

DOCKET FILE COPY ORIGINAL

SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

3000 K STREET, NW, SUITE 300  
WASHINGTON, DC 20007-5116

TELEPHONE (202)424-7500  
FACSIMILE (202) 424-7645  
WWW.SWIDLAW.COM

JONATHAN S. FRANKEL  
DIRECT DIAL (202) 424-7743

NEW YORK OFFICE  
405 LEXINGTON AVENUE  
NEW YORK, NY 10174  
(212) 758-9500 FAX (212) 758-9526

October 17, 2000

**VIA HAND DELIVERY**

Magalie Roman Salas, Esq.  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

**RECEIVED**  
**OCT 17 2000**  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Attention: Common Carrier Bureau, Competitive Pricing Division

Re: In the Matter of the Petition of 21<sup>st</sup> Century Telecom of Illinois, Inc. Request For Waiver of the Commission's Rules and Orders Governing Subscriber's Changes In Their Preferred Carrier ("Slamming" Rules)  
CC Docket No. 94-129  
**Supplement to Petition For Waiver**

Dear Ms. Salas:

21<sup>st</sup> Century Telecom Of Illinois, Inc., ("21<sup>st</sup> Century Telecom") respectfully submits the attached Petition For Waiver Supplement of the Commission's authorization and verification requirements as found in 47 C.F.R. §§ 64.1000 through 64.1190 and the relevant Commission Orders. The original Petition For Waiver was filed with the Commission on August 31, 2000.

An original and five (5) copies of this letter, Waiver Petition Supplement and Exhibits A through E are enclosed for filing with the Commission. Please date-stamp and return the enclosed extra copy of this filing in the envelope provided herein. Should you have any questions regarding this matter, please do not hesitate to contact Jonathan Frankel at (202) 424-7743.

0+5

No. of Copies rec'd \_\_\_\_\_  
List A B C D E \_\_\_\_\_

Magalie Roman Salas, Esq.  
October 17, 2000  
Page 2

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Jonathan S. Frankel". The signature is fluid and cursive, with the first name being the most prominent.

Jonathan S. Frankel

Counsel for 21<sup>st</sup> Century Telecom

Enclosures As Stated

cc: Kristine Smoot, 21<sup>st</sup> Century Telecom  
Joe Welcome, 21<sup>st</sup> Century Telecom  
Joseph Kahl, RCN Corporation  
Dana Bradford, FCC CCB, Room 5-A314  
Michele Walters, FCC CCB, Room 5-A441

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of Petition of )  
21<sup>st</sup> Century Telecom Of Illinois, Inc., )  
OnePoint Communications Corp. and OnePoint )  
Communications-Illinois, L.L.C. )  
Request for Waiver of the Commission's )  
Rules and Orders Governing Subscriber's )  
Changes in Their Preferred Carrier )

CC Docket No. 94-129

**RECEIVED**  
**OCT 17 2000**  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

**PETITION FOR WAIVER SUPPLEMENT**

**I. INTRODUCTION**

21<sup>st</sup> Century Telecom of Illinois, Inc. ("21<sup>st</sup> Century Telecom" or "Petitioner"), by its undersigned counsel, respectfully supplements the Petition for Waiver ("Waiver Petition") previously filed with the Federal Communications Commission ("Commission") on or about August 31, 2000. Petitioner submits this Petition For Waiver Supplement ("Supplement") to provide additional information to the Commission concerning a corporate restructuring and name change which adds entities seeking a waiver of the Commission rules, 47 C.F. R. §§64.1000 through 64.1190 (2000), and relevant Commission orders applicable to the submission of changes in a telephone subscriber's preferred carrier (collectively "Rules"). Petitioner also attaches to this Supplement a copy of the customer notification letters which will be or already has been provided to the OnePoint Subscribers. In the interest of not repeating the background and arguments set forth in the Waiver Petition, Petitioners reallege and incorporate all information contained within the Waiver Petition.

