RECEIVED

DEC 21 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% FOCs Rec Within 5 Hours - UNE Loop (1-49) - LEX	5-04	L	L	M	OK	B	97.4%	95.0%	(2.40)	Yes	99.1%	95.0%	(4.12)	Yes	98.4%	95.0%	2.00	No	Y	HIT
% FOCs Rec Within 48 Hours - UNE Loop (50+) - LEX	5-05	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Switch Ports - LEX	5-06	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - LEX	5-07	L	L	M	OK	B	90.9%	95.0%	4.09	No	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- LEX	5-08	L	L	M	OK	B	100.0%	95.0%	(5.00)	Base<10	93.8%	95.0%	1.25	Yes	75.0%	95.0%	2.00	No	Y	-
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - LEX	5-09	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - LEX	5-10	L	L	M	OK	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	0.0%	95.0%	95.00	Base<10	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - LEX	5-11	L	L	M	OK	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	0.00	Yes	Y	-
% FOCs Rec Within 48 Hours - INP Comp Bus (20-50 lines) - LEX	5-12	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - LEX	5-13	L	L	M	OK	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	0.00	Base<10	Y	-
% FOCs Rec Projects Negotiated - LEX	5-14	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Yes	Y	-
% FOCs Rec Within 5 Hours - Residence and Simple Business - EDI	5-15	L	L	M	OK	B	99.4%	95.0%	(4.44)	Yes	99.5%	95.0%	(4.51)	Yes	99.7%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - EDI	5-16	L	L	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - EDI	5-17	L	L	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - UNE Loop (1-49) - EDI	5-18	L	L	M	OK	B	95.4%	95.0%	(0.37)	Yes	98.0%	95.0%	(3.05)	Yes	98.9%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 48 Hours - UNE Loop (50+) - EDI	5-19	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Switch Ports - EDI	5-20	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - EDI	5-21	L	L	M	OK	B	88.1%	95.0%	6.86	No	95.9%	95.0%	(0.89)	Yes	100.0%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- EDI	5-22	L	L	M	OK	B	89.8%	95.0%	5.19	No	93.7%	95.0%	1.29	Yes	95.5%	95.0%	2.00	No	Y	MISS
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - EDI	5-23	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - EDI	5-24	L	L	M	OK	B	100.0%	95.0%	(5.00)	Base<10	66.7%	95.0%	28.33	Base<10	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - EDI	5-25	L	L	M	OK	B	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Base<10	Y	HIT
% FOCs Rec Within 48 Hours - LNP Comp Bus (20-50 lines) - EDI	5-26	L	L	M	OK	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - EDI	5-27	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Projects Negotiated - EDI	5-28	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 24 Hours - Residence and Simple Business - Man	5-29	L	L	M	OK	B	97.5%	94.0%	(3.48)	Yes	99.4%	94.0%	(5.36)	Yes	99.2%	94.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - Man	5-30	L	L	M	OK	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Base<10	Y	-
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - Man	5-31	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - UNE Loop (1-49) - Man	5-32	L	L	M	OK	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Base<10	Y	-
% FOCs Rec Within 48 Hours - UNE Loop (50+) - Man	5-33	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - Switch Ports - Man	5-34	L	L	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - MAN	5-35	L	L	M	OK	B	n/a	94.0%	n/a	-	50.0%	94.0%	44.00	Base<10	66.7%	94.0%	27.33	Base<10	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- MAN	5-36	L	L	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - MAN	5-37	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - MAN	5-38	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - MAN	5-39	L	L	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	0.0%	94.0%	94.00	Base<10	Y	-
% FOCs Rec Within 48 Hours - LNP Comp Bus (20-50 lines) - MAN	5-40	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - MAN	5-41	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Projects Negotiated - MAN	5-42	L	L	M	OK	B	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - xDSL-capable Loops - LEX (1-20 Loops)	5 1-01	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	94.7%	95.0%	2.00	No	Y	-
% FOCs Rec Within 14 Hours - xDSL-capable Loops - LEX (Over 20 Loops)	5 1-02	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - Line Sharing - LEX (1-49 Loops)	5 1-03	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 14 Hours - Line Sharing - LEX (Over 49 Loops)	5 1-04	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - xDSL-capable Loops - EDI (1-20 Loops)	5 1-05	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	96.6%	95.0%	2.00	No	Y	-
% FOCs Rec Within 14 Hours - xDSL-capable Loops - EDI (Over 20 Loops)	5 1-06	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours -Line Sharing - EDI (1-49 Loops)	5 1-07	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 14 Hours - Line Sharing - EDI (Over 49 Loops)	5 1-08	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - xDSL-capable Loops - Manual (1-49 Loops)	5 1-09	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 48 Hours - xDSL-capable Loops - Manual (Over 49 Loops)	5 1-10	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - Line Sharing - Manual (1-49 Loops)	5 1-11	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - Line Sharing - Manual (Over 49 Loops)	5 1-12	L	L	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6-01	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	0.1		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	0.3		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6-03	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	2.4		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6-04	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	4.2		n/a	-	-	-
Average Time to Return FOC (Hours) - Manually Rec's and FOC's via FAX	6-05	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	10.9		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6 1-01	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	0.5		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6 1-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	1.0		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6 1-03	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	8.2		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6 1-04	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	9.6		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Manually Rec's and FOC's via FAX	6 1-05	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	11.4		n/a	-	-	-
% Mech Completions Returned Within One Day - LEX	7 1-01	L	L	L	OK	B	98.2%	97.0%	0.00	Yes	99.1%	97.0%	0.00	Yes	96.0%	97.0%	2.00	No	N	HIT
% Mech Completions Returned Within One Day - EDI	7 1-02	L	L	L	OK	B	97.0%	97.0%	2.00	No	97.7%	97.0%	0.00	Yes	98.0%	97.0%	0.00	Yes	N	HIT
Percent Rejects - LEX	9-01	-	-	-	OK	-	36.6%		n/a	-	41.3%		n/a	-	41.7%		n/a	-		
Percent Rejects - EDI	9-02	-	-	-	OK	-	36.9%		n/a	-	36.4%		n/a	-	47.0%		n/a	-		
% Mech Rejects Rtd within One Hour of Receipt in LASR - LEX	10-01	L	L	-	OK	B	100.0%	97.0%	(3.00)	Yes	99.1%	97.0%	(2.07)	Yes	99.2%	97.0%	(2.20)	Yes	Y	HIT

