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- ▶ How to Get DSL
  - ▼ Service Plans
    - TeleSurfer
    - TeleSpeed
    - VPN
  - ▶ Rebate

## Covad Service Plans

Our spectrum of services makes it possible for you to achieve everything you want from your Internet connection - whether you're at home, in a small office or in a corporate environment. To find out which speeds are available in your area, click on the Get DSL tab at the top of the page and begin the process to request DSL from Covad.

Find out now if DSL is available in your area:

Phone Number

Street

City  State

Zip Code

Residence  
 Home Office  
 Business

To pick the correct DSL service speed, consider the following:

- The amount of time you spend online
- The activities you perform on the Internet
- Whether you need to have multiple users on the same DSL connection
- The overall cost of basic dial-up service versus Covad DSL's higher speed, greater reliability and less cumbersome access

For more details of the service plans offered by Covad, click on the navigation bar on the left. For a brief overview, read below.

### Service Plans Offered for Home or Home Office:

#### TeleSpeed

Extra power and performance for home office and home users who need a business-class, "always on" Internet connection with significant bandwidth and service-level guarantees. Supports multiple users, multiple IP addresses, and equipment configurations including routing.

#### TeleSurfer

Basic high-speed access designed exclusively for the home. An economical option providing an "always on" Internet connection and more bandwidth than dial up. Just one account lets you use your phone and computer simultaneously for the price of just one phone line.

### Service Plans Offered for Business:

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**TeleSpeed**

Industrial-strength speed and guaranteed levels of service that can support multiple users and multiple IP addresses through one line. Equipment configurations including routing are possible. Even security can be enhanced with advanced firewall support.

**Virtual Private Networking (VPN)**

Covad has several channel partner companies that specialize in VPN services; you can read about this increasingly popular method of sharing digital information within a closed circle of users who do not share the same physical network.

**General Questions**

Q: After the service is working, will I ever need to upgrade my DSL connection?

A: Only if you want a higher-speed DSL service.

Q: If I get DSL today, can I easily get faster service in the future as the technology improves?

A: Yes. For example, if you purchase TeleSpeed 192 for your business now, your Covad DSL equipment will support you as you graduate to speeds as fast as 1.1 Mbps. When you're ready to move up to a higher speed, your ISP can work with Covad to determine the options that are available at your location.

Get DSL now!

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**Get DSL**

## Select a Service for Home or Home Office

Select one of the speeds from the service plan of your choice.

### TeleSurfer

Basic high-speed access designed exclusively for the home. TeleSurfer service is a more economical option for those who do not require significant bandwidth or guaranteed levels of service.

#### Speed

	Download	Upload	Price per month*
<input type="radio"/>	608Kbps	128Kbps	\$49 - \$69
<input type="radio"/>	1.5Mbps	384Kbps	\$69 - \$89



### TeleSpeed

Extra power and performance for home users who need significant bandwidth and service-level guarantees. Support multiple users, multiple IP addresses, and equipment configurations including routing.

#### Speed

	Download	Upload	Price per month*
	144Kbps	144Kbps	\$89 - \$150

### Select a DSL Service

- 1 Select Service
- 2 Enter Service Information
- 3 Confirm Request

- 192Kbps 192Kbps \$89 - \$175
- 384Kbps 384Kbps \$129 - \$200
- 1.1Mbps 1.1Mbps \$249 - \$400

***\*Prices are based on average retail prices, and include connection costs and internet services. Prices may vary based upon the ISP, location, and the features included in each service package. Monthly service is also subject to Service Availability Factors.***

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**Get DSL**

## Select a Service for Business

Select one of the speeds from the service plan of your choice.

### TeleSpeed

Extra power and performance for home users who need significant bandwidth and service-level guarantees. Support multiple users, multiple IP addresses, and equipment configurations including routing.

