

DOCKET FILE COPY

**On the  
Right Track**

# Arcade Area

C H A M B E R O F C O M M E R C E

278 Main Street • Arcade, New York 14009 • (716) 492-2114 ,

Commission Secretary  
Magalie Roman Salas  
Portals 11  
445# 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

RECEIVED

SEP 20 2000

FCC MAIL ROOM

September 18, 2000 FCC  
Re NSD File No L-00-161  
CC Docket 96-98

Gentlemen,

On August 30 2000 we sent you a preliminary letter with regard to the splitting of exchanges proposed by NYDPS. With regard to our local exchanges 492 and 496 we submit the following detail information about how we are adversely effected and our solution.

The enclosed map shows:

- 1 The proposed county line split.
- 2 The portion of 492 and 496 that are split
- 3 The location of the Village of Arcade just adjacent to both Erie and Cattaraugus Counties.
- 4 The distance or 42 miles to Buffalo
- 5 The Distance of 75 miles to Rochester
- 6 Our recommendation of a split leaving 492 and 496 in the 716 area code

as you can see from the 37 letters attached our community is upset about this split.

The enclosed exchange map shows how by the NYDPS plan Arcade is located within one half mile of the proposed 716 area code on both the west and the south.

1 We have 14 manufacturing businesses, not including retail, located in Arcade with employment of 1492 and payrolls of 32,700,000. Because of the difference between 42 miles to Buffalo and Canada and 75 miles to Rochester and east the vast amount of their business is derived from the present 716 area code. When they advertise in the Buffalo market yellow pages they would be listed under the new area code giving the impression that they are located a distance from Buffalo as opposed to their competitors.

2 We are the only community of our size to be split with 716 being within a half mile on both the west and south.

3 Because of the number and size of our businesses the cost of reprinting stationary, business cards, advertising material, and internal forms will be huge. It will also create the same impression noted above.

No. of Copies rec'd 013  
List A B C D E

4 Our residents will be effected because the closeness of 716 area code which also contains the Pioneer School District will make it very confusing for them to call relatives and other services located in the 716 area code This is almost like an overlay plan that NYDPS rejected..

5 The NYDSP in its initial comments to FCC dated September 1, 2000 say on page three that " Where that goal is otherwise being met, other considerations such as the strong political identity inherent in a county as a single entity, should be accomodated." We agree with the political identity but the enclosed exchange map shows that the exchanges do not begin to follow county lines. Both business and residential customers know the area the 492 exchange covers and when using the phone consider this rather than whether they are calling in Wyoming, Erie, or Cattaraugus County all of which are served by the 492 exchange.

6 The NYSDP says they "considered comments town, city, and county governments and a chamber of commerce (singular). We have been told by Wyoming County, Town of Arcade, and Village of Arcade that they did not receive notices. NYDSP also refers to formal submissions, public statements, and letters received in response to these notices. The Internet published detail of this Case No 99-C-0800 contains the written public comments from page 8 to 12. There is not a single written comment from any one in Wyoming County.

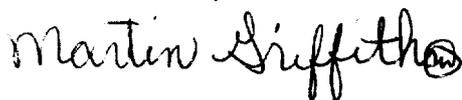
#### SOLUTION

The enclosed map shows a red line indicating the part of 492 and 496 exchanges that would not be in the 716 area code. We ask that the proposed yellow split line be changed to include the red line area so that 492 and 496 remain in the 716 area code. Under the NYDPS plan there is a deviation of the strict county line plan around an Indian Reservation so this would not be the only exception.

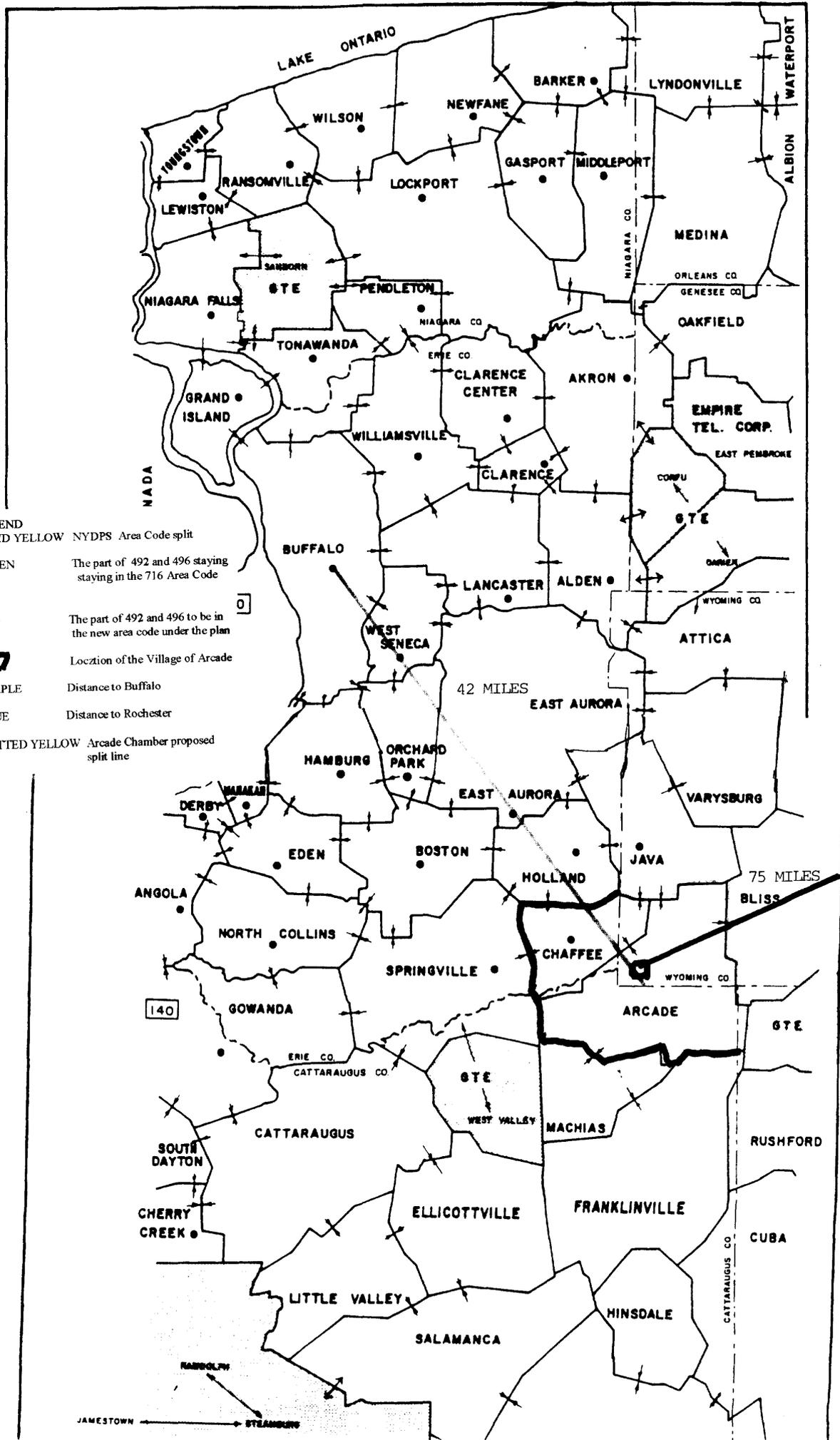
We urge you to adopt this change before the new area code change is approved.