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% Mech Rejects Retd within One Hour of Receipt in LASR - EDI	10-02	L	L	-	OK	B	98.7%	97.0%	(1.74)	Yes	98.4%	97.0%	(1.43)	Yes	99.7%	97.0%	(2.73)	Yes	Y	HIT
% Manual Rejects Recd Electronically and Retd Within Five Hours	10 1-01	L	L	-	OK	B	87.0%	97.0%	2.00	No	98.1%	97.0%	0.00	Yes	98.9%	97.0%	0.00	Yes	N	HIT
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Jeopardies Prev Called	10 2-01	-	-	-	OK	-	n/a		n/a	-	2.8%		n/a	-	3.9%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Facilities Jeopardies	10 2-02	-	-	-	OK	-	n/a		n/a	-	2.1%		n/a	-	2.1%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Other SWBT Caused Je	10 2-03	-	-	-	OK	-	n/a		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - CLEC/EU Caused Jeopa	10 2-04	-	-	-	OK	-	n/a		n/a	-	1.7%		n/a	-	2.2%		n/a	-	-	-
Mean Time to Return Mechanized Rejects (Hours) - LEX	11-01	-	-	-	OK	-	0.02		n/a	-	0.06		n/a	-	0.06		n/a	-	-	-
Mean Time to Return Mechanized Rejects (Hours) - EDI	11-02	-	-	-	OK	-	0.25		n/a	-	0.69		n/a	-	0.21		n/a	-	-	-
Mean Time to Return Manual Rejects Recd via LEX or EDI	11 1-01	-	-	-	OK	B	5.4	6.0	0.00	Yes	3.2	6.0	0.00	Yes	2.3	6.0	0.00	Yes	N	HIT
Ave SWB-caused Jeopardy Notification Interval - Jeopardies Prev Called Rejects	11 2-01	-	-	-	OK	-	n/a		n/a	-	0.7		n/a	-	1.0		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - Facilities Jeopardies	11 2-02	-	-	-	OK	-	n/a		n/a	-	0.6		n/a	-	0.7		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - Other SWBT Caused Jeopardies	11 2-03	-	-	-	OK	-	n/a		n/a	-	0.0		n/a	-	n/a		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - CLEC/EU Caused Jeopardies	11 2-04	-	-	-	OK	-	n/a		n/a	-	1.3		n/a	-	0.9		n/a	-	-	-
Mechanized Provisioning Accuracy	12-01	L	L	-	OK	P	99.3%	93.5%	(24.69)	Yes	98.7%	92.4%	(21.50)	Yes	98.2%	93.5%	(15.37)	Yes	-	HIT
Order Process % Flow Through - EASE	13-01	L	L	H	OK	P	99.2%	90.8%	(21.43)	Yes	99.1%	89.8%	(22.30)	Yes	99.4%	88.7%	(24.25)	Yes	-	HIT
Order Process % Flow Through - LEX	13-02	L	L	H	OK	P	96.1%	90.8%	(18.45)	Yes	90.0%	89.8%	(0.50)	Yes	90.9%	88.7%	(3.43)	Yes	-	HIT
Order Process % Flow Through (Through SORD Distribution) - LEX - Resale POTS	13-02.1	-	-	-	OK	-	57.8%		n/a	-	77.8%		n/a	-	88.8%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE With and	13-02.2	-	-	-	OK	-	78.7%		n/a	-	81.6%		n/a	-	74.6%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE Combos	13-02.3	-	-	-	OK	-	96.8%		n/a	-	90.7%		n/a	-	92.0%		n/a	-	-	-
Order Process % Flow Through - EDI	13-03	L	L	H	OK	P	95.0%	90.8%	(6.65)	Yes	92.0%	89.8%	(3.10)	Yes	95.0%	88.7%	(5.70)	Yes	-	HIT
Order Process % Flow Through (Through SORD Distribution) - EDI - Resale POTS	13-03.1	-	-	-	OK	-	98.1%		n/a	-	98.3%		n/a	-	98.7%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE With and	13-03.2	-	-	-	OK	-	92.2%		n/a	-	86.8%		n/a	-	88.2%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE Combos	13-03.3	-	-	-	OK	-	0.0%		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-	-
Overall % LSR Process Flow Through - EASE	13 1-01	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	97.3%		n/a	-	-	-
Overall % LSR Process Flow Through - LEX	13 1-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	36.1%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - Resale P	13 1-02.1	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	53.3%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE Wit	13 1-02.2	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	38.0%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE Co	13 1-02.3	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	35.2%		n/a	-	-	-
Overall % LSR Process Flow Through - EDI	13 1-03	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	28.2%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - Resale P	13 1-03.1	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	53.5%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE Wit	13 1-03.2	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	2.3%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE Co	13 1-03.3	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	100.0%		n/a	-	-	-
Billing Accuracy - CRIS Usage Bill Audit	14-01	-	-	-	CO	P	0.00%	0.05%	(0.96)	Yes	0.00%	0.04%	(0.86)	Yes	0.00%	0.08%	(1.15)	Yes	-	HIT
Billing Accuracy - CABS Usage Bill Audit	14-02	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	-	HIT
Billing Accuracy - CRIS Bill Audit	14-03	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	-	HIT
% of Accurate and Complete Formatted Mech Bills	15-01	L	L	-	OK	B	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	Y	HIT
% of Billing Records Transmitted Correctly	16-01	L	L	-	CO	B	0.05%	0.10%	(0.70)	Yes	0.00%	0.05%	(0.96)	Yes	0.00%	0.04%	(0.86)	Yes	Y	HIT
Billing Completeness	17-01	L	L	-	CO	P	99.04%	0.00%	0.00	Yes	99.92%	0.00%	0.00	Yes	95.20%	0.00%	0.00	Yes	-	HIT
Billing Timeliness	18-01	L	L	M	OK	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	Y	HIT
Daily Usage Feed Timeliness	19-01	-	-	-	CO	B	0.00%	0.00%	0.00	Base<10	0.00%	0.00%	0.00	Base<10	0.00%	0.00%	0.00	Base<10	N	-
LSC Grade of Service (GOS) - Dallas	22-01	-	-	-	CO	P	94.7%	92.8%	(10.15)	Yes	97.7%	94.3%	(21.11)	Yes	97.9%	90.2%	(33.20)	Yes	-	HIT
LSC Grade of Service (GOS) - Alliance	22-02	-	-	-	CO	P	94.7%	92.8%	(19.34)	Yes	96.7%	94.3%	(29.16)	Yes	97.1%	90.2%	(40.76)	Yes	-	HIT
LSC Grade of Service (GOS) - Gateway	22-03	-	-	-	CO	P	n/a	1.3%	n/a	-	n/a	2.6%	n/a	-	0.0%	2.5%	(33.36)	Yes	-	-
% Busy in the LSC - Dallas	23-01	-	-	-	CO	P	0.0%	1.3%	(16.32)	Yes	0.0%	2.6%	(23.88)	Yes	0.0%	2.5%	(20.52)	Yes	-	HIT
% Busy in the LSC - Alliance	23-02	-	-	-	CO	P	0.2%	1.3%	(27.15)	Yes	0.0%	2.6%	(47.29)	Yes	0.0%	2.5%	(28.18)	Yes	-	HIT
% Busy in the LSC - Gateway	23-03	-	-	-	CO	P	n/a	92.8%	n/a	-	n/a	94.3%	n/a	-	98.0%	90.2%	(54.70)	Yes	-	-
LOC Grade of Service - Maintenance	25-01	-	-	-	CO	P	79.7%	80.0%	2.09	No	85.9%	69.7%	(110.04)	Yes	74.9%	61.6%	(82.16)	Yes	-	HIT
LOC Grade of Service - Provisioning-DSL	25-02	-	-	-	CO	B	94.9%	90.0%	(4.85)	Yes	97.2%	90.0%	(7.22)	Yes	99.4%	90.0%	(9.39)	Yes	Y	HIT
LOC Grade of Service - Provisioning-Other	25-03	-	-	-	CO	B	98.8%	90.0%	(8.76)	Yes	98.9%	90.0%	(8.92)	Yes	97.2%	90.0%	(7.24)	Yes	Y	HIT
% Busy in the LOC - Maintenance	26-01	-	-	-	CO	P	0.0%	0.3%	(15.95)	Yes	0.0%	0.5%	(22.14)	Yes	0.0%	0.6%	(25.56)	Yes	-	HIT
% Busy in the LOC - Provisioning-DSL	26-02	-	-	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	Y	HIT
% Busy in the LOC - Provisioning-Other	26-03	-	-	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.97)	Yes	Y	HIT
Mean Install Interval-Field Work-Res	27-01	H	H	H	OK	P	2.4	2.8	(3.35)	Yes	2.5	2.8	(1.98)	Yes	2.5	3.1	(3.34)	Yes	-	HIT
Mean Install Interval-Field Work-Bus	27-02	H	H	H	OK	P	2.1	3.9	(2.06)	Yes	2.4	3.2	(1.57)	Yes	3.0	3.5	(0.74)	Yes	-	HIT
Mean Install Interval-No Field Work-Res	27-03	H	H	H	OK	P	0.04	0.71	(17.96)	Yes	0.08	0.69	(16.75)	Yes	0.04	0.76	(20.09)	Yes	-	HIT
Mean Install Interval-No Field Work-Bus	27-04	H	H	H	OK	P	0.06	0.73	(5.03)	Yes	0.19	0.93	(6.28)	Yes	0.10	1.00	(4.06)	Yes	-	HIT
Mean Install Interval-Field Work-UNEs	27-05	H	H	H	OK	P	2.8	3.1	(0.42)	Yes	2.7	2.9	(0.46)	Yes	3.3	3.2	0.30	Yes	-	HIT
Mean Install Interval-No Field Work- UNEs	27-06	H	H	H	OK	P	0.67	0.71	(0.41)	Yes	0.34	0.73	(3.37)	Yes	0.24	0.79	(4.55)	Yes	-	HIT
% Install within Customer Requested Due Date-Field Work-Res	28-01	-	-	-	OK	P	95.3%	90.3%	(4.52)	Yes	94.4%	90.5%	(3.60)	Yes	93.7%	87.2%	(4.82)	Yes	-	HIT
% Install within Customer Requested Due Date-Field Work-Bus	28-02	-	-	-	OK	P	97.2%	90.3%	(2.41)	Yes	93.9%	90.4%	(1.16)	Yes	89.7%	90.1%	0.11	Yes	-	HIT
% Install within Customer Requested Due Date-No Field Work-Res	28-03	-	-	-	OK	P	100.0%	99.6%	(3.34)	Yes	99.6%	99.7%	0.62	Yes	100.0%	99.6%	(4.80)	Yes	-	HIT
% Install within Customer Requested Due Date-No Field Work-Bus	28-04	-	-	-	OK	P	99.8%	99.7%	(0.20)	Yes	99.4%	99.2%	(0.57)	Yes	100.0%	98.9%	(2.40)	Yes	-	HIT
% Install within Customer Requested Due Date-Field Work-UNEs	28-05	-	-	-	OK	P	88.8%	90.3%	0.48	Yes	94.3%	90.5%	(1.22)	Yes	93.0%	88.0%	(1.42)	Yes	-	HIT
% Install within Customer Requested Due Date-No Field Work- UNEs	28-06	-	-	-	OK	P	99.2%	99.6%	1.42	Yes	99.5%	99.6%	0.39	Yes	100.0%	99.5%	(2.38)	Yes	-	HIT
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - Field Work	28-07	-	-	-	OK	-	33.3%		n/a	-	33.3%		n/a	-	13.3%		n/a	-	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - No Field Work	28-08	-	-	-	OK	-	3.7%		n/a	-	3.9%		n/a	-	3.2%		n/a	-	-	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - Field Work	28-09	-	-	-	OK	-	25.0%		n/a	-	11.4%		n/a	-	12.5%		n/a	-	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - No Field W	28-10	-	-	-	OK	-	8.6%		n/a	-	5.1%		n/a	-	2.6%		n/a		-	-
% SWBT Missed Due Dates - Field Work-Res	29-01	H	H	H	OK	P	4.5%	8.8%	(4.33)	Yes	5.8%	8.6%	(2.83)	Yes	5.7%	11.6%	(4.83)	Yes	-	HIT
% SWBT Missed Due Dates - Field Work-Bus	29-02	H	H	H	OK	P	3.4%	8.5%	(2.00)	Yes	7.5%	8.5%	(0.36)	Yes	9.6%	8.7%	0.32	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-Res	29-03	H	H	H	OK	P	0.28%	0.35%	(1.06)	Yes	0.86%	0.32%	7.84	No	0.36%	0.38%	(0.16)	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-Bus	29-04	H	H	H	OK	P	0.71%	0.27%	2.39	No	1.94%	0.74%	3.77	No	0.67%	1.05%	(0.88)	Yes	-	MISS
% SWBT Missed Due Dates - Field Work-UNEs	29-05	H	H	H	OK	P	5.4%	8.7%	(1.10)	Yes	4.1%	8.6%	(1.56)	Yes	4.4%	10.7%	(1.92)	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-UNEs	29-06	H	H	H	OK	P	0.40%	0.34%	0.33	Yes	1.02%	0.39%	3.50	No	1.72%	0.46%	5.79	No	-	MISS
% SWBT Missed Due Dates Due to LOF - Res	30-01	-	-	-	OK	P	3.2%	5.4%	(2.83)	Yes	2.9%	5.6%	(3.31)	Yes	3.7%	7.1%	(3.44)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus	30-02	-	-	-	OK	P	2.5%	6.8%	(1.84)	Yes	2.8%	5.4%	(1.16)	Yes	4.8%	6.0%	(0.44)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - UNEs	30-03	-	-	-	OK	P	3.3%	5.8%	(1.04)	Yes	1.0%	5.5%	(1.94)	Yes	1.1%	6.7%	(2.13)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Res. > 30 Days	30-04	-	-	-	OK	P	0.0%	8.1%	(1.54)	Yes	8.0%	10.3%	(0.38)	Yes	3.8%	8.4%	(0.84)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 30 Days	30-05	-	-	-	OK	P	0.0%	14.2%	(0.71)	Base<10	0.0%	12.2%	(0.64)	Base<10	0.0%	12.3%	(0.75)	Base<10	-	-
% SWBT Missed Due Dates Due to LOF - UNEs > 30 Days	30-06	-	-	-	OK	P	0.0%	10.1%	(0.58)	Base<10	0.0%	10.9%	(0.35)	Base<10	0.0%	9.4%	(0.32)	Base<10	-	-
% SWBT Missed Due Dates Due to LOF - Res. > 90 Days	30-07	-	-	-	OK	P	0.0%	0.1%	(0.20)	Yes	0.0%	0.9%	(0.49)	Yes	0.0%	0.3%	(0.26)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 90 Days	30-08	-	-	-	OK	P	0.0%	3.7%	(0.34)	Base<10	0.0%	0.7%	(0.14)	Base<10	0.0%	0.4%	(0.12)	Base<10	-	-
% SWBT Missed Due Dates Due to LOF - UNEs > 90 Days	30-09	-	-	-	OK	P	0.0%	1.3%	(0.20)	Base<10	0.0%	0.9%	(0.09)	Base<10	0.0%	0.3%	(0.05)	Base<10	-	-
Avg. Delay Days due to LOF - Res.	31-01	-	-	-	OK	P	5.2	11.0	(2.37)	Yes	10.2	11.6	(0.38)	Yes	8.1	11.1	(1.12)	Yes	-	HIT
Avg. Delay Days due to LOF - Bus	31-02	-	-	-	OK	P	2.3	19.1	(0.85)	Base<10	6.7	13.2	(0.65)	Base<10	8.8	12.9	(0.59)	Base<10	-	-
Avg. Delay Days due to LOF - UNEs	31-03	-	-	-	OK	P	1.0	13.6	(0.98)	Base<10	3.0	12.1	(0.52)	Base<10	3.0	11.6	(0.63)	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-Field Work	32-01	M	M	L	OK	P	4.6	5.5	(0.34)	Yes	4.1	5.3	(0.84)	Yes	4.4	4.5	(0.02)	Yes	-	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	32-02	M	M	L	OK	P	2.8	11.7	(0.94)	Base<10	13.3	4.7	5.97	No	11.3	7.0	0.56	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	32-03	M	M	L	OK	P	3.1	4.9	(0.88)	Base<10	0.9	4.8	(2.83)	Yes	2.5	5.8	(1.09)	Yes	-	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	32-04	M	M	L	OK	P	6.4	18.0	(0.81)	Base<10	0.5	13.6	(3.05)	Yes	11.3	29.7	(0.97)	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	32-05	M	M	L	OK	P	26.6	6.5	4.18	Base<10	3.7	5.1	(0.47)	Base<10	18.3	5.0	2.72	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	32-06	M	M	L	OK	P	1.8	6.1	(0.76)	Base<10	3.3	7.6	(1.11)	Yes	3.4	12.3	(1.17)	Base<10	-	-
% UNE-P Trouble Reports On The Completion Date	35.1-01	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	1.2%		n/a	-	-	-
% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	35-01	H	H	H	OK	P	3.8%	4.7%	(1.21)	Yes	4.6%	5.3%	(0.78)	Yes	3.8%	5.5%	(1.91)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders-Field Work	35-02	H	H	H	OK	P	2.8%	3.0%	(0.14)	Yes	1.0%	2.5%	(1.00)	Yes	7.8%	2.6%	2.78	No	-	HIT
% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-No Field Work	35-03	H	H	H	OK	P	4.0%	7.6%	(7.36)	Yes	4.6%	7.6%	(6.42)	Yes	3.5%	7.8%	(8.78)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders-No Field Work	35-04	H	H	H	OK	P	0.7%	1.5%	(1.07)	Yes	0.5%	0.7%	(0.35)	Yes	0.0%	1.0%	(1.33)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	35-05	H	H	H	OK	P	0.0%	2.6%	(0.33)	Base<10	0.0%	2.1%	(0.39)	Base<10	20.0%	3.3%	2.06	Base<10	-	-
% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-Field Work	35-06	H	H	H	OK	P	10.0%	4.1%	0.92	Yes	0.0%	2.6%	(0.23)	Base<10	16.7%	3.7%	1.65	Base<10	-	-
% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	35-07	H	H	H	OK	P	0.4%	1.2%	(4.50)	Yes	0.8%	1.6%	(3.79)	Yes	0.8%	1.6%	(3.63)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	35-08	H	H	H	OK	P	1.6%	1.4%	0.42	Yes	1.4%	1.2%	0.45	Yes	1.9%	1.5%	0.73	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	35-09	H	H	H	OK	P	n/a	4.3%	n/a	-	n/a	4.4%	n/a	-	n/a	4.7%	n/a	-	-	-
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-No Field Work	35-10	H	H	H	OK	P	n/a	6.9%	n/a	-	n/a	6.4%	n/a	-	n/a	6.7%	n/a	-	-	-
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	35-11	H	H	H	OK	P	2.2%	3.3%	(0.58)	Yes	3.1%	2.3%	0.50	Yes	5.6%	3.5%	1.04	Yes	-	HIT
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	35-12	H	H	H	OK	P	2.3%	1.2%	3.10	No	1.7%	1.5%	0.55	Yes	1.8%	1.6%	0.52	Yes	-	HIT
% No Access - Field Work - Res	36-01	-	-	-	OK	P	1.3%	2.4%	(2.13)	Yes	0.4%	2.3%	(3.70)	Yes	0.3%	2.2%	(3.45)	Yes	-	HIT
% No Access - Field Work - Bus	36-02	-	-	-	OK	P	2.5%	2.2%	0.20	Yes	0.0%	1.7%	(1.34)	Yes	0.0%	1.8%	(1.24)	Yes	-	HIT
% No Access - Field Work - UNEs	36-03	-	-	-	OK	P	2.2%	2.4%	(0.13)	Yes	1.0%	2.1%	(0.71)	Yes	2.2%	2.1%	0.09	Yes	-	HIT
Trouble Report Rate - Res	37-01	-	-	H	OK	P	1.8%	2.8%	(11.05)	Yes	2.6%	3.5%	(9.44)	Yes	2.5%	3.5%	(9.52)	Yes	-	HIT
Trouble Report Rate - Bus	37-02	-	-	H	OK	P	0.8%	1.2%	(5.02)	Yes	1.2%	1.5%	(3.58)	Yes	1.0%	1.4%	(4.27)	Yes	-	HIT
Trouble Report Rate - UNE Loop and Port Combinations	37-03	-	-	H	OK	P	1.6%	2.3%	(4.16)	Yes	2.0%	3.0%	(5.59)	Yes	1.5%	2.9%	(8.68)	Yes	-	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - Res	37.1-01	H	H	-	OK	P	1.2%	2.2%	(13.53)	Yes	1.8%	2.8%	(11.36)	Yes	1.8%	2.7%	(10.11)	Yes	-	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - Bus	37.1-02	H	H	-	OK	P	0.6%	1.0%	(4.69)	Yes	1.1%	1.3%	(2.53)	Yes	0.9%	1.2%	(4.03)	Yes	-	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - UNE Loop and Port Comb.	37.1-03	H	H	-	OK	P	0.9%	1.9%	(6.36)	Yes	1.4%	2.4%	(6.36)	Yes	1.1%	2.3%	(8.09)	Yes	-	HIT
% Missed Repair - Res.-Dispatch	38-01	H	H	H	OK	P	2.0%	5.4%	(4.18)	Yes	3.4%	8.6%	(6.42)	Yes	2.3%	11.5%	(9.90)	Yes	-	HIT
% Missed Repair - Bus.-Dispatch	38-02	H	H	H	OK	P	11.5%	12.5%	(0.39)	Yes	12.5%	14.9%	(1.08)	Yes	14.2%	18.1%	(1.55)	Yes	-	HIT
% Missed Repair - Res.-No Dispatch	38-03	H	H	H	OK	P	3.0%	0.8%	1.43	Yes	0.0%	0.9%	(0.66)	Yes	2.0%	0.8%	0.93	Yes	-	HIT
% Missed Repair - Bus.-No Dispatch	38-04	H	H	H	OK	P	0.0%	1.7%	(0.40)	Base<10	12.5%	1.3%	3.75	No	0.0%	1.9%	(0.39)	Base<10	-	-
% Missed Repair - UNEs - Dispatch	38-05	H	H	H	OK	P	6.3%	6.4%	(0.06)	Yes	4.3%	9.5%	(2.70)	Yes	0.9%	12.4%	(5.09)	Yes	-	HIT
% Missed Repair - UNEs - No Dispatch	38-06	H	H	H	OK	P	0.0%	0.9%	(0.34)	Yes	0.0%	0.9%	(0.38)	Yes	0.0%	0.9%	(0.29)	Base<10	-	HIT
Receipt to Clear Duration - Res.-Affecting Service-Dispatch	39-01	H	H	H	OK	P	18.3	24.5	(2.12)	Yes	19.6	37.8	(4.90)	Yes	28.1	49.6	(6.08)	Yes	-	HIT
Receipt to Clear Duration - Bus.-Affecting Service-Dispatch	39-02	H	H	H	OK	P	10.8	12.1	(0.29)	Yes	8.3	14.4	(1.30)	Yes	10.9	16.8	(1.40)	Yes	-	HIT
Receipt to Clear Duration - Res.-Affecting Service-No Dispatch	39-03	H	H	H	OK	P	16.1	6.7	1.35	Yes	8.1	7.6	0.11	Yes	24.8	12.0	1.66	Yes	-	HIT
Receipt to Clear Duration - Bus.-Affecting Service-No Dispatch	39-04	H	H	H	OK	P	n/a	3.8	n/a	-	7.8	4.9	0.26	Base<10	6.5	4.2	0.22	Base<10	-	-
Receipt to Clear Duration - Res.-Out of Service-Dispatch	39-05	H	H	H	OK	P	10.5	16.1	(8.08)	Yes	18.1	28.8	(12.21)	Yes	23.9	37.7	(13.22)	Yes	-	HIT
Receipt to Clear Duration - Bus.-Out of Service-Dispatch	39-06	H	H	H	OK	P	10.7	8.7	1.83	No	11.2	12.5	(1.02)	Yes	12.2	16.4	(2.29)	Yes	-	HIT
Receipt to Clear Duration - Res.-Out of Service-No Dispatch	39-07	H	H	H	OK	P	6.6	8.1	(0.56)	Yes	12.0	15.4	(0.98)	Yes	7.9	19.6	(2.80)	Yes	-	HIT
Receipt to Clear Duration - Bus.-Out of Service-No Dispatch	39-08	H	H	H	OK	P	6.3	6.2	0.02	Base<10	11.3	6.4	1.33	Yes	1.2	8.7	(0.87)	Base<10	-	-
Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	39-09	H	H	H	OK	P	14.8	22.7	(2.40)	Yes	18.9	34.1	(2.78)	Yes	22.3	45.3	(4.80)	Yes	-	HIT
Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	39-10	H	H	H	OK	P	8.0	6.4	0.14	Base<10	6.3	7.4	(0.13)	Base<10	2.5	11.3	(0.72)	Base<10	-	-
Receipt to Clear Duration - UNEs-Out of Service-Dispatch	39-11	H	H	H	OK	P	11.1	15.0	(2.18)	Yes	15.4	26.3	(4.75)	Yes	20.2	34.5	(4.95)	Yes	-	HIT
Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	39-12	H	H	H	OK	P	18.0	7.9	2.38	Base<10	7.2	14.7	(1.19)	Base<10	17.3	18.9	(0.12)	Base<10	-	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% Out of Service Less than 24 Hours - Res.	40-01	M	M	-	OK	P	96.7%	89.9%	(5.73)	Yes	79.6%	66.1%	(8.86)	Yes	75.1%	56.0%	(11.68)	Yes	-	HIT
% Out of Service Less than 24 Hours - Bus	40-02	M	M	-	OK	P	95.7%	95.6%	(0.05)	Yes	87.0%	88.4%	0.60	Yes	87.9%	84.0%	(1.43)	Yes	-	HIT
% Out of Service Less than 24 Hours - UNEs	40-03	M	M	-	OK	P	94.2%	90.7%	(1.21)	Yes	83.3%	69.4%	(3.71)	Yes	76.5%	59.9%	(3.67)	Yes	-	HIT
% Repeat Reports - Res	41-01	H	H	H	OK	P	5.2%	8.2%	(2.87)	Yes	5.6%	9.2%	(3.84)	Yes	6.4%	10.6%	(4.00)	Yes	-	HIT
% Repeat Reports - Bus	41-02	H	H	H	OK	P	6.5%	7.5%	(0.48)	Yes	5.9%	8.2%	(1.24)	Yes	7.2%	8.1%	(0.46)	Yes	-	HIT
% Repeat Reports - UNEs	41-03	H	H	H	OK	P	13.4%	8.1%	2.25	No	16.5%	9.1%	3.52	No	10.7%	10.2%	0.19	Yes	-	MISS
Avg. Install. Interval - VGPL	43-01	H	H	H	OK	P	7.4	9.4	(2.38)	Yes	10.0	8.9	1.20	Yes	5.2	6.8	(1.88)	Yes	-	HIT
Avg. Install. Interval - DSL	43-02	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - DDS	43-03	H	H	H	OK	P	n/a	0.0	n/a	-	n/a	4.8	n/a	-	n/a	6.0	n/a	-	-	-
Avg. Install. Interval - DS1	43-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - DS3	43-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - ISDN/BRI	43-06	H	H	H	OK	P	4.0	9.0	(1.21)	Base<10	5.3	8.7	(1.17)	Yes	5.3	7.8	(1.01)	Base<10	-	-
Avg. Install. Interval - ISDN/PRI	43-07	H	H	H	OK	P	12.9	11.4	1.28	Yes	12.0	11.8	0.31	Yes	5.0	12.7	(2.95)	Yes	-	HIT
Avg. Install. Interval - ISDN/Combo	43-08	H	H	H	OK	P	n/a	9.0	n/a	-	n/a	8.7	n/a	-	n/a	7.8	n/a	-	-	-
% Installations Completed Within 20 Days - VGPL	44-01	-	-	-	OK	P	84.6%	74.9%	(2.03)	Yes	68.8%	54.9%	(2.09)	Yes	100.0%	66.9%	(4.47)	Yes	-	HIT
% Installations Completed Within 20 Days - DSL	44-02	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - DDS	44-03	-	-	-	OK	P	n/a	100.0%	n/a	-	n/a	75.0%	n/a	-	n/a	100.0%	n/a	-	-	-
% Installations Completed Within 20 Days - DS1	44-04	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - DS3	44-05	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - ISDN/BRI	44-06	-	-	-	OK	P	100.0%	70.5%	(1.12)	Base<10	90.0%	69.9%	(1.35)	Yes	71.4%	74.4%	0.18	Base<10	-	-
% Installations Completed Within 20 Days - ISDN/PRI	44-07	-	-	-	OK	P	1.4%	34.3%	5.42	No	100.0%	30.9%	(6.62)	Yes	100.0%	61.7%	(3.74)	Yes	-	HIT
% Installations Completed Within 20 Days - ISDN/Combo	44-08	-	-	-	OK	P	n/a	70.5%	n/a	-	n/a	69.9%	n/a	-	n/a	74.4%	n/a	-	-	-
% SWBT Caused Missed Due Dates - VGPL	45-01	H	H	H	OK	P	0.0%	2.8%	(1.88)	Yes	10.4%	3.6%	4.50	No	0.0%	5.5%	(1.29)	Yes	-	HIT
% SWBT Caused Missed Due Dates - DSL	45-02	H	H	H	OK	P	n/a	1.3%	n/a	-	n/a	0.3%	n/a	-	n/a	0.6%	n/a	-	-	-
% SWBT Caused Missed Due Dates - DDS	45-03	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% SWBT Caused Missed Due Dates - DS1	45-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates - DS3	45-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates - ISDN/BRI	45-06	H	H	H	OK	P	0.0%	16.8%	(0.90)	Base<10	14.3%	20.0%	(0.52)	Yes	15.4%	16.5%	(0.11)	Yes	-	HIT
% SWBT Caused Missed Due Dates - ISDN/PRI	45-07	H	H	H	OK	P	75.8%	0.0%	33.47	No	n/a	3.9%	n/a	-	n/a	4.1%	n/a	-	-	-
% SWBT Caused Missed Due Dates - ISDN/Combo	45-08	H	H	H	OK	P	n/a	16.8%	n/a	-	n/a	20.0%	n/a	-	n/a	16.5%	n/a	-	-	-
% Trouble Reports within 30 Days - VGPL	46-01	H	H	H	OK	P	0.0%	0.6%	(0.84)	Yes	0.9%	0.8%	0.17	Yes	0.0%	1.5%	(0.66)	Yes	-	HIT
% Trouble Reports within 30 Days - DSL	46-02	H	H	H	OK	P	n/a	5.1%	n/a	-	n/a	7.1%	n/a	-	n/a	1.0%	n/a	-	-	-
% Trouble Reports within 30 Days - DDS	46-03	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Trouble Reports within 30 Days - DS1	46-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days - DS3	46-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days - ISDN/BRI	46-06	H	H	H	OK	P	25.0%	2.3%	2.87	Base<10	7.1%	4.3%	0.50	Yes	0.0%	2.4%	(0.57)	Yes	-	HIT
% Trouble Reports within 30 Days - ISDN/PRI	46-07	H	H	H	OK	P	1.1%	0.0%	3.85	No	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-	-
% Trouble Reports within 30 Days - ISDN/Combo	46-08	H	H	H	OK	P	n/a	2.3%	n/a	-	n/a	4.3%	n/a	-	n/a	2.4%	n/a	-	-	-
% Missed Due Dates Due to LOF - VGPL	47-01	-	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.42)	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% Missed Due Dates Due to LOF - DSL	47-02	-	-	-	OK	P	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-	-
% Missed Due Dates Due to LOF - DDS	47-03	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1	47-04	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3	47-05	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/BRI	47-06	-	-	-	OK	P	0.0%	1.4%	(0.24)	Base<10	7.1%	3.1%	0.81	Yes	7.7%	3.6%	0.74	Yes	-	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	47-07	-	-	-	OK	P	0.0%	0.0%	0.00	Yes	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/Combo	47-08	-	-	-	OK	P	n/a	1.4%	n/a	-	n/a	3.1%	n/a	-	n/a	3.6%	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - VGPL	47-09	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DSL	47-10	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DDS	47-11	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DS1	47-12	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DS3	47-13	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	47-14	-	-	-	OK	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	47-15	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	47-16	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - VGPL	47-17	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DSL	47-18	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DDS	47-19	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DS1	47-20	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DS3	47-21	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	47-22	-	-	-	OK	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	47-23	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	47-24	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Avg. Delay Days Due to LOF - VGPL	48-01	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL	48-02	-	-	-	OK	P	n/a	1.0	n/a	-	n/a	n/a	n/a	-	n/a	5.7	n/a	-	-	-
Avg. Delay Days Due to LOF - DDS	48-03	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS1	48-04	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Avg. Delay Days Due to LOF - DS3	48-05	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days due to LOF - ISDN/BRI	48-06	-	-	-	OK	P	n/a	5.6	n/a	-	8.0	8.6	(0.11)	Base<10	1.0	7.7	(0.98)	Base<10	-	-
Avg. Delay Days due to LOF - ISDN/PRI	48-07	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days due to LOF - ISDN/Combo	48-08	-	-	-	OK	P	n/a	5.6	n/a	-	n/a	8.6	n/a	-	n/a	7.7	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	49-01	M	M	L	OK	P	n/a	6.6	n/a	-	5.0	3.9	0.53	Yes	n/a	6.8	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	49-02	M	M	L	OK	P	n/a	63.5	n/a	-	n/a	20.5	n/a	-	n/a	5.4	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	49-03	M	M	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	49-04	M	M	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	49-05	M	M	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	49-06	M	M	L	OK	P	n/a	7.3	n/a	-	6.0	7.5	(0.21)	Base<10	1.0	10.4	(0.47)	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	49-07	M	M	L	OK	P	9.4	n/a	n/a	-	n/a	14.1	n/a	-	n/a	11.4	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	49-08	M	M	L	OK	P	n/a	7.3	n/a	-	n/a	7.5	n/a	-	n/a	10.4	n/a	-	-	-
Mean Time to Restore - VGPL - Dispatch	52-01	H	H	H	OK	P	0.1	5.4	(0.85)	Base<10	4.7	5.5	(0.26)	Base<10	1.9	5.9	(0.60)	Base<10	-	-
Mean Time to Restore - DSL - Dispatch	52-02	H	H	H	OK	P	n/a	24.0	n/a	-	n/a	38.2	n/a	-	n/a	81.3	n/a	-	-	-
Mean Time to Restore - DDS - Dispatch	52-03	H	H	H	OK	P	n/a	4.3	n/a	-	n/a	4.7	n/a	-	n/a	5.9	n/a	-	-	-
Mean Time to Restore - DS1 - Dispatch	52-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS3 - Dispatch	52-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/BRI - Dispatch	52-06	H	H	H	OK	P	1.5	6.7	(1.14)	Base<10	3.5	6.7	(0.37)	Base<10	6.3	5.9	0.06	Base<10	-	-
Mean Time to Restore - ISDN/PRI - Dispatch	52-07	H	H	H	OK	P	0.0	3.6	(2.28)	Base<10	n/a	1.9	n/a	-	n/a	3.3	n/a	-	-	-
Mean Time to Restore - ISDN/Combo - Dispatch	52-08	H	H	H	OK	P	n/a	6.7	n/a	-	n/a	6.7	n/a	-	n/a	5.9	n/a	-	-	-
Mean Time to Restore - VGPL - No Dispatch	52-09	H	H	H	OK	P	n/a	6.6	n/a	-	0.2	0.5	(0.23)	Base<10	n/a	2.3	n/a	-	-	-
Mean Time to Restore - DSL - No Dispatch	52-10	H	H	H	OK	P	n/a	17.0	n/a	-	n/a	35.8	n/a	-	n/a	49.7	n/a	-	-	-
Mean Time to Restore - DDS - No Dispatch	52-11	H	H	H	OK	P	n/a	1.5	n/a	-	n/a	1.0	n/a	-	n/a	0.5	n/a	-	-	-
Mean Time to Restore - DS1 - No Dispatch	52-12	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS3 - No Dispatch	52-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/BRI - No Dispatch	52-14	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	52-15	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	1.0	n/a	-	0.3	1.3	(0.71)	Base<10	-	-
Mean Time to Restore - ISDN/Combo - No Dispatch	52-16	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-	-
% Repeat Reports - VGPL	53-01	H	H	H	OK	P	0.0%	14.9%	(0.42)	Base<10	0.0%	16.7%	(1.00)	Base<10	0.0%	17.8%	(0.46)	Base<10	-	-
% Repeat Reports - DSL	53-02	H	H	H	OK	P	n/a	10.2%	n/a	-	n/a	34.4%	n/a	-	n/a	42.0%	n/a	-	-	-
% Repeat Reports - DDS	53-03	H	H	H	OK	P	n/a	11.1%	n/a	-	n/a	20.0%	n/a	-	n/a	14.3%	n/a	-	-	-
% Repeat Reports - DS1	53-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - DS3	53-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - ISDN/BRI	53-06	H	H	H	OK	P	0.0%	12.5%	(0.65)	Base<10	0.0%	18.4%	(0.47)	Base<10	50.0%	16.1%	1.28	Base<10	-	-
% Repeat Reports - ISDN/PRI	53-07	H	H	H	OK	P	0.0%	10.0%	(0.33)	Base<10	n/a	0.0%	n/a	-	0.0%	9.7%	(0.33)	Base<10	-	-
% Repeat Reports - ISDN/Combo	53-08	H	H	H	OK	P	n/a	12.5%	n/a	-	n/a	18.4%	n/a	-	n/a	16.1%	n/a	-	-	-
Failure Frequency - VGPL	54-01	L	L	L	OK	P	0.1%	0.6%	(2.00)	Yes	0.4%	0.8%	(1.56)	Yes	0.1%	0.7%	(2.61)	Yes	-	HIT
Failure Frequency - DSL	54-02	L	L	L	OK	P	n/a	17.2%	n/a	-	n/a	5.2%	n/a	-	n/a	3.4%	n/a	-	-	-
Failure Frequency - DDS	54-03	L	L	L	OK	P	n/a	2.7%	n/a	-	n/a	3.0%	n/a	-	n/a	2.1%	n/a	-	-	-
Failure Frequency - DS1	54-04	L	L	L	OK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
Failure Frequency - DS3	54-05	L	L	L	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Failure Frequency - ISDN/BRI	54-06	L	L	L	OK	P	3.4%	2.8%	0.36	Yes	1.0%	3.8%	(1.45)	Yes	1.9%	3.1%	(0.75)	Yes	-	HIT
Failure Frequency - ISDN/PRI	54-07	L	L	L	OK	P	0.1%	0.0%	2.69	No	0.0%	0.0%	(0.47)	Yes	0.1%	0.0%	1.26	Yes	-	HIT
Failure Frequency - ISDN/Combo	54-08	L	L	L	OK	P	n/a	2.8%	n/a	-	n/a	3.8%	n/a	-	n/a	3.1%	n/a	-	-	-
Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	55-01.1	-	-	-	OK	B	n/a	3.0	n/a	-	3.3	3.0	0.33	Base<10	3.0	3.0	0.00	Yes	Y	-
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	-	OK	B	2.0	7.0	(5.00)	Base<10	4.5	7.0	(2.50)	Base<10	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	-	OK	B	18.0	10.0	8.00	Base<10	4.4	10.0	(5.60)	Base<10	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	2.1	3.0	(0.88)	Base<10	Y	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Loop (1-10 Loops)	55-04.1	-	-	-	OK	B	6.3	3.0	3.25	Base<10	4.5	3.0	1.50	Base<10	6.0	3.0	3.00	Base<10	Y	-
Avg. Install. Interval - DS1 Loop (11-20 Loops)	55-04.2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Loop (Over 20 Loops)	55-04.3	-	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	-	OK	B	2.0	2.0	0.00	Base<10	39.0	2.0	37.00	Base<10	n/a	2.0	n/a	-	Y	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	-	OK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	-	OK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	-	OK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. INP Install. Interval (1-10 Numbers per Order)	55-11.1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. INP Install. Interval (11-20 Numbers per Order)	55-11.2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. INP Install. Interval (Over 20 numbers per Order)	55-11.3	-	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Installation Interval - DSL - No Line Sharing - No Conditioning	55.1-01	H	H	H	OK	B	7.2	5.0	2.24	No	6.1	5.0	1.09	Yes	5.5	5.0	0.52	Yes	Y	HIT
Avg. Installation Interval - DSL - No Line Sharing - Conditioning Required	55.1-02	H	H	H	OK	B	16.0	10.0	6.00	Base<10	13.4	10.0	3.44	No	11.2	10.0	1.18	Yes	Y	-
Avg. Installation Interval - DSL - Line Sharing - No Conditioning	55.1-03	H	H	H	OK	P	n/a	4.1	n/a	-	n/a	4.3	n/a	-	3.0	3.7	(0.30)	Base<10	-	-
Avg. Installation Interval - DSL - Line Sharing - Conditioning Required	55.1-04	H	H	H	OK	P	n/a	11.2	n/a	-	n/a	8.0	n/a	-	n/a	9.1	n/a	-	-	-
Avg. Installation Interval for Loop with LNP -CHC (1-10 Loops)	55.2-01.1	-	-	-	OK	B	n/a		n/a	-	2.5		n/a	-	3.6		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - CHC (11-20 Loops)	55.2-01.2	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - CHC (Over 20 Loops)	55.2-01.3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (1-10 Loops)	55.2-02.1	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	4.0		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (11-20 Loops)	55.2-02.2	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (Over 20 Loops)	55.2-02.3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	-	-	M	OK	B	n/a	95.0%	n/a	-	83.3%	95.0%	11.67	Base<10	90.9%	95.0%	4.09	No	Y	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	-	-	M	OK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	-	-	M	OK	B	50.0%	95.0%	45.00	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	Y	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS1 Loop (1-10 Loops)	56-04.1	-	-	M	OK	B	50.0%	95.0%	45.00	Base<10	50.0%	95.0%	45.00	Base<10	20.0%	95.0%	75.00	Base<10	Y	-
% Installed Within 7 Days - DS1 Loop (11-20 Loops)	56-04.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - DS1 Loop (Over 20 Loops)	56-04.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	-	-	M	OK	B	66.7%	95.0%	28.33	Base<10	0.0%	95.0%	95.00	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	-	-	M	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Installed Within 3 Days - INP (1-10 Numbers)	56-11.1	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 7 Days - INP (11-20 Numbers)	56-11.2	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - INP (Over 20 Numbers)	56-11.3	-	-	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop (1-10 Loops)	56.1-01.1	H	H	-	OK	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	Y	-
% Installed Within 8 Days for LNP with Loop - 8.0 dB Loop (11-20 Loops)	56.1-01.2	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - 8.0 dB Loop (Over 20 Loops)	56.1-01.3	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - 5.0 dB Loop (1-10 Loops)	56.1-02.1	H	H	-	OK	B	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	Y	-
% Installed Within 8 Days for LNP with Loop - 5.0 dB Loop (11-20 Loops)	56.1-02.2	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - 5.0 dB Loop (Over 20 Loops)	56.1-02.3	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - BRI Loop (1-10 Loops)	56.1-03.1	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	Y	-
% Installed Within 8 Days for LNP with Loop - BRI Loop (11-20 Loops)	56.1-03.2	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - BRI Loop (Over 20 Loops)	56.1-03.3	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% SWBT Missed Due Dates - 8.0 dB Loop Field Work	58-01	H	H	H	OK	P	16.7%	8.7%	0.69	Base<10	12.5%	8.6%	0.56	Yes	11.1%	10.7%	0.07	Yes	-	HIT
% SWBT Missed Due Dates - 8.0 dB Loop No Field Work	58-02	H	H	H	OK	P	7.1%	0.3%	4.36	No	2.6%	0.4%	2.24	No	2.9%	0.5%	3.05	No	-	MISS
% SWBT Missed Due Dates - 5.0 dB Loop	58-03	H	H	H	OK	P	0.0%	2.8%	(0.78)	Yes	0.0%	3.6%	(0.34)	Base<10	0.0%	5.5%	(1.42)	Yes	-	HIT
% SWBT Missed Due Dates - BRI Loop	58-04	H	H	H	OK	P	14.8%	16.8%	(0.40)	Yes	30.6%	20.0%	1.45	Yes	23.1%	16.5%	0.61	Yes	-	HIT
% SWBT Missed Due Dates - ISDN BRI Port	58-05	H	H	H	OK	P	n/a	16.8%	n/a	-	n/a	20.0%	n/a	-	n/a	16.5%	n/a	-	-	-
% SWBT Missed Due Dates - DS1 Loop with Test Access	58-06	H	H	H	OK	P	64.5%	n/a	n/a	-	43.3%	n/a	n/a	-	41.7%	n/a	n/a	-	-	-
% SWBT Missed Due Dates - DS1 Dedicated Transport	58-07	H	H	H	OK	P	23.1%	n/a	n/a	-	33.3%	n/a	n/a	-	28.6%	n/a	n/a	-	-	-
% SWBT Missed Due Dates - ISDN/PRI	58-08	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	3.9%	n/a	-	n/a	4.1%	n/a	-	-	-
% SWBT Missed Due Dates - DSL - No Line Sharing	58-09	H	H	H	OK	B	12.7%	5.0%	2.00	No	9.8%	5.0%	2.00	No	5.9%	5.0%	2.00	No	N	MISS
% SWBT Missed Due Dates - DSL - Line Sharing	58-10	H	H	H	OK	P	n/a	0.5%	n/a	-	100.0%	0.3%	17.52	Base<10	0.0%	0.6%	(0.13)	Base<10	-	-
% SWBT Missed Due Dates - Analog Trunk Port	58-11	H	H	H	OK	P	n/a	2.8%	n/a	-	n/a	3.6%	n/a	-	n/a	5.5%	n/a	-	-	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% SWBT Missed Due Dates - Subtending DD Combination Trunks	58-12	H	H	H	OK	P	n/a	2.8%	n/a	-	n/a	3.6%	n/a	-	n/a	5.5%	n/a	-	-	-
% SWBT Missed Due Dates - DS3 Dedicated Transport	58-13	H	H	H	OK	P	15.8%	n/a	n/a	-	30.0%	n/a	n/a	-	20.0%	n/a	n/a	-	-	-
% SWBT Missed Due Dates - Dark Fiber	58-14	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Missed Due Dates - Analog Line Port	58-15	H	H	H	OK	P	28.3%	2.8%	9.35	No	0.0%	3.6%	(0.61)	Yes	50.0%	5.5%	3.86	Base<10	-	-
% SWBT Missed Due Dates - INP	58-16	H	H	H	OK	P	n/a	0.3%	n/a	-	n/a	0.4%	n/a	-	n/a	0.5%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - 8.0 dB Loop	59-01	H	H	H	OK	P	12.8%	3.6%	3.38	No	5.6%	4.8%	0.43	Yes	4.2%	5.6%	(0.91)	Yes	-	HIT
% Trouble Reports within 30 Days of Install - 5.0 dB Loop	59-02	H	H	H	OK	P	0.0%	0.6%	(0.35)	Yes	0.0%	0.8%	(0.15)	Base<10	0.0%	1.5%	(0.72)	Yes	-	HIT
% Trouble Reports within 30 Days of Install - BRI Loop	59-03	H	H	H	OK	P	8.2%	2.3%	2.44	No	14.3%	4.3%	2.42	No	0.0%	2.4%	(0.57)	Yes	-	MISS
% Trouble Reports within 30 Days of Install - ISDN BRI Port	59-04	H	H	H	OK	P	n/a	2.3%	n/a	-	n/a	4.3%	n/a	-	n/a	2.4%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DS1 Loop	59-05	H	H	H	OK	P	12.9%	n/a	n/a	-	10.0%	n/a	n/a	-	1.4%	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DS1 Dedicated Transport	59-06	H	H	H	OK	P	7.7%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - ISDN/PRI	59-07	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DSL - No Line Sharing	59-08	H	H	H	OK	P	4.5%	6.0%	0.00	Yes	6.2%	6.0%	2.00	No	11.7%	6.0%	2.00	No	N	MISS
% Trouble Reports within 30 Days of Install - DSL - Line Sharing	59-09	H	H	H	OK	P	n/a	5.3%	n/a	-	0.0%	7.1%	(0.28)	Base<10	0.0%	1.0%	(0.18)	Base<10	-	-
% Trouble Reports within 30 Days of Install - Analog Trunk Port	59-10	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	1.5%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - Subtending DD Combination Trunks	59-11	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	1.5%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DS3 Dedicated Transport	59-12	H	H	H	OK	P	5.3%	n/a	n/a	-	5.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - Dark Fiber	59-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - Analog Line Port	59-14	H	H	H	OK	P	0.0%	0.6%	(0.51)	Yes	90.0%	0.8%	23.69	No	50.0%	1.5%	7.56	Base<10	-	-
% Trouble Reports within 30 Days of Install - INP	59-15	H	H	H	OK	P	n/a	3.3%	n/a	-	n/a	3.7%	n/a	-	n/a	3.8%	n/a	-	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	-	-	-	OK	P	5.0%	5.8%	(0.15)	Yes	1.9%	5.5%	(1.18)	Yes	0.0%	6.7%	(2.74)	Yes	-	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	-	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.05)	Base<10	0.0%	0.0%	0.00	Yes	-	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	-	-	-	OK	P	6.6%	1.4%	2.53	No	19.4%	3.1%	4.14	No	23.1%	3.6%	3.26	No	-	MISS
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	-	-	-	OK	P	n/a	1.4%	n/a	-	n/a	3.1%	n/a	-	n/a	3.6%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	-	-	-	OK	P	19.4%	n/a	n/a	-	6.7%	n/a	n/a	-	4.2%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	-	-	-	OK	P	11.5%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing	60-08	-	-	-	OK	-	5.2%	n/a	n/a	-	3.3%	n/a	n/a	-	3.7%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing	60-09	-	-	-	OK	P	n/a	0.1%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	0.1%	(0.06)	Base<10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port	60-10	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-11	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-12	-	-	-	OK	P	0.0%	n/a	n/a	-	15.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-13	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-14	-	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.09)	Yes	0.0%	0.0%	0.00	Base<10	-	HIT
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-15	-	-	-	OK	P	100.0%	10.1%	2.97	Base<10	0.0%	10.9%	(0.35)	Base<10	n/a	9.4%	n/a	-	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-16	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-17	-	-	-	OK	P	0.0%	0.0%	0.00	Base<10	14.3%	0.0%	1.11	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-18	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-19	-	-	-	OK	P	16.7%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-20	-	-	-	OK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-21	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 30 Days	60-22	-	-	-	OK	-	28.6%	n/a	n/a	-	0.0%	n/a	n/a	-	28.6%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 30 Days	60-23	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-24	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-25	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-26	-	-	-	OK	P	n/a	n/a	n/a	-	66.7%	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-27	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-28	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-29	-	-	-	OK	P	0.0%	1.3%	(0.11)	Base<10	0.0%	0.9%	(0.09)	Base<10	n/a	0.3%	n/a	-	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-30	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-31	-	-	-	OK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-32	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-33	-	-	-	OK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-34	-	-	-	OK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-35	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 90 Days	60-36	-	-	-	OK	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 90 Days	60-37	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-38	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-39	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-40	-	-	-	OK	P	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-41	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-42	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	-	OK	P	42.0	13.6	1.27	Base<10	1.0	12.1	(0.64)	Base<10	n/a	11.6	n/a	-	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	-	OK	P	16.0	5.6	4.05	Base<10	13.0	8.6	1.60	Base<10	n/a	7.7	1.24	Base<10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	-	OK	P	n/a	5.6	n/a	-	n/a	8.6	n/a	-	2.7	7.7	n/a			

