

# Durham Community Shelter For H.O.P.E.

P. O. Box 249  
412 Liberty Street  
Durham, NC 27702

**House Of Positive Endings**

Alvin Johnson  
President

Spencer Bradford  
Executive Director

Telephone (919) 688-2593  
Fax (919) 688-7969

July 18, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S. W.  
Washington, D. C. 20554

Re: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Director of Durham Community Shelter for H.O.P.E., I am concerned about the imminent danger many people would be faced with if payphones were not readily available. Payphones are the lifeline to the world for thousands of citizens in our city. Having access to a payphone is critical for the single mother (like dozens who stay at our shelter) who may have a sick child at home and needs to call the doctor and call work to say she will be late.

For someone who is homeless and without personal transportation, having access to a payphone serves as their connection to the world. The shelter has two payphones inside our facility for clients to make calls to potential employers, to schedule doctor appointments, to make contact with families and other sources of support, as well as to offer them a sense of dignity during their transitional period. These payphones are a necessity, not a luxury.

I strongly urge the FCC to make it possible for local phone companies to install and maintain reasonable rates so that more payphones will be available for the needy and underprivileged. Removing payphones throughout the cities and rural communities would be devastating. Please don't let it happen.

Sincerely,



Spencer W. Bradford  
Executive Director



June 26, 2000

Rockingham County Chapter

3692 NC Hwy. 14  
Reidsville, NC 27320  
(336) 349-3434  
(336) 349-3436 Fax

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S. W.  
Washington, D. C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Executive Director of the Rockingham County Chapter of the American Red Cross, we serve a large number of citizens that have a need for public payphones. The following are examples of possible needs for payphones:

- **Many low-income people**
- **Victims of domestic violence**
- **Crime Stoppers™ programs**
- **Teens seeking drug counseling**
- **People away from home with no cell phone**
- 

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to low volume of calls but more importantly due to the cost of operation of the telephone. It is my understanding that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

A handwritten signature in cursive script that reads "Jana Nowell".

Jana Nowell  
Executive Director



United Way



August 4, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth St., S.W.  
Washington, D.C. 20554

81 Main Street  
P.O. Box 129  
Clyde, NC 28721  
828-827-1001

CRISIS CALLS ONLY  
1-800-367-7287

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

*President &  
Executive Director*  
MR. FRED M. DAVIS

*Chairman*  
MR. WILLIAM L. HOWELL

*Vice Chairman*  
REV. RAY WILLETT

*Secretary*  
MR. STEVE ELLER

*Promotional Consultant*  
MR. LARRY CLARK

*Clinical & Training  
Consultant*  
MR. TOM SLAGLE

*Member at Large*  
MR. C. W. HARDIN

As President/Executive Director of Parents Against Teen Suicide, Inc. a non-profit, 501 © 3 organization operating a TEEN EDUCATION AND CRISIS HOTLINE serving North Carolina and the six surrounding states. We see and experience the importance of the public telephone system since our toll free 800 number is displayed in many telephone booths in the state where people of all ages have access to our service in obtaining help with drug abuse, domestic violence, school violence, and suicide. We are able to help many people who would not have access to the 800 number other than through a public telephone booth.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

Fred M. Davis  
President/Executive Director



*Friends For Life*

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard;

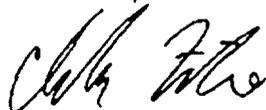
As Executive Director of Alcohol and Drug Services, I am aware that we serve many clients that use public payphones as a ready resource to communicate. Many alcoholics and drug addicts have used their monetary resources to feed their addictions. They can no longer pay to have a phone in their home. To access our detoxification services they call us from pay phones and we must frequently return their calls to pay phones. Without access to payphones I am afraid they would not be able to make arrangements to enter treatment.

I am concerned that many telephone companies are removing public payphones. This may be based on costs, especially costs of the telephone lines.

I understand there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available. I firmly support this initiative.

Please take necessary action to make sure payphones remain readily available.

