Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Mean Install. Interval-Field Work-Bus	27-02	H	H	H	KK	P	2.6	3.7	(3.08)	Yes	2.7	3.5	(2.51)	Yes	2.8	3.3	(1.61)	Yes	HIT
Mean Install. Interval-No Field Work-Res	27-03	H	H	H	KK	P	0.12	0.79	(20.27)	Yes	0.06	0.71	(23.77)	Yes	0.08	0.76	(21.57)	Yes	HIT
Mean Install. Interval-No Field Work-Bus	27-04	H	H	H	KK	P	0.06	0.85	(8.87)	Yes	0.23	1.52	(7.30)	Yes	0.11	0.99	(5.34)	Yes	HIT
Mean Install. Interval-Field Work-UNEs	27-05	H	H	H	KK	P	2.5	3.3	(1.81)	Yes	2.6	3.1	(1.52)	Yes	2.4	2.9	(1.30)	Yes	HIT
Mean Install. Interval-No Field Work- UNEs	27-06	H	H	H	KK	P	0.33	0.80	(4.09)	Yes	0.44	0.82	(3.65)	Yes	0.17	0.79	(5.60)	Yes	HIT
% Install. within 5 days-Field Work-Res	28-01	-	-	-	KK	P	96.2%	93.4%	(2.56)	Yes	94.4%	93.0%	(1.38)	Yes	97.5%	94.9%	(2.64)	Yes	HIT
% Install. within 5 days-Field Work-Bus	28-02	-	-	-	KK	P	96.1%	87.0%	(4.51)	Yes	92.6%	88.8%	(2.12)	Yes	96.4%	89.8%	(3.68)	Yes	HIT
% Install. within 3 days-No Field Work-Res	28-03	-	-	-	KK	P	99.8%	97.7%	(10.13)	Yes	99.9%	97.9%	(10.04)	Yes	100.0%	98.0%	(10.52)	Yes	HIT
% Install. within 3 days-No Field Work-Bus	28-04	-	-	-	KK	P	99.8%	94.8%	(7.19)	Yes	98.6%	92.3%	(7.16)	Yes	100.0%	94.5%	(7.54)	Yes	HIT
% Install. within 5 days-Field Work-UNEs	28-05	-	-	-	KK	P	98.3%	91.4%	(2.71)	Yes	93.9%	91.6%	(1.07)	Yes	95.0%	93.3%	(0.83)	Yes	HIT
% Install. within 3 days-No Field Work- UNEs	28-06	-	-	-	KK	P	98.8%	97.4%	(1.88)	Yes	98.2%	97.1%	(1.64)	Yes	100.0%	97.5%	(3.84)	Yes	HIT
% SWBT Missed Due Dates - Field Work-Res	29-01	H	H	H	KK	P	5.5%	6.4%	(0.94)	Yes	5.6%	6.9%	(1.22)	Yes	4.7%	6.1%	(1.36)	Yes	HIT
% SWBT Missed Due Dates - Field Work-Bus	29-02	H	H	H	KK	P	2.1%	6.9%	(3.33)	Yes	4.4%	7.6%	(2.36)	Yes	5.8%	5.3%	0.42	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Res	29-03	H	H	H	KK	P	0.33%	0.44%	(1.51)	Yes	0.38%	0.32%	0.92	Yes	0.14%	0.57%	(5.12)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Bus	29-04	H	H	H	KK	P	1.07%	0.34%	4.12	No	3.39%	0.20%	16.64	No	0.07%	0.68%	(2.84)	Yes	MISS
% SWBT Missed Due Dates - Field Work-UNEs	29-05	H	H	H	KK	P	2.0%	6.6%	(2.28)	Yes	6.3%	7.1%	(0.46)	Yes	7.4%	5.9%	0.81	Yes	HIT
% SWBT Missed Due Dates - No Field Work-UNEs	29-06	H	H	H	KK	P	0.13%	0.43%	(2.73)	Yes	1.26%	0.30%	9.37	No	0.50%	0.59%	(0.53)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Res	30-01	L	-	-	KK	P	2.2%	3.9%	(2.17)	Yes	2.1%	4.2%	(2.66)	Yes	2.0%	3.4%	(1.75)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus	30-02	L	-	-	KK	P	2.5%	5.2%	(2.17)	Yes	3.2%	5.9%	(2.27)	Yes	3.6%	3.7%	(0.04)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - UNEs	30-03	L	-	-	KK	P	1.3%	4.3%	(1.82)	Yes	2.9%	4.7%	(1.24)	Yes	1.2%	3.5%	(1.56)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Res > 30 Days	30-04	L	-	-	KK	P	14.3%	12.6%	0.18	Yes	7.1%	3.9%	0.59	Yes	0.0%	4.5%	(0.75)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 30 Days	30-05	L	-	-	KK	P	0.0%	9.6%	(0.92)	Base<10	0.0%	12.6%	(1.36)	Yes	30.8%	10.3%	2.14	No	-
% SWBT Missed Due Dates Due to LOF - UNEs > 30 Days	30-06	L	-	-	KK	P	0.0%	11.4%	(0.51)	Base<10	0.0%	7.5%	(0.70)	Base<10	0.0%	6.6%	(0.38)	Base<10	-
% SWBT Missed Due Dates Due to LOF - Res > 90 Days	30-07	L	-	-	KK	P	0.0%	1.0%	(0.38)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 90 Days	30-08	L	-	-	KK	P	0.0%	1.0%	(0.29)	Base<10	0.0%	0.9%	(0.35)	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Missed Due Dates Due to LOF - UNEs > 90 Days	30-09	L	-	-	KK	P	0.0%	1.0%	(0.14)	Base<10	0.0%	0.4%	(0.15)	Base<10	0.0%	0.0%	0.00	Base<10	-
Avg. Delay Days due to LOF - Res.	31-01	-	-	-	KK	P	9.9	13.7	(0.92)	Yes	11.1	9.7	0.57	Yes	4.7	9.7	(1.70)	Yes	HIT
Avg. Delay Days due to LOF - Bus.	31-02	-	-	-	KK	P	23.0	15.4	1.11	Base<10	14.5	15.1	(0.12)	Yes	19.8	13.2	1.91	No	-
Avg. Delay Days due to LOF - UNEs	31-03	-	-	-	KK	P	8.5	14.4	(0.49)	Base<10	9.0	11.9	(0.55)	Base<10	8.0	11.0	(0.39)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res -Field Work	32-01	M	-	L	KK	P	3.9	6.0	(1.84)	Yes	3.6	6.1	(1.35)	Yes	6.3	5.9	0.11	Yes	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus -Field Work	32-02	M	-	L	KK	P	3.8	16.8	(2.22)	Yes	5.3	11.6	(2.41)	Yes	3.5	10.2	(0.84)	Base<10	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Res -No Field Work	32-03	M	-	L	KK	P	0.9	5.8	(2.89)	Yes	0.9	6.7	(3.29)	Yes	3.5	7.4	(1.08)	Yes	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	32-04	M	-	L	KK	P	0.0	8.6	(3.49)	Yes	1.6	19.8	(2.03)	Yes	1.0	14.0	(0.97)	Base<10	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	32-05	M	-	L	KK	P	7.3	8.7	(0.25)	Base<10	6.6	7.4	(0.38)	Yes	4.3	6.9	(0.50)	Yes	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	32-06	M	-	L	KK	P	0.0	6.0	(1.55)	Base<10	2.6	8.0	(2.04)	Yes	1.8	8.2	(1.81)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Res -Field Work	33-01	L	-	-	KK	P	0.16%	0.52%	(1.25)	Yes	0.15%	0.26%	(0.56)	Yes	0.00%	0.21%	(1.12)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	33-02	L	-	-	KK	P	0.00%	0.84%	(1.66)	Yes	0.00%	0.79%	(1.81)	Yes	1.11%	0.49%	1.51	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Res -No Field Work	33-03	L	-	-	KK	P	0.01%	0.01%	0.24	Yes	0.00%	0.01%	(0.96)	Yes	0.00%	0.03%	(1.53)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	33-04	L	-	-	KK	P	0.00%	0.02%	(0.50)	Yes	0.21%	0.03%	2.93	No	0.00%	0.11%	(1.26)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - UNEs-Field Work	33-05	L	-	-	KK	P	0.00%	0.62%	(0.98)	Yes	0.48%	0.44%	0.10	Yes	0.00%	0.31%	(0.71)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - UNEs-No Field Work	33-06	L	-	-	KK	P	0.00%	0.01%	(0.61)	Yes	0.03%	0.01%	0.81	Yes	0.00%	0.04%	(0.96)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res -N&T Orders-Field Work	35-01	H	H	H	KK	P	3.2%	4.0%	(1.03)	Yes	4.7%	3.6%	1.33	Yes	2.9%	4.1%	(1.41)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -N&T Orders -Field Work	35-02	H	H	H	KK	P	1.7%	2.3%	(0.66)	Yes	1.9%	2.5%	(0.79)	Yes	2.7%	2.1%	0.67	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res -N&T Orders -No Field Work	35-03	H	H	H	KK	P	4.3%	6.6%	(4.12)	Yes	5.4%	6.3%	(1.72)	Yes	4.6%	5.5%	(1.83)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -N&T Orders -No Field Work	35-04	H	H	H	KK	P	1.0%	1.5%	(0.72)	Yes	1.0%	0.5%	1.18	Yes	0.2%	0.6%	(1.10)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res -C Orders-Field Work	35-05	H	H	H	KK	P	25.0%	2.0%	4.40	Base<10	10.0%	2.4%	1.52	Yes	0.0%	2.7%	(0.47)	Base<10	-
% Trouble Reports Within 10 Days of Install. - Bus -C Orders -Field Work	35-06	H	H	H	KK	P	3.3%	2.1%	0.46	Yes	8.6%	3.1%	1.75	No	0.0%	2.5%	(0.78)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res -C Orders-No Field Work	35-07	H	H	H	KK	P	0.9%	1.1%	(1.70)	Yes	1.0%	1.1%	(0.40)	Yes	0.9%	1.1%	(1.25)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus -C Orders-No Field Work	35-08	H	H	H	KK	P	2.3%	1.3%	2.74	No	3.0%	1.1%	4.97	No	1.8%	1.6%	0.59	Yes	MISS
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	35-09	H	H	H	KK	P	n/a	3.4%	n/a	-	n/a	3.3%	n/a	-	n/a	3.4%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	35-10	H	H	H	KK	P	n/a	6.1%	n/a	-	n/a	5.1%	n/a	-	n/a	4.7%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	35-11	H	H	H	KK	P	2.0%	2.1%	(0.07)	Yes	1.4%	2.7%	(1.06)	Yes	0.6%	2.6%	(1.57)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	35-12	H	H	H	KK	P	0.2%	1.2%	(5.67)	Yes	0.3%	1.1%	(4.07)	Yes	0.3%	1.1%	(3.59)	Yes	HIT
% No Access - Field Work - Res.	36-01	-	-	-	KK	P	1.1%	2.2%	(1.86)	Yes	1.6%	1.9%	(0.46)	Yes	0.7%	1.6%	(1.69)	Yes	HIT
% No Access - Field Work - Bus	36-02	-	-	-	KK	P	0.9%	3.0%	(2.20)	Yes	1.5%	1.9%	(0.68)	Yes	0.3%	1.9%	(2.20)	Yes	HIT
% No Access - Field Work - UNEs	36-03	-	-	-	KK	P	0.0%	2.5%	(1.96)	Yes	0.5%	1.9%	(1.49)	Yes	0.0%	1.7%	(1.66)	Yes	HIT
Trouble Report Rate - Res	37-01	H	H	H	KK	P	2.0%	2.2%	(3.02)	Yes	2.5%	2.3%	2.92	No	1.9%	1.8%	2.03	No	MISS
Trouble Report Rate - Bus	37-02	H	H	H	KK	P	0.9%	0.7%	3.29	No	1.0%	0.8%	4.45	No	0.8%	0.7%	3.82	No	MISS
Trouble Report Rate - UNE Loop and Port Combinations	37-03	H	H	H	KK	P	0.2%	1.8%	(19.59)	Yes	0.2%	1.9%	(21.30)	Yes	0.2%	1.4%	(19.45)	Yes	HIT
% Missed Repair - Res -Dispatch	38-01	H	H	H	KK	P	2.7%	4.4%	(2.71)	Yes	2.6%	6.9%	(6.39)	Yes	4.9%	8.5%	(4.11)	Yes	HIT
% Missed Repair - Bus -Dispatch	38-02	H	H	H	KK	P	8.1%	12.3%	(2.67)	Yes	9.3%	11.7%	(1.70)	Yes	13.1%	13.8%	(0.44)	Yes	HIT
% Missed Repair - Res -No Dispatch	38-03	H	H	H	KK	P	1.7%	0.4%	1.42	Yes	0.0%	0.8%	(0.82)	Yes	0.0%	1.0%	(0.72)	Yes	HIT
% Missed Repair - Bus -No Dispatch	38-04	H	H	H	KK	P	4.0%	1.6%	0.86	Yes	2.2%	2.6%	(0.16)	Yes	0.0%	0.5%	(0.37)	Yes	HIT
% Missed Repair - UNEs - Dispatch	38-05	H	H	H	KK	P	12.7%	5.4%	2.68	No	7.9%	7.5%	0.12	Yes	9.6%	9.2%	0.14	Yes	HIT
% Missed Repair - UNEs - No Dispatch	38-06	H	H	H	KK	P	0.0%	0.5%	(0.14)	Base<10	0.0%	1.0%	(0.22)	Base<10	0.0%	0.9%	(0.26)	Base<10	-
Receipt to Clear Duration - Res -Affecting Service-Dispatch	39-01	H	H	H	KK	P	13.2	20.7	(3.74)	Yes	15.2	22.5	(4.57)	Yes	15.2	23.1	(3.83)	Yes	HIT