#### Speed

	Download	Upload	Price per month*
<input type="radio"/>	144Kbps	144Kbps	\$89 - \$150
<input type="radio"/>	192Kbps	192Kbps	\$89 - \$175
<input type="radio"/>	384Kbps	384Kbps	\$129 - \$200
<input type="radio"/>	1.1Mbps	1.1Mbps	\$249 - \$400

*\*Prices are based on average retail prices, and include connection costs and internet services. Prices may vary based upon the ISP, location, and the features included in each service package. Monthly service is also subject to Service Availability Factors.*

### Select a DSL Service

1 **Select Service**



2 **Enter Service Information**



3 **Confirm Request**





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- TeleSpeed
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Find out now if DSL is available in your area:

Phone Number

()

Street

City

State

Zip Code

- Residence  
 Home Office  
 Business

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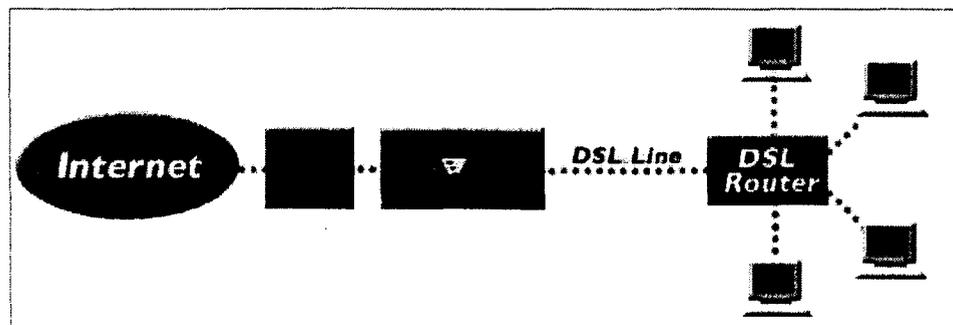
## Covad Service Plans

### TeleSpeed Services

Covad TeleSpeed DSL makes sense for businesses of every size, as well as individual power users. With dedicated access for Internet servers and fast file transfers, TeleSpeed is an ideal Internet access solution that's ready to support your home or business needs now, and can scale with future growth. TeleSpeed offers:

- Guaranteed High-Performance to Help You Succeed
- Support for Multiple Users
- The Most Secure Solution You Can Find
- A Highly Cost-Effective Option
- Configurations that Meet Every Need

#### Office TeleSpeed



**Guaranteed High-Performance to Help You Succeed**  
If you have a growing business, or need extra power and performance at home,

Covad TeleSpeed service is an ideal Internet access solution. TeleSpeed service is always on. TeleSpeed service is up to 12 times faster than an ISDN connection and up to 50 times faster than a traditional 28.8 Kbps modem connection.

At 25% of the cost of other dedicated services, you simply get more bandwidth for your dollar. And, unlike many other DSL services, TeleSpeed offers you the same bandwidth to and from Internet for fast file transfers and web hosting. Our service is even backed by network performance guarantees.

### Service Options

	Maximum Download Speed	Maximum Upload Speed
TeleSpeed 1.5S	1.5 Mbps	1.5 Mbps
TeleSpeed 1.1	1.1 Mbps	1.1 Mbps
TeleSpeed 768	768 Kbps	768 Kbps
TeleSpeed 384	384 Kbps	384 Kbps
TeleSpeed 192	192 Kbps	192 Kbps
TeleSpeed 144	144 Kbps	144 Kbps

### Support for Multiple Users

It's simple to get your entire home or office online with TeleSpeed service. It eliminates the need to pay for multiple dial-up connections or accounts. A single TeleSpeed connection simultaneously supports multiple users, IP addresses, and equipment configurations, including routing.

### The Most Secure Solution You Can Find

Covad TeleSpeed service is a dedicated connection to the Internet with no dial-up intruders or shared network hackers to worry about. Since you rely on the Internet to function, you can rest assured knowing you have the most secure connection available. Security can even be enhanced with advanced firewall support.

### A Highly Cost-Effective Option

Covad TeleSpeed DSL is available through leading ISPs at remarkably low prices, compared with ISDN and T-1 connections.\* For a dedicated service that speeds you along 12 times faster than an ISDN line, and 50 times faster than typical dial-up connections, it's the most cost-effective option for your home or business. TeleSpeed also offers flat-rate billing, which means you don't pay "price-per-minute" charges based upon your distance from the telephone company's central office or your company's office.

*\*Pricing varies by provider and by service package*

**Configurations that Meet Every Need**

Because TeleSpeed is available in a wide range of speeds and prices, it's easy to select a configuration that fits your particular requirements.