Sincerely,



Chuck Fortune, Ex. Dir.  
Alcohol and Drug Services





**NORTH CAROLINA SHERIFFS' ASSOCIATION  
LAW ENFORCEMENT OFFICERS AND STATE OFFICIALS  
OF NORTH CAROLINA**



**President**  
SHERIFF W. E. (BRY) SMITH  
Lenoir County

**1st Vice President**  
SHERIFF L. (HARD D.) HURLEY  
Randolph County

**2nd Vice President**  
SHERIFF EARL R. "MOOSE" BUTTNER  
Cumberland County

**Chairman Executive Committee**  
SHERIFF ALBERT L. "BOB"  
Dare County

**Secretary-Treasurer**  
SHERIFF WAYNE V. GAY  
Wilson County

Telephone (919) 783-8889 • Fax (919) 783-1272  
E-mail: [ncsa@ncsheriffs.net](mailto:ncsa@ncsheriffs.net)

**Executive Director**  
DONNA MAYNARD

Mail Address: P. O. Box 2717 • Raleigh, N. C. 27602  
Cumberland Bldg. • Suite 208 • 3739 National Drive • Raleigh, N. C. 27612  
Web Page Address: [ncsa@ncsheriffs.org](http://ncsa@ncsheriffs.org)

**NORTH CAROLINA SHERIFFS' ASSOCIATION**

**RESOLUTION**

**NORTH CAROLINA SHERIFFS' ASSOCIATION  
SUPPORTS FCC ACTION TO ENSURE  
WIDESPREAD DEPLOYMENT OF PAY TELEPHONES**

WHEREAS, The North Carolina Sheriffs' Association recommends that the Sheriffs support FCC action to make sure that pay telephones will remain available for the public, and

WHEREAS, Sheriffs are the highest elected Law Enforcement Officer on the local level with the responsibility to provide for the safety of all the citizens, and

WHEREAS, citizens rely on the availability of pay telephones for emergencies and for use away from home, and

WHEREAS, pay telephones are a critical lifeline service-the "last line of defense" for many low-income people, and

WHEREAS, today telephone companies are removing a significant number of payphones due to the increased use of wireless services, and

WHEREAS, citizens who cannot afford to have a phone in their home must have pay telephones available to access 911 emergency services, and

WHEREAS, citizens who are away from home and have no wireless service must have pay telephones available to access 911 emergency services, and

WHEREAS, Congress enacted Section 276 of the Telecommunications Act of 1996 "to promote the widespread deployment of pay telephone services to the benefit of the general public."

THEREFORE, BE IT RESOLVED the North Carolina Sheriffs' Association urges the FCC to make sure pay telephones will be available for the general public.

Adopted at a meeting of the General Membership on  
this 26<sup>th</sup> day of July, 2000, in Asheville, North Carolina.



# Crime Victim Services

## Court Advocacy

Juvenile, Misdemeanor, & Felony

- Notification of Hearings
- Attend Hearings
- Victim Impact Statements

## Domestic Violence

Support 24 Hours

1-877-CRISIS-1

PUTNAM County



## Rape Crisis

Support 24 Hours

1-87-STOP-RAPE

ALLEN, AUGLAIZE, HARDIN,  
MERCER, PUTNAM, &  
VAN WERT Counties



## Money Assistance

- Resettlement • Victim Compensation
- Emergencies • Medical Bills

## Victim Ministry



Practical & Spiritual Support

## Victim Impact Panels

Share your story to make a difference

ALLEN,  
HANCOCK, &  
PUTNAM Counties

## Victim Offender Mediation

Ask Questions Express Feelings



November 15, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW, Suite 8-B201  
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Executive Director of Crime Victim Services, which has services in 10 counties in West Central Ohio, we serve a large number of citizens that have a need for public payphones to reach our crisis lines. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once – they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

David Voth  
Executive Director, Crime Victim Services

cc: Senator Mike DeWine  
Senator George Voinovich  
Representative Paul Gillmor  
Representative Mike Oxley  
American Public Communications Council, Inc. fax (703) 385-5301