#### ARCADE AREA CHAMBER OF COMMERCE

Martin Griffith, President



- LEGEND
- SOLID YELLOW NYDPS Area Code split
  - GREEN The part of 492 and 496 staying in the 716 Area Code
  - RED The part of 492 and 496 to be in the new area code under the plan
  -  Location of the Village of Arcade
  - PURPLE Distance to Buffalo
  - BLUE Distance to Rochester
  - DOTTED YELLOW Arcade Chamber proposed split line



**A. Douglas Berwanger**  
**Town Supervisor**  
15 Liberty Street  
Arcade, New York 14009  
**(716) 492-4685**

Sept. 19, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals II  
445 12th Street SW Suite TWA 325  
Washington DE 20554

Re: NSD File No. L-00-161  
CC Docket 96-98

Gentlemen:

In regard to the above mentioned action the Town of Arcade takes the following position.

When the NYDPS addressed the possibility of an additional area code involving Arcade and Wyoming County thirteen (13) public hearings were held at which I understand only seventy two (72) people spoke. As a member of the Wyoming County Board of Supervisors and Supervisor of the Town of Arcade I am unaware of any notice of these hearings being sent to County Government.

I am of the understanding that the Arcade Area Chamber of Commerce has asked for an extension of the June 20, 2000 deadline for comments and have not received a reply.

Speaking on behalf of the residents of the Town of Arcade and of Wyoming County, I urge the NYDPS not approve the split of the twenty nine (29) exchange in our area, but to resubmit the application showing these exchanges to be in the area code they prefer.

Sincerely,

*A. D. Berwanger*  
A. Douglas Berwanger, Supervisor

# Pioneer Elementary at Arcade

Main & Church St., P.O. Box 9  
Arcade, N.Y. 14009  
Phone: (716) 492-9300 Fax: (716) 492-9433  
David Kurzawa, Superintendent  
Kevin Munro, Principal  
Pamela Kattermann, Elementary Coordinator

September 11, 2000

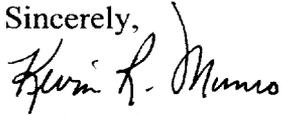
FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

Dear Madame Secretary:

I am writing this letter in reference to NSD File No. L-00-161, CCC Docket 96-98 and the impact it will have on our elementary school.

The Pioneer Central School District is one, which crosses over four different counties with the Arcade Elementary School situated in Wyoming County. If the 492 exchange is split than the other three school buildings would be in the 716 area code while Arcade would have a new code assigned. We are appealing to the FCC to keep our 492 exchange in the 716 area code, which would mean continuity for our school.

Sincerely,



Kevin R. Munro  
Arcade Elementary Principal



# Hope Lutheran Church

2 East Main – Arcade, NY 14009  
716 492 2530

[n.kattermann@worldnet.att.net](mailto:n.kattermann@worldnet.att.net)

[www.Luther95.net/HLC-ANY](http://www.Luther95.net/HLC-ANY)

Rev. Neil Kattermann, Pastor

Mrs. Amy Burns, PreSchool Dir.  
September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

Dear Sir:

I am very concerned about the decision to remove the (716) 492 telephone exchange from the 716 area code. Western New York State is already a disadvantaged economic area and this will cause the citizens and businesses untold hassle and additional expense. The Arcade/Yorkshire/Delevan area does not relate to the city of Rochester, but to Buffalo. I therefore ask that the commission reconsider it's decision to separate our communities from the Buffalo area. Most of our people seek medical services and do shopping in the Buffalo area and few do so in Rochester.