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Receipt to Clear Duration - Bus -Affecting Service-Dispatch	39-02	H	H	H	KK	P	11.9	10.2	1.02	Yes	8.7	9.8	(0.73)	Yes	12.7	10.7	0.94	Yes	HIT
Receipt to Clear Duration - Res -Affecting Service-No Dispatch	39-03	H	H	H	KK	P	6.8	5.4	0.37	Yes	4.4	5.4	(0.21)	Yes	8.5	6.9	0.16	Yes	HIT
Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	39-04	H	H	H	KK	P	6.8	5.2	0.25	Yes	2.0	4.3	(0.56)	Yes	6.5	6.3	0.02	Base<10	HIT
Receipt to Clear Duration - Res -Out of Service-Dispatch	39-05	H	H	H	KK	P	13.3	17.6	(6.58)	Yes	14.6	18.5	(6.79)	Yes	15.9	20.0	(3.79)	Yes	HIT
Receipt to Clear Duration - Bus -Out of Service-Dispatch	39-06	H	H	H	KK	P	8.8	9.1	(0.28)	Yes	8.4	9.2	(1.03)	Yes	10.1	11.5	(1.21)	Yes	HIT
Receipt to Clear Duration - Res -Out of Service-No Dispatch	39-07	H	H	H	KK	P	6.9	6.4	0.15	Yes	6.7	6.1	0.38	Yes	4.0	6.5	(0.77)	Yes	HIT
Receipt to Clear Duration - Bus -Out of Service-No Dispatch	39-08	H	H	H	KK	P	3.3	5.0	(0.25)	Yes	4.3	3.3	0.60	Yes	3.4	3.9	(0.21)	Yes	HIT
Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	39-09	H	H	H	KK	P	14.7	19.5	(0.86)	Yes	8.3	20.9	(2.23)	Yes	8.5	21.7	(2.62)	Yes	HIT
Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	39-10	H	H	H	KK	P	0.2	5.4	(0.38)	Base<10	12.5	5.3	0.73	Base<10	3.0	6.8	(0.10)	Base<10	-
Receipt to Clear Duration - UNEs-Out of Service-Dispatch	39-11	H	H	H	KK	P	9.4	16.4	(2.58)	Yes	12.1	17.2	(2.23)	Yes	16.6	18.7	(0.49)	Yes	HIT
Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	39-12	H	H	H	KK	P	0.3	6.3	(0.40)	Base<10	n/a	5.9	n/a	-	2.6	6.3	(0.47)	Base<10	-
% Out of Service Less than 24 Hours - Res	40-01	M	-	-	KK	P	91.6%	87.5%	(3.60)	Yes	88.8%	83.2%	(4.83)	Yes	91.2%	84.2%	(5.27)	Yes	HIT
% Out of Service Less than 24 Hours - Bus	40-02	M	-	-	KK	P	97.3%	94.9%	(1.91)	Yes	97.3%	94.4%	(2.43)	Yes	96.7%	92.6%	(2.63)	Yes	HIT
% Out of Service Less than 24 Hours - UNEs	40-03	M	-	-	KK	P	97.9%	88.5%	(2.01)	Yes	90.0%	84.8%	(1.13)	Yes	89.8%	85.5%	(0.86)	Yes	HIT
% Repeat Reports - Res	41-01	H	H	H	KK	P	6.3%	8.9%	(2.64)	Yes	6.7%	9.5%	(3.11)	Yes	6.9%	9.1%	(2.11)	Yes	HIT
% Repeat Reports - Bus	41-02	H	H	H	KK	P	9.0%	7.4%	1.13	Yes	8.0%	7.4%	0.44	Yes	7.9%	8.3%	(0.23)	Yes	HIT
% Repeat Reports - UNEs	41-03	H	H	H	KK	P	10.0%	8.7%	0.32	Yes	3.0%	9.2%	(1.76)	Yes	6.5%	9.0%	(0.69)	Yes	HIT
% of Trouble Reports with No Access Status - Res	42-01	-	-	-	KK	P	5.5%	6.8%	(1.55)	Yes	6.6%	7.2%	(0.74)	Yes	7.9%	8.1%	(0.24)	Yes	HIT
% of Trouble Reports with No Access Status - Bus	42-02	-	-	-	KK	P	3.4%	3.9%	(0.47)	Yes	3.4%	2.8%	0.69	Yes	5.2%	3.3%	1.68	No	HIT
% of Trouble Reports with No Access Status - UNEs	42-03	-	-	-	KK	P	1.9%	6.4%	(1.35)	Yes	8.7%	6.6%	0.71	Yes	7.7%	7.5%	0.07	Yes	HIT
Avg. Install. Interval - VGPL	43-01	H	H	H	KK	P	5.1	10.3	(2.01)	Yes	8.4	8.6	(0.07)	Yes	7.0	6.7	0.48	Yes	HIT
Avg. Install. Interval - DSL	43-02	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - DDS	43-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - DS1	43-04	H	H	H	KK	P	n/a	18.0	n/a	-	7.5	6.0	1.39	Base<10	9.0	2.5	3.54	Base<10	-
Avg. Install. Interval - DS3	43-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - ISDN/BRI	43-06	H	H	H	KK	P	9.0	8.7	0.09	Yes	6.0	7.9	(0.44)	Base<10	6.5	7.2	(0.41)	Yes	HIT
Avg. Install. Interval - ISDN/PRI	43-07	H	H	H	KK	P	n/a	6.3	n/a	-	35.0	4.6	5.79	Base<10	n/a	9.5	n/a	-	-
Avg. Install. Interval - ISDN/Combo	43-08	H	H	H	KK	P	n/a	8.7	n/a	-	n/a	7.9	n/a	-	n/a	7.2	n/a	-	-
% Installations Completed Within 20 Days - VGPL	44-01	-	-	-	KK	P	100.0%	91.7%	(1.56)	Yes	100.0%	94.8%	(1.45)	Yes	100.0%	98.8%	(0.83)	Yes	HIT
% Installations Completed Within 20 Days - DSL	44-02	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - DDS	44-03	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - DS1	44-04	-	-	-	KK	P	n/a	100.0%	n/a	-	100.0%	100.0%	0.00	Base<10	100.0%	100.0%	0.00	Base<10	-
% Installations Completed Within 20 Days - DS3	44-05	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - ISDN/BRI	44-06	-	-	-	KK	P	92.3%	94.0%	0.24	Yes	100.0%	97.1%	(0.24)	Base<10	100.0%	97.6%	(0.51)	Yes	HIT
% Installations Completed Within 20 Days - ISDN/PRI	44-07	-	-	-	KK	P	n/a	100.0%	n/a	-	0.0%	100.0%	16.94	Base<10	n/a	100.0%	n/a	-	-
% Installations Completed Within 20 Days - ISDN/Combo	44-08	-	-	-	KK	P	n/a	94.0%	n/a	-	n/a	97.1%	n/a	-	n/a	97.6%	n/a	-	-
% SWBT Caused Missed Due Dates - VGPL	45-01	H	H	H	KK	P	4.8%	5.6%	(0.26)	Yes	21.9%	2.6%	9.33	No	16.8%	1.7%	8.19	No	MISS
% SWBT Caused Missed Due Dates - DSL	45-02	H	H	H	KK	P	n/a	4.3%	n/a	-	n/a	1.2%	n/a	-	n/a	0.4%	n/a	-	-
% SWBT Caused Missed Due Dates - DDS	45-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates - DS1	45-04	H	H	H	KK	P	n/a	n/a	n/a	-	66.7%	0.0%	1.25	Base<10	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates - DS3	45-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates - ISDN/BRI	45-06	H	H	H	KK	P	15.8%	20.1%	(0.46)	Yes	8.3%	35.1%	(1.92)	Yes	20.0%	18.9%	0.12	Yes	HIT
% SWBT Caused Missed Due Dates - ISDN/PRI	45-07	H	H	H	KK	P	0.0%	2.2%	(0.74)	Yes	0.0%	2.2%	(0.74)	Yes	0.0%	1.7%	(0.89)	Yes	HIT
% SWBT Caused Missed Due Dates - ISDN/Combo	45-08	H	H	H	KK	P	n/a	20.1%	n/a	-	n/a	35.1%	n/a	-	n/a	18.9%	n/a	-	-
% Trouble Reports within 30 Days - VGPL	46-01	H	H	H	KK	P	0.0%	1.1%	(0.82)	Yes	0.8%	1.8%	(0.84)	Yes	0.9%	0.6%	0.46	Yes	HIT
% Trouble Reports within 30 Days - DSL	46-02	H	H	H	KK	P	n/a	4.1%	n/a	-	n/a	6.2%	n/a	-	n/a	1.4%	n/a	-	-
% Trouble Reports within 30 Days - DDS	46-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - DS1	46-04	H	H	H	KK	P	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Trouble Reports within 30 Days - DS3	46-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - ISDN/BRI	46-06	H	H	H	KK	P	0.0%	6.7%	(1.17)	Yes	16.7%	6.6%	1.34	Yes	10.0%	6.3%	0.65	Yes	HIT
% Trouble Reports within 30 Days - ISDN/PRI	46-07	H	H	H	KK	P	0.0%	0.1%	(0.16)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.18)	Yes	HIT
% Trouble Reports within 30 Days - ISDN/Combo	46-08	H	H	H	KK	P	n/a	6.7%	n/a	-	n/a	6.6%	n/a	-	n/a	6.3%	n/a	-	-
% Missed Due Dates Due to LOF - VGPL	47-01	L	-	-	KK	P	1.6%	0.1%	2.55	No	0.0%	1.5%	(1.38)	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - DSL	47-02	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DDS	47-03	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS1	47-04	L	-	-	KK	P	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS3	47-05	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/BRI	47-06	L	-	-	KK	P	0.0%	1.1%	(0.46)	Yes	0.0%	1.7%	(0.45)	Yes	5.0%	2.8%	0.56	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	47-07	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/Combo	47-08	L	-	-	KK	P	n/a	1.1%	n/a	-	n/a	1.7%	n/a	-	n/a	2.8%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - VGPL	47-09	L	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DSL	47-10	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DDS	47-11	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DS1	47-12	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DS3	47-13	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	47-14	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	47-15	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	47-16	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - VGPL	47-17	L	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DSL	47-18	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DDS	47-19	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS1	47-20	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS3	47-21	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	47-22	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	47-23	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	47-24	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Avg. Delay Days Due to LOF - VGPL	48-01	-	-	-	KK	P	3.0	18.0	(10.61)	Base<10	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DSL	48-02	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DDS	48-03	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS1	48-04	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS3	48-05	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days due to LOF - ISDN/BRI	48-06	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	22.0	4.6	4.83	Base<10	-
Avg. Delay Days due to LOF - ISDN/PRI	48-07	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days due to LOF - ISDN/Combo	48-08	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	n/a	4.6	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	49-01	M	-	L	KK	P	1.7	1.5	0.09	Base<10	3.8	2.2	4.80	No	1.6	3.7	(2.36)	Yes	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	49-02	M	-	L	KK	P	n/a	110.5	n/a	-	n/a	21.2	n/a	-	n/a	9.4	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	49-03	M	-	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	49-04	M	-	L	KK	P	n/a	n/a	n/a	-	1.3	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	49-05	M	-	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	49-06	M	-	L	KK	P	16.3	13.3	0.22	Base<10	6.0	13.9	(0.44)	Base<10	9.8	17.4	(0.69)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	49-07	M	-	L	KK	P	n/a	1.0	n/a	-	n/a	3.0	n/a	-	n/a	2.9	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	49-08	M	-	L	KK	P	n/a	13.3	n/a	-	n/a	13.9	n/a	-	n/a	17.4	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - VGPL	50-01	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DSL	50-02	L	-	-	KK	P	n/a	4.0%	n/a	-	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DDS	50-03	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1	50-04	L	-	-	KK	P	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3	50-05	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	50-06	L	-	-	KK	P	0.0%	3.4%	(0.81)	Yes	0.0%	8.3%	(1.04)	Yes	0.0%	3.8%	(0.89)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	50-07	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN/Combo	50-08	L	-	-	KK	P	n/a	3.4%	n/a	-	n/a	8.3%	n/a	-	n/a	3.8%	n/a	-	-
Mean Time to Restore - VGPL - Dispatch	52-01	H	H	H	KK	P	5.0	14.5	(1.50)	Base<10	2.3	9.5	(1.18)	Base<10	3.3	8.7	(1.88)	Base<10	-
Mean Time to Restore - DSL - Dispatch	52-02	H	H	H	KK	P	n/a	25.6	n/a	-	n/a	33.3	n/a	-	n/a	39.7	n/a	-	-
Mean Time to Restore - DDS - Dispatch	52-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.7	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS1 - Dispatch	52-04	H	H	H	KK	P	n/a	2.9	n/a	-	n/a	4.5	n/a	-	n/a	0.5	n/a	-	-
Mean Time to Restore - DS3 - Dispatch	52-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - Dispatch	52-06	H	H	H	KK	P	1.6	6.4	(0.78)	Base<10	5.3	4.9	0.29	Base<10	2.6	5.4	(1.57)	Base<10	-
Mean Time to Restore - ISDN/PRI - Dispatch	52-07	H	H	H	KK	P	n/a	4.9	n/a	-	n/a	2.0	n/a	-	n/a	3.0	n/a	-	-
Mean Time to Restore - ISDN/Combo - Dispatch	52-08	H	H	H	KK	P	n/a	6.4	n/a	-	n/a	4.9	n/a	-	n/a	5.4	n/a	-	-
Mean Time to Restore - VGPL - No Dispatch	52-09	H	H	H	KK	P	n/a	3.3	n/a	-	0.2	3.7	(0.51)	Base<10	n/a	10.2	n/a	-	-
Mean Time to Restore - DSL - No Dispatch	52-10	H	H	H	KK	P	n/a	8.1	n/a	-	n/a	41.6	n/a	-	n/a	46.0	n/a	-	-
Mean Time to Restore - DDS - No Dispatch	52-11	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.8	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS1 - No Dispatch	52-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS3 - No Dispatch	52-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - No Dispatch	52-14	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	52-15	H	H	H	KK	P	n/a	0.6	n/a	-	n/a	0.2	n/a	-	n/a	0.9	n/a	-	-
Mean Time to Restore - ISDN/Combo - No Dispatch	52-16	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-
% Repeat Reports - VGPL	53-01	H	H	H	KK	P	12.5%	6.9%	0.60	Base<10	0.0%	7.1%	(0.55)	Base<10	0.0%	8.9%	(0.93)	Base<10	-
% Repeat Reports - DSL	53-02	H	H	H	KK	P	n/a	13.6%	n/a	-	n/a	33.3%	n/a	-	n/a	33.4%	n/a	-	-
% Repeat Reports - DDS	53-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - DS1	53-04	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	100.0%	n/a	-	-
% Repeat Reports - DS3	53-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - ISDN/BRI	53-06	H	H	H	KK	P	16.7%	13.2%	0.25	Base<10	0.0%	13.5%	(1.11)	Base<10	11.1%	12.6%	(0.13)	Base<10	-
% Repeat Reports - ISDN/PRI	53-07	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	5.0%	n/a	-	n/a	7.1%	n/a	-	-
% Repeat Reports - ISDN/Combo	53-08	H	H	H	KK	P	n/a	13.2%	n/a	-	n/a	13.5%	n/a	-	n/a	12.6%	n/a	-	-
Failure Frequency - VGPL	54-01	L	-	L	KK	P	0.4%	0.3%	0.51	Yes	0.2%	0.3%	(1.39)	Yes	0.4%	0.3%	0.41	Yes	HIT
Failure Frequency - DSL	54-02	L	-	L	KK	P	n/a	16.4%	n/a	-	n/a	5.4%	n/a	-	n/a	4.1%	n/a	-	-
Failure Frequency - DDS	54-03	L	-	L	KK	P	0.0%	0.0%	0.00	Base<10	0.0%	4.3%	(0.21)	Base<10	0.0%	0.0%	0.00	Base<10	-
Failure Frequency - DS1	54-04	L	-	L	KK	P	0.0%	2.4%	(0.22)	Base<10	0.0%	2.5%	(0.45)	Base<10	0.0%	2.4%	(0.44)	Base<10	-
Failure Frequency - DS3	54-05	L	-	L	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Failure Frequency - ISDN/BRI	54-06	L	-	L	KK	P	1.6%	2.7%	(1.28)	Yes	2.2%	2.7%	(0.64)	Yes	2.4%	2.6%	(0.15)	Yes	HIT
Failure Frequency - ISDN/PRI	54-07	L	-	L	KK	P	0.0%	0.0%	(0.49)	Yes	0.0%	0.0%	(0.55)	Yes	0.0%	0.0%	(0.48)	Yes	HIT
Failure Frequency - ISDN/Combo	54-08	L	-	L	KK	P	n/a	2.7%	n/a	-	n/a	2.7%	n/a	-	n/a	2.6%	n/a	-	-
Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	55-01.1	-	-	-	KK	B	3.0	3.0	0.00	Base<10	2.3	3.0	(0.75)	Yes	2.5	3.0	(0.50)	Base<10	-

Kansas Performance Measures

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Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	-	KK	B	n/a	7.0	n/a	-	3.0	7.0	(4.00)	Base<10	n/a	7.0	n/a	-	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	-	KK	B	4.0	10.0	(6.00)	Base<10	5.7	10.0	(4.33)	Base<10	n/a	10.0	n/a	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	-	KK	B	2.8	3.0	(0.25)	Base<10	2.8	3.0	(0.24)	Yes	2.0	3.0	(1.00)	Base<10	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	-	KK	B	6.0	7.0	(1.00)	Base<10	4.0	7.0	(3.00)	Base<10	7.0	7.0	0.00	Base<10	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	-	KK	B	8.0	10.0	(2.00)	Base<10	3.5	10.0	(6.50)	Base<10	n/a	10.0	n/a	-	-
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	-	KK	B	2.7	3.0	(0.33)	Base<10	3.1	3.0	0.11	Base<10	4.8	3.0	1.75	Base<10	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - DS1 Loop (1-10 Loops)	55-04.1	-	-	-	KK	B	3.5	3.0	0.50	Yes	1.4	3.0	(1.58)	Yes	3.0	3.0	0.00	Yes	HIT
Avg. Install. Interval - DS1 Loop (11-20 Loops)	55-04.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - DS1 Loop (Over 20 Loops)	55-04.3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	-	KK	B	1.8	2.0	(0.17)	Base<10	2.0	2.0	0.00	Base<10	n/a	2.0	n/a	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-		-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval - DSL - No Conditioning	55.1-01	H	H	H	KK	P	6.9	5.1	1.10	Yes	6.0	24.7	(3.10)	Yes	8.0	3.4	12.01	No	HIT
Avg. Installation Interval - DSL - Conditioning	55.1-02	H	H	H	KK	P	12.5	9.9	2.55	No	10.9	10.1	0.50	Yes	11.3	8.5	4.18	Base<10	-
Avg. Installation Interval for Loop with LNP - CHC (1-10 Loops)	55.2-01.1	-	-	-	KK	B	n/a		n/a	-	2.6		n/a	-	4.0		n/a	-	-
Avg. Installation Interval for Loop with LNP - CHC (11-20 Loops)	55.2-01.2	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - CHC (Over 20 Loops)	55.2-01.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (1-10 Loops)	55.2-02.1	-	-	-	KK	B	n/a		n/a	-	5.5		n/a	-	4.5		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (11-20 Loops)	55.2-02.2	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (Over 20 Loops)	55.2-02.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	H	H	M	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	88.2%	95.0%	6.76	No	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	77.8%	95.0%	17.22	Base<10	50.0%	95.0%	45.00	Base<10	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS1 Loop (1-10 Loops)	56-04.1	H	H	M	KK	B	90.0%	95.0%	5.00	No	91.7%	95.0%	3.33	No	84.6%	95.0%	10.38	No	MISS
% Installed Within 7 Days - DS1 Loop (11-20 Loops)	56-04.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - DS1 Loop (Over 20 Loops)	56-04.3	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	H	H	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	H	H	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	H	H	M	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (1-10 Loops)	56.1-01.1	H	H	-	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (11-20 Loops)	56.1-01.2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC/FDT (Over 20 Loops)	56.1-01.3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC (1-10 Loops)	56.1-02.1	H	H	-	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	0.00	Base<10	100.0%	95.0%	0.00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC(11-20 Loops)	56.1-02.2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	0.00	Base<10	n/a	95.0%	0.00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - CHC (Over 20 Loops)	56.1-02.3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	0.00	Base<10	n/a	95.0%	0.00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - FDT (1-10 Loops)	56.1-03.1	H	H	-	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	0.00	Base<10	100.0%	95.0%	0.00	Base<10	-

Kansas Performance Measures

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Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
% Installed Within Cust Req Due Date - LNP with Loop - FDT (11-20 Loops)	56.1-03.2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	0.00	Base<10	n/a	0.0%	0.00	Base<10	-
% Installed Within Cust Req Due Date - LNP with Loop - FDT (Over 20 Loops)	56.1-03.3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	0.00	Base<10	n/a	0.0%	0.00	Base<10	-
Avg. Response Time for Loop Make-Up Information	57-01	L	M	M	KK	P	0.5	0.6	(0.54)	Yes	0.4	0.5	(1.61)	Yes	0.3	0.5	(2.11)	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop Field Work	58-01	H	H	H	KK	P	33.3%	6.6%	1.87	Base<10	10.0%	7.1%	0.36	Yes	12.5%	5.9%	1.13	Yes	HIT
% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	58-02	H	H	H	KK	P	0.0%	0.4%	(0.18)	Base<10	0.0%	0.3%	(0.37)	Yes	0.0%	0.6%	(0.49)	Yes	HIT
% SWBT Missed Dates Due - 5.0 dB Loop	58-03	H	H	H	KK	P	22.6%	5.6%	3.86	No	8.2%	2.6%	2.70	No	19.4%	1.7%	6.41	No	MISS
% SWBT Missed Dates Due - BRI Loop	58-04	H	H	H	KK	P	21.4%	20.1%	0.24	Yes	17.5%	35.1%	(2.22)	Yes	20.0%	18.9%	0.19	Yes	HIT
% SWBT Missed Dates Due - ISDN BRI Port	58-05	H	H	H	KK	P	n/a	20.1%	n/a	-	n/a	35.1%	n/a	-	n/a	18.9%	n/a	-	-
% SWBT Missed Dates Due - DS1 Loop with Test Access	58-06	H	H	H	KK	P	26.8%	n/a	n/a	-	29.8%	0.0%	0.65	Yes	39.5%	0.0%	1.38	Yes	HIT
% SWBT Missed Dates Due - DS1 Dedicated Transport	58-07	H	H	H	KK	P	32.3%	n/a	n/a	-	8.0%	0.0%	0.29	Yes	19.2%	0.0%	0.83	Yes	HIT
% SWBT Missed Dates Due - ISDN/PRI	58-08	H	H	H	KK	P	n/a	2.2%	n/a	-	n/a	2.2%	n/a	-	n/a	1.7%	n/a	-	-
% SWBT Missed Dates Due - DSL	58-09	H	H	H	KK	P	8.3%	4.3%	2.00	No	9.4%	1.2%	7.68	No	5.1%	0.4%	7.39	No	MISS
% SWBT Missed Dates Due - Analog Trunk Port	58-10	H	H	H	KK	P	n/a	5.6%	n/a	-	n/a	2.6%	n/a	-	0.0%	1.7%	(0.13)	Base<10	-
% SWBT Missed Dates Due - Subtending DD Combination Trunks	58-11	H	H	H	KK	P	n/a	5.6%	n/a	-	n/a	2.6%	n/a	-	n/a	1.7%	n/a	-	-
% SWBT Missed Dates Due - DS3 Dedicated Transport	58-12	H	H	H	KK	P	11.1%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% SWBT Missed Dates Due - Dark Fiber	58-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Missed Dates Due - Analog Line Port	58-14	H	H	H	KK	P	7.7%	5.6%	0.45	Yes	66.7%	2.6%	9.13	Base<10	n/a	1.7%	n/a	-	-
% Trouble Reports within 30 Days - 8.0 dB Loop	59-01	H	H	H	KK	P	10.0%	3.3%	1.67	Yes	1.5%	3.1%	(1.08)	Yes	2.6%	3.0%	(0.28)	Yes	HIT
% Trouble Reports within 30 Days - 5.0 dB Loop	59-02	H	H	H	KK	P	3.2%	1.1%	1.10	Yes	4.1%	1.8%	1.36	Yes	12.9%	0.6%	6.80	No	HIT
% Trouble Reports within 30 Days - BRI Loop	59-03	H	H	H	KK	P	11.4%	6.7%	1.32	Yes	22.5%	6.6%	3.39	No	2.0%	6.3%	(1.21)	Yes	HIT
% Trouble Reports within 30 Days - ISDN BRI Port	59-04	H	H	H	KK	P	n/a	6.7%	n/a	-	n/a	6.6%	n/a	-	n/a	6.3%	n/a	-	-
% Trouble Reports within 30 Days - DS1 Loop	59-05	H	H	H	KK	P	4.9%	n/a	n/a	-	10.5%	0.0%	0.34	Yes	1.2%	0.0%	0.19	Yes	HIT
% Trouble Reports within 30 Days - DS1 Dedicated Transport	59-06	H	H	H	KK	P	3.2%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	HIT
% Trouble Reports within 30 Days - ISDN/PRI	59-07	H	H	H	KK	P	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-
% Trouble Reports within 30 Days - DSL	59-08	H	H	H	KK	P	5.8%	4.1%	0.90	Yes	6.7%	6.2%	0.29	Yes	9.1%	1.4%	7.60	No	HIT
% Trouble Reports within 30 Days - Analog Trunk Port	59-09	H	H	H	KK	P	n/a	1.1%	n/a	-	n/a	1.8%	n/a	-	0.0%	0.6%	(0.08)	Base<10	-
% Trouble Reports within 30 Days - Subtending DD Combination Trunks	59-10	H	H	H	KK	P	n/a	1.1%	n/a	-	n/a	1.8%	n/a	-	n/a	0.6%	n/a	-	-
% Trouble Reports within 30 Days - DS3 Dedicated Transport	59-11	H	H	H	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Trouble Reports within 30 Days - Dark Fiber	59-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - Analog Line Port	59-13	H	H	H	KK	P	0.0%	1.1%	(0.53)	Yes	83.3%	1.8%	13.13	Base<10	n/a	0.6%	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	L	-	-	KK	P	0.0%	4.3%	(0.70)	Yes	0.0%	4.7%	(1.64)	Yes	1.8%	3.5%	(0.69)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	L	-	-	KK	P	19.4%	0.1%	12.36	No	0.0%	1.5%	(1.04)	Yes	0.0%	0.0%	0.00	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	L	-	-	KK	P	11.4%	1.1%	4.33	No	15.0%	1.7%	4.50	No	16.0%	2.8%	4.04	No	MISS
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	L	-	-	KK	P	n/a	1.1%	n/a	-	n/a	1.7%	n/a	-	n/a	2.8%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	L	-	-	KK	P	22.0%	n/a	n/a	-	17.5%	0.0%	0.46	Yes	22.2%	0.0%	0.92	Yes	HIT
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	L	-	-	KK	P	3.2%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DSL	60-08	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	3.1%	0.0%	6.75	No	4.6%	0.0%	10.42	No	MISS
% Missed Due Dates Due to LOF - Analog Trunk Port	60-09	L	-	-	KK	P	n/a	0.1%	n/a	-	n/a	1.5%	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-10	L	-	-	KK	P	n/a	0.1%	n/a	-	n/a	1.5%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-11	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-12	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-13	L	-	-	KK	P	0.0%	0.1%	(0.17)	Yes	0.0%	1.5%	(0.30)	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-14	L	-	-	KK	P	n/a	11.4%	n/a	-	n/a	7.5%	n/a	-	0.0%	6.6%	(0.27)	Base<10	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-15	L	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-16	L	-	-	KK	P	12.5%	0.0%	0.64	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-17	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-18	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-19	L	-	-	KK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-20	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL > 30 Days	60-21	L	-	-	KK	P	n/a	n/a	n/a	-	14.3%	n/a	n/a	-	11.1%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-22	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-23	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-24	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-25	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-26	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-27	L	-	-	KK	P	n/a	1.0%	n/a	-	n/a	0.4%	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-28	L	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-29	L	-	-	KK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-30	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-31	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-32	L	-	-	KK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-33	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL > 90 Days	60-34	L	-	-	KK	P	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-35	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-36	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-37	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-38	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-39	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	-	KK	P	n/a	14.4	n/a	-	n/a	11.9	n/a	-	9.0	11.0	(0.18)	Base<10	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	-	KK	P	3.0	18.0	(13.89)	Base<10	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	-	KK	P	13.5	7.3	2.22	Base<10	7.8	9.0	(0.26)	Base<10	6.1	4.6	0.89	Base<10	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	n/a	4.6	n/a	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	-	KK	P	6.4	n/a	n/a	-	6.1	n/a	n/a	-	6.5	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	-	KK	P	2.0	n/a	n/a	-	n/a	n/a	n/a	-	2.0	n/a	n/a	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DSL	61-08	-	-	-	KK	P	n/a	n/a	n/a	-	13.0	n/a	n/a	-	6.3	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-09	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-10	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-11	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-12	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-13	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	L	KK	P	2.0	8.7	(0.50)	Base<10	3.0	7.4	(0.36)	Base<10	13.5	6.9	0.57	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	L	KK	P	n/a	6.0	n/a	-	n/a	8.0	n/a	-	n/a	8.2	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	L	KK	P	3.0	1.5	1.44	Base<10	3.3	2.2	2.17	Base<10	2.0	3.7	(1.38)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	L	KK	P	18.9	13.3	0.81	Yes	6.9	13.9	(1.02)	Base<10	8.5	17.4	(1.21)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	L	KK	P	n/a	13.3	n/a	-	n/a	13.9	n/a	-	n/a	17.4	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	L	KK	P	5.6	n/a	n/a	-	5.0	n/a	n/a	-	9.7	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	L	KK	P	4.3	n/a	n/a	-	1.0	n/a	n/a	-	13.4	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	L	KK	P	n/a	1.0	n/a	-	n/a	3.0	n/a	-	n/a	2.9	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL	62-09	M	-	L	KK	P	5.5	110.5	(7.36)	Yes	16.6	21.2	(0.68)	Yes	6.7	9.4	(0.76)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-10	M	-	L	KK	P	n/a	1.5	n/a	-	n/a	2.2	n/a	-	n/a	3.7	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-11	M	-	L	KK	P	n/a	1.5	n/a	-	n/a	2.2	n/a	-	n/a	3.7	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-12	M	-	L	KK	P	5.0	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-13	M	-	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-14	M	-	L	KK	P	12.0	1.5	5.76	Base<10	22.5	2.2	32.16	Base<10	n/a	3.7	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	L	-	-	KK	P	0.0%	0.6%	(0.14)	Base<10	0.0%	0.4%	(0.21)	Yes	0.0%	0.3%	(0.22)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	L	-	-	KK	P	0.0%	0.0%	(0.03)	Base<10	0.0%	0.0%	(0.08)	Yes	0.0%	0.0%	(0.12)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	L	-	-	KK	P	4.3%	3.4%	0.37	Yes	0.0%	8.3%	(1.89)	Yes	2.0%	3.8%	(0.65)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	L	-	-	KK	P	n/a	3.4%	n/a	-	n/a	8.3%	n/a	-	n/a	3.8%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	2.5%	0.0%	0.28	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL	63-09	L	-	-	KK	P	0.0%	4.0%	(2.24)	Yes	1.3%	0.1%	3.63	No	0.5%	0.0%	3.47	No	MISS
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-10	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-11	L	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-12	L	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-13	L	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-14	L	-	-	KK	P	0.0%	0.0%	0.00	Yes	33.3%	0.0%	17.20	Base<10	n/a	0.0%	n/a	-	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	H	H	H	KK	P	0.8%	1.8%	(2.77)	Yes	1.2%	1.9%	(1.69)	Yes	1.0%	1.4%	(1.44)	Yes	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	H	H	H	KK	P	0.5%	0.3%	1.55	Yes	1.0%	0.3%	3.83	No	1.2%	0.3%	5.60	No	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	H	H	H	KK	P	6.4%	2.7%	3.21	No	5.6%	2.7%	2.67	No	3.2%	2.6%	0.65	Yes	MISS
Trouble Report Rate - ISDN BRI Port	65-04	H	H	H	KK	P	n/a	2.7%	n/a	-	n/a	2.7%	n/a	-	n/a	2.6%	n/a	-	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	H	H	H	KK	P	3.6%	2.4%	0.37	Yes	3.4%	2.5%	0.30	Yes	1.7%	2.4%	(0.35)	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	H	H	H	KK	P	2.0%	2.4%	(0.15)	Yes	0.8%	2.5%	(0.84)	Yes	2.0%	2.4%	(0.14)	Yes	HIT
Trouble Report Rate - ISDN/PRI	65-07	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate - DSL	65-08	H	H	H	KK	P	2.0%	16.4%	(8.20)	Yes	3.1%	5.4%	(2.53)	Yes	3.4%	4.1%	(0.98)	Yes	HIT
Trouble Report Rate - Analog Trunk Port	65-09	H	H	H	KK	P	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	0.0%	0.3%	(0.18)	Yes	-
Trouble Report Rate - Subtending DDC Trunks	65-10	H	H	H	KK	P	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	-
Trouble Report Rate - DS3 Dedicated Transport	65-11	H	H	H	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Trouble Report Rate - Dark Fiber	65-12	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate - Analog Line Port	65-13	H	H	H	KK	P	3.3%	0.3%	4.24	No	10.8%	0.3%	14.22	No	1.5%	0.3%	1.70	No	MISS
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	H	KK	P	0.0%	5.4%	(0.76)	Yes	5.9%	7.5%	(0.26)	Yes	0.0%	9.2%	(1.19)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	H	KK	P	2.0	17.4	(2.27)	Yes	3.6	18.5	(2.79)	Yes	3.4	19.7	(2.13)	Yes	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	H	KK	P	4.2	14.5	(1.51)	Base<10	2.4	9.5	(2.35)	Yes	5.7	8.7	(1.36)	Yes	HIT
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	H	KK	P	1.8	6.4	(1.10)	Yes	1.3	4.9	(3.14)	Yes	5.4	5.4	(0.04)	Base<10	HIT
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	H	KK	P	n/a	6.4	n/a	-	n/a	4.9	n/a	-	n/a	5.4	n/a	-	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	H	KK	P	1.5	2.9	(1.35)	Yes	3.8	4.5	(0.70)	Yes	3.0	0.5	2.51	No	HIT
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	H	KK	P	2.4	2.9	(0.44)	Base<10	0.1	4.5	(3.11)	Base<10	2.0	0.5	1.37	Base<10	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	H	KK	P	n/a	4.9	n/a	-	n/a	2.0	n/a	-	n/a	3.0	n/a	-	-
Mean Time to Restore - DSL -Dispatch	67-08	H	H	H	KK	P	2.0	25.6	(2.89)	Yes	18.8	33.3	(1.95)	Yes	3.0	39.7	(2.97)	Yes	HIT