**II. ADDITIONAL PETITIONERS**

Since the filing of the Waiver Petition, 21<sup>st</sup> Century Telecom has purchased the assets of OnePoint, including the OnePoint Subscribers. Accordingly, pursuant to the Agreement between the parties, 21<sup>st</sup> Century Telecom is required to provide telephone services to the OnePoint

Subscribers, subject to each customer executing a Letter of Authorization (“LOA”) or otherwise verifying their consent to switch their service from OnePoint to 21<sup>st</sup> Century Telecom or the granting of a waiver by the Commission.

On October 1, 2000, 21<sup>st</sup> Century Telecom merged into its parent company, 21<sup>st</sup> Century Telecom Group, Inc. (“21<sup>st</sup> Century”). Pursuant to this merger, 21<sup>st</sup> Century has assumed the operations of 21<sup>st</sup> Century Telecom, including the provision of local and long distance telephone services for the OnePoint Subscribers. *See*, Waiver Petitioner, note 3, pg. 3. In October 2000, 21<sup>st</sup> Century will change its name to RCN Telecom Services of Illinois, Inc. (“RCN Illinois”), and as such, RCN Illinois will be the certificated entity in Illinois providing local exchange and interexchange telecommunications services to the OnePoint Subscribers. In order to effectuate this change, 21<sup>st</sup> Century Telecom has filed a request with the Illinois Commerce Commission (“ICC”) to surrender its certificates of authority (*see*, Waiver Petition, note 2) (the “Surrender”), and 21<sup>st</sup> Century has applied to the ICC for authority to provide local exchange and interexchange telecommunications services in Illinois (the “Application”). On September 12, 2000, the ICC held a hearing before a Hearing Examiner to consider the Surrender and the Application. At the hearing, a representative of 21<sup>st</sup> Century Telecom and 21<sup>st</sup> Century advised the ICC that upon approval of the Surrender and Application, 21<sup>st</sup> Century would change its name to RCN Telecom Services of Illinois, Inc.<sup>1</sup> The ICC recommended approval of each of these transactions, however, to date, an order has not been issued.

Accordingly, subject to approval by the ICC, the entity that ultimately will provide local exchange and interexchange services to the OnePoint customers will be RCN Telecom Services of Illinois, Inc., f/k/a 21<sup>st</sup> Century Telcom Group, Inc. As such, Petitioner supplements the Waiver Petition to include RCN Telecom Services of Illinois, Inc., f/k/a 21<sup>st</sup> Century Telcom Group, Inc. as a Petitioner. In addition, since Petitioner cannot predict the exact date that the ICC will accept the Surrender and Application or the date the Commission may grant the request

---

<sup>1</sup> The name change will be accomplished by filing a Request for Name Change and Amended Articles of Incorporation with the Illinois Secretary of State. Such requests are generally approved upon receipt.

for a limited waiver, Petitioner supplements the Waiver Petition also to include 21st Century Telecom Group, Inc. as a Petitioner.<sup>2</sup>

### **III. CUSTOMER NOTIFICATION LETTERS**

A copy of the customer notification letter mailed to each OnePoint Subscriber on Wednesday, September 27, 2000 is attached as part of Exhibit A. In order to fully educate and inform the OnePoint Subscribers, 21<sup>st</sup> Century Telecom also included a list of frequently asked questions and answers, as well as, applicable calling rate schedules. Consistent with customer notification plans previously approved and made a condition of a grant of waiver by the Commission, the customer notification letter 1) notifies the customers of the pending transfer of their telephone service; 2) advises them that they are free to change their local and long distance preferred carrier(s); 3) advises them that they will be reimbursed for an primary long distance carrier change charges imposed by a local exchange carrier in connection with the switch,<sup>3</sup> and 4) informs them that they may contact the Petitioner at a toll-free number with any questions concerning the change in service.