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	-	OK	P	13.7	n/a	n/a	-	3.5	n/a	n/a	-	2.7	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	-	OK	P	11.3	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL - No Line Sharing	61-08	-	-	-	OK	-	27.1	n/a	n/a	-	8.2	n/a	n/a	-	13.9	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL - Line Sharing	61-09	-	-	-	OK	P	n/a	1.0	n/a	-	n/a	n/a	n/a	-	n/a	5.7	n/a	-	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-10	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-11	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-12	-	-	-	OK	P	n/a	n/a	n/a	-	38.7	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-13	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-14	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	M	L	OK	P	42.0	6.5	3.32	Base<10	3.0	5.1	(0.33)	Base<10	3.0	5.0	(0.46)	Base<10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	M	L	OK	P	7.0	6.1	0.08	Base<10	1.0	7.6	(0.52)	Base<10	7.0	12.3	(0.33)	Base<10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	M	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	M	L	OK	P	16.0	7.3	1.77	Base<10	10.0	7.5	0.73	Yes	13.0	10.4	0.16	Base<10	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	M	L	OK	P	n/a	7.3	n/a	-	n/a	7.5	n/a	-	n/a	10.4	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	M	L	OK	P	9.7	n/a	n/a	-	10.6	n/a	n/a	-	3.7	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	M	L	OK	P	8.7	n/a	n/a	-	24.1	n/a	n/a	-	1.0	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	M	L	OK	P	n/a	n/a	n/a	-	n/a	14.1	n/a	-	n/a	11.4	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL - No Line Sharing	62-09	M	M	L	OK	B	16.9	6.5	2.00	No	8.2	6.5	2.00	No	12.3	6.5	2.00	No	N	MISS
Avg. Delay Days for SWBT Missed Due Dates - DSL - Line Sharing	62-10	M	M	L	OK	P	n/a	20.1	n/a	-	3.0	20.5	(1.32)	Base<10	n/a	5.4	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-11	M	M	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-12	M	M	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-13	M	M	L	OK	P	16.0	n/a	n/a	-	35.8	n/a	n/a	-	72.0	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-14	M	M	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-15	M	M	L	OK	P	23.4	6.6	6.71	No	n/a	3.9	n/a	-	1.0	6.8	(1.06)	Base<10	-	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	-	-	-	OK	P	16.7%	0.6%	5.25	Base<10	0.0%	0.6%	(0.32)	Yes	0.0%	0.6%	(0.46)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	-	-	-	OK	P	0.0%	0.0%	(0.03)	Yes	0.0%	0.0%	(0.08)	Yes	0.0%	0.0%	(0.18)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	-	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.2%	(0.07)	Base<10	0.0%	0.3%	(0.33)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	-	-	-	OK	P	1.6%	0.9%	0.58	Yes	2.8%	0.8%	1.11	Yes	0.0%	0.8%	(0.33)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	-	-	-	OK	P	n/a	0.9%	n/a	-	n/a	0.8%	n/a	-	n/a	0.8%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	-	-	-	OK	P	3.2%	n/a	n/a	-	10.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	-	-	-	OK	P	0.0%	n/a	n/a	-	4.2%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - No Line Sharing	63-09	-	-	-	OK	-	2.2%	n/a	n/a	-	0.3%	n/a	n/a	-	1.1%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - Line Sharing	63-10	-	-	-	OK	P	n/a	0.1%	n/a	-	0.0%	0.1%	(0.03)	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-11	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.2%	n/a	-	n/a	0.3%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-12	-	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.2%	n/a	-	n/a	0.3%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-13	-	-	-	OK	P	0.0%	n/a	n/a	-	20.0%	n/a	n/a	-	20.0%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-14	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-15	-	-	-	OK	P	13.0%	0.0%	15.15	No	0.0%	0.2%	(0.12)	Yes	0.0%	0.3%	(0.11)	Base<10	-	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	-	-	H	OK	P	1.3%	2.3%	(3.47)	Yes	1.3%	1.5%	(0.82)	Yes	0.9%	1.4%	(2.20)	Yes	-	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	-	-	H	OK	P	0.7%	0.6%	0.25	Yes	0.2%	0.8%	(1.36)	Yes	0.0%	0.7%	(1.74)	Yes	-	HIT
Trouble Report Rate - BRI Loop with Test Access	65-03	-	-	H	OK	P	3.1%	2.8%	0.24	Yes	3.6%	3.8%	(0.15)	Yes	3.6%	3.1%	0.38	Yes	-	HIT
Trouble Report Rate - ISDN BRI Port	65-04	-	-	H	OK	P	0.0%	2.8%	(0.44)	Base<10	0.0%	3.8%	(0.51)	Base<10	0.0%	3.1%	(0.47)	Base<10	-	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	-	-	H	OK	P	7.0%	0.0%	0.37	Yes	4.5%	0.0%	0.30	Yes	3.8%	0.0%	0.27	Yes	-	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	-	-	H	OK	P	3.4%	0.0%	0.26	Yes	2.4%	0.0%	0.22	Yes	0.6%	0.0%	0.11	Yes	-	HIT
Trouble Report Rate - ISDN/PRI	65-07	-	-	H	OK	P	0.0%	0.0%	(0.15)	Yes	0.0%	0.0%	(0.23)	Yes	0.0%	0.0%	(0.27)	Yes	-	HIT
Trouble Report Rate - DSL - No Line Sharing	65-08	-	-	H	OK	B	1.3%	3.0%	0.00	Yes	3.2%	3.0%	2.00	No	n/a	3.0%	2.00	No	N	MISS
Trouble Report Rate - DSL - Line Sharing	65-09	-	-	H	OK	P	n/a	17.3%	n/a	-	n/a	0.6%	n/a	-	n/a	3.4%	n/a	-	-	-
Trouble Report Rate - Analog Trunk Port	65-10	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	0.7%	n/a	-	-	-
Trouble Report Rate - Subtending DDC Trunks	65-11	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	0.7%	n/a	-	-	-
Trouble Report Rate - DS3 Dedicated Transport	65-12	H	H	H	OK	P	4.7%	0.0%	0.22	Yes	1.6%	0.0%	0.13	Yes	1.5%	0.0%	0.12	Yes	-	HIT
Trouble Report Rate - Dark Fiber	65-13	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Trouble Report Rate - Analog Line Port	65-14	H	H	H		P	8.0%	0.6%	8.91	No	17.7%	0.8%	17.94	No	2.0%	0.7%	1.51	Yes	-	MISS
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	H	OK	P	0.0%	6.4%	(1.53)	Yes	0.0%	9.5%	(1.94)	Yes	8.7%	12.4%	(0.54)	Yes	-	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	H	OK	P	3.6	17.2	(3.56)	Yes	1.7	13.1	(2.59)	Yes	4.3	16.5	(1.97)	Yes	-	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	H	OK	P	1.5	5.4	(1.07)	Base<10	0.8	5.5	(0.71)	Base<10	n/a	5.9	n/a	-	-	-
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	H	OK	P	1.8	6.7	(1.50)	Base<10	2.7	6.7	(1.28)	Base<10	2.0	5.9	(1.17)	Base<10	-	-
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	H	OK	P	n/a	6.7	n/a	-	n/a	6.7	n/a	-	n/a	5.9	n/a	-	-	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	H	OK	P	2.5	n/a	n/a	-	4.6	n/a	n/a	-	3.7	n/a	n/a	-	-	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	H	OK	P	1.5	n/a	n/a	-	2.4	n/a	n/a	-	2.0	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	H	OK	P	n/a	3.6	n/a	-	n/a	1.9	n/a	-	n/a	3.3	n/a	-	-	-
Mean Time to Restore - DSL -Dispatch - No Line Sharing	67-08	H	H	H	OK	B	1.9	9.0	0.00	Base<10	4.2	9.0	0.00	Yes	5.3	9.0	0.00	Yes	N	HIT
Mean Time to Restore - DSL -Dispatch - Line Sharing	67-09	H	H	H	OK	P	n/a	24.0	n/a	-	n/a	38.2	n/a	-	n/a	81.3	n/a	-	-	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-10	H	H	H	OK	P	n/a	5.4	n/a	-	n/a	5.5	n/a	-	n/a	5.9	n/a	-	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-11	H	H	H	OK	P	n/a	5.4	n/a	-	n/a	5.5	n/a	-	n/a	5.9	n/a	-	-	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-12	H	H	H	OK	P	2.6	n/a	n/a	-	n/a	n/a	n/a	-	1.1	n/a	n/a	-	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-14	H	H	H	OK	P	0.4	5.4	(2.10)	Base<10	13.1	5.5	4.50	No	0.7	5.9	(1.10)	Base<10	-	-
Mean Time to Restore - 8.0 dB Loop with Test Access No Dispatch	67-15	H	H	H	OK	P	5.7	7.0	(0.14)	Base<10	2.9	5.5	(0.22)	Base<10	9.1	5.9	0.45	Base<10	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-16	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-17	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-18	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-19	H	H	H	OK	P	0.4	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-20	H	H	H	OK	P	0.2	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-21	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	1.0	n/a	-	n/a	1.3	n/a	-	-	-
Mean Time to Restore - DSL -No Dispatch - No Line Sharing	67-22	H	H	H	OK	B	n/a	9.0	n/a	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	N	-
Mean Time to Restore - DSL -No Dispatch - Line Sharing	67-23	H	H	H	OK	P	n/a	17.0	n/a	-	n/a	35.8	n/a	-	n/a	49.7	n/a	-	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-24	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-25	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-26	H	H	H	OK	P	n/a	n/a	n/a	-	0.5	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-27	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-28	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-	-
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	H	OK	P	2.9%	11.8%	(1.60)	Yes	5.6%	11.2%	(1.07)	Yes	8.7%	12.2%	(0.52)	Yes	-	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	H	OK	P	0.0%	14.9%	(0.72)	Base<10	0.0%	16.7%	(0.45)	Base<10	n/a	17.8%	n/a	-	-	-
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	H	OK	P	16.7%	12.5%	0.30	Base<10	0.0%	18.4%	3.30	Base<10	62.5%	16.1%	3.30	Base<10	-	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	H	OK	P	n/a	12.5%	n/a	-	n/a	18.4%	n/a	-	n/a	16.1%	n/a	-	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	H	OK	P	16.7%	n/a	n/a	-	0.0%	n/a	n/a	-	20.0%	n/a	n/a	-	-	-
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	H	OK	P	20.0%	n/a	n/a	-	25.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	H	OK	P	n/a	10.0%	n/a	-	n/a	0.0%	n/a	-	n/a	9.7%	n/a	-	-	-
% Repeat Reports - DSL - No Line Sharing	69-08	H	H	H	OK	B	14.3%	12.0%	14.3%	Base<10	3.8%	12.0%	3.8%	Yes	13.9%	12.0%	13.9%	Yes	N	HIT
% Repeat Reports - DSL - Line Sharing	69-09	H	H	H	OK	P	n/a	10.2%	n/a	-	n/a	34.4%	n/a	-	n/a	42.0%	n/a	-	-	-
% Repeat Reports - Analog Trunk Port	69-10	H	H	H	OK	P	n/a	14.9%	n/a	-	n/a	16.7%	n/a	-	n/a	17.8%	n/a	-	-	-
% Repeat Reports - Subtending DDC Trunks	69-11	H	H	H	OK	P	n/a	14.9%	n/a	-	n/a	16.7%	n/a	-	n/a	17.8%	n/a	-	-	-
% Repeat Reports - DS3 Dedicated Transport	69-12	H	H	H	OK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Repeat Reports - Dark Fiber	69-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - Analog Line Port	69-14	H	H	H	OK	P	0.0%	14.9%	(1.11)	Base<10	11.8%	16.7%	(0.54)	Yes	0.0%	17.8%	(0.66)	Base<10	-	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	M	OK	B	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	Y	-
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	M	OK	B	0.0%	1.0%	(0.99)	Yes	0.1%	1.0%	(0.92)	Yes	0.2%	1.0%	(0.83)	Yes	Y	HIT
Common Transport Block > 2%	71-01	-	-	M	OK	B	0.0%	3.0%	(3.00)	Yes	1.1%	3.0%	(1.92)	Yes	1.1%	3.0%	(1.95)	Yes	Y	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	M	-	OK	P	15.8%	23.2%	(3.79)	Yes	49.9%	16.2%	7.84	No	33.1%	61.7%	(8.58)	Yes	-	HIT
% Held Interconnection Trunks > 30 Days due to Lack of Facilities	73.1-01	H	H	-	OK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	Y	-
% Held Interconnection Trunks > 60 Days due to Lack of Facilities	73.1-02	H	H	-	OK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	Y	-
% Held Interconnection Trunks > 90 Days due to Lack of Facilities	73.1-03	H	H	-	OK	B	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	Y	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	L	-	OK	P	62.3	18.0	27.19	No	94.5	1.0	450.76	No	111.0	25.8	26.49	No	-	MISS
% SWBT Missed Due Dates > 30 Days	75-01	L	L	-	OK	B	15.8%	2.0%	13.75	No	49.9%	2.0%	47.93	No	33.1%	2.0%	31.06	No	Y	MISS
Avg. Trunk Restoral Interval	76-01	L	L	-	OK	P	n/a	1501.8	n/a	-	0.1	22.5	(0.81)	Base<10	n/a	17.6	n/a	-	-	-
Avg. Restoration Interval - Tandem Trunk Groups	77-01	H	H	M	OK	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	Y	-
Avg. Restoration Interval - Non-Tandem Trunk Groups	77-02	H	H	M	OK	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	Y	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	-	OK	B	n/a	20.0	n/a	-	98.8	20.0	78.75	Base<10	105.0	20.0	85.00	Base<10	Y	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	Y	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	Y	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	26.0	20.0	6.00	Base<10	Y	-
DA Avg. Speed of Answer	80-01	-	-	-	OK	B	10.3	15.0	0.00	Yes	9.6	15.0	0.00	Yes	8.6	15.0	0.00	Yes	N	HIT
OS Avg. Speed of Answer	82-01	-	-	-	OK	B	12.4	10.0	2.00	No	9.7	10.0	0.00	Yes	9.0	10.0	0.00	Yes	N	HIT
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	-	OK	B	88.4%	96.5%	8.09	No	98.7%	96.5%	(2.22)	Yes	98.4%	96.5%	(1.86)	Yes	Y	HIT
% of Time the OSP Releases Prior to the Exp of the T2 Timer	92-01	-	-	-	OK	B	98.8%	96.5%	(2.31)	Yes	99.0%	96.5%	(2.47)	Yes	99.9%	96.5%	(3.38)	Yes	Y	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	L	-	OK	B	100.0%	96.5%	(3.50)	Base<10	66.7%	96.5%	29.83	Base<10	100.0%	96.5%	(3.50)	Base<10	Y	-
% Premature Disconnects for Stand Alone LNP Orders	96-01	H	H	-	OK	B	0.2%	2.0%	(1.77)	Yes	1.3%	2.0%	(0.74)	Yes	0.0%	2.0%	(2.00)	Yes	Y	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP Onl	97-01	H	H	-	OK	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP with	97-02	H	H	-	OK	B	99.8%	96.5%	(3.26)	Yes	99.0%	96.5%	(2.47)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
Percent LNP I-Reports in 10 Days	98-01	H	H	M	OK	P	0.0%	1.9%	(1.69)	Yes	0.0%	1.6%	(1.47)	Yes	0.0%	1.9%	(1.67)	Yes	-	HIT
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	-	OK	P	1.0	6.5	(1.45)	Base<10	1.7	6.8	(1.51)	Yes	13.8	3.7	2.43	Base<10	-	-
Avg. Time of Out of Service for LNP Conversions	100-01	H	H	-	OK	B	3.4	60.0	(56.59)	Yes	2.0	60.0	(57.95)	Yes	2.3	60.0	(57.65)	Yes	Y	HIT
% Out of Service less than 60 Minutes	101-01	M	M	-	OK	B	100.0%	96.5%	(3.50)	Yes	99.9%	96.5%	(3.41)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
% Errors for E-911 Database Updates	103-01	L	L	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
Avg. Time Req. to Update 911 Database	104-01	L	L	-	OK	P	0.3	1.0	(2.92)	Yes	0.2	1.8	(4.76)	Yes	0.1	1.7	(5.39)	Yes	-	HIT
% of Request Processed within 35 Days	105-01	L	L	-	OK	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	N	-
Average Days Required to Process a Request	106-01	-	-	-	OK	B	22.6	14.0	2.00	Base<10	30.8	14.0	2.00	Base<10	11.0	14.0	0.00	Base<10	N	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	M	OK	B	0.0%	5.0%	0.00	Yes	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	M	OK	B	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	M	OK	B	20.0%	5.0%	2.00	No	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	M	OK	B	5.6%	5.0%	2.00	No	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
Avg. Delay Days - Caged - Initial	108-01	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Caged - Augments	108-02	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Cageless - Initial	108-03	L	L	-	OK	B	57.3	6.9	2.00	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Cageless - Augments	108-04	L	L	-	OK	B	104.0	9.0	2.00	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Virtual - Initial	108-07	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Virtual - Augments	108-08	L	L	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
% of Collocation Requests within Guidelines - Caged - Initial	109-01	L	L	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Caged - Augments	109-02	L	L	-	OK	B	100.0%	90.0%	0.00	Base<10	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Cageless - Initial	109-03	L	L	-	OK	B	n/a	90.0%	n/a	-	100.0%	90.0%	0.00	Yes	100.0%	90.0%	0.00	Base<10	N	-
% of Collocation Requests within Guidelines - Cageless - Augments	109-04	L	L	-	OK	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	N	-
% of Collocation Requests within Guidelines - Shared Caged - Initial	109-05	L	L	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Shared Caged - Augments	109-06	L	L	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Virtual - Initial	109-07	L	L	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Virtual - Augments	109-08	L	L	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
Percent of Updates into DA Database within 72 Hours	110-01	L	L	-	OK	B	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	Y	HIT
Average Update Interval for DA Database	111-01	L	L	-	OK	B	33.5	48.0	(14.50)	Yes	46.0	48.0	(2.01)	Yes	28.7	48.0	(19.25)	Yes	Y	HIT
% of Database Accuracy for Manual Updates	112-01	L	L	-	OK	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	Y	HIT
% of Electronic Updates That Flow Through The DSR Process Without Manual Interv	113-01	L	L	-	OK	B	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	0.0%	97.0%	9700.0%	Base<10	Y	-
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - CHC	114-01	H	H	-	OK	B	0.0%	2.0%	(2.00)	Yes	0.6%	2.0%	(1.36)	Yes	0.0%	2.0%	0.00	Yes	N	HIT
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - FDT	114-02	H	H	-	OK	B	0.0%	2.0%	(2.00)	Base<10	n/a	2.0%	n/a	-	0.0%	2.0%	0.00	Base<10	N	-
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (<10 Lines)	114.1-01	-	-	M	OK	B	100.0%		n/a	-	90.2%		n/a	-	95.2%		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (10-24 Lines)	114.1-02	-	-	M	OK	B	n/a		n/a	-	n/a		n/a	-	100.0%		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (<10 Lines)	114.1-03	-	-	M	OK	B	100.0%		n/a	-	n/a		n/a	-	100.0%		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (10-24 Lines)	114.1-04	-	-	M	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Privisioning Trouble Reports (PTR) - CHC	115-01	-	-	-	OK	-	n/a		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-	-
% Privisioning Trouble Reports (PTR) - FDT	115-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	0.0%		n/a	-	-	-
Meant Time to Restore - PTR - CHC	115.1-01	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-	-
Meant Time to Restore - PTR - FDT	115.1-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	-	OK	P	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	L	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% of Requests Processed within 30 Business Days	120-01	-	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Timely and Compliant Change Management Notices	123-01	-	-	-	CO	-	69.2%		n/a	-	50.0%		n/a	-	100.0%		n/a	-	-	-
Timely Resolution of significant Software Failures Related with Releases	124-01	H	H	-	CO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Success Ratio - All Measures																				
Total # Submeasures									702				702				702			
# Counted (with z-score and sample size of 10 or more)									217				231				223			
# Not Counted (Base < 10 or n/a)									485				471				479			
Critical Z Value									1.68				1.68				1.68			
Number of Submeasures Met									179				201				201			195
Number of Submeasures Missed									38				30				22			20
									82.5%				87.0%				90.1%			90.7%
Success Ratio - Tier 2 Measures Only																				
Total # Tier 2 Submeasures									374				374				374			
# Counted (with z-score and sample size of 10 or more)									129				143				132			
# Not Counted (Base < 10 or n/a)									245				231				242			
Number of Submeasures Met									101				121				115			112
Number of Submeasures Missed									28				22				17			15
									78.3%				84.6%				87.1%			88.2%
Success Ratio - Tier 1 and/or Tier 2 Measures																				
Total # Tier 1 and/or Tier 2 Submeasures									374				374				374			
# Counted (with z-score and sample size of 10 or more)									129				143				132			
# Not Counted (Base < 10 or n/a)									245				231				242			
Number of Submeasures Met									101				121				115			112
Number of Submeasures Missed									28				22				17			15
									78.3%				84.6%				87.1%			88.2%
Success Ratio - Tier 3 Measures (FCC 20)																				
Total # Tier 3 Submeasures (FCC 20)									360				360				360			
# Counted (with z-score and sample size of 10 or more)									130				141				130			
# Not Counted (Base < 10 or n/a)									230				219				230			
Number of Submeasures Met									104				118				116			113
Number of Submeasures Missed									26				23				14			14
									80.0%				83.7%				89.2%			89.0%