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Mean Time to Restore - Analog Trunk Port-Dispatch	67-09	H	H	H	KK	P	n/a	14.5	n/a	-	n/a	9.5	n/a	-	n/a	8.7	n/a	-	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-10	H	H	H	KK	P	n/a	14.5	n/a	-	n/a	9.5	n/a	-	n/a	8.7	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-11	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-13	H	H	H	KK	P	3.5	14.5	(0.88)	Base<10	10.7	9.5	0.28	Base<10	10.0	8.7	0.15	Base<10	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-14	H	H	H	KK	P	n/a	5.8	n/a	-	0.3	5.6	(0.31)	Base<10	n/a	6.6	n/a	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-15	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-16	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-17	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-18	H	H	H	KK	P	0.5	n/a	n/a	-	16.5	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-19	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-20	H	H	H	KK	P	n/a	0.6	n/a	-	n/a	0.2	n/a	-	n/a	0.9	n/a	-	-
Mean Time to Restore - DSL -No Dispatch	67-21	H	H	H	KK	P	n/a	8.1	n/a	-	n/a	41.6	n/a	-	n/a	46.0	n/a	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-22	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-23	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-24	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-25	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-26	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-
% Out of Service < 24 Hours - 8.0 dB Loop	68-01	M	-	-	KK	P	100.0%	88.5%	(1.14)	Yes	94.1%	84.8%	(1.07)	Yes	100.0%	85.5%	(1.54)	Yes	HIT
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	H	KK	P	0.0%	11.8%	(1.16)	Yes	5.9%	12.8%	(0.86)	Yes	0.0%	12.4%	(1.41)	Yes	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	H	KK	P	0.0%	6.9%	(0.72)	Base<10	0.0%	7.1%	(0.99)	Yes	18.8%	8.9%	1.28	Yes	HIT
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	H	KK	P	21.4%	13.2%	0.87	Yes	0.0%	13.5%	(1.47)	Yes	11.1%	12.6%	(0.13)	Base<10	HIT
% Repeat Reports - ISDN BRI Port	69-04	H	H	H	KK	P	n/a	13.2%	n/a	-	n/a	13.5%	n/a	-	n/a	12.6%	n/a	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	H	KK	P	11.5%	0.0%	0.36	Yes	7.7%	0.0%	0.29	Yes	0.0%	100.0%	(3.87)	Yes	HIT
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	H	KK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	100.0%	(2.00)	Base<10	-
% Repeat Reports - ISDN/PRI	69-07	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	5.0%	n/a	-	n/a	7.1%	n/a	-	-
% Repeat Reports - DSL	69-08	H	H	H	KK	P	0.0%	13.6%	(1.31)	Yes	0.0%	33.3%	(3.32)	Yes	10.0%	33.4%	(2.64)	Yes	HIT
% Repeat Reports - Analog Trunk Port	69-09	H	H	H	KK	P	n/a	6.9%	n/a	-	n/a	7.1%	n/a	-	n/a	8.9%	n/a	-	-
% Repeat Reports - Subtending DDC Trunks	69-10	H	H	H	KK	P	n/a	6.9%	n/a	-	n/a	7.1%	n/a	-	n/a	8.9%	n/a	-	-
% Repeat Reports - DS3 Dedicated Transport	69-11	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - Dark Fiber	69-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - Analog Line Port	69-13	H	H	H	KK	P	0.0%	6.9%	(0.38)	Base<10	0.0%	7.1%	(0.73)	Base<10	0.0%	8.9%	(0.31)	Base<10	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	M	KK	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	M	KK	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.97)	Yes	HIT
Common Transport Block > 2%	71-01	-	H	M	KK	B	0.0%	3.0%	(3.00)	Yes	0.8%	3.0%	(2.16)	Yes	0.9%	3.0%	(2.12)	Yes	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	-	-	KK	P	0.0%	10.5%	(10.63)	Yes	11.3%	99.6%	(31.27)	Yes	28.8%	33.1%	(2.45)	Yes	HIT
% Held Interconnection Trunks > 30 Days due to Lack of Facilities	73.1-01	H	-	-	KK	B	n/a	n/a	n/a	-	44.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Held Interconnection Trunks > 60 Days due to Lack of Facilities	73.1-02	H	-	-	KK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Held Interconnection Trunks > 90 Days due to Lack of Facilities	73.1-03	H	-	-	KK	B	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	-	-	KK	P	n/a	28.3	n/a	-	39.0	24.1	4.85	No	4.8	14.6	(17.62)	Yes	-
% SWBT Missed Due Dates > 30 Days	75-01	L	-	-	KK	B	0.0%	2.0%	(2.00)	Yes	11.3%	2.0%	9.29	No	0.1%	2.0%	(1.91)	Yes	HIT
Avg. Trunk Restoral Interval	76-01	L	-	-	KK	P	n/a	10.2	n/a	-	0.2	16.5	(1.12)	Base<10	1.6	34.0	(0.54)	Base<10	-
Avg. Restoration Interval - Tandem Trunk Groups	77-01	H	H	M	KK	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Restoration Interval - Non-Tandem Trunk Groups	77-02	H	H	M	KK	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	-	KK	B	18.5	20.0	(1.50)	Base<10	78.9	20.0	58.93	No	72.0	20.0	52.00	No	MISS
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	-	KK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	-	KK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	38.0	20.0	18.00	Base<10	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	-	KK	B	n/a	20.0	n/a	-	20.0	20.0	0.00	Base<10	1.0	20.0	(19.00)	Base<10	-
DA Avg. Speed of Answer	80-01	-	L	-	KS	B	4.6	n/a	n/a	-	6.5	n/a	n/a	-	6.6	n/a	n/a	-	-
OS Avg. Speed of Answer	82-01	-	L	-	KS	B	5.3	n/a	n/a	-	4.7	n/a	n/a	-	5.1	n/a	n/a	-	-
% Install. Completed - < 10 Numbers per Order, Within 3 Bus. Days	87-01.1	-	-	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% Install. Completed - 11-20 Numbers per Order, Within 7 Bus. Days	87-01.2	-	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Install. Completed - > 20 Numbers per Order, Within 10 Bus. Days	87-01.3	-	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. INP Install. Interval < 10 Numbers per Order	88-01.1	L	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. INP Install. Interval - 11-20 Numbers per Order	88-01.2	L	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. INP Install. Interval > 20 numbers per Order	88-01.3	L	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
% Trouble Reports Received Within 30 Days of Install.	89-01	M	-	-	KK	P	n/a	3.1%	n/a	-	n/a	2.9%	n/a	-	n/a	2.8%	n/a	-	-
% SWBT Caused Missed Due Dates	90-01	M	-	-	KK	P	n/a	0.4%	n/a	-	n/a	0.3%	n/a	-	n/a	0.6%	n/a	-	-
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	-	KS	B	61.4%	96.5%	35.05	No	100.0%	96.5%	(3.50)	Yes	85.0%	96.5%	11.50	No	MISS
% of Time the OSP Releases Prior to the Exp of the T2 Timer	92-01	-	-	-	KS	B	98.6%	96.5%	(2.12)	Yes	99.2%	96.5%	(2.67)	Yes	98.6%	96.5%	(2.14)	Yes	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	-	-	KS	B	100.0%	96.5%	(3.50)	Base<10	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Base<10	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - LEX	94-01	L	M	M	KS	B	95.9%	95.0%	(0.95)	Yes	99.1%	95.0%	(4.12)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - LEX	94-02	L	M	M	KS	B	100.0%	95.0%	(5.00)	Yes	97.2%	95.0%	(2.25)	Yes	91.3%	95.0%	3.70	No	HIT
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - LEX	94-03	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - LEX	94-04	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - LEX	94-05	L	M	M	KS	B	91.7%	95.0%	3.33	No	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT

Kansas Performance Measures

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - LEX	94-06	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - LEX	94-07	L	M	M	KS	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 5 Hours - Res/Bus LNP Only (1-19) - EDI	94-08	L	M	M	KS	B	91.5%	95.0%	3.51	No	98.8%	95.0%	(3.82)	Yes	97.4%	95.0%	(2.39)	Yes	HIT
LNP % FOCs Rec. Within 5 Hours - Res/Bus Loop (1-19) - EDI	94-09	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - EDI	94-10	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - EDI	94-11	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - EDI	94-12	L	M	M	KS	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - EDI	94-13	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - EDI	94-14	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - Res/Bus LNP Only (1-19) - Manual	94-15	L	M	M	KS	B	94.1%	95.0%	0.93	Yes	94.3%	95.0%	0.69	Yes	99.7%	95.0%	(4.67)	Yes	HIT
LNP % FOCs Rec. Within 24 Hours - Res/Bus Loop (1-19) - Manual	94-16	L	M	M	KS	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 48 Hours - LNP Only (20+) - Manual	94-17	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 48 Hours - LNP with Loop (20+) - Manual	94-18	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
LNP % FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19) - Manual	94-19	L	M	M	KS	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50) - Manual	94-20	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
LNP % FOCs Rec. On Time - LNP Comp Bus (51+) - Manual	94-21	L	M	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Premature Disconnects for Stand Alone LNP Orders	96-01	H	H	-	KS	B	0.0%	2.0%	(2.00)	Yes	12.2%	2.0%	10.23	No	0.4%	2.0%	(1.61)	Yes	HIT
% of Time SWBT applies 10 digit trigger prior to LNP Order Due Date - LNP Only	97-01	H	H	-	KS	B	100.0%	96.5%	(3.50)	Yes	99.8%	96.5%	(3.34)	Yes	n/a	96.5%	n/a	-	HIT
% of Time SWBT applies 10 digit trigger prior to LNP Order Due Date - LNP with Loo	97-02	H	H	-	KS	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	n/a	96.5%	n/a	-	HIT
Percent LNP I-Reports in 10 Days	98-01	H	H	-	KS	P	0.0%	1.9%	(2.76)	Yes	0.0%	1.8%	(2.89)	Yes	0.0%	1.7%	(2.88)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	-	KS	P	2.8	6.0	(1.98)	Yes	3.8	8.0	(1.36)	Yes	5.6	8.2	(1.27)	Yes	HIT
Avg. Time of Out of Service for LNP Conversions	100-01	H	H	-	KS	B	5.0	60.0	(55.04)	Yes	20.5	60.0	(39.54)	Yes	2.6	60.0	(57.37)	Yes	HIT
% Out of Service less than 60 Minutes	101-01	M	M	-	KS	B	100.0%	96.5%	(3.47)	Yes	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.46)	Yes	HIT
% Errors for E-911 Database Updates	103-01	L	-	-	KS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Time Req. to Update 911 Database	104-01	L	-	-	KS	P	0.1	1.1	(4.69)	Yes	0.0	1.7	(6.41)	Yes	0.0	1.8	(6.92)	Yes	HIT
% of Request Processed within 35 Days	105-01	L	-	-	KK	B	n/a	90.0%	n/a	-	100.0%	90.0%	(10.00)	Yes	100.0%	90.0%	(10.00)	Base<10	-
Average Days Required to Process a Request	106-01	-	-	-	KK	B	n/a		n/a	-	24.3		n/a	-	22.3		n/a	-	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	M	KK	B	12.5%	5.0%	7.50	Base<10	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	M	KK	B	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	M	KK	B	0.0%	5.0%	(5.00)	Yes	0.0%	5.0%	(5.00)	Base<10	0.0%	5.0%	(5.00)	Base<10	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	M	KK	B	0.0%	5.0%	(5.00)	Yes	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	-	KK	B	26.0	9.0	17.00	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Collocation Requests within Guidelines - Caged - Initial	109-01	L	-	-	KK	B	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	100.0%	90.0%	(10.00)	Base<10	-
% of Collocation Requests within Guidelines - Caged - Augments	109-02	L	-	-	KK	B	n/a	90.0%	n/a	-	100.0%	90.0%	(10.00)	Base<10	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Cageless - Initial	109-03	L	-	-	KK	B	0.0%	90.0%	90.00	Base<10	100.0%	90.0%	(10.00)	Base<10	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Cageless - Augments	109-04	L	-	-	KK	B	100.0%	90.0%	(10.00)	Base<10	n/a	90.0%	n/a	-	100.0%	90.0%	(10.00)	Yes	-
% of Collocation Requests within Guidelines - Shared Caged - Initial	109-05	L	-	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Shared Caged - Augments	109-06	L	-	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Initial	109-07	L	-	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Augments	109-08	L	-	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
Percent of Updates into DA Database within 72 Hours	110-01	L	-	-	KS	B	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	HIT
Average Update Interval for DA Database	111-01	L	-	-	KS	B	54.5	48.0	6.55	No	38.9	48.0	(9.05)	Yes	27.4	48.0	(20.60)	Yes	HIT
% of Database Accuracy for Manual Updates	112-01	L	-	-	KS	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% of Elect Updates That Flow Through The DSR Process W/O Man Intervention	113-01	L	-	-	KS	B	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	-
% of Premature Disconnects - CHC/FDT - LNP with Loop Lines - CHC	114-01	H	H	-	KK	B	0.0%	2.0%	(2.00)	Yes	8.1%	2.0%	6.05	No	13.8%	2.0%	2.00	No	MISS
% of Premature Disconnects - CHC/FDT - LNP with Loop Lines - FDT	114-02	H	H	-	KK	B	n/a	2.0%	n/a	-	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	0.00	Base<10	-
CHC/FDT LNP with Loop Provisioning Interval - CHC (< 10 lines)	114.1-01	-	-	-	KK	-	100.0%		n/a	-	100.0%		n/a	-	92.1%		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - CHC (10-24 lines)	114.1-02	-	-	-	KK	-	n/a		n/a	-	100.0%		n/a	-	n/a		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - FDT (< 10 lines)	114.1-03	-	-	-	KK	-	n/a		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - FDT (10-24 lines)	114.1-04	-	-	-	KK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% Missed Mech. INP Conversions	116-01	M	-	-	KK	B	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	n/a	1.0%	n/a	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	-	KK	P	95.2%	50.0%	(2.17)	Yes	n/a	n/a	n/a	-	50.0%	n/a	n/a	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	-	KK	P	3.0	1.0	1.41	Base<10	n/a	n/a	n/a	-	28.5	n/a	n/a	-	-
Mean Time to Restore (Hours)	119-01	H	H	-	KK	P	n/a	n/a	n/a	-	n/a	6.2	n/a	-	n/a	28.4	n/a	-	-
% of Requests Processed within 30 Business Days	120-01	-	-	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result
																			90%
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-

Version 1.6

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 87% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Overall Result 90%
Total # Submeasures									664				664				664		
# Counted (with z-score and sample size of 10 or more)									237				256				251		
# Not Counted (Base < 10 or n/a)									427				408				413		
Critical Z Value									1.68				1.68				1.68		
Number of Submeasures Met									206				222				219		222
Number of Submeasures Missed									31				34				32		24
Success Ratio - All Measures									**86.9%**				**86.7%**				**87.3%**		**90.2%**
Total # Tier 2 Submeasures									353				353				353		
# Counted (with z-score and sample size of 10 or more)									156				162				158		
# Not Counted (Base < 10 or n/a)									197				191				195		
Number of Submeasures Met									135				138				135		139
Number of Submeasures Missed									21				24				23		18
Success Ratio - Tier 2 Measures Only									**86.5%**				**85.2%**				**85.4%**		**88.5%**
Total # Tier 1 and/or Tier 2 Submeasures									539				539				539		
# Counted (with z-score and sample size of 10 or more)									208				226				220		
# Not Counted (Base < 10 or n/a)									331				313				319		
Number of Submeasures Met									181				194				192		195
Number of Submeasures Missed									27				32				28		22
Success Ratio - Tier 1 and/or Tier 2 Measures									**87.0%**				**85.8%**				**87.3%**		**89.9%**
Total # Tier 3 Submeasures (FCC 20)									323				323				323		
# Counted (with z-score and sample size of 10 or more)									136				142				136		
# Not Counted (Base < 10 or n/a)									187				181				187		
Number of Submeasures Met									117				121				119		124
Number of Submeasures Missed									19				21				17		15
Success Ratio - Tier 3 Measures (FCC 20)									**86.0%**				**85.2%**				**87.5%**		**89.2%**

Notes

(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT, two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted

(2) A Critical Z Value of 1.68 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported. This is the lowest possible critical Z value on the table. Remedy payment calculations may use a slightly higher critical Z