On or about October 20, 2000, Petitioner will send a follow-up letter to the OnePoint Subscribers, a copy of which is attached as Exhibit B. This letter indicates that the rates for 21<sup>st</sup> Century Telecom's services will be the same or lower than those charged by OnePoint. As noted in the Waiver Petition,<sup>4</sup> there are exceptional circumstances where a OnePoint Subscriber could

---

<sup>2</sup> If the Commission grants the requested waiver, Petitioner respectfully requests that the waiver apply to each of the potentially effected entities: OnePoint Communications, Corp., OnePoint Communications-Illinois, L.L.C., 21<sup>st</sup> Century Telecom Group, Inc., RCN Telecom Services of Illinois, Inc. and 21<sup>st</sup> Century Telecom of Illinois, Inc. The uncertain timing of both the ICC's decision on the Surrender and Application and the Commission's ruling on the Waiver Petition requires that each of the identified entities be granted a waiver. Otherwise, some of the OnePoint Subscribers might suffer a disruption in service or higher rates if, at the time the waiver is granted, the entity providing services is unable to switch the customers because it has not been included as a Petitioner, and thus, granted a waiver.

<sup>3</sup> In the Waiver Petition, 21<sup>st</sup> Century Telecom indicated that it would reimburse customers for the long distance carrier change charge, if any, imposed by their new local exchange carriers as long as the customers notified 21<sup>st</sup> Century Telecom within 30 days of the date they were advised of the pending transfer. *See*, Waiver Petition, pg. 6. As noted in both customer notification letters (*see*, Exhibits A and B), 21<sup>st</sup> Century Telecom has removed the 30 day time limitation and will provide the reimbursement without a 30-day time limit for a carrier change charge resulting from the OnePoint/21<sup>st</sup> Century Telecom transaction.

<sup>4</sup> Waiver Petition, note 6, pg. 4 and note 8, pg. 6.

possibly experience slightly higher rates if their service is switched to 21<sup>st</sup> Century Telecom. The Commission has requested that Petitioners explain those situations in greater detail.

The OnePoint Subscribers had a flat rate for local telephone service with additional charges for “ala carte” features like Call Waiting, Three-Way Calling and Voice Mail. 21<sup>st</sup> Century Telcom does not provide a flat rate local calling usage plan, but rather, provides its customers with three (3) calling usage plans that are mirrored off of Ameritech’s services.<sup>5</sup> Exhibit C illustrates 21<sup>st</sup> Century Telecom’s local calling usage plans. 21<sup>st</sup> Century Telecom starts with the same pricing as Ameritech and then applies an automatic 15% discount to Ameritech’s rates. This discount applies to local telephone service and all features such as Voice Mail, Call Waiting and Caller ID. 21<sup>st</sup> Century Telecom provides an additional 5% discount off the local telephone service for each additional product chosen by the customer, including long distance telephone, cable television, and cable modem service. As a facilities-based provider with a state-of-the-art broadband fiber optic network, 21<sup>st</sup> Century Telecom can pass these savings along to its customers and provide higher quality telecommunications services with more choices than previously available through OnePoint’s resold services. Moreover, as set forth in Exhibit D, 21<sup>st</sup> Century Telecom’s rates for local telephone “ala carte” features, like Call Waiting, Voice Mail and Three-Way Calling, are significantly less than the rates charged by OnePoint for the same services. Further, 21<sup>st</sup> Century Telecom offers an interLATA toll/long distance and international long distance plan with more favorable rates than those offered by OnePoint. *See*, Exhibit E.

Notwithstanding 21<sup>st</sup> Century Telecom’s lower overall rates and its ability to offer various telecommunications packages to the OnePoint Subscribers, a OnePoint Subscriber who makes an unusually high number of local calls per month could possibly be subject to higher rates if they are switched to 21<sup>st</sup> Century Telecom. For instance, OnePoint Subscribers were provided with a flat rate local telephone calling plan for \$24.75 per month, which included an

---

<sup>5</sup> Ameritech is the incumbent local exchange carrier in Chicago, Illinois.

