



The Eastern Band of Cherokee Indians

The Honorable Leon D. Jones, Principal Chief
The Honorable Carroll J. Crowe, Vice-Chief

September 27, 2000

Dan McCoy

Chairman

Birdtown Township

Alan B. Ensley

Vice-Chairman

Yellowhill Township

Tribal Council Members

Teresa Bradley McCoy

Big Cove Township

Mary Welch Thompson

Big Cove Township

Jim Owle

Birdtown Township

Marte L. Juraluska

Painttown Township

Tommye Saunooke

Painttown Township

Glenda Sanders

Snowbird &

Cherokee Co. Township

Brenda L. Norville

Snowbird &

Cherokee Co. Township

Larry Blythe

Wolfetown Township

Carroll Parker

Wolfetown Township

Bob Blankenship

Yellowhill Township

The Honorable William Kennard
Chairman, Federal Communication Commission
445 12th Street Southwest
Washington, DC 20554

Dear Chairman Kennard:

Thank you for all your efforts to bring telephone service to Tribal families. The FCC is to be commended for establishing programs to help all families on Tribal lands have a phone in their home. The FCC has also established incentives for wireless carriers to serve Tribal lands. But there is still a long way to go. Tribal lands are rural and our homeland is in the North Carolina Mountains where cellular service will **never** reach everyone.

I am writing to alert you to a disturbing development with respect to this issue. This summer Verizon has removed payphones at an alarming rate on our Reservation. We are a seasonal area for tourism, but our Tribal members live here year-round. The removal of these payphones is a big inconvenience to our tourists in the North Carolina Mountains where cellular service does not work. Moreover, all our Tribal members rely on these payphones when they are away from home to keep in touch with friends and relatives as well as conduct business on these payphones. We also have a great number of Tribal members who not have a telephone in their home and must rely on payphones to contact family and emergency services. **Nowhere are payphones more critical than on rural Tribal lands.**

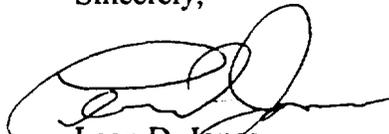
We have a Tribal member who operates a limited number of payphones on the reservation, but he informs me that his ability to install more payphones is severely limited by the high rates his company must pay Verizon for the payphone line.

It is my understanding the North Carolina Utilities Commission has refused **twice** to require payphone line rates to be reasonable priced so more payphones could be available in rural and low-income areas of North Carolina. It is my further understanding that there is a North Carolina petition before the FCC now requesting that the FCC make the telephone companies charge reasonable rates that don't subsidize other services.

Mr. Kennard, you must see that the FCC grants this petition. Without payphones on rural Cherokee Tribal lands in North Carolina most of our Tribal members will be without access to phone service when away from home and many will still be without any telephone service at all. Our only hope is for the FCC to make payphone line rates reasonable so payphone providers can afford to install payphones not only on Tribal Lands, but in all rural and low income areas in North Carolina. This is not just our problem; this is a problem everywhere you have poor people who do not have a phone in their home or people who do not own a cellular phone.

Thank you again for all you've done to help us. Please do not leave office without finishing the great work you have started.

Sincerely,



Leon D. Jones
Principal Chief

cc: Commissioner Susan Ness
Commissioner Harold W. Furchgoti-Roth
Commissioner Michael K. Powell
Commissioner Gloria Tristani
Magalie R. Salas, Esq.
Dorothy Attwood, Chief, Common Carrier Bureau



Greensboro Housing Coalition

122 N. Elm Street Suite 602
(336) 691-9521 phone

Greensboro NC 27401
(336) 691-9046 fax

July 7, 2000

Honorable William F. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street S.W.
Washington DC 20554

Re: CCB/CPD No. 00-1

Dear Chairman Kennard:

I urge you to make payphones available to the public. The Greensboro Housing Coalition operates a Housing Hotline and many of our callers are homeless, without their own telephone to call us for information about finding housing. When we ask if there is a way to call them back, some callers cannot give a number because they have called from a payphone.

The mission of the Greensboro Housing Coalition is to advocate for decent affordable housing for low and moderate income people and those with special needs. We work hard, with small staff and limited funds, to be ready to receive calls from people with desperate needs for housing. Without an adequate number of payphones, strategically distributed throughout the community, those in need of housing may not be able to call us. When those potential callers are victims of domestic violence or mothers with young children or disabled people, being able to call us for referrals and then being able to call the appropriate agency may be a matter of life or death.

Again, I ask you to do what you can to protect the safety of people with housing needs by ensuring that they can make those crucial telephone calls to get help in finding safe, decent, and affordable housing.

Sincerely,

Beth McKee-Huger

Gillette Abuse Refuge Foundation

(307) 686-8071 • 910 E Third • Suite 1 • Courtyard • P.O. Box 3110 • Gillette, Wyoming 82717-3110

September 26, 2000

Honorable William E. Kennard, Chairman
Federal Communication Commission
445 Twelfth Street, S.W. Suite 8-B201
Washington, D.C. 20554

Re: CCB/CPD No. 00-1, CCB/ CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

The Gillette Abuse Refuge Foundation is a non-profit organization which provides assistance and shelter for victims of domestic violence and sexual assault. I am a crisisworker who has daily contact with our victims. I know their problems. G.A.R.F. has become aware that many public pay phones are being taken out of service due to economic pressure on the providers. We believe the removal of public phones will be a disaster for present and future victims of domestic violence.