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FEDERAL COMMUNICATIONS COMMISSION
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Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Avg Resp for OSS Pre-Order - Address Verification - DATAGATE	1-01	-	-	M	CO	B	2.3	4.7	0.00	Yes	2.1	4.7	0.00	Yes	2.1	4.7	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for Telephone Number - DATAGATE	1-02	-	-	M	CO	B	3.2	4.5	0.00	Yes	3.1	4.5	0.00	Yes	3.0	4.5	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (< 30 WTN) - DATAGATE	1-03	-	-	M	CO	B	4.1	6.6	0.00	Yes	2.3	6.6	0.00	Yes	3.0	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (> 30 WTN) - DATAGATE	1-04	-	-	M	CO	B	14.8		n/a	-	12.7		n/a	-	14.1		n/a	-	N	-
Avg Resp for OSS Pre-Order - Serv Availability - DATAGATE	1-05	-	-	M	CO	B	1.9	6.6	0.00	Yes	1.7	6.6	0.00	Yes	2.1	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - DATAGATE	1-06	-	-	M	CO	B	0.9	1.0	0.00	Yes	1.8	1.0	2.00	No	0.4	1.0	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Dispatch Required - DATAGATE	1-07	-	-	M	CO	B	9.2	12.6	0.00	Yes	7.6	12.6	0.00	Yes	7.6	12.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - PIC - DATAGATE	1-08	-	-	M	CO	B	5.9	19.1	0.00	Yes	4.4	19.1	0.00	Yes	11.1	19.1	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Actual Loop Makeup-Actual Returned	1-09			M	CO	B	24.4	12.6	2.00	No	27.1	12.6	2.00	No	22.2	12.6	2.00	No	N	MISS
Avg Resp for OSS Pre-Order - Actual Loop Makeup-Design Returned	1-10	-	-	M	CO	B	n/a	23.0	n/a	-	n/a	23.0	n/a	-	n/a	23.0	n/a	-	N	-
Avg Resp for OSS Pre-Order - Design Loop Makeup-Design Returned	1-11	-	-	M	CO	B	9.0	10.0	0.00	Yes	8.5	10.0	0.00	Yes	8.5	10.0	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Protocol Translation - EDI Input	1-12	-	-	M	CO	B	111.9		n/a	-	47.5		n/a	-	23.6		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - EDI Output	1-13	-	-	M	CO	B	14.7		n/a	-	15.9		n/a	-	9.5		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - CORBA input	1-14	-	-	M	CO	B	0.3		n/a	-	0.2		n/a	-	0.1		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - CORBA Output	1-15	-	-	M	CO	B	0.2		n/a	-	0.2		n/a	-	0.2		n/a	-	N	-
Avg Resp for OSS Pre-Order - Address Verification -VERIGATE	1-16	-	-	M	CO	B	3.1	4.7	0.00	Yes	2.9	4.7	0.00	Yes	2.9	4.7	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for Telephone Number - VERIGATE	1-17	-	-	M	CO	B	2.2	4.5	0.00	Yes	2.1	4.5	0.00	Yes	2.0	4.5	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (< 30 WTM) - VERIGATE	1-18	-	-	M	CO	B	3.4	6.6	0.00	Yes	2.3	6.6	0.00	Yes	4.0	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (> 30 WTM) - VERIGATE	1-19	-	-	M	CO	B	7.0		n/a	-	5.1		n/a	-	8.5		n/a	-	N	-
Avg Resp for OSS Pre-Order - Serv Availability - VERIGATE	1-20	-	-	M	CO	B	3.7	6.6	0.00	Yes	2.0	6.6	0.00	Yes	2.7	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - VERIGATE	1-21			M	CO	B	1.6	1.0	2.00	No	2.4	1.0	2.00	No	0.4	1.0	0.00	Yes	N	MISS
Avg Resp for OSS Pre-Order - Dispatch Required - VERIGATE	1-22	-	-	M	CO	B	9.3	12.6	0.00	Yes	8.4	12.6	0.00	Yes	7.9	12.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - PIC - VERIGATE	1-23	-	-	M	CO	B	20.2	19.1	2.00	No	18.4	19.1	0.00	Yes	18.7	19.1	0.00	Yes	N	HIT
Avg Response Time for Loop Make-Up Information	1.1-01	L	L	M	KK	B	0.5	0.6	(2.50)	Yes	0.4	0.5	(2.65)	Yes	0.3	0.5	(2.75)	Yes	Y	HIT
Avg Resp Rec within "x" sec - Address Verification - DATAGATE	2-01	L	L	-	CO	B	99.6%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	99.6%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for Telephone Number - DATAGATE	2-02	L	L	-	CO	B	99.1%	95.0%	0.00	Yes	99.3%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for CSR - DATAGATE	2-03	L	L	-	CO	B	98.7%	95.0%	0.00	Yes	99.6%	95.0%	0.00	Yes	98.5%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Availability - DATAGATE	2-04	L	L	-	CO	B	99.6%	95.0%	0.00	Yes	99.5%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Serv Appointment Scheduling - DATAGATE	2-05	L	L	-	CO	B	97.5%	95.0%	0.00	Yes	96.5%	95.0%	0.00	Yes	98.5%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Dispatch Required - DATAGATE	2-06	L	L	-	CO	B	99.5%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - PIC - DATAGATE	2-07	L	L	-	CO	B	97.2%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	88.6%	95.0%	2.00	No	N	HIT
Actual Loop Makeup - Actual Data Returned	2-08	L	L		CO	B	69.6%	95.0%	2.00	No	68.2%	95.0%	2.00	No	77.5%	95.0%	2.00	No	N	MISS
Actual Loop Makeup - Design Data Returned	2-09	L	L	-	CO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Design Loop Makeup - Design Data Returned	2-10	L	L	-	CO	B	83.4%	95.0%	2.00	No	81.8%	95.0%	2.00	No	82.8%	95.0%	2.00	No	N	MISS
Avg Resp Rec within "x" sec - Address Verification - VERIGATE	2-11	L	L	-	CO	B	94.3%	90.0%	0.00	Yes	94.9%	90.0%	0.00	Yes	95.1%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for Telephone Number - VERIGATE	2-12	L	L	-	CO	B	97.3%	90.0%	0.00	Yes	97.8%	90.0%	0.00	Yes	97.8%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for CSR - VERIGATE	2-13	L	L	-	CO	B	96.3%	90.0%	0.00	Yes	98.0%	90.0%	0.00	Yes	96.5%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Availability - VERIGATE	2-14	L	L	-	CO	B	96.4%	90.0%	0.00	Yes	99.1%	90.0%	0.00	Yes	98.0%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Appointment Scheduling - VERIGATE	2-15	L	L	-	CO	B	97.4%	90.0%	0.00	Yes	97.3%	90.0%	0.00	Yes	98.7%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Dispatch Required - VERIGATE	2-16	L	L		CO	B	85.7%	90.0%	2.00	No	86.7%	90.0%	2.00	No	90.8%	90.0%	0.00	Yes	N	MISS
Avg Resp Rec within "x" sec - PIC - VERIGATE	2-17	L	L	-	CO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
OSS Interface Availability - DATAGATE	4-01.1	-	-	M	CO	B	99.4%	99.5%	2.00	No	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - VERIGATE	4-01.2	-	-	M	CO	B	99.8%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - LEX	4-01.3	-	-	M	CO	B	99.6%	99.5%	0.00	Yes	98.6%	99.5%	2.00	No	99.2%	99.5%	2.00	No	N	MISS
OSS Interface Availability - TOOLBAR	4-01.4	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - LRAF	4-01.5	-	-	M	CO	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - FTP	4-01.6	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - IA (SSL3)	4-01.7	-		M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - NDM	4-01.8	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - VAN	4-01.9	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI	4-01.10	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - CORBA	4-01.11	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Order Status	4-01.12	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Trouble Administration	4-01.13	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.6%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Provisioning Order Status	4-01.14	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Consumer EASE Availability	4-02	-	-	M	KS	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Business EASE Availability	4-03	-	-	M	KS	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Pre-Order Backend System Database Query Availability - PREMIS	4.1-01	-	-	-	KS	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-	-
Pre-Order Backend System Database Query Availability - CRIS	4.1-02	-	-	-	KS	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-	-
Pre-Order Backend System Database Query Availability - SORD	4.1-03	-	-	-	KS	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-	-
Pre-Order Backend System Database Query Availability - LFACS	4.1-04	-	-	-	KS	-	99.9%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-	-
Pre-Order Backend System Database Query Availability - LOOPQUAL	4.1-05	-	-	-	KS	-	99.4%		n/a	-	99.5%		n/a	-	100.0%		n/a	-	-	-
Pre-Order Backend System Database Query Availability - BOP	4.1-06	-	-	-	KS	-	n/a		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-	-
% FOCs Rec Within 5 Hours - Residence and Simple Business - LEX	5-01	L	L	M	KS	B	97.0%	95.0%	(1.97)	Yes	99.4%	95.0%	(4.38)	Yes	99.6%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - LEX	5-02	L	L	M	KS	B	94.4%	94.0%	(0.44)	Yes	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - LEX	5-03	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% FOCs Rec Within 5 Hours - UNE Loop (1-49) - LEX	5-04	L	L	M	KS	B	97.4%	95.0%	(2.40)	Yes	99.1%	95.0%	(4.12)	Yes	98.4%	95.0%	2.00	No	Y	HIT
% FOCs Rec Within 48 Hours - UNE Loop (50+) - LEX	5-05	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Switch Ports - LEX	5-06	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - LEX	5-07	L	L	M	KS	B	90.9%	95.0%	4.09	No	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- LEX	5-08	L	L	M	KS	B	100.0%	95.0%	(5.00)	Base<10	93.8%	95.0%	1.25	Yes	75.0%	95.0%	2.00	No	Y	-
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - LEX	5-09	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - LEX	5-10	L	L	M	KS	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	0.0%	95.0%	95.00	Base<10	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - LEX	5-11	L	L	M	KS	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	0.00	Yes	Y	-
% FOCs Rec Within 48 Hours - INP Comp Bus (20-50 lines) - LEX	5-12	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - LEX	5-13	L	L	M	KS	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	0.00	Base<10	Y	-
% FOCs Rec Projects Negotiated - LEX	5-14	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Yes	Y	-
% FOCs Rec Within 5 Hours - Residence and Simple Business - EDI	5-15	L		M	KS	B	99.4%	95.0%	(4.44)	Yes	99.5%	95.0%	(4.51)	Yes	99.7%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - EDI	5-16	L	L	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - EDI	5-17	L	L	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - UNE Loop (1-49) - EDI	5-18	L	L	M	KS	B	95.4%	95.0%	(0.37)	Yes	98.0%	95.0%	(3.05)	Yes	98.9%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 48 Hours - UNE Loop (50+) - EDI	5-19	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Switch Ports - EDI	5-20	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - EDI	5-21	L	L	M	KS	B	88.1%	95.0%	6.86	No	95.9%	95.0%	(0.89)	Yes	100.0%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19) - EDI	5-22	L	L	M	KS	B	89.8%	95.0%	5.19	No	93.7%	95.0%	1.29	Yes	95.5%	95.0%	2.00	No	Y	MISS
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - EDI	5-23	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - EDI	5-24	L	L	M	KS	B	100.0%	95.0%	(5.00)	Base<10	66.7%	95.0%	28.33	Base<10	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - EDI	5-25	L	L	M	KS	B	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Base<10	Y	HIT
% FOCs Rec Within 48 Hours - LNP Comp Bus (20-50 lines) - EDI	5-26	L	L	M	KS	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - EDI	5-27	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Projects Negotiated - EDI	5-28	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 24 Hours - Residence and Simple Business - Man	5-29	L	L	M	KS	B	97.5%	94.0%	(3.48)	Yes	99.4%	94.0%	(5.36)	Yes	99.2%	94.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - Man	5-30	L	L	M	KS	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Base<10	Y	-
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - Man	5-31	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - UNE Loop (1-49) - Man	5-32	L	L	M	KS	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Base<10	Y	-
% FOCs Rec Within 48 Hours - UNE Loop (50+) - Man	5-33	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - Switch Ports - Man	5-34	L	L	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP Only (1-19) - MAN	5-35	L	L	M	KS	B	n/a	94.0%	n/a	-	50.0%	94.0%	44.00	Base<10	66.7%	94.0%	27.33	Base<10	Y	-
% FOCs Rec Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- MAN	5-36	L	L	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP Only (20+ loops) - MAN	5-37	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - LNP with loop (20+ loops) - MAN	5-38	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - LNP Comp Bus (1-19 lines) - MAN	5-39	L	L	M	KS	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	0.0%	94.0%	94.00	Base<10	Y	-
% FOCs Rec Within 48 Hours - LNP Comp Bus (20-50 lines) - MAN	5-40	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Negotiated - LNP Comp Bus (50+ lines) - MAN	5-41	L	L	M	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Projects Negotiated - MAN	5-42	L	L	M	KS	B	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - xDSL-capable Loops - LEX (1-20 Loops)	5 1-01	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	94.7%	95.0%	2.00	No	Y	-
% FOCs Rec Within 14 Hours - xDSL-capable Loops - LEX (Over 20 Loops)	5 1-02	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - Line Sharing - LEX (1-49 Loops)	5 1-03	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 14 Hours - Line Sharing - LEX (Over 49 Loops)	5 1-04	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours - xDSL-capable Loops - EDI (1-20 Loops)	5 1-05	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	96.6%	95.0%	2.00	No	Y	-
% FOCs Rec Within 14 Hours - xDSL-capable Loops - EDI (Over 20 Loops)	5 1-06	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 6 Hours -Line Sharing - EDI (1-49 Loops)	5 1-07	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 14 Hours - Line Sharing - EDI (Over 49 Loops)	5 1-08	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - xDSL-capable Loops - Manual (1-49 Loops)	5 1-09	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	Y	-
% FOCs Rec Within 48 Hours - xDSL-capable Loops - Manual (Over 49 Loops)	5 1-10	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 24 Hours - Line Sharing - Manual (1-49 Loops)	5 1-11	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% FOCs Rec Within 48 Hours - Line Sharing - Manual (Over 49 Loops)	5 1-12	L	L	-	KS	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6-01	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	0 1		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6-02	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	0 3		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6-03	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	2 4		n/a	-	-	-
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6-04	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	4 2		n/a	-	-	-
Average Time to Return FOC (Hours) - Manually Rec's and FOC's via FAX	6-05	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	10 9		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6 1-01	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	0.5		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6 1-02	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	1 0		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6 1-03	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	8 2		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6 1-04	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	9 6		n/a	-	-	-
Average Time to Return DSL FOC (Hours) - Manually Rec's and FOC's via FAX	6 1-05	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	11 4		n/a	-	-	-
% Mech Completions Returned Within One Day - LEX	7 1-01	L	L	L	KS	B	98.2%	97.0%	0.00	Yes	99.1%	97.0%	0.00	Yes	96.0%	97.0%	2.00	No	N	HIT
% Mech Completions Returned Within One Day - EDI	7 1-02	L	L	L	KS	B	97.0%	97.0%	2.00	No	97.7%	97.0%	0.00	Yes	98.0%	97.0%	0.00	Yes	N	HIT
Percent Rejects - LEX	9-01	-	-	-	KS	-	36.6%		n/a	-	41.3%		n/a	-	41.7%		n/a	-		-
Percent Rejects - EDI	9-02	-	-	-	KS	-	36.9%		n/a	-	36.4%		n/a	-	47.0%		n/a	-		-
% Mech Rejects Retd within One Hour of Receipt in LASR - LEX	10-01	L	L	-	KS	B	100.0%	97.0%	(3.00)	Yes	99.1%	97.0%	(2.07)	Yes	99.2%	97.0%	(2.20)	Yes	Y	HIT