Yours truly,

*Rev. Neil C. Kattermann*

*Hope.....a faith community that cares.*

IMAGE MAKERS 1 Hr. PHOTO LAB  
678 West Main Street  
Arcade, N. Y. 14009  
Phone/Fax (716) 492-5184  
492-5413  
492-1071

\*\*\*\*\*

September 12, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12th Street SW Suite TWA 325  
Washington DC 20054

Dear Magalie Roman Salas,  
I refer to NSD File NOO.1-00-161  
CCC Docket 96-98

I am appealing to the FCC to keep our 492 exchange in the area code of 716. The current proposal of splitting the (716) area code by county lines splits the 492 exchange into (2) two area codes making it difficult and expensive to make changes in our records as to which phone number requires the new area code, and the majority of our calls are made to the "new" (716) area code requiring 11 digit dialing. In addition there does not seem to be a compelling need to split the 492 exchange as there are only approximately 3900 numbers ( 39% ) used out of the 10,000 numbers available. ( Only the 492-0000, 4921000, 492-2000, 492-3000, 492-4000, 492-5000 and 492-9000 series are utilized, leaving the 492-6000, 492-7000, and 492-8000 series available for future expansion. It appears that the other 28 exchanges to be split have similar statistics and the determination was made based on high population areas like Buffalo and Rochester and not on what impact it has on rural towns.

Thanking you for your kind consideration in this matter ,I remain,

Sincerely,

  
Richard D. Clapp, Partner

3334 West Yorkshire Road  
P.O. Box 113  
Yorkshire, New York  
September 7, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Porals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

NSD File NooL-00\_161  
CCC Docket 96-98

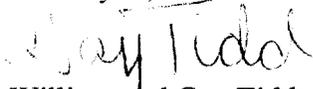
Dear Commission Secretary,

The New York State Public Service Department has determined the need for a new area code in Western New York. It has been decided to split western New York along the county lines leaving Niagara, Erie, Cattaraugus and Chautauqua counties in the 716 area code and assigning the new area code east of that line. This splits the 492 exchange leaving the 492 customers in Cattaraugus and Erie counties in 716 area code and the Town and Village of Arcade in the new area code.

This would effect our business greatly. Our business is in Cattaraugus County and we would be in the 716 area code. Our close neighbor, Arcade, would be in the new exchange. We do a lot of business in the Arcade area. We would find dialing a 10 digit phone number to reach Arcade a great inconvenience considering that we are very close neighbors. Our customers are surely also going to find this an inconvenience. Not to mention the fact that it will take a LONG time to convenience these people that if they dial a 10 digit phone number to reach us that they will not reach a long distance charge on their phone bill. We feel that this will hurt our business greatly. We feel that our customers will look elsewhere to do their business so that they will not have the inconvenience of dialing that 10 digit phone number.

We are appealing to the FCC to keep the 492 and 496 exchanges in the 716 area code. Please reconsider the decision of splitting western New York along county lines.

Thank you,

  
William and Gay Tidd  
Tidd's Auto Parts

***BUTCH'S AUTOMOTIVE SERVICE***

**30 EDWARD STREET  
P.O. BOX 86  
ARCADE, NEW YORK 14009  
(716) 492-5151**

**September 15, 2000**

**FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12th Street SW Suite TWA 325  
Washington CD 20554**

**Re: NSD File Noo.L-00-161  
CCC Docket 96-98**

**Honorable Secretary:**

**We join with the Arcade Area Chamber of Commerce in asking to keep the 492 and 496 exchanges in the 716 area code. The New York State Public Service Department plan to split these exchanges along county lines into 2 different area codes would cause undue confusion and disruption of business. It is totally illogical to have part of 492 in one area code and part in the other. It would be a constant source of frustration for customers, suppliers, and us.**

**Each exchange should be entirely in one area code or the other. It only makes sense to define area codes along existing exchanges.**

**Thank you for your attention in this matter.**

**Sincerely,**



**Kevin C. Keem  
President**

**DALE L. DEAHN, MD**  
*401 Main Street*  
*Arcade, New York 14009*

---

**Telephone:** (716) 492-5088  
496-5137  
**Fax:** 492-3937

September 14, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12th Street SW Suite TWA 325  
Washington, DC 20554

RE: NSD File Noo.L-00-161  
CCC Docket 96-98

To Whom It May Concern:

I am writing in regard to the above concerning the possible changes in the area codes for the 492 and 496 exchange. I am a physician with an office located in Arcade where the exchange is 492. However, I also have a 496 line for any other calls out of the area. If the area code were to be changed, with each 492 and 496 having it's own area code, this would definitely cause confusion for out patients trying to call. Not only would it be a hardship for the patients, but the additional expense of changing letterhead, reprograming fax machines, billing, and any advertisement for the office is definitely a concern.

Thank you for your time and consideration.

Sincerely,



Dale L. Deahn, MD

DLD/bc

# Arcade and Attica Railroad Corporation

---

278 MAIN STREET  
ARCADE, NEW YORK 14009

September 14, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

RE: NSD File Noo.L-00-161

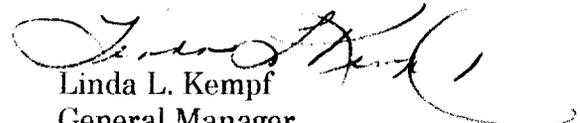
Dear Ms. Salas:

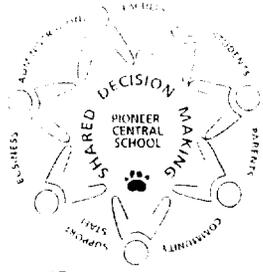
As a member of the Arcade Area Chamber of Commerce and an active business in Arcade, NY, I would like to address the current proposal of changing the 716 area phone code in our and surrounding communities. The current proposal is to make the change by county line and not by the phone prefix. Those of us who will have to deal with the change feel that this will present unnecessary hardship and expenses. As a business in tourism, this will mean added expenses of reprinting our brochures, letterhead, etc. It will present the confusion of our customers fearing that the change will mean long distance costs associated to their calls. This area already has two prefix numbers with which to deal and the added change of the area code can only add confusion and misunderstanding.