Notes.
(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT, two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted.
(2) A Critical Z Value of 1.68 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported. This is the lowest possible critical Z value on the table. Remedy payment calculations may use a slightly
(3) Beginning with August 2000 data, T2A Version 1.7 rules, some measures no longer use the critical Z allowance to determine compliance. The column headed "Z" shows "Y" if the critical Z is allowed and "N" if it is not allowed.

RECEIVED
DEC 21 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
Avg. Resp. for OSS Pre-Order - Address Verification - DATAGATE	1-01	L	M	M	CO	B	2.3	4.7	(2.42)	Yes	2.1	4.7	(2.58)	Yes	2.1	4.7	(2.62)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - DATAGATE	1-02	L	M	M	CO	B	3.2	4.5	(1.30)	Yes	3.1	4.5	(1.40)	Yes	3.0	4.5	(1.50)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTN) - DATAGATE	1-03	L	M	M	CO	B	4.1	6.6	(2.46)	Yes	2.3	6.6	(4.32)	Yes	3.0	6.6	(3.57)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTN) - DATAGATE	1-04	-	-	-	CO	-	14.8		n/a	-	12.7		n/a	-	14.1		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - DATAGATE	1-05	L	M	M	CO	B	1.9	6.6	(4.70)	Yes	1.7	6.6	(4.90)	Yes	2.1	6.6	(4.50)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - DATAGATE	1-06	L	M	M	CO	B	0.9	1.0	(0.10)	Yes	1.8	1.0	0.80	Yes	0.4	1.0	(0.60)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - DATAGATE	1-07	L	M	M	CO	B	9.2	12.6	(3.41)	Yes	7.6	12.6	(5.00)	Yes	7.6	12.6	(5.00)	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - DATAGATE	1-08	L	M	-	CO	B	5.9	28.0	(22.10)	Yes	4.4	28.0	(23.60)	Yes	11.1	28.0	(16.90)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Address Verification -VERIGATE	1-09	L	M	M	CO	B	3.1	4.7	(1.58)	Yes	2.9	4.7	(1.80)	Yes	2.9	4.7	(1.79)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - VERIGATE	1-10	L	M	M	CO	B	2.2	4.5	(2.27)	Yes	2.1	4.5	(2.43)	Yes	2.0	4.5	(2.55)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTN) - VERIGATE	1-11	L	M	M	CO	B	3.4	6.6	(3.24)	Yes	2.3	6.6	(4.35)	Yes	4.0	6.6	(2.56)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTN) - VERIGATE	1-12	-	-	-	CO	-	7.0		n/a	-	5.1		n/a	-	8.5		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - VERIGATE	1-13	L	M	M	CO	B	3.7	6.6	(2.91)	Yes	2.0	6.6	(4.57)	Yes	2.7	6.6	(3.89)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - VERIGATE	1-14	L	M	M	CO	B	1.6	1.0	0.63	Yes	2.4	1.0	1.41	Yes	0.4	1.0	(0.57)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - VERIGATE	1-15	L	M	M	CO	B	9.3	12.6	(3.34)	Yes	8.4	12.6	(4.18)	Yes	7.9	12.6	(4.72)	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - VERIGATE	1-16	L	M	-	CO	B	20.2		n/a		18.4		n/a	-	18.7		n/a	-	-
Avg. Resp. Rec. within "x" sec. - Address Verification - DATAGATE	2-01	L	M	-	CO	B	99.6%	95.0%	(4.60)	Yes	99.8%	95.0%	(4.82)	Yes	99.6%	95.0%	(4.60)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - DATAGATE	2-02	L	M	-	CO	B	99.1%	95.0%	(4.05)	Yes	99.3%	95.0%	(4.33)	Yes	99.1%	95.0%	(4.13)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - DATAGATE	2-03	L	M	-	CO	B	98.7%	95.0%	(3.70)	Yes	99.6%	95.0%	(4.56)	Yes	98.5%	95.0%	(3.49)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - DATAGATE	2-04	L	M	-	CO	B	99.6%	95.0%	(4.55)	Yes	99.5%	95.0%	(4.51)	Yes	99.2%	95.0%	(4.21)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Serv. Appointment Scheduling - DATAGATE	2-05	L	M	-	CO	B	97.5%	95.0%	(2.45)	Yes	96.5%	95.0%	(1.49)	Yes	98.5%	95.0%	(3.46)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - DATAGATE	2-06	L	M	-	CO	B	92.5%	90.0%	(2.46)	Yes	91.0%	90.0%	(1.05)	Yes	91.6%	90.0%	(1.57)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - PIC - DATAGATE	2-07	L	M	-	CO	B	97.2%	95.0%	(2.19)	Yes	100.0%	95.0%	(4.99)	Yes	88.6%	95.0%	6.43	No	HIT
Avg. Resp. Rec. within "x" sec. - Address Verification - VERIGATE	2-08	L	M	-	CO	B	94.3%	90.0%	(4.34)	Yes	94.9%	90.0%	(4.93)	Yes	95.1%	90.0%	(5.12)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - VERIGATE	2-09	L	M	-	CO	B	97.3%	90.0%	(7.34)	Yes	97.8%	90.0%	(7.80)	Yes	97.8%	90.0%	(7.81)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - VERIGATE	2-10	L	M	-	CO	B	96.3%	90.0%	(6.31)	Yes	98.0%	90.0%	(7.97)	Yes	96.5%	90.0%	(6.51)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - VERIGATE	2-11	L	M	-	CO	B	96.4%	90.0%	(6.35)	Yes	99.1%	90.0%	(9.11)	Yes	98.0%	90.0%	(7.96)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Appointment Scheduling - VERIGATE	2-12	L	M	-	CO	B	97.4%	90.0%	(7.36)	Yes	97.3%	90.0%	(7.32)	Yes	98.7%	90.0%	(8.74)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - VERIGATE	2-13	L	M	-	CO	B	85.7%	90.0%	4.29	No	86.7%	90.0%	3.30	No	90.8%	90.0%	(0.75)	Yes	MISS
Avg. Resp. Rec. within "x" sec. - PIC - VERIGATE	2-14	L	M	-	CO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
CASE Average Response Time	3-01			-	OK	B	0.67	0.58	2.00	No	0.00	0.52	0.00	Base<10	0.80	0.72	2.00	No	MISS
OSS Interface Availability - DATAGATE	4-01.1	-	H	M	CO	B	99.4%	99.5%	2.00	No	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - VERIGATE	4-01.2	-	H	M	CO	B	99.8%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LEX	4-01.3	-	H	M	CO	B	99.6%	99.5%	0.00	Yes	98.6%	99.5%	2.00	No	99.2%	99.5%	2.00	No	MISS
OSS Interface Availability - TOOLBAR	4-01.4	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LRAF	4-01.5	-	H	M	CO	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - FTP	4-01.6	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - IA (SSL3)	4-01.7	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - NDM	4-01.8	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - VAN	4-01.9	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Consumer EASE Availability	4-02	-	H	M	OK	B	99.9%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Business EASE Availability	4-03	-	H	M	OK	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI	4-01.10	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
% FOCs Rec. Within 5 Hours - Residence and Simple Business - LEX	5-01	L	M	M	OK	B	91.9%	95.0%	3.13	No	97.1%	95.0%	(2.15)	Yes	99.2%	95.0%	(4.19)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - LEX	5-02	L	M	M	OK	B	94.1%	94.0%	(0.12)	Yes	96.9%	94.0%	(2.93)	Yes	99.8%	94.0%	(5.76)	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - LEX	5-03	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - LEX	5-04	L	M	M	OK	B	95.8%	95.0%	(0.80)	Yes	96.2%	95.0%	(1.20)	Yes	97.6%	95.0%	(2.62)	Yes	HIT
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - LEX	5-05	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - LEX	5-06	L	M	M	OK	B	50.0%	95.0%	45.00	Base<10	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Residence and Simple Business - EDI	5-07	L	M	M	OK	B	98.1%	95.0%	(3.08)	Yes	100.0%	95.0%	(5.00)	Yes	99.0%	95.0%	(3.96)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - EDI	5-08	L	M	M	OK	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Base<10	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - EDI	5-09	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - EDI	5-10	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - EDI	5-11	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - EDI	5-12	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Residence and Simple Business - Man	5-13	L	M	M	OK	B	98.4%	95.0%	(3.43)	Yes	98.6%	95.0%	(3.58)	Yes	98.1%	95.0%	(3.13)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - Man	5-14	L	M	M	OK	B	100.0%	94.0%	(6.00)	Yes	97.4%	94.0%	(3.44)	Yes	100.0%	94.0%	(6.00)	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - Man	5-15	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - UNE Loop (1-49) - Man	5-16	L	M	M	OK	B	93.8%	95.0%	1.25	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - Man.	5-17	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Switch Ports - Man	5-18	L	M	M	OK	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - LEX (1-20 Loops)	5.1-01	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	97.4%	95.0%	(2.42)	Yes	-
% FOCs Rec. Within 14 Hours - xDSL-capable Loops - LEX (Over 20 Loops)	5.1-02	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - Line Sharing - LEX (1-49 Loops)	5.1-03	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Within 14 Hours - Line Sharing - LEX (Over 49 Loops)	5.1-04	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - EDI (1-20 Loops)	5.1-05	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	94.1%	95.0%	2.00	No	-

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
% FOCs Rec. Within 14 Hours - xDSL-capable Loops - EDI (Over 20 Loops)	5.1-06	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours -Line Sharing - EDI (1-49 Loops)	5.1-07	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 14 Hours - Line Sharing - EDI (Over 49 Loops)	5.1-08	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - xDSL-capable Loops - Manual (1-49 Loops)	5.1-09	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Yes	-
% FOCs Rec. Within 48 Hours - xDSL-capable Loops - Manual (Over 49 Loops)	5.1-10	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Line Sharing - Manual (1-49 Loops)	5.1-11	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Within 48 Hours - Line Sharing - Manual (Over 49 Loops)	5.1-12	L	M	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	
Average Time to Return FOC (Hours) - Residence and Simple Business - LEX	6-01	-	-	-	OK	-	4.8		n/a	-	1.1		n/a	-	1.0		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1-200 Lines) - LEX	6-02	-	-	-	OK	-	5.0		n/a	-	3.8		n/a	-	2.8		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - LEX	6-03	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - LEX	6-04	-	-	-	OK	-	1.4		n/a	-	2.3		n/a	-	2.2		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - LEX	6-05	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - LEX	6-06	-	-	-	OK	-	4.6		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Residence and Simple Business - EDI	6-07	-	-	-	OK	-	1.8		n/a	-	0.5		n/a	-	0.4		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1 - 200 Lines) - EDI	6-08	-	-	-	OK	-	23.3		n/a	-	1.6		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - EDI	6-09	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - EDI	6-10	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - EDI	6-11	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - EDI	6-12	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Residence and Simple Business - Man	6-13	-	-	-	OK	-	12.7		n/a	-	12.2		n/a	-	10.3		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1-200 Lines) - Man	6-14	-	-	-	OK	-	9.7		n/a	-	13.1		n/a	-	12.9		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - Man	6-15	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - Man	6-16	-	-	-	OK	-	13.6		n/a	-	20.4		n/a	-	10.0		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - Man	6-17	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - Man	6-18	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	
% Mech. Completions Returned Within One Hour - LEX	7-01	L	-	-	OK	B	99.8%	97.0%	(2.75)	Yes	98.4%	97.0%	(1.43)	Yes	99.3%	97.0%	(2.33)	Yes	HIT
% Mech. Completions Returned Within One Hour - EDI	7-02	L	-	-	OK	B	92.1%	97.0%	4.94	No	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% Mech. Completions Returned Within One Day - LEX	7.1-01	-	-	L	OK	B	95.4%	97.0%	1.63	Yes	96.6%	97.0%	0.40	Yes	96.4%	97.0%	0.61	Yes	HIT
% Mech. Completions Returned Within One Day - EDI	7.1-02	-	-	L	OK	B	85.6%	97.0%	11.40	No	91.8%	97.0%	5.23	No	97.0%	97.0%	(0.01)	Yes	MISS
Average Time to Return Mechanized Completions (Hours) - LEX	8-01	L	-	-	OK	-	0.02		n/a	-	0.08		n/a	-	0.07		n/a	-	-
Average Time to Return Mechanized Completions (Hours) - EDI	8-02	L	-	-	OK	-	0.51		n/a	-	0.14		n/a	-	0.13		n/a	-	-
Percent Rejects - LEX	9-01	-	-	-	OK	-	40.3%		n/a	-	38.5%		n/a	-	37.8%		n/a	-	-
Percent Rejects - EDI	9-02	-	-	-	OK	-	49.8%		n/a	-	41.1%		n/a	-	59.2%		n/a	-	-
% Mech. Rejects Retd within One Hour of Receipt in LASR - LEX	10-01	L	-	-	OK	B	100.0%	97.0%	(3.00)	Yes	99.0%	97.0%	(1.96)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% Mech. Rejects Retd within One Hour of Receipt in LASR - EDI	10-02	L	-	-	OK	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% Manual Rejects Recd Electronically and Retd Within Five Hours	10.1-01	L			OK	B	82.9%	97.0%	14.08	No	94.5%	97.0%	2.50	No	96.4%	97.0%	0.60	Yes	MISS
Mean Time to Return Mechanized Rejects (Hours) - LEX	11-01	-	-	-	OK	-	0.03		n/a	-	0.09		n/a	-	0.06		n/a	-	-
Mean Time to Return Mechanized Rejects (Hours) - EDI	11-02	-	-	-	OK	-	0.23		n/a	-	2.03		n/a	-	0.20		n/a	-	-
Mean Time to Return Manual Rejects Recd via LEX or EDI	11.1-01	-	-	-	OK	B	10.7	5.0	5.72	No	3.6	5.0	(1.39)	Yes	2.7	5.0	(2.27)	Yes	HIT
Mechanized Provisioning Accuracy	12-01	L	L	-	OK	P	97.9%	93.6%	(12.04)	Yes	98.6%	92.8%	(16.53)	Yes	97.9%	91.8%	(15.14)	Yes	HIT
Order Process % Flow Through - EASE	13-01	L	H	H	OK	P	97.6%	90.1%	(15.69)	Yes	97.1%	88.0%	(18.60)	Yes	98.1%	88.2%	(18.90)	Yes	HIT
Order Process % Flow Through - LEX	13-02	L	H	H	OK	P	86.6%	90.1%	6.83	No	75.5%	88.0%	24.95	No	70.9%	88.2%	32.03	No	MISS
Order Process % Flow Through - EDI	13-03	L	H	H	OK	P	93.3%	90.1%	(1.11)	Yes	92.7%	88.0%	(1.77)	Yes	88.3%	88.2%	(0.05)	Yes	HIT
Billing Accuracy - CRIS Usage Bill Audit	14-01	-	-	-	CO	P	0.00%	0.05%	(0.96)	Yes	0.00%	0.04%	(0.86)	Yes	0.00%	0.08%	(1.15)	Yes	HIT
Billing Accuracy - CABS Usage Bill Audit	14-02	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	HIT
Billing Accuracy - CRIS Bill Audit	14-03	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	HIT
% of Accurate and Complete Formatted Mech. Bills	15-01	L	H	-	OK	B	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	HIT
% of Billing Records Transmitted Correctly	16-01	L	-	-	CO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
Billing Completeness	17-01	L	M	-	CO	P	95.8%	98.6%	134.78	No	96.7%	98.4%	82.42	No	96.8%	98.6%	85.95	No	MISS
Billing Timeliness	18-01	L	H	M	OK	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
Daily Usage Feed Timeliness	19-01	-	-	-	CO	B	99.0%	95.0%	(4.04)	Yes	99.9%	95.0%	(4.92)	Yes	95.2%	95.0%	(0.20)	Yes	HIT
Percent Unbillable Usage - CRIS (AMA/ECS)	20-01	-	-	-	CO	-	0.20%		n/a	-	0.17%		n/a	-	0.24%		n/a	-	-
Percent Unbillable Usage - CABS	20-02	-	-	-	CO	-	0.08%		n/a	-	0.07%		n/a	-	0.06%		n/a	-	-
LSC Average Speed of Answer (SOA) - Seconds - Dallas	21-01	-	-	-	CO	P	4.0	7.5	(3.47)	Yes	4.0	5.3	(1.32)	Yes	5.0	9.4	(4.36)	Yes	HIT
LSC Average Speed of Answer (SOA) - Seconds - Alliance	21-02	-	-	-	CO	P	7.0	7.5	(0.47)	Yes	7.0	0.0	7.00	No	6.0	9.4	(3.36)	Yes	HIT
LSC Average Speed of Answer (SOA) - Seconds - Gateway	21-03	-	-	-	CO	P	0.0	7.5	(7.47)	Base<10	0.0	5.3	(5.32)	Base<10	6.0	9.4	(3.36)	Yes	-
LSC Grade of Service (GOS) - Dallas	22-01	-	H	-	CO	P	94.7%	92.8%	(10.15)	Yes	97.7%	94.3%	(21.11)	Yes	97.9%	90.2%	(33.20)	Yes	HIT
LSC Grade of Service (GOS) - Alliance	22-02	-	H	-	CO	P	94.7%	92.8%	(19.34)	Yes	96.7%	94.3%	(29.16)	Yes	97.1%	90.2%	(40.76)	Yes	HIT
LSC Grade of Service (GOS) - Gateway	22-03	-	H	-	CO	P	n/a	92.8%	n/a	-	n/a	94.3%	n/a	-	98.0%	90.2%	(54.70)	Yes	-
% Busy in the LSC - Dallas	23-01	-	L	-	CO	P	0.0%	1.3%	(16.32)	Yes	0.0%	2.6%	(23.88)	Yes	0.0%	2.5%	(20.52)	Yes	HIT
% Busy in the LSC - Alliance	23-02	-	L	-	CO	P	0.2%	1.3%	(27.15)	Yes	0.0%	2.6%	(47.29)	Yes	0.0%	2.5%	(28.18)	Yes	HIT
% Busy in the LSC - Gateway	23-03	-	L	-	CO	P	n/a	1.3%	n/a	-	n/a	2.6%	n/a	-	0.0%	2.5%	(33.36)	Yes	-
LOC Average Speed of Answer (SOA) - Seconds	24-01	-	-	-	CO	P	19.5	13.9	5.60	No	11.8	18.9	(7.10)	Yes	19.7	21.4	(1.70)	Yes	HIT
LOC Grade of Service	25-01	-	H	-	CO	P	79.7%	80.0%	2.09	No	85.9%	69.7%	(110.04)	Yes	74.9%	61.6%	(82.16)	Yes	HIT
% Busy in the LOC	26-01	-	L	-	CO	P	0.0%	0.3%	(15.95)	Yes	0.0%	0.5%	(22.14)	Yes	0.0%	0.6%	(25.56)	Yes	HIT
Mean Install. Interval-Field Work-Res	27-01	H	H	H	OK	P	2.4	2.8	(3.35)	Yes	2.5	2.8	(1.98)	Yes	2.5	3.1	(3.34)	Yes	HIT