ALLEN County • 116 W North St. Lima, Ohio 45801 • Phone: 419-222-8666 • Fax: 419-227-7478 • Toll Free: 1-877-867-7273 • E-mail: victim@wcoil.com  
PUTNAM County • 338 E Third Street, Ottawa, Ohio 45875 • Phone: 419-523-1111 • Fax: 419-523-3900 • Toll Free: 1-877-274-7471 • E-mail: cvs@wcoil.com

*With Friends  
Youth Crisis Shelter*

July 27, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, DC 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard:

As Executive Director of *With Friends Youth Crisis Shelter*, we serve a large number of citizens that have a need for public payphones. The shelter provides emergency shelter to teens that are runaway, abused, neglected, throwaway, and at risk seeking a safe refuge.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to low volume of calls, but more importantly, due to the cost of operation of the telephone. It is my understanding that a large component of the cost incurred by the payphones provides is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably proceed so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,



Patricia A. Krikorian, J.D., C.C.S.W.  
Executive Director

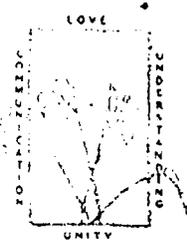
**Don't be alone when you can be With Friends**

601 N  
P. O.  
Belm  
(704)  
FAX: 25-5626

EXECUTIVE DIRECTOR  
Dr. P. A. Krikorian

BOARD CHAIRMAN  
Bill B

BOARD MEMBERS  
Phillip  
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Doro  
Jame  
Jame  
Sen.  
Mari  
Sen.  
Sand  
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Dr. Y  
Steph  
Mel  
Dene  
Bren  
Jame  
Rev.  
Cole



# Albemarle Hopeline

Camden  
Chowan  
Currituck  
Gates  
Pasquotank  
Perquimans

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S. W.  
Washington, D. C. 20554  
RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Director of Albemarle Hopeline, a multi-county domestic violence/sexual assault program in North Carolina, we serve a large number of citizens that have a need for public payphones. For these victims, access to a payphone could be the difference between life or death as they reach out for assistance and safety.

I have a concern that more and more telephones companies are removing public payphones. I have been advised that these payphones are not profitable due to low volume of calls but more importantly due to the cost of operation of the telephone. It is my understanding that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone, including victims of abuse.

Sincerely,

Patricia K. Youngblood

Executive Director

cc



# Families First<sup>INC.</sup>

Committed To Serving Victims Of Domestic Violence And Sexual Assault

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July 20, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard:

I am the Director of Families First, Inc. which serves a large number of citizens that have the need for public payphones. We serve victims of domestic violence and sexual assault. Our program is located in a very rural county in North Carolina. Many of the residents in our county do not have a working telephone in their home. Due to the low income average, they also cannot afford cellular service. They often must escape a potentially deadly situation and have no other options than going to a public payphone to call for help. Without these payphone their lifelines are very literally removed.

I have been informed that the reason some payphones are being removed is because of the lack of profitability. I have been advised that not only the low volume of calls but also the cost of operation of the telephone is the reason for removal. It has been explained to me that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone rates are reasonably priced so more payphones will be available to the public. I would very much like to see that this initiative is passed so the victims which we serve will have access to one of the payphones when they need it.

Chairman Kennard, I cannot stress the importance of these phone being available to these victims of violence. Please take whatever action is necessary to make sure payphones are there when these victims need them.

Sincerely,

Vickie S. Pait  
Executive Director

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW Suite 8-B201  
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard,

As representative of Teen Challenge International, USA, we serve thousands of citizens that have a need for public payphones. In our organization the pay phones provide our clients with the opportunity to stay in touch with their home and families. Many of them come without phone cards and make many collect phone calls from the pay phones at or near our centers. These phones are a necessity in the lives of our clients. Many of them are long distances from home and the average length of our program is 12-18 months. For most here is a therapeutic need for them to stay in touch, mend bridges that have been broken, and strengthen their relationships at home.