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% Mech Rejects Retd within One Hour of Receipt in LASR - EDI	10-02	L	L	-	KS	B	98.7%	97.0%	(1.74)	Yes	98.4%	97.0%	(1.43)	Yes	99.7%	97.0%	(2.73)	Yes	Y	HIT
% Manual Rejects Recd Electronically and Retd Within Five Hours	10 1-01	L	L	-	KS	B	87.0%	97.0%	2.00	No	98.1%	97.0%	0.00	Yes	98.9%	97.0%	0.00	Yes	N	HIT
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Jeopardies Prev Called	10 2-01	-	-	-	KS		n/a		n/a	-	2.8%		n/a	-	3.9%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Facilities Jeopardies	10 2-02	-	-	-	KS	-	n/a		n/a	-	2.1%		n/a	-	2.1%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Other SWBT Caused Je	10 2-03	-	-	-	KS	-	n/a		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - CLEC/EU Caused Jeopa	10.2-04	-	-	-	KS	-	n/a		n/a	-	1.7%		n/a	-	2.2%		n/a	-	-	-
Mean Time to Return Mechanized Rejects (Hours) - LEX	11-01	-	-	-	KS	-	0.02		n/a	-	0.06		n/a	-	0.06		n/a	-	-	-
Mean Time to Return Mechanized Rejects (Hours) - EDI	11-02	-	-	-	KS	-	0.25		n/a	-	0.69		n/a	-	0.21		n/a	-	-	-
Mean Time to Return Manual Rejects Recd via LEX or EDI	11 1-01	-	-	-	KS	B	5.4	6.0	0.00	Yes	3.2	6.0	0.00	Yes	2.3	6.0	0.00	Yes	N	HIT
Ave SWB-caused Jeopardy Notification Interval - Jeopardies Prev Called Rejects	11 2-01	-	-	-	KS	-	n/a		n/a	-	0.7		n/a	-	1.0		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - Facilities Jeopardies	11 2-02	-	-	-	KS	-	n/a		n/a	-	0.6		n/a	-	0.7		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - Other SWBT Caused Jeopardies	11 2-03	-	-	-	KS	-	n/a		n/a	-	0.0		n/a	-	n/a		n/a	-	-	-
Ave SWB-caused Jeopardy Notification Interval - CLEC/EU Caused Jeopardies	11.2-04	-	-	-	KS	-	n/a		n/a	-	1.3		n/a	-	0.9		n/a	-	-	-
Mechanized Provisioning Accuracy	12-01	L	L	-	KS	P	99.3%	93.5%	(24.69)	Yes	98.7%	92.4%	(21.50)	Yes	98.2%	93.5%	(15.37)	Yes	-	HIT
Order Process % Flow Through - EASE	13-01	L	L	H	KS	P	99.2%	90.8%	(21.43)	Yes	99.1%	89.8%	(22.30)	Yes	99.4%	88.7%	(24.25)	Yes	-	HIT
Order Process % Flow Through - LEX	13-02	L	L	H	KS	P	96.1%	90.8%	(18.45)	Yes	90.0%	89.8%	(0.50)	Yes	90.9%	88.7%	(3.43)	Yes	-	HIT
Order Process % Flow Through (Through SORD Distribution) - LEX - Resale POTS	13-02.1	-	-	-	KS	-	57.8%		n/a	-	77.8%		n/a	-	88.8%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE With and	13-02.2	-	-	-	KS	-	78.7%		n/a	-	81.6%		n/a	-	74.6%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE Combos	13-02.3	-	-	-	KS	-	96.8%		n/a	-	90.7%		n/a	-	92.0%		n/a	-	-	-
Order Process % Flow Through - EDI	13-03	L	L	H	KS	P	95.0%	90.8%	(6.65)	Yes	92.0%	89.8%	(3.10)	Yes	95.0%	88.7%	(5.70)	Yes	-	HIT
Order Process % Flow Through (Through SORD Distribution) - EDI - Resale POTS	13-03.1	-	-	-	KS	-	98.1%		n/a	-	98.3%		n/a	-	98.7%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE With and	13-03.2	-	-	-	KS	-	92.2%		n/a		86.8%		n/a	-	88.2%		n/a	-	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE Combos	13-03.3	-	-	-	KS	-	0.0%		n/a		0.0%		n/a	-	0.0%		n/a	-	-	-
Overall % LSR Process Flow Through - EASE	13 1-01	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	97.3%		n/a	-	-	-
Overall % LSR Process Flow Through - LEX	13 1-02	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	36.1%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - Resale P	13 1-02.1	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	53.3%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE Wit	13 1-02.2	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	38.0%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE Co	13 1-02.3	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	35.2%		n/a	-	-	-
Overall % LSR Process Flow Through - EDI	13 1-03	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	28.2%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - Resale P	13 1-03.1	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	53.5%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE Wit	13 1-03.2	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	2.3%		n/a	-	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE Cor	13 1-03.3	-	-	-	KS	-	n/a		n/a	-	n/a		n/a	-	100.0%		n/a	-	-	-
Billing Accuracy - CRIS Usage Bill Audit	14-01	-	-	-	CO	P	0.00%	0.05%	(0.96)	Yes	0.00%	0.04%	(0.86)	Yes	0.00%	0.08%	(1.15)	Yes	-	HIT
Billing Accuracy - CABS Usage Bill Audit	14-02	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	-	HIT
Billing Accuracy - CRIS Bill Audit	14-03	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	-	HIT
% of Accurate and Complete Formatted Mech Bills	15-01	L	L	-	KS	B	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	Y	HIT
% of Billing Records Transmitted Correctly	16-01	L	L	-	CO	B	0.05%	0.10%	(0.70)	Yes	0.00%	0.05%	(0.96)	Yes	0.00%	0.04%	(0.86)	Yes	Y	HIT
Billing Completeness	17-01	L	L	-	CO	P	99.04%	0.00%	0.00	Yes	99.92%	0.00%	0.00	Yes	95.20%	0.00%	0.00	Yes	-	HIT
Billing Timeliness	18-01	L	L	M	KS	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	Y	HIT
Daily Usage Feed Timeliness	19-01	-	-	-	CO	B	0.00%	0.00%	0.00	Base<10	0.00%	0.00%	0.00	Base<10	0.00%	0.00%	0.00	Base<10	N	-
LSC Grade of Service (GOS) - Dallas	22-01	-	-	-	CO	P	94.7%	92.8%	(10.15)	Yes	97.7%	94.3%	(21.11)	Yes	97.9%	90.2%	(33.20)	Yes	-	HIT
LSC Grade of Service (GOS) - Alliance	22-02	-	-	-	CO	P	94.7%	92.8%	(19.34)	Yes	96.7%	94.3%	(29.16)	Yes	97.1%	90.2%	(40.76)	Yes	-	HIT
LSC Grade of Service (GOS) - Gateway	22-03	-	-	-	CO	P	n/a	1.3%	n/a	-	n/a	2.6%	n/a	-	0.0%	2.5%	(33.36)	Yes	-	-
% Busy in the LSC - Dallas	23-01	-	-	-	CO	P	0.0%	1.3%	(16.32)	Yes	0.0%	2.6%	(23.88)	Yes	0.0%	2.5%	(20.52)	Yes	-	HIT
% Busy in the LSC - Alliance	23-02	-	-	-	CO	P	0.2%	1.3%	(27.15)	Yes	0.0%	2.6%	(47.29)	Yes	0.0%	2.5%	(28.18)	Yes	-	HIT
% Busy in the LSC - Gateway	23-03	-	-	-	CO	P	n/a	92.8%	n/a	-	n/a	94.3%	n/a	-	98.0%	90.2%	(54.70)	Yes	-	-
LOC Grade of Service - Maintenance	25-01	-	-	-	CO	P	79.7%	80.0%	2.09	No	85.9%	69.7%	(110.04)	Yes	74.9%	61.6%	(82.16)	Yes	-	HIT
LOC Grade of Service - Provisioning-DSL	25-02	-	-	-	CO	B	94.9%	90.0%	(4.85)	Yes	97.2%	90.0%	(7.22)	Yes	99.4%	90.0%	(9.39)	Yes	Y	HIT
LOC Grade of Service - Provisioning-Other	25-03	-	-	-	CO	B	98.8%	90.0%	(8.76)	Yes	98.9%	90.0%	(8.92)	Yes	97.2%	90.0%	(7.24)	Yes	Y	HIT
% Busy in the LOC - Maintenance	26-01	-	-	-	CO	P	0.0%	0.3%	(15.95)	Yes	0.0%	0.5%	(22.14)	Yes	0.0%	0.6%	(25.56)	Yes	-	HIT
% Busy in the LOC - Provisioning-DSL	26-02	-	-	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	Y	HIT
% Busy in the LOC - Provisioning-Other	26-03	-	-	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.97)	Yes	Y	HIT
Mean Install. Interval-Field Work-Res	27-01	H	H	H	KK	P	2.6	3.0	(2.94)	Yes	2.5	2.9	(2.45)	Yes	2.2	2.7	(2.94)	Yes	-	HIT
Mean Install. Interval-Field Work-Bus	27-02	H	H	H	KK	P	2.6	3.7	(3.08)	Yes	2.7	3.5	(2.51)	Yes	2.8	3.3	(1.61)	Yes	-	HIT
Mean Install. Interval-No Field Work-Res	27-03	H	H	H	KK	P	0.12	0.79	(20.27)	Yes	0.06	0.71	(23.77)	Yes	0.08	0.76	(21.57)	Yes	-	HIT
Mean Install. Interval-No Field Work-Bus	27-04	H	H	H	KK	P	0.06	0.85	(8.87)	Yes	0.23	1.52	(7.30)	Yes	0.11	0.99	(5.34)	Yes	-	HIT
Mean Install. Interval-Field Work-UNEs	27-05	H	H	H	KK	P	2.5	3.3	(1.81)	Yes	2.6	3.1	(1.52)	Yes	2.4	2.9	(1.30)	Yes	-	HIT
Mean Install. Interval-No Field Work- UNEs	27-06	H	H	H	KK	P	0.33	0.80	(4.09)	Yes	0.44	0.82	(3.65)	Yes	0.17	0.79	(5.60)	Yes	-	HIT
% Install. within Customer Requested Due Date-Field Work-Res	28-01	-	-	-	KK	P	95.8%	93.0%	(2.65)	Yes	94.0%	92.5%	(1.39)	Yes	94.9%	93.3%	(1.48)	Yes	-	HIT
% Install. within Customer Requested Due Date-Field Work-Bus	28-02	-	-	-	KK	P	97.0%	91.9%	(3.22)	Yes	96.0%	91.2%	(3.23)	Yes	93.6%	93.8%	0.11	Yes	-	HIT
% Install. within Customer Requested Due Date-No Field Work-Res	28-03	-	-	-	KK	P	99.8%	99.5%	(2.98)	Yes	99.9%	99.7%	(2.58)	Yes	100.0%	99.4%	(6.45)	Yes	-	HIT
% Install. within Customer Requested Due Date-No Field Work-Bus	28-04	-	-	-	KK	P	99.8%	99.6%	(0.85)	Yes	98.6%	99.8%	6.44	No	100.0%	99.3%	(3.35)	Yes	-	HIT
% Install. within Customer Requested Due Date-Field Work-UNEs	28-05	-	-	-	KK	P	93.3%	92.6%	(0.31)	Yes	90.9%	92.1%	0.62	Yes	94.0%	93.5%	(0.27)	Yes	-	HIT
% Install. within Customer Requested Due Date-No Field Work-UNEs	28-06				KK	P	98.8%	99.6%	2.26	No	98.1%	99.7%	6.97	No	100.0%	99.4%	(3.95)	Yes	-	MISS
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - Field Work	28-07	-	-	-	KK	-	12.7%		n/a	-	13.8%		n/a	-	21.3%		n/a	-	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - No Field Work	28-08	-	-	-	KK	-	3.5%		n/a	-	2.8%		n/a	-	3.0%		n/a	-	-	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - Field Work	28-09	-	-	-	KK	-	14.5%		n/a	-	13.8%		n/a	-	25.3%		n/a	-	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - No Field W	28-10	-	-	-	KK	-	5.7%		n/a	-	2.3%		n/a	-	3.5%		n/a	-	-	-
% SWBT Missed Due Dates - Field Work-Res	29-01	H	H	H	KK	P	5.6%	6.4%	(0.79)	Yes	5.8%	6.9%	(1.09)	Yes	4.9%	6.1%	(1.20)	Yes	-	HIT
% SWBT Missed Due Dates - Field Work-Bus	29-02	H	H	H	KK	P	2.7%	6.9%	(2.90)	Yes	5.3%	7.6%	(1.68)	Yes	6.1%	5.3%	0.61	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-Res	29-03	H	H	H	KK	P	0.36%	0.44%	(1.04)	Yes	0.45%	0.32%	2.13	No	0.20%	0.57%	(4.37)	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-bus	29-04	H	H	H	KK	P	1.14%	0.36%	4.29	No	3.52%	0.20%	17.15	No	0.07%	0.73%	(2.96)	Yes	-	MISS
% SWBT Missed Due Dates - Field Work-UNEs	29-05	H	H	H	KK	P	3.2%	6.6%	(1.66)	Yes	7.2%	7.1%	0.04	Yes	7.9%	5.9%	1.12	Yes	-	HIT
% SWBT Missed Due Dates - No Field Work-UNEs	29-06	H	H	H	KK	P	0.13%	0.43%	(2.75)	Yes	1.38%	0.30%	10.51	No	0.67%	0.59%	0.48	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Res	30-01	-	-	-	KK	P	2.2%	3.9%	(2.17)	Yes	2.1%	4.2%	(2.66)	Yes	2.0%	3.4%	(1.75)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus	30-02	-	-	-	KK	P	2.5%	5.2%	(2.17)	Yes	3.2%	5.9%	(2.27)	Yes	3.6%	3.7%	(0.04)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - UNEs	30-03	-	-	-	KK	P	1.3%	4.3%	(1.82)	Yes	2.9%	4.7%	(1.24)	Yes	1.2%	3.5%	(1.56)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Res > 30 Days	30-04	-	-	-	KK	P	14.3%	12.6%	0.18	Yes	7.1%	3.9%	0.59	Yes	0.0%	4.5%	(0.75)	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 30 Days	30-05	-	-	-	KK	P	0.0%	9.6%	(0.92)	Base<10	0.0%	12.6%	(1.36)	Yes	30.8%	10.3%	2.14	No	-	-
% SWBT Missed Due Dates Due to LOF - UNEs > 30 Days	30-06	-	-	-	KK	P	0.0%	11.4%	(0.51)	Base<10	0.0%	7.5%	(0.70)	Base<10	0.0%	6.6%	(0.38)	Base<10	-	-
% SWBT Missed Due Dates Due to LOF - Res > 90 Days	30-07	-	-	-	KK	P	0.0%	1.0%	(0.38)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - Bus > 90 Days	30-08	-	-	-	KK	P	0.0%	1.0%	(0.29)	Base<10	0.0%	0.9%	(0.35)	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% SWBT Missed Due Dates Due to LOF - UNEs > 90 Days	30-09	-	-	-	KK	P	0.0%	1.0%	(0.14)	Base<10	0.0%	0.4%	(0.15)	Base<10	0.0%	0.0%	0.00	Base<10	-	-
Avg Delay Days due to LOF - Res	31-01	-	-	-	KK	P	9.9	13.7	(0.92)	Yes	11.1	9.7	0.57	Yes	4.7	9.7	(1.70)	Yes	-	HIT
Avg Delay Days due to LOF - Bus	31-02	-	-	-	KK	P	23.0	15.4	1.11	Base<10	14.5	15.1	(0.12)	Yes	19.8	13.2	1.91	No	-	-
Avg Delay Days due to LOF - UNEs	31-03	-	-	-	KK	P	8.5	14.4	(0.49)	Base<10	9.0	11.9	(0.55)	Base<10	8.0	11.0	(0.39)	Base<10	-	-
Avg Delay Days for SWBT Caused Missed Due Dates - Res -Field Work	32-01	M	M	L	KK	P	3.9	6.0	(1.84)	Yes	3.6	6.1	(1.35)	Yes	6.3	5.9	0.11	Yes	-	HIT
Avg Delay Days for SWBT Caused Missed Due Dates - Bus -Field Work	32-02	M	M	L	KK	P	3.8	16.8	(2.22)	Yes	5.3	11.6	(2.41)	Yes	3.5	10.2	(0.84)	Base<10	-	HIT
Avg Delay Days for SWBT Caused Missed Due Dates - Res -No Field Work	32-03	M	M	L	KK	P	0.9	5.8	(2.89)	Yes	0.9	6.7	(3.29)	Yes	3.5	7.4	(1.08)	Yes	-	HIT
Avg Delay Days for SWBT Caused Missed Due Dates - Bus -No Field Work	32-04	M	M	L	KK	P	0.0	8.6	(3.49)	Yes	1.6	19.8	(2.03)	Yes	1.0	14.0	(0.97)	Base<10	-	HIT
Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	32-05	M	M	L	KK	P	7.3	8.7	(0.25)	Base<10	6.6	7.4	(0.38)	Yes	4.3	6.9	(0.50)	Yes	-	HIT
Avg Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	32-06	M	M	L	KK	P	0.0	6.0	(1.55)	Base<10	2.6	8.0	(2.04)	Yes	1.8	8.2	(1.81)	Yes	-	HIT
% UNE-P Trouble Reports On The Completion Date	35-1-01	-	-	-	KK	-	n/a		n/a	-	n/a		n/a	-	0.1%		n/a	-	-	-
% Trouble Reports Within 10 Days of Install - Res -N&T Orders-Field Work	35-01	H	H	H	KK	P	3.2%	4.0%	(1.03)	Yes	4.7%	3.6%	1.33	Yes	2.9%	4.1%	(1.41)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -Field Work	35-02	H	H	H	KK	P	1.7%	2.3%	(0.66)	Yes	1.9%	2.5%	(0.79)	Yes	2.7%	2.1%	0.67	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Res -N&T Orders -No Field Work	35-03	H	H	H	KK	P	4.3%	6.6%	(4.12)	Yes	5.4%	6.3%	(1.72)	Yes	4.6%	5.5%	(1.83)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Bus -N&T Orders -No Field Work	35-04	H	H	H	KK	P	1.0%	1.5%	(0.72)	Yes	1.0%	0.5%	1.18	Yes	0.2%	0.6%	(1.10)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Res -C Orders-Field Work	35-05	H	H	H	KK	P	25.0%	2.0%	4.40	Base<10	10.0%	2.4%	1.52	Yes	0.0%	2.7%	(0.47)	Base<10	-	-
% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	35-06	H	H	H	KK	P	3.3%	2.1%	0.46	Yes	8.6%	3.1%	1.75	No	0.0%	2.5%	(0.78)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Res -C Orders-No Field Work	35-07	H	H	H	KK	P	0.9%	1.1%	(1.70)	Yes	1.0%	1.1%	(0.40)	Yes	0.9%	1.1%	(1.25)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	35-08	H	H	H	KK	P	2.3%	1.3%	2.74	No	3.0%	1.1%	4.97	No	1.8%	1.6%	0.59	Yes	-	MISS
% Trouble Reports Within 10 Days of Install - UNE-N&T Orders-Field Work	35-09	H	H	H	KK	P	n/a	3.4%	n/a	-	n/a	3.3%	n/a	-	n/a	3.4%	n/a	-	-	-
% Trouble Reports Within 10 Days of Install - UNE-N&T Orders -No Field Work	35-10	H	H	H	KK	P	n/a	6.1%	n/a	-	n/a	5.1%	n/a	-	n/a	4.7%	n/a	-	-	-
% Trouble Reports Within 10 Days of Install - UNE-C Orders-Field Work	35-11	H	H	H	KK	P	2.0%	2.1%	(0.07)	Yes	1.4%	2.7%	(1.06)	Yes	0.6%	2.6%	(1.57)	Yes	-	HIT
% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	35-12	H	H	H	KK	P	0.2%	1.2%	(5.67)	Yes	0.3%	1.1%	(4.07)	Yes	0.3%	1.1%	(3.59)	Yes	-	HIT
% No Access - Field Work - Res	36-01	-	-	-	KK	P	1.1%	2.2%	(1.86)	Yes	1.6%	1.9%	(0.46)	Yes	0.7%	1.6%	(1.69)	Yes	-	HIT
% No Access - Field Work - Bus	36-02	-	-	-	KK	P	0.9%	3.0%	(2.20)	Yes	1.5%	1.9%	(0.68)	Yes	0.3%	1.9%	(2.20)	Yes	-	HIT
% No Access - Field Work - UNEs	36-03	-	-	-	KK	P	0.0%	2.5%	(1.96)	Yes	0.5%	1.9%	(1.49)	Yes	0.0%	1.7%	(1.66)	Yes	-	HIT
Trouble Report Rate - Res	37-01	-	-	H	KK	P	2.0%	2.2%	(3.02)	Yes	2.5%	2.3%	2.92	No	1.9%	1.8%	2.03	No	-	MISS
Trouble Report Rate - Bus	37-02	-	-	H	KK	P	0.9%	0.7%	3.29	No	1.0%	0.8%	4.45	No	0.8%	0.7%	3.82	No	-	MISS
Trouble Report Rate - UNE Loop and Port Combinations	37-03	-	-	H	KK	P	0.2%	1.8%	(19.59)	Yes	0.2%	1.9%	(21.30)	Yes	0.2%	1.4%	(19.45)	Yes	-	HIT
Trouble Report Rate Net of Install & Repeat Rpts - Res	37-1-01	H	H	-	KK	P	1.4%	1.8%	(5.75)	Yes	1.8%	1.8%	(1.01)	Yes	1.3%	1.4%	(1.70)	Yes	-	HIT
Trouble Report Rate Net of Install & Repeat Rpts - Bus	37-1-02	H	H		KK	P	0.7%	0.6%	2.37	No	0.8%	0.7%	3.50	No	0.7%	0.5%	3.38	No	-	MISS
Trouble Report Rate Net of Install & Repeat Rpts - UNE Loop and Port Comb	37-1-03	H	H	-	KK	P	0.1%	1.4%	(17.76)	Yes	0.2%	1.5%	(19.23)	Yes	0.1%	1.1%	(17.47)	Yes	-	HIT
% Missed Repair - Res -Dispatch	38-01	H	H	H	KK	P	2.7%	4.4%	(2.71)	Yes	2.6%	6.9%	(6.39)	Yes	4.9%	8.5%	(4.11)	Yes	-	HIT
% Missed Repair - Bus -Dispatch	38-02	H	H	H	KK	P	8.1%	12.3%	(2.67)	Yes	9.3%	11.7%	(1.70)	Yes	13.1%	13.8%	(0.44)	Yes	-	HIT
% Missed Repair - Res -No Dispatch	38-03	H	H	H	KK	P	1.7%	0.4%	1.42	Yes	0.0%	0.8%	(0.82)	Yes	0.0%	1.0%	(0.72)	Yes	-	HIT
% Missed Repair - Bus -No Dispatch	38-04	H	H	H	KK	P	4.0%	1.6%	0.86	Yes	2.2%	2.6%	(0.16)	Yes	0.0%	0.5%	(0.37)	Yes	-	HIT
% Missed Repair - UNEs - Dispatch	38-05	H	H	H	KK	P	12.7%	5.4%	2.68	No	7.9%	7.5%	0.12	Yes	9.6%	9.2%	0.14	Yes	-	HIT
% Missed Repair - UNEs - No Dispatch	38-06	H	H	H	KK	P	0.0%	0.5%	(0.14)	Base<10	0.0%	1.0%	(0.22)	Base<10	0.0%	0.9%	(0.26)	Base<10	-	-
Receipt to Clear Duration - Res -Affecting Service-Dispatch	39-01	H	H	H	KK	P	13.2	20.7	(3.74)	Yes	15.2	22.5	(4.57)	Yes	15.2	23.1	(3.83)	Yes	-	HIT
Receipt to Clear Duration - Bus -Affecting Service-Dispatch	39-02	H	H	H	KK	P	11.9	10.2	1.02	Yes	8.7	9.8	(0.73)	Yes	12.7	10.7	0.94	Yes	-	HIT
Receipt to Clear Duration - Res -Affecting Service-No Dispatch	39-03	H	H	H	KK	P	6.8	5.4	0.37	Yes	4.4	5.4	(0.21)	Yes	8.5	6.9	0.16	Yes	-	HIT
Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	39-04	H	H	H	KK	P	6.8	5.2	0.25	Yes	2.0	4.3	(0.56)	Yes	6.5	6.3	0.02	Base<10	-	HIT
Receipt to Clear Duration - Res -Out of Service-Dispatch	39-05	H	H	H	KK	P	13.3	17.6	(6.58)	Yes	14.6	18.5	(6.79)	Yes	15.9	20.0	(3.79)	Yes	-	HIT
Receipt to Clear Duration - Bus -Out of Service-Dispatch	39-06	H	H	H	KK	P	8.8	9.1	(0.28)	Yes	8.4	9.2	(1.03)	Yes	10.1	11.5	(1.21)	Yes	-	HIT
Receipt to Clear Duration - Res -Out of Service-No Dispatch	39-07	H	H	H	KK	P	6.9	6.4	0.15	Yes	6.7	6.1	0.38	Yes	4.0	6.5	(0.77)	Yes	-	HIT
Receipt to Clear Duration - Bus -Out of Service-No Dispatch	39-08	H	H	H	KK	P	3.3	5.0	(0.25)	Yes	4.3	3.3	0.60	Yes	3.4	3.9	(0.21)	Yes	-	HIT
Receipt to Clear Duration - UNEs-Affecting Service -Dispatch	39-09	H	H	H	KK	P	14.7	19.5	(0.86)	Yes	8.3	20.9	(2.23)	Yes	8.5	21.7	(2.62)	Yes	-	HIT
Receipt to Clear Duration - UNEs-Affecting Service -No Dispatch	39-10	H	H	H	KK	P	0.2	5.4	(0.38)	Base<10	12.5	5.3	0.73	Base<10	3.0	6.8	(0.10)	Base<10	-	-
Receipt to Clear Duration - UNEs-Out of Service-Dispatch	39-11	H	H	H	KK	P	9.4	16.4	(2.58)	Yes	12.1	17.2	(2.23)	Yes	16.6	18.7	(0.49)	Yes	-	HIT
Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	39-12	H	H	H	KK	P	0.3	6.3	(0.40)	Base<10	n/a	5.9	n/a	-	2.6	6.3	(0.47)	Base<10	-	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% Out of Service Less than 24 Hours - Res	40-01	M	M	-	KK	P	91.6%	87.5%	(3.60)	Yes	88.8%	83.2%	(4.83)	Yes	91.2%	84.2%	(5.27)	Yes	-	HIT
% Out of Service Less than 24 Hours - Bus	40-02	M	M	-	KK	P	97.3%	94.9%	(1.91)	Yes	97.3%	94.4%	(2.43)	Yes	96.7%	92.6%	(2.63)	Yes	-	HIT
% Out of Service Less than 24 Hours - UNEs	40-03	M	M	-	KK	P	97.9%	88.5%	(2.01)	Yes	90.0%	84.8%	(1.13)	Yes	89.8%	85.5%	(0.86)	Yes	-	HIT
% Repeat Reports - Res	41-01	H	H	H	KK	P	6.3%	8.9%	(2.64)	Yes	6.7%	9.5%	(3.11)	Yes	6.9%	9.1%	(2.11)	Yes	-	HIT
% Repeat Reports - Bus	41-02	H	H	H	KK	P	9.0%	7.4%	1.13	Yes	8.0%	7.4%	0.44	Yes	7.9%	8.3%	(0.23)	Yes	-	HIT
% Repeat Reports - UNEs	41-03	H	H	H	KK	P	10.0%	8.7%	0.32	Yes	3.0%	9.2%	(1.76)	Yes	6.5%	9.0%	(0.69)	Yes	-	HIT
Avg. Install. Interval - VGPL	43-01	H	H	H	KK	P	5.1	10.3	(2.01)	Yes	8.4	8.6	(0.07)	Yes	7.0	6.7	0.48	Yes	-	HIT
Avg. Install. Interval - DSL	43-02	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - DDS	43-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - DS1	43-04	H	H	H	KK	P	n/a	18.0	n/a	-	7.5	6.0	1.39	Base<10	9.0	2.5	3.54	Base<10	-	-
Avg. Install. Interval - DS3	43-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Install. Interval - ISDN/BRI	43-06	H	H	H	KK	P	9.0	8.7	0.09	Yes	6.0	7.9	(0.44)	Base<10	6.5	7.2	(0.41)	Yes	-	HIT
Avg. Install. Interval - ISDN/PRI	43-07	H	H	H	KK	P	n/a	6.3	n/a	-	35.0	4.6	5.79	Base<10	n/a	9.5	n/a	-	-	-
Avg. Install. Interval - ISDN/Combo	43-08	H	H	H	KK	P	n/a	8.7	n/a	-	n/a	7.9	n/a	-	n/a	7.2	n/a	-	-	-
% Installations Completed Within 20 Days - VGPL	44-01	-	-	-	KK	P	96.3%	51.8%	(4.49)	Yes	70.3%	80.3%	1.42	Yes	64.7%	87.3%	4.10	No	-	HIT
% Installations Completed Within 20 Days - DSL	44-02	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - DDS	44-03	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - DS1	44-04	-	-	-	KK	P	n/a	0.0%	n/a	-	33.3%	100.0%	1.25	Base<10	0.0%	100.0%	1.73	Base<10	-	-
% Installations Completed Within 20 Days - DS3	44-05	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Installations Completed Within 20 Days - ISDN/BRI	44-06	-	-	-	KK	P	66.7%	83.3%	1.45	Yes	100.0%	79.1%	(0.72)	Base<10	81.8%	83.8%	0.18	Yes	-	HIT
% Installations Completed Within 20 Days - ISDN/PRI	44-07	-	-	-	KK	P	n/a	76.2%	n/a	-	100.0%	83.9%	(0.44)	Base<10	n/a	79.8%	n/a	-	-	-
% Installations Completed Within 20 Days - ISDN/Combo	44-08	-	-	-	KK	P	n/a	83.3%	n/a	-	n/a	79.1%	n/a	-	n/a	83.8%	n/a	-	-	-
% SWBT Caused Missed Due Dates - VGPL	45-01	H	H	H	KK	P	4.8%	5.6%	(0.26)	Yes	21.9%	2.6%	9.33	No	16.8%	1.7%	8.19	No	-	MISS
% SWBT Caused Missed Due Dates - DSL	45-02	H	H	H	KK	P	n/a	4.3%	n/a	-	n/a	1.2%	n/a	-	n/a	0.4%	n/a	-	-	-
% SWBT Caused Missed Due Dates - DDS	45-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates - DS1	45-04	H	H	H	KK	P	n/a	n/a	n/a	-	66.7%	0.0%	1.25	Base<10	n/a	0.0%	n/a	-	-	-
% SWBT Caused Missed Due Dates - DS3	45-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates - ISDN/BRI	45-06	H	H	H	KK	P	15.8%	20.1%	(0.46)	Yes	8.3%	35.1%	(1.92)	Yes	20.0%	18.9%	0.12	Yes	-	HIT
% SWBT Caused Missed Due Dates - ISDN/PRI	45-07	H	H	H	KK	P	0.0%	2.2%	(0.74)	Yes	0.0%	2.2%	(0.74)	Yes	0.0%	1.7%	(0.89)	Yes	-	HIT
% SWBT Caused Missed Due Dates - ISDN/Combo	45-08	H	H	H	KK	P	n/a	20.1%	n/a	-	n/a	35.1%	n/a	-	n/a	18.9%	n/a	-	-	-
% Trouble Reports within 30 Days - VGPL	46-01	H	H	H	KK	P	0.0%	1.1%	(0.82)	Yes	0.8%	1.8%	(0.84)	Yes	0.9%	0.6%	0.46	Yes	-	HIT
% Trouble Reports within 30 Days - DSL	46-02	H	H	H	KK	P	n/a	4.1%	n/a	-	n/a	6.2%	n/a	-	n/a	1.4%	n/a	-	-	-
% Trouble Reports within 30 Days - DDS	46-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days - DS1	46-04	H	H	H	KK	P	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-	-
% Trouble Reports within 30 Days - DS3	46-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days - ISDN/BRI	46-06	H	H	H	KK	P	0.0%	6.7%	(1.17)	Yes	16.7%	6.6%	1.34	Yes	10.0%	6.3%	0.65	Yes	-	HIT
% Trouble Reports within 30 Days - ISDN/PRI	46-07	H	H	H	KK	P	0.0%	0.1%	(0.16)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.1%	(0.18)	Yes	-	HIT
% Trouble Reports within 30 Days - ISDN/Combo	46-08	H	H	H	KK	P	n/a	6.7%	n/a	-	n/a	6.6%	n/a	-	n/a	6.3%	n/a	-	-	-
% Missed Due Dates Due to LOF - VGPL	47-01	-	-	-	KK	P	1.6%	0.1%	2.55	No	0.0%	1.5%	(1.38)	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% Missed Due Dates Due to LOF - DSL	47-02	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DDS	47-03	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1	47-04	-	-	-	KK	P	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3	47-05	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/BRI	47-06	-	-	-	KK	P	0.0%	1.1%	(0.46)	Yes	0.0%	1.7%	(0.45)	Yes	5.0%	2.8%	0.56	Yes	-	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	47-07	-	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% Missed Due Dates Due to LOF - ISDN/Combo	47-08	-	-	-	KK	P	n/a	1.1%	n/a	-	n/a	1.7%	n/a	-	n/a	2.8%	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - VGPL	47-09	-	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DSL	47-10	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DDS	47-11	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DS1	47-12	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - DS3	47-13	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	47-14	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	47-15	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	47-16	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - VGPL	47-17	-	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DSL	47-18	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DDS	47-19	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DS1	47-20	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - DS3	47-21	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	47-22	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	47-23	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	47-24	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Avg. Delay Days Due to LOF - VGPL	48-01	-	-	-	KK	P	3.0	18.0	(10.61)	Base<10	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL	48-02	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DDS	48-03	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS1	48-04	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Avg. Delay Days Due to LOF - DS3	48-05	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days due to LOF - ISDN/BRI	48-06	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	22.0	4.6	4.83	Base<10	-	-
Avg. Delay Days due to LOF - ISDN/PRI	48-07	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days due to LOF - ISDN/Combo	48-08	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	n/a	4.6	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	49-01	M	M	L	KK	P	1.7	1.5	0.09	Base<10	3.8	2.2	4.80	No	1.6	3.7	(2.36)	Yes	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	49-02	M	M	L	KK	P	n/a	110.5	n/a	-	n/a	21.2	n/a	-	n/a	9.4	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	49-03	M	M	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	49-04	M	M	L	KK	P	n/a	n/a	n/a	-	1.3	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	49-05	M	M	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	49-06	M	M	L	KK	P	16.3	13.3	0.22	Base<10	6.0	13.9	(0.44)	Base<10	9.8	17.4	(0.69)	Base<10	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	49-07	M	M	L	KK	P	n/a	1.0	n/a	-	n/a	3.0	n/a	-	n/a	2.9	n/a	-	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	49-08	M	M	L	KK	P	n/a	13.3	n/a	-	n/a	13.9	n/a	-	n/a	17.4	n/a	-	-	-
Mean Time to Restore - VGPL - Dispatch	52-01	H	H	H	KK	P	5.0	14.5	(1.50)	Base<10	2.3	9.5	(1.18)	Base<10	3.3	8.7	(1.88)	Base<10	-	-
Mean Time to Restore - DSL - Dispatch	52-02	H	H	H	KK	P	n/a	25.6	n/a	-	n/a	33.3	n/a	-	n/a	39.7	n/a	-	-	-
Mean Time to Restore - DDS - Dispatch	52-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.7	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS1 - Dispatch	52-04	H	H	H	KK	P	n/a	2.9	n/a	-	n/a	4.5	n/a	-	n/a	0.5	n/a	-	-	-
Mean Time to Restore - DS3 - Dispatch	52-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/BRI - Dispatch	52-06	H	H	H	KK	P	1.6	6.4	(0.78)	Base<10	5.3	4.9	0.29	Base<10	2.6	5.4	(1.57)	Base<10	-	-
Mean Time to Restore - ISDN/PRI - Dispatch	52-07	H	H	H	KK	P	n/a	4.9	n/a	-	n/a	2.0	n/a	-	n/a	3.0	n/a	-	-	-
Mean Time to Restore - ISDN/Combo - Dispatch	52-08	H	H	H	KK	P	n/a	6.4	n/a	-	n/a	4.9	n/a	-	n/a	5.4	n/a	-	-	-
Mean Time to Restore - VGPL - No Dispatch	52-09	H	H	H	KK	P	n/a	3.3	n/a	-	0.2	3.7	(0.51)	Base<10	n/a	10.2	n/a	-	-	-
Mean Time to Restore - DSL - No Dispatch	52-10	H	H	H	KK	P	n/a	8.1	n/a	-	n/a	41.6	n/a	-	n/a	46.0	n/a	-	-	-
Mean Time to Restore - DDS - No Dispatch	52-11	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.8	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS1 - No Dispatch	52-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS3 - No Dispatch	52-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/BRI - No Dispatch	52-14	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	52-15	H	H	H	KK	P	n/a	0.6	n/a	-	n/a	0.2	n/a	-	n/a	0.9	n/a	-	-	-
Mean Time to Restore - ISDN/Combo - No Dispatch	52-16	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-	-
% Repeat Reports - VGPL	53-01	H	H	H	KK	P	12.5%	6.9%	0.60	Base<10	0.0%	7.1%	(0.55)	Base<10	0.0%	8.9%	(0.93)	Base<10	-	-
% Repeat Reports - DSL	53-02	H	H	H	KK	P	n/a	13.6%	n/a	-	n/a	33.3%	n/a	-	n/a	33.4%	n/a	-	-	-
% Repeat Reports - DDS	53-03	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - DS1	53-04	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	100.0%	n/a	-	-	-
% Repeat Reports - DS3	53-05	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - ISDN/BRI	53-06	H	H	H	KK	P	16.7%	13.2%	0.25	Base<10	0.0%	13.5%	(1.11)	Base<10	11.1%	12.6%	(0.13)	Base<10	-	-
% Repeat Reports - ISDN/PRI	53-07	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	5.0%	n/a	-	n/a	7.1%	n/a	-	-	-
% Repeat Reports - ISDN/Combo	53-08	H	H	H	KK	P	n/a	13.2%	n/a	-	n/a	13.5%	n/a	-	n/a	12.6%	n/a	-	-	-
Failure Frequency - VGPL	54-01	L	L	L	KK	P	0.4%	0.3%	0.51	Yes	0.2%	0.3%	(1.39)	Yes	0.4%	0.3%	0.41	Yes	-	HIT
Failure Frequency - DSL	54-02	L	L	L	KK	P	n/a	16.4%	n/a	-	n/a	5.4%	n/a	-	n/a	4.1%	n/a	-	-	-
Failure Frequency - DDS	54-03	L	L	L	KK	P	0.0%	0.0%	0.00	Base<10	0.0%	4.3%	(0.21)	Base<10	0.0%	0.0%	0.00	Base<10	-	-
Failure Frequency - DS1	54-04	L	L	L	KK	P	0.0%	2.4%	(0.22)	Base<10	0.0%	2.5%	(0.45)	Base<10	0.0%	2.4%	(0.44)	Base<10	-	-
Failure Frequency - DS3	54-05	L	L	L	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Failure Frequency - ISDN/BRI	54-06	L	L	L	KK	P	1.6%	2.7%	(1.28)	Yes	2.2%	2.7%	(0.64)	Yes	2.4%	2.6%	(0.15)	Yes	-	HIT
Failure Frequency - ISDN/PRI	54-07	L	L	L	KK	P	0.0%	0.0%	(0.49)	Yes	0.0%	0.0%	(0.55)	Yes	0.0%	0.0%	(0.48)	Yes	-	HIT
Failure Frequency - ISDN/Combo	54-08	L	L	L	KK	P	n/a	2.7%	n/a	-	n/a	2.7%	n/a	-	n/a	2.6%	n/a	-	-	-
Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	55-01.1	-	-	-	KK	B	3.0	3.0	0.00	Base<10	2.3	3.0	(0.75)	Yes	2.5	3.0	(0.50)	Base<10	Y	-
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	-	KK	B	n/a	7.0	n/a	-	3.0	7.0	(4.00)	Base<10	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	-	KK	B	4.0	10.0	(6.00)	Base<10	5.7	10.0	(4.33)	Base<10	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	-	KK	B	2.8	3.0	(0.25)	Base<10	2.8	3.0	(0.24)	Yes	2.0	3.0	(1.00)	Base<10	Y	-
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	-	KK	B	6.0	7.0	(1.00)	Base<10	4.0	7.0	(3.00)	Base<10	7.0	7.0	0.00	Base<10	Y	-
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	-	KK	B	8.0	10.0	(2.00)	Base<10	3.5	10.0	(6.50)	Base<10	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	-	KK	B	2.7	3.0	(0.33)	Base<10	3.1	3.0	0.11	Base<10	4.8	3.0	1.75	Base<10	Y	-
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Loop (1-10 Loops)	55-04.1	-	-	-	KK	B	3.5	3.0	0.50	Yes	1.4	3.0	(1.58)	Yes	3.0	3.0	0.00	Yes	Y	HIT
Avg. Install. Interval - DS1 Loop (11-20 Loops)	55-04.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Loop (Over 20 Loops)	55-04.3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	-	KK	B	1.8	2.0	(0.17)	Base<10	2.0	2.0	0.00	Base<10	n/a	2.0	n/a	-	Y	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09 3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	-	KK	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	Y	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10 3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. INP Install. Interval (1-10 Numbers per Order)	55-11 1	-	-	-	KK	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	Y	-
Avg. INP Install. Interval (11-20 Numbers per Order)	55-11 2	-	-	-	KK	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	Y	-
Avg. INP Install. Interval (Over 20 numbers per Order)	55-11 3	-	-	-	KK	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	Y	-
Avg. Installation Interval - DSL - No Line Sharing - No Conditioning	55-1-01	H	H	H	KK	B	6.9	5.0	1.87	No	6.0	5.0	1.02	Yes	8.2	5.0	3.23	No	Y	MISS
Avg. Installation Interval - DSL - No Line Sharing - Conditioning Required	55 1-02	H	H	H	KK	B	12.5	10.0	2.53	No	10.9	10.0	0.91	Yes	11.3	10.0	1.33	Base<10	Y	-
Avg. Installation Interval - DSL - Line Sharing - No Conditioning	55 1-03	H	H	H	KK	P	n/a	3.9	n/a	-	n/a	3.9	n/a	-	n/a	3.6	n/a	-	-	-
Avg. Installation Interval - DSL - Line Sharing - Conditioning Required	55 1-04	H	H	H	KK	P	n/a	9.9	n/a	-	n/a	10.1	n/a	-	n/a	8.5	n/a	-	-	-
Avg. Installation Interval for Loop with LNP -CHC (1-10 Loops)	55.2-01.1	-	-	-	KK	B	n/a		n/a	-	2.6		n/a	-	4.0		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - CHC (11-20 Loops)	55.2-01.2	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - CHC (Over 20 Loops)	55.2-01.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (1-10 Loops)	55.2-02.1	-	-	-	KK	B	n/a		n/a	-	5.5		n/a	-	4.5		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (11-20 Loops)	55.2-02.2	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
Avg. Installation Interval for Loop with LNP - FDT (Over 20 Loops)	55.2-02.3	-	-	-	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01 1	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Base<10	Y	-
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	-	-	M	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01 3	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	88.2%	95.0%	6.76	No	100.0%	95.0%	(5.00)	Base<10	Y	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	Y	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02 3	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03 1	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	77.8%	95.0%	17.22	Base<10	50.0%	95.0%	45.00	Base<10	Y	-
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS1 Loop (1-10 Loops)	56-04.1	-	-	M	KK	B	90.0%	95.0%	5.00	No	91.7%	95.0%	3.33	No	84.6%	95.0%	10.38	No	Y	MISS
% Installed Within 7 Days - DS1 Loop (11-20 Loops)	56-04.2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - DS1 Loop (Over 20 Loops)	56-04 3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05 1	-	-	M	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	Y	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07 2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07 3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08 2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08 3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09 2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09 3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10 3	-	-	M	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Installed Within 3 Days - INP (1-10 Numbers)	56-11 1	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 7 Days - INP (11-20 Numbers)	56-11 2	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 10 Days - INP (Over 20 Numbers)	56-11.3	-	-	M	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - 8.0 dB Loop (1-10 Loops)	56 1-01 1	H	H	-	KK	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Base<10	Y	-
% Installed Within 8 Days for LNP with Loop - 8.0 dB Loop (11-20 Loops)	56 1-01 2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - 8.0 dB Loop (Over 20 Loops)	56 1-01 3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - 5.0 dB Loop (1-10 Loops)	56 1-02 1	H	H	-	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	Y	-
% Installed Within 8 Days for LNP with Loop - 5.0 dB Loop (11-20 Loops)	56 1-02 2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - 5.0 dB Loop (Over 20 Loops)	56 1-02 3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 4 Days for LNP with Loop - BRI Loop (1-10 Loops)	56 1-03 1	H	H	-	KK	B	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	Y	-
% Installed Within 8 Days for LNP with Loop - BRI Loop (11-20 Loops)	56 1-03 2	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% Installed Within 11 Days for LNP with Loop - BRI Loop (Over 20 Loops)	56 1-03 3	H	H	-	KK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	-
% SWBT Missed Due Dates - 8.0 dB Loop Field Work	58-01	H	H	H	KK	P	33.3%	6.6%	1.87	Base<10	10.0%	7.1%	0.36	Yes	12.5%	5.9%	1.13	Yes		HIT
% SWBT Missed Due Dates - 8.0 dB Loop No Field Work	58-02	H	H	H	KK	P	0.0%	0.4%	(0.18)	Base<10	0.0%	0.3%	(0.37)	Yes	0.0%	0.6%	(0.49)	Yes	-	HIT
% SWBT Missed Due Dates - 5.0 dB Loop	58-03	H	H	H	KK	P	22.6%	5.6%	3.86	No	8.2%	2.6%	2.70	No	19.4%	1.7%	6.41	No	-	MISS
% SWBT Missed Due Dates - BRI Loop	58-04	H	H	H	KK	P	21.4%	20.1%	0.24	Yes	17.5%	35.1%	(2.22)	Yes	20.0%	18.9%	0.19	Yes	-	HIT
% SWBT Missed Due Dates - ISDN BRI Port	58-05	H	H	H	KK	P	n/a	20.1%	n/a	-	n/a	35.1%	n/a	-	n/a	18.9%	n/a	-		-
% SWBT Missed Due Dates - DS1 Loop with Test Access	58-06	H	H	H	KK	P	26.8%	n/a	n/a	-	29.8%	0.0%	0.65	Yes	39.5%	0.0%	1.38	Yes		HIT
% SWBT Missed Due Dates - DS1 Dedicated Transport	58-07	H	H	H	KK	P	32.3%	n/a	n/a	-	8.0%	0.0%	0.29	Yes	19.2%	0.0%	0.83	Yes		HIT
% SWBT Missed Due Dates - ISDN/PRI	58-08	H	H	H	KK	P	n/a	2.2%	n/a	-	n/a	2.2%	n/a	-	n/a	1.7%	n/a		-	-
% SWBT Missed Due Dates - DSL - No Line Sharing	58-09	H	H	H	KK	B	8.3%	5.0%	2.00	No	9.4%	5.0%	2.00	No	5.1%	5.0%	2.00	No	N	MISS
% SWBT Missed Due Dates - DSL - Line Sharing	58-10	H	H	H	KK	P	n/a	0.2%	n/a	-	n/a	1.2%	n/a	-	0.0%	0.4%	(0.06)	Base<10	-	-
% SWBT Missed Due Dates - Analog Trunk Port	58-11	H	H	H	KK	P	n/a	5.6%	n/a	-	n/a	2.6%	n/a	-	0.0%	1.7%	(0.13)	Base<10	-	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% SWBT Missed Due Dates - Subtending DD Combination Trunks	58-12	H	H	H	KK	P	n/a	5.6%	n/a	-	n/a	2.6%	n/a	-	n/a	1.7%	n/a	-	-	-
% SWBT Missed Due Dates - DS3 Dedicated Transport	58-13	H	H	H	KK	P	11.1%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% SWBT Missed Due Dates - Dark Fiber	58-14	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Missed Due Dates - Analog Line Port	58-15	H	H	H	KK	P	7.7%	5.6%	0.45	Yes	66.7%	2.6%	9.13	Base<10	n/a	1.7%	n/a	-	-	-
% SWBT Missed Due Dates - INP	58-16	H	H	H	KK	P	n/a	0.4%	n/a	-	n/a	0.3%	n/a	-	n/a	0.6%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - 8.0 dB Loop	59-01	H	H	H	KK	P	10.0%	3.3%	1.67	Yes	1.5%	4.7%	(1.73)	Yes	2.6%	4.1%	(0.89)	Yes	-	HIT
% Trouble Reports within 30 Days of Install - 5.0 dB Loop	59-02	H	H	H	KK	P	3.2%	1.1%	1.10	Yes	4.1%	1.8%	1.36	Yes	12.9%	0.6%	6.80	No	-	HIT
% Trouble Reports within 30 Days of Install - BRI Loop	59-03	H	H	H	KK	P	11.4%	6.7%	1.32	Yes	22.5%	6.6%	3.39	No	2.0%	6.3%	(1.21)	Yes	-	HIT
% Trouble Reports within 30 Days of Install - ISDN BRI Port	59-04	H	H	H	KK	P	n/a	6.7%	n/a	-	n/a	6.6%	n/a	-	n/a	6.3%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DS1 Loop	59-05	H	H	H	KK	P	4.9%	n/a	n/a	-	10.5%	0.0%	0.34	Yes	1.2%	0.0%	0.19	Yes	-	HIT
% Trouble Reports within 30 Days of Install - DS1 Dedicated Transport	59-06	H	H	H	KK	P	3.2%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	-	HIT
% Trouble Reports within 30 Days of Install - ISDN/PRI	59-07	H	H	H	KK	P	n/a	0.1%	n/a	-	n/a	0.0%	n/a	-	n/a	0.1%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DSL - No Line Sharing	59-08	H	H	H	KK	B	5.8%	6.0%	0.00	Yes	6.7%	6.0%	2.00	No	9.2%	6.0%	2.00	No	N	MISS
% Trouble Reports within 30 Days of Install - DSL - Line Sharing	59-09	H	H	H	KK	P	n/a	4.3%	n/a	-	n/a	6.2%	n/a	-	0.0%	1.4%	(0.12)	Base<10	-	-
% Trouble Reports within 30 Days of Install - Analog Trunk Port	59-10	H	H	H	KK	P	n/a	1.1%	n/a	-	n/a	1.8%	n/a	-	0.0%	0.6%	(0.08)	Base<10	-	-
% Trouble Reports within 30 Days of Install - Subtending DD Combination Trunks	59-11	H	H	H	KK	P	n/a	1.1%	n/a	-	n/a	1.8%	n/a	-	n/a	0.6%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - DS3 Dedicated Transport	59-12	H	H	H	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - Dark Fiber	59-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Trouble Reports within 30 Days of Install - Analog Line Port	59-14	H	H	H	KK	P	0.0%	1.1%	(0.53)	Yes	83.3%	1.8%	13.13	Base<10	n/a	0.6%	n/a	-	-	-
% Trouble Reports within 30 Days of Install - INP	59-15	H	H	H	KK	P	n/a	3.1%	n/a	-	n/a	2.9%	n/a	-	n/a	2.8%	n/a	-	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	-	-	-	KK	P	0.0%	4.3%	(0.70)	Yes	0.0%	4.7%	(1.64)	Yes	1.8%	3.5%	(0.69)	Yes	-	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	-	-	-	KK	P	19.4%	0.1%	12.36	No	0.0%	1.5%	(1.04)	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	-	-	-	KK	P	11.4%	1.1%	4.33	No	15.0%	1.7%	4.50	No	16.0%	2.8%	4.04	No	-	MISS
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	-	-	-	KK	P	n/a	1.1%	n/a	-	n/a	1.7%	n/a	-	n/a	2.8%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	-	-	-	KK	P	22.0%	n/a	n/a	-	17.5%	0.0%	0.46	Yes	22.2%	0.0%	0.92	Yes	-	HIT
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	-	-	-	KK	P	3.2%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	-	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing	60-08	-	-	-	KK	-	0.0%	n/a	n/a	-	3.1%	n/a	n/a	-	4.6%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing	60-09	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port	60-10	-	-	-	KK	P	n/a	0.1%	n/a	-	n/a	1.5%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-11	-	-	-	KK	P	n/a	0.1%	n/a	-	n/a	1.5%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-12	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-13	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-14	-	-	-	KK	P	0.0%	0.1%	(0.17)	Yes	0.0%	1.5%	(0.30)	Base<10	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-15	-	-	-	KK	P	n/a	11.4%	n/a	-	n/a	7.5%	n/a	-	0.0%	6.6%	(0.27)	Base<10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-16	-	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-17	-	-	-	KK	P	12.5%	0.0%	0.64	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-18	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-19	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-20	-	-	-	KK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-21	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 30 Days	60-22	-	-	-	KK	-	n/a	n/a	n/a	-	14.3%	n/a	n/a	-	11.1%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 30 Days	60-23	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-24	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-25	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-26	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-27	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-28	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-29	-	-	-	KK	P	n/a	1.0%	n/a	-	n/a	0.4%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-30	-	-	-	KK	P	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-31	-	-	-	KK	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-32	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-33	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-34	-	-	-	KK	P	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-35	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 90 Days	60-36	-	-	-	KK	-	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 90 Days	60-37	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-38	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-39	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-40	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-41	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-42	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	-	KK	P	n/a	14.4	n/a	-	n/a	11.9	n/a	-	9.0	11.0	(0.18)	Base<10	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	-	KK	P	3.0	18.0	(13.89)	Base<10	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	-	KK	P	13.5	7.3	2.22	Base<10	7.8	9.0	(0.26)	Base<10	n/a	4.6	0.89	Base<10	-	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	-	KK	P	n/a	7.3	n/a	-	n/a	9.0	n/a	-	6.5	4.6	n/a	-	-	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	-	KK	P	6.4	n/a	n/a	-	6.1	n/a	n/a	-	6.5	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	-	KK	P	2.0	n/a	n/a	-	n/a	n/a	n/a	-	2.0	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL - No Line Sharing	61-08	-	-	-	KK	-	n/a	n/a	n/a	-	13.0	n/a	n/a	-	6.3	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DSL - Line Sharing	61-09	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-10	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-11	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-12	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-13	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-14	-	-	-	KK	P	n/a	18.0	n/a	-	n/a	1.7	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	M	L	KK	P	2.0	8.7	(0.50)	Base<10	3.0	7.4	(0.36)	Base<10	13.5	6.9	0.57	Base<10	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	M	L	KK	P	n/a	6.0	n/a	-	n/a	8.0	n/a	-	n/a	8.2	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	M	L	KK	P	3.0	1.5	1.44	Base<10	3.3	2.2	2.17	Base<10	2.0	3.7	(1.38)	Base<10	-	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	M	L	KK	P	18.9	13.3	0.81	Yes	6.9	13.9	(1.02)	Base<10	8.5	17.4	(1.21)	Yes	-	HIT
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	M	L	KK	P	n/a	13.3	n/a	-	n/a	13.9	n/a	-	n/a	17.4	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	M	L	KK	P	5.6	n/a	n/a	-	5.0	n/a	n/a	-	9.7	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	M	L	KK	P	4.3	n/a	n/a	-	1.0	n/a	n/a	-	13.4	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	M	L	KK	P	n/a	1.0	n/a	-	n/a	3.0	n/a	-	n/a	2.9	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL - No Line Sharing	62-09	M	M	L	KK	B	5.5	6.5	0.00	Yes	16.6	6.5	2.00	No	6.7	6.5	2.00	No	N	MISS
Avg. Delay Days for SWBT Missed Due Dates - DSL - Line Sharing	62-10	M	M	L	KK	P	n/a	14.7	n/a	-	n/a	21.2	n/a	-	n/a	9.4	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-11	M	M	L	KK	P	n/a	1.5	n/a	-	n/a	2.2	n/a	-	n/a	3.7	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-12	M	M	L	KK	P	n/a	1.5	n/a	-	n/a	2.2	n/a	-	n/a	3.7	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-13	M	M	L	KK	P	5.0	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-14	M	M	L	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-15	M	M	L	KK	P	12.0	1.5	5.76	Base<10	22.5	2.2	32.16	Base<10	n/a	3.7	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	-	-	-	KK	P	0.0%	0.6%	(0.14)	Base<10	0.0%	0.4%	(0.21)	Yes	0.0%	0.3%	(0.22)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	-	-	-	KK	P	0.0%	0.0%	(0.03)	Base<10	0.0%	0.0%	(0.08)	Yes	0.0%	0.0%	(0.12)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	-	-	-	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	-	-	-	KK	P	4.3%	3.4%	0.37	Yes	0.0%	8.3%	(1.89)	Yes	2.0%	3.8%	(0.65)	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	-	-	-	KK	P	n/a	3.4%	n/a	-	n/a	8.3%	n/a	-	n/a	3.8%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	2.5%	0.0%	0.28	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	0.0%	0.00	Yes	3.8%	0.0%	0.35	Yes	-	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - No Line Sharing	63-09	-	-	-	KK	-	0.0%	n/a	n/a	-	1.3%	n/a	n/a	-	0.5%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - Line Sharing	63-10	-	-	-	KK	P	n/a	0.1%	n/a	-	n/a	0.1%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-11	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-12	-	-	-	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-13	-	-	-	KK	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-14	-	-	-	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-15	-	-	-	KK	P	0.0%	0.0%	0.00	Yes	33.3%	0.0%	17.20	Base<10	n/a	0.0%	n/a	-	-	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	-	-	H	KK	P	0.8%	1.8%	(2.77)	Yes	1.2%	0.8%	1.70	No	1.0%	0.7%	1.48	Yes	-	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	-	-	H	KK	P	0.5%	0.3%	1.55	Yes	1.0%	0.3%	3.83	No	1.2%	0.3%	5.60	No	-	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	-	-	H	KK	P	6.4%	2.7%	3.21	No	5.6%	2.7%	2.67	No	3.2%	2.6%	0.65	Yes	-	MISS
Trouble Report Rate - ISDN BRI Port	65-04	-	-	H	KK	P	n/a	2.7%	n/a	-	n/a	2.7%	n/a	-	n/a	2.6%	n/a	-	-	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	-	-	H	KK	P	3.6%	2.4%	0.37	Yes	3.4%	2.5%	0.30	Yes	1.7%	2.4%	(0.35)	Yes	-	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	-	-	H	KK	P	2.0%	2.4%	(0.15)	Yes	0.8%	2.5%	(0.84)	Yes	2.0%	2.4%	(0.14)	Yes	-	HIT
Trouble Report Rate - ISDN/PRI	65-07	-	-	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Trouble Report Rate - DSL - No Line Sharing	65-08	-	-	H	KK	B	2.0%	3.0%	0.00	Yes	3.1%	3.0%	2.00	No	n/a	3.0%	2.00	No	N	MISS
Trouble Report Rate - DSL - Line Sharing	65-09	-	-	H	KK	P	n/a	16.5%	n/a	-	n/a	0.2%	n/a	-	n/a	4.1%	n/a	-	-	-
Trouble Report Rate - Analog Trunk Port	65-10	H	H	H	KK	P	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	0.0%	0.3%	(0.18)	Yes	-	-
Trouble Report Rate - Subtending DDC Trunks	65-11	H	H	H	KK	P	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	-	-
Trouble Report Rate - DS3 Dedicated Transport	65-12	H	H	H	KK	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
Trouble Report Rate - Dark Fiber	65-13	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-	-
Trouble Report Rate - Analog Line Port	65-14	H	H	H		P	3.3%	0.3%	4.24	No	10.8%	0.3%	14.22	No	1.5%	0.3%	1.70	No		MISS
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	H	KK	P	0.0%	5.4%	(0.76)	Yes	5.9%	7.5%	(0.26)	Yes	0.0%	9.2%	(1.19)	Yes	-	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	H	KK	P	2.0	17.4	(2.27)	Yes	3.6	9.4	(1.45)	Yes	3.4	11.3	(1.51)	Yes	-	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	H	KK	P	4.2	14.5	(1.51)	Base<10	2.4	9.5	(2.35)	Yes	5.7	8.7	(1.36)	Yes	-	HIT
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	H	KK	P	1.8	6.4	(1.10)	Yes	1.3	4.9	(3.14)	Yes	5.4	5.4	(0.04)	Base<10	-	HIT
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	H	KK	P	n/a	6.4	n/a	-	n/a	4.9	n/a	-	n/a	5.4	(2.20)	Base<10	-	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	H	KK	P	1.5	2.9	(1.35)	Yes	3.8	4.5	(0.70)	Yes	3.0	0.5	2.51	No	-	HIT
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	H	KK	P	2.4	2.9	(0.44)	Base<10	0.1	4.5	(3.11)	Base<10	2.0	0.5	1.37	Base<10	-	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	H	KK	P	n/a	4.9	n/a	-	n/a	2.0	n/a	-	n/a	3.0	n/a	-		
Mean Time to Restore - DSL -Dispatch - No Line Sharing	67-08	H	H	H	KK	B	2.0	9.0	0.00	Yes	18.8	9.0	2.00	No	3.0	9.0	0.00	Yes	N	HIT
Mean Time to Restore - DSL -Dispatch - Line Sharing	67-09	H	H	H	KK	P	n/a	25.6	n/a	-	n/a	33.3	n/a	-	n/a	39.7	n/a	-		
Mean Time to Restore - Analog Trunk Port-Dispatch	67-10	H	H	H	KK	P	n/a	14.5	n/a	-	n/a	9.5	n/a	-	n/a	8.7	n/a	-		
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-11	H	H	H	KK	P	n/a	14.5	n/a	-	n/a	9.5	n/a	-	n/a	8.7	n/a	-		