unlimited number of local telephone calls in the Chicago area. A OnePoint Subscriber using 21<sup>st</sup> Century Telecom's Talk 100 Plan<sup>6</sup> would have to make 291 local calls in a single month to equal the \$24.75 OnePoint flat rate plan. If the OnePoint Subscriber used one other 21<sup>st</sup> Century Telecom service, i.e., cable, cable modem or long distance, they could make 309 local calls in a single before exceeding the \$24.75 OnePoint flat rate. *See*, Exhibit C. Petitioner believes the chances that a OnePoint Subscriber will exceed 291 local calls per month are remote and would be an exceptional situation.<sup>7</sup> Furthermore, even if the OnePoint Subscriber makes a large number of local phone calls, their overall bill will likely be lower in light of 21<sup>st</sup> Century Telecom's deeply discounted ala carte features. *See*, Exhibit D.

In order to assuage the Commission's concerns about a potentially higher local telephone bill for any OnePoint Subscribers, Petitioner will provide a refund to all customers who experience a higher bill after they are switched to Petitioner's service. The refund will be offered for the first two billing cycles after a OnePoint Subscriber's service is switched to 21<sup>st</sup> Century Telecom. In the event a switched OnePoint Subscriber experiences a higher bill, Petitioner will refund the difference between the higher 21<sup>st</sup> Century Telecom bill and the amount of the OnePoint Subscriber's most recent bill for a full month of local telephone service from OnePoint. If a OnePoint Subscriber receives a refund, Petitioner will explain the refund to the customer, by phone, billing insert, or both, and once again, advise the customer that they have the right to switch service to another carrier. If the customer decides to stay with 21<sup>st</sup> Century Telecom, he/she will be advised that there will not be any further refunds, and the customer will be expected to pay their bill based upon Petitioner's rates.

Overall, Petitioner believes that the great majority of OnePoint Subscribers' bills will be the same or lower than OnePoint if they are switched to 21<sup>st</sup> Century Telecom. Indeed, with 21<sup>st</sup> Century Telecom's ability to offer discounted local rates, various calling packages and additional

---

<sup>6</sup> 21<sup>st</sup> Century Telecom submits that its Talk 100 Plan is most similar to the OnePoint flat rate plan.

<sup>7</sup> Indeed, in the month of August 2000, 95.2% of 21<sup>st</sup> Century Telecom's Talk 100 customers made less than 291 local calls and 95.9% made less than 309 calls. Therefore, on average, there is a less than 5% chance that a OnePoint Subscriber switched to the Talk 100 plan would be subject to a higher rate.

discounted telecommunications services, Petitioner strongly feels that every OnePoint Subscriber will be able to chose a calling plan that satisfies their local telephone requirements, budget and overall telecommunications needs. Petitioner has already begun contacting each OnePoint Subscriber to discuss 21<sup>st</sup> Century Telecom's calling plans and the customer's calling patterns to determine the most economical, efficient and seamless choice for each OnePoint Subscriber. 21<sup>st</sup> Century Telecom will attempt to contact every OnePoint Subscriber so that the customer may discuss his/her options and chose the best calling plan.<sup>8</sup> Unfortunately, it is often difficult to reach every customer and some customers may not respond to correspondence from 21<sup>st</sup> Century Telecom. In the event that Petitioner is unable to reach a customer and the Commission grants the requested limited waiver, Petitioner will switch that OnePoint Subscriber to the Talk 100 plan (*see, note 6, supra.*) and will continue to attempt to contact the customer to discuss their options.

Petitioner appreciates the Commission's concerns in this case that a OnePoint Subscriber could possibly be subject to higher rates if their service is switched pursuant to a waiver. 21<sup>st</sup> Century Telecom is confident though that most, if not all, OnePoint Subscribers will experience the same of lower rates if switched to 21<sup>st</sup> Century Telecom. Furthermore, 21<sup>st</sup> Century Telecom is taking significant steps to educate, inform and protect the effected customers as evidenced by: 1) the customer notification letters and attachments to those letters; 2) 21<sup>st</sup> Century Telecom's promise to attempt to contact each OnePoint Subscriber over the telephone; and 3) 21<sup>st</sup> Century Telecom's agreement to provide a refund to customers who experience a higher bill. If Petitioner is not grated a waiver and is unable to contact a particular OnePoint Subscriber, that customer could suffer a disruption in service, be subjected to Ameritech's higher local rates, or experience significantly higher long distance telephone rates. Accordingly, 21<sup>st</sup> Century