One of the early steps taken by a controlling spouse is to isolate the victim. This isolation starts with destruction and other prohibitions against using the home phone. Often the public telephone is the only resource available to the victim to make contact with a friend or family member or with our organization.

The more isolated the population, the more critical is the access to a public phone! City dwellers may have businesses or neighbors where phones are available, but in rural America the public phone is the victim's only resource.

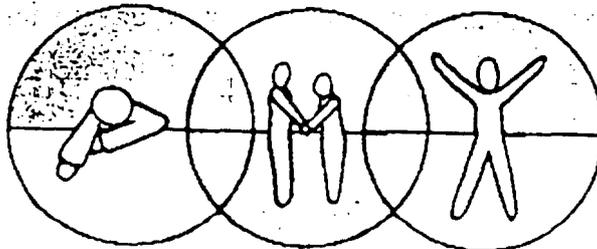
Please consider the public phone issues before your commission and place a high priority upon the preservation of the public telephone. When line rates for public phones are addressed, insure that the rates are low enough, or subsidized, to preserve and encourage expansion of the availability of public telephones.

Sincerely,

Carol Sue Hansen
Carol Sue Hansen, GARF Crisisworker

cc: Congresswoman Barbara Cubin
Senator Craig Thomas
Senator Michael Enzi

American Public Communications Council, Inc.





**YMCA
CHILDREN, YOUTH AND
FAMILY SERVICES, INC.**

Sarasota Family YMCA, Inc.

25 North School Avenue, Sarasota, Florida 34237-6001 (941) 366-3881 Fax: (941) 366-5658

**CHILDREN'S
SERVICES**

Primary Office
122 N. Lime Avenue
Sarasota, FL 34237
1-800-317-4800
(941) 963-2624

819 N. Mills, Suite E
Arcadia, FL 34266
(863) 895-2727

Community Care
and Service Center
of Charlotte County
10500 Toledo Blade Blvd.
Suite 97
Fort Charlotte, FL 39948
(941) 613-1422

HIPPY
2300 Josie Fox Drive
Sarasota, FL 34234
(941) 366-0096

HIPPY DeSoto
P.O. Box 2020
Arcadia, FL 34266
(863) 894-4737

**YOUTH & FAMILY
SERVICES**

Family Mgmt. Services
25 N. School Avenue
Sarasota, FL 34237
(941) 965-6996

Youth Shelter
1106 S. Briggis Avenue
Sarasota, FL 34237
(941) 965-7779

TRIAD (North)
Alternative Ed.
4409 Sawyer Road
Sarasota, FL 34235
(941) 361-6751

TRIAD (South)
Alternative Ed.
1190 Indian Hills Blvd.
Venice, FL 34293
(941) 486-3131

CYO Project
4409 Sawyer Road
Sarasota, FL 34235
(941) 923-5126

Transitional Living
1084 S. Briggis Avenue
Sarasota, FL 34237
(941) 965-3161

Character House
41 N. School Avenue
Sarasota, FL 34237
(941) 366-2525

**FOSTER CARE
SERVICES**

Sarasota County
Coalition for
Families & Children
4630 17th Street
Sarasota, FL 34235
(941) 371-4799

September 21, 2000

Honorable William E. Kennard, Chairman
Federal communications Commission
445 Twelfth Street, SW Suite 8-B201
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard,

As Director of the YMCA Youth Shelter, I am writing to inform you that we serve a large number of citizens that have a need for public payphones. Our services are geared toward 10 to 17 year olds and their families. In serving this population it is of the up most importance that they would have access to public payphones. For instance, if a child were out on the street and needed help they would more than likely use a public payphone to call 911 or our 24 hour number to summon help. Taking away access to public payphones is leaving our children without a means of getting help in a time of crisis.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphones. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

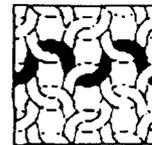
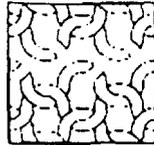
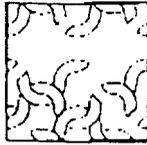
Chairman Kennard, please take whatever action is necessary to make sure public payphones are available for everyone.

Sincerely,

Carrie Phelps, Director
YMCA Youth Shelter

Cc: Congressman Dan Miller, Senator Bob Graham, Senator Connie Mack,
American Public Communications Council, Inc.





United
Family
Services

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S. W.
Washington, D. C, 20554
Fax: 336-854-0496

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Coordinator of United Family Services, we serve a large number of citizens that have a need for public payphones.

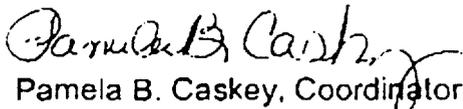
- Many low-income people
- Victims of domestic violence
- Crime Stoppers™ program
- Teens seeking drug counseling
- People away from home with no cell phone

I have a concern that more and more telephones companies are moving public payphones. *I have been advised that these payphones are not profitable due to low volume of calls but more importantly due to the cost of operation of the telephone.* It is my understanding that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones, will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,


Pamela B. Caskey, Coordinator
United Family Services

Cc:
Senator Aaron Plyler
Representative Max Melton
American Public Communications Council

Georgia Sheriffs' Association



Resolution

*SUPPORT FCC ACTION TO ENSURE WIDESPREAD DEPLOYMENT OF PAYPHONES;
and for other purposes.*

WHEREAS, Georgia Sheriffs' Executive Committee recommends the Georgia Sheriffs' Association support FCC action to make sure that payphone line rates are reasonably priced so payphones will be available for the public; and