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
Mean Install. Interval-Field Work-Bus	27-02	H	H	H	OK	P	2.1	3.9	(2.06)	Yes	2.4	3.2	(1.57)	Yes	3.0	3.5	(0.74)	Yes	HIT
Mean Install. Interval-No Field Work-Res	27-03	H	H	H	OK	P	0.04	0.71	(17.96)	Yes	0.08	0.69	(16.75)	Yes	0.04	0.76	(20.09)	Yes	HIT
Mean Install. Interval-No Field Work-Bus	27-04	H	H	H	OK	P	0.06	0.73	(5.03)	Yes	0.19	0.93	(6.28)	Yes	0.10	1.00	(4.06)	Yes	HIT
Mean Install. Interval-Field Work-UNEs	27-05	H	H	H	OK	P	2.8	3.1	(0.42)	Yes	2.7	2.9	(0.46)	Yes	3.3	3.2	0.30	Yes	HIT
Mean Install. Interval-No Field Work- UNEs	27-06	H	H	H	OK	P	0.67	0.71	(0.41)	Yes	0.34	0.73	(3.37)	Yes	0.24	0.79	(4.55)	Yes	HIT
% Install. within 5 days-Field Work-Res.	28-01	-	-	-	OK	P	97.7%	93.7%	(4.39)	Yes	97.0%	94.0%	(3.37)	Yes	96.6%	92.1%	(4.13)	Yes	HIT
% Install. within 5 days-Field Work-Bus.	28-02	-	-	-	OK	P	98.0%	88.0%	(3.06)	Yes	95.5%	90.6%	(1.57)	Yes	91.7%	90.3%	(0.39)	Yes	HIT
% Install. within 3 days-No Field Work-Res	28-03	-	-	-	OK	P	100.0%	98.4%	(7.12)	Yes	99.6%	98.5%	(5.53)	Yes	100.0%	98.0%	(8.68)	Yes	HIT
% Install. within 3 days-No Field Work-Bus	28-04	-	-	-	OK	P	99.8%	96.3%	(3.76)	Yes	99.4%	96.8%	(3.42)	Yes	100.0%	94.7%	(4.18)	Yes	HIT
% Install. within 5 days-Field Work-UNEs	28-05	-	-	-	OK	P	98.6%	92.2%	(1.96)	Yes	98.8%	92.9%	(2.03)	Yes	93.9%	91.6%	(0.76)	Yes	HIT
% Install. within 3 days-No Field Work- UNEs	28-06	-	-	-	OK	P	99.2%	98.1%	(1.59)	Yes	99.5%	98.1%	(1.89)	Yes	100.0%	97.6%	(3.18)	Yes	HIT
% SWBT Missed Due Dates - Field Work-Res	29-01	H	H	H	OK	P	4.5%	8.8%	(4.33)	Yes	5.7%	8.6%	(2.94)	Yes	5.7%	11.6%	(4.83)	Yes	HIT
% SWBT Missed Due Dates - Field Work-Bus	29-02	H	H	H	OK	P	3.4%	8.5%	(2.00)	Yes	7.5%	8.5%	(0.36)	Yes	9.6%	8.7%	0.32	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Res	29-03	H	H	H	OK	P	0.12%	0.35%	(3.28)	Yes	0.72%	0.32%	5.82	No	0.28%	0.38%	(1.19)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Bus	29-04	H	H	H	OK	P	0.60%	0.25%	1.90	No	1.94%	0.73%	3.81	No	0.51%	1.00%	(1.20)	Yes	MISS
% SWBT Missed Due Dates - Field Work-UNEs	29-05	H	H	H	OK	P	5.4%	8.7%	(1.10)	Yes	4.1%	8.6%	(1.56)	Yes	4.4%	10.7%	(1.92)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-UNEs	29-06	H	H	H	OK	P	0.40%	0.34%	0.34	Yes	0.94%	0.38%	3.05	No	0.92%	0.45%	2.15	No	MISS
% SWBT Missed Due Dates Due to LOF - Res	30-01	L	-	-	OK	P	3.2%	5.4%	(2.83)	Yes	2.9%	5.6%	(3.31)	Yes	3.7%	7.1%	(3.44)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus	30-02	L	-	-	OK	P	2.5%	6.8%	(1.84)	Yes	2.8%	5.4%	(1.16)	Yes	4.8%	6.0%	(0.44)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - UNEs	30-03	L	-	-	OK	P	3.3%	5.8%	(1.04)	Yes	1.0%	5.5%	(1.94)	Yes	1.1%	6.7%	(2.13)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Res. > 30 Days	30-04	L	-	-	OK	P	0.0%	8.1%	(1.54)	Yes	8.0%	10.3%	(0.38)	Yes	3.8%	8.4%	(0.84)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus. > 30 Days	30-05	L	-	-	OK	P	0.0%	14.2%	(0.71)	Base<10	0.0%	12.2%	(0.64)	Base<10	0.0%	12.3%	(0.75)	Base<10	-
% SWBT Missed Due Dates Due to LOF - UNEs > 30 Days	30-06	L	-	-	OK	P	0.0%	10.1%	(0.58)	Base<10	0.0%	10.9%	(0.35)	Base<10	0.0%	9.4%	(0.32)	Base<10	-
% SWBT Missed Due Dates Due to LOF - Res > 90 Days	30-07	L	-	-	OK	P	0.0%	0.1%	(0.20)	Yes	0.0%	0.9%	(0.49)	Yes	0.0%	0.3%	(0.26)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 90 Days	30-08	L	-	-	OK	P	0.0%	3.7%	(0.34)	Base<10	0.0%	0.7%	(0.14)	Base<10	0.0%	0.4%	(0.12)	Base<10	-
% SWBT Missed Due Dates Due to LOF - UNEs > 90 Days	30-09	L	-	-	OK	P	0.0%	1.3%	(0.20)	Base<10	0.0%	0.9%	(0.09)	Base<10	0.0%	0.3%	(0.05)	Base<10	-
Avg. Delay Days due to LOF - Res	31-01	-	-	-	OK	P	5.2	11.0	(2.37)	Yes	10.2	11.6	(0.38)	Yes	8.1	11.1	(1.12)	Yes	HIT
Avg. Delay Days due to LOF - Bus	31-02	-	-	-	OK	P	2.3	19.1	(0.85)	Base<10	6.7	13.2	(0.65)	Base<10	8.8	12.9	(0.59)	Base<10	-
Avg. Delay Days due to LOF - UNEs	31-03	-	-	-	OK	P	1.0	13.6	(0.98)	Base<10	3.0	12.1	(0.52)	Base<10	3.0	11.6	(0.63)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res -Field Work	32-01	M	-	L	OK	P	4.6	5.5	(0.34)	Yes	4.1	5.3	(0.84)	Yes	4.4	4.5	(0.02)	Yes	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus -Field Work	32-02	M	-	L	OK	P	2.8	11.7	(0.94)	Base<10	13.3	4.7	5.97	No	11.3	7.0	0.56	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res -No Field Work	32-03	M	-	L	OK	P	3.1	4.9	(0.88)	Base<10	0.9	4.8	(2.83)	Yes	2.5	5.8	(1.09)	Yes	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	32-04	M	-	L	OK	P	6.4	18.0	(0.81)	Base<10	0.5	13.6	(3.05)	Yes	11.3	29.7	(0.97)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	32-05	M	-	L	OK	P	26.6	6.5	4.18	Base<10	3.7	5.1	(0.47)	Base<10	18.3	5.0	2.72	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	32-06	M	-	L	OK	P	1.8	6.1	(0.76)	Base<10	3.3	7.6	(1.11)	Yes	3.4	12.3	(1.17)	Base<10	-
% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	33-01	L	-	-	OK	P	0.00%	0.44%	(1.94)	Yes	0.35%	0.61%	(0.93)	Yes	0.14%	0.60%	(1.56)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	33-02	L	-	-	OK	P	0.00%	0.88%	(1.03)	Yes	0.00%	0.67%	(0.85)	Yes	0.00%	0.60%	(0.71)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	33-03	L	-	-	OK	P	0.00%	0.00%	(0.39)	Yes	0.00%	0.00%	(0.58)	Yes	0.00%	0.01%	(0.71)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	33-04	L	-	-	OK	P	0.00%	0.03%	(0.54)	Yes	0.26%	0.08%	1.60	Yes	0.00%	0.31%	(1.36)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	33-05	L	-	-	OK	P	0.00%	0.56%	(0.72)	Yes	0.00%	0.63%	(0.78)	Yes	0.00%	0.60%	(0.73)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	33-06	L	-	-	OK	P	0.10%	0.01%	3.58	No	0.00%	0.02%	(0.45)	Yes	0.00%	0.05%	(0.67)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res -N&T Orders-Field Work	35-01	H	H	H	OK	P	3.8%	4.7%	(1.21)	Yes	4.6%	5.3%	(0.78)	Yes	3.8%	5.5%	(1.91)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -N&T Orders -Field Work	35-02	H	H	H	OK	P	2.8%	3.0%	(0.14)	Yes	1.0%	2.5%	(1.00)	Yes	7.8%	2.6%	2.78	No	HIT
% Trouble Reports Within 10 Days of Install. - Res -N&T Orders -No Field Work	35-03	H	H	H	OK	P	4.0%	7.6%	(7.36)	Yes	4.6%	7.6%	(6.42)	Yes	3.5%	7.8%	(8.78)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -N&T Orders -No Field Work	35-04	H	H	H	OK	P	0.7%	1.5%	(1.07)	Yes	0.5%	0.7%	(0.35)	Yes	0.0%	1.0%	(1.33)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	35-05	H	H	H	OK	P	0.0%	2.6%	(0.33)	Base<10	0.0%	2.1%	(0.39)	Base<10	20.0%	3.3%	2.06	Base<10	-
% Trouble Reports Within 10 Days of Install. - Bus -C Orders -Field Work	35-06	H	H	H	OK	P	10.0%	4.1%	0.92	Yes	0.0%	2.6%	(0.23)	Base<10	16.7%	3.7%	1.65	Base<10	-
% Trouble Reports Within 10 Days of Install. - Res -C Orders-No Field Work	35-07	H	H	H	OK	P	0.4%	1.2%	(4.50)	Yes	0.8%	1.6%	(3.79)	Yes	0.8%	1.6%	(3.63)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -C Orders-No Field Work	35-08	H	H	H	OK	P	1.6%	1.4%	0.42	Yes	1.4%	1.2%	0.45	Yes	1.9%	1.5%	0.73	Yes	HIT
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	35-09	H	H	H	OK	P	n/a	4.3%	n/a	-	n/a	4.4%	n/a	-	n/a	4.7%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	35-10	H	H	H	OK	P	n/a	6.9%	n/a	-	n/a	6.4%	n/a	-	n/a	6.7%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	35-11	H	H	H	OK	P	2.2%	3.3%	(0.58)	Yes	3.1%	2.3%	0.50	Yes	5.6%	3.5%	1.04	Yes	HIT
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	35-12	H	H	H	OK	P	2.3%	1.2%	3.10	No	1.7%	1.5%	0.55	Yes	1.8%	1.6%	0.52	Yes	HIT
% No Access - Field Work - Res.	36-01	-	-	-	OK	P	1.3%	2.4%	(2.13)	Yes	0.4%	2.3%	(3.70)	Yes	0.3%	2.2%	(3.45)	Yes	HIT
% No Access - Field Work - Bus	36-02	-	-	-	OK	P	2.5%	2.2%	0.20	Yes	0.0%	1.7%	(1.34)	Yes	0.0%	1.8%	(1.24)	Yes	HIT
% No Access - Field Work - UNEs	36-03	-	-	-	OK	P	2.2%	2.4%	(0.13)	Yes	1.0%	2.1%	(0.71)	Yes	2.2%	2.1%	0.09	Yes	HIT
Trouble Report Rate - Res	37-01	H	H	H	OK	P	1.8%	2.8%	(11.05)	Yes	2.6%	3.5%	(9.44)	Yes	2.5%	3.5%	(9.52)	Yes	HIT
Trouble Report Rate - Bus	37-02	H	H	H	OK	P	0.8%	1.2%	(5.02)	Yes	1.2%	1.5%	(3.58)	Yes	1.0%	1.4%	(4.27)	Yes	HIT
Trouble Report Rate - UNE Loop and Port Combinations	37-03	H	H	H	OK	P	1.6%	2.3%	(4.16)	Yes	2.0%	3.0%	(5.59)	Yes	1.5%	2.9%	(8.68)	Yes	HIT
% Missed Repair - Res -Dispatch	38-01	H	H	H	OK	P	2.0%	5.4%	(4.18)	Yes	3.4%	8.6%	(6.42)	Yes	2.3%	11.5%	(9.90)	Yes	HIT
% Missed Repair - Bus -Dispatch	38-02	H	H	H	OK	P	11.5%	12.5%	(0.39)	Yes	12.5%	14.9%	(1.08)	Yes	14.2%	18.1%	(1.55)	Yes	HIT
% Missed Repair - Res -No Dispatch	38-03	H	H	H	OK	P	3.0%	0.8%	1.43	Yes	0.0%	0.9%	(0.66)	Yes	2.0%	0.8%	0.93	Yes	HIT
% Missed Repair - Bus -No Dispatch	38-04	H	H	H	OK	P	0.0%	1.7%	(0.40)	Base<10	12.5%	1.3%	3.75	No	0.0%	1.9%	(0.39)	Base<10	-
% Missed Repair - UNEs - Dispatch	38-05	H	H	H	OK	P	6.3%	6.4%	(0.06)	Yes	4.3%	9.5%	(2.70)	Yes	0.9%	12.4%	(5.09)	Yes	HIT
% Missed Repair - UNEs - No Dispatch	38-06	H	H	H	OK	P	0.0%	0.9%	(0.34)	Yes	0.0%	0.9%	(0.38)	Yes	0.0%	0.9%	(0.29)	Base<10	HIT
Receipt to Clear Duration - Res -Affecting Service-Dispatch	39-01	H	H	H	OK	P	18.3	24.5	(2.12)	Yes	19.6	37.8	(4.90)	Yes	28.1	49.6	(6.08)	Yes	HIT

