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ATTORNEYS AT LAW

May 26, 2000

EX PARTE – Via Electronic Filing

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
The Portals
445 12th Street, SW
Washington, DC 20554

Re: Coalition for Affordable Local and Long Distance Service Proposal –
CC Dockets 96-262, 94-1, 96-45, 99-249

Dear Ms. Salas:

On May 25, 2000, Bob Blau (of BellSouth) and I (on behalf of the Coalition for Affordable Local and Long Distance Service) met with Lorraine Miller, Chief, Consumer Information Bureau, Karen Strauss, Deputy Chief, Consumer Information Bureau, Peter Friedman, Assistant Chief, Consumer Information Bureau, and Ellen Blackler of the Common Carrier Bureau. We discussed how the CALLS ILECs would be notifying customers of changes in their bills in the event the Commission adopts the CALLS proposal. We stated that CALLS ILECs would be including messages in customers' bills describing the changes. The amount of information that can be conveyed in bill messages is extremely limited because of legal and operational constraints. We also stated that companies were preparing to be able to answer specific consumer inquiries regarding changes in the bills. We further stated that the CALLS members are continuing to assess how they can help consumers understand the importance of inventorying their communications needs before selecting calling plans, and the availability and qualifications for Lifeline service.

In accordance with the rules, a copy of this letter is being filed electronically in each of the above-captioned dockets.

Sincerely,



John T. Nakahata

Counsel to the Coalition for Affordable Local and
Long Distance Service

JTN/krs

cc: Ms. Lorraine Miller, Chief, Consumer Information Bureau
Ms. Karen Strauss, Deputy Chief, Consumer Information Bureau
Mr. Peter Friedman, Assistant Chief, Consumer Information Bureau
Ms. Ellen Blackler, Common Carrier Bureau