Those of us affected by this change respectfully request that you reconsider this change to be made by the prefix and not by county lines. NAMPA has already made a refusal due to unnecessary loss of available numbers caused by this process. We request that their decision is upheld and NYDPS be notified to reconfigure this change.

Your cooperation and consideration in this matter is very much appreciated.

Respectfully,

  
Linda L. Kempf  
General Manager



# PIONEER CENTRAL SCHOOL

*Striving For Excellence in Education*

Box 579  
Yorkshire, NY 14173-0579  
Phone: (716) 492-9300  
Fax: (716) 492-9360  
<http://www.pioneer.wnyrc.org>

#### BOARD OF EDUCATION:

Cindy Bradfield – President  
Daniel Ronan – Vice President  
Raymond Haberer – Clerk  
Edward Arnold  
John Galvin  
Sandra Seabury  
Pauline Skeels  
Faye Spencer  
Anthony Zientek

#### ADMINISTRATION:

David F. Kurzawa  
Superintendent of Schools  
492-9304

Jeffrey Bowen  
Asst. Superintendent  
492-9303

Kevin Munro, Principal  
Arcade Elementary  
492-9423

Michael Medden, Principal  
Delevan Elementary  
492-9463

Dona Roll, Principal  
Middle School  
492-9375

Jeffrey Rabey, Principal  
Middle School  
492-9374

Margaret Puzio, Principal  
Senior High School  
492-9332

Hillary Bowen, Director  
of Special Education  
492-9435

James Graczyk,  
Athletic Director  
492-9351

Jill Holbrook  
Director of Technology  
492-9316

September 12, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW – Suite TWA 325  
Washington, DC 20554

NSD File Noo.L-00-161  
CCC Docket 96-98

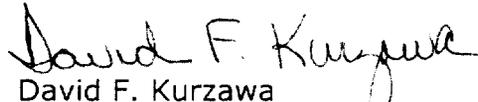
Dear Ms Salas:

This letter addresses the pending proposal to change the 716 area code within the Pioneer Central School District. Our district encompasses three counties, twelve townships, and is the largest district in the Southern Tier. We have the following exchanges in our area:  
492, 496, 457, 353

To have these exchanges split into different area codes will make it very difficult for parent, staff, and community members to reach any one of our four buildings (which are in different counties).

We are appealing the FCC to please keep these exchanges within the same area code of 716 to avoid the confusion of having more than one area code in our school district.

Sincerely,

  
David F. Kurzawa  
Superintendent of Schools

DFK:cd

TERRY A. RASZEJA  
ATTORNEY AT LAW  
26 WEST STREET  
ARCADE, NEW YORK 14009  
716-492-2532

ALSO ADMITTED TO FLORIDA BAR

BUFFALO LINE/ FAX LINE 716-496-5144

FAX NOT FOR SERVICE OF PROCESS

September 8, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

Re: NSD File No. L-00-161  
CCC Docket 96-98

Dear Ms. Salas:

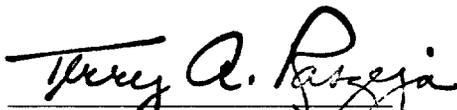
Please be advised that I have been a sole attorney for the past 24 years, having a practice located in the Town of Arcade, County of Wyoming, State of New York. My practice encompasses the Counties of Wyoming, Erie, Cattaraugus, and Allegany.

The FCC's proposal to split the 716 area code between 492 and 496 telephone numbers would create a hardship for me as a member of the business community, to provide legal services to clients in the surrounding areas.

Please accept this letter as my appeal to keep both the 492 and 496 telephone exchanges in the 716 area code.

Your assistance in this matter is most appreciated.

Very truly yours,

  
TERRY A. RASZEJA, ESQ.

TAR:mlm



50 Buffalo Street, Hamburg, New York 14075 • (716) 649-4413

September 12, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW  
Suite TWA 325  
Washington, DC 20554

Dear Madam:

I am writing to you in reference to NSD File No. L-00-161, CCC Docket 96-98. This is the file that covers a request from the NYS Dept. of Public Service to override the decision of NAMPA to not allow a new area code for the Western New York area.

I would like to ask the FCC to honor the decision of NAMPA. This decision was made as a way to force the NYSDPS to look at a better way to split the area codes. The NYSDPS would like the FCC to approve the splitting of 29 different exchanges. This would in effect only confuse the situation. The NYSDPS wants to split the exchanges along county borders. No one has explained how a person making a phone call is to know where the number is located within the exchange, therefore whether the call is to be made with 7 digit or 10 digit dialing. It would also use up over 200,000 numbers in the new area code before a single new number is assigned. This will cause this area to run out of numbers that much quicker. This makes NO SENSE WHAT SO EVER!!

As a business owner, which owns numbers in both area codes, I protest the NYSDPS's actions as unwise. The exchanges should not be split, but assigned wholly to one or the other area code.