WHEREAS, Sheriffs are the highest elected Law Enforcement Officer on the local level with the responsibility to provide for the safety of all citizens; and

WHEREAS, citizens rely on the availability of payphones for emergencies and for use away from home; and

WHEREAS, payphones are a critical lifeline service – the "last line of defense" for many low-income people; and

WHEREAS, today telephone companies are removing a significant number of payphones due to the increased use of wireless services; and

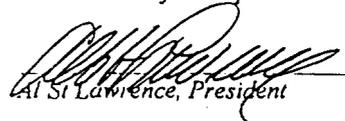
WHEREAS, citizens who cannot afford to have a phone in their home must have payphones available to access 911 emergency services; and

WHEREAS, citizens who are away from home and have no wireless service must have payphones available to access 911 emergency services; and

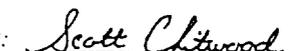
WHEREAS, Congress enacted Section 276 of the Telecommunications Act of 1996 "to promote the widespread deployment of payphone services to the benefit of the general public."

THEREFORE, BE IT RESOLVED the Georgia Sheriffs' Association urges the FCC to make sure payphone line rates are reasonably priced so payphones will be available for the public.

SIGNED:


Al St Lawrence, President

ATTESTED TO:


Scott Chitwood, Secretary-Treasurer

Durham Community Shelter For H.O.P.E.

P. O. Box 249
412 Liberty Street
Durham, NC 27702

House Of Positive Endings

Alvin Johnson
President

Spencer Bradford
Executive Director

Telephone (919) 688-2593
Fax (919) 688-7969

July 18, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S. W.
Washington, D. C. 20554

Re: CCB/CPD No. 00-1

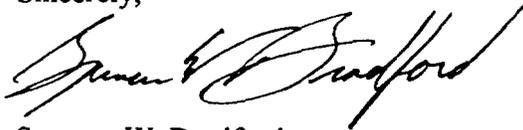
Dear Chairman Kennard,

As Director of Durham Community Shelter for H.O.P.E., I am concerned about the imminent danger many people would be faced with if payphones were not readily available. Payphones are the lifeline to the world for thousands of citizens in our city. Having access to a payphone is critical for the single mother (like dozens who stay at our shelter) who may have a sick child at home and needs to call the doctor and call work to say she will be late.

For someone who is homeless and without personal transportation, having access to a payphone serves as their connection to the world. The shelter has two payphones inside our facility for clients to make calls to potential employers, to schedule doctor appointments, to make contact with families and other sources of support, as well as to offer them a sense of dignity during their transitional period. These payphones are a necessity, not a luxury.

I strongly urge the FCC to make it possible for local phone companies to install and maintain reasonable rates so that more payphones will be available for the needy and underprivileged. Removing payphones throughout the cities and rural communities would be devastating. Please don't let it happen.

Sincerely,



Spencer W. Bradford
Executive Director



June 26, 2000

Rockingham County Chapter

3692 NC Hwy. 14
Reidsville, NC 27320
(336) 349-3434
(336) 349-3436 Fax

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S. W.
Washington, D. C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Executive Director of the Rockingham County Chapter of the American Red Cross, we serve a large number of citizens that have a need for public payphones. The following are examples of possible needs for payphones:

- **Many low-income people**
- **Victims of domestic violence**
- **Crime Stoppers™ programs**
- **Teens seeking drug counseling**
- **People away from home with no cell phone**
-

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to low volume of calls but more importantly due to the cost of operation of the telephone. It is my understanding that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

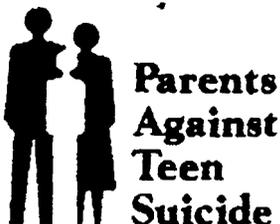
Sincerely,

A handwritten signature in cursive script that reads "Jana Nowell".

Jana Nowell
Executive Director



United Way



81 Main Street
P.O. Box 129
Clyde, NC 28721
828-627-1001
CRISIS CALLS ONLY
1-800-367-7287

*President &
Executive Director*
MR. FRED M. DAVIS

Chairman
MR. WILLIAM L. HOWELL

Vice Chairman
REV. RAY WILLETT

Secretary
MR. STEVE ELLER

Promotional Consultant
MR. LARRY CLARK

*Clinical & Training
Consultant*
MR. TOM SLAGLE

Member at Large
MR. C. W. HARDIN

August 4, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth St., S.W.
Washington, D.C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As President/Executive Director of Parents Against Teen Suicide, Inc. a non-profit, 501 © 3 organization operating a TEEN EDUCATION AND CRISIS HOTLINE serving North Carolina and the six surrounding states. We see and experience the importance of the public telephone system since our toll free 800 number is displayed in many telephone booths in the state where people of all ages have access to our service in obtaining help with drug abuse, domestic violence, school violence, and suicide. We are able to help many people who would not have access to the 800 number other than through a public telephone booth.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

Fred M. Davis
President/Executive Director



Friends For Life

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard;

As Executive Director of Alcohol and Drug Services, I am aware that we serve many clients that use public payphones as a ready resource to communicate. Many alcoholics and drug addicts have used their monetary resources to feed their addictions. They can no longer pay to have a phone in their home. To access our detoxification services they call us from pay phones and we must frequently return their calls to pay phones. Without access to payphones I am afraid they would not be able to make arrangements to enter treatment.

I am concerned that many telephone companies are removing public payphones. This may be based on costs, especially costs of the telephone lines.

I understand there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available. I firmly support this initiative.