---

<sup>8</sup> Petitioner submits that its attempts to personally contact each and every OnePoint Subscriber to ensure they make the right choice evidence great concern for the customers. Moreover, such a task has not been required by the Commission in other waiver requests and illustrates 21<sup>st</sup> Century Telecom's ultimate goal of protecting the OnePoint Subscribers from a disruption in service or higher rates.

Telecom submits that under these circumstances, a limited waiver of the Commission's rules is necessary to ultimately protect the OnePoint Subscribers.

**IV. CONCLUSION**

WHEREFORE, Petitioner respectfully requests that the Commission grant a limited waiver of the authorization and verification requirements of the Commission's Rules, 47 C.F.R. §§ 64.1100 through 64.1190, and relevant Orders to the extent necessary to permit 21<sup>st</sup> Century Telecom of Illinois, Inc., 21<sup>st</sup> Century Telecom Group, Inc., and RCN Telecom Services of Illinois, Inc., f/k/a 21<sup>st</sup> Century Telecom Group, Inc. to become the preferred carrier of customers presubscribed to OnePoint Communications Corp. and OnePoint Communications-Illinois, L.L.C. without first obtaining each customer's authorization and verification. For the reasons stated herein and in the Waiver Petition, grant of this Petition will serve the public interest.

Respectfully submitted,

21<sup>ST</sup> CENTURY TELECOM OF ILLINOIS, INC.,  
21<sup>ST</sup> CENTRY TELECOM GROUP, INC., RCN  
TELECOM SERVICES OF ILLINOIS, INC.,  
F/K/A 21<sup>ST</sup> CENTURY TELCOM GROUP, INC.



Michael P. Donahue  
Jonathan S. Frankel  
SWIDLER BERLIN SHEREFF FRIEDMAN, LLP  
3000 K Street, NW, Suite 300  
Washington, D.C. 20007  
(202) 424-7500 (Tel)  
(202) 424-7645 (Fax)  
Counsel for 21<sup>st</sup> Century Telecom of Illinois, Inc.,  
21<sup>st</sup> Century Telecom Group, Inc. and RCN  
Telecom Services of Illinois, Inc., f/k/a 21<sup>st</sup> Century  
Telecom Group, Inc.

Date: October 16, 2000

# **EXHIBIT A**



350 N. Orleans Street  
Suite 600  
Chicago, Illinois 60654-1509  
(312) 955-2100 telephone  
(312) 955-2111 facsimile

## **NOTICE OF CHANGE IN LOCAL AND/OR LONG DISTANCE SERVICE PROVIDER**

**September 26, 2000**

Dear OnePoint Communications Customer:

RCN/21<sup>st</sup> Century Telecom of Illinois, Inc. ("RCN"), and OnePoint Communications ("OnePoint") are pleased to announce that beginning in September, 2000, OnePoint's customers will begin receiving local and/or long distance service from RCN. Through an agreement between RCN and OnePoint, RCN will begin providing local and long distance services to the customers of OnePoint in Chicago, Illinois.

Please note the following important information:

1. RCN will provide you with the same or better high quality telecommunications services as OnePoint.
2. RCN will provide local telephone service with rates at least 15% lower than Ameritech. Long distance service will be offered at a low rate with NO monthly fees. (See attached sheet for rate schedule)
3. In the event that you would prefer to use another company as your local or long distance carrier, you have the right to switch to a local and if applicable long distance carrier of your choice other than OnePoint.
4. RCN will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch over to RCN.
5. You may contact RCN at our toll-free number, 1-888-790-2121 with any questions regarding your change in service to RCN.
6. In order to complete the change of your telephone service from OnePoint to RCN, please complete and return the enclosed stamped post card. Should you have any questions concerning this form, you may contact RCN at its toll free number, 1-888-790-2121.