Sincerely Yours;

Steven Kluckhohn  
Vice President - Operations



PUBLISHERS OF:



• Arcade Penny Saver • Blasdel/Lackawanna Penny Saver • Cuba Penny Saver • Franklinville Penny Saver  
• Gowanda Penny Saver/News • Hamburg Penny Saver • Springville Penny Saver • The Sun • Springville Journal

# TCS

**TRI-COUNTY SUPPLY, Inc.**  
**12029 OLEAN ROAD (RT 16)**  
**CHAFFEE, NY 14030-9767**  
**716-496-8859**  
**716-496-8862 fax**

**tcs@wycol.com      www.tricountysupply.com**

9/2000

FCC COMMISSION SECRETARY  
MAGALIE ROMAS SALAS  
PORTALS 11  
445 12TH STREET SW SUITE TWA 325  
WASHINGTON DC 20554

This is in regards to the proposed split of area code 716 NSD File Noo.L-00-161. Since our business sits right in the middle of the proposed area to be split, the effects would be wide felt. While we can not argue the need for a new area code, we feel the split of 716 should be phone exchange boundaries instead of town or county lines. We also feel that the Arcade area (492 exchange) does most of its business in the Buffalo area, it is important to keep that exchange within the 716 area code.

Rick Lewis



1  
Sept 13, 2000

FCC Commission Secretary  
Magalie Roman Salas ✓  
Portals II  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

Dear Ms. Salas,

I am writing in reference to  
WSD File No. L-00-161 CC Docket 96-98.  
This is an appeal to continue the  
492 and 496 exchanges in the 716  
area code.

As a small business owner in  
Arcade it would prove a hardship  
to absorb the extra expenses involved  
with changing signs (vehicles and  
store fronts), advertising, flyers,  
pamphlets, higher phone bills, etc...  
Furthermore, I don't feel it would  
be at all beneficial to our  
community to alienate us from  
our surrounding customer base  
and other businesses that use  
patronize and that patronize us.

(2)

Thank you for your time in  
this matter.

Sincerely,  
Trudy H. Ling

Trudy H. Ling  
Ode Eddie's Variety  
276 Main St.  
Arcade N.Y. 14009  
(716) 492-0036

Sept. 8, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals II

445 12<sup>th</sup> Street SW, Suite TWA325  
Washington, D.C. 20554

Re: NSD File No. L-00-161  
C.C. Docket 96-98

In regard to the above, I would like to see  
the 492 and 496 phone exchanges  
remain, in their entirety, in the Area  
Code # 716.

Jacqueline Nojd  
Town of Arcade, NY resident

# KOIKE ARONSON, INC.

September 7, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

Re: NSD File Noo.L-00-161  
CCC Docket 96-98

Dear Ms Salas:

This letter is intended to register our objection to the proposal of changing our 716 area code. I understand NTDPS has appealed to the Commission to have exchanges 492 and 496 in area code 716 to remain unchanged.

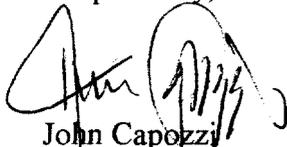
This is extremely important to our business because we distribute our products on a world wide basis. Our foreign customers use a variety catalogs and literature we have been circulating for the past 30 years or more.

If our telephone number is changed now, we will more than likely lose business when foreign customers can not contact us with their initial call. Foreign customers often use product information and telephone numbers from literature that was provided many years ago.

Although we provide a toll free telephone number for domestic customers, I am sure over time we will lose domestic customers who also refer to old literature.

The NTDPS suggestion would be easy to implement, I ask that the commission give this alternative serious consideration.

Respectfully,



John Capozzi  
Vice Chairman

635 West Main Street • Arcade, New York 14009  
Telephone (716) 492-2400 • Fax (716) 457-3517

# Crabb Oil & Propane Co., Inc.

472 West Main Street  
Arcade, New York 14009  
(716) 492-2770 496- 8926 Fax 492-1009

September 8, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

RE: NSD File Noo.L-00-161  
CCC Docket 96-98

Dear Ms. Salas:

The New York State Public Service Department has determined a need for a new area code in western New York. Their plans are to split western New York along county lines leaving Niagara, Erie, Cattaraugus, and Chautauqua Counties in the 716 area code and assigning a new area code east of that line. This change would split the 492 and 496 exchanges into two different area codes. The 492 and 496 customers in Cattaraugus and Erie Counties would remain in the 716 area code and the 492 and 496 customers in the Town and Village of Arcade (Wyoming County) would be in a new area code.

We ask that you please reconsider this decision. In all practicality it would make better business sense to divide the area code by exchanges rather than by county lines. Our business has numbers in both the 492 exchange and 496 exchange. We ask that the 492 exchange and the 496 exchange both be left in the 716 area code.

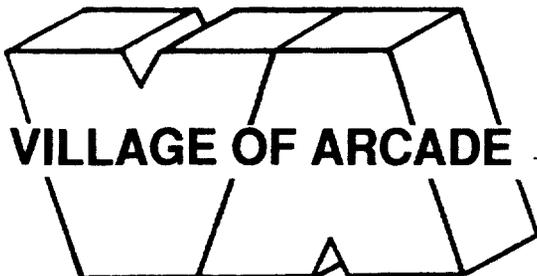
Thank you for your time and consideration in this matter.

Very truly yours,



Gerald M. Crabb  
Vice President

GMC:bd



- 17 Church Street, Arcade, New York 14009 • (716) 492-1111

Mayor  
MICHAEL R. DOSTER

Trustees  
EDWARD L. BARBER  
GINGER K. COMSTOCK  
DALE R. MILLER  
FRANK P. WOOD

Superintendent of Public Works  
LARRY A. KILBURN, P.E.

