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Carole D. Bickerdyke  
Team Leader - External Affairs



June 26, 2000

Federal Communications Commission  
Consumer Information Bureau  
Disability Rights Office  
445 12<sup>th</sup> Street SW  
Suite 6-A207  
Washington, DC 20554

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JUN 28 2000

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

**RE: CC Docket No. 98-67**

In the FCC's Report and Order and Further Notice of Proposed Rulemaking CC Docket No. 98-67, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, dated May 5, 2000, it was Ordered that TRS Administrators submit to the FCC the name and address of a contact person or office for filing consumer complaints about intrastate TRS service.

Bell Atlantic-Delaware, Inc., under contract with AT&T, provides Delaware TRS Service. Therefore, as the TRS Administrator for the State of Delaware, I am submitting the following name for intrastate complaints:

AT&T Consumer Care  
Attention: Teresa Feeney  
100 S. Jefferson Street, Suite 115  
New Castle, PA 16101

Website: <http://att.com/relay/feedback.html>  
TTY: 1 800 682-8786  
Voice: 1 800 682-8706  
Fax: 1 888 288-2184

If there are additional questions, please don't hesitate to call me at (302) 576-5362.

Sincerely,

A handwritten signature in cursive script that reads "Carole D. Bickerdyke".

No. of Copies rec'd 0  
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