Please take necessary action to make sure payphones remain readily available.

Sincerely,



Chuck Fortune, Ex. Dir.
Alcohol and Drug Services





**NORTH CAROLINA SHERIFFS' ASSOCIATION
LAW ENFORCEMENT OFFICERS AND STATE OFFICIALS
OF NORTH CAROLINA**



President
SHERIFF W. E. (BIM) SMITH
Lenoir County

1st Vice President
SHERIFF RICHARD D. HURLEY
Randolph County

2nd Vice President
SHERIFF EARL R. "MOOSE" BUTT
Cumberland County

Chairman Executive Committee
SHERIFF ALBERT L. HARRIS
Dare County

Secretary-Treasurer
SHERIFF WAYNE V. GAY
Wilson County

Telephone (919) 783-8899 • Fax (919) 783-1272
E-mail nca@ncsheriffs.net

Executive Director
DONNA MAYNARD

Mail Address: P. O. Box 2717 • Raleigh, N. C. 27602

Cumberland Bldg. • Suite 208 • 3739 National Drive • Raleigh, N. C. 27612

Web Page Address: nca.ncsheriffs.org

NORTH CAROLINA SHERIFFS' ASSOCIATION

RESOLUTION

**NORTH CAROLINA SHERIFFS' ASSOCIATION
SUPPORTS FCC ACTION TO ENSURE
WIDESPREAD DEPLOYMENT OF PAY TELEPHONES**

WHEREAS, The North Carolina Sheriffs' Association recommends that the Sheriffs support FCC action to make sure that pay telephones will remain available for the public, and

WHEREAS, Sheriffs are the highest elected Law Enforcement Officer on the local level with the responsibility to provide for the safety of all the citizens, and

WHEREAS, citizens rely on the availability of pay telephones for emergencies and for use away from home, and

WHEREAS, pay telephones are a critical lifeline service-the "last line of defense" for many low-income people, and

WHEREAS, today telephone companies are removing a significant number of payphones due to the increased use of wireless services, and

WHEREAS, citizens who cannot afford to have a phone in their home must have pay telephones available to access 911 emergency services, and

WHEREAS, citizens who are away from home and have no wireless service must have pay telephones available to access 911 emergency services, and

WHEREAS, Congress enacted Section 276 of the Telecommunications Act of 1996 "to promote the widespread deployment of pay telephone services to the benefit of the general public."

THEREFORE, BE IT RESOLVED the North Carolina Sheriffs' Association urges the FCC to make sure pay telephones will be available for the general public.

Adopted at a meeting of the General Membership on
this 26th day of July, 2000, in Asheville, North Carolina.



Crime Victim Services

Court Advocacy

Juvenile, Misdemeanor, & Felony

- Notification of Hearings
- Attend Hearings
- Victim Impact Statements

Domestic Violence

Support 24 Hours

1-877-CRISIS-1

PUTNAM County



Rape Crisis

Support 24 Hours

1-877-STOP-RAPE

ALLEN, AUGLAIZE, HARDIN,
MERCER, PUTNAM, &
VAN WERT Counties



Money Assistance

- Restitution • Victim Compensation
- Emergencies • Medical Bills

Victim Ministry



Practical & Spiritual Support

Victim Impact Panels

Share your story to make a difference

ALLEN,
HANGCOCK, &
PUTNAM Counties

Victim Offender Mediation

Ask Questions Express Feelings



November 15, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW, Suite 8-B201
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Executive Director of Crime Victim Services, which has services in 10 counties in West Central Ohio, we serve a large number of citizens that have a need for public payphones to reach our crisis lines. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once – they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

David Voth
Executive Director, Crime Victim Services

cc: Senator Mike DeWine
Senator George Voinovich
Representative Paul Gillmor
Representative Mike Oxley
American Public Communications Council, Inc. fax (703) 385-5301

ALLEN County • 116 W North St. Lima, Ohio 45801 • Phone: 419-222-8666 • Fax: 419-227-7478 • Toll Free: 1-877-867-7273 • E-mail: vic1m@wcoill.com
PUTNAM County • 338 E Third Street, Ottawa, Ohio 45875 • Phone: 419-523-1111 • Fax: 419-523-3900 • Toll Free: 1-877-274-7471 • E-mail: cvs@wcoill.com

*With Friends
Youth Crisis Shelter*

July 27, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard:

As Executive Director of *With Friends Youth Crisis Shelter*, we serve a large number of citizens that have a need for public payphones. The shelter provides emergency shelter to teens that are runaway, abused, neglected, throwaway, and at risk seeking a safe refuge.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to low volume of calls, but more importantly, due to the cost of operation of the telephone. It is my understanding that a large component of the cost incurred by the payphones provides is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone line rates are reasonably proceed so more payphones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,



Patricia A. Krikorian, J.D., C.C.S.W.
Executive Director

Don't be alone when you can be With Friends

601 N
P. O.
Belm
(704)
FAX:

EXECUTIVE DIRECTOR
Dr. P

BOARD CHAIRMAN
Bill E

BOARD MEMBERS
Phillip
Tuga
Gale
Doro
Jame
Jame
Sen.
Mari
Sen.
Sand
Cap.
Dr. Y
Steph
Mel
Dene
Bren
Jame
Rev.
Cole



Families First^{INC.}

Committed To Serving Victims Of Domestic Violence And Sexual Assault

July 20, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard:

I am the Director of Families First, Inc. which serves a large number of citizens that have the need for public payphones. We serve victims of domestic violence and sexual assault. Our program is located in a very rural county in North Carolina. Many of the residents in our county do not have a working telephone in their home. Due to the low income average, they also cannot afford cellular service. They often must escape a potentially deadly situation and have no other options than going to a public payphone to call for help. Without these payphone their lifelines are very literally removed.