Village Clerk / Treasurer  
JOANNE E. OFFERS

Member  
American Public Power Ass'n.  
Municipal Electric Utilities Ass'n.  
American Water Works Ass'n.  
N.Y. State Conference of Mayors  
Wyoming County Village Ass'n.  
American Public Works Ass'n.  
W.N.Y. Public Works Ass'n.  
Water Pollution Control  
Federation  
N.Y. Planning Federation

September 14, 2000

Magalie Roman Salas  
FCC Commission Secretary  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, D.C. 20554

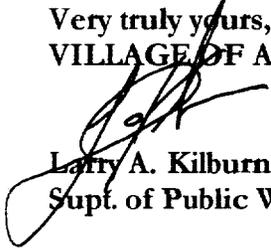
Re: NSD File Noo. L-00-161  
CCC Docket 96-98

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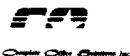
The Village of Arcade fully supports the Chamber of Commerce's efforts to keep the 492 exchange in the 716 area code. We feel that a considerable amount of unnecessary confusion and expense will result from the proposed change.

Please feel free to call if you have any questions.

Very truly yours,  
VILLAGE OF ARCADE

  
Larry A. Kilburn, P.E.  
Supt. of Public Works

LAK/llr



# Complete Office Solutions, Inc.

282 Main Street  
Arcade, NY 14009

September 11, 2000

FCC Commission Secretary  
Magalie Romam Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

Dear Commissioner

We respectfully ask that there be given further consideration to allow the town and village of Arcade to keep their (716) area code (NSD File No. L-00-161 CCC docket 96-98). This change would have significant impact on our business since we offer services to businesses located in the current (716) code. We would find ourselves being overlooked by potential customers simply because we are in another area code. Our area is referred to as the "Buffalo – Olean Corridor" due to the commerce that takes place in and through our Community to those cities. By giving a new area code to our community we will no doubt find our business community forgotten or overlooked because of inconvenience and perceived Phone Cost increases of doing business in our community. It is our opinion that this change would have a long-term negative effect on the entire community of Arcade.

Respectfully,

Robin L. Ptak  
President  
Complete Office Solutions, Inc.

Martin C. Ptak  
Vice President  
Complete Office Solutions, Inc.

**Leece**

HEAVY DUTY SYSTEMS



**Leece-Neville Heavy Duty Systems**

400 Main Street  
Arcade, NY 14009  
Tel: (716) 492-1700  
Fax: (716) 492-1660

September 8, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

Re: NSD File No. I-00-161                      CCC Docket 96-98

Prestolite Electric Inc. operates an alternator and motor starter production plant in the Village of Arcade with more than 500 employees. The Plant does the majority of its local business in the Buffalo NY area, or the (716) area code. Additionally the Plant is in the (492) exchange area and the majority of the employees reside in the (492 or 496) exchange areas. The Area code change as proposed would be a hindrance in the day to day Plant operation. The Arcade region is in the Buffalo region for virtually all Government Agencies; and it is beyond my understanding why the area would be tied to a phone area code without this being a major consideration.

The local school system would end up in two different area codes and numerous spilt exchanges; our employees are expressing their objections to this change.

There was little or no notification to this change in our area, the closest public notices and meeting were 25 miles distant. Prestolite Electric would have sent representatives and expressed our concerns, had we had the knowledge of the proposal or the meetings.

The consideration of splitting 28 exchanges to facilitate this area code change flies in the face of logic, in that the announced reason is to give more phone numbers, by splitting 28 exchanges it automatically limits the numbers that can be generated.

Prestolite Electric is in full support of the Arcade Area Chamber of Commerce in this matter. Prestolite is not in the phone business, but there are other options that we believe should be considered, among them are:

1. Leaving the 492 and 496 exchanges in the 716 area.
2. Doing an area code overlay as has been done in other areas.
3. Not splitting any of the 28 exchanges

Prestolite appreciates your consideration in this matter.

A handwritten signature in black ink, appearing to read "William Koch". The signature is fluid and cursive, with a large initial "W" and "K".

William Koch  
Facilities Manager



2423 Rt. 16 N. Olean, N.Y. 14760 (716) 372-9224

50 N. Main St. Wellsville, N.Y. 14895 (716) 593-9696

259 Main St. Arcade, N.Y. 14009 (716) 492-3015

Verizon Wireless Retailer  
259 Main Street  
Arcade, New York 14009  
September 08, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12th Street SW Suite TWA 325  
Washington, DC 20554

Refer to: NSD File Noo L-00-161  
CCC Docket 96-98

Dear Sirs,

We at Olean Telephone Store have been setting up cellular customers for the last 2 1/2 years. First it was for Frontier Cellular, then for Bell Atlantic Mobile and now Verizon Wireless. Ninety percent (90%) of our customers have home phone in the 716-492 exchange, with their cellular phones in the 716-474 or 716-560 exchange. These are special Buffalo cellular exchanges which give the 716-492 customers local calling to their cell phone without generating long distance charges or increasing the parameters on their regional calling. Please refer to the attached data sheet.

The removing of half of the 492 exchange from the 716 area code will generate a great deal of hardship for hundreds of our customers. We urge you to seriously consider leaving the entire block of the 492 landline exchange in the 716 area code. Most of these people work, travel and use their cell phones in Cattaraugus and Erie Counties.

Thank You For Your Time

A handwritten signature in black ink that reads "April M. Storms" followed by a stylized initial "Mg".