RCN extends a special welcome to all OnePoint customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call RCN at its toll-free customer service number, 1-888-790-2121 if you have any concerns or questions.

Sincerely,

RCN

**Q Who are 21<sup>st</sup> Century Telecom and RCN?**

**A** 21<sup>st</sup> Century Telecom is a Chicago company founded in 1996. We provide cable television, high-speed internet access and local and long distance telephone service. Our fiber-optic network extends through cable franchise Area 1, which covers the city's lakefront from Hyde Park to Evanston.

In May of 2000, 21<sup>st</sup> Century Telecom became a division of RCN. RCN is the nation's first and largest single-source, facilities-based provider of bundled local and long distance phone, cable television and high-speed Internet services to the densest residential markets in the country. RCN is currently delivering broadband services over its Megaband™ Network that is being expanded into additional regions on the East and West Coast as well as Chicago. In addition, RCN is a leading Internet Service Provider in its markets.

**Q What happens to my current phone service?**

**A** Through an agreement between RCN and OnePoint, RCN will begin providing local and long distance telephone service to OnePoint customers.

RCN offers telephone services which essentially mirror Ameritech's services -- but at a substantial discount. While RCN's pricing does not match in every respect, you will still receive a great savings off the local incumbent provider's price. See insert for RCN's rate schedule.

To start your new phone service with RCN, fill out and return the enclosed post card. If you have any questions, please call us at 1.888.790.2121.

**Q Can I keep my OnePoint Communications phone service?**

**A** No. OnePoint has sold its local Chicago operations and will no longer provide these services.

**Q Can I choose another provider?**

**A** Yes, you are always free to choose any telephone provider operating in your area. However, it is your responsibility to contact and make arrangements for provision of local telephone service by a carrier other than RCN.

**Q What are the discounts?**

**A** RCN always discounts the pricing of our telephone service. We start with the same pricing as Ameritech, then we apply an automatic 15% discount. This applies to your local service and all features such as Voice Mail, Call Waiting, and Caller ID. We'll take an additional 5% off your local phone service for each additional product you choose, including long distance telephone, cable television, and cable modem service.

In other words, if you choose RCN long distance your discount increases to 20%. If you are also our cable customer, you will receive an additional 5% for a total of 25% off your local telephone service. And, if you choose to obtain our high speed Cable Modem service, when available, your discount would increase to 30%.

**Q Is "15% off" just a limited promotional offer?**

**A** No, it isn't. Saving you a minimum of 15% all the time is what our service is all about.

**Q How can RCN afford to charge less than Ameritech?**

**A** It's all about competition. You see, we really want to be your phone company. We built a brand new, \$250 million broadband fiber optic network that's so efficient we can pass along savings to you. And the more services you have with RCN, the more you'll save on your local phone bill.

**Q Can I choose a long distance provider other than RCN?**

A Yes, you are always free to choose any long distance carrier operating in your area. If you choose a carrier other than RCN and your local carrier assesses you a charge for changing your primary interexchange carrier, RCN will reimburse you the amount of that charge.

**Q Are all the same telephone services offered?**

A RCN offers the same telephone services as OnePoint with the exception of three features: Remote Call Forwarding, Hotline, and Privacy Manager. These are currently being looked at and may be added in the future. OnePoint grandfathered feature packages will not be supported. RCN does offer attractive feature packages.

**Q Who do I call if I have a problem?**

A RCN is a local company and we have a full staff of friendly, knowledgeable people right here in Chicago. They're ready to answer any of your questions 24 hours a day, 7 days a week. Simply call our toll-free number 1.888.790.2121.

**Q Can I keep my old number?**

A Absolutely. And family and friends around the country will still be able to look you up in the directories.

**Q Who will my telephone bills come from?**

A When your telephone service is changed, your bill will be from RCN. If you receive OnePoint Communications cable television service, you will continue to see OnePoint bills for this service over the next 3 months.