I have a concern that more and more telephones companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably price so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

Cc: Congressman Roy Blunt, 7th district  
Senator Christopher Bond  
Senator John Ashcroft

American Public Communications Council, Inc./Kara Delahunt, Fax: 202-659-8287



November 10, 2000

# The Crisis Care Line / House of Transitions

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW, Suite 8-B201  
Washington, DC 20554

Rev. Edward Beck  
Clergy

Nancy Blanke  
C.A.C. - Community  
Action Commission

Judith M. Comer  
Catholic School

Kim Cross  
VW City Police Dept.

Barb Early  
Dept. of Human Serv.

Dary Edge  
Ohio Highway Patrol

Darlene Fisher  
County Tax Map Office

Paul Harniss  
Start Commonwealth  
for Boys

Susie Hulse  
Thomas Edison School

Judy Kalogerou  
Van Wert Co. Hospital

Sharon Karns  
Van Wert Co. Hospital

Kent McMillen  
Crime Victims Services

Edie Norris  
Director, YWCA

Kathy Taylor  
Van Wert High School

Cindy Tippie  
CASA / Just for Kids

Eva Yarger, Attorney  
Young Taylor Steele & Yarger

Executive Director  
Kathy Boaz

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Executive Director of the Crisis Care Line House of Transitions located in Van Wert, Ohio, we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once - they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication. Our agency provides temporary emergency shelter to victims of domestic violence. We provide a 24 hour hotline to those in our community and surrounding counties as a referral service and crisis intervention line. Many of our callers have called our hotline within emergency situations by using pay phones.

I am concerned about the removal of public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and operational cost of the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

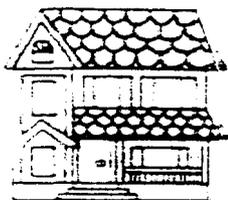
Sincerely,

*Kathy Boaz*

Kathy Boaz  
Director, Crisis Care Line

cc: Senator Mike DeWine  
Senator George Voinovich  
Representative Paul Gillmor  
American Public Communications Council, Inc. fax (703) 385-5301

© 1998 Crisis Care Line, Inc.



## DOMESTIC ABUSE FAMILY SHELTER, INC.

P.O. Box 273  
Laurel, MS 39441-0273  
601-428-8821

P.O. Box 1504  
Hattiesburg, MS 39403-1504  
601-582-2102

24-HOUR CRISIS LINE 1-800-849-1092  
Business Office 601-428-1707

September 29, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S. W.  
Washington, D.C. 20554

RE: CCB/CPD No. 00-01, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard,

As Director of The Domestic Abuse Family Shelter, we serve victims of domestic violence in an 11-county area. Victims who are running for their lives often have no other way of communicating to law enforcement or to the shelters except by pay-phones. Public access to pay phones really is a matter of life or death.

I have concerns that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. In my area, I have not seen a dwindling of calls from pay phones on our crisis line - they come in every day here and in all the shelter programs across the state. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so that more payphones will be available to the public. It is my desire, not to mention the people we serve, that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone. Thank you for your consideration.

Sincerely,

Becky Sims  
Director

c.c. Commissioner Susan Ness  
Commissioner Harold W. Furchtgott-Roth  
Commissioner Michael K. Powell  
Commissioner Gloria Tristani  
American Public Communications Council, Inc./Tara West  
Senator Bill Lott  
Senator Bill Cochran  
Congressman Ronnie Shows



A United Way Agency

United Way



# CITIZENS' UTILITY BOARD

• 16 N. Carroll St. Suite 300 • Madison, WI 53703 • (608) 251-3322 • FAX (608) 251-7609 •

May 8, 2000

William E. Kennard  
Chairman  
Federal Communications Commission  
The Portals  
445 12th Street, SW  
Washington, DC 20554

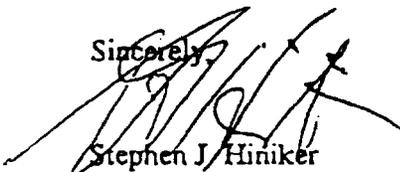
Dear Chairman Kennard:

As Executive Director of the Wisconsin Citizens' Utility Board, I urge the Federal Communications Commission to deny the petition for a stay and review of the Wisconsin Payphone Order filed by the RBOC's and GTE.