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
Receipt to Clear Duration - Bus.-Affecting Service-Dispatch	39-02	H	H	H	OK	P	10.8	12.1	(0.29)	Yes	8.3	14.4	(1.30)	Yes	10.9	16.8	(1.40)	Yes	HIT
Receipt to Clear Duration - Res -Affecting Service-No Dispatch	39-03	H	H	H	OK	P	16.1	6.7	1.35	Yes	8.1	7.6	0.11	Yes	24.8	12.0	1.66	Yes	HIT
Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	39-04	H	H	H	OK	P	n/a	3.8	n/a		7.8	4.9	0.26	Base<10	6.5	4.2	0.22	Base<10	-
Receipt to Clear Duration - Res -Out of Service-Dispatch	39-05	H	H	H	OK	P	10.5	16.1	(8.08)	Yes	18.1	28.8	(12.21)	Yes	23.9	37.7	(13.22)	Yes	HIT
Receipt to Clear Duration - Bus -Out of Service-Dispatch	39-06	H	H	H	OK	P	10.7	8.7	1.83	No	11.2	12.5	(1.02)	Yes	12.2	16.4	(2.29)	Yes	HIT
Receipt to Clear Duration - Res -Out of Service-No Dispatch	39-07	H	H	H	OK	P	6.6	8.1	(0.56)	Yes	12.0	15.4	(0.98)	Yes	7.9	19.6	(2.80)	Yes	HIT
Receipt to Clear Duration - Bus -Out of Service-No Dispatch	39-08	H	H	H	OK	P	6.3	6.2	0.02	Base<10	11.3	6.4	1.33	Yes	1.2	8.7	(0.87)	Base<10	-
Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	39-09	H	H	H	OK	P	14.8	22.7	(2.40)	Yes	18.9	34.1	(2.78)	Yes	22.3	45.3	(4.80)	Yes	HIT
Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	39-10	H	H	H	OK	P	8.0	6.4	0.14	Base<10	6.3	7.4	(0.13)	Base<10	2.5	11.3	(0.72)	Base<10	-
Receipt to Clear Duration - UNEs-Out of Service-Dispatch	39-11	H	H	H	OK	P	11.1	15.0	(2.18)	Yes	15.4	26.3	(4.75)	Yes	20.2	34.5	(4.95)	Yes	HIT
Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	39-12	H	H	H	OK	P	18.0	7.9	2.38	Base<10	7.2	14.7	(1.19)	Base<10	17.3	18.9	(0.12)	Base<10	-
% Out of Service Less than 24 Hours - Res	40-01	M	-	-	OK	P	96.7%	89.9%	(5.73)	Yes	79.6%	66.1%	(8.86)	Yes	75.1%	56.0%	(11.68)	Yes	HIT
% Out of Service Less than 24 Hours - Bus	40-02	M	-	-	OK	P	95.7%	95.6%	(0.05)	Yes	87.0%	88.4%	0.60	Yes	87.9%	84.0%	(1.43)	Yes	HIT
% Out of Service Less than 24 Hours - UNEs	40-03	M	-	-	OK	P	94.2%	90.7%	(1.21)	Yes	83.3%	69.4%	(3.71)	Yes	76.5%	59.9%	(3.67)	Yes	HIT
% Repeat Reports - Res	41-01	H	H	H	OK	P	5.2%	8.2%	(2.87)	Yes	5.6%	9.2%	(3.84)	Yes	6.4%	10.6%	(4.00)	Yes	HIT
% Repeat Reports - Bus	41-02	H	H	H	OK	P	6.5%	7.5%	(0.48)	Yes	5.9%	8.2%	(1.24)	Yes	7.2%	8.1%	(0.46)	Yes	HIT
% Repeat Reports - UNEs	41-03	H	H	H	OK	P	13.4%	8.1%	2.25	No	16.5%	9.1%	3.52	No	10.7%	10.2%	0.19	Yes	MISS
% of Trouble Reports with No Access Status - Res	42-01	-	-	-	OK	P	8.0%	7.9%	0.03	Yes	8.7%	7.8%	1.11	Yes	7.4%	9.6%	(2.47)	Yes	HIT
% of Trouble Reports with No Access Status - Bus	42-02	-	-	-	OK	P	4.5%	3.7%	0.53	Yes	0.4%	3.8%	(2.66)	Yes	6.7%	5.4%	0.78	Yes	HIT
% of Trouble Reports with No Access Status - UNEs	42-03	-	-	-	OK	P	4.5%	7.3%	(1.01)	Yes	1.5%	7.1%	(2.57)	Yes	9.0%	9.1%	(0.04)	Yes	HIT
Avg. Install. Interval - VGPL	43-01	H	H	H	OK	P	7.4	9.4	(2.38)	Yes	10.0	8.9	1.20	Yes	5.2	6.8	(1.88)	Yes	HIT
Avg. Install. Interval - DSL	43-02	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - DDS	43-03	H	H	H	OK	P	n/a	0.0	n/a	-	n/a	4.8	n/a	-	n/a	6.0	n/a	-	-
Avg. Install. Interval - DS1	43-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - DS3	43-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - ISDN/BRI	43-06	H	H	H	OK	P	4.0	9.0	(1.21)	Base<10	5.3	8.7	(1.17)	Yes	5.3	7.8	(1.01)	Base<10	-
Avg. Install. Interval - ISDN/PRI	43-07	H	H	H	OK	P	12.9	11.4	1.28	Yes	12.0	11.8	0.31	Yes	5.0	12.7	(2.95)	Yes	HIT
Avg. Install. Interval - ISDN/Combo	43-08	H	H	H	OK	P	n/a	9.0	n/a	-	n/a	8.7	n/a	-	n/a	7.8	n/a	-	-
% Installations Completed Within 20 Days - VGPL	44-01	-	-	-	OK	P	100.0%	87.4%	(3.59)	Yes	100.0%	97.1%	(1.50)	Yes	100.0%	98.8%	(0.72)	Yes	HIT
% Installations Completed Within 20 Days - DSL	44-02	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - DDS	44-03	-	-	-	OK	P	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	-
% Installations Completed Within 20 Days - DS1	44-04	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - DS3	44-05	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a		-
% Installations Completed Within 20 Days - ISDN/BRI	44-06	-	-	-	OK	P	100.0%	95.5%	(0.38)	Base<10	100.0%	94.4%	(0.77)	Yes	100.0%	94.9%	(0.61)	Base<10	-
% Installations Completed Within 20 Days - ISDN/PRI	44-07	-	-	-	OK	P	100.0%	84.9%	(3.50)	Yes	100.0%	100.0%	0.00	Yes	100.0%	84.6%	(2.04)	Yes	HIT
% Installations Completed Within 20 Days - ISDN/Combo	44-08	-	-	-	OK	P	n/a	95.5%	n/a	-	n/a	94.4%	n/a	-	n/a	94.9%	n/a	-	-
% SWBT Caused Missed Due Dates - VGPL	45-01	H	H	H	OK	P	0.0%	2.8%	(1.88)	Yes	10.4%	3.6%	4.50	No	0.0%	5.5%	(1.29)	Yes	HIT
% SWBT Caused Missed Due Dates - DSL	45-02	H	H	H	OK	P	n/a	1.3%	n/a	-	n/a	0.3%	n/a	-	n/a	0.6%	n/a	-	-
% SWBT Caused Missed Due Dates - DDS	45-03	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates - DS1	45-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates - DS3	45-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates - ISDN/BRI	45-06	H	H	H	OK	P	0.0%	16.8%	(0.90)	Base<10	14.3%	20.0%	(0.52)	Yes	15.4%	16.5%	(0.11)	Yes	HIT
% SWBT Caused Missed Due Dates - ISDN/PRI	45-07	H	H	H	OK	P	75.8%	0.0%	33.47	No	n/a	3.9%	n/a	-	n/a	4.1%	n/a	-	-
% SWBT Caused Missed Due Dates - ISDN/Combo	45-08	H	H	H	OK	P	n/a	16.8%	n/a	-	n/a	20.0%	n/a	-	n/a	16.5%	n/a	-	-
% Trouble Reports within 30 Days - VGPL	46-01	H	H	H	OK	P	0.0%	0.6%	(0.84)	Yes	0.9%	0.8%	0.17	Yes	0.0%	1.5%	(0.66)	Yes	HIT
% Trouble Reports within 30 Days - DSL	46-02	H	H	H	OK	P	n/a	5.1%	n/a	-	n/a	7.1%	n/a	-	n/a	1.0%	n/a	-	-
% Trouble Reports within 30 Days - DDS	46-03	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Trouble Reports within 30 Days - DS1	46-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - DS3	46-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - ISDN/BRI	46-06	H	H	H	OK	P	25.0%	2.3%	2.87	Base<10	7.1%	4.3%	0.50	Yes	0.0%	2.4%	(0.57)	Yes	HIT
% Trouble Reports within 30 Days - ISDN/PRI	46-07	H	H	H	OK	P	1.1%	0.0%	3.85	No	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-
% Trouble Reports within 30 Days - ISDN/Combo	46-08	H	H	H	OK	P	n/a	2.3%	n/a	-	n/a	4.3%	n/a	-	n/a	2.4%	n/a	-	-
% Missed Due Dates Due to LOF - VGPL	47-01	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.42)	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - DSL	47-02	L	-	-	OK	P	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-
% Missed Due Dates Due to LOF - DDS	47-03	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1	47-04	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS3	47-05	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/BRI	47-06	L	-	-	OK	P	0.0%	1.4%	(0.24)	Base<10	7.1%	3.1%	0.81	Yes	7.7%	3.6%	0.74	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	47-07	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/Combo	47-08	L	-	-	OK	P	n/a	1.4%	n/a	-	n/a	3.1%	n/a	-	n/a	3.6%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - VGPL	47-09	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DSL	47-10	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DDS	47-11	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DS1	47-12	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DS3	47-13	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	47-14	L	-	-	OK	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	47-15	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	47-16	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - VGPL	47-17	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DSL	47-18	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DDS	47-19	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS1	47-20	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS3	47-21	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	47-22	L	-	-	OK	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	47-23	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	47-24	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Avg. Delay Days Due to LOF - VGPL	48-01	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DSL	48-02	-	-	-	OK	P	n/a	1.0	n/a	-	n/a	n/a	n/a	-	n/a	5.7	n/a	-	-
Avg. Delay Days Due to LOF - DDS	48-03	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS1	48-04	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS3	48-05	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days due to LOF - ISDN/BRI	48-06	-	-	-	OK	P	n/a	5.6	n/a	-	8.0	8.6	(0.11)	Base<10	1.0	7.7	(0.98)	Base<10	-
Avg. Delay Days due to LOF - ISDN/PRI	48-07	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days due to LOF - ISDN/Combo	48-08	-	-	-	OK	P	n/a	5.6	n/a	-	n/a	8.6	n/a	-	n/a	7.7	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	49-01	M	-	L	OK	P	n/a	6.6	n/a	-	5.0	3.9	0.53	Yes	n/a	6.8	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	49-02	M	-	L	OK	P	n/a	63.5	n/a	-	n/a	20.5	n/a	-	n/a	5.4	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	49-03	M	-	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	49-04	M	-	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	49-05	M	-	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	49-06	M	-	L	OK	P	n/a	7.3	n/a	-	6.0	7.5	(0.21)	Base<10	1.0	10.4	(0.47)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	49-07	M	-	L	OK	P	9.4	n/a	n/a	-	n/a	14.1	n/a	-	n/a	11.4	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	49-08	M	-	L	OK	P	n/a	7.3	n/a	-	n/a	7.5	n/a	-	n/a	10.4	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - VGPL	50-01	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.2%	(0.59)	Yes	0.0%	0.3%	(0.30)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DSL	50-02	L	-	-	OK	P	n/a	0.8%	n/a	-	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DDS	50-03	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1	50-04	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3	50-05	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	50-06	L	-	-	OK	P	0.0%	0.9%	(0.19)	Base<10	0.0%	0.8%	(0.33)	Yes	0.0%	0.8%	(0.33)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	50-07	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	50-08	L	-	-	OK	P	n/a	0.9%	n/a	-	n/a	0.8%	n/a	-	n/a	0.8%	n/a	-	-
Mean Time to Restore - VGPL - Dispatch	52-01	H	H	H	OK	P	0.1	5.4	(0.85)	Base<10	4.7	5.5	(0.26)	Base<10	1.9	5.9	(0.60)	Base<10	-
Mean Time to Restore - DSL - Dispatch	52-02	H	H	H	OK	P	n/a	24.0	n/a	-	n/a	38.2	n/a	-	n/a	81.3	n/a	-	-
Mean Time to Restore - DDS - Dispatch	52-03	H	H	H	OK	P	n/a	4.3	n/a	-	n/a	4.7	n/a	-	n/a	5.9	n/a	-	-
Mean Time to Restore - DS1 - Dispatch	52-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS3 - Dispatch	52-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - Dispatch	52-06	H	H	H	OK	P	1.5	6.7	(1.14)	Base<10	3.5	6.7	(0.37)	Base<10	6.3	5.9	0.06	Base<10	-
Mean Time to Restore - ISDN/PRI - Dispatch	52-07	H	H	H	OK	P	0.0	3.6	(2.28)	Base<10	n/a	1.9	n/a	-	n/a	3.3	n/a	-	-
Mean Time to Restore - ISDN/Combo - Dispatch	52-08	H	H	H	OK	P	n/a	6.7	n/a	-	n/a	6.7	n/a	-	n/a	5.9	n/a	-	-
Mean Time to Restore - VGPL - No Dispatch	52-09	H	H	H	OK	P	n/a	6.6	n/a	-	0.2	0.5	(0.23)	Base<10	n/a	2.3	n/a	-	-
Mean Time to Restore - DSL - No Dispatch	52-10	H	H	H	OK	P	n/a	17.0	n/a	-	n/a	35.8	n/a	-	n/a	49.7	n/a	-	-
Mean Time to Restore - DDS - No Dispatch	52-11	H	H	H	OK	P	n/a	1.5	n/a	-	n/a	1.0	n/a	-	n/a	0.5	n/a	-	-
Mean Time to Restore - DS1 - No Dispatch	52-12	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS3 - No Dispatch	52-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - No Dispatch	52-14	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	52-15	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	1.0	n/a	-	0.3	1.3	(0.71)	Base<10	-
Mean Time to Restore - ISDN/Combo - No Dispatch	52-16	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-
% Repeat Reports - VGPL	53-01	H	H	H	OK	P	0.0%	14.9%	(0.42)	Base<10	0.0%	16.7%	(1.00)	Base<10	0.0%	17.8%	(0.46)	Base<10	-
% Repeat Reports - DSL	53-02	H	H	H	OK	P	n/a	10.2%	n/a	-	n/a	34.4%	n/a	-	n/a	42.0%	n/a	-	-
% Repeat Reports - DDS	53-03	H	H	H	OK	P	n/a	11.1%	n/a	-	n/a	20.0%	n/a	-	n/a	14.3%	n/a	-	-
% Repeat Reports - DS1	53-04	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - DS3	53-05	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - ISDN/BRI	53-06	H	H	H	OK	P	0.0%	12.5%	(0.65)	Base<10	0.0%	18.4%	(0.47)	Base<10	50.0%	16.1%	1.28	Base<10	-
% Repeat Reports - ISDN/PRI	53-07	H	H	H	OK	P	0.0%	10.0%	(0.33)	Base<10	n/a	0.0%	n/a	-	0.0%	9.7%	(0.33)	Base<10	-
% Repeat Reports - ISDN/Combo	53-08	H	H	H	OK	P	n/a	12.5%	n/a	-	n/a	18.4%	n/a	-	n/a	16.1%	n/a	-	-
Failure Frequency - VGPL	54-01	L	-	L	OK	P	0.1%	0.6%	(2.00)	Yes	0.4%	0.8%	(1.56)	Yes	0.1%	0.7%	(2.61)	Yes	HIT
Failure Frequency - DSL	54-02	L	-	L	OK	P	n/a	17.2%	n/a	-	n/a	5.2%	n/a	-	n/a	3.4%	n/a	-	-
Failure Frequency - DDS	54-03	L	-	L	OK	P	n/a	2.7%	n/a	-	n/a	3.0%	n/a	-	n/a	2.1%	n/a	-	-
Failure Frequency - DS1	54-04	L	-	L	OK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
Failure Frequency - DS3	54-05	L	-	L	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Failure Frequency - ISDN/BRI	54-06	L	-	L	OK	P	3.4%	2.8%	0.36	Yes	1.0%	3.8%	(1.45)	Yes	1.9%	3.1%	(0.75)	Yes	HIT
Failure Frequency - ISDN/PRI	54-07	L	-	L	OK	P	0.1%	0.0%	2.69	No	0.0%	0.0%	(0.47)	Yes	0.1%	0.0%	1.26	Yes	HIT
Failure Frequency - ISDN/Combo	54-08	L	-	L	OK	P	n/a	2.8%	n/a	-	n/a	3.8%	n/a	-	n/a	3.1%	n/a	-	-
Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	55-01.1	-	-	-	OK	B	n/a	3.0	n/a	-	3.3	3.0	0.33	Base<10	3.0	3.0	0.00	Yes	-

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
Avg Install Interval - 8 0 dB Loop (11-20 Loops)	55-01 2	-	-		OK	B	2 0	7 0	(5 00)	Base<10	4 5	7.0	(2 50)	Base<10	n/a	7 0	n/a	-	-
Avg Install Interval - 8 0 dB Loop (Over 20 Loops)	55-01 3	-	-	-	OK	B	18 0	10 0	8 00	Base<10	4 4	10.0	(5 60)	Base<10	n/a	10 0	n/a	-	-
Avg Install Interval - 5 0 dB Loop (1-10 Loops)	55-02 1	-	-	-	OK	B	n/a	3.0	n/a	-	n/a	3 0	n/a	-	n/a	3 0	n/a	-	-
Avg Install Interval - 5 0 dB Loop (11-20 Loops)	55-02 2	-	-	-	OK	B	n/a	7 0	n/a	-	n/a	7 0	n/a	-	n/a	7 0	n/a	-	-
Avg Install Interval 5 0 dB Loop (Over 20 Loops)	55-02 3	-	-	-	OK	B	n/a	10 0	n/a	-	n/a	10 0	n/a	-	n/a	10 0	n/a	-	-
Avg Install Interval - BRI Loop (1-10 Loops)	55-03 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	2 1	3.0	(0 88)	Base<10	-
Avg Install Interval - BRI Loop (11-20 Loops)	55-03 2	-	-	-	OK	B	n/a	7 0	n/a	-	n/a	7 0	n/a	-	n/a	7 0	n/a	-	-
Avg Install Interval - BRI Loop (Over 20 Loops)	55-03 3	-	-	-	OK	B	n/a	10 0	n/a	-	n/a	10.0	n/a	-	n/a	10 0	n/a	-	-
Avg Install Interval - DS1 Loop (1-10 Loops)	55-04 1	-	-	-	OK	B	6 3	3 0	3 25	Base<10	4 5	3 0	1 50	Base<10	6.0	3.0	3 00	Base<10	-
Avg Install Interval - DS1 Loop (11-20 Loops)	55-04 2	-	-	-	OK	B	n/a	7.0	n/a	-	n/a	7 0	n/a	-	n/a	7 0	n/a	-	-
Avg Install Interval - DS1 Loop (Over 20 Loops)	55-04 3	-	-		OK	B	n/a	10 0	n/a	-	n/a	10 0	n/a	-	n/a	10 0	n/a	-	-
Avg Install Interval - Analog Line Port (All Orders)	55 05 1	-	-	-	OK	B	2 0	2 0	0 00	Base<10	39.0	2 0	37 00	Base<10	n/a	2 0	n/a	-	-
Avg Install Interval - Analog Trunk Port (All Orders)	55-06 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	n/a	3 0	n/a	-	-
Avg Install Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	n/a	3 0	n/a	-	-
Avg Install Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07 2	-	-	-	OK	B	n/a	5 0	n/a	-	n/a	5 0	n/a	-	n/a	5.0	n/a	-	-
Avg Install Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07 3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg Install Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	n/a	3.0	n/a	-	-
Avg Install Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08 2	-	-	-	OK	B	n/a	5 0	n/a	-	n/a	5 0	n/a	-	n/a	5.0	n/a	-	-
Avg Install Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55 08 3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg Install Interval - ISDN-PRI (1-10 Loops)	55-09 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	n/a	3 0	n/a	-	-
Avg Install Interval - ISDN-PRI (11-20 Loops)	55-09 2	-	-	-	OK	B	n/a	7 0	n/a	-	n/a	7 0	n/a	-	n/a	7 0	n/a	-	-
Avg Install Interval ISDN-PRI (Over 20 Loops)	55-09 3	-	-	-	OK	B	n/a	10 0	n/a	-	n/a	10 0	n/a	-	n/a	10 0	n/a	-	-
Avg Install Interval - Dark Fiber (1-10 Loops)	55-10 1	-	-	-	OK	B	n/a	3 0	n/a	-	n/a	3 0	n/a	-	n/a	3 0	n/a	-	-
Avg Install Interval - Dark Fiber (11-20 Loops)	55-10 2	-	-	-	OK	B	n/a	5 0	n/a	-	n/a	5 0	n/a	-	n/a	5 0	n/a	-	-
Avg Install Interval - Dark Fiber (Over 20 Loops)	55-10 3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a		
[illegible]	[illegible]	H	H	[illegible]	[illegible]	P	7 4	4 5	3 42	No	6 1	9 9	(1 55)	Yes	5 4	3 7	6 24	No	MISS
[illegible]	[illegible]	H	H	[illegible]	OK	P	16 0	11 2	22 77	Base<10	12 7	6 9	2 64	No	10 7	9 1	2 50	No	MISS
Avg Installation Interval for Loop with LNP - CHC (1-10 Loops)	55 2-01 1	-	-	-	OK	B	n/a		n/a	-	2 5		n/a	-	3 6		n/a	-	-
Avg Installation Interval for Loop with LNP - CHC (11-20 Loops)	55 2-01 2	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg Installation Interval for Loop with LNP - CHC (Over 20 Loops)	55 2-01 3	-	-		OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg Installation Interval for Loop with LNP - FDT (1-10 Loops)	55 2 02 1	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	4 0		n/a	-	-
Avg Installation Interval for Loop with LNP - FDT (11-20 Loops)	55 2 02 2	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg Installation Interval for Loop with LNP - FDT (Over 20 Loops)	55 2-02 3	-	-	-	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within 3 Days - 8 0 dB Loop (1-10 Loops)	56-01 1	H	H	M	OK	B	n/a	95 0%	n/a	-	83 3%	95 0%	11 67	Base<10	90 9%	95 0%	4 09	No	-
% Installed Within 7 Days - 8 0 dB Loop (11-20 Loops)	56-01 2	H	H	M	OK	B	100 0%	95 0%	(5 00)	Base<10	100 0%	95 0%	(5.00)	Base<10	n/a	95 0%	n/a	-	-
% Installed Within 10 Days - 8 0 dB Loop (Over 20 Loops)	56-01 3	H	H	M	OK	B	50 0%	95.0%	45 00	Base<10	100 0%	95 0%	(5 00)	Base<10	n/a	95 0%	n/a	-	-
% Installed Within 3 Days - 5 0 dB Loop (1-10 Loops)	56-02 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 7 Days - 5 0 dB Loop (11-20 Loops)	56-02 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 10 Days - 5 0 dB Loop (Over 20 Loops)	56-02 3	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	100.0%	95 0%	(5 00)	Base<10	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03 3	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS1 Loop (1-10 Loops)	56-04 1	H	H	M	OK	B	50 0%	95 0%	45 00	Base<10	50 0%	95 0%	45.00	Base<10	20.0%	95 0%	75 00	Base<10	-
% Installed Within 7 Days - DS1 Loop (11-20 Loops)	56-04 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 10 Days - DS1 Loop (Over 20 Loops)	56-04 3	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05 1	H	H	M	OK	B	66 7%	95 0%	28 33	Base<10	0 0%	95 0%	95.00	Base<10	n/a	95.0%	n/a	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07 3	H	H	M	OK	B	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08 3	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09 2	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09 3	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10 1	H	H	M	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10 2	H	H	M	OK	B	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10 3	H	H	M	OK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (1-10 Loops)	56 1-01 1	H	H	-	OK	B	n/a	95.0%	n/a	-	100 0%	95 0%	(5 00)	Base<10	100 0%	95 0%	(5 00)	Yes	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (11-20 Loops)	56 1-01 2	H	H	-	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (Over 20 Loops)	56 1-01 3	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	n/a	95 0%	n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC (1-10 Loops)	56 1-02 1	H	H	-	OK	B	n/a	95 0%	n/a	-	100 0%	95 0%	0 00	Base<10	100 0%	95 0%	0 00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC(11-20 Loops)	56 1-02 2	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	0 00	Base<10	n/a	95 0%	0 00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC (Over 20 Loops)	56 1-02 3	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	0 00	Base<10	n/a	95 0%	0 00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - FDT (1-10 Loops)	56 1-03 1	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	0 00	Base<10	100 0%	95 0%	0 00	Base<10	-