**Download Comparisons**

	4MB Presentation File	15MB Multimedia File
TeleSpeed 1.5 Mbps	25 sec.	90 sec.
Modem 28.8 Kbps	21 min.	78 min.
Modem 56 Kbps	10 min.	39 min.
ISDN 128 Kbps	5 min.	17 min.

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►How to Get DSL

▼Service Plans

- TeleSurfer
- TeleSpeed
- VPN

►Rebate

Find out now if DSL is available in your area:

Phone Number

(202) 248 0198

Street

4545 Connecticut Avenue

City

Washington

State

DC

Zip Code

20008

- Residence
- Home Office
- Business

Get Covad's Newsletter:

Email

[Redacted]

## Covad Service Plans

### TeleSurfer Services

Make the Internet your personal "power tool" with Covad TeleSurfer! Available exclusively to users in residential locations, TeleSurfer is the right choice for people who want "always on" Internet access from home.

- High Speed
- Always On
- Reliable and Secure
- Surprisingly Affordable
- Available in Custom Configurations

### High Speed

Covad TeleSurfer is the fast, easy way to use the Internet from home! It continuously delivers web pages, streaming audio and video, email with huge attachments, and unlimited access to a world of useful information at speeds up to 25 times faster than a standard 28.8 Kbps modem connection.

### Download Comparisons

	100kb Image File	4MB Movie Trailer
TeleSurfer Pro 1.5 Mbps	1 sec.	50 sec.
TeleSurfer 608 Kbps	2 sec.	1.40 min.
Modem 28.8 Kbps	28 sec.	21 min.

### Always On

With TeleSurfer, your wait-to-connect days are over! No more lengthy dial-up process, no more busy signals, no more disconnects. The Internet and email are always accessible. A world of useful digital knowledge is always just a click away.

**Reliable and Secure**

Covad TeleSurfer assures that your Internet access is totally private. It connects directly to your ISP, so you don't have to share service with your neighbors, like cable users do. Further, because it's a dedicated connection, you no longer have to dial-up and sign-in every time you log on.

**Surprisingly Affordable**

TeleSurfer service is available at affordable prices from leading Internet Service Providers (ISPs), who bundle Covad DSL with their Internet services.\* For a dedicated service that runs at speeds up to 25 times faster than your 28.8Kbps modem, the price is a bargain.

*\*Pricing varies by provider and by service package*

**Custom Configurations for Your Specific Needs**

Covad has a TeleSurfer product that's just right for your home.

**Service Options**

	Maximum Download Speed	Maximum Upload Speed
TeleSurfer	608 Kbps	128 Kbps
TeleSurfer Pro	1.5 Mbps	384 Kbps

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Find out now if DSL is available in your area:

Phone Number

( 202 ) 248 0198

Street

4545 Connecticut Avenue

City

Washington

State

DC

Zip Code

20008

- Residence
- Home Office
- Business

Get Covad's Newsletter:

Email

[Redacted]

## Covad Service Plans

### Virtual Private Networking (VPN)

Covad DSL is a reliable and economical way to share business-critical data across geographical boundaries through specialized virtual private networking solutions. VPN services are based on secure, continuous, high-speed connections that extend your organization's information assets, even as they protect against unwanted access.

You can manage VPN services yourself, or rely upon one of our ISP partners to install and manage a complete solution tailored to your needs. View VPN partners now.

To learn more about VPN, read our VPN Facts. You can also select one of the topics below for an in depth look at VPN applications.

#### Branch Office VPN

Securely link your company's multiple offices together

#### Teleworker VPN

Connecting offsite employees with a company's network and the Internet.

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- ▼ How to Get DSL
  - Availability
  - Choosing an ISP
  - Monthly Costs

- ▶ Service Plans
- ▶ Rebate

Find out now if DSL is available in your area:

Phone Number

Street

City  State

Zip Code

Residence  
 Home Office  
 Business

Get Covad's Newsletter:

Email

## How to Get DSL

### Availability Overview

Your ability to get DSL depends on how far you are from the local phone company's central office, or CO. If you live in or near a major U.S. city, chances are that you can connect with Covad DSL today. We were the first company to provide DSL services commercially, and we've built the largest national DSL network to-date, with operations in 94 of the largest metropolitan areas in the country.

However, Covad DSL is not yet available to every Internet user. First, we must complete our high-speed digital communications network. Fortunately, because our network leverages standard telephone wiring available almost everywhere, it's not as difficult as you might think for us to expand our reach.

