decision: \$78,576.00 - FRN approved; modified by SLC  
Funding Commitment Decision Explanation: The dollars requested were reduced to remove: the ineligible product(s)/service(s) Virus Scan Software.

*6-30-99*

Funding Request Number: 00085599 Funding Status: Funded  
SPIN: 143012923 Service Provider Name: Server Warehouse  
Provider Contract Number: C  
Services Ordered: Internal Connections  
Effective Date of Discount: 10/01/1998 Contract Expiration Date: 01/01/1999  
Estimated Total Annual Pre-discount Cost: \$25,000.00  
Discount Percentage Approved by SLC: 80%  
Funding Commitment Decision: \$20,000.00 - FRN approved; modified by SLC  
Funding Commitment Decision Explanation: The category of service was changed from Dedicated Services to Internal Connections in accordance with program rules.

*total = 214,176*  
*or 240,176*

State AZ

## E-Rate Funding Commitments: Year 1 to Date

Sum					\$24,563.94
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Applicant Name SALT RIVER PIMA-MARICOPA COMMUNITY SCHOOLS

Service	Address	City	Zip	\$ Amount	Discount (%)
Telecomm And Dedicated	10,005 E. OSBORN RD.	SCOTTSDALE	85256	\$19,845.00	90
Sum				\$19,845.00	

Applicant Name SAN JUAN COUNTY SCHOOL DIST

Service	Address	City	Zip	\$ Amount	Discount (%)
Telecomm And Dedicated	BOX 10100	TONALEA	86044	\$2,184.30	90
Sum				\$2,184.30	

Applicant Name SAN SIMON UNIF SCHOOL DIST 18

Service	Address	City	Zip	\$ Amount	Discount (%)
Internal Connections	P.O. BOX 38	SAN SIMON	85632	\$38,194.40	80
Telecomm And Dedicated	P.O. BOX 38	SAN SIMON	85632	\$22,848.39	80
Sum				\$61,042.79	

Applicant Name SANDERS UNIFIED SCHOOL DIST 18

Service	Address	City	Zip	\$ Amount	Discount (%)
Internet Access	INTERSTATE 40 AT HWY 191.	SANDERS	86512	\$32,841.27	90
Telecomm And Dedicated	INTERSTATE 40 AT HWY 191.	SANDERS	86512	\$5,152.14	90
Sum				\$37,993.41	

Applicant Name SANTA CRUZ VALLEY UN HIGH SCH

Service	Address	City	Zip	\$ Amount	Discount (%)
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State AZ		E-Rate Funding Commitments: Year 1 to Date			
Internal Connections	900 NORTH MAIN STREET	ELOY	85231	\$162,576.00	80
Telecomm And Dedicated	900 NORTH MAIN STREET	ELOY	85231	\$77,600.00	80
<b>Sum</b>				<b>\$240,176.00</b>	

*Applicant Name* SCOTTSDALE UNIFIED SCH DIST 48

Service	Address	City	Zip	\$ Amount	Discount (%)
Telecomm And Dedicated	3811 N 44TH STREET	PHOENIX	85018	\$41,216.61	38
<b>Sum</b>				<b>\$41,216.61</b>	

*Applicant Name* SEDONA OAKCREEK JT UNIF S D 9

Service	Address	City	Zip	\$ Amount	Discount (%)
Internet Access	221 BREWER ROAD STE 100	SEDONA	86336	\$46.72	57
<b>Sum</b>				<b>\$46.72</b>	

*Applicant Name* SELIGMAN UNIF SCHOOL DIST 40

Service	Address	City	Zip	\$ Amount	Discount (%)
Internal Connections	PO BOX 278	SELIGMAN	86337	\$4,340.00	70
Telecomm And Dedicated	PO BOX 278	SELIGMAN	86337	\$5,558.61	70
<b>Sum</b>				<b>\$9,898.61</b>	

*Applicant Name* SENTINEL ELEMENTARY DISTRICT #71

Service	Address	City	Zip	\$ Amount	Discount (%)
Internal Connections	STAR ROUT BOX 57	DATLAND	85333	\$31,735.80	90
<b>Sum</b>				<b>\$31,735.80</b>	



Santa Cruz Valley Union High School District #840

900 North Main Street

Eloy, Arizona 85231-2040

Dr. Charles R. McLeod, Superintendent

Sheila M. Tarango, Business Manager

Attachment G

March 21, 2000

Letter of Appeal  
Schools and Libraries Corporation  
Box 125- Correspondence Unit  
80 South Jefferson Rd.  
Whippany, NJ 07981

Re: Letter of Appeal

Contact: Cathleen Olson  
P.O. Box 8365  
Scottsdale, AZ 85251  
Fax/Phone 480-946-2342  
[Cathleeno@juno.com](mailto:Cathleeno@juno.com)