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-14	H	H	H	KK	P	3.5	14.5	(0.88)	Base<10	10.7	9.5	0.28	Base<10	10.0	8.7	0.15	Base<10	-	-
Mean Time to Restore - 8 0 dB Loop with Test Access-No Dispatch	67-15	H	H	H	KK	P	n/a	5.8	n/a	-	0.3	3.9	(0.27)	Base<10	n/a	5.4	n/a	-	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-16	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-17	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-18	H	H	H	KK	P	n/a	1.2	n/a	-	n/a	0.9	n/a	-	n/a	0.7	n/a	-	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-19	H	H	H	KK	P	0.5	n/a	n/a	-	16.5	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-20	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-21	H	H	H	KK	P	n/a	0.6	n/a	-	n/a	0.2	n/a	-	n/a	0.9	n/a	-	-	-
Mean Time to Restore - DSL -No Dispatch - No Line Sharing	67-22	H	H	H	KK	B	n/a	9.0	n/a	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	N	-
Mean Time to Restore - DSL -No Dispatch - Line Sharing	67-23	H	H	H	KK	P	n/a	8.1	n/a	-	n/a	41.6	n/a	-	n/a	46.0	n/a	-	-	-
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-24	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-25	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-26	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-27	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-28	H	H	H	KK	P	n/a	3.3	n/a	-	n/a	3.7	n/a	-	n/a	10.2	n/a	-	-	-
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	H	KK	P	0.0%	11.8%	(1.16)	Yes	5.9%	10.2%	(0.59)	Yes	0.0%	10.7%	(1.30)	Yes	-	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	H	KK	P	0.0%	6.9%	(0.72)	Base<10	0.0%	7.1%	(0.99)	Yes	18.8%	8.9%	1.28	Yes	-	HIT
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	H	KK	P	21.4%	13.2%	0.87	Yes	0.0%	13.5%	(0.13)	Yes	11.1%	12.6%	(0.13)	Base<10	-	HIT
% Repeat Reports - ISDN BRI Port	69-04	H	H	H	KK	P	n/a	13.2%	n/a	-	n/a	13.5%	n/a	-	n/a	12.6%	n/a	-	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	H	KK	P	11.5%	0.0%	0.36	Yes	7.7%	0.0%	0.29	Yes	0.0%	100.0%	(3.87)	Yes	-	HIT
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	H	KK	P	0.0%	0.0%	n/a	-	0.0%	0.0%	n/a	-	0.0%	100.0%	n/a	-	-	
% Repeat Reports - ISDN/PRI	69-07	H	H	H	KK	P	n/a	0.0%	n/a	-	n/a	5.0%	n/a	-	n/a	7.1%	n/a	-	-	-
% Repeat Reports - DSL - No Line Sharing	69-08	H	H	H	KK	B	0.0%	12.0%	0.0%	Yes	0.0%	12.0%	0.0%	Yes	10.0%	12.0%	10.0%	Yes	N	HIT
% Repeat Reports - DSL - Line Sharing	69-09	H	H	H	KK	P	n/a	13.6%	n/a	-	n/a	33.3%	n/a	-	n/a	33.4%	n/a	-	-	-
% Repeat Reports - Analog Trunk Port	69-10	H	H	H	KK	P	n/a	6.9%	n/a	-	n/a	7.1%	n/a	-	n/a	8.9%	n/a	-	-	-
% Repeat Reports - Subtending DDC Trunks	69-11	H	H	H	KK	P	n/a	6.9%	n/a	-	n/a	7.1%	n/a	-	n/a	8.9%	n/a	-	-	-
% Repeat Reports - DS3 Dedicated Transport	69-12	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - Dark Fiber	69-13	H	H	H	KK	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-	-
% Repeat Reports - Analog Line Port	69-14	H	H	H	KK	P	0.0%	6.9%	(0.38)	Base<10	0.0%	7.1%	(0.73)	Base<10	0.0%	8.9%	(0.31)	Base<10	-	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	M	KK	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	Y	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	M	KK	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.97)	Yes	Y	HIT
Common Transport Block > 2%	71-01	-	-	M	KK	B	0.0%	3.0%	(3.00)	Yes	0.8%	3.0%	(2.16)	Yes	0.9%	3.0%	(2.12)	Yes	Y	HIT
% Missed Due Dates - Interconnection Trunks	73-01	M	M	-	KK	P	0.0%	10.5%	(10.63)	Yes	11.3%	99.6%	(31.27)	Yes	28.8%	33.1%	(2.45)	Yes	-	HIT
% Held Interconnection Trunks > 30 Days due to Lack of Facilities	73 1-01	H	H	-	KK	B	n/a	n/a	n/a	-	44.0%	n/a	n/a	-	0.0%	n/a	n/a	-	Y	-
% Held Interconnection Trunks > 60 Days due to Lack of Facilities	73 1-02	H	H	-	KK	B	n/a	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	Y	-
% Held Interconnection Trunks > 90 Days due to Lack of Facilities	73 1-03	H	H	-	KK	B	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	Y	HIT
Avg. Delay Days for Missed Due Dates	74-01	L	L	-	KK	P	n/a	28.3	n/a	-	39.0	24.1	4.85	No	4.8	14.6	(17.62)	Yes	-	-
% SWBT Missed Due Dates > 30 Days	75-01	L	L	-	KK	B	0.0%	2.0%	(2.00)	Yes	11.3%	2.0%	9.29	No	0.1%	2.0%	(1.91)	Yes	Y	HIT
Avg. Trunk Restoral Interval	76-01	L	L	-	KK	P	n/a	10.2	n/a	-	0.2	16.5	(1.12)	Base<10	1.6	34.0	(0.54)	Base<10	-	-
Avg. Restoration Interval - Tandem Trunk Groups	77-01	H	H	M	KK	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	Y	-
Avg. Restoration Interval - Non-Tandem Trunk Groups	77-02	H	H	M	KK	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	Y	-
Avg. Interconnection Trunk Install. Interval - Interconnection Trunks	78-01	H	H	-	KK	B	18.5	20.0	(1.50)	Base<10	78.9	20.0	58.93	No	72.0	20.0	52.00	No	Y	MISS
Avg. Interconnection Trunk Install. Interval - SS7	78-02	H	H	-	KK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	n/a	20.0	n/a	-	Y	-
Avg. Interconnection Trunk Install. Interval - OS/DA	78-03	H	H	-	KK	B	n/a	20.0	n/a	-	n/a	20.0	n/a	-	38.0	20.0	18.00	Base<10	Y	-
Avg. Interconnection Trunk Install. Interval - E-911	78-04	H	H	-	KK	B	n/a	20.0	n/a	-	20.0	20.0	0.00	Base<10	1.0	20.0	(19.00)	Base<10	Y	-
DA Avg. Speed of Answer	80-01	-	-	-	KS	B	10.3	15.0	0.00	Yes	9.6	15.0	0.00	Yes	8.6	15.0	0.00	Yes	N	HIT
OS Avg. Speed of Answer	82-01	-	-	-	KS	B	12.4	10.0	2.00	No	9.7	10.0	0.00	Yes	9.0	10.0	0.00	Yes	N	HIT
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	-	KS	B	88.4%	96.5%	8.09	No	98.7%	96.5%	(2.22)	Yes	98.4%	96.5%	(1.86)	Yes	Y	HIT
% of Time the OSP Releases Prior to the Exp. of the T2 Timer	92-01	-	-	-	KS	B	98.8%	96.5%	(2.31)	Yes	99.0%	96.5%	(2.47)	Yes	99.9%	96.5%	(3.38)	Yes	Y	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	L	-	KS	B	100.0%	96.5%	(3.50)	Base<10	66.7%	96.5%	29.83	Base<10	100.0%	96.5%	(3.50)	Base<10	Y	-
% Premature Disconnects for Stand Alone LNP Orders	96-01	H	H	-	KS	B	0.2%	2.0%	(1.77)	Yes	1.3%	2.0%	(0.74)	Yes	0.0%	2.0%	(2.00)	Yes	Y	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP Onl	97-01	H	H	-	KS	B	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP with	97-02	H	H	-	KS	B	99.8%	96.5%	(3.26)	Yes	99.0%	96.5%	(2.47)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
Percent LNP I-Reports in 10 Days	98-01	H	H	M	KS	P	0.0%	1.9%	(1.69)	Yes	0.0%	1.6%	(1.47)	Yes	0.0%	1.9%	(1.67)	Yes		HIT
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	-	KS	P	1.0	6.5	(1.45)	Base<10	1.7	6.8	(1.51)	Yes	13.8	3.7	2.43	Base<10	-	-
Avg. Time of Out of Service for LNP Conversions	100-01	H	H	-	KS	B	3.4	60.0	(56.59)	Yes	2.0	60.0	(57.95)	Yes	2.3	60.0	(57.65)	Yes	Y	HIT
% Out of Service less than 60 Minutes	101-01	M	M	-	KS	B	100.0%	96.5%	(3.50)	Yes	99.9%	96.5%	(3.41)	Yes	100.0%	96.5%	(3.50)	Yes	Y	HIT
% Errors for E-911 Database Updates	103-01	L	L	-	KS	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	-	HIT
Avg. Time Req. to Update 911 Database	104-01	L	L	-	KS	P	0.1	1.1	(4.69)	Yes	0.0	1.7	(6.41)	Yes	0.0	1.8	(6.92)	Yes	-	HIT
% of Request Processed within 35 Days	105-01	L	L	-	KK	B	n/a	90.0%	n/a	-	100.0%	90.0%	0.00	Yes	100.0%	90.0%	0.00	Base<10	N	-
Average Days Required to Process a Request	106-01	-	-	-	KK	B	n/a	14.0	n/a	-	24.3	14.0	2.00	No	22.3	14.0	2.00	Base<10	N	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	M	KK	B	12.5%	5.0%	2.00	Base<10	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	M	KK	B	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	M	KK	B	0.0%	5.0%	0.00	Yes	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	N	-

