

ORIGINAL

RECEIVED

NOV 29 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

EX PARTE OR LATE FILED

verizon

Dee May
Executive Director
Federal Regulatory

1300 I Street N.W., 400W
Washington, DC 20005

Phone 202.336.7824
Fax 202.336.7922
dolores.a.may@verizon.com

November 29, 2000

Ex Parte

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th St., S.W. – Portals
Washington, DC 20554

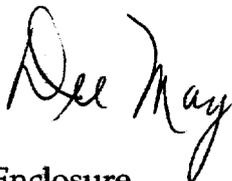
RE: Application by Verizon New England Inc., et al., for Authorization To Provide In-Region, InterLATA Services in Massachusetts, Docket No. 00-176

Dear Ms. Salas:

The enclosed was provided in response to questions raised by D. Attwood, CCB. The enclosure is a simple example of how Verizon providing better performance to CLECs immediately after the work stoppage actually appears in the carrier-to-carrier reports.

Please let me know if you have any questions. The twenty-page limit does not apply as set forth in DA 00-2159.

Sincerely,



Enclosure

cc: D. Attwood
E. Einhorn
S. Pie

No. of Copies rec'd 01
List A B C D E

Dee May
Executive Director
Federal Regulatory



1300 I Street N.W., 400W
Washington, DC 20005

Phone 202.336.7824
Fax 202.336.7922
dolores.a.may@verizon.com

November 28, 2000

Ms. Dorothy Attwood
Chief-Common Carrier Bureau
Federal Communications Commission
445 12 Street, SW, Fifth Floor
Washington, DC 20554

RE: Application by Verizon New England Inc., et al., for Authorization to Provide In-Region, InterLATA Services in Massachusetts, Docket No. 00-176

Dear Dorothy:

This letter is in response to your request that we provide a simple example of how our providing better performance to CLECs immediately after the work stoppage actually appears in the carrier-to-carrier reports.

Orders appear in the reports in the month that the order is completed. In the simple example, Verizon accepts a retail and a wholesale order that required a dispatch on August 5, just prior to when the work stoppage began. Since Verizon was not provisioning dispatch orders during the work stoppage, neither of those orders would have been worked in a standard interval. After the work stoppage was over, Verizon chose to complete the CLEC orders faster than the retail orders. If the CLEC order in this example was completed during the last week in August, that "miss" would appear in the CLEC reported results in August. If the retail order was not completed until September, however, it would not appear as a "miss" in August, but would be a "miss" in September.

In sum, the August performance data seem to show that Verizon took longer to provision some CLEC orders than its own retail orders, whereas in fact the opposite is true.

Please let me know if you have any additional questions and would like to discuss the issue further.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dee May".