I have been informed that the reason some payphones are being removed is because of the lack of profitability. I have been advised that not only the low volume of calls but also the cost of operation of the telephone is the reason for removal. It has been explained to me that a large component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure payphone rates are reasonably priced so more payphones will be available to the public. I would very much like to see that this initiative is passed so the victims which we serve will have access to one of the payphones when they need it.

Chairman Kennard, I cannot stress the importance of these phone being available to these victims of violence. Please take whatever action is necessary to make sure payphones are there when these victims need them.

Sincerely,

Vickie S. Pait
Executive Director

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW Suite 8-B201
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard,

As representative of Teen Challenge International, USA, we serve thousands of citizens that have a need for public payphones. In our organization the pay phones provide our clients with the opportunity to stay in touch with their home and families. Many of them come without phone cards and make many collect phone calls from the pay phones at or near our centers. These phones are a necessity in the lives of our clients. Many of them are long distances from home and the average length of our program is 12-18 months. For most here is a therapeutic need for them to stay in touch, mend bridges that have been broken, and strengthen their relationships at home.

I have a concern that more and more telephones companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably price so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,

Cc: Congressman Roy Blunt, 7th district
Senator Christopher Bond
Senator John Ashcroft

American Public Communications Council, Inc./Kara Delahunt, Fax: 202-659-8287



November 10, 2000

The Crisis Care Line / House of Transitions

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW, Suite 8-B201
Washington, DC 20554

Rev. Edward Beck
Clergy

Nancy Blanke
C.A.C. - Community
Action Commission

Judith M. Comer
Catholic School

Kim Cross
VW City Police Dept.

Barb Early
Dept. of Human Serv.

Daryl Edge
Ohio Highway Patrol

Daniene Fisher
County Tax Map Office

Paul Harniss
State Commonwealth
for Boys

Susie Hulse
Thomas Edison School

Judy Kalogerou
Van Wert Co. Hospital

Sharon Kerns
Van Wert Co. Hospital

Kent McMillen
Crime Victims Services

Eddie Norris
Director, YWCA

Kathy Taylor
Van Wert High School

Cindy Tippie
CASA / Just for Kids

Eva Yarger, Attorney cc:
Young Taylor Steele & Yarger

Executive Director
Kathy Boaz

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Executive Director of the Crisis Care Line House of Transitions located in Van Wert, Ohio, we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once - they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication. Our agency provides temporary emergency shelter to victims of domestic violence. We provide a 24 hour hotline to those in our community and surrounding counties as a referral service and crisis intervention line. Many of our callers have called our hotline within emergency situations by using pay phones.

I am concerned about the removal of public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and operational cost of the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

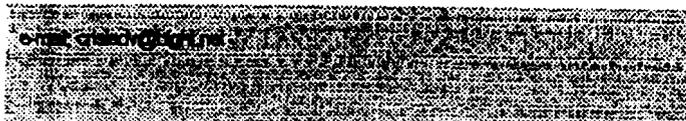
Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

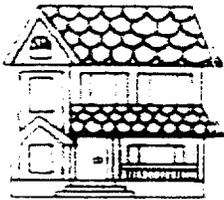
Sincerely,

Kathy Boaz

Kathy Boaz
Director, Crisis Care Line

cc: Senator Mike DeWine
Senator George Voinovich
Representative Paul Gillmor
American Public Communications Council, Inc. fax (703) 385-5301





DOMESTIC ABUSE FAMILY SHELTER, INC.

P.O. Box 273
Laurel, MS 39441-0273
601-428-8821

P.O. Box 1504
Hattiesburg, MS 39403-1504
601-582-2102

24-HOUR CRISIS LINE 1-800-649-1092
Business Office 601-428-1707

September 29, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S. W.
Washington, D.C. 20554

RE: CCB/CPD No. 00-01, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard,

As Director of The Domestic Abuse Family Shelter, we serve victims of domestic violence in an 11-county area. Victims who are running for their lives often have no other way of communicating to law enforcement or to the shelters except by pay-phones. Public access to pay phones really is a matter of life or death.

I have concerns that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. In my area, I have not seen a dwindling of calls from pay phones on our crisis line - they come in every day here and in all the shelter programs across the state. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand that there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so that more payphones will be available to the public. It is my desire, not to mention the people we serve, that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone. Thank you for your consideration.

Sincerely,

Becky Sims
Director

c.c. Commissioner Susan Ness
Commissioner Harold W. Furchtgott-Roth
Commissioner Michael K. Powell
Commissioner Gloria Tristani
American Public Communications Council, Inc./Tara West
Senator John Lott
Senator Bill Cochran
Congressman Ronnie Shows



United Way

A United Way Agency



CITIZENS' UTILITY BOARD

• 16 N. Carroll St., Suite 300 • Madison, WI 53703 • (608) 251-3322 • FAX (608) 251-7609 •

May 8, 2000

William E. Kennard
Chairman
Federal Communications Commission
The Portals
445 12th Street, SW
Washington, DC 20554

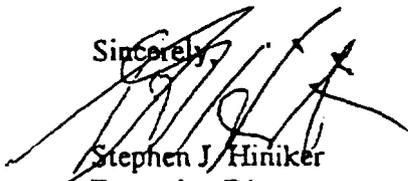
Dear Chairman Kennard:

As Executive Director of the Wisconsin Citizens' Utility Board, I urge the Federal Communications Commission to deny the petition for a stay and review of the Wisconsin Payphone Order filed by the RBOC's and GTE.