Kansas Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	M	KK	B	0.0%	5.0%	0.00	Yes	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	M	KK	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	N	-
Avg. Delay Days - Caged - Initial	108-01	L	L	-	KK	B	26.0	9.0	2.00	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Caged - Augments	108-02	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Cageless - Initial	108-03	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Cageless - Augments	108-04	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Virtual - Initial	108-07	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Avg. Delay Days - Virtual - Augments	108-08	L	L	-	KK	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
% of Collocation Requests within Guidelines - Caged - Initial	109-01	L	L	-	KK	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	N	-
% of Collocation Requests within Guidelines - Caged - Augments	109-02	L	L	-	KK	B	n/a	90.0%	n/a	-	100.0%	90.0%	0.00	Base<10	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Cageless - Initial	109-03	L	L	-	KK	B	0.0%	90.0%	2.00	Base<10	100.0%	90.0%	0.00	Base<10	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Cageless - Augments	109-04	L	L	-	KK	B	100.0%	90.0%	0.00	Base<10	n/a	90.0%	n/a	-	100.0%	90.0%	0.00	Yes	N	-
% of Collocation Requests within Guidelines - Shared Caged - Initial	109-05	L	L	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Shared Caged - Augments	109-06	L	L	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Virtual - Initial	109-07	L	L	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Collocation Requests within Guidelines - Virtual - Augments	109-08	L	L	-	KK	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
Percent of Updates into DA Database within 72 Hours	110-01	L	L	-	KS	B	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	Y	HIT
Average Update Interval for DA Database	111-01	L	L	-	KS	B	54.5	48.0	6.55	No	38.9	48.0	(9.05)	Yes	27.4	48.0	(20.60)	Yes	Y	HIT
% of Database Accuracy for Manual Updates	112-01	L	L	-	KS	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	Y	HIT
% of Electronic Updates That Flow Through The DSR Process Without Manual Inter	113-01	L	L	-	KS	B	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	Y	-
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - CHC	114-01	H	H	-	KK	B	0.0%	2.0%	(2.00)	Yes	8.1%	2.0%	6.05	No	13.8%	2.0%	2.00	No	N	MISS
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - FDT	114-02	H	H	-	KK	B	n/a	2.0%	n/a	-	0.0%	2.0%	(2.00)	Yes	0.0%	2.0%	0.00	Base<10	N	-
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (<10 Lines)	114.1-01	-	-	M	KK	B	100.0%		n/a	-	100.0%		n/a	-	92.1%		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (10-24 Lines)	114.1-02	-	-	M	KK	B	n/a		n/a	-	100.0%		n/a	-	n/a		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (<10 Lines)	114.1-03	-	-	M	KK	B	n/a		n/a	-	100.0%		n/a	-	100.0%		n/a	-	Y	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (10-24 Lines)	114.1-04	-	-	M	KK	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-
% Privisioning Trouble Reports (PTR) - CHC	115-01	-	-	-	KK	-	n/a		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-	-
% Privisioning Trouble Reports (PTR) - FDT	115-02	-	-	-	KK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-	-
Meant Time to Restore - PTR - CHC	115.1-01	-	-	-	KK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-	-
Meant Time to Restore - PTR - FDT	115.1-02	-	-	-	KK	-	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	-	KK	P	95.2%	50.0%	(2.17)	Yes	n/a	n/a	n/a	-	50.0%	n/a	n/a	-	-	-
Avg. Delay Days for NXX Loading and Testing	118-01	L	L	-	KK	P	3.0	1.0	1.41	Base<10	n/a	n/a	n/a	-	28.5	n/a	n/a	-	-	-
% of Requests Processed within 30 Business Days	120-01	-	-	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	-	KS	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
% of Timely and Compliant Change Management Notices	123-01	-	-	-	CO	-	69.2%		n/a	-	50.0%		n/a	-	100.0%		n/a	-	-	-
Timely Resolution of significant Software Failures Related with Releases	124-01	H	H	-	CO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	Y	-