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
% Installed Within Cust Req Due Date - LNP with Loop - FDT (11-20 Loops)	56 1-03 2	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	0 00	Base<10	n/a	0 0%	0 00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - FDT (Over 20 Loops)	56 1-03 3	H	H	-	OK	B	n/a	95 0%	n/a	-	n/a	95 0%	0 00	Base<10	n/a	0 0%	0 00	Base<10	-
Avg Response Time for Loop Make-Up Information	57-01	L	M	M	OK	P	2 0	1 6	2 77	No	2 9	3 2	(1 33)	Yes	1 0	1 4	(4 22)	Yes	HIT
% SWBT Missed Dates Due - 8 0 dB Loop Field Work	58-01	H	H	H	OK	P	16 7%	8 7%	0 69	Base<10	12 5%	8 6%	0 56	Yes	11 1%	10 7%	0 07	Yes	HIT
% SWBT Missed Dates Due - 5 0 dB Loop Field Work	58-02	H	H	H	OK	P	7 1%	0 3%	4 36	No	2 6%	0 4%	2 24	No	2 9%	0 5%	3 05	No	MISS
% SWBT Missed Dates Due - 5 0 dB Loop	58-03	H	H	H	OK	P	0 0%	2 8%	(0 78)	Yes	0 0%	3 6%	(0 34)	Base<10	0 0%	5 5%	(1 42)	Yes	HIT
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	H	OK	P	14 8%	16 8%	(0 40)	Yes	30 6%	20 0%	1 45	Yes	23 1%	16 5%	0 61	Yes	HIT
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	H	OK	P	n/a	16 8%	n/a	-	n/a	20 0%	n/a	-	n/a	16 5%	n/a	-	-
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	H	OK	P	64 5%	n/a	n/a	-	43 3%	n/a	n/a	-	41 7%	n/a	n/a	-	
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	H	OK	P	23 1%	n/a	n/a	-	33 3%	n/a	n/a	-	28 6%	n/a	n/a	-	-
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	H	OK	P	n/a	0 0%	n/a	-	n/a	3 9%	n/a	-	n/a	4 1%	n/a	-	-
% SWBT Missed Dates Due - DSL	58-09	H	H	H	OK	P	12 7%	1 3%	8 78	No	10 1%	0 3%	11 56	No	5 8%	0 6%	6 98	No	MISS
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	H	OK	P	n/a	2 8%	n/a	-	n/a	3 6%	n/a	-	n/a	5 5%	n/a	-	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	H	OK	P	n/a	2 8%	n/a	-	n/a	3 6%	n/a	-	n/a	5 5%	n/a	-	-
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	H	OK	P	15 8%	n/a	n/a	-	30 0%	n/a	n/a	-	20 0%	n/a	n/a	-	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	H	OK	P	28 3%	2 8%	9 35	No	0 0%	3 6%	(0 61)	Yes	50 0%	5 5%	3 86	Base<10	-
% Trouble Reports within 30 Days - 8 0 dB Loop	59-01	H	H	H	OK	P	12 8%	3 6%	3 38	No	5 6%	4 0%	0 94	Yes	4 2%	4 2%	0 06	Yes	HIT
% Trouble Reports within 30 Days - 5 0 dB Loop	59-02	H	H	H	OK	P	0 0%	0 6%	(0 35)	Yes	0 0%	0 8%	(0 15)	Base<10	0 0%	1 5%	(0 72)	Yes	HIT
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	H	OK	P	8 2%	2 3%	2 44	No	14 3%	4 3%	2 42	No	0 0%	2 4%	(0 57)	Yes	MISS
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	H	OK	P	n/a	2 3%	n/a	-	n/a	4 3%	n/a	-	n/a	2 4%	n/a	-	-
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	H	OK	P	12 9%	n/a	n/a	-	10 0%	n/a	n/a	-	1 4%	n/a	n/a	-	
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	H	OK	P	7 7%	n/a	n/a	-	0 0%	n/a	n/a	-	0 0%	n/a	n/a	-	-
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	H	OK	P	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	n/a	0 1%	n/a	-	-
% Trouble Reports within 30 Days - DSL	59-08	H	H	H	OK	P	4 5%	5 1%	(0 32)	Yes	6 2%	7 1%	(0 55)	Yes	11 5%	1 0%	10 24	No	HIT
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	H	OK	P	n/a	0 6%	n/a	-	n/a	0 8%	n/a	-	n/a	1 5%	n/a	-	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	H	OK	P	n/a	0 6%	n/a	-	n/a	0 8%	n/a	-	n/a	1 5%	n/a	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	H	OK	P	5 3%	n/a	n/a	-	5 0%	n/a	n/a	-	0 0%	n/a	n/a	-	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	H	OK	P	0 0%	0 6%	(0 51)	Yes	90 0%	0 8%	23 69	No	50 0%	1 5%	7 56	Base<10	-
% Missed Due Dates Due to LOF - 8 0 dB Loop	60-01	L	-	-	OK	P	5 0%	5 8%	(0 15)	Yes	1 9%	5 5%	(1 18)	Yes	0 0%	6 7%	(2 74)	Yes	HIT
% Missed Due Dates Due to LOF - 5 0 dB Loop	60-02	L	-	-	OK	P	0 0%	0 0%	0 00	Yes	0 0%	0 1%	(0 05)	Base<10	0 0%	0 0%	0 00	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	-	OK	P	6 6%	1 4%	2 53	No	19 4%	3 1%	4 14	No	23 1%	3 6%	3 26	No	MISS
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	-	OK	P	n/a	1 4%	n/a	-	n/a	3 1%	n/a	-	n/a	3 6%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	-	OK	P	19 4%	n/a	n/a	-	6 7%	n/a	n/a	-	4 2%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	-	OK	P	11 5%	n/a	n/a	-	0 0%	n/a	n/a	-	0 0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	-	OK	P	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	-
% Missed Due Dates Due to LOF - DSL	60-08	L	-	-	OK	P	5 2%	0 1%	8 59	No	3 3%	0 0%	7 11	No	3 7%	0 1%	7 16	No	MISS
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	-	OK	P	n/a	0 0%	n/a	-	n/a	0 1%	n/a	-	n/a	0 0%	n/a	-	
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	-	OK	P	n/a	0 0%	n/a	-	n/a	0 1%	n/a	-	n/a	0 0%	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	-	OK	P	0 0%	n/a	n/a	-	15 0%	n/a	n/a	-	0 0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	-	OK	P	0 0%	0 0%	0 00	Yes	0 0%	0 1%	(0 09)	Yes	0 0%	0 0%	0 00	Base<10	HIT
% Missed Due Dates Due to LOF - 8 0 dB Loop > 30 Days	60-14	L	-	-	OK	P	100 0%	10 1%	2 97	Base<10	0 0%	10 9%	(0 35)	Base<10	n/a	9 4%	n/a	-	-
% Missed Due Dates Due to LOF - 5 0 dB Loop > 30 Days	60-15	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	-	OK	P	0 0%	0 0%	0 00	Base<10	14 3%	0 0%	1 11	Base<10	0 0%	0 0%	0 00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	-	OK	P	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	-	OK	P	16 7%	n/a	n/a	-	0 0%	n/a	n/a	-	0 0%	n/a	n/a	-	
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	-	OK	P	0 0%	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	-	OK	P	28 6%	0 0%	0 62	Base<10	0 0%	n/a	n/a	-	28 6%	0 0%	1 04	Base<10	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	-	OK	P	n/a	n/a	n/a	-	66 7%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - 8 0 dB Loop > 90 Days	60-27	L	-	-	OK	P	0 0%	1 3%	(0 11)	Base<10	0 0%	0 9%	(0 09)	Base<10	n/a	0 3%	n/a	-	-
% Missed Due Dates Due to LOF - 5 0 dB Loop > 90 Days	60-28	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	-	OK	P	0 0%	0 0%	0 00	Base<10	0 0%	0 0%	0 00	Base<10	0 0%	0 0%	0 00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	-	OK	P	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	n/a	0 0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	-	OK	P	0 0%	n/a	n/a	-	0 0%	n/a	n/a	-	0 0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	-	OK	P	0 0%	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	-	OK	P	0 0%	0 0%	0 00	Base<10	0 0%	n/a	n/a	-	0 0%	0 0%	0 00	Base<10	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0 0%	n/a	-	n/a	n/a	n/a	-	-

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	-	OK	P	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	-	OK	P	42.0	13.6	1.27	Base<10	1.0	12.1	(0.64)	Base<10	n/a	11.6	n/a	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	-	OK	P	16.0	5.6	4.05	Base<10	13.0	8.6	1.60	Base<10	13.0	7.7	1.24	Base<10	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	-	OK	P	n/a	5.6	n/a	-	n/a	8.6	n/a	-	n/a	7.7	n/a	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	-	OK	P	13.7	n/a	n/a	-	3.5	n/a	n/a	-	2.7	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	-	OK	P	11.3	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DSL	61-08	-	-	-	OK	P	27.1	1.0	24.45	Base<10	8.2	n/a	n/a	-	13.9	5.7	9.52	Base<10	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	-	OK	P	n/a	n/a	n/a	-	38.7	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	-	OK	P	n/a	n/a	n/a	-	n/a	1.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	L	OK	P	42.0	6.5	3.32	Base<10	3.0	5.1	(0.33)	Base<10	3.0	5.0	(0.46)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	L	OK	P	7.0	6.1	0.08	Base<10	1.0	7.6	(0.52)	Base<10	7.0	12.3	(0.33)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	L	OK	P	16.0	7.3	1.77	Base<10	10.0	7.5	0.73	Yes	13.0	10.4	0.16	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	L	OK	P	n/a	7.3	n/a	-	n/a	7.5	n/a	-	n/a	10.4	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	L	OK	P	9.7	n/a	n/a	-	10.6	n/a	n/a	-	3.7	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	L	OK	P	8.7	n/a	n/a	-	24.1	n/a	n/a	-	1.0	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	L	OK	P	n/a	n/a	n/a	-	n/a	14.1	n/a	-	n/a	11.4	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	L	OK	P	16.9	63.5	(2.68)	Yes	8.0	20.5	(1.98)	Yes	12.3	5.4	3.90	No	HIT
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	L	OK	P	n/a	6.6	n/a	-	n/a	3.9	n/a	-	n/a	6.8	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	L	OK	P	16.0	n/a	n/a	-	35.8	n/a	n/a	-	72.0	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	L	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	L	OK	P	23.4	6.6	6.71	No	n/a	3.9	n/a	-	1.0	6.8	(1.06)	Base<10	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	-	OK	P	16.7%	0.6%	5.25	Base<10	0.0%	0.6%	(0.32)	Yes	0.0%	0.6%	(0.46)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	-	OK	P	0.0%	0.0%	(0.03)	Yes	0.0%	0.0%	(0.08)	Yes	0.0%	0.0%	(0.18)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.2%	(0.07)	Base<10	0.0%	0.3%	(0.33)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	-	OK	P	1.6%	0.9%	0.58	Yes	2.8%	0.8%	1.11	Yes	0.0%	0.8%	(0.33)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	-	OK	P	n/a	0.9%	n/a	-	n/a	0.8%	n/a	-	n/a	0.8%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	-	OK	P	3.2%	n/a	n/a	-	10.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	-	OK	P	0.0%	n/a	n/a	-	4.2%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	-	OK	P	2.2%	0.8%	1.71	No	0.3%	0.1%	1.27	Yes	1.0%	0.0%	4.75	No	MISS
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.2%	n/a	-	n/a	0.3%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	-	OK	P	n/a	0.0%	n/a	-	n/a	0.2%	n/a	-	n/a	0.3%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	-	OK	P	0.0%	n/a	n/a	-	20.0%	n/a	n/a	-	20.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	-	OK	P	13.0%	0.0%	15.15	No	0.0%	0.2%	(0.12)	Yes	0.0%	0.3%	(0.11)	Base<10	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	H	OK	P	1.3%	2.3%	(3.47)	Yes	1.3%	3.0%	(4.88)	Yes	0.9%	2.9%	(6.02)	Yes	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	H	OK	P	0.7%	0.6%	0.25	Yes	0.2%	0.8%	(1.36)	Yes	0.0%	0.7%	(1.74)	Yes	HIT
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	H	OK	P	3.1%	2.8%	0.24	Yes	3.6%	3.8%	(0.15)	Yes	3.6%	3.1%	0.38	Yes	HIT
Trouble Report Rate - ISDN BRI Port	65-04	H	H	H	OK	P	0.0%	2.8%	(0.44)	Base<10	0.0%	3.8%	(0.51)	Base<10	0.0%	3.1%	(0.47)	Base<10	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	H	OK	P	7.0%	0.0%	0.37	Yes	4.5%	0.0%	0.30	Yes	3.8%	0.0%	0.27	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	H	OK	P	3.4%	0.0%	0.26	Yes	2.4%	0.0%	0.22	Yes	0.6%	0.0%	0.11	Yes	HIT
Trouble Report Rate - ISDN/PRI	65-07	H	H	H	OK	P	0.0%	0.0%	(0.15)	Yes	0.0%	0.0%	(0.23)	Yes	0.0%	0.0%	(0.27)	Yes	HIT
Trouble Report Rate - DSL	65-08	H	H	H	OK	P	1.3%	17.2%	(8.88)	Yes	3.2%	5.2%	(2.43)	Yes	3.8%	3.4%	0.67	Yes	HIT
Trouble Report Rate - Analog Trunk Port	65-09	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	0.7%	n/a	-	-
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	H	OK	P	n/a	0.6%	n/a	-	n/a	0.8%	n/a	-	n/a	0.7%	n/a	-	-
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	H	OK	P	4.7%	0.0%	0.22	Yes	1.6%	0.0%	0.13	Yes	1.5%	0.0%	0.12	Yes	HIT
Trouble Report Rate - Dark Fiber	65-12	H	H	H	OK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate - Analog Line Port	65-13	H	H	H	OK	P	8.0%	0.6%	8.91	No	17.7%	0.8%	17.94	No	2.0%	0.7%	1.51	Yes	MISS
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	H	OK	P	0.0%	6.4%	(1.53)	Yes	0.0%	9.5%	(1.94)	Yes	8.7%	12.4%	(0.54)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	H	OK	P	3.6	17.2	(3.56)	Yes	1.7	28.6	(4.64)	Yes	4.3	38.0	(3.91)	Yes	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	H	OK	P	1.5	5.4	(1.07)	Base<10	0.8	5.5	(0.71)	Base<10	n/a	5.9	n/a	-	-
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	H	OK	P	1.8	6.7	(1.50)	Base<10	2.7	6.7	(1.28)	Base<10	2.0	5.9	(1.17)	Base<10	-
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	H	OK	P	n/a	6.7	n/a	-	n/a	6.7	n/a	-	n/a	5.9	n/a	-	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	H	OK	P	2.5	n/a	n/a	-	4.6	n/a	n/a	-	3.7	n/a	n/a	-	-
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	H	OK	P	1.5	n/a	n/a	-	2.4	n/a	n/a	-	2.0	n/a	n/a	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	H	OK	P	n/a	3.6	n/a	-	n/a	1.9	n/a	-	n/a	3.3	n/a	-	-
Mean Time to Restore - DSL -Dispatch	67-08	H	H	H	OK	P	1.9	24.0	(2.47)	Base<10	4.2	38.2	(2.81)	Yes	5.3	81.3	(3.47)	Yes	HIT

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00				Oct-00				Nov-00				Overall Result
								SWBT/	% Yes -	84%		SWBT/	% Yes -	88%		SWBT/	% Yes -	91%	
							CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	CLEC	Benchmark	Z-Value	Result	90%
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	H	OK	P	n/a	5.4	n/a	-	n/a	5.5	n/a	-	n/a	5.9	n/a	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	H	OK	P	n/a	5.4	n/a	-	n/a	5.5	n/a	-	n/a	5.9	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport Dispatch	67-11	H	H	H	OK	P	2.6	n/a	n/a	-	n/a	n/a	n/a		1.1	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	H	OK	P	n/a	n/a	n/a		n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	H	OK	P	0.4	5.4	(2.10)	Base<10	13.1	5.5	4.50	No	0.7	5.9	(1.10)	Base<10	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	H	OK	P	5.7	7.0	(0.14)	Base<10	2.9	10.5	(0.55)	Base<10	9.1	14.6	(0.52)	Base<10	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	0.8	n/a	-	n/a	1.0	n/a	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	H	OK	P	0.4	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	H	OK	P	0.2	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	H	OK	P	n/a	1.3	n/a	-	n/a	1.0	n/a	-	n/a	1.3	n/a	-	-
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	H	OK	P	n/a	17.0	n/a	-	n/a	35.8	n/a	-	n/a	49.7	n/a	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	H	OK	P	n/a	n/a	n/a	-	0.5	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	H	OK	P	n/a	6.6	n/a	-	n/a	0.5	n/a	-	n/a	2.3	n/a	-	-
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	-	OK	P	100.0%	90.7%	(1.86)	Yes	100.0%	69.4%	(3.99)	Yes	91.3%	59.9%	(3.07)	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	H	OK	P	2.9%	11.8%	(1.60)	Yes	5.6%	12.7%	(1.28)	Yes	8.7%	15.2%	(0.86)	Yes	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	H	OK	P	0.0%	14.9%	(0.72)	Base<10	0.0%	16.7%	(0.45)	Base<10	n/a	17.8%	n/a	-	-
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	H	OK	P	16.7%	12.5%	0.30	Base<10	0.0%	18.4%	(1.34)	Base<10	62.5%	16.1%	3.30	Base<10	-
% Repeat Reports - ISDN BRI Port	69-04	H	H	H	OK	P	n/a	12.5%	n/a	-	n/a	18.4%	n/a	-	n/a	16.1%	n/a	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	H	OK	P	16.7%	n/a	n/a	-	0.0%	n/a	n/a	-	20.0%	n/a	n/a	-	-
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	H	OK	P	20.0%	n/a	n/a	-	25.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Repeat Reports - ISDN/PRI	69-07	H	H	H	OK	P	n/a	10.0%	n/a	-	n/a	0.0%	n/a	-	n/a	9.7%	n/a	-	-
% Repeat Reports - DSL	69-08	H	H	H	OK	P	14.3%	10.2%	0.35	Base<10	3.8%	34.4%	(3.21)	Yes	13.9%	42.0%	(3.26)	Yes	HIT
% Repeat Reports - Analog Trunk Port	69-09	H	H	H	OK	P	n/a	14.9%	n/a	-	n/a	16.7%	n/a	-	n/a	17.8%	n/a	-	-
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	H	OK	P	n/a	14.9%	n/a	-	n/a	16.7%	n/a	-	n/a	17.8%	n/a	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	H	OK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	H	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	H	OK	P	0.0%	14.9%	(1.11)	Base<10	11.8%	16.7%	(0.54)	Yes	0.0%	17.8%	(0.66)	Base<10	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	M	OK	B	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	-
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	M	OK	B	0.0%	1.0%	(0.99)	Yes	0.1%	1.0%	(0.92)	Yes	0.2%	1.0%	(0.83)	Yes	HIT
Common Transport Block > 2%	71-01	-	H	M	OK	B	0.0%	3.0%	(3.00)	Yes	1.1%	3.0%	(1.92)	Yes	1.1%	3.0%	(1.95)	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	-	OK	P	15.8%	23.2%	(3.79)	Yes	49.9%	16.2%	7.84	No	33.1%	61.7%	(8.58)	Yes	HIT
% Held Interconnection Trunks > 30 Days due to Lack of Facilities	73.1-01	H	-	-	OK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Held Interconnection Trunks > 60 Days due to Lack of Facilities	73.1-02	H	-	-	OK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Held Interconnection Trunks > 90 Days due to Lack of Facilities	73.1-03	H	-	-	OK	B	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Delay Days for Missed Due Dates	74-01	[illegible]	-	-	OK	P	62.3	18.0	27.19	No	94.5	1.0	450.76	No	111.0	25.8	26.49	No	MISS
% SWBT Missed Due Dates > 30 Days	75-01	[illegible]	-	-	OK	B	15.8%	2.0%	13.75	No	49.9%	2.0%	47.93	No	33.1%	2.0%	31.06	No	MISS
Avg. Trunk Restoral Interval	76-01	L	-	-	OK	P	n/a	1501.8	n/a	-	0.1	22.5	(0.81)	Base<10	n/a	17.6	n/a	-	-
Avg. Restoration Interval - Tandem Trunk Groups	77-01	H	H	M	OK	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Restoration Interval - Non-Tandem Trunk Groups	77-02	H	H	M	OK	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	-	OK	B	n/a	20.0	n/a	-	98.8	20.0	78.75	Base<10	105.0	20.0	85.00	Base<10	-
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	-	OK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	26.0	20.0	6.00	Base<10	-
DA Avg. Speed of Answer	80-01	-	L	-	OK	B	8.1	n/a	n/a	-	8.2	n/a	n/a	-	7.7	n/a	n/a	-	-
OS Avg. Speed of Answer	82-01	-	L	-	OK	B	4.4	n/a	n/a	-	4.5	n/a	n/a	-	4.3	n/a	n/a	-	-
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% Install. Completed - 11-20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	-	OK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. INP Install. Interval - 11-20 Numbers per Order	88-01.2	L	-	-	OK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	-	OK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	-	OK	P	n/a	3.3%	n/a	-	n/a	3.7%	n/a	-	n/a	3.8%	n/a	-	-
% SWBT Caused Missed Due Dates	90-01	M	-	-	OK	P	n/a	0.3%	n/a	-	n/a	0.4%	n/a	-	n/a	0.5%	n/a	-	-
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	-	OK	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	99.3%	96.5%	(2.76)	Yes	HIT
% of Time the OSP Releases Prior to the Exp of the T2 Timer	92-01	-	-	-	OK	B	98.7%	96.5%	(2.19)	Yes	99.2%	96.5%	(2.74)	Yes	99.4%	96.5%	(2.94)	Yes	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	-	-	OK	B	n/a	96.5%	n/a	-	100.0%	96.5%	(3.50)	Base<10	100.0%	96.5%	(3.50)	Base<10	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - LEX	94-01	L	M	M	OK	B	98.8%	95.0%	(3.75)	Yes	98.8%	95.0%	(3.78)	Yes	96.9%	95.0%	(1.94)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - LEX	94-02	L	M	M	OK	B	97.3%	95.0%	(2.30)	Yes	95.8%	95.0%	(0.79)	Yes	96.0%	95.0%	(1.04)	Yes	HIT
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - LEX	94-03	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - LEX	94-04	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - LEX	94-05	L	M	M	OK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - LEX	94-06	L	M	M	OK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - LEX	94-07	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - EDI	94-08	L	M	M	OK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - EDI	94-09	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - EDI	94-10	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - EDI	94-11	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - EDI	94-12	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - EDI	94-13	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - EDI	94-14	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - Res/Bus LNP Only (1-19) - Manual	94-15	L	M	M	OK	B	97.9%	95.0%	(2.91)	Yes	99.7%	95.0%	(4.65)	Yes	99.2%	95.0%	(4.15)	Yes	HIT
LNP % FOCs Rec. Within 24 Hours - Res/Bus Loop (1-19) - Manual	94-16	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - Manual	94-17	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - Manual	94-18	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - Manual	94-19	L	M	M	OK	B	0.0%	95.0%	95.00	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - Manual	94-20	L	M	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - Manual	94-21	L	M	M	OK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% Premature Disconnects for Stand Alone LNP Orders	96-01	H	H	-	OK	B	0.0%	2.0%	(2.00)	Yes	7.1%	2.0%	5.06	No	0.1%	2.0%	(1.88)	Yes	HIT
% of Time SWBT applies 10 digit trigger prior to LNP Order Due Date - LNP Only	97-01	H	H	-	OK	B	99.0%	96.5%	(2.45)	Yes	99.4%	96.5%	(2.93)	Yes	97.8%	96.5%	(1.34)	Yes	HIT
% of Time SWBT applies 10 digit trigger prior to LNP Order Due Date - LNP with Loo	97-02	H	H	-	OK	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	97.8%	96.5%	(1.31)	Yes	HIT
Percent LNP I-Reports in 10 Days	98-01	H	H	-	OK	P	0.1%	2.0%	(5.28)	Yes	0.0%	2.2%	(6.27)	Yes	0.0%	2.4%	(6.23)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	-	OK	P	1.0	6.1	(0.78)	Base<10	2.3	7.6	(1.58)	Yes	1.1	12.3	(2.15)	Yes	HIT
Avg. Time of Out of Service for LNP Conversions	100-01	H	H	-	OK	B	3.8	60.0	(56.15)	Yes	1.5	60.0	(58.51)	Yes	2.4	60.0	(57.64)	Yes	HIT
% Out of Service less than 60 Minutes	101-01	M	M	-	OK	B	98.0%	96.5%	(1.54)	Yes	99.8%	96.5%	(3.35)	Yes	99.7%	96.5%	(3.23)	Yes	HIT
% Errors for E-911 Database Updates	103-01	L	-	-	OK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Time Req. to Update 911 Database	104-01	L	-	-	OK	P	0.3	1.0	(2.92)	Yes	0.2	1.8	(4.76)	Yes	0.1	1.7	(5.39)	Yes	HIT
% of Request Processed within 35 Days	105-01	L	-	-	OK	B	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	-
Average Days Required to Process a Request	106-01	-	-	-	OK	B	22.6		n/a	-	30.8		n/a	-	11.0		n/a	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	M	OK	B	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	M	OK	B	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	M	OK	B	20.0%	5.0%	15.00	No	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	M	OK	B	5.6%	5.0%	0.56	Yes	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	M	OK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	-	OK	B	57.3	6.9	50.43	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	-	OK	B	104.0	9.0	95.00	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	-	OK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Collocation Requests within Guidelines - Caged - Initial	109-01	L	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Caged - Augments	109-02	L	-	-	OK	B	100.0%	90.0%	(10.00)	Base<10	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Cageless - Initial	109-03	L	-	-	OK	B	n/a	90.0%	n/a	-	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Base<10	-
% of Collocation Requests within Guidelines - Cageless - Augments	109-04	L	-	-	OK	B	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	-
% of Collocation Requests within Guidelines - Shared Caged - Initial	109-05	L	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Shared Caged - Augments	109-06	L	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Initial	109-07	L	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Augments	109-08	L	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
Percent of Updates into DA Database within 72 Hours	110-01	L	-	-	OK	B	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	HIT
Average Update Interval for DA Database	111-01	L	-	-	OK	B	33.5	48.0	(14.50)	Yes	46.0	48.0	(2.01)	Yes	28.7	48.0	(19.25)	Yes	HIT
% of Database Accuracy for Manual Updates	112-01	L	-	-	OK	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% of Elect Updates That Flow Through The DSR Process W/O Man Intervention	113-01	L	-	-	OK	B	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	0.0%	97.0%	97.00	Base<10	-
% of Premature Disconnects - CHC/FDT - LNP with Loop Lines - CHC	114-01	H	H	-	OK	B	0.0%	2.0%	(2.00)	Yes	0.6%	2.0%	(1.36)	Yes	0.0%	2.0%	0.00	Yes	HIT
% of Premature Disconnects - CHC/FDT - LNP with Loop Lines - FDT	114-02	H	H	-	OK	B	0.0%	2.0%	(2.00)	Base<10	n/a	2.0%	n/a	-	0.0%	2.0%	0.00	Base<10	
CHC/FDT LNP with Loop Provisioning Interval - CHC (< 10 lines)	114 1-01	-	-	-	OK	-	100.0%		n/a	-	90.2%		n/a	-	95.2%		n/a	-	
CHC/FDT LNP with Loop Provisioning Interval - CHC (10-24 lines)	114 1-02	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	100.0%		n/a	-	
CHC/FDT LNP with Loop Provisioning Interval - FDT (< 10 lines)	114 1-03	-	-	-	OK	-	100.0%		n/a	-	n/a		n/a	-	100.0%		n/a	-	
CHC/FDT LNP with Loop Provisioning Interval - FDT (10-24 lines)	114 1-04	-	-	-	OK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	
% Missed Mech. INP Conversions	116-01	M	-	-	OK	B	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	-	OK	P	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	n/a	100.0%	n/a	-	
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	-	OK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	
Mean Time to Restore (Hours)	119-01	H	H	-	OK	P	n/a	23.2	n/a	-	n/a	14.4	n/a	-	n/a	3.6	n/a	-	
% of Requests Processed within 30 Business Days	120-01	-	-	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	-	OK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-

Oklahoma Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 84% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 88% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 91% Result	Overall Result 90%
Total # Submeasures									664				664				664		
# Counted (with z-score and sample size of 10 or more)									220				231				228		
# Not Counted (Base < 10 or n/a)									444				433				436		
Critical Z Value									1.68				1.68				1.68		
Number of Submeasures Met									184				203				208		200
Number of Submeasures Missed									36				28				20		21
Success Ratio - All Measures									**83.6%**				**87.9%**				**91.2%**		**90.5%**
Total # Tier 2 Submeasures									353				353				353		
# Counted (with z-score and sample size of 10 or more)									143				148				149		
# Not Counted (Base < 10 or n/a)									210				205				204		
Number of Submeasures Met									122				129				136		130
Number of Submeasures Missed									21				19				13		13
Success Ratio - Tier 2 Measures Only									**85.3%**				**87.2%**				**91.3%**		**90.9%**
Total # Tier 1 and/or Tier 2 Submeasures									539				539				539		
# Counted (with z-score and sample size of 10 or more)									192				203				198		
# Not Counted (Base < 10 or n/a)									347				336				341		
Number of Submeasures Met									160				177				179		174
Number of Submeasures Missed									32				26				19		19
Success Ratio - Tier 1 and/or Tier 2 Measures									**83.3%**				**87.2%**				**90.4%**		**90.2%**
Total # Tier 3 Submeasures (FCC 20)									323				323				323		
# Counted (with z-score and sample size of 10 or more)									121				130				120		
# Not Counted (Base < 10 or n/a)									202				193				203		
Number of Submeasures Met									100				112				109		108
Number of Submeasures Missed									21				18				11		12
Success Ratio - Tier 3 Measures (FCC 20)									**82.6%**				**86.2%**				**90.8%**		**90.0%**

Notes

(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT, two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted

(2) A Critical Z Value of 1.68 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported. This is the lowest possible critical Z value on the table. Remedy payment calculations may use a slightly higher critical Z.