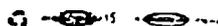
Many of Wisconsin's public school, libraries, parks and rural communities are dependent on the services of a payphone. In the past months, several hundred payphones have been removed from these areas because it was no longer economical, due to rising line charges, for the independent payphone provider. Here within lies our problem, these phones are essential to those consumers that do not have the means to purchase cell phones or even have a telephone in their home.

With the implementation of the New Services Test, we hope to see an end to the removal of public payphones. To deny the petition for a stay and review will ultimately benefit the Wisconsin consumer.

Sincerely,



Stephen J. Hiniker
Executive Director



FAIRVIEW BEACH GROCERY

June 23, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

RE: CCB/CPD No. 00-1

Dear Chairman Kennard,

As Owners of the Fairview Beach Grocery, we serve a large number of senior citizens that have a need for public pay phones. We recently had our pay phone removed because "it didn't generate enough revenue and was too costly to keep".

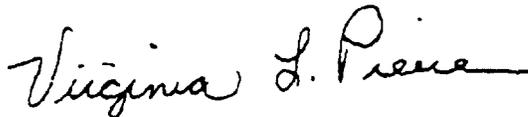
We are concerned that more & more telephone companies are removing public pay phones because they are not profitable, but more importantly due to the cost of operation of the phone. I assume a large part of the cost incurred by the pay phone providers is the cost of the telephone line.

I understand there is a proceeding (CCB/CPD No. 00-1) before the FCC to make sure pay phone line rates are reasonably priced so more pay phones will be available to the public. It is my desire that this initiative be passed so that the citizens we serve will have a pay phone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure pay phones are available for everyone.

Sincerely,

Art & Virginia Pierce
Owners



C: Senator Charles S. Robb
Senator John W. Warner
Supervisor Jim Howard
American Public Communications Council

C:\jpp\pr 62100

6072 Riverflow Drive

King George, VA 22485

540-775-5985



5776 St. Augustine Road
Jacksonville, FL 32207-9046
(904) 448-4700
Fax (904) 448-4717

50 Years Providing Solutions...
When Children & Families Need Them Most

November 20, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW, Suite 8-B201
Washington, DC 20554

Re: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As the Executive Director of Child Guidance Center, we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that can help. Those seeking assistance may only try once. *They must be able to contact that lifeline.* If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have concerns that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphones. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphones line rates are reasonably priced so more payphones will be available to the public. It is my desire that those initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone. With over 90% of our clients at the poverty level, pay phones are essential. Thank you for your consideration.

Respectfully,

Veronica W. Valentine, Ed.D.
Executive Director

/kdi



www.childguidancecenter.org



Child Abuse Prevention Coalition

Of Montgomery County/Radford

(CAPCo)

125 Arrowhead Trail, Christiansburg, VA 24073

phone: 540-381-8310 fax: 540-381-8313

The Child Abuse Prevention Coalition is a Partner Agency of United Way

September 14, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW Suite 8-B201
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Director of the Child Abuse Prevention Coalition of Montgomery County & Radford we serve a large number of citizens that have a need for public payphones. Many low-income people do not have a phone in their homes and must rely on payphones. People, whether adults or children, who must leave their homes under emergency circumstances, such as threat of bodily harm, must have access to phones to summon help. Public pay phones have always been conveniently accessible in emergency situations.

I have a concern that more and more telephone companies are removing public payphones because they are not profitable due to a dwindling number of local calls and the cost of operating the pay phone. Please remember that not everyone has a cell phone, or even a home phone.

I understand that there are three proceedings before the FCC to make sure payphone line rates are reasonable priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that all citizens will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to keep payphones available to everyone.

Sincerely,


Nancy Moore, Executive Director

Cc: Congressman Rich Boucher, 9th District, Senator John Warner, Senator Charles Robb, American Public Communications council, Inc./fax: 202-659-8287 attn: Tara West

AGAINST ABUSE, INC.

P.O. Box 10733
Casa Grande, Arizona 85230-0733
(520) 836-1239
Fax (520) 836-7757

November 9, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street, SW, Suite 8-B201
Washington, DC 20554

RE: CCB/CPD No. 00-1, CCB/CPD No. 99-27, CCB/CPD No. 99-35

Dear Chairman Kennard:

As Director of Against Abuse, Inc., we serve a large number of citizens that have a need for public payphones. When a member of our community is in trouble and reaches out for help, there must be an avenue by which to reach those in the community that CAN help. Those seeking assistance may only try once - they must be able to contact that lifeline. If there is no phone in the home, or no comfort level for calling from home, payphones may be their only means of communication.

I have a concern that more and more telephone companies are removing public payphones. I have been advised that these payphones are not profitable due to a dwindling number of local calls and the cost of operating the payphone. It is my understanding that the largest component of the cost incurred by the payphone providers is the cost of the telephone line.

I understand there are three proceedings before the FCC to make sure payphone line rates are reasonably priced so more payphones will be available to the public. It is my desire that these initiatives be passed so that the citizens we serve will have a payphone when they need one.

Chairman Kennard, please take whatever action is necessary to make sure payphones are available for everyone.