April Storms  
Manager

Enc: 1

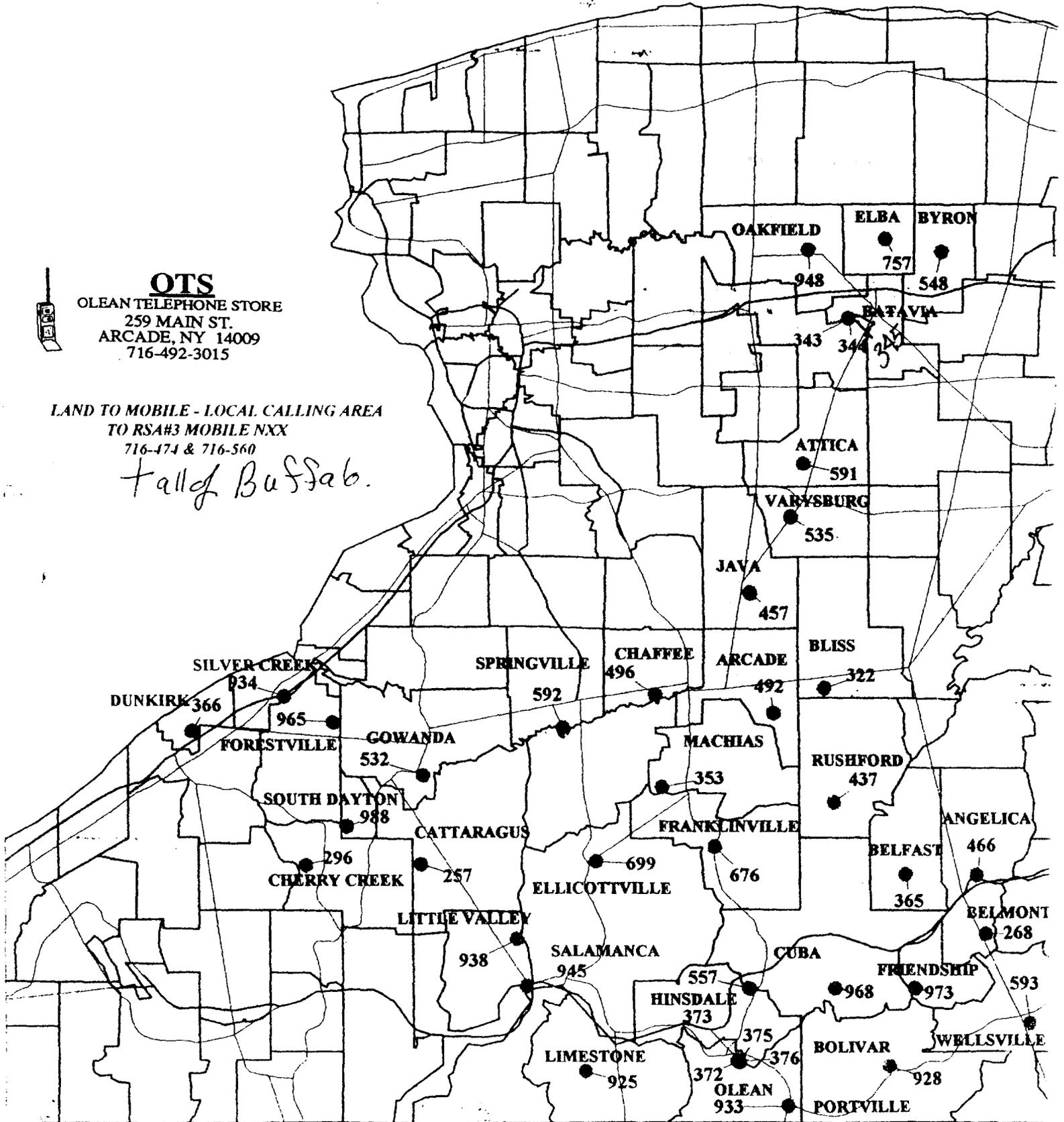


# OTS

OLEAN TELEPHONE STORE  
259 MAIN ST.  
ARCADE, NY 14009  
716-492-3015

LAND TO MOBILE - LOCAL CALLING AREA  
TO RSA#3 MOBILE NXX  
716-474 & 716-560

*Fall of Buffab.*



# *Timothy Roll, Inc.*

***Building Contractor***

---

740 Genesee Road  
Arcade, NY 14009  
Phone ~ Fax 716-492-2599

September 8, 2000

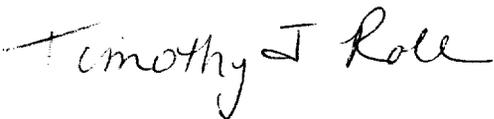
FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW, Suite TWA 325  
Washington, DC 20554

RE: NSD File Noo.L-00-161  
CCC Docket 96-98

As a small business man in the area affected by a change in this area code I urge you to reconsider this decision. Changing the area code would have a very negative effect on my business as well as others in the area. It would be a significant financial burden due to the fact that all of my advertising (some of which is in hundreds of real estate folders), business cards and office supplies would have to be changed. Being a small business man in the current climate of high taxes, insurance, utilities and many other expenses this additional cost would simply be too much to handle.

I sincerely hope that you will consider all of the ramifications such a change would have on all businesses in this area.

Respectfully,



Timothy J. Roll

Timothy Roll, Inc.  
Timothy Roll, President  
740 Genesee Road  
Arcade, NY 14009

Kay's Corner  
Book Shop  
Arcade NY  
Sept. 6, 2000

FCC :

RE: NSD File No 00 L-00-161  
CCC Docket 96-98

As the proprietor of a book shop in this area, I wish to express my desire that this township remain in the 716 exchange. Many of my customers are elderly people who have become accustomed to the 716 and might find a change difficult or annoying.

I do not believe there is a good reason to divide this area from the Buffalo exchange.

Thank you for your concern.

Kay Duvon

Tina M. Benzel, Interior Designer

106 Liberty Street  
Arcade, NY 14009  
(716) 492-1856



September 7, 2007

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12th Street SW Suite TWA 325  
Washington, D.C. 20584

Re: NSD File No. L-00-161  
CCC Docket 96-98

To Whom It May Concern:

I have lived in the arcade area for over 6 years and have had my business for the same amount of time.