Find out now if DSL is available at your home or office by entering your phone number and address in the navigation bar on the left. The map below gives a general coverage overview of the United States. Click on the green or red button at the bottom of the map to determine what cities currently have Covad DSL or have Covad DSL planned for the near future.

### Covad National DSL Network Coverage Current and Planned Availability





As the leading DSL provider, we continue to rapidly deploy our services across the country. By the end of this year, our services are expected to be available to almost 40% of homes and businesses in the nation. This aggressive expansion is expected to continue into the new century.

Get DSL now!

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Albany, NY	Milwaukee, WI
Albuquerque, NM	Minneapolis, MN
Atlanta, GA	Nashville, TN
Austin, TX	Norfolk, VA
Baltimore, MD	New Orleans, LA
Birmingham, AL	New York, NY
Boston, MA	Orlando, FL
Buffalo, NY	Philadelphia, PA
Charlotte, NC	Phoenix, AZ
Chicago, IL	Pittsburgh, PA
Cleveland, OH	Portland, OR
Columbus, OH	Providence, RI
Dallas, TX	Raleigh, NC
Dayton, OH	Richmond, VA
Denver, CO	Sacramento, CA
Detroit, MI	Salt Lake City, UT
Grand Rapids, MI	San Antonio, TX
Greensboro, NC	San Diego, CA
Houston, TX	San Francisco, CA
Harrisburg, PA	San Jose, CA
Hartford, CT	Santa Barbara, CA
Indianapolis, IN	Seattle, WA
Jacksonville, FL	St. Louis, MO
Las Vegas, NV	Syracuse, NY
Las Cruces, NM	Tampa, FL
Los Angeles, CA	Trenton, NJ
Louisville, KY	Tucson, AZ
Memphis, TN	Washington D.C.
Miami, FL	

( close window )

Akron, OH  
Charleston, WV  
Cincinnati, OH  
Kansas City, MO  
Oklahoma City, OK  
Rochester, NY

( close window )



**RHYTHMS™**

Where Internet connections  
are moving.™



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DSL

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[DSL for Home](#)  
[DSL for Business](#) \*  
[Support](#)

## DSL for Business

### Fast Internet Access

Businesses of all sizes in today's competitive environment must connect to the Internet and each other to succeed. Welcome to Rhythms, your source for easy to buy, easy to get, and easy to use broadband communication services.

### Get Rhythms DSL for business

Thanks to Digital Subscriber Line technology (DSL) -everyone from the smallest company to a billion-dollar enterprise can have an Internet connection at speeds appropriate for their business needs. By providing a high speed DSL connection to the Internet, Rhythms offers the best value in speed, reliability, service and cost. DSL speeds from 144 kbps to 7.1 Mbps are available - the broadest range of DSL speeds in the industry today.

What's the value of DSL for business? There are many benefits including:

- \* Fast connection speed
- \* Always on - no dial up required. No dropped connections
- \* Flat rate usage fees.
- \* Scalable to fit your business' changing needs for bandwidth.

Throughout the United States and Canada, Rhythms DSL allows businesses of all sizes to stay focused on their core competencies while Rhythms works with its partners to ensure quick deployment, seamless integration, great

support, and superior broadband services.

**Business solutions are available through Rhythms Authorized Solution Partners.**

Get Rhythms DSL or call 1-800-RHYTHMS (800-749-8467) for more information or to place your order.

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Where Internet connections  
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DSL

Get DSL  
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DSL for Home \*  
DSL for Business  
Support

## DSL for Home

### Fast Internet Access

Online banking and shopping. Real-time audio and video. Stock trading. For consumers, there are more reasons than ever to explore high-speed Internet access solutions.

### Get Rhythms DSL at home

Thanks to Digital Subscriber Line technology (DSL) -everyone can have an Internet connection at speeds appropriate for their needs. By giving you a high-speed DSL connection to the Internet, Rhythms offers the best value in speed, reliability, service and cost. DSL speeds from 144 kbps to a blistering 7.1 Mbps are available- the broadest range in the industry.

You'll only pay for the DSL service level you need. What a concept! And because DSL is a dedicated line that's always on, there is no need to dial up and there are no dropped connections.