RECEIVED
DEC 21 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Avg. Resp. for OSS Pre-Order - Address Verification - DATAGATE	1-01	L	M	M	CO	B	2.3	4.7	(2.42)	Yes	2.1	4.7	(2.58)	Yes	2.1	4.7	(2.62)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - DATAGATE	1.02	L	M	M	CO	B	3.2	4.5	(1.30)	Yes	3.1	4.5	(1.40)	Yes	3.0	4.5	(1.50)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTN) - DATAGATE	1-03	L	M	M	CO	B	4.1	6.6	(2.46)	Yes	2.3	6.6	(4.32)	Yes	3.0	6.6	(3.57)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTN) - DATAGATE	1-04	-	-	-	CO	-	14.8		n/a	-	12.7		n/a	-	14.1		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - DATAGATE	1-05	L	M	M	CO	B	1.9	6.6	(4.70)	Yes	1.7	6.6	(4.90)	Yes	2.1	6.6	(4.50)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - DATAGATE	1-06	L	M	M	CO	B	0.9	1.0	(0.10)	Yes	1.8	1.0	0.80	Yes	0.4	1.0	(0.60)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - DATAGATE	1-07	L	M	M	CO	B	9.2	12.6	(3.41)	Yes	7.6	12.6	(5.00)	Yes	7.6	12.6	(5.00)	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - DATAGATE	1-08	L	M	-	CO	B	5.9	28.0	(22.10)	Yes	4.4	28.0	(23.60)	Yes	11.1	28.0	(16.90)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Address Verification -VERIGATE	1-09	L	M	M	CO	B	3.1	4.7	(1.58)	Yes	2.9	4.7	(1.80)	Yes	2.9	4.7	(1.79)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - VERIGATE	1-10	L	M	M	CO	B	2.2	4.5	(2.27)	Yes	2.1	4.5	(2.43)	Yes	2.0	4.5	(2.55)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTN) - VERIGATE	1-11	L	M	M	CO	B	3.4	6.6	(3.24)	Yes	2.3	6.6	(4.35)	Yes	4.0	6.6	(2.56)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTN) - VERIGATE	1-12	-	-	-	CO	-	7.0		n/a	-	5.1		n/a	-	8.5		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - VERIGATE	1-13	L	M	M	CO	B	3.7	6.6	(2.91)	Yes	2.0	6.6	(4.57)	Yes	2.7	6.6	(3.89)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - VERIGATE	1-14	L	M	M	CO	B	1.6	1.0	0.63	Yes	2.4	1.0	1.41	Yes	0.4	1.0	(0.57)	Yes	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - VERIGATE	1-15	L	M	M	CO	B	9.3	12.6	(3.34)	Yes	8.4	12.6	(4.18)	Yes	7.9	12.6	(4.72)	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - VERIGATE	1-16	L	M	-	CO	B	20.2		n/a	-	18.4		n/a	-	18.7		n/a	-	-
Avg. Resp. Rec. within "x" sec. - Address Verification - DATAGATE	2-01	L	M	-	CO	B	99.6%	95.0%	(4.60)	Yes	99.8%	95.0%	(4.82)	Yes	99.6%	95.0%	(4.60)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - DATAGATE	2-02	L	M	-	CO	B	99.1%	95.0%	(4.05)	Yes	99.3%	95.0%	(4.33)	Yes	99.1%	95.0%	(4.13)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - DATAGATE	2-03	L	M	-	CO	B	98.7%	95.0%	(3.70)	Yes	99.6%	95.0%	(4.56)	Yes	98.5%	95.0%	(3.49)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - DATAGATE	2-04	L	M	-	CO	B	99.6%	95.0%	(4.55)	Yes	99.5%	95.0%	(4.51)	Yes	99.2%	95.0%	(4.21)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Serv. Appointment Scheduling - DATAGATE	2-05	L	M	-	CO	B	97.5%	95.0%	(2.45)	Yes	96.5%	95.0%	(1.49)	Yes	98.5%	95.0%	(3.46)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - DATAGATE	2-06	L	M	-	CO	B	92.5%	90.0%	(2.46)	Yes	91.0%	90.0%	(1.05)	Yes	91.6%	90.0%	(1.57)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - PIC - DATAGATE	2-07	L	M	-	CO	B	97.2%	95.0%	(2.19)	Yes	100.0%	95.0%	(4.99)	Yes	88.6%	95.0%	6.43	No	HIT
Avg. Resp. Rec. within "x" sec. - Address Verification - VERIGATE	2-08	L	M	-	CO	B	94.3%	90.0%	(4.34)	Yes	94.9%	90.0%	(4.93)	Yes	95.1%	90.0%	(5.12)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - VERIGATE	2-09	L	M	-	CO	B	97.3%	90.0%	(7.34)	Yes	97.8%	90.0%	(7.80)	Yes	97.8%	90.0%	(7.81)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - VERIGATE	2-10	L	M	-	CO	B	96.3%	90.0%	(6.31)	Yes	98.0%	90.0%	(7.97)	Yes	96.5%	90.0%	(6.51)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - VERIGATE	2-11	L	M	-	CO	B	96.4%	90.0%	(6.35)	Yes	99.1%	90.0%	(9.11)	Yes	98.0%	90.0%	(7.96)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Appointment Scheduling - VERIGATE	2-12	L	M	-	CO	B	97.4%	90.0%	(7.36)	Yes	97.3%	90.0%	(7.32)	Yes	98.7%	90.0%	(8.74)	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - VERIGATE	2-13	L	M	-	CO	B	85.7%	90.0%	4.29	No	86.7%	90.0%	3.30	No	90.8%	90.0%	(0.75)	Yes	MISS
Avg. Resp. Rec. within "x" sec. - PIC - VERIGATE	2-14	L	M	-	CO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
EASE Average Response Time	3-01	-	-	-	KS	P	0.57	0.58	0.00	Yes	0.00	0.50	0.00	Base<10	0.77	0.73	0.00	Yes	HIT
OSS Interface Availability - DATAGATE	4-01.1	-	H	M	CO	B	99.4%	99.5%	2.00	No	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - VERIGATE	4-01.2	-	H	M	CO	B	99.8%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LEX	4-01.3	-	H	M	CO	B	99.6%	99.5%	0.00	Yes	98.6%	99.5%	2.00	No	99.2%	99.5%	2.00	No	MISS
OSS Interface Availability - TOOLBAR	4-01.4	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LRAF	4-01.5	-	H	M	CO	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - FTP	4-01.6	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - IA (SSL3)	4-01.7	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - NDM	4-01.8	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - VAN	4-01.9	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Consumer EASE Availability	4-02	-	H	M	KS	B	99.9%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Business EASE Availability	4-03	-	H	M	KS	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI	4-01.10	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
% FOCs Rec. Within 5 Hours - Residence and Simple Business - LEX	5-01	L	M	M	KS	B	94.2%	95.0%	0.82	Yes	98.1%	95.0%	(3.12)	Yes	97.1%	95.0%	(2.11)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - LEX	5-02	L	M	M	KS	B	91.0%	94.0%	2.98	No	97.1%	94.0%	(3.14)	Yes	99.7%	94.0%	(5.72)	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - LEX	5-03	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - LEX	5-04	L	M	M	KS	B	95.1%	95.0%	(0.05)	Yes	97.3%	95.0%	(2.34)	Yes	97.5%	95.0%	(2.50)	Yes	HIT
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - LEX	5-05	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - LEX	5-06	L	M	M	KS	B	92.3%	95.0%	2.69	No	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Residence and Simple Business - EDI	5-07	L	M	M	KS	B	96.6%	95.0%	(1.55)	Yes	97.6%	95.0%	(2.62)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - EDI	5-08	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - EDI	5-09	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - EDI	5-10	L	M	M	KS	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - EDI	5-11	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - EDI	5-12	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Residence and Simple Business - Man.	5-13	L	M	M	KS	B	98.0%	95.0%	(2.96)	Yes	98.8%	95.0%	(3.84)	Yes	98.1%	95.0%	(3.14)	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - Man.	5-14	L	M	M	KS	B	92.9%	94.0%	1.14	Yes	94.7%	94.0%	(0.67)	Yes	97.0%	94.0%	(2.97)	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - Man.	5-15	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - UNE Loop (1-49) - Man.	5-16	L	M	M	KS	B	88.2%	95.0%	6.76	No	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - Man.	5-17	L	M	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Switch Ports - Man.	5-18	L	M	M	KS	B	n/a	94.0%	n/a	-	100.0%	94.0%	(6.00)	Base<10	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - LEX (1-20 Loops)	5.1-01	L	M	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	92.0%	95.0%	2.97	No	-
% FOCs Rec. Within 14 Hours - xDSL-capable Loops - LEX (Over 20 Loops)	5.1-02	L	M	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - Line Sharing - LEX (1-49 Loops)	5.1-03	L	M	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Within 14 Hours - Line Sharing - LEX (Over 49 Loops)	5.1-04	L	M	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - EDI (1-20 Loops)	5.1-05	L	M	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	95.6%	95.0%	2.00	No	-

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
% FOCs Rec Within 14 Hours - xDSL-capable Loops - EDI (Over 20 Loops)	5 1-06	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec Within 6 Hours -Line Sharing - EDI (1-49 Loops)	5 1-07	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec Within 14 Hours - Line Sharing - EDI (Over 49 Loops)	5 1-08	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% FOCs Rec Within 24 Hours - xDSL-capable Loops - Manual (1-49 Loops)	5 1-09	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	96 0%	95 0%	2 00	No	-
% FOCs Rec Within 48 Hours - xDSL-capable Loops - Manual (Over 49 Loops)	5 1-10	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec Within 24 Hours - Line Sharing - Manual (1-49 Loops)	5 1-11	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
% FOCs Rec Within 48 Hours - Line Sharing - Manual (Over 49 Loops)	5 1-12	L	M	-	KS	B	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	n/a	95 0%	n/a	-	-
Average Time to Return FOC (Hours) - Residence and Simple Business - LEX	6-01	-	-	-	KS	-	2 3		n/a	-	0 8		n/a	-	0 9		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1-200 Lines) - LEX	6-02	-	-	-	KS	-	20 8		n/a	-	4 0		n/a	-	2.2		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - LEX	6-03	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - LEX	6-04	-	-	-	KS	-	1 7		n/a	-	1 8		n/a	-	1 9		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - LEX	6-05	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - LEX	6-06	-	-	-	KS	-	7 7		n/a	-	0 9		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Residence and Simple Business - EDI	6-07	-	-	-	KS	-	1 2		n/a	-	1 9		n/a	-	0 8		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1 - 200 Lines) - EDI	6-08	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - EDI	6-09	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - EDI	6-10	-	-	-	KS	-	0 2		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - EDI	6-11	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - EDI	6-12	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Residence and Simple Business - Man	6-13	-	-	-	KS	-	12 3		n/a	-	11 5		n/a	-	11 2		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (1-200 Lines) - Man	6-14	-	-	-	KS	-	12 8		n/a	-	13 6		n/a	-	10 9		n/a	-	-
Average Time to Return FOC (Hours) - Complex Business (200+ Lines) - Man	6-15	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (1-49) - Man	6-16	-	-	-	KS	-	12 1		n/a	-	12.5		n/a	-	10 3		n/a	-	-
Average Time to Return FOC (Hours) - UNE Loop (50+) - Man	6-17	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Average Time to Return FOC (Hours) - Switch Ports - Man	6-18	-	-	-	KS	-	n/a		n/a	-	9 2		n/a	-	n/a		n/a	-	-
% Mech Completions Returned Within One Hour - LEX	7-01	L	-	-	KS	B	99 7%	97 0%	(2 71)	Yes	99 2%	97 0%	(2.24)	Yes	96.0%	97 0%	1 02	Yes	HIT
% Mech Completions Returned Within One Hour - EDI	7-02	L	-	-	KS	B	94.5%	97 0%	2 50	No	100.0%	97 0%	(3 00)	Yes	100 0%	97 0%	(3 00)	Yes	HIT
% Mech Completions Returned Within One Day - LEX	7 1-01	-	-	L	KS	B	97 6%	97 0%	(0 56)	Yes	97.8%	97 0%	(0 79)	Yes	97.6%	97.0%	(0 65)	Yes	HIT
% Mech Completions Returned Within One Day - EDI	7 1-02	-	-	L	KS	B	78.7%	97 0%	18 30	No	88.6%	97.0%	8 38	No	92 4%	97 0%	4 65	No	MISS
Average Time to Return Mechanized Completions (Hours) - LEX	8-01	L	-	-	KS	-	0 04		n/a	-	0 07		n/a	-	0 07		n/a	-	-
Average Time to Return Mechanized Completions (Hours) - EDI	8-02	L	-	-	KS	-	0 37		n/a	-	0 11		n/a	-	0 12		n/a	-	-
Percent Rejects - LEX	9-01	-	-	-	KS	-	32 1%		n/a	-	38 7%		n/a	-	39 2%		n/a	-	-
Percent Rejects - EDI	9-02	-	-	-	KS	-	46 0%		n/a	-	45 4%		n/a	-	40.6%		n/a	-	-
% Mech Rejects Retd within One Hour of Receipt in LASR - LEX	10-01	L	-	-	KS	B	100 0%	97 0%	(3.00)	Yes	99 0%	97 0%	(2 01)	Yes	100.0%	97 0%	(3 00)	Yes	HIT
% Mech Rejects Retd within One Hour of Receipt in LASR - EDI	10-02	L	-	-	KS	B	98.8%	97 0%	(1.78)	Yes	100.0%	97 0%	(3.00)	Yes	100 0%	97 0%	(3 00)	Yes	HIT
% Manual Rejects Recd Electronically and Retd Within Five Hours	10 1-01	L			KS	B	82 9%	97 0%	14.07	No	93.1%	97 0%	3 91	No	94 9%	97.0%	2 08	No	MISS
Mean Time to Return Mechanized Rejects (Hours) - LEX	11-01	-	-	-	KS	-	0 02		n/a	-	0 07		n/a	-	0 13		n/a	-	-
Mean Time to Return Mechanized Rejects (Hours) - EDI	11-02	-	-	-	KS	-	0 30		n/a	-	0 24		n/a	-	0 24		n/a	-	-
Mean Time to Return Manual Rejects Recd via LEX or EDI	11 1-01	-	-	-	KS	B	8 7	5.0	3 69	No	3 2	5 0	(1 78)	Yes	3 2	5.0	(1 83)	Yes	HIT
Mechanized Provisioning Accuracy	12-01	L	L	-	KS	P	98 1%	93 3%	(21 73)	Yes	98 3%	92.5%	(23 63)	Yes	98 0%	92 9%	(20 42)	Yes	HIT
Order Process % Flow Through - EASE	13-01	L	H	H	KS	P	95 4%	91 5%	(11 66)	Yes	95 2%	91 0%	(11 85)	Yes	95.4%	90 4%	(13.69)	Yes	HIT
Order Process % Flow Through - LEX	13-02	L	H	H	KS	P	88 6%	91 5%	11 25	No	86.7%	91 0%	14 87	No	87 8%	90 4%	8 79	No	MISS
Order Process % Flow Through - EDI	13-03	L	H	H	KS	P	83.5%	91 5%	3 60	No	80 0%	91 0%	3 92	No	77.9%	90.4%	4 89	No	MISS
Billing Accuracy - CRIS Usage Bill Audit	14-01	-	-	-	CO	P	0 00%	0.05%	(0 96)	Yes	0 00%	0 04%	(0 86)	Yes	0 00%	0 08%	(1 15)	Yes	HIT
Billing Accuracy - CABS Usage Bill Audit	14-02	-	-	-	CO	P	0 00%	0 00%	0 00	Yes	0 00%	0.00%	0 00	Yes	0 00%	0 00%	0 00	Yes	HIT
Billing Accuracy - CRIS Bill Audit	14-03	-	-	-	CO	P	0 00%	0.00%	0 00	Yes	0 00%	0.00%	0 00	Yes	0 00%	0 00%	0 00	Yes	HIT
% of Accurate and Complete Formatted Mech Bills	15-01	L	H	-	KS	B	100 0%	99 0%	(1 00)	Base<10	100.0%	99.0%	(1.00)	Base<10	100.0%	99 0%	(1.00)	Base<10	-
% of Billing Records Transmitted Correctly	16-01	L	-	-	CO	B	100.0%	95 0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95 0%	(5.00)	Yes	HIT
Billing Completeness	17-01	L	M	-	CO	P	95.8%	98 6%	134.78	No	96.7%	98 4%	82.42	No	96.8%	98.6%	85.95	No	MISS
Billing Timeliness	18-01	L	H	M	KS	B	100.0%	95 0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5 00)	Base<10	-
Daily Usage Feed Timeliness	19-01	-	-	-	CO	B	99.0%	95 0%	(4.04)	Yes	99 9%	95.0%	(4.92)	Yes	95 2%	95 0%	(0 20)	Yes	HIT
Percent Unbillable Usage - CRIS (AMA/ECS)	20-01	-	-	-	CO	-	0.20%		n/a	-	0.17%		n/a	-	0 24%		n/a	-	-
Percent Unbillable Usage - CABS	20-02	-	-	-	CO	-	0.08%		n/a	-	0.07%		n/a	-	0.06%		n/a	-	-
LSC Average Speed of Answer (SOA) - Seconds - Dallas	21-01	-	-	-	CO	P	4.0	7.5	(3 47)	Yes	4 0	5.3	(1 32)	Yes	5.0	9 4	(4 36)	Yes	HIT
LSC Average Speed of Answer (SOA) - Seconds - Alliance	21-02	-	-	-	CO	P	7 0	7 5	(0.47)	Yes	7 0	0 0	7.00	No	6 0	9.4	(3 36)	Yes	HIT
LSC Average Speed of Answer (SOA) - Seconds - Gateway	21-03	-	-	-	CO	P	0 0	7 5	(7 47)	Base<10	0 0	5 3	(5 32)	Base<10	6 0	9.4	(3 36)	Yes	-
LSC Grade of Service (GOS) - Dallas	22-01	-	H	-	CO	P	94.7%	92 8%	(10 15)	Yes	97 7%	94 3%	(21 11)	Yes	97 9%	90 2%	(33 20)	Yes	HIT
LSC Grade of Service (GOS) - Alliance	22-02	-	H	-	CO	P	94 7%	92 8%	(19.34)	Yes	96.7%	94 3%	(29.16)	Yes	97 1%	90 2%	(40 76)	Yes	HIT
LSC Grade of Service (GOS) - Gateway	22-03	-	H	-	CO	P	n/a	92 8%	n/a	-	n/a	94 3%	n/a	-	98 0%	90 2%	(54 70)	Yes	
% Busy in the LSC - Dallas	23-01	-	L	-	CO	P	0.0%	1 3%	(16.32)	Yes	0.0%	2 6%	(23.88)	Yes	0 0%	2 5%	(20 52)	Yes	HIT
% Busy in the LSC - Alliance	23-02	-	L	-	CO	P	0.2%	1.3%	(27 15)	Yes	0 0%	2.6%	(47 29)	Yes	0 0%	2 5%	(28 18)	Yes	HIT
% Busy in the LSC - Gateway	23-03	-	L	-	CO	P	n/a	1 3%	n/a	-	n/a	2.6%	n/a	-	0 0%	2 5%	(33 36)	Yes	-
LOC Average Speed of Answer (SOA) - Seconds	24-01	-	-	-	CO	P	19 5	13.9	5 60	No	11.8	18.9	(7 10)	Yes	19.7	21 4	(1 70)	Yes	HIT
LOC Grade of Service	25-01	-	H	-	CO	P	79 7%	80.0%	2 09	No	85.9%	69 7%	(110 04)	Yes	74 9%	61 6%	(82 16)	Yes	HIT
% Busy in the LOC	26-01	-	L	-	CO	P	0.0%	0 3%	(15.95)	Yes	0.0%	0 5%	(22.14)	Yes	0.0%	0 6%	(25.56)	Yes	HIT
Mean Install Interval-Field Work-Res	27-01	H	H	H	KK	P	2.6	3 0	(2.94)	Yes	2 5	2.9	(2.45)	Yes	2 2	2.7	(2 94)	Yes	HIT