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 86% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 84% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 87% Result	Z	Overall Result 89%
Total # Submeasures									702				702				702			
# Counted (with z-score and sample size of 10 or more)									231				257				249			
# Not Counted (Base < 10 or n/a)									471				445				453			
Critical Z Value									1.68				1.68				1.68			
Number of Submeasures Met									199				217				217			215
Number of Submeasures Missed									32				40				32			27
Success Ratio - All Measures									**86.1%**				**84.4%**				**87.1%**			**88.8%**
Total # Tier 2 Submeasures									374				374				374			
# Counted (with z-score and sample size of 10 or more)									142				157				151			
# Not Counted (Base < 10 or n/a)									232				217				223			
Number of Submeasures Met									124				135				130			132
Number of Submeasures Missed									18				22				21			16
Success Ratio - Tier 2 Measures Only									**87.3%**				**86.0%**				**86.1%**			**89.2%**
Total # Tier 1 and/or Tier 2 Submeasures									374				374				374			
# Counted (with z-score and sample size of 10 or more)									142				157				151			
# Not Counted (Base < 10 or n/a)									232				217				223			
Number of Submeasures Met									124				135				130			132
Number of Submeasures Missed									18				22				21			16
Success Ratio - Tier 1 and/or Tier 2 Measures									**87.3%**				**86.0%**				**86.1%**			**89.2%**
Total # Tier 3 Submeasures (FCC 20)									360				360				360			
# Counted (with z-score and sample size of 10 or more)									143				154				147			
# Not Counted (Base < 10 or n/a)									217				206				213			
Number of Submeasures Met									124				126				127			129
Number of Submeasures Missed									19				28				20			19
Success Ratio - Tier 3 Measures (FCC 20)									**86.7%**				**81.8%**				**86.4%**			**87.2%**

Notes:

(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT; two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted

(2) A Critical Z Value of 1.68 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported. This is the lowest possible critical Z value on the table. Remedy payment calculations may use a slightly

(3) Beginning with August 2000 data, T2A Version 1.7 rules, some measures no longer use the critical Z allowance to determine compliance. The column headed "Z" shows "Y" if the critical Z is allowed and "N" if it is not allowed

Oklahoma Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Sep-00 CLEC	Sep-00 SWBT/ Benchmark	Sep-00 % Yes - Z-Value	Sep-00 82% Result	Oct-00 CLEC	Oct-00 SWBT/ Benchmark	Oct-00 % Yes - Z-Value	Oct-00 87% Result	Nov-00 CLEC	Nov-00 SWBT/ Benchmark	Nov-00 % Yes - Z-Value	Nov-00 90% Result	Z	Overall Result 91%
Avg Resp for OSS Pre-Order - Address Verification - DATAGATE	1-01	-	-	M	CO	B	2.3	4.7	0.00	Yes	2.1	4.7	0.00	Yes	2.1	4.7	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for Telephone Number - DATAGATE	1-02	-	-	M	CO	B	3.2	4.5	0.00	Yes	3.1	4.5	0.00	Yes	3.0	4.5	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (< 30 WTN) - DATAGATE	1-03	-	-	M	CO	B	4.1	6.6	0.00	Yes	2.3	6.6	0.00	Yes	3.0	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (> 30 WTN) - DATAGATE	1-04	-	-	M	CO	B	14.8		n/a	-	12.7		n/a	-	14.1		n/a	-	N	-
Avg Resp for OSS Pre-Order - Serv Availability - DATAGATE	1-05	-	-	M	CO	B	1.9	6.6	0.00	Yes	1.7	6.6	0.00	Yes	2.1	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - DATAGATE	1-06	-	-	M	CO	B	0.9	1.0	0.00	Yes	1.8	1.0	2.00	No	0.4	1.0	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Dispatch Required - DATAGATE	1-07	-	-	M	CO	B	9.2	12.6	0.00	Yes	7.6	12.6	0.00	Yes	7.6	12.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - PIC - DATAGATE	1-08	-	-	M	CO	B	5.9	19.1	0.00	Yes	4.4	19.1	0.00	Yes	11.1	19.1	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Actual Loop Makeup-Actual Returned	1-09	-	-	M	CO	B	24.4	12.6	2.00	No	27.1	12.6	2.00	No	22.2	12.6	2.00	No	N	MISS
Avg Resp for OSS Pre-Order - Actual Loop Makeup-Design Returned	1-10	-	-	M	CO	B	n/a	23.0	n/a	-	n/a	23.0	n/a	-	n/a	23.0	n/a	-	N	-
Avg Resp for OSS Pre-Order - Design Loop Makeup-Design Returned	1-11	-	-	M	CO	B	9.0	10.0	0.00	Yes	8.5	10.0	0.00	Yes	8.5	10.0	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Protocol Translation - EDI Input	1-12	-	-	M	CO	B	111.9		n/a	-	47.5		n/a	-	23.6		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - EDI Output	1-13	-	-	M	CO	B	14.7		n/a	-	15.9		n/a	-	9.5		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - CORBA Input	1-14	-	-	M	CO	B	0.3		n/a	-	0.2		n/a	-	0.1		n/a	-	N	-
Avg Resp for OSS Pre-Order - Protocol Translation - CORBA Output	1-15	-	-	M	CO	B	0.2		n/a	-	0.2		n/a	-	0.2		n/a	-	N	-
Avg Resp for OSS Pre-Order - Address Verification -VERIGATE	1-16	-	-	M	CO	B	3.1	4.7	0.00	Yes	2.9	4.7	0.00	Yes	2.9	4.7	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for Telephone Number - VERIGATE	1-17	-	-	M	CO	B	2.2	4.5	0.00	Yes	2.1	4.5	0.00	Yes	2.0	4.5	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (< 30 WTM) - VERIGATE	1-18	-	-	M	CO	B	3.4	6.6	0.00	Yes	2.3	6.6	0.00	Yes	4.0	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Req for CSR (> 30 WTM) - VERIGATE	1-19	-	-	M	CO	B	7.0		n/a	-	5.1		n/a	-	8.5		n/a	-	N	-
Avg Resp for OSS Pre-Order - Serv Availability - VERIGATE	1-20	-	-	M	CO	B	3.7	6.6	0.00	Yes	2.0	6.6	0.00	Yes	2.7	6.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - Serv Appointment Scheduling - VERIGATE	1-21	-	-	M	CO	B	1.6	1.0	2.00	No	2.4	1.0	2.00	No	0.4	1.0	0.00	Yes	N	MISS
Avg Resp for OSS Pre-Order - Dispatch Required - VERIGATE	1-22	-	-	M	CO	B	9.3	12.6	0.00	Yes	8.4	12.6	0.00	Yes	7.9	12.6	0.00	Yes	N	HIT
Avg Resp for OSS Pre-Order - PIC - VERIGATE	1-23	-	-	M	CO	B	20.2	19.1	2.00	No	18.4	19.1	0.00	Yes	18.7	19.1	0.00	Yes	N	HIT
Avg Response Time for Loop Make-Up Information	1.1-01	L	L	M	OK	B	1.9	1.6	(1.08)	Yes	2.9	3.2	(0.09)	Yes	1.0	1.4	(1.98)	Yes	Y	HIT
Avg Resp Rec within "x" sec - Address Verification - DATAGATE	2-01	L	L	-	CO	B	99.6%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	99.6%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for Telephone Number - DATAGATE	2-02	L	L	-	CO	B	99.1%	95.0%	0.00	Yes	99.3%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for CSR - DATAGATE	2-03	L	L	-	CO	B	98.7%	95.0%	0.00	Yes	99.6%	95.0%	0.00	Yes	98.5%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Availability - DATAGATE	2-04	L	L	-	CO	B	99.6%	95.0%	0.00	Yes	99.5%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Serv Appointment Scheduling - DATAGATE	2-05	L	L	-	CO	B	97.5%	95.0%	0.00	Yes	96.5%	95.0%	0.00	Yes	98.5%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Dispatch Required - DATAGATE	2-06	L	L	-	CO	B	99.5%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - PIC - DATAGATE	2-07	L	L	-	CO	B	97.2%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	88.6%	95.0%	2.00	No	N	HIT
Actual Loop Makeup - Actual Data Returned	2-08	L	L	-	CO	B	69.6%	95.0%	2.00	No	68.2%	95.0%	2.00	No	77.5%	95.0%	2.00	No	N	MISS
Actual Loop Makeup - Design Data Returned	2-09	L	L	-	CO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	N	-
Design Loop Makeup - Design Data Returned	2-10	L	L	-	CO	B	83.4%	95.0%	2.00	No	81.8%	95.0%	2.00	No	82.8%	95.0%	2.00	No	N	MISS
Avg Resp Rec within "x" sec - Address Verification - VERIGATE	2-11	L	L	-	CO	B	94.3%	90.0%	0.00	Yes	94.9%	90.0%	0.00	Yes	95.1%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for Telephone Number - VERIGATE	2-12	L	L	-	CO	B	97.3%	90.0%	0.00	Yes	97.8%	90.0%	0.00	Yes	97.8%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Req for CSR - VERIGATE	2-13	L	L	-	CO	B	96.3%	90.0%	0.00	Yes	98.0%	90.0%	0.00	Yes	96.5%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Availability - VERIGATE	2-14	L	L	-	CO	B	96.4%	90.0%	0.00	Yes	99.1%	90.0%	0.00	Yes	98.0%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Service Appointment Scheduling - VERIGATE	2-15	L	L	-	CO	B	97.4%	90.0%	0.00	Yes	97.3%	90.0%	0.00	Yes	98.7%	90.0%	0.00	Yes	N	HIT
Avg Resp Rec within "x" sec - Dispatch Required - VERIGATE	2-16	L	L	-	CO	B	85.7%	90.0%	2.00	No	86.7%	90.0%	2.00	No	90.8%	90.0%	0.00	Yes	N	MISS
Avg Resp Rec within "x" sec - PIC - VERIGATE	2-17	L	L	-	CO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	N	-
OSS Interface Availability - DATAGATE	4-01.1	-	-	M	CO	B	99.4%	99.5%	2.00	No	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - VERIGATE	4-01.2	-	-	M	CO	B	99.8%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - LEX	4-01.3	-	-	M	CO	B	99.6%	99.5%	0.00	Yes	98.6%	99.5%	2.00	No	99.2%	99.5%	2.00	No	N	MISS
OSS Interface Availability - TOOLBAR	4-01.4	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - LRAF	4-01.5	-	-	M	CO	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - FTP	4-01.6	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - IA (SSL3)	4-01.7	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - NDM	4-01.8	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - VAN	4-01.9	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI	4-01.10	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - EDI - CORBA	4-01.11	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	98.3%	99.5%	2.00	No	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Order Status	4-01.12	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.7%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Trouble Administration	4-01.13	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.6%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	N	HIT
OSS Interface Availability - Provisioning Order Status	4-01.14	-	-	M	CO	B	100.0%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Consumer EASE Availability	4-02	-	-	M	OK	B	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Business EASE Availability	4-03	-	-	M	OK	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	N	HIT
Pre-Order Backend System Database Query Availability - PREMIS	4.1-01	-	-	-	OK	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-		-
Pre-Order Backend System Database Query Availability - CRIS	4.1-02	-	-	-	OK	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-		-
Pre-Order Backend System Database Query Availability - SORD	4.1-03	-	-	-	OK	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-		-
Pre-Order Backend System Database Query Availability - LFACS	4.1-04	-	-	-	OK	-	99.9%		n/a	-	100.0%		n/a	-	100.0%		n/a	-		-
Pre-Order Backend System Database Query Availability - LOOPQUAL	4.1-05	-	-	-	OK	-	99.4%		n/a	-	99.5%		n/a	-	100.0%		n/a	-		-
Pre-Order Backend System Database Query Availability - BOP	4.1-06	-	-	-	OK	-	n/a		n/a	-	100.0%		n/a	-	100.0%		n/a	-		-
% FOCs Rec Within 5 Hours - Residence and Simple Business - LEX	5-01	L	L	M	OK	B	97.0%	95.0%	(1.97)	Yes	99.4%	95.0%	(4.38)	Yes	99.6%	95.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 24 Hours - Complex Business (1-200 Lines) - LEX	5-02	L	L	M	OK	B	94.4%	94.0%	(0.44)	Yes	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	0.00	Yes	Y	HIT
% FOCs Rec Within 48 Hours - Complex Business (200+ Lines) - LEX	5-03	L	L	M	OK	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	Y	

Version 1.6 Regional Measures

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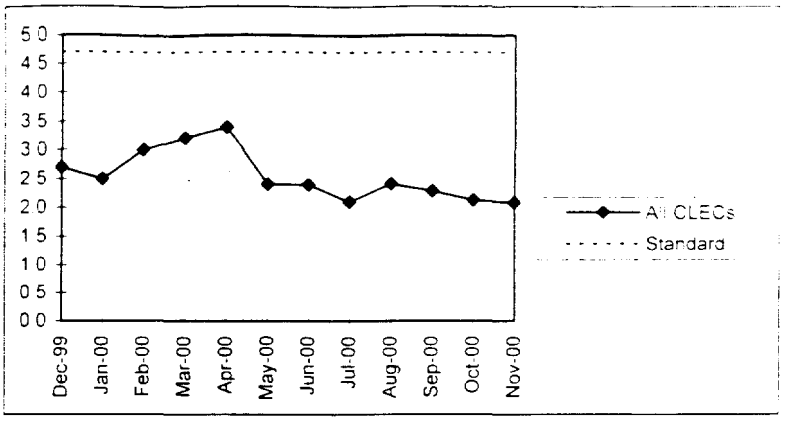
OFFICE OF THE SECRETARY

Pre-Ordering/Ordering

Average Response Time for OSS Pre-Order Interfaces - DATAGATE

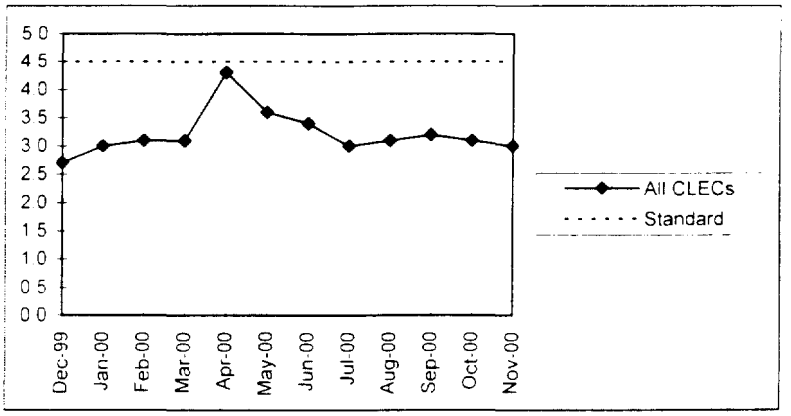
Measurement 1 - 01 — Address Verification

	No. of Transactions	Avg. Time (Seconds)	Benchmark "Z - Value"
Dec-99	59,643	2.7	-2.00
Jan-00	63,316	2.5	-2.20
Feb-00	120,677	3.0	-1.70
Mar-00	182,358	3.2	-1.50
Apr-00	149,665	3.4	-1.30
May-00	155,838	2.4	-2.30
Jun-00	181,611	2.4	-2.30
Jul-00	162,598	2.1	-2.60
Aug-00	255,762	2.4	-2.29
Sep-00	219,972	2.3	-2.42
Oct-00	294,616	2.1	-2.58
Nov-00	254,031	2.1	-2.62



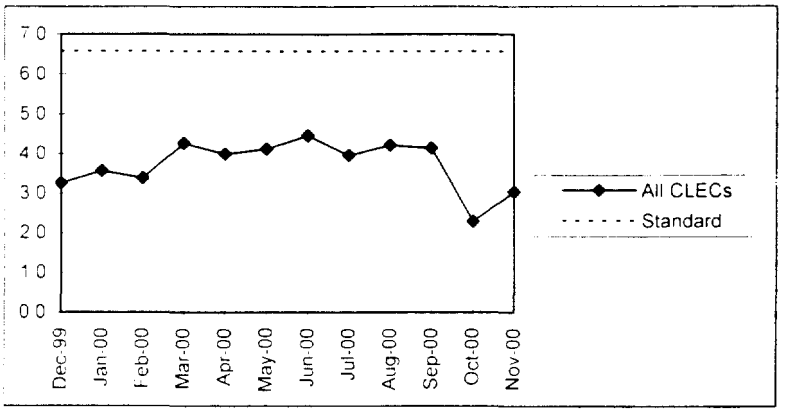
Measurement 1 - 02 — Request for Telephone Number

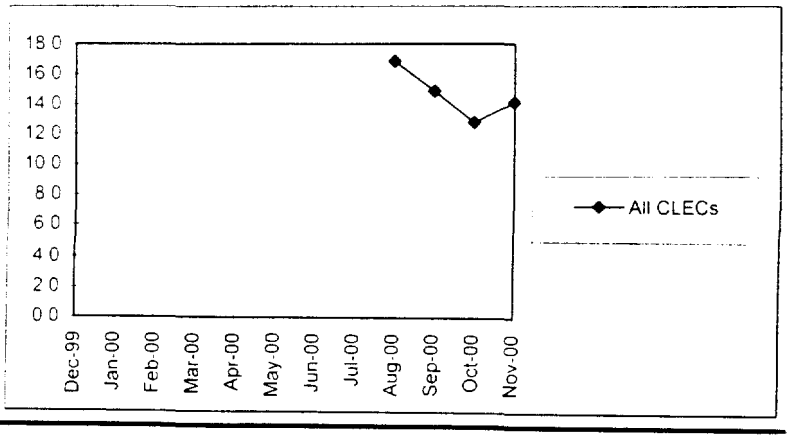
	No. of Transactions	Avg. Time (Seconds)	Benchmark "Z - Value"
Dec-99	44,662	2.7	-1.80
Jan-00	42,774	3.0	-1.50
Feb-00	49,883	3.1	-1.40
Mar-00	54,721	3.1	-1.40
Apr-00	63,904	4.3	-0.20
May-00	82,349	3.6	-0.90
Jun-00	94,527	3.4	-1.10
Jul-00	92,266	3.0	-1.50
Aug-00	152,387	3.1	-1.40
Sep-00	130,001	3.2	-1.30
Oct-00	117,090	3.1	-1.40
Nov-00	113,267	3.0	-1.50



Measurement 1 - 03 — Request for CSR (< 30 WTNs)

	No. of Transactions	Avg. Time (Seconds)	Benchmark "Z - Value"
Dec-99	56,030	3.2	-3.35
Jan-00	28,859	3.6	-3.04
Feb-00	63,087	3.4	-3.23
Mar-00	77,577	4.3	-2.34
Apr-00	87,439	4.0	-2.61
May-00	144,684	4.1	-2.47
Jun-00	245,811	4.5	-2.14
Jul-00	231,878	4.0	-2.64
Aug-00	325,493	4.2	-2.38
Sep-00	277,807	4.1	-2.46
Oct-00	361,825	2.3	-4.32
Nov-00	432,465	3.0	-3.57



Measurement 1 - 04 — Request for CSR (> 30 WTNs)

	No. of Transactions	Avg. Time (Seconds)
Dec-99	n/a	n/a
Jan-00	n/a	n/a
Feb-00	n/a	n/a
Mar-00	n/a	n/a
Apr-00	n/a	n/a
May-00	n/a	n/a
Jun-00	n/a	n/a
Jul-00	n/a	n/a
Aug-00	2,094	16.8
Sep-00	1,436	14.8
Oct-00	1,742	12.7
Nov-00	1,914	14.1