I am writing to advise you how I am against the change in the area code.

It is not only quite costly to replace all business cards and stationery, but inconvenient to family and customers who call <sup>without even giving the</sup> a code and number at thought.

There is such a small area of (716) 492 + 496 exchanges - maybe another county can be addressed - Rather than ones. Sincerely, Tina Benzel

Sept. 6, 2000

FCC Commission Secretary

Magalie Roman Salas

Portals 11

445 12th St. SW, Suite TWA 325

Washington DC 20554

RE: NSD File Noo.L-00-161

CCC Docket 96-98

Dear FCC Commission Secretary,

This letter is to express my strong objection to the changing of our area code in the 716 area code for the 492 and 496 exchanges.

This change would split the customers with the same exchange, but in adjacent counties, to have different area codes with - but with the same exchange. This would not only be confusing and frustrating to everyone, but also of major inconvenience to business owners involved.

In my case, this would effect 4 business phone lines I have for two corporations I own, and the cost to change all my letterhead, business cards, etc. will be expensive.

I ask that you reconsider this change, and allow all 492 and 496 exchange customers to remain in the 716 area code.

Sincerely,

Katie Domes



Domes Inc.

3 Hurdville Rd.

Arcade, NY 14009

# Arcade Herald

---

12 Liberty Street • Arcade, New York 14009 • (716) 492-2525, 496-5013

September 6, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington, DC 20554

Ref: NSC File No. L-00-161  
CCC Docket 96-98

Dear Sir:

I am writing to register a formal protest against the proposed area code change in Western New York. Because we are located in Arcade, in the southwestern corner of Wyoming County, we do business with customers and clients in Erie and Cattaraugus County, too. As a matter of fact, our newspaper represents an area which includes ten townships, almost evenly divided between those three counties.

An area code change would mean asking our customers and clients to dial an additional four digits to reach us. We feel this would create undue hardship and strain.

We would respectfully ask that you keep 492 and 496 exchanges in the 716 area code.

Sincerely,



Carole A. Jones  
Business Manager

.....

154 North St.  
Arcade, NY 14009  
291 E. Main St.  
Springville, NY 14141

# ARCADE-SPRINGVILLE DENTAL ARTS GROUP

September 6, 2000

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington DC 20554

Re: NSD File No. L-00161  
CCC Docket 96-98

Dear Secretary Salas,

**Please give serious consideration to keeping the 492 and 496 exchanges in area code 716. The Arcade area is geographically part of the "tri-county" region where Erie, Cattaraugus, and Wyoming counties intersect. My business for example has two locations closely bordering the proposed cut-off line between area code 716 and the proposed new area code. We need to constantly communicate between our offices, which would certainly be more difficult in separate area codes. Many of our 20 or so employees would find themselves working and living on opposite sides of the dividing line. So please examine this unique situation carefully and reverse the proposed changes for 492 and 496. Thank you.**

Respectfully,



Timothy R. Stanford, D.D.S.

.....

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

Dear Sir:

I am very concerned about the decision to remove the (716) 492 telephone exchange from the 716 area code. Western New York State is already a disadvantaged economic area and this will cause the citizens and businesses untold hassle and additional expense. The Arcade/Yorkshire/Delevan area does not relate to the city of Rochester, but to Buffalo. I therefore ask that the commission reconsider it's decision to separate our communities from the Buffalo area. Most of our people seek medical services and do shopping in the Buffalo area and few do so in Rochester.

Yours truly,

  
ARMI MATTSON

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

A handwritten signature in black ink, appearing to read "Gary Rung". The signature is written in a cursive style with a large, looped initial "G".

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

Paul & Jennifer Blackwell  
33 Church St.  
Delevan, NY 14042  
(716) 492-3231

September 15, 2000

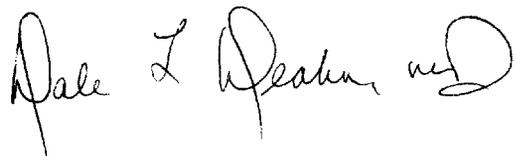
FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

A handwritten signature in black ink, appearing to read "Dale L. Delevan" with a stylized flourish at the end.

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Paul Febringer*

*Ben Febringer*

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Radette Hobbs*  
6397 Area LR  
Arcade  
716-492-1055

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

Lawrence B. Blah  
10 Douglas Dr A 204  
Arcade, N.Y. - 14009  
716-492-5296

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Elaine Semlitsch*  
*2289 Sullivan Rd*  
*Arcade, NY 14009*

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Robert J. Semtich*  
2189 Sullivan Rd  
Arcade NY 14009

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Lawrence S. Deaker*  
6207 Ste 98  
Arcade, NY 14609

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Adriana Wittenrich*

September 15, 2000

FCC  
Comm. Secretary  
Magalie Roman Salas  
Portals 11  
445 12th St. SW Suite TWA 325  
Washington D.C. 20051

Ref.: NSD File  
NOO.L-00-161  
CCC Docket 96-98

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Yours truly,

*Alfred and Carol Boldt*  
*Box 245*  
*Yorkshire, NY 14173*

FCC Commission Secretary  
Magalie Roman Salas  
Portals 11  
445 12<sup>th</sup> Street SW Suite TWA 325  
Washington , DC 20554

NSD File NOO.L-00-161  
CCC Docket 96-98

To Whom It May Concern:

For the welfare of all the businesses in the Arcade area and the people of Arcade please let us keep our 716 area code, I feel if the Area code is changed it would be a great hardship on all of us.

We are appealing to you not to change our area code.

Sincerely

A handwritten signature in cursive script that reads "Steven Moore".