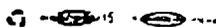
Many of Wisconsin's public school, libraries, parks and rural communities are dependent on the services of a payphone. In the past months, several hundred payphones have been removed from these areas because it was no longer economical, due to rising line charges, for the independent payphone provider. Here within lies our problem, these phones are essential to those consumers that do not have the means to purchase cell phones or even have a telephone in their home.

With the implementation of the New Services Test, we hope to see an end to the removal of public payphones. To deny the petition for a stay and review will ultimately benefit the Wisconsin consumer.

Sincerely,



Stephen J. Hiniker  
Executive Director



# FAIRVIEW BEACH GROCERY

June 23, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Owners of the Fairview Beach Grocery, we serve a large number of senior citizens that have a need for public pay phones. We recently had our pay phone removed because "it didn't generate enough revenue and was too costly to keep".

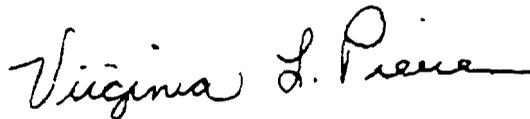
We are concerned that more & more telephone companies are removing public pay phones because they are not profitable, but more importantly due to the cost of operation of the phone. I assume a large part of the cost incurred by the pay phone providers is the cost of the telephone line.

I understand there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure pay phone line rates are reasonably priced so more pay phones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a pay phone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure pay phones are available for everyone.

Sincerely,

Art & Virginia Pierce  
Owners



C: Senator Charles S. Robb  
Senator John W. Warner  
Supervisor Jim Howard  
American Public Communications Council

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6072 Riverview Drive King George, VA 22485 540-775-5985



5776 St. Augustine Road  
 Jacksonville, FL 32207-8046  
 (904) 448-4700  
 Fax (904) 448-4717

50 Years Providing Solutions...  
 When Children & Families Need Them Most

November 20, 2000

Honorable William E. Kennard, Chairman  
 Federal Communications Commission  
 445 Twelfth Street, SW, Suite 8-B201  
 Washington, DC 20554

Re: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As the Executive Director of Child Guidance Center, we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that can help. Those seeking assistance may only try once. *They must be able to contact that lifeline.* If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have concerns that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphones. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphones line rates are reasonably priced so more payphones will be available to the public. It is my desire that those initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone. With over 90% of our clients at the poverty level, pay phones are essential. Thank you for your consideration.

Respectfully,

Veronica W. Valentine, Ed.D.  
 Executive Director

/kdi



[www.childguidancecenter.org](http://www.childguidancecenter.org)



**Child Abuse Prevention Coalition**

**Of Montgomery County/Radford  
(CAPCo)**

**125 Arrowhead Trail, Christiansburg, VA 24073**

**phone: 540-381-8310 fax: 540-381-8313**

*The Child Abuse Prevention Coalition is a Partner Agency of United Way*

September 14, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW Suite 8-B201  
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

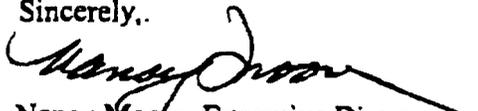
As Director of the Child Abuse Prevention Coalition of Montgomery County & Radford we serve a large number of citizens that have a need for public payphones. Many low-income people do not have a phone in their homes and must rely on payphones. People, whether adults or children, who must leave their homes under emergency circumstances, such as threat of bodily harm, must have access to phones to summon help. Public pay phones have always been conveniently accessible in emergency situations.

I have a concern that more and more telephone companies are removing public payphones because they are not profitable due to a dwindling number of local calls and the cost of operating the pay phone. Please remember that not everyone has a cell phone, or even a home phone.

I understand that there are three proceedings before the FCC to make sure payphone line rates are reasonable priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that all citizens will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to keep payphones available to everyone.