Sincerely,


Pat Griffen
Executive Director

cc: Senator Jon Kyl
Senator John McCain
Representative J. D. Hayworth
American Public Communications Council, Inc. fax (703) 385-5301

Administration
Outpatient Counseling

La Casa de Paz
La Casita de Paz - Casa Grande
La Casita de Paz - Apache Junction

Big Brothers Big Sisters
Teen Pregnancy Prevention Program
Tobacco Cessation Program

RURAL HOUSING, INC.

June 20, 2000

Honorable William E. Kennard, Chairman
Federal Communications Commission
445 Twelfth Street S.W.
Washington, D. C. 20554

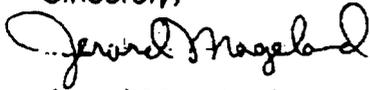
Dear Mr. Kennard:

It has been brought to my attention that many of the public pay phones are being removed. We are a small non-profit agency that assists low-income families in the rural areas (cities under the population of 10,000) in Wisconsin.

Many of our clients are unable to afford phones and rely on use of public phones to make all their calls (be it an emergency, business, or pleasure). Some of these families must walk to make their phone calls. This could be a problem for the elderly and handicapped persons in rural areas and in larger communities.

I feel that there is a real need for payphones and would be a real burden to everyone, anywhere, if they are removed or made less accessible to the public.

