

Dee May
Executive Director
Federal Regulatory

RECEIVED

NOV 30 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

ORIGINAL



1300 I Street N.W., 400W
Washington, DC 20005

Phone 202.336.7824
Fax 202.336.7922
dolores.a.may@verizon.com

November 30, 2000

Ex Parte

EX PARTE OR LATE FILED

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th St., S.W. – Portals
Washington, DC 20554

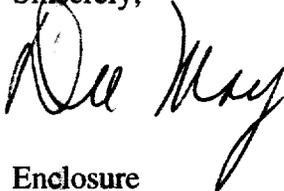
RE: Application by Verizon New England Inc., et al., for Authorization To Provide In-Region, InterLATA Services in Massachusetts, Docket No. 00-176

Dear Ms. Salas:

Yesterday, Verizon met with Ms. D. Attwood, Ms. M. Carey, Mr. C. Libertelli, Mr. G. Reynolds and Mr. E. Einhorn of the CCB. Representing Verizon were Ms. K. Zacharia, Mr. M. Glover, Mr. D. Evans and myself. The enclosed was reviewed.

Please let me know if you have any questions. The twenty-page limit therefore does not apply as set forth in DA 00-2159.

Sincerely,



Enclosure

cc: D. Attwood
M. Carey
E. Einhorn
C. Libertelli
G. Reynolds
S. Pie

No. of Copies rec'd 071
List A B C D E

RECEIVED

NOV 30 2000

DSL MEASURES

<small>FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY</small> MEASURES	PERFORMANCE
Pre-Order 1) Pre-Qualification – Mechanized (PO-1-06) 2) Pre-Qualification – Manual	1) Parity 2) 96 to 98%
Order Processing 3) Order Confirmation Timeliness (OR-1-04) 4) Reject Timeliness (OR-2-04)	3) 97% or better 4) 97% or better
Installation Timeliness 5) PAP % Completed On-Time 6) 2C % Completed On-Time 7) % Missed Appointments – VZ – Dispatch (PR-4-04) 8) % Missed Appointments – VZ – No Dispatch (PR-4-05) 9) Avg. Interval Completed – No Dispatch (PR-2-01) 10) Avg. Interval Completed – Dispatch (PR-2-02) 11) % Completed in 6 Days (PR-3-10)	5) 95% or better in June and July 6) 92% or better in June and July; August and September data impacted by strike 7) Three month average shows 3% missed appointments; August and September data impacted by strike 8) Insufficient CLEC Volumes 9) Three and five month weighted averages demonstrate parity 10) Three and five month weighted averages demonstrate parity 11) Flawed measure further skewed by CLEC behavior
Loop Quality 12) Total Troubles (DSL to DSL) 13) % Installation Troubles Reported w/in 30 Days (PR-6-01) 14) % Repeat Reports w/in 30 Days (MR-5-01)	12) June through September average demonstrates parity 13) CLEC behavior skews results; adjusted performance good 14) Repeat troubles lower for CLECs every month between May and September
Maintenance and Repair 15) % Missed Repair Appointment – Loop (MR-3-01) 16) Mean Time to Repair - Total (MR-4-01)	15) Performance good May through September 16) CLEC behavior skews results; CLEC MTTR has decreased substantially since May; adjusted performance good