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June 14, 2000

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JUN 14 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

EX PARTE – Via Hand Delivery

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
The Portals
445 12th Street, SW
Washington, DC 20554

Re: Coalition for Affordable Local and Long Distance Service Proposal –
CC Dockets 96-262, 94-1, 96-45, 99-249

Dear Ms. Salas:

On June 8, 2000, Bob Blau and Mary Henze (of BellSouth) and I (on behalf of the Coalition for Affordable Local and Long Distance Service) met with Lorraine Miller, Chief, Consumer Information Bureau, Karen Peltz Strauss, Deputy Chief, Consumer Information Bureau, and Peter Friedman, Assistant Chief, Consumer Information Bureau. We stated that CALLS ILECs would be including messages in customers' bills describing the changes. The amount of information that can be conveyed in bill messages is extremely limited because of legal and operational constraints. We also stated that companies were preparing to be able to answer specific consumer inquiries regarding changes in the bills. We further stated that the CALLS members are continuing to assess how they can help consumers understand the importance of inventorying their communications needs before selecting calling plans, and the availability and qualifications for Lifeline service.

In accordance with the rules, a copy of this letter is being filed electronically in each of the above-captioned dockets.

Sincerely,

No. of Copies rec'd 078
List A B C D E

John T. Nakahata
Counsel to the Coalition for Affordable Local and
Long Distance Service

JTN/krs

cc: Ms. Lorraine Miller, Chief, Consumer Information Bureau
Ms. Karen Peltz Strauss, Deputy Chief, Consumer Information Bureau
Mr. Peter Friedman, Assistant Chief, Consumer Information Bureau