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Report to the Federal Communications Commission on Implementation of 711 Access to TRS as Provided by CC Docket No. 92-105, In the Matter of The Use of N11 Codes and Other Abbreviated Dialing Arrangements

Cal-One Cellular, L.P. (“Cal-One”), by its attorneys, pursuant to the Federal Communications Commission’s (“Commission”) *Second Report and Order* (“*Second R&O*”) in CC Docket No. 92-105,^{1/} hereby files a “jeopardy” report detailing why it believes it may not be able to resolve all implementation issues to provide 711 access to TRS in a timely manner, and therefore may not be compliant with Sections 64.603 and 64.604(C) paragraph (2) of the Commission’s Rules on October 1, 2001.

In the *Second R&O* the Commission revised its rules so that each common carrier providing telephone voice transmission services shall provide, not later than October 1, 2001, access via the 711 dialing code to all relay services as a toll free call.^{2/} In addition, each common carrier shall conduct not later than October 1, 2001, education and outreach programs that will increase the public awareness and understanding of 711 access to TRS.^{3/} The Commission, however, allows wireless carriers who believe they will not be able to resolve implementation issues in a timely manner to file a Report with the Commission within four months of the effective date of the *Second R&O*, stating that their ability to comply with the one-year deadline (October 1, 2001) is in jeopardy.^{4/} Cal-One now files this instant report with the Commission.

Cal-One provides analog CMRS wireless service in the California 1 – Del Norte RSA.^{5/} Cal-One currently does not offer digital service in the above-referenced markets. As such, Cal-One has the ability to route, and will route calls to a TRS provider via the 711 dialing code. Cal-One however, intends to upgrade its network to provide digital service in the near future and is filing this jeopardy report in the event that when the rule sections become applicable to Cal-One in the future

^{1/}In the Matter of The Use of N11 Codes and Other Abbreviated Dialing Arrangements, CC Docket No. 92-105, FCC 00-257, 15 FCC Rcd 15188, *Second Report and Order*, (rel. August 9, 2000) (“*Second R&O*”).

^{2/}47 C.F.R. 64.603, as amended by the *Second R&O*.

^{3/}47 C.F.R. 64.604(C), as amended by the *Second R&O*.

^{4/}*Second R&O* at & 38.

^{5/}Station KNKN233 (CMA336B).

when it begins to provide digital service, and Cal-One's equipment vendor and/or handset providers continue to be unable to provide the requisite capability to allow TTY devices to operate over digital networks in full compliance of Sections 64.603 and 64.604(C) paragraph 2 of the Commission's rules on October 1, 2001.

As the Commission is aware, there are issues involving the ability of digital networks to provide proper access to TTY devices. In addition, compliant *subscriber* equipment is not commercially available from handset equipment vendors to permit digital carriers to offer TTY access via the 711 dialing code, or any other TTY access number, over a digital wireless network. The inability to provide TTY service to certain types of TTY devices has already come before the Commission in the context of provision of E911 access for TTY devices. In that proceeding, the Commission recognized that technical difficulties associated with achieving TTY compatibility on digital wireless systems exist and it granted an interim waiver of this compatibility requirement to over 100 carriers, including Cal-One, while the industry worked on a solution.^{6/} Cal-One's interim waiver, which went into effect January 1, 1999 remains in force.

Finally, although Cal-One agrees with the spirit of Section 64.604(C) paragraph (2), it must report that compliance with the aforementioned section would be impracticable if not impossible in the context of digital subscribers until such time as the requisite subscriber interface equipment is commercially available and full network capability has been confirmed. Accordingly, it may well be premature for Cal-One to: "conduct, not later than October 1, 2001, ongoing education and outreach programs that publicize the availability of 711 access to TRS in a manner reasonably designed to reach the largest number of consumers possible"^{7/} for digital subscribers when that educational program must be linked to the availability of digital-capable subscribers TTY devices to enable full 711 access to TRS.

^{6/}See Revision of the Commission Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, *Order*, 14 FCC Rcd 1700, (1998); *See also* 47 C.F.R. § 20.18 (the rule for which over 100 carriers were granted waivers).

^{7/}See 47 C.F.R. 64.604(C) paragraph (2) as adopted in the *Second R&O*.

As soon as the issues surrounding TTY access over digital networks are resolved, Cal-One intends to comply with Sections 64.603 and 64.604(C) paragraph (2) of the Commission's rules. However, as of this point in time, Cal-One believes, in good faith, that full compliance by October 1, 2001 is in jeopardy with respect to future digital subscribers.

Respectfully submitted,

Cal-One Cellular, L.P.

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