### Partnering with only the best ISPs

Rhythms has chosen to team with a limited number of ISP partners in each metro area throughout United States and Canada, working only with those best suited to meet your needs.

Get connected, or find an authorized Rhythms Authorized Solution Provider

in your area.

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Where Internet connections  
are moving.™

ABOUT RHYTHMS SERVICE AREAS PARTNERING WITH RHYTHMS CAREERS **GET DSL**



DSL

[ ] **Get DSL**

1 2 3

Rhythms can provide DSL at your location:

4545 CONNECTICUT NW AVE,  
WASHINGTON,  
DC,  
20008-6042.

The estimated max speed available\* is:

3Mx1M

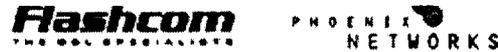
**how fast is DSL?**

Email me my DSL results

Email Address:

**Service Providers:**

Click on the logo of a Rhythms partner to view their DSL package details. Or scroll down to view all partner packages. After selecting the partner of your choice please click [GO]



DSL	Speed	Monthly Charge	Installation	Contract Terms	Email, IP, Web Space	Notes
IDSL	144k/144k	\$49.95	Free	1 & 2 years, 1 computer	1 email account, 1 Static, 12MB	Free Modem, Free Month w/2year contract
ADSL	384k/256k	\$39.95	Free	1 & 2 years, 1 computer	1 email account, 1 Static, 12MB	Free Modem, Free Month w/2year contract
ADSL	768k/384k	\$69.95	Free	1 & 2 years, 1 computer	1 email account, 1 Static, 12MB	Free Modem, Free Month w/2year contract
ADSL	1.5M/384k	\$89.95	Free	1 & 2 years, 1 computer	1 email account, 1 Static, 12MB	Free Modem, Free Month w/2year contract

I would like for a representative from Flashcom to contact me regarding DSL service.



DSL	Speed	Monthly Charge	Installation	Contract Terms	Email, IP, Web Space	Notes

SDSL	208k/208k	\$49.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract
RADSL	384k/272k	\$49.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract
SDSL	384k/384k	\$49.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract
RADSL	768k/408k	\$49.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract
RADSL	1.6M/408k	\$79.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract
RADSL	3M/1M	\$249.99	\$99.99	1 yr - 1 computer	1 IP,5 email accounts,5MB	\$299 Modem, Free Modem with 2 year contract

I would like for a representative from Phoenix Networks to contact me regarding DSL service.

**GO!**

\*Service speed, distance and availability are conservative estimates subject to DSL technology factors. Maximum speed cannot be guaranteed. Rhythms solution providers have provided all information in the preceding table(s). Please verify prices,

promotions, and availability with the service providers. No warranty is expressed or implied regarding the accuracy of this information.

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Service Areas =  
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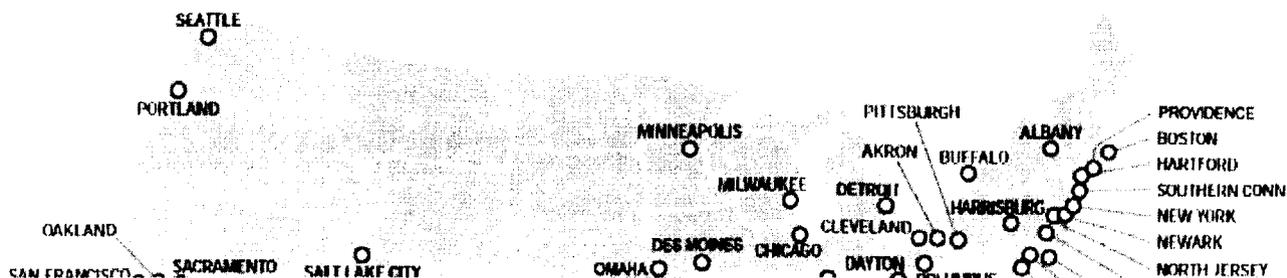
## Service Areas

Is Rhythms Available In My Area Through My Service Provider?  
Obtaining Rhythms DSL in your area is easier than you think. We offer DSL service in most metro areas in United States and Canada, and add new connections regularly.

- Check out Rhythms Canada for DSL in Canada.

Select your city from the map or the pull-down menu to find out where you can get Rhythms DSL, or call us at 1-800-RHYTHMS (1-800-749-8467).

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