Sincerely,

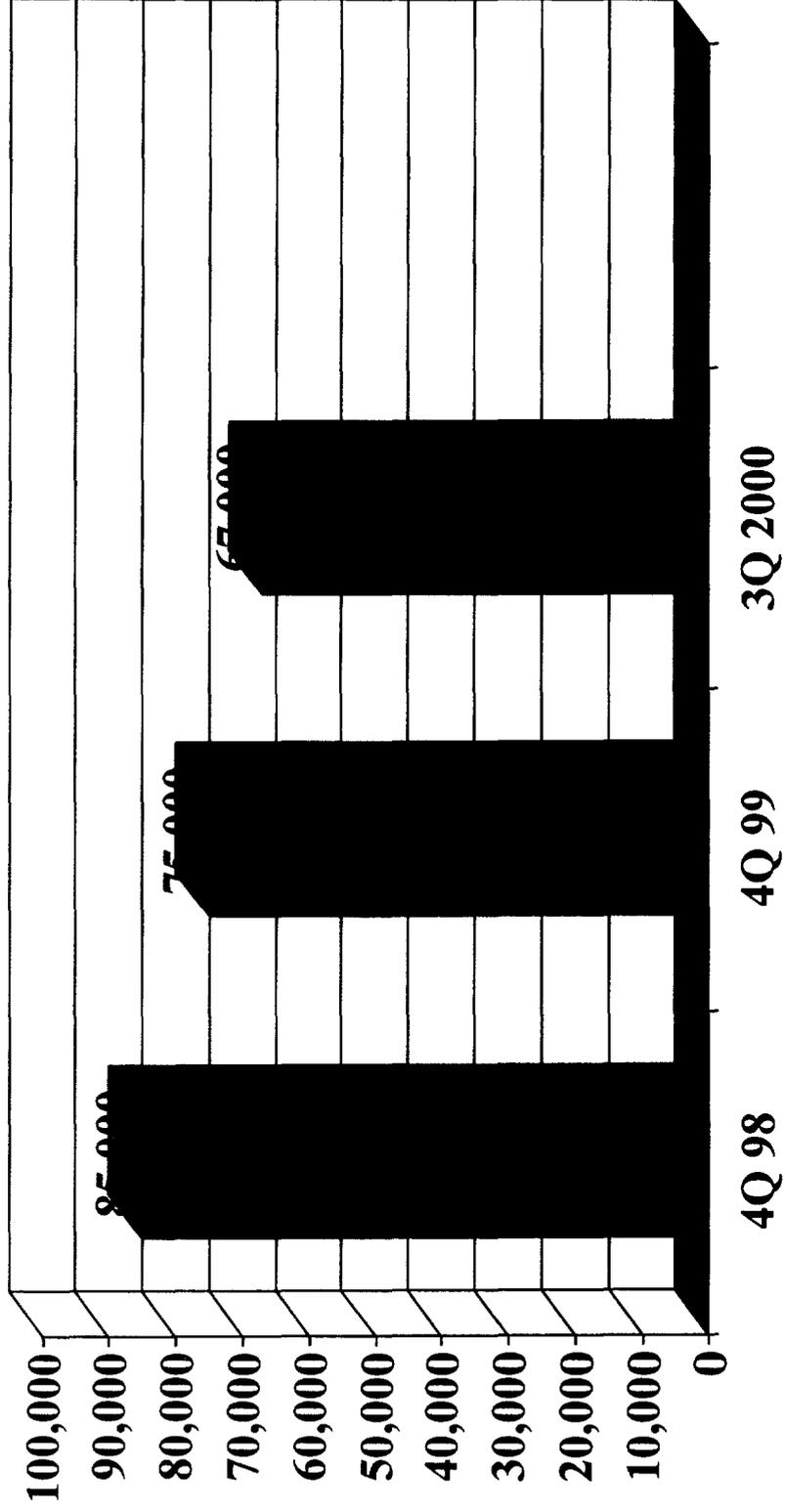


Jerard Mageland
Housing Specialist
Rural Housing, Inc

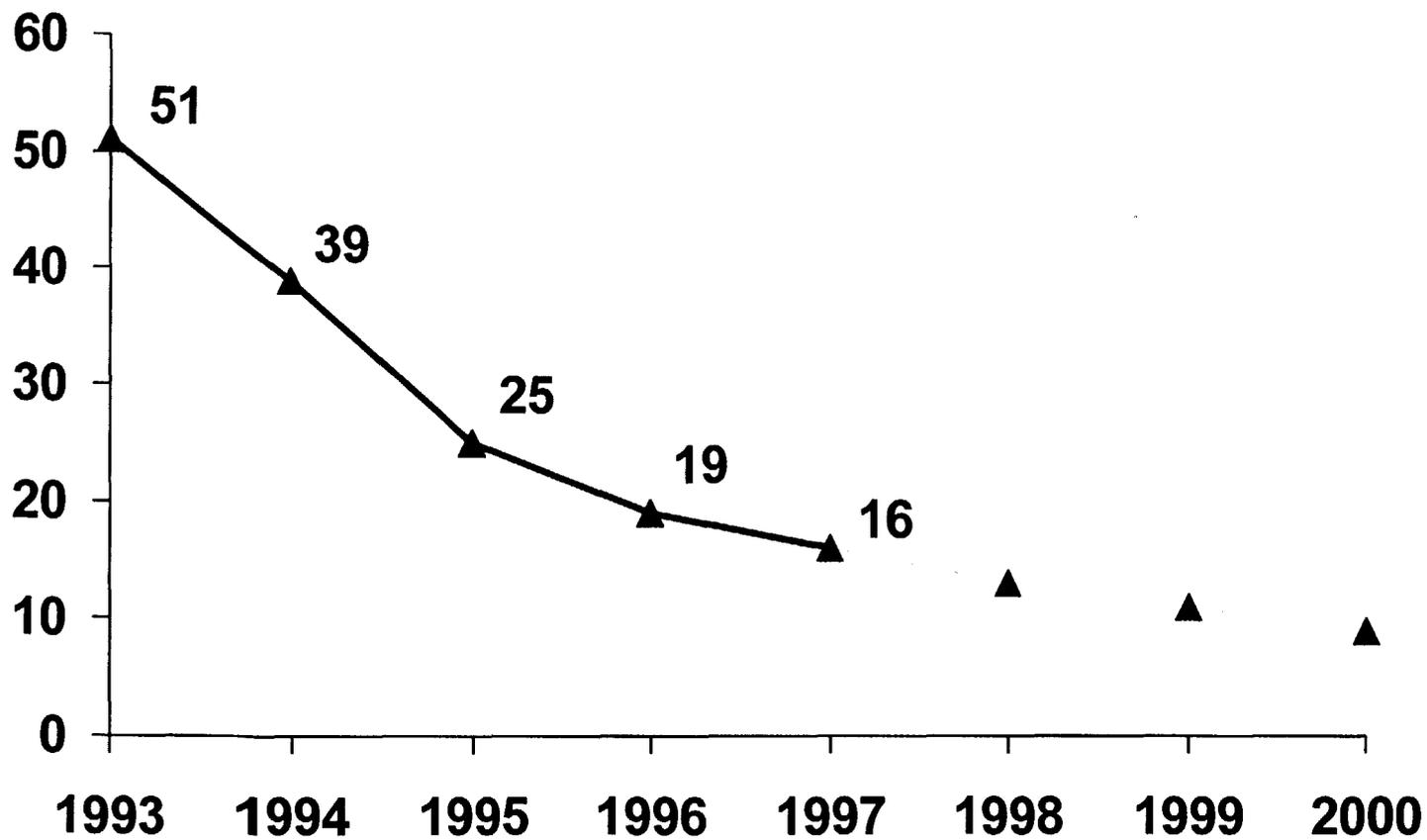
CC: Wisconsin Pay Telephone Association
CC: Terry M. Musser, State Representative, 92nd Assembly Dist.

4506 Regent Street Madison, WI 53705 (608) 238-3448

Davel's Payphone Base



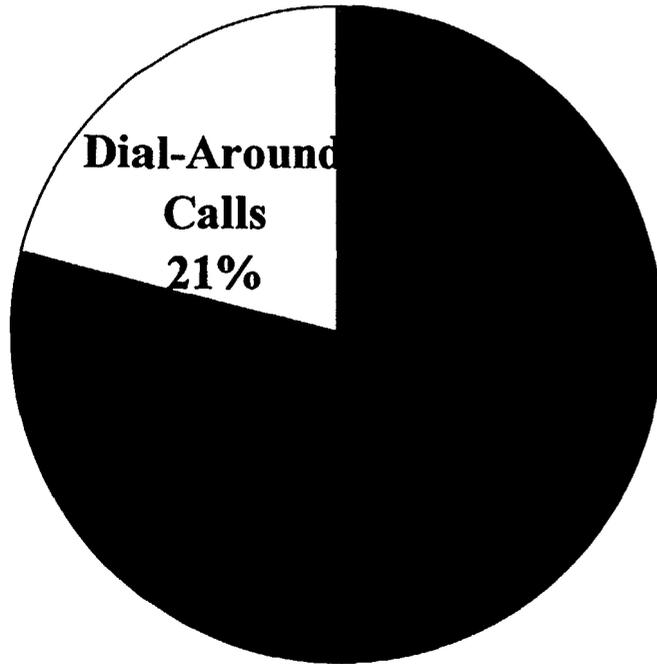
Dramatic Decline in “0+” Calling From Payphones (Calls Per Payphone Per Month)



Source: Frost & Sullivan

Composition of Independent Payphone Traffic

1996



1999 - 2000



Source: Independent Payphone Surveys