**Q Since RCN is a cable TV company, will my cable change too?**

A In addition to telephone service, RCN has acquired OnePoint Communication's local Chicago cable services. For the immediate future you will see no changes in your cable service.

## RCN Local Telephone Service (rates are prior to RCN 15% to 30% discount)

RCN Local Service Plan	Local Calling - Mirrored off of Ameritech								
	Call Distance Band	Calls Measured	Initial Charge	Additional Charge per Minute	Time of Day Discount	Local Call Allowance (No. of Calls)	Charge per call in excess of allowance	Monthly Fee per line	Monthly Usage Volume Discount
TalkBasic	Band A	Per Call	\$0.05	N/A	10%-40%	N/A	N/A	N/A	Up to 33% depending on total monthly usage
	Band B	Per Minute	\$0.05	\$0.01	N/A				
	Band C	Per Minute	\$0.10	\$0.10	N/A				
TalkTime	Band A	Per Call	\$0.05	N/A	N/A	N/A	N/A	N/A	Up to 30% depending on total monthly usage
	Band B	Per Minute	\$0.05	\$0.05	N/A				
	Band C	Per Minute	\$0.05	\$0.05	N/A				
Talk100	Bands A, B & C	Per Call	N/A	N/A	N/A	100	\$0.10	\$10.00	N/A

Band A = 0 to 8 miles  
 Band B = 8 to 15 miles  
 Band C = Over 15 miles

---

## RCN Long Distance

Calling within the United States  
 9.9¢ per minute (all the time)

No monthly fee

International Calling  
 Low rates vary per country

No monthly fee

## ALA CARTE FEATURES

	OnePoint Price	Ameritech Price	What You Pay RCN Price (15% discount off Ameritech list price)
Call Waiting	<b>\$4.00</b>	<b>\$2.25</b>	<b>\$1.91</b>
Call Forwarding	\$3.00	\$2.25	\$1.91
<b>Three-Way Calling</b>	<b>\$3.00</b>	<b>\$2.25</b>	<b>\$1.91</b>
Return Call (Auto Callback)	\$4.00	\$2.25	\$1.91
<b>Repeat Call (Repeat Dialing)</b>	<b>\$4.00</b>	<b>\$2.25</b>	<b>\$1.91</b>
Caller ID w/name	\$7.50	\$6.50	\$5.53
<b>Voice Mail</b>			
- Standard	<b>\$6.75</b>	<b>\$4.95</b>	<b>\$4.21</b>
- Multiple Mailboxes	<b>\$9.25</b>	<b>\$9.75</b>	<b>\$8.29</b>

Prices current as of 9/11/00 - At least 15% below Ameritech all the time.  
Errors due to rounding.

# **EXHIBIT B**

## SECOND NOTICE OF CHANGE IN LOCAL AND/OR LONG DISTANCE SERVICE PROVIDER

**October 20, 2000**

Dear OnePoint Communications Customer:

This is a follow-up letter concerning a change in your local and/or long distance service provider. As you already know, through an agreement between RCN/21<sup>st</sup> Century Telecom of Illinois, Inc. ("RCN") and OnePoint Communications, Inc. ("OnePoint"), RCN has begun providing local and long distance services to the customers of OnePoint in Chicago, Illinois.

If you have not already contacted RCN to complete the change of your telephone service from OnePoint to RCN or have any questions or concerns, please call RCN at its toll free number, 1-888-790-2121.

Please note the following important information:

1. RCN will provide you with the same or better high quality telecommunications services as OnePoint.
2. There will be no immediate charges or rate increases imposed by RCN as result of the change in your local telephone service.
3. The rates for RCN's services will be same or lower than those charged by OnePoint except in unusual circumstances. For instance, if you make an unusually high number of local telephone calls, you may be subject to a slightly higher overall bill from RCN. We are confident that RCN has a calling plan that will accommodate your telephone needs.
4. In the event that you would prefer to use another company as your local or long distance carrier, you have the right to switch to a local and if applicable long distance carrier of your choice other than OnePoint or RCN.
5. RCN will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with a change in your long distance provider.
6. You may contact RCN at our toll-free number, 1-888-790-2121, with any questions regarding your change in service to RCN.