FCD Letter: Administrator's Decision on SPIN Change

Applicant Name: Santa Cruz Valley Union High School District  
Form 471 Application Number: 81607  
Funding Request Numbers: 85580, 85588, 85612, 85583, 85599  
Funding Year: 1998

Dear SLD Reviewer:

My name is Cathleen Olson and I am writing this appeal letter on behalf of a small rural school district in Eloy, Arizona. I have been asked by Superintendent Dr. Charles McLeod of Santa Cruz Valley Union High School District (SCVUHSD) to help the district get on line with E-rate. In the past three years, the district has had three different Superintendents. This has caused great difficulty in applying for and consistently implementing the E-rate program. As you know, E-rate provides a tremendous opportunity for districts like Santa Cruz Valley to provide educational technology to its students. Without the help of E-rate, districts like Santa Cruz Valley are at a distinct disadvantage due to lack of funds. Santa Cruz Valley has 550 students, 80-90 % of whom qualify for the Federal Free and Reduced Lunch Program.

SCVUHSD applied for the E-rate funding in Year One, Two and Three. Problems with a Year One Spin number change carried over into Year Two and to this day remains unresolved. It is my hope that we can resolve the E-rate difficulties for SCVUHSD so that they may begin to receive the much needed and approved technology funding reimbursements.

In Year One, the form 470 and 471's were submitted in a timely manner. Difficulties arose in February of 1999 (after receipt of the SLD award letter) when it was discovered that the designated vendor "Server Warehouse"-SPIN # 143012923 was not able to provide the services outlined in the filed and approved 471s. The company is no longer in business today. (Please see Attachment A). As a result of this communiqué, SCVUHSD instituted a new bid process, chose Williams Communications Solutions – SPIN# 143004436 as the new vendor and requested a change of vendor and SPIN # from SLD representative Tiffany Cason in May 1999. (Please see Attachment B). On November 1, 1999 another letter was sent from the district to the SLD to expedite the approval of the SPIN change request. (Please see Attachment C). Finally, SCVUHSD received a determination letter dated December 22, 1999, from the Schools and Libraries Division. In it, the district's request for a SPIN change was denied. The determination stated "that your situation did not fall into the above mentioned categories, therefore your request has been denied". The categories listed were: Service provider refuses to participate in the E-rate program, Service provider has gone out of business, and Service provider has breached its contract with the applicant. (Please see Attachment D).

It is the opinion of the district and the basis for this appeal that a breach of contract on the part of the Service provider did occur. Server Warehouse was not able to provide the services originally outlined on the 471s. In addition, the company had gone out of business when the determination letter denying the SPIN # change was received by the district.

At this time, I would like to appeal on behalf of Santa Cruz Valley Union High School District and ask the SLD to honor the SPIN # change that was requested in May and November of 1999. This will enable the district to move forward with its Technology Plan and deliver the much-needed technology services to its students. SCVUHSD believes the future success of its students lies in technology.

According to the SLC Funding Notification Synopsis for SCVUHSD Year One Application Number 00081607, a total of \$216,176 was approved for reimbursement. (Please see Attachment E). According to the SLD posted E-Rate Funding Commitments for Year One, a total of \$240,176 was approved for reimbursement. (Please see Attachment F). The loss of this funding would be catastrophic for this very small and rural district. It would set the district's technology efforts back several years and result in a major loss to our students' future success. I urge you again to consider this appeal and allow the change of vendor and SPIN # requested earlier.

If you have any questions regarding this appeal, please do not hesitate to contact me at [cathleen@juno.com](mailto:cathleen@juno.com) or 480-946-2342.

I look forward to your prompt reply and I thank you for your consideration in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Cathleen Olson".

Cathleen Olson, Educational Consultant

Cc

Dr. Charles McLeod, Superintendent – SCVUHS  
Schools and Libraries Division  
Ms. Loren Belvin, Subcommittee on Communications



2919 N. 67th Place Suite B  
Scottsdale, AZ 85251  
Toll Free: 800-467-7378  
T: 480-423-9726  
F: 480-423-1934

WWW.SERVERWAREHOUSE.COM

Attachment H

To: Madhab Saikia  
The Schools & Library Corporation

From: Jeff Draudt: Operations Manager  
Server Warehouse

Reference: Spin # 143012923

Dear Mr. Saikia:

I'm writing for "Santa Cruz Valley Union High School" in reference to Spin # 143012923 dealing with the "internal connections project and telecommunications project". We at Server Warehouse were not able to provide the services requested on this bid, so we elected to pass on this project.

If you need any additional information in reference to this project, please feel free to call me at (1-480-423-9726).

Respectfully,

Jeff Draudt  
Operations Manager