Sincerely..

  
Nancy Moore, Executive Director

Cc: Congressman Rich Boucher, 9<sup>th</sup> District, Senator John Warner, Senator Charles Robb, American Public Communications council, Inc./fax: 202-659-8287 attn: Tara West

# AGAINST ABUSE, INC.

P.O. Box 10733  
Casa Grande, Arizona 85230-0733  
(520) 836-1239  
Fax (520) 836-7757

November 9, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street, SW, Suite 8-B201  
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

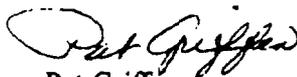
As Director of Against Abuse, Inc., we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once - they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

  
Pat Griffen  
Executive Director

cc: Senator Jon Kyl  
Senator John McCain  
Representative J. D. Hayworth  
American Public Communications Council, Inc. fax (703) 385-5301

Administration  
Outpatient Counseling

La Casa de Paz  
La Casita de Paz - Casa Grande  
La Casita de Paz - Apache Junction

Big Brothers Big Sisters  
Teen Pregnancy Prevention Program  
Tobacco Cessation Program

# RURAL HOUSING, INC.

June 20, 2000

Honorable William E. Kennard, Chairman  
Federal Communications Commission  
445 Twelfth Street S.W.  
Washington, D. C. 20554

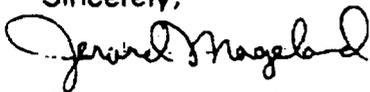
Dear Mr. Kennard:

It has been brought to my attention that many of the public pay phones are being removed. We are a small non-profit agency that assists low-income families in the rural areas (cities under the population of 10,000) in Wisconsin.

Many of our clients are unable to afford phones and rely on use of public phones to make all their calls (be it an emergency, business, or pleasure). Some of these families must walk to make their phone calls. This could be a problem for the elderly and handicapped persons in rural areas and in larger communities.

I feel that there is a real need for payphones and would be a real burden to everyone, anywhere, if they are removed or made less accessible to the public.