RCN extends a special welcome to all OnePoint customers. We realize you have a choice of telecommunications carriers, and we appreciate your business.

Sincerely,

RCN

# **EXHIBIT C**

# OnePoint Pricing Comparison

Revised 9/26/00 jw

## LOCAL USAGE

**OnePoint**

Unlimited Local - \$24.75 - flat rate, anywhere in Chicago area, unlimited time.

(Chicago area = Area Codes 312, 773, 630, 708, 847 & 815 for Joliet and Cresthill only)

**RCN / 21st Century**

RCN / 21 <sup>st</sup> Century Local Service Plan	Local Calling (Chicago LATA)								
	Call Distance Band)	Calls Measured	Initial Charge	Additional Charge per Minute	Time of Day Discount	Local Call Allowance (No. of Calls)	Charge per call in excess of allowance	Monthly Fee per line	Monthly Usage Discount
TalkBasic	Band A	Per Call	\$0.05	N/A	10%-40%	N/A	N/A	N/A	Up to 33% depending on total monthly usage
	Band B	Per Minute	\$0.05	\$0.01	N/A				
	Band C	Per Minute	\$0.10	\$0.10	N/A				
TalkTime	Band A	Per Call	\$0.05	N/A	N/A	N/A	N/A	N/A	Up to 30% depending on total monthly usage
	Band B	Per Minute	\$0.05	\$0.05	N/A				
	Band C	Per Minute	\$0.05	\$0.05	N/A				
Talk100	Bands A, B & C	Per Call	N/A	N/A	N/A	100	\$0.10	\$10.00	N/A

Band A = 0 to 8 miles  
 Band B = 8 to 15 miles  
 Band C = Over 15 miles

**At a 15% discount, 291 RCN "Talk 100" unlimited calls equals the \$24.75 OnePoint local unlimited plan**  
 With the discount, all calls are essentially 8.5 cents per minute.

**At a 20% discount, 309 RCN "Talk 100" unlimited calls equals the \$24.75 OnePoint local unlimited plan**  
 With the discount, all calls are essentially 8 cents per minute.

# **EXHIBIT D**

## ALA CARTE FEATURES

	OnePoint Price	Ameritech Price	What You Pay R-C-N Price (15% discount off Ameritech list price)
Call Waiting	\$4.00	\$2.25	\$1.91
Call Forwarding	\$3.00	\$2.25	\$1.91
Three-Way Calling	\$3.00	\$2.25	\$1.91
Return Call (Auto Callback)	\$4.00	\$2.25	\$1.91
Repeat Call (Repeat Dialing)	\$4.00	\$2.25	\$1.91
Caller ID w/name	\$7.50	\$6.50	\$5.53
Voice Mail			
- Standard	\$6.75	\$4.95	\$4.21
- Multiple Mailboxes	\$9.25	\$9.75	\$8.29

Prices current as of 9/11/00 - At least 15% below Ameritech all the time.  
**Errors due to rounding.**

# **EXHIBIT E**

## Long Distance: OnePoint vs. RCN/21<sup>st</sup> Century

### **ONE POINT**

<u>Domestic Plan</u>	<u>Per Minute</u>	<u>Monthly Fee</u>	<u>Talking Minutes Required to Equal RCN/21C Rate</u>
Standard	\$0.07	\$4.95	171
Option Plan 1	\$0.05	\$9.95	203
Option Plan 2	\$0.15	None	always 5 cents higher

### **Intl. Plan**

	<u>Monthly Fee</u>
Regular International	None
One Country Plan	\$3.00 (lower rates than Regular International)

### **RCN/21<sup>st</sup> CENTURY**

<u>Domestic Plan</u>	<u>Per Minute</u>	<u>Monthly Fee</u>
Standard	\$0.099	None

<u>Intl. Plan</u>	<u>Per Minute</u>	<u>Monthly Fee</u>
Standard	Varies per Country	None