

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

In the Matter of )  
)  
Implementation of the Subscriber Carrier ) CC Docket No. 94-129  
Selection Changes Provisions of the )  
Telecommunications Act of 1996 )  
)  
PowerNet Global, Inc. and America One )  
Communications Joint Petition for )  
Expedited Waiver )

**JOINT SUPPLEMENT TO PETITION**

PowerNet Global, Inc. ("PNG") and America One Communications, Inc. ("America One") (together, the "Petitioners"), respectfully supplement the joint petition for waiver ("Petition"), which was filed with the Commission on March 17, 2000. The Petitioners are requesting a limited waiver of the authorization and verification requirements of the Commission's rules, 47 C.F.R. §§ 64.1100 through 64.1190 (1999), and relevant Orders to the extent necessary to permit the Petitioners to transfer America One customers to PNG's customer base without first obtaining each subscriber's authorization and verification.<sup>1</sup>

Petitioners indicated that they had sent a joint letter to impacted customers notifying them of the transfer of service from America One to PNG. This letter was sent

<sup>1</sup> The FCC's verification rules prohibit a telecommunications carrier from submitting a preferred carrier change order unless the carrier has obtained either: (1) the subscriber's written letter of agency; (2) the subscriber's electronic verification via a toll-free telephone number used exclusively to verify subscriber carrier changes; or (3) the subscriber's oral authorization to submit the preferred carrier change order from an appropriately qualified independent third party that confirms and includes appropriate verification data--e.g., the subscriber's date of birth or social security number. 47 C.F.R. § 64.1100 (1999).

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to customers during the week of March 13, 2000.<sup>2</sup> The joint letter was attached to the Petition and is attached to this Supplement as Exhibit A.

In addition, as stated in the Petition, PNG intends to send customers a notice letter once the proposed transfer has been completed. The letter will inform customers: (a) that no charges or fees will be imposed as a result of the transfer; (b) that the customers' rates will not increase; and (c) that customers are free to change carriers if they are not satisfied with PNG's service. The letter will also provide customers a toll-free number to call with any questions or concerns. A copy of the draft notice PNG intends to send to customers is attached to this Supplement as Exhibit B.

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<sup>2</sup> To ensure that America One's call center could handle any increased volume of calls, the letters were staggered and sent to customers either March 14, March 16, or March 18, 2000.

As stated in its initial petition, the Petitioners respectfully request that the Commission grant the waiver requested herein.

Respectfully submitted,

**POWERNET GLOBAL, INC.**



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BY: Dennis Packer, Esq.  
Lake Forest Drive  
650 WestLake Center  
Cincinnati, Ohio 45242

**AMERICA ONE COMMUNICATIONS, INC.**



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BY: Raidza Wick, Esq.  
Pamela Arluk, Esq.  
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Vienna, VA 22180  
(703) 289-3620

May 3, 2000

# EXHIBIT A

# America COMMUNICATIONS

P.O. Box 85162 • Richmond, VA 23285-5162

Dear Customer,

Thank you for choosing America One® as your long distance provider. It has been a pleasure serving you. However, we're writing to let you know that because of a change in our business plans, your long distance service will be transferred from America One to PowerNet Global Communications.

PowerNet Global is a national, long distance provider that offers customers simple, flat-rate pricing. PowerNet Global will be offering you rates comparable to — if not lower than — what you are currently getting with America One. Along with low flat-rate pricing for long distance, PowerNet Global offers some of today's most desired services such as:

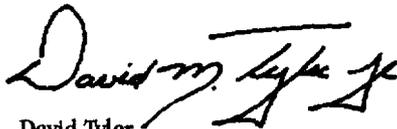
- Low-cost Internet access,
- Enhanced calling features, and
- Personal 800 number service.

PowerNet Global will be mailing an announcement outlining these services in detail to you soon.

America One and PowerNet Global will work together to ensure that your transition to PowerNet Global will be seamless, and PowerNet Global will not require you to pay any switching fees associated with the transfer. If you have any questions or concerns about this change in long distance service, you may contact America One's customer service at 1-877-481-6789.

We recognize that you are free to change carriers if you are not satisfied with the service you receive. PowerNet Global plans to provide you with value-added communications solutions and unrivaled customer support and looks forward to serving your long distance needs.

Sincerely,



David Tyler  
Vice President  
America One Communications



Bernie Stevens  
President & CEO  
PowerNet Global Communications

## **EXHIBIT B**



P.O. Box 1858  
West Chester, Ohio 45069

#### IMPORTANT NOTICE

As announced in previous correspondence, PowerNet Global Communications has acquired certain assets of America One Communications, Inc., including your account. This transaction will allow us to offer you a wide variety of products while maintaining the same quality of customer service you have received from America One in the past. No charges or fees will be imposed and no rate increase will occur as a result of this transaction and the transfer of your account to PowerNet Global.

We are confident you will be pleased with the superior service you receive from PowerNet Global. We value our relationship and pledge our commitment to providing you with quality services and personalized customer care. However, if you are not satisfied with the service you receive from PowerNet Global, please understand that you are free to choose another long distance service provider.

Please contact us at 1-800-860-9495 if you have any questions or concerns about your service.

PowerNet Global Communications, Inc.

CERTIFICATE OF SERVICE

I, Pamela Arluk, do hereby certify that copies of the foregoing Supplemental Joint Petition for Expedited Waiver were hand-delivered to the persons listed below of this 3<sup>rd</sup> day of May, 2000.

Magalie Roman Salas  
Secretary, Room TW-A325  
Federal Communications Commission  
The Portals, 445 Twelfth Street, S.W.  
Washington, DC 20554

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Pamela S. Arluk