Sincerely,

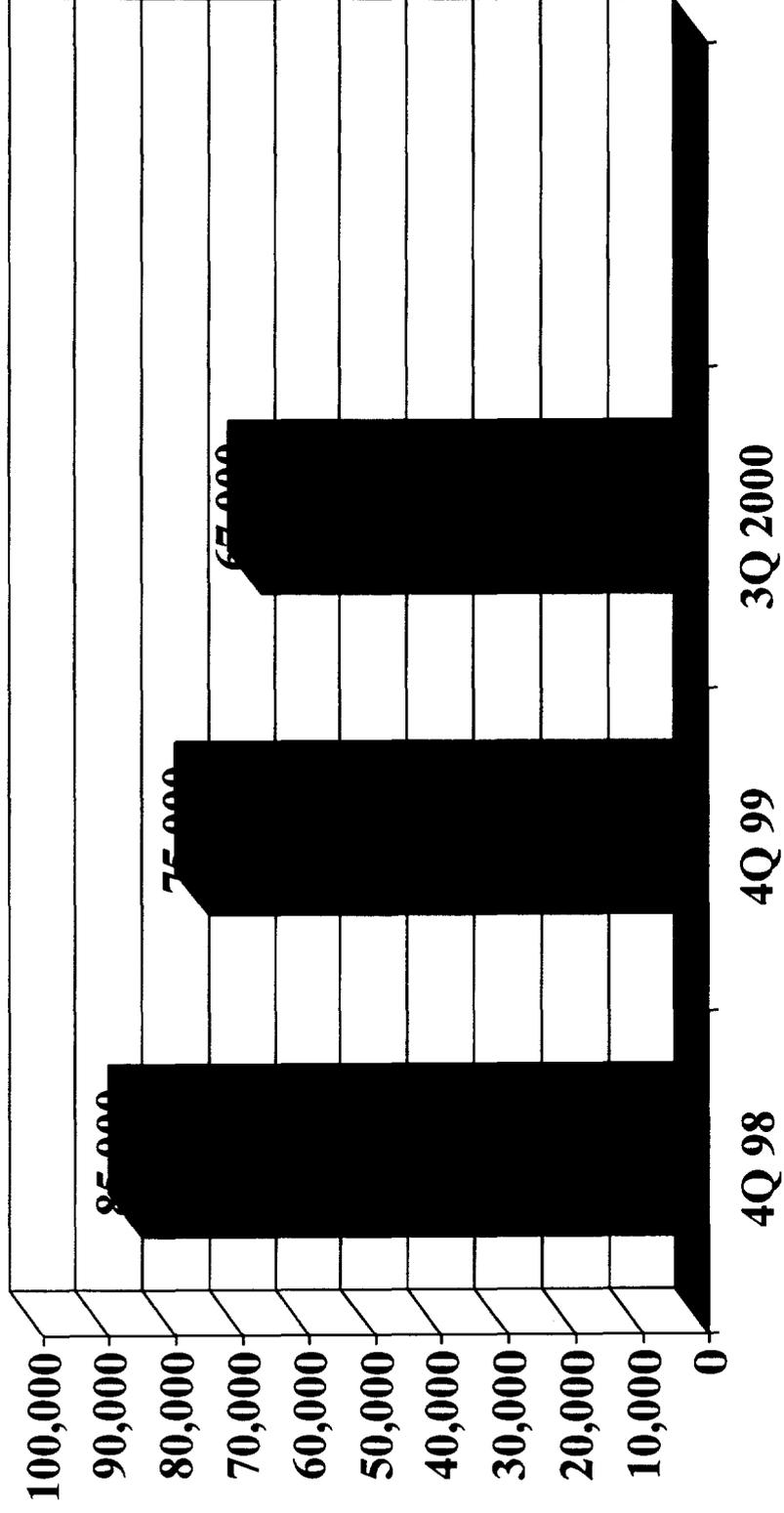


Jerard Mageland  
Housing Specialist  
Rural Housing, Inc

CC: Wisconsin Pay Telephone Association  
CC: Terry M. Musser, State Representative, 92<sup>nd</sup> Assembly Dist.

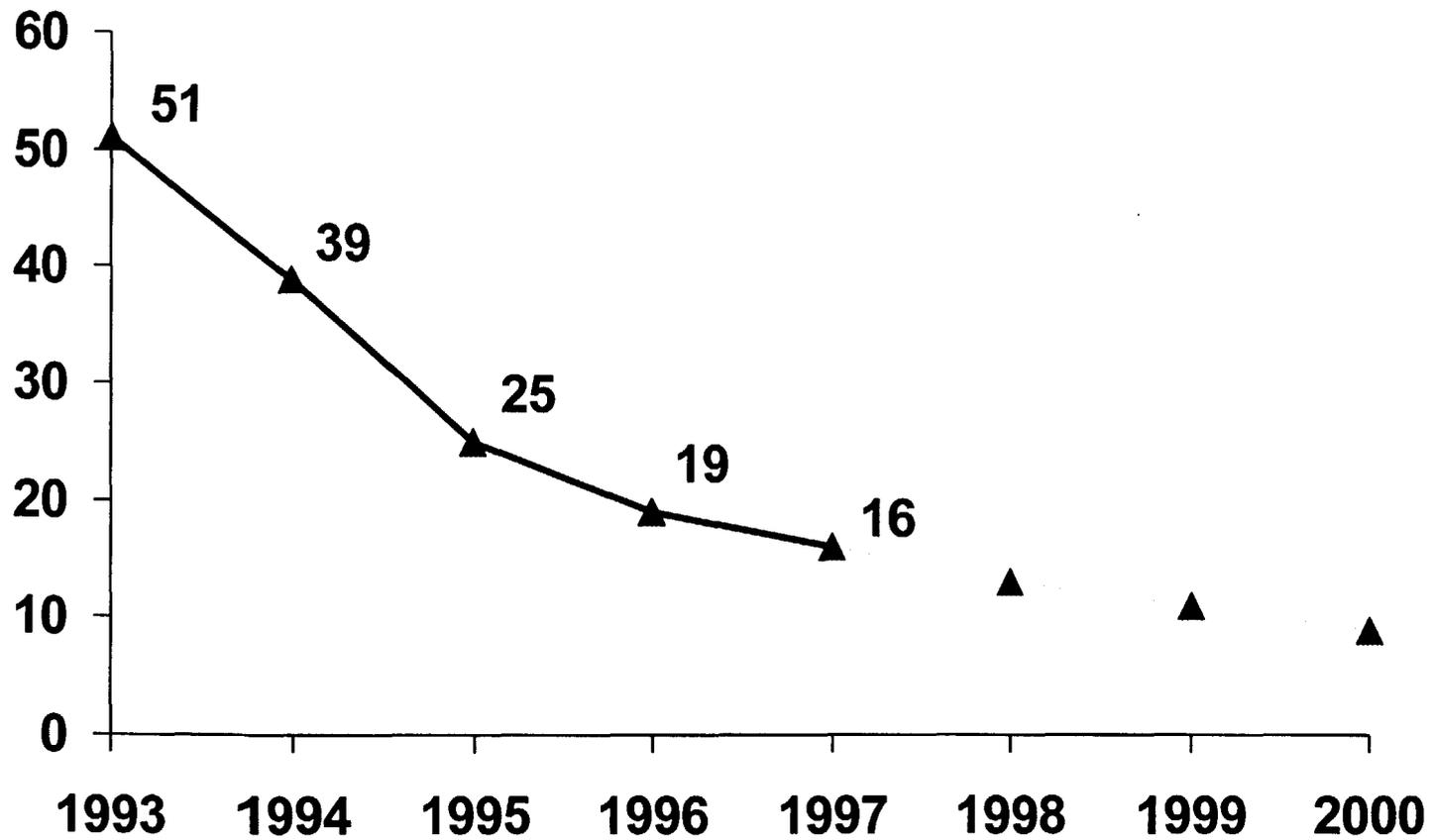
4506 Regent Street Madison, WI 53705 (608) 238-3448

# Davel's Payphone Base



# Dramatic Decline in "0+" Calling From Payphones

(Calls Per Payphone Per Month)



Source: Frost & Sullivan

# Composition of Independent Payphone Traffic

1996



1999 - 2000



Source: Independent Payphone Surveys

## EXCERPTS FROM CONGRESSIONAL LETTERS REQUESTING ACTION IN PAYPHONE DOCKETS

*For millions of Americans, public payphones are the only access to the telecom network.*

Senator Conrad Burns,  
Chairman of the Senate Communication  
Subcommittee

*...[P]ay telephones are essential for many Americans. They are a great convenience when we are traveling, when we are away from the office, and in many cases, when we have an emergency.*

U.S. Representative James Barcia

*The implementation of Section 276 is of interest to me as it is critical that all citizens, especially low-income citizens who predominantly utilize public payphones, continue to have access to basic telephone services.*

U.S. Representative Richard Burr

*It clearly is in the public interest to retain adequate availability and access to pay phones both for safety and socioeconomic fairness reasons.*

Senator Carl Levin

*Congress recognized the reality that payphones are an essential lifeline service for many low-income people, particularly those who are transient or have been disconnected from the local telephone networks. Assuring the payment of dial-around compensation and implementing the payphone line rate requirements as prescribed by Section 276 are critical to ensuring the continued availability of this lifeline service to the residents of California.*

Senator Dianne Feinstein

*In enacting Section 276, Congress recognized that payphones are an essential lifeline service for many low-income people, particularly those who are transient or have been disconnected from the local telephone network. Implementing the payphone line rate requirements as specified in Section 276 is critical to insuring the continued availability of this lifeline service.*

Senator Mitch McConnell,  
Senator Jim Bunning,  
Congressman Ron Lewis,  
Congressman Ed Whitfield, and  
